



Access North Texas Kick-Off

North Central Texas Council of Governments

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Fort Worth Intermodal Transportation Center
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Agenda

Welcome and introduction

Introduction to Regional Public Transportation Coordination

Report on previous regional coordination activities since 2013 plan was adopted

Timeline for meetings and your input

Questions, comments, discussion

How to Use the Keypads

Press the number on the keypad that corresponds to the answer choice on the screen.

Press with the pad of your finger – not your fingernail.

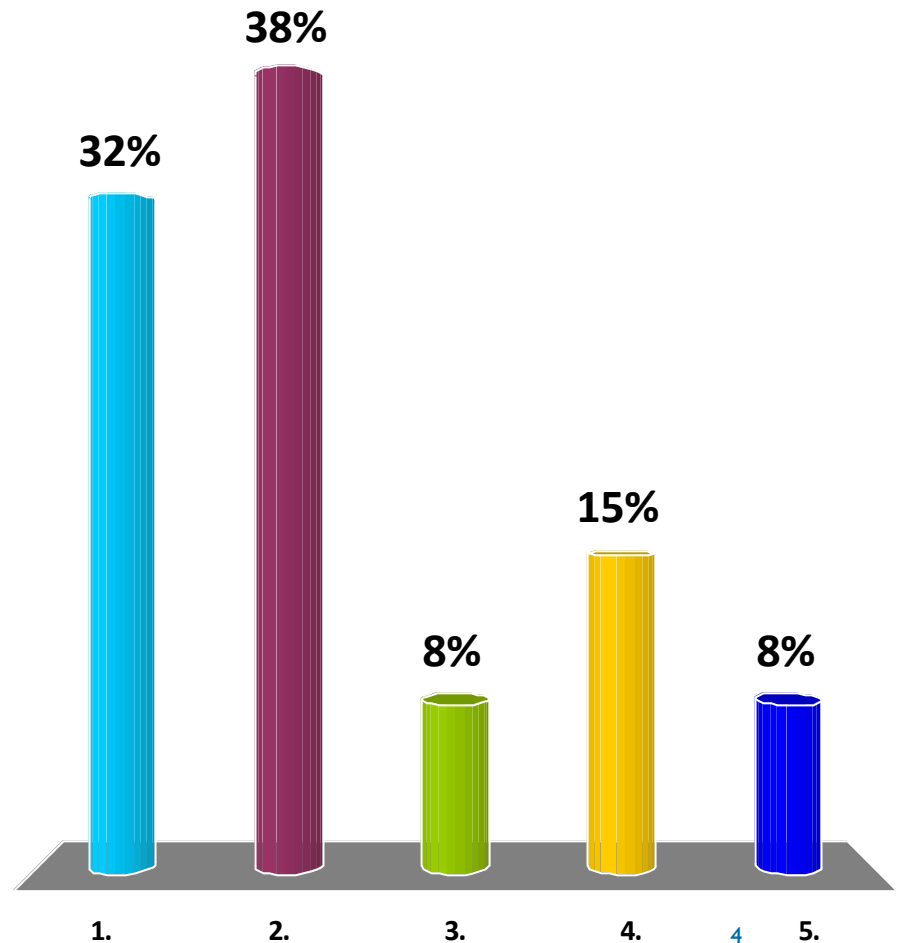
A green light will illuminate briefly when the answer is received.

The answer will show briefly on the LCD screen.

Please do not push the channel button in the bottom left.

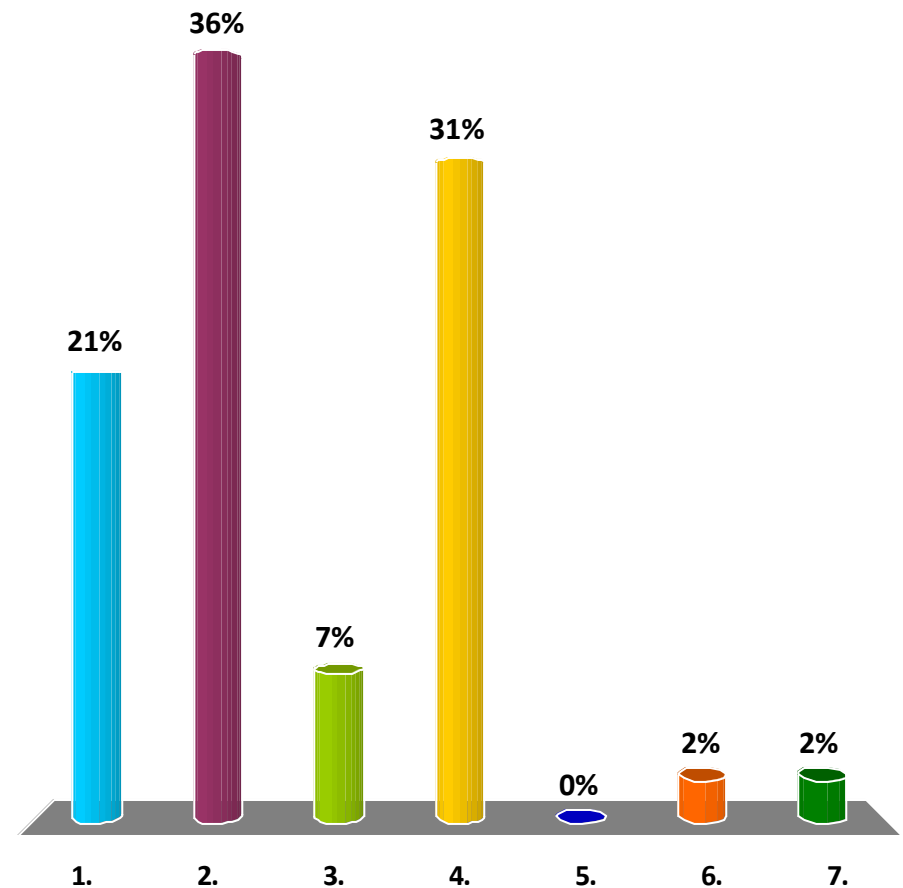
Are you a morning person?

1. Yes!
2. If there's caffeine
3. I don't care
4. Not really
5. Don't talk to me before 10 am

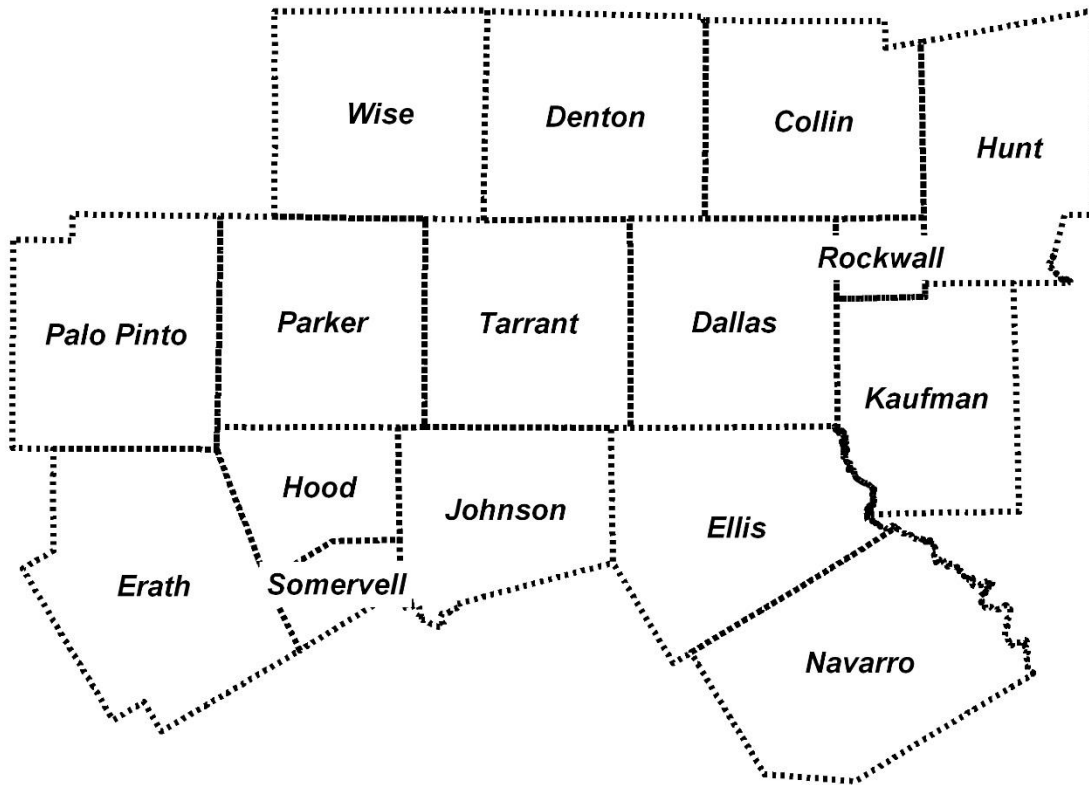


What type of agency do you work for?

1. Local or state government
2. Transportation provider
3. Healthcare provider
4. Non-profit
5. Social service organization
6. Community advocate / community member
7. Other



North Central Texas Council of Governments



Conducts planning and supports coordination for a variety of purposes

Transportation department coordinates service and creates short-term and long-term plans

Access North Texas

Is...

A plan to coordinate public transit and human services transportation

Identifying and assessing current options needed

Prioritizing recommendations for limited federal and state funding

Focused on coordinating existing services

Access North Texas

Is not...

Unlimited funding

A transportation service

Detailed feasibility studies or highway planning

Top-down requirements for service or activities

Access North Texas – 2013 Plan

Focused on better serving older adults, individuals with disabilities, low-income individuals, and other groups with transportation challenges as they travel in the 16-county North Central Texas region

Includes county-specific prioritized public transportation strategies

Strategies focused on topics such as:

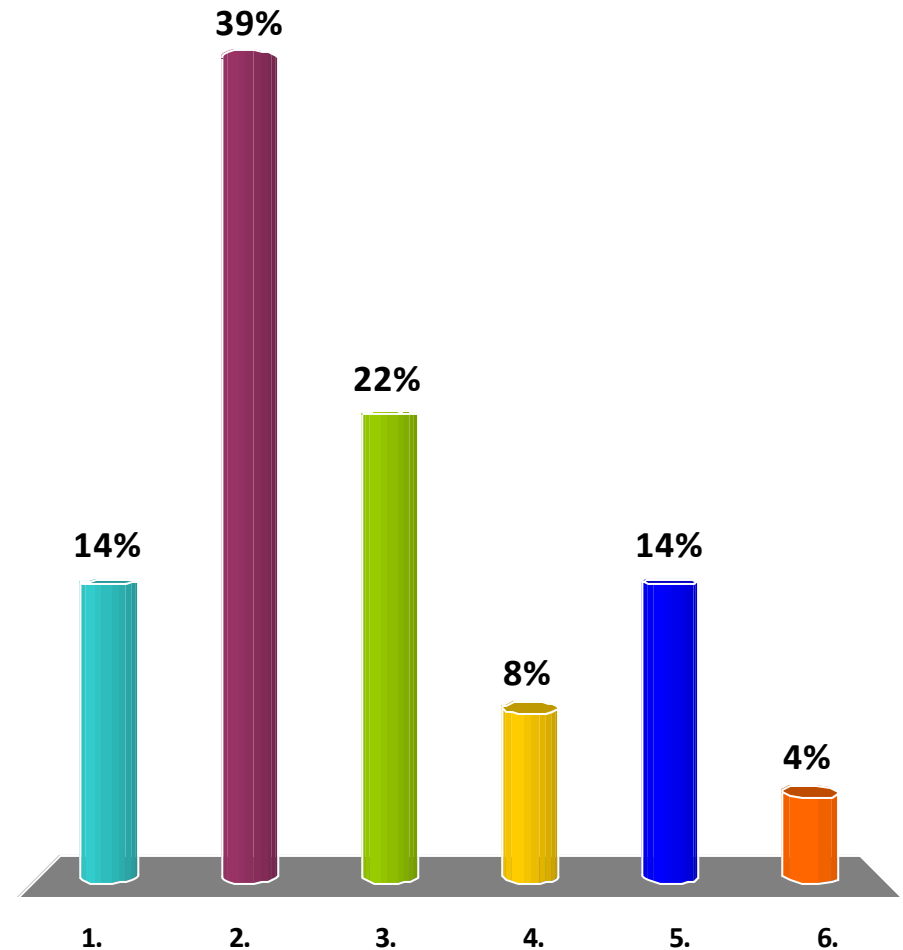
- Targeted implementation plans

- Funding new services

- Enhancing the user's experience

What is your primary area of concern?

1. Improve awareness of available services
2. Increase coordination between agencies
3. Fund new services
4. Enhance the user's experience
5. Create targeted implementation plans
6. Other



Successfully Implemented Strategies

Establish and support coordinated regional travel training

Easter Seals – North Texas Travels

Purpose: to teach veterans, individuals with disabilities, their advocates and peers how to safely and confidently utilize public transportation

Serves all 16 counties

Funded through NCTCOG's Call For Projects



Successfully Implemented Strategies

Increase regional connections

Interlocal agreement between Dallas Area Rapid Transit (DART) and STAR Transit

Allows STAR Transit to drop off riders at DART rail stations

STAR launched new commuter bus service through funding partnerships with local governments



Successfully Implemented Strategies



Establish and communicate the cost of service to potential partners

City of Coppell worked with NCTCOG to determine their transit options

Older adults and individuals with disabilities were their priority

Annual contract with Span for transit service

Additional local match for Span's federal transit funds

Successfully Implemented Strategies

Increase variety of vehicles in transportation provider fleets

NCTCOG staff conducted a cooperative vehicle procurement

116 vehicles were purchased

9 small transit agencies benefited

Minimized risk and acquired vehicles at a better price



Updating the Plan

Continue to identify successfully implemented strategies

Work with communities to identify transportation needs

Identify, select, and update solutions

Incorporate into funding recommendations for transit



Data Collection and Analysis

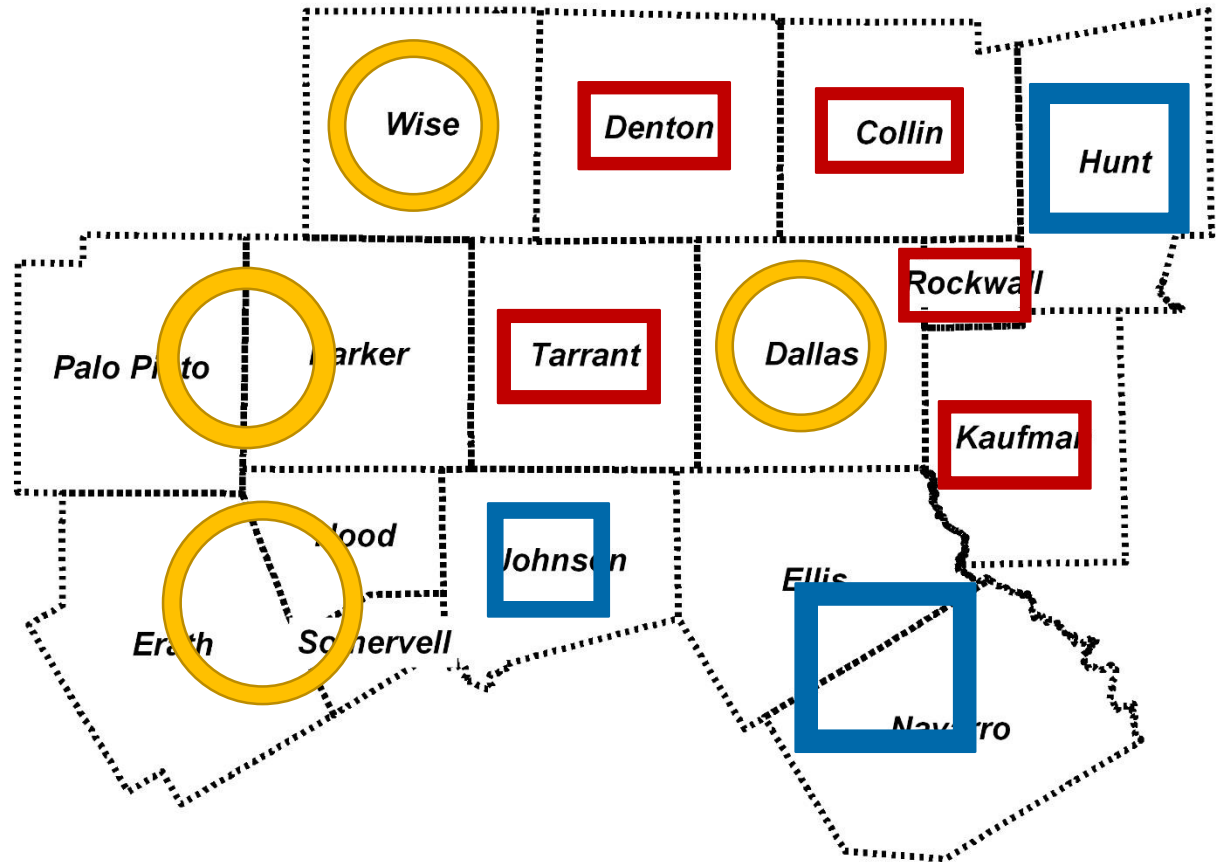
Community input: Experiences and perceptions of transit customers and other stakeholders, and completed surveys

Current transportation needs: Demographic data and existing transit data

Solutions: Address gaps between current services and needs, improve efficiencies in service delivery

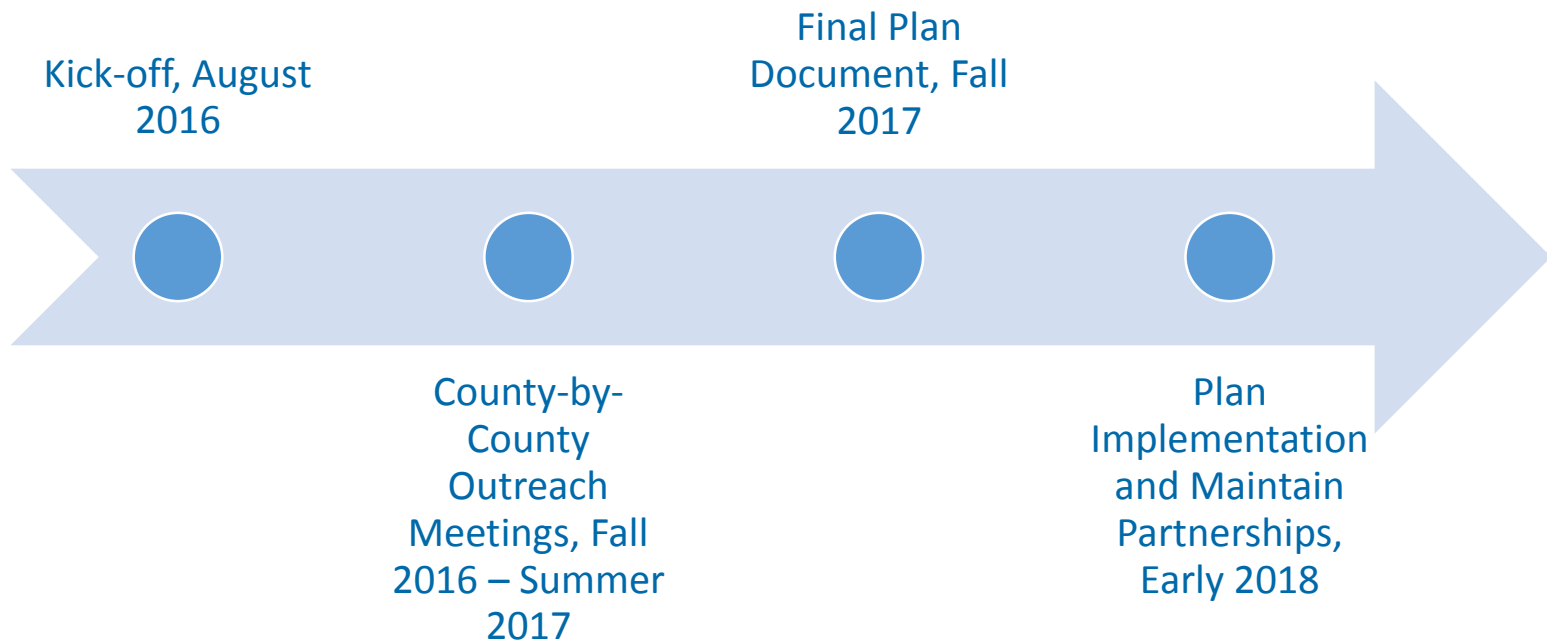
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-  Fall 2016
-  Spring 2017
-  Summer 2017



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Timeline and Outcomes



We Need Your Help

Get involved

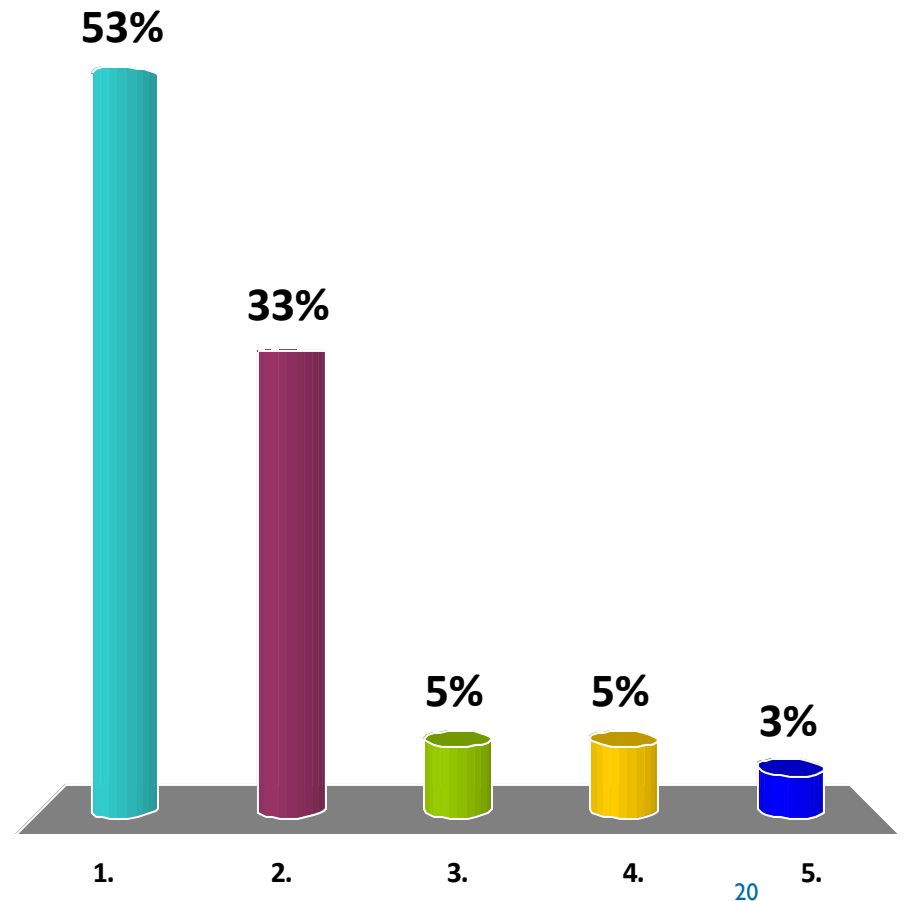
Document challenges and successes

Seek others with similar transportation needs

Consider new partnerships

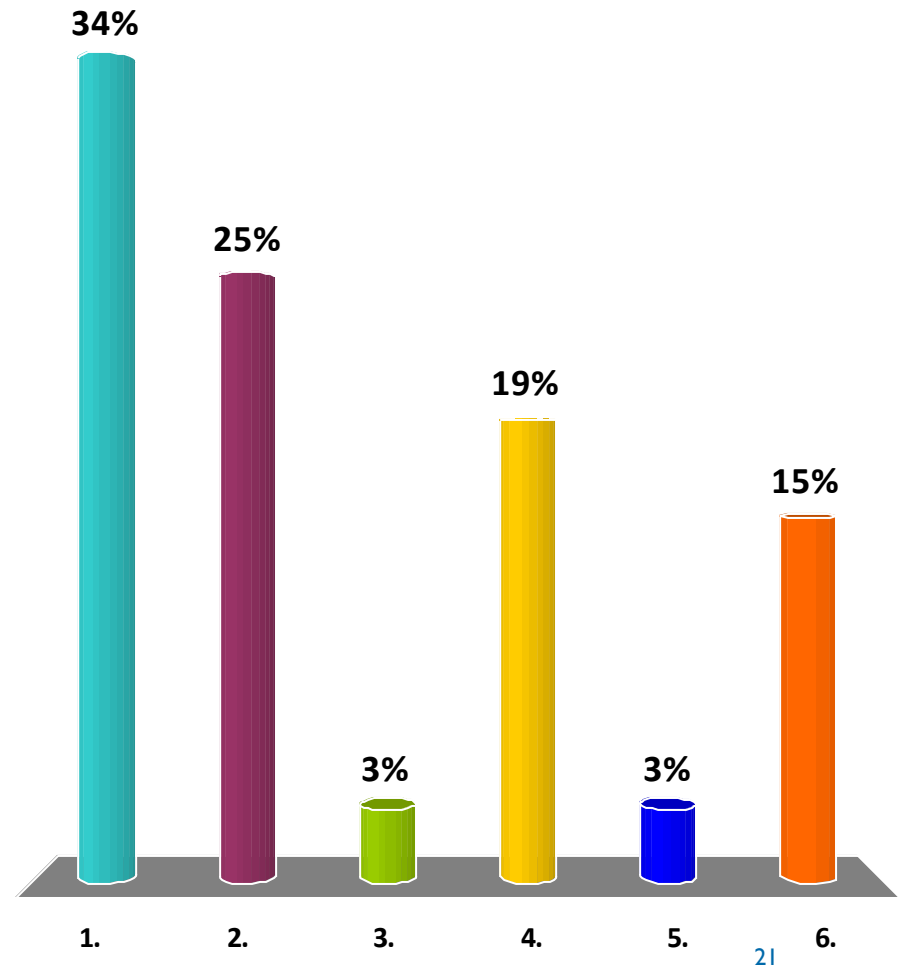
With the agency you work for, what is the highest day-to-day transportation need?

1. Medical
2. Work
3. Nutritional / Grocery store
4. Social
5. Other



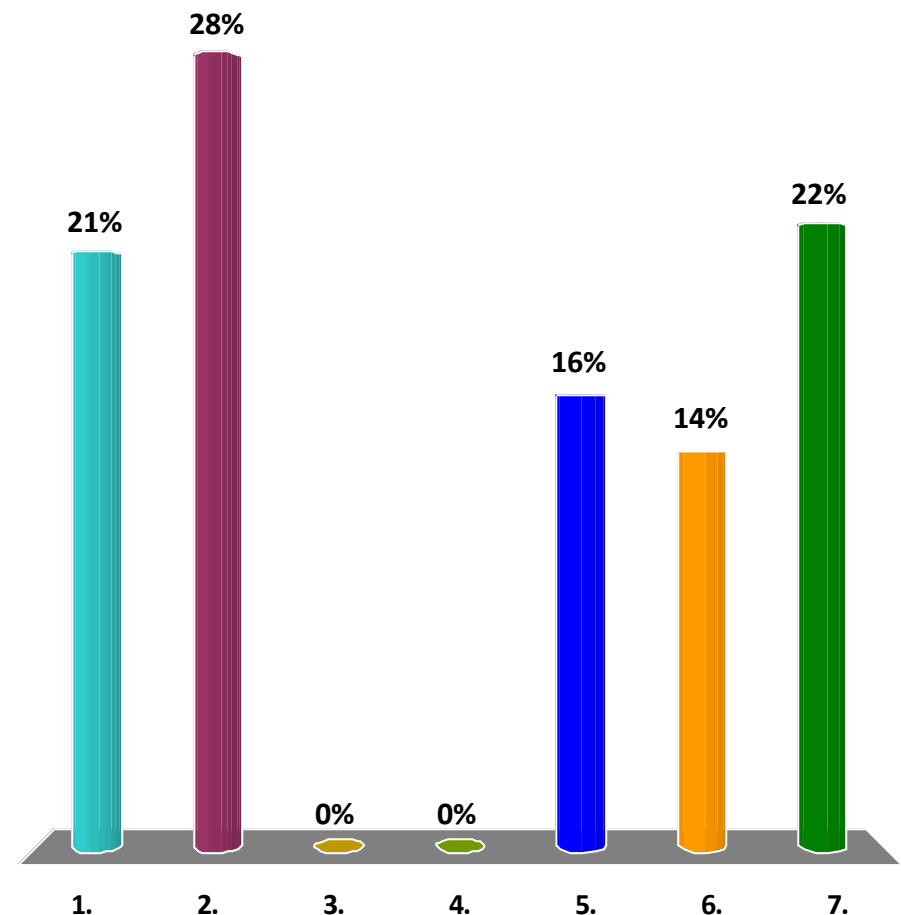
Which technology advances are most likely to help improve transportation options for seniors and individuals with disabilities in the next five years?

1. Technology network companies like Uber and Lyft
2. Web or smartphone apps with info on multiple providers
3. Assistive driving technology (stay-in-lane, automatic breaking)
4. Driverless cars, buses or shuttles
5. Other
6. None – most people won't access these options



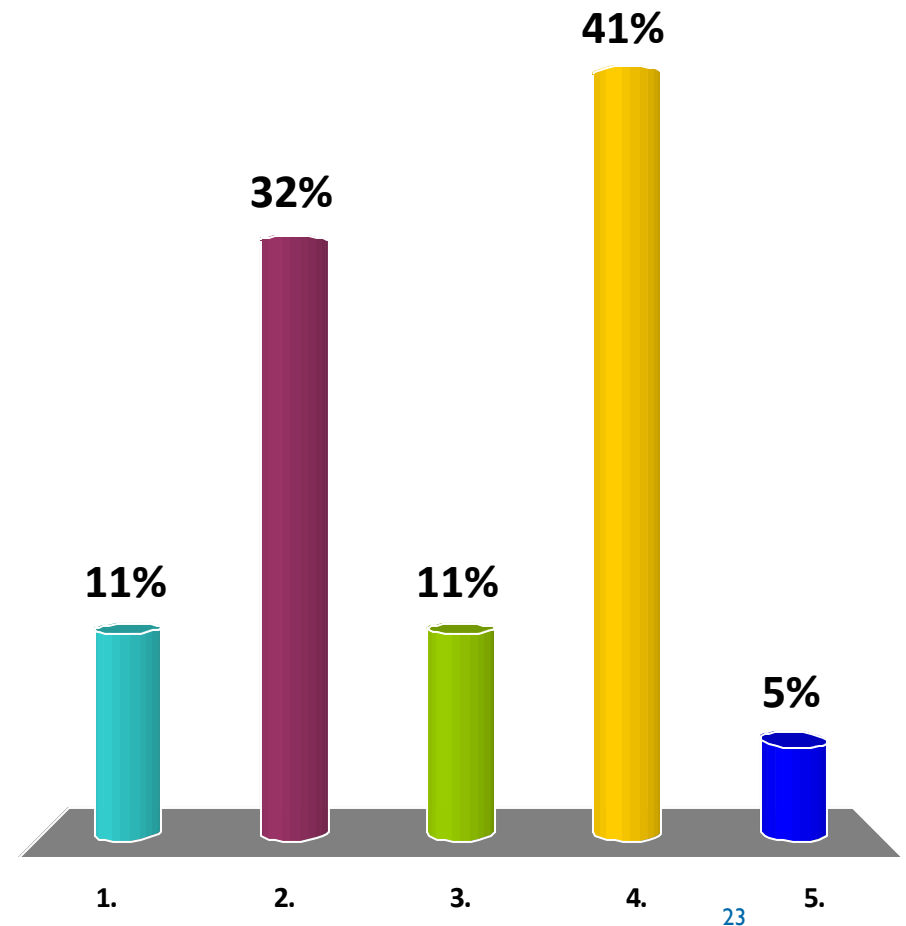
Which technology advances are most likely to help improve transportation options for low-income individuals in the next five years?

1. Technology network companies like Uber and Lyft
2. Web or smartphone apps with info on multiple providers
3. Assistive driving technology (stay-in-lane, automatic breaking)
4. Driverless cars
5. Driverless cars, buses or shuttles
6. Other
7. None – most people won't access these options



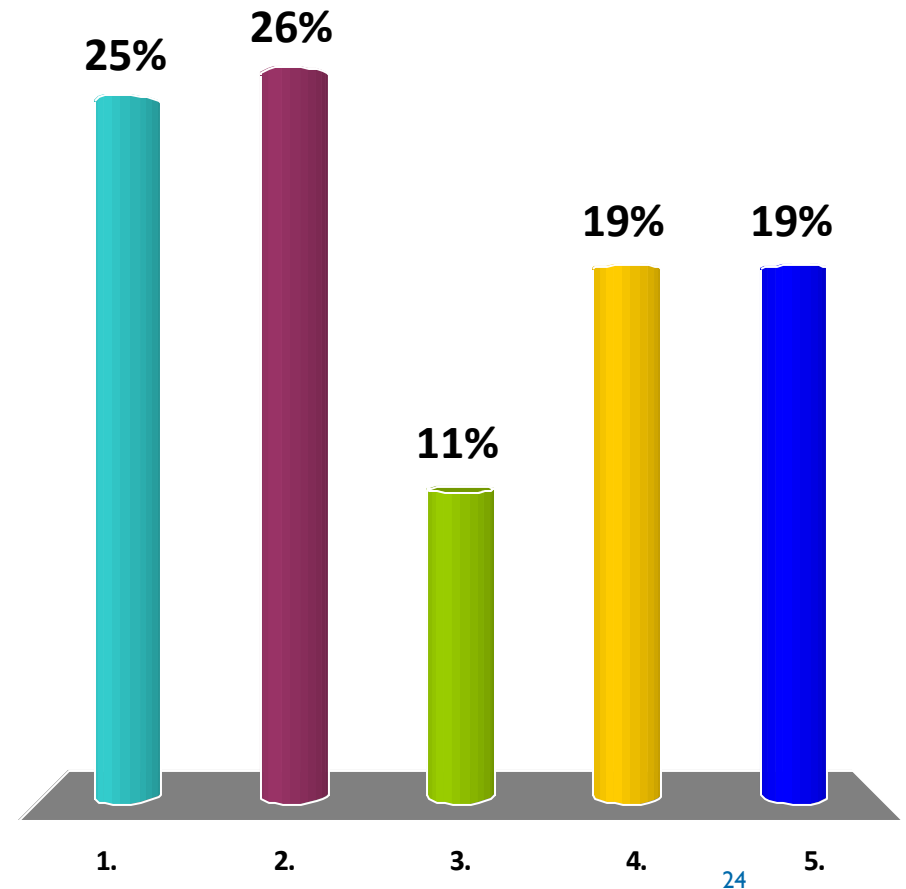
What funding approach will have the biggest impact on improving access to transit?

1. Focus on getting additional federal or state investment in transit
2. Focus on getting additional local government investment in transit
3. Focus on increasing user choice
4. Focus on integrating funding sources from multiple programs (Aging, Workforce, Medicaid, etc.)
5. Other



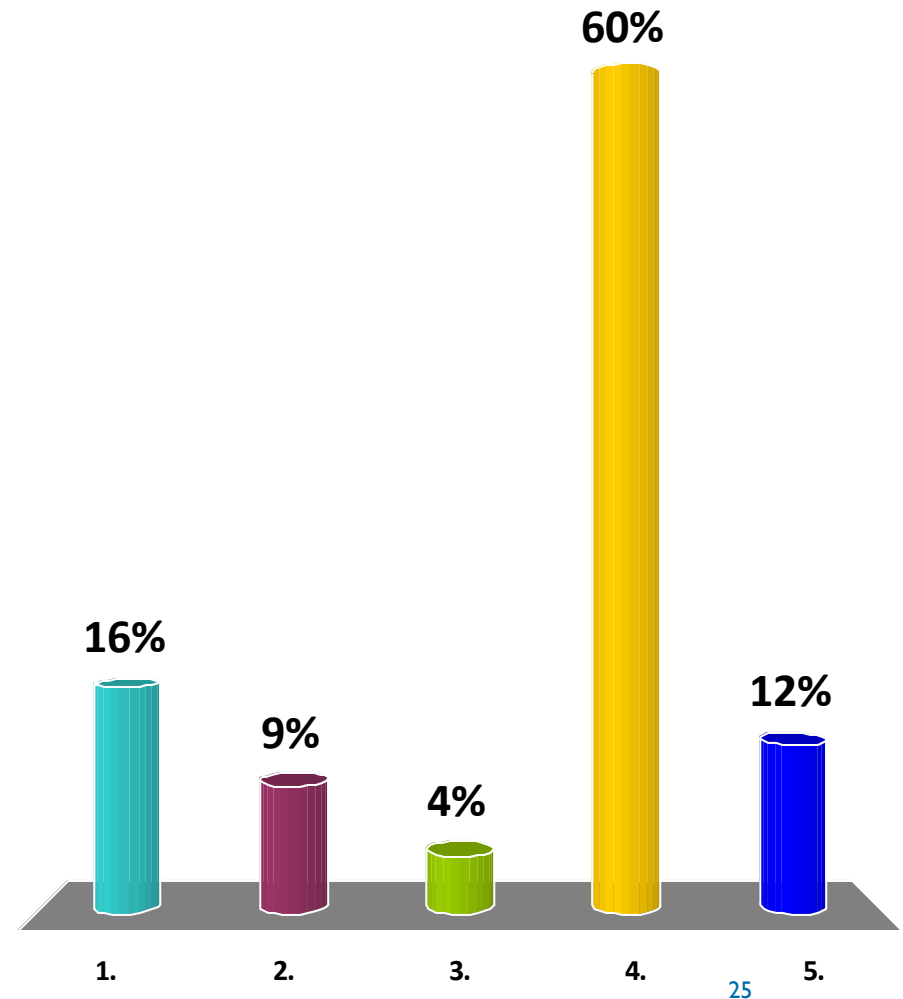
What is the best way to enhance the user's experience?

1. Personal instruction on the phone or in person
2. Better information about how to use transit
3. Additional assistance provided by the driver or personal attendant
4. Fewer transfers between providers for regional trips
5. Other



What about coordination between agencies is the biggest barrier for you?

1. Knowing where to start
2. Identifying appropriate contacts
3. Successfully contacting other agencies
4. Developing agreements between agencies
5. Other



Next Steps

Get involved

Document challenges and successes

Seek others with similar transportation needs

Consider new partnerships

Please Return Your Keypad!

*Thank
You*

Questions or Comments

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