



TEXAS COMMISSION ON LAW ENFORCEMENT

Masters Telecommunicator Proficiency Certification Requirements Chart Commission Rules §221.1 and 221.3

Requirements

- an active license or appointment 221.1
- Basic Telecommunicator Certificate
- Intermediate Telecommunicator Certificate
- Advanced Telecommunicator Certificate
- 8 years of service
- 500 hours of training
- 3812 TDD/TTY for Telecommunicators or 412 TDD/TTY for Telecommunicators D.E.**
(within the last six (6) months)

AND

One course from each category or the equivalent, once during career.

COURSES

EQUIVALENT

Cultural Diversity

3939	Cultural Diversity	394	TCOLE Learning
		39393	DPS Cultural Diversity - Online
		3737	New Supervisor's Course (first time supervisor only)

Ethics

Equivalent

3920	Ethics in Law Enforcement	3925	Ethics for Law Enforcement D.E.
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Crisis Communications

Equivalent

2120	Crisis Communications Telecommunicators	420	Crisis Communications Telecommunicators D.E.
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Spanish

Equivalent

2109	Spanish for Law Enforcement	2110	Spanish for Law Enforcement D.E.
		2111	Spanish for Law Enforcement Test-Out
		22109	Spanish for Telecommunicators
		34003	Spanish for 911/Dispatch-On Patrol
		34001	Spanish for Law Enforcement-On Patrol

TCIC/NCIC

Equivalent

3802	TCIC/NCIC for Full Access Operators	3809	NLETS/TLET
		3811	TLETS/NLETS and TCIC/NCIC Basic Procedures

Once ALL requirements have been met the system updates your file. Actual certificates may be ordered from your "My TCOLE Account, My Records, Awards."