



# TEXAS COMMISSION ON LAW ENFORCEMENT

## Intermediate Telecommunicator Proficiency Certification Requirements Chart Commission Rules 221.1, 221.3

### Requirements

- an active license or appointment
- Basic Telecommunicator Certificate
- 2 years of service
- 120 hours of training
- 3812** TDD/TTY for Telecommunicators or **412** TDD/TTY for Telecommunicators D.E.  
(within the last six (6) months)

AND

One course from each category or the equivalent, once during career.

COURSES		EQUIVALENT	
<b>Cultural Diversity</b>			
3939	Cultural Diversity	394	TCOLE Learning
		39393	DPS Cultural Diversity - Online
		3737	New Supervisor's Course (first time supervisor only)
<b>Ethics</b>		<b>Equivalent</b>	
3920	Ethics in Law Enforcement	3925	Ethics for Law Enforcement D.E.
<b>Crisis Communications</b>		<b>Equivalent</b>	
2120	Crisis Communications Telecommunicators	420	Crisis Communications Telecommunicators D.E.
<b>Spanish</b>		<b>Equivalent</b>	
2109	Spanish for Law Enforcement	2110	Spanish for Law Enforcement D.E.
		2111	Spanish for Law Enforcement Test-Out
		22109	Spanish for Telecommunicators
		34003	Spanish for 911/Dispatch-On Patrol
		34001	Spanish for Law Enforcement-On Patrol
<b>TCIC/NCIC</b>		<b>Equivalent</b>	
3802	TCIC/NCIC for Full Access Operators	3809	NLETS/TLET
		3811	TLETS/NLETS and TCIC/NCIC Basic Procedures

Once ALL requirements have been met the system updates your file. Actual certificates may be ordered from your "My TCOLE Account, My Records, Awards."