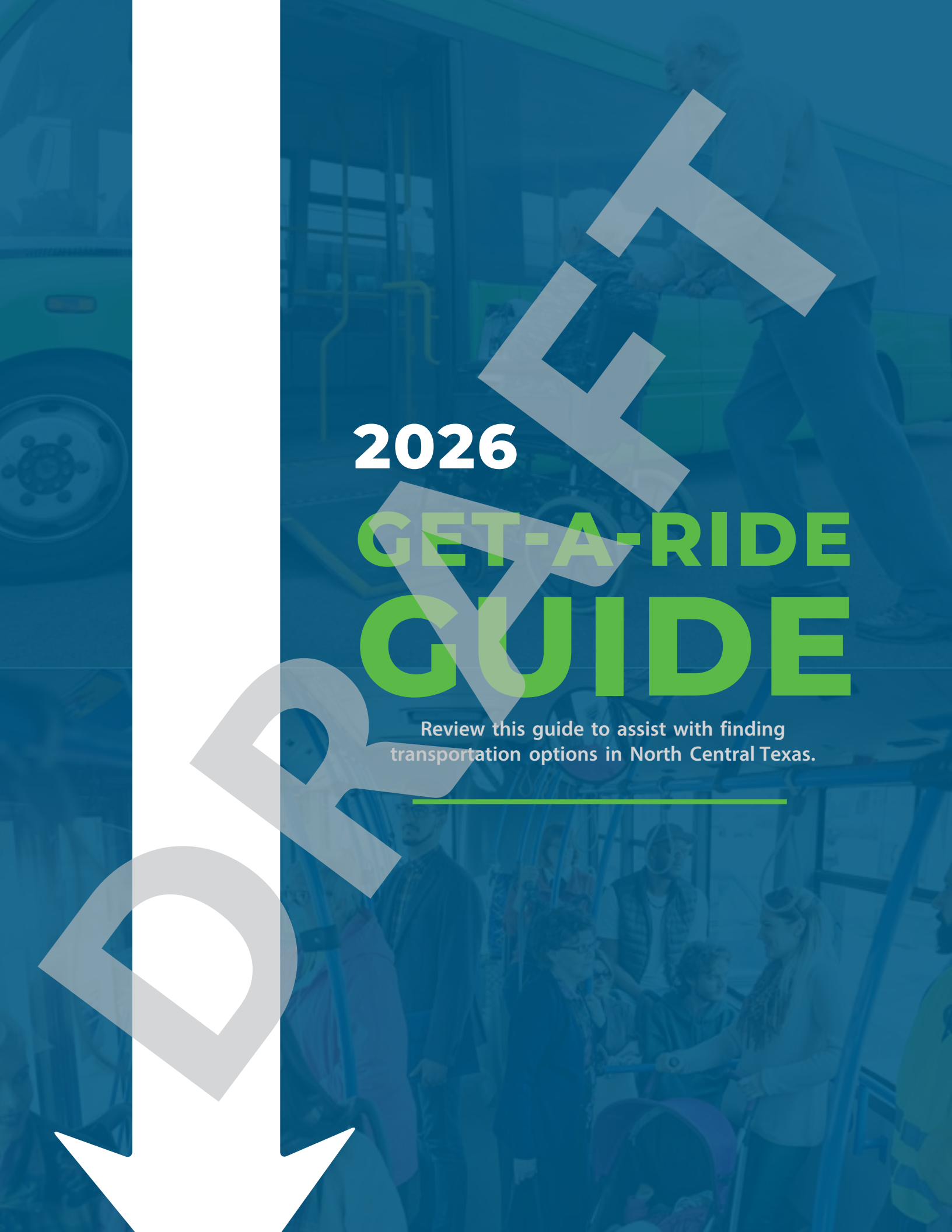


2026 GET-A-RIDE GUIDE

Review this guide to assist with finding transportation options in North Central Texas.

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INTRODUCTION

Navigating the North Central Texas region can be a challenge for people who do not drive, individuals with disabilities, and older adults.

From buses, vans and taxis to volunteer driver programs, the North Central Texas region has options available to the public. This guide was created to help you understand the transportation options available to you.

ABOUT THIS GUIDE

This guide is intended as an information source to help the general public, including people with disabilities and older adults to remain independent, healthy, and connected.

It contains information on public transportation services, specialized transportation services, medical transportation services, private transportation services, vanpool and carpool service, accessible van rentals, driver safety resources, and referral resources.

If you would like to provide feedback to the North Central Texas Council of Governments about transit services in the region or learn more about regional transportation needs, you may engage with us through the Access North Texas regional coordination plan. You can find information about this plan at www.accessnorthtexas.org.

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FIND YOUR RIDE

TO GATHER INFORMATION ABOUT YOUR OPTIONS, IT'S HELPFUL TO ASK QUESTIONS AND KEEP YOUR SPECIFIC NEEDS IN MIND.

Key Considerations

1. What is the service area?
2. What are the requirements to qualify for the service?
3. Are the vehicles wheelchair-accessible?
4. Is passenger assistance available?
5. May I travel with my personal care attendant? Guest? Service animal?
6. How much will the ride cost? Are discounts available?
7. How soon do I need to reserve my ride?
8. Will other passengers be riding with me? If so, how long will the wait be? How long will the ride be while others are being picked up and dropped off?

Types of Service

Curb-to-Curb: Assistance in and out of the vehicle only.

Demand-Response/On Demand: A transit mode comprised of passenger cars, vans or small buses operating in response to calls from passengers or their agents to the transit operator, who then dispatches a vehicle to pick up the passengers and transport them to their destinations.

Door-to-Door: Assistance in and out of the vehicle and to and from the door of pick up and drop off locations.

Door-through-Door: Assistance through the doors of residences and destinations, as needed.

Express Bus: bus service designed to run at higher speeds to connect riders to their destinations, often with fewer stops and quicker routes than normal bus services.

Fixed-Route: Services provided on a repetitive, fixed schedule basis along a specific route with vehicles stopping to pick up and deliver passengers to specific locations; each fixed route trip serves the same origins and destinations, such as rail and bus.

Paratransit: Types of passenger transportation which are more flexible than conventional fixed-route transit but more structured than the use of private automobiles. Most often refers to wheelchair-accessible, demand response (DR) service.

Taxi Service: service operated through taxicab providers with a system in place to facilitate ride sharing.

Transportation Network Company (TNC): online application platforms that facilitate ride sharing by connecting individuals to car owners.

Vanpool: A transit mode comprised of vans, small buses and other vehicles operating as a ride sharing arrangement, providing transportation to a group of individuals traveling directly between their homes and a regular destination within the same geographical area.

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Key Terms

Accessible Vehicles: Vehicles equipped with a lift or ramp that can transport individuals who use wheelchairs, scooters, and other mobility devices.

Ambulatory: Able to walk and generally need minimal assistance getting in/out of a vehicle.

Guest: Person who rides with an individual but does not perform some type of passenger assistance.

Passenger Assistance: Help, often provided by the driver, that may include assistance in boarding or exiting the vehicle, securing wheelchairs and seat belts, carrying packages, opening doors, verbal guidance and physical support.

Personal Care Attendant (hereafter called Attendant): Person who assists in opening doors, getting in/out vehicles, pushing wheelchairs, carrying packages, communicating with the driver, navigating, etc.

Shared-Ride Service: Other passengers ride in the vehicle at the same time.

Specialized Transportation: Specialized Service: Providers may have limitations on populations they service, which are identified in each entry.

Subscription Service: A person's trips to the same place at the same time are automatically scheduled.

HELPFUL TIPS

- Start transportation planning and verify eligibility proactively.
- Stay flexible on trip times when possible.
- Give as much advance notice as possible to reserve a trip at the time you need.
- Before hanging up, confirm trip date and time.
- Mixing modes might help, i.e., take the bus to the grocery store and a taxi home.
- If you are trying a new service for the first time, consider asking someone you know to ride with you.
- Ask questions and ask for help when you need it.

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A.E.T. Custom Shuttle - Van Passenger Service

Service Type	Demand Response
Riders Served	General Public
Counties Served	Dallas (City of Dallas)
Website	http://www.aetcustomshuttle.com/index.html
Phone Number	469-225-5040 Or 214-684-0825
Email	aet-u-ride@sbcglobal.net

AARP - Driver Safety Program

Service Type	Driver Safety Training Programs and Insurance Discount
Riders Served	Eligible Members
Counties Served	Collin, Dallas, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant, and Wise
Website	https://www.aarpdriversafety.org/
Phone Number	1-800-350-7025 Online Course Or 1-866-732-4213 Classroom Course
Email	---

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Access and Information Network (AIN)

Service Type	Referral Services and Informational Resources
Riders Served	Eligible Clients
Counties Served	Dallas and Ellis
Website	http://www.aetcustomshuttle.com/index.html
Phone Number	214-943-4444
Email	Info@AINDallas.org

All My Family (AMF) Care Transit

Service Type	Demand Response
Riders Served	Individuals with Disabilities and Individuals with Limited Mobility
Counties Served	Dallas and Tarrant
Website	https://amfcaretransit.com/
Phone Number	214-277-2429
Email	info@amfcaretransit.com

Always Best Care Senior Services

Service Type	Referral Services and Informational Resources
Riders Served	Seniors
Counties Served	Collin, Dallas, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant, and Wise
Website	https://alwaysbestcare.com/errands-transportation/
Phone Number	855-592-4841
Email	---

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American Cancer Society - Road To Recovery

Service Type	Demand Response
Riders Served	Eligible Patients
Counties Served	Collin, Dallas, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant, and Wise
Website	https://www.cancer.org/support-programs-and-services/road-to-recovery.html
Phone Number	1-800-227-2345
Email	---

America's Rideshare Konnection (ARK) - Ride-Sharing & Shuttle Service

Service Type	On-Demand
Riders Served	General Public
Counties Served	Tarrant
Website	https://arkshuttle2022.com/
Phone Number	---
Email	---

Apple Care & Companion - Transportation & Errand Services

Service Type	Demand Response
Riders Served	Seniors
Counties Served	Dallas
Website	https://www.applecareandcompanion.com/errands-and-transportation-services
Phone Number	469-619-5474
Email	---

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Area Agency on Aging of Tarrant County (AAATC) - Aging & Disability Resource Center (ADRC) of Tarrant County

Service Type	Referral Services and Informational Resources
Riders Served	Seniors
Counties Served	Tarrant
Website	https://www.unitedwaytarrant.org/what-we-do/area-agency-aging-aaa
Phone Number	817-258-8000 Or 682-428-8160
Email	---

Baylor Scott & White Institute for Rehabilitation - Adaptive Driving Program

Service Type	Driver Training and Safety Programs
Riders Served	Eligible Patients
Counties Served	Dallas, Tarrant, and Collin
Website	https://www.bswrehab.com/conditions-and-services/neurologic-rehabilitation/adaptive-driving/
Phone Number	214-820-8819 (Dallas/Las Colinas), 817-738-9866 (Fort Worth), 469-888-5172 (Frisco)
Email	---

BC Mobile Resources

Service Type	Demand Response
Riders Served	Individuals with Disabilities and Individuals with Limited Mobility
Counties Served	Collin, Dallas, Denton, and Tarrant
Website	https://www.bcmobileresources.com/
Phone Number	469-702-0593
Email	info@bcmobileresources.com

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Bec N Call Wheelchair Transportation

Service Type	Demand Response
Riders Served	Individuals with Disabilities and Individuals with Limited Mobility
Counties Served	Dallas and Collin
Website	http://becncall.com/
Phone Number	972-727-5574
Email	---

Call a Ride of Southlake (CARS)

Service Type	Demand Response - Curb-to-Curb
Riders Served	Eligible Seniors and Individuals with Disabilities
Counties Served	Tarrant
Website	https://www.callaridesouthlake.org/
Phone Number	---
Email	---

Caring Senior Services

Service Type	Demand Response
Riders Served	Seniors
Counties Served	Dallas, Tarrant, and Johnson
Website	https://caringseniorservice.com/
Phone Number	682-710-0083 Northeast Dallas, 214-225-4341 Dallas Mid Cities, 817-765-6375 Fort Worth, 682-688-9251 Johnson County and Others

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Catholic Charities Fort Worth (CCFW) Transportation Services - Tarrant County Transportation Service (TCTS)

Service Type	Demand Response
Riders Served	Eligible Seniors and Individuals with Disabilities
Counties Served	Tarrant
Website	https://ccfwtransportation.com/
Phone Number	817-336-8714
Email	---

Catholic Charities Fort Worth (CCFW) Transportation Services - Hurst-Euless - Bedford Transit (HEB Transit)

Service Type	Demand Response
Riders Served	Qualifying Low-Income Residents
Counties Served	Tarrant
Website	https://ccfwtransportation.com/
Phone Number	817-336-8714
Email	---

Central Texas Rural Transit District (CTRTD) - City and Rural Rides (CARR)

Service Type	Demand Response - Curb-to-Curb (Door-to-Door by request)
Riders Served	General Public
Counties Served	Erath
Website	https://www.cityandruralrides.com/
Phone Number	1-800-710-2277
Email	carrmgrs@cityandruralrides.com

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Chisholm Trail Transportation

Service Type	Demand Response - Door-to-Door
Riders Served	General Public
Counties Served	Tarrant
Website	https://cttride.com/
Phone Number	817-897-7433
Email	---

City of Addison / Via - Addison Orbit

Service Type	On-Demand
Riders Served	General Public
Counties Served	Dallas
Website	https://city.ridewithvia.com/addison
Phone Number	469-214-0940
Email	---

City of Arlington - Arlington On-Demand

Service Type	On-demand
Riders Served	General Public
Counties Served	Tarrant
Website	https://www.arlingtontx.gov/City-Services/Transportation-Streets-Traffic/Arlington-On-Demand
Phone Number	817-784-7382
Email	support-arn@ridewithvia.com or OnDemand@arlingtontx.gov

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City of Arlington - Handitran

Service Type	Demand Response - Door-to-Door
Riders Served	Eligible Seniors and Individuals with Disabilities
Counties Served	Tarrant
Website	https://www.arlingtontx.gov/City-Services/Transportation-Streets-Traffic/Handitran
Phone Number	817-275-3704
Email	HanditranOperations@arlingtontx.gov

City of Cleburne - JC Connect

Service Type	Demand Response - Curb-to-Curb
Riders Served	General Public
Counties Served	Johnson, *Portions of Tarrant (Burleson)
Website	https://www.cleburne.net/148/JC-Connect
Phone Number	817-641-1800 Or 866-913-1800
Email	---

City of Cleburne - JC Connect - Interurban Commuter Bus

Service Type	Fixed-Route Bus
Riders Served	General Public
Counties Served	Johnson
Website	http://www.aetcustomshuttle.com/index.html
Phone Number	---
Email	---

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City of Garland - Senior Centers Transportation

Service Type	Senior Center Pick-Up and Drop-Off
Riders Served	Eligible Seniors
Counties Served	Dallas
Website	https://www.garlandtx.gov/2068/Senior-Centers
Phone Number	972-205-2769
Email	---

City of Grand Prairie - Grand Connection

Service Type	Demand Response
Riders Served	Eligible Seniors and Individuals with Disabilities
Counties Served	Dallas, Ellis, and Tarrant
Website	https://www.gptx.org/Departments/Transportation-and-Mobility-Services/Grand-Connection-Transit-Service
Phone Number	972-237-8546
Email	mlaw@gptx.org

City of Grand Prairie / Via - Let's Ride

Service Type	On-Demand
Riders Served	General Public
Counties Served	Dallas, Ellis, and Tarrant
Website	https://www.gptx.org/Departments/Transportation-and-Mobility-Services/Via-Grand-Prairie
Phone Number	214-253-0874
Email	---

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City of Highland Park / Via - Highland Park On-Demand

Service Type	On-Demand
Riders Served	General Public
Counties Served	Dallas
Website	https://city.ridewithvia.com/highlandpark
Phone Number	214-785-4345
Email	highlandpark@ridewithvia.com

City of Highland Park / Via - Highland Park Access

Service Type	Demand Response - Paratransit
Riders Served	Eligible Individuals with Disabilities
Counties Served	Collin and Dallas (*DART Service Area)
Website	https://city.ridewithvia.com/highlandpark
Phone Number	214-785-4345
Email	highlandpark@ridewithvia.com

City of Plano / Via - Plano Rides

Service Type	On-Demand
Riders Served	Seniors
Counties Served	Collin and Denton
Website	https://www.plano.gov/2424/Plano-Rides
Phone Number	972-210-0141
Email	---

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City of Richardson - Senior Services Transportation Center

Service Type	Demand Response
Riders Served	Eligible Seniors
Counties Served	Collin and Dallas
Website	https://www.cor.net/services/senior-services#Transportation
Phone Number	972-744-7805
Email	---

City of Sachse - Senior Activity Center Transportation

Service Type	Senior Center Pick-Up and Drop-Off
Riders Served	Eligible Seniors
Counties Served	Collin and Dallas
Website	https://www.cityofsachse.com/158/Senior-Activity-Center
Phone Number	972-495-6282
Email	---

City of Wylie / Uber - Ride Awake Wylie

Service Type	On-Demand - Subsidy; Supplemental Paratransit
Riders Served	General Public
Counties Served	Collin
Website	https://www.wylietexas.gov/services/senior_disabled_rides.php
Phone Number	972-987-0745
Email	---

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City Services, Inc. - Community Transit Service (CTS)

Service Type	Demand Response - Curb-to-Curb
Riders Served	General Public
Counties Served	Ellis and Navarro
Website	https://www.csicorsicana.org/community-transit-services/
Phone Number	1-800-834-1924
Email	---

Clearfork Transportation

Service Type	Demand Response
Riders Served	Individuals with Disabilities and Individuals with Limited Mobility
Counties Served	Collin, Dallas, Denton, Ellis, Johnson, Kaufman, Parker, Rockwall, and Tarrant
Website	https://www.clearforktransportation.com/
Phone Number	817-353-2098
Email	---

Comfort Keepers

Service Type	Demand Response
Riders Served	Seniors
Counties Served	Dallas, Denton, Collin, Tarrant, Parker, and Rockwall
Website	https://www.comfortkeepers.com/care-services/in-home-care/senior-transportation/
Phone Number	866-959-2969
Email	---

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Community Council of Greater Dallas - Dallas Area Agency on Aging (AAA)

Service Type	Referral Services and Informational Resources
Riders Served	Seniors
Counties Served	Dallas
Website	https://www.ccadvance.org/daaa
Phone Number	214-871-5065
Email	impact@ccadvance.org

Cowboy Cab - Taxi Service

Service Type	Taxi Service
Riders Served	General Public
Counties Served	Collin, Dallas, Denton, and Tarrant
Website	https://www.cowboycab.com/
Phone Number	214-428-0202
Email	1cowboycab@gmail.com

Crown Shields Transport LLC

Service Type	Demand Response
Riders Served	Individuals with Disabilities and Individuals with Limited Mobility
Counties Served	Collin, Dallas, Ellis Denton,Tarrant, Kaufman
Website	https://www.crownshieldstransportllc.com/
Phone Number	940-220-9710
Email	crownshieldstransport@gmail.com or info@crownshieldstransportllc.com

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Dallas Area Rapid Transit (DART) - Bus System

Service Type	Fixed-Route Bus - Local, Express, Shuttles
Riders Served	General Public
Counties Served	Dallas, Collin, and Denton*
Website	https://www.dart.org/guide/transit-and-use/bus-routes
Phone Number	214-979-1111
Email	---

Dallas Area Rapid Transit (DART) - Rail System

Service Type	Fixed-Route Rail - Light, Commuter, Streetcar
Riders Served	General Public
Counties Served	Dallas, Collin, Tarrant, and Denton
Website	https://www.dart.org/guide/transit-and-use/rail https://www.dart.org/guide/transit-and-use/dallas-streetcar
Phone Number	214-979-1111
Email	---

Dallas Area Rapid Transit (DART) - GoLink

Service Type	On-Demand, Curb-to-Curb
Riders Served	General Public
Counties Served	Dallas, Collin, Denton*, Tarrant*, Rockwall*, and Ellis*
Website	https://www.dart.org/guide/transit-and-use/golink
Phone Number	214-979-1111
Email	---

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Dallas Area Rapid Transit (DART) - Mobility Ambassador Program

Service Type	Travel Training
Riders Served	General Public
Counties Served	Dallas
Website	https://www.dart.org/guide/supporting-services/mobility-ambassador-program
Phone Number	214-828-8588
Email	mobilityambassador@dart.org

Dallas Area Rapid Transit (DART) - Paratransit

Service Type	Demand Response, Door-to-Door
Riders Served	Eligible Individuals with Disabilities
Counties Served	Dallas and Collin (*DART Service Area)
Website	https://www.dart.org/guide/transit-and-use/paratransit-services
Phone Number	214-515-7272
Email	---

Dallas Area Rapid Transit (DART)/McKinney Urban Transit District (MUTD)/City of McKinney - Collin County Transit

Service Type	On-Demand
Riders Served	Eligible Seniors, Individuals with Disabilities, and Low Income
Counties Served	Collin
Website	https://www.dart.org/guide/supporting-services/rider-assistance-program/collin-county-transit
Phone Number	214-749-2844 Or 469-771-0667
Email	---

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Dallas Area Rapid Transit (DART) and Trinity Metro - Trinity Railway Express (TRE)

Service Type	Fixed-Route Commuter Rail
Riders Served	General Public
Counties Served	Dallas and Tarrant
Website	http://www.aetcustomshuttle.com/index.html
Phone Number	214-979-1111 DART Customer Service Or 817-215-8600 Trinity Metro Customer Service
Email	---

Dallas County Health and Human Services - Senior Services

Service Type	Senior Center Pick-Up and Drop-Off
Riders Served	Seniors
Counties Served	Dallas
Website	https://www.dallascounty.org/departments/dchhs/human-services/adult-svcs.php
Phone Number	214-819-1860 Senior Services Program
Email	---

Deaf Action Center - Senior Citizen Program

Service Type	Demand Response
Riders Served	Deaf and Hard-of-Hearing Seniors
Counties Served	Dallas
Website	https://dactexas.org/senior-citizens/
Phone Number	214-521-0407 Or 214-377-1898 Videophone Service
Email	info.assist@dactexas.org

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Denton County Transportation Authority (DCTA) - Commuter Vanpool

Service Type	Vanpool
Riders Served	General Public
Counties Served	Denton
Website	https://www.dcta.net/getting-around/commuter-vanpool
Phone Number	214-688-8333
Email	---

Denton County Transportation Authority (DCTA) - Bus Service

Service Type	Fixed-Route Bus - Connect Bus, University Routes, Regional Routes
Riders Served	General Public
Counties Served	Denton
Website	https://www.dcta.net/getting-around/rail-bus-services/connect-bus
Phone Number	940-243-0077
Email	dctainfo@dcta.net

Denton County Transportation Authority (DCTA) - A-Train

Service Type	Fixed-Route Rail - Commuter
Riders Served	General Public
Counties Served	Denton
Website	https://www.dcta.net/getting-around/rail-bus-services/a-train
Phone Number	940-243-0077
Email	---

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Denton County Transportation Authority (DCTA) - Travel Training

Service Type	Travel Training
Riders Served	General Public
Counties Served	Denton
Website	https://www.dcta.net/passenger-resources/community-education
Phone Number	940-243-0077 (Customer Service)
Email	---

Denton County Transportation Authority (DCTA) - Access Paratransit

Service Type	Demand Response, Shared Ride Demand Response, and Shared Ride Paratransit - ADA and Non-ADA
Riders Served	Eligible Seniors, Individuals with Disabilities - ADA and Non-ADA
Counties Served	Denton
Website	https://www.dcta.net/getting-around/access-ada-and-non-ada-senior-paratransit/access-ada-and-non-ada
Phone Number	940-243-0077
Email	---

Denton County Transportation Authority (DCTA) - Frisco Demand Response

Service Type	Demand Response - Curb-to-Curb, Shared Ride
Riders Served	Eligible Seniors, Individuals with Disabilities, and Those in Need of Transportation for Medical Care
Counties Served	Collin and Denton
Website	https://www.dcta.net/getting-around/access-ada-and-non-ada-senior-paratransit/frisco-demand-response
Phone Number	940-243-0077
Email	applications@dcta.net

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Denton County Transportation Authority (DCTA)/Cities of Allen and Fairview - Collin County Rides

Service Type	Demand Response - Curb-to-Curb, Shared Ride
Riders Served	Eligible Seniors and Individuals with Disabilities
Counties Served	Collin
Website	https://www.dcta.net/collincountyrides
Phone Number	940-243-0077
Email	---

Denton County Transportation Authority (DCTA)/City of Coppell/Lyft - Coppell Lyft Program

Service Type	On-Demand
Riders Served	Eligible Employees
Counties Served	Dallas
Website	https://www.dcta.net/getting-around/lyft-programs
Phone Number	940-243-0077
Email	---

Denton County Transportation Authority (DCTA)/City of Frisco/Via - Frisco GoZone

Service Type	On-Demand
Riders Served	General Public
Counties Served	Collin and Denton
Website	https://www.dcta.net/getting-around/gozone-frisco
Phone Number	940-243-0077
Email	support-dcta@ridewithvia.com

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Denton County Transportation Authority (DCTA)/University of North Texas (UNT)/Lyft - UNT Lyft Program

Service Type	On-Demand
Riders Served	UNT Students, Faculty, and Staff
Counties Served	Denton
Website	https://www.dcta.net/getting-around/lyft-programs
Phone Number	940-243-0077
Email	---

Denton County Transportation Authority (DCTA)/Via - GoZone

Service Type	On-Demand
Riders Served	General Public
Counties Served	Denton
Website	https://www.dcta.net/getting-around/gozone-demand
Phone Number	940-243-0077
Email	gozone@dcta.net

Department of Veterans Affairs - Veterans Transportation Service (VTS)

Service Type	Demand Response
Riders Served	Veterans with Disabilities
Counties Served	Collin, Dallas, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant, and Wise
Website	https://www.va.gov/HEALTHBENEFITS/vtp/veterans_transportation_service.asp
Phone Number	214-742-8387 Dallas, 469-797-2100 Garland and Other Area Cities
Email	---

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Department of Veterans Affairs - VA North Texas Health Care System Travel Benefits Program

Service Type	Travel Cost Reimbursement
Riders Served	Veterans
Counties Served	Collin, Dallas, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant, and Wise
Website	https://www.va.gov/health-care/file-travel-pay-reimbursement/
Phone Number	800-698-2411
Email	---

Dove Transport

Service Type	Demand Response
Riders Served	Individuals with Disabilities and Individuals with Limited Mobility
Counties Served	DentoCollin, Dallas, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant, and Wise
Website	http://www.aetcustomshuttle.com/index.html
Phone Number	214-763-9687
Email	Info@dovetransportdfw.com

Fort Worth Non-Emergency Transportation

Service Type	Demand Response
Riders Served	Individuals with Disabilities and Individuals with Limited Mobility
Counties Served	Tarrant and Johnson
Website	https://fortworthnemt.net/
Phone Number	682-221-8746
Email	support@fortworthnemt.com

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GoGoGrandparent

Service Type	Demand Response
Riders Served	Seniors
Counties Served	Collin, Dallas, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant, and Wise
Website	https://www.gogograndparent.com/
Phone Number	1-855-464-6872 Ext. 80326
Email	---

Graci-N-Merci Transportation

Service Type	Door-to-Door
Riders Served	Seniors and Individuals with Disabilities
Counties Served	Collin and Dallas
Website	---
Phone Number	214-931-2909
Email	---

Hand to Hand

Service Type	Demand Respond
Riders Served	Individuals with Disabilities and Individuals with Limited Mobility
Counties Served	Tarrant (City of Hurst)
Website	https://www.handtohand.us/home-care-hand-to-hand-transportation
Phone Number	972-884-4554
Email	Transportation@handtohand.US

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Home Helpers Home Care of Dallas, TX

Service Type	Door-to-Door Demand Response
Riders Served	Seniors
Counties Served	Collin, Dallas, and Denton
Website	https://homehelpershomecare.com/dallas/services/care-and-companionship/senior-transportation-services/
Phone Number	972-818-5293
Email	---

HomeWell Care Services

Service Type	Referral Services and Informational Resources
Riders Served	Seniors
Counties Served	Dallas and Tarrant
Website	https://homewellcares.com/in-home-care-tx-mansfield-tx194/
Phone Number	817-857-1181
Email	---

Just Ride Transportation

Service Type	Demand Response
Riders Served	Seniors, Individuals with Disabilities and Individuals with Limited Mobility
Counties Served	Dallas and Tarrant
Website	https://www.justride4u.com/
Phone Number	940-210-7433
Email	justride4u@gmail.com

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Lyft - Ride-Hailing Service

Service Type	On-Demand
Riders Served	General Public
Counties Served	Collin, Dallas, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant, and Wise
Website	https://www.lyft.com/
Phone Number	---
Email	---

Maverick Medical Transportation

Service Type	Non-Emergency Medical Transportation (NEMT)
Riders Served	Individuals with Disabilities and Individuals with Limited Mobility
Counties Served	Dallas and Tarrant
Website	https://maverickmtc.com/
Phone Number	469-892-0024
Email	info@maverickmtc.com

Medixcar

Service Type	Non-Emergency Medical Transportation (NEMT)
Riders Served	Individuals with Disabilities and Individuals with Limited Mobility
Counties Served	Dallas and Tarrant
Website	https://www.medixcar.com/
Phone Number	817-789-5524
Email	Dispatch@medixcar.com

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Metrocrest Services

Service Type	Referral Services and Informational Resources
Riders Served	Seniors
Counties Served	Collin, Dallas, and Tarrant
Website	https://metrocrestservices.org/
Phone Number	972-446-2100
Email	info@metrocrestservices.org

MobilityWorks

Service Type	Seller of Wheelchair Accessible Vehicles, Adaptive Driving Equipment, and Mobility Aids
Riders Served	Vendor
Counties Served	Dallas and Tarrant
Website	https://www.mobilityworks.com/
Phone Number	877-275-4907
Email	---

Modivcare

Service Type	Demand Response
Riders Served	Eligible Clients
Counties Served	Collin, Dallas, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant, and Wise
Website	http://www.aetcustomshuttle.com/index.html
Phone Number	---
Email	---

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National Aging and Disability Transportation Center (NADTC)

Service Type	Referral Services and Informational Resources
Riders Served	Seniors, Individuals with Disabilities, and Caregivers
Counties Served	Collin, Dallas, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant, and Wise
Website	https://www.nadtc.org/
Phone Number	800-677-1116
Email	contact@nadtc.org

Non Emergency Transport Inc. (NETI)

Service Type	Non-Emergency Medical Transportation (NEMT)
Riders Served	Seniors, Individuals with Disabilities, and Caregivers
Counties Served	Tarrant
Website	https://www.netitx.com/
Phone Number	817-885-8662
Email	neti@neti.care

North Central Texas Area Agency on Aging

Service Type	Referral Services and Informational Resources
Riders Served	Seniors and Caregivers
Counties Served	---
Website	https://www.nctcog.org/aging-services
Phone Number	800-272-3921
Email	---

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Northeast Transportation Service (NETS)/Trinity Metro/Catholic Charities Fort Worth (CCFW) Transportation Services

Service Type	Demand Response, Door-to-Door Paratransit
Riders Served	Eligible Seniors and Individuals with Disabilities
Counties Served	Tarrant
Website	https://www.ridenets.com/
Phone Number	817-336-8714
Email	---

OBIKEL Transportation LLC

Service Type	Demand Response, Door-to-Door
Riders Served	Individuals with Disabilities and Individuals with Limited Mobility
Counties Served	Dallas
Website	https://www.obikeltrans.com/
Phone Number	469-325-9952 Or 888-477-2001
Email	inquiries@obikeltrans.com

Paramount Non-Emergency Medical Transportation

Service Type	Demand Response
Riders Served	Individuals with Disabilities and Individuals with Limited Mobility
Counties Served	Collin, Dallas, Denton, Ellis, Johnson, Kaufman, Parker, Rockwall, and Tarrant
Website	https://www.paramountnemt.org/
Phone Number	214-396-9791
Email	staff@paramountnemt.com

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Parkland Hospital - Parkland Senior Outreach Services

Service Type	Referral Services and Informational Resources
Riders Served	Eligible Senior Patients
Counties Served	Dallas
Website	https://www.parklandhealth.org/geriatrics
Phone Number	214-590-0646

PointA2B Transportation Solutions

Service Type	Demand Response
Riders Served	General Public
Counties Served	Ellis and Johnson
Website	https://pointa2brideshare.square.site/
Phone Number	682-232-3902
Email	info@pointa2brideshare.com

Prompt Assisted Mobility, LLC (PAMobility)

Service Type	Demand Response
Riders Served	Individuals with Disabilities and Individuals with Limited Mobility
Counties Served	Collin, Dallas, and Tarrant
Website	http://www.aetcustomshuttle.com/index.html
Phone Number	---
Email	---

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Public Transit Services (PTS) - Public Transportation

Service Type	Curb-to-Curb demand response transit, Commuter routes, and Non-Emergency Medical Transportation (NEMT)
Riders Served	General Public
Counties Served	Palo Pinto and Parker
Website	https://publictransitservices.org/
Phone Number	940-328-1391 Or 866-521-1391
Email	logisticsmanager@publictransitservices.org

Ride N' Safe

Service Type	Non-Emergency Medical Transportation (NEMT)
Riders Served	Individuals with Disabilities and Individuals with Limited Mobility
Counties Served	Collin, Dallas, Denton, Ellis, Johnson, Kaufman, Parker, Rockwall, and Tarrant
Website	https://ridensafe.com/
Phone Number	817-778-9747
Email	ride@ridensafe.com

Right at Home In Home Care & Assistance

Service Type	Referral Services and Informational Resources
Riders Served	Seniors
Counties Served	Tarrant
Website	https://www.rightathome.net/southwest-fort-worth/services/companion-care/transportation
Phone Number	817-264-6999
Email	---

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Safe Hands Home Care - Senior Care and Transportation Services

Service Type	Demand Response
Riders Served	Seniors
Counties Served	Tarrant (Arlington)
Website	https://safehandshomecare.net/services/transportation/
Phone Number	972-838-6907
Email	info@safehandshomecare.net

SendaRide

Service Type	Non-Emergency Medical Transportation (NEMT), Healthcare Software/Technology Platform
Riders Served	Individuals with Disabilities and Individuals with Limited Mobility
Counties Served	Collin, Dallas, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant, and Wise
Website	https://sendaride.com/
Phone Number	800-731-1885
Email	info@SendaRide.com

Senior Center Resources and Public Transportation (SCRPT) - The Connection

Service Type	Transportation
Riders Served	Seniors
Counties Served	Hunt
Website	https://www.scrpt.org/transportation.htm
Phone Number	903-454-1444

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Senior Rides - Senior Transportation Service

Service Type	Transportation
Riders Served	Seniors
Counties Served	Collin, Dallas, and Denton
Website	http://www.aetcustomshuttle.com/index.html
Phone Number	972-267-7433
Email	---

SeniorLiving.org

Service Type	Referral Services and Informational Resources
Riders Served	Seniors
Counties Served	Collin, Dallas, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant, and Wise
Website	https://www.seniorliving.org/research/transportation-guide/
Phone Number	855-241-1699
Email	help@seniorliving.org

Seniors Helping Seniors

Service Type	Demand Response
Riders Served	Seniors
Counties Served	Dallas
Website	https://seniorshelpingseniors.com/
Phone Number	214-225-2273
Email	info@shscentraldallas.com

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Serving Our Seniors (SOS)

Service Type	Referral Services and Informational Resources
Riders Served	Seniors
Counties Served	Tarrant
Website	https://servingourseniorstexas.org/
Phone Number	817-282-0531
Email	---

Social Transportation for Seniors (STS)

Service Type	Demand Response/Non-Medical Transportation
Riders Served	Seniors
Counties Served	Tarrant
Website	https://www.stsrides.org/
Phone Number	817-427-6696
Email	n/a

Span Denton County (Span, Inc.) - Public Transportation

Service Type	Demand Response - Door-to-Door, Shared Ride
Riders Served	General Public
Counties Served	Denton
Website	https://span-transit.org/transportation/
Phone Number	940-382-1900 Or 940-382-2224
Email	span@span-transit.org

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Span Denton County (Span, Inc.) - Veteran Transportation

Service Type	Demand Response
Riders Served	Veterans
Counties Served	Denton
Website	https://span-transit.org/veterans/
Phone Number	940-382-1900 Or 940-382-2224
Email	span@span-transit.org

STAR Transit - Bus Service

Service Type	Fixed-Route Bus - 101 Balch Springs Midtown Express
Riders Served	General Public
Counties Served	Dallas
Website	https://www.startransit.org/routes/balch_springs_midtown_express/
Phone Number	877-631-5278
Email	---

STAR Transit - Dial-a-Ride

Service Type	Demand Response, Curb-to-Curb and Medicaid Transportation
Riders Served	General Public
Counties Served	Dallas, Kaufman, and Rockwall
Website	https://www.startransit.org/dial-a-ride/general-medicaid-transportation/
Phone Number	877-631-5278

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STAR Transit - STARNow

Service Type	Dial-a-Ride, Demand Response
Riders Served	General Public
Counties Served	Dallas, Kaufman and Rockwall
Website	https://www.startransit.org/dial-a-ride/starnow-balch-springs/
Phone Number	877-631-5278
Email	---

Texas Health and Human Services Commission - 211 Texas

Service Type	Referral Services and Informational Resources
Riders Served	General Public
Counties Served	Collin, Dallas, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant, and Wise
Website	https://www.211texas.org/
Phone Number	2-1-1 or 877-541-7905
Email	---

Texas Health and Human Services Commission - Texas Kidney Health Care (KHC) Program

Service Type	Financial Support
Riders Served	Eligible Patients
Counties Served	Collin, Dallas and Denton
Website	https://www.hhs.texas.gov/services/health/chronic-kidney-disease/kidney-health-care
Phone Number	800-222-3986
Email	khc@hhs.texas.gov

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Texas Yellow Cab & Checker Taxi Service

Service Type	Taxi Service
Riders Served	General Public
Counties Served	Dallas, Hood, Parker, and Tarrant
Website	https://tapsbus.com/ https://bigtexascabs.com/about-us/
Phone Number	817-676-3702
Email	---

Texoma Area Paratransit System (TAPS) - Get-A-Ride

Service Type	On-Demand Curb-To-Curb Service for In-Town, Out of Town, and Out-of-County Trips
Riders Served	General Public
Counties Served	Wise* Others outise of the Region
Website	https://tapsbus.com/
Phone Number	844-603-6048
Email	---

The Transit System, Inc. (TTS)

Service Type	Demand Response
Riders Served	General Public
Counties Served	Hood and Somervell
Website	https://www.thetransitsystem.com/ https://www.thetransitsystem.com/about
Phone Number	254-897-2964 (Main Phone), 817-573-0575 (Granbury Location)
Email	---

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Trans-Care Medical Transport

Service Type	Ambulance/On-Site Medical Care
Riders Served	Event EMS and Medical Transport
Counties Served	Tarrant
Website	https://www.facebook.com/p/Trans-Care-Medical-Transport-100063830100735/
Phone Number	817-966-3748
Email	Paramedamb@aol.com

Trinity Metro - Commuter Vanpool

Service Type	Vanpool
Riders Served	General Public
Counties Served	Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant, Wise
Website	https://ridetrinitymetro.org/vanpool/
Phone Number	817-215-8600
Email	---

Trinity Metro - Bus System

Service Type	Fixed-Route Bus - Local, Express/Limited, Trolleys/Specialty
Riders Served	General Public
Counties Served	Tarrant
Website	https://ridetrinitymetro.org/routes-schedules/
Phone Number	817-215-8600 (Customer Support)
Email	---

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Trinity Metro - TEXRail

Service Type	Fixed-Route Rail - Commuter
Riders Served	General Public
Counties Served	Tarrant
Website	https://ridetrinitymetro.org/texrail-schedule/
Phone Number	817-215-8600
Email	---

Trinity Metro - On-Demand Rideshare

Service Type	On-Demand - Corner-to-Corner
Riders Served	General Public
Counties Served	Tarrant
Website	https://ridetrinitymetro.org/rider-services/ondemand/
Phone Number	817-215-8600
Email	---

Trinity Metro - Community Outreach and Transit ENVOY

Service Type	Travel Training
Riders Served	General Public
Counties Served	Tarrant
Website	https://ridetrinitymetro.org/community-services/
Phone Number	817-215-8600
Email	---

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Trinity Metro - On-Demand Paratransit

Service Type	On-Demand - Door-to-Door
Riders Served	Eligible Individuals with Disabilities
Counties Served	Tarrant
Website	https://ridetrinitymetro.org/rider-services/paratransit/
Phone Number	817-215-8600
Email	---

Try Parking It - Commuter Resource

Service Type	Commuter Services, Carpool and Vanpool Coordination
Riders Served	General Public
Counties Served	Collin, Dallas, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant, and Wise
Website	https://tryparkingit.com/
Phone Number	---
Email	---

Uber - Ride-Hailing Service

Service Type	On-Demand
Riders Served	General Public
Counties Served	Collin, Dallas, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant, and Wise
Website	http://www.aetcustomshuttle.com/index.html
Phone Number	n/a
Email	n/a

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United Access

Service Type	Vendor of Accessible Vehicle Rentals and Sales
Riders Served	General Public
Counties Served	Collin, Dallas, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant, and Wise
Website	https://www.unitedaccess.com/us/en.html
Phone Number	877-968-8137
Email	---

We Care Mobility LLC

Service Type	Demand Response
Riders Served	Individuals with Disabilities and Individuals with Limited Mobility
Counties Served	Collin, Dallas, Hunt, Kaufman, and Rockwall
Website	https://www.wecaremobilityllc.com/
Phone Number	214-390-5444
Email	wecaremobilityllc@gmail.com

Wheelchair Getaways

Service Type	Demand Response and Vendor/Accessible Vehicle Rentals and Sales
Riders Served	General Public
Counties Served	Collin, Dallas, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant, and Wise
Website	https://wheelchairgetaways.com/
Phone Number	866-224-1750
Email	---

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zTrip - Taxi Service

Service Type	Taxi Service
Riders Served	General Public
Counties Served	Dallas (City of Dallas) and Tarrant (City of Fort Worth)
Website	https://ztrip.com/dallas_ftworth/
Phone Number	214-426-6262 Dallas Area, 817-426-6262 Fort Worth Area
Email	---

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