



HEB Transit Sponsors

- ◆ 6 Stones Mission Network
- ◆ Chesapeake Energy
- ◆ City of Bedford
- ◆ City of Euless
- ◆ City of Hurst
- ◆ First Baptist Church of Hurst
- ◆ NEED (Northeast Emergency Distribution) East
- ◆ North Central Texas Council of Governments
- ◆ St. John the Apostle Catholic Church
- ◆ St. Michael Catholic Church/Christian Connection
- ◆ St. Vincent's Episcopal Cathedral Church
- ◆ United Memorial Christian Church
- ◆ United Way of Tarrant County
- ◆ Tarrant County



Participating Agencies

To determine eligibility or receive a transportation pass, contact one of the following organizations:

- ◆ **Christian Connection**
(817) 510-2741
3713 Harwood Rd.
Bedford, TX 76021
- ◆ **Mission Central**
(817) 595-0011
732A E. Pipeline Rd.
Hurst, TX 76053
- ◆ **NEED Center East**
(817) 280-0286
424 W. Bedford-Euless Rd.
Hurst, TX 76053
- ◆ **St. John the Apostle Catholic Church**
(817) 284-4811
7409 Glenview Drive
NRH, TX 76180
- ◆ **6 Stones Mission Network**
(817) 868-7400
209 N. Industrial Blvd., Suite 241
Bedford, Texas 76021

For more information visit
<http://www.hebtransit.org>

Or call:
(817) 258-8100



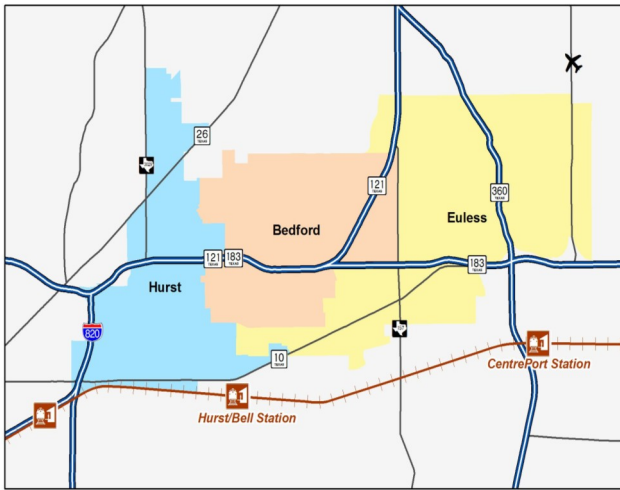
Serving transportation disadvantaged people in Hurst, Euless, and Bedford by providing access to destinations within those cities and the Hurst/Bell and CentrePort/DFW Airport Trinity Railway Express (TRE) Stations.

Contact participating agencies listed on back page for additional information.

Information

People that qualify for Northeast Transportation Service (NETS) or require transportation only to medical appointments are **not eligible** for HEB Transit service.

Transportation is provided only within the city limits of Hurst, Euless, and Bedford and to the Hurst/Bell and CentrePort/DFW Airport Trinity Railway Express Stations. (See map)



Transit service is provided Monday - Friday:
6:00 a.m. - 6:00 p.m.

Riders pay a \$2 cash fare for each one-way trip completed (\$4 round trip).

Service is not available Saturday, Sunday, or the following holidays:

New Year's Day, MLK Day, Presidents' Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day after Thanksgiving, Christmas Eve, and Christmas Day.

Scheduling a Trip

To schedule a trip:

1. Obtain an HEB Transit Pass from a participating agency.
(Listed on the back of this brochure.)
2. Call the telephone number on your pass **at least 48 hours** prior to your trip.
3. Reservations accepted Monday - Friday:
8:00 a.m. - 11:00 a.m. and
1:00 p.m. - 4:00 p.m.
 - ◆ Refer to actual transit service hours on the Information tab of this brochure.
5. Identify yourself as an HEB Transit customer.
6. Be prepared to give the following information:
 - A. Name
 - B. Phone Number
 - C. Transit Pass # (Located in the lower left-hand corner of your pass)
 - D. Date and time of your requested trip
 - E. Departure address
 - F. Destination address
 - G. Purpose of trip (e.g. work, shopping, etc.)
 - H. Total number of passengers (only dependent children are allowed)
 - I. Time of return trip, if needed
7. The day before your trip, a scheduler will call to confirm your appointment and provide an approximate pick-up time.
8. Please be prepared for the vehicle to arrive up to **15 minutes before or after** your scheduled pick-up time.

Rules of the Road

- ◆ The \$2 cash fare includes all guest trips taken with the primary adult rider, so a mother and her children, for instance, would ride one-way for a total of \$2, not \$2 each.
- ◆ Children age 16 and under must be accompanied by an adult.
- ◆ Customers wishing to cancel trips should call as soon as possible, but **must call by 3:00 p.m. the day prior** to the scheduled pick-up time or a no-show will be recorded.
- ◆ Repeated no-shows will result in suspension of service.
- ◆ Trips are provided according to space availability.
- ◆ Work and work-related trips are prioritized above all other trip purposes. Non-work related trips are provided on a case-by-case basis.
- ◆ Eating, drinking and smoking are not allowed onboard the vehicle.
- ◆ HEB Transit reserves the right to suspend, deny or terminate service to anyone at its sole discretion.

