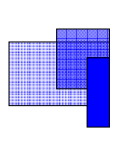


## HEB Transit Sponsors

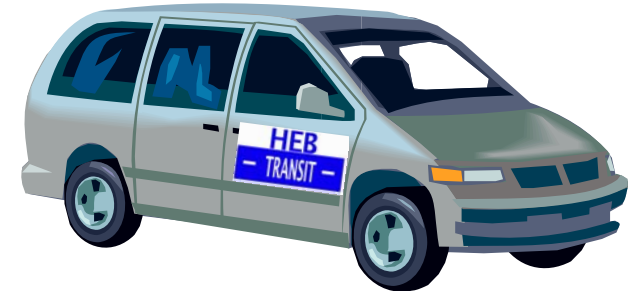
- ◆ **Catholic Charities Diocese of Fort Worth**
- ◆ **Christ Memorial Community Church**
- ◆ **First Baptist Church of Hurst**
- ◆ **First United Methodist Church of Hurst**
- ◆ **NEED (Northeast Emergency Distribution) East**
- ◆ **North Central Texas Council of Governments**
- ◆ **St. John the Apostle Catholic Church**
- ◆ **St. Michael Catholic Church/Christian Connection**
- ◆ **St. Paul United Methodist Church**
- ◆ **St. Philip Presbyterian Church**
- ◆ **St. Vincent's Episcopal Cathedral Church**
- ◆ **United Memorial Christian Church**
- ◆ **United Way of Tarrant County**
- ◆ **Workforce Solutions for Tarrant County**



## Participating Agencies

To determine eligibility or receive a transportation pass, contact one of the following organizations:

- ◆ **Catholic Charities**  
(817) 534-0814  
3713 Harwood Rd.  
Bedford, TX 76021
- ◆ **Christian Connection**  
(817) 283-8746  
3713 Harwood Rd.  
Bedford, TX 76021
- ◆ **Mission Central**  
(817) 595-0011  
732A E. Pipeline Rd.  
Hurst, TX 76053
- ◆ **NEED Center East**  
(817) 280-0286  
424 W. Bedford-Eules Rd.  
Hurst, TX 76053
- ◆ **St. John the Apostle Catholic Church**  
(817) 284-4811  
7409 Glenview Drive  
NRH, TX 76180
- ◆ **Workforce Solutions Mid-Cities Center**  
(817) 548-5200  
7001 Boulevard 26, Suite 501  
NRH, Texas 76180



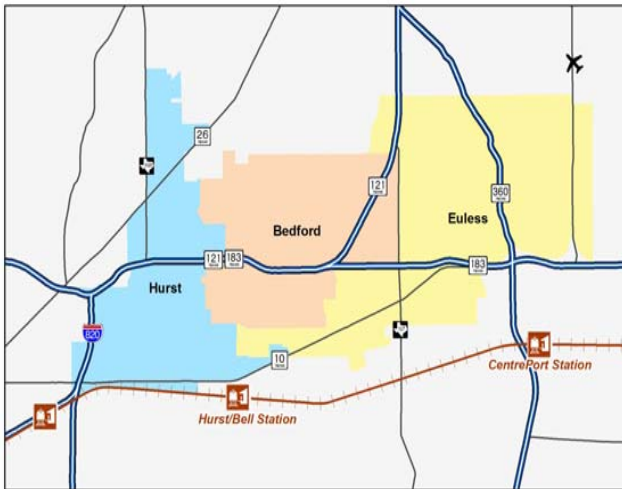
Serving transportation disadvantaged people in Hurst, Eules, and Bedford by providing access to destinations within those cities and the Hurst/Bell and CentrePort/DFW Airport Trinity Railway Express (TRE) Stations.

Contact participating agencies listed on back page for additional information.

## Information

People that qualify for Northeast Transportation Service (NETS) or require transportation only to medical appointments are **not eligible** for HEB Transit service.

Transportation is provided only within the city limits of Hurst, Euless, and Bedford and to the Hurst/Bell and CentrePort/DFW Airport Trinity Railway Express Stations. (See map)



Transit service is provided Monday - Friday:  
6:00 a.m. - 6:00 p.m.

Service is not available Saturday, Sunday, or the following holidays:

New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day after Thanksgiving, Christmas Eve, and Christmas Day.

## Scheduling a Trip

To schedule a trip:

1. Obtain an HEB Transit Pass from a participating agency.  
(Listed on the back of this brochure.)
2. Call the telephone number on your pass **at least 48 hours** prior to your trip.
3. Reservations accepted Monday - Friday:  
8:00 a.m. - 11:00 a.m. and  
1:00 p.m. - 4:00 p.m.
  - ◆ Refer to actual transit service hours on the Information tab of this brochure.
5. Identify yourself as an HEB Transit customer.
6. Be prepared to give the following information:
  - A. Name
  - B. Phone Number
  - C. Transit Pass # (Located in the lower left-hand corner of your pass)
  - D. Date and time of your requested trip
  - E. Departure address
  - F. Destination address
  - G. Purpose of trip (e.g. work, shopping, etc.)
  - H. Total number of passengers (only dependent children are allowed)
  - I. Time of return trip, if needed
7. The day before your trip, a scheduler will call to confirm your appointment and provide an approximate pick-up time.
8. Please be prepared for the vehicle to arrive up to **15 minutes before or after** your scheduled pick-up time.

## Rules of the Road

- ◆ Children age 16 and under must be accompanied by an adult.
- ◆ Customers wishing to cancel trips should call as soon as possible, but **must call by 3:00 p.m. the day prior** to the scheduled pick-up time or a no-show will be recorded.
- ◆ Repeated no-shows will result in suspension of service.
- ◆ Trips are provided according to space availability.
- ◆ Work and work-related trips are prioritized above all other trip purposes. Non-work related trips are provided on a case-by-case basis.
- ◆ Eating, drinking and smoking are not allowed onboard the vehicle.
- ◆ HEB Transit reserves the right to suspend, deny or terminate service to anyone at its sole discretion.

