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**From:** Jack Wilkins

**Sent:** Monday, September 15, 2008 11:25 PM

**To:** Sherry Decker

**Cc:** Sonya Lopez-Clauson; Amy Bedford; Dodson, Lisa (HCSO); Bobby Wright; Shiela Hunt

**Subject:** TERT

Just wanted to say thank you. I just came down from the temp dispatch stations for the EOC for the Galveston County Sheriff's Office. They are so thankful for the help. I was listening while one of the TERT responders was handling some of the calls that came in, she was doing an excellent job of dealing with people, some angry, others just desperate.

The two SO dispatchers were just so thankful, just to have someone there to help them at their stations so they could sit back every once in awhile.

We may be making additional request, especially the for the City of Galveston.

Below are some photos of the event, as you will see, the damage across the County is severe, road to recovery will be a long one. Some of these dispatchers have yet to be able to leave to check on their homes and families, while others have no homes to go back to.

[http://www.jackwilkins.smugmug.com/gallery/5953301\\_tntAK#P-1-15](http://www.jackwilkins.smugmug.com/gallery/5953301_tntAK#P-1-15)

[http://jackwilkins.smugmug.com/gallery/5973656\\_S5rmH#372775342\\_C4do7](http://jackwilkins.smugmug.com/gallery/5973656_S5rmH#372775342_C4do7)

Will be in touch tomorrow. Thanks again

Jack Wilkins

Galveston County Emergency Communication District  
Operations Manager