

APPENDIX E



OUTREACH AND SUPPLEMENTAL INFORMATION



Access North Texas

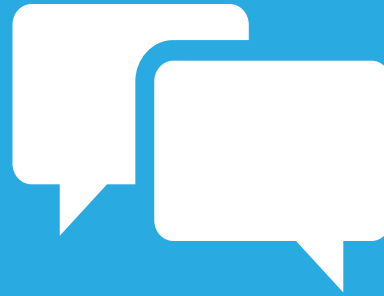
2022 Virtual Outreach Meetings

County	Meeting #1	Meeting #2	Meeting #3*	Total Attendees
Collin	June 9	June 10	June 12	6
Dallas	June 29	July 1	June 26	7
Denton	June 23	June 24	June 26	10
Ellis & Navarro	May 19	May 20	N/A	3
Hood & Somervell & Erath	June 16	June 17	N/A	5
Hunt	April 27	April 29	N/A	4
Johnson	May 5	May 6	N/A	10
Kaufman	July 14	July 15	N/A	5
Parker & Palo Pinto	May 26	May 27	N/A	2
Rockwall	May 12	May 13	N/A	5
Tarrant	July 7	July 8	July 10	5
Wise	June 2	June 3	N/A	3
Kickoff Meeting	April 19	N/A	N/A	19

*Additional Meeting Held in Largest Counties



Please place microphones on mute to prevent background noise.



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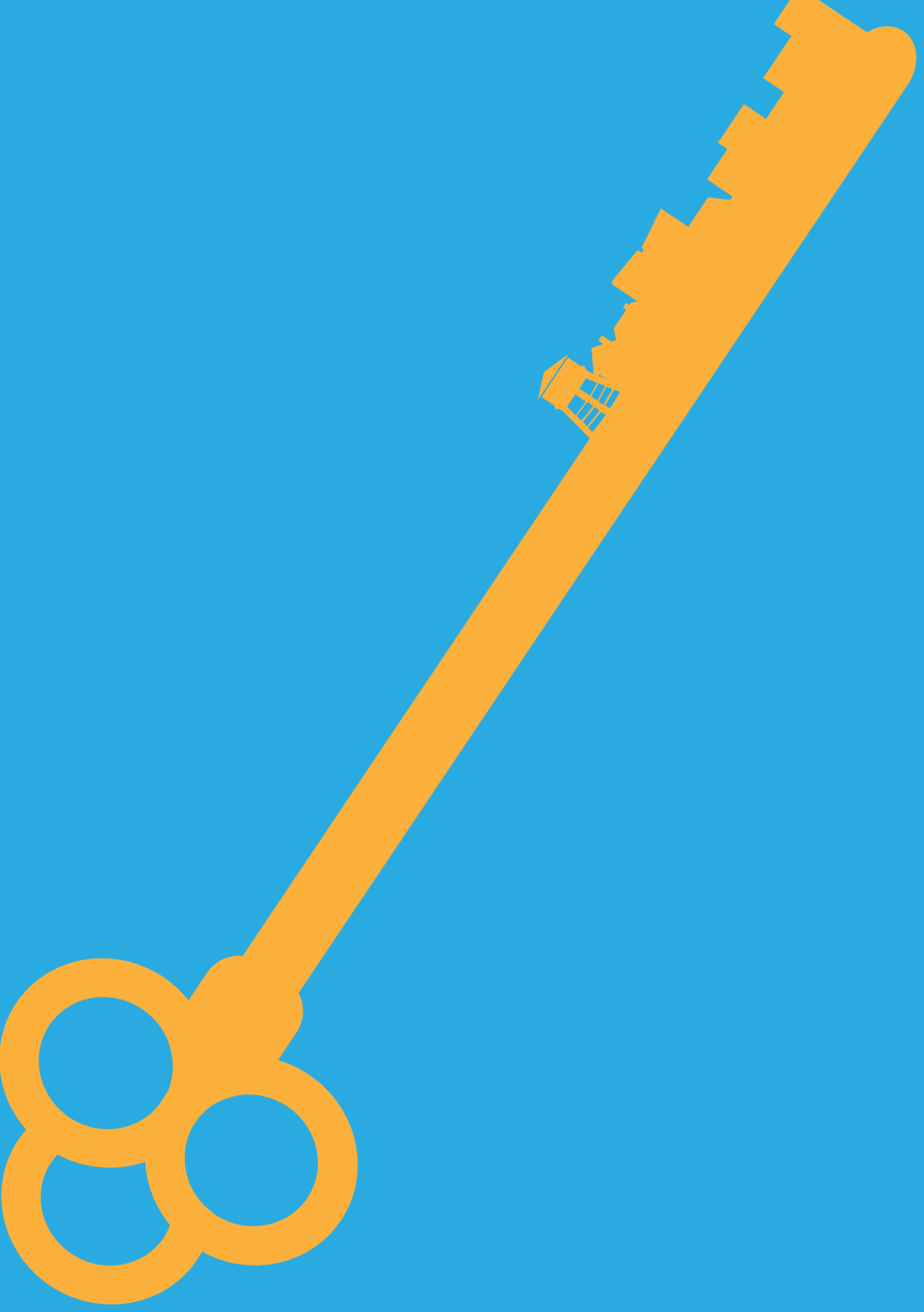


Use the “raise your hand” feature or comment in the chat box to add to the discussion.



Introductions:

Feel free to indicate your name and/or organization in the chat.



ACCESS NORTH TEXAS

Collin County Public Outreach Meeting
June 12, 2021
Hosted over Microsoft Teams

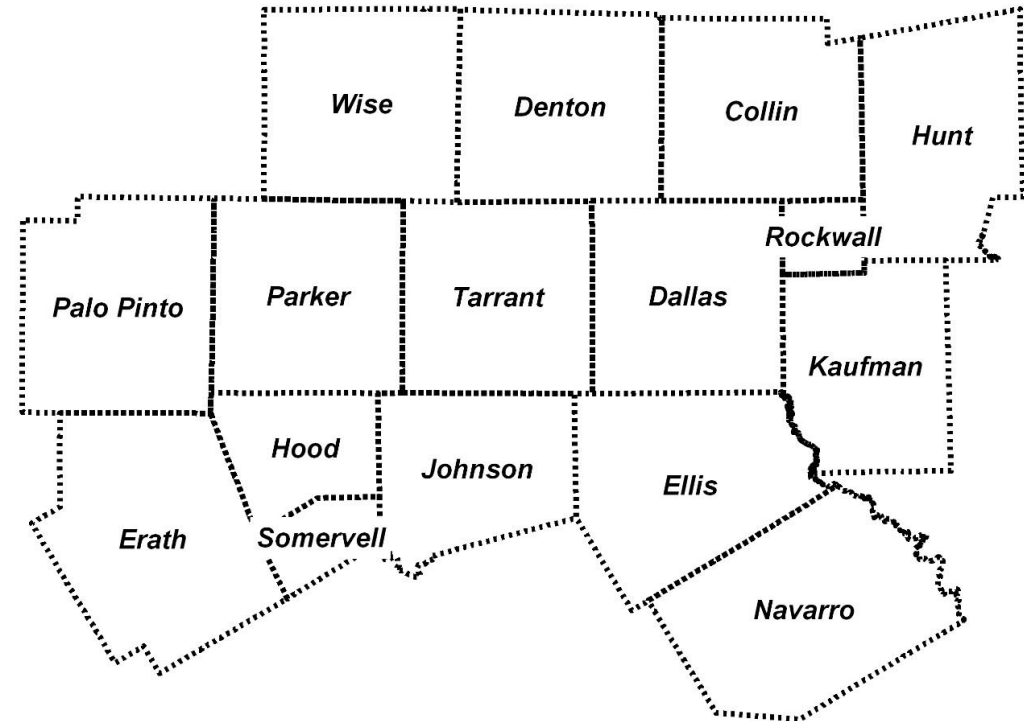
AGENDA

- Intro to North Central Texas Council of Governments (NCTCOG)
- What is Access North Texas?
- Existing Services
- Your Feedback
- Take the Survey
- Map Your Experience
- Timeline
- Contact Us

NCTCOG

- Established in 1966 as a voluntary association assisting local governments in the North Central Texas region.
- **PLANNING** for common needs
- **COOPERATING** for mutual benefit
- **COORDINATING** for sound regional development
- The Transportation Department, federally designated as the Metropolitan Planning Organization (MPO), coordinates service and creates short-term and long-term plans.

www.nctcog.org



ACCESS NORTH TEXAS

- Regional Public Transportation Coordination Plan
- Required by FTA and TxDOT
- Used for planning and funding decisions
- We want to know your transit needs.
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COLLIN COUNTY EXISTING SERVICES

DART

Collin County Rides (DART)

Collin County Transit (DCTA)

DCTA Frisco Demand Response

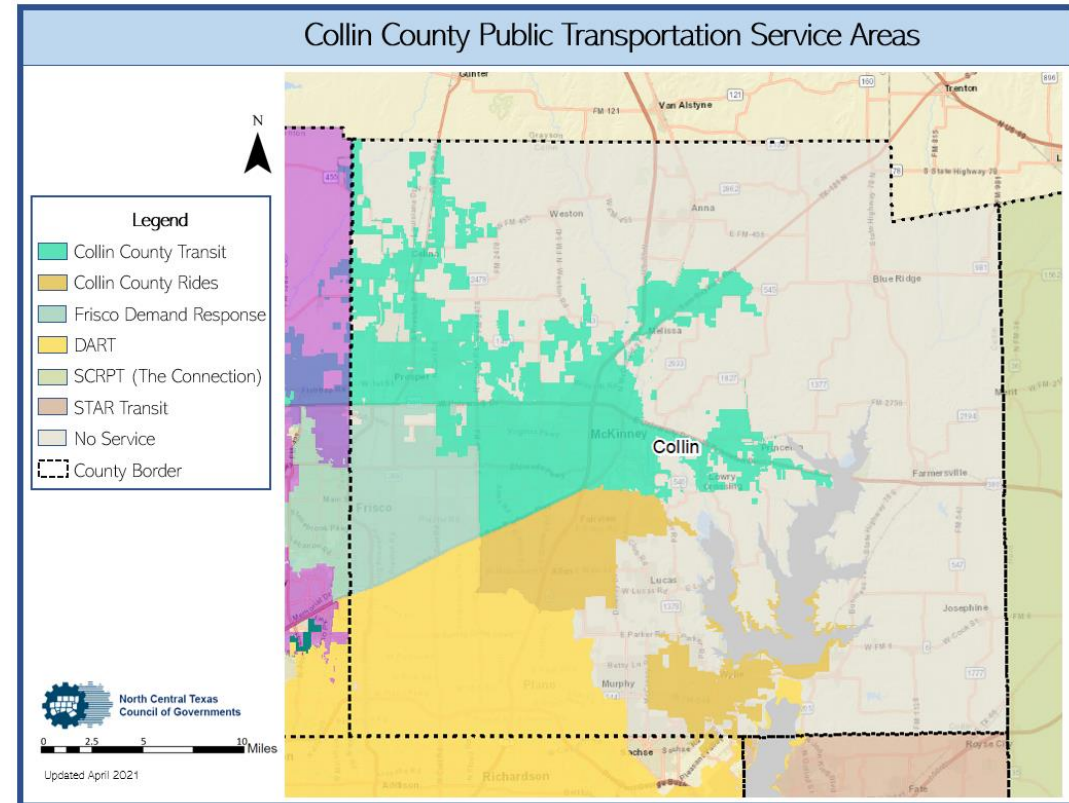
City of Richardson Van Service

City of Sachse Senior Transportation Program

Texas Kidney Health Care (TKHC) Program

Veteran Transportation Service

VA North Texas Health Care System Travel Benefits Program



COLLIN EXISTING STUDIES

- Collin County Transit Study (ongoing)
- Collin County Transit Needs Assessment and Planning Study (2013)
- Collin County Mobility Plan (2014)
- Denton County Transportation Authority Strategic Planning Guidance Report (2018)
- DART Transit Choices Report (2020)
- Transportation Equity and Access to Opportunity for Transit-Dependent Populations in Dallas (2017)

In the last six months, have you missed any trips due to lack of transportation?





Image Provided By Getty

**What keeps you
from getting where
you need to go?**

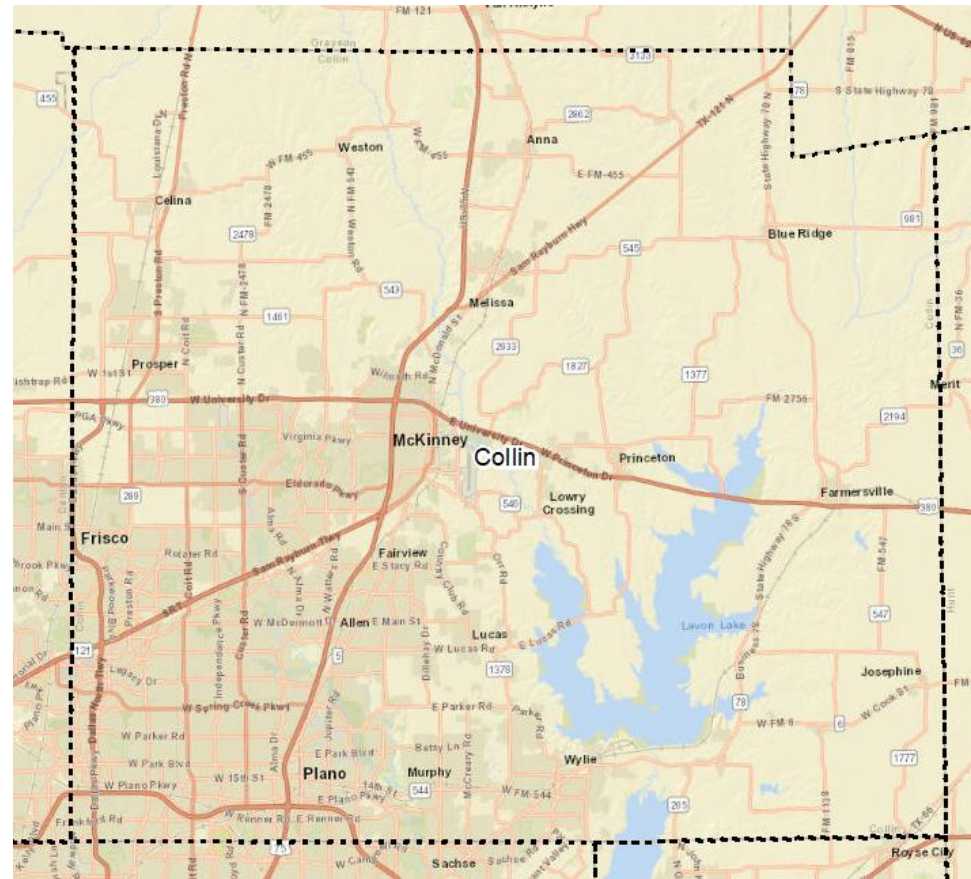
Which potential services would be most appealing to you or members of your household?





What is the best way to enhance your transit experience?

How can transit service be improved within your county?



In areas with no public transit service, assess community needs and implement transit

Improve partnerships and coordination between existing transit providers to simplify cross-community trips

Identify, recruit, educate, and support influential champions for public transportation (elected officials, community leaders, or business leaders) to promote and support public transit through leadership or policy initiatives and to advocate for increasing investment in public transit

Identify, evaluate, and implement where appropriate non-traditional ways to deliver public transportation service, including partnerships among public and private transportation providers

Increase service options in areas with limited access to

1. Medical appointments including dialysis
2. Job training and education
3. Job opportunities

Work with 2-1-1 at least twice a year to ensure transportation resources are up-to-date

Increase public awareness of available transportation services by conducting targeted marketing to agencies such as human service organizations, medical facilities, and educational facilities

Advocate for agencies to integrate funding sources to maximize efficiency and increase available affordable public transportation

Explore partnerships to increase the affordability of fares for those most in need

Collin Strategies

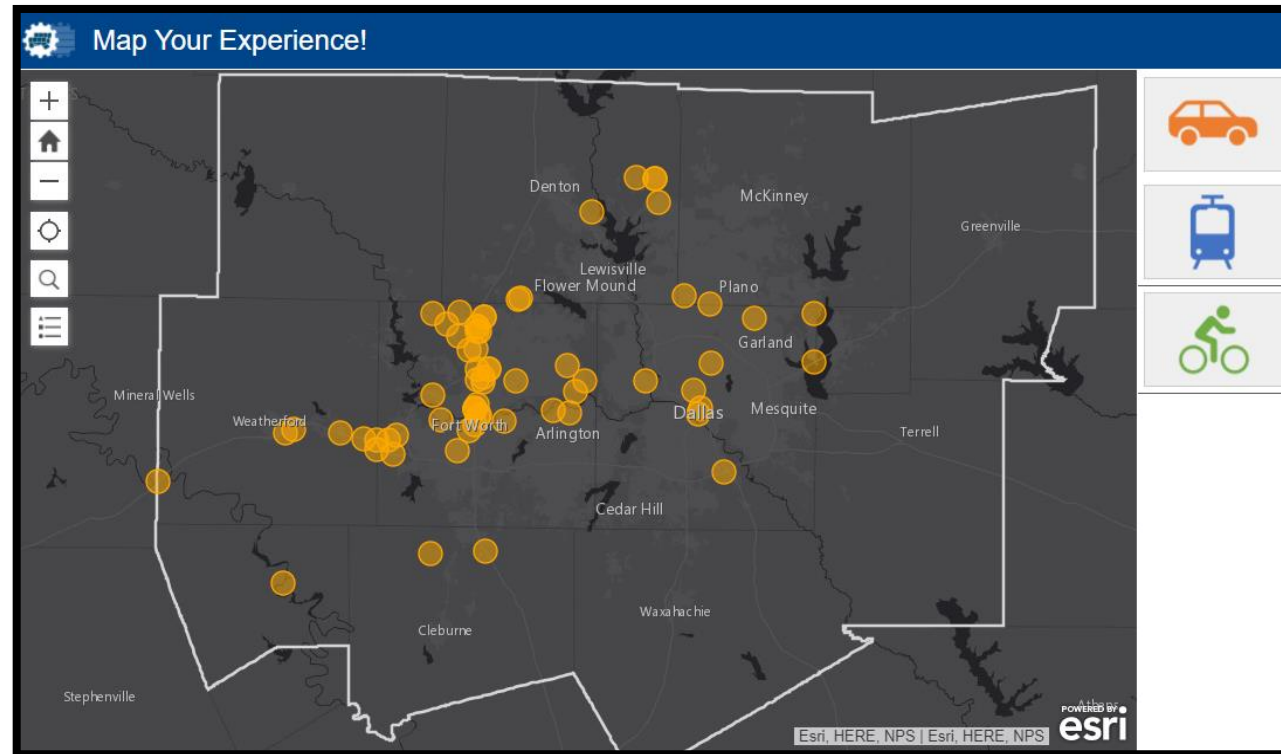
TAKE THE SURVEY



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MAP YOUR EXPERIENCE



<http://www.nctcog.org/mapyouexperience>

TIMELINE



CONTACT US

General Comments or Questions:

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Vivian Fung

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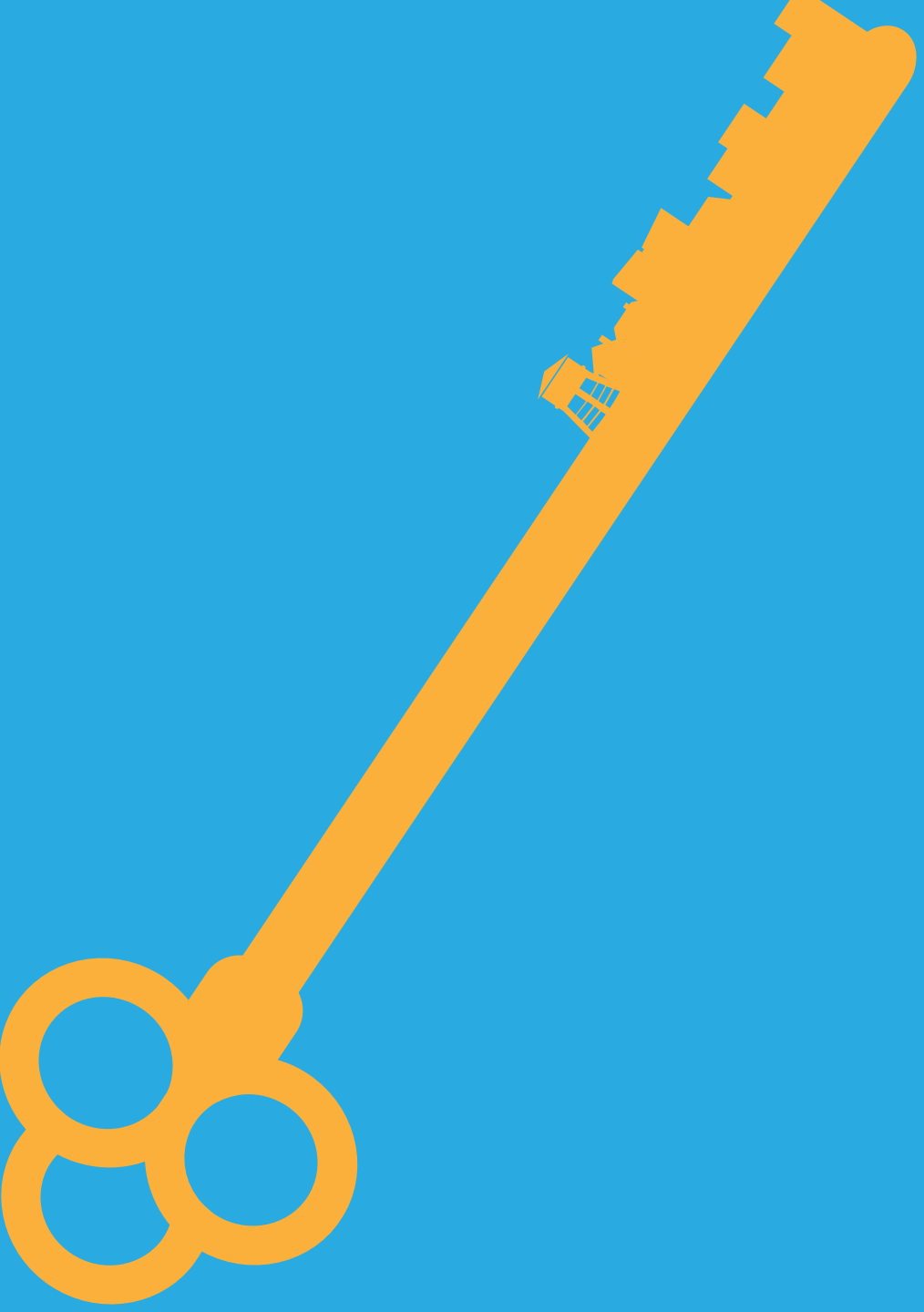
vfung@nctcog.org

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Council of Governments



THANK YOU



ACCESS NORTH TEXAS

Dallas County

July 22, 2021

AARP Ride@50+ | Mobility Leadership Circle

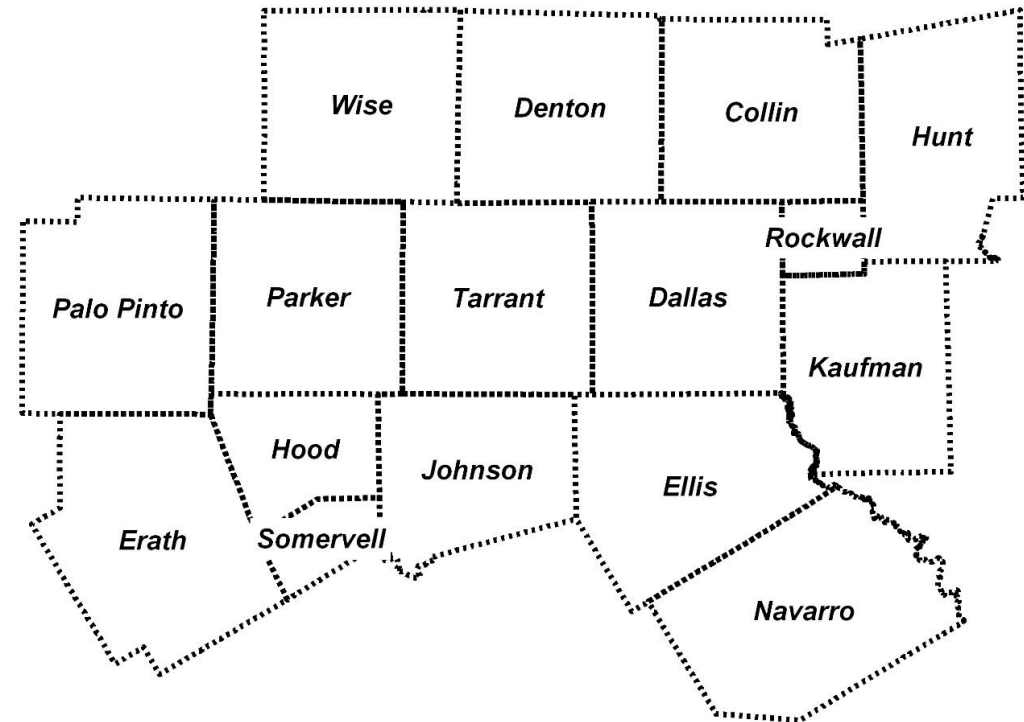
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- Feedback Opportunities
- Timeline
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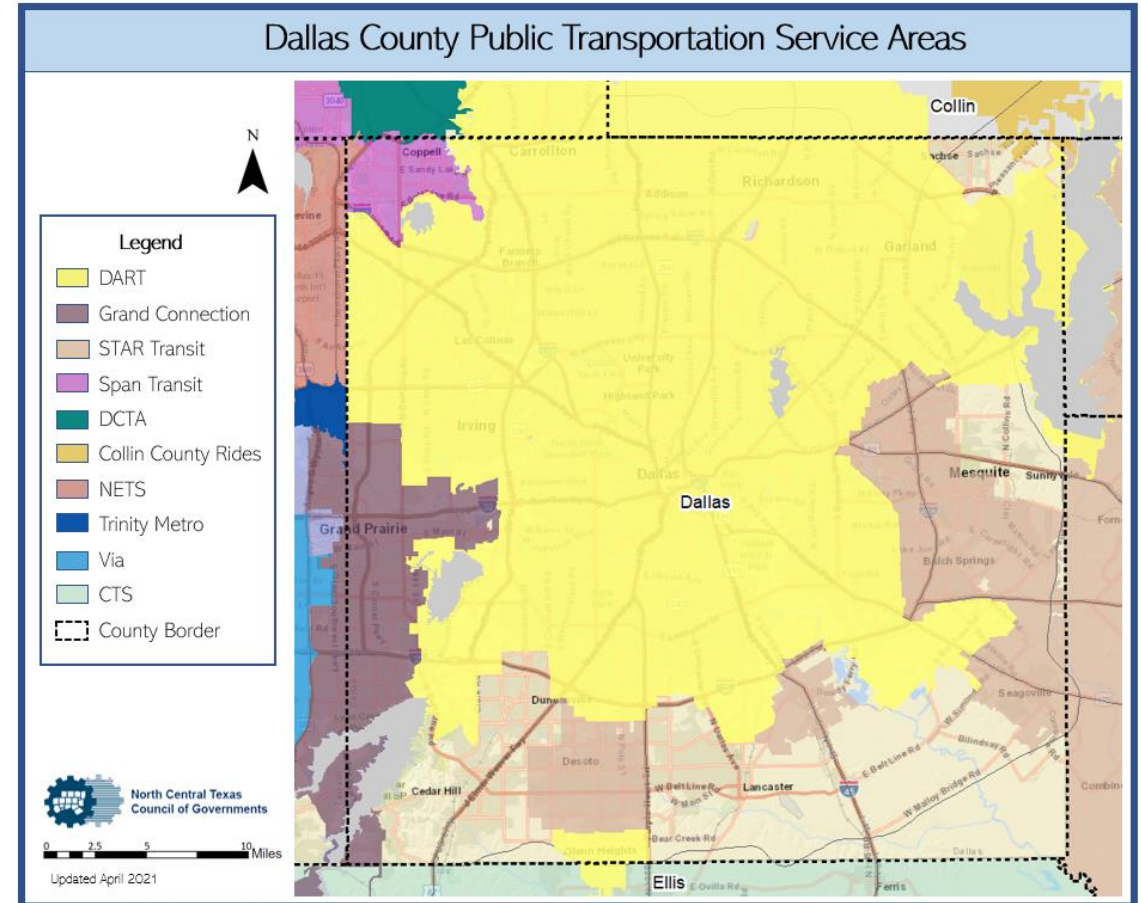
ACCESS NORTH TEXAS

- Regional Public Transportation Coordination Plan
- Required by FTA and TxDOT
- How the information is used - planning and funding decisions
- We want to know your transit needs
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DALLAS COUNTY EXISTING SERVICES

- Dallas Area Rapid Transit (DART)
- City of Garland, Senior Services
- City of Grand Prairie, The Grand Connection
- City of Richardson Van Service
- City of Sachse Senior Transportation Program
- Dallas County Health and Human Services - Older Adult Services Program
- Parkland Senior Outreach Services
- Span Transit - City of Coppell
- STAR Transit
- Trinity Railway Express (TRE)



DALLAS COUNTY UPCOMING CHANGES

Dallas Area Rapid Transit (DART) Proposed Network and Service Changes:

- Replacing all local bus routes with a newly designed bus network featuring **more frequent service and consistent hours** of operation
- **Adding** new GoLink Zones and **expanding** existing GoLink Zones
- **Restoring light rail service to pre-pandemic levels** with 15-minute peak service
- **More frequent** evening light rail service on weekdays
- Final board approval is planned for August with **implementation** of the new service changes **scheduled for January 24, 2022**
- For more information visit, <https://dartzoom.org/>



2018 Summarized Dallas County Strategies

1. Areas with **no public transit service**, assess community needs and implement transit
2. Expand in areas with **limited public transit service**
3. For areas **with public transit service**, expand transit to match underserved populations or purposes
4. When expanding transit service, **use partnerships** to leverage multiple funding sources
5. Improve partnerships and coordination between existing transit providers to **simplify regional trips**
6. Continue to **conduct travel training** to teach riders how to use public transportation and make regional transfers
7. Continue to **conduct targeted marketing** to local agencies about existing transportation resources
8. Complete and expand projects that have a **no wrong door approach** to accessing transit
9. Advocate for agencies to integrate funding sources to maximize efficiency and **increase available affordable public transportation**
10. Work with 2-1-1 at least twice a year to **ensure transportation resources are up-to-date**
11. Provide **information** about transportation providers and **resources in multiple languages**
12. Identify, recruit, educate, and support influential **champions for public transportation** to promote and support public transit and to advocate for increasing investment in public transit
13. Create partnerships to **increase the accessibility** of bus stops and paths to bus and rail transit; **leverage municipal investment in accessibility projects** to further support cities' investment in public transportation

How can transit service be improved in Dallas County?



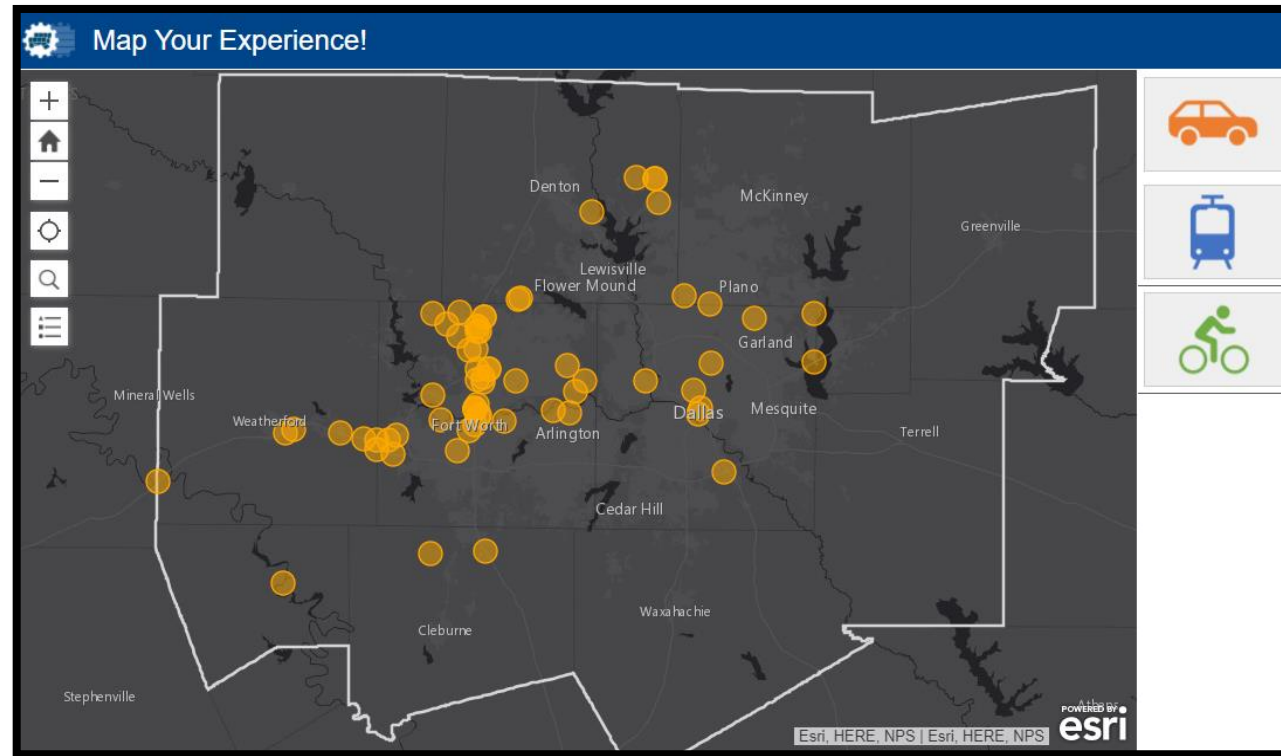
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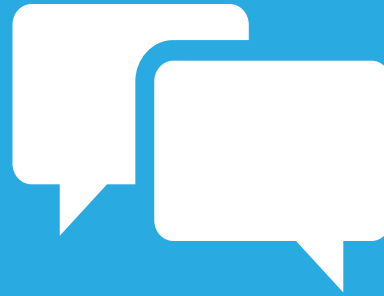
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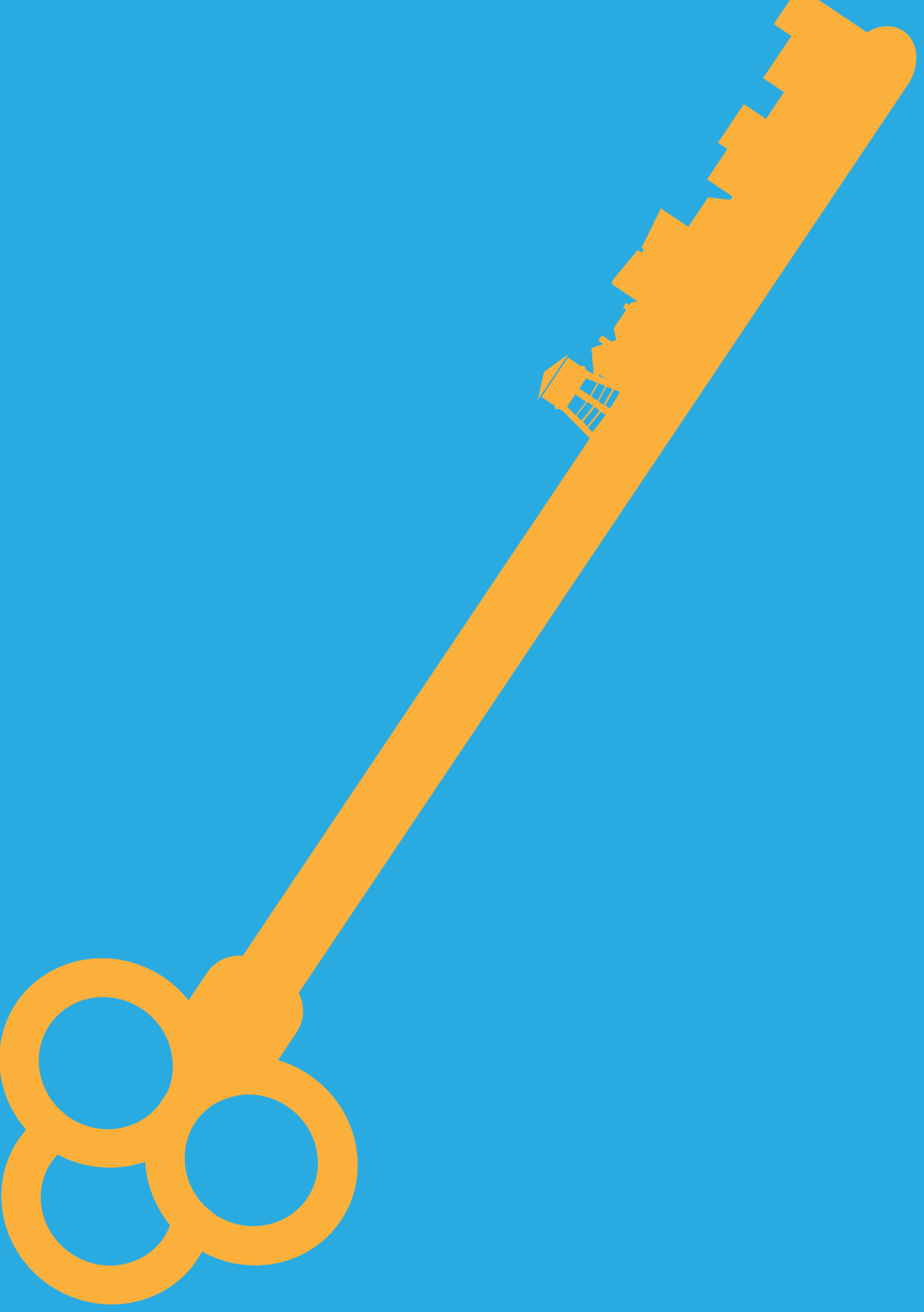
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ACCESS NORTH TEXAS

Denton County

June 23rd, 24th, & 26th, 2021

Virtual Public Meetings

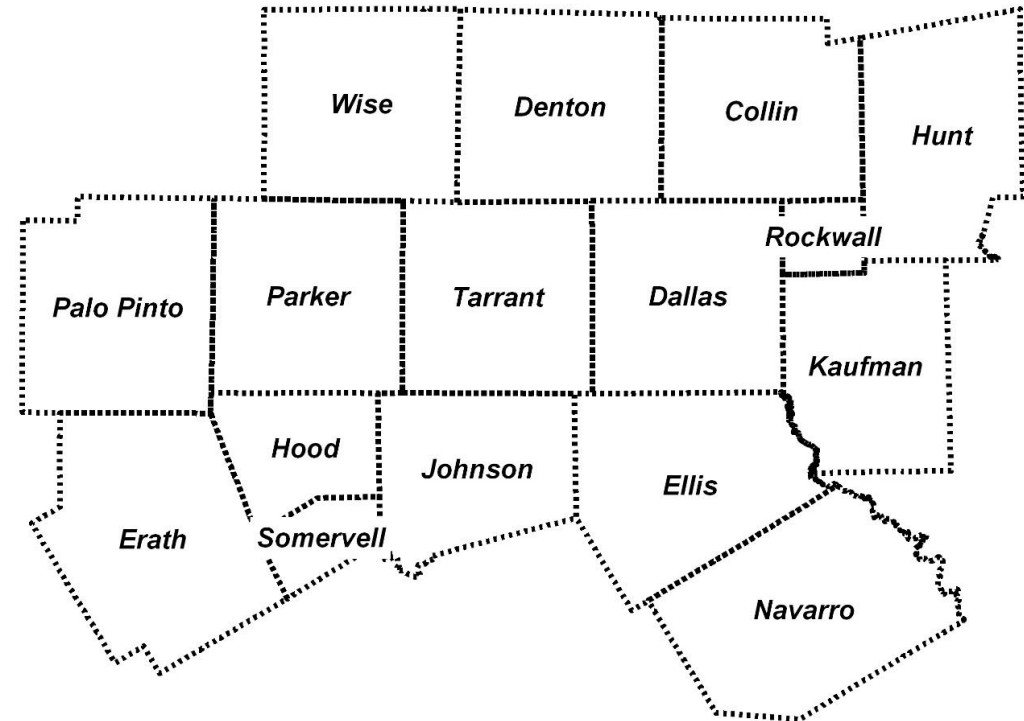
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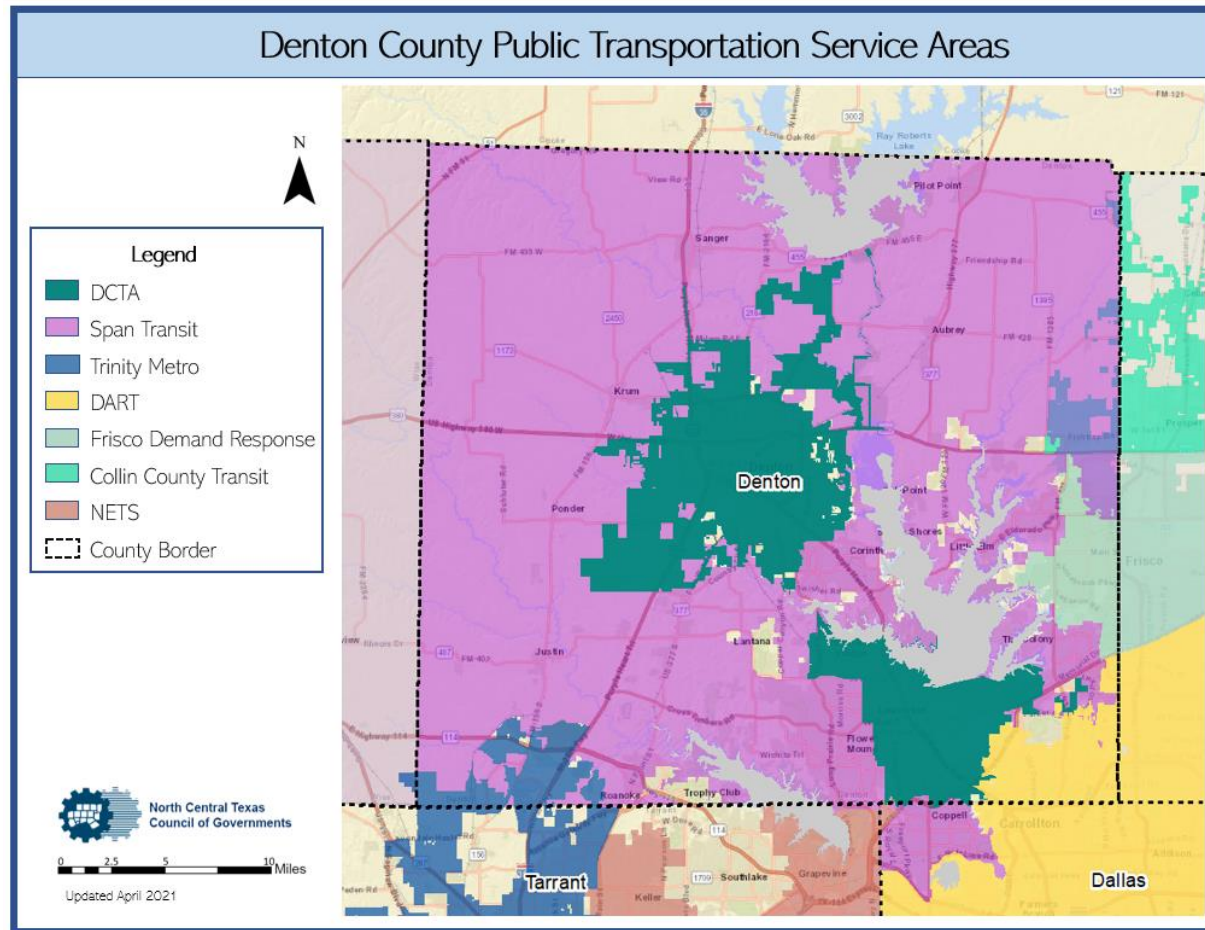


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DENTON COUNTY EXISTING SERVICES



- Denton County Transportation Authority (DCTA)
- DCTA Frisco Demand Response
- Span Transit
- DART Bus and Rail, Paratransit
- Highland Village Lyft
- Texas Kidney Health Care (TKHC) Program
- VA North Texas Health Care System Travel Benefits Program
- Veteran Transportation Service

DENTON COUNTY UPCOMING CHANGES

Denton County Transportation Authority (DCTA) Service Changes:

- GoZone is an [on-demand rideshare service](#) that riders will be able to utilize for trips within, and sometimes between, designated zones.
- This proposed service will [utilize a mobile app](#) where passengers can book their trips in real time. A fleet of dedicated vans will be used to pick up and drop off riders at virtual stops within the zones.
- GoZone seeks to provide [safe, convenient, accessible, and affordable rides with a limited wait time](#).
- Service changes anticipated to launch on September 7, 2021.
- Learn more by visiting the DCTA [How it Works page](#).



EXISTING STUDIES



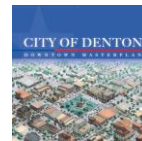
City of Denton



Denton Plan 2030 (2015)



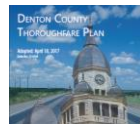
Denton Mobility Plan (2020)



Denton Downtown Master Plan (2002)



DCTA Long Range Service Plan (2012)



Denton County Thoroughfare Plan (2017)

In the last six months, have you missed any trips due to lack of transportation?





Image Provided By Getty

**What keeps you
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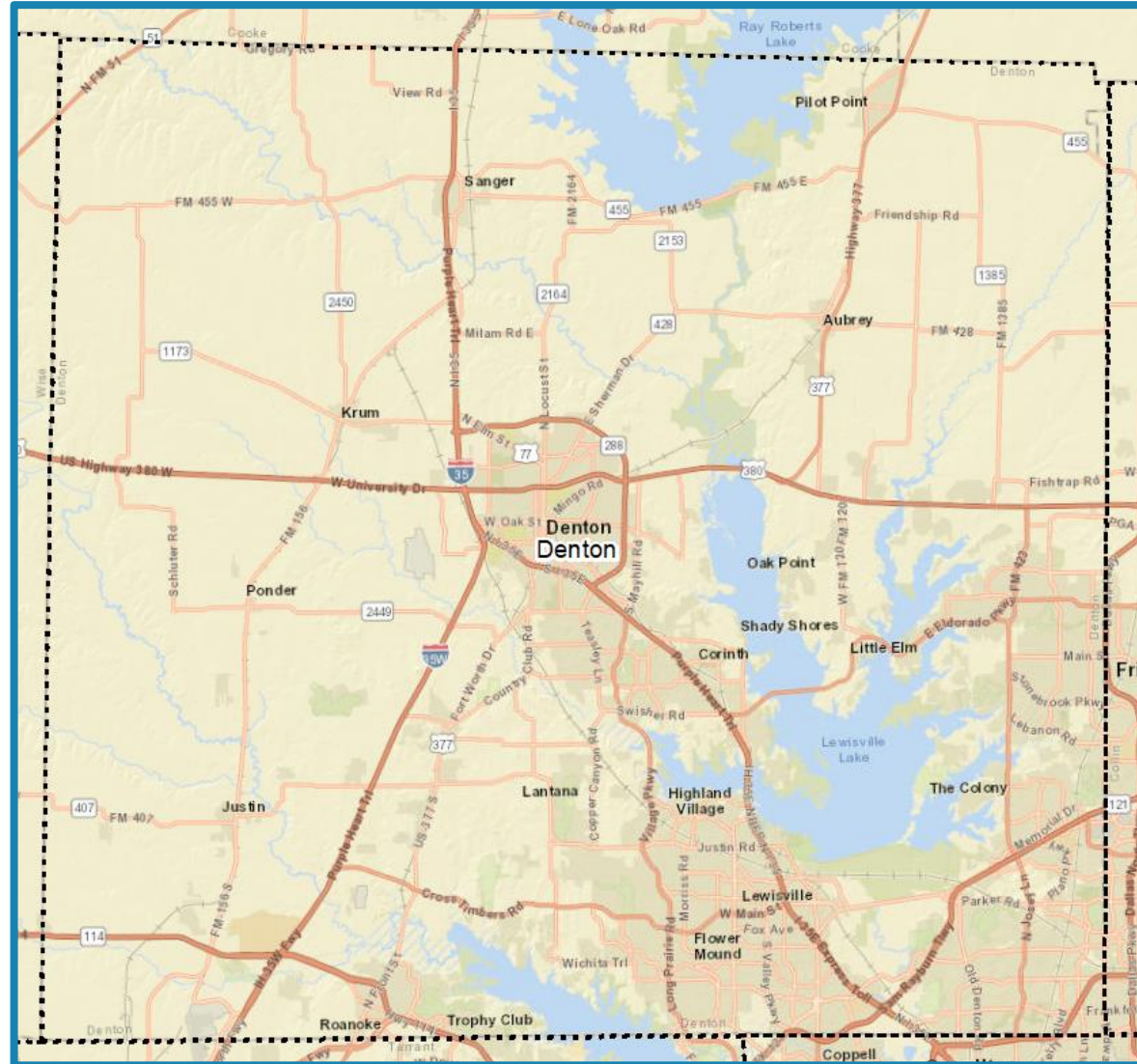
Which potential services would be most appealing to you or members of your household?





What is the best way to enhance your transit experience?

How can transit service be improved in Denton county?



2018 Denton County Strategies

- **Denton Strategy 1** Implement transit in areas without service
- **Denton Strategy 2** Affordable transportation to the VA clinic in Bonham
- **Denton Strategy 3** Access to medical appointments in Dallas County and Tarrant County
- **Denton Strategy 4** Increase awareness of existing public transit services
- **Denton Strategy 5** Increase awareness of how to use available transit services
- **Denton Strategy 6** Conduct customer service training for transit agency employees
- **Denton Strategy 7** Improve access to education and education facilities
- **Denton Strategy 8** Improve partnerships across geographic boundaries to simplify trips and explore cost-sharing options
- **Denton Strategy 9** Advocate for the integration of funding for efficient, affordable public transportation
- **Denton Strategy 10** Identify, recruit, educate, and support influential champions
- **Denton Strategy 11** Coordinate committee meetings to discuss transportation in Denton County
- **Denton Strategy 12** Create partnerships to increase the accessibility of bus stops and paths to transit

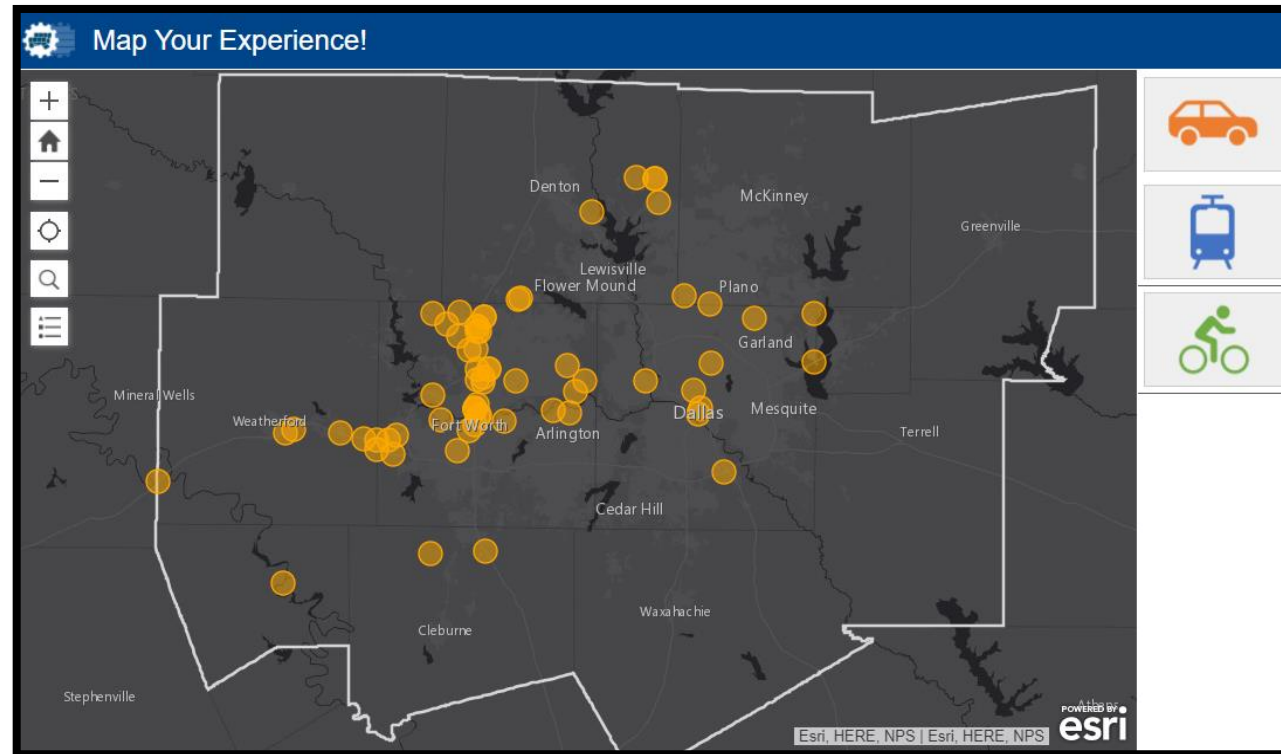
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THANK YOU



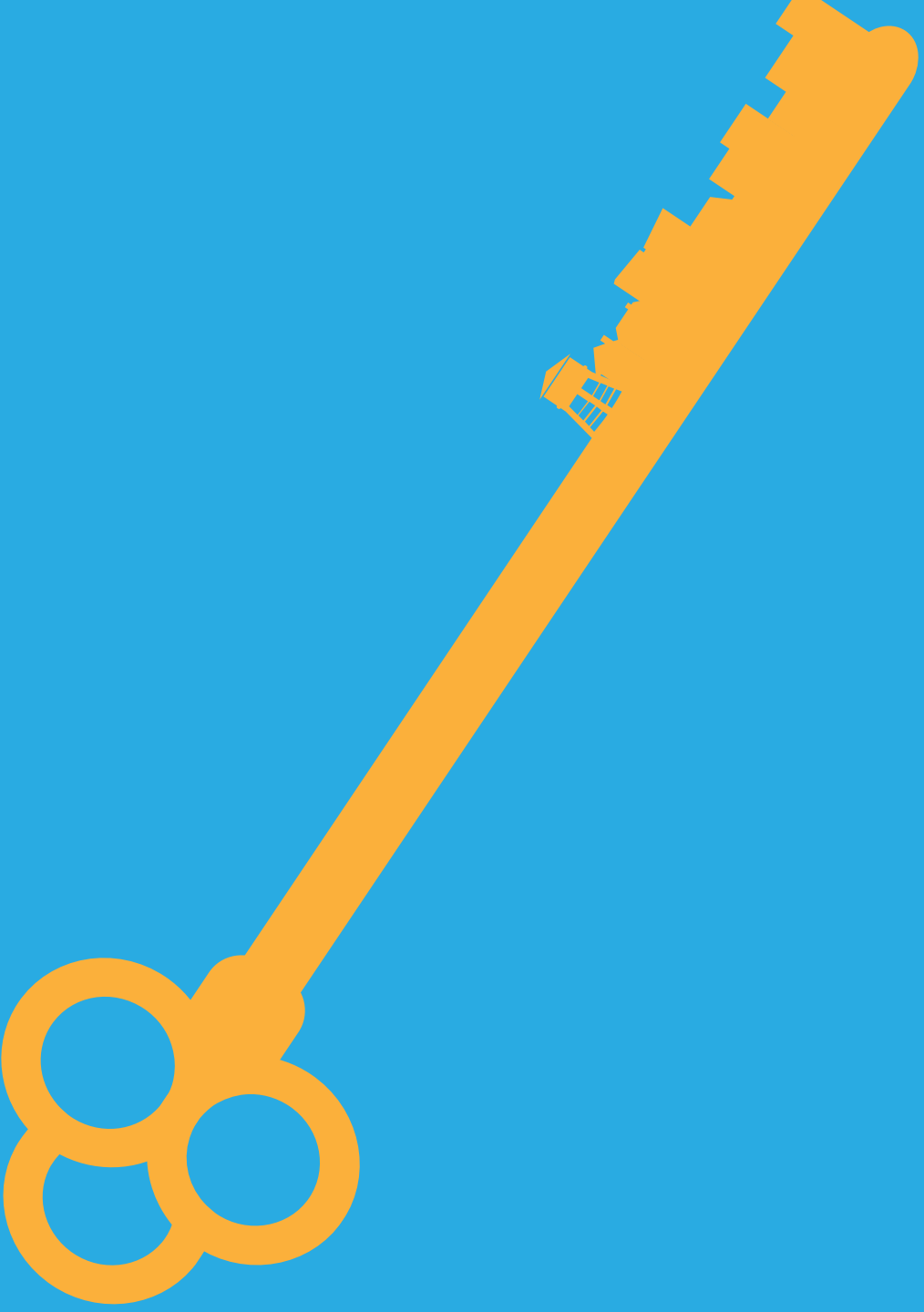
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ACCESS NORTH TEXAS

County Public Outreach Meeting
May 19, 2021 & May 20, 2021
Hosted over Zoom

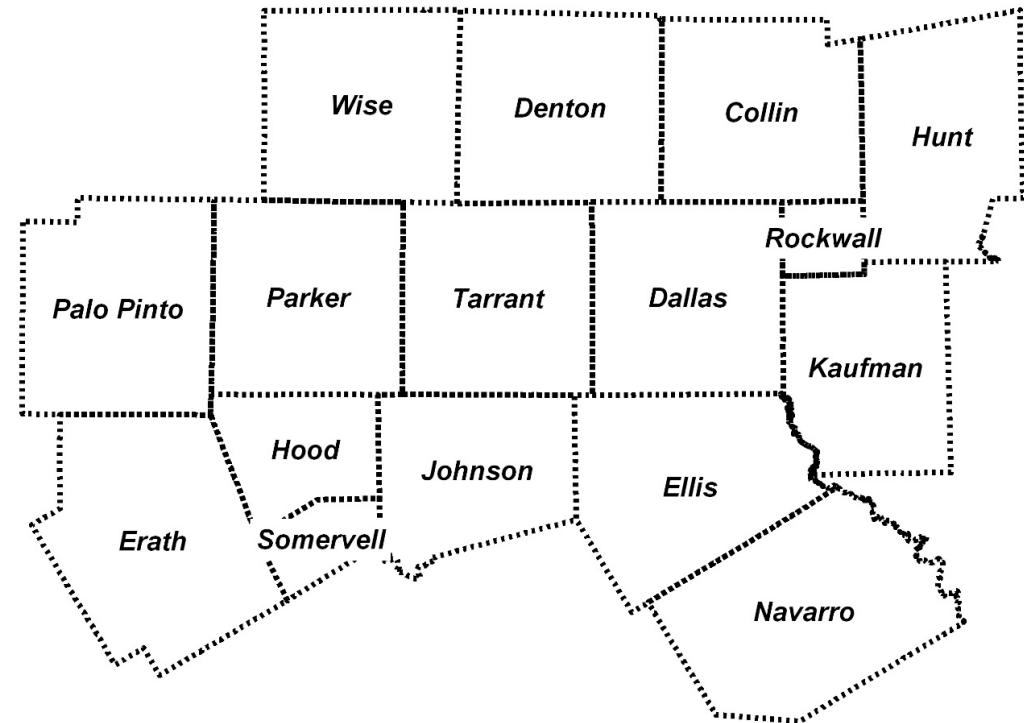
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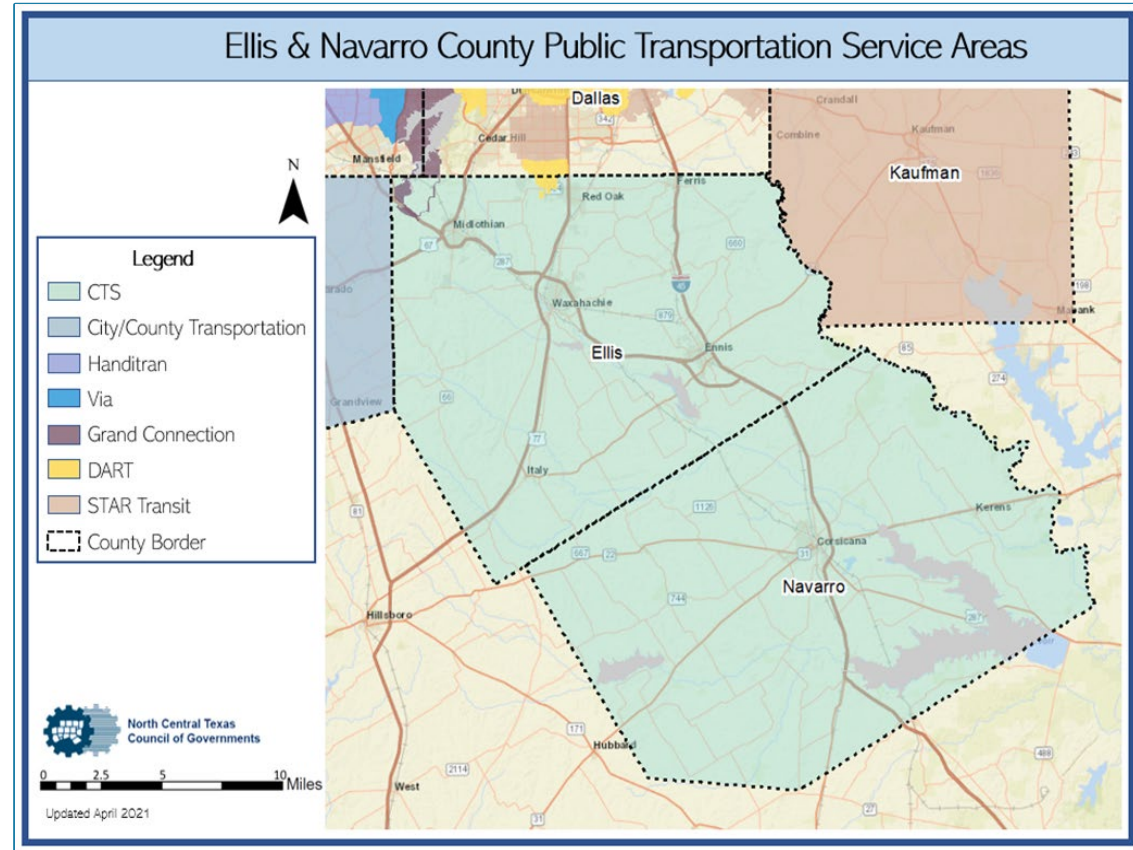
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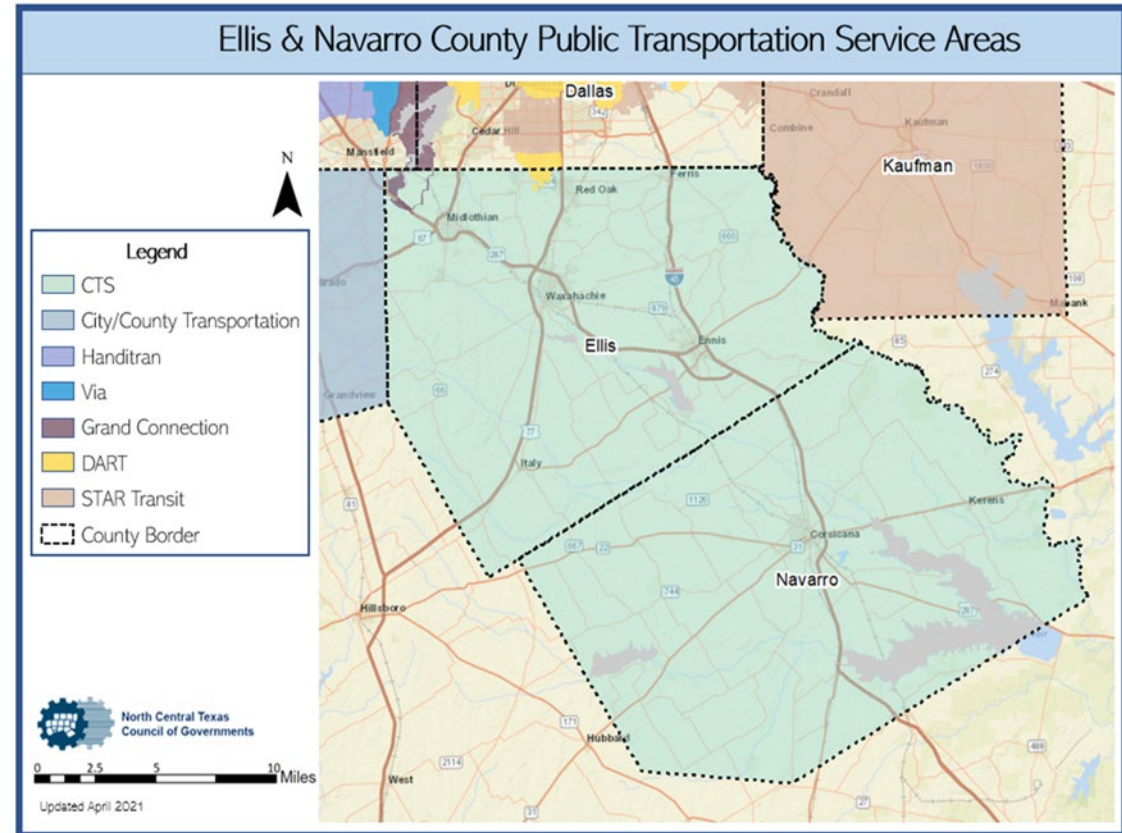
ELLIS COUNTY EXISTING SERVICES

- Community Transit Services (CTS)
- Texas Kidney Health Care (TKHC) Program
- VA North Texas Health Care System Travel Benefits Program
- Veteran Transportation Service



NAVARRO COUNTY EXISTING SERVICES

- Community Transit Services (CTS)
- DART Vanpool
- Texas Kidney Health Care (TKHC) Program
- VA North Texas Health Care System Travel Benefits Program
- Veteran Transportation Service



ELLIS COUNTY EXISTING STUDIES

- Johnson County Thoroughfare Plan (*completed August 2020*)
- City of Burleson's Comprehensive Plan (*adopted April 2010*)
- City of Cleburne's Master Thoroughfare Plan (*adopted 2008*)

In the last six months, have you missed any trips due to lack of transportation?

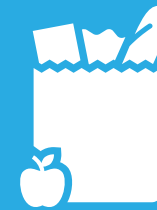




Image Provided By Getty

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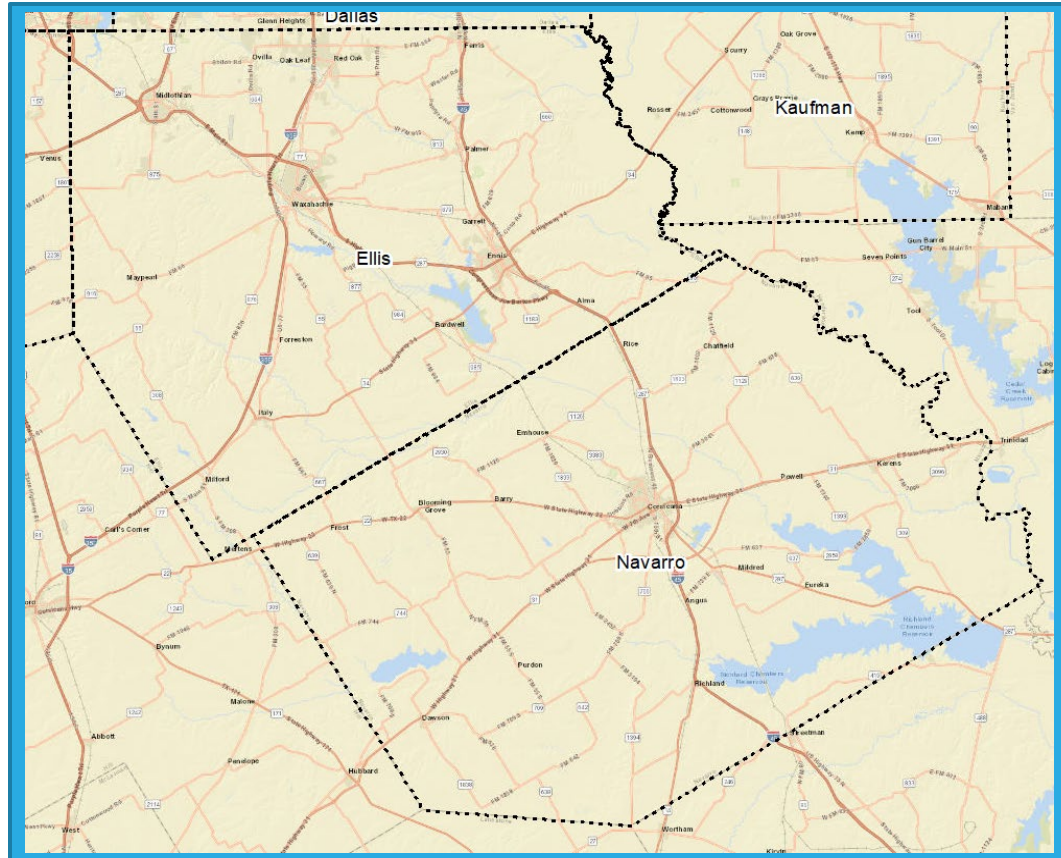
Which potential services would be most appealing to you or members of your household?





What is the best way to enhance your transit experience?

How can transit service be improved within your county?



Improve local and regional access to medical appointments in Dallas County

Improve transportation options for local access to job and education opportunities

Explore partnerships to increase the affordability of fares for those most in need

Expand transportation services to provide service for late-shift workers

Explore partnerships with local employers, medical centers, cities, and other agencies to fund additional transit services

Conduct targeted marketing to local agencies about existing transportation resources, including transit resources for veterans

Work with 2-1-1 at least twice a year to ensure public transportation resources are up-to-date

Create and maintain a coordinating committee to discuss ongoing transportation needs

Explore partnerships with existing transportation providers to reduce the number of transfers for regional trips

Establish consistent and effective driver recruitment and retention programs for public transportation services to address difficulties in retaining drivers in Ellis County

ELLIS STRATEGIES

Improve local and regional access to medical appointments in Dallas County

Improve transportation options for local access to job and education opportunities

Explore partnerships to increase the affordability of fares for those most in need

Expand transportation services to provide service for late-shift workers IN Dallas County

Explore partnerships with local employers, medical centers, cities, and other agencies to fund additional transit services

Conduct targeted marketing to local agencies about existing transportation resources, including transit resources for veterans

Work with 2-1-1 at least twice a year to ensure public transportation resources are up-to-date

Create and maintain a coordinating committee to discuss ongoing transportation needs

Establish consistent and effective driver recruitment and retention programs for public transportation services to address difficulties in retaining drivers in Navarro County

Explore partnerships with existing transportation providers to reduce the number of transfers for regional trips

NAVARRO STRATEGIES

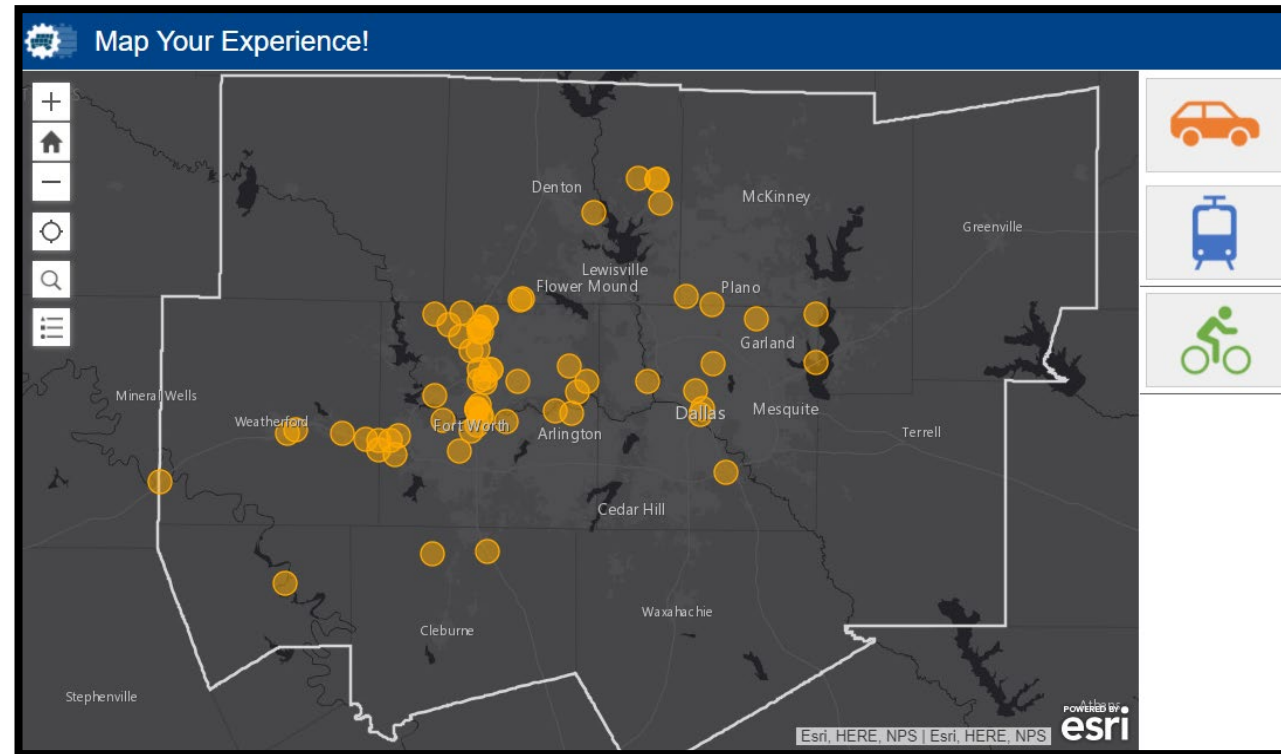
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TIMELINE



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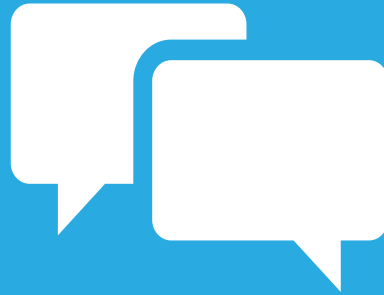
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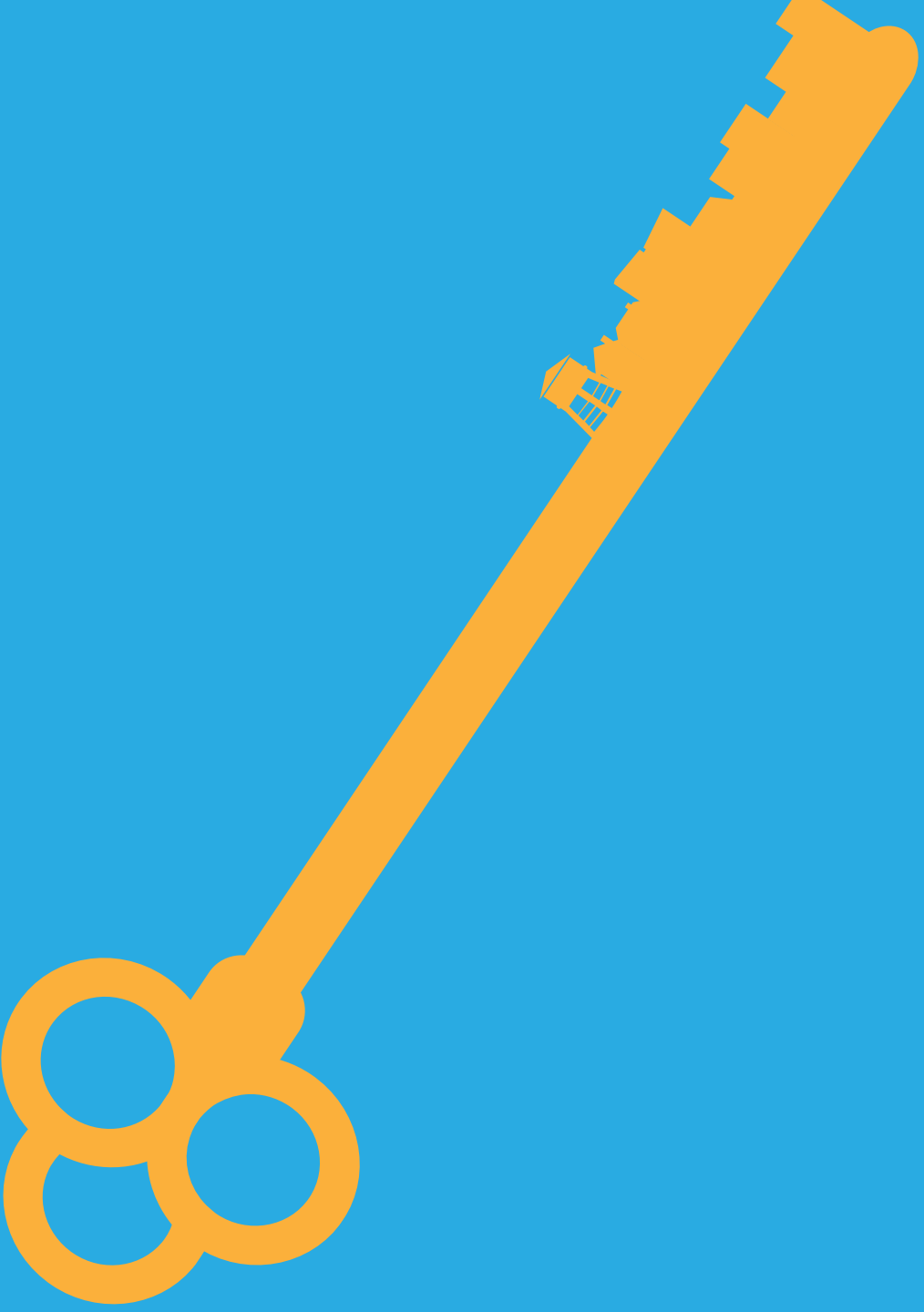
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ACCESS NORTH TEXAS

County Public Outreach Meeting
June 16, 2021 & June 17, 2021
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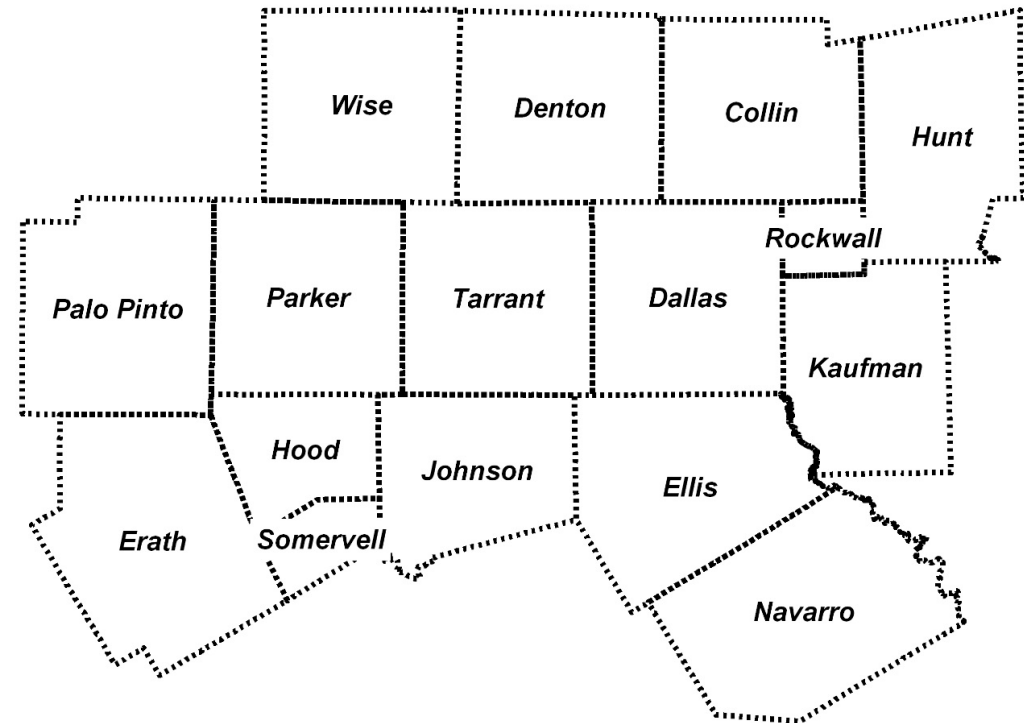
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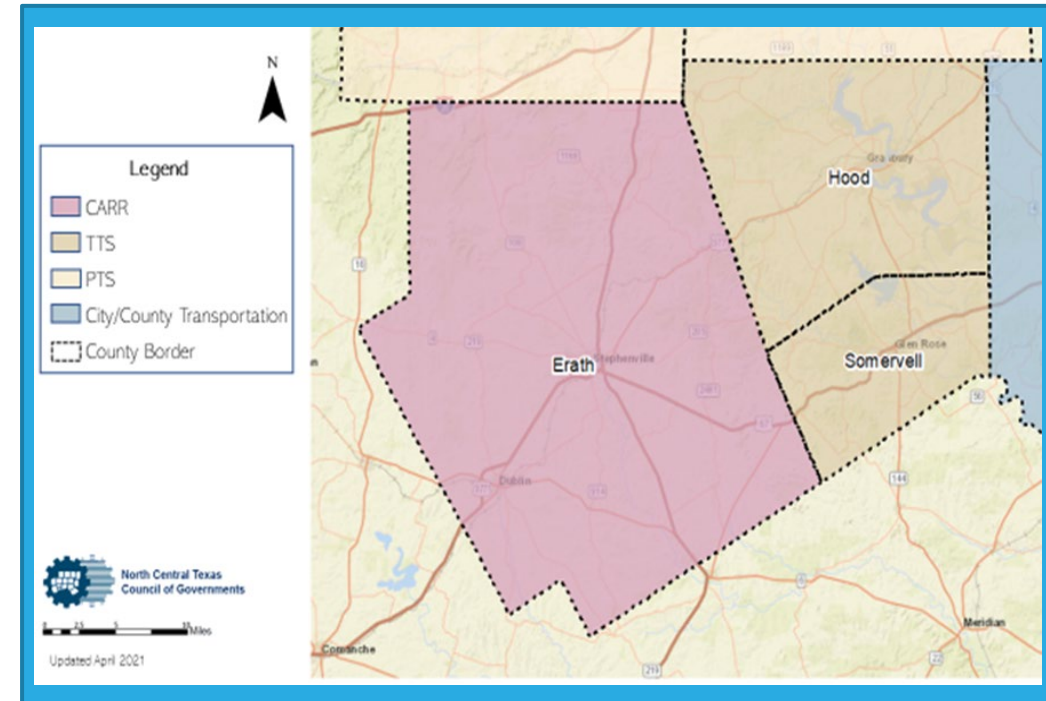
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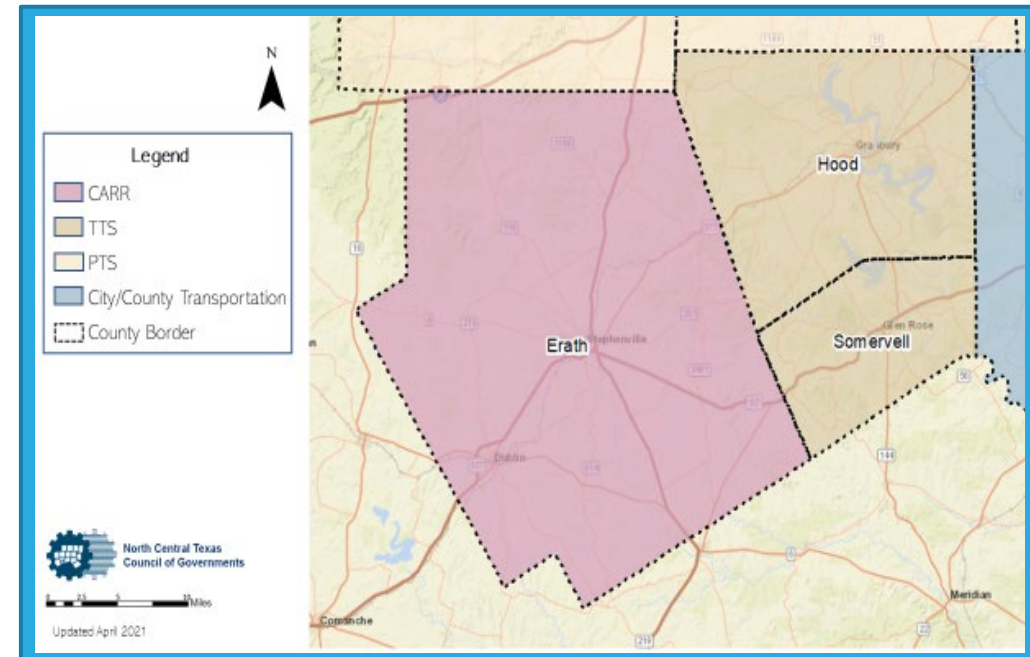
ERATH COUNTY EXISTING SERVICES

- City and Rural Rides (CARR)
- Texas Kidney Health Care (TKHC) Program
- Trinity Metro Vanpool
- VA North Texas Health Care System Travel Benefits Program
- Veteran Transportation Service



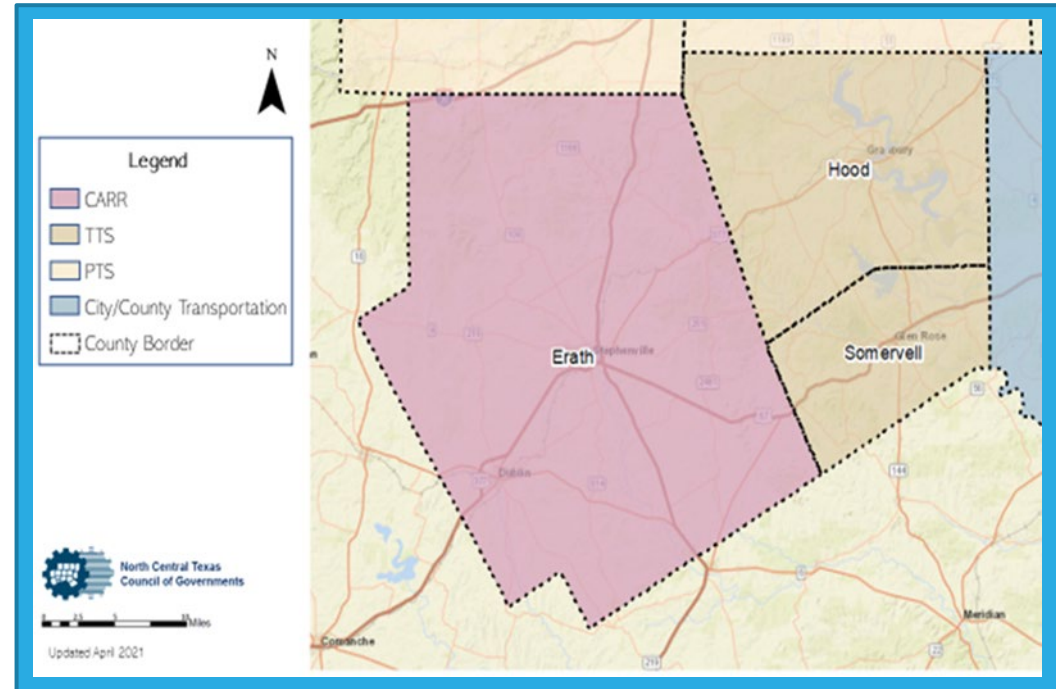
HOOD COUNTY EXISTING SERVICES

- The Transit System (TTS)
- Texas Kidney Health Care (TKHC) Program
- Trinity Metro Vanpool
- VA North Texas Health Care System Travel Benefits Program
- Veteran Transportation Service



SOMERVELL COUNTY EXISTING SERVICES

- The Transit System (TTS)
- Texas Kidney Health Care (TKHC) Program
- Trinity Metro Vanpool
- VA North Texas Health Care System Travel Benefits Program
- Veteran Transportation Service



EXISTING COUNTY STUDIES

- Erath Co. - Stephenville Thoroughfare Plan (*adopted*)
- Hood Co. - Granbury Comprehensive Plan
- Somervell Co. – N/A

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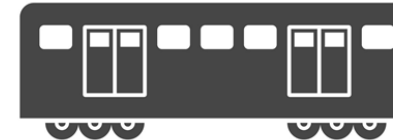




Image Provided By Getty

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from getting where
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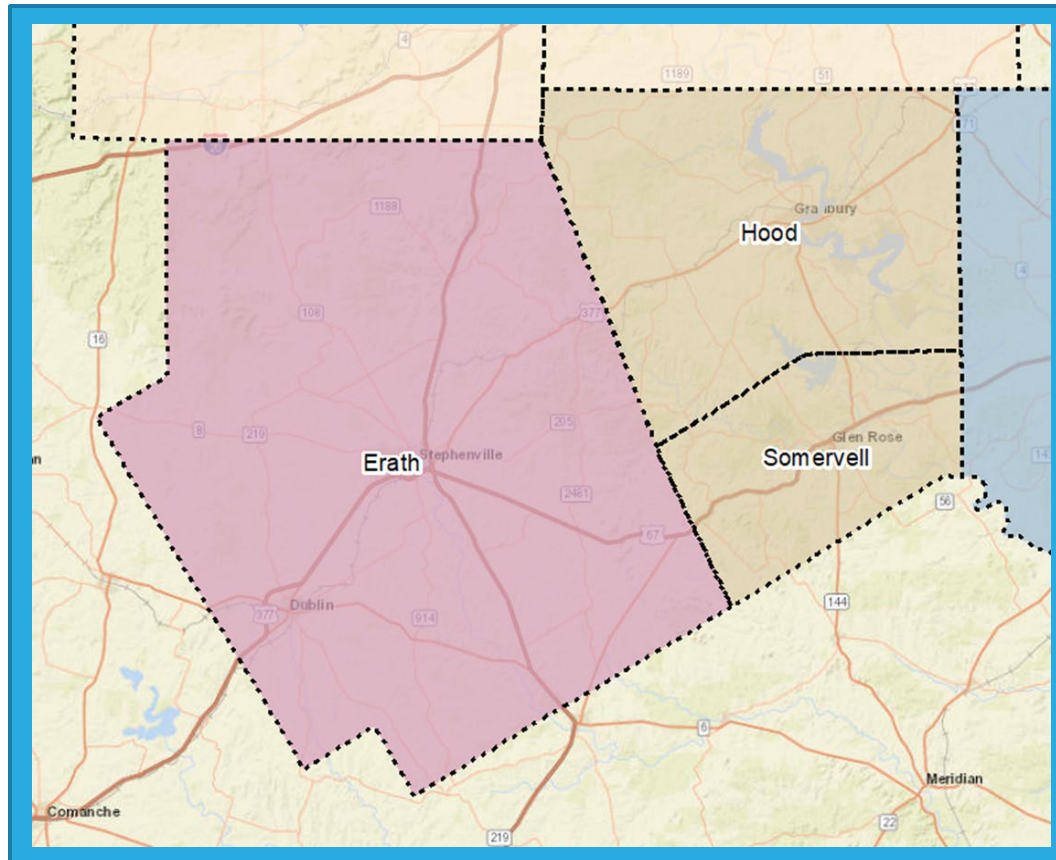
Which potential services would be most appealing to you or members of your household?





What is the best way to enhance your transit experience?

How can transit service be improved within your county?



Improve access to Veterans Affairs facilities in Dallas and Fort Worth

Explore partnerships to increase the affordability of fares for those most in need

Add capacity to existing transit service

Work with 2-1-1 at least twice a year to ensure public transportation resources are up-to-date

Conduct targeted marketing to local agencies about existing transportation resources

Explore partnerships with local employers, cities, and other agencies to fund additional transit services

Conduct travel training to teach riders how to use public transportation

ERATH STRATEGIES

Improve Access to Veteran Affairs facilities in Dallas and Fort Worth

Explore partnerships to increase the affordability of fares for those most in need

Add capacity to existing transit service

Establish consistent and effective driver recruitment and retention programs for public transportation services to address difficulties in retaining drivers in Hood and Somervell County

Work with 2-1-1 at least twice a year to ensure public transportation resources are up to date

Conduct targeted marketing to local agencies about existing transportation services and resources

Conduct travel training to teach riders how to use public transportation

Explore partnerships with local employers, cities, and other agencies to fund additional transit services

HOOD & SOMERVELL STRATEGIES

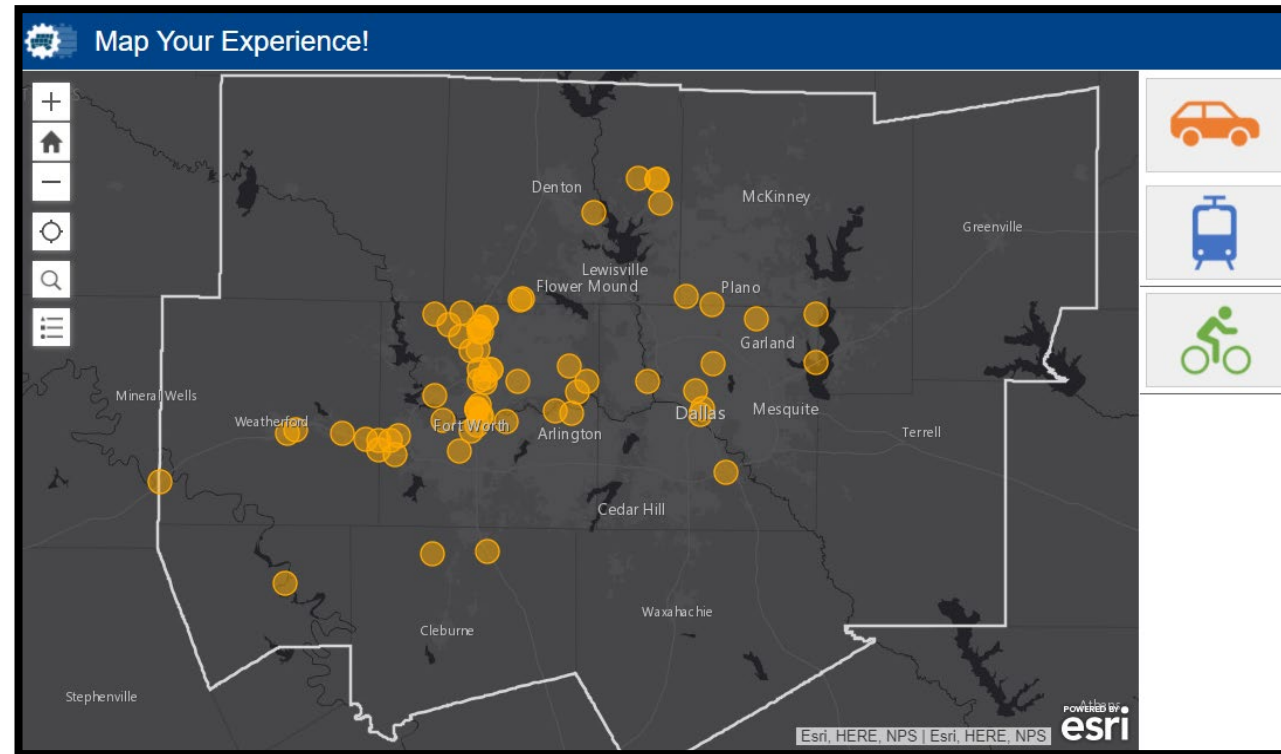
TAKE THE SURVEY



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MAP YOUR EXPERIENCE



<http://www.nctcog.org/mapyouexperience>

TIMELINE



CONTACT US

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Dora Kelly

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North Central Texas
Council of Governments



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NOTICE:

This meeting will be recorded and posted on the
NCTCOG website.

ACCESS NORTH TEXAS

Hunt County Public Outreach Meeting
Facilitated by Gypsy Gavia, Transportation Planner
April 27, 2021 via Zoom

AGENDA

- Intro to NCTCOG
- What is Access North Texas?
- Existing Services
- Your Feedback
- Take the Survey
- Map Your Experience
- Timeline
- Contact Us

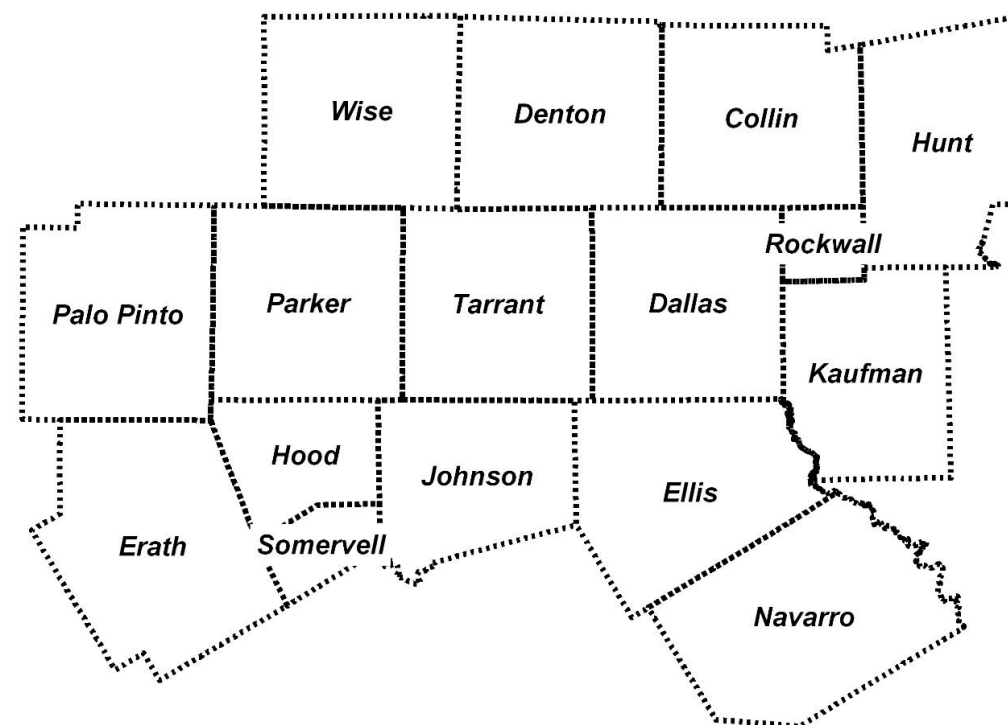
NORTH CENTRAL TEXAS COUNCIL OF GOVERNMENTS

Established in 1966 as a voluntary association assisting local governments in the North Central Texas region.

PLANNING for common needs
COOPERATING for mutual benefit
COORDINATING for sound regional development

The Transportation Department, federally designated as the Metropolitan Planning Organization (MPO), coordinates service and creates short-term and long-term plans.

www.nctcog.org



ACCESS NORTH TEXAS



Regional Public Transportation Coordination Plan
Required by FTA & TxDOT

Identifies public transportation needs of low-income individuals, older individuals, and those with disabilities.

Information is used for planning & funding decisions, so we want to know your transit needs!

Visit www.accessnorthtexas.org to find the 2018 update and public input opportunities for the 2022 update.



HUNT COUNTY

EXISTING SERVICES

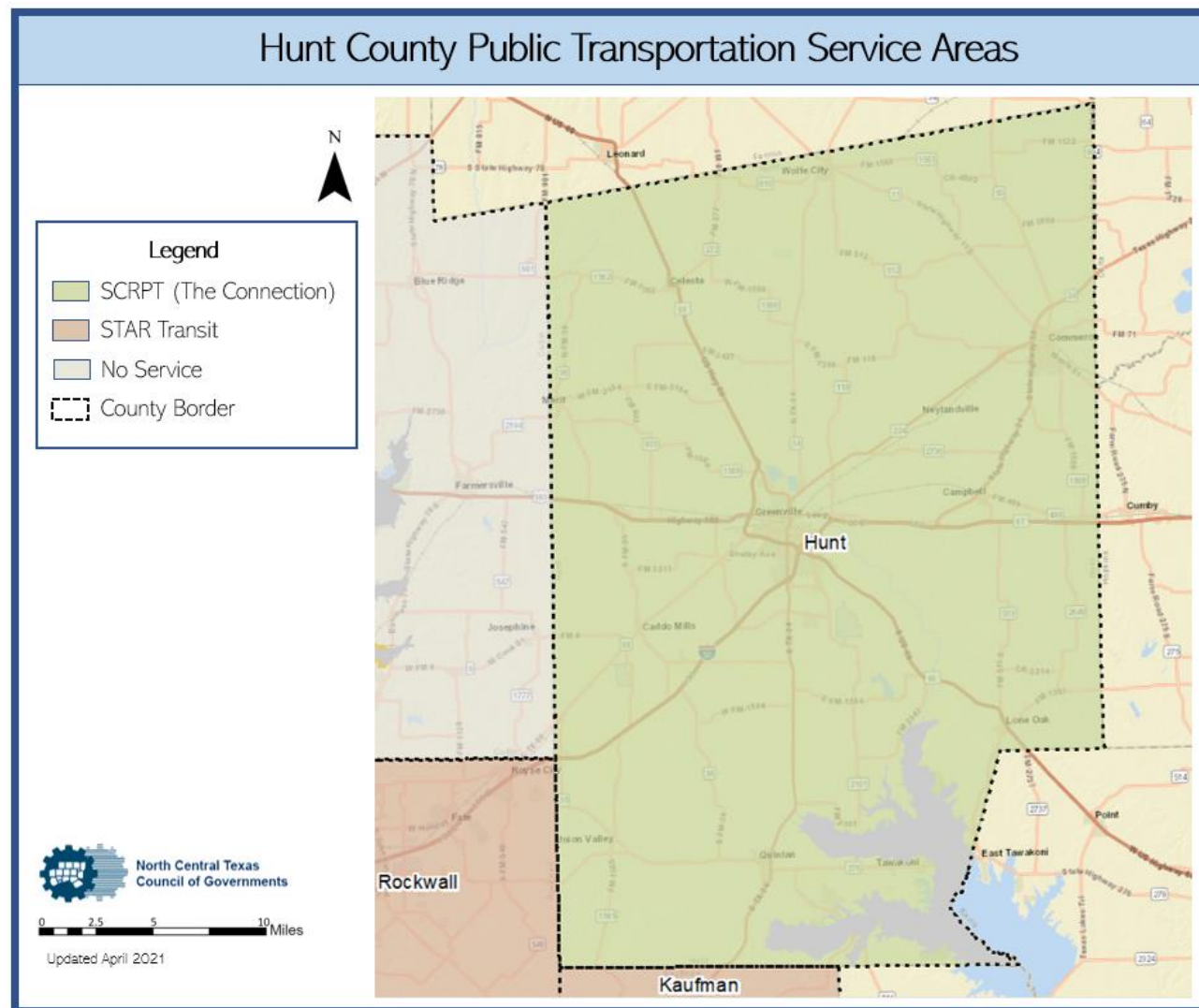
Senior Center Resources and Public Transit (The Connection)

DART Vanpool

Texas Kidney Health Care (TKHC) Program

VA North Texas Health Care System Travel Benefits Program

Veteran Transportation Service



My Ride North Texas

Residents of North Texas can call 1-800 line to reach personalized travel navigation services.


Travel Navigators Provide:

- Counseling on regional transportation options
- Application assistance for transportation programs
- Information about public transportation options

Regional Mobility Manager Meetings

- Coordination with mobility managers in the region
- Discussion of regional transit-related topics

**MY
RIDE**
NORTH TEXAS



WE ARE HERE TO HELP!

Call our **FREE** 24-Hour phone number for personalized help finding transportation options in North Central Texas.

CALL NOW FOR TRANSPORTATION INFORMATION OR LEARN MORE ON OUR WEBSITE!

1-800-898-9103
www.myridentx.org

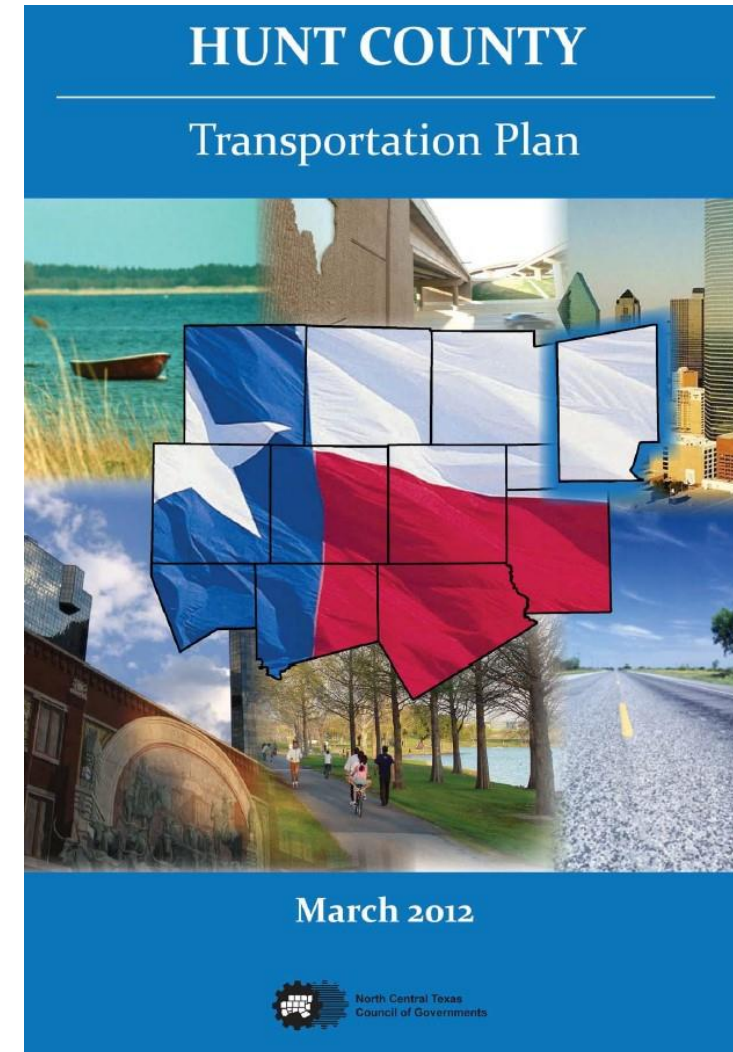
HUNT COUNTY EXISTING STUDIES/PLANS

Comprehensive Plan 2025 by City of Greenville
(2004)

West Greenville Small Area Plan by City of
Greenville (2011)

Hunt County Transportation Plan by North
Central Texas Council of Governments (2012)

Campus Master Plan by Texas A&M University-
Commerce (2013)



In the last six months, have you or anyone you know missed any trips due to lack of transportation?



What keeps you
or clients from
getting where
you/they need
to go?



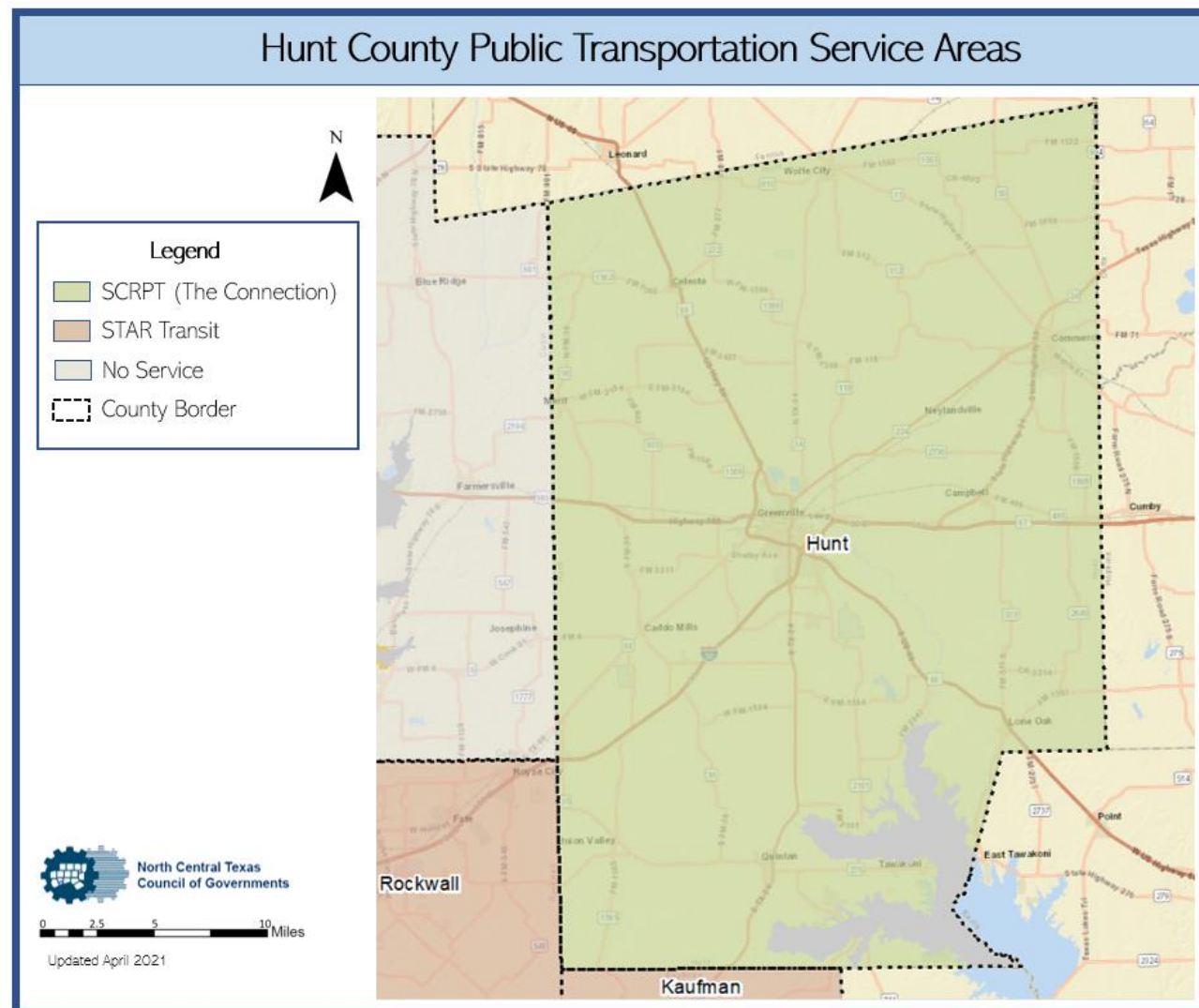
Which potential services would be most appealing to you/clients or members of your/their household?





What is the best way to enhance your/client transit experience?

How can transit service be improved within your county?



HUNT COUNTY

Feedback on 2018 Strategies



Improve awareness of available public transportation services and how to use them



Create and maintain a coordinating committee to discuss ongoing transportation needs



Improve regional connections to Dallas County and Collin County, particularly for medical appointments and work opportunities

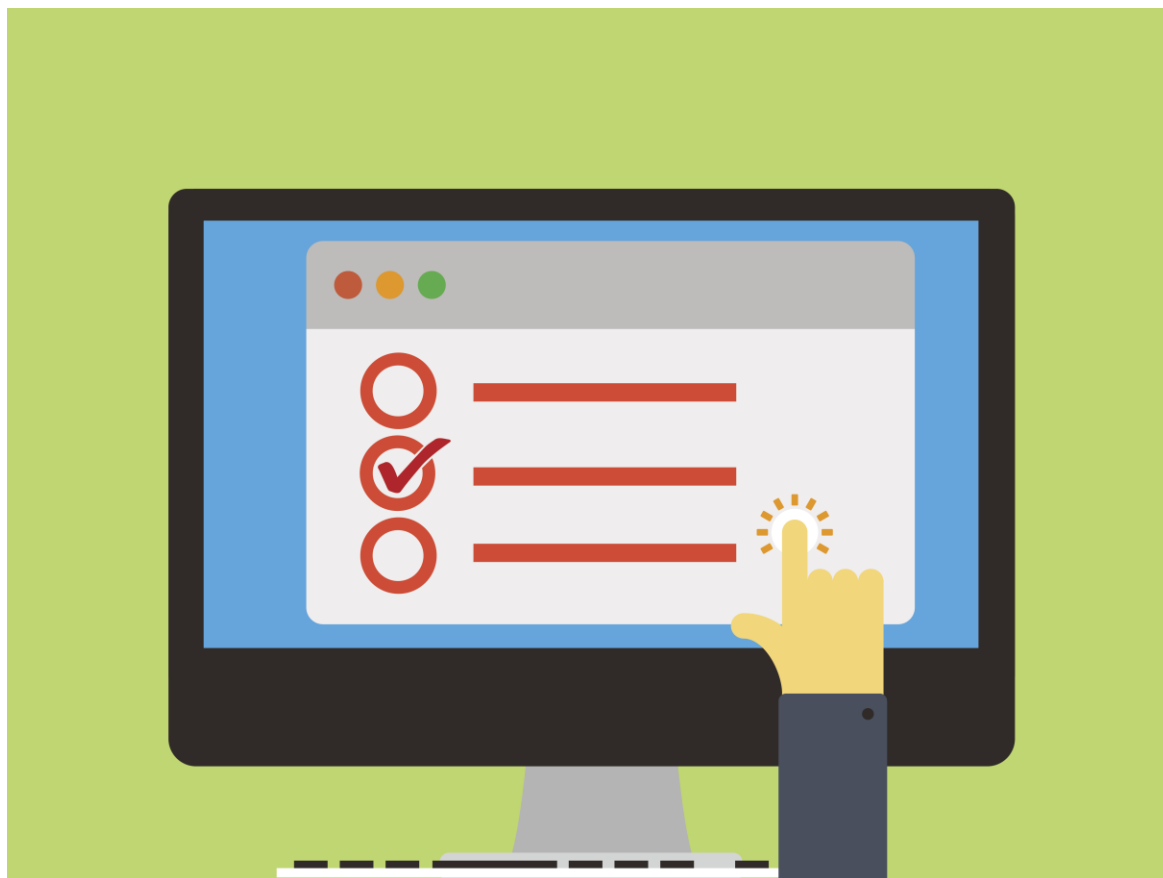


Continue to explore partnerships with nonprofits, private companies, and others to increase service within the county



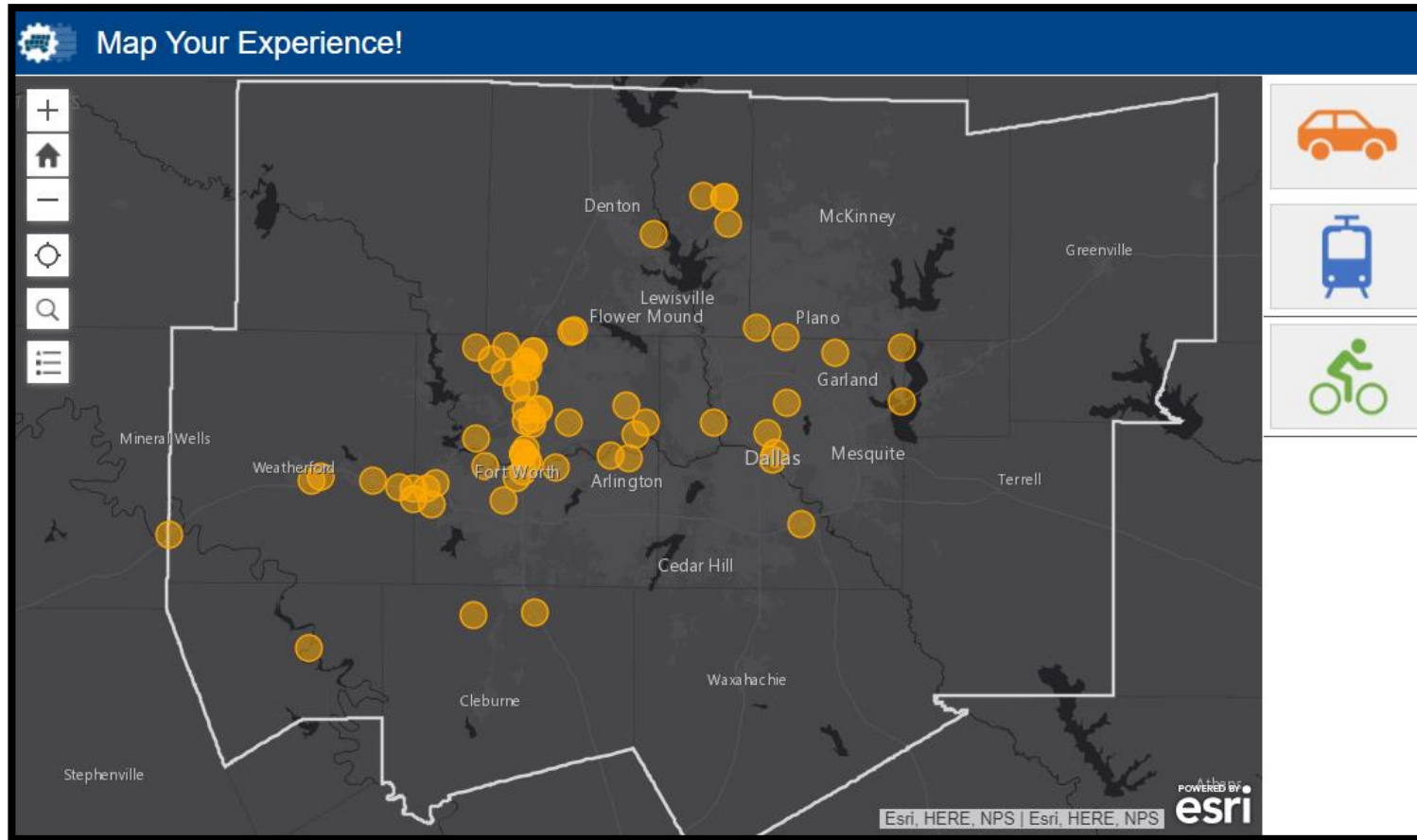
Reduce scheduling pick-up windows

TAKE THE SURVEY



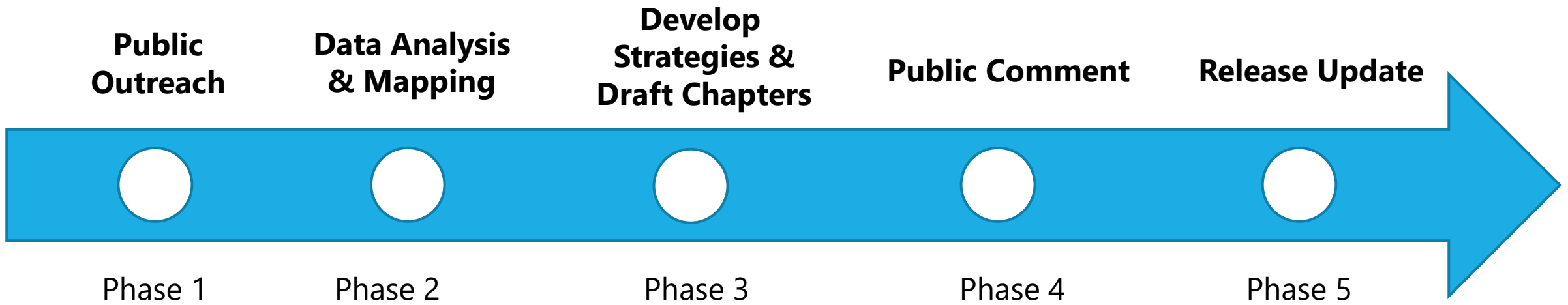
www.accessnorthtexas.org

MAP YOUR EXPERIENCE



<http://www.nctcog.org/mapyourexperience>

TIMELINE



CONTACT US



General Comments or Questions

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817-695-9240

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Vivian Fung

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North Central Texas Council of Governments

Dora Kelly

Transportation Planner

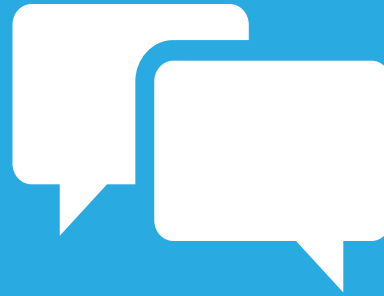
dkelly@nctcog.org

North Central Texas Council of Governments

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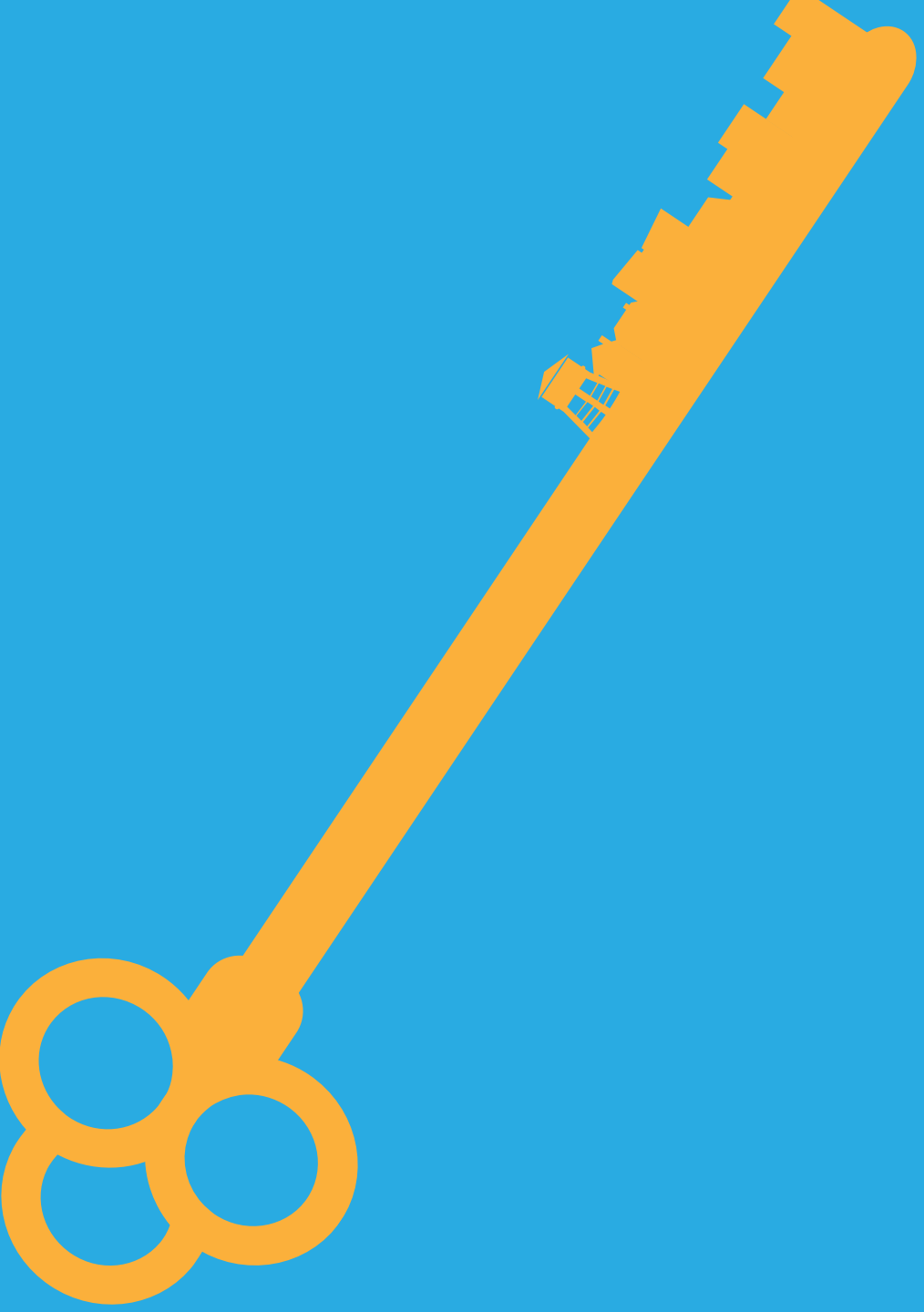
Introductions:

**Feel free to indicate your name and/or organization
in the chat.**



Disclaimer:

This session is now being recorded.



ACCESS NORTH TEXAS

Johnson County Public Outreach Meeting
May 5, 2021
Hosted over Zoom

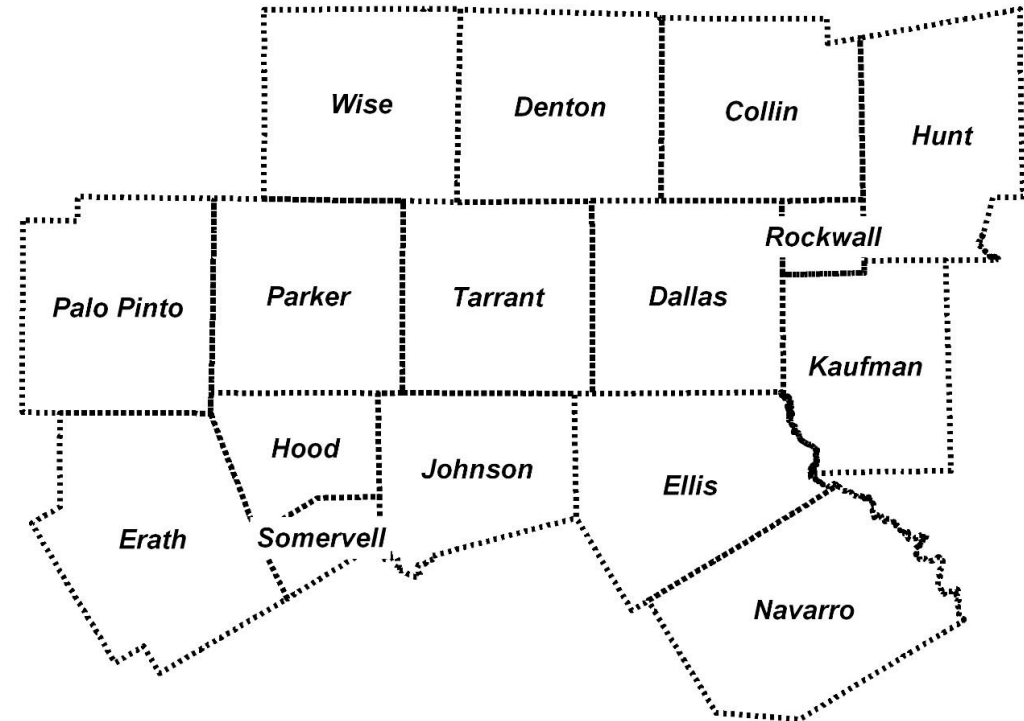
AGENDA

- Intro to North Central Texas Council of Governments
- What is Access North Texas?
- Existing Services
- Your Feedback
- Take the Survey
- Map Your Experience
- Timeline
- Contact Us

NCTCOG

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- **COOPERATING** for mutual benefit
- **COORDINATING** for sound regional development
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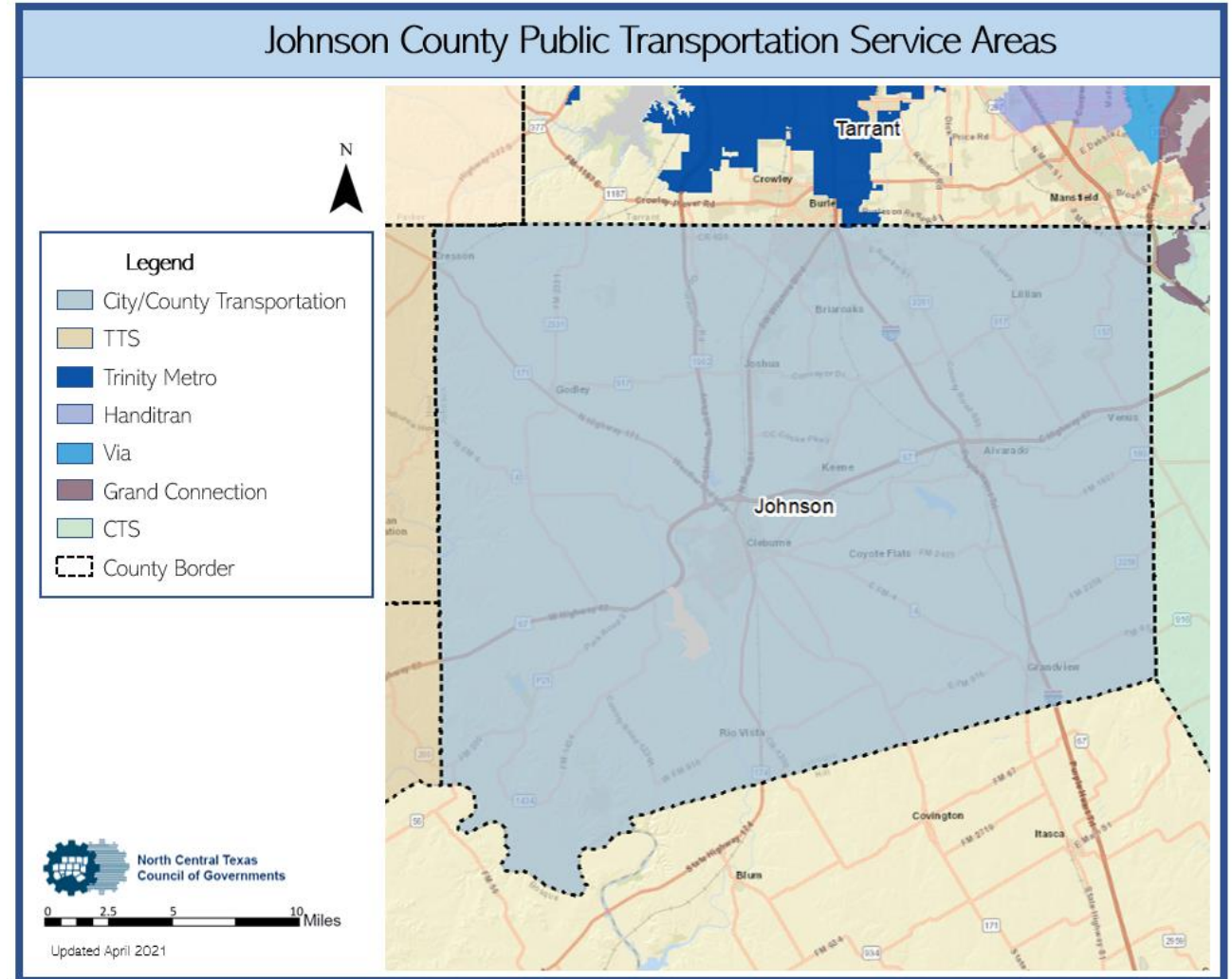
ACCESS NORTH TEXAS

- Regional Public Transportation Coordination Plan
- Required by FTA and TxDOT
- (How the information is used) - planning and funding decisions
- We want to know your transit needs
- Visit www.accessnorthtexas.org to find the 2018 update and public input opportunities for the 2022 update

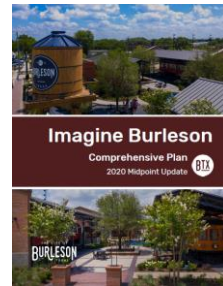


JOHNSON COUNTY EXISTING SERVICES

- City/County Transportation
- Texas Kidney Health Care Program
- Trinity Metro Vanpool
- VA North Texas Health Care System Travel Benefits Program
- Veteran Transportation Service



JOHNSON COUNTY'S EXISTING STUDIES



City of Burleson Comprehensive Plan
(2020 midpoint update)



City of Cleburne Master Thoroughfare Plan
(amended 2017)

In the last six months, have you missed any trips due to lack of transportation?





Image Provided By Getty

**What keeps
you or your clients
from getting where
they need to go?**

Which potential services would be most appealing to you or your clients?





What is the best way to enhance the transit experience for you or your clients?

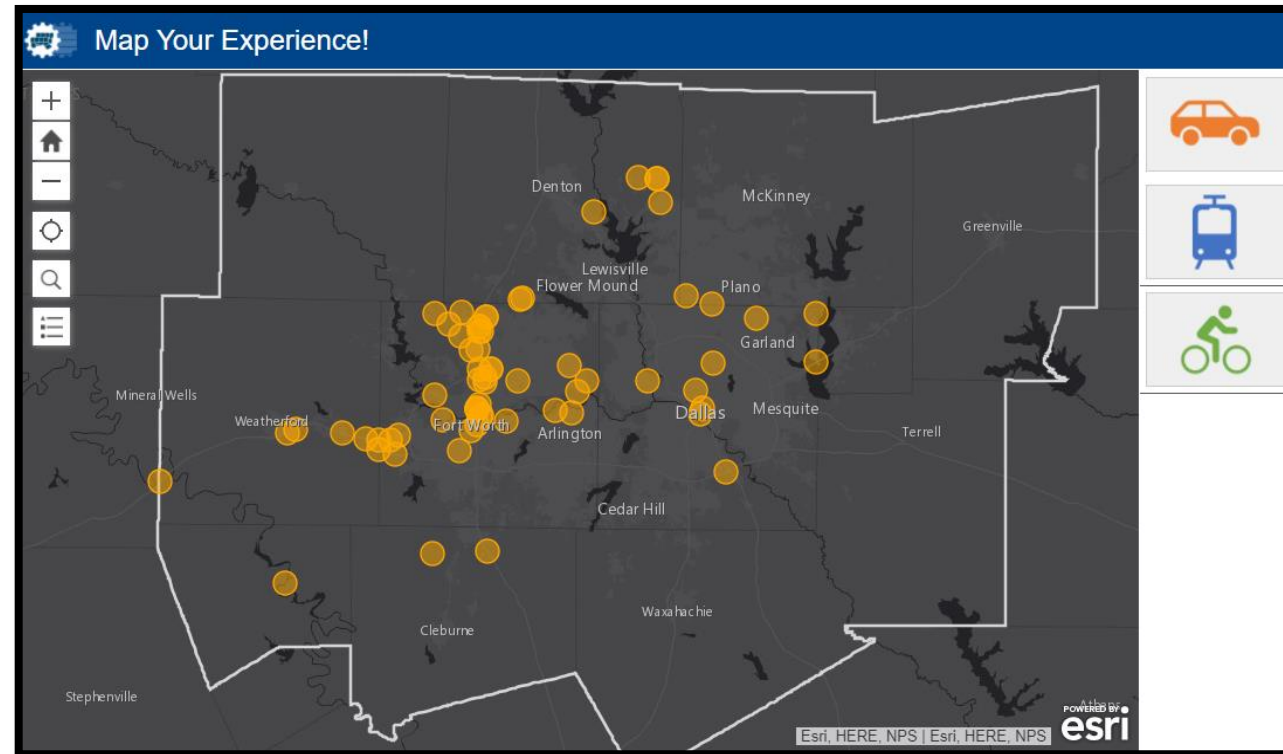
TAKE THE SURVEY



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MAP YOUR EXPERIENCE



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TIMELINE



CONTACT US

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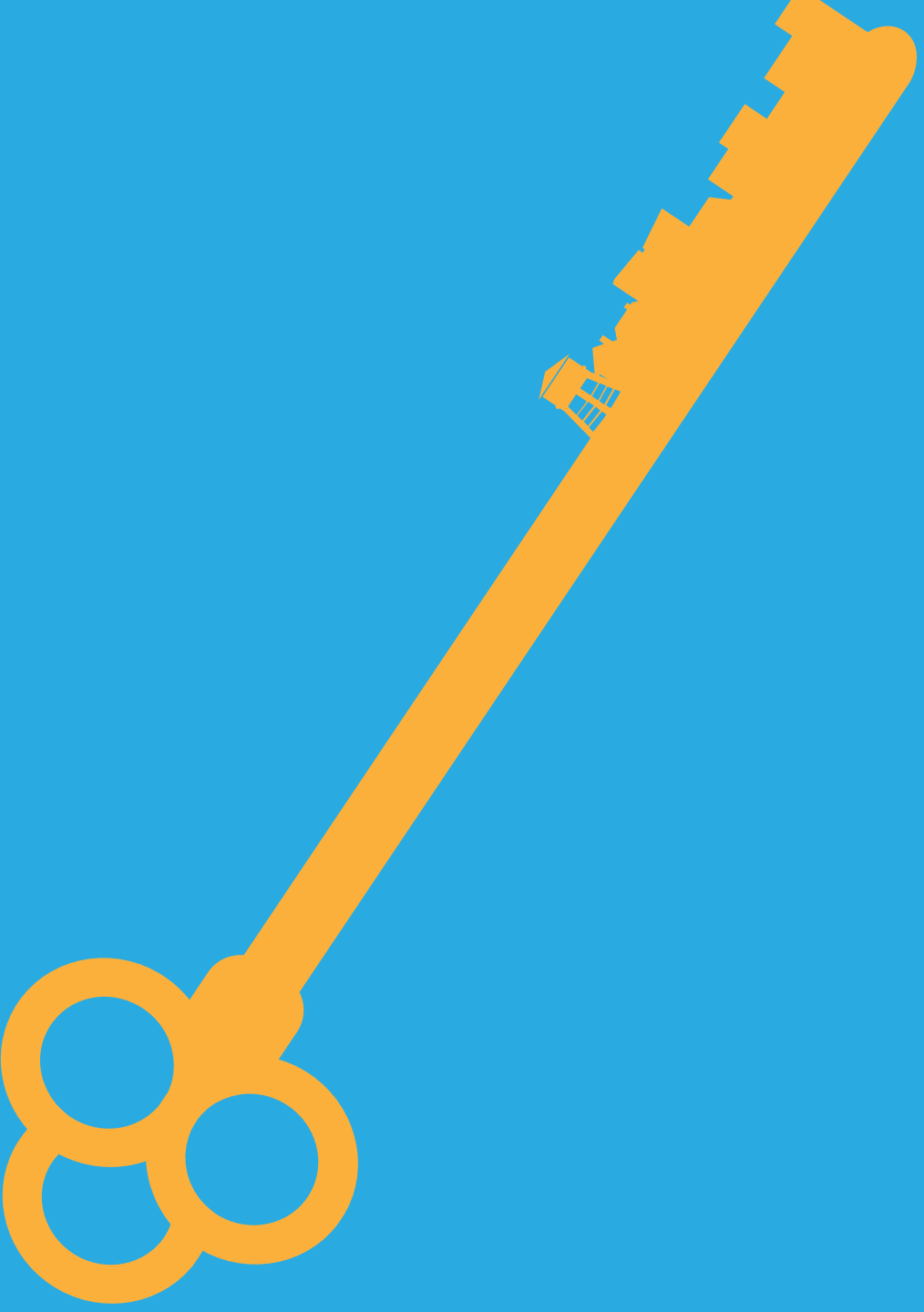
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ACCESS NORTH TEXAS

County Public Outreach Meeting
July 14, 2021 & July 15, 2021
Hosted over Zoom

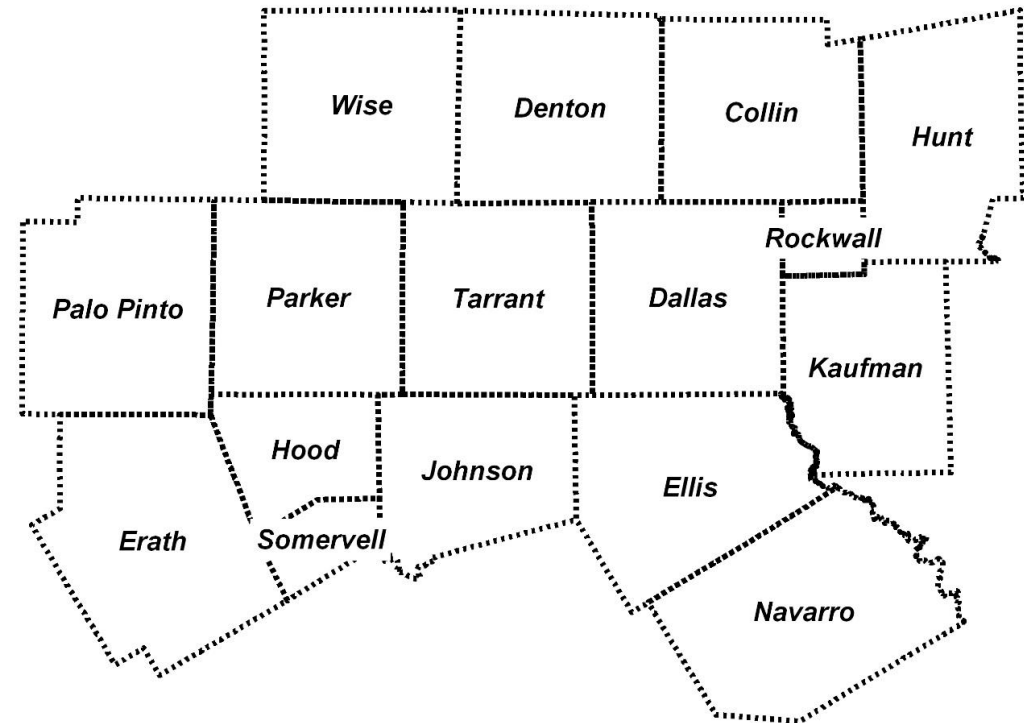
AGENDA

- Intro to North Central Texas Council of Governments (NCTCOG)
- What is Access North Texas?
- Existing Services
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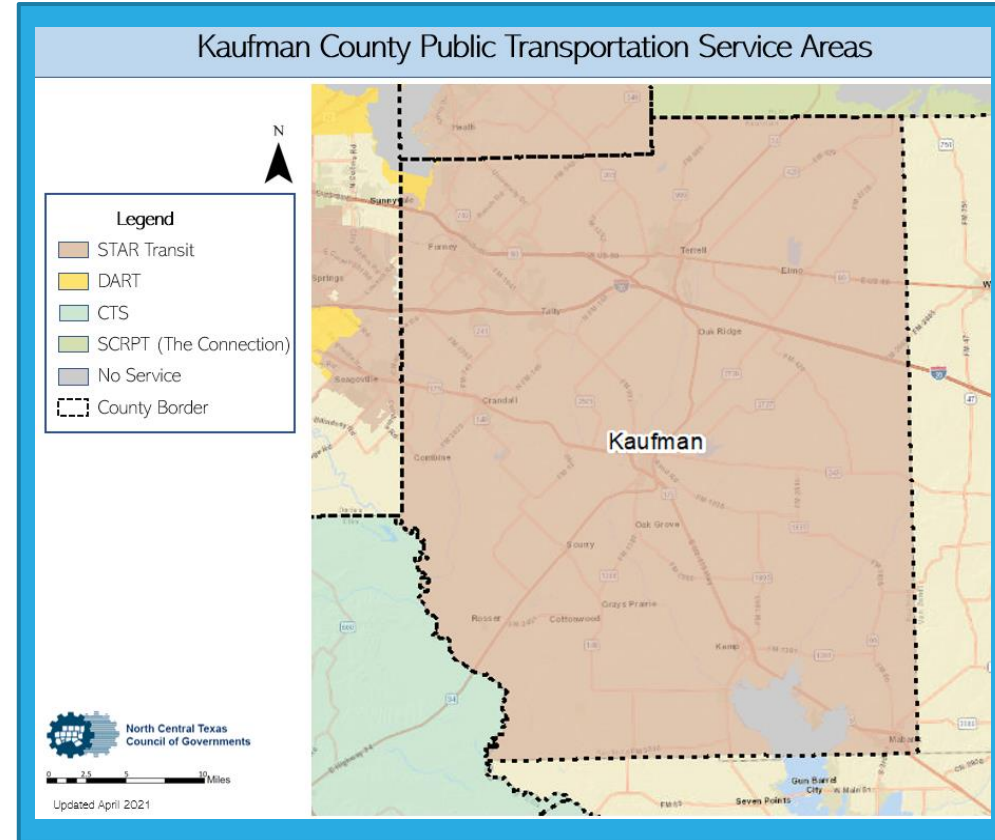
ACCESS NORTH TEXAS

- Regional Public Transportation Coordination Plan
- Required by FTA & TxDOT
- (How the information is used) - planning & funding decisions
- We want to know your transit needs.
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KAUFMAN COUNTY EXISTING SERVICES

- STAR Transit, Dial-a-Ride, & STARNow
- DART Vanpool
- Texas Kidney Health Care (TKHC) Program
- VA North Texas Health Care System Travel Benefits Program
- Veteran Transportation Service



In the last six months, have you missed any trips due to lack of transportation?

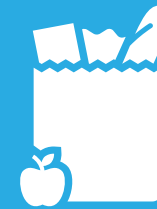




Image Provided By Getty

**What keeps you
from getting where
you need to go?**

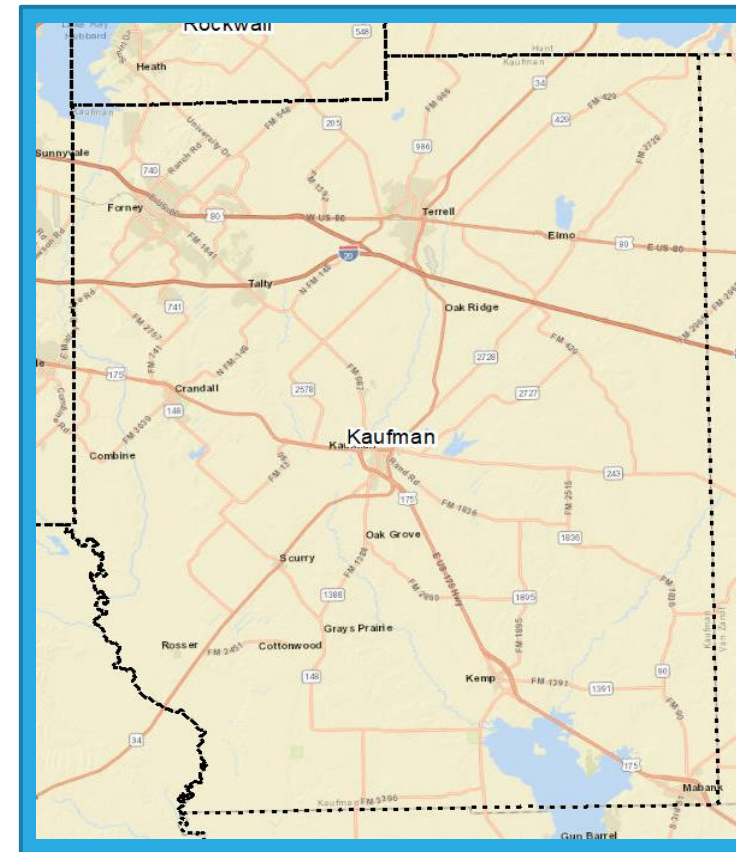
Which potential services would be most appealing to you or members of your household?





What is the best way to enhance your transit experience?

How can transit service be improved within your county?



Increase access to job training and job opportunities, particularly for rural residents and early morning shifts

Add capacity to the existing system by continuing to develop partnerships with local employers, planning for additional services by identifying needs/planning and exploring opportunities to partner with other transit agencies

Increase public awareness of available transportation services by conducting targeted marketing to places such as TXWFC, Lakes Regional MHMR, Health and Human Services, Housing Authorities and other nonprofits

Advocate for agencies to integrate funding sources to maximize efficiency and increase available affordable public transportation

Conduct travel training or train-the-trainer that covers topics such as: available services, how to schedule a trip, rider rules and addressing safety concerns

Continue to conduct driver safety and sensitivity training to improve rider's experience

Work with 2-1-1 at least twice a year to ensure public transportation resources are up-to-date

KAUFMAN STRATEGIES

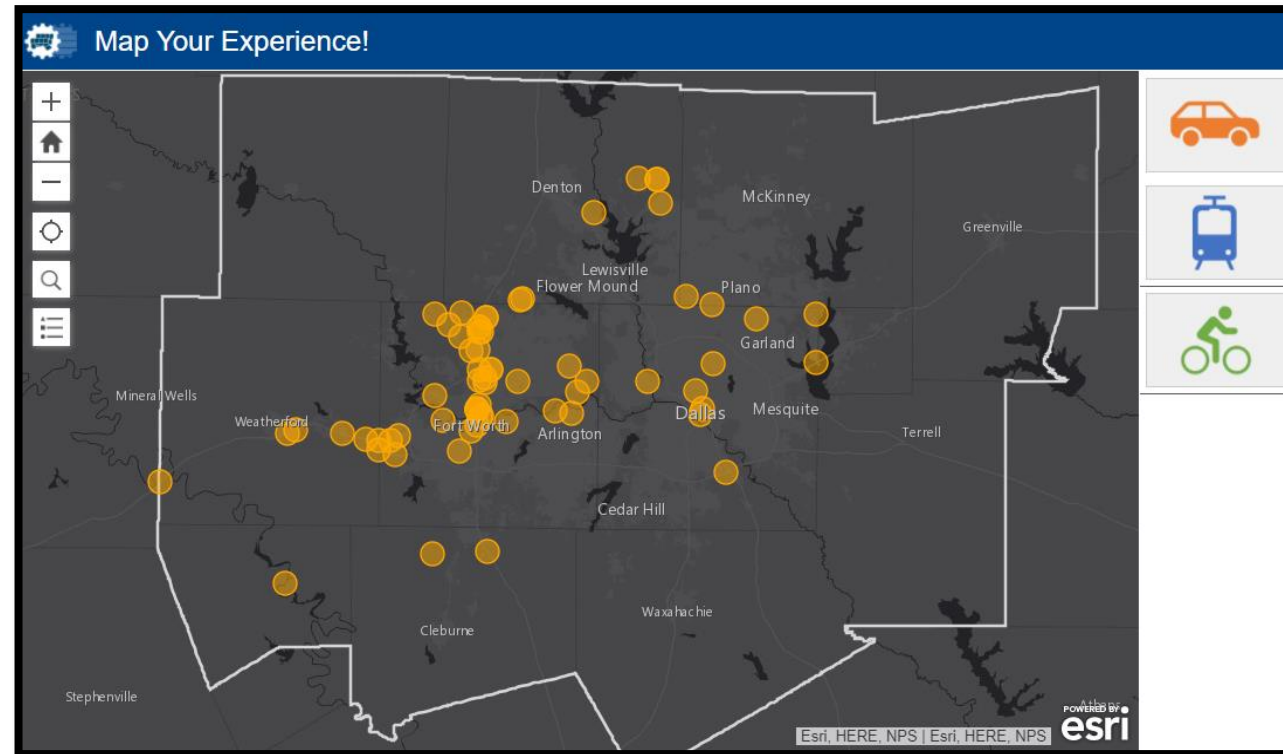
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MAP YOUR EXPERIENCE



<http://www.nctcog.org/mapyouexperience>

TIMELINE



CONTACT US

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Council of Governments



THANK YOU



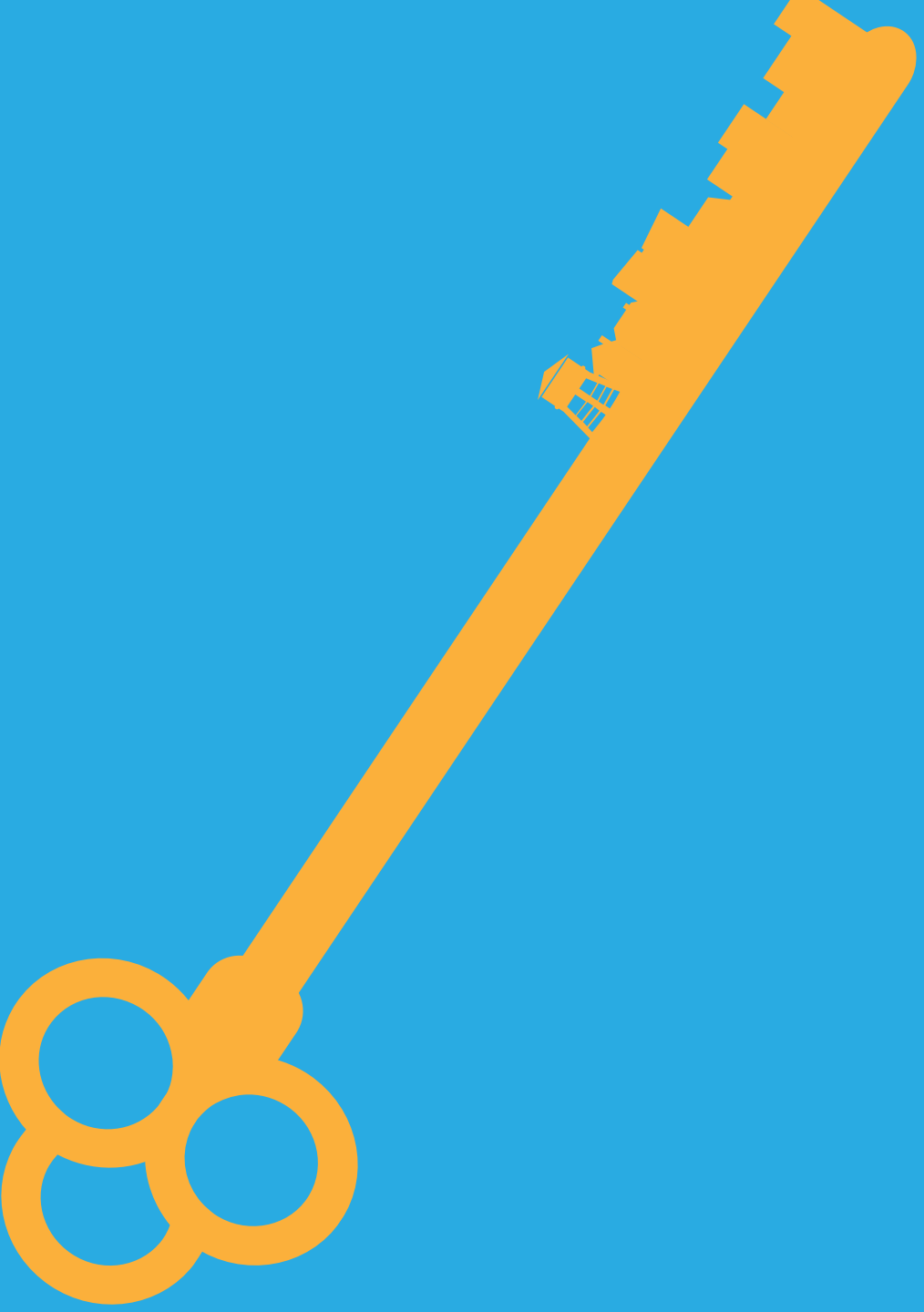
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ACCESS NORTH TEXAS

Parker and Palo Pinto Counties
Public Outreach Meeting
May 26, 2021 & May 27, 2021
Hosted over Zoom

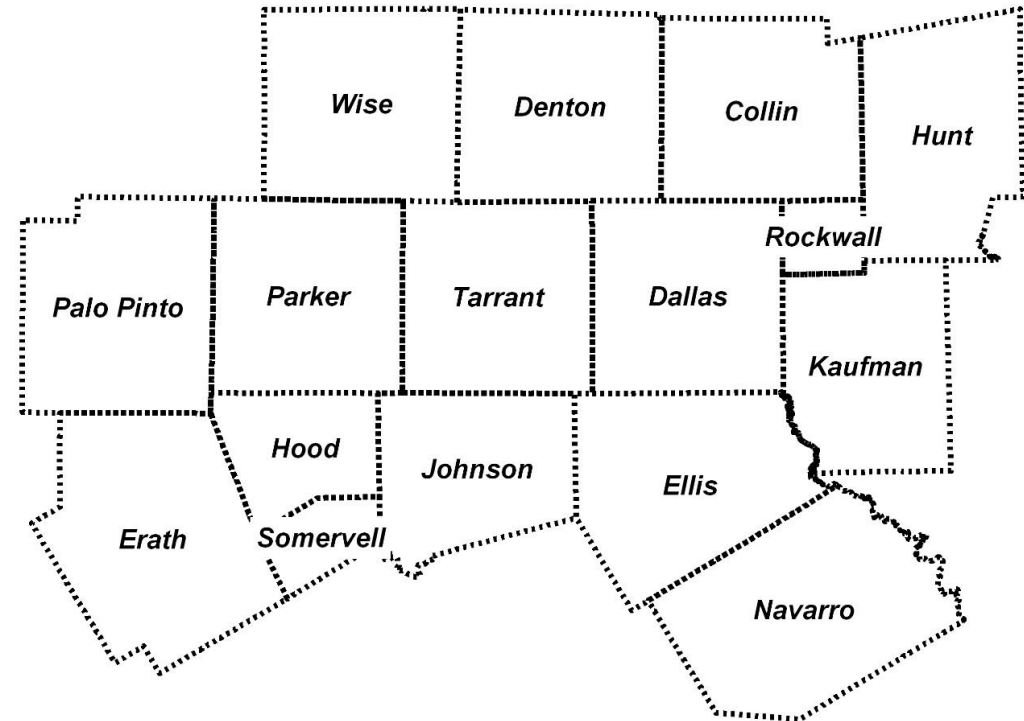
AGENDA

- Intro to North Central Texas Council of Governments
- What is Access North Texas?
- Existing Services
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NCTCOG

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www.nctcog.org



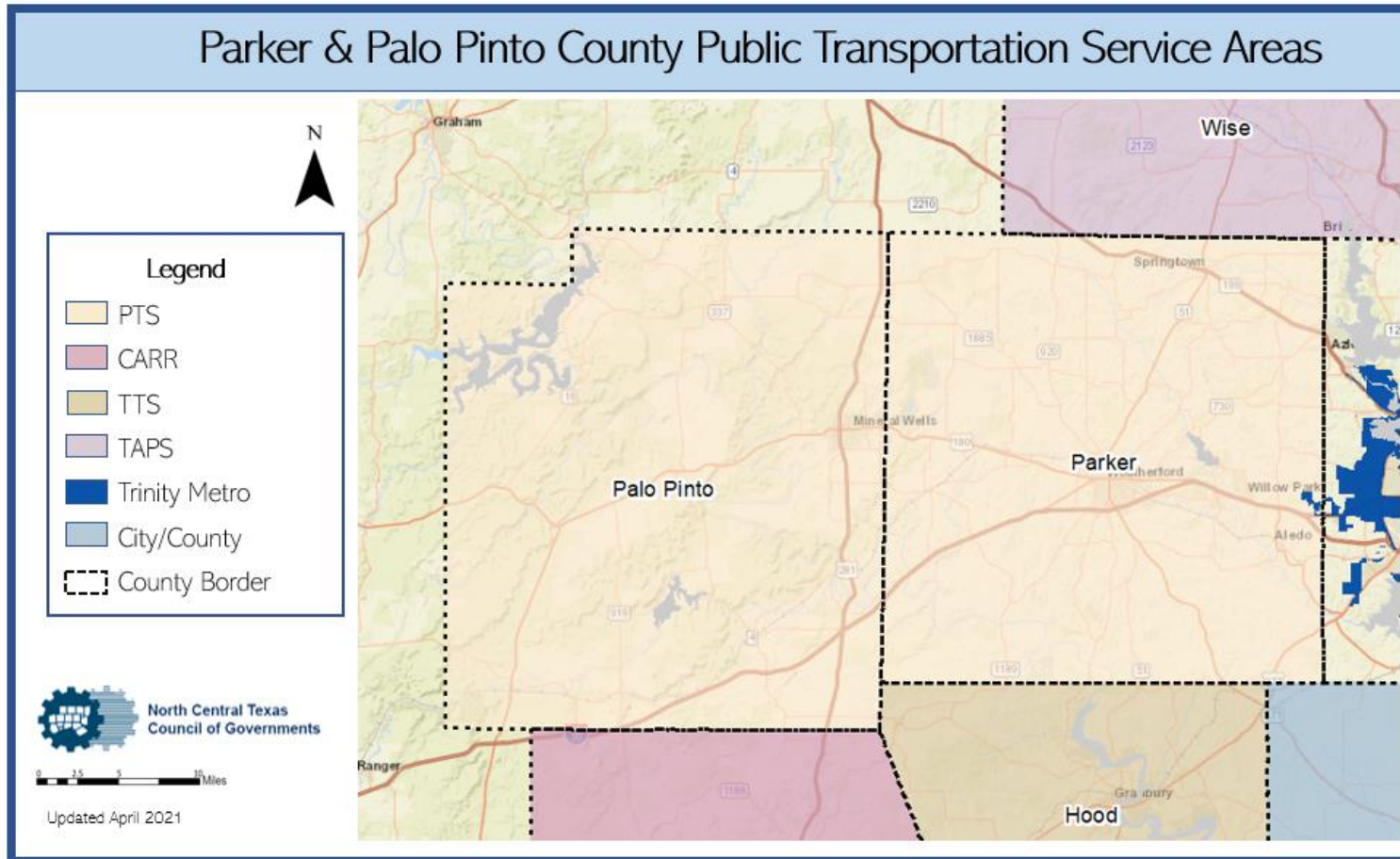
ACCESS NORTH TEXAS

- Regional Public Transportation Coordination Plan
- Required by FTA and TxDOT
- (How the information is used) - planning and funding decisions
- We want to know your transit needs
- Visit www.accessnorthtexas.org to find the 2018 update and public input opportunities for the 2022 update



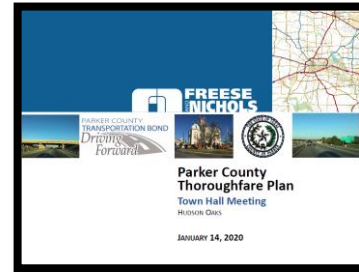
PARKER AND PALO PINTO EXISTING SERVICES

Parker & Palo Pinto County Public Transportation Service Areas

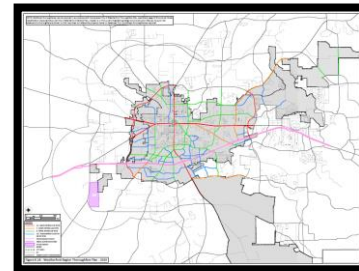


- Public Transit Services (PTS)
- Texas Kidney Health Care (TKHC) Program
- Trinity Metro Vanpool
- VA North Texas Health Care System Travel Benefits Program
- Veteran Transportation Service

EXISTING STUDIES



Parker County Thoroughfare Plan – 2020



Weatherford Thoroughfare Plan – 2020



Mineral Wells Economic Development Plan - 2019

In the last six months, have you missed any trips due to lack of transportation?

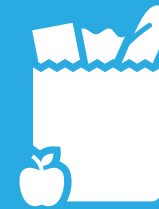




Image Provided By Getty

**What keeps you
from getting where
you need to go?**

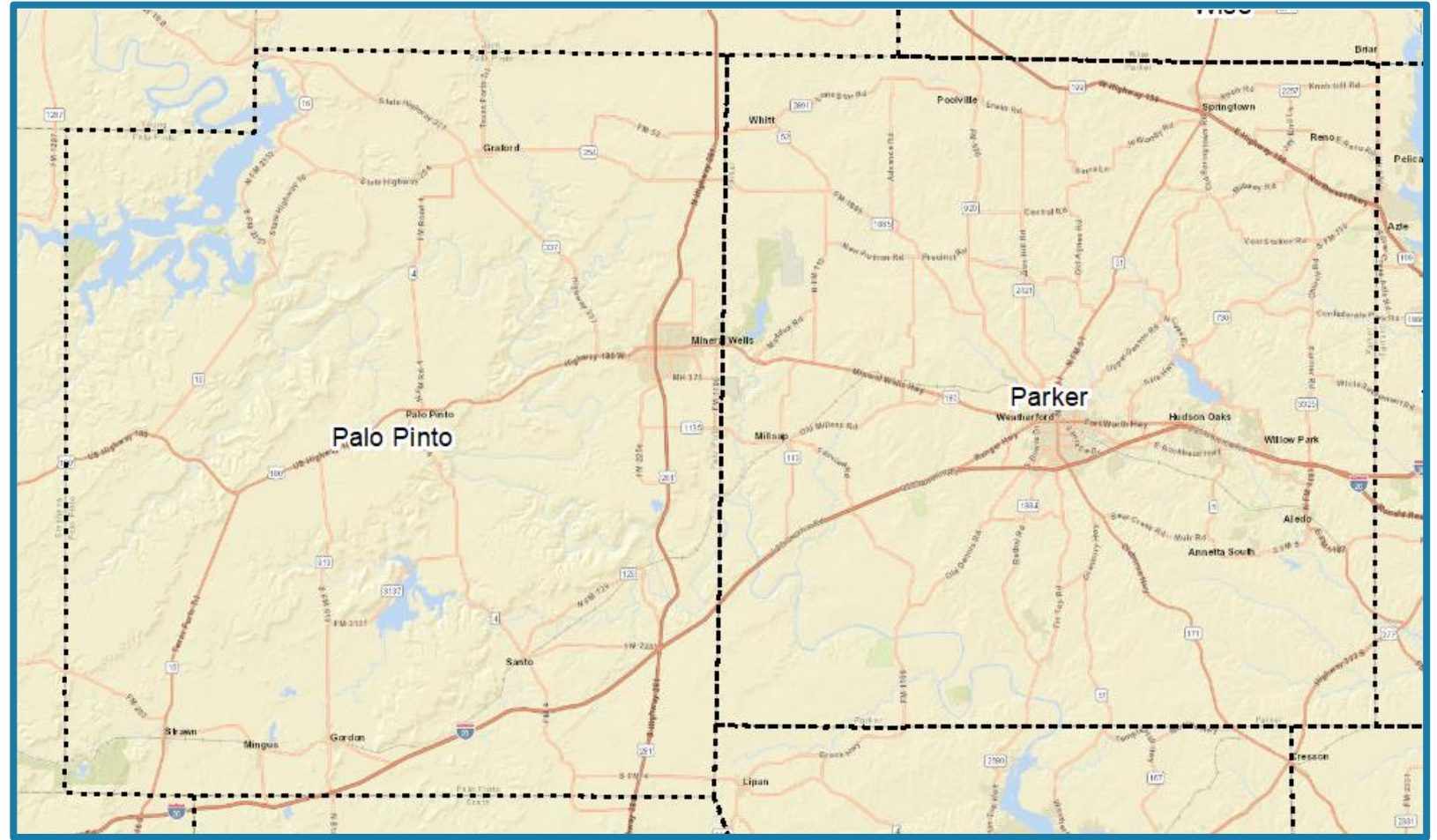
Which potential services would be most appealing to you or members of your household?





What is the best way to enhance your transit experience?

How can transit service be improved within your county?



2018 Strategies

- **Strategy 1 Improve access** to: Mental health appointments, Social service appointments, Medical appointments, and Job training and job opportunities
- **Strategy 2 Improve the ride and wait times** on transit services to increase the feasibility and acceptability of transit for everyday trips
- **Strategy 3 Create and maintain a coordinating committee** to discuss ongoing transportation needs
- **Strategy 4 Explore partnerships** with local employers, medical centers, cities, and other agencies to fund additional transit services
- **Strategy 5 Explore partnerships** to increase the **affordability of fares** for those most in need
- **Strategy 6 Advocate** for agencies to **integrate funding sources** to maximize efficiency and increase available affordable public transportation
- **Strategy 7 Conduct targeted marketing** to local agencies about existing transportation resources
- **Strategy 8 Work with 2-1-1** at least twice a year to ensure public transportation resources are up-to-date

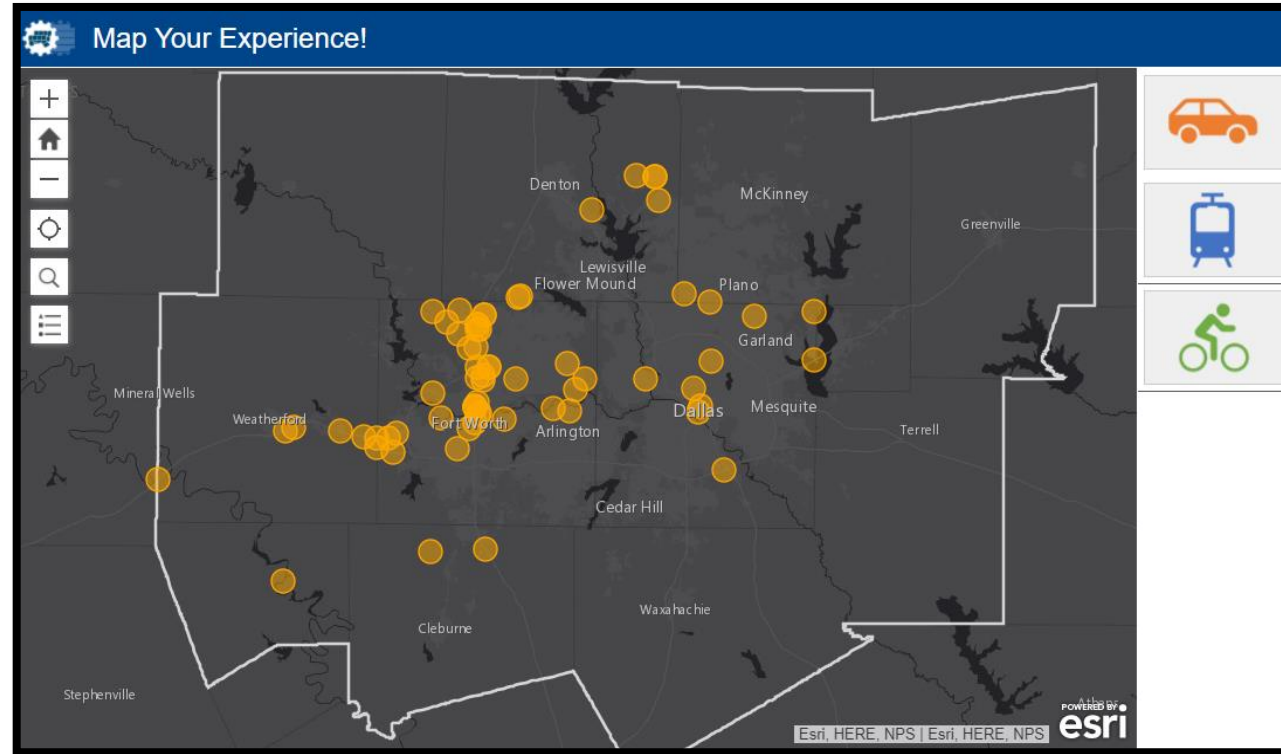
TAKE THE SURVEY



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MAP YOUR EXPERIENCE



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TIMELINE



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General Comments or Questions:

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North Central Texas

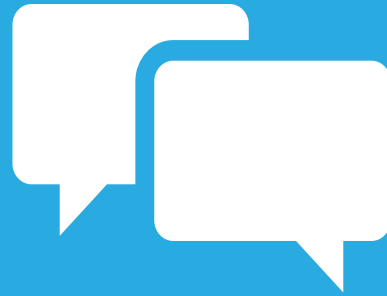
Council of Governments



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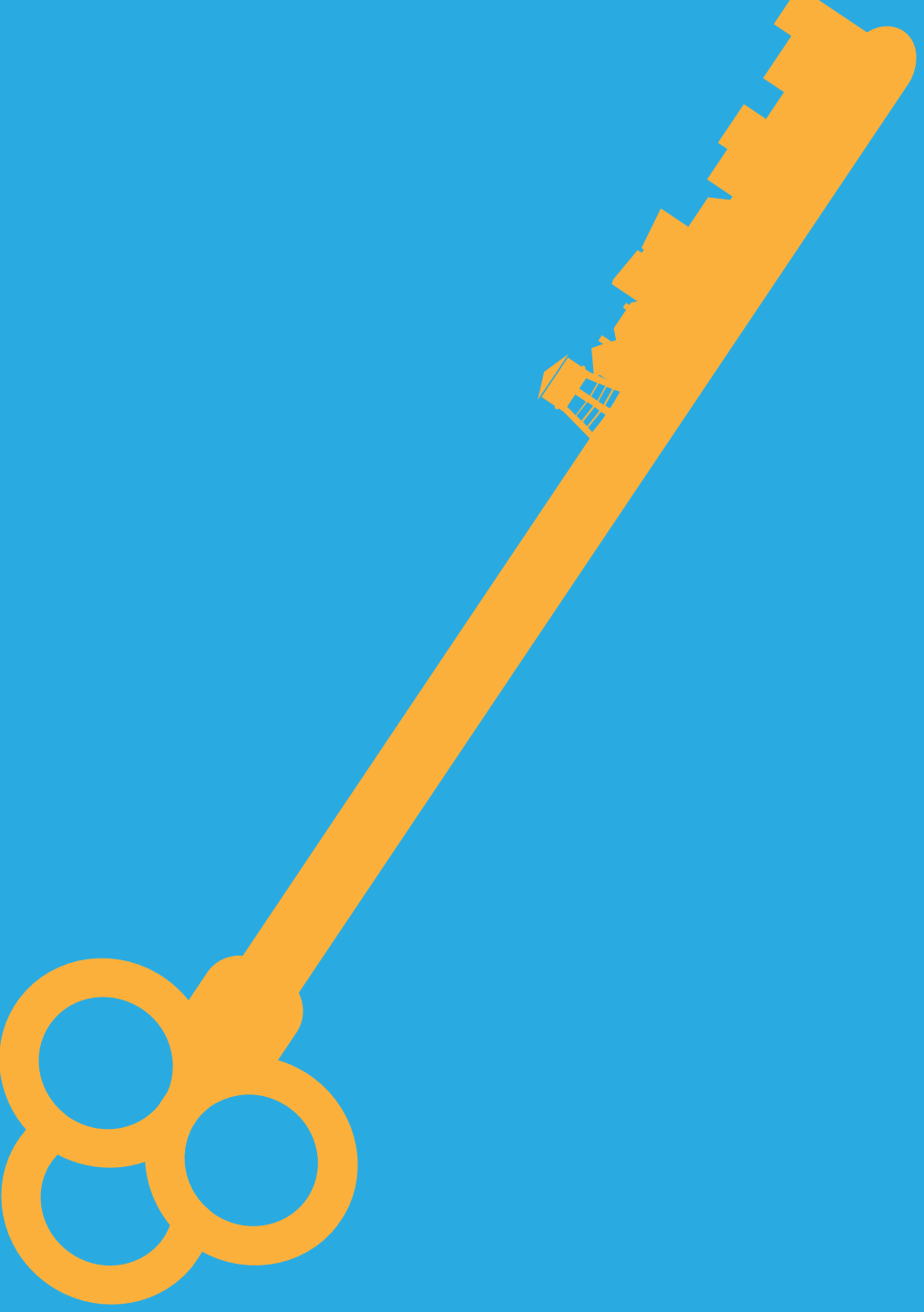


Use the “raise your hand” feature or comment in the chat box to add to the discussion.



Introductions:

Feel free to indicate your name and/or organization in the chat.



ACCESS NORTH TEXAS

Rockwall County Public Outreach Meeting
May 12, 2021
Hosted over Zoom

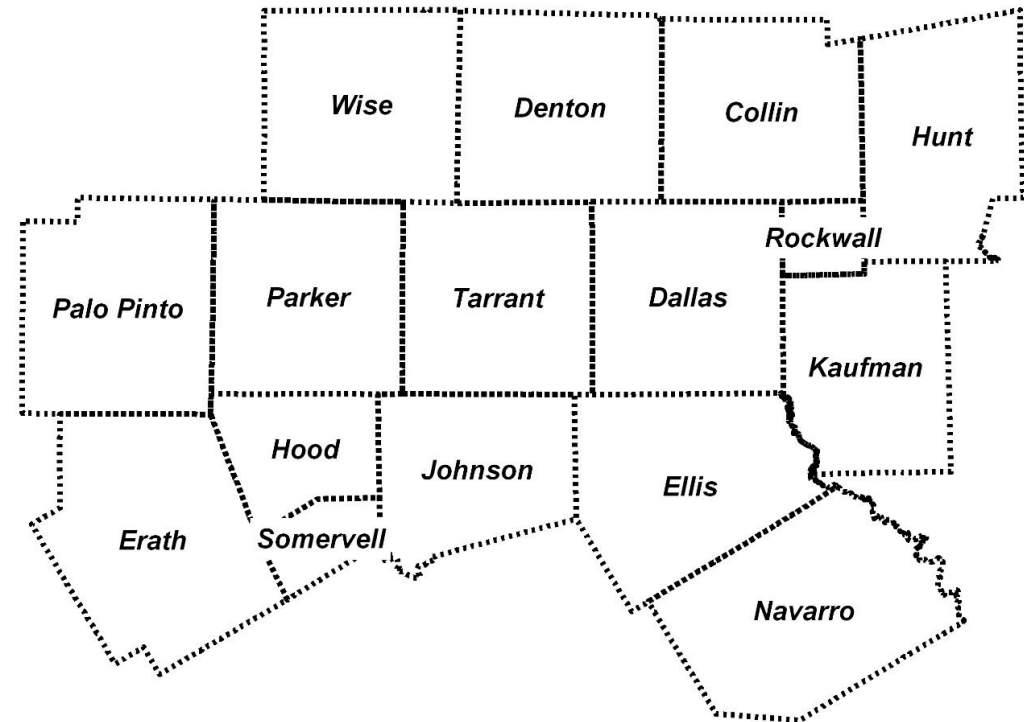
AGENDA

- Intro to North Central Texas Council of Governments (NCTCOG)
- What is Access North Texas?
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www.nctcog.org



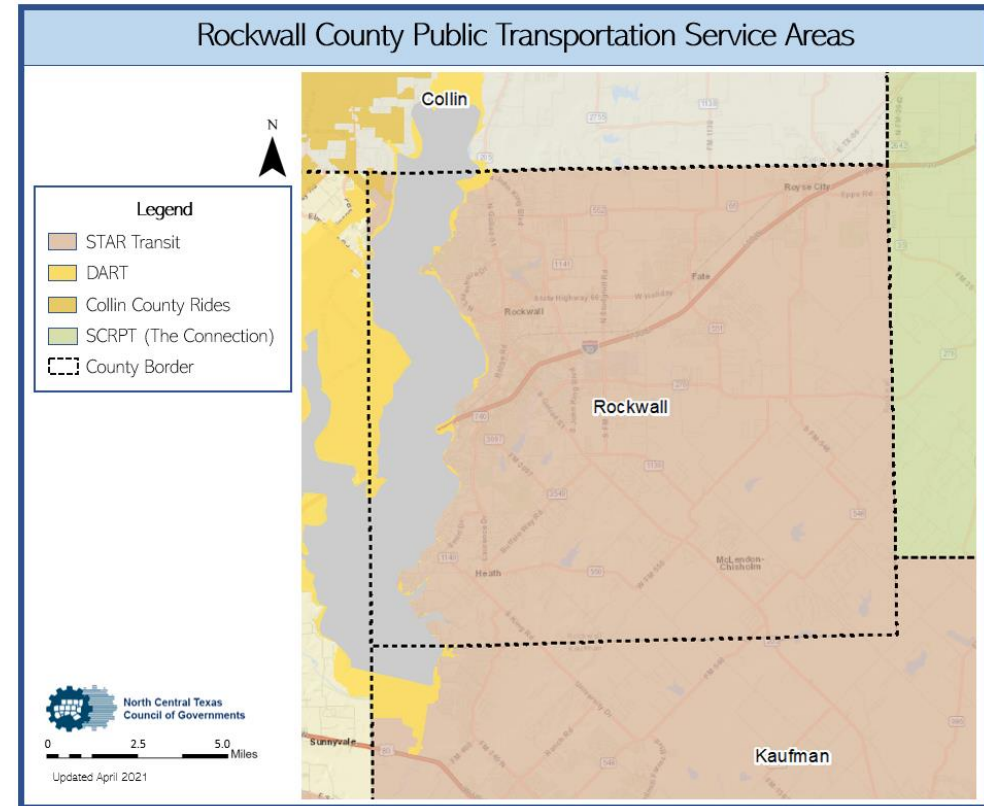
ACCESS NORTH TEXAS

- Regional Public Transportation Coordination Plan
- Required by FTA and TxDOT
- Used for planning and funding decisions
- We want to know your transit needs.
- Visit www.accessnorthtexas.org to find the 2018 update and public input opportunities for the 2022 update.



ROCKWALL COUNTY EXISTING SERVICES

- STAR Transit
- DART Vanpool and GoLink
- Texas Kidney Health Care (TKHC) Program
- VA North Texas Health Care System Travel Benefits Program
- Veteran Transportation Service



ROCKWALL EXISTING STUDIES

- Royse City 2030 (2017 Comprehensive Plan)
- OUR Hometown Vision 2040 Comprehensive Plan (City of Rockwall, 2018)
- City of Heath Comprehensive Plan (2018)
- Rowlett Comprehensive Plan (2019)
- McLendon-Chisholm Comprehensive Plan (in progress)
- Forward Fate (in progress)
- East Dallas, Kaufman, and Rockwall Counties Regional Transit Study (NCTCOG, upcoming)

In the last six months, have you missed any trips due to lack of transportation?

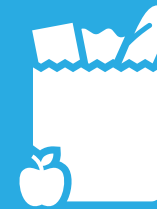




Image Provided By Getty

**What keeps you
from getting where
you need to go?**

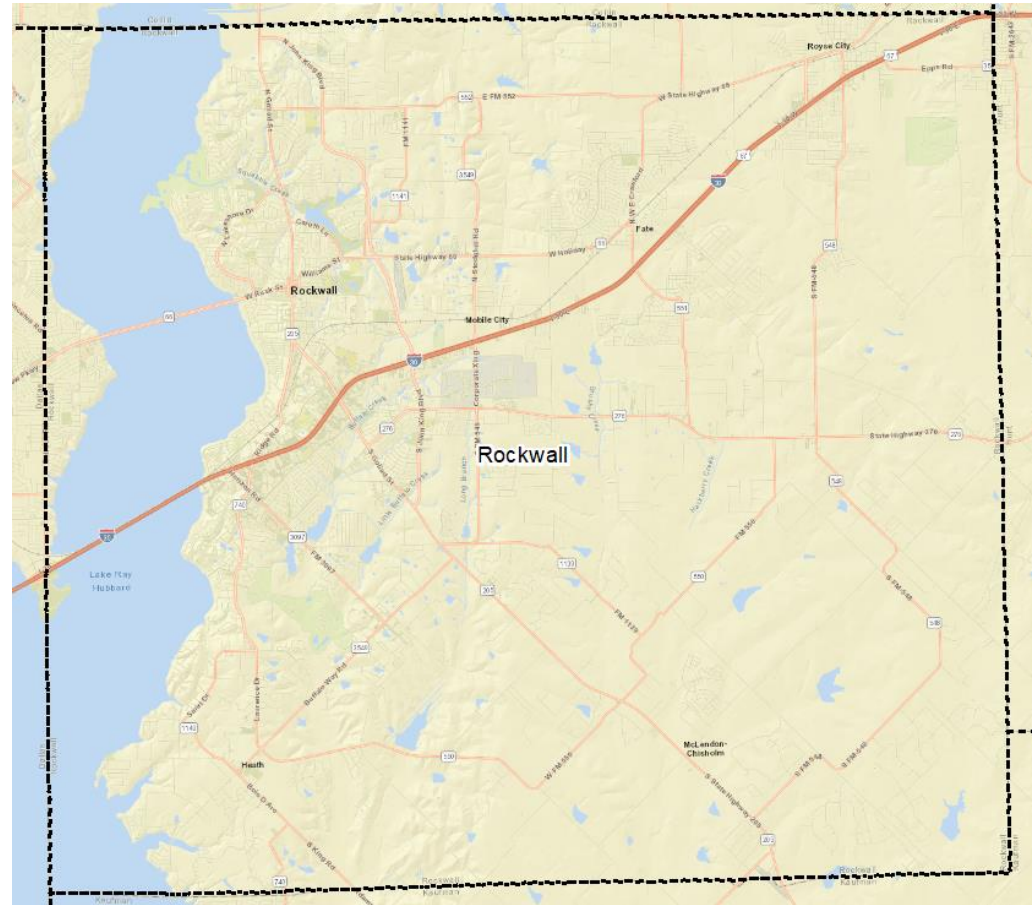
Which potential services would be most appealing to you or members of your household?





What is the best way to enhance your transit experience?

How can transit service be improved within your county?



Improve access to Medical appointments in Rockwall, Mental wellness clinics, YMCA, Grocery stores, and Texas Workforce Commission in Dallas

Create and maintain a coordinating committee to discuss ongoing transportation needs

Explore partnerships to increase the affordability of fares for those most in need

Improve transit connections across county borders, particularly for medical appointments and access to education

Coordinate with local residences, businesses, medical centers, and other organizations to group trips to improve efficiency and the rider's experience

Advocate for agencies to integrate funding sources to maximize efficiency and increase available affordable public transportation

Continue to conduct targeted marketing to local agencies about existing transportation resources

Work with 2-1-1 at least twice a year to ensure public transportation resources are up-to-date

ROCKWALL STRATEGIES

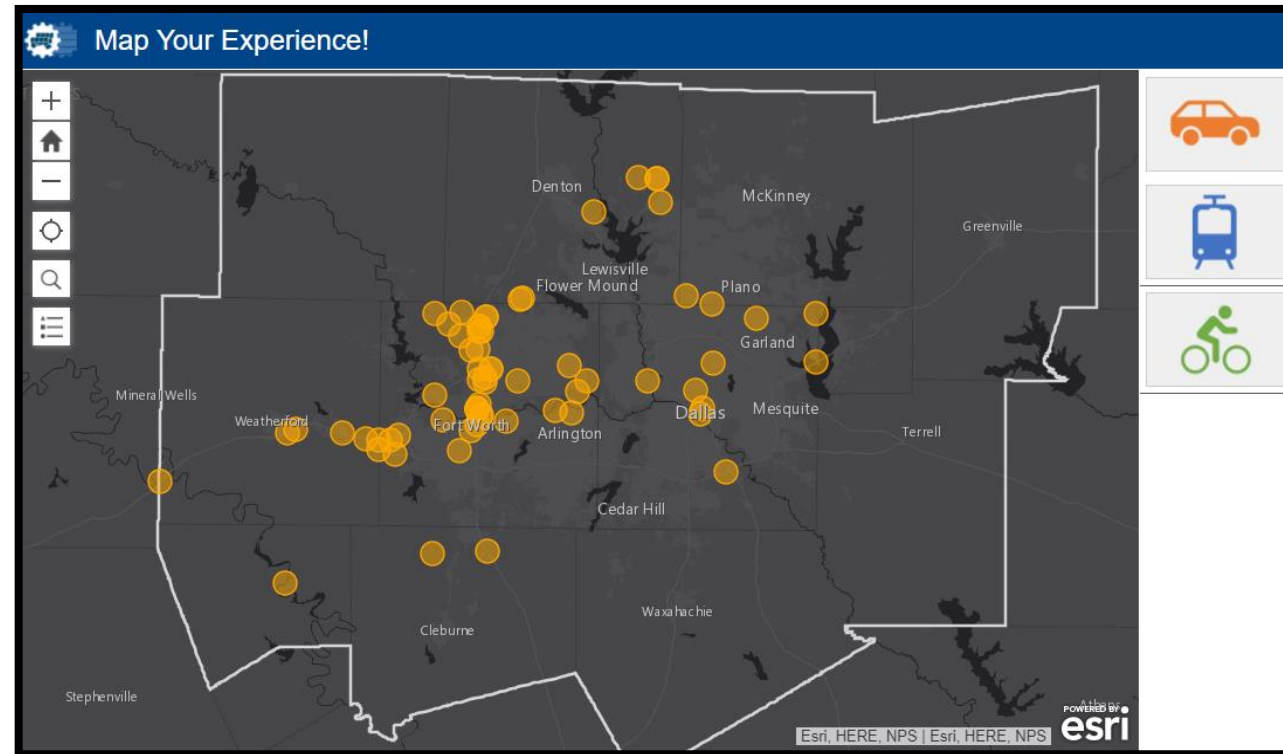
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TIMELINE



CONTACT US

General Comments or Questions:

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THANK YOU



Please place microphones on mute to prevent background noise.



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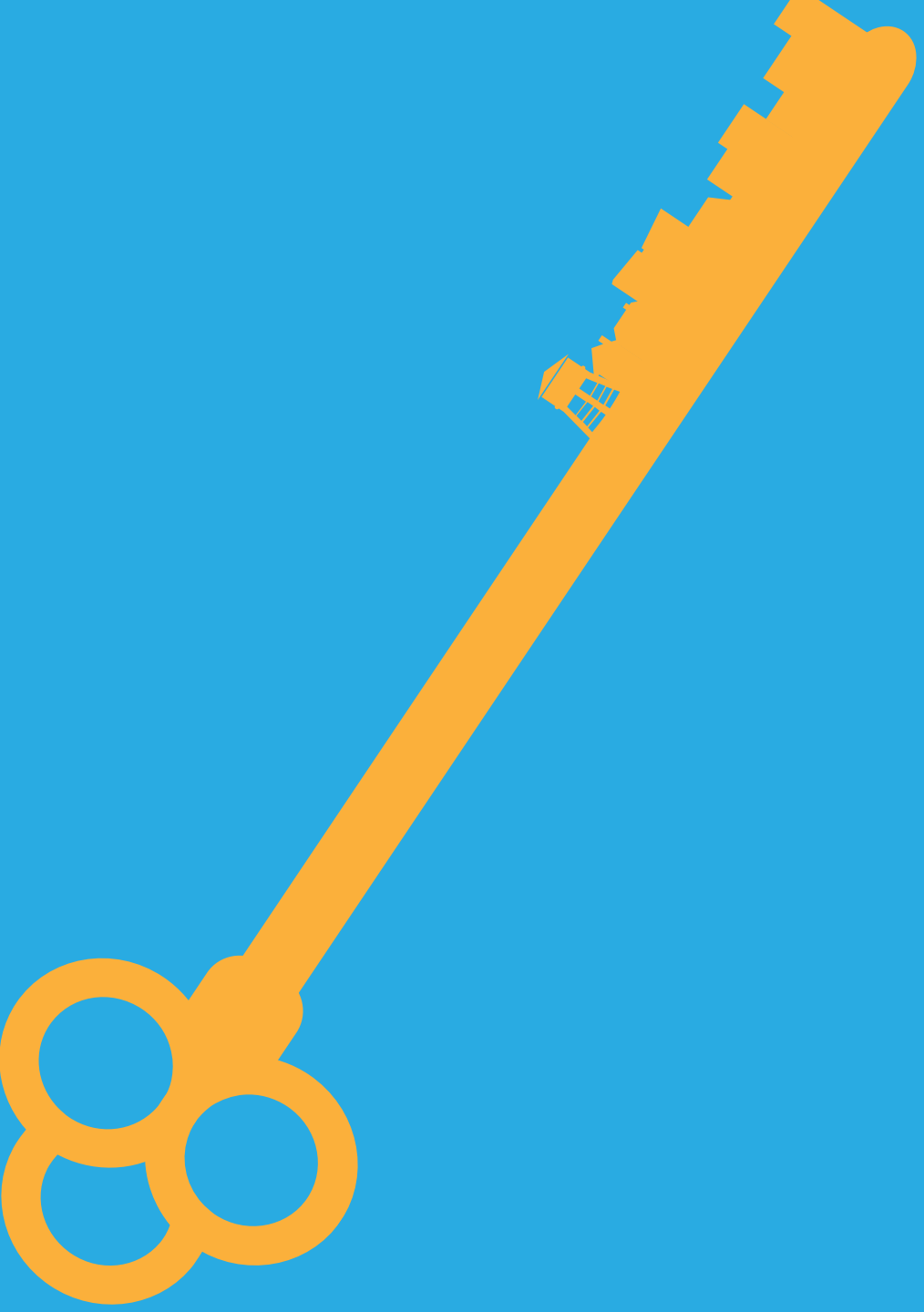


Use the “raise your hand” feature or comment in the chat box to add to the discussion.



Introductions:

Feel free to indicate your name and organization/city of residence in the chat.



ACCESS NORTH TEXAS

Tarrant County Public Outreach Meeting
July 10, 2021
Hosted over Microsoft Teams

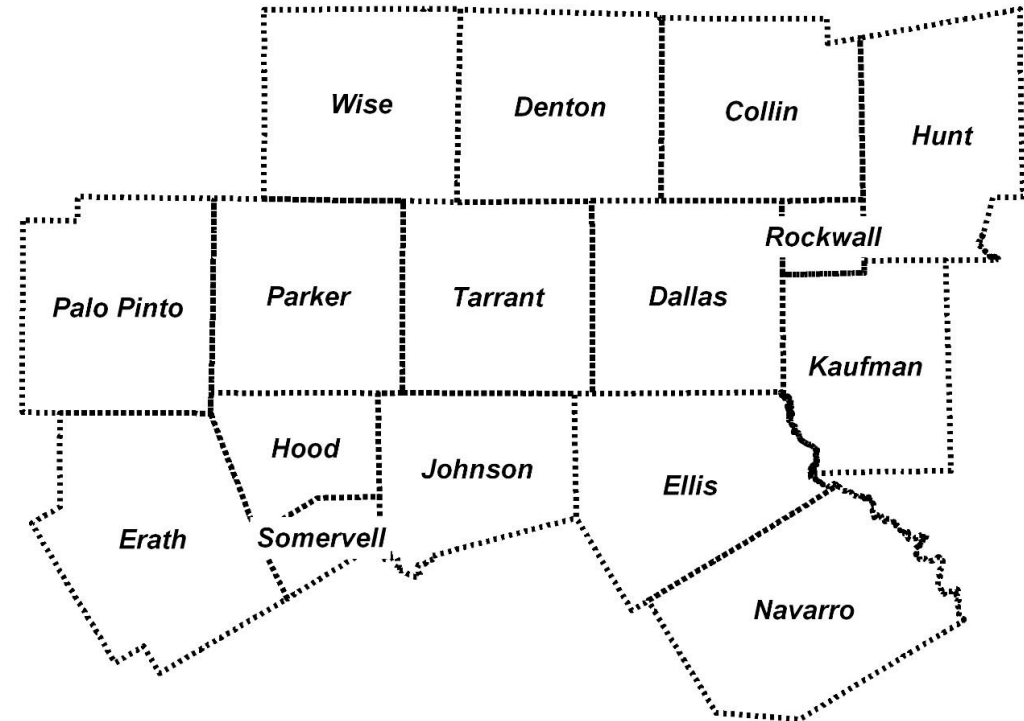
AGENDA

- Intro to North Central Texas Council of Governments (NCTCOG)
- What is Access North Texas?
- Existing Services
- Your Feedback
- Take the Survey
- Map Your Experience
- Timeline
- Contact Us

NCTCOG

- Established in 1966 as a voluntary association assisting local governments in the North Central Texas region.
- **PLANNING** for common needs
- **COOPERATING** for mutual benefit
- **COORDINATING** for sound regional development
- The Transportation Department, federally designated as the Metropolitan Planning Organization (MPO), coordinates service and creates short-term and long-term plans.

www.nctcog.org



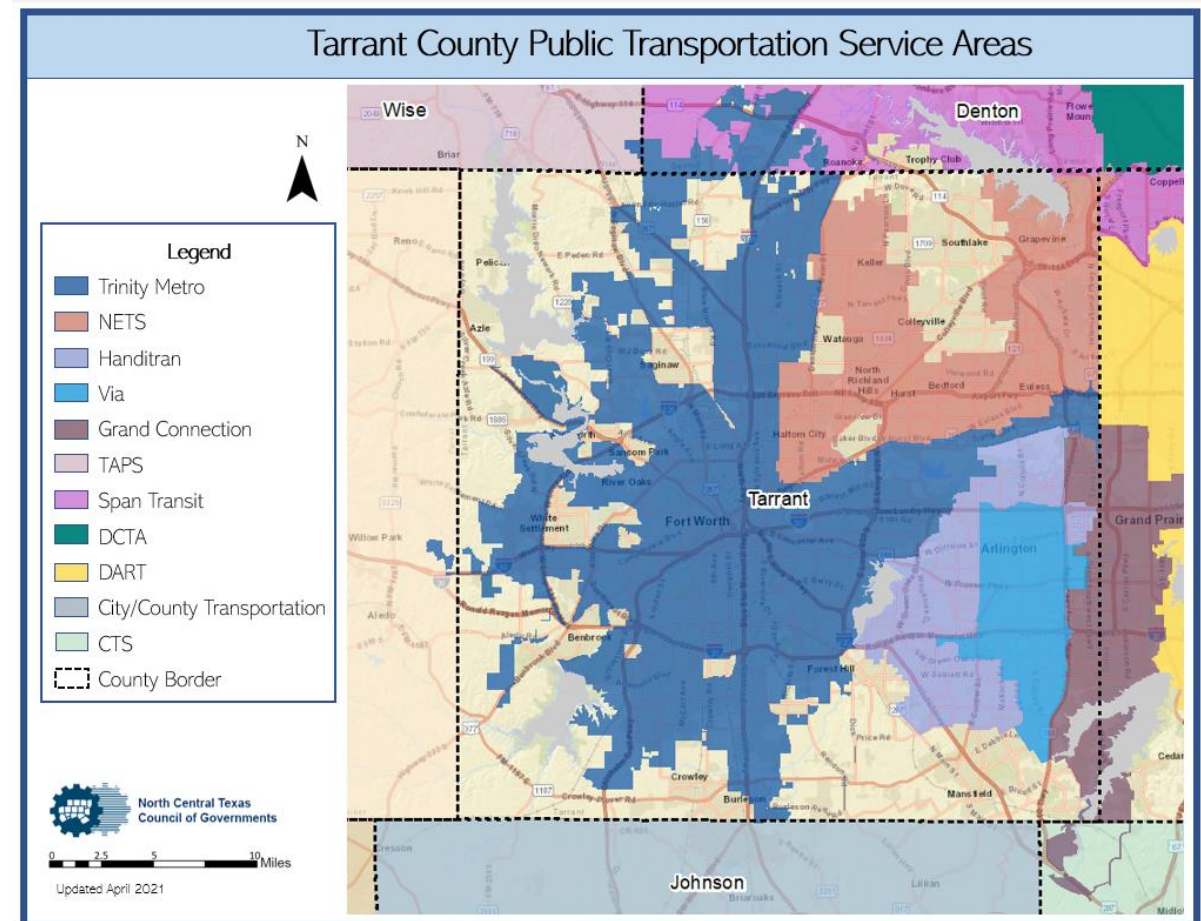
ACCESS NORTH TEXAS

- Regional Public Transportation Coordination Plan
- Required by FTA and TxDOT
- Used for planning and funding decisions
- We want to know your transit needs.
- Visit www.accessnorthtexas.org to find the 2018 update and public input opportunities for the 2022 update.

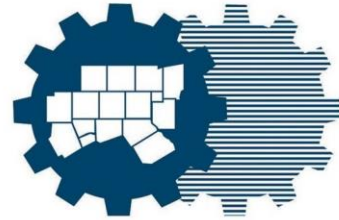


TARRANT COUNTY EXISTING SERVICES

- Trinity Metro
- Trinity Railway Express (TRE)
- North Texas Xpress Bus Service
- City of Arlington Via Rideshare & Handitran
- Northeast Transportation Service (NETS)



RELATED PLANNING EFFORTS



**North Central Texas
Council of Governments**

- Tarrant County Transit Study (ongoing)
- Mobility 2045, 2018
- Regional On-board Survey, 2014
- A Better Connection, 2021



DISCUSSION

Which trips are being missed?

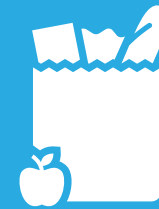




Image Provided By Getty

What are the barriers?

Which potential services are most appealing?





What is the best way to enhance your transit experience?



HOW CAN TRANSIT SERVICE BE IMPROVED WITHIN YOUR COUNTY?

2018 Tarrant County Strategies

1

Increase Affordable
Mobility Solutions

2

Connect
Communities
County-Wide and
Across the Region

3

Expand Public
Awareness, Education,
Skills Development,
and Traveler Support
Services

4

Implement a Holistic
Approach to Wellness
Transportation

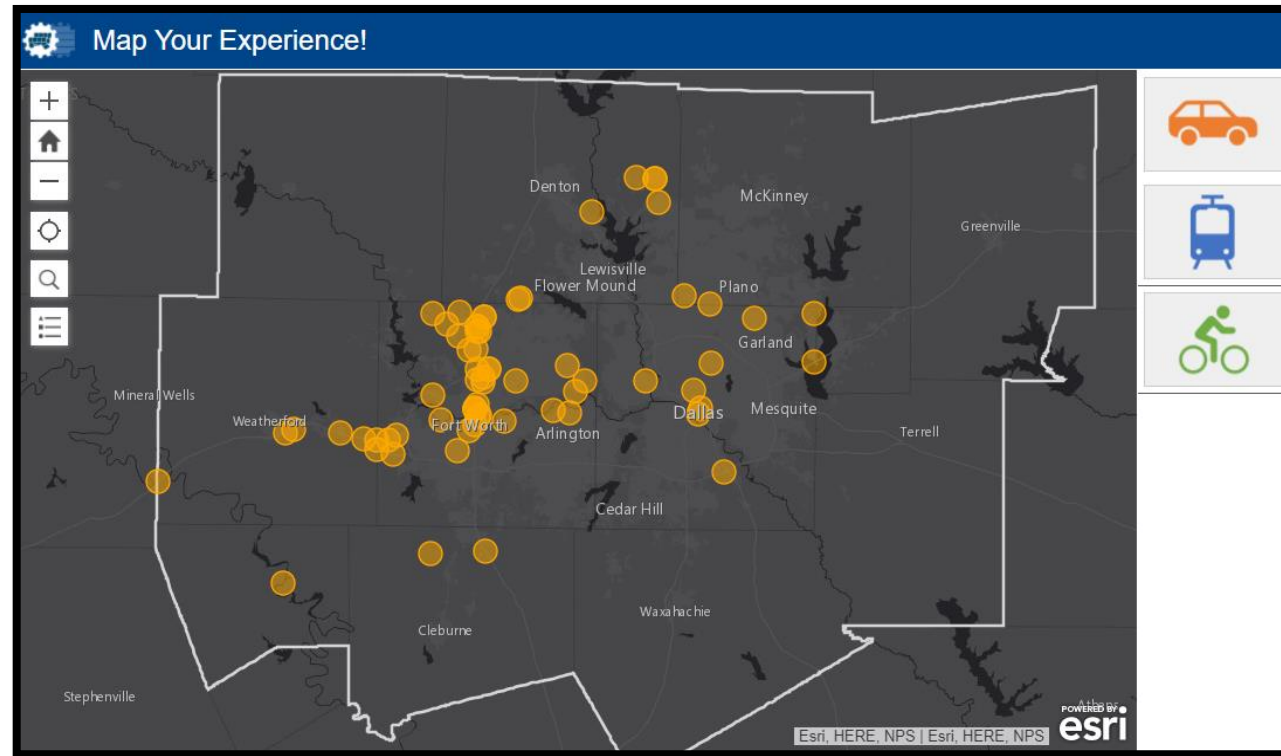
TAKE THE SURVEY



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MAP YOUR EXPERIENCE



<http://www.nctcog.org/mapyouexperience>

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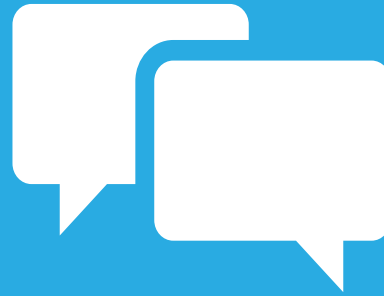
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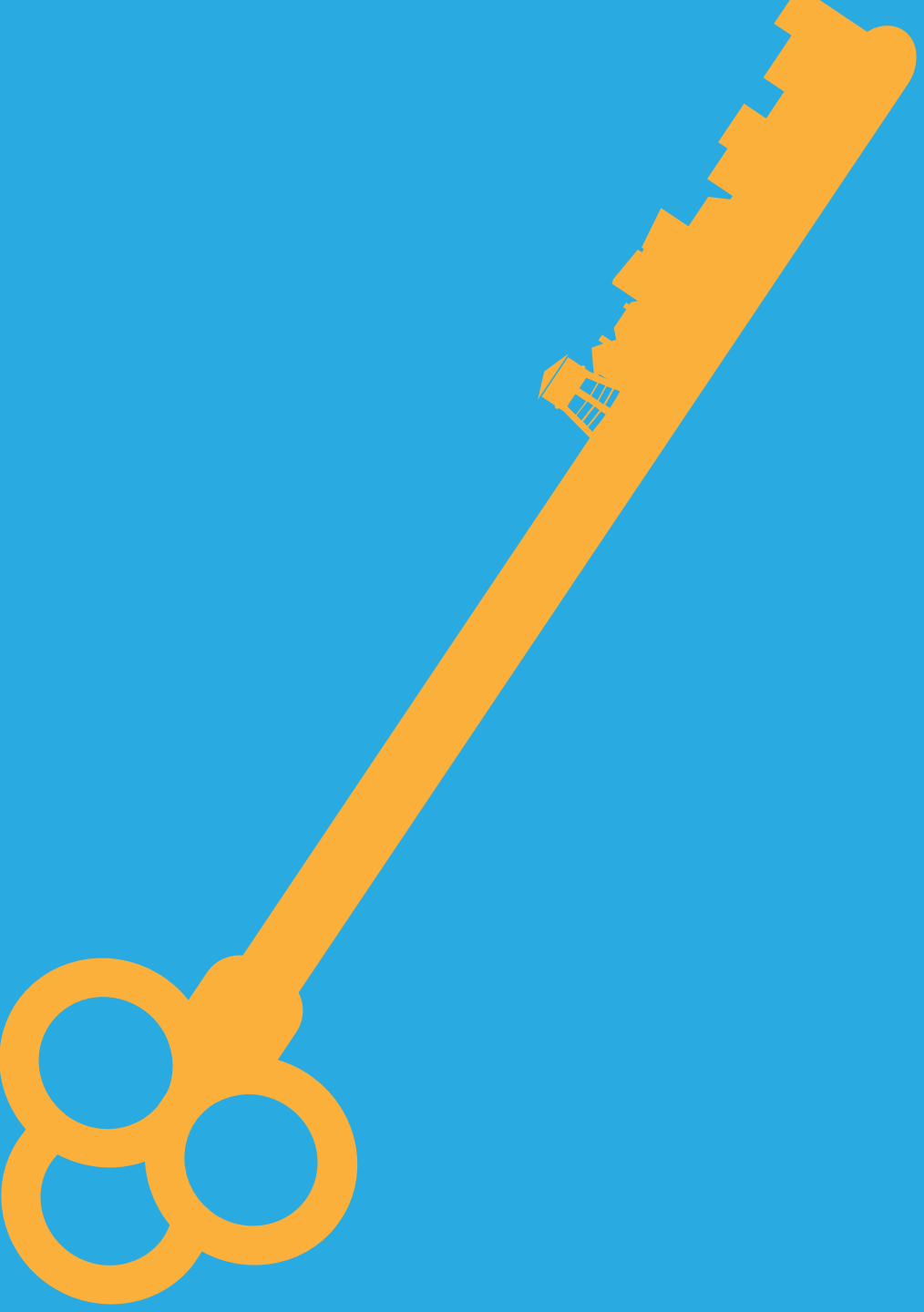
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ACCESS NORTH TEXAS

Wise County Public Outreach Meeting
June 2, 2021 & June 3, 2021
Hosted over Zoom

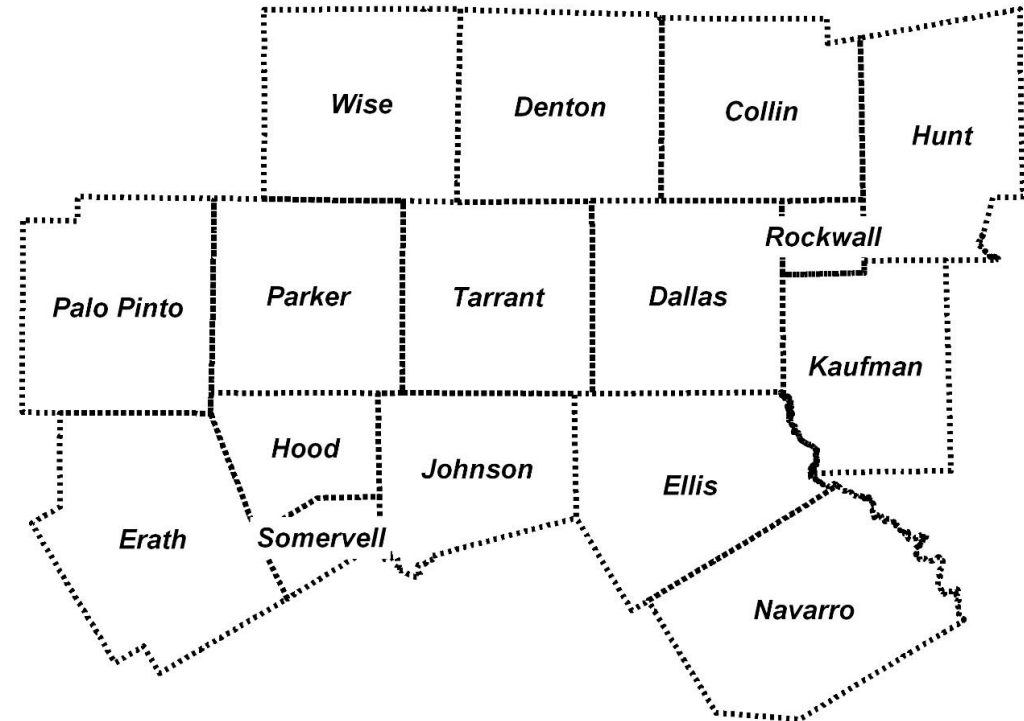
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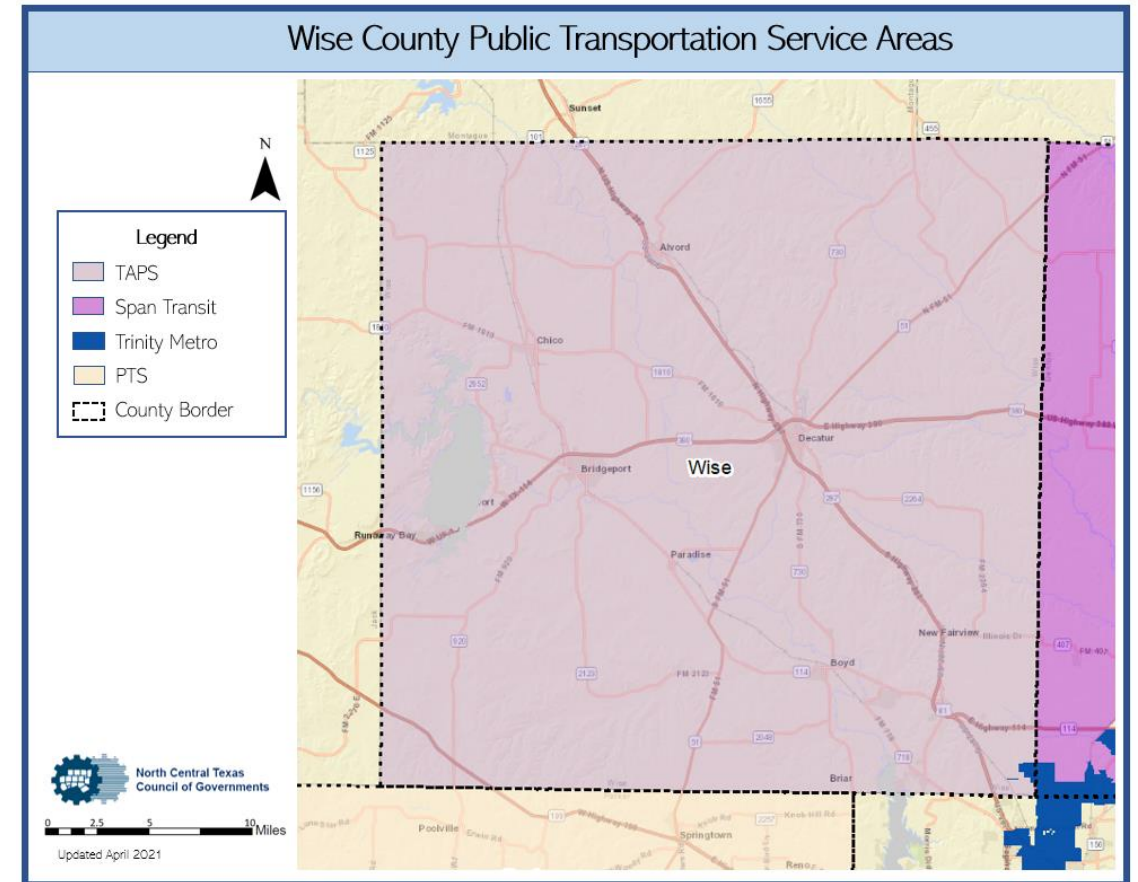
ACCESS NORTH TEXAS

- Regional Public Transportation Coordination Plan
- Required by FTA & TxDOT
- How the information is used - planning & funding decisions
- We want to know your transit needs.
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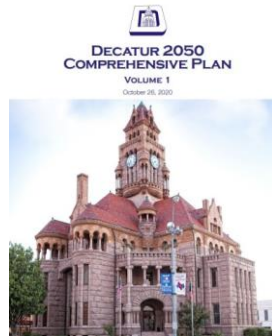


WISE COUNTY EXISTING SERVICES

- Texoma Area Paratransit System (TAPS)
- Texas Kidney Health Care (TKHC) Program
- Trinity Metro Vanpool
- VA North Texas Health Care System Travel Benefits Program
- Veteran Transportation Service



WISE COUNTY EXISTING STUDIES



Decatur 2050 Comprehensive Plan (2020)



City of Rhome Comprehensive Plan

In the last six months, have you missed any trips due to lack of transportation?





Image Provided By Getty

**What keeps you
from getting where
you need to go?**

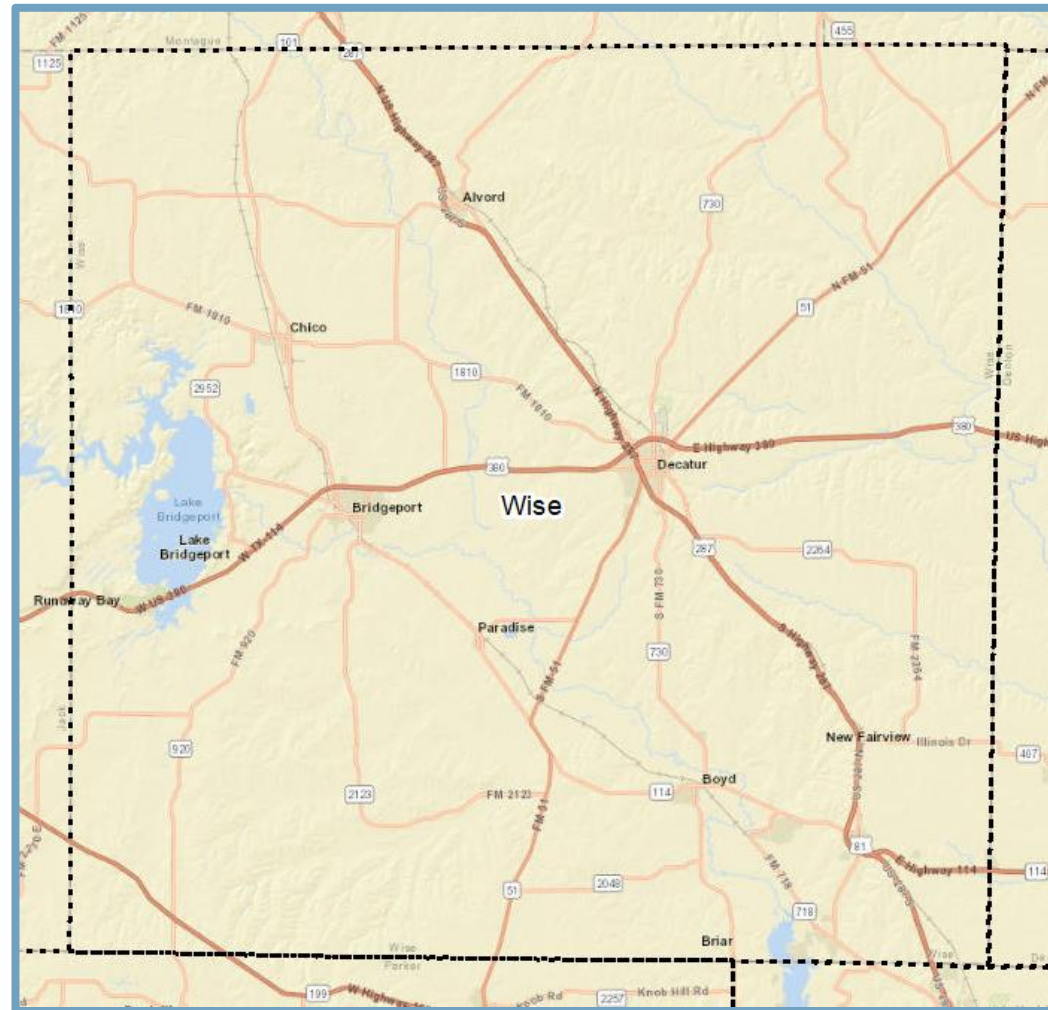
Which potential services would be most appealing to you or members of your household?





What is the best way to enhance your transit experience?

How can transit service be improved within your county?



WISE COUNTY 2018 STRATEGIES

Strategy 1 Improve access to: (1) Dialysis appointments, (2) Out-of-county medical appointments, particularly in Tarrant County and Denton County, (3) Medical facilities in the evenings and early mornings

Strategy 2 Develop partnerships with non-profits, employers, medical facilities, and other partners to improve access to local and regional destinations

Strategy 3 Explore partnerships to provide additional transportation for needs other than medical or work

Strategy 4 Continue to conduct targeted marketing to local agencies about existing transportation resources

Strategy 5 Conduct travel training or train the-trainer

Strategy 6 Advocate for transit agencies to integrate funding sources to maximize efficiency and increase the availability of affordable public transportation

Strategy 7 Establish consistent and effective driver recruitment and retention programs for public transportation services to address difficulties in retaining drivers in Wise County

Strategy 8 Work with 2-1-1 at least twice a year to ensure transportation resources are up-to-date

Strategy 9 Contract with local agencies with a language program to provide translated transit info (over the phone, online, print, etc.)

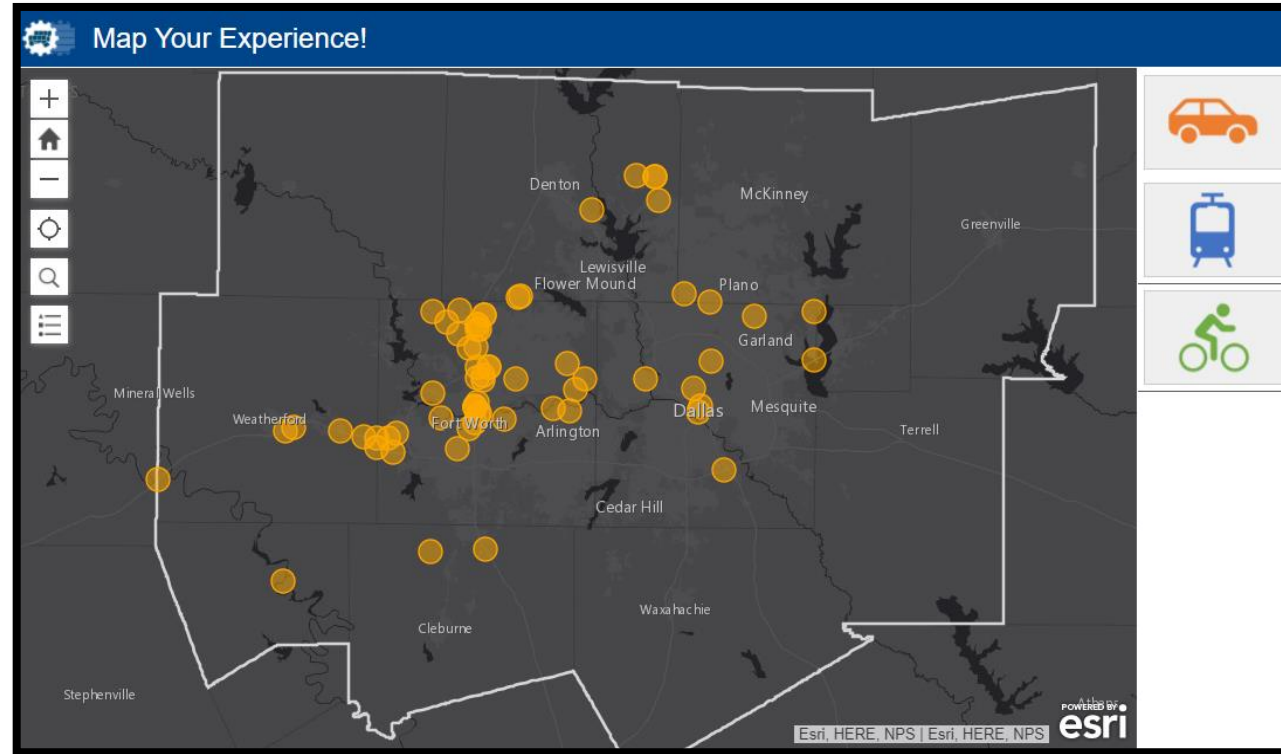
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