



Access North Texas – Hunt County

North Central Texas Council of Governments

Kelli Schlicher, AICP

Senior Center Resources and Public Transit

Greenville, Texas

September 20, 2016

Agenda

Welcome and orientation

Introduction to Access North Texas

Identify needs and resources

Re-evaluate 2013 priorities

Questions, comments, discussion

Next steps

How to Use the Keypads

Press the number on the keypad that corresponds to the answer choice on the screen.

Press with the pad of your finger – not your fingernail.

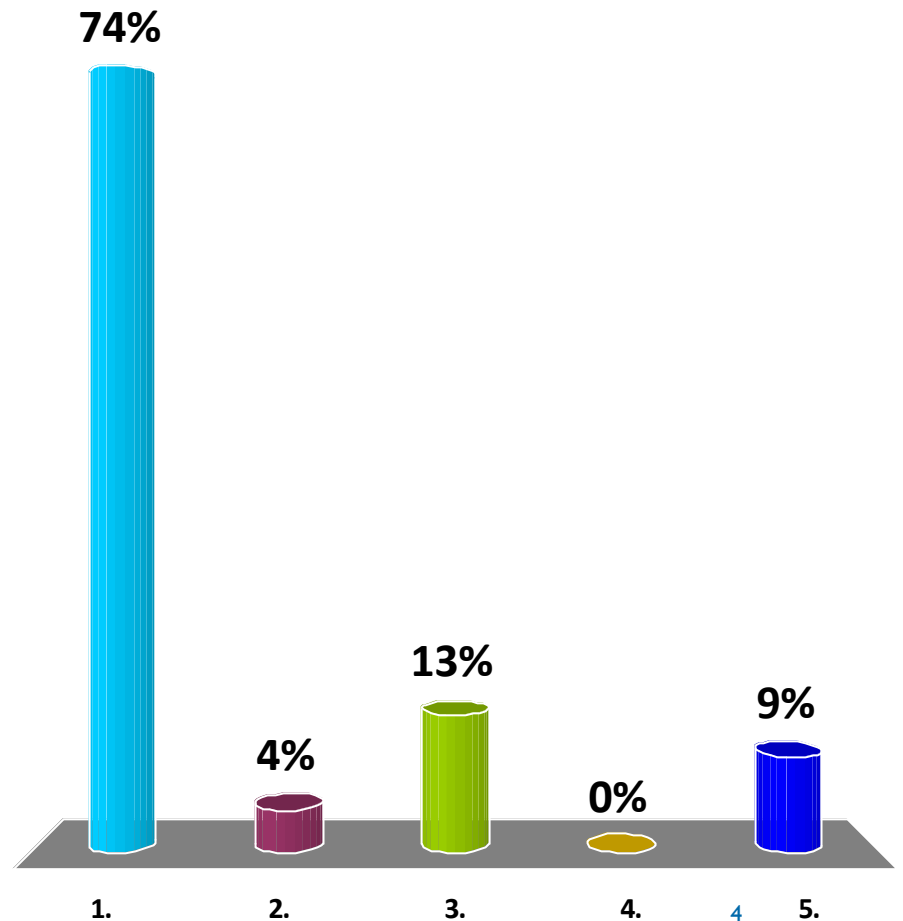
A green light will illuminate briefly when the answer is received.

The answer will show briefly on the LCD screen.

Please do not push the channel button in the bottom left.

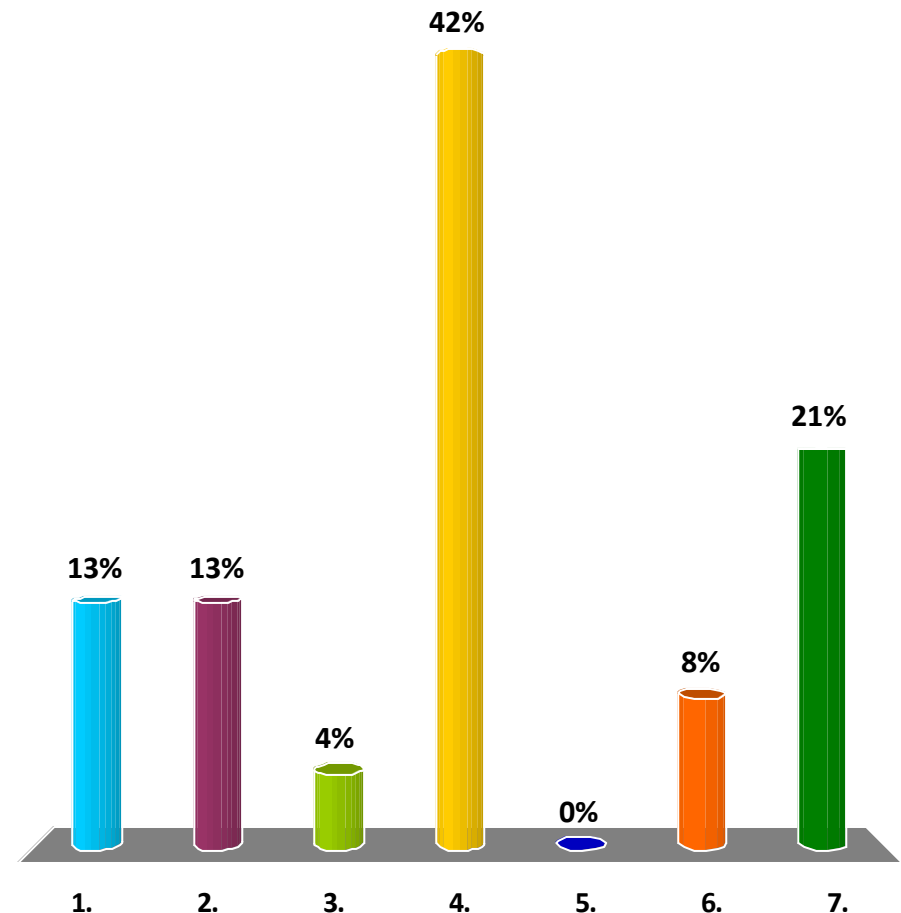
Do you agree? Dogs are better pets than cats.

1. Agree
2. Somewhat agree
3. Neutral
4. Somewhat disagree
5. Disagree

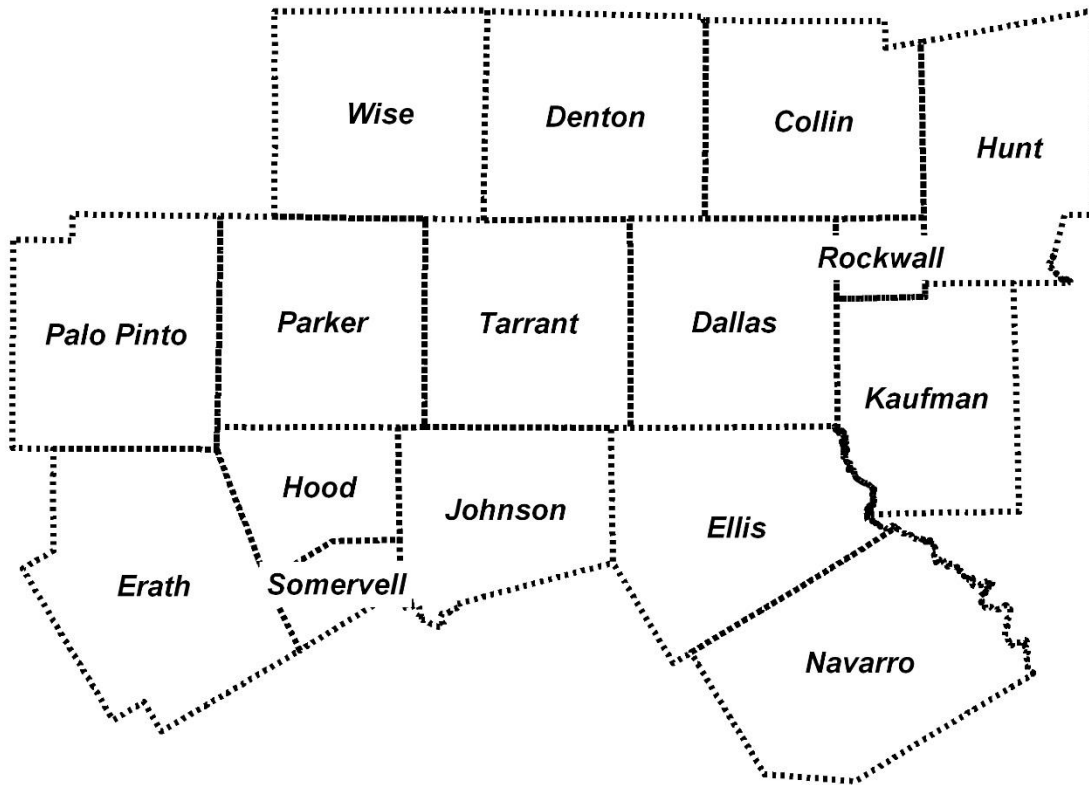


What type of agency do you work for?

1. Local or state government
2. Transportation provider
3. Healthcare provider
4. Non-profit
5. Social service organization
6. Community advocate / community member
7. Other



North Central Texas Council of Governments



Conducts planning and supports coordination for a variety of purposes

Transportation department coordinates service and creates short-term and long-term plans

Access North Texas

Is...

A plan to coordinate public transit and human services transportation

Identifying solutions to address unmet need

Specific, short-term plan

Prioritizing recommendations for limited federal and state funding

Focused on coordinating existing services

Access North Texas

Is not...

Unlimited funding

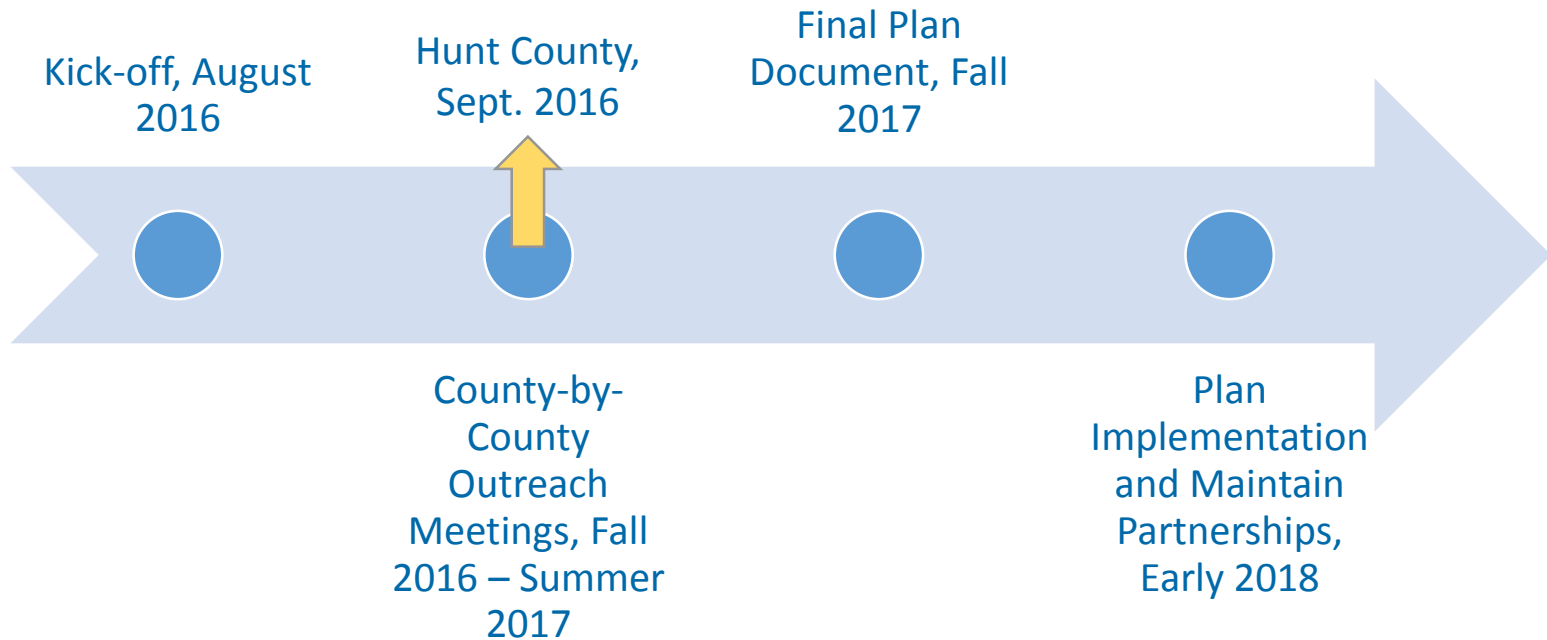
A transportation service

Detailed feasibility studies or highway planning

Top-down requirements for service or activities

Access North Texas

Timeline and Outcomes



Updating the Plan

Continue to identify successfully implemented strategies



Work with communities to identify transportation needs



Identify, update, and prioritize solutions

Implement projects through ongoing partnerships and coordination

Hunt County

Goal: Clearly identify short-term transportation needs and resources to plan for efficiency and coordination

Successes and challenges to transportation

Destinations accessible and inaccessible

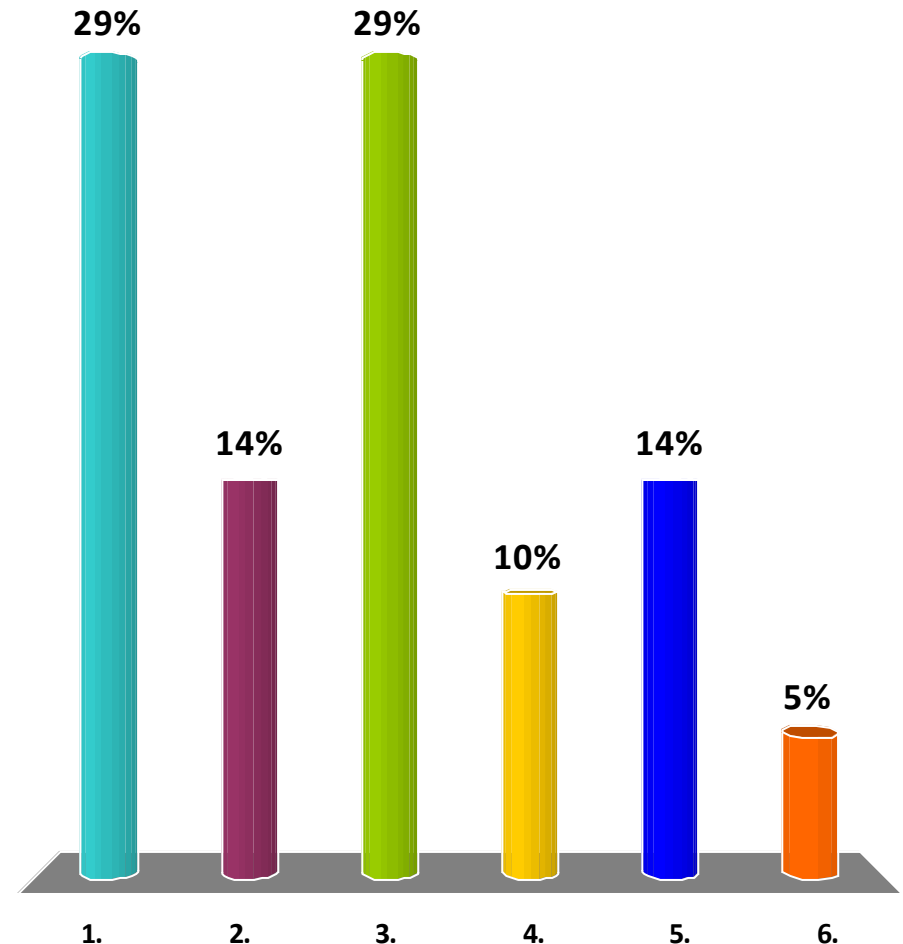
Barriers to accessing transportation

Benefits of transportation options

Kinds of service or accommodations needed

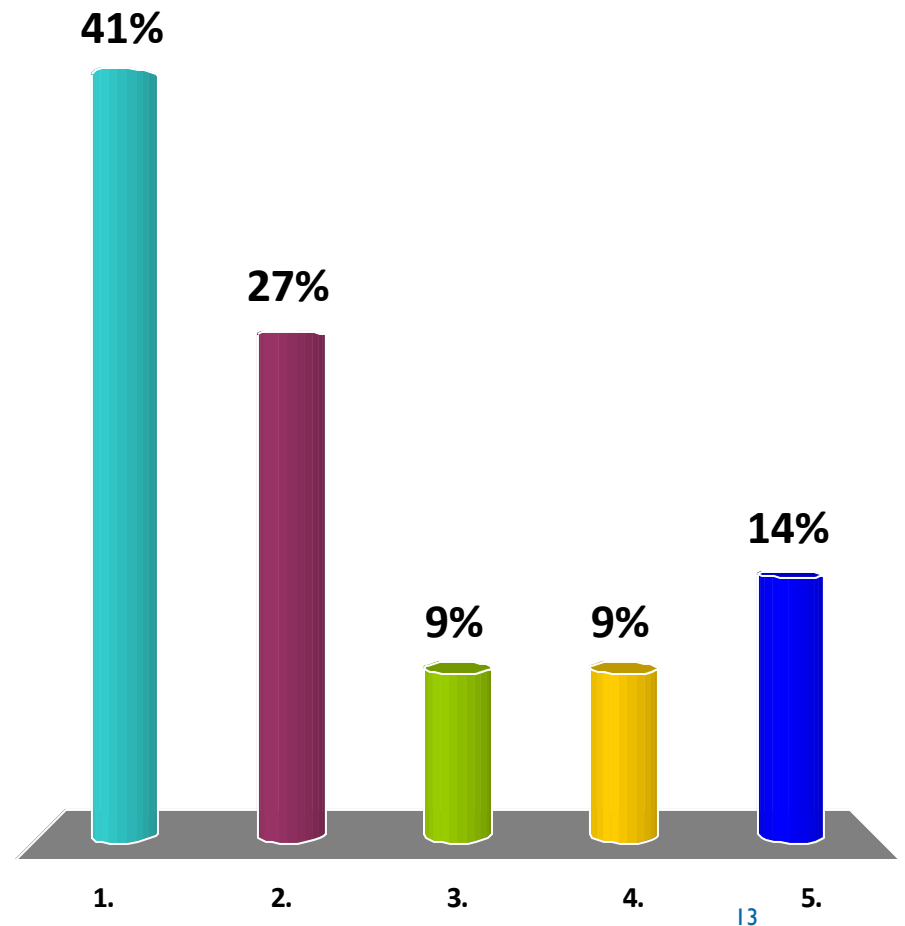
What is your primary area of concern?

1. Improve awareness of available services
2. Increase coordination between agencies
3. Fund new services
4. Enhance the user's experience
5. Create targeted implementation plans
6. Other



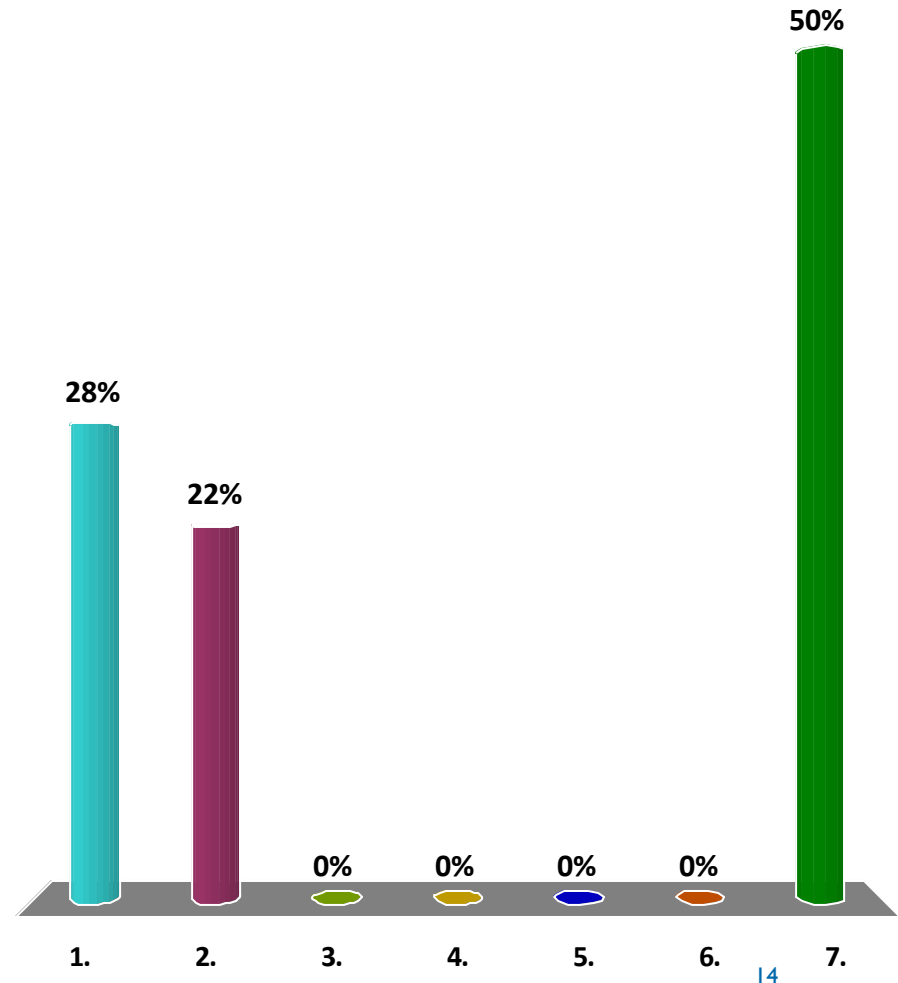
With the agency you work for, what is the highest day-to-day transportation need?

1. Medical
2. Work
3. Nutritional / Grocery store
4. Social
5. Other



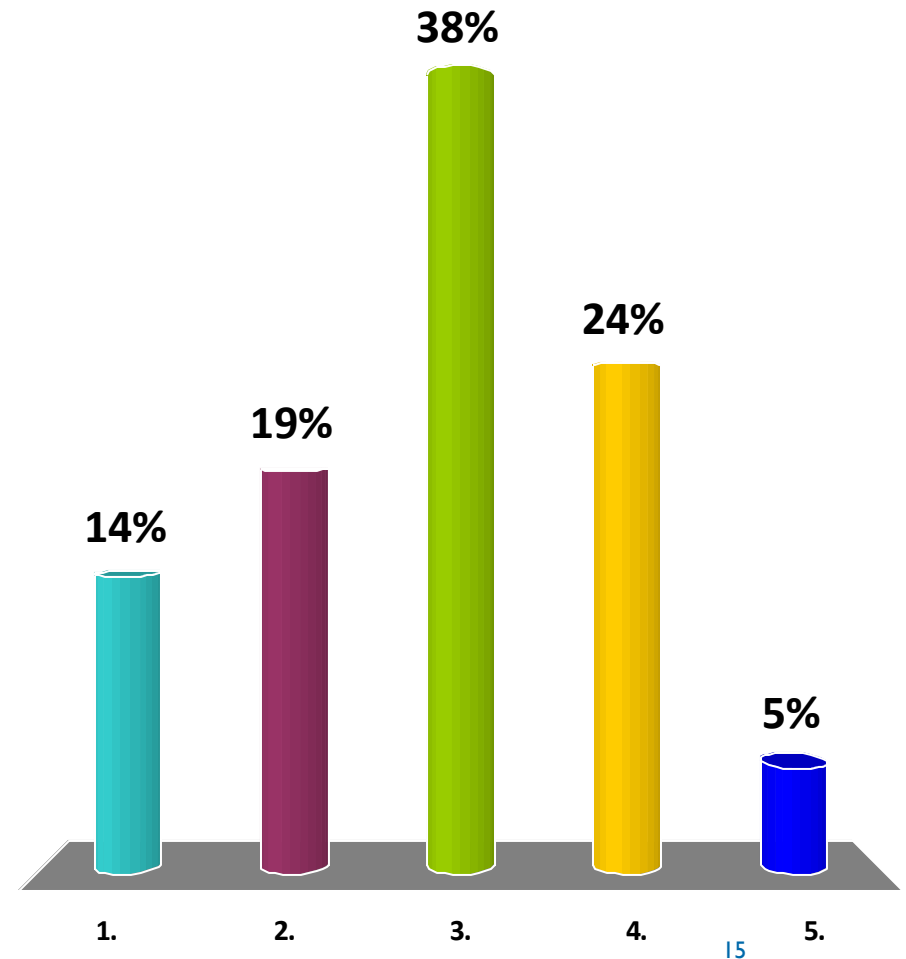
Which technology advances are most likely to help improve transportation options for seniors, individuals with disabilities, and low-income individuals in the next five years?

1. Technology network companies like Uber and Lyft
2. Web or smartphone apps with info on multiple providers
3. Assistive driving technology (stay-in-lane, automatic breaking)
4. Driverless cars
5. Driverless cars, buses or shuttles
6. Other
7. None – most people won't access these options



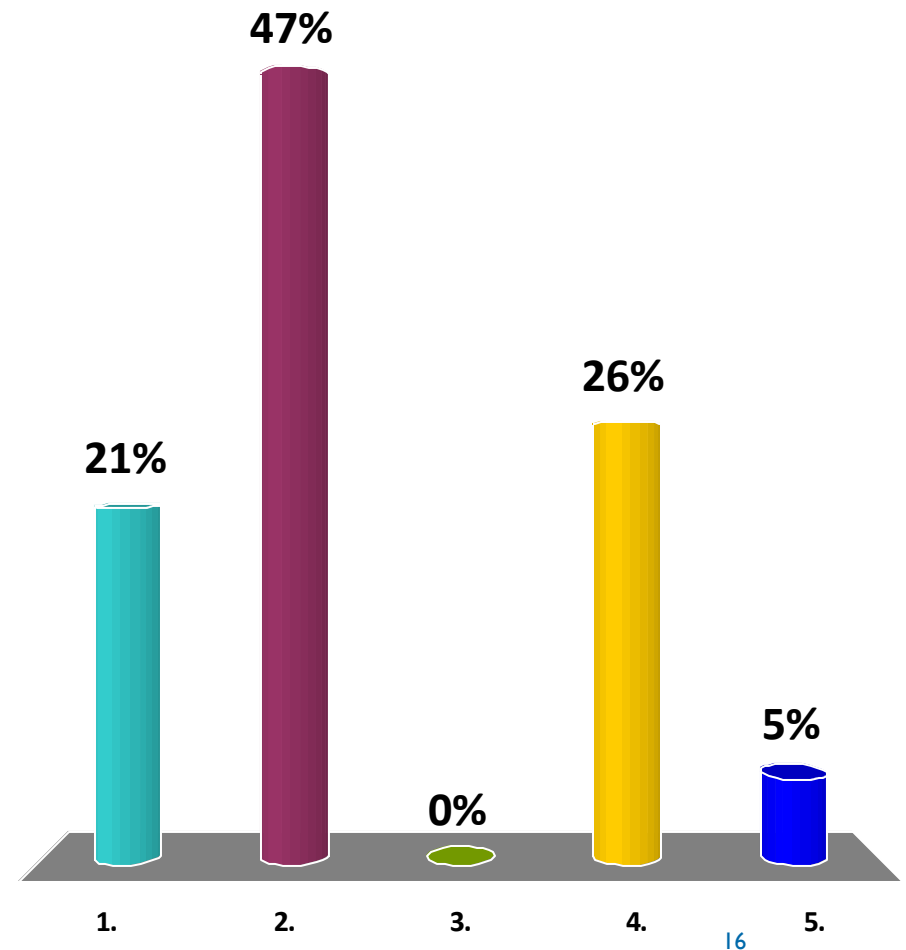
What funding approach will have the biggest impact on improving access to transit?

1. Focus on getting additional federal or state investment in transit
2. Focus on getting additional local government investment in transit
3. Focus on increasing user choice
4. Focus on integrating funding sources from multiple programs (Aging, Workforce, Medicaid, etc.)
5. Other



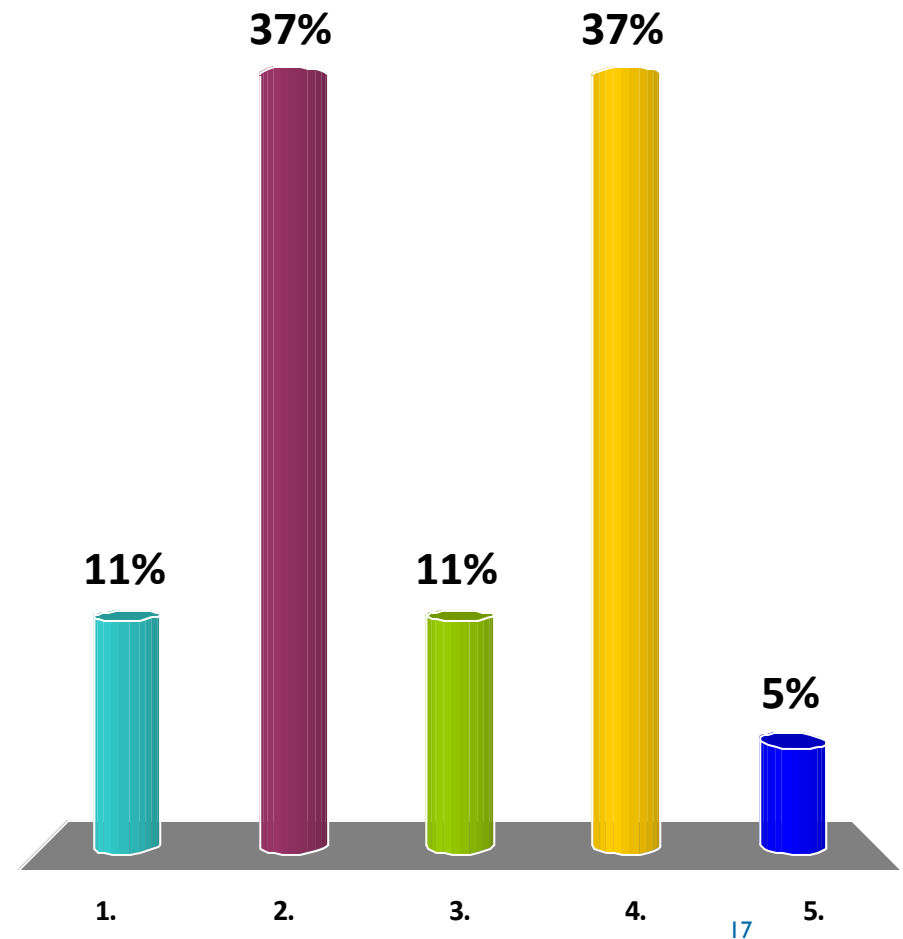
What is the best way to enhance the user's experience?

1. Personal instruction on the phone or in person
2. Better information about how to use transit
3. Additional assistance provided by the driver or personal attendant
4. Fewer transfers between providers for regional trips
5. Other



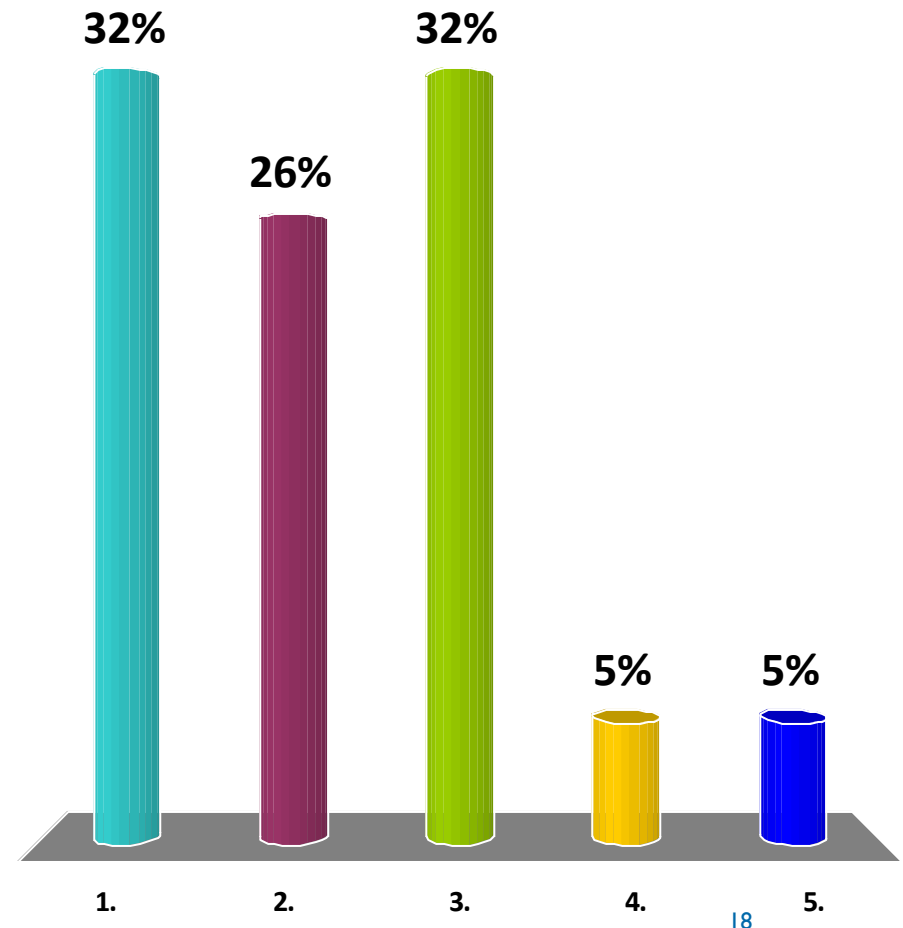
What about coordination between agencies is the biggest barrier for you?

1. Knowing where to start
2. Identifying appropriate contacts
3. Successfully contacting other agencies
4. Developing agreements between agencies
5. Other



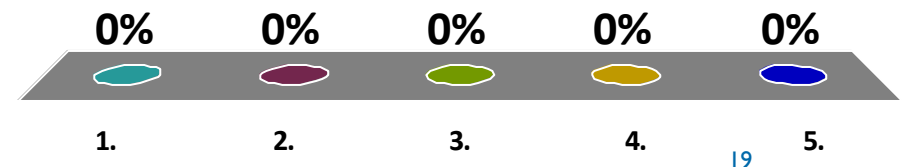
What method could improve the awareness of available services?

1. Targeted marketing to local agencies
2. Public marketing campaign
3. A centralized location to receive information about transit
4. Materials provided in another language
5. Other



What kind of targeted implementation plans would have the greatest impact on transit?

1. Establish cost-sharing structures and agreements
2. Documentation of specific need as evidence for funding requests
3. Step-by-step implementation for new services
4. Documentation of best practices for coordination with other agencies
5. Other



Next Steps

Continue to identify successfully implemented strategies



Work with communities to identify transportation needs



Identify, update, and prioritize solutions

Implement projects through ongoing partnerships and coordination

Your Feedback on 2013 Priorities

Top Priorities

- 1) Coordinating committee
- 2) Link to Dallas-Fort Worth
- 3) Partnerships with colleges

Additional Priorities

Partnerships with faith organizations

Improved rider familiarity with service parameters

Increased awareness of existing services

Coordinate with Veterans Affairs

Establish mobility management activities

Please Return Your Keypad!

*Thank
You*

Questions or Comments

Please contact:

Kelli Schlicher, AICP
Transportation Planner
(817) 695-9287
kschlicher@nctcog.org

Sarah Chadderdon, AICP
Principal Transportation Planner
(817) 695-9180
schadderdon@nctcog.org

www.accessnorthtexas.org