

North Central Texas Area Agency on Aging

For more information about the
Care Coordination
Program, or other services for
older adults, call:

**1-800-272-3921 or
metro (817) 695-9194**

Office hours:

Monday - Friday 8 a.m. – 5 p.m.



A Leader in Personal Response
Services and Medical Alarms
Established in Texas in 1991.

We Call for Help- When You Can't.

Metro (972) 318-0161

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Care Coordination:

Helping Older Persons
Live on Their Own



A Program of the
North Central Texas
Council of Governments

Care Coordination Program

What is the Care Coordination Program?

The Care Coordination Program provides at-home services for individuals age 60 and over who need multiple health or social services.

The program gives priority to older persons who have been through a health care crisis, live in rural areas, have difficulty caring for themselves, and have limited caregiver support.

How can the program help me?

If your situation places you at risk for nursing home care, a care coordinator may be able to help you get support services so you can remain in your own home.

Do I have to live in a specific county to get Care Coordination services?

The North Central Texas Area Agency on Aging offers Care Coordination services in Collin, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell and Wise counties.

What services may be available?

- Light housekeeping and meal preparation
- Home-delivered meals
- Emergency response services
- Minor home modification
- Medication assistance
- Durable medical equipment not covered by insurance
- Benefits counseling

Will the services cost me anything?

All clients are encouraged to help pay for services.

Contributions are not required, but may be recommended, based on your income and the cost of services provided.

To find out if you qualify for the Care Coordination Program, contact the North Central Texas Area Agency on Aging at 1-800-272-3921.

Based on the information you provide, a care coordinator may visit your home to evaluate your need for care and arrange services for you. The care coordinator will follow up with you regularly to adjust the services as needed.