



APPENDIX D



# DATA AND ANALYSIS





# Access North Texas Transportation Survey - Public Input

Access North Texas is the regional public transportation coordination plan for the 16-county North Central Texas region. This 5 minute survey is designed to collect public feedback on the transportation needs of seniors, individuals with disabilities, and individuals with lower incomes within the region.

For more information about Access North Texas, you may visit our website at [www.accessnorthtexas.org](http://www.accessnorthtexas.org) (<http://www.accessnorthtexas.org>).

Thank you.

\* Required

1. What is your five-digit ZIP code? \*

2. What year were you born?

3. Are you a student?

- Yes
- No
- Prefer not to answer

4. Do you have a disability or other condition that makes transportation difficult for you?

- Yes
- No
- Prefer not to answer

5. Are you a veteran?

- Yes
  - No
  -
- Other

6. Which of the following best describes your employment status?

- Employed, working 40+ hours per week
- Employed, working 21-39 hours per week
- Employed, working 1-20 hours per week
- Employed, furloughed
- Not employed, looking for work
- Not employed, NOT looking for work
- Not employed, disabled or unable to work
- Not employed, retired
- Prefer not to answer

7. How much total combined money did all members of your HOUSEHOLD earn last year?

- \$0 - \$10,000
- \$10,001 - \$25,000
- \$25,001 - \$50,000
- \$50,001 - \$75,000
- \$75,001 - \$100,000
- \$100,001 - \$125,000
- \$125,001 - \$150,000
- \$150,001 - \$175,000
- \$175,001 - \$200,000
- \$200,001 and up
- Prefer not to answer

8. Do you have a vehicle?

- Yes, I own a vehicle
- Yes, I rent a vehicle
- Yes, I share a vehicle with my household
- No, I do not own, rent, or share a vehicle

Other

9. How do you usually travel? (Select up to 3 choices.)

- Drive myself
- Carpool with friends or family
- Public Bus or Light Rail System
- Bicycle
- Walking
- Paratransit
- Transportation Network Company (like Uber or Lyft)
- Taxi
- Community organization's bus or van
- Vanpool

Other

10. In the last 6 months, have you MISSED any of the following trips due to lack of transportation? (Select ALL that apply.)

- Work
  - School
  - Medical
  - Meals
  - Religious activity
  - Social or Entertainment
  - Shopping
  - I have not missed any trips due to lack of transportation
  -
- Other

11. In the last 6 months, have you been DELAYED for any of the following trips due to lack of transportation? (Select ALL that apply.)

- Work
  - School
  - Medical
  - Meals
  - Religious activity
  - Social or Entertainment
  - Shopping
  - I have not been delayed for any trips due to lack of transportation
  -
- Other

12. Is there anywhere you would like to travel but cannot due to lack of transportation?

Yes

No

13. Where do you want to travel?

(List up to 3 destinations and the city that each destination is located.)

14. What keeps you from getting to where you need to go? (Select ALL that apply.)

No car available to me

Nobody to drive me

Safety concerns with public transportation

Health concerns with public transportation

Unable to use public transportation due to a disability

I don't know the public transportation options

Public transportation services do not meet my needs

N/A - I can get to where I need to go

Other

15. Does public transportation meet your needs?

Yes

No

16. Why doesn't public transportation meet your needs? (Select ALL that apply.)

Takes too long

Costs too much

Too many transfers

Not reliable

Requires advance reservations

Not available at locations I need to travel

Not available on days I need to travel

Not available at times I need to travel

Need additional assistance getting to/from or on/off the vehicle

I prefer a different mode or type of public transportation

Other



17. Which of the following potential services is most appealing to you or members of your household? (Select the top 2 choices.)

- Fixed-route bus service
  - Commuter bus to light rail stations
  - Light rail service
  - Demand-response service or on-demand service
  -
- Other

18. What is the best way to enhance your transit experience? (Select the top 3 choices.)

- Increased health and sanitation measures
  - Increased safety measures
  - More frequent buses or trains
  - Increased reliability
  - Expanded service areas
  - Expanded service times
  - Fewer transfers between providers for regional trips
  - Additional assistance provided by driver or personal attendant
  - Better information about how to use transit
  -
- Other

19. What additional input do you have about regional public transportation services?

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 Microsoft Forms



# Encuesta Access North Texas Transportation – Participación Pública

Access North Texas es el plan regional de coordinación de transporte público para la región de los 16 condados del centro-norte de Texas. Esta encuesta de 5 minutos esta diseñada para recopilar la opinión del público sobre las necesidades de transporte para adultos mayores, personas con discapacidad, y personas con bajos ingresos dentro de la región.

Para obtener más información sobre Access North Texas, visite nuestro sitio web en [www.accessnorthtexas.org](http://www.accessnorthtexas.org) (<http://www.accessnorthtexas.org>).

Gracias.

1. ¿Cuál es su código postal de cinco dígitos?

2. ¿En qué año nació?

3. ¿Es usted estudiante?

Sí

No

Prefiero no contestar

4. ¿Tiene alguna discapacidad u otra condición que le dificulte el transporte?

- Sí
- No
- Prefiero no contestar

5. ¿Es usted veterano?

- Sí
- No
- Otro

6. ¿Cuál de las siguientes mejor describe su situación laboral?

- Empleado, trabajo 40+ horas por semana
- Empleado, trabajo 21-39 horas por semana
- Empleado, trabajo 1-20 horas por semana
- Empleado, suspendido
- No empleado, busco trabajo
- No empleado, NO busco trabajo
- No empleado, discapacitado o no puedo trabajar
- No empleado, jubilado
- Prefiero no contestar

7. ¿Cuál fue el ingreso total combinado ganaron todos los miembros en su HOGAR el año pasado?

- \$0 - \$10,000
- \$10,001 - \$25,000
- \$25,001 - \$50,000
- \$50,001 - \$75,000
- \$75,001 - \$100,000
- \$100,001 - \$125,000
- \$125,001 - \$150,000
- \$150,001 - \$175,000
- \$175,001 - \$200,000
- \$200,001 y mas
- Prefiero no contestar

8. ¿Tiene un vehículo?

- Sí, soy dueño de vehículo
- Sí, rento vehículo
- Sí, comparto mi vehículo con mi hogar
- No, no soy dueño, rento, o comparto vehículo
- Otro

9. ¿Como viaja generalmente? (Seleccione hasta 3 opciones.)

- Conducir yo mismo
- Compartir el vehículo con amigos o familiares
- Autobús público o el Sistema de Tren Ligero
- Bicicleta
- Camino
- Para tránsito
- Empresa de Redes de Transporte (como Uber o Lyft)
- Taxi
- Furgoneta o autobús de una organización comunitaria
- Vanpool
- Otro

10. ¿En los últimos 6 meses, ha FALTADO a uno de los siguientes viajes por falta de transporte? (Seleccione TODAS que correspondan.)

- Trabajo
- Escuela
- Medico
- Comidas
- Actividades Religiosas
- Social o Entretenimiento
- Compras
- No he faltado a ningún viaje por falta de transporte
- Otro

11. ¿En los últimos 6 meses, ha RETRASADO a uno de los siguientes viajes por falta de transporte? (Seleccione TODAS que correspondan.)

- Trabajo
- Escuela
- Medico
- Comidas
- Actividades Religiosas
- Social o Entretenimiento
- Compras
- No he faltado a ningún viaje por falta de transporte
- Otro

12. ¿Hay algún lugar donde al que le gustaría viajar, pero no puede por falta de transporte?

- Sí
- No

13. ¿Dónde quiere viajar? (Haga una lista de hasta 3 destinos y la ciudad en la que se encuentra cada uno).

14. ¿Qué le impide llegar a donde necesita ir? (Seleccione TODAS que correspondan.)

- No tengo carro disponible
- No tengo quien me lleve
- Preocupación de seguridad con el transporte público
- Preocupación de salud con el transporte público
- No puedo usar el transporte público debido a una discapacidad
- No conozco las opciones de transporte público
- Los servicios de transporte público no satisfacen mis necesidades
- N/A – Puedo llegar a donde necesito que ir
- Otro

15. ¿El transporte público satisface sus necesidades?

- Sí
- No



16. ¿Por qué el transporte público satisface sus necesidades? (Seleccione TODAS que correspondan.)

- Se tarda demasiado
- Cuesta demasiado
- Demasiados traslados
- No es fiable
- Requiere reservaciones con anticipación
- No está disponible en los lugares a los que tengo que viajar
- No está disponible en los días que tengo que viajar
- No está disponible en las horas que tengo que viajar
- Necesito asistencia adicional para subir y bajar del vehículo
- Prefiero un modo o tipo diferente de transporte público
- Otro

17. ¿Cuál de los siguientes servicios potenciales es más atractivo para usted o miembros de su hogar? (Seleccione las 2 opciones principales.)

- Servicio de autobús de ruta fija
  - Autobús de cercanías a estaciones de tren ligero
  - Servicio de tren ligero
  - Servicio de respuesta a la demanda o servicio a pedido
  -
- Other

18. ¿Cuál es la mejor manera de mejorar su experiencia de transporte? (Seleccione las 3 opciones principales.)

- Aumentar las medidas de salud y saneamiento
- Aumentar las medidas de seguridad
- Autobuses o trenes con más frecuencia
- Aumentar fiabilidad
- Expandir las áreas de servicio
- Expandir las horas de servicio
- Menos traslados entre proveedores para viajes regionales
- Asistencia adicional proporcionado por el conductor o asistente personal
- Mejor información sobre cómo usar el transporte
- 

Other

19. ¿Qué otra aportación tiene sobre los servicios de transporte público regional?





# Access North Texas Transportation Survey - Agency Input

Access North Texas is the regional public transportation coordination plan for the 16-county North Central Texas region. This 10 minute survey is designed to collect public feedback on the transportation needs of seniors, individuals with disabilities, and individuals with lower incomes within the region.

For more information about Access North Texas, you may visit our website at [www.accessnorthtexas.org](http://www.accessnorthtexas.org) (<http://www.accessnorthtexas.org>).

Thank you.

1. Agency Name (optional)

2. What cities or counties does your agency serve?

3. Select ALL populations that your agency serves.

- Children
  - Older Adults
  - Students
  - Individuals with disabilities
  - Veterans
  - Low-income individuals or families
  - Those who do not have a personal vehicle
  -
- Other

4. Select the populations that your agency MOST serves.

- Children
  - Older Adults
  - Students
  - Individuals with disabilities
  - Veterans
  - Low-income individuals or families
  - Those who do not have a personal vehicle
  -
- Other

5. What is the HIGHEST daily transportation need among the individuals you serve (Select the top 3 choices.)

- Work
  - School
  - Medical
  - Meals
  - Religious activity
  - Social or Entertainment
  - Social service appointment
  - Shopping
  -
- Other

6. Are there any important specific destinations that your clients or customers cannot reach with public transportation?  
(List up to 3 destinations and the city that each destination is located).

7. What keeps your clients or customers from getting to where they need to go? (Select ALL that apply.)

- No car available to them
- Nobody to drive them
- Safety concerns with public transportation
- Health concerns with public transportation
- Unable to use public transportation due to a disability
- Lack of awareness of public transportation options
- Public transportation services do not meet their needs
- 

Other

8. If public transportation does not meet your clients' and customers' transportation needs, why not? (Select ALL that apply.)

- Takes too long
- Costs too much
- Too many transfers
- Not reliable
- Requires advance reservations
- Not available on days they need to travel
- Not available at times they need to travel
- Need additional assistance getting to/from or on/off the vehicle
- N/A - public transportation DOES fit my clients' or customers' needs
- 

Other

9. What is the best way to enhance your clients' or customers' transit experience? (Select the top 3 choices.)

- Increased health and sanitation measures
- Increased safety measures
- More frequent buses or trains
- Increased reliability
- Expanded service areas
- Expanded service times
- Fewer transfers between providers for regional trips
- Additional assistance by driver or personal attendant
- Better information about how to use transit
- 

Other

10. What transportation challenges need to be addressed in your area or for your clients or customers?



11. What funding approach will have the biggest impact on improving access to transit?

- Additional federal or state investment in transit
- Additional local government investment in transit
- Increased public-private partnerships
- I don't know

Other

12. What method would BEST improve awareness of available public transportation services for your clients or customers? (Select the top 2 choices.)

- Targeted marketing to local agencies
- Public marketing campaign
- A centralized location to receive information about transit
- Marketing materials provided in multiple languages

13. What is the biggest barrier to establishing coordination with a transit provider?

- Knowing where to start
- Identifying appropriate contacts
- Successfully contacting other agencies
- N/A - we are a transit provider

Other

14. Which of the following existing or emerging technology solutions would help your agency plan or deliver services for seniors, individuals with disabilities, and low-income individuals in the next five years? (Select ALL that apply.)

- Computer-assisted dispatching
  - Automated transit vehicles
  - Automated routing/scheduling for vehicles
  - MaaS digital platform integrating planning, booking, ticketing, and payment
  - On-demand ride hailing services
  - "Smart" fare technology (smart card/off-board payment)
  - Mobility Hubs
  -
- Other

15. What additional input do you have about regional public transportation services?

**Access North Texas  
Qualitative Coding**

**1 Barriers**

- 1A No car
- 1B Nobody to drive me
- 1C Safety concerns
- 1D Health concerns
- 1E Disability
- 1F Don't know the options
- 1G Options don't meet needs
- 1H Takes too long
- 1I Costs too much
- 1J Too many transfers
- 1K Not reliable
- 1L Requires advances reservations
- 1M Not available at locations I need to go
- 1N Not available at days or times I need
- 1O Need additional assistance getting to/from or on/off vehicle
- 1P I prefer a different mode or type
- 1Q Not applicable, can get where I need to go
- 1R Other

**2 Types of Missed Trips**

- 2A Work
- 2B School
- 2C Medical
- 2D Meals
- 2E Religious
- 2F Social/Entertainment
- 2G Shopping
- 2H Have not missed trips
- 2I Other

**3 Desired Modes**

- 3A Fixed-Route Bus
- 3B Commuter Bus to Light Rail Stations
- 3C Light Rail Service
- 3D Demand Response or On Demand
- 3E Other

**4 Enhancements**

- 4A Health and Sanitation
- 4B Safety
- 4C Frequency
- 4D Reliability
- 4E Service Areas
- 4F Service Times
- 4G Fewer Transfers for Regional Trips
- 4H Additional Assistance from Driver or Personal Attendant
- 4I Better Information about How to Use Transit
- 4J Other

**5 Locations**

- 5A Other

**6 Miscellaneous**

## Data Analysis

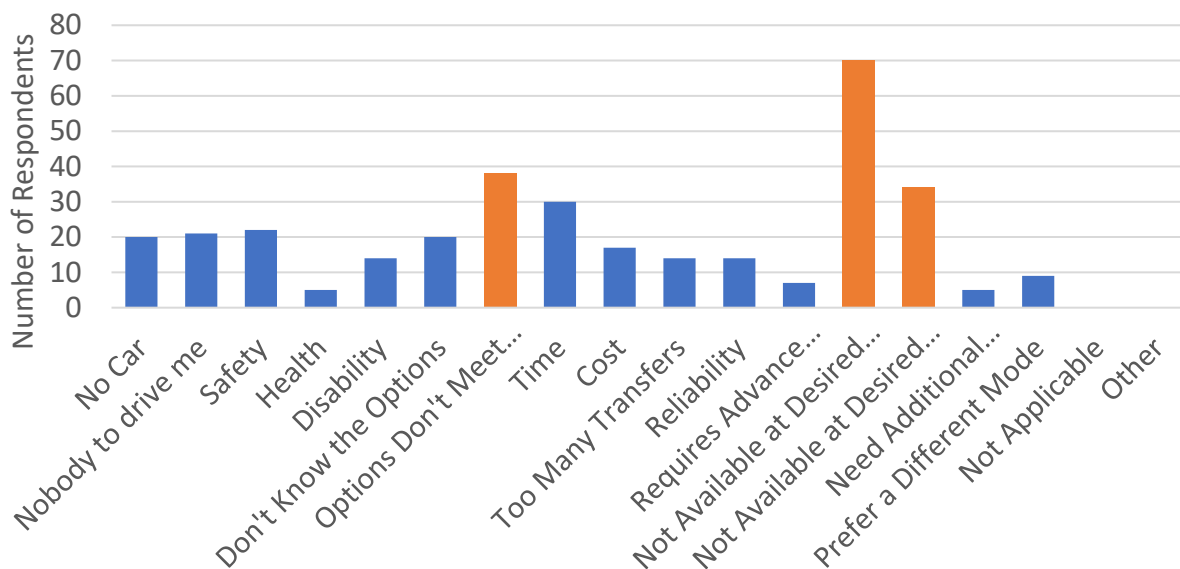
*This section includes a summary of data collected through public outreach as well as the U.S. Census 5-year 2019 American Community Survey estimates. Analysis of this data was done to better understand the distribution and prevalence of transportation challenges and needs along with key demographic characteristics throughout each county and for the entire 16-county region. Outreach data presented here represents a combination of feedback from both survey responses as well as public and stakeholder meetings. Qualitative responses from both were coded using the coding key, referenced earlier in this appendix, to standardize for analysis. Responses to all questions were optional and several questions allowed for the selection of multiple answers, therefore total responses recorded for each will vary. The data is organized here by county and further sub-divided by category of data.*

# Collin County

## Barriers

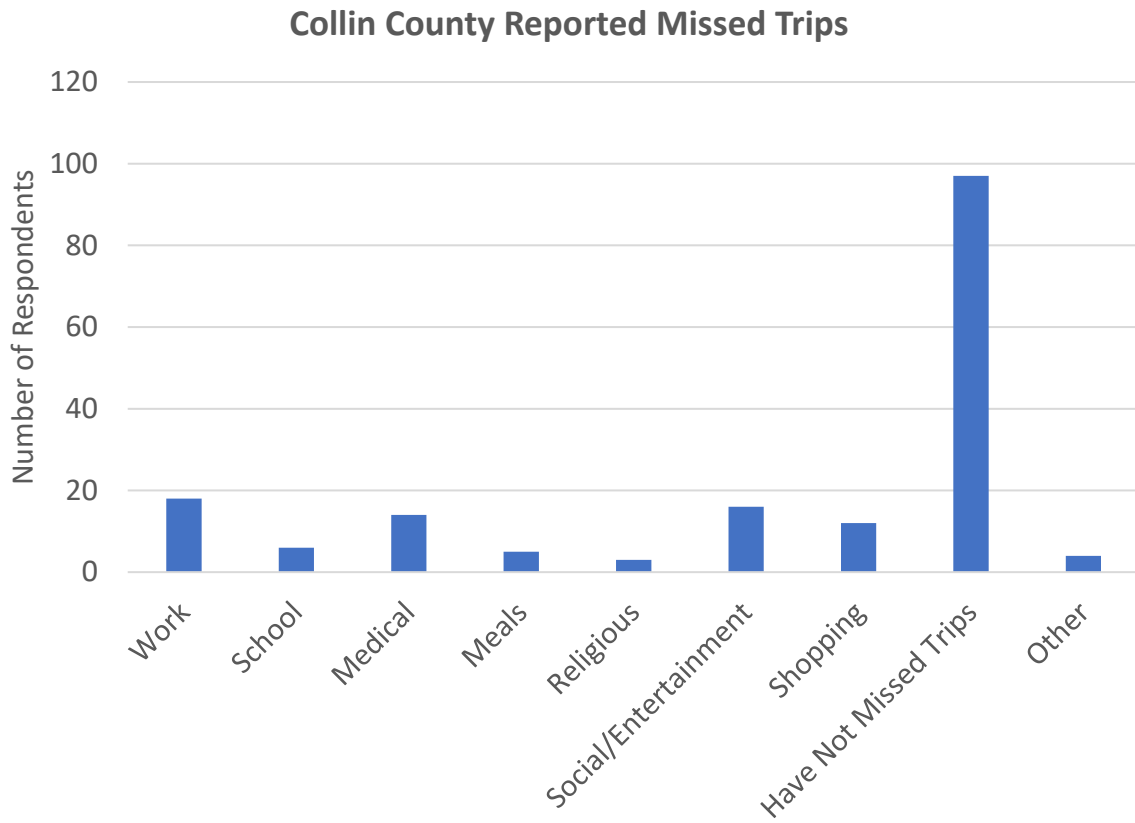
Reported Barrier	Number of Responses
No Car	20
Nobody to drive me	21
Safety	22
Health	5
Disability	14
Don't Know the Options	20
Options Don't Meet Needs	38
Time	30
Cost	17
Too Many Transfers	14
Reliability	14
Requires Advance Reservations	7
Not Available at Desired Locations	70
Not Available at Desired Days/Times	34
Need Additional Assistance Getting To/On Vehicle	5
Prefer a Different Mode	9
Not Applicable	0
Other	0

**Collin County Reported Barriers to Mobility**



## Types of Missed Trips

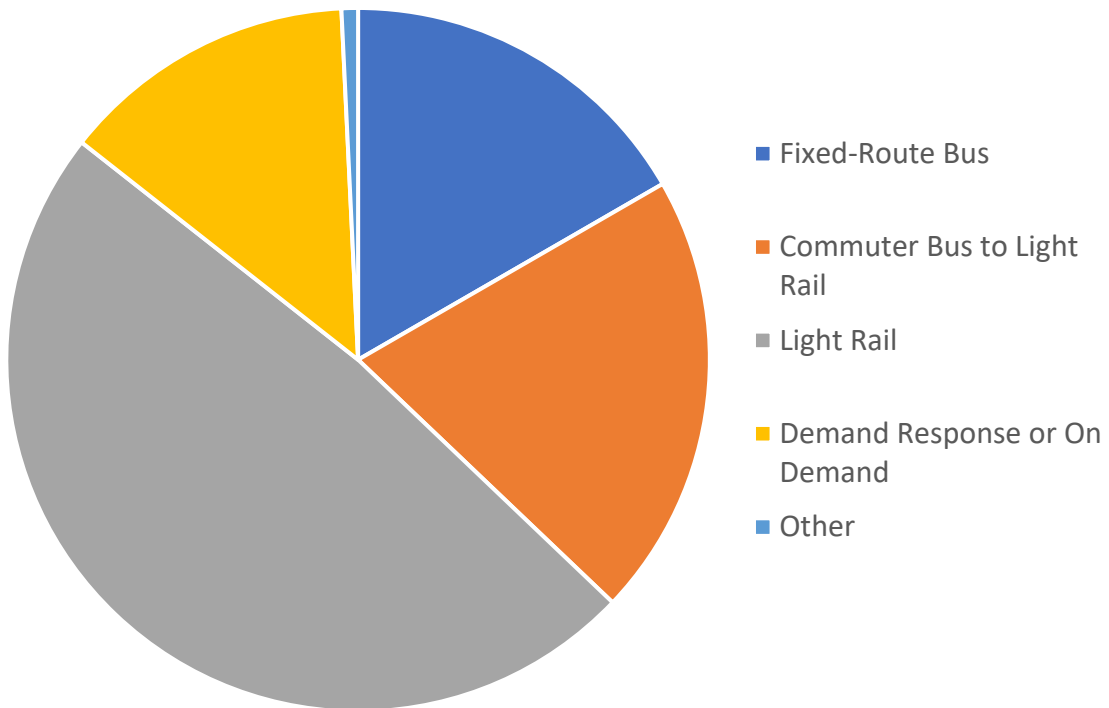
Type of Missed Trip	Number of Responses
Work	18
School	6
Medical	14
Meals	5
Religious	3
Social/Entertainment	16
Shopping	12
Have Not Missed Trips	97



## Desired Modes

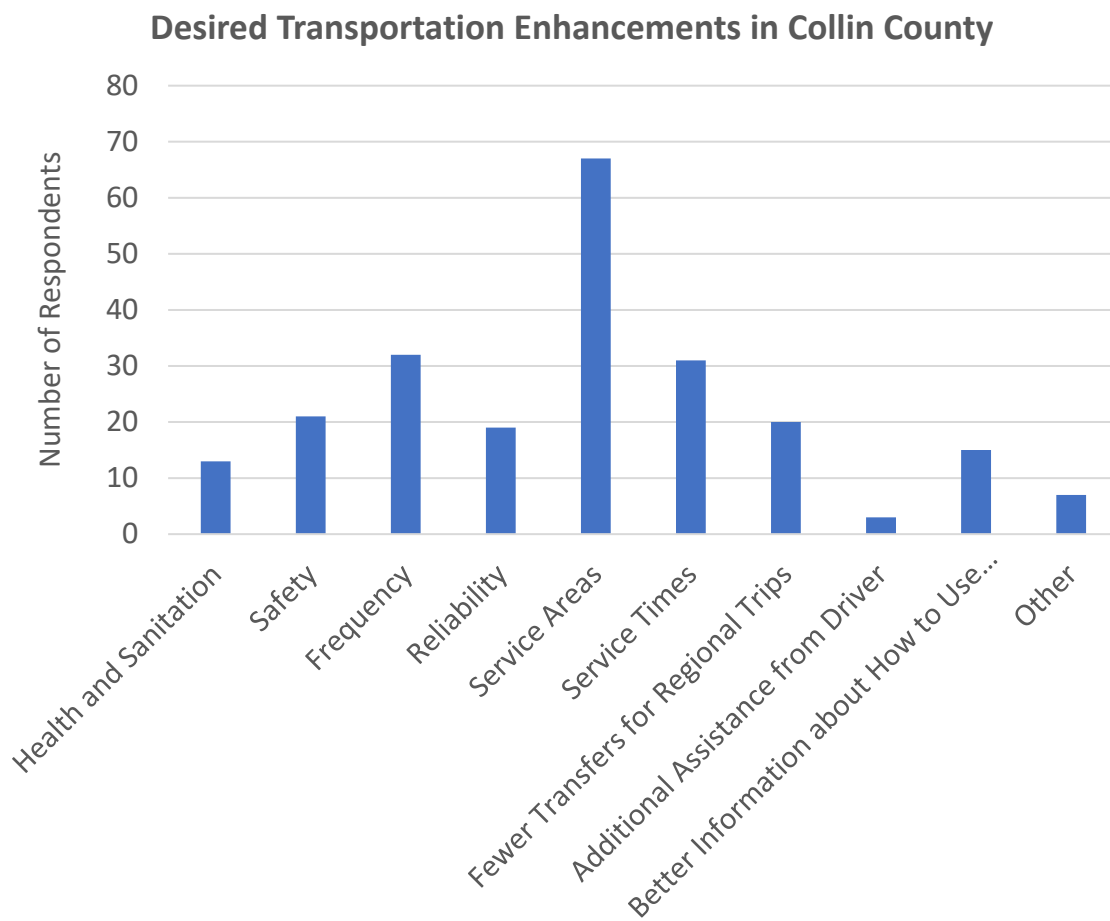
Type of Desired Mode	Number of Responses
Fixed-Route Bus	22
Commuter Bus to Light Rail	27
Light Rail	64
Demand Response or On Demand	19
Other	1

Desired Transportation Modes in Collin County



## Desired Enhancements

Type of Desired Enhancement	Number of Responses
Health and Sanitation	13
Safety	21
Frequency	32
Reliability	19
Service Areas	67
Service Times	31
Fewer Transfers for Regional Trips	20
Additional Assistance from Driver	3
Better Information about How to Use Transit	15
Other	7





## Locations Needing Connectivity

Location	Number of Responses
McKinney	13
Allen	8
Frisco	8
Dallas to McKinney	4
Plano	4
Downtown Dallas	3
McKinney to DFW Airport	3
Celina	2
Dallas Medical District	2
Libraries	2
North Collin County	2
North of Plano	2
Senior Center	2
US-75 Corridor	2
Anna	1
AT&T Stadium	1
Baylor Frisco	1
Boys and Girls Club	1
Carrollton	1
Churches	1
County overall	1
Cross City Lines generally	1
Dallas Arboretum	1
Dallas Zoo	1

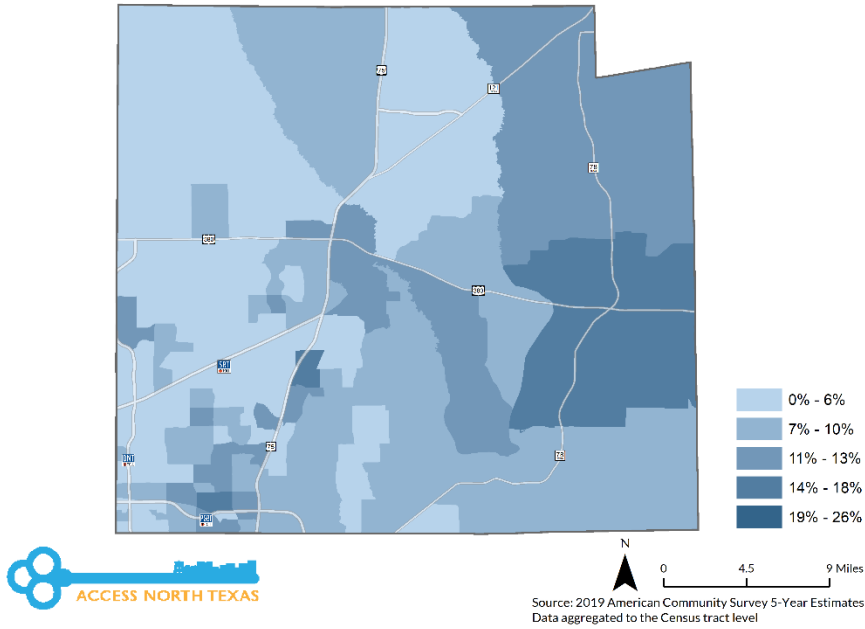
DFW Airport	1
DNT Corridor	1
Far North Dallas to UTD Campuses	1
Flower Mound	1
Globe Life Field	1
Lewisville	1
Love Field	1
Medical appointments	1
Murphy	1
Museum district	1
MyPossibilities	1
North, NE county to Plano	1
Park Road Station	1
Plano County Hospital	1
Plano to Allen	1
Prelude Clubhouse - McKinney, Allen, Lucas	1
Princeton	1
Rockwall	1
Sachse	1
Social Security Admin (McKinney)	1
Texas DHHS (McKinney)	1
The Colony	1
Walmart in Wylie	1
Workforce Development	1
Wylie	1

## Key Demographics

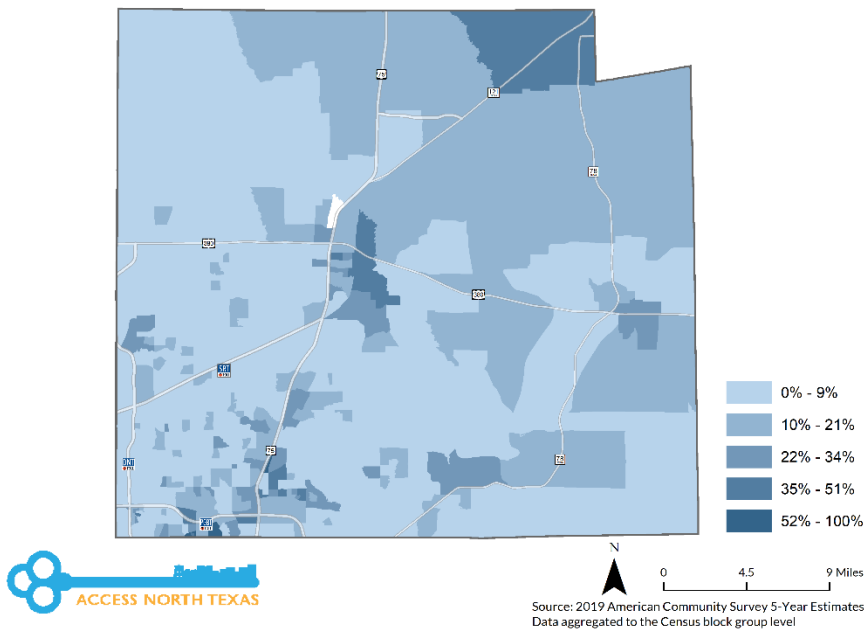
Demographic Measure	Value
Total Population	973977
Total Households	341163
Total Minority	419188
Percent Total Minority	43.04%
Total White, Non-Hispanic	554789
Percent Total White, Non-Hispanic	56.96%
Total White	673508
Percent Total White	69.15%
Total Black	94720
Percent Total Black	9.73%
Total American Indian or Alaska Native	4560
Percent Total Amer Indian or AK Native	0.47%
Total Asian	147553
Percent Total Asian	15.15%
Total Native Hawaiian or Pacific Islander	762
Percent Tot Native Hawaiian or Pac Islander	0.08%
Total Some Other Race	22767
Percent Total Some Other Race	2.34%
Total Two or More Races	30107
Percent Total Two or More Races	3.09%

Total Not Hispanic or Latino	825281
Percent Total Not Hispanic or Latino	84.73%
Total Hispanic or Latino	148696
Percent Total Hispanic or Latino	15.27%
Individuals For Whom Poverty Status Is Known	968592
Percent Individuals For Whom Poverty Status is Known	882422
Total Low-Income Individuals	86170
Percent Low-Income	8.90%
Total LEP Individuals	88213
Percent LEP Individuals	9.66%
Population Over 5	913077
Population 18 and Over	717266
65 and Over Population	104035
Percent 65 and Over	10.70%
Zero-Car Households	9475
Percent Zero-Car Households	2.80%
Total Veteran Population	41918
Percent Veteran Population	5.8%
With a Disability	67127
Percent With a Disability	6.90%
Median Age	36.9
Median HH Income	96913

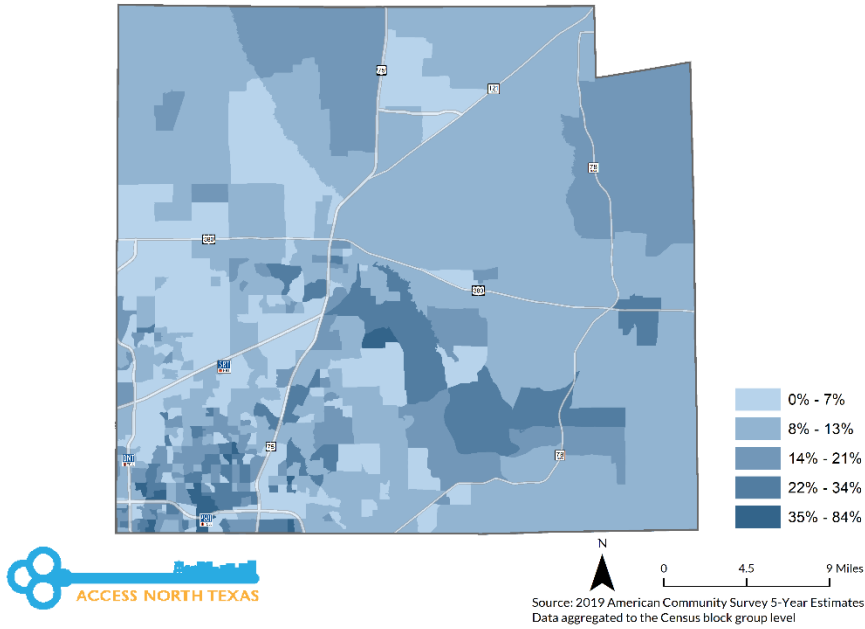
## Collin County Persons with Disabilities



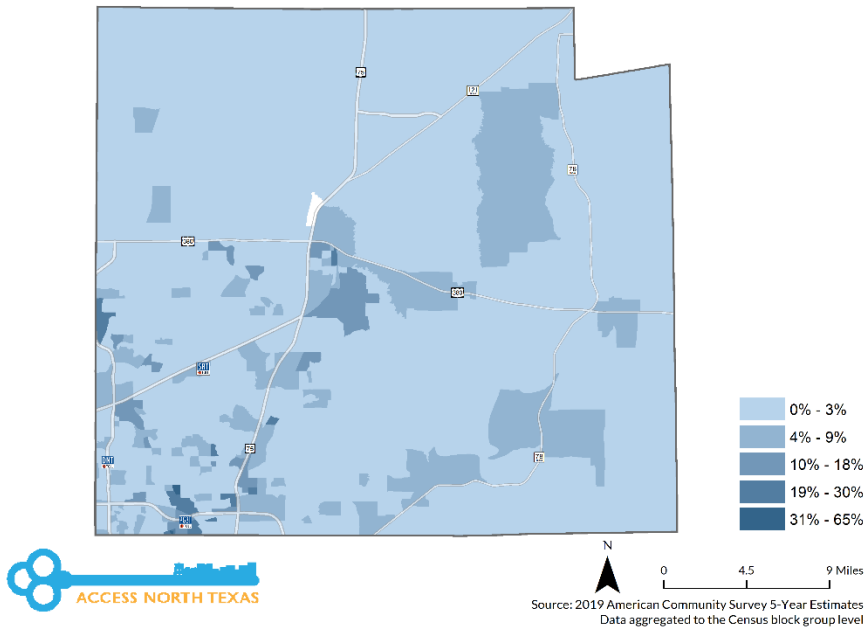
## Collin County Low-Income Individuals



## Collin County Population Over 65



## Collin County Zero-Car Households

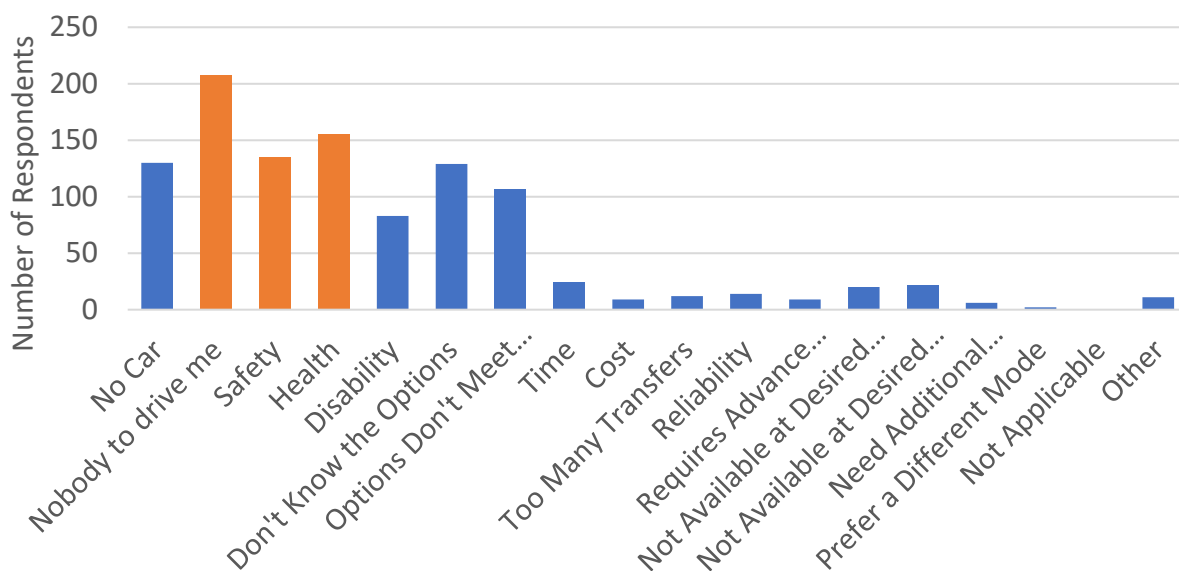


# Dallas County

## Barriers

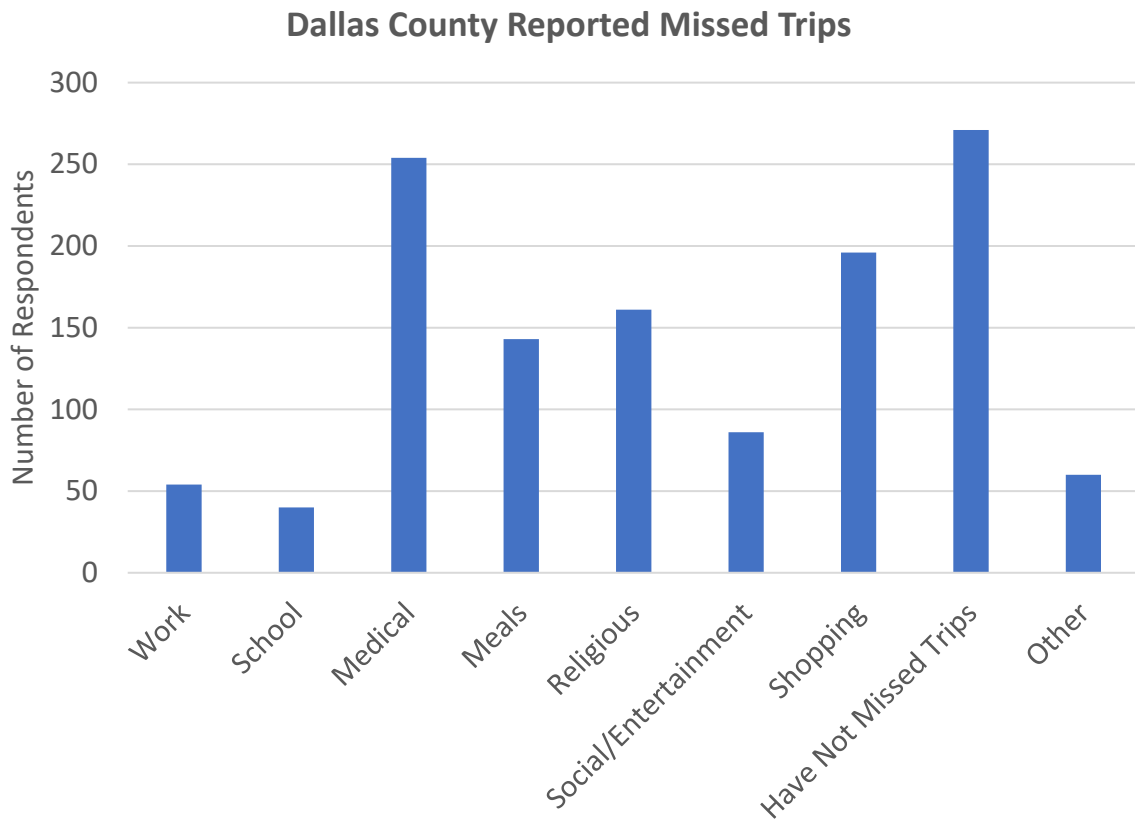
Reported Barrier	Number of Responses
No Car	130
Nobody to drive me	208
Safety	135
Health	155
Disability	83
Don't Know the Options	129
Options Don't Meet Needs	107
Time	24
Cost	9
Too Many Transfers	12
Reliability	14
Requires Advance Reservations	9
Not Available at Desired Locations	20
Not Available at Desired Days/Times	22
Need Additional Assistance Getting To/On Vehicle	6
Prefer a Different Mode	2
Not Applicable	0
Other	11

**Dallas County Reported Barriers to Mobility**



## Types of Missed Trips

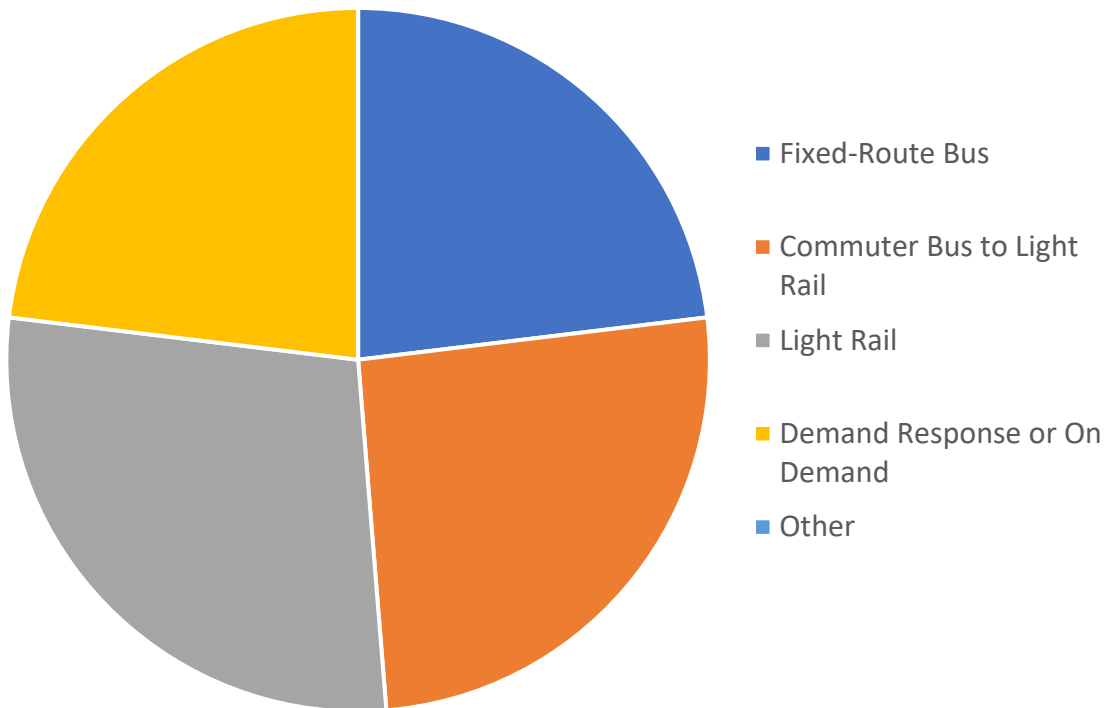
Type of Missed Trip	Number of Responses
Work	54
School	40
Medical	254
Meals	143
Religious	161
Social/Entertainment	86
Shopping	196
Have Not Missed Trips	271



## Desired Modes

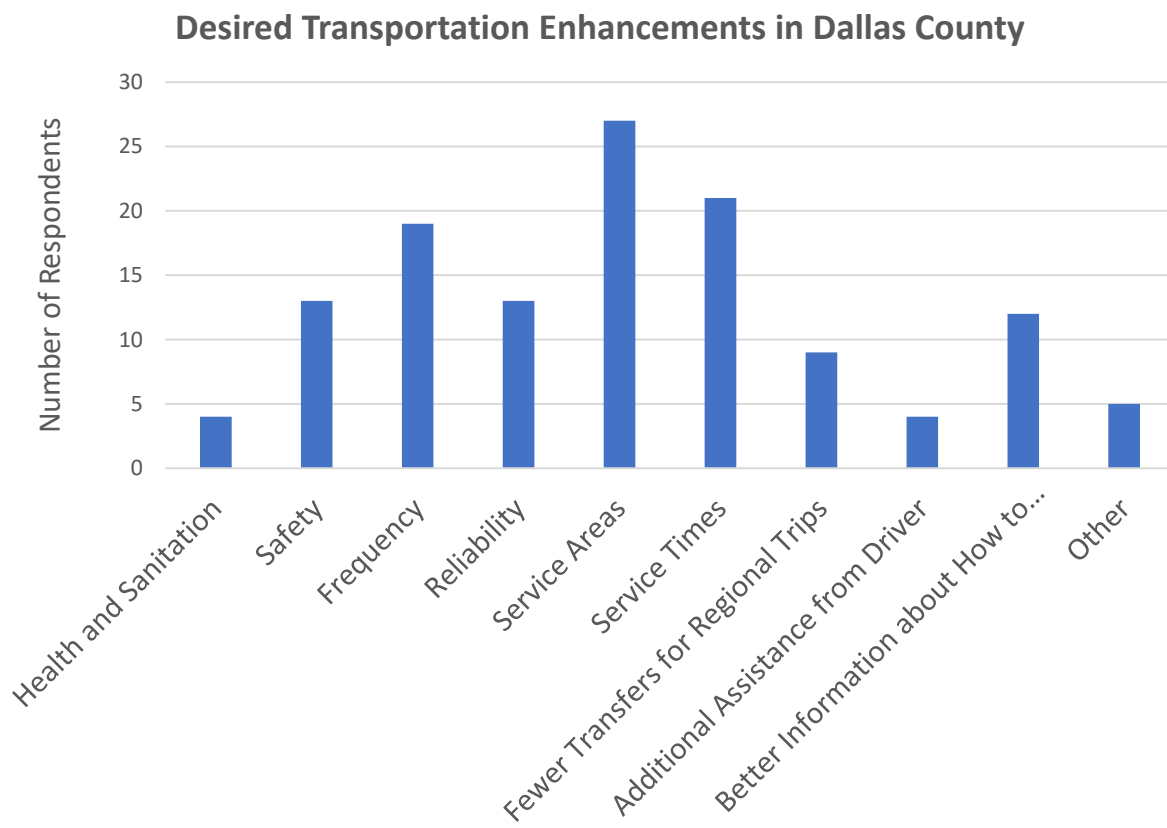
Type of Desired Mode	Number of Responses
Fixed-Route Bus	9
Commuter Bus to Light Rail	10
Light Rail	11
Demand Response or On Demand	9
Other	0

Desired Transportation Modes in Dallas County



## Desired Enhancements

Type of Desired Enhancement	Number of Responses
Health and Sanitation	4
Safety	13
Frequency	19
Reliability	13
Service Areas	27
Service Times	21
Fewer Transfers for Regional Trips	9
Additional Assistance from Driver	4
Better Information about How to Use Transit	12
Other	5





## Locations Needing Connectivity

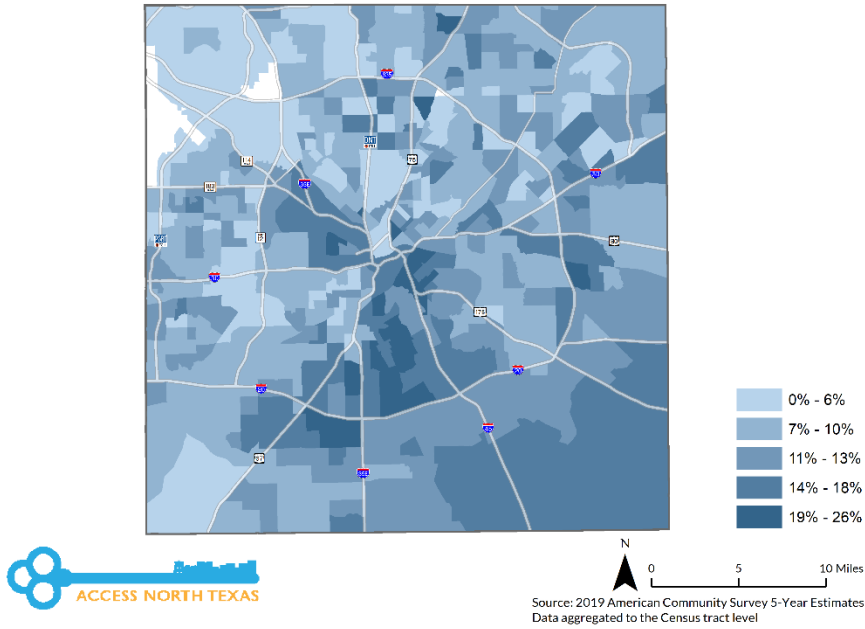
Location	Number of Responses
Plano	4
Frisco	3
Arlington	2
Flower Mound	2
Lancaster	2
Lewisville	2
Medical district	2
Addison	1
Allen	1
Carrollton	1
Cedar Hill Mall	1
CenterPort TRE	1
Dallas streetcar into downtown	1
DeSoto	1
Duncanville	1
FC Dallas Stadium	1
Fiesta Mart in Lancaster	1
Fort Worth museums	1
Library	1
McKinney	1
Mesquite restaurant row/town east mall/rodeo	1
Murphy	1
Rangers Stadium	1
Rowlett churches on Miiller Road	1
Senior Center	1
Southern Dallas County paratransit	1
Sports stadiums generally	1
Tarrant County	1
Walmart in Lancaster	1
Wylie	1

## Key Demographics

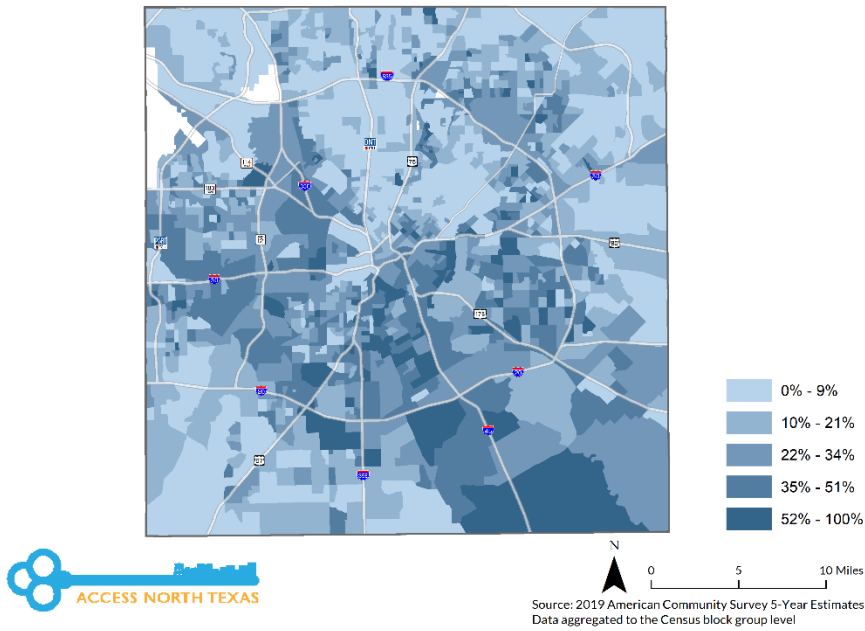
Demographic Measure	Value
Total Population	2606868
Total Households	928341
Total Minority	1847383
Percent Total Minority	70.87%
Total White, Non-Hispanic	759485
Percent Total White, Non-Hispanic	29.13%
Total White	1597069
Percent Total White	61.26%
Total Black	588903
Percent Total Black	22.59%
Total American Indian or Alaska Native	10155
Percent Total Amer Indian or AK Native	0.39%
Total Asian	163971
Percent Total Asian	6.29%
Total Native Hawaiian or Pacific Islander	1240
Percent Tot Native Hawaiian or Pac Islander	0.05%
Total Some Other Race	176677
Percent Total Some Other Race	6.78%
Total Two or More Races	68853
Percent Total Two or More Races	2.64%

Total Not Hispanic or Latino	1559434
Percent Total Not Hispanic or Latino	59.82%
Total Hispanic or Latino	1047434
Percent Total Hispanic or Latino	40.18%
Individuals For Whom Poverty Status Is Known	2577160
Percent Individuals for Whom Poverty Status is Known	98.86%
Total Low-Income Individuals	550179
Percent Low-Income	21.3%
Total LEP Individuals	493308
Percent LEP Individuals	20.45%
Population Over 5	2411921
Population 18 and Over	1918678
65 and Over Population	272730
Percent 65 and Over	10.5%
Zero-Car Households	63477
Percent Zero-Car Households	6.8%
Total Veteran Population	91155
Percent Veteran Population	4.8%
With a Disability	244865
Percent With a Disability	9.4%
Median Age	33.4
Median HH Income	59607

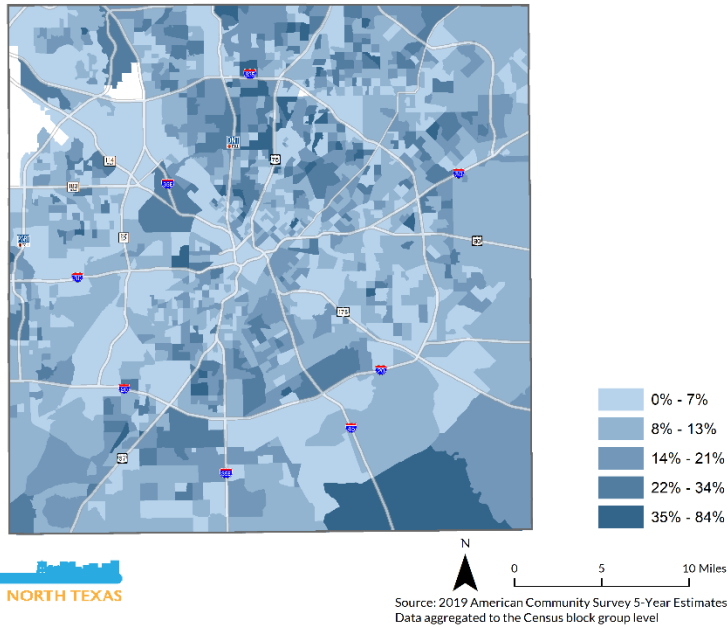
## Dallas County Persons with Disabilities



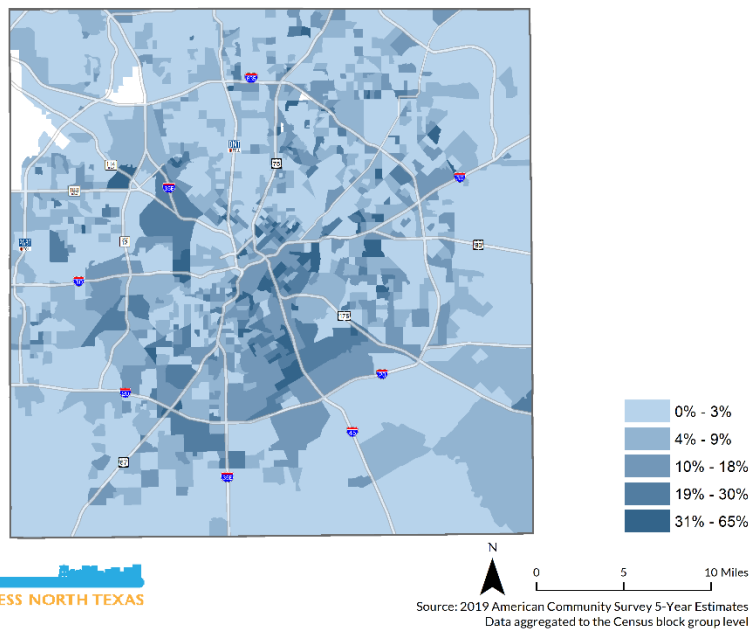
## Dallas County Low-Income Individuals



## Dallas County Population Over 65



## Dallas County Zero-Car Households

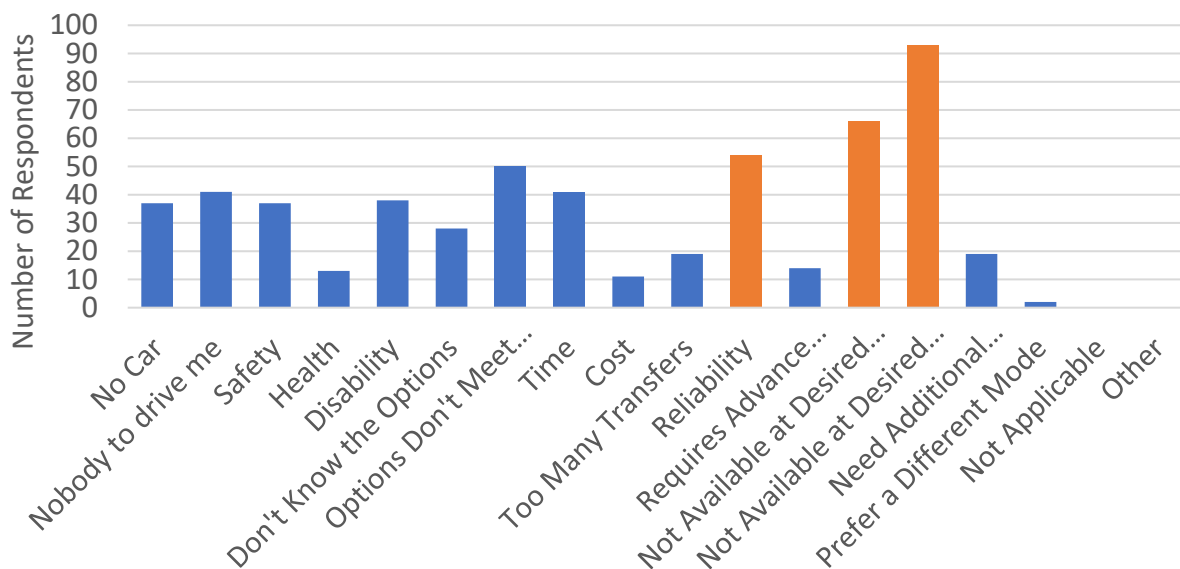


# Denton County

## Barriers

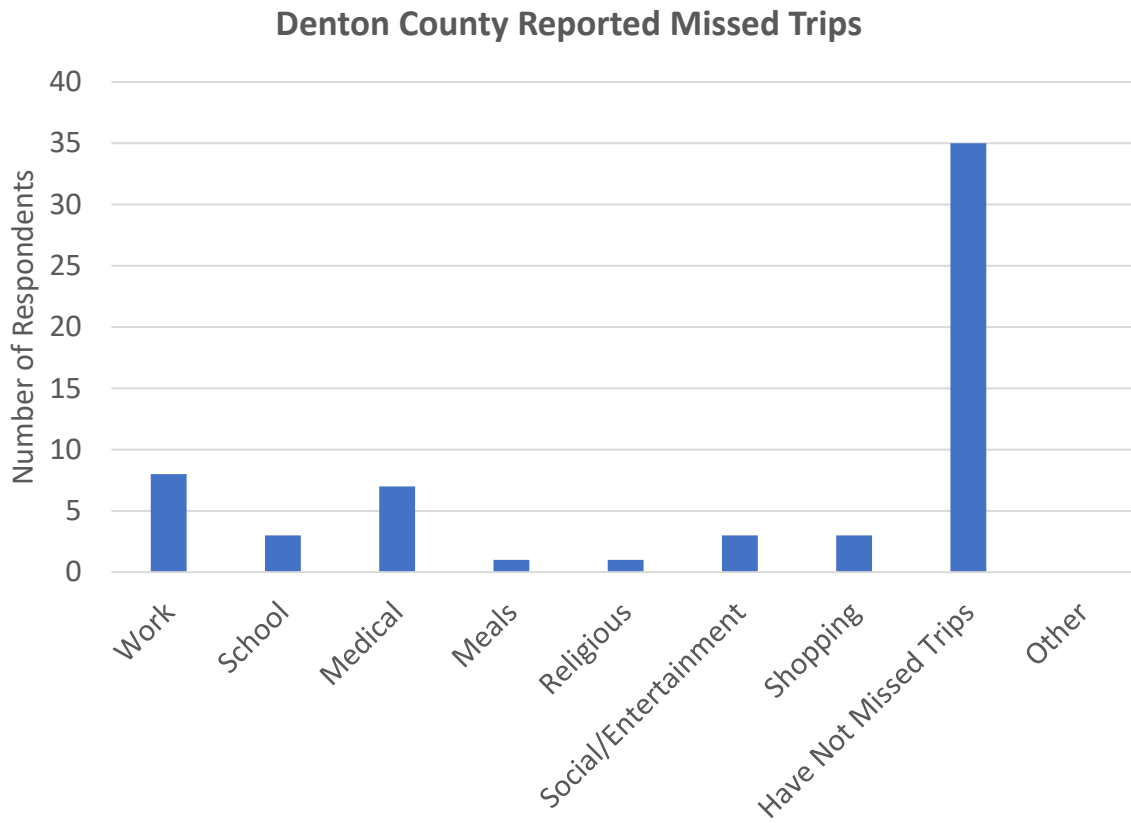
Reported Barrier	Number of Responses
No Car	37
Nobody to drive me	41
Safety	37
Health	13
Disability	38
Don't Know the Options	28
Options Don't Meet Needs	50
Time	41
Cost	11
Too Many Transfers	19
Reliability	54
Requires Advance Reservations	14
Not Available at Desired Locations	66
Not Available at Desired Days/Times	93
Need Additional Assistance Getting To/On Vehicle	19
Prefer a Different Mode	2
Not Applicable	0
Other	0

**Denton County Reported Barriers to Mobility**



## Types of Missed Trips

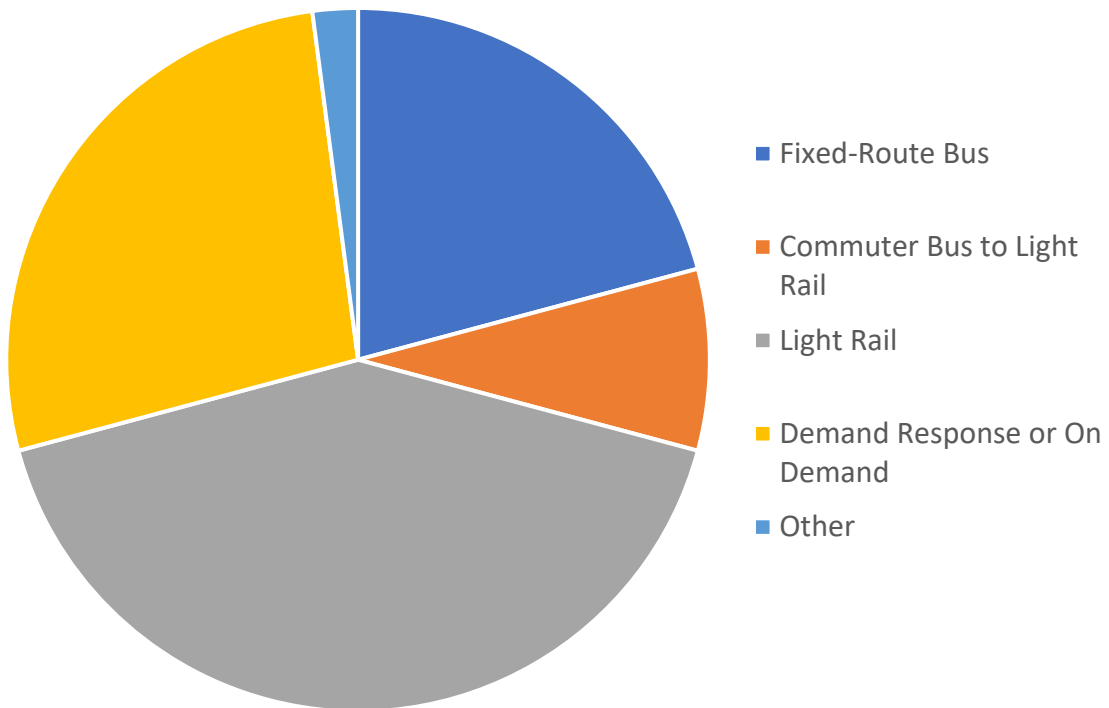
Type of Missed Trip	Number of Responses
Work	8
School	3
Medical	7
Meals	1
Religious	1
Social/Entertainment	3
Shopping	3
Have Not Missed Trips	35



## Desired Modes

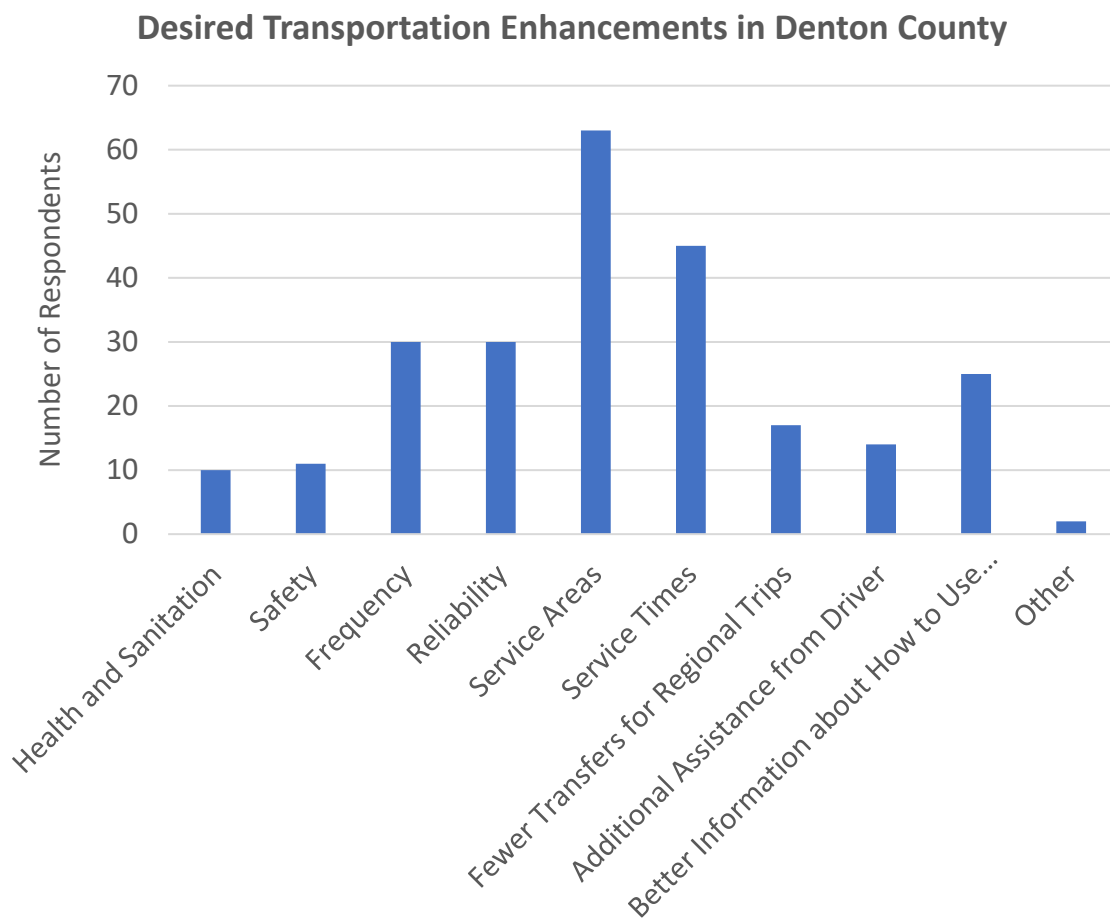
Type of Desired Mode	Number of Responses
Fixed-Route Bus	10
Commuter Bus to Light Rail	4
Light Rail	20
Demand Response or On Demand	13
Other	1

**Desired Transportation Modes in Denton County**



## Desired Enhancements

Type of Desired Enhancement	Number of Responses
Health and Sanitation	10
Safety	11
Frequency	30
Reliability	30
Service Areas	63
Service Times	45
Fewer Transfers for Regional Trips	17
Additional Assistance from Driver	14
Better Information about How to Use Transit	25
Other	2





## Locations Needing Connectivity

<b>Location</b>	<b>Number of Responses</b>
Lewisville	9
Flower Mound	7
Outside of Denton County generally	6
Corinth	5
The Colony	4
Across city lines generally	3
Frisco	3
McKinney	3
Plano	3
Allen	2
Carrollton	2
Castle-Hills	2
Health centers, senior centers	2
Rural Denton	2
Alliance	1
Collin County	1
County Hospital	1
Dallas	1

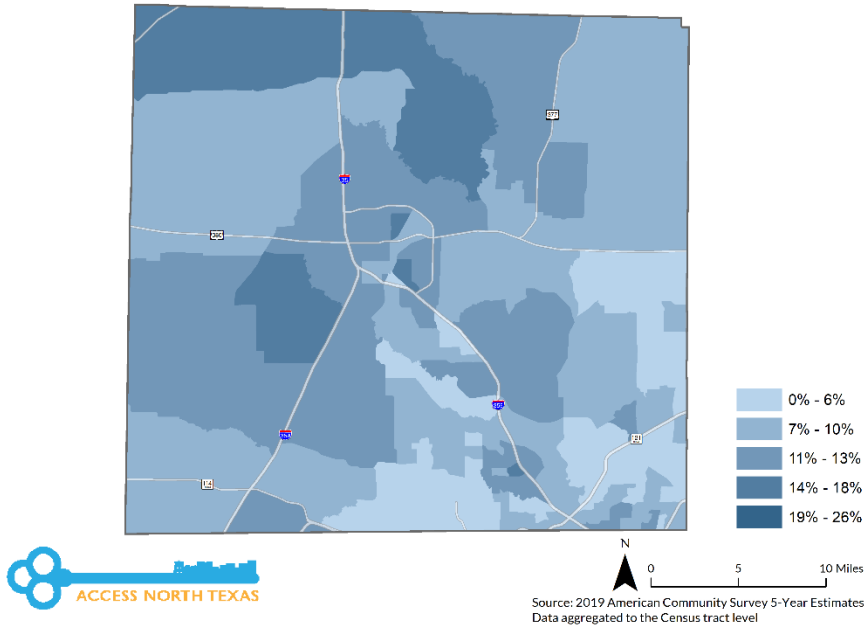
Decatur	1
Denton	1
Denton to Lewisville	1
Denton to McKinney	1
Denton Water Park	1
Double Oak	1
Flower Mound to Lewisville	1
Fort Worth	1
Guyer HS	1
Haslet	1
Hickory Creek	1
Highland Village to Carrollton, Lewisville	1
Lewisville Animal Services	1
Little Elm to Denton	1
Murphy	1
Nebraska Furniture Mart	1
Ponder	1
Sanger	1
Tarrant County	1
Wylie	1

## Key Demographics

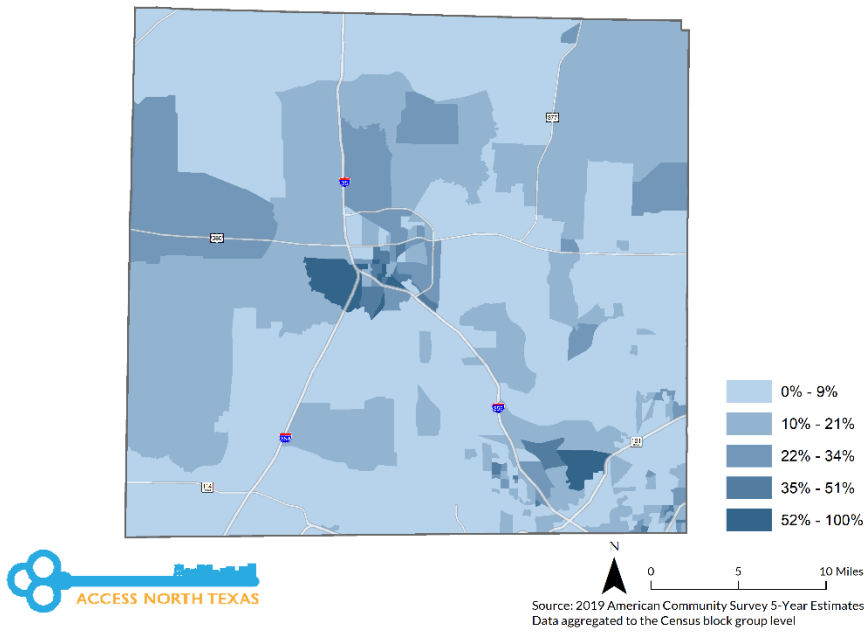
Demographic Measure	Value
Total Population	833822
Total Households	290229
Total Minority	339793
Percent Total Minority	40.75%
Total White, Non-Hispanic	494029
Percent Total White, Non-Hispanic	59.25%
Total White	619566
Percent Total White	74.30%
Total Black	81758
Percent Total Black	9.81%
Total American Indian or Alaska Native	3993
Percent Total Amer Indian or AK Native	0.48%
Total Asian	72510
Percent Total Asian	8.70%
Total Native Hawaiian or Pacific Islander	707
Percent Tot Native Hawaiian or Pac Islander	0.08%
Total Some Other Race	25101
Percent Total Some Other Race	3.01%
Total Two or More Races	30187
Percent Total Two or More Races	3.62%

Total Not Hispanic or Latino	672889
Percent Total Not Hispanic or Latino	80.70%
Total Hispanic or Latino	160933
Percent Total Hispanic or Latino	19.30%
Individuals For Whom Poverty Status Is Known	820627
Percent Individuals For Whom Poverty Status is Known	98.42%
Total Low-Income Individuals	83042
Percent Low-Income	10.1%
Total LEP Individuals	60798
Percent LEP Individuals	7.79%
Population Over 5	780767
Population 18 and Over	624625
65 and Over Population	82137
Percent 65 and Over	9.9%
Zero-Car Households	7423
Percent Zero-Car Households	2.6%
Total Veteran Population	41197
Percent Veteran Population	6.6%
With a Disability	66033
Percent With a Disability	7.9%
Median Age	35.5
Median HH Income	86913

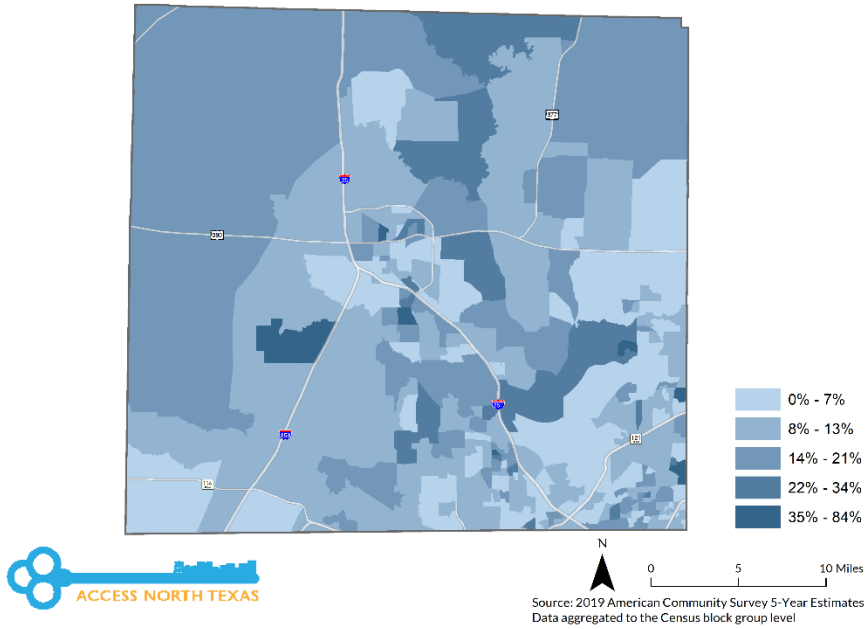
## Denton County Persons with Disabilities



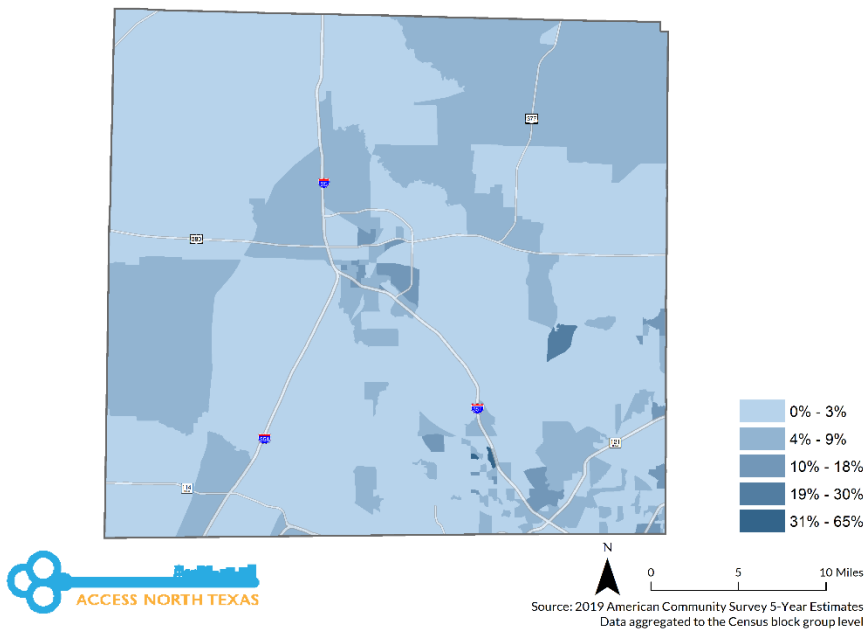
## Denton County Low-Income Individuals



## Denton County Population Over 65



## Denton County Zero-Car Households

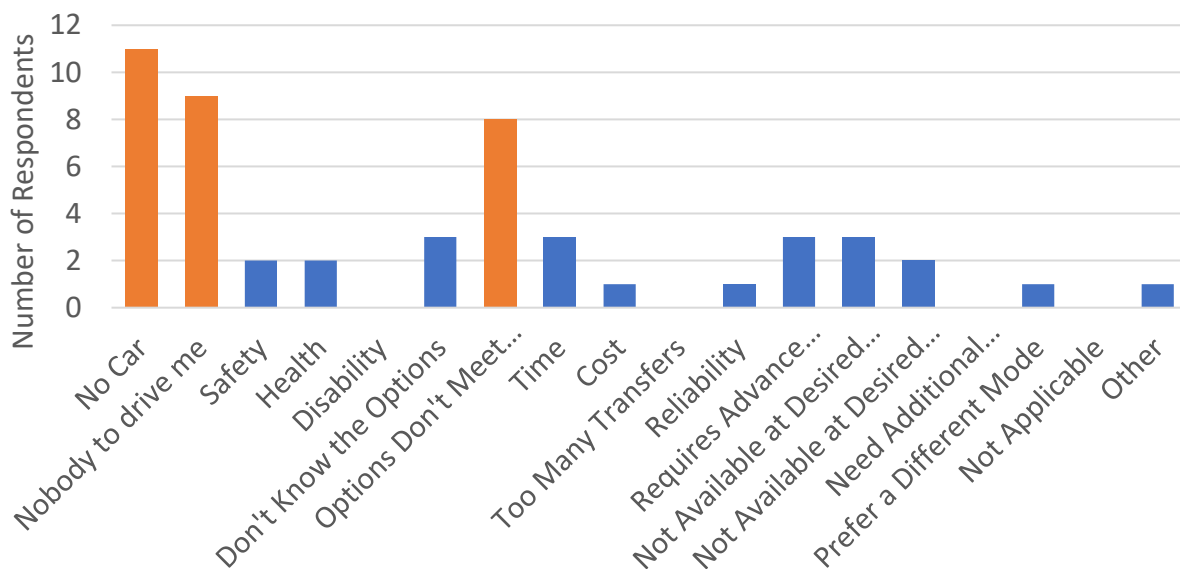


# Ellis and Navarro Counties

## Barriers

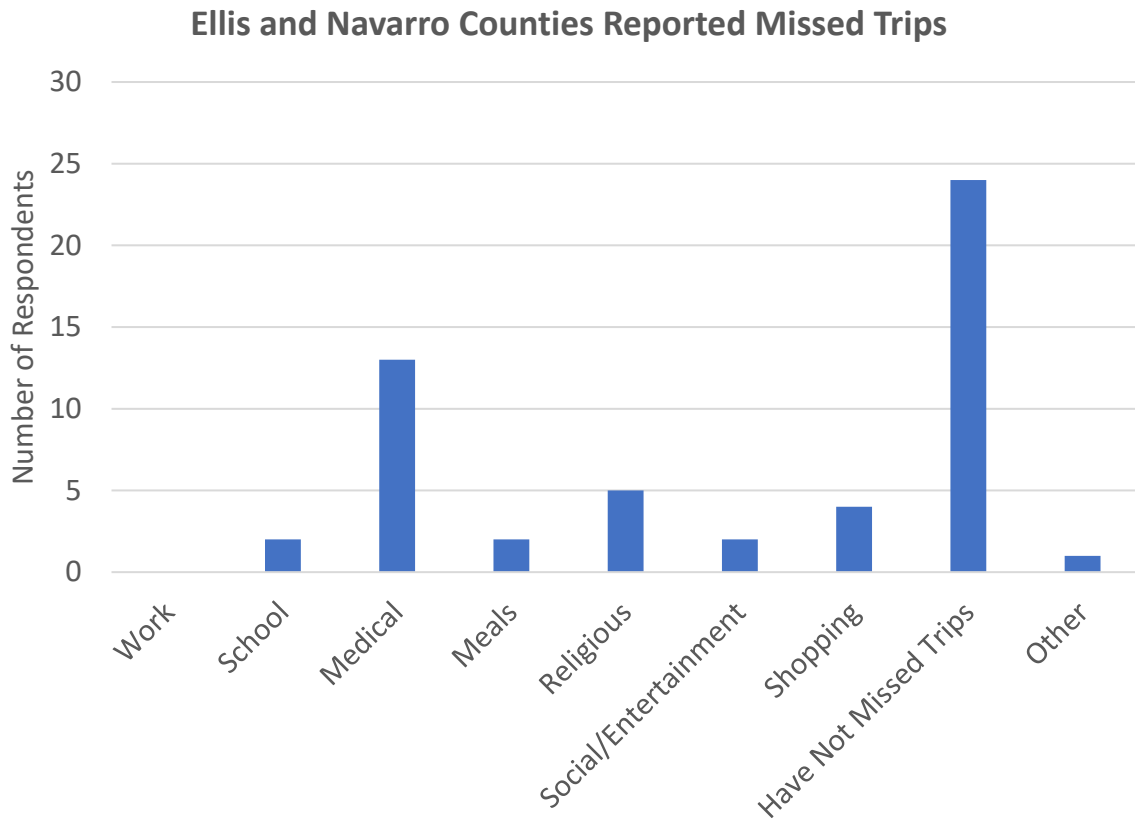
Reported Barrier	Number of Responses
No Car	11
Nobody to drive me	9
Safety	2
Health	2
Disability	0
Don't Know the Options	3
Options Don't Meet Needs	8
Time	3
Cost	1
Too Many Transfers	0
Reliability	1
Requires Advance Reservations	3
Not Available at Desired Locations	3
Not Available at Desired Days/Times	2
Need Additional Assistance Getting To/On Vehicle	0
Prefer a Different Mode	1
Not Applicable	0
Other	1

**Ellis and Navarro Counties Reported Barriers to Mobility**



## Types of Missed Trips

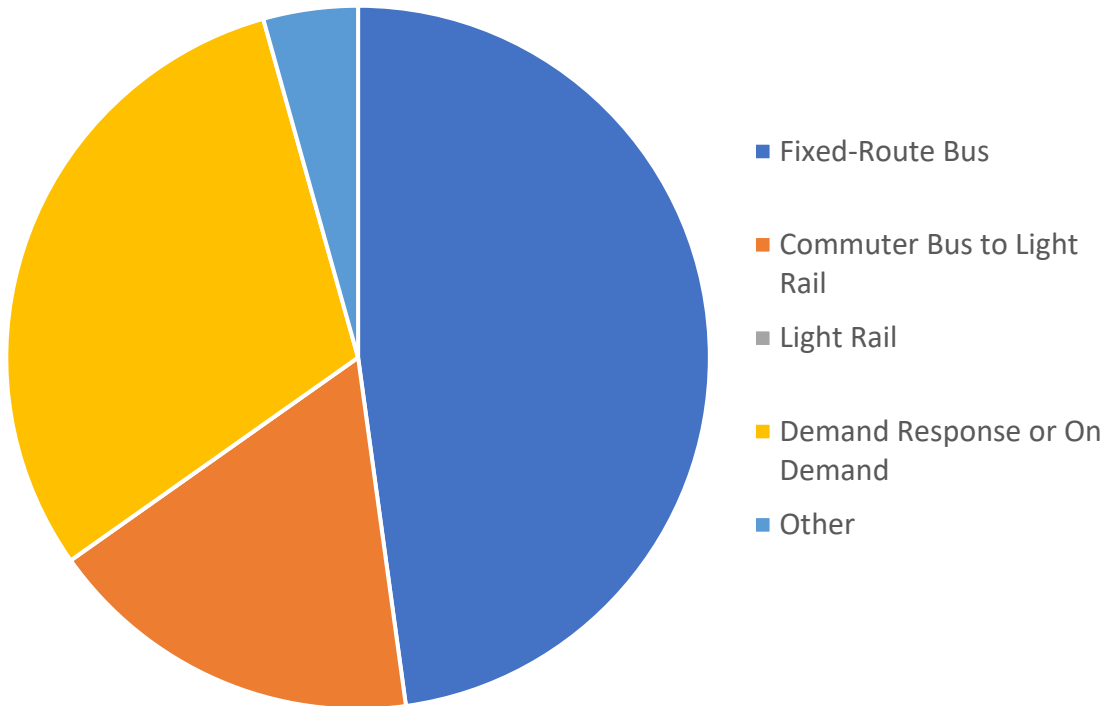
Type of Missed Trip	Number of Responses
Work	0
School	2
Medical	13
Meals	2
Religious	5
Social/Entertainment	2
Shopping	4
Have Not Missed Trips	24



## Desired Modes

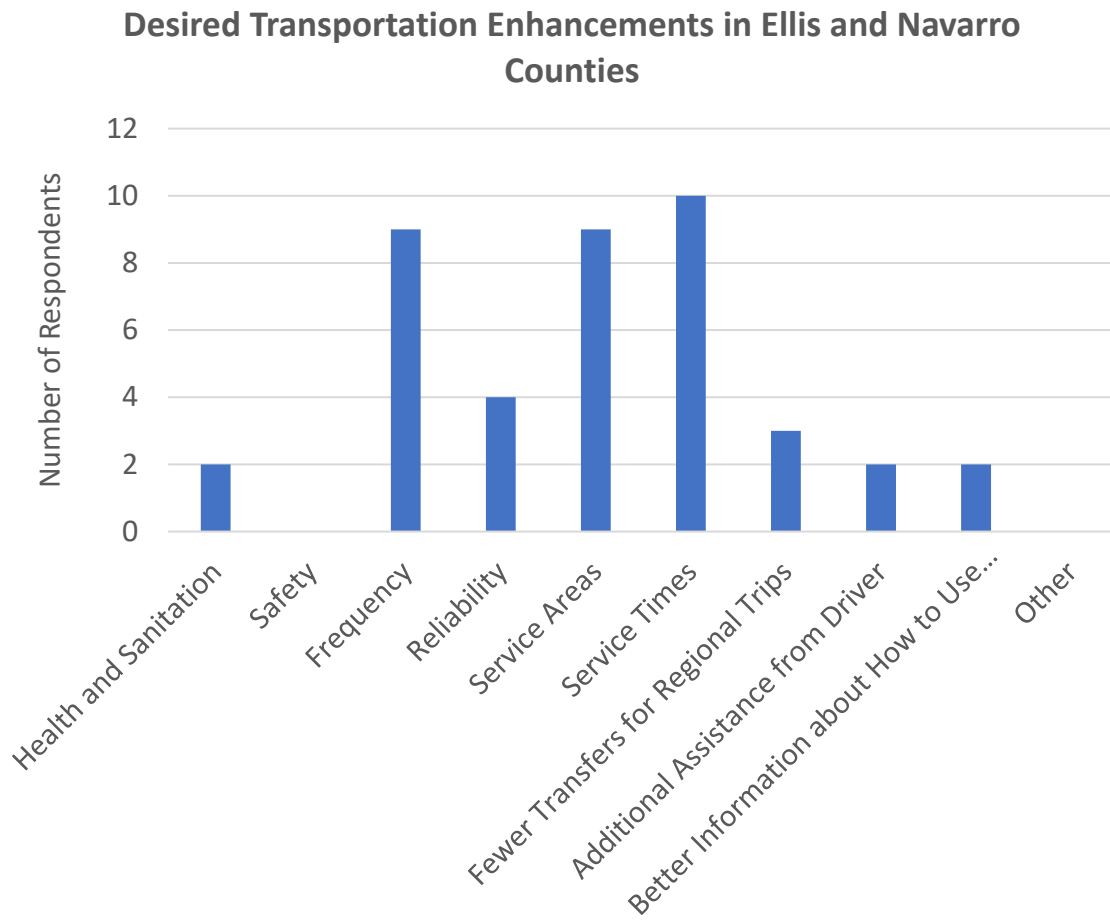
Type of Desired Mode	Number of Responses
Fixed-Route Bus	11
Commuter Bus to Light Rail	4
Light Rail	0
Demand Response or On Demand	7
Other	1

**Desired Transportation Modes in Ellis and Navarro Counties**



## Desired Enhancements

Type of Desired Enhancement	Number of Responses
Health and Sanitation	2
Safety	0
Frequency	9
Reliability	4
Service Areas	9
Service Times	10
Fewer Transfers for Regional Trips	3
Additional Assistance from Driver	2
Better Information about How to Use Transit	2
Other	0



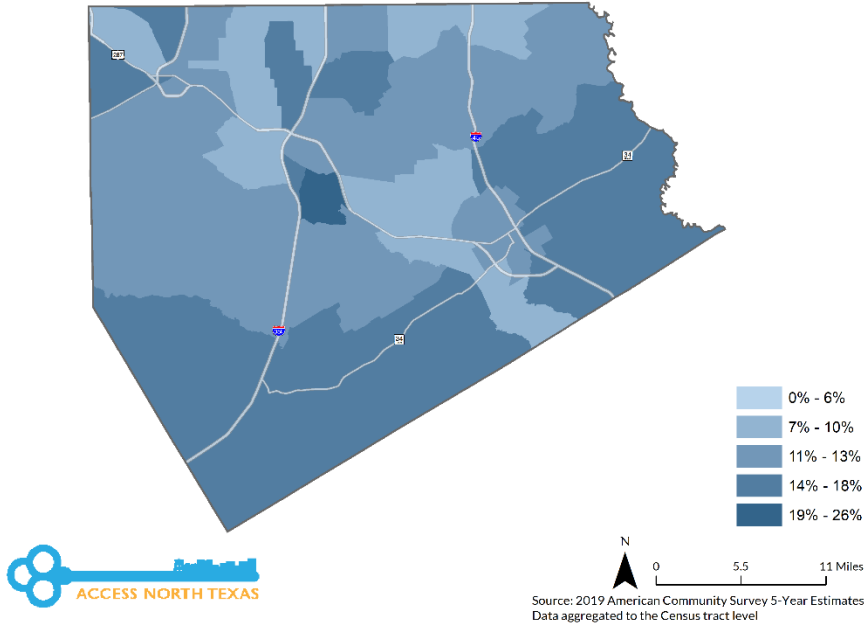


## Locations Needing Connectivity

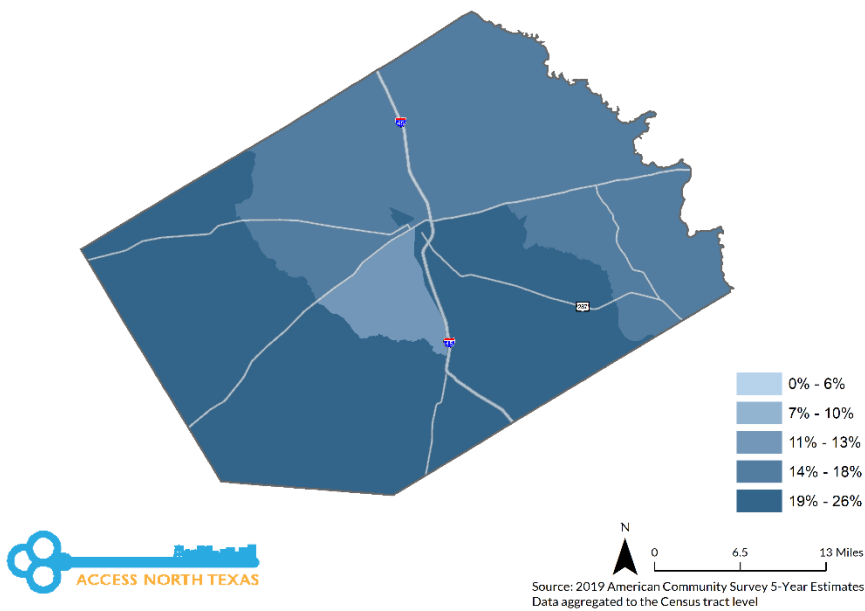
Location	Number of Responses
Botanical Gardens (Fort Worth)	1
Dallas	1
Waxahachie	1

## Key Demographics

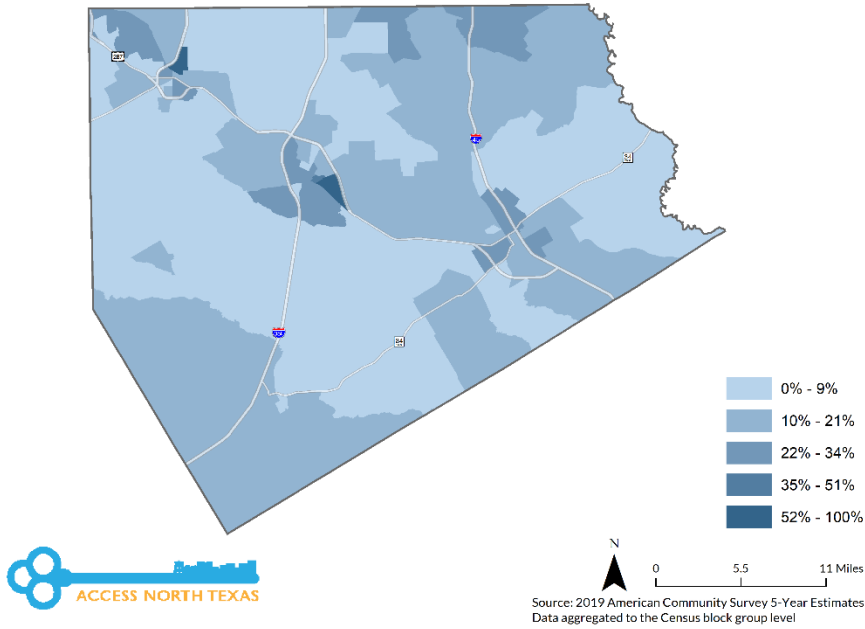
### Ellis County Persons with Disabilities



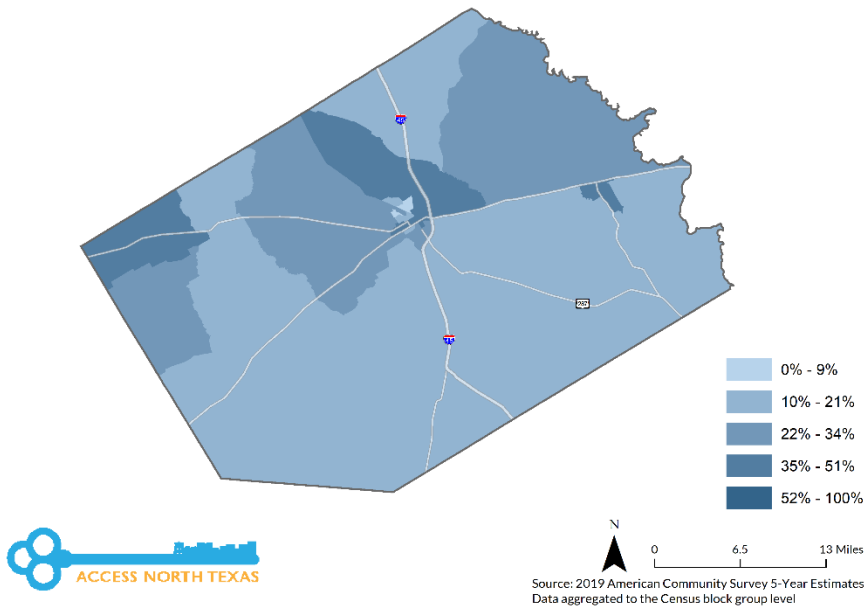
### Navarro County Persons with Disabilities



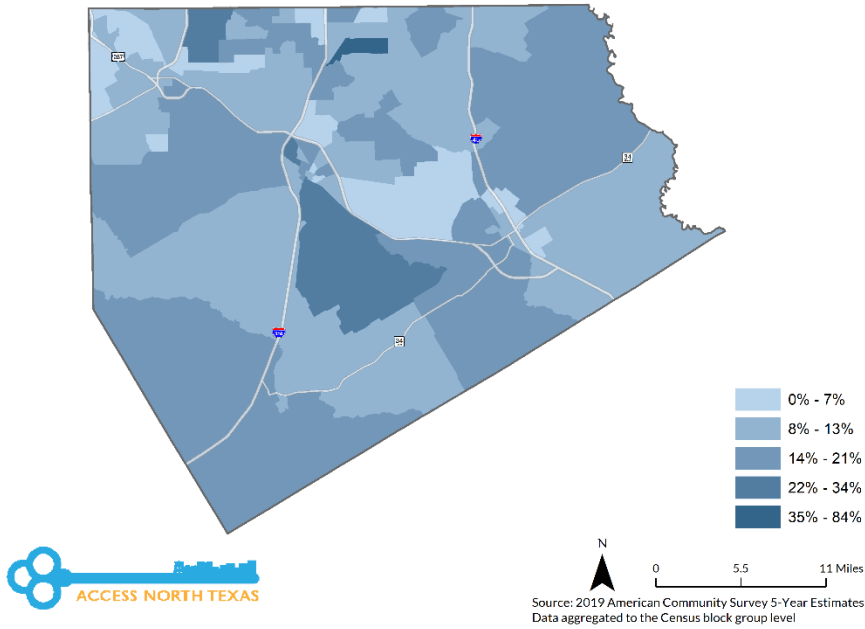
## Ellis County Low-Income Individuals



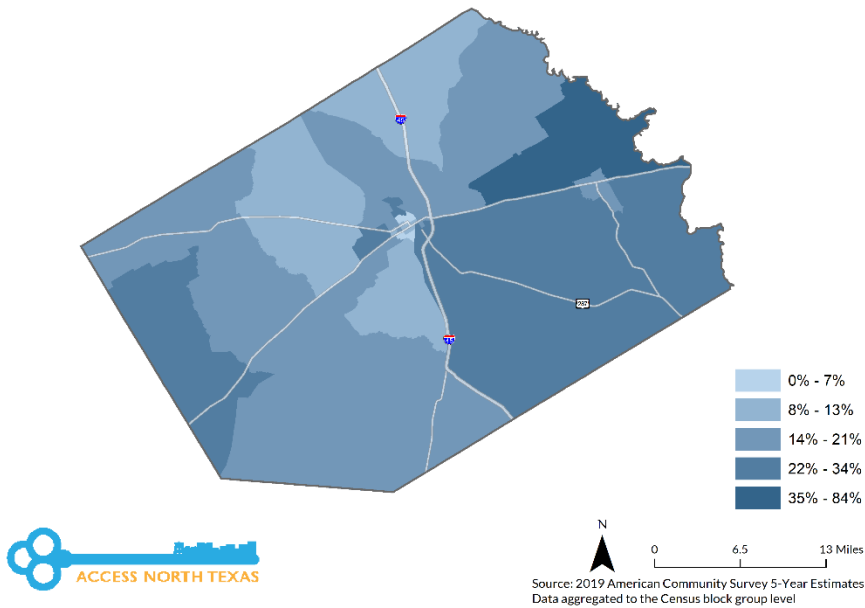
## Navarro County Low-Income Individuals



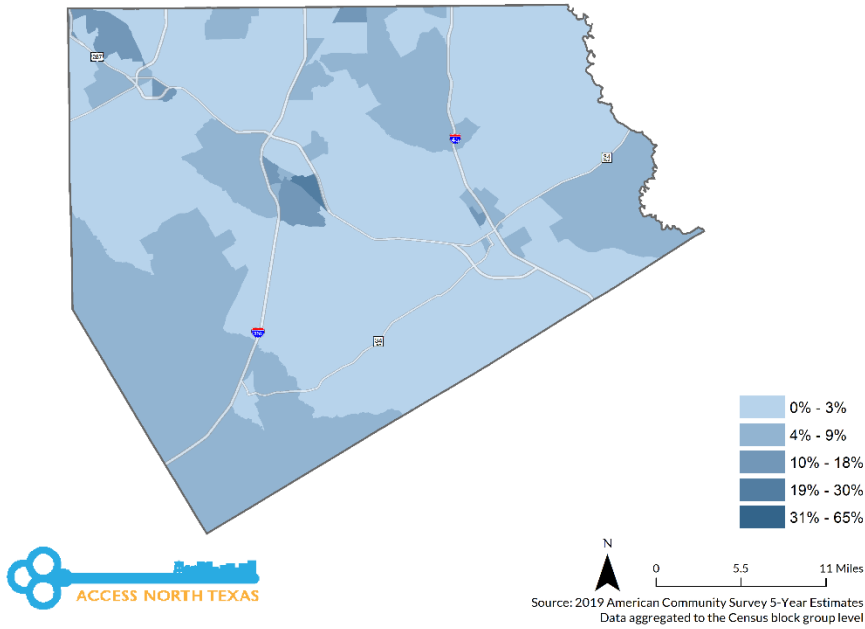
## Ellis County Population Over 65



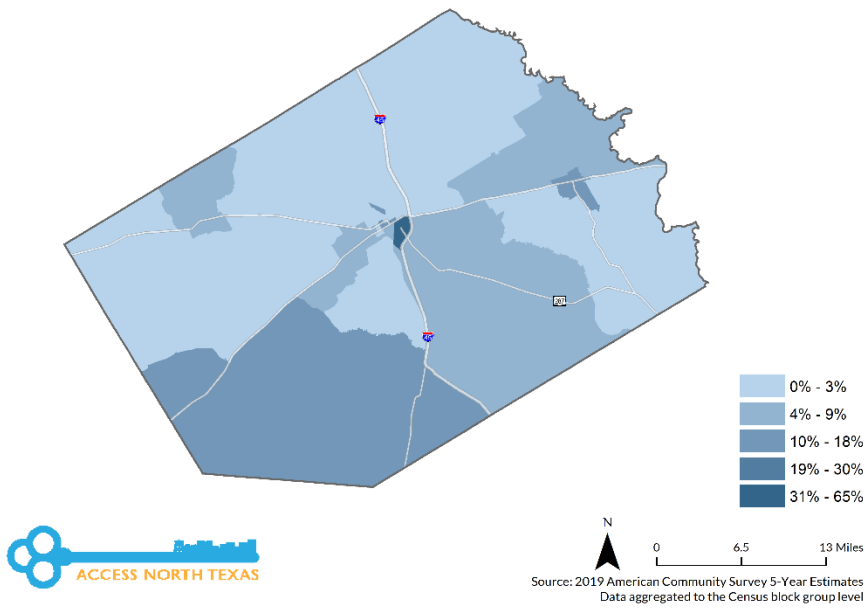
## Navarro County Population Over 65



## Ellis County Zero-Car Households



## Navarro County Zero-Car Households

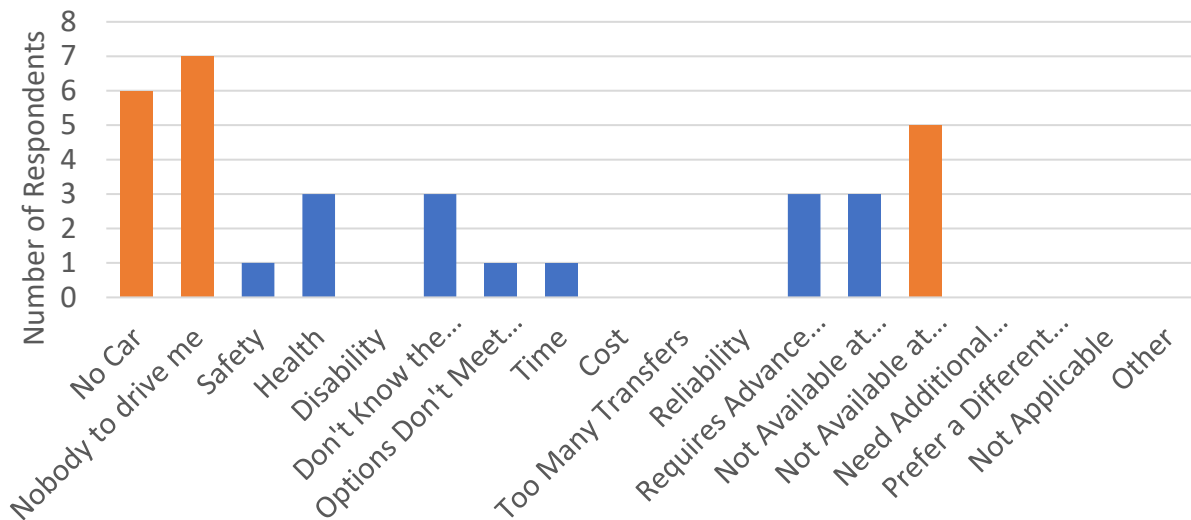


## Hood, Somervell, and Erath Counties

### Barriers

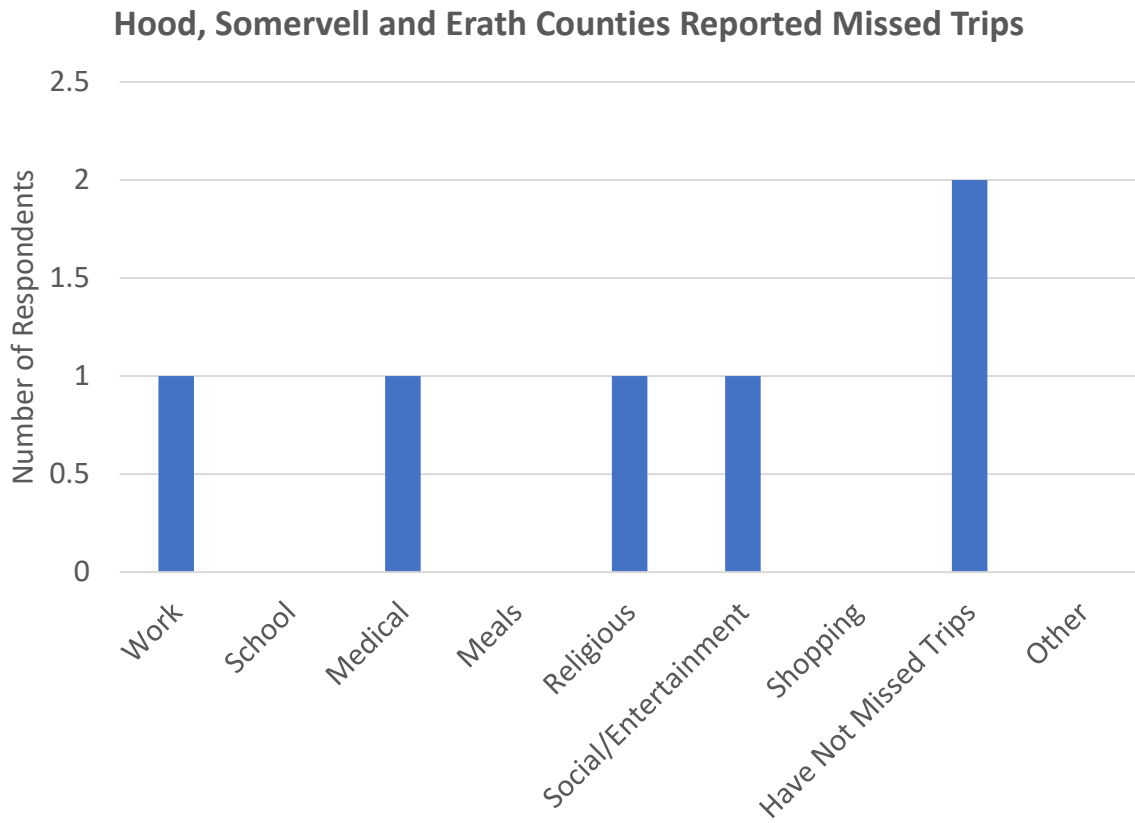
Reported Barrier	Number of Responses
No Car	6
Nobody to drive me	7
Safety	1
Health	3
Disability	0
Don't Know the Options	3
Options Don't Meet Needs	1
Time	1
Cost	0
Too Many Transfers	0
Reliability	0
Requires Advance Reservations	3
Not Available at Desired Locations	3
Not Available at Desired Days/Times	5
Need Additional Assistance Getting To/On Vehicle	0
Prefer a Different Mode	0
Not Applicable	0
Other	0

**Hood, Somervell, and Erath Counties Reported Barriers to Mobility**



## Types of Missed Trips

Type of Missed Trip	Number of Responses
Work	1
School	0
Medical	1
Meals	0
Religious	1
Social/Entertainment	1
Shopping	0
Have Not Missed Trips	2



## Desired Modes

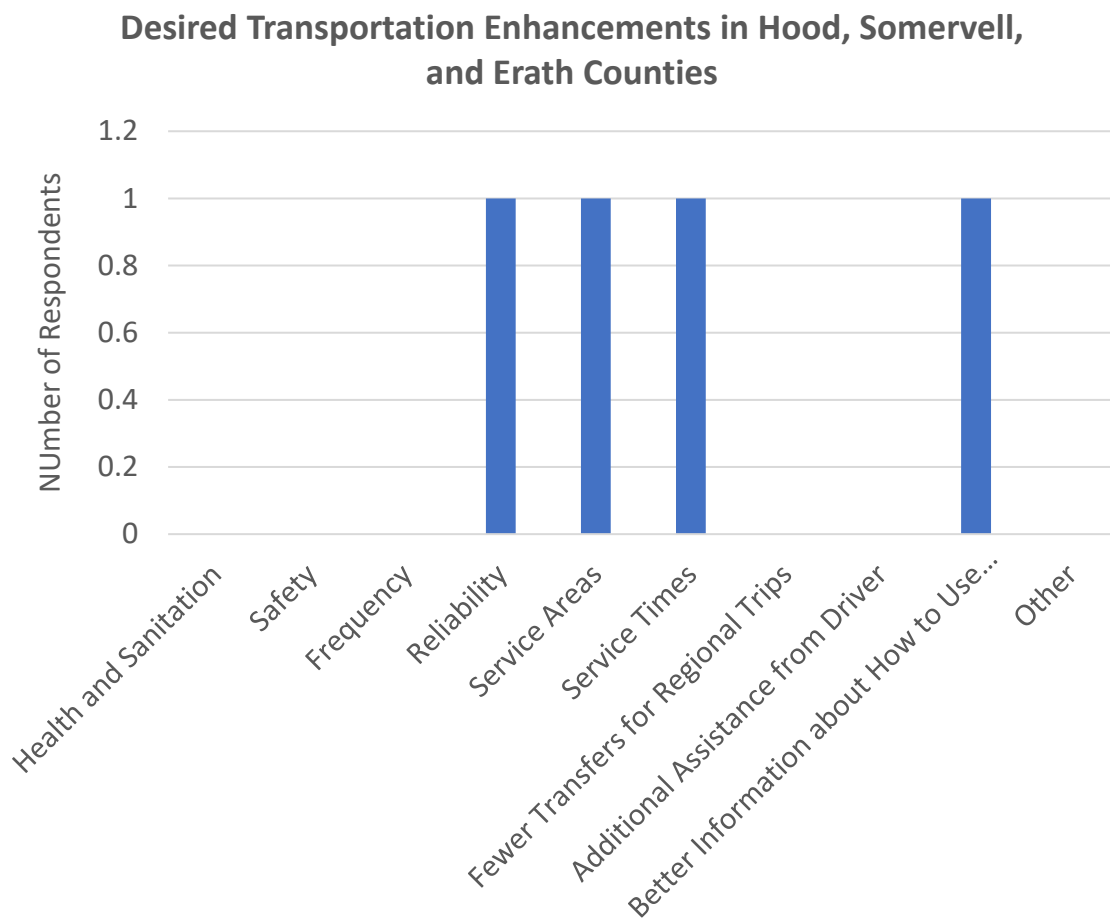
Type of Desired Mode	Number of Responses
Fixed-Route Bus	0
Commuter Bus to Light Rail	0
Light Rail	0
Demand Response or On Demand	0
Other	0

No chart to show



## Desired Enhancements

Type of Desired Enhancement	Number of Responses
Health and Sanitation	0
Safety	0
Frequency	0
Reliability	1
Service Areas	1
Service Times	1
Fewer Transfers for Regional Trips	0
Additional Assistance from Driver	0
Better Information about How to Use Transit	1
Other	0



## Locations Needing Connectivity

Location	Number of Responses
DFW Airport	1

## Key Demographics

Hood County	
Demographic Measure	Value
Total Population	58318
Total Households	22152
Total Minority	9201
Percent Total Minority	15.78%
Total White, Non-Hispanic	49117
Percent Total White, Non-Hispanic	84.22%
Total White	55523
Percent Total White	95.21%
Total Black	466
Percent Total Black	0.80%
Total American Indian or Alaska Native	654
Percent Total Amer Indian or AK Native	1.12%
Total Asian	411
Percent Total Asian	0.70%
Total Native Hawaiian or Pacific Islander	46
Percent Tot Native Hawaiian or Pac Islander	0.08%
Total Some Other Race	481
Percent Total Some Other Race	0.82%
Total Two or More Races	737

Percent Total Two or More Races	1.26%
Total Not Hispanic or Latino	51086
Percent Total Not Hispanic or Latino	87.60%
Total Hispanic or Latino	7232
Percent Total Hispanic or Latino	12.40%
Individuals For Whom Poverty Status Is Known	57594
Percent Individuals For Whom Poverty Status is Known	98.76%
Total Low-Income Individuals	7363
Percent Low-Income	12.8%
Total LEP Individuals	2391
Percent LEP Individuals	4.34%
Population Over 5	55146
Population 18 and Over	46012
65 and Over Population	14397
Percent 65 and Over	24.7%
Zero-Car Households	578
Percent Zero-Car Households	2.6%
Total Veteran Population	4927
Percent Veteran Population	10.7%
With a Disability	6766
Percent With a Disability	11.6%
Median Age	47
Median HH Income	64041

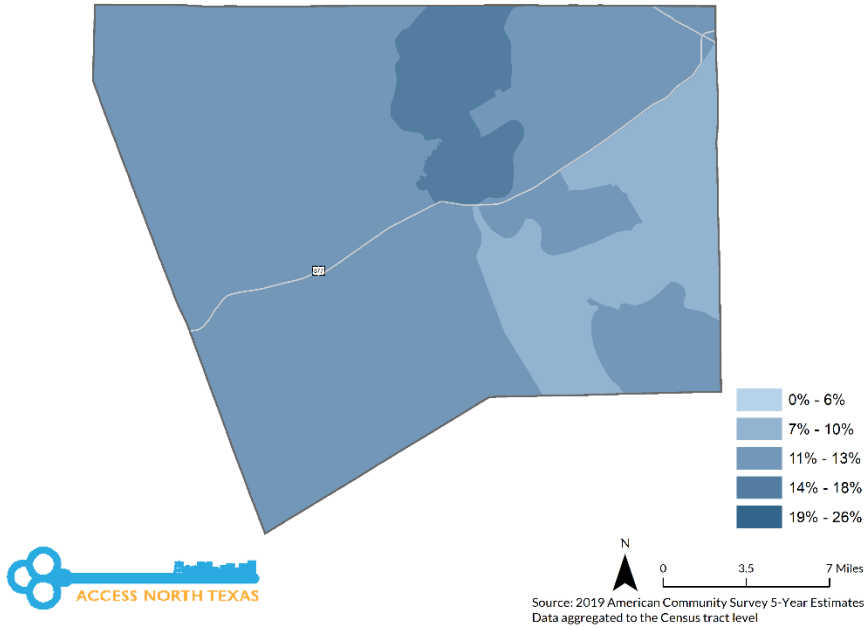
<b>Somervell County</b>	
<b>Demographic Measure</b>	<b>Value</b>
Total Population	8860
Total Households	3123
Total Minority	1850
Percent Total Minority	20.88%
Total White, Non-Hispanic	7010
Percent Total White, Non-Hispanic	79.12%
Total White	7865
Percent Total White	88.77%
Total Black	105
Percent Total Black	1.19%
Total American Indian or Alaska Native	115
Percent Total Amer Indian or AK Native	1.30%
Total Asian	24
Percent Total Asian	0.27%
Total Native Hawaiian or Pacific Islander	68
Percent Tot Native Hawaiian or Pac Islander	0.77%
Total Some Other Race	671
Percent Total Some Other Race	7.57%
Total Two or More Races	12

Percent Total Two or More Races	0.14%
Total Not Hispanic or Latino	7214
Percent Total Not Hispanic or Latino	81.42%
Total Hispanic or Latino	1646
Percent Total Hispanic or Latino	18.58%
Individuals For Whom Poverty Status Is Known	8623
Percent Individuals For Whom Poverty Status is Known	97.33%
Total Low-Income Individuals	2167
Percent Low-Income	25.1%
Total LEP Individuals	311
Percent LEP Individuals	3.70%
Population Over 5	8412
Population 18 and Over	6863
65 and Over Population	1624
Percent 65 and Over	18.3%
Zero-Car Households	61
Percent Zero-Car Households	2.0%
Total Veteran Population	476
Percent Veteran Population	6.9%
With a Disability	1265
Percent With a Disability	14.3%
Median Age	41
Median HH Income	60632

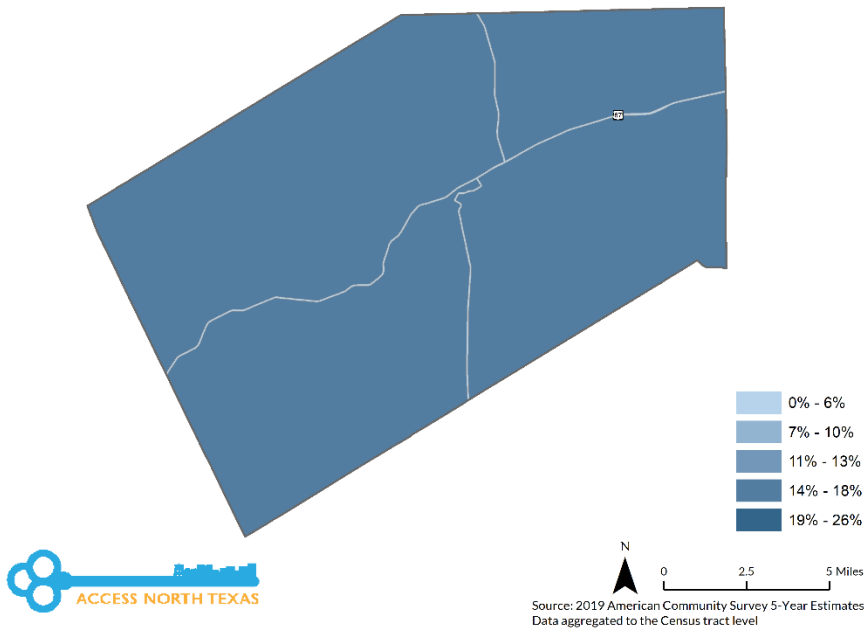
<b>Erath County</b>	
<b>Demographic Measure</b>	<b>Value</b>
Total Population	41841
Total Households	13595
Total Minority	10644
Percent Total Minority	25.44%
Total White, Non-Hispanic	31197
Percent Total White, Non-Hispanic	74.56%
Total White	37186
Percent Total White	88.87%
Total Black	799
Percent Total Black	1.91%
Total American Indian or Alaska Native	679
Percent Total Amer Indian or AK Native	1.62%
Total Asian	388
Percent Total Asian	0.93%
Total Native Hawaiian or Pacific Islander	85
Percent Tot Native Hawaiian or Pac Islander	0.20%
Total Some Other Race	1928
Percent Total Some Other Race	4.61%
Total Two or More Races	776
Percent Total Two or More Races	1.85%

Total Not Hispanic or Latino	33020
Percent Total Not Hispanic or Latino	78.92%
Total Hispanic or Latino	8821
Percent Total Hispanic or Latino	21.08%
Individuals For Whom Poverty Status Is Known	39761
Percent Individuals For Whom Poverty Status is Known	95.03%
Total Low-Income Individuals	9181
Percent Low-Income	23.1%
Total LEP Individuals	1750
Percent LEP Individuals	4.46%
Population Over 5	39266
Population 18 and Over	33090
65 and Over Population	5875
Percent 65 and Over	14.0%
Zero-Car Households	759
Percent Zero-Car Households	5.6%
Total Veteran Population	2500
Percent Veteran Population	7.6%
With a Disability	5169
Percent With a Disability	12.4%
Median Age	30.4
Median HH Income	52742

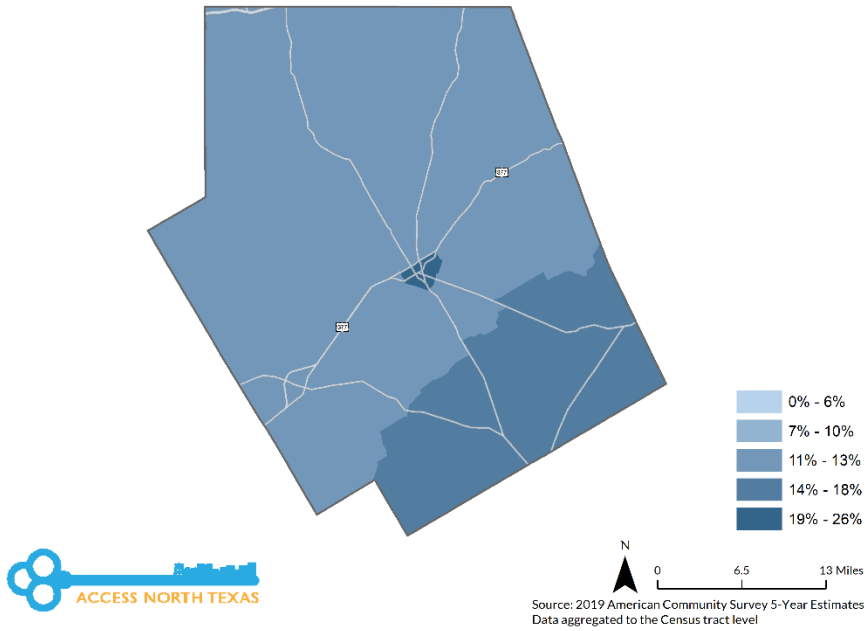
## Hood County Persons with Disabilities



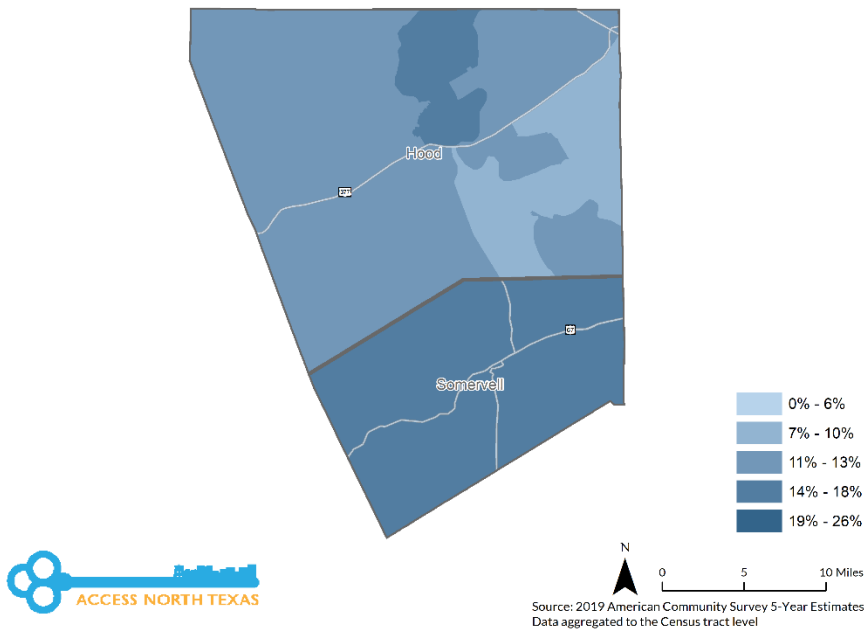
## Somervell County Persons with Disabilities



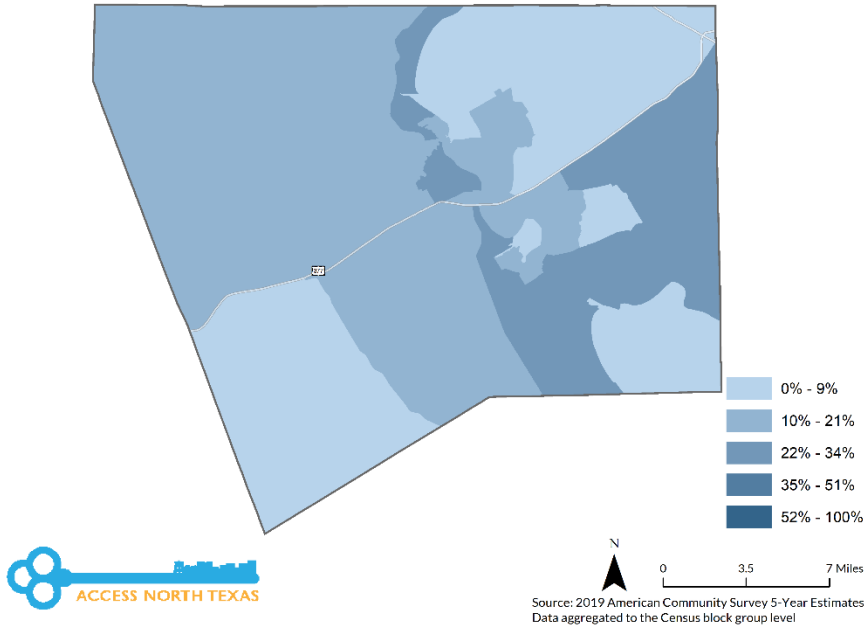
## Erath County Persons with Disabilities



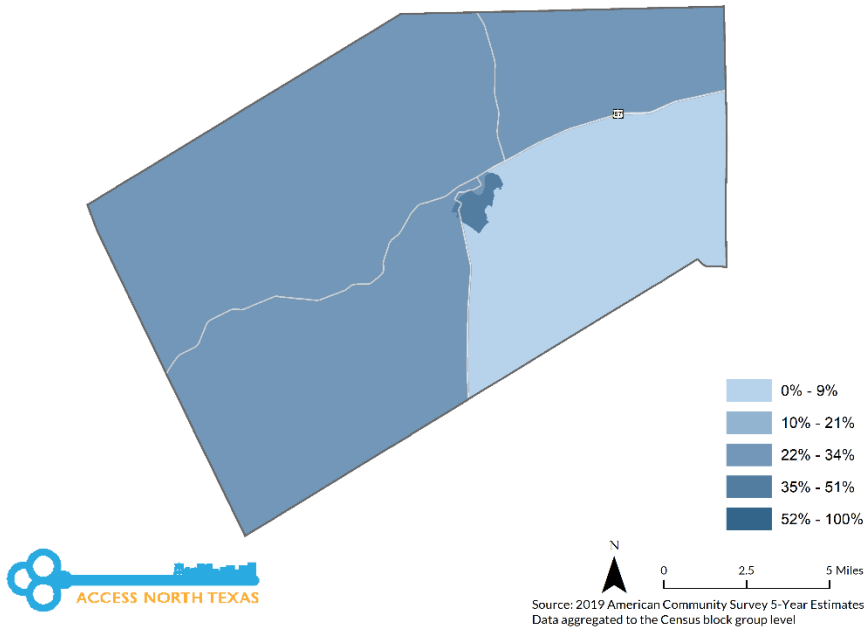
## Hood & Somervell Counties Persons with Disabilities



## Hood County Low-Income Individuals

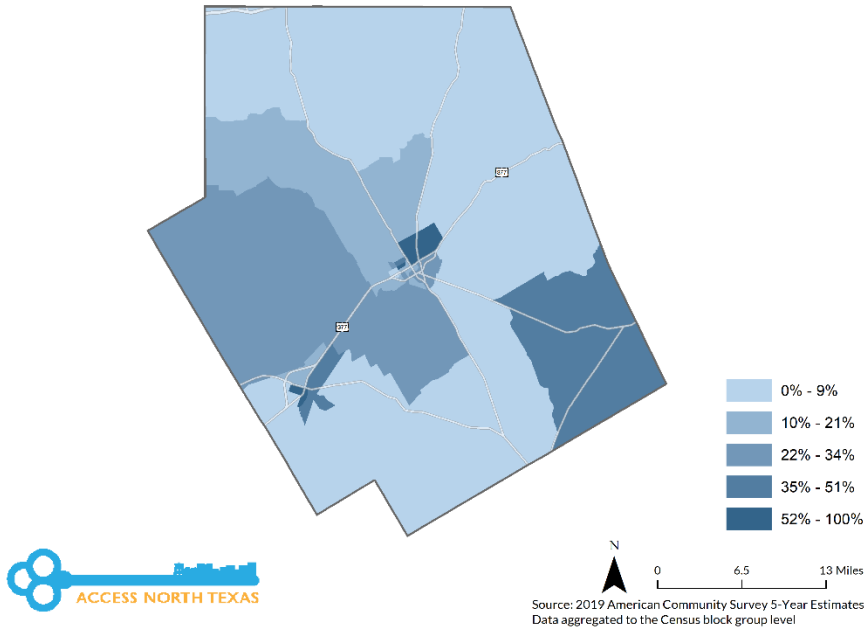


## Somervell County Low-Income Individuals

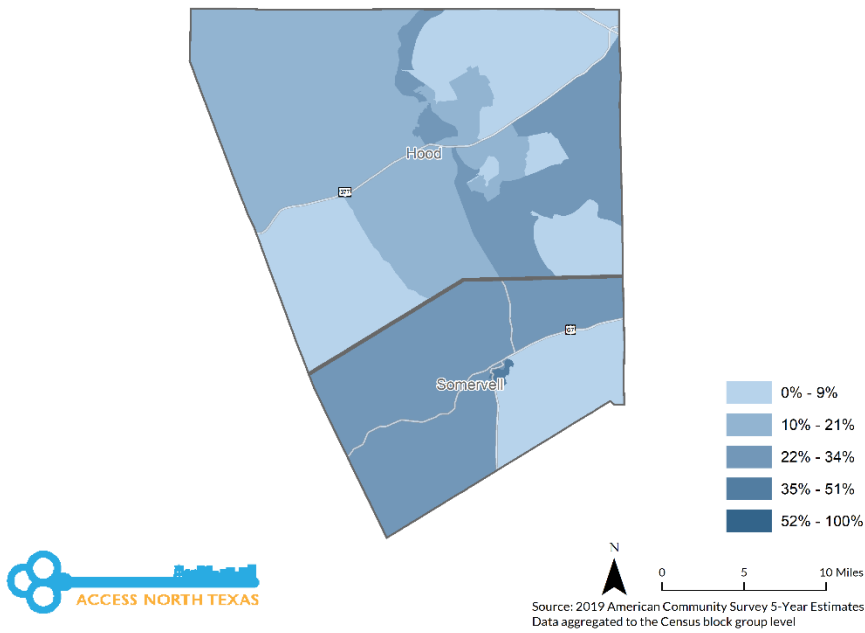




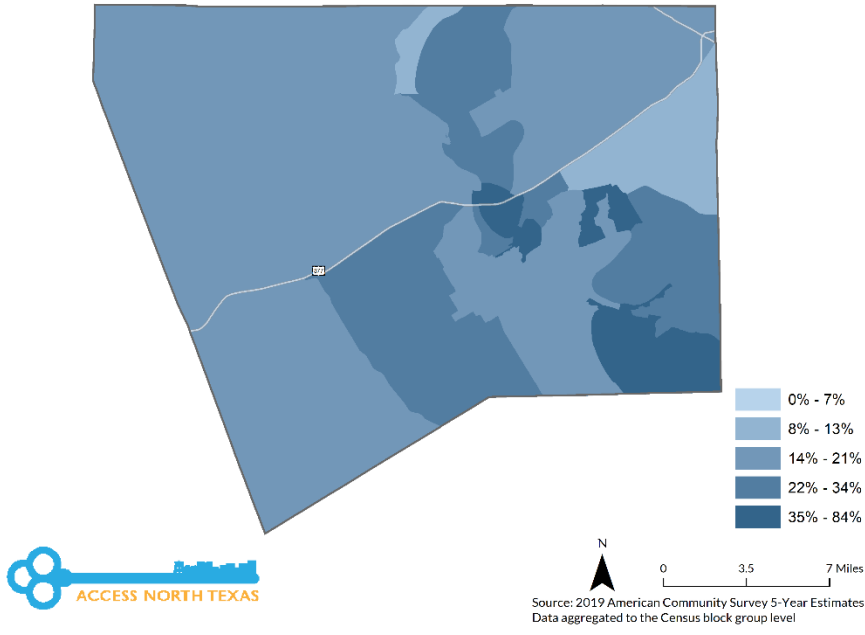
## Erath County Low-Income Individuals



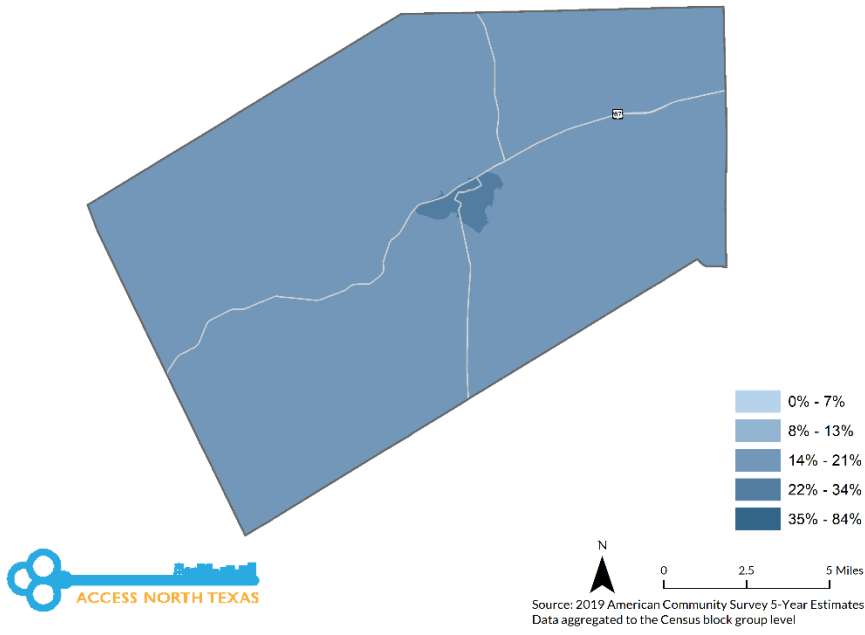
## Hood & Somervell Counties Low-Income Individuals



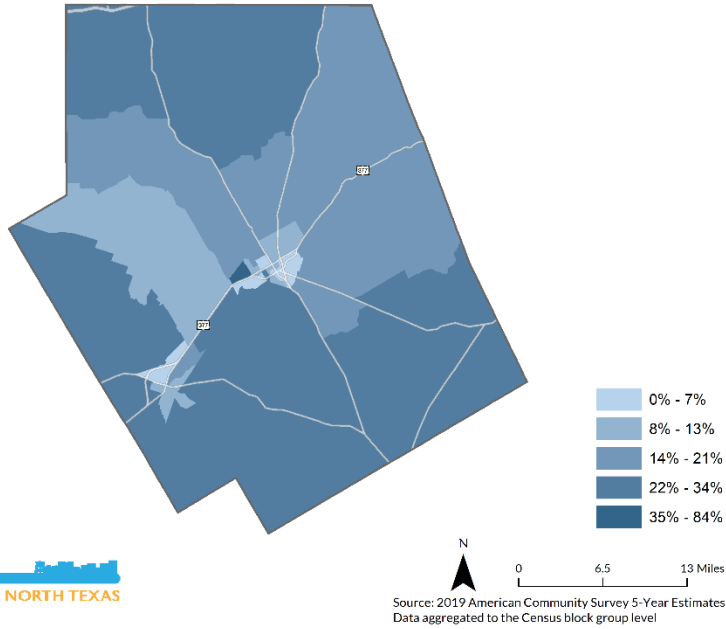
## Hood County Population Over 65



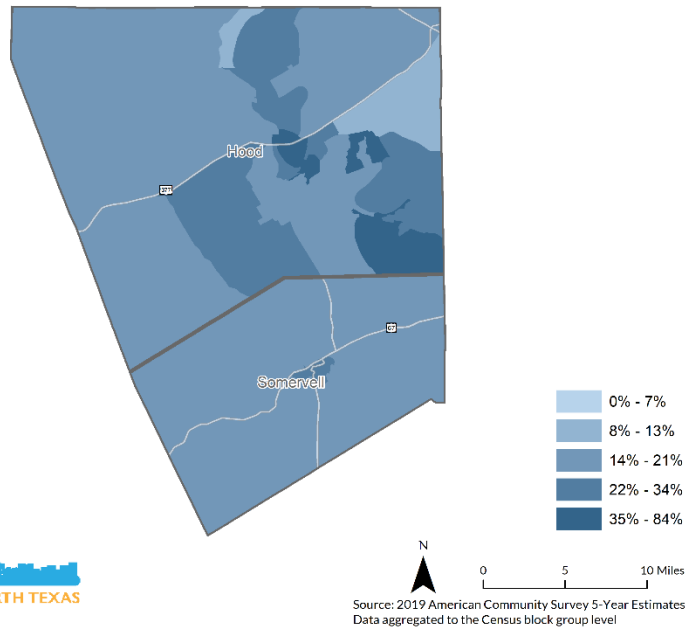
## Somervell County Population Over 65



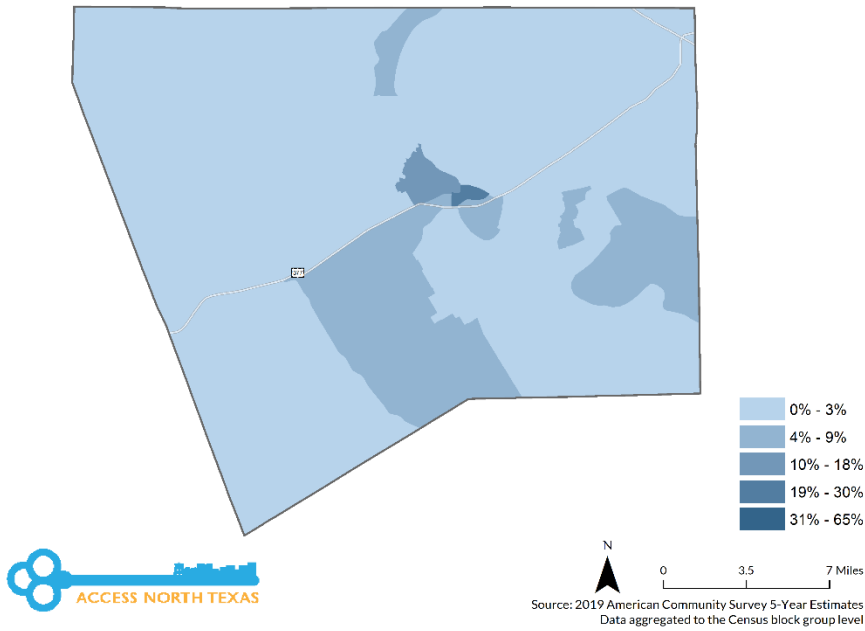
## Erath County Population Over 65



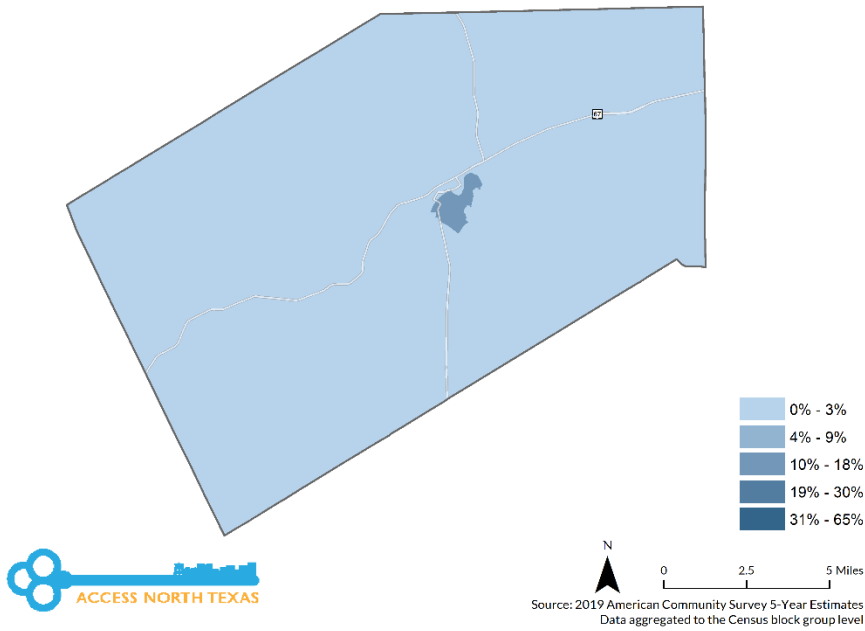
## Hood & Somervell Counties Population Over 65



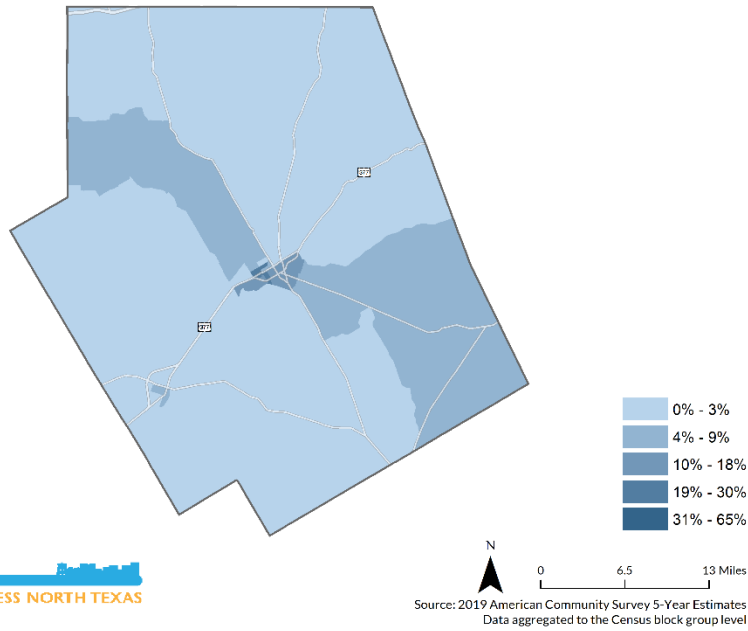
## Hood County Zero-Car Households



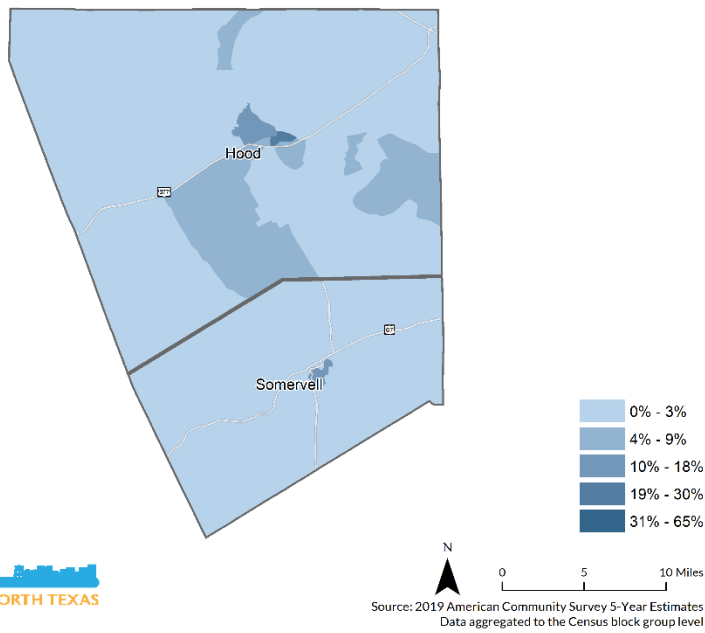
## Somervell County Zero-Car Households



## Erath County Zero-Car Households



## Hood & Somervell Counties Zero-Car Households

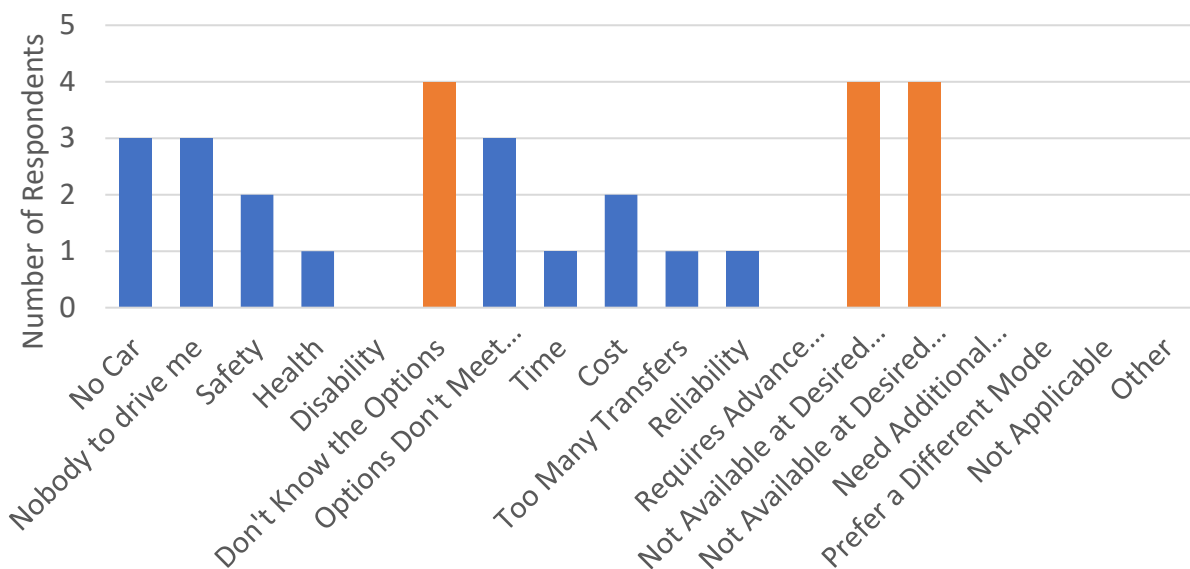


# Hunt County

## Barriers

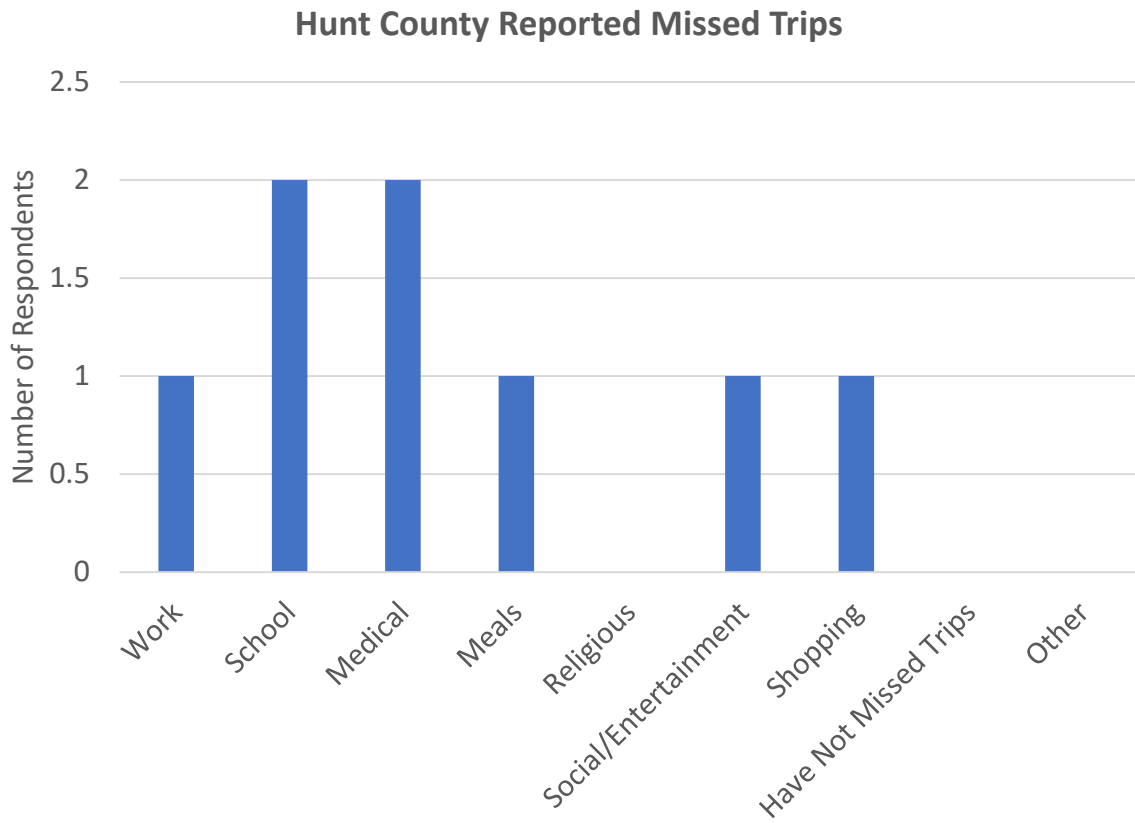
Reported Barrier	Number of Responses
No Car	3
Nobody to drive me	3
Safety	2
Health	1
Disability	0
Don't Know the Options	4
Options Don't Meet Needs	3
Time	1
Cost	2
Too Many Transfers	1
Reliability	1
Requires Advance Reservations	0
Not Available at Desired Locations	4
Not Available at Desired Days/Times	4
Need Additional Assistance Getting To/On Vehicle	0
Prefer a Different Mode	0
Not Applicable	0
Other	0

**Hunt County Reported Barriers to Mobility**



## Types of Missed Trips

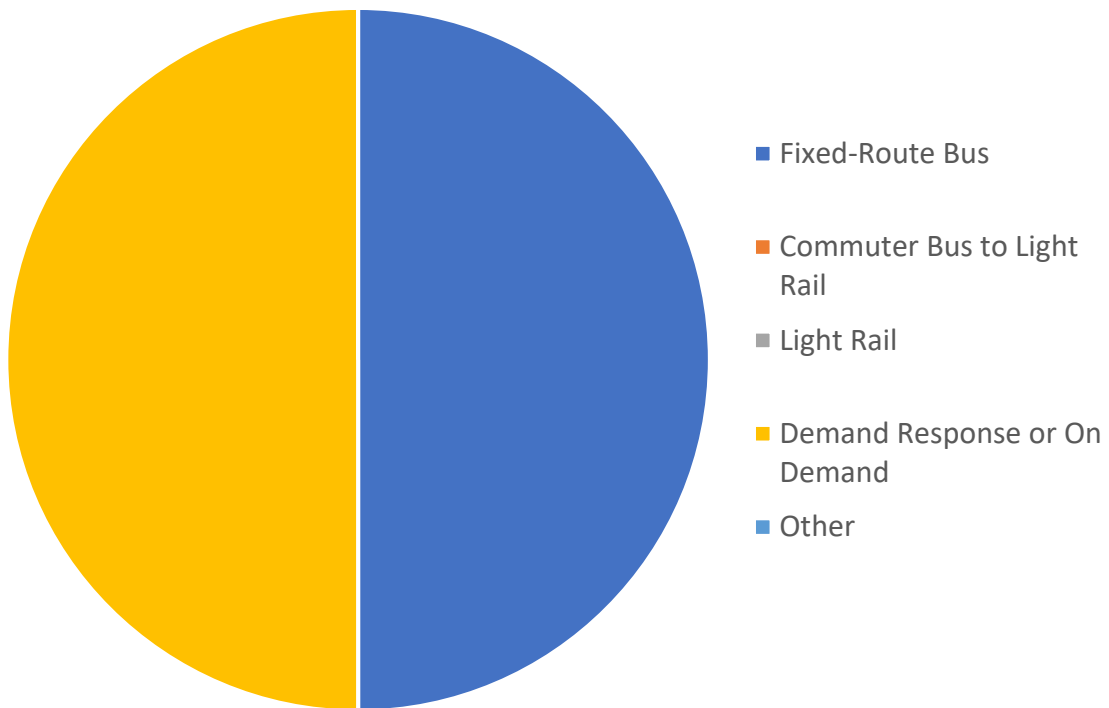
Type of Missed Trip	Number of Responses
Work	1
School	2
Medical	2
Meals	1
Religious	0
Social/Entertainment	1
Shopping	1
Have Not Missed Trips	0



## Desired Modes

Type of Desired Mode	Number of Responses
Fixed-Route Bus	1
Commuter Bus to Light Rail	0
Light Rail	0
Demand Response or On Demand	1
Other	0

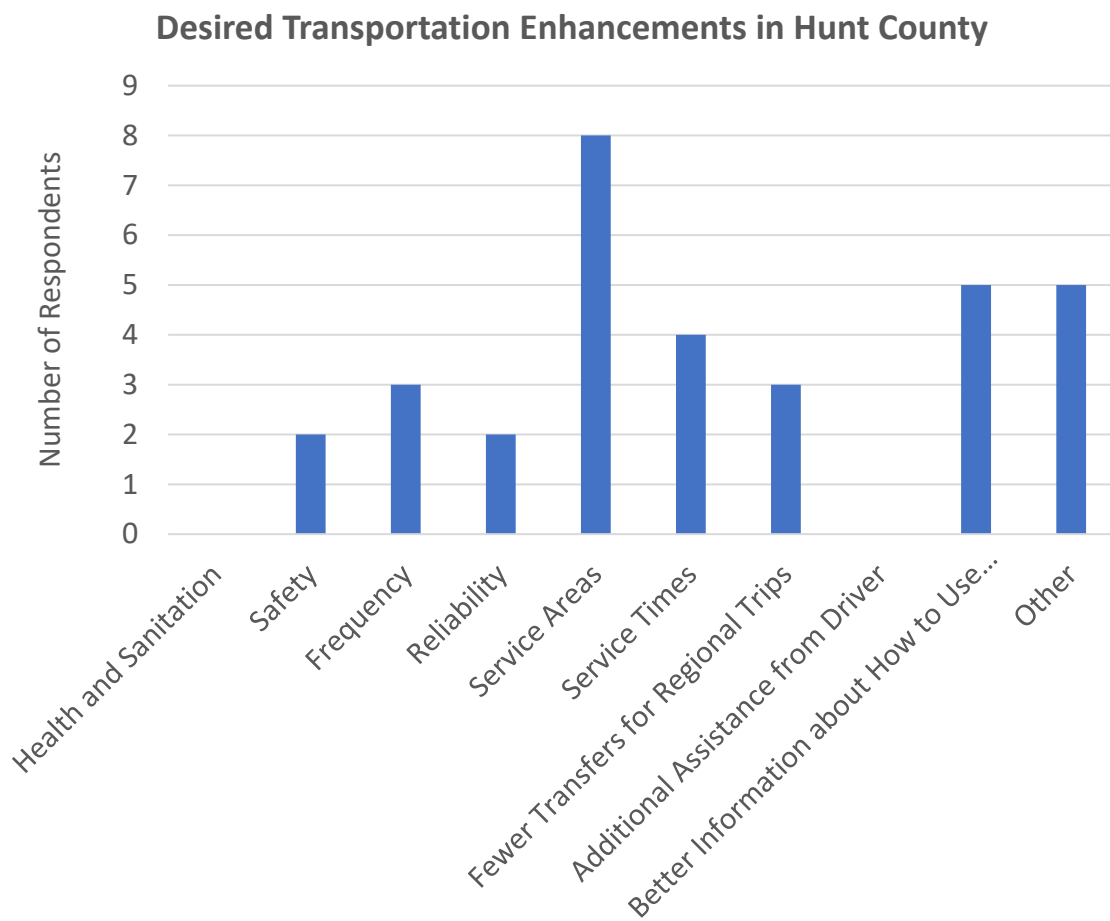
**Desired Transportation Modes in Hunt County**





## Desired Enhancements

Type of Desired Enhancement	Number of Responses
Health and Sanitation	0
Safety	2
Frequency	3
Reliability	2
Service Areas	8
Service Times	4
Fewer Transfers for Regional Trips	3
Additional Assistance from Driver	0
Better Information about How to Use Transit	5
Other	5



## Locations Needing Connectivity

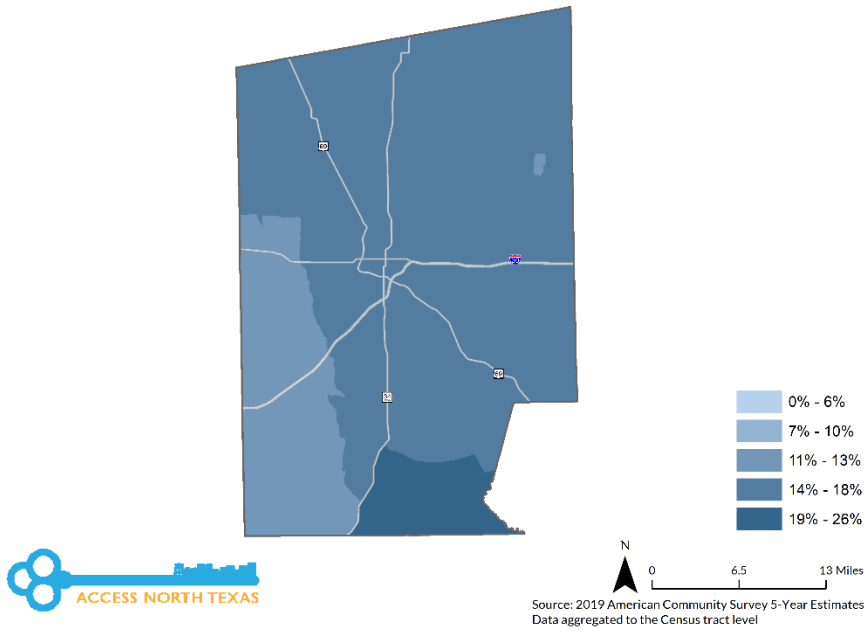
<b>Location</b>	<b>Number of Responses</b>
Allen	1
Dallas to Commerce	1
Frisco	1
McKinney	1
Murphy	1
Plano	1
Return home after hospital stay	1
Shelters	1
Wylie	1

## Key Demographics

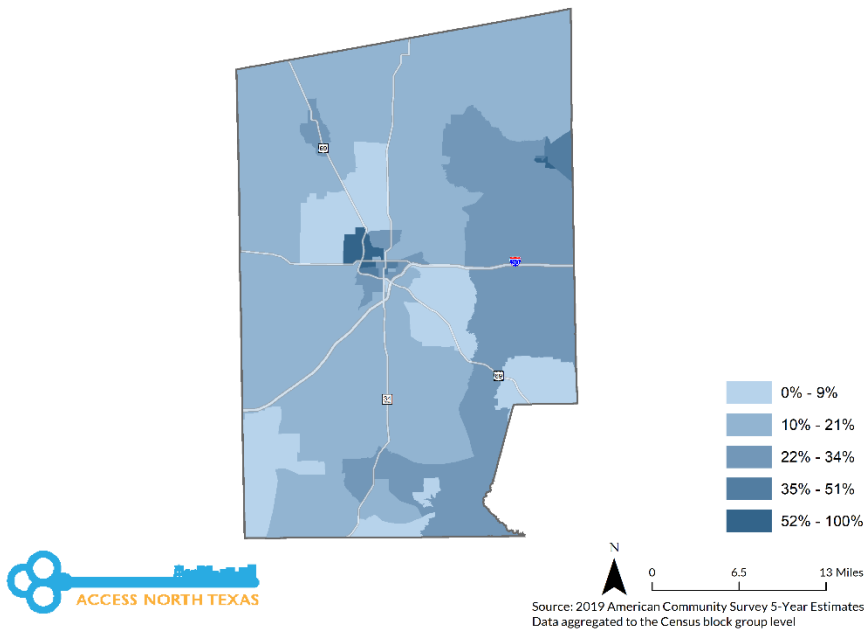
Demographic Measure	Value
Total Population	94162
Total Households	33189
Total Minority	26719
Percent Total Minority	28.38%
Total White, Non-Hispanic	67443
Percent Total White, Non-Hispanic	71.62%
Total White	75231
Percent Total White	79.90%
Total Black	7364
Percent Total Black	7.82%
Total American Indian or Alaska Native	1053
Percent Total Amer Indian or AK Native	1.12%
Total Asian	1216
Percent Total Asian	1.29%
Total Native Hawaiian or Pacific Islander	43
Percent Tot Native Hawaiian or Pac Islander	0.05%
Total Some Other Race	7324
Percent Total Some Other Race	7.78%
Total Two or More Races	1931
Percent Total Two or More Races	2.05%

Total Not Hispanic or Latino	78766
Percent Total Not Hispanic or Latino	83.65%
Total Hispanic or Latino	15396
Percent Total Hispanic or Latino	16.35%
Individuals For Whom Poverty Status Is Known	91378
Percent Individuals For Whom Poverty Status is Known	97.04%
Total Low-Income Individuals	19885
Percent Low-Income	21.8%
Total LEP Individuals	3477
Percent LEP Individuals	3.94%
Population Over 5	88256
Population 18 and Over	71605
65 and Over Population	14886
Percent 65 and Over	15.8%
Zero-Car Households	2025
Percent Zero-Car Households	6.1%
Total Veteran Population	6517
Percent Veteran Population	9.1%
With a Disability	14384
Percent With a Disability	15.3%
Median Age	38
Median HH Income	54959

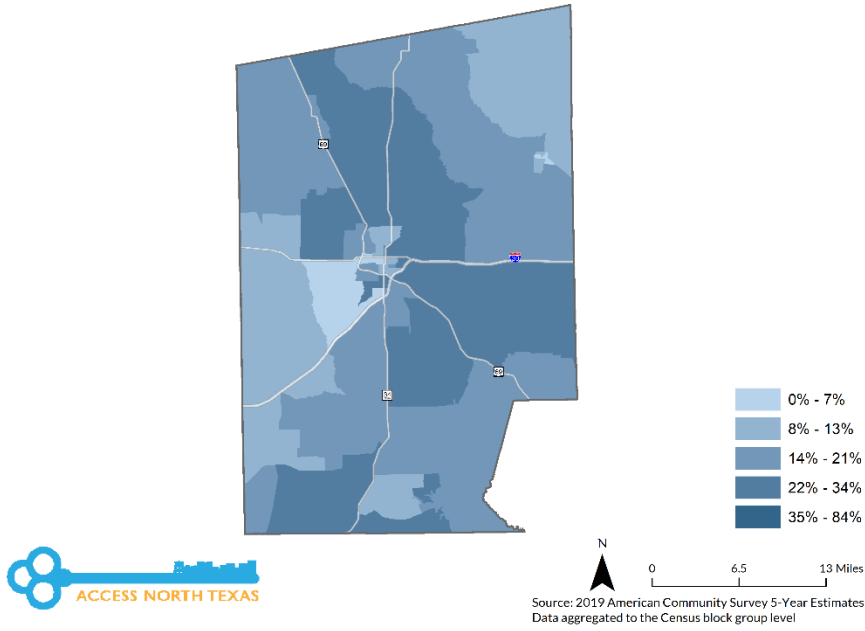
## Hunt County Persons with Disabilities



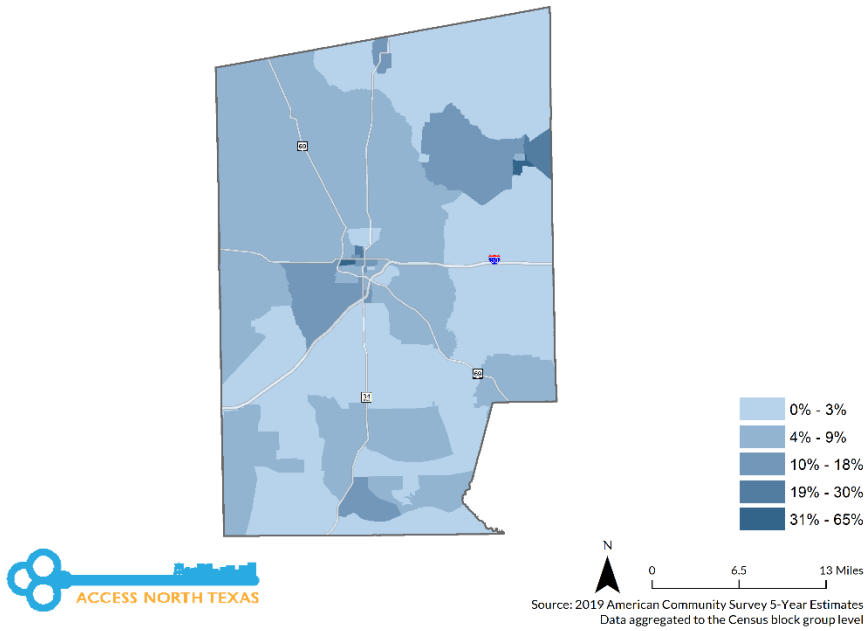
## Hunt County Low-Income Individuals



## Hunt County Population Over 65



## Hunt County Zero-Car Households

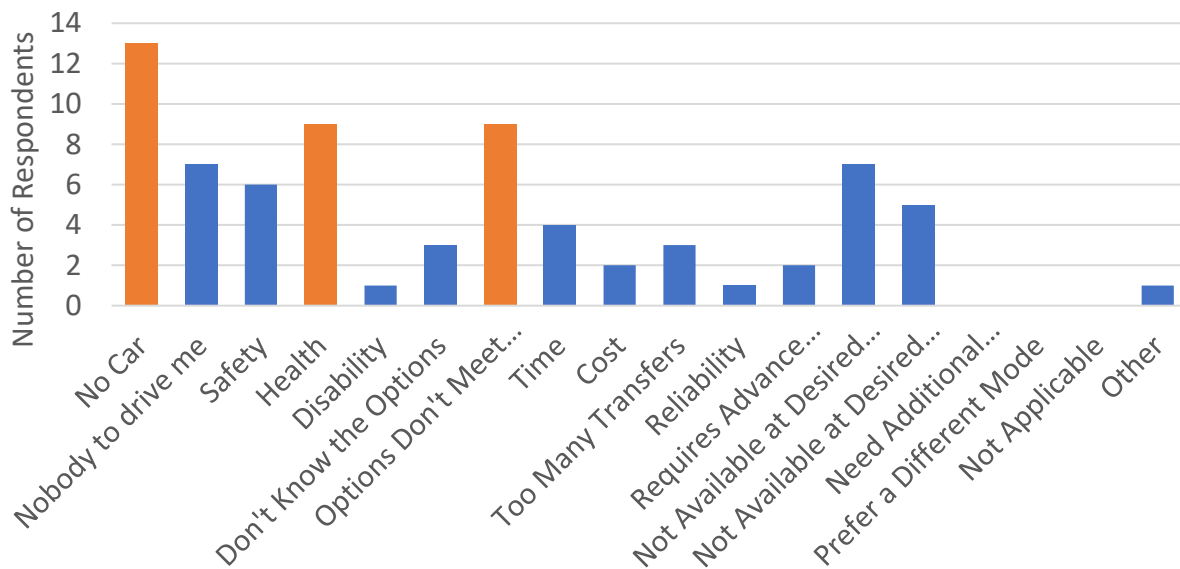


# Johnson County

## Barriers

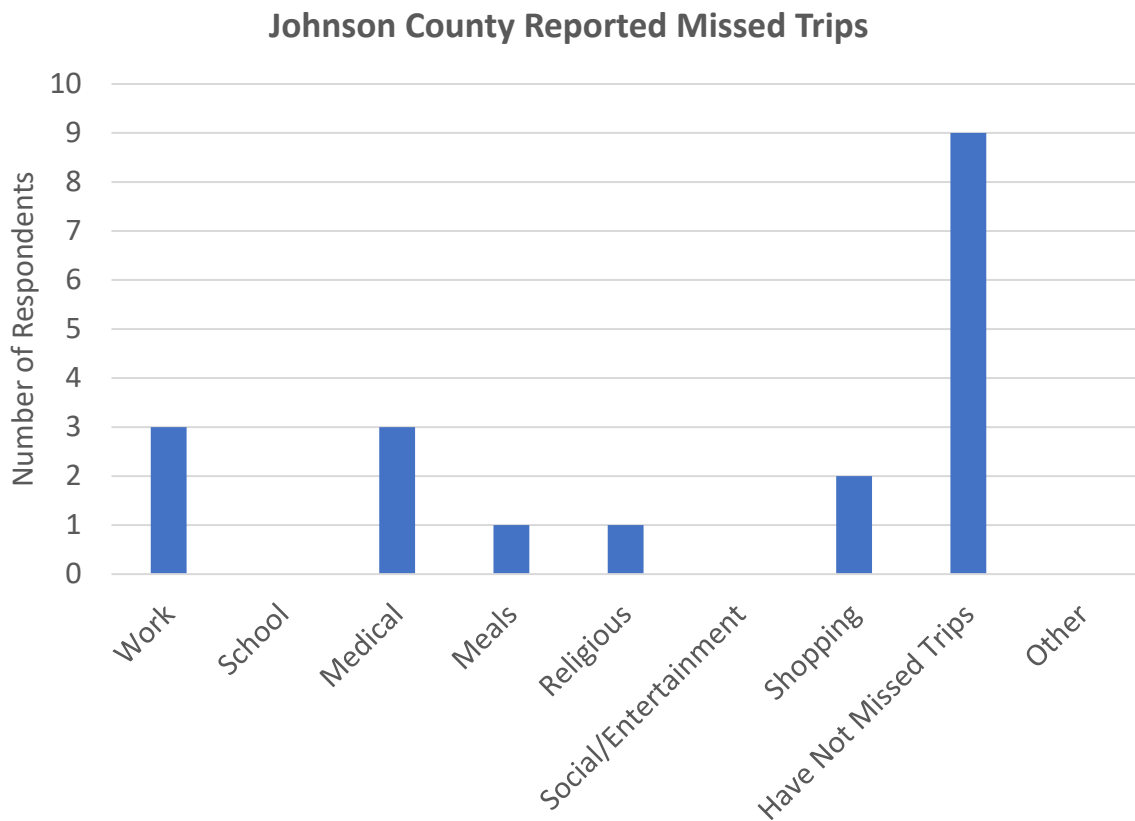
Reported Barrier	Number of Responses
No Car	13
Nobody to drive me	7
Safety	6
Health	9
Disability	1
Don't Know the Options	3
Options Don't Meet Needs	9
Time	4
Cost	2
Too Many Transfers	3
Reliability	1
Requires Advance Reservations	2
Not Available at Desired Locations	7
Not Available at Desired Days/Times	5
Need Additional Assistance Getting To/On Vehicle	0
Prefer a Different Mode	0
Not Applicable	0
Other	1

**Johnson County Reported Barriers to Mobility**



## Types of Missed Trips

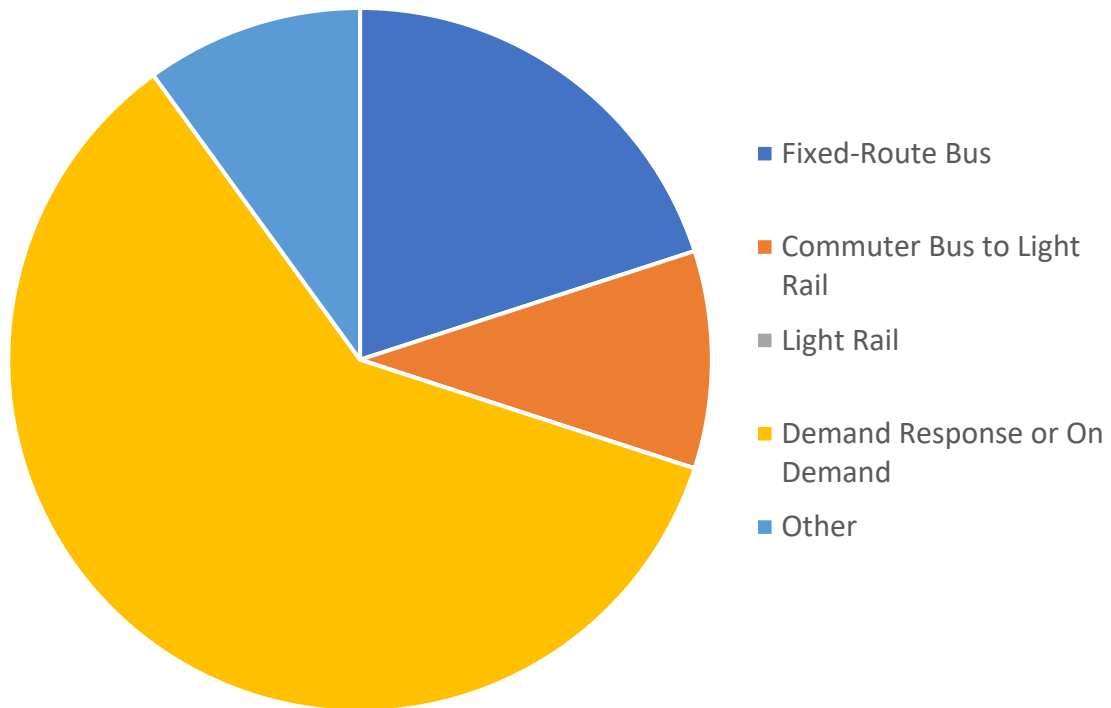
Type of Missed Trip	Number of Responses
Work	3
School	0
Medical	3
Meals	1
Religious	1
Social/Entertainment	0
Shopping	2
Have Not Missed Trips	9



## Desired Modes

Type of Desired Mode	Number of Responses
Fixed-Route Bus	2
Commuter Bus to Light Rail	1
Light Rail	0
Demand Response or On Demand	6
Other	1

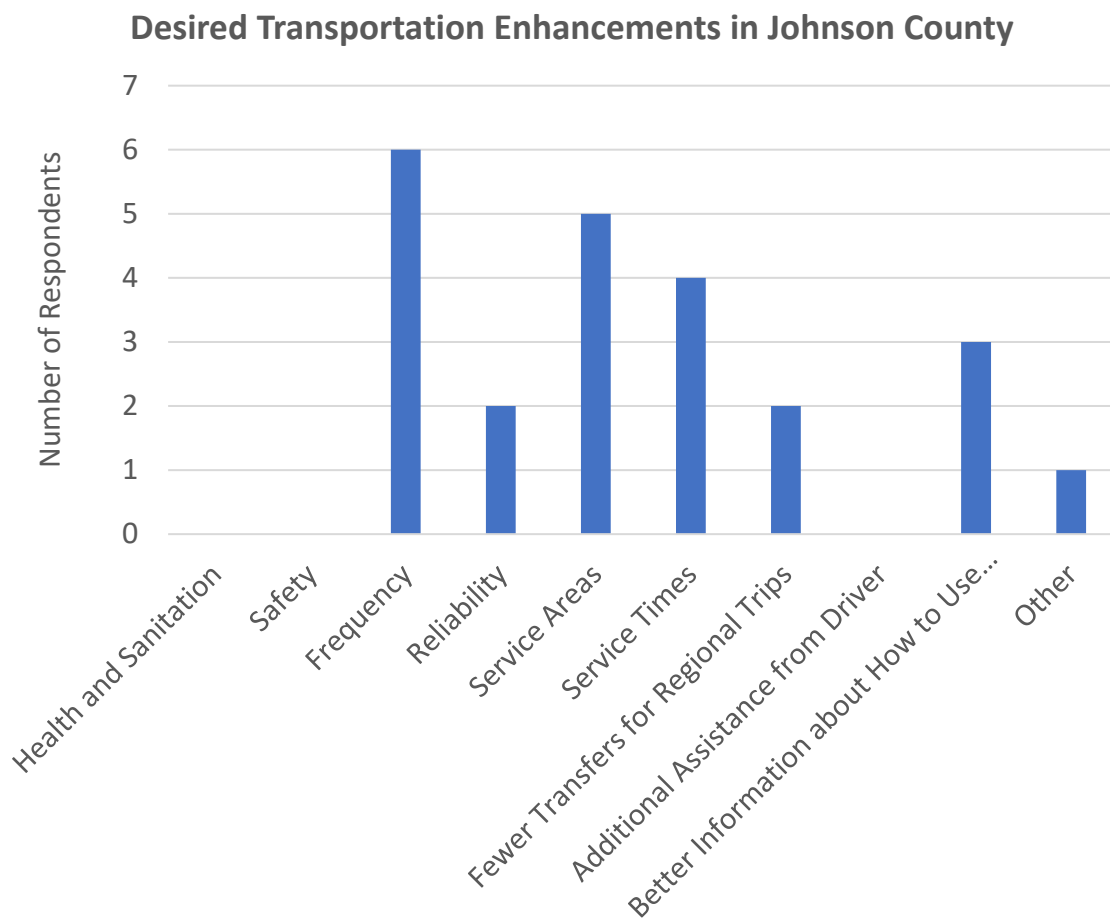
**Desired Transportation Modes in Johnson County**





## Desired Enhancements

Type of Desired Enhancement	Number of Responses
Health and Sanitation	0
Safety	0
Frequency	6
Reliability	2
Service Areas	5
Service Times	4
Fewer Transfers for Regional Trips	2
Additional Assistance from Driver	0
Better Information about How to Use Transit	3
Other	1



## Locations Needing Connectivity

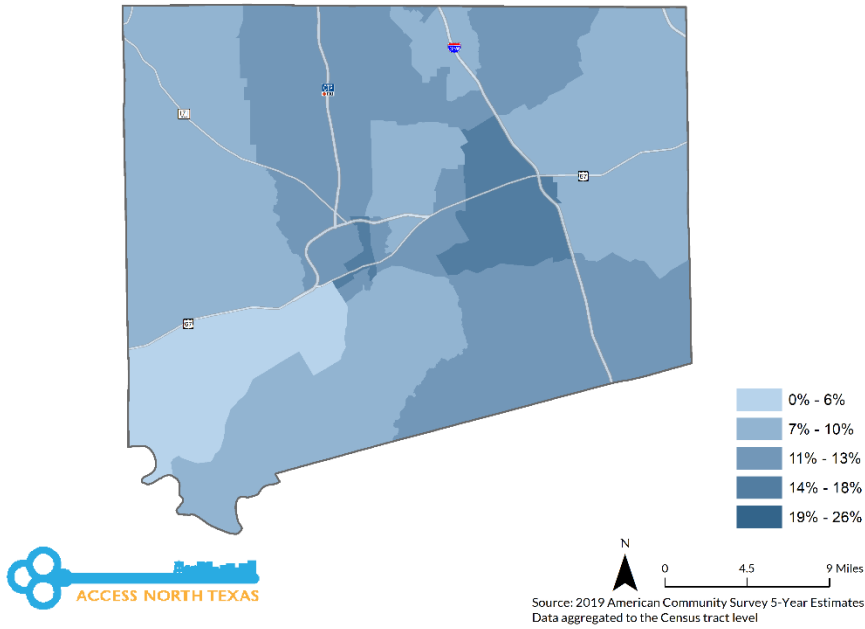
<b>Location</b>	<b>Number of Responses</b>
Fort Worth	3
Dallas	2
Mansfield	2
Allen	1
Godley	1
Homeless shelters, pantries	1
Medical facilities	1

## Key Demographics

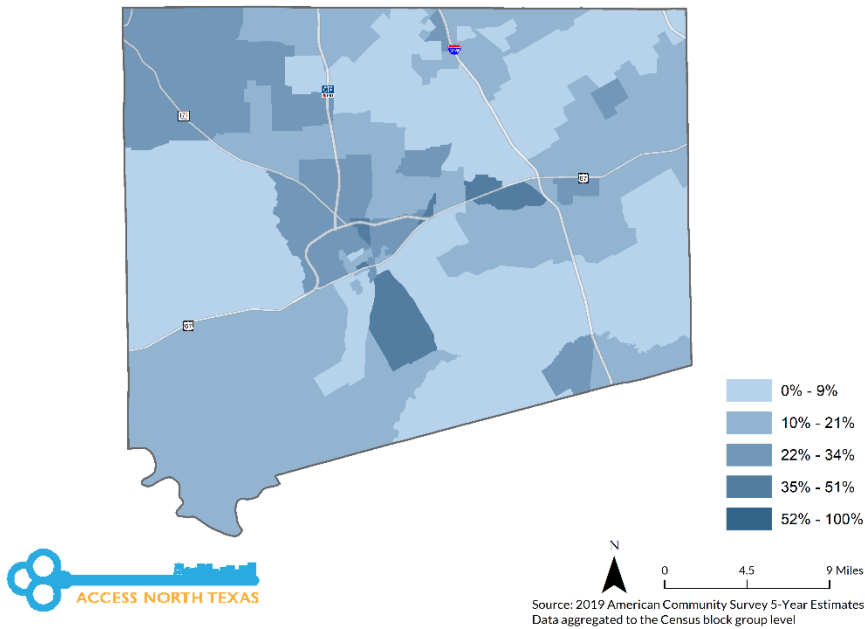
Demographic Measure	Value
Total Population	167212
Total Households	57310
Total Minority	46832
Percent Total Minority	28.01%
Total White, Non-Hispanic	120380
Percent Total White, Non-Hispanic	71.99%
Total White	151615
Percent Total White	90.67%
Total Black	5962
Percent Total Black	3.57%
Total American Indian or Alaska Native	819
Percent Total Amer Indian or AK Native	0.49%
Total Asian	1627
Percent Total Asian	0.97%
Total Native Hawaiian or Pacific Islander	661
Percent Tot Native Hawaiian or Pac Islander	0.40%
Total Some Other Race	3357
Percent Total Some Other Race	2.01%
Total Two or More Races	3171
Percent Total Two or More Races	1.90%

Total Not Hispanic or Latino	131498
Percent Total Not Hispanic or Latino	78.64%
Total Hispanic or Latino	35714
Percent Total Hispanic or Latino	21.36%
Individuals For Whom Poverty Status Is Known	164022
Percent Individuals For Whom Poverty Status is Known	98.09%
Total Low-Income Individuals	23392
Percent Low-Income	14.3%
Total LEP Individuals	9544
Percent LEP Individuals	6.11%
Population Over 5	156197
Population 18 and Over	123422
65 and Over Population	23146
Percent 65 and Over	13.8%
Zero-Car Households	1123
Percent Zero-Car Households	2.0%
Total Veteran Population	7969
Percent Veteran Population	6.5%
With a Disability	16767
Percent With a Disability	10.0%
Median Age	36.8
Median HH Income	64359

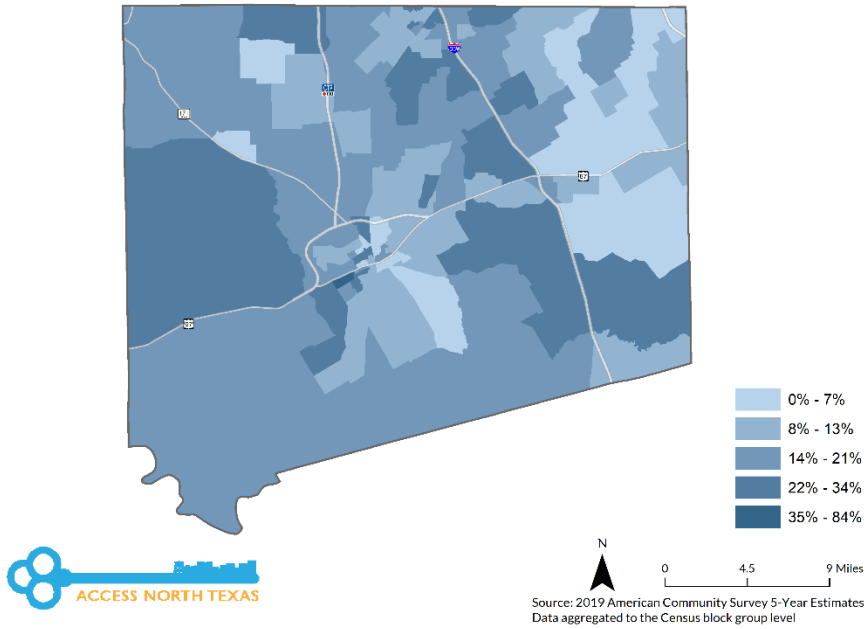
## Johnson County Persons with Disabilities



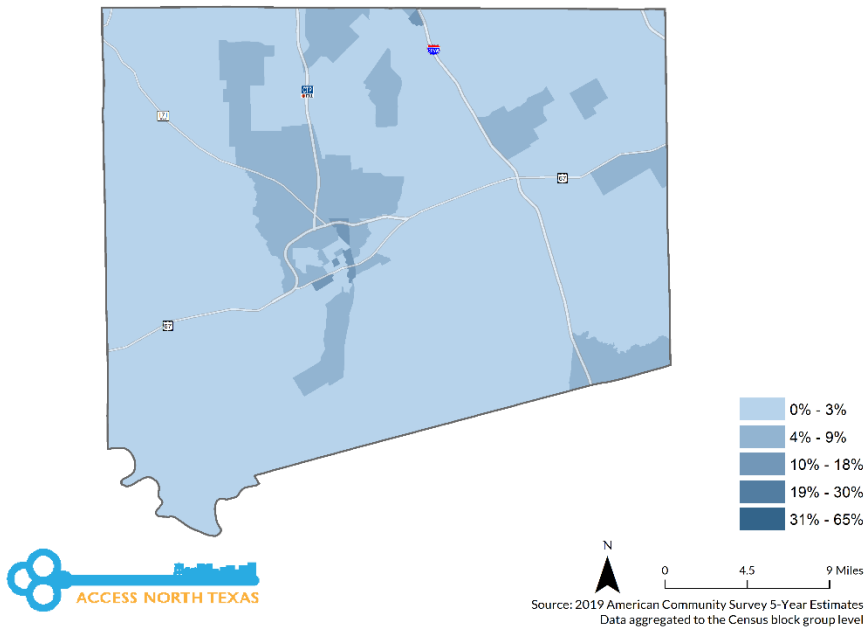
## Johnson County Low-Income Individuals



## Johnson County Population Over 65



## Johnson County Zero-Car Households

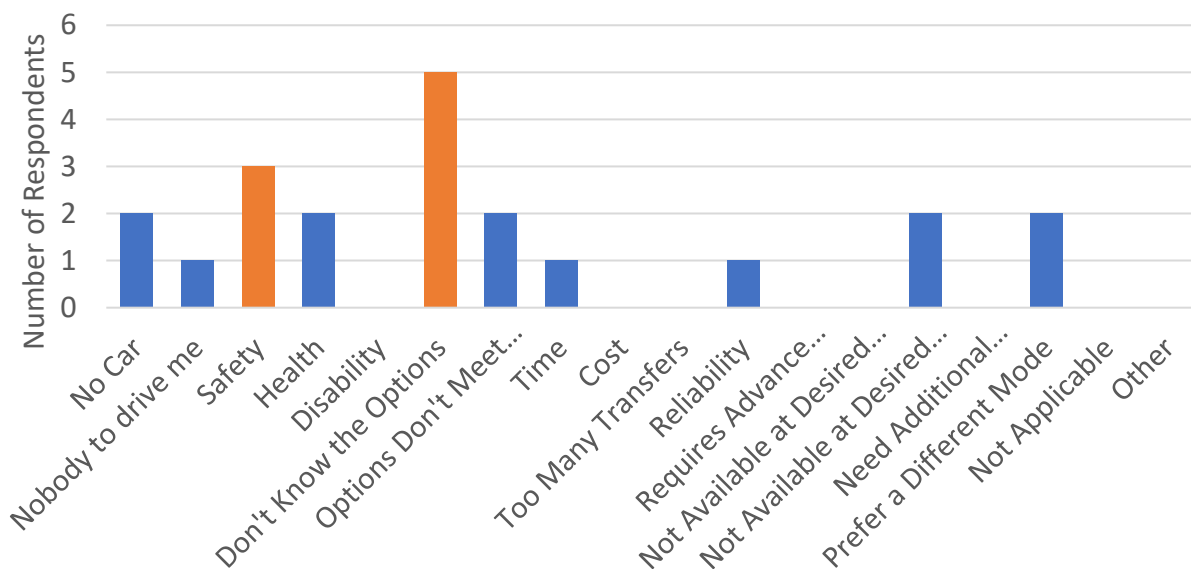


# Kaufman County

## Barriers

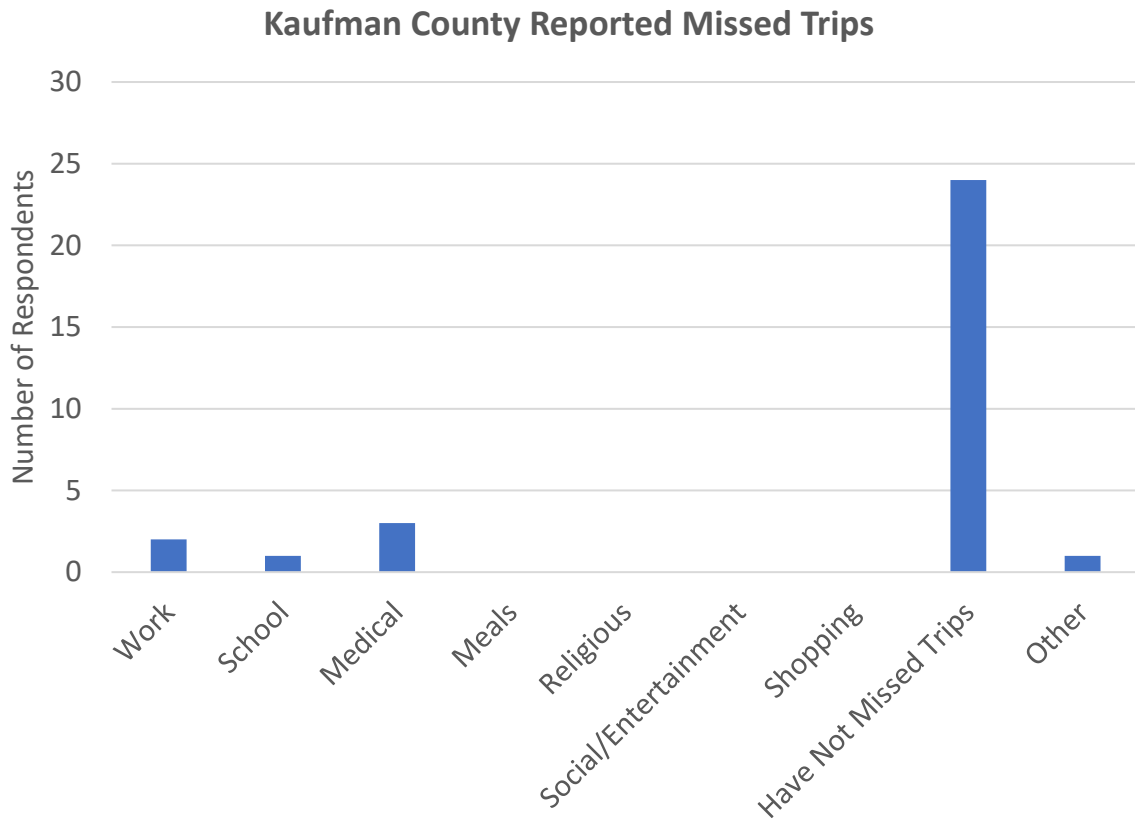
Reported Barriers	Number of Responses
No Car	2
Nobody to drive me	1
Safety	3
Health	2
Disability	0
Don't Know the Options	5
Options Don't Meet Needs	2
Time	1
Cost	0
Too Many Transfers	0
Reliability	1
Requires Advance Reservations	0
Not Available at Desired Locations	0
Not Available at Desired Days/Times	2
Need Additional Assistance Getting To/On Vehicle	0
Prefer a Different Mode	2
Not Applicable	0
Other	0

**Kaufman County Reported Barriers to Mobility**



## Types of Missed Trips

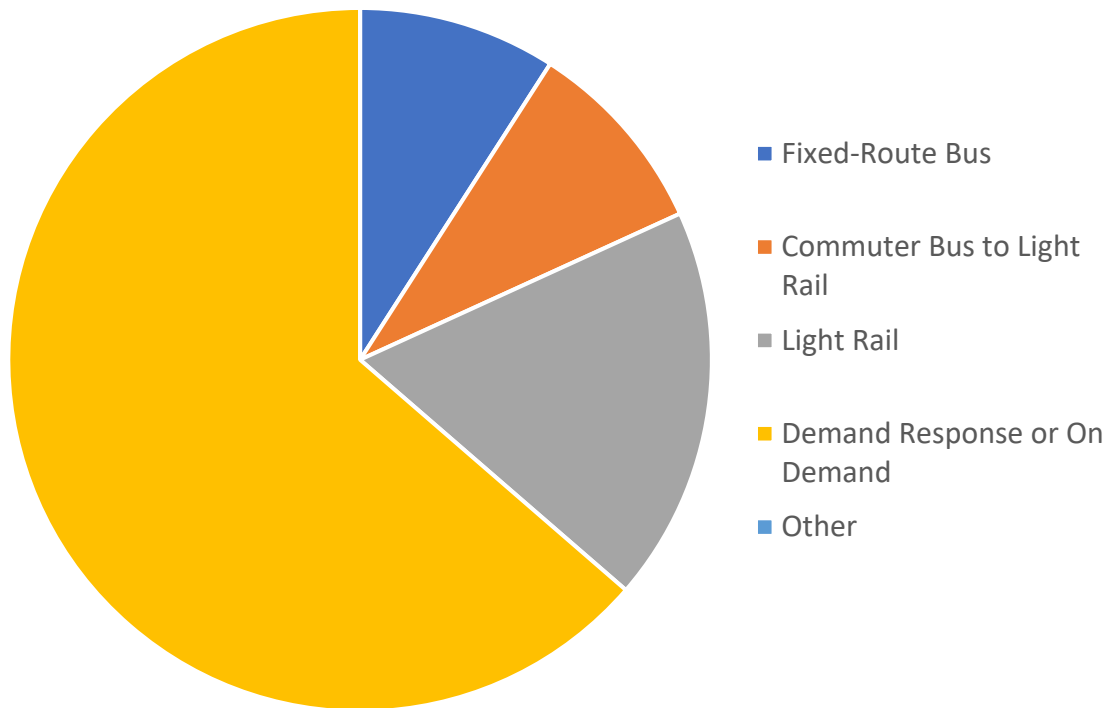
Type of Missed Trip	Number of Responses
Work	2
School	1
Medical	3
Meals	0
Religious	0
Social/Entertainment	0
Shopping	0
Have Not Missed Trips	24



## Desired Modes

Type of Desired Mode	Number of Responses
Fixed-Route Bus	1
Commuter Bus to Light Rail	1
Light Rail	2
Demand Response or On Demand	7
Other	0

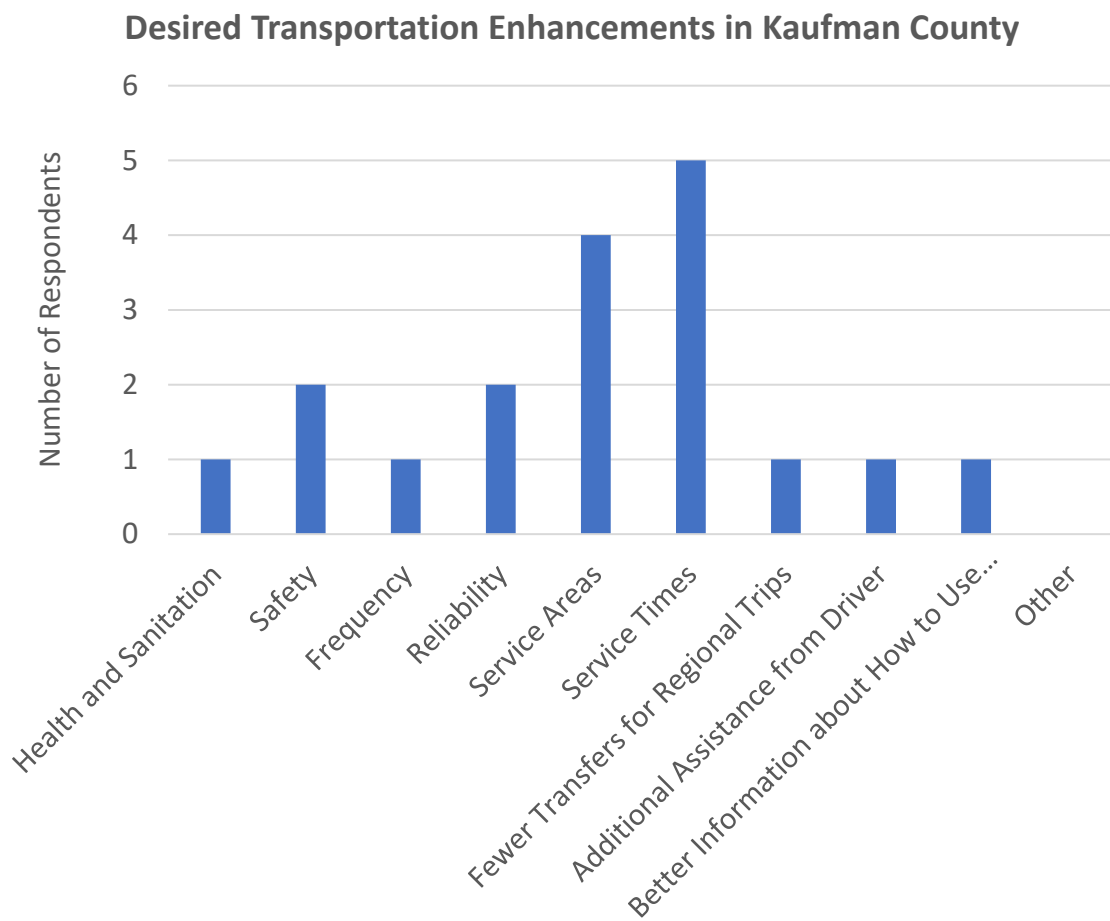
**Desired Transportation Modes in Kaufman County**





## Desired Enhancements

Type of Desired Enhancement	Number of Responses
Health and Sanitation	1
Safety	2
Frequency	1
Reliability	2
Service Areas	4
Service Times	5
Fewer Transfers for Regional Trips	1
Additional Assistance from Driver	1
Better Information about How to Use Transit	1
Other	0



Locations Needing Connectivity

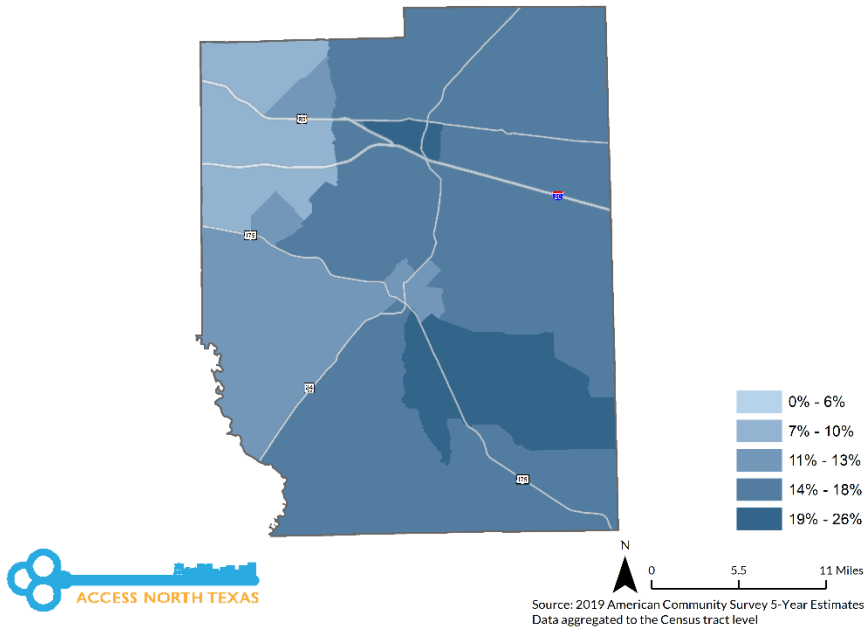
Location	Number of Responses
Seven Points	1
TVCC Athens	1

## Key Demographics

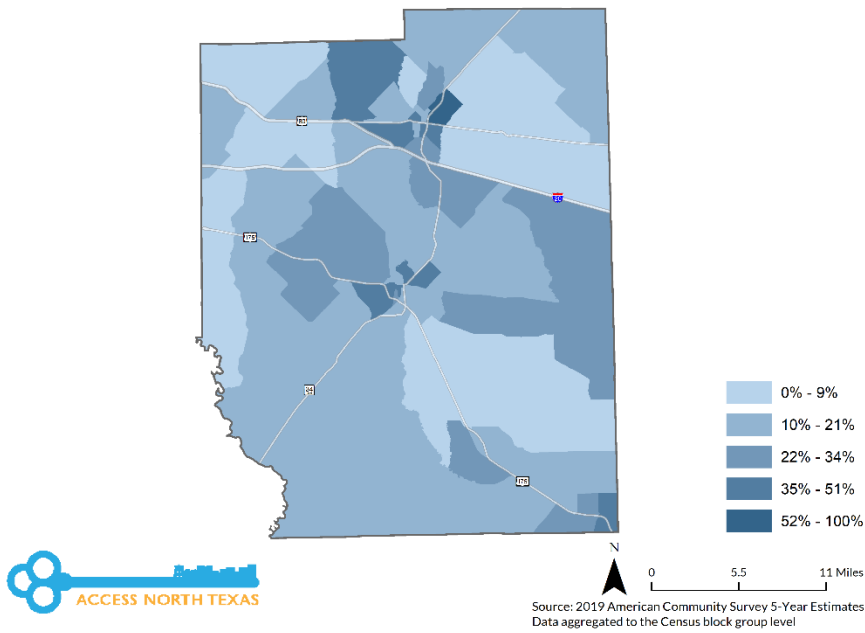
Demographic Measure	Value
Total Population	123804
Total Households	38015
Total Minority	44957
Percent Total Minority	36.31%
Total White, Non-Hispanic	78847
Percent Total White, Non-Hispanic	63.69%
Total White	100717
Percent Total White	81.35%
Total Black	14662
Percent Total Black	11.84%
Total American Indian or Alaska Native	447
Percent Total Amer Indian or AK Native	0.36%
Total Asian	1590
Percent Total Asian	1.28%
Total Native Hawaiian or Pacific Islander	78
Percent Tot Native Hawaiian or Pac Islander	0.06%
Total Some Other Race	3219
Percent Total Some Other Race	2.60%
Total Two or More Races	3091
Percent Total Two or More Races	2.50%

Total Not Hispanic or Latino	97280
Percent Total Not Hispanic or Latino	78.58%
Total Hispanic or Latino	26524
Percent Total Hispanic or Latino	21.42%
Individuals For Whom Poverty Status Is Known	122078
Percent Individuals For Whom Poverty Status is Known	98.61%
Total Low-Income Individuals	18834
Percent Low-Income	15.4%
Total LEP Individuals	6657
Percent LEP Individuals	5.79%
Population Over 5	114926
Population 18 and Over	89375
65 and Over Population	14585
Percent 65 and Over	11.8%
Zero-Car Households	1371
Percent Zero-Car Households	3.6%
Total Veteran Population	6907
Percent Veteran Population	7.7%
With a Disability	15575
Percent With a Disability	12.6%
Median Age	35.5
Median HH Income	70107

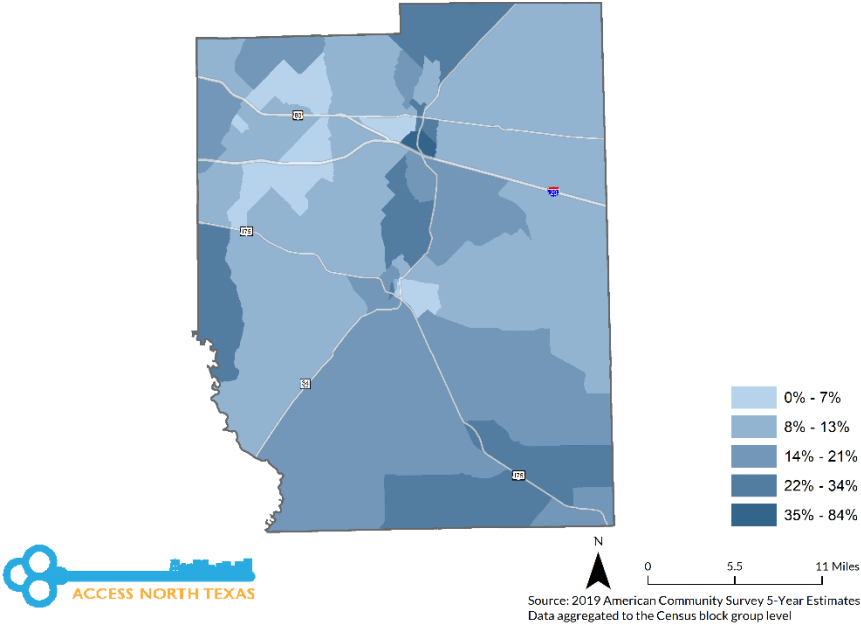
## Kaufman County Persons with Disabilities



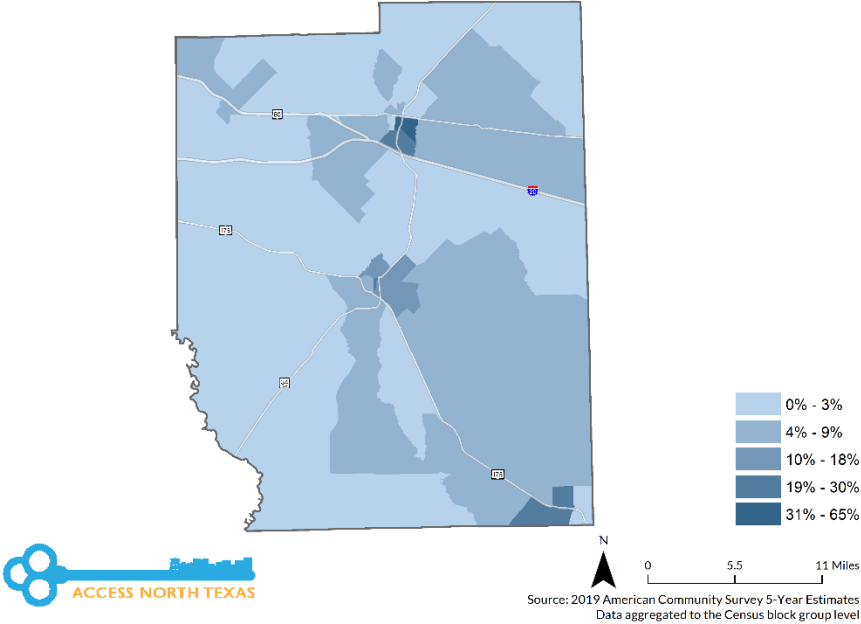
## Kaufman County Low-Income Individuals



# Kaufman County Population Over 65



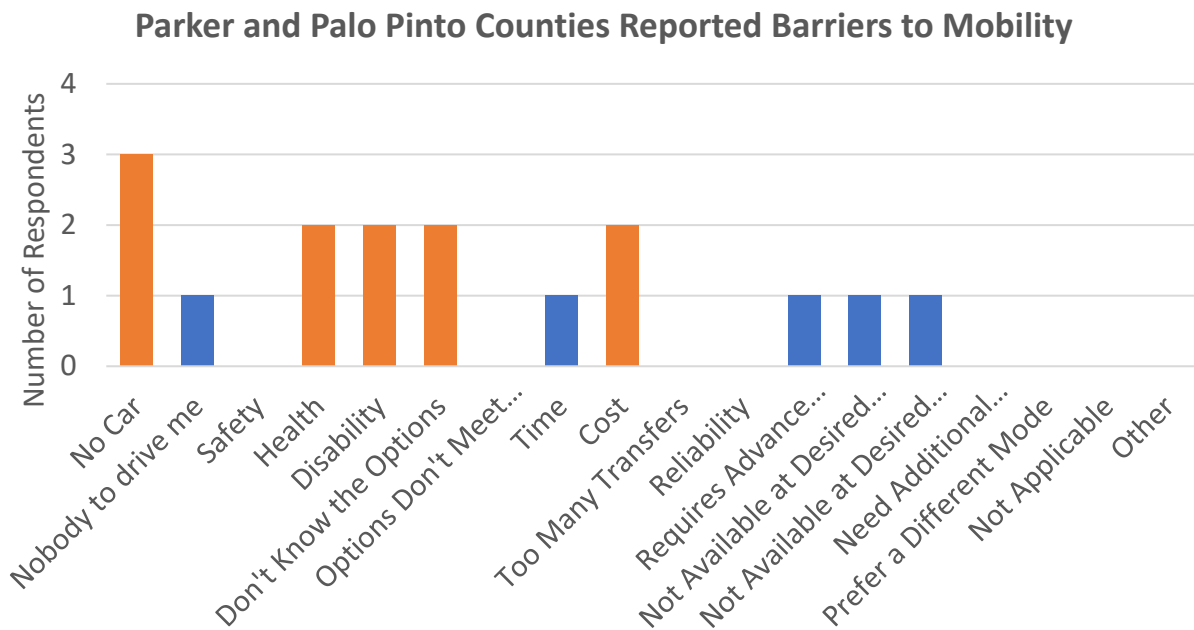
# Kaufman County Zero-Car Households



## Parker and Palo Pinto Counties

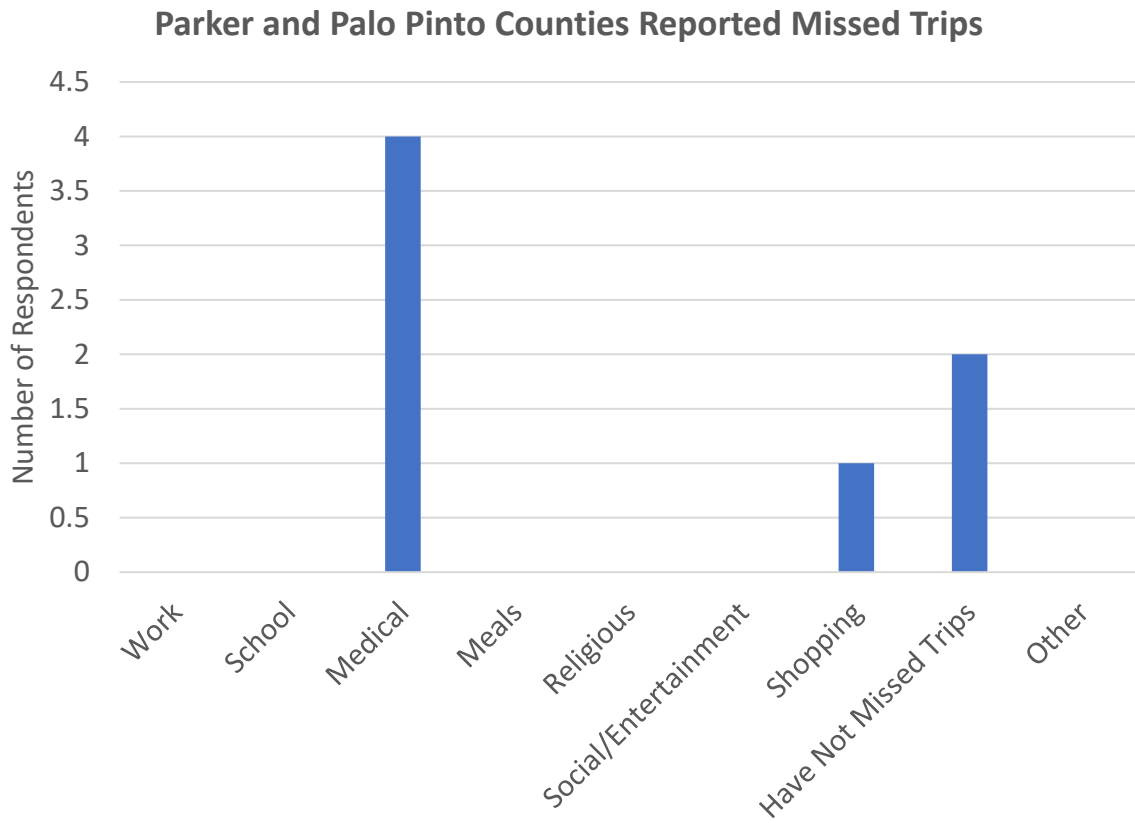
### Barriers

Reported Barriers	Number of Responses
No Car	3
Nobody to drive me	1
Safety	0
Health	2
Disability	2
Don't Know the Options	2
Options Don't Meet Needs	0
Time	1
Cost	2
Too Many Transfers	0
Reliability	0
Requires Advance Reservations	1
Not Available at Desired Locations	1
Not Available at Desired Days/Times	1
Need Additional Assistance Getting To/On Vehicle	0
Prefer a Different Mode	0
Not Applicable	0
Other	0



## Types of Missed Trips

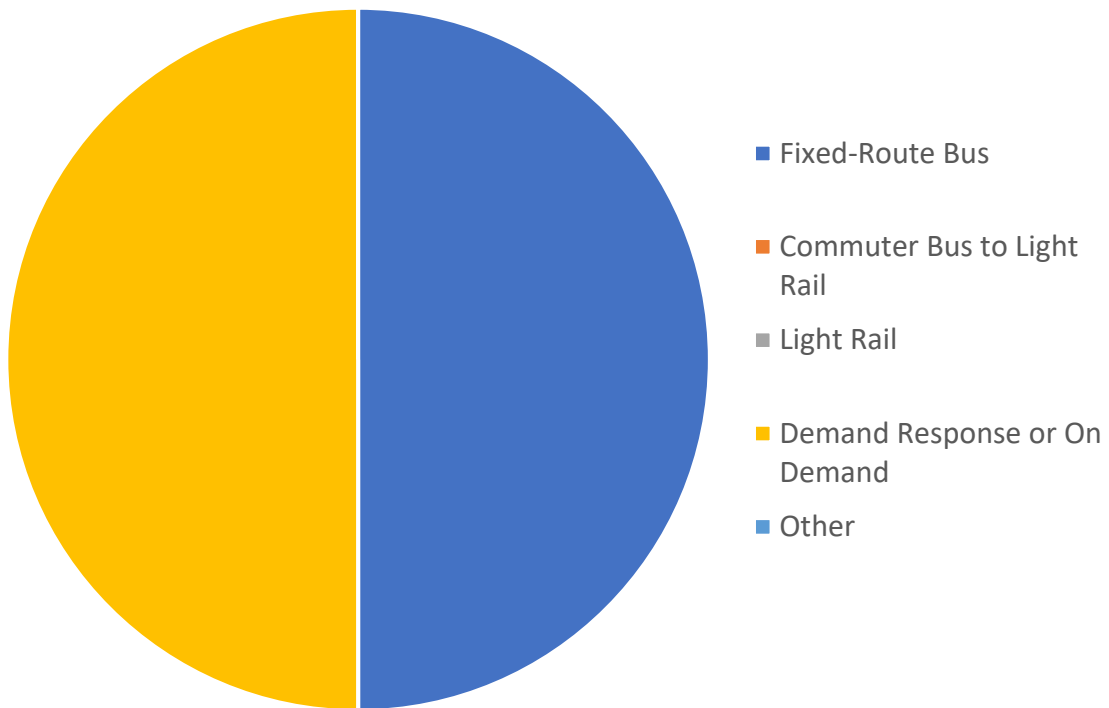
Type of Missed Trip	Number of Responses
Work	0
School	0
Medical	4
Meals	0
Religious	0
Social/Entertainment	0
Shopping	1
Have Not Missed Trips	2



## Desired Modes

Type of Desired Mode	Number of Responses
Fixed-Route Bus	1
Commuter Bus to Light Rail	0
Light Rail	0
Demand Response or On Demand	1
Other	0

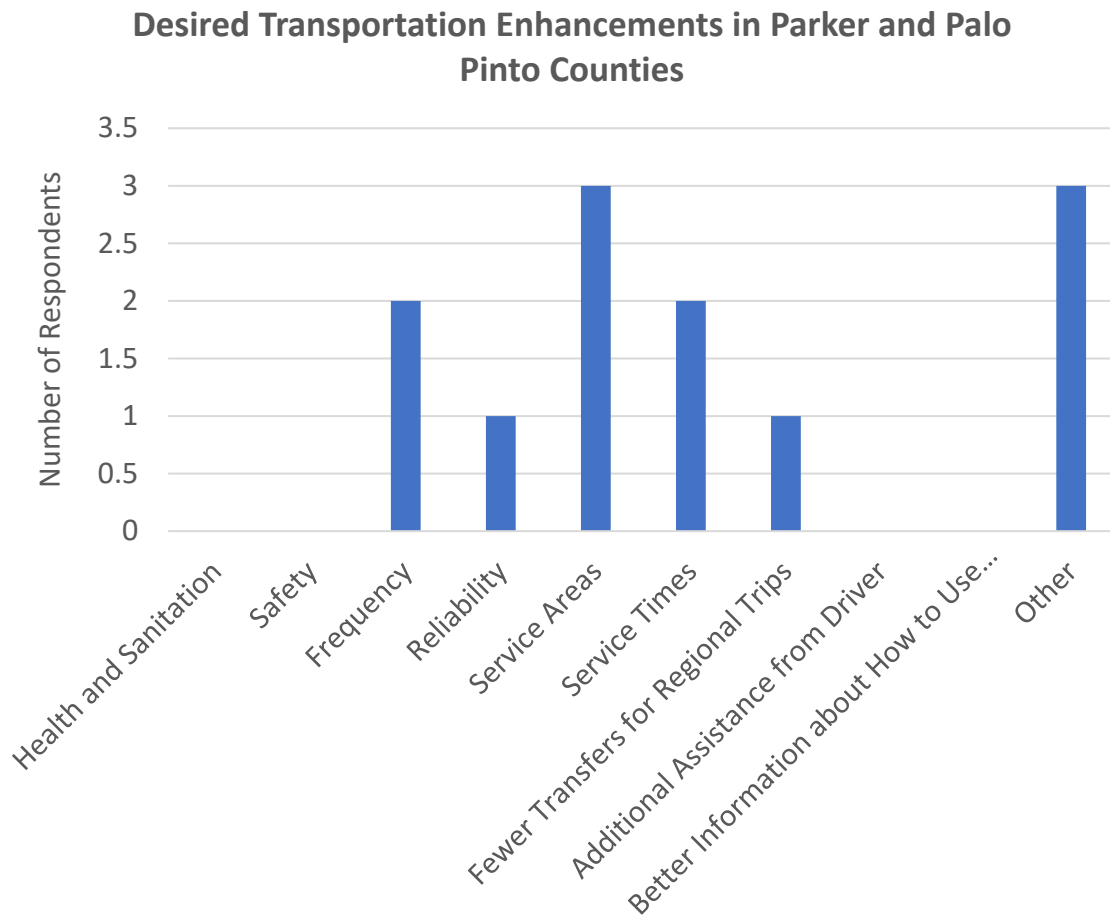
**Desired Transportation Modes in Parker/Palo Pinto Counties**





## Desired Enhancements

Type of Desired Enhancement	Number of Responses
Health and Sanitation	0
Safety	0
Frequency	2
Reliability	1
Service Areas	3
Service Times	2
Fewer Transfers for Regional Trips	1
Additional Assistance from Driver	0
Better Information about How to Use Transit	0
Other	3



## Locations Needing Connectivity

<b>Location</b>	<b>Number of Responses</b>
Azle	1
Fort Worth	1
Parks	1
Walmart	1
Weatherford	1

## Key Demographics

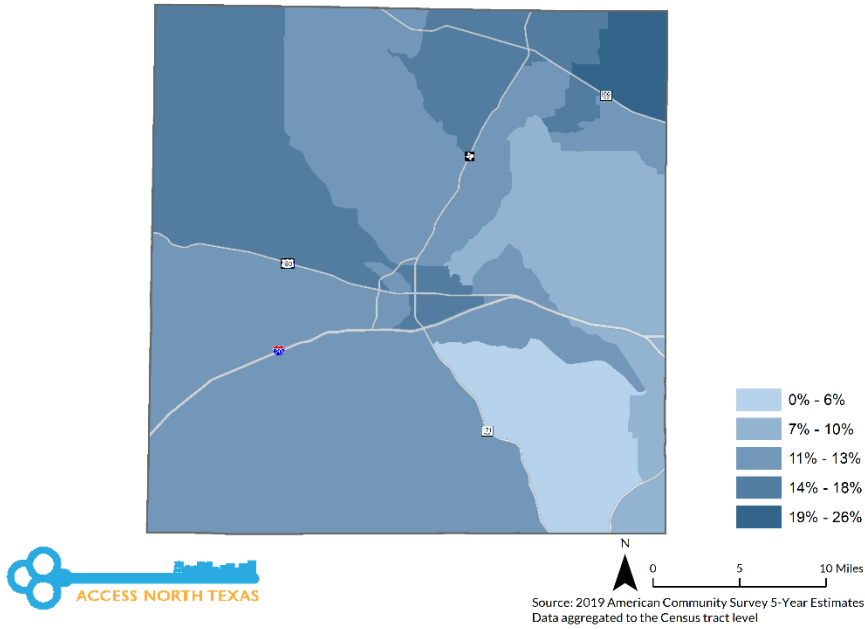
<b>Parker County</b>	
<b>Demographic Measure</b>	<b>Value</b>
Total Population	133811
Total Households	44263
Total Minority	22123
Percent Total Minority	16.53%
Total White, Non-Hispanic	111688
Percent Total White, Non-Hispanic	83.47%
Total White	124714
Percent Total White	93.20%
Total Black	1781
Percent Total Black	1.33%
Total American Indian or Alaska Native	1253
Percent Total Amer Indian or AK Native	0.94%
Total Asian	757
Percent Total Asian	0.57%
Total Native Hawaiian or Pacific Islander	79
Percent Tot Native Hawaiian or Pac Islander	0.06%
Total Some Other Race	2027
Percent Total Some Other Race	1.51%
Total Two or More Races	3200
Percent Total Two or More Races	2.39%

Total Not Hispanic or Latino	117368
Percent Total Not Hispanic or Latino	87.71%
Total Hispanic or Latino	16443
Percent Total Hispanic or Latino	12.29%
Individuals For Whom Poverty Status Is Known	131923
Percent Individuals For Whom Poverty Status is Known	98.59%
Total Low-Income Individuals	14773
Percent Low-Income	11.2%
Total LEP Individuals	4429
Percent LEP Individuals	3.53%
Population Over 5	125555
Population 18 and Over	100434
65 and Over Population	20511
Percent 65 and Over	15.3%
Zero-Car Households	1160
Percent Zero-Car Households	2.6%
Total Veteran Population	9801
Percent Veteran Population	9.8%
With a Disability	16039
Percent With a Disability	12.0%
Median Age	39.7
Median HH Income	77503

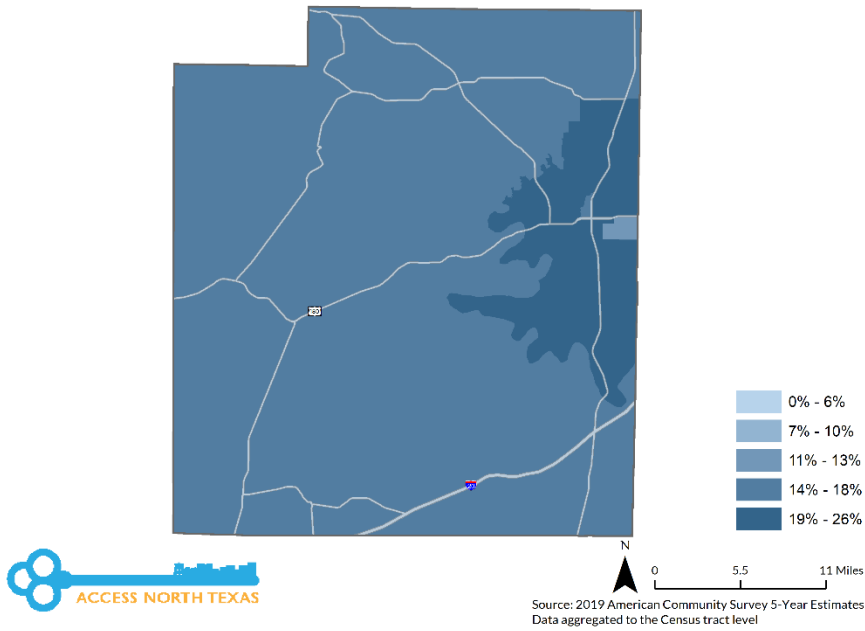
<b>Palo Pinto County</b>	
<b>Demographic Measure</b>	<b>Value</b>
Total Population	28540
Total Households	10255
Total Minority	7121
Percent Total Minority	24.95%
Total White, Non-Hispanic	21419
Percent Total White, Non-Hispanic	75.05%
Total White	26133
Percent Total White	91.57%
Total Black	715
Percent Total Black	2.51%
Total American Indian or Alaska Native	198
Percent Total Amer Indian or AK Native	0.69%
Total Asian	226
Percent Total Asian	0.79%
Total Native Hawaiian or Pacific Islander	29
Percent Tot Native Hawaiian or Pac Islander	0.10%
Total Some Other Race	794
Percent Total Some Other Race	2.78%
Total Two or More Races	445
Percent Total Two or More Races	1.56%

Total Not Hispanic or Latino	22866
Percent Total Not Hispanic or Latino	80.12%
Total Hispanic or Latino	5674
Percent Total Hispanic or Latino	19.88%
Individuals For Whom Poverty Status Is Known	28153
Percent Individuals For Whom Poverty Status is Known	98.64%
Total Low-Income Individuals	7043
Percent Low-Income	25.0%
Total LEP Individuals	1654
Percent LEP Individuals	6.17%
Population Over 5	26804
Population 18 and Over	21854
65 and Over Population	5548
Percent 65 and Over	19.4%
Zero-Car Households	648
Percent Zero-Car Households	6.3%
Total Veteran Population	2120
Percent Veteran Population	9.7%
With a Disability	5018
Percent With a Disability	17.6%
Median Age	40.6
Median HH Income	50154

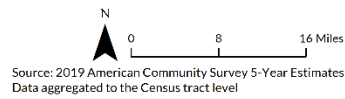
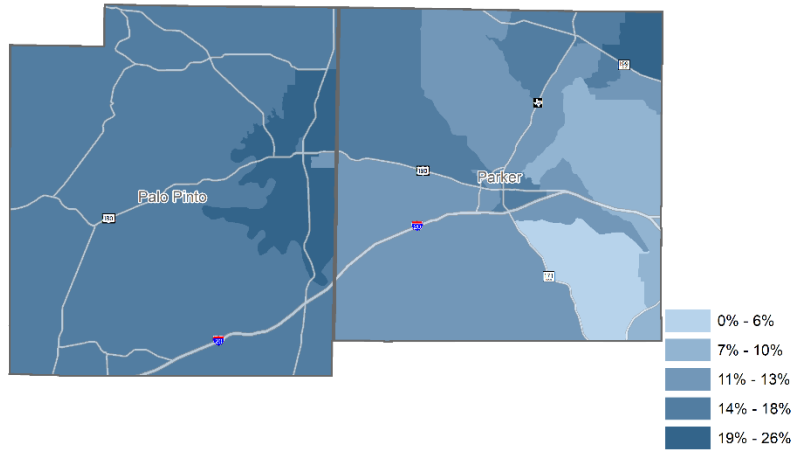
## Parker County Persons with Disabilities



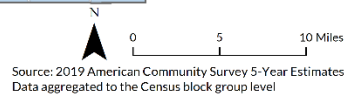
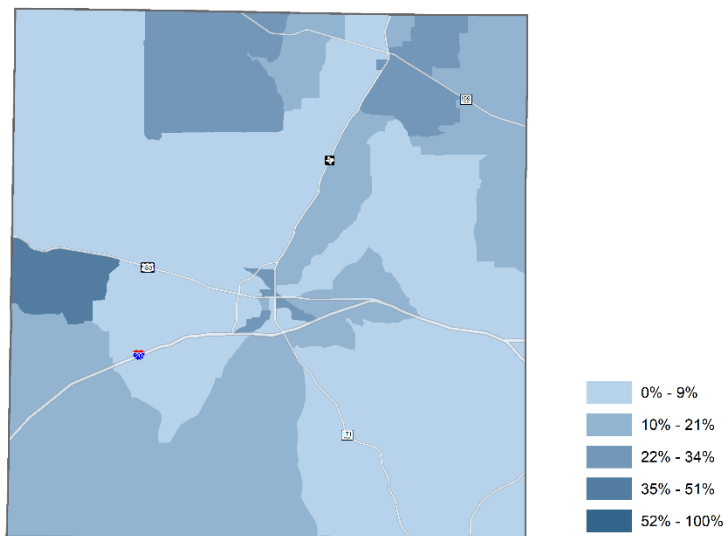
## Palo Pinto County Persons with Disabilities



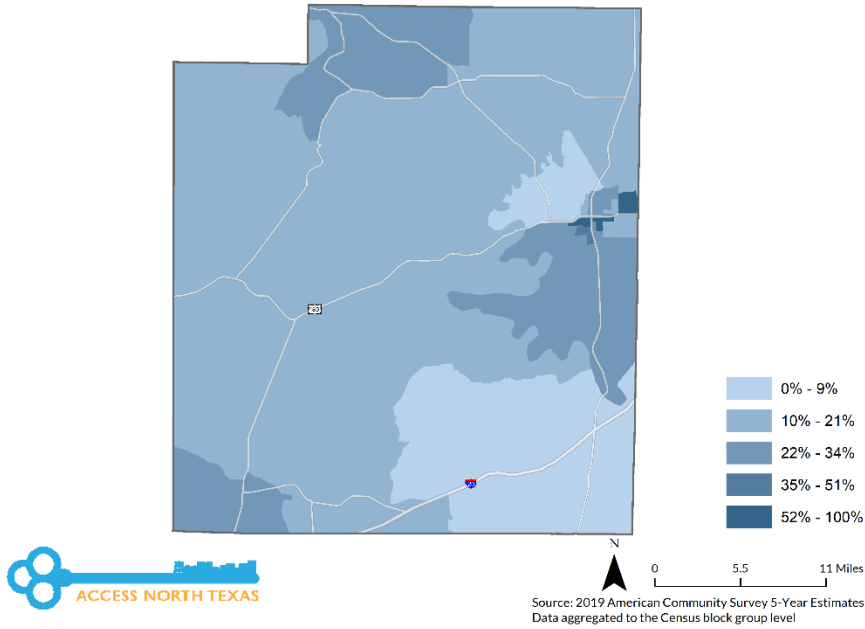
## Palo Pinto & Parker Counties Persons with Disabilities



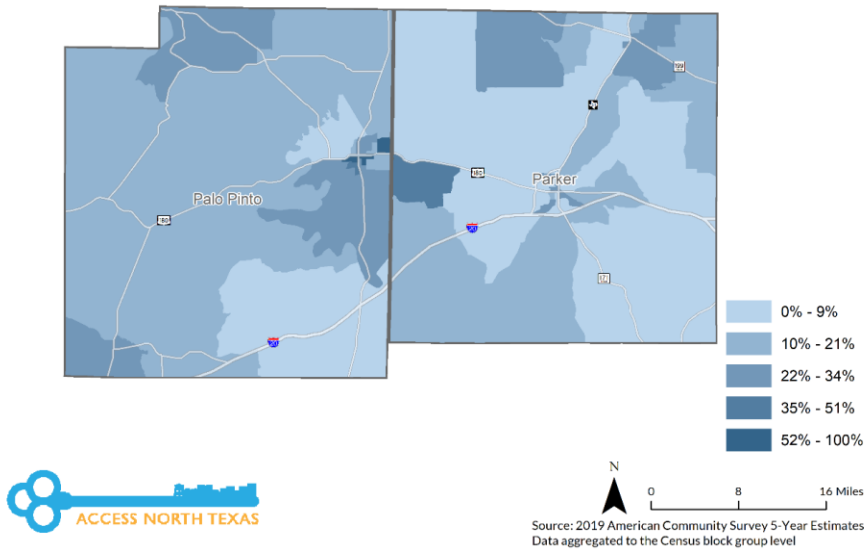
## Parker County Low-Income Individuals



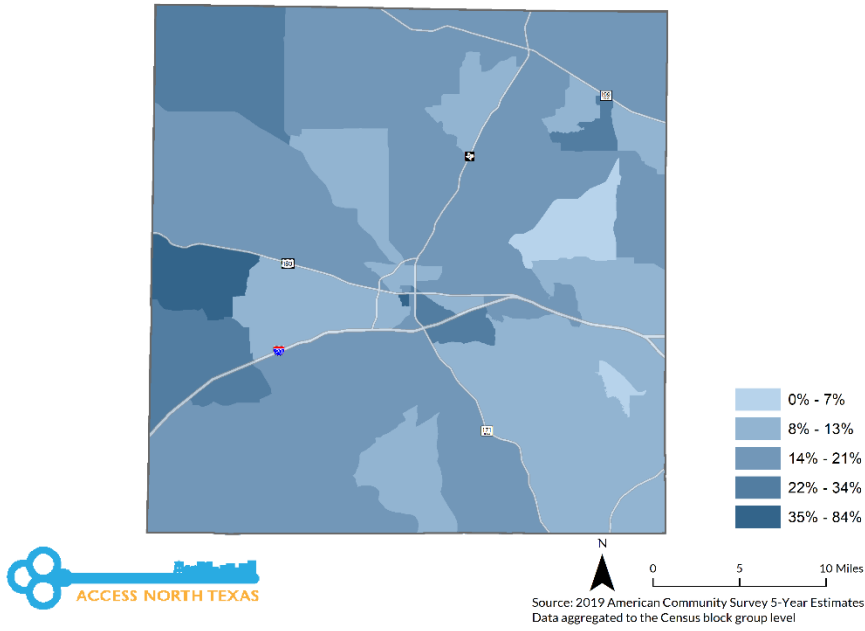
## Palo Pinto County Low-Income Individuals



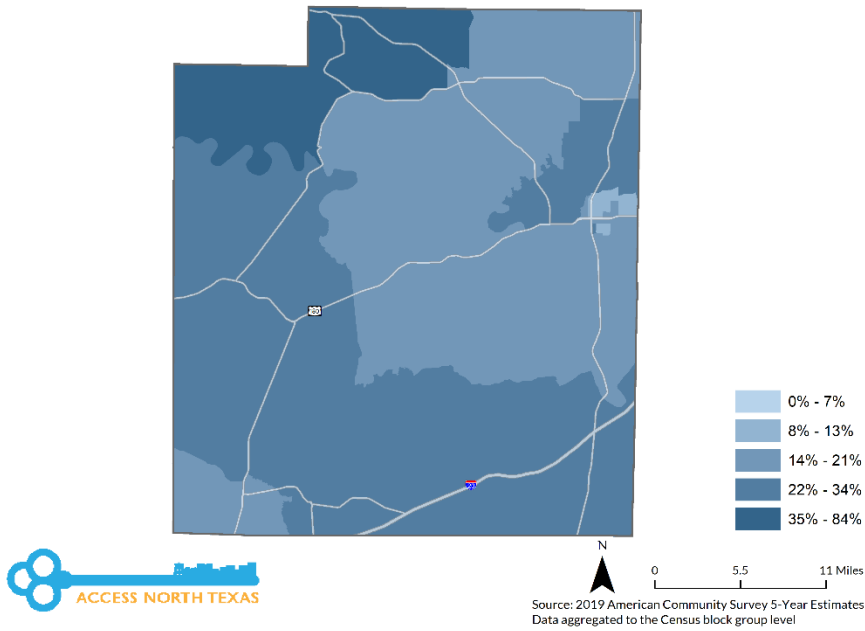
## Palo Pinto & Parker Counties Low-Income Individuals



## Parker County Population Over 65

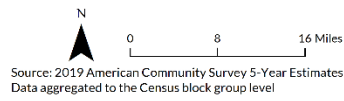
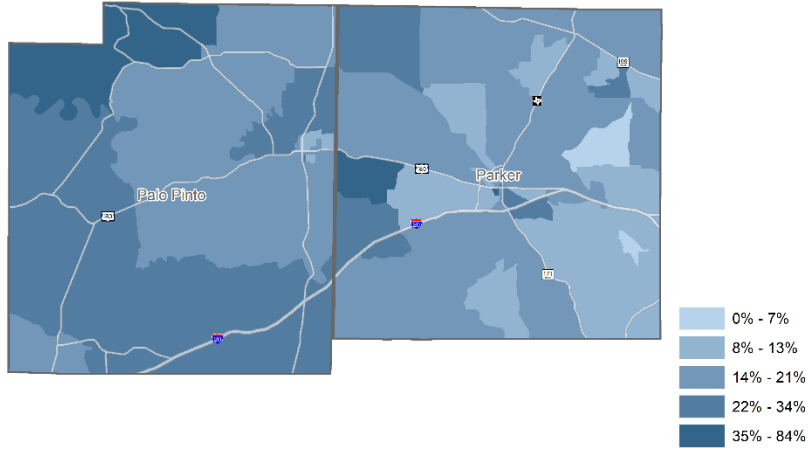


## Palo Pinto County Population Over 65

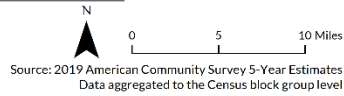
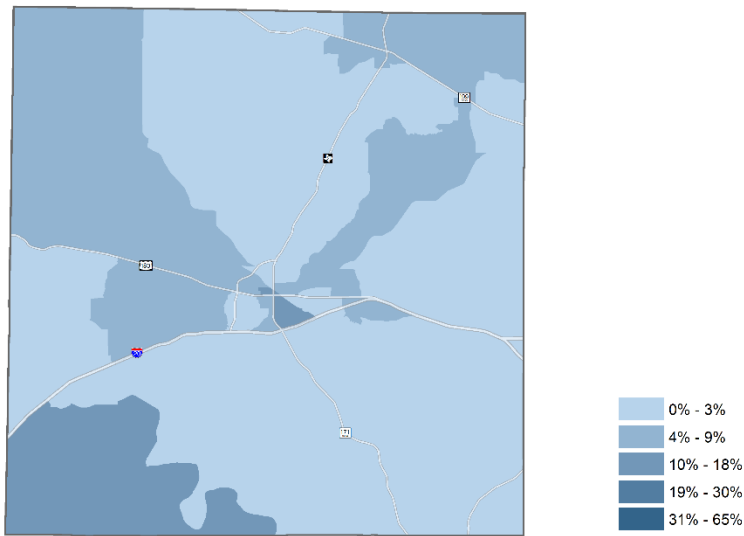




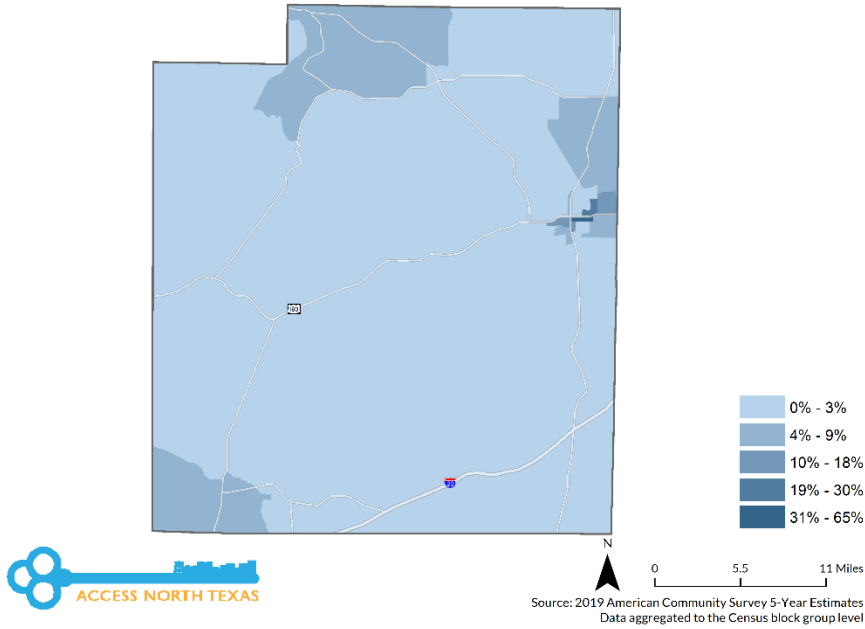
## Palo Pinto & Parker Counties Population Over 65



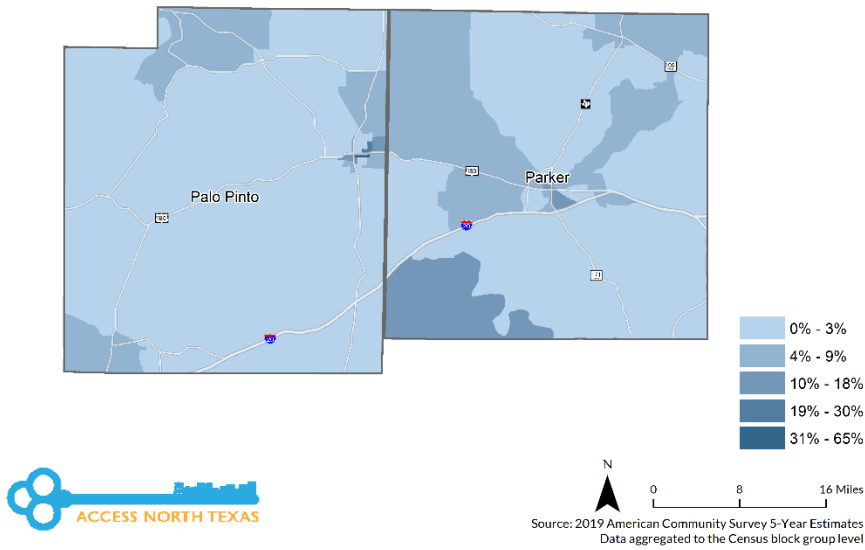
## Parker County Zero-Car Households



## Palo Pinto County Zero-Car Households



## Palo Pinto & Parker Counties Zero-Car Households

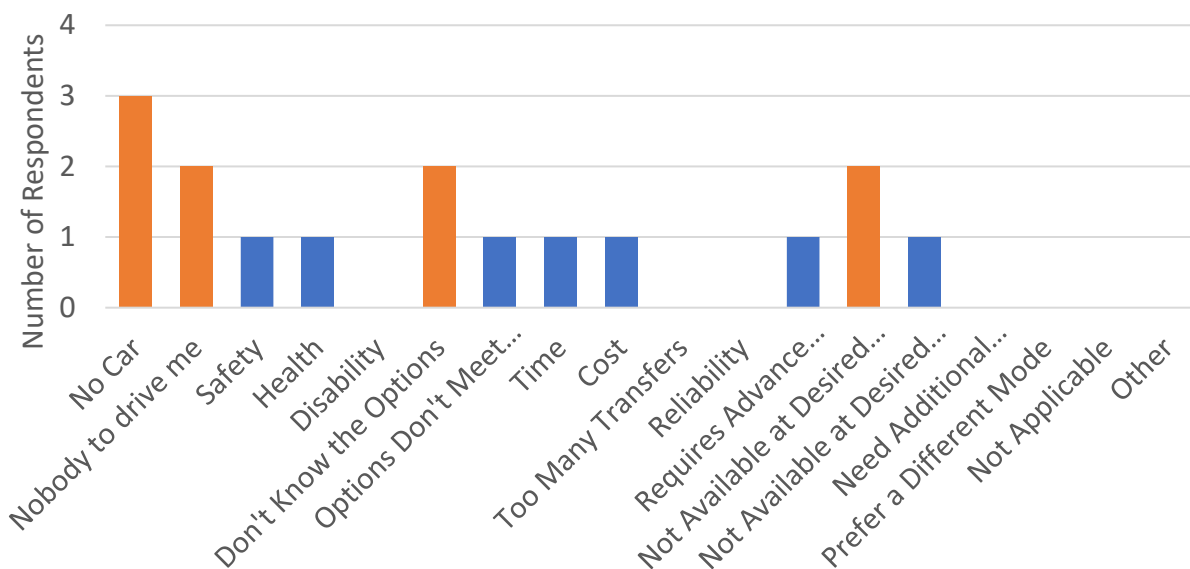


# Rockwall County

## Barriers

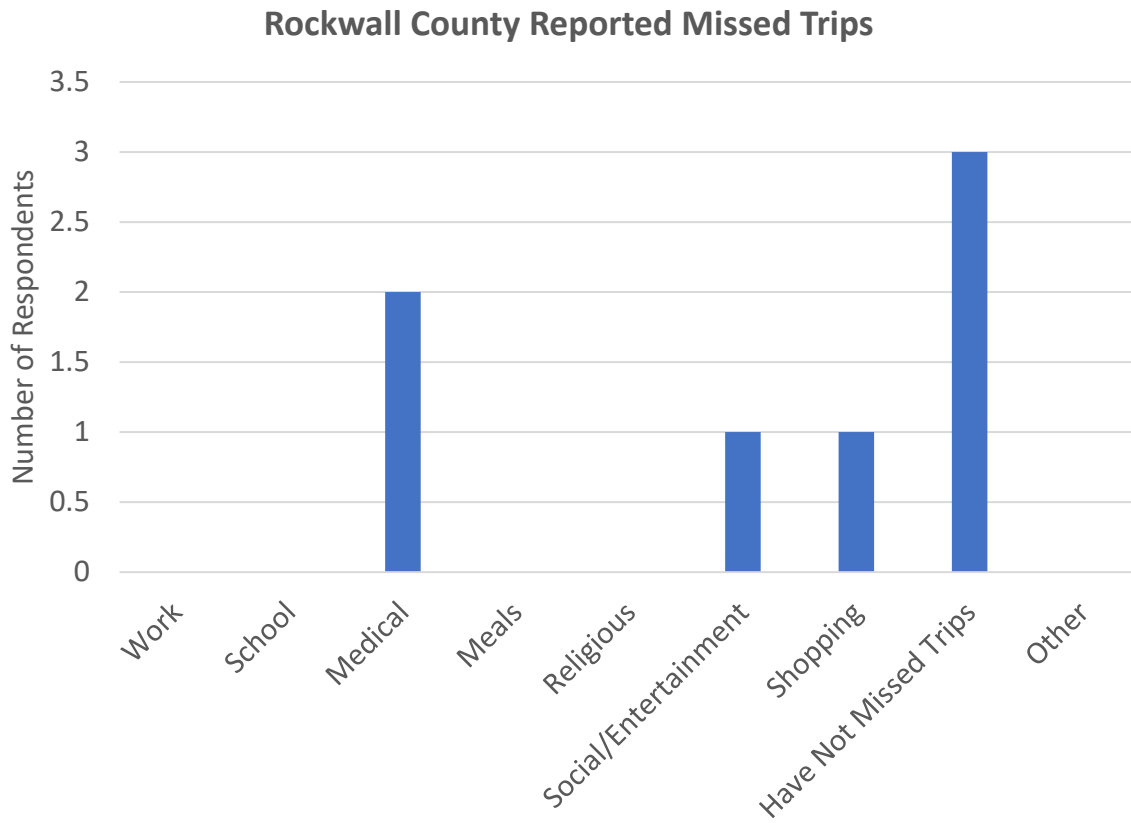
Reported Barriers	Number of Responses
No Car	3
Nobody to drive me	2
Safety	1
Health	1
Disability	0
Don't Know the Options	2
Options Don't Meet Needs	1
Time	1
Cost	1
Too Many Transfers	0
Reliability	0
Requires Advance Reservations	1
Not Available at Desired Locations	2
Not Available at Desired Days/Times	1
Need Additional Assistance Getting To/On Vehicle	0
Prefer a Different Mode	0
Not Applicable	0
Other	0

**Rockwall County Reported Barriers to Mobility**



## Types of Missed Trips

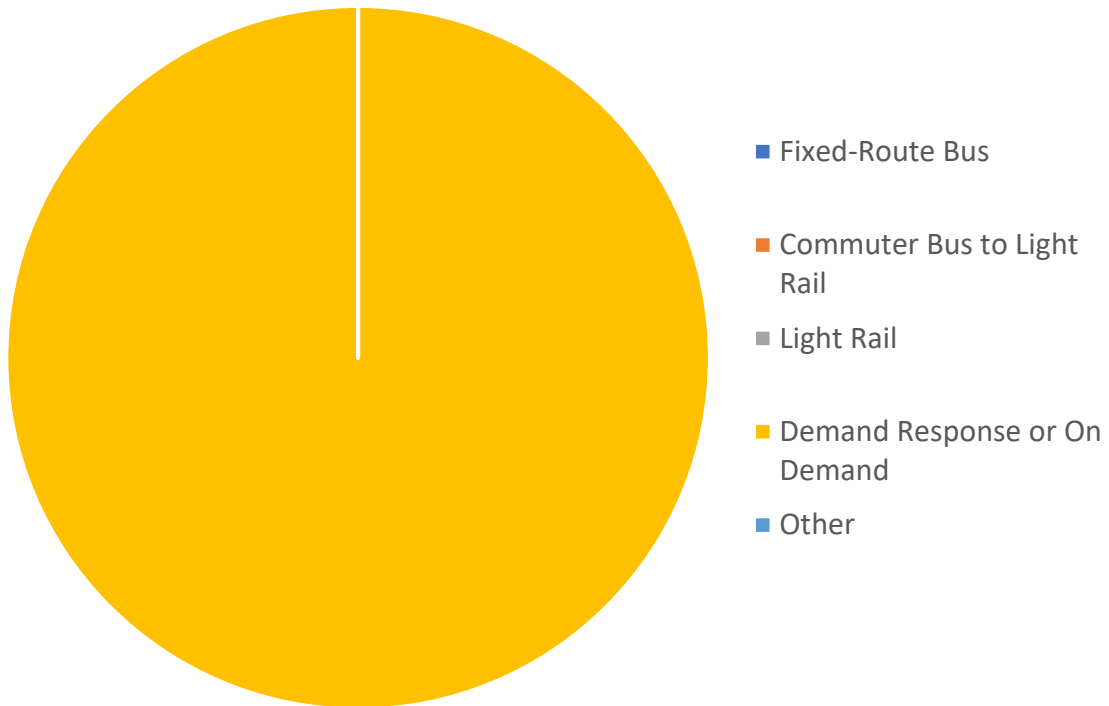
Type of Missed Trip	Number of Responses
Work	0
School	0
Medical	2
Meals	0
Religious	0
Social/Entertainment	1
Shopping	1
Have Not Missed Trips	3



## Desired Modes

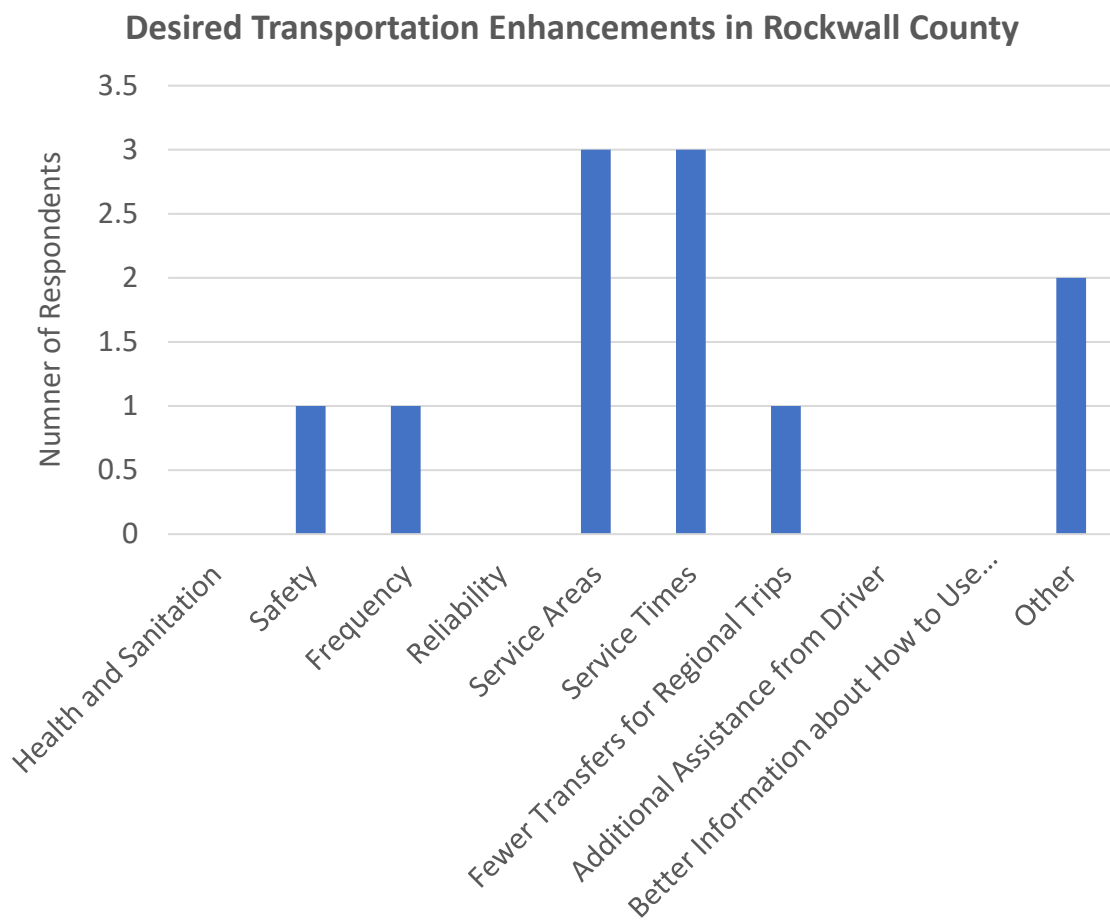
Type of Desired Mode	Number of Responses
Fixed-Route Bus	0
Commuter Bus to Light Rail	0
Light Rail	0
Demand Response or On Demand	4
Other	0

**Desired Transportation Modes in Rockwall County**



## Desired Enhancements

Type of Desired Enhancement	Number of Responses
Health and Sanitation	0
Safety	1
Frequency	1
Reliability	0
Service Areas	3
Service Times	3
Fewer Transfers for Regional Trips	1
Additional Assistance from Driver	0
Better Information about How to Use Transit	0
Other	2



## Locations Needing Connectivity

<b>Location</b>	<b>Number of Responses</b>
Allen	1
Downtown Dallas	1
Frisco	1
McKinney	1
Murphy	1
Rowlett	1
Wylie	1

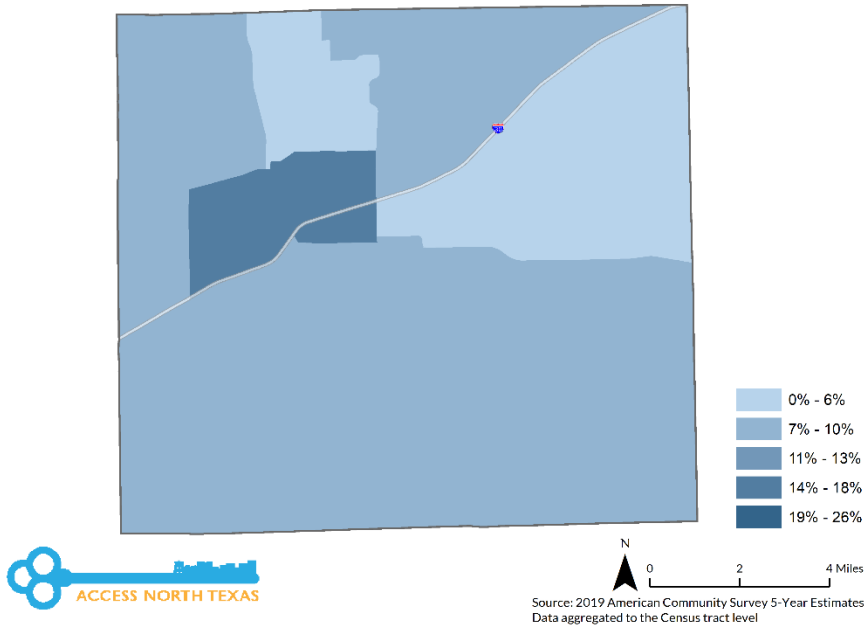
## Key Demographics

Demographic Measure	Value
Total Population	97175
Total Households	33032
Total Minority	28348
Percent Total Minority	29.17%
Total White, Non-Hispanic	68827
Percent Total White, Non-Hispanic	70.83%
Total White	82587
Percent Total White	84.99%
Total Black	6148
Percent Total Black	6.33%
Total American Indian or Alaska Native	402
Percent Total Amer Indian or AK Native	0.41%
Total Asian	2642
Percent Total Asian	2.72%
Total Native Hawaiian or Pacific Islander	48
Percent Tot Native Hawaiian or Pac Islander	0.05%
Total Some Other Race	2305
Percent Total Some Other Race	2.37%
Total Two or More Races	3043
Percent Total Two or More Races	3.13%

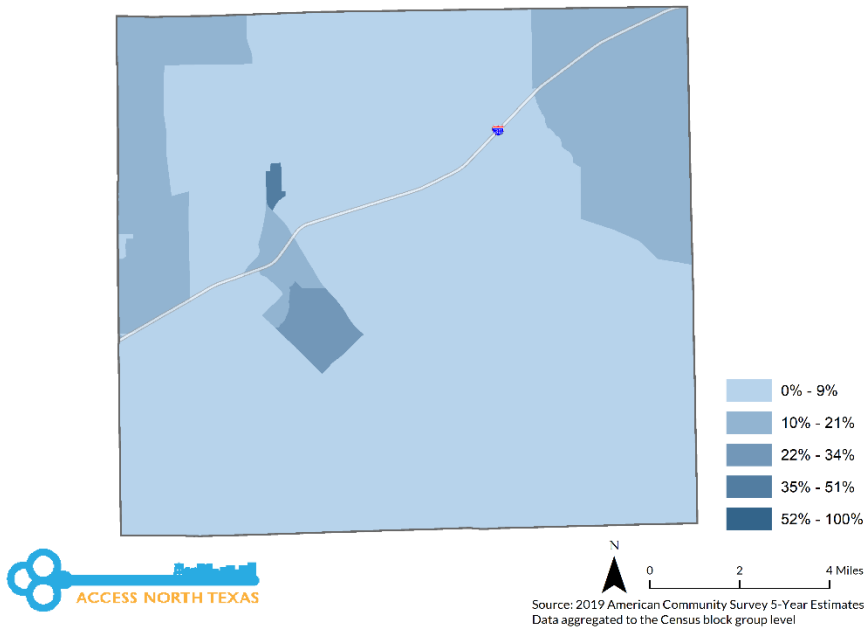
Total Not Hispanic or Latino	80037
Percent Total Not Hispanic or Latino	82.36%
Total Hispanic or Latino	17138
Percent Total Hispanic or Latino	17.64%
Individuals For Whom Poverty Status Is Known	96447
Percent Individuals For Whom Poverty Status is Known	99.25%
Total Low-Income Individuals	6537
Percent Low-Income	6.8%
Total LEP Individuals	4481
Percent LEP Individuals	4.91%
Population Over 5	91175
Population 18 and Over	70715
65 and Over Population	11754
Percent 65 and Over	12.1%
Zero-Car Households	738
Percent Zero-Car Households	2.2%
Total Veteran Population	5776
Percent Veteran Population	8.2%
With a Disability	7671
Percent With a Disability	7.9%
Median Age	37.5
Median HH Income	100920



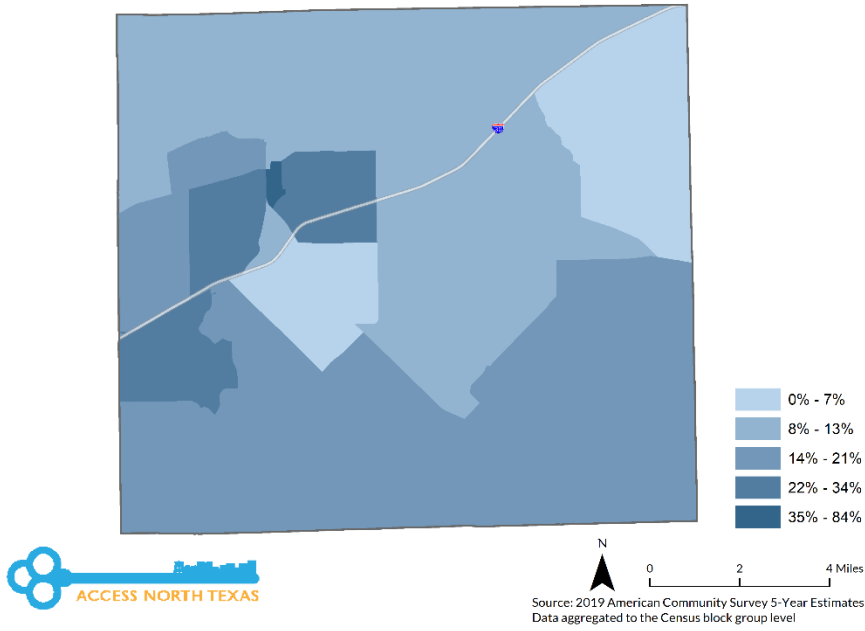
## Rockwall County Persons with Disabilities



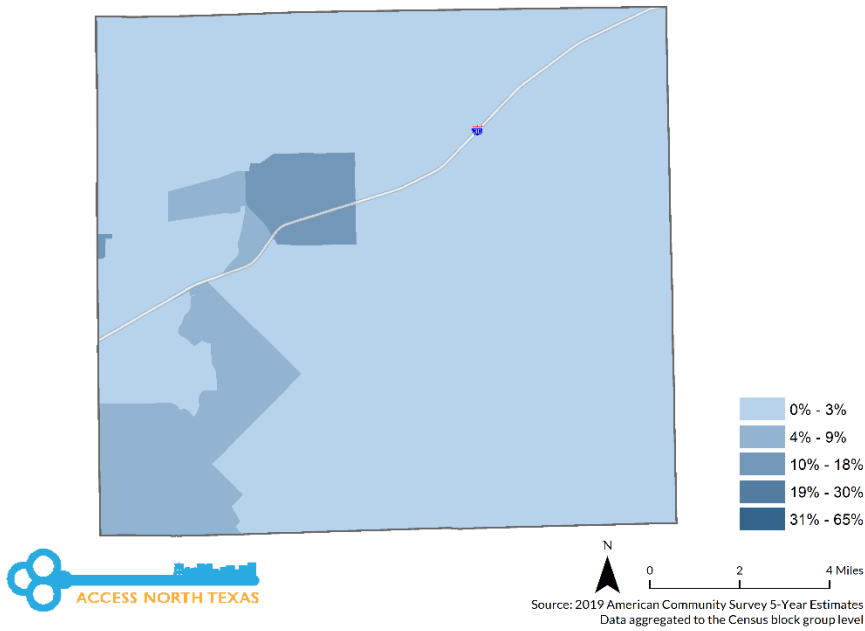
## Rockwall County Low-Income Individuals



## Rockwall County Population Over 65



## Rockwall County Zero-Car Households

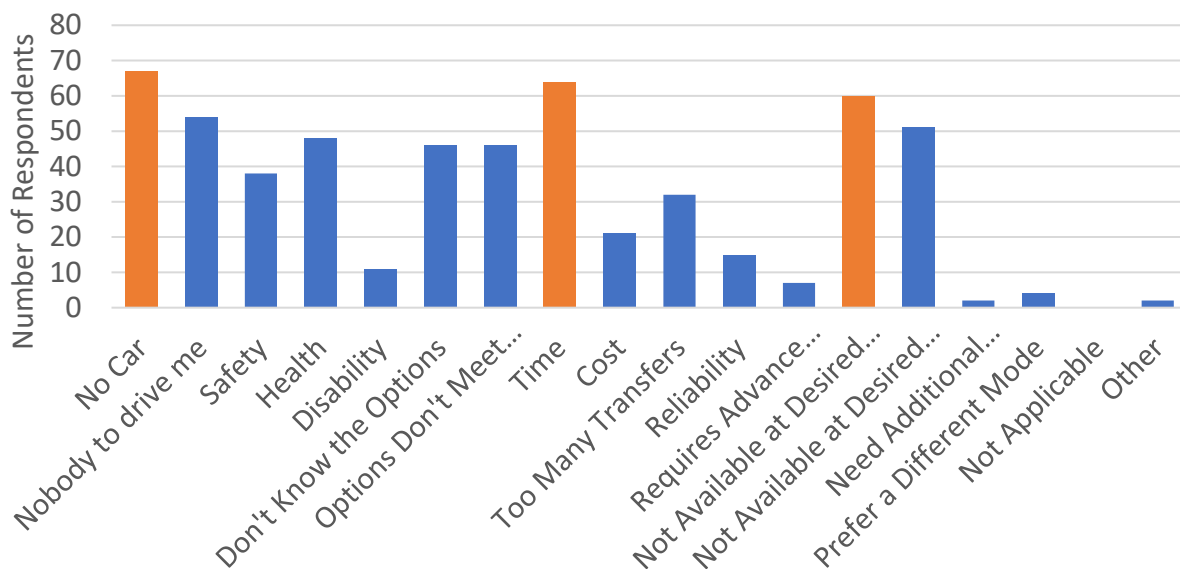


# Tarrant County

## Barriers

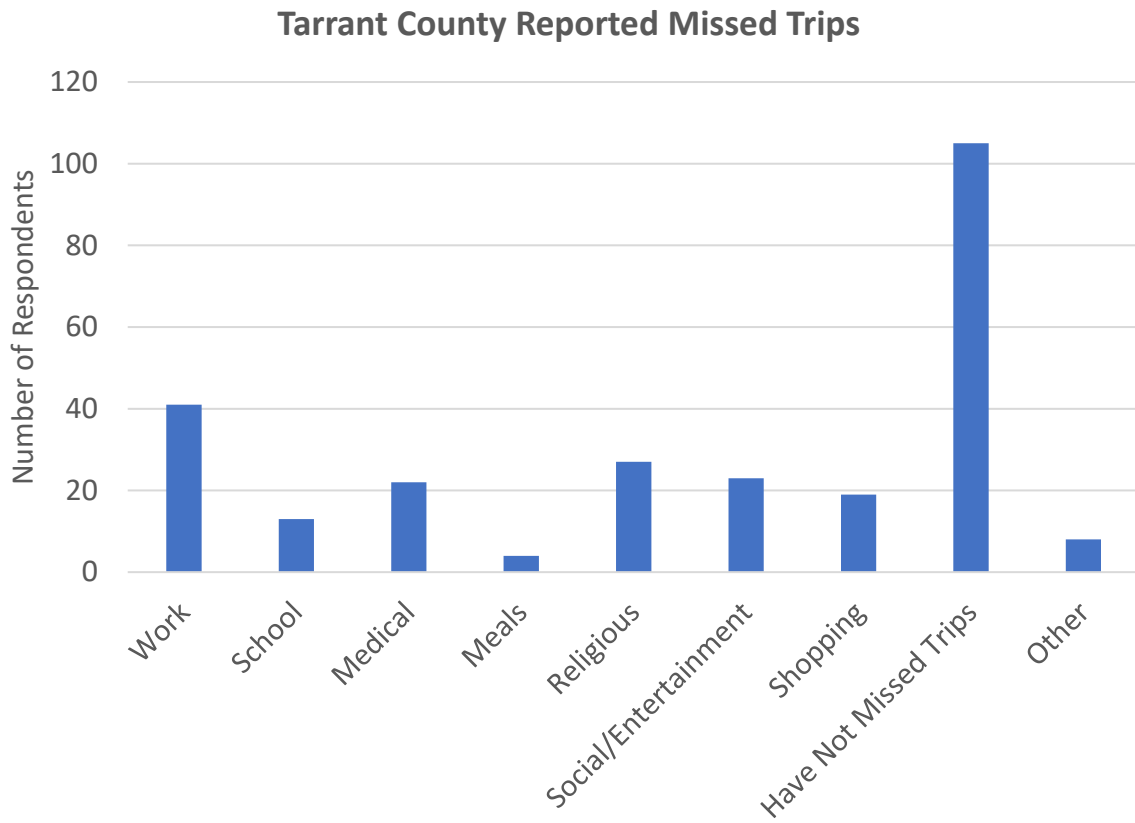
Reported Barrier	Number of Responses
No Car	67
Nobody to drive me	54
Safety	38
Health	48
Disability	11
Don't Know the Options	46
Options Don't Meet Needs	46
Time	64
Cost	21
Too Many Transfers	32
Reliability	15
Requires Advance Reservations	7
Not Available at Desired Locations	60
Not Available at Desired Days/Times	51
Need Additional Assistance Getting To/On Vehicle	2
Prefer a Different Mode	4
Not Applicable	0
Other	2

**Tarrant County Reported Barriers to Mobility**



## Types of Missed Trips

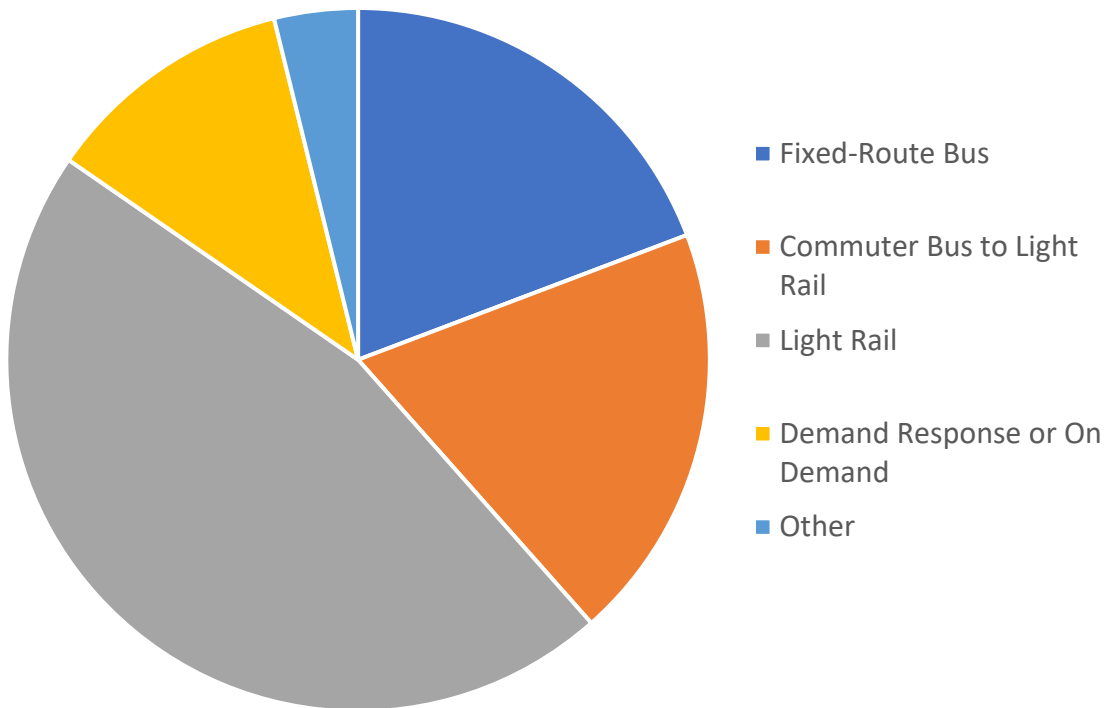
Type of Missed Trip	Number of Responses
Work	41
School	13
Medical	22
Meals	4
Religious	27
Social/Entertainment	23
Shopping	19
Have Not Missed Trips	105



## Desired Modes

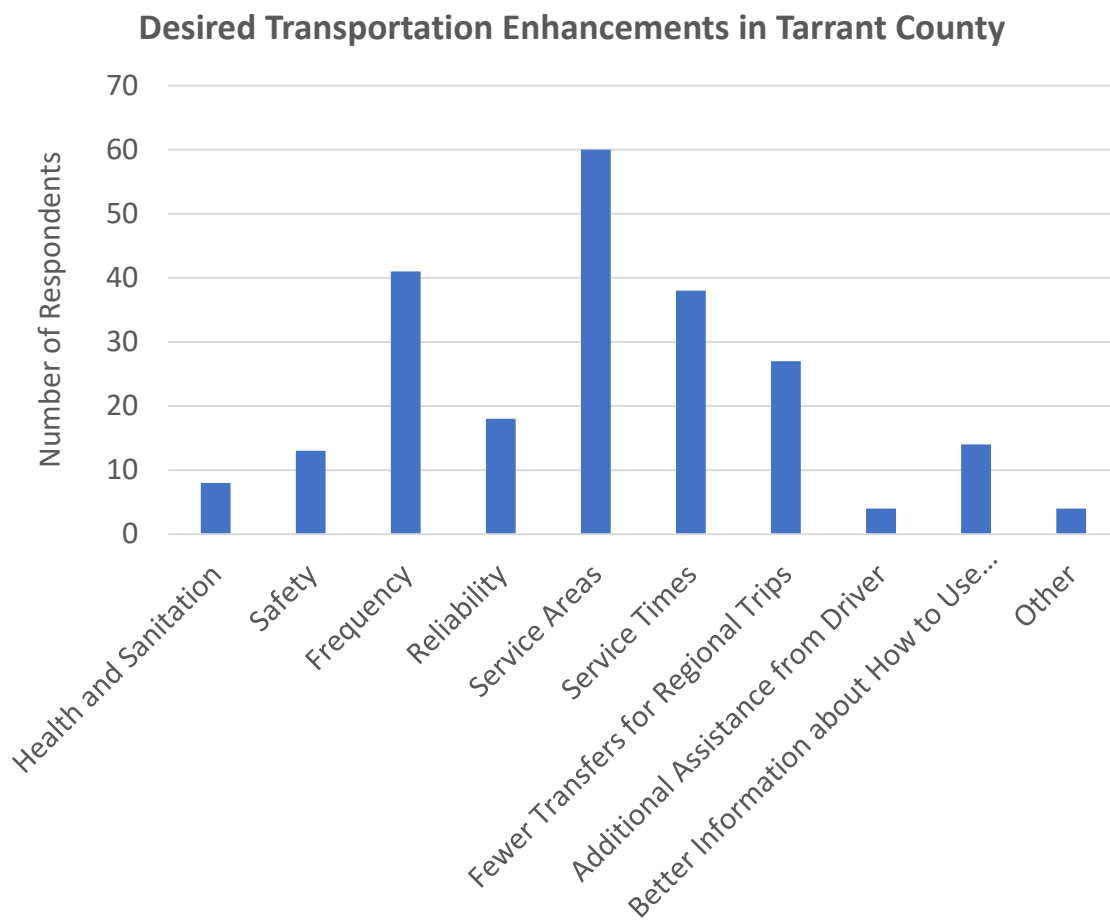
Type of Desired Mode	Number of Responses
Fixed-Route Bus	20
Commuter Bus to Light Rail	20
Light Rail	48
Demand Response or On Demand	12
Other	4

**Desired Transportation Modes in Tarrant County**



## Desired Enhancements

Type of Desired Enhancement	Number of Responses
Health and Sanitation	8
Safety	13
Frequency	41
Reliability	18
Service Areas	60
Service Times	38
Fewer Transfers for Regional Trips	27
Additional Assistance from Driver	4
Better Information about How to Use Transit	14
Other	4



## Locations Needing Connectivity

<b>Location</b>	<b>Number of Responses</b>
Arlington	14
Alliance	3
Amazon	3
Denton	3
HEB / Mid-Cities	3
White Settlement	3
Burleson	2
American Airlines	1
Azle	1
Centerport -- Campus	1
City Municipal Complex	1
Cleburne	1
Crowley	1
DFW Airport	1
Flower Mound	1
Grapevine	1
Haslet	1
Homeless shelters, pantries, medical facilities	1
Johnson County	1
Keller	1
Lake Worth	1
Las Vegas Trail -- Downtown FTW	1
Lockheed Martin FTW	1
Richardson	1
SW FTW	1
TCC NE Campus	1
UNT	1
UTA	1
Various large employers	1
Westlake	1

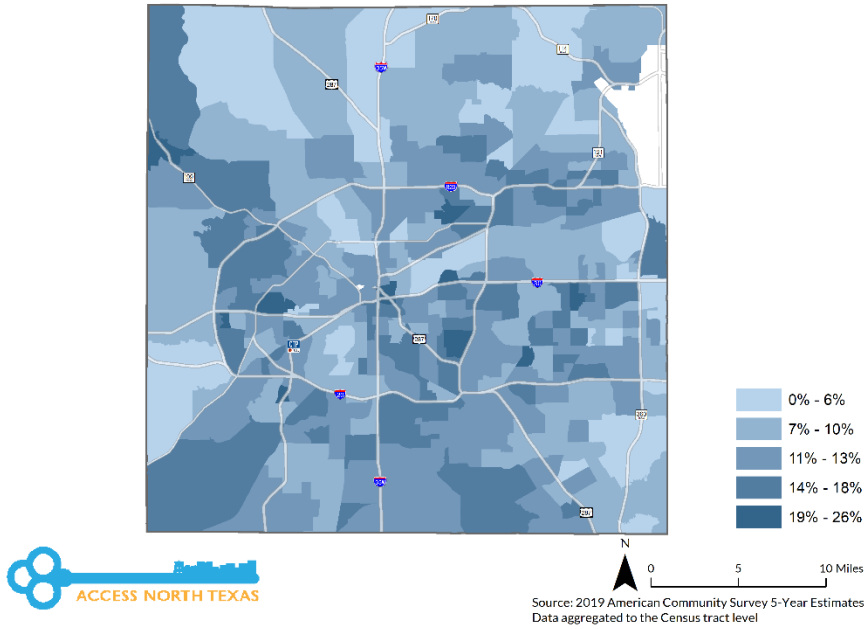
## Key Demographics

Demographic Measure	Value
Total Population	2049770
Total Households	708252
Total Minority	1092094
Percent Total Minority	53.28%
Total White, Non-Hispanic	957676
Percent Total White, Non-Hispanic	46.72%
Total White	1374182
Percent Total White	67.04%
Total Black	338378
Percent Total Black	16.51%
Total American Indian or Alaska Native	10343
Percent Total Amer Indian or AK Native	0.50%
Total Asian	111274
Percent Total Asian	5.43%
Total Native Hawaiian or Pacific Islander	3946
Percent Tot Native Hawaiian or Pac Islander	0.19%
Total Some Other Race	146177
Percent Total Some Other Race	7.13%
Total Two or More Races	65470
Percent Total Two or More Races	3.19%

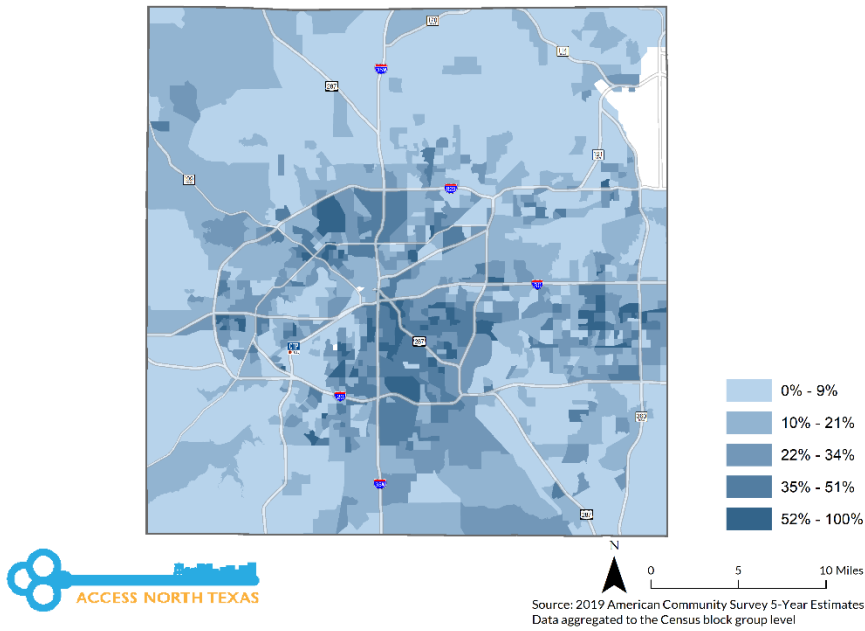
Total Not Hispanic or Latino	1459285
Percent Total Not Hispanic or Latino	71.19%
Total Hispanic or Latino	590485
Percent Total Hispanic or Latino	28.81%
Individuals For Whom Poverty Status Is Known	2023452
Percent Individuals For Whom Poverty Status is Known	98.72%
Total Low-Income Individuals	334614
Percent Low-Income	16.5%
Total LEP Individuals	225976
Percent LEP Individuals	11.86%
Population Over 5	1905211
Population 18 and Over	1503754
65 and Over Population	225738
Percent 65 and Over	11.0%
Zero-Car Households	30441
Percent Zero-Car Households	4.3%
Total Veteran Population	108329
Percent Veteran Population	7.2%
With a Disability	208695
Percent With a Disability	10.2%
Median Age	34.4
Median HH Income	67700



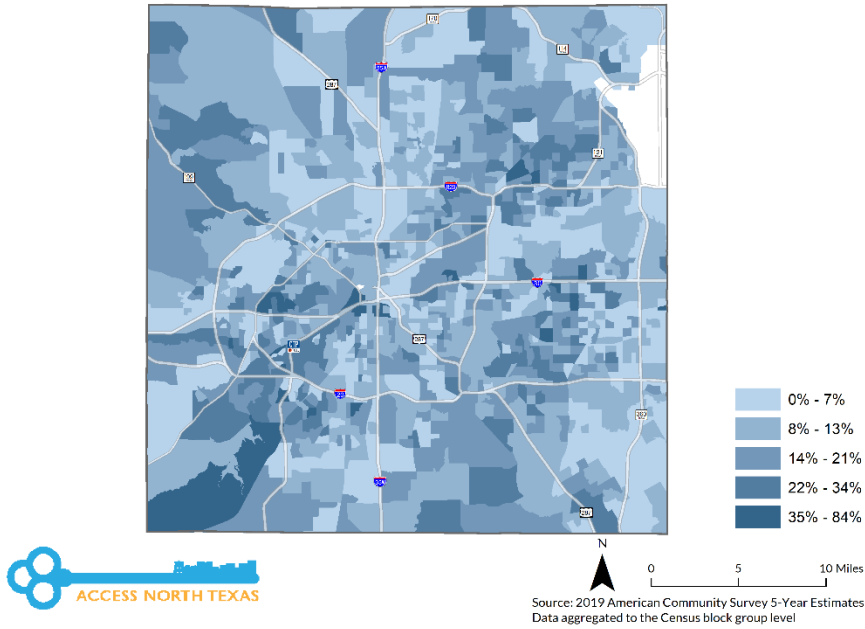
## Tarrant County Persons with Disabilities



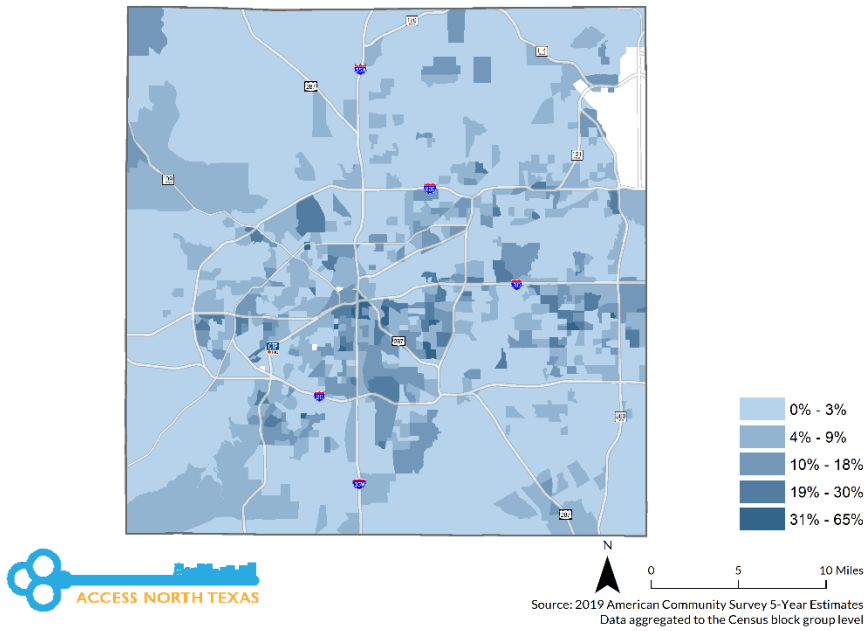
## Tarrant County Low-Income Individuals



## Tarrant County Population Over 65



## Tarrant County Zero-Car Households

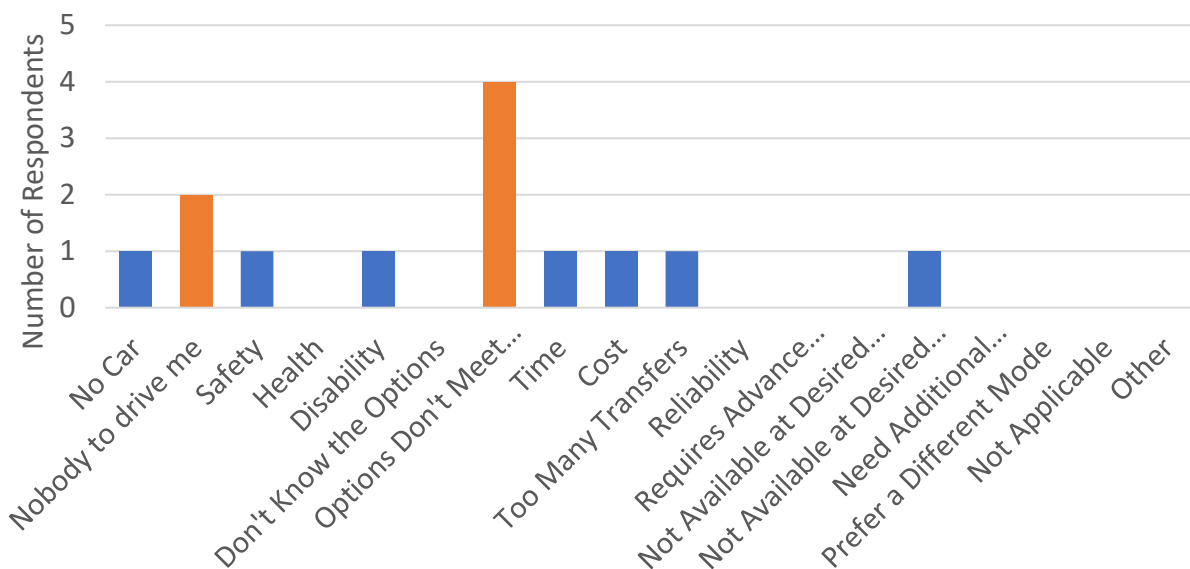


# Wise County

## Barriers

Reported Barrier	Number of Responses
No Car	1
Nobody to drive me	2
Safety	1
Health	0
Disability	1
Don't Know the Options	0
Options Don't Meet Needs	4
Time	1
Cost	1
Too Many Transfers	1
Reliability	0
Requires Advance Reservations	0
Not Available at Desired Locations	0
Not Available at Desired Days/Times	1
Need Additional Assistance Getting To/On Vehicle	0
Prefer a Different Mode	0
Not Applicable	0
Other	0

**Wise County Reported Barriers to Mobility**



## Types of Missed Trips

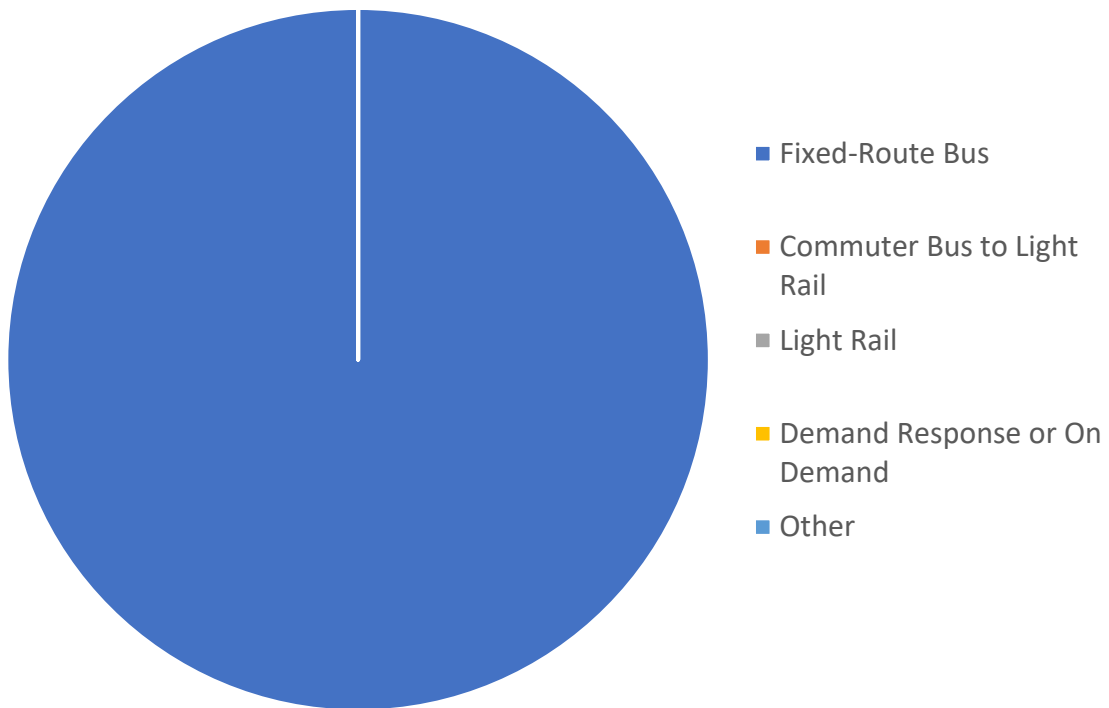
Type of Missed Trip	Number of Responses
Work	0
School	0
Medical	0
Meals	0
Religious	0
Social/Entertainment	0
Shopping	0
Have Not Missed Trips	0

No chart to show

## Desired Modes

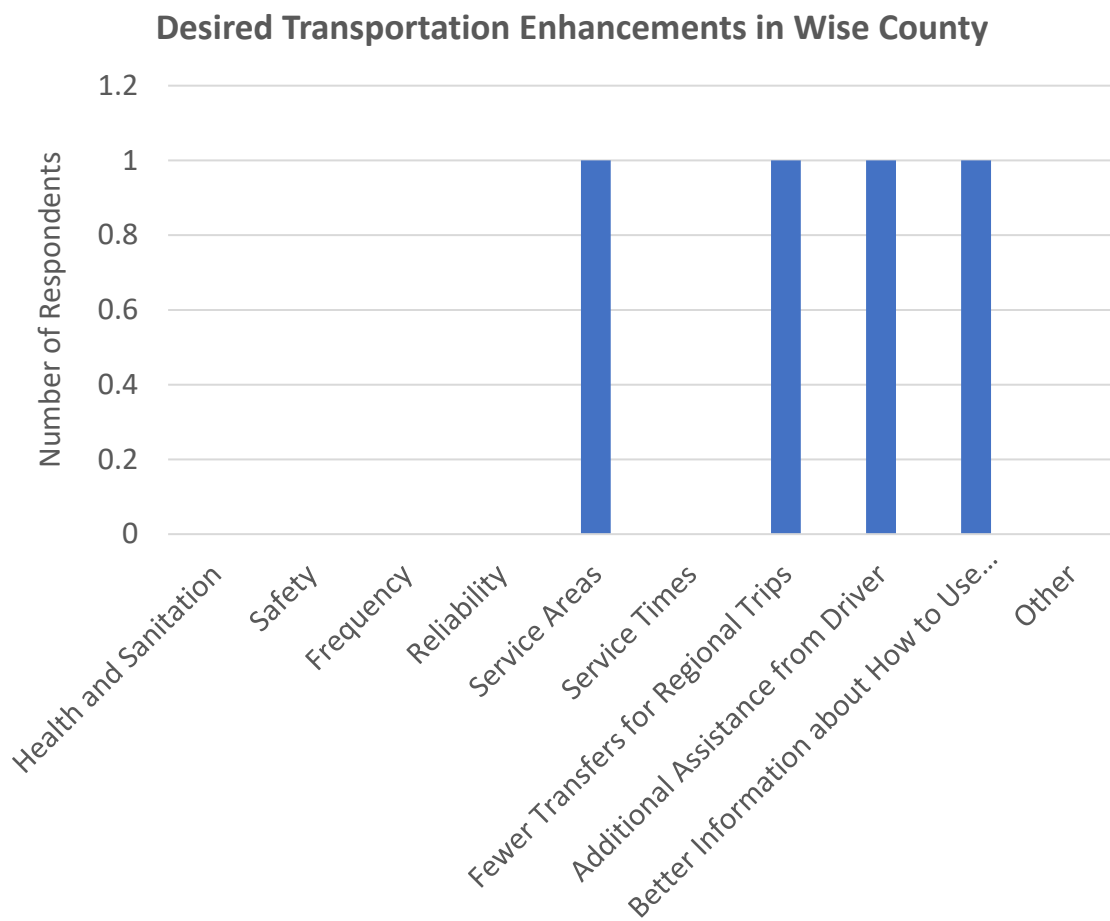
Type of Desired Mode	Number of Responses
Fixed-Route Bus	1
Commuter Bus to Light Rail	0
Light Rail	0
Demand Response or On Demand	0
Other	0

**Desired Transportation Modes in Wise County**



## Desired Enhancements

Type of Desired Enhancement	Number of Responses
Health and Sanitation	0
Safety	0
Frequency	0
Reliability	0
Service Areas	1
Service Times	0
Fewer Transfers for Regional Trips	1
Additional Assistance from Driver	1
Better Information about How to Use Transit	1
Other	0



Locations Needing Connectivity

Location	Number of Responses
Denton County	1
Fort Worth	1
Tarrant County	1

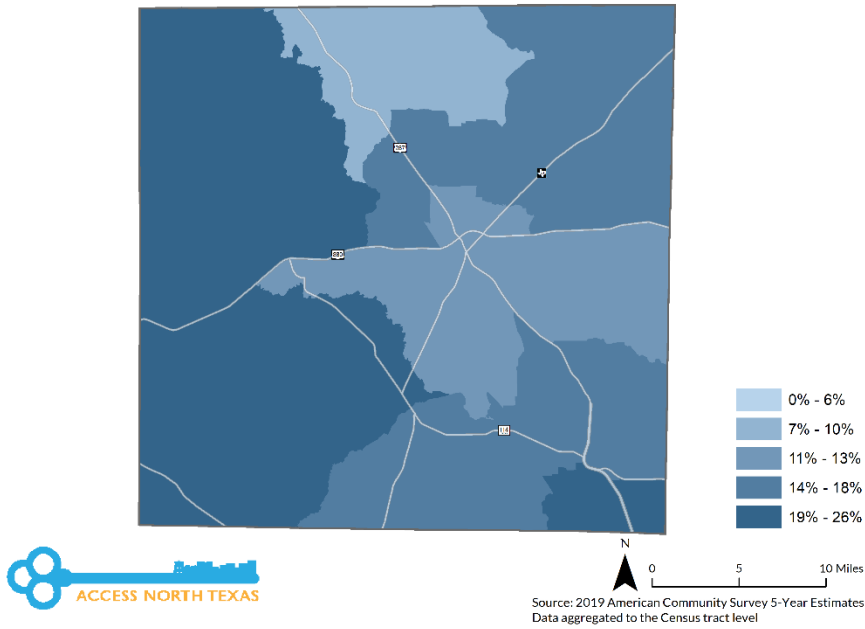
## Key Demographics

Demographic Measure	Value
Total Population	66290
Total Households	22369
Total Minority	15412
Percent Total Minority	23.25%
Total White, Non-Hispanic	50878
Percent Total White, Non-Hispanic	76.75%
Total White	61993
Percent Total White	93.52%
Total Black	948
Percent Total Black	1.43%
Total American Indian or Alaska Native	301
Percent Total Amer Indian or AK Native	0.45%
Total Asian	338
Percent Total Asian	0.51%
Total Native Hawaiian or Pacific Islander	132
Percent Tot Native Hawaiian or Pac Islander	0.20%
Total Some Other Race	1036
Percent Total Some Other Race	1.56%
Total Two or More Races	1542
Percent Total Two or More Races	2.33%

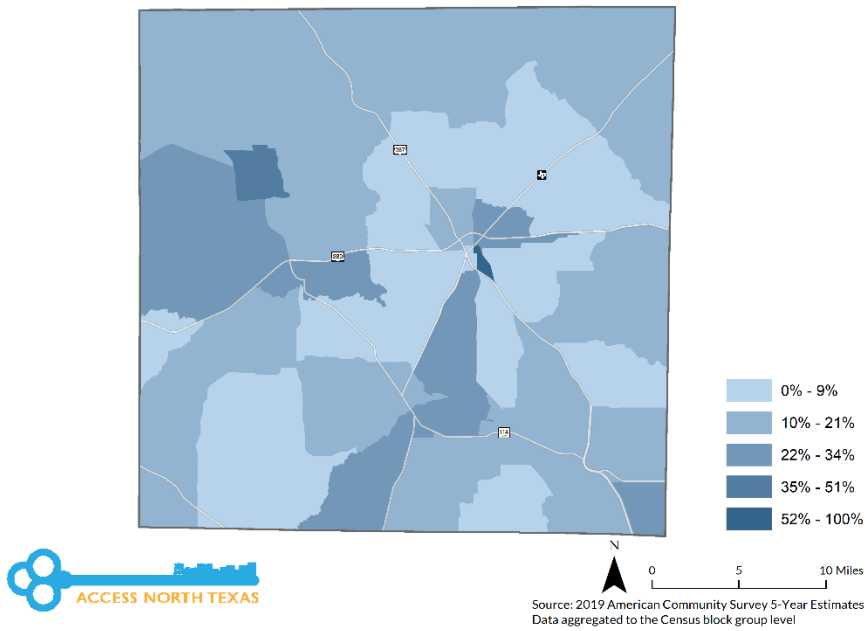
Total Not Hispanic or Latino	53468
Percent Total Not Hispanic or Latino	80.66%
Total Hispanic or Latino	12822
Percent Total Hispanic or Latino	19.34%
Individuals For Whom Poverty Status Is Known	65110
Percent Individuals For Whom Poverty Status is Known	98.22%
Total Low-Income Individuals	9549
Percent Low-Income	14.7%
Total LEP Individuals	4425
Percent LEP Individuals	7.13%
Population Over 5	62060
Population 18 and Over	49829
65 and Over Population	9851
Percent 65 and Over	14.9%
Zero-Car Households	767
Percent Zero-Car Households	3.4%
Total Veteran Population	4823
Percent Veteran Population	9.7%
With a Disability	11081
Percent With a Disability	16.7%
Median Age	38.3
Median HH Income	64536



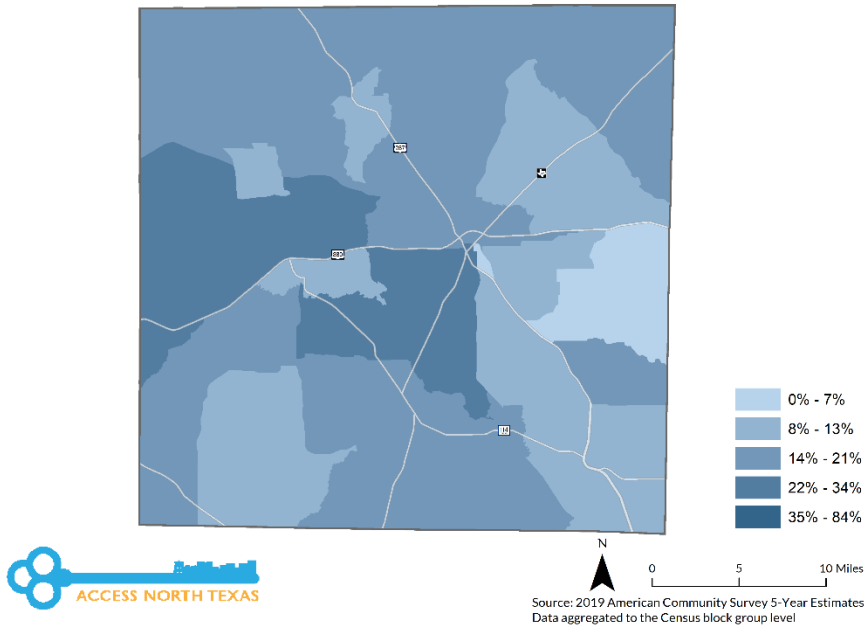
## Wise County Persons with Disabilities



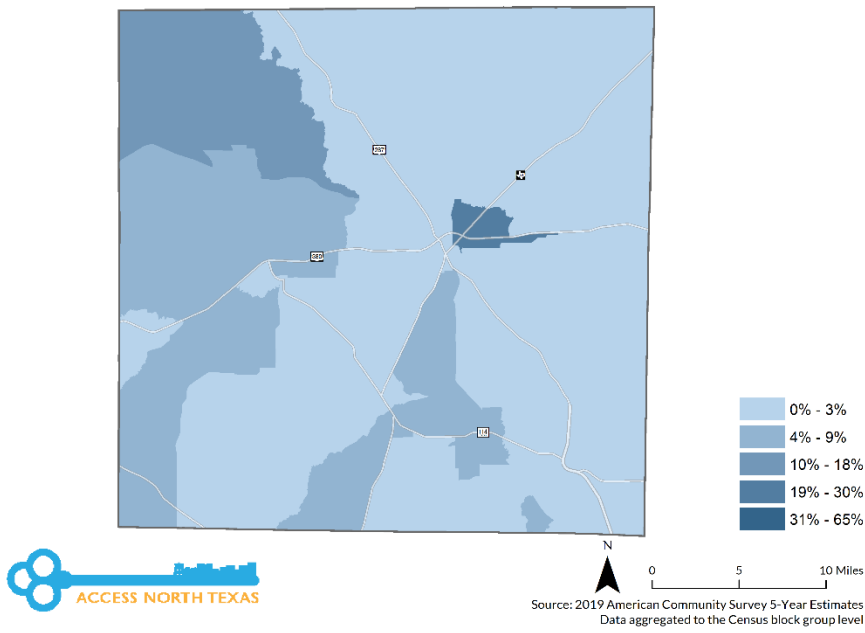
## Wise County Low-Income Individuals



## Wise County Population Over 65



## Wise County Zero-Car Households

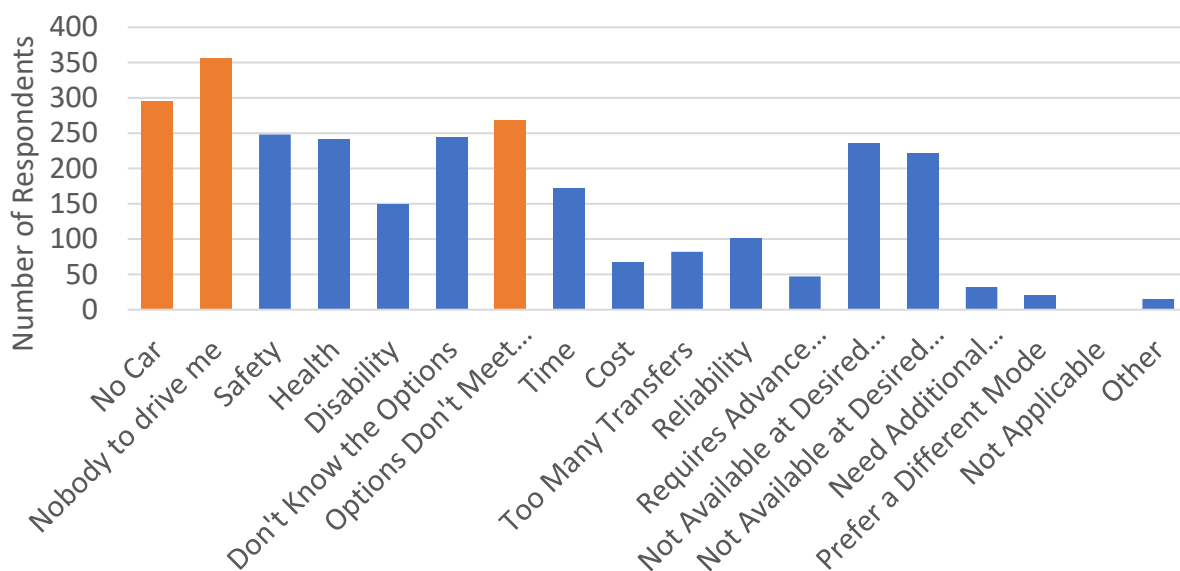


## Regional Totals

### Barriers

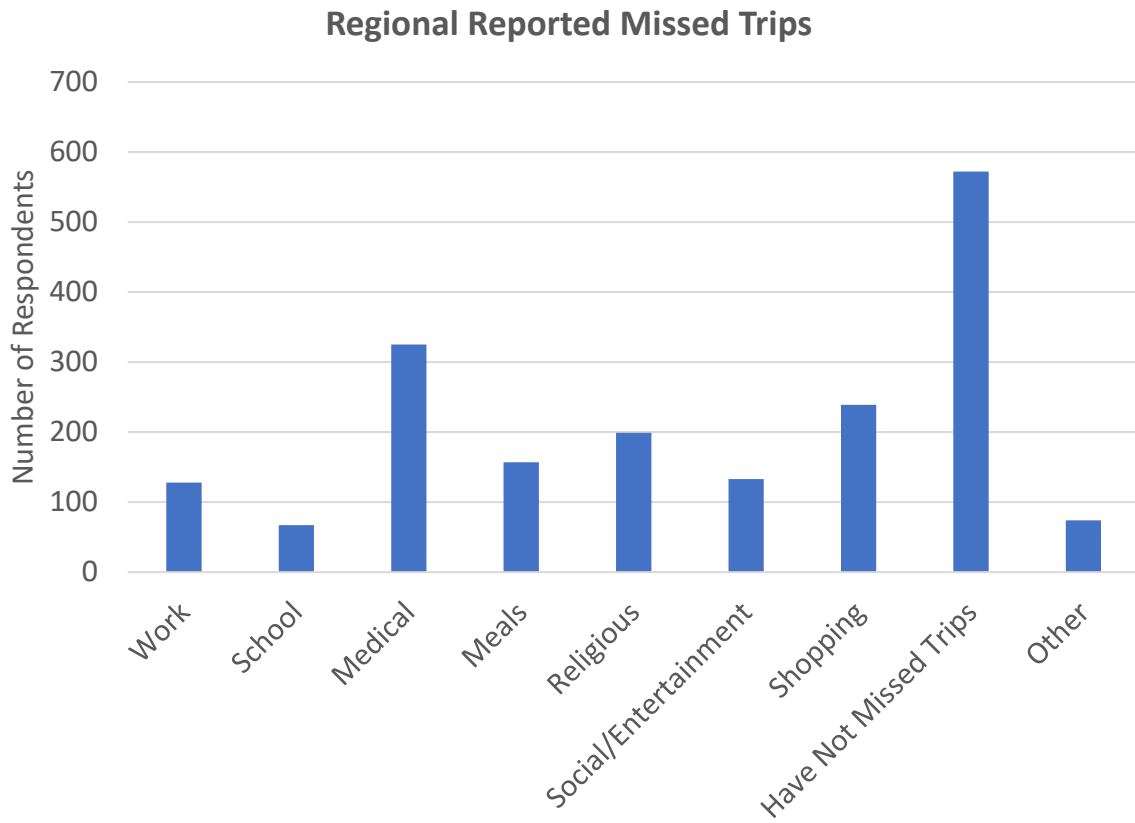
Reported Barriers	Number of Responses
No Car	296
Nobody to drive me	356
Safety	248
Health	241
Disability	150
Don't Know the Options	245
Options Don't Meet Needs	269
Time	172
Cost	67
Too Many Transfers	82
Reliability	101
Requires Advance Reservations	47
Not Available at Desired Locations	236
Not Available at Desired Days/Times	221
Need Additional Assistance Getting To/On Vehicle	32
Prefer a Different Mode	20
Not Applicable	0
Other	15

**Regional Reported Barriers to Mobility**



## Types of Missed Trips

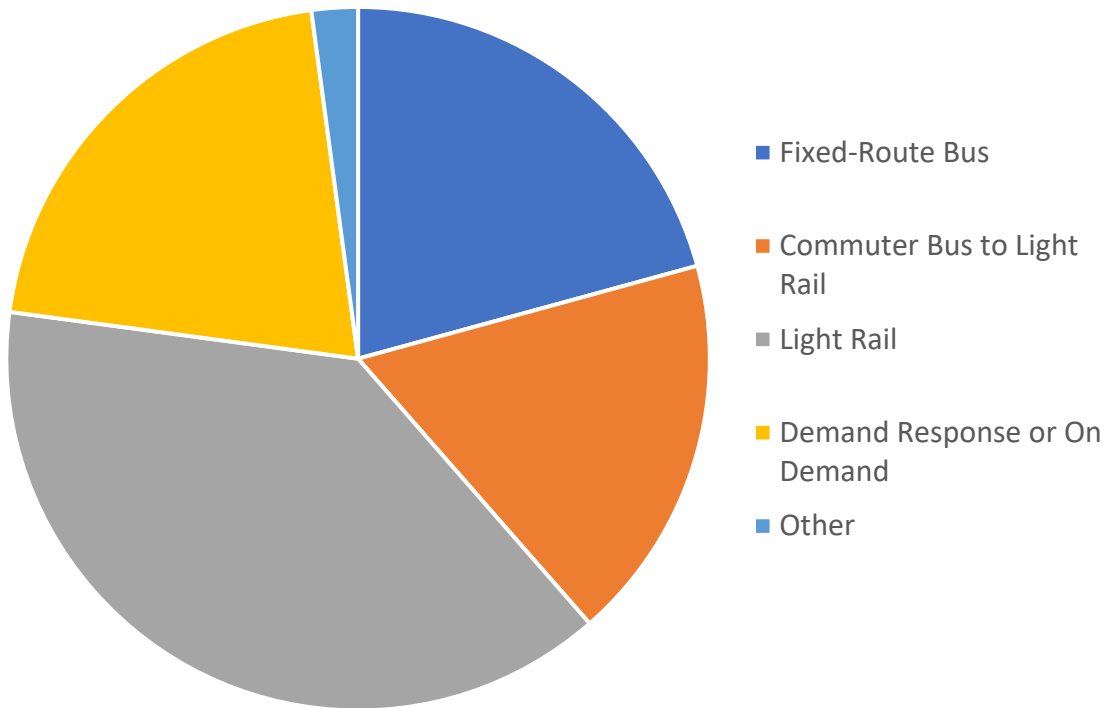
Type of Missed Trip	Number of Responses
Work	128
School	67
Medical	325
Meals	157
Religious	199
Social/Entertainment	133
Shopping	239
Have Not Missed Trips	572



## Desired Modes

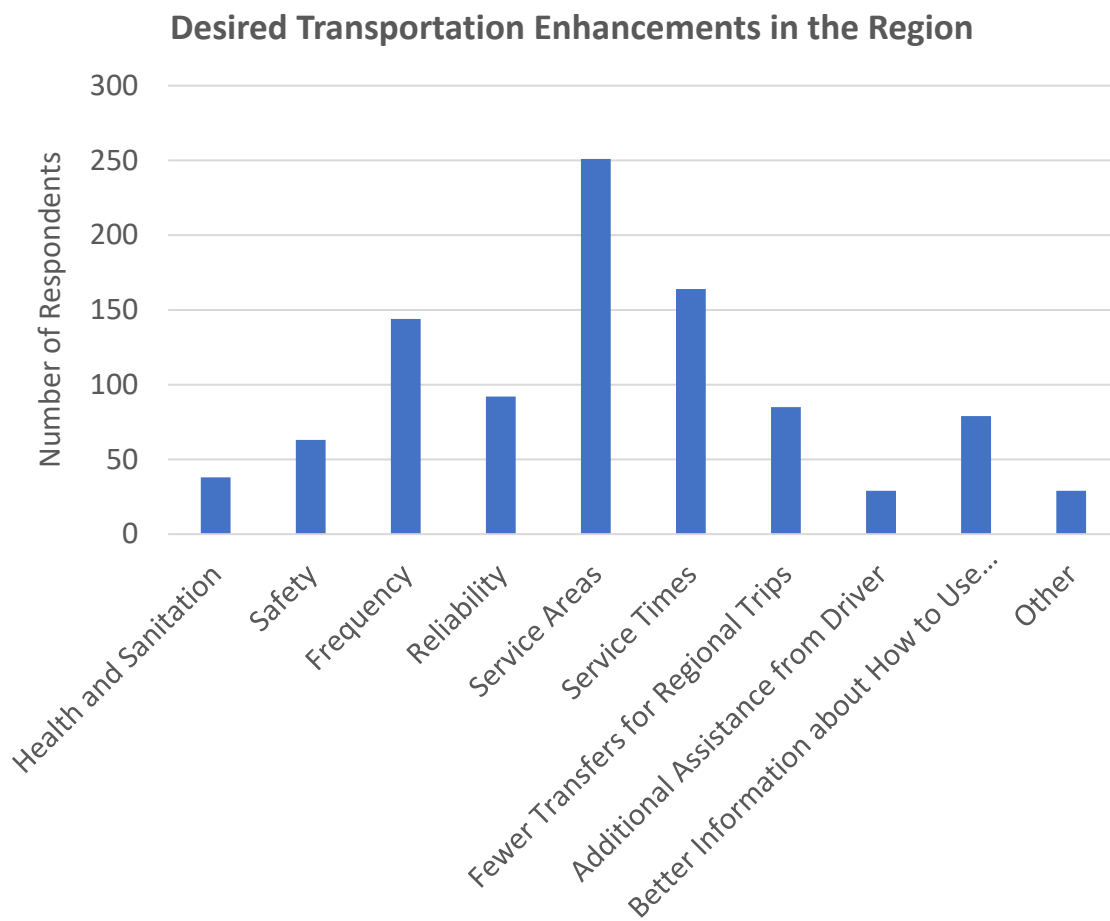
Type of Desired Mode	Number of Responses
Fixed-Route Bus	78
Commuter Bus to Light Rail	67
Light Rail	145
Demand Response or On Demand	79
Other	8

**Desired Transportation Modes in the Region**



## Desired Enhancements

Type of Desired Enhancement	Number of Responses
Health and Sanitation	38
Safety	63
Frequency	144
Reliability	92
Service Areas	251
Service Times	164
Fewer Transfers for Regional Trips	85
Additional Assistance from Driver	29
Better Information about How to Use Transit	79
Other	29

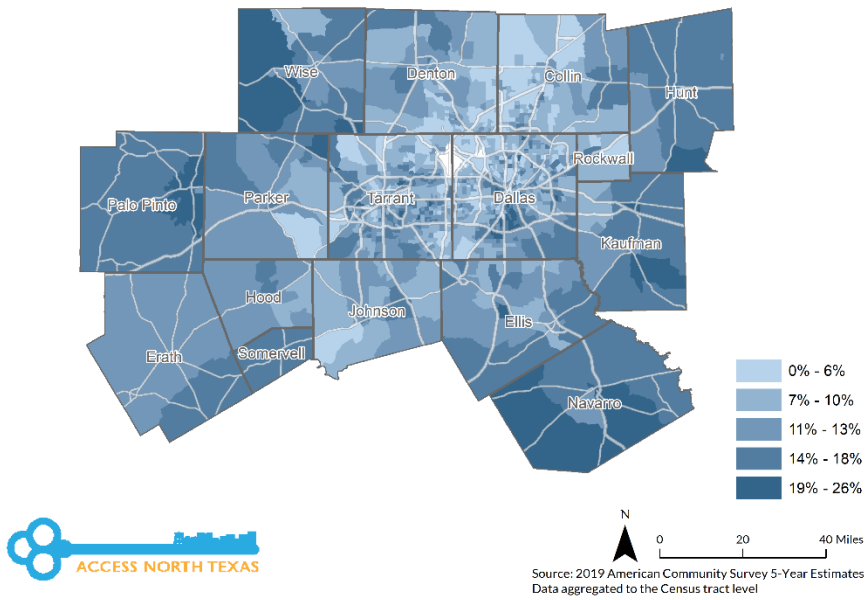


## Key Demographics

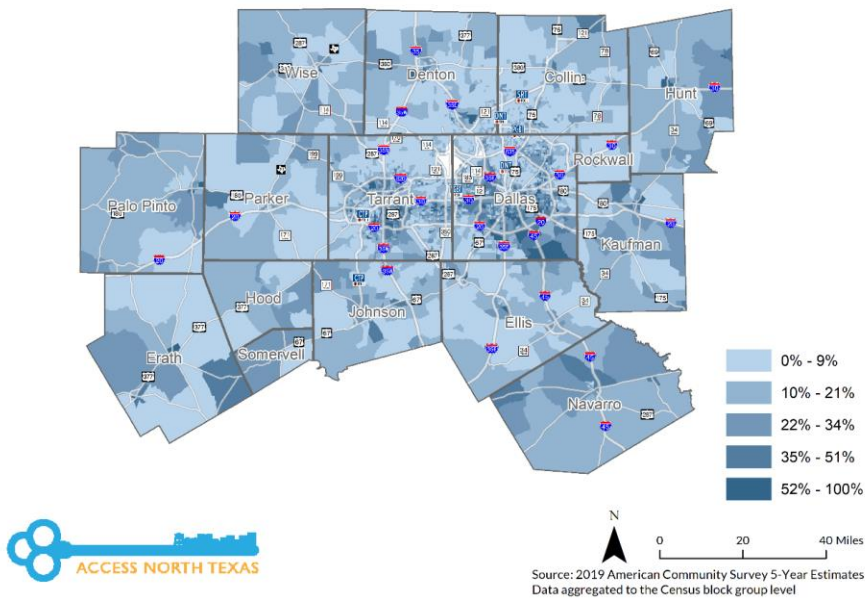
Demographic Measure	Value
Total Population	7507217
Total Households	2619933
Total Minority	4001266
Percent Total Minority	53.30%
Total White, Non-Hispanic	3505951
Percent Total White, Non-Hispanic	46.70%
Total White	5165904
Percent Total White	68.81%
Total Black	1166274
Percent Total Black	15.54%
Total American Indian or Alaska Native	37282
Percent Total Amer Indian or AK Native	0.50%
Total Asian	505980
Percent Total Asian	6.74%
Total Native Hawaiian or Pacific Islander	8770
Percent Tot Native Hawaiian or Pac Islander	0.12%
Total Some Other Race	402502
Percent Total Some Other Race	5.36%
Total Two or More Races	220505
Percent Total Two or More Races	2.94%

Total Not Hispanic or Latino	5353328
Percent Total Not Hispanic or Latino	71.31%
Total Hispanic or Latino	2153889
Percent Total Hispanic or Latino	28.69%
Individuals For Whom Poverty Status Is Known	7414432
Percent Individuals For Whom Poverty Status is Known	98.76%
Total Low-Income Individuals	1204670
Percent Low-Income	16.0%
Total LEP Individuals	922782
Percent LEP Individuals	13.21%
Population Over 5	6986299
Population 18 and Over	5540803
65 and Over Population	836976
Percent 65 and Over	11.1%
Zero-Car Households	122587
Percent Zero-Car Households	1.6%
Total Veteran Population	347910
Percent Veteran Population	4.6%
With a Disability	715294
Percent With a Disability	9.5%
Median Age	35.8
Median HH Income	65151.5

## Regional Distribution of Persons with Disabilities

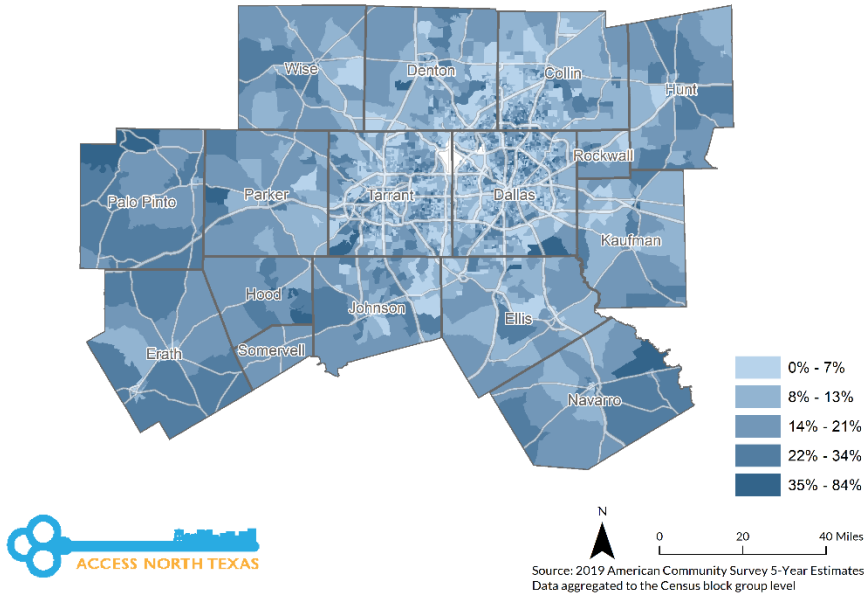


## Regional Distribution of Low-Income Individuals





## Regional Distribution of Population Over 65



## Regional Distribution of Zero-Car Households

