



The Prudential Group Long-Term Care Insurance website is no longer available.

Prudential is no longer offering enrollment into Group Long-Term Care Insurance (GLTC) plans. If you are a current certificate holder, the terms and conditions of your coverage provided under your existing GLTC insurance certificate will not change, although premium rates may change on a class basis to all insureds in your class. Any change in premium rates may be subject to review by the appropriate state regulatory agency.

Prudential is committed to ensuring that you will continue to receive customer service and claims support as you always have, and we will continue to allow plan changes that are permitted by your certificate. If you have any questions about your long-term care insurance coverage, please call Prudential Long Term Care Customer Service at 800-732-0416, Monday through Friday, from 8:00 a.m. to 8:00 p.m., Eastern time.

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