



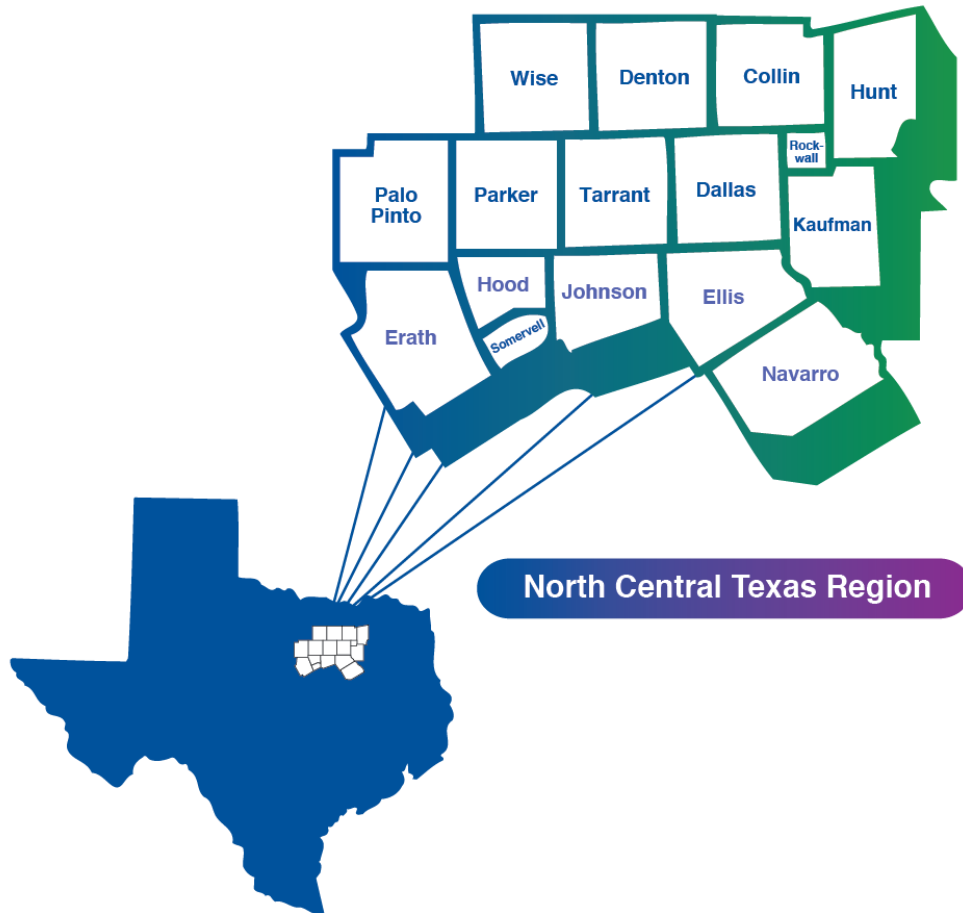
NORTH CENTRAL TEXAS COUNCIL OF GOVERNMENTS

FY 2024 – 2025 Goals Accomplishments

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North Central Texas Council of Governments



The following pages contain the Actual Productivity and Performance Report (NCTCOG 2024 - 2025 Goals Accomplishments) against the projected goals for the North Central Texas Council of Governments Program Report. This report is being forwarded as required by Chapter 391 of the local Government Code.

The information for these reports was assembled by Lisa Rascoe, Chief Compliance Officer. Should you have any questions regarding the contents of this report, or prefer a format different to the one submitted, please contact me at 817-695-9101, or Lisa at 817-695-9155.

Todd Little
Executive Director

TABLE OF CONTENTS

| | |
|--|-----------|
| Aging Department | 1 |
| Community Services Department | 10 |
| Emergency Preparedness Department | 16 |
| Environment and Development Department | 21 |
| Law Enforcement Training/Regional Police Academy | 32 |
| North Central Texas Emergency Communications District | 38 |
| Information and Innovation Services Department | 41 |
| Transportation Department | 47 |
| Workforce Development Department | 71 |

NCTCOG Aging Department

Fiscal Year 2024 - 2025 Goal Accomplishments

Aging Program

1. **Goal:** Provide nutritionally balanced meals at least 250 days per year for homebound persons aged 60 and over who are unable to prepare meals and have no one to assist with meal preparation.

Funding Sources: Texas Health and Human Services Commission State General Revenue, Older Americans Act Title III-C, Nutrition Services Incentive Program, and American Rescue Plan Act

Attainment: Met. The North Central Texas Area Agency on Aging (NCT-AAA) funded 868,744 home-delivered meals, exceeding its performance target of 650,000 meals by 33.7%. The program served 6,556 older adults, exceeding the goal of 4,000 by 63.9%. The average cost per meal, at \$6.62, was 8% less than the target rate of \$7.15.

Primary Work Tasks:

1. Increase the visibility of the home-delivered meal program by requiring providers to engage in program outreach, with emphasis on older persons in rural areas, older persons at greatest economic risk, older persons at greatest social risk, and older persons who are frail.¹
2. Ensure that the home-delivered meal program is cost-effective³ (Texas Health and Human Services Commission)

Principal Performance Measures:

1. Subject to the availability of sufficient funding, fund at least 650,000 home-delivered meals.¹
2. Serve at least 4,000 older homebound individuals through the home-delivered meal program¹
3. Negotiate home-delivered meal unit rates that do not exceed a regional average of \$7.15 per meal.¹

Results:

1. The NCT-AAA funded 868,744 meals, relative to its performance target of 650,000 meals. Its subrecipients benefitted from an infusion of Nutrition Services Incentive Program funds that were not included in the initial funding estimates.
2. The home-delivered meal program served 6,556 North Central Texans aged 60 and over with functional limitations. In doing so it exceed the performance target of 4,000 program participants by 63.9%.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

3. During Fiscal Year 2025, the regional average cost per meal was \$6.62. This was 8% below the target rate of \$7.15 per meal.

2. **Goal:** Make available nutritionally balanced meals and provide access to social and recreational activities that mitigate social isolation at least 250 days per year through the region's network of senior centers.

Funding Sources: Older Americans Title III-C and Nutrition Services Incentive Program

Attainment: Met. The NCT-AAA funded 180,730 congregate meals, exceeding its performance target of 160,000 meals by 13%. It established a goal of serving 2,500 participants and exceeded that goal by 11.6%, with 2,691 persons participating during Fiscal Year 2025. Among all congregate meal participants, 20% reported living in poverty, with a poverty rate more than double the 8.64% elder poverty for all older North Central Texans.

Primary Work Tasks:

1. Increase the visibility of the congregate meal program by requiring providers to engage in program outreach, with emphasis on older persons in rural areas, older persons at greatest economic risk, and/or older persons who are socially isolated¹

Principal Performance Measures:

1. Subject to the availability of sufficient funding, fund at least 160,000 congregate meals. ¹
2. Serve at least 2,500 older adults through the congregate meal program¹
3. Ensure that older persons living in poverty have proportionate representation among congregate meal participants.¹

Results:

1. The NCT-AAA established a performance goal of funding 160,000 congregate meals during Fiscal Year 2025 and exceed that goal by 13%, with 180,730 meals funded. It was able to increase the number of meals funded by de-obligating funds from subrecipients who were not able to fully expend their congregate meal allocations and making supplemental allocations to those who were able to exceed the terms of their performance-based agreements.
2. As the NCT-AAA de-obligated and re-allocated funds for congregate meals, it was able to fully fund the congregate meal program and reach 2,791 program participants. In doing so, it exceeded its performance target of 2,500 participants by 11.6%.
3. Although the congregate meal program is not restricted to older adults with low incomes, the NCT-AAA is required by the Older Americans Act to target those with greatest economic need. Such targeting efforts were successful, as evidenced by 20% of congregate meal participants who reported living in poverty, compared to a regional elder poverty rate of 8.64%

3. **Goal:** Provide demand-response transportation services to older persons, giving priority to clients in need of medical transportation.

Funding Sources: Older Americans Act Title III-B and American Rescue Plan Act

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

Attainment: Met. During Fiscal Year 2025, the NCT-AAA funded 30,924 trips, exceeding its performance target of 20,000 trips by 54.6%. The program benefitted 811 older riders, exceeding the performance target of 450 by 80.2%.

Primary Work Tasks:

1. Procure demand-response transportation contracts so that older persons in all portions of the NCTAAA's service area have access to in-county demand-response transportation, with priority given to persons who require medical transportation.¹

Principal Performance Measures:

1. Subject to the availability of sufficient funding, fund at least 20,000 one-way trips. ¹
2. Serve at least 450 consumers through the transportation program.¹

Results:

1. The NCT-AAA increased total funding for the transportation program by approximately half. In doing so, it was able to purchase 30,924 one-way trips, exceeding its target of 20,000 trips by 54.6%.
 2. As the NCT-AAA purchased additional trips, it was able to serve additional riders. During Fiscal Year 2025, 811 persons participated in the Title III transportation program, exceeding the target of 450 riders by 80.2%.
4. **Goal:** Provide homemaker services to older persons who have difficulty cleaning their homes and have no one to assist with homemaking.

Funding Sources: Texas Health and Human Services Commission Title III-B and American Rescue Plan Act

Attainment: Met. The NCTAAA funded homemaker services for 91 clients, exceeding its performance target of 70 by 30%. Its actual cost per consumer was \$1,626, 29.3% lower than the target rate of \$2,300.

Primary Work Tasks:

1. Implement screening criteria so that service priority is given to older persons who have recently been through a hospitalization and have limited or no family support.¹ Target those who have difficulty performing household maintenance but are able to care for themselves.
2. Secure a network of homemaker vendors, to assist older consumers in all counties who are recovering from an injury or illness.¹

¹ NCTCOG Measure
² Federal Measure
³ State Measure
⁴ Local Measure

Principal Performance Measures:

1. Assist at least 75 older persons through the homemaker program. ¹
2. Manage homemaker program costs, not to exceed an average of \$2,300 per consumer per annum. ¹

Results:

1. The NCTAAA funded homemaker services for 91 clients who were recovering from a hospital, rehabilitation facility, and or nursing facility stay. Of this total, 71 utilized Agency contractors, and 20 chose their own providers.
 2. The average cost per homemaker consumer was \$1,626, 29.2% below the target of \$2,300. The NCT-AAA assumed that contractor rates would continue to rise, increasing the cost of service during Fiscal Year 2025. However, rates stabilized.
5. **Goal:** Maintain a comprehensive care coordination program that targets frail older persons who have experienced a recent health crisis, are in financial crisis, have multiple unmet needs and limited caregiver support.

Funding Source: Texas Health and Human Services Commission, Older Americans Act Titles III-B and III-E, American Rescue Plan Act, and Administration for Community Living Alzheimer’s Disease Programs Initiative grant.

Attainment: Not Met. The NCTAAA served 374 older adults through its care coordination program and 286 caregivers through its caregiver support coordination program, for a total of 660 persons assisted. In doing so, the NCTAAA fell short of its performance target of 800 by 17.5%. It established a target cost per participant of \$700 and exceeded that target by 10%, with actual cost of \$770 per participant.

Primary Work Tasks:

1. Develop and implement screening criteria that give service priority to older persons who have been in the hospital within the past month, have incomes at or below the poverty level, have little or no family support, and/or have Alzheimer’s or related conditions.¹
2. Conduct targeted outreach through agencies that serve older persons who are experiencing health crises (e.g., hospitals and home health agencies) and older persons with low incomes (e.g., Texas Health and Human Services Commission, Regional Local Services, Texas Health and Human Services Commission, United Way organizations, and local emergency financial assistance providers).¹

Principal Performance Measures:

1. Subject to the availability of sufficient funding, assist at least 800 persons through the care coordination and caregiver support coordination programs. ¹
2. Manage program costs by ensuring that the average cost does not exceed \$700 per consumer. ¹

¹ NCTCOG Measure
² Federal Measure
³ State Measure
⁴ Local Measure

Results:

1. The NCTAAA had a significant budget reduction during Federal Fiscal Year 2025, and it was compelled to adopt more restrictive eligibility criteria for its care coordination and caregiver support coordination programs in order to control expenses. As a result, it served 660 persons, relative to its performance goal of 800. In doing so, it attained 82.5% of its target.
 2. The NCTAAA's average cost per consumer was \$770, exceeding the target of \$700 by 10%. As it made its eligibility criteria more restrictive, it served clients with more complex needs who required more staff time in arranging long-term services and supports.
6. **Goal:** Administer the long-term care ombudsman program that advocates for the rights of those who live in skilled nursing and assisted living facilities and provides objective information to those who are considering placement in a long-term care facility.

Funding Sources: Texas Health and Human Services Commission State General Revenue, Older Americans Act Titles III-B and VII, and American Rescue Plan Act

Attainment: Partially Met. The NCTAAA was supported by 29 certified volunteer ombudsmen, falling short of its performance goal of 30 volunteers by one. Of the 526 complaints addressed by volunteer and staff ombudsmen, 85% were resolved—exceeding the target of a 75% complaint resolution rate. Eight percent were unresolved, and seven percent were withdrawn.

Primary Work Tasks:

1. Expand the reach of the ombudsman program by recruiting, training and supporting certified volunteer ombudsmen.
2. Ensure that volunteers are well trained and supported.
3. Ensure that the program is effective and resolves complaints to the complainants' satisfaction.³ (Texas Health and Human Services Commission)

Principal Performance Measures:

1. Train and provide technical assistance to at least 30 active certified volunteer ombudsmen³
2. Resolve at least 75% of residents' complaints to the complainants' satisfaction.³

Results:

1. The NCTAAA long-term care ombudsman program was supported by 29 certified volunteer ombudsmen, falling short of the target of 30 by one (3.3%). Staff ombudsmen were limited in their ability to recruit and train new volunteers in light of an extended staffing vacancy.
2. Despite short staffing and a smaller pool of volunteers than anticipated, staff and volunteer ombudsmen exceeded the target complaint resolution rate of 75%. Among the 526 complaints with disposition reached during Federal Fiscal Year 2025, 447 were resolved,

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

for a complaint resolution rate of 85%. Forty-two complaints, accounting for 8% of all complaints, were not resolved. Thirty-seven complaints, accounting for 7% of all complaints, were withdrawn.

7. **Goal:** Increase the visibility of the long-term care ombudsman program in assisted living facilities, relying on staff and volunteer ombudsmen to inform residents of their rights and advocate for them as needed.

Funding Sources: Texas Health and Human Services Commission State General Revenue, Older Americans Act Titles III-B and VII, and American Rescue Plan Act

Attainment: Partially met. NCTAAA staff and volunteer ombudsmen made 1,120 visits to assisted living facilities during Federal Fiscal Year 2025, falling short of the performance target of 1,200 visits by 6.7%. They visited all of the service area's 285 assisted living facilities that required visits. Only two that received licensure at the end of the fiscal year were not visited.

Primary Work Tasks:

1. Conduct regular visits to assisted living facilities on a regular basis to determine need for advocacy and help residents in resolving complaints regarding quality of life and/or quality of care.³

Principal Performance Measures:

1. Drawing on the efforts of both volunteer and staff ombudsmen, make at least 1,200 visits to assisted living facilities.³
2. Conduct regular visits to all assisted living facilities in the service area.³

Results:

1. The NCTAAA long-term care ombudsman program experienced a prolonged staffing shortage and had significant attrition among its volunteer base. As a result, it fell short of its goal of making at least 1,200 visits to assisted living facilities within Federal Fiscal Year 2025, with 1,120 visits made—for an attainment rate of 93.3%.
2. Regardless of short staffing, staff and volunteer ombudsmen visited 285 licensed assisted living facilities during the year, reaching all with the exception of two facilities that obtained licensure at the end of the fiscal year and did not require visits prior to September 30, 2025.

8. **Goal:** Assist long-term nursing home residents who are funded by Medicaid in relocating to less restrictive settings.

Funding Sources: contracts with Amerigroup, Molina Healthcare Texas, and United Healthcare

Attainment: Met. NCTAAA staff and contract relocation specialists assisted 206 nursing home residents who were funded by Medicaid in returning to community living. In doing so it exceeded its performance target of 200 by 3%. Of all who relocated, only eight

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

returned to institutional care within 90 days of relocating.

Primary Work Tasks:

1. Target nursing home residents who have interest in returning to the community and face significant barriers in doing so (e.g., lack of housing, lack of family support, frailty, mental illness, or substance abuse issues).
2. Follow up with consumers who successfully relocate for at least 90 days post-relocation.

Principal Performance Measures:

1. Assist at least 200 nursing home residents in returning to the community.⁴
2. Ensure that at least 95% of persons relocated remain in the community for at least 90 days.⁴

Results:

1. With 206 successful relocations, the NCTAAA met and exceeded by a slim margin (3%) its target of helping 200 nursing home residents return to independent living. Its staff and contractors arranged housing, transportation and other critical supports, under contracts with three managed care organizations. Of all who relocated, 198 (96.1%) remained in the community for at least 90 days post-relocation, exceeding the target of 95% remaining in the community for at least 90 days.

9. Goal: *Invest in evidence-based programs that are scientifically proven to improve participants' health and well-being.*

Funding Sources: *Older Americans Act Titles III-D, III-E, and III-B, Administration for Community Living Alzheimer's Disease Programs Initiative.*

Attainment: *Met. The NCTAAA provided evidence-based programs to 444 persons during Federal Fiscal Year 2026, exceeding its target of 400 persons by 11%.*

Primary Work Tasks:

1. Administer a comprehensive array of evidence-based programs that include Chronic Disease Self-Management Program, Diabetes Self-Management Program, Chronic Pain Self-Management Program, Tai Chi for Arthritis and Fall Prevention, PEARLS, Building Better Caregivers, and Resources for Enhancing Alzheimer's Caregiver Health-TX (REACH-TX).

Principal Performance Measure:

1. Serve at least 400 older adults and/or family caregivers through Chronic Disease Self-Management Program, Diabetes Self-Management Program, Chronic Pain Self-Management Program, Tai Chi for Arthritis and Fall Prevention, PEARLS, Building Better Caregivers, and Resources for Enhancing Alzheimer's Caregiver Health (REACH).¹

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

Results:

1. The NCTAAA served a total of 428 persons through seven evidence-based programs:
2. Chronic Disease Self-Management: series of six workshops for persons with chronic conditions, with focus on developing action plans, evaluating new treatments, dealing with stress and insomnia, communicating with health care providers, eating well, and incorporating physical activity into daily activities (30 participants)
3. Diabetes Self-Management: series of six workshops for persons with diabetes or pre-diabetes, with focus on managing symptoms (41 participants)
4. Chronic Pain Self-Management: series of six workshops for persons with chronic pain, with focus on managing symptoms (15 participant)
5. A Matter of Balance: series of eight workshops, with focus on overcoming fear of falling, reducing fall hazards, and learning exercises to increase strength, balance, and flexibility (231 participants)
6. Tai Chi for Arthritis and Fall Prevention: series of 16-20 workshops, with focus on increasing strength, balance, and flexibility (106 participants)
7. Building Better Caregivers: series of six workshops to help those who care for family members with dementia more effectively manage their own and their care partners' stress (6 participants)
8. Resources for Enhancing All Caregivers Health (REACH): series of six one-on-one education sessions to more effectively care for family member living with dementia (10 participants)

- 10. Goal:** Help Veterans who qualify medically for nursing home care to receive services in their homes that promote independent living and maximize community tenure.

Funding Source: contract with Veterans Administration.

Attainment: Met. Aging program staff who served as Person-Centered Counselors successfully enrolled 15 Veterans in the Veteran Directed Care Program during Fiscal Year 2025.

Primary Work Task:

1. Implement the Veterans Directed Care Program in North Central Texas, allowing Veterans to hire attendants of their choice to provide help with daily care tasks.

Principal Performance Measure:

1. Enroll at least 15 Veterans in the Veterans Directed Care Program.¹

Results:

1. The 15 Veterans who were enrolled in the Veteran Directed Care Program during Federal Fiscal Year 2025 received in-home services from providers of their choice. NCTCOG staff assisted them in developing program budgets, overseeing employees, and ensuring compliance with Veterans Administration program requirements.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

11. Goal: Promote the development of “dementia friendly” communities in North Central Texas by providing dementia training and support services to people with memory loss and their family caregivers.

Funding Sources: Administration for Community Living Alzheimer’s Disease Programs Initiative and Older Americans Act Title III-E, Department of State Health Services Grants to Increase Local Dementia Support,

Attainment: Met. NCT-AAA staff members conducted dementia education that reached 3,347 individuals during Federal Fiscal Year 2025, exceeding the performance target of 750 trainees by 346.3%.

Primary Work Task:

1. Provide dementia education to laypeople and professionals and direct services for people with dementia and their family caregivers that prolong community tenure.

Principal Performance Measures:

1. Provide live and virtual training programs on dementia-related topics that reach at least 750 people.¹

Results:

1. NCTAAA staff members Jamie Harwell, Isabel Maria, and Doni Green conducted dementia education that reached 3,446 persons during Federal Fiscal Year 2025. Relative to its performance target of 750 trainees, it exceeded its goal by 346.3%. Topics included signs and symptoms of dementia, getting an accurate diagnosis, communicating with someone living with dementia, self-care for the caregiver, dealing with caregiver stress, and programs that consider family members as paid providers.
2. In addition, NCTCOG subrecipient James L. West Presbyterian Center for Dementia care conducted multiple trainings for family caregivers, teaching them to use touch to calm someone living with dementia. Under a competitive federal grant, NCTCOG subrecipient Dementia Friendly Fort Worth conducted full-day dementia training for all cadets at the NCTCOG Regional Police Academy. Neither subrecipients’ trainees are included in the totals above.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

NCTCOG Community Services Department Fiscal Year 2024 – 2025 Goal Accomplishments

Criminal Justice Program

1. **Goal:** Develop written policies for operation of the Criminal Justice Policy Development Committee (CJPDC). Per Statement of Work – Criminal Justice Services (Attachment B) of the Interlocal Cooperation Agreement with the Office of the Governor’s Public Safety Office (PSO), policies must include language describing grant application review and prioritization process for program categories listed in the Agreement; COG’s governing body review and approval process for the program categories; COG’s process for ensuring CJPDC reflects a multi-disciplinary representation in seven specific categories with no single group constituting more than one-third of the membership; documentation process for each CJPDC meeting; process that ensures full CJPDC meetings comply with the Open Meetings Act; and process that ensures compliance with PSO’s conflict of interest policy.

Funding Source: Office of the Governor, Public Safety Office

Attainment: Met

Primary Work Tasks:

1. Review current policies to determine applicability for 2025 Committee operation.³ (PSO)
2. Review, prioritize and approve application priority lists according to policies and procedures.³ (PSO)
3. Review and comply with committee membership representation requirements and PSO-prescribed conflict of interest policy for 2025 Committee operation.³ (PSO)

Principal Performance Measures:

1. A strike-through version of policies will be provided to CJPDC during their fall meetings. The strike-through version will include routine grammatical and calendar updates, policy updates brought forth during the prior scoring process, and any required PSO directives. The CJPDC will review, discuss and approve these draft policies and procedures; CJPDC-approved policies will then be presented to COG’s Executive Board for endorsement. CJPDC membership will follow the PSO-defined multi-disciplinary representation. Vacancies for 2025 will be filled accordingly to meet the requirement that no single discipline constitutes more than one-third of the membership. The PSO-prescribed conflict of interest guidelines will be adhered to during the scoring and prioritization of grant applications. All CJPDC meetings will be posted to the Open Meetings website and will be documented in writing. Upon Executive Board approval, updated policies will be posted to NCTCOG’s Criminal Justice Program website and will be provided to PSO upon request.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

Results:

1. The CJPDC approved FY26 grant cycle policy revisions during their December 2024 meeting; revised policies were then approved by COG Executive Board in January 2025. Approved FY26 CJPDC Policies and Procedures submitted to PSO on August 22, 2025.
2. **Goal:** Prepare a Strategic Plan for prioritizing criminal justice needs in the NCTCOG region. Needs relevant to this plan include but are not limited to: Criminal Justice System Improvements, Juvenile Justice System Improvements, Direct Victim Services, Mental Health Treatment, and Substance Abuse Treatment. The plan must include an executive summary that describes the strategic planning process and the top five (5) priorities in the above mentioned categories of need. Per the Agreement, the Strategic Plan and Executive Summary should not exceed a five year cycle and will be provided to PSO upon request.

Funding Source: Office of the Governor, Public Safety Office

Attainment: Met

Primary Work Tasks:

1. Staff will engage CJPDC members and community stakeholders throughout the region for input to the Regional Criminal Justice Strategic Plan. CJPDC will provide guidance for the process. The process may be accomplished via on-site meetings and/or an electronic needs assessment survey.³ (PSO)

Principle Performance Measures:

1. The current Regional Criminal Justice Strategic Plan will be reviewed to identify areas that require revisions.

Results:

1. With input and guidance of the full CJPDC and the CJPDC Strategic Planning Subcommittee, the Regional Criminal Justice Strategic Planning needs assessment survey was updated and distributed to regional community stakeholders in December 2024. Results were used to identify local priorities for the FY26 grant cycle.
 2. Topics addressed in the online survey include criminal justice/law enforcement, juvenile justice, mental health, substance abuse, and victims of crime. Stakeholders consisting of elected officials, community-based organizations, judicial and law enforcement organizations, ISDs, social service providers, colleges and universities, and interested citizens provided input to the survey.
 3. The updated Regional Criminal Justice Strategic Plan and Executive Summary were submitted to PSO on July 8, 2025.
- 3. Goal:** Submit monthly invoices to PSO by the 30th of each month. These invoices will include elements of information required under the Agreement.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

Funding Source: Office of the Governor, Public Safety Office

Attainment: Met

Primary Work Tasks:

1. COG staff will track all PSO activities required under the Agreement, including total number of COG staff hours spend on PSO activities and any data necessary to understand the volume and impact of the services provided. The items tracked will be included in the monthly invoices.³ (PSO)

Principal Performance Measures:

1. Submit monthly invoices to PSO by the 30th of each month (e.g., report for September services due October 30th).

Results:

1. Monthly reports containing required elements under the PSO Agreement were submitted by the 30th of each month during the contract period of September 2024 through August 2025.

4. **Goal:** Mandatory grant application workshops will be conducted by COG staff. All grant application workshop materials and a list of grant application workshop attendees will be provided to PSO upon request.

Funding Source: Office of the Governor, Public Safety Office

Attainment: Met

Primary Work Tasks:

1. Grant application workshop materials, including presentations, workbooks, handouts or any other documentation will be developed.¹ (NCTCOG)
2. Grant application workshop participation will be tracked via sign-in sheets or other means to complete a master list of attendees.¹ (NCTCOG)

Principal Performance Measures:

1. All grant application workshop materials will be provided to PSO upon request.
2. Workshop attendees will be tracked, and the list will be provided to PSO upon request.

Results:

1. Eleven grant application workshop sessions conducted in January-February 2025. Grant application workshop materials and a list of workshop attendees are maintained on file and will be provided to PSO upon request.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

- 5. Goal:** Submit priority lists to PSO for General Victim Assistance - Direct Services Projects, Violent Crimes Against Women Criminal Justice and Training Projects, Criminal Justice Projects, Truancy Prevention Projects, and General Juvenile Justice and Delinquency Prevention Projects no later than May 9, 2025. In addition, the COG shall notify all applicants of NCTCOG Executive Board-approved priority lists in writing within fourteen (14) calendar days of its funding recommendation decision.

Funding Source: Office of the Governor, Public Safety Office

Attainment: Met

Primary Work Tasks:

1. Submit priority lists and scores to PSO no later than May 9, 2025.³ (PSO)
2. Notify all applicants of approved priority lists in writing within fourteen (14) calendar days of COG's funding recommendation decision.³ (PSO)

Principle Performance Measures:

1. At the completion of CJPDC scoring sessions during spring 2025, COG staff will compile a ranking list for each program category. These lists will be based on high score to low score for the application's given prioritization cycle year. This list will be verified for accuracy prior to submission.

Results:

1. Priority lists submitted to PSO for the program categories as follows: Violence Against Women Justice and Training, Juvenile Justice, and Truancy Prevention lists submitted 5-2-25; Criminal Justice Program and General Victim Assistance lists submitted 5-6-25. Per the Agreement, all applicants were notified within 14 calendar days of the Executive Board's approval of each of these lists.
- 6. Goal:** Develop the framework for a grant application process to include any state strategies, local priorities, and COG's strategic vision. Ensure recommendations for funding consider eligibility, reasonableness, cost effectiveness, and current COG policies. CJPDC scoring participation information will be provided to PSO upon request.

Funding Source: Office of the Governor, Public Safety Office

Attainment: Met

Primary Work Tasks:

Develop the scoring criteria framework for the grant application process.³ (PSO)

Principal Performance Measures:

1. With CJPDC input, staff will update the grant scoring tools for the FY26 grant cycle. PSO-prescribed guidelines for application prioritization will be incorporated into the scoring

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

process. Criminal Justice staff will work closely with NCTCOG's Research & Information Services Department staff to develop the online scoring instrument.

Results:

1. During their December 2024 meeting, CJPDC approved a comprehensive scoring instrument and policies that incorporate local priorities and COG's strategic vision. CJPDC members were trained to consider eligibility, reasonableness, cost effectiveness, state and local priorities, and current COG policies as applications were scored and prioritized. A spreadsheet demonstrating CJPDC scoring participation is available should PSO request it.
7. **Goal:** Staff will develop a working knowledge of the TAC Title 1, Part 1, Chapter 3; Office of the Governor's Guide to Grants; Texas Grant Management Standards, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (2 CFR part 200); and any other state and federal statutes, rules, regulations, documents and forms applicable to COG-prioritized funding opportunities. Staff will attend and participate in all PSO-sponsored mandatory training workshops, meetings, webinars and conference calls; will provide general criminal justice planning and coordination activities to the region; will notify PSO of any Public Information Act or media requests and will notify PSO of vacancies and subsequent replacements involving any staff position providing services under the Agreement.

Funding Source: Office of the Governor, Public Safety Office

Attainment: Met

Primary Work Tasks:

1. Staff will develop a working knowledge of the TAC Title 1, Part 1, Chapter 3; OOG's Guide to Grants; Texas Grant Management Standards, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (2 CFR part 200); and any other state and federal statutes, rules, regulations, documents and forms applicable to COG-prioritized funding opportunities.³ (PSO)
2. Staff will attend and participate in all PSO-sponsored mandatory training workshops, meetings, webinars and conference calls.³ (PSO)
3. Staff will provide general criminal justice planning and coordination activities to the region.³ (PSO)
4. COG will notify PSO of vacancies involving any staff position providing services under the Agreement and will notify PSO when a replacement is hired.³ (PSO)
5. COG will notify PSO of any Public Information Act or media requests received relating to any application for PSO funding or PSO-funded grant program.³ (PSO).

Principle Performance Measures:

1. To assist in meeting Agreement deliverables, staff is required to attend and participate in all PSO-sponsored mandatory training workshops, meetings, webinars and conference calls. COG staff will maintain a working knowledge of all rules and regulations related to PSO grant funding. COG will provide general criminal justice planning and coordination

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

activities to the region. COG will notify PSO of all staff vacancies and subsequent replacements. COG will notify PSO of Public Information Act or media requests pertaining to PSO-funded programs.

Results:

1. All information pertaining to staff training, staff vacancies, technical assistance logs and Public Information Act requests was submitted to PSO via the required monthly invoice documentation as described in Goal #3 above.

NCTCOG Emergency Preparedness Department Fiscal Year 2024 – 2025 Goals Accomplishments

Homeland Security Grant Program (HSGP)

1. **Goal:** Manage and administer the Homeland Security Grant Programs (HSGP) of State Homeland Security Program (SHSP) and the Urban Area Security Initiative Program (UASI) in the North Central Texas region.

Funding Source: GY2022 & GY2023 SHSP and GY2023 UASI funding.

Attainment: Met

Primary Work Tasks:

1. Create a grant timeline with critical dates and deadlines. ¹
2. Coordinate with regional working groups, executive committees and council to ensure completion of assigned tasks. ^{1,3}
3. Complete and submit SHSP and UASI Projects to the State ³
4. Manage and administer HSGP projects. ^{1,4}

Principal Performance Measures:

1. Using grant timeline as a guide, complete tasks by assigned dates.
2. Ensure all working groups and committees have the appropriate knowledge of the regional grant process and state/federal guidelines so that tasks are completed accurately.
3. Submit HSGP reports by federal/state required deadlines.
4. Facilitate grant projects for the regional working groups by relying on their subject matter expertise and ensuring all procurement processes are followed in accordance with federal/state/local requirements.
5. Prepare for and facilitate effective and efficient meetings, so all members are informed of federal, state, and regional priorities and objectives. ^{1,2,3}
6. Provide technical assistance and/or training to jurisdictions when they have questions and serve as a liaison between the jurisdictions and the OOG to help facilitate project completion.

Results:

1. Created and distributed HSGP Timelines and executed the tasks identified in the timeline by their assigned dates.
2. Provided all working groups and committees with the necessary knowledge and information to successfully execute the project approval process in accordance with state and federal guidelines.
3. Submitted all required reports in a timely fashion as required by the HSGP and the OOG.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

4. NCTCOG staff worked alongside working group subject matter experts to execute the procurement of all services and requirements for the execution of project goals and objectives.
5. Meetings were conducted with members and stakeholders as well as various working groups to keep them updated on federal, state, and regional priorities and objectives.
6. Grant trainings and orientations were conducted by NCTCOG staff for the region as well as NCTCOG staff attended OOG meetings.

Emergency Preparedness Administration

1. **Goal:** Continue to provide professional communication and project implementation support to the jurisdictions in the NCTCOG region and within the EP Department through professional products and services.

Funding Source: FY2025 local membership dues.

Attainment: Met

Primary Work Tasks:

1. Update and maintain processes and procedures to ensure department efficiency.¹
2. Facilitate and host meetings supporting the NCTCOG region.¹
3. Utilize multiple forms of communication to provide resources, data, staff assistance, timely and professional communication, and other support to local emergency management in the NCTCOG region.^{1,4}
4. Ensure current emergency management and preparedness contact information and response resources are available to the region.¹
5. Enhance professional development of EP staff through training and educational opportunities.¹

Principal Performance Measures:

1. Implement new technological and organizational systems as time and financial resources permit.
2. Provide meeting space and staff assistance for regional council, committee, and working group meetings.
3. Timely respond to NCTCOG region requests through email and telephone and continue providing pertinent emergency management information through websites, EP social media, newsletters, and coordination of amongst all regional stakeholders.
4. Maintain contact databases and Listservs with current information.
5. Seek professional training to maximize efficiency as time and financial resources permit.

Results:

1. Expanded new technological capabilities such as Microsoft Copilot, the Regional Support Center Dashboard, Regional Emergency Managers Dashboard, and

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

- updated website to include regional collaboration and information sharing dashboards.
2. Sustained hybrid meeting capabilities and hosted numerous onsite, hybrid, and virtual meetings and workshops for the region.
 3. The Emergency Preparedness department continues to maintain a timely response time to return emails and phone calls. Kept the website up to date, posted to social media accounts, and coordinated information flow amongst state and regional partners.
 4. Continued use of listserv software to maintain regional email communications, updated 24 hour point of contacts, and distributed new regional resource directory.
 5. Provided training and mentoring for staff and management onsite and at professional conferences.

Collaborative Adaptive Sensing of the Atmosphere (CASA Wx)

1. **Goal:** Provide decision makers more timely and effective information during weather events that increase the effectiveness of warnings, notifications, response actions, timely recovery, and situational awareness that would likely save lives and reduce damage to property in the region.

Funding Source: Engineering Research Center for CASA, Calendar year 2024 & 2025 local jurisdiction membership dues, grants, and private/public partnerships.

Attainment: Met

Primary Work Tasks:

1. Continue planning for the Collaborative Adapting Sensing of the Atmosphere (CASA WX) project to operate and maintain the five operational weather radars in the NCTCOG region. ^{1,4}
2. Continue to develop collaborative partnerships with regional stakeholders and establish private industry support for the CASA WX project in north central Texas. ^{1,4}
3. Conduct CASA Wx Executive Council meetings or conference calls to determine data needs and adjust CASA capabilities to support identified needs. ^{1,4}

Principal Performance Measures:

1. Conduct regular planning calls with local CASA WX Leadership for project administration and support.¹
2. Maintain public sector support through memberships and pursue private sector support to install and maintain the CASA project.
3. Identify new data/capability needs to develop and implement CASA products/services.
4. Maintain regular coordination of regional CASA planning and finance

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

- administration.
5. Host quarterly Executive Council meetings where all parties can meet, discuss, and collaborate.^{1,4}

Results:

1. Regular planning meetings with CASA WX leadership were conducted.
2. Public sector support through membership was continued.
3. Five radars were maintained; no new radars were installed.
4. Regional CASA planning meetings were conducted, and finance administration metrics were kept.
5. Quarterly Executive Council meetings were conducted.

Regional Catastrophic Preparedness Grant Program (RCPGP)

1. **Goal:** Manage and administer the Federal Emergency Management Administration (FEMA) Regional Catastrophic Preparedness Grant Program (RCPGP) in the North Central Texas region.

Funding Source: GY2024 RCPGP funding.

Attainment: Met

Primary Work Tasks:

1. Create a grant timeline with critical dates and deadlines.¹
2. Coordinate with regional jurisdictions, executive committees and councils, and other regional committees to ensure completion of assigned tasks.^{1,3}
3. Manage and administer phase 1 projects.^{1,4}

Principal Performance Measures

1. Using grant timeline as a guide, complete tasks by assigned dates.
2. Ensure jurisdictions and committees have the appropriate knowledge of the grant process and state/federal guidelines so that tasks are completed accurately.
3. Submit required reports by federal required deadlines.
4. Facilitate meetings and project phase 1 deliverables to include: increase awareness of locally significant threats and hazards across the community, and provide knowledge and tools for mitigation, response, and recovery through training, workshops, and exercises.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

Results:

1. Regional planning team representatives were identified, and partner meetings were conducted by assigned dates.
2. Required reports were submitted by federal required deadlines.
3. Community surveys were developed and available for input to determine identified gaps in the community.
4. Regional Catastrophic Grant Team personnel enhanced local emergency management capacity by helping with community events and being a force multiplier.
5. Resilience kit pamphlets and public outreach materials were developed and procured to be distributed to supporting jurisdictions.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

NCTCOG – Environment & Development Department Fiscal Year 2024 - 2025 Goal Accomplishments

Solid Waste Management

1. **Goal:** Support the goals and objectives of the Regional Solid Waste Management Plan, Planning for Sustainable Materials Management in North Central Texas: Support regional solid waste materials management education and training, promote creation and expansion of materials management programs, measure regional waste reduction efforts, support innovative technologies for other waste, and promote collaborative public/private sector partnerships.

Funding Source: Environmental Protection Agency, Municipal Solid Waste Program through Texas Commission on Environmental Quality (TCEQ)

Attainment: Met.

Primary Work Tasks:

1. Provide staff support to the Resource Conservation Council (RCC), the solid waste advisory committee, and subcommittees.³ (TCEQ)
2. Coordinate with federal, state, and local partners to support solid waste management initiatives and maintain compliance with solid waste management planning laws and regulations. ³ (TCEQ)
3. Maintain Closed Landfill Inventory (CLI) and respond to CLI requests for information. ³ (TCEQ)
4. Administer a Solid Waste Solicitation and Support Project that aims to assist communities in the development of template RFPs, contracts, ordinances, and other resources for procuring and contracting with waste and recycling haulers³ (TCEQ).
5. Administer funding to local governments to facilitate the collection and disposal of scrap tires ³ (TCEQ).
6. Administer a Solid Waste Infrastructure for Recycling Project that aims to assist communities in the development of template RFPs, contracts, ordinances, and other resources for food waste and organics ^{2,3} (EPA, TCEQ).
7. Assist the Western Region Solid Waste Capacity Policy Advisory Group (PAG) as requested³ (TCEQ).

Principal Performance Measures:

1. Provide staff support to the Resource Conservation Council (RCC), the solid waste advisory committee, and subcommittees.³ (TCEQ)

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

2. Coordinate with federal, state, and local partners to support solid waste management initiatives and maintain compliance with solid waste management planning laws and regulations.³(TCEQ)
3. Maintain Closed Landfill Inventory (CLI) and respond to CLI requests for information.³(TCEQ)
4. Administer a Solid Waste Solicitation and Support Project that aims to assist communities in the development of template RFPs, contracts, ordinances, and other resources for procuring and contracting with waste and recycling haulers.³ (TCEQ)
5. Administer funding to local governments to facilitate the collection and disposal of scrap tires.³ (TCEQ)
6. Administer a Solid Waste Infrastructure for Recycling Project that aims to assist communities in the development of template RFPs, contracts, ordinances, and other resources for food waste and organics.^{2,3}(EPA, TCEQ)
7. Assist the Western Region Solid Waste Capacity Policy Advisory Group (PAG) as requested.³(TCEQ)

Results:

1. Supported and hosted four (4) RCC meetings.
2. Updated the solid waste website as needed, produced public outreach materials, updated Regional Solid Waste Management Plan documents as needed, monitored legislation, and coordinated with government entities and other stakeholders.
3. Responded to eight (8) CLI requests for information and technical assistance; produced digital copies of all paper landfill reports, as requested.
4. Conducted a template contract development project to develop deliverables to assist support communities in their contracting processes for waste and recycling haulers. An overview of this project can be found [here](#). Deliverables can be found [here](#).
5. Executed eighteen (18) interlocal agreements and provided oversight on twenty (20) scrap tire collection efforts, addressing over 39,189 tires.
6. Assisted contractor in developing template RFPs, contracts, ordinances, and other resources for food waste and organics and provide education and awareness to local governments that these resources are available. Results can be found [here](#).
7. Supported the Western Region Solid Waste Capacity PAG as needed by attending one meetings as an ex-officio member.

2. **Goal:** Support local government solid waste management programs and project implementation.

Funding Source: EPA Municipal Solid Waste Program through Texas Commission on Environmental Quality.³

Attainment: Met.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

Primary Work Tasks:

1. Administer the regional solid waste funding program.³ (TCEQ)
2. Provide technical assistance to member governments as they implement their solid waste management initiatives.³ (TCEQ)

Principal Performance Measures:

1. Perform call for projects, score solid waste grant applications, execute interlocal agreements, and manage the grant projects.
2. Develop and post resources for current grantees to website and provide technical assistance as needed.

Results:

1. Performed call for projects, scored seventeen (17) solid waste grant applications, executed eight (8) interlocal agreements, and managed grant project implementation.
2. Developed and posted resources for current grantees to website and provided technical assistance as needed through offering in-house “Office hours” supporting communities’ grant applications.
3. **Goal:** Support the technical capacity and best solid waste practices amongst local governments, the public, and other stakeholders related to solid waste management topics.

Funding Source: EPA Municipal Solid Waste Program through Texas Commission on Environmental Quality.³ (TCEQ)

Attainment: Met.

Primary Work Tasks:

1. Provide education and training opportunities for local government staff, committees, the public, and other stakeholders to increase their knowledge of solid waste management issues.³
2. Develop and/or maintain regional information resources including TimetoRecycle.com, ReportDFWdumping.org, and other social media and outreach assets.³

Principal Performance Measures:

1. Host meetings, trainings, and technical assistance workshops for local government staff and other interested parties.
2. Provide performance measures related to social media and outreach assets.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

Results:

1. Provided fifteen (15) education and training opportunities for local government staff, committees, the public, and other stakeholders to increase their knowledge of solid waste management issues.³
2. Updated regional information resources including TimetoRecycle.com, ReportDFWdumping.org, and other social media and outreach assets.³ (TCEQ)

Watershed Management

NCTCOG supports multiple goals and objectives that help local governments achieve safe stream corridors where flooding is reduced, where water quality meets or exceeds state standards, and green corridors where ribbons of greenways are tied together for multiple benefits.

1. **Goal:** Reduce flooding through proper management of watersheds and stream corridors.

Funding Sources: Cost Shared Funding from Local Government Participants, Surface Transportation Block Grant (STBG), Federal Emergency Management Agency (FEMA) – Region VI, Texas Water Development Board (TWDB), Texas General Land Office (TxGLO).

Attainment: Met.

Primary Work Tasks:

1. Reduce flooding risks along the Trinity River Corridor through a continuation of the Trinity River COMMON VISION Program.⁴ (Trinity River COMMON VISION Program).
2. Continue partnerships of federal, state, and local partners to document, organize, provide training for, and improve upon studies and mapping for flood hazard needs throughout the region; and support other regional collaborative efforts such as cooperative purchases and deployment of flood warning devices.² (FEMA)
3. Support increased understanding and awareness through floodplain and watershed management training to local community leaders and floodplain managers.^{2,4} (FEMA, Trinity River COMMON VISION Program)
4. Continue efforts to conduct a sub-region comprehensive integrated transportation, stormwater, and environmental planning process (TSI) in the Upper Trinity River watersheds, including conducting stakeholder engagement, data collection, modeling, and developing resources and tools for local governments to reduce flood risk and minimize downstream stormwater impacts.^{2,3,4} (FEMA, TWDB, STBG, TxGLO, Trinity River COMMON VISION Program)

Principal Performance Measures:

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

1. Host Flood Management Task Force meetings and a Steering Committee meeting for the COMMON VISION Program and carry out approved annual work program, including publishing the 5th Edition of the Corridor Development Certificate Manual and seeking to expand the COMMON VISION Program to additional communities.
2. Carry out grant activities associated with NCTCOG's role as a FEMA Cooperating Technical Partner (CTP) through Program Management and Community Outreach and Mitigation Strategies, including enhanced stakeholder engagement in disadvantaged communities.
3. Host training opportunities for floodplain managers; support communities' participation in the Community Rating System program.
4. Carry out approved scopes of work for each funding source, including leading Technical Advisory Group and Steering Committee meetings; conducting planning tasks; and engaging local governments to reduce future flood risk.

Results:

1. Hosted four (4) Flood Management Task Force meetings and a Steering Committee meeting for the COMMON VISION Program; implemented approved annual work program, including publishing the 5th Edition of the Corridor Development Certificate Manual and efforts to expand the COMMON VISION Program to additional communities.
 2. Carried out grant activities associated with NCTCOG's role as a FEMA Cooperating Technical Partner (CTP) through Program Management and Community Outreach and Mitigation Strategies, including enhanced stakeholder engagement in disadvantaged communities.
 3. Hosted two week-long training opportunities for floodplain managers; supported communities' participation in the Community Rating System program.
 4. Carried out approved scopes of work for each funding source, including leading four (4) Technical Advisory Group and Steering Committee meetings; conducting over 60 planning tasks; and engaging local governments through over 40 communities' meetings to reduce future flood risk.
2. **Goal:** Support regional water quality and wastewater initiatives to meet water quality requirements, improve quality of life, and accommodate future growth.

Funding Sources: Cost Shared Funding from Local Government Participants, Texas Commission on Environmental Quality³ (TCEQ)

Attainment: Met.

¹ NCTCOG Measure
² Federal Measure
³ State Measure
⁴ Local Measure

Primary Work Tasks:

1. Administer the Water Resources Council (WRC), the Total Maximum Daily Load (TMDL) Coordination Committee and TMDL Technical Subcommittees, and other regional water quality groups as identified.³(TCEQ)
2. Support a regional stormwater management program that addresses stormwater monitoring, illicit discharge and detection controls, pollution prevention at municipal operations, and public education.⁴ (Regional Stormwater Management Coordinating Council (RSWMCC))
3. Support a clean sewers program that builds upon local initiatives to maintain the capacities of sanitary sewer infrastructure and reduce sanitary sewer overflows^{3,4} (TCEQ, Wastewater And Treatment Education Roundtable (WATER))
4. Document regional water quality initiatives and programs.³(TCEQ)
5. Coordinate with federal, state, and regional partners to continue planning and implementation of water quality plans, programs, and projects related to water quality impairments.³(TCEQ)
6. Coordinate with regional urban forestry stakeholders to strengthen partnerships, determine areas of need, and support existing initiatives and efforts.³(TCEQ)

Principal Performance Measures:

1. Host at least four WRC meetings, one TMDL Coordination Committee meeting, one Upper Trinity River Basin Coordinating Committee meeting, one North Central Texas Watershed Stakeholders Meeting, and TMDL Technical Subcommittee meetings as needed.
2. Host at least four Regional Stormwater Management Coordinating Council meetings, three Pollution Prevention Roundtable meetings, three Illicit Discharge Detection and Elimination Roundtable meetings, Public Education Task Force meetings as needed, and Monitoring Task Force meetings as needed; coordinate and promote the North Texas Community Cleanup Challenge; administer the annual Doo the Right Thing educational contest and campaign; maintain the Texas SmartScape website and coordinate the annual *March is Texas SmartScape Month* campaign; conduct related trainings for municipal stormwater staff; and complete annual work program projects.
3. Host meetings of the WATER committee as needed; facilitate outreach to the general public related to the Defend Your Drains North Texas campaign through the creation of outreach materials; coordinate and promote the Holiday Grease Roundup for collecting fats, oils, and greases (FOG); and maintain DefendYourDrainsNorthTexas.com website.
4. Coordinate the review, public participation, NCTCOG adoption, and transmittal to TCEQ of the updated Water Quality Management Plan. This includes devising new methods of data collection and presentation for onsite sanitary sewage facilities where feasible and appropriate. Document regional opportunities to conduct water quality planning, such as watershed protection planning.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

5. Support development of tools and resources, provide data, host at least five workshops, and attend or host other meetings that further water quality/watershed initiatives, including activities that highlight climate resilience and environmental justice topics.
6. Gather resources on urban forestry to support regional visioning and best practices, attend urban forestry events, and support communities in expanding green space and forestry.

Results:

1. Hosted four (4) WRC meetings, two (2) TMDL Coordination Committee meetings, one Upper Trinity River Basin Coordinating Committee meeting, one North Central Texas Watershed Stakeholders Meeting, and ten (10) TMDL Technical Subcommittee meetings.
 2. Hosted at least four (4) Regional Stormwater Management Coordinating Council meetings, three Pollution Prevention Roundtable meetings, three Illicit Discharge Detection and Elimination Roundtable meetings, two Public Education Task Force meetings, and one (1) Monitoring Task Force meetings; coordinated and promoted the North Texas Community Cleanup Challenge with nine (9) communities participating; administered the annual Do the Right Thing educational contest and campaign; maintained the Texas SmartScape website and coordinated the annual *March is Texas SmartScape Month* campaign; conducted related trainings for municipal stormwater staff; and completed annual work program projects.
 3. Hosted four (4) meetings of the WATER committee; facilitated outreach to the general public related to the Defend Your Drains North Texas campaign through the creation of outreach materials; coordinated and promoted the Holiday Grease Roundup for collecting fats, oils, and greases (FOG); and maintained DefendYourDrainsNorthTexas.com websites. During the 2024 Holiday Grease Roundup, 52 municipal partners participated, resulting in over 9,080 gallons of grease collected.
 4. Coordinated the review, public participation, NCTCOG adoption, and transmittal to TCEQ of the updated Water Quality Management Plan. This includes devising new methods of data collection and presentation for onsite sanitary sewage facilities where feasible and appropriate. Documented regional opportunities to conduct water quality planning, such as watershed protection planning³.
 5. Supported development of tools and resources, provided data, hosted at least twenty (20) workshops, and other community meetings that further water quality/watershed initiatives, including activities that highlight climate resilience and environmental justice topics.
 6. Gathered resources on urban forestry to support regional visioning and best practices, attended urban forestry events, and support communities in expanding green space and forestry.
- 3. Goal:** Promote watershed initiatives that support strategic conservation of open spaces, provide a network of improved ecosystem benefits, provide recreational opportunities, and encourage efficient water use.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

Funding Sources: Cost Shared Funding from Local Government Participants, Center of Development Excellence, Texas Commission on Environmental Quality (TCEQ), TWDB, STBG

Attainment: Met.

Primary Work Tasks:

1. Support local governments and other partners to apply strategic conservation and preservation efforts.^{1,2,3} (TCEQ, Center of Development Excellence, TWDB, STBG)
2. Support local government efforts to address water conservation initiatives and programs.^{3,4} (TCEQ, Regional Stormwater Management Coordinating Council)
3. Pursue advancement of green stormwater infrastructure and low impact development strategies in the region.⁴ (Regional Public Works Program Participants)

Principal Performance Measures:

1. Host regional workshops and trainings and attend partner meetings to promote the conservation and preservation of natural resources, greenbelts, and open spaces.
2. Promote the regional Texas SmartScape brand; maintain and updated the Texas SmartScape plant list; updated the Texas SmartScape website and social media channels.
3. Continue outreach and training for low impact development and green stormwater infrastructure best practices, such as those included in iSWM and regional case studies website library.

Results:

1. Hosted over eight (8) regional workshops and trainings and partner meetings to promote the conservation and preservation of natural resources, greenbelts, and open spaces.
2. Promoted the regional Texas SmartScape brand; updated the Texas SmartScape website including plant list; updated the [Texas SmartScape website](#) and social media channels.
3. Continued outreach and training for low impact development and green stormwater infrastructure best practices, such as those included in iSWM and regional case studies website library.

Center for Development Excellence

The Center for Development Excellence promotes quality growth through the 12 Principles of Development Excellence. The goal of the Center is to create a region where residents, businesses, and visitors enjoy a built environment that has a true sense of place; uses water, energy, and environmental resources effectively and efficiently; protects a diversity of habitats; reduces Vehicle Miles Traveled (VMT); and supports public health; and a high quality of life.

- 1. Goal:** Maintain economic competitiveness and reduce costs through standardization of construction methods, promote development options and efficient growth, and promote

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

effective use of critical resources.

Funding Sources: Cost Shared Funding from Local Government Participants¹, NCTCOG Local Resources¹, Regional Toll Revenue Funds³ (TxDOT), Texas Department of Agriculture (TDA)³, Texas State Energy Conservation Office³ (SECO), Environmental Protection Agency¹ (EPA).

Attainment: Met.

Primary Work Tasks:

1. Develop and promote the use of regional building code amendments, streamline regional review of building codes, and research local government code adoption status.^{1,4}(Regional Codes Coordinating Committee (RCCC).
2. Support the Public Works Council (PWC) initiatives and coordinate efforts towards integrated Stormwater Management (iSWM), Construction Standards, and Sustainable Public Rights-of-Way (SPROW) practices. Assist TDA with coordinating Texas Community Development Block Grant (TxCDBG) efforts.^{3,4}(TDA, Regional Public Works Program Participants).
3. Support the Center of Development Excellence and the 12 Principles of Development Excellence, sustainable development options, and pursue regional sustainability planning initiatives.^{1,4}(Center of Development Excellence, Regional Integration of Sustainability Efforts (RISE) Coalition).
4. Continue to advance a Regional Energy Management Program that focuses on energy management, energy efficiency, and renewable energy for local governments, including maintenance of the Conserve North Texas and Go Solar Texas websites.³(SECO).
5. Promote environmental stewardship, resource efficiency, and efficient growth through a variety of projects.^{1,2,3,4}(Center of Development Excellence, Regional Integration of Sustainability Efforts Coalition, TxDOT, SECO, EPA).

Principal Performance Measures:

1. Host RCCC meetings as needed; encourage adoption of the latest code editions by member and regional governments; promote recommended regional code amendments; and conduct the annual survey to determine uptake of regional recommended code amendments by local member governments.
2. Support regional public works activities by carrying out the approved annual work program, host meetings of the Public Works Council and subcommittees, host an annual Public Works Roundup, publish updated Public Works Constructions Standards, and promote sustainability efforts through iSWM outreach. Provide the following TxCDBG-related technical assistance activities to non-entitlement communities in the region: assist TDA in disseminating program information, facilitate a grant kick off meeting, conduct a fair housing/other outreach event, and provide support to the state's Unified Scoring Committee.
3. Host trainings, workshops, and other education activities aimed at local governments and development related partners regarding the Center of Development Excellence; maintain the Center for Development Excellence website, including adding technical tools and case

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

studies as appropriate; endorse the 12 Principles of Development Excellence; host the 2025 CLIDE Awards; produce quarterly newsletters; and, facilitate meetings, events, trainings, and work program tasks for the Regional Integration of Sustainability Efforts (RISE) Coalition.

4. Attend community outreach events; conduct outreach and engage with local governments interested in key initiatives such as Energy Efficiency Community Block Grant (EECBG) or adoption of Property Assessed Clean Energy (PACE); conduct energy management, energy efficiency, and renewable energy related workshops, trainings, and webinars; advance adoption of key initiatives such as expansion of the SolSmart program and adoption of PACE; update existing toolkit of energy strategies for local governments and provide education on energy efficiency strategies and plans; provide outreach on required annual reporting for local governments and school districts; expand partnership opportunities with entities throughout the region and state; conduct outreach on free resources available from SECO and promote relevant tools; compose energy-related funding digest emails on a quarterly basis; research, review, and promote activities aimed at advancing building energy efficiency and education as well as furthering the education of building occupants; and, continue to maintain and build upon the resources housed on the Conserve North Texas and Go Solar Texas websites.
5. Host and attend meetings and regional events, conduct studies, provide technical assistance, and develop tools to support adoption of best management practices related to land-use, sustainability, resilience, and development by local government members, partner organizations, and others.

Results:

1. Hosted four (4) RCCC meetings; encouraged adoption of the latest code editions by member and regional governments; promoted recommended regional code amendments; and conducted the annual survey to determine uptake of regional recommended code amendments by local member governments. This year, the RCC Compiled, and approved regional Code Amendments to the 2023 Electrical Code, and the 2024 International Building Code, Existing Building Code, Residential Code, Swimming Pool and Spa Code, Plumbing Code, Mechanical Code, Fuel Gas Code, Energy Conservation Code, and Fire Code. A link to these local Code Amendments as approved by the NCTCOG Executive Board for local consideration for adoption is [here](#).
2. Supported regional public works activities by carrying out the approved annual work program, hosted 9 meetings of the Public Works Council and subcommittees, hosted the annual Public Works Roundup, published the updated Public Works Construction Standards, and promoted sustainability efforts through iSWM outreach. Provided TxCDBG-related technical assistance activities to non-entitlement communities in the region: assisted TDA in disseminating program information, facilitated a grant kick off meeting, conducted a fair housing/other outreach event, and provided support to the state's Unified Scoring Committee.
3. Hosted 4 trainings, workshops, and other education activities aimed at local governments and development related partners regarding the Center of Development Excellence;

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

maintained the Center for Development Excellence website, including adding technical tools and case studies as appropriate; endorsed the 12 Principles of Development Excellence; hosted the 2025 CLIDE Awards resulting in the recognition of 6 projects; produced quarterly newsletters; and, facilitated 4 meetings, 2 training events, and the work program tasks for the Regional Integration of Sustainability Efforts (RISE) Coalition.

4. Attended 5 community outreach events; conducted outreach and engaged with local governments interested in key initiatives such as Energy Efficiency Community Block Grant (EECGB) or adoption of Property Assessed Clean Energy (PACE); conducted 7 energy management, energy efficiency, and renewable energy related workshops, trainings, and webinars; advance adoption of key initiatives such as expansion of the SolSmart program and adoption of PACE through release of a biannual newsletter and project map updates; updated existing toolkit of energy strategies for local governments and provided education on energy efficiency strategies and plans; provided outreach on required annual reporting for local governments and school districts; expanded partnership opportunities with entities throughout the region and state; conducted outreach on free resources available from SECO and promoted relevant tools; composed energy-related funding digest emails on a quarterly basis; researched, reviewed, and promoted activities aimed at advancing building energy efficiency and education as well as furthering the education of building occupants; researched and designed signage with 8 different messages aimed at energy or water conservation efforts in coordination with local government stakeholders, and provided 87 signs to 17 different stakeholders at no cost; and, continued to maintain and build upon the resources housed on the Conserve North Texas and Go Solar Texas websites. Worked with the US Green Building Coalition (USGBC) to update the NCTCOG website to show locations of over 300 - LEED-certified buildings in the North Texas Region.
5. Hosted and attended over ten (10) meetings and regional events (in addition to the above LEGO-presentations), conducted studies, provided technical assistance, and developed tools to support adoption of best management practices related to land-use, sustainability, resilience, and development by local government members, partner organizations, and others.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

NCTCOG Regional Police Academy Fiscal Year 2024 - 2025 Goal Accomplishments

1. **Goal:** Conduct eight (8) basic peace officer courses during the grant period

Funding Source: 2023/2025 CJD Grant, Office of the Governor

Attainment: Met. Eight (8) basic peace officer courses were held during the year for area agencies to meet their staffing needs.

Primary Work Tasks:

1. Conduct eight (8) basic peace officer courses during the year for area agencies to meet their staffing needs.^{1,3} (2024/2025 Law Enforcement Training Calendar, Texas Commission on Law Enforcement)

Principal Performance Measures:

1. Conduct, schedule, and coordinate with area agencies to provide eight basic peace officer courses during the grant year.

Results:

1. The Regional Police Academy conducted eight (8) basic peace officer courses during the grant year.

2. **Goal:** In conjunction with area agencies, place 240 recruit officers in the eight basic peace officer courses offered during the grant period.

Funding Source: 2023/2025 CJD Grant, Office of the Governor

Attainment: Met. 296 recruit officers were placed in the eight (8) Basic Peace Officer Courses.

Primary Work Tasks:

1. To coordinate with area agencies to allow 240 recruit officers to attend the basic peace officer course.^{1,3} (2024/2025) Law Enforcement Training Calendar, Texas Commission on Law Enforcement).

Principal Performance Measures:

2. Coordination with area agencies to allow 240 recruit officers to be recruited and ultimately attend the academy.

¹ NCTCOG Measure
² Federal Measure
³ State Measure
⁴ Local Measure

Results:

1. 296 recruit officers attended the basic peace officer courses during this grant year.
3. **Goal:** Offer 40 in-service on-site and satellite law enforcement training courses and conferences.

Funding Source: 2023/2025 CJD Grant, Office of the Governor

Attainment: Met. 84 in-service law enforcement training courses were conducted during the grant year.

Primary Work Tasks:

1. The academy will offer and conduct 40 in-service law enforcement training courses.^{1,3} (2024/2025 Law Enforcement Training Calendar, Texas Commission on Law Enforcement)

Principle Performance Measures:

1. The academy offered 40 in-service law enforcement training courses during the grant year.

Results:

1. The academy conducted 84 classes and surpassed the goal of 40 in-service law enforcement training courses for the grant year not including NCT-911 courses offered.
4. **Goal:** Provide classroom training for 2,000 public safety officials eligible for TCOLE credits.

Funding Source: 2023/2025 CJD Grant, Office of the Governor.

Attainment: Met: The goal of 2,000 public safety officials eligible for TCOLE credits attending classroom training during the grant year was met by having 2,355 in attendance.

Primary Work Tasks:

1. To provide classroom training for 2,000 public safety officials from throughout the NCTCOG region.^{1,3} (2024/2025 Law Enforcement Training Calendar, Texas Commission on Law Enforcement). This number includes on and off-site in-service and recruitment classes.

¹ NCTCOG Measure
² Federal Measure
³ State Measure
⁴ Local Measure

Principle Performance Measures:

1. Schedule and offer courses that will allow 2,000 public safety officials to attend in-service and recruit law enforcement courses for the grant year.

Results:

1. 2,355 public safety officials were able to attend the in-service and recruitment training courses.

5. **Goal:** Conduct 185,000 contact hours of training.

Funding Source: 2023/2025 CJD Grant, Office of the Governor

Attainment: Met. 280,261 contact hours of law enforcement training were conducted during the grant year.

Primary Work Tasks:

1. To provide the number of courses that would allow public safety officials and recruit officers to receive 185,000 contact hours of training:^{1,3} (2024/2025) Law Enforcement Training Calendar, Texas Commission on Law Enforcement)

Principle Performance Measures:

1. The academy staff will schedule the necessary number of courses that allow public safety officials and recruit officers to receive 185,000 contact hours of training during the grant year.

Results:

1. As a result of offering the number of training courses, the goal of providing 185,000 hours of contact hours was met with 280,261 hours received.

6. **Goal:** Project 185 recruit officers taking the Basic Peace Officer Licensing Exam.

Funding Source: 2023/2025 CJD Grant, Office of the Governor.

Attainment: Met. 256 recruit officers sat for the Basic Peace Officer Licensing Examination.

Primary Work Tasks:

1. Recruit officers must successfully complete the 736-Hour Basic Peace Officer Course to receive an Endorsement of Eligibility to take the State Basic Peace Officer Licensing

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

Examination.^{1,3} (2024/2025 Law Enforcement Training Calendar, Texas Commission on Law Enforcement).

Principle Performance Measures:

1. The academy will prepare 185 recruit officers for the licensing examination through classroom instruction and tests on the individual topic areas contained in the 736-Hour curriculum and with a final comprehensive examination a week prior to the licensing examination.

Results:

1. During the grant year, 256 recruit officers sat for the Basic Peace Officer Licensing Examination.

7. **Goal:** Project of 185 recruit officers passing the Basic Peace Officer Licensing Exam.

Funding Source: 2023/2025 CJD Grant, Office of the Governor.

Attainment: Met. 256 recruit officers passed the Basic Peace Officer Licensing Examination.

Primary Work Tasks:

1. Recruit officers attend the academy to undergo and complete the 736-Hour Basic Peace Officer Course to receive an Endorsement of Eligibility to take the State Basic Peace Officer Licensing Examination.^{1,3} (2024/2025 Law Enforcement Training Calendar, Texas Commission on Law Enforcement).

Principle Performance Measures:

1. The academy will prepare the 185 recruit officers for the licensing examination through classroom instruction and tests on the individual topic areas contained in the 736-Hour curriculum and with a final comprehensive examination a week prior to the licensing examination.

Results:

1. During the grant year, 256 recruit officers passed the Basic Peace Officer Licensing Examination.

8. **Goal:** Project of 1000 students attending courses and/or conferences at satellite locations.

Funding Source: 2024/2025 CJD Grant, Office of the Governor.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

Attainment: Partially Met. 804 students attended courses and/or conferences at satellite locations.

Primary Work Tasks:

1. The academy will provide the necessary staff instructors, or arrangements are made for outside instructors to conduct classes at those locations. The law enforcement department advertises both internally and externally and schedules officers to attend if staffing needs are not an issue.^{1,3} (2024/2025 Law Enforcement Training Calendar, Texas Commission on Law Enforcement).

Principle Performance Measures:

1. All attending officers will have to register, attend, and complete classes for their hours to be reported to TCOLE.

Results:

1. During the grant year, 804 students attended courses at satellite locations.
9. **Goal:** Project of 2,000 students attending courses from within NCTCOG region.

Funding Source: 2023/2025 CJD Grant, Office of the Governor.

Attainment: Met. 2,425 students attended courses from within NCTCOG region.

Primary Work Tasks:

1. The academy will prepare and provide courses that will allow 2,000 recruits and public safety officials to attend training. A Training Calendar will be provided on the academy website that will allow officers to schedule their training time with their departments throughout the year. Quarterly calendars are available to ensure up to date course information is provided and rescheduled, if necessary, for that course to make.^{1,3} (2024/2025 Law Enforcement Training Calendar, Texas Commission on Law Enforcement).

Principle Performance Measures:

1. All the attending 2,000 recruit officers and public safety officials will register, attend, and complete the courses that allowed their hours to be reported to TCOLE to fulfill their mandate from TCOLE.

Results:

1. During the grant year, 2,425 students attended courses from within NCTCOG region.

¹ NCTCOG Measure
² Federal Measure
³ State Measure
⁴ Local Measure

- ¹ NCTCOG Measure
- ² Federal Measure
- ³ State Measure
- ⁴ Local Measure

North Central Texas Emergency Communications District Fiscal Year 2024 - 2025 Goal Accomplishments

1. **Goal:** New GIS Data Provider Education

A training program will be developed to cater to different learning preferences by incorporating various formats such as written materials, electronic resources, live sessions, and pre-recorded content. Staff will start with a needs assessment then identify topics to cover in the training. Staff will also identify instructors, software, tools, and online platforms or a contractor that could provide these resources. Creating an effective training program requires careful planning, understanding the needs of the audience, and tailoring the content to learning styles to ensure that participants have a well-rounded and accessible learning experience in the realm of GIS.

Funding Source: 9-1-1 Service Fee

Attainment: Met

Primary Work Tasks:

1. Complete a needs assessment.¹
2. Develop course materials focusing on various learning styles.¹
3. Train internal staff.¹

Principal Performance Measures:

1. Percentage of staff surveyed or interviewed as part of the needs assessment.
2. Timeliness of course material development.
3. Percentage of staff trained.

Results:

1. Staff completed the development of training with the capability to adjust as the environment changes.

2. **Goal:** Canine Comfort Initiative: Utilization of Therapy Animals in Emergency Communications Centers

NCT9-1-1 will partner with animal therapy agencies to coordinate regular visits to ECCs. The initiative aims to support the mental health and well-being of staff by providing stress relief, emotional comfort, and a more positive work environment. Through these partnerships, NCT9-1-1 strives to enhance job satisfaction, reduce burnout, and retain dedicated and experienced personnel, ultimately ensuring a more effective and resilient workforce.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

Funding Source: 9-1-1 Service Fee

Attainment: Partially Met

Primary Work Tasks:

1. Research and select reputable therapy animal organizations with experience in providing services to workplaces.¹
2. Facilitate the visit of therapy animals to at least five (5) of the ECCs in NCT9-1-1's service area.¹
3. Utilize social media channels to promote successful visits.¹
4. Collect feedback in ECCs to further improve the program.¹
5. Develop a sustainability program.¹

Principal Performance Measures:

1. Quality and number of therapy animal organizations researched and selected.
2. Number of ECCs visited by therapy animals.
3. Feedback collected from ECC staff post-visit.

Results:

1. Research was conducted on reputable animal therapy organizations.
2. One ECC site visit was scheduled. Additional site visits could not be scheduled due to therapy animal handlers not willing to travel to ECCs.
3. The one ECC site visit was promoted on social media channels.

3. Goal: Next Generation Core Services Implementation

NCT9-1-1 executed a contract with the current NGCS vendor to complete the upgrade of the NGCS system which includes call aggregation services. This is an extensive project that includes the vendor, several NCT9-1-1 teams, and a third-party consultant. Implementation team members will meet frequently and complete items as: testing, progress review, and OSP migration.

Funding Source: 9-1-1 Service Fee

Attainment: Met

Primary Work Tasks:

1. Follow the vendor-provided project plan to complete outlined milestones.¹
2. Meet regularly with vendor to maintain continued progress on the project.¹
3. Complete NGCS migration.¹
4. Complete call aggregation and OSP migration.¹

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

Principal Performance Measures:

1. Timeliness of completion of milestones outlined in vendor-provided project plan.
2. Successful completion of the NGCS migration, including any tests and quality checks.
3. Successful completion of call aggregation services and OSP migration.

Results:

1. NGCS migration was completed with call aggregation services implemented.
2. OSP migration infrastructure has been completed. The migration of the majority of the OSPs has been completed. Any remaining OSP migrations are dependent on each OSP to comply with the request or for them to file for extension per FCC requirements.

4. Goal: Network Equipment Refresh – Phase II

A network equipment refresh is essential to ensure the NCT9-1-1's competitiveness, security, and operational efficiency. Upgrading to state-of-the-art networking devices will alleviate performance bottlenecks, enhance network reliability, and provide robust security features to safeguard against evolving cyber threats. Moreover, the new equipment's advanced capabilities will enable the organization to embrace emerging technologies, support higher data volumes, and meet the demands of a growing customer base, ultimately leading to improved productivity and customer satisfaction.

Funding Source: 9-1-1 Service Fee

Attainment: Met

Primary Work Tasks:

1. Complete the data center hardware upgrade.¹
2. Redesign the network and its elements to accommodate changing needs.¹
3. Implement automation and monitoring.¹
4. Complete cutover and deployment of new solution.¹

Principal Performance Measures:

1. Timeliness and completion of the data center hardware upgrade.
2. Successful redesign of the network to accommodate current and future needs.
3. Successful implementation of automation and monitoring tools.
Improvement in network performance metrics such as speed, uptime, and data throughput.

Results:

1. Staff completed the deployment of all network hardware with the required configuration to accommodate best practices to meet cybersecurity measures.
2. All equipment was inventoried and monitored by the Security Information Event Management (SIEM) systems.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

NCTCOG Information and Innovation Services Department Fiscal Year 2024 - 2025 Goal Accomplishments

Regional Demographic Information

1. **Goal:** Develop data needed by internal customers and provide local planners, city and county administrators, elected officials, for-profit and not-for-profit organizations, and individuals with current, easily-accessible demographic and development information for use in decision making while developing ways to ensure the continued availability of the information.

Funding Source: Funds from other NCTCOG Departments and dues from NCTCOG members.

Attainment: Met

Primary Work Tasks:

1. Produce current estimates of housing units and population by city and county as part of the annual estimates program.¹
2. Update various GIS layers such as city limits, subdivisions, and developments.¹
3. Produce 2050 Demographic Forecast.¹

Principal Performance Measures:

1. At least 90% of local cities providing data for use in population estimation process.¹
2. The release of updated GIS layers through Open Data site.¹
3. Public release of 2050 demographic forecasts.¹

Results:

1. Ninety-eight percent—all but three cities—provided data for use in the population estimation process.
2. Various updated GIS layers were released through the Open Data site including city limits; roads; school districts; developments; and Texas senate, house, and congressional districts.
3. Final 2050 Demographic Forecasts were approved by the NCTCOG Executive Board and released in November 2024.

Information Services

1. **Goal:** Provide Local and Wide Area Network, server, and desktop technical support for Agency Employees and service contract customers.

Funding Source: Information Services Agency funding, Information Services Workforce Development funding.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

Attainment: Met.

Primary Work Tasks:

1. Provide technical management, support, and maintenance for the Agency and Workforce Networks.¹
2. Provide a single point of entry for all technical issue reporting.¹
3. Assist with the implementation of new technology as needed.¹

Principle Performance Measures:

1. Maintain 95% uptime during regular business hours for internal core network services including email, phones, and file system.¹
2. Feedback provided on all projects that reflect reasonable timelines and resource availability to set technical project tasks scheduled for IIS.¹

Results:

1. Completed the enterprise-wide migration of workstation operating systems from Windows 10 to Windows 11, ensuring modern security compliance and standardizing the user environment.
 2. Completed the implementation of a new IT Service Management (ITSM) tool, centralizing service requests and optimizing incident management workflows.
 3. Completed the selection and implementation of a modern IT Remote Support tool, facilitating faster resolution of technical issues and improving the end-user support experience.
 4. Completed the migration to a new Hyperconverged Infrastructure (HCI) system, optimizing data center performance and simplifying hardware management.
 5. Completed the automation of the employee onboarding process, reducing manual administrative effort and accelerating new hire access to critical systems.
 6. Completed the migration of all hardware and software inventory to the IT Service Management tool, creating a unified asset repository and improving lifecycle tracking accuracy.
 7. Completed the decommissioning of remote site domain controllers, reducing infrastructure complexity and minimizing maintenance overhead at branch locations.
 8. Continued the development and refinement of the system monitoring tool, expanding alert capabilities, and deepening insights into application stability.
2. **Goal:** Provide reliable and easy to use Intranet/Internet, internal and cloud-based applications, and database environments to Agency employees and service contract customers.

Funding Source: Local funding, Internal information services/GIS, fee for service.

Attainment: Met.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

Primary Work Tasks:

1. Provide technical management, support, and maintenance for the Agency/Workforce web, database, cloud infrastructure, and applications.¹
2. Evaluate new technology for potential Agency use.¹
3. Assist in the creation and operations of new Agency web, database, and applications.¹
4. Set standards for technical development.¹

Principle Performance Measures:

1. Maintain 95% uptime during regular business hours for web, database, and internal application environments.¹
2. Conduct regular meetings with internal staff to identify new data, system needs and determine system satisfaction.¹
3. Assist with the evaluation and implementation of new technology as needed.¹

Results:

1. Upgraded the enterprise Laserfiche system from v10.4.5 to v12 across both Agency and Workforce Solutions environments to ensure system longevity and support.
 2. Developed and implemented a modern credit card transaction system to replace legacy technology and mitigate financial security risks.
 3. Completed discovery, analysis, and strategic planning for the migration of department content from on-premise network storage to the Microsoft 365 environment.
 4. Optimized Laserfiche forms and workflows for six distinct programs to drive efficiency and support transitions for Workforce Childcare Services (TX3C) and Workforce Programs (Career Team).
 5. Architected new SharePoint solutions for multiple departments to streamline approval processes and provide secure external access to training materials.
 6. Executed data modernization and security hardening efforts for the Agency Intranet by retiring legacy Active Server Pages elements.
 7. Advanced website quality initiatives to ensure ongoing compliance target with WCAG 2.1 AA accessibility standards and reporting requirements.
3. **Goal:** Expand IIS role in providing information technology consulting and project management services to assist with Agency business needs.

Funding Source: Information Services Agency funding, Information Services Workforce Development funding.

Attainment: Met.

Primary Work Tasks:

1. Meet with internal and external stakeholders for pre-project analysis, scoping, planning, and IT consulting.¹

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

2. Assist with project scoping, budgeting, procurement, vendor selection, and management as needed.¹

Principle Performance Measures:

1. Agency and Workforce projects with a significant information technology component have been discussed and reviewed with IIS prior to project start.¹

Results:

1. Continued expansion and improvements to the Smartsheet Project Portfolio Management environment and project status reporting system.
2. Assisted multiple departments with IT consulting, including IT project management, business requirements gathering, and contract technical resource procurement and management.

Information Security

1. **Goal:** Ensure that documentation of the Agency's security program goals, policies, and procedures is current and complete. Evaluate the attainment of program goals and audit compliance with policies and procedures.

Funding Source: Information Services Security - NCTCOG and Workforce Development funding.

Attainment: Met

Primary Work Tasks:

1. Review existing policies and procedures and update as needed.¹
2. Verify that policies and procedures meet regulatory and contractual obligations and update them, as necessary.¹
3. Periodically review the performance of documented procedures to ensure that they are properly observed.¹

Principle Performance Measures:

1. Demonstrated ability to respond favorably to questionnaires or audits from existing or prospective partners, internal or external auditors, and regulatory bodies.¹
2. Performance by staff members demonstrates a clear understanding of policies and procedures related to security, as well as an understanding of the importance of adhering to them.¹

Results:

1. Received no findings from the Agency's annual audit of financial systems.
2. Met the Texas Workforce Commission's required Texas Cybersecurity Framework maturity level, as validated by their bi-annual assessment.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

3. Crafted Workforce Development's Data Security Policy, which included breach reporting processes and procedures.
 4. Ensured compliance with the Agency's Information Security for Third-Party Services policy by becoming embedded in Agency Administration's procurement pipeline.
2. **Goal:** Increase employees' awareness of information security threats and train them to identify and avoid risks to the security of the Agency's information assets.

Funding Source: Information Services Security - NCTCOG and Workforce Development funding.

Attainment: Met

Primary Work Tasks:

1. Provide information to all employees about current security topics via e-mail, newsletters, and Intranet postings.¹
2. Present information at New Employee Orientation meetings, and through that forum, promote the importance of adhering to the Agency's Information Security policies.¹
3. Provide on-demand access to an expanded and revised set of online training modules.¹
4. Conduct simulated phishing attacks to help employees identify malicious e-mails.¹

Principle Performance Measures:

1. Inform employees via e-mail whenever a widespread security threat is deemed to have a potential impact on the Agency's information systems.¹
2. Present at each New Employee Orientation session currently scheduled on an as-needed basis.¹
3. Provide reporting on completion of training modules, as well as employee performance statistics on simulated phishing attacks.¹

Results:

1. Published newsletter articles on patch management and the Agency's newly adopted zero trust network access solution.
 2. An overview of Information Security program objectives, policies, and procedures was presented to new employees as part of their new hire orientation. In addition, new hires were required to complete an online cybersecurity training assignment.
 3. Annual online cybersecurity training was completed by all employees in compliance with Texas House Bill 3834, and compliance was reported to the Texas Department of Information Resources, as required by the legislation.
 4. Quarterly online cybersecurity training and monthly simulated phishing exercises were completed by all employees.
3. **Goal:** Identify security risks within the Agency's information systems; determine how best to mitigate those risks; and implement new programs or policies, or modify existing ones, to address them.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

Funding Source: Information Services Security – NCTCOG and Workforce Development funding.

Attainment: Met

Primary Work Tasks:

1. Perform a risk assessment for new IT projects.¹
2. Evaluate and review the performance of security systems, access controls, and policies to determine how effectively we guard against new and existing threats.¹

Principle Performance Measures:

1. Provide feedback to team leads for new projects at the conclusion of a risk assessment.¹
2. Provide reports to CIO detailing findings of system evaluations.¹

Results:

1. Numerous requests for new technology were evaluated from a security risk perspective, and the CIO was presented with, and participated in, the overall review and approval process for those requests.
2. Risk assessments were conducted for new projects, such as an Enterprise AI Orchestration Platform, North Texas Airspace Awareness Pilot Program, Electric Vehicle Charger Reliability and Accessibility Accelerator Program, and others. Assessment results and recommended contract language were provided to project owners and summary information was communicated to the CIO.
3. Implemented a Zero Trust Network Access solution as a replacement for a legacy remote access solution.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

NCTCOG TRANSPORTATION DEPARTMENT

FISCAL YEAR 2024 - 2025 GOAL ACCOMPLISHMENTS

1. **Goal:** Develop and maintain analytical tools for transportation project analysis.

Funding Source: FY2025 Transportation Planning Funds (Federal Highway Administration [FHWA] 112 PL funds, Federal Transit Administration [FTA] 5303 funds, Texas Department of Transportation [TxDOT] matching funds in the form of Transportation Development Credits [TDCs]), federal Surface Transportation Block Grant Program (STBG) funds, Regional Transportation Council (RTC) Local funds, and local funds.

Attainment: Met

Primary Work Tasks:

1. Maintain and enhance the Regional Travel Models (RTMs) for the Metropolitan Planning Area.¹
2. Maintain and improve an information system for transportation data. Support current survey projects. Plan future data and travel survey projects.¹
3. Provide support for RTM application work. Develop and maintain geographic roadway and transit network files.¹
4. Enhance the demographic forecasting process and assemble related data.¹

Principal Performance Measures:

1. Maintain and enhance the RTMs, ensuring usability and proper operation. Improve Transportation Analytical Forecasting Tool (TAFT) reporting capabilities. Implement transit analysis tools. Maintain the software applications and archive system of model versions and model runs. Continue investigation of other complimentary models, including a time-dependent network model, non-motorized trip model, traffic analysis model, scheduled-based dynamic transit assignment, and the Simplified Trips-on-Project (STOPS) software model.
2. Continue to develop methods and computer tools to facilitate, disseminate, and optimize the integration of data collected by NCTCOG or provided by partner agencies. Integrate the data into Structured Query Language (SQL) server databases and geographic layers. Provide support to staff and stakeholders for analysis of data. Assist with implementation of current survey efforts. Continue development of a multiyear data and travel survey plan to gather travel behavior and travel patterns.
3. Provide support in the use of RTMs through updates to the software application and technical assistance to model users. Develop and maintain geographic roadway and transit network files for support of Metropolitan Transportation Plan and Air Quality Conformity Analysis, specifically roadway and corridor studies. Develop and maintain zone layer geography files. Develop model run input files for demographics and peripheral models as needed for projects.
4. Finalize demographic forecast of population, households, and employment at sub-county geographies for 2050. Continue work to document and streamline the demographic forecasting process to expedite the development of future demographic forecasts.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

Continue to maintain key inputs to the demographic forecasting process, including, but not limited to, land use, future land use plans, and small-area estimates.

Results:

1. The NCTCOG RTMs were maintained to be used for projects. Roadway and transit select link analysis tools were developed, mode choice enhancements that considered the 2023 transit survey were implemented in the RTM, the external model was updated with more recent counts, and a new peak spreading algorithm was incorporated into the model. Transit report documentation was created, and model run output documentation was updated. NCTCOG staff maintained the library of model software application versions and an archive system for model runs. A framework for the adoption of economic evaluation models was envisaged and documented. The time-dependent roadway network model was tested at a subregional level as an exploratory development environment. Cooperation with the Department of Energy's Argonne National Lab continued through the calibration of a state-of-the-art model for the region that will serve as a supporting planning tool. The non-motorized trip model framework was used for design of a new household travel survey conducted in 2025 and continuing in 2026. Modeling staff took training on use of the STOPS tool. Improvement of the transit model progressed with preparation of input transit datasets and will continue during the next year.
2. Databases were populated with the latest traffic count data from the Texas Department of Transportation (TxDOT), speeds from the Federal Highway Administration, and transit data provided by local agencies. The traffic and bicycle and pedestrian counts and transportation usage measures websites were maintained to continue the availability of this data to the public. Several analyses were performed with these data. New databases for signalized intersections and transit demand were created. Support was provided to staff and stakeholders for analysis of the data. NCTCOG supported TxDOT's household, workplace, and commercial vehicle surveys in the Metropolitan Planning Area through participation in monthly meetings with TxDOT and Texas Transportation Institute (TTI) representatives by providing input into the survey questionnaire, reviewing deliverables, and marketing the survey. Investigation into additional travel data sources and planning for future surveys continued.
3. NCTCOG staff provided support for project-based model applications, including creation of specialized versions of the RTM as needed. Periodic meetings were held with internal and external users to provide training on model updates and develop priorities for future enhancements. Staff provided RTM technical support to internal and external model users. A current-year transportation network was monitored and updated to reflect the status of the region's transportation system. Roadway and transit networks, demographic files, and peripheral input files were developed on request to support the Metropolitan Transportation Plan, Air Quality Conformity analysis, and roadway and transit corridor studies. NCTCOG maintained zone geography files.
4. The demographic forecast for 2050 was completed and applied as scheduled to various components of the region's Metropolitan Transportation Plan, Mobility 2050¹, and corresponding transportation conformity analysis. Work continued to streamline, document, automate, and improve various parts of the demographic forecasting process to simplify future forecasting efforts. Key inputs to the forecasting process were maintained, including, but not limited to preliminary steps to generate a 2025 land use dataset.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

2. **Goal:** Engage local elected officials, public- and private-sector organizations, and the general public in the multimodal transportation and air quality planning process.

Funding Source: FY2025 Transportation Planning Funds (Federal Highway Administration [FHWA] 112 PL funds, Federal Transit Administration [FTA] 5303 funds, Texas Department of Transportation [TxDOT] matching funds in the form of Transportation Development Credits [TDCs]), federal Congestion Mitigation and Air Quality Improvement Program (CMAQ) funds, federal Department of Defense funds, federal Environmental Protection Agency funds, Federal Transit Administration funds (Section 5307, Section 5339, and Section 5310), federal Regional Toll Revenue funds, federal Surface Transportation Block Grant Program funds, Texas Commission on Environmental Quality funds, TxDOT funds, Texas Water Development Board funds, and local funds.

Attainment: Met

Primary Work Tasks:

1. Produce print and online content and publications to inform the public and media about regional transportation and air quality issues.^{1,2,3} (FHWA, FTA, TxDOT)
2. Engage local governments and public and private organizations, including community groups, business organizations, chambers of commerce, local community/technical colleges, and school districts, in transportation and air quality projects and programs.¹
3. Increase awareness of transportation and air quality programs through outreach and education campaigns.¹
4. Maintain a Public Participation Plan.^{2,3} (FHWA, FTA, TxDOT)
5. Offer multiple ways for the public to learn about and provide input on transportation plans.^{1,2,3} (FHWA, FTA, TxDOT)
6. Publicize opportunities for public involvement.^{2,3} (FHWA, FTA, TxDOT)
7. Provide reasonable accommodations to encourage individuals and groups protected by federal civil rights laws to participate in planning processes.^{2,3} (FHWA, FTA, TxDOT)

Principal Performance Measures:

1. Publish or contribute to monthly and semiannual newsletters and provide content to other publications, including those developed by the agency. Publish technical reports and other topic-specific publications as needed. Compile data and information from both internal staff and external agencies to create the content for an annual state-of-the-region report. Maintain and update the website and social media resources regularly to ensure current information is being presented. Provide timely responses to media inquiries and distribute press releases as needed.
2. Coordinate with regional partners on transportation and air quality projects and programs; plan for, host, and attend meetings. Provide educational resources to partners. Select and participate in transportation and air quality-related outreach events and educate the public about various transportation and air quality campaigns.
3. Implement transportation and air quality education campaigns. Monitor campaign web traffic and electronic email list of users and surveys to quantify effectiveness of educational campaigns. Provide graphic, 3-D visualization, audio/visual, educational, social media messages, and informational services on transportation and air quality-related programs/campaigns for local governments and NCTCOG Transportation staff.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

4. Update the Public Participation Plan, as necessary, to ensure that it is up to date with federal guidelines, paying particular attention to environmental justice elements.
5. Hold public meetings, partner to jointly host meetings with other organizations, or offer online opportunities on relevant transportation topics to inform the public and seek input on the decision-making process.
6. Maintain current contact information for individuals, transportation partners, elected officials, businesses, chambers of commerce, and others to whom public meeting notices and notices for online participation opportunities are sent by mail or email. Publicize opportunities for public involvement in newspapers, including minority and Spanish-language newspapers.
7. Select locations for public meetings based on physical accessibility and proximity to public transportation. When possible, provide an online viewing option for public meetings to help ensure resident participation in the decision-making process. Provide translation of materials when appropriate according to the Language Assistance Plan.

Results:

1. Transportation Department staff published monthly and semiannual newsletters, fact sheets, and technical reports with information about regional transportation and air quality issues. These publications were distributed to partners and the public by mail and online. Staff also contributed to agency publications and provided content to partners. These efforts educated the public about regional programs and projects related to transportation and air quality. This year, the Department's annual state-of-the-region report, Progress North Texas, focused on "Dallas-Fort Worth: A Region of Choice," employing a narrative and performance measures to show how regional planning efforts affect communities. Approximately 2,500 hard copies were mailed to policymakers, elected officials, transportation partners and other interested parties, including school districts, civic organizations, businesses, and public libraries. Additional hard and electronic copies were shared upon request. Flipbook and PDF versions were published online. Regular updates to the Transportation Department website ensured the public had timely and relevant information about current plans and projects, and staff analyzed website usage and traffic to ensure the accessibility of online resources. The Department maintained a presence on social media, using Facebook, YouTube, Instagram, LinkedIn, and Nextdoor to post regular updates and engaging content in accordance with the Department social media policy. In addition, staff received and responded to more than 100 inquiries from the media, matching reporters with subject-matter experts to assist them with their stories about transportation and air quality issues. Furthermore, staff wrote and distributed approximately 30 press releases about a variety of projects and programs affecting the lives of residents.
2. The Transportation Department attended 33 in-person community events in FY2025 to communicate information about multiple regional transportation and air quality programs and issues. As a part of Air North Texas Coalition efforts, staff also continued to develop and maintain relationships with a wide range of regional partners to coordinate the regional air quality awareness campaign, holding six conference calls. Air quality educational materials, such as promotional items and outreach campaign elements, were produced for partners and provided for distribution at in-person events.
3. For the Air North Texas campaign, staff used paid education, social media, and partner coordination to increase air quality awareness. Clean Air Corner, the Air North Texas blog, was distributed monthly to more than 10,800 subscribers. Staff also maintained contact with other State, federal, and local air quality partners to collaborate on consistent messaging and themes. Ozone alerts issued by the Texas Commission on Environmental Quality were monitored to ensure local Ozone Action Day and Particulate Matter Alert messages were

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

disseminated to interested parties. Forty Ozone Action Day Alerts and 50 Weekend Forecasts were distributed to subscribers. Air North Texas website traffic was monitored; the website recorded more than 31,000 users and 36,000 sessions for the fiscal year. On June 6, 2025, Air North Texas celebrated the 16th annual Clean Air Action Day, which staff implemented with regional partners. For Clean Air Action Day, educational materials and promotional ideas were provided to 35 Air North Texas partners, including cities, counties, and transportation agencies. More than 460 North Texans made over 2,000 commitments to participate in Clean Air Action Day as a result. Communication services continued for other Department air quality-related programs and campaigns, such as the Try Parking It commuter tracking program, GoCarma toll discount outreach, and bicycle/pedestrian education. Some materials developed included graphics, outreach campaign materials, an original video series with 3-D visualization/animation elements, and educational items. In addition, staff uploaded recordings of meetings to online platforms and the Department's YouTube channel for public viewing.

4. Staff monitored federal legislation and guidance to ensure the Public Participation Plan complied with regulations.
5. Staff held 10 public input opportunities to educate the public on current and future metropolitan planning organization activities and to seek input.
6. Meeting notifications and other outreach materials were sent through the Department's public outreach database of interested parties. At the end of the fiscal year, the database contained about 13,000 people. Notices were published in area newspapers, including community publications, and translated notices were placed in Spanish newspapers and a Vietnamese newspaper. Online and social media advertising complemented print notices. More than 125 libraries in the Metropolitan Planning Area received public meeting flyers to make available to patrons. Additionally, public meeting flyers were provided to municipal offices.
7. In accordance with the Public Participation Plan, online public input opportunities included a recorded video presentation; these were posted online as part of the Department's standard procedures for public review and comment. As an accessibility measure for individuals without a connection to the Internet, print copies of presentation materials were made available upon request. The need and resources available for translation of materials were monitored. Each public input opportunity notice included information in English and Spanish about how to request language interpretation. Also, the Department continued its efforts to translate major plans, reports, and other informational pieces into Spanish.

3. **Goal:** Enhance safety and reduce congestion on the transportation system by improving reliability, reducing travel demand, and improving operations of the existing system.

Funding Source: FY2025 Transportation Planning Funds (Federal Highway Administration [FHWA] 112 PL funds, Federal Transit Administration [FTA] 5303 funds, Texas Department of Transportation [TxDOT] matching funds in the form of Transportation Development Credits [TDCs]) and federal Congestion Mitigation and Air Quality Improvement Program (CMAQ) funds.

Attainment: Met

Primary Work Tasks:

1. Monitor, implement, and promote the Congestion Management Process (CMP) for the Dallas-Fort Worth Metropolitan Area, including integration with the Metropolitan Transportation Plan (MTP) and the Transportation Improvement Program.^{1,2,3} (FHWA, FTA, TxDOT)

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

2. Coordinate and oversee committee meetings, outreach events, and educational campaigns.^{1,2,3} (FHWA, FTA, TxDOT)
3. Enhance the collection, analysis, and reporting of safety-related performance measures.^{1,2,3} (FHWA, FTA, TxDOT)
4. Participate in and implement projects/activities that reduce traffic incident clearance times and reduce crash injuries and fatalities within the region.^{1,2} (FHWA)

Principal Performance Measures

1. Coordinate implementation, evaluation, and tracking of the CMP, including projects and programs that enhance the operation of the transportation system and reduce travel demand. Monitor, track, promote, and implement Travel Demand Management, Regional Vanpool Program and Transportation System Management and Operation projects in the region to continue to monitor new project and modifications requests and ensure consistency with the MTP.
2. Coordinate and oversee the Regional Safety Advisory Committee. Identify, coordinate, and host safety events, training, and/or groups, as needed. Continue the development of regional safety education and trip reduction campaigns.
3. Analyze, maintain, and request regional safety data, including crash data from TxDOT’s Crash Records Information System, fatality data from the National Highway Traffic Safety Administration (NHTSA), hazardous material spill data from the National Response Center, and regional incident management response data from local first responders. Conduct crash data analysis for staff, member agencies, and the public, as requested. Monitor, attend, and participate in activities related to TxDOT Safety Performance target setting as it relates to the metropolitan planning organization; and set targets, monitor, and report on Federal Highway Administration Safety Performance Measures.
4. Offer Traffic Incident Management (TIM) First Responder and Manager training classes and an Executive Level training course. Follow the TIM Instructor Request for Qualifications process to maintain current instructors and add additional instructors to the program, as needed. Assist in completion of Federal Highway’s annual Traffic Incident Management Self-Assessment. Implement and oversee activities related to the 2021 Incident Management Freeway Blocking Equipment Call for Projects. Monitor and track Mobility Assistance Patrol Program performance and patrol routes, route coverage, hours of operation, and the efficiency of each patrol program. Continue coordination efforts with regional Commercial Vehicle Enforcement Working Group agencies to initiate additional projects, programs, and training that improve commercial vehicle safety, as needed.

Results:

1. The management of regional and corridor-specific travel demand management (TDM) strategies continued throughout FY2025. Staff updated chapter content for Mobility 2050 and initiated updates to the MTP Policy Bundle packet; updated and maintained the regional park-and-ride facility inventory listing and online map resources; continued coordination activities with the local Transportation Management Associations in Dallas and Plano; initiated the development of a Regional TDM Plan; published the annual TDM Performance Report; provided oversight for and promotion of the Regional Vanpool Program, the Employer Trip Reduction Program, and the Try Parking It Program.
2. Four quarterly Regional Safety Advisory Committee meetings were held during the fiscal year. Safety staff also participated in emphasis area team meetings for the 2022-2027 Texas Strategic Highway Safety Plan. The Drive Aware North Texas (DANT) website was

¹ NCTCOG Measure
² Federal Measure
³ State Measure
⁴ Local Measure

redesigned and relaunched, and staff participated in educational outreach focused on negative driving behavior, including speeding and distracted driving. Staff participated in a variety of employer, community, and sporting events to promote both DANT (safety) and Try Parking It (trip reduction) throughout the fiscal year.

3. Regional safety data was collected, processed, and analyzed using data from TxDOT's Crash Records Information Systems (CRIS) database, the National Highway Traffic Safety Administration Fatality Analysis Reporting System (FARS), and the National Response Center. Deliverables include, but are not limited to, completing crash data requests for partner agencies, various departmental level projects, and grant proposals; establishing, setting, and reporting on federally mandated safety performance targets at the MPO level; calculating county level crash rates and contributing factors for serious and fatality crashes along limited access facilities; and tracking and mapping hazardous material spills on regional roadways. Information on regional safety-related programs and projects was collected and published in the annual regional Safety Program Performance Measures Report. Staff continued to participate in emphasis area team meetings for the 2022-2027 Texas Strategic Highway Safety Plan.
4. NCTCOG hosted six Traffic Incident Management (TIM) First Responder and Manager training classes (including one off-site), training a total of 145 incident responders; hosted two TIM Executive Level classes, training a total of 61 executives, for a combined total of 206 attendees; continued program management activities including instructor recruitment, invoice processing, development and execution of instructor and interdepartmental agreements, performance and attendance tracking and reporting, course material updates, and maintaining Texas Department of State Health Services EMS CEU eligibility. Staff coordinated with partner agencies to complete the 2024 TIM Self-Assessment and submitted a regional assessment to the Federal Highway Administration. Oversight activities related to the 2021 Incident Management Freeway Blocking Equipment Call for Projects (CFP) continued, including project monitoring and scope updates. Participation in the Dallas and Tarrant County TIM Coalitions and various regional TIM planning-related meetings continued. Staff continued oversight of the CVE Equipment and Training Initiative to monitor the use of the portable scales distributed to 15 regional commercial vehicle enforcement (CVE) agencies and proposed modifications to the program to address scales that had been returned to NCTCOG because of non-use. Oversight continued on the regional Mobility Assistance Patrol Program (MAPP) including program budget coordination activities, and collection/reporting of quarterly performance measures and annual struck-by information from the Dallas County and Tarrant County Sheriff's Offices, the North Texas Tollway Authority, and the private operators patrolling the North Tarrant Express and LBJ Express managed corridors.

4. **Goal:** Support access to and expansion of general aviation facilities and assist in the safe integration and use of uncrewed aircraft systems (UAS) in the region.

Funding Source: FY2025 Transportation Planning Funds (Federal Highway Administration [FHWA] 112 PL funds, Federal Transit Administration [FTA] 5303 funds, Texas Department of Transportation [TxDOT] matching funds in the form of Transportation Development Credits [TDCs]), Regional Transportation Council (RTC) Local funds, and other local funds.

Attainment: Met

¹ NCTCOG Measure
² Federal Measure
³ State Measure
⁴ Local Measure

Primary Work Tasks:

1. Support the Air Transportation Advisory Committee (ATAC).^{1,2} (FHWA, FTA, TxDOT)
2. Support data collection to assess the impact of aviation activity on transportation planning and surface access to aviation facilities.^{1,2,3} (FHWA, FTA, TxDOT)
3. Review and initiate an update to the North Central Texas General Aviation and Heliport System Plan for accuracy.¹
4. Collaborate with regional educators, industry partners, and governments to seek and provide innovative ways to sustain regional aviation education and workforce programs.¹
5. Support the Uncrewed Aircraft Systems Safety and Integration Task Force and working groups. Assist in the safe and efficient integration of UAS into the region's existing transportation system.¹

Principal Performance Measures:

1. Host ATAC meetings to include briefings for elected officials at the local, State, and federal levels and provide status reports on ATAC activities to other NCTCOG committees. Monitor and track aviation funding provided to the region. Foster more communication and collaboration amongst ATAC members.
2. Update travel-time contours to regional aviation facilities, as needed. Write the aviation chapter in the Metropolitan Transportation Plan, Mobility 2050, related to implementation of programs and policies.
3. Seek funding for a new North Central Texas General Aviation and Heliport System Plan. Maintain airport site visits in support of General Aviation facilities.
4. Participate in committees to share data and resources with stakeholders and support curriculum development to assist and facilitate aviation programs. Increase regional outreach event participation. Promote the new North Central Texas' Aviation Education website.
5. Host UAS Safety and Integration Task Force and working group meetings for local, State, and federal partners, as well as industry experts, universities, and other organizations. Coordinate the UAS Task Force to monitor, inventory and share efforts to implement UAS initiatives within the region. Continue the North Texas Airspace Awareness Pilot Program to enable safe UAS flights and continue supporting the integration of Advanced Air Mobility Operations within the region.

Results:

1. Strengthened regional coordination through ATAC by hosting four quarterly meetings that included updates from airports, the Federal Aviation Administration, and TxDOT Aviation, while also tracking and reporting regional aviation funding. These meetings enhanced communication among members and prepared the region for system-wide initiatives, including large-event planning.
2. Advanced airport access and planning efforts by visiting eight regional airports to assess surface access conditions and participating in advisory committees for airport master plans. These visits ensured that local needs were reflected in regional planning documents and maintained alignment with the General Aviation and Heliport System Plan.
3. Prepared the region for upcoming major events by initiating a reservation system for general aviation operations during the 2026 FIFA World Cup and beginning production of a regional large-event aviation safety plan. These activities directly supported the safe and efficient use of general aviation facilities during periods of extraordinary demand.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

4. Expanded aviation education and workforce outreach through engagement with Career and Technology Education programs, participation in multiple independent school districts advisory boards, development of a Speakers Bureau, and continued promotion of the FLYBY app. These efforts sustained regional aviation education initiatives and built pathways for future workforce participation.
 5. Integrated UAS and AAM into the transportation system by hosting nine UAS Safety and Integration Task Force meetings, preparing Phase Two of the North Texas Airspace Awareness Program, and advancing projects with Arlington (DOE multimodal drone delivery) and Fort Worth (DOT SMART Grant). These activities promoted safe UAS operations, public education, and planning for emerging AAM corridors and infrastructure.
5. **Goal:** Develop and implement the Transportation Improvement Program (TIP) and support and facilitate the funding and implementation of transportation projects in the Dallas-Fort Worth Metropolitan Area.

Funding Source: FY2025 Transportation Planning Funds (Federal Highway Administration [FHWA] Section 112 PL funds, Federal Transit Administration [FTA] 5303 funds, Texas Department of Transportation [TxDOT] matching funds in the form of Transportation Development Credits [TDCs]), federal Surface Transportation Block Grant Program (STBG) funds, and Regional Toll Revenue (RTR) funds.

Attainment: Met

Primary Work Tasks:

1. Begin development of a financially constrained 2027-2030 Transportation Improvement Program and select additional projects for funding using federal, State, and local funds.^{2,3} (FHWA, FTA, TXDOT)
2. Modify the 2025-2028 TIP each quarter in line with TxDOT's quarterly Statewide Transportation Improvement Program (STIP) modification cycle.^{2,3} (FHWA, FTA, TXDOT)
3. Maintain an updated information system to track TIP projects and continue development of new project tracking system.¹
4. Monitor the status of RTR-funded projects and manage RTR funds.¹
5. Provide recommendations to the Regional Transportation Council for the programming of FTA funds to support the operation of public transportation services as the FTA-designated recipient of four FTA funding programs in the three urbanized areas of the region.² (FTA)

Principal Performance Measures:

1. Conduct meetings with project sponsors and TxDOT Districts to gather updates on projects needed for development of the 2027-2030 TIP/STIP.
2. Refine projects in the 2025-2028 TIP/STIP through coordination with cities, counties, and transportation agencies throughout the region. Project modifications will be submitted to TxDOT for inclusion in quarterly STIP revision cycles, as appropriate.
3. Finalize, test, and deploy Phase 2 of the TIP Development module. Continue enhancing tools/reports in TIP Modification Editing, Invoicing, and Reports modules. Continue development of Geographic Information Systems (GIS) mapping tools, FHWA concurrence module, project status tracking, and obligations tracking. Continue to consolidate and

¹ NCTCOG Measure
² Federal Measure
³ State Measure
⁴ Local Measure

centralize access to all federal, State, and locally funded roadway and transit project information and processes.

4. Track the implementation of RTR-funded projects by reviewing RTR-funded TIP modifications, coordinating with local government entities and TxDOT, monitoring fund balances to ensure financial constraint, processing closeouts as needed, and submitting Texas Transportation Commission (TTC) minute order change requests after each quarterly TIP modification cycle.
5. Develop annual transit programs of projects and coordinate programming of FTA funds in the approved TIP/STIP.

Results:

1. Gathered project data for nearly 1,000 transportation projects being implemented by approximately 70 project sponsors as part of the development of the 2027-2030 TIP.
2. Coordinated with 55 cities, counties, and transportation agencies throughout the region to complete 373 modifications to the TIP and submitted to TxDOT for inclusion in the November 2024, February 2025, May 2025, and August 2025 quarterly STIP revision cycles. During these quarterly revision cycles, 124 roadway and 93 transit modifications were completed that required FHWA and/or FTA review and approval.
3. Numerous new components to the TIP Development module were developed and deployed into the Revenue and Project Tracking System (RAPTS) as part of a Phase 2 roll out that expanded and improved the development of TIP documents within the system. In all, 112 software programming updates were identified, created, and deployed to the existing TIP Development module. In addition, 52 enhancements and updates were completed in the TIP Modification Editing, Invoicing, and Reports modules to ensure the system operated more efficiently for users. Furthermore, an updated Geographic Information Systems (GIS) interface was developed and deployed with several mapping tools to assist users in locating/visualizing funded projects, including being able to filter all projects funded by status. Lastly, a new FHWA Exception module was developed and deployed to track federal project approvals, exceptions, and resolutions every quarterly STIP cycle and TIP Development cycle. Work towards project status and obligations tracking continued in FY2025.
4. The North Central Texas Council of Governments (NCTCOG) consistently monitored RTR expenditures and programmed amounts, comparing them to data provided by TxDOT. This effort involved regular updates and calculation of RTR account balances, with ongoing close-out efforts focusing on NCTCOG projects and Incident Management Freeway Blocking Equipment grants. The team collaborated closely with the TxDOT Finance and District teams through regular meetings, while also working on the development and review of the 2027-2030 Transportation Improvement Program for RTR-funded projects. Other important activities included the creation and submission of various reports, such as County Balance summaries and TTC Minute Order submissions, along with sending monthly invoicing reminders.
5. Coordinated with nine transportation providers and four municipalities in the region to award FTA formula funds via 30 FY2025 Programs of Projects totaling approximately \$206.3 million and four FY2024 Programs of Projects totaling \$5.1 million, as well as 2.83 million Transportation Development Credits.
6. **Goal:** Optimize the advancement, delivery, and functional longevity of regional transportation projects through a coordinated, comprehensive, data-driven, and performance-oriented linkage

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

of transportation and environmental planning processes based on equity, stewardship, resilience, and sustainability.

Funding Source: FY2025 Transportation Planning Funds (Federal Highway Administration [FHWA] 112 PL funds, Federal Transit Administration [FTA] 5303 funds, Texas Department of Transportation [TxDOT] matching funds in the form of Transportation Development Credits [TDCs]), Department of Housing and Urban Development (HUD) Community Development Block Grant Mitigation (CDBG-MIT) funds, federal Surface Transportation Block Grant (STBG) Program funds, TxDOT funds, Regional Toll Revenue (RTR) funds, and Regional Transportation Council (RTC) Local funds.

Attainment: Met

Primary Work Tasks:

1. Assist TxDOT, North Texas Tollway Authority (NTTA), transit authorities, and other transportation implementing entities through partnership efforts to expedite the feasibility assessment, general planning, environmental evaluation, engineering review, economic analysis, permitting/approval, prioritization, programming, construction, and performance monitoring of major freeway, toll road, managed lane (e.g., tolled express lanes, truck lanes), thoroughfare, transit, and other multimodal transportation corridor projects.^{1,2,3,4} (FHWA, FTA, TxDOT, Local Agencies)
2. Support, encourage, and champion innovative design, energy/material uses and compositions, and construction methods to maximize cost-effective lifecycle functionality for the projects, and facilitate measures to enhance integration between transportation and environmental mitigation, asset management, infrastructure resiliency, resource preservation, and context sensitivity.^{1,2,3,4} (FHWA, FTA, HUD, TxDOT, Local Agencies)
3. Coordinate with federal, State, and local partners in providing support for Transportation Department staff to maintain compliance and expand applications with appropriate nondiscrimination laws and regulations among plans, programs, and projects in pursuit of transportation equity objectives within all communities.^{1,2,3,4} (FHWA, FTA, TxDOT, Local Agencies)
4. Develop, implement, review, and refine multifaceted analytical tools, benefit-cost analysis (BCA) and return-on-investment (ROI) inputs and calculators, performance and hazard-based databases/data portals, database integration applications, and communication/visualization techniques to help inform, illustrate, and educate on the transportation planning and investment decision-making processes.^{1,2,3} (FHWA, FTA, HUD, TxDOT)

Principal Performance Measures:

1. Work cooperatively with North Central Texas transportation providers, federal and State resource agencies, and local governments to identify, track, and enhance the development, delivery, cost-effectiveness, condition, and performance of high-priority multimodal projects. Coordinate regularly with all partners to improve relationships, clarify roles and responsibilities, and advance strategies to reduce project implementation costs, delays, and opportunity barriers for significant transportation projects of all types.
2. Collaborate frequently with North Central Texas transportation providers, federal and State resource agencies, subject-matter expert (SME) teams, industrial producers, environmental non-profit groups, the developer community, local governments, and other affected stakeholders on strategies to enhance consideration and equitable inclusion of regional

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

- economic and environmental priorities within the metropolitan transportation planning process. Engage partners in defining and quantifying methods, opportunities, risks, and benefits in applying those strategies where feasible toward innovative and sustainable design, construction activities, mitigation efforts, vulnerability alleviation, and preservation measures.
3. Provide education, enable training opportunities, and apply best practices for staff and appropriate committees on federal nondiscrimination requirements, as well as monitor and document current efforts, coordinate with public involvement, and evaluate procedures and guidance for the NCTCOG Transportation Department and its partners, as necessary. Produce and update methodologies and planning products to analyze Title VI and environmental justice compliance for North Central Texas plans, programs, and projects, as well as outline progress and/or additional steps toward transportation equity achievements and “Justice40 Initiative” objectives in relation to project delivery.
 4. Coordinate with federal, State, and local entities, as well as with internal department sources, regarding transportation and environmental data needs, applications, collection activities, protocols, and potential linkage or consolidation possibilities in addressing transportation project development, programming, decision-making, mitigation, and short-/long-term performance needs/issues. Produce planning products such as maps, databases, dashboards, methodologies, manuals, reports, and other written or visual correspondence to better inform those processes.

Results:

1. Assisted TxDOT, NCTCOG, regional transportation authorities, local governments, other transportation implementing entities and private-sector agencies through partnership efforts to expedite feasibility studies, environmental and engineering review/coordination activities, permitting/approvals, programming tasks, and funding initiatives for high-priority projects supporting the region’s freeway, toll road, managed lane, arterial, transit, active transportation, and freight supply chain systems. With multiple eligible federal competitive grant opportunities for NCTCOG and partnering agencies via the Infrastructure Investment and Jobs Act (IIJA), significant efforts were devoted to the research and tracking of available programs and selected awardees, preparation and submittal of numerous grant applications, expanded administration/delivery tasks and databases supporting previous and newly awarded grants, and the continued evolution and utilization of a multi-variant planning/decision matrix and coordination framework to proactively “slot” candidate projects with appropriate grant programs.
2. Participated in regular meetings and conducted additional correspondence/coordination on behalf of the Transportation Research Board (TRB) Committees on Asset/Performance Management and the FHWA Transportation Asset Management Expert Task Group (TAMETG) to collectively assist metropolitan transportation organizations, local governments, and transportation providers with enhancing incorporation of asset management and risk-based transportation planning/programming data, tools, and best practices. Staff updated/executed multiple intra-/inter-agency agreements and work plans, performed extensive partner/stakeholder outreach via a dedicated stakeholder engagement plan, aided in hydrologic and hydraulic (H&H) model enhancements, and conducted watershed-specific transportation mitigation optimization analyses on behalf of the multi-year Integrated Regional Transportation, Urban Development, and Stormwater Management Study, designed to address and adapt to flood vulnerability/susceptibility in rapidly urbanizing areas upstream of the Dallas-Fort Worth urban core. The Section 214 Program with the US Army Corps of Engineers (USACE) continues to expedite Section 404/408 permitting reviews for regional high-priority multimodal projects.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

3. Educated and trained staff and project partners in best practices to integrate and evolve demographic-based analyses, outreach, and outcomes among various work efforts within the context of pertinent Executive Orders and other directives from the new federal administration. Participated in quarterly coordination meetings with NCTCOG public involvement staff. Identified transportation needs for communities of all types as part of continued Metropolitan Transportation Plan (MTP) development, with data/observations resulting from the 2020 U.S. Census, American Community Survey (ACS), and multiple U.S. Department of Transportation (USDOT) competitive grant mapping/reporting resources.
 4. Augmented the department's data acquisition, management, and evaluation processes via maps, databases, dashboards, analyses, reports, and other planning/tracking products developed as requested by various internal project teams and external partners. Other efforts included data collection/analysis related to federal performance measures and project selection supporting the latest MTP and 2026 Unified Transportation Program (UTP)/NCTCOG 10-Year Plan documents, local government bond and capital improvement programs supporting transportation capacity and maintenance projects, participation in and awards from federal competitive grant programs between FY2009-2025, linking to authoritative datasets maintained by TxDOT and other partnering agencies, and assistance in general organization and support platforms for the maintenance and sharing of the department's geographic information systems (GIS) datasets. Data and analysis practices for specific online tools supporting environmental stewardship, coordination, and mitigation outcomes continue to be updated in addressing IJA formula and competitive funding initiatives. Efforts are also ongoing in dealing with asset performance data and improvement coordination needs with respect to National Highway System (NHS) target-setting and progress reporting, especially with regional bridges, off-system pavement segments, and other associated ancillary assets.
7. **Goal:** Improve air quality through multipollutant emissions reductions, support transition to cleaner transportation fuels and increase energy efficiency associated with the transportation system.

Funding Source: FY2025 Transportation Planning Funds (Federal Highway Administration [FHWA] 112 PL funds, Federal Transit Administration [FTA] 5303 funds, Texas Department of Transportation [TxDOT] matching funds in the form of Transportation Development Credits [TDCs]), federal Congestion Mitigation and Air Quality Improvement Program (CMAQ) funds, federal Surface Transportation Block Grant Program (STBG) funds, US Environmental Protection Agency (EPA) funds, US Department of Energy (DOE) funds, Texas Commission on Environmental Quality (TCEQ) funds, Regional Toll Revenue (RTR) funds, Regional Transportation Council (RTC) Local funds, and other public or private funds and in-kind contributions.

Attainment: Met

Primary Work Tasks:

1. Initiate, develop, and assist with air quality planning measures that demonstrate transportation conformity; develop State Implementation Plans; conduct regional greenhouse gas emissions inventory; and provide research, technical, and educational air quality related projects.^{1,2,3} (FHWA, FTA, TCEQ, TxDOT)

¹ NCTCOG Measure
² Federal Measure
³ State Measure
⁴ Local Measure

2. Pursue competitive grants and provide financial support to local stakeholders in transitioning to the cleanest available transportation technologies.^{1,2,3,4} (FHWA, EPA, TxDOT, Local Governments)
3. Facilitate local stakeholder efforts to transition to alternative fuel vehicles and fuels.^{1,2,3} (DOE, FHWA, TxDOT)
4. Plan and facilitate development of alternative fuel and electric vehicle (EV) charging infrastructure.^{1,2,3} (DOE, FHWA, Joint Office of Energy and Transportation, TxDOT)
5. Carry out activities associated with serving as host agency of the Dallas-Fort Worth Clean Cities Coalition^{1,2,3} (DOE, FHWA, TxDOT)
6. Develop, implement, and maintain strategies to improve energy management and efficiency efforts of local governments.^{1,2,3} (DOE, SECO)
7. Coordinate development of a regional climate plan.^{1,2} (EPA)
8. Carry out initiatives to reduce emissions from conventionally fueled (diesel, gasoline, others) consumer and commercial vehicles. Provide technical assistance, education, and best practices and/or share and collect data to support local governments, state and federal entities, businesses, and other community stakeholders to facilitate deploying, operating, and maintaining lowest-emissions and efficient vehicles and technologies.^{2,3,4} (DOE, FHWA, TCEQ, Nonattainment Counties)
9. Carry out initiatives related to transportation that positively impact the environment.^{3,4} (TCEQ, Local Governments)
10. Coordinate a regional health-based, non-regulatory air monitoring network.^{1,3,4} (TCEQ, Local Governments)

Principal Performance Measures:

1. As necessary, develop a successful regional air quality conformity analysis, incorporating new or updated projects proposed for inclusion in the Metropolitan Transportation Plan and Transportation Improvement Program (TIP) to confirm that on-road emission levels are consistent with the State Implementation Plan (SIP). Update and maintain a Mobile Source Emission Reduction Strategies database that will ensure the nonattainment area continues to meet federal requirements of timely transportation control measure implementation. Prepare and submit CMAQ annual report(s) of funded projects for use by the US Department of Transportation (USDOT). Prepare multi-pollutant emission inventories for inclusion into a comprehensive information system. Respond to technical and research requests from local municipalities, federal government agencies, Regional Transportation Council (RTC) representatives, and others. Actively participate in local, State, and national technical groups and committees dealing with National Ambient Air Quality Standards (NAAQS), and mobile source issues. Assist the TCEQ, EPA, local governments, and others with the development, analysis, and monitoring of elements contained in and required of the SIP, as necessary, to meet air quality requirements. Coordinate in compiling existing and future emission reduction control strategies for use in maintenance of air quality standards. Stay current and perform sensitivity analyses on EPA, FHWA, Federal Aviation Administration, and other model developments used in regional air quality planning. Continuously monitor and provide updates regarding lawsuits, legislative activities, TCEQ public hearing announcements, NAAQS, and other pollutants, including federal rulemaking activity.
2. Submit competitive grant proposals. Promote funding opportunities related to emissions reductions, alternative fuels and energy, and assist local stakeholders in developing their own grant applications as needed. Administer grant awards. Provide financial incentives for clean vehicles or infrastructure technologies through grants or rebates.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

3. Host events and meetings to advance local stakeholder knowledge related to alternative fuel vehicles, including ride and drive events, educational sessions, peer exchanges, training sessions, and listening sessions to identify areas where additional support is needed. Evaluate local fleet operations and make recommendations about vehicle technologies. Administer a fleet recognition program.
4. Facilitate alternative fuel infrastructure planning and project development across the region. Hold meetings and events to facilitate peer exchange and provide education on topics related to infrastructure including implementation best practices, workforce development, community benefits, and training. Deploy alternative fuel and EV infrastructure.
5. Maintain frequent stakeholder communications and current, relevant website content related to alternative fuel vehicles and infrastructure topics. Participate in meetings and peer exchange as encouraged by the Department of Energy as part of the national Clean Cities and Communities partnership. Collect data and submit reporting to the Department of Energy. Coordinate regular meetings of the Dallas-Fort Worth Clean Cities Advisory Committee.
6. Host workshops and roundtables on energy-related topics and distribute related information at outreach events, of which will be a webinar on the topic of Distributed Energy Resources and Virtual Power Plants as they relate to EV charging infrastructure and resiliency. Highlight local governments in the region that have received the Energy Efficiency Community Block Grant by hosting a workshop and have them share lessons learned in project implementation and allow promotion of their projects. Encourage completion of energy consumption reports in accordance with Texas Health & Safety Code Section 388.005(c). Create fact sheets and educate local governments on the Department of Energy's National Blueprint for the Building Sector which would include transportation infrastructure. Maintain and update content on Conserve North Texas and Go Solar Texas websites with new resources and recorded webinars and workshops. Promote local government participation in key energy efficiency or energy management programs (e.g., SECO Technical Assistance, RISE Coalition, etc.).
7. Develop a Comprehensive Climate Action Plan for the NCTCOG region, including update of a regional greenhouse gas emissions inventory and prioritization of emissions-reduction strategies to achieve multipollutant goals through 2050.
8. Provide information about idle reduction, proper vehicle maintenance, and other consumer-appropriate emissions reduction measures at local events or meetings. Host or participate in opportunities for consumers to attend car care awareness events. Engage commercial vehicle stakeholders through a collaborative program. Support the Regional Emissions Enforcement Program by partnering with local law enforcement agencies to conduct on-road emissions enforcement. Maintain and support RTC recommended policy that influences operations within local government jurisdictions and business fleets to encourage vehicle idle reduction. Implement recommended programs and advance actions that influence vehicle operations to lower tailpipe emissions within local government jurisdictions, other public fleets, and private fleets. Maintain websites to provide technical and policy resources to regional stakeholders, local governments, and private/public businesses.
9. Implement supported programs and advance actions to reduce illegal dumping of tires.
10. In coordination with local governments, non-profit organizations, environmental groups, universities, and private entities, identify ongoing and future programs implementing non-regulatory monitoring networks. With local cooperation, determine best approach to fuse information together into a regional one-stop shop information system for public access

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

Results:

1. Impacts of the Environmental Protection Agency's (EPA's) MOVES 4 and 5 model¹s were analyzed against current MOVES 3 for on-road emissions. The database of Mobile Source Emission Reduction Strategies (MoSERS) was continuously updated for use in a variety of applications. The 2024 annual CMAQ report was completed and submitted, and emissions reductions to meet FY2026 federal targets were reviewed. Assistance was provided for emissions modeling and grant applications. Planning for ozone attainment continued as the region faces stricter standards, including technical assistance provided to a TCEQ contractor generating Dallas-Fort Worth nonattainment emission inventory projections for a future 2015 ozone NAAQS reclassification State Implementation Plan. Coordination with EPA, TCEQ, and participation in national and state air quality initiatives also continued, along with daily ozone level updates for public awareness. Work continued to learn and prepare the region for tougher particulate matter standards. A successful transportation conformity analysis was determined by the Department of Transportation, and another analysis was prepared and submitted for State and federal interagency consultation review. The Air Quality Handbook was updated to include the latest data and incorporate particulate matter.
2. No competitive grant proposals were submitted during FY2025, but efforts continued to administer competitive grants which were developed during previous fiscal years, including two infrastructure grant projects awarded by the FHWA: a Department of Energy grant for Planning Resilient EV Charging in North Texas Project, and the Environmental Protection Agency Clean Heavy-Duty Vehicles Grant. Additionally, staff supported stakeholders in identifying or applying to grants. Funding opportunities related to emissions reductions and alternative fuels and energy were promoted weekly through the Air Quality Funding Opportunity Email Blast (over 1,000 subscribers) and through the SmartWay News and SMARTE Update E-Blasts (over 500 private and public sector fleets subscribers each). Three rounds of a call for projects were completed to provide rebates to private fleet and public sector entities for heavy-duty diesel vehicle and equipment replacements based on an Environmental Protection Agency's 2023 Diesel Emissions Reduction Act funding. Through the call for projects, a total of six heavy-duty diesel vehicle replacements and ten nonroad diesel equipment replacements for four entities were selected and recommended. Grant administration continued for three rebate awardees relating to diesel emissions-reducing projects: the North Texas Emissions Reduction Project 2020 and the North Texas Clean Diesel Project 2021. Implementation of projects awarded in previous fiscal years continued, including reimbursement of four heavy-duty vehicles replacements. Staff performed two field inspections and monitored subrecipients to ensure grant requirements were met.
3. Staff attended numerous events and meetings to advance local stakeholder knowledge related to alternative fuel vehicles, including two National Drive Electric Month ride and drive events; three educational webinars on heavy-duty zero emission vehicles; five OncoR EVolution Program Sessions to support local stakeholders interested in adopting electric vehicles; two peer exchanges; one listening session on electric lawn equipment. Technical assistance was provided to fleet owners, including the identification of grant opportunities and analysis of potential vehicles which could be transitioned to alternative fuels. A fleet recognition program was administered, recognizing 27 local fleets for their efforts to improve air quality through the adoption of alternative fuel vehicles and other emission reduction strategies.
4. Staff successfully executed two agreements with FHWA on awarded projects to deploy alternative fueling infrastructure. Agreements with subrecipients of these programs were executed and a Call for Projects for electric vehicle charging infrastructure was opened. Another FHWA award received committee approvals to deploy charging infrastructure at eight

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

project locations. Several peer exchange and educational meetings with local governments and other stakeholders were held including ten local government EV readiness meetings, three hydrogen refueling local advisory group meetings, two EV infrastructure working group meetings, and one community college EV infrastructure workforce discussion.

5. Regular stakeholder communication was maintained through four weekly email blasts and maintenance of current information at www.dfwcleancities.org. Staff updated and maintained a strategic plan for coalition work over the next four years, and completed redesignation by DOE, which is a process that happens once every five years for NCTCOG to remain designated the host agency for the Dallas-Fort Worth Clean Cities Coalition. Staff participated in peer exchange meetings with DOE, national laboratories, and other designated Clean Cities and Communities Coalitions through monthly virtual meetings, a virtual regional meeting and additional webinar sessions throughout the year. Data relating to alternative fuels, including fuel pricing, the cost of new alternative fuel vehicles and stations, and 48 fleet's¹ use of alternative fuel and fuel efficiency efforts was submitted to DOE. Staff continued to convene quarterly meetings of the Dallas-Fort Worth Clean Cities Technical Advisory Committee.
6. A webinar on Resilient EV Charging and a roundtable on how local governments are using Energy and Efficiency Conservation Block Grant funding were held. Outreach and technical assistance were provided to local governments who were required to complete annual energy consumption reports in accordance with Texas Health and Safety Code Section 388.005(c), with a total of 94 reports submitted from the region, surpassing last year's total of 83 submitted reports.
7. Efforts began to update the Dallas-Fort Worth Air Quality Improvement Plan (DFW AQIP): Priority Action Plan and create the DFW AQIP Comprehensive Action Plan. Work included community and stakeholder engagement, the identification of potential measures (i.e., projects, programs, and policies) to improve air quality through 2050, the development of a comprehensive emissions inventory, and the development of the projections of future emissions.
8. NCTCOG continued to encourage local governments to implement Locally Enforced Idling Restrictions through the revised Regional Transportation Council Resolution 21-06, Resolution Supporting Locally Enforced Motor Vehicle Idling Restrictions in North Central Texas. Best practices and consumer-related educational materials for idle reduction were updated and available upon request through the Engine Off North Texas website. A total of 28 local governments had active idle restrictions in place in 2025. Regional Smoking Vehicle Program (RSVP) and car care awareness were promoted to inform the public how consumer behaviors impact vehicle emissions. Staff participated in a community event called Drive Safe: Car Crime Prevention and Awareness Resource Day at St. Matthew Church in Arlington, TX and provided consumer vehicle maintenance awareness education to the public. Through RSVP, 1,379 smoking vehicles were reported and 719 notification letters were mailed to owners of reported vehicles. A Car Care Awareness paid education campaign ran to provide the public with knowledge of proper vehicle inspections. Staff continued to partner with local law enforcement agencies through the Regional Emissions Enforcement Program. Staff attended two commercial vehicle enforcement events located in Fort Worth and Mansfield to observe heavy-duty vehicle roadside enforcements and survey vehicle operators. Three new demonstration projects began: Vehicle Emissions and License Plate Project, Truck Assessment and Good Movement Program, and Car Care Awareness Safety Integration. For the Car Care Awareness Safety Integration project, a Request for Proposals was issued with no responses, resulting in the conclusion of the project. For the Truck Assessment and Goods Movement Program, an investigation was conducted on the different vehicle emissions tampering detection devices available and what vehicle emissions testing laboratories exist. Internal and external meetings discussing program next steps were completed. Staff issued

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

a bid process for potential emissions tampering detection device manufacturers, resulting in one company response. The Vehicle Emissions and License Plate Project involved creating a data agreement between a local jurisdiction and NCTCOG to create a database that can search for potentially fraudulent license plates, thereby leading to the identification of vehicles that may be circumventing annual vehicle emissions testing requirements. Evaluation and correspondence also occurred between NCTCOG and regional toll authorities to obtain data on fraudulent or fictitious license plate use. The Engine Off North Texas, Regional Smoking Vehicle Program, NTX Car Care, and Saving Money and Reducing Truck Emissions websites were maintained to provide resources for regional stakeholders, local governments, and businesses. NCTCOG further engaged with fleets and commercial freight stakeholders through SMARTE by promoting previously hosted webinar sessions located on the Transportation Department YouTube channel, distributing 12 online newsletters for more than 623 subscribers, and promoting technologies and sustainable freight practices through our role as an EPA SmartWay Affiliate.

9. NCTCOG began planning work for the Regional Scrap Tire and Abatement Program as a coordinated effort to address the growing environmental and public health concerns associated with improperly managed scrap tires. This program is designed to support local governments in preventing illegal dumping, cleaning up existing tire stockpiles, and promoting more sustainable disposal and recycling practices.
10. Rider 7 legislative priorities were implemented for ozone and particulate matter, directing funds, and monitoring activities to ensure attainment counties remain in compliance with federal standards. A publicly available, regional air monitoring one-stop shop information system continues to be pursued, identifying where monitors are located in the region and the best way to host such a site.

8. **Goal:** Continue to assist communities with programs and projects that advance Land Use and Mobility Options such as bicycle and pedestrian planning, regional transit coordination and mobility, and land use.

Funding Source: FY2025 Transportation Planning Funds (Federal Highway Administration [FHWA] 112 PL funds, Federal Transit Administration [FTA] 5303 funds, Texas Department of Transportation [TxDOT] matching funds in the form of Transportation Development Credits [TDCs]), FHWA Safe Streets for All (SS4A) funds, FTA Transit Oriented Development (TOD) funds, federal Surface Transportation Block Grant Program (STBG) funds, Regional Toll Revenue (RTR) funds, FHWA funds, Regional Transportation Council (RTC) Local funds, and other local funds.

Attainment: Met

Primary Work Tasks:

1. Conduct bicycle and pedestrian planning initiatives including hosting quarterly meetings of the Regional Bicycle and Pedestrian Advisory Committee (BPAC), leading regional bicycle and pedestrian data collection and reporting, developing a regional bicycle safety action plan, providing funding and technical assistance which includes Geographic Information System (GIS) mapping, overseeing the Safe Streets for All program, and providing regional bicycle and pedestrian safety education and outreach.^{1,2,3,4} (FHWA, TxDOT, Local Governments)
2. Carry out transit-supportive projects and functions including serving as the lead agency for regional public transportation coordination and planning activities in the 16-county North

¹ NCTCOG Measure
² Federal Measure
³ State Measure
⁴ Local Measure

Central Texas Region and coordinating transit services and projects including technical assistance for transit-oriented development, service modifications, implementation of innovative transit-related projects and programs to support public transportation services.^{1,2,3} (FHWA, FTA, TxDOT)

3. Support land use and transportation activities including the provision of technical assistance for development projects, developing parking management tools and resources, continuing to advance Complete Streets concepts and policy development, providing meeting opportunities to advance coordinated land use/transportation planning for local governments and transit agencies, and advancing work in the Community Schools and Transportation Program.^{1,2,3} (FHWA, FTA, TxDOT)

Principal Performance Measures:

1. Prepare meeting information and host BPAC meetings, continue to monitor bicycle and pedestrian count equipment and report on information collected, develop a regional bicycle safety action plan, fund bicycle and pedestrian projects through the Transportation Alternatives Call for Projects and provide technical assistance and develop projects through updated mapping. Lead work on the Safe Streets for All Roadway Safety Audits and continue regional safety outreach and promotion of LookOutTexans.
2. Provide technical assistance and data for existing and planned projects and review service networks and routes. Identify gaps in transit service and work on updating Access North Texas. Perform work related to planning technical assistance for TOD planning and develop data-driven resources. Identify strategic transit partnerships between transit agencies and local governments and address gaps in service through coordination with transit authorities and other eligible transit providers.
3. Perform work related to planning technical assistance of land-use and transportation economic development projects. Develop data-driven tools and provide technical assistance for parking management in the region. Continue development of a regional Complete Streets Policy and other supportive documents and host meetings of the Coordinated Land-Use and Transportation Planning Task Force addressing transportation and land-use topics. Provide technical assistance for safe routes to school and school sitings and oversight to the crossing students safely in the Dallas-Fort Worth region program and teen driver safety project.

Results:

1. Four quarterly meetings of the regional Bicycle and Pedestrian Advisory Committee were conducted. Staff continued monitoring data collected by bicycle and pedestrian count equipment throughout the region and provided count data for the TxDOT statewide bicycle and pedestrian count exchange, which is published online at <https://mobility.tamu.edu/bikepeddata/>. Initiated development of a regional bicycle safety action plan. Facilitated a Transportation Alternatives Call for Projects and associated funding awards for 12 projects in the region. Provided technical assistance to local governments throughout the region including assistance with the development of local active transportation plans and safety action plans. Initiated Safe Streets for All Roadway Safety Audits and Safe Routes to School Plans throughout the region. Continued the “Look Out Texans Bike-Walk-Drive Safely” regional safety campaign throughout the year via the campaign website, www.lookouttexans.org, with various education and outreach materials provided for community events.
2. Conducted 13 public outreach meetings and supported outreach of community surveys for the next update of the regional public transportation coordination plan for North Central Texas,

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

Access North Texas. An updated interactive dashboard of TOD projects and design best practices was posted online. A detailed TOD data collection update was launched to create performance measurements, document existing conditions, and inform ongoing local government implementation efforts including data on land use, demographics, policy, and transportation for all existing and under-construction rail stations in the region. Coordinated three regional mobility manager meetings with 25 transit partners and social service organizations to facilitate discussion and share best practices on regional mobility topics, such as strategic planning, community engagement, and participation in the regional coordinated plan. Collaborated with transit partners regularly through meetings and workshops to ensure ongoing and upcoming plans and projects were coordinated with broader efforts and upcoming major events in the region. Supported transit providers in Collin and Denton counties to address gaps in services for seniors and individuals with disabilities.

3. Project implementation through the Sustainable Development Funding Program was ongoing. Staff continued development of metrics and data collection/analysis for an evaluation study of completed Sustainable Development Funding Program projects. Project review and technical assistance of existing conditions for transportation projects of potential regional significance continued to be provided. A data driven report on parking demand versus built parking and minimum requirements in zoning was initiated. An update to parking management best practice strategies was conducted to include new case studies and integration with technology. During 2024, staff initiated research and drafted options for the development of a more robust regional policy and design guidelines related to Complete Streets. However, in 2025 due to changing federal policies related to complete streets, these efforts were placed on hold. Staff did provide technical assistance and project planning and review to various Complete Street projects that were facilitated through coordination with the Director of Transportation. Three meetings of the Coordinated Land Use and Transportation Planning Task Force were held and three newsletters were distributed to share education and information among local governments related to best practices for development of walkable mixed-use communities. Staff conducted reviews of coordinated regional housing and transportation best practices and programs and finalized a study of traffic impacts from mixed-use development in Collin County. Assistance to local governments with reviews of transportation and land-use projects and planning needs continued. The Blue-Green-Grey program Round 4 obtained RTC approval for three projects recommended for funding; coordination with awardees to develop scope of work and contracts commenced and is ongoing. Free supportive resources were provided to schools in the region for Bike and Roll to School Day and Walk and Roll to School Day outreach and encouragement efforts. The Safe Routes to School Regional Action Plan, including a GIS analysis prioritizing regional schools based on traffic safety scores, was completed. A Safe Routes to School plan for the City of Richardson was completed. Project planning for development of teen driver education materials continued to advance. Staff initiated an analysis of safety and school siting considerations related to charter schools and began development of a school siting workshop. Staff participated in regional outreach events to highlight school pedestrian safety education and initiatives. Planning for activities related to strengthening teen driver safety in the region was conducted. Technical assistance was provided on benefit cost analysis for federal grant applications.

9. **Goal:** Coordinate and support the planning for and deployment of emerging transportation technologies to improve the region's transportation system.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

Funding Source: FY2025 Transportation Planning Funds (Federal Highway Administration [FHWA] 112 PL funds, Federal Transit Administration [FTA] 5303 funds, Texas Department of Transportation [TxDOT] matching funds in the form of Transportation Development Credits [TDCs]), federal Surface Transportation Block Grant Program (STBG) funds, and Regional Transportation Council Local funds.

Attainment: Met

Primary Work Tasks:

1. Sustain and expand current efforts to implement transportation innovations across the region.¹
2. Continue to establish initiatives to enhance and accelerate both planning and deployment of new mobility technologies across the region.¹
3. Support efforts by local, regional, State, and academic institutions to explore the impacts and planning considerations of automated transportation technologies.¹

Principal Performance Measures:

1. Encourage the deployment of automated vehicle technologies, cultivate transportation data sharing capabilities by local partners, support development of shared mobility services, educate regional decision makers and the public on automated vehicle technology and planning considerations, and coordinate with local and State government entities. Use the internet and other technology as a tool to assist in transportation demand management.
2. Select projects and identify funding to continue to implement emerging technologies.
3. Develop resources, tools and data-driven approaches to calculate impacts of emerging echnology projects and programs, as well as continue to cultivate partnerships with local, regional, State, and academic entities.

Results:

1. NCTCOG staff continued to encourage the deployment of automated and connected vehicle technologies, providing consultation and planning support for local partners. Staff advanced implementation efforts with the City of Fort Worth on the East Rosedale and East Lancaster broadband corridors to expand digital access and support automated vehicle readiness. Regional coordination also progressed on connected vehicle data platforms, supporting situational awareness and integration with emerging mobility technologies.
2. Staff monitored and tracked the status of automated vehicle projects approved by the Regional Transportation Council, including mobilization of the Dallas College Automated Vehicle Workforce Project, early design of the Richardson Connected Vehicle Corridor, and planning support for the IH 35W AV Truckport Project.
3. Under Technology and Innovation Program 3.0, staff initiated broadband planning activities and advanced coordination with the North Texas Center for Mobility Technologies on research and workforce development initiatives. NCTCOG will establish its role as a regional hub for broadband resources in future phases of the program.

10. Goal: Continue development of the next Metropolitan Transportation Plan (MTP), Mobility 2050; monitor and implement the current MTP, Mobility 2045 Update; and perform planning studies to evaluate and refine roadway, transit, and freight projects recommended in the MTP.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

Funding Source: FY2025 Transportation Planning Funds (Federal Highway Administration [FHWA] 112 PL funds, Federal Transit Administration [FTA] 5303 funds, Texas Department of Transportation [TxDOT] matching funds in the form of Transportation Development Credits [TDCs]), FTA 5307 funds, federal Surface Transportation Block Grant Program (STBG) funds, North Texas Tollway Authority (NTTA) funds, TxDOT funds, and public or private funds.

Attainment: Met

Primary Work Tasks:

1. Refine project recommendations for the next Metropolitan Transportation Plan, Mobility 2050, by working closely with regional partners to review and update roadway, transit, and freight projects. Incorporate stakeholder feedback and adjust recommendations based on the latest data and trends.^{1,2,3} (FHWA, FTA, TxDOT, NTTA)
2. Develop detailed financial forecasts for the Mobility 2050 plan by identifying future funding sources and revenue estimates from federal, State, local, and private entities. Incorporate innovative funding strategies to address projected revenue shortfalls and ensure robust financial planning.^{1,2,3} (FHWA, FTA, TxDOT)
3. Evaluate transportation system needs and develop potential alternatives on major travel corridors between the years of 2026 and 2050.^{1,2,3,4} (FHWA, FTA, TxDOT, NTTA)
4. Monitor system performance, develop and track performance measures through the development of new tools, and incorporate performance-based planning in the implementation of the current Metropolitan Transportation Plan and the development of future Metropolitan Transportation Plans.^{1,2,3} (FHWA, FTA, TxDOT)
5. Engage the public in the planning process for Mobility 2050. Expand the use of online tools, interactive platforms, and community events to gather input and educate the public on transportation challenges and solutions. Document and share how public input shapes plan development.^{2,3} (FHWA, FTA, TxDOT)

Principal Performance Measures:

1. Identify, evaluate, and develop roadway, transit, freight, and multimodal improvements for recommendation in the next Metropolitan Transportation Plan through a collaborative process with transportation partners.
2. Document estimates of future-year revenue availability using tax and revenue estimates from federal, State, local government, and private-sector sources. Compile revenue sources and draft expenditures for Mobility 2050.
3. Produce reports that compare multimodal alternatives for inclusion in the Metropolitan Transportation Plan and conduct follow-up efforts such as required environmental evaluation studies and technical assistance for implementing agencies.
4. Monitor and assess transportation system performance using observed data and a variety of planning tools, including the Travel Demand Model. Monitor progress towards adopted performance targets and report performance results.
5. Develop and maintain online tools to inform and educate the public on the transportation planning process and the recommendations included in the Metropolitan Transportation Plan. Present information at committee and public meetings. Build and maintain a public input database to enable connections between public engagement and planning processes.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

Results:

1. Regular coordination meetings and project-specific ad hoc meetings were held with transportation partners to monitor the progress of multimodal studies and evaluate the effectiveness of design concepts and scopes. Recommendations were refined through frequent collaboration with partners and were either incorporated into Mobility 2050, adopted in June 2025, or queued for future plan amendments. Staff coordinated with freight railroads, the Texas Department of Transportation, cities, and counties on regional and corridor transit studies, including passenger rail corridors; freight initiatives such as the regional freight mobility plan, truck corridor studies, freight land use planning, at-grade rail crossing safety, and truck lane restrictions; and roadway studies including feasibility analyses and preliminary engineering/environmental efforts. The Regional Passenger Rail Planning and Evaluation Process Development (“Getting Ready for Rail”) study continued with the creation of the final report and other supporting documentation.
2. Revenues were forecasted to demonstrate the financial constraint of the adopted Mobility 2050 plan. Federal, State, and local revenues were evaluated, including new and ongoing funding sources such as those derived from transportation legislation, State Propositions 1 and 7, and local bond programs. A financially constrained revenue and expenditure program was developed to support the adopted plan.
3. Roadway alternatives were evaluated to determine capacity and operational needs within logical constraints on freeway and arterial corridors. Alternatives analysis quantified the benefits of operational improvements on arterials, and travel demand modeling supported the development of Mobility 2050 and related corridor studies. This effort included roadway network coding, demographic review, scenario development, and technical analyses such as historical volume research, volume change assessment, and select link/origin-destination analyses.
4. The performance-based planning process was advanced and applied to Mobility 2050. Updated data, trends, and federally required performance measures were incorporated, and staff continued to enhance the regional performance measurement framework to evaluate progress toward plan goals and targets.
5. Public involvement was a central element of the Mobility 2050 process. Several webpages, dashboards, and mapping tools were maintained to educate the public and provide input opportunities. The Map Your Experience input tool and a limited-time, qualitative transportation needs survey allowed the public to provide both forward-looking and location-specific feedback, which was compiled into a summary in Mobility 2050 and the results shared publicly. Outreach campaigns expanded participation and ensured community engagement for the development of Mobility 2050. A database was initiated to house qualitative public input and support future planning efforts.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

11. Goal: Successfully implement a performance-based planning and coordination process.

Funding Source: FY2025 Transportation Planning Funds (Federal Highway Administration [FHWA] 112 PL funds, Federal Transit Administration [FTA] 5303 funds, Texas Department of Transportation [TxDOT] matching funds in the form of Transportation Development Credits [TDCs]).

Attainment: Met

Primary Work Tasks:

1. Review evolving rules and regulations related to federal performance-based planning and coordinate with partners on development of targets.^{2,3} (FHWA, FTA, TxDOT)
2. Support local performance planning and initiatives to assist the region in congestion, air quality, and safety priorities due to limited resources.^{1,2,3,4} (FHWA, FTA, TxDOT, Local Governments)
3. Strengthen the role of data and performance measurement in the transportation decision-making processes.^{2,3} (FHWA, FTA, TxDOT)

Principal Performance Measures:

1. Coordinate internal meetings among staff and monthly meetings with staff and partners. Coordinate presentations and action items for committees as needed. Adopt federal performance measure targets as required.
2. Develop trends and analyses for use in strategic planning.
3. Enhance/expand data collection, databases, analysis methodologies, and other processes to support performance-based planning efforts in the metropolitan transportation planning process. Update web-based performance measure monitoring reports.

Results:

1. Continued series of monthly statewide performance measurement coordination meetings with metropolitan planning organizations, State, and federal partners to ensure that information was reaching all involved parties. Held internal performance measurement coordination meetings as needed. Targets were adopted as required for the Pavement and Bridge measures (commonly known as “PM2”), a portion of the System Performance, Freight, and CMAQ federal performance measures (commonly known as “PM3”), and for Transit Safety measures under the federal Public Transportation Agency Safety Plans regulation.
2. Performed trend analyses of various performance measures to support target-setting action. Implemented a new performance measurement framework relative to the goals of Mobility 2050. Continued periodic COVID-19 performance measurement reporting and analysis of its impacts on the transportation system, with a continuing focus on metrics that have been the slowest to recover.
Worked to include updated analyses and performance data in analytical planning efforts, including, but not limited to, performance-based data-driven project scoring processes for Mobility 2050 and TxDOT’s Unified Transportation Program (UTP). Worked to identify and disseminate additional data sources for performance measurement activities. Maintained a series of internal and external performance measurement webpages

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

NCTCOG Workforce Development Department Fiscal Year 2024 - 2025 Goal Accomplishments

Workforce Solutions for North Central Texas

1. **Goal:** Meet all contracted performance measures with Texas Workforce Commission

Funding Sources: Texas Workforce Commission (TWC)

Attainment: Partially Met

Primary Work Tasks:

1. Provide monthly performance reports and trending updates to our Subrecipients informing them of their status on all contracted measures.¹
2. Provide a collaborative decision-making environment between the Workforce Development Board, NCTCOG Staff, and Subrecipients.¹
3. Provide oversight to the Subrecipient through development of annual and ongoing risk assessments, monitoring programs to ensure regulatory compliance and providing reports regarding risk, compliance, and corrective actions to Governing Board and funding agencies.³ (TWC)
4. Provide contract management meetings regularly to discuss contract performance, financial targets and technical assistance as needed to Subrecipients.¹

Principal Performance Measures:

1. Meet all performance measures set and monitored by TWC for FY25*.³ (*TWC measures and targets may be subject to change by TWC within the performance reporting year.)

Results:

1. In FY25, Workforce Solutions for North Central Texas (WSNCT) served 87,675 individuals across the North Central Texas region. This number includes 37,933 individuals within special populations, such as veterans, people with disabilities and at-risk youth/young adults. Identified new community-based organization partners and strengthened existing partnerships with talent-adjacent community organizations to increase opportunities to serve job seekers.

According to the TWC FY25 Year End Performance Report (MPR), WSNCT succeeded in meeting or exceeding 12 out of the 18 program performance measures set by the state. We did not meet six performance measures. We completed a procurement of a new workforce development services subrecipient (Career Team) who assumed full management oversight effective October 1, 2025. There is a strategy in place with Career Team to aggressively address areas that need improvement.

2. **Goal:** Implementation of North Central Texas Workforce Development Board Strategic Plan

Funding Sources: Texas Workforce Commission (TWC)

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

Attainment: Met

Primary Work Tasks:

1. Continue implementation of the Workforce Solutions for North Central Texas strategic plan utilizing statewide strategic plans and goals including TWC Measures, the Tri-Agency Initiative, Statewide Action Plan, Child Care Workforce Strategic Plan and the TX Workforce System Strategic Plan.¹

Principal Performance Measures:

1. Continue to implement measurable strategies and outcomes that demonstrate WSNCT's performance, value and impact to the community and industries within the 14-county service area.
2. Refine strategies and metrics in response to changes to potential performance and funding changes, as well as new or revised statewide plans and objectives.
3. Provide evidence of measurable improvements related to service, performance, impact and program delivery in response to community and industry need.
4. Present strategic plan updates regularly to WSNCT Board and committees.

Results:

1. Continued to strengthen partnerships throughout the region. New alliances were developed with Housing and Urban Development organizations, area Food Banks, Community Services Block Grants, Community Colleges and High School career technical education programs. Developed and launched an innovative workforce development model for partnering with Local Governments to generate local and lasting economic, workforce and community impact.
2. Expanded the WSNCT Strategic Plan from a one-year outlook to a 2026-2030 unified, five-year vision that tracks emerging trends, measures progress toward annual WSNCT goals and supports state-level strategic plans. Established a resilient budget and expenditure strategy in response to state/federal funding uncertainties, evolving guidance and new regulations. Significant progress has been made in eliminating redundancy and streamlining processes.
3. Completed a strategic structural realignment to strengthen organizational effectiveness and ensure internal resources reflect our resilient budget strategy and regional needs. Implemented a targeted service delivery model that placed more staff in our Workforce Centers to better serve employers, economic development entities, education partners and community organizations. Trained 385 apprentices and 24 pre-apprentices through our ApprenticeshipTexas Expansion contract. Assisted Collin College in winning a \$1.3 million grant to enable 13 employers to train 844 employees for high-demand occupations. Secured \$200,000 in grant funding to spur innovation, new business formation, job creation and economic development in the rural areas of our southern region. Added 80 new early learning programs to our network to expand access to quality child care in our region. Broadened the Target Occupations List to encompass more in-demand industries and occupations based on regional opportunities and employer needs. Developed and launched online (via dfwjobs.com) Data Dashboards for 24/7 access to interactive labor market and demographic information, county-level economic profiles, and job seeker career lattice data for in-demand occupations.

¹ NCTCOG Measure

² Federal Measure

³ State Measure

⁴ Local Measure

4. WSNCT 2026-2030 Strategic Plan updates were presented throughout FY25 to the staff, Strategic Leadership Committee, Executive Committee and the North Central Texas Workforce Development Board