Access North Texas
Appendix D - Data Analysis
(This document was drafted with AI assistance and finalized by NCTCOG staff for accuracy and clarity.)

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This section includes summarized data collected through outreach in Table 1 and from the 2024 American Community Survey 5-Year Estimates sourced from the U.S. Census. Analysis of this data was done to better understand transportation challenges and needs along with key demographic characteristics throughout each county and for the 16-county region.

Table 1. List of Outreach Data Sources

Data Source
Public Survey
Public Agency Survey
Outreach/Stakeholder Meeting
Meeting Activities 1, 2, 3
Individual Provider Meetings
Social media
Map Your Experience Tool

Outreach data presented represents a combination of feedback. Public and Public Agency Survey submissions were received online, on paper, and in PDF format. Survey reports included in this appendix section reflect online survey submissions. Surveys not submitted online were reviewed and considered when applying strategies to individual county chapters. All agencies who started the public agency are considered participants.

Qualitative responses were coded using the coding key, also included in this appendix section, to help standardize the analysis. Responses to all questions were optional, several questions allowed for the selection of multiple answers, and the ranking of answer choices, therefore total responses recorded per source will vary. The data in this section is organized by county.

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Summary of Public Survey Responses

Survey Breakdown	Online Participants	% of Total	Paper/PDF Survey	New Total	% of New Total
Collin	178	25.3%	0	178	**24.3%**
Dallas	166	23.6%	4	170	**23.2%**
Denton	68	9.7%	0	68	**9.3%**
Ellis	9	1.3%	0	9	**1.2%**
Erath	6	0.9%	0	6	**0.8%**
Hood	36	5.1%	0	36	**4.9%**
Hunt	14	2.0%	0	14	**1.9%**
Johnson	38	5.4%	10	48	**6.5%**
Kaufman	6	0.9%	1	7	**1.0%**
Navarro	3	0.4%	0	3	**0.4%**
Palo Pinto	2	0.3%	0	2	**0.3%**
Parker	8	1.1%	0	8	**1.1%**
Rockwall	7	1.0%	0	7	**1.0%**
Somervell	0	0.0%	0	0	**0.0%**
Tarrant	159	22.6%	1	160	**21.8%**
Wise	4	0.6%	14	18	**2.5%**
Total[1]	704	100%	30	734	100%

[1]Regionwide total public survey participants differ from total public survey participants that identified a county.

Summary of Public Agency Survey Participants

Agencies
Central Texas Rural Transit District/City and Rural Rides
City of Arlington, Transportation
City of Crowley
City of Grand Prairie
City of Weatherford
Dallas Area Rapid Transit (DART)
Denton County Transportation Authority (DCTA)
McKinney Avenue Transit Authority (MATA)
North Central Texas Economic Development District
Senior Center Resources and Public Transit (SCRPT)
Span Inc
STAR Transit
Texoma Area Paratransit Systems, Inc
The Transit System, Inc
Town of Westlake
North Central Texas Area Agency on Aging

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Public Survey (Blank)

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Access North Texas

Access North Texas is the regional public transportation coordination plan for the 16-county North Central Texas area and documents the transportation needs of older adults, individuals with disabilities, and individuals with lower incomes across the region. For more information, visit www.nctcog.org/trans/plan/transit-management-and-planning/general-public-information/transit-planning-activities/transit-planning-projects/access-north-texas.

Para tomar la encuesta en español, visite: www.publicinput.comAccessNorthTexasEspanol

This survey is open to all interested individuals and will help us identify transportation needs in the region. Your participation is greatly appreciated.

Survey

Welcome to our survey!

The survey will take approximately 5-10 minutes to complete.

* What is your First and Last name?

First Name

Last Name

* What is your five-digit zip code?

DRAFT

* What county do you live in?

- ○ Collin
- ○ Dallas
- ○ Denton
- ○ Ellis
- ○ Erath
- ○ Hood
- ○ Hunt
- ○ Johnson
- ○ Kaufman
- ○ Navarro
- ○ Palo Pinto
- ○ Parker
- ○ Rockwall
- ○ Somervell
- ○ Tarrant
- ○ Wise

* Are you 65 or older?

- ○ Yes
- ○ No
- ○ Prefer not to answer

* Are you a veteran?

- ○ Yes
- ○ No
- ○ Prefer not to answer

* Are you a student?

- ○ Yes
- ○ No
- ○ Prefer not to answer

* Are you employed?

- ○ Yes
- ○ No
- ○ Prefer not to answer

* If employed, which of the following describes your status?

- ○ Working 40 hours or more per week
- ○ Working 21-29 hours per week
- ○ Working 1-20 hours per week
- ○ Employed, but furloughed
- ○ Prefer not to answer
- ○ Not applicable
- ○ Other

* If not currently employed, which of the following describes your status?

- ○ Looking for work
- ○ Not employed, NOT looking for work
- ○ Not employed, disabled or unable to work
- ○ Not employed, retired
- ○ Prefer not to answer
- ○ Not applicable
- ○ Other

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* What is your total household income (all sources of income)?

- ○ $0 - $10,000
- ○ $10,001 - $25,000
- ○ $25,001 - $50,000
- ○ $50,001 - $75,000
- ○ $75,001 - $100,000
- ○ $100,001 - $125,000
- ○ $125,001 - $150,000
- ○ $150,001 - $175,000
- ○ $175,001 - $200,000
- ○ $200,001 and up
- ○ Prefer not to answer

* Do you have access to a vehicle?

- ○ Yes, I own a vehicle
- ○ Yes, I rent a vehicle
- ○ Yes, I share a household vehicle
- ○ No, I rideshare
- ○ No, I use public transit
- ○ No, I do not own, rent, or share a vehicle
- ○ Other

* How do you usually travel within the North Central Texas region? (select all that apply)

- ☐ Drive myself
- ☐ Carpool with friends and/or family
- ☐ Vanpool
- ☐ Public transit bus or rail (Ex. train)
- ☐ Paratransit
- ☐ Private transportation company (Ex. taxi, Uber, Lyft)
- ☐ Community bus or van
- ☐ Bicycling
- ☐ Walking
- ☐ Other

* In the last 6 months, have you missed any of the following trips due to lack of transportation? (select all that apply)

- ☐ Work
- ☐ School (k-12)
- ☐ School (higher education)
- ☐ Medical
- ☐ Meals
- ☐ Religious Activity
- ☐ Social / Entertainment / Events
- ☐ Social Service
- ☐ Shopping
- ☐ Airport Connection
- ☐ I have not missed any trips due to lack of transportation

* Is there anywhere you would like to travel but cannot due to lack of transportation?

- ○ Yes
- ○ No

* What keeps you from getting where you need to go? (select all that apply)

- ☐ No car available to me
- ☐ Nobody to drive me
- ☐ Safety concerns with public transportation
- ☐ Health concerns with public transportation
- ☐ Unable to use public transportation due to a disability
- ☐ I don't know the public transportation options
- ☐ Public transportation services don't meet my needs
- ☐ I can get where I need to go
- ☐ Other

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* Does public transportation meet your needs?

- ○ Yes
- ○ No

* Why doesn't public transportation meet your needs? (select all that apply)

- ☐ Takes too long
- ☐ Costs too much
- ☐ Too many transfers
- ☐ Not reliable
- ☐ Requires advanced reservations
- ☐ Not available at locations I need to travel
- ☐ Not available near my place of residence
- ☐ Not available on days I need to travel
- ☐ Not available at times I need to travel
- ☐ Need additional assistance getting to/from or on/off the vehicle
- ☐ Other
- ☐ Not applicable

* Which of the following is most appealing to you and/or members of your household? (Rank in order of preference. Top choice is the most preferred)

- ○ Fixed-route bus service
- ○ Commuter train
- ○ Light rail train
- ○ Demand-response service
- ○ On-demand service
- ○ Bicycle lanes with available rental bicycles
- ○ Bus and train stations with trail and/or sidewalk paths to residential locations
- ○ Other

* What is the best way to enhance your transit experience? (Rank in order of preference. Top choice is the most preferred)

- ○ Increased security
- ○ Increased cleanliness of bus stops and train stations
- ○ Increased cleanliness of transit vehicles and modes
- ○ Increased safety measures
- ○ More frequent buses or trains
- ○ Expanded service area
- ○ Expanded service time
- ○ Fewer transfers for local trips
- ○ Fewer transfers for regional trips
- ○ More education and training on how to use transit
- ○ More park and ride facilities
- ○ More bus stops near residential areas
- ○ More direct access to train stations

* What would make public transportation better in your community?

_____

_____

_____

* Would you like to receive Access North Texas emails (updates and announcements)?

- ○ Yes
- ○ No

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Acceso al norte de Texas

Access North Texas es el plan regional de coordinación del transporte público para el área de 16 condados del centro norte de Texas y documenta las necesidades de transporte de los adultos mayores, las personas con discapacidades y las personas con ingresos más bajos en toda la región. Para obtener más información, visite el sitio web www.nctcog.org/trans/plan/transit-management-and-planning/general-public-information/transit-planning-activities/transit-planning-projects/access-north-texas.

¡Responde nuestra encuesta!

Esta encuesta está abierta a todas las personas interesadas y nos ayudará a identificar las necesidades de transporte en la región. Tu participación es altamente apreciada.

Nota: Todas las preguntas son obligatorias para enviar la encuesta.

DRAFT

¡Bienvenido a nuestra encuesta!

La encuesta tardará aproximadamente entre 5 y 10 minutos en completarse.

* ¿Cuál es su nombre y apellido?

Nombre

Apellido

* ¿ Cuál es su código postal de cinco dígitos?

* ¿En que condado vives?

- ○ Collin
- ○ Dallas
- ○ Denton
- ○ Ellis
- ○ Erath
- ○ Hood
- ○ Hunt
- ○ Johnson
- ○ Kaufman
- ○ Navarro
- ○ Palo Pinto
- ○ Parker
- ○ Rockwall
- ○ Somervell
- ○ Tarrant
- ○ Wise

* ¿ Tienes usted 65 años o más?

- ○ Sí
- ○ No
- ○ Prefiero no responder

* ¿Es usted un veterano?

- ○ Sí
- ○ No
- ○ Prefiero no responder

* ¿Es usted un estudiante?

- ○ Sí
- ○ No
- ○ Prefiero no responder

* ¿ Está usted empleado?

- ○ Sí
- ○ No
- ○ Prefiero no responder

* Si está empleado, ¿cuál de las siguientes describe su situación laboral?

- ○ Trabajando 40 horas o más por semana
- ○ Trabajando 21-29 horas por semana
- ○ Trabajando 1 a 20 horas por semana
- ○ Empleado, pero suspendido
- ○ Prefiero no responder
- ○ No aplica
- ○ Otro

* Si no está empleado actualmente, ¿cuál de las siguientes describe su situación laboral?

- ○ Buscando trabajo
- ○ No empleado, NO buscando trabajo
- ○ No empleado, discapacitado o incapaz de trabajar
- ○ No empleado, jubilado
- ○ Prefiero no responder
- ○ No aplica
- ○ Otro

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* ¿Cuál es el ingreso total de su hogar (todas las fuentes de ingreso)? ○ $0 - $10,000
○ $10,001 - $25,000
○ $25,001 - $50,000
○ $50,001 - $75,000
○ $75,001 - $100,000
○ $100,001 - $125,000
○ $125,001 - $150,000
○ $150,001 - $175,000
○ $175,001 - $200,000
○ $200,001 y más
○ Pre ero no responder

* ¿Tiene acceso a un vehículo?
○ Sí, tengo mi propio vehículo
○ Sí, alquilo un vehículo
○ Sí, comparto vehículo familiar
○ No, comparto el viaje (por ejemplo, viaje compartido o furgoneta)
○ No, utilizo transporte público
○ No, no tengo vehículo, no alquilo, ni comparto vehículo
○ Otro

* ¿Cómo viaja dentro de la región centro norte de Texas? (seleccione todas las que correspondan)

☐ Conducir yo mismo
☐ Compartir viajes con amigos y/o familiares
☐ Furgoneta compartida
☐ Transporte público, autobús o tren (por ejemplo, tren)
☐ Paratránsito
☐ Empresa de transporte privado (por ejemplo, taxi, Uber, Lyft)
☐ Autobús o furgoneta comunitaria
☐ En bicicleta
☐ Caminando
☐ Otro

* En los últimos 6 meses, ¿ha usted perdido alguno de los siguientes viajes por falta de transporte? (seleccione todas las que correspondan)

☐ Trabajar
☐ Escuela (k-12)
☐ Escuela (educación superior)
☐ Médico
☐ Comidas
☐ Actividad Religiosa
☐ Social/Entretenimiento/Eventos
☐ Servicio social
☐ Compras
☐ Conexión al aeropuerto
☐ No me he perdido ningún viaje por falta de transporte

* ¿Hay algún lugar al que le gustaría viajar pero no puede debido a la falta de transporte?

○ Sí
○ No

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* ¿Qué te impide llegar a donde necesitas ir? (seleccione todas las que correspondan)

- ☐ No hay vehículo disponible
- ☐ Nadie quien me lleve
- ☐ Problemas de seguridad con el transporte público
- ☐ Problemas de salud con el transporte público
- ☐ No poder utilizar el transporte público debido a una discapacidad
- ☐ No conozco las opciones de transporte público
- ☐ Los servicios de transporte público no satisfacen mis necesidades
- ☐ Puedo llegar a donde necesito ir
- ☐ Otro

* ¿El transporte público satisface sus necesidades?

- ○ Sí
- ○ No

* ¿Por qué razón no satisface sus necesidades el transporte público? (seleccione todas las que correspondan)

- ☐ Toma demasiado
- ☐ Cuesta demasiado
- ☐ Demasiadas transferencias
- ☐ No es confiable
- ☐ Requiere reservación anticipadas
- ☐ No disponible en lugares a los que necesito viajar
- ☐ No disponible cerca de mi lugar de residencia
- ☐ No disponible los días que necesito viajar
- ☐ No disponible en los horarios necesito viajar
- ☐ Necesita asistencia adicional para subir/bajar del vehículo
- ☐ Otro
- ☐ No aplica

* ¿Cuál de los siguientes es más atractivo para usted y/o los miembros de su hogar? (Clasifique en orden de preferencia. La primera opción es la más preferida)

- ○ Servicio de autobús de ruta fija
- ○ Tren de cercanías
- ○ Tren ligero
- ○ Servicio de respuesta a la demanda
- ○ Servicio bajo demanda
- ○ Carriles bici con bicicletas de alquiler disponibles
- ○ Estaciones de autobús y tren con senderos y/o aceras hacia ubicaciones residenciales
- ○ Otro

* ¿Cuál es la mejor manera de mejorar su experiencia de tránsito? (Clasifique en orden de preferencia. La primera opción es la más preferida)

- ○ Mayor Seguirdad
- ○ Aumento de la limpieza de las paradas de autobús y las estaciones de tren
- ○ Mayor limpieza de los vehículos y modos de transporte público
- ○ Aumento de las medidas de seguridad
- ○ Autobuses o trenes más frecuentes
- ○ Área de servicio ampliada
- ○ Tiempo de servicio ampliado
- ○ Menos traslados para viajes locales
- ○ Menos traslados para viajes regionales
- ○ Más educación y capacitación sobre cómo utilizar el transporte público
- ○ Más aparcamientos disuasorios
- ○ Más paradas de autobús cerca de zonas residenciales
- ○ Acceso más directo a las estaciones de tren

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* ¿Qué mejoraría el transporte público en su comunidad?

_____

_____

_____

* ¿Le gustaría recibir correos electrónicos de Access North Texas (actualizaciones y anuncios)?

- ○ Sí
- ○ No

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Public Agency Survey (Blank)

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Access North Texas - Public Agency Survey

Access North Texas is the regional public transportation coordination plan for the 16-county North Central Texas area and documents the transportation needs of older adults, individuals with disabilities, and individuals with lower incomes across the region. For more information, visit www.nctcog.org/trans/plan/transit-management-and-planning/general-public-information/transitplanning-activities/transit-planning-projects/access-north-texas.

This survey is open to public transportation agency staff and leadership and will help us identify transportation needs in the region. Your participation is greatly appreciated.

Para tomar la encuesta en español, visite: www.publicinput.com/AccessNorthTexas-agencia.

Note: All questions are required to submit the survey.

Survey

* What is your First and Last Name?

First Name

Last Name

* What is the name of your agency?

Organization

* What county is your agency based in?

- ☐ Collin
- ☐ Dallas
- ☐ Denton
- ☐ Ellis
- ☐ Erath
- ☐ Hood
- ☐ Hunt
- ☐ Johnson
- ☐ Kaufman
- ☐ Navarro
- ☐ Palo Pinto
- ☐ Parker
- ☐ Rockwall
- ☐ Somervell
- ☐ Tarrant
- ☐ Wise

* What cities does your agency represent or serve?

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* What counties does your agency represent or serve?

_____

_____

_____

* What populations does your agency serve? (Select all that apply)

- ☐ Children
- ☐ Adults
- ☐ Older Adults
- ☐ Students
- ☐ Veterans
- ☐ Individuals with Disabilities
- ☐ Low-income individuals or families
- ☐ Those who do not have personal vehicles
- ☐ Other

* What populations does your agency MOST serve? (select all that apply)

- ☐ Children
- ☐ Adults
- ☐ Older Adults
- ☐ Students
- ☐ Veterans
- ☐ Individuals with Disabilities
- ☐ Low-income individuals or families
- ☐ Those who do not have person vehicles
- ☐ Other

* Does your agency conduct customer / client satisfaction surveys focused on public transportation?

- ○ Yes
- ○ No
- ○ Unsure

* What are the most requested trips among those you serve? (select top 5)

- ☐ Work
- ☐ School (k-12)
- ☐ School (higher education)
- ☐ Medical
- ☐ Meals
- ☐ Religious Activity
- ☐ Social / Entertainment / Events
- ☐ Social Service
- ☐ Shopping
- ☐ Airport Connection

* What keeps your customer / clients from getting where they need to go? (select all that apply)

- ☐ No car available to them
- ☐ Nobody to drive them
- ☐ Safety concerns with public transportation
- ☐ Health concerns with public transportation
- ☐ Unable to use public transportation due to a disability
- ☐ Not aware of public transportation options
- ☐ Public transportation services don't meet their needs
- ☐ Not applicable
- ☐ Other

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* For public transportation options that do not meet your customers / client's needs, what is the reason? (select the likely top 3)

- ☐ Takes too long
- ☐ Costs too much
- ☐ Too many transfers
- ☐ Not reliable
- ☐ Requires advance reservations
- ☐ Not available at locations needed to travel
- ☐ Not available near places of residence
- ☐ Not available on days needed to travel
- ☐ Not available at times needed to travel
- ☐ They need additional assistance getting to/from or on/off the vehicle
- ☐ Other
- ☐ Not applicable

* What is the best way to enhance your customers / client's public transportation experience? (Rank in order of preference. Top choice is the most preferred)

- ○ Increased security
- ○ Increased cleanliness of bus stops and train stations
- ○ Increased cleanliness of transit vehicles and modes
- ○ Increased safety measures
- ○ More frequent buses or trains
- ○ Expanded service area
- ○ Expanded service time
- ○ Fewer transfers for local trips
- ○ Fewer transfers for regional trips
- ○ More education and training on how to use transit
- ○ More park and ride facilities
- ○ More bus stops near residential areas
- ○ More direct access to train stations

* What transportation challenges need to be addressed in your service areas?

_____

_____

_____

* What funding approach will have the best impact on improving access to transit? (select all that apply)

- ☐ Additional federal funding in public transportation
- ☐ Additional state funding in public transportation
- ☐ Additional local government funding in public transportation
- ☐ Increased public-private partnerships
- ☐ Increased local government contracts to provide public transportation
- ☐ Increased number of cities becoming transit authority member cities
- ☐ All of the above
- ☐ Other

* What method would be best to improve awareness of available public transportation services to customers / clients? (Rank in order of preference. Top choice is the most preferred)

- ○ Public marketing campaign (Ex. social media, news, banners, website, etc.)
- ○ Targeted marketing to local agencies with community connections
- ○ Marketing materials in multiple languages
- ○ A centralized location to receive information about transit
- ○ Community events

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* What challenges does your customers / clients most often report with using public transportation?

- ○ Lack of clear instructions (Ex. where to start, who to contact, what questions to ask)
- ○ Language barrier
- ○ Accessibility
- ○ Not applicable
- ○ Other

* Which of the following existing or emerging technology solutions would help your agency plan or deliver services to seniors, individuals with disabilities, and low-income individuals? (select all that apply)

- ☐ Computer assisted dispathcing
- ☐ Autonomous transit vehicles
- ☐ Automated routing / scheduling for vehicles
- ☐ MaaS digital platform integrating planning, booking, ticketing, and payment
- ☐ On-demand ride hailing services
- ☐ "Smart" fare technology (Ex. smart card)
- ☐ Mobility hubs
- ☐ Other

* Have you ever heard of Access North Texas?

- ○ Yes
- ○ No

* Has your public agency been involved in developing a transportation plan within the North Central Texas region?

- ○ Yes
- ○ No
- ○ Not sure

* In your opinion, what can be done to better connect members of the public to the existing public transportation system?

_____

_____

_____

* What additional inputs do you have about regional public transportation services within North Central Texas?

_____

_____

_____

_____

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Access North Texas - Encuesta de agencias públicas

Access North Texas es el plan regional de coordinación del transporte público para el área de 16 condados del centro norte de Texas y documenta las necesidades de transporte de los adultos mayores, las personas con discapacidades y las personas con ingresos más bajos en toda la región. Para obtener más información, visite el sitio web de www.nctcog.org/trans/plan/transit-management-and-planning/general-public-information/transit-planning-activities/transit-planning-projects/access-north-texas.

Esta encuesta está abierta al personal y al liderazgo de las agencias de transporte público y nos ayudará a identificar las necesidades de transporte en la región. Tu participación es altamente apreciada.

Nota: Todas las preguntas son obligatorias para enviar la encuesta.

Encuesta

* ¿Cuál es su nombre y apellido?

Nombre de pila

Apellido

* ¿Cuál es el nombre de su agencia?

Organización

* ¿ En qué condado tiene su sede su agencia?

- ☐ Collin
- ☐ Dallas
- ☐ Dentón
- ☐ Ellis
- ☐ Erath
- ☐ Hood
- ☐ Hunt
- ☐ Johnson
- ☐ Kaufman
- ☐ Navarro
- ☐ Palo Pinto
- ☐ Parker
- ☐ Rockwall
- ☐ Somervell
- ☐ Tarrant
- ☐ Wise

* ¿ A qué ciudades representa o sirve su agencia?

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* ¿ A qué condados representa o sirve servicios su agencia?

_____

_____

_____

* ¿ A qué poblaciones atiende su agencia? (Seleccione todas las que correspondan)

- ☐ Niños
- ☐ Adultos
- ☐ Adultos mayores
- ☐ Estudiantes
- ☐ Veteranos
- ☐ Personas con discapacidad
- ☐ Personas o familias de bajos ingresos
- ☐ Aquellos que no tienen un vehículo personal
- ☐ Otro

* ¿ A qué poblaciones atiende MÁS su agencia? (seleccione todas las que correspondan)

- ☐ Niños
- ☐ Adultos
- ☐ Adultos mayores
- ☐ Estudiantes
- ☐ Veteranos
- ☐ Personas con discapacidad
- ☐ Personas o familias de bajos ingresos
- ☐ Aquellos que no tienen un vehículo personal
- ☐ Otro

* ¿Su agencia realiza encuestas de satisfacción de clientes enfocadas en el transporte público?

- ○ Sí
- ○ No
- ○ Inseguro

* ¿Cuáles son los viajes más solicitados entre los que atiende? (seleccione los 5 primeros)

- ☐ Trabajo
- ☐ Escuela (k-12)
- ☐ Escuela (educación superior)
- ☐ Médico
- ☐ Comidas
- ☐ Actividad Religiosa
- ☐ Social/Entretenimiento/Eventos
- ☐ Servicio social
- ☐ Compras
- ☐ Conexión al aeropuerto

* ¿Qué impide que sus clientes lleguen a donde necesitan ir? (seleccione todas las que correspondan)

- ☐ No tienen vehículo disponible
- ☐ Nadie quien los lleve
- ☐ Problemas de seguridad con el transporte público
- ☐ Problemas de salud con el transporte público
- ☐ No puede usar el transporte público debido a una discapacidad
- ☐ No conocen las opciones de transporte público
- ☐ Los servicios de transporte público no satisfacen sus necesidades.
- ☐ No aplica
- ☐ Otro

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* Para opciones de transporte público que no satisfacen las necesidades de sus clientes, ¿cuál es la razón? (seleccione los 3 mejores probables)

- ☐ Tarda demasiado
- ☐ Cuesta demasiado
- ☐ Demasiadas transferencias
- ☐ No es fiable
- ☐ Requiere reservaciones anticipada
- ☐ No disponible en lugares necesarios para viajar
- ☐ No disponible cerca de lugares de residencia
- ☐ No disponible los días necesarios para viajar
- ☐ No disponible en los horarios necesarios para viajar
- ☐ Necesitan asistencia adicional para subir/bajar del vehículo
- ☐ Otro
- ☐ No aplica

* ¿Cuál es la mejor manera de mejorar la experiencia de transporte público de sus clientes? (Clasifique en orden de preferencia. La primera opción es la más preferida)

- ○ Mayor seguridad
- ○ Aumento de la limpieza de las paradas de autobús y las estaciones de tren
- ○ Aumento de la limpieza de los vehículos y modos de transporte público
- ○ Aumento de las medidas de seguridad
- ○ Autobuses o trenes más frecuentes
- ○ Área de servicio ampliada
- ○ Tiempo de servicio ampliado
- ○ Menos traslados para viajes locales
- ○ Menos traslados para viajes regionales
- ○ Más educación y capacitación sobre cómo utilizar el transporte público
- ○ Más aparcamientos disuasorios
- ○ Más paradas de autobús cerca de zonas residenciales
- ○ Acceso más directo a las estaciones de tren

* ¿Qué desafíos de transporte deben abordarse en sus áreas de servicio?

_____

_____

_____

* ¿Qué enfoque de financiación tendrá el mejor impacto en la mejora del acceso al transporte público? (seleccione todas las que correspondan)

- ☐ Fondos federales adicionales para el transporte público
- ☐ Fondos estatales adicionales para el transporte público
- ☐ Fondos adicionales de los gobiernos locales para el transporte público
- ☐ Aumento de las asociaciones público-privadas
- ☐ Aumento de los contratos de los gobiernos locales para proporcionar transporte público
- ☐ Aumento del número de ciudades que se convierten en ciudades miembros de la autoridad de tránsito
- ☐ Todo lo anterior
- ☐ Otro

* ¿Qué método sería mejor para mejorar el conocimiento de los servicios de transporte público disponibles para los clientes? (Clasifique en orden de preferencia. La primera opción es la más preferida)

- ○ Campaña de marketing público (por ejemplo, redes sociales, noticias, pancartas, sitio web, etc.)
- ○ Marketing dirigido a agencias locales con conexiones comunitarias.
- ○ Materiales de marketing en varios idiomas.
- ○ Una ubicación centralizada para recibir información sobre el tránsito.
- ○ Eventos comunitarios

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* ¿Qué desafíos reportan con mayor frecuencia sus clientes/clientes con el uso del transporte público?

- ○ Falta de instrucciones claras (por ejemplo, por dónde empezar, a quién contactar, qué preguntas hacer)
- ○ Barrera del idioma
- ○ Accesibilidad
- ○ No aplica
- ○ Otro

* ¿ Cuál de las siguientes soluciones tecnológicas existentes o emergentes ayudaría a su agencia a planificar o brindar servicios a personas mayores, personas con discapacidades y personas de bajos ingresos? (seleccione todas las que correspondan)

- ☐ Despacho asistido por computadora
- ☐ Vehículos de tránsito autónomos
- ☐ Enrutamiento / programación automatizados para vehículos
- ☐ Plataforma digital MaaS que integra planifcación, reserva, emisión de billetes y pago
- ☐ Servicios de transporte bajo demanda
- ☐ Tecnología de tarifas "inteligente" (Ej. tarjeta inteligente)
- ☐ Centros de movilidad
- ☐ Otro

* ¿Alguna vez has oído hablar de Access North Texas?

- ○ Sí
- ○ No

* ¿Ha participado su agencia pública en el desarrollo de un plan de transporte dentro de la región del centro norte de Texas?

- ○ Sí
- ○ No
- ○ No estoy seguro

* En su opinión, ¿qué se puede hacer para conectar mejor al público con el sistema de transporte público existente?

_____

_____

_____

* ¿Qué aportaciones adicionales tiene sobre los servicios de transporte público regional dentro del centro norte de Texas?

_____

_____

_____

_____

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Qualitative Coding Key

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Qualitative Coding

The coding key below was used to categorize qualitative feedback. There are 74 topics that fall under seven categories. Categories include Barriers, Types of Missed Trips, Desired Modes, Enhancements, Agency Barriers, Agency Enhancements, and Not Applicable. Topics and descriptions can be found in the tables below.

Category: Barriers

Topic	Code	Description
No car	1A	The participant does not have a car available to them
Nobody to drive me	1B	The participants do not have anyone that can drive them to their destination
Safety concerns	1C	There are safety concerns with using public transportation
Health concerns	1D	Health concerns including cleanliness, sickness, sanitation, or hazards
Disability	1E	The participant has a disability that prevents or makes it difficult to use public transportation
Don't know the options	1F	The participant is unaware of what public transportation options are available
Options don't meet my needs	1G	Current public transportation options don't meet the participants needs
Takes too long	1H	Takes too long to get to the needed destination
Costs too much	1I	The cost of using public transportation is too high
Not reliable	1J	Public transportation is not reliable
Requires advance reservation	1K	Public transportation options available require advanced reservations
Not available at needed locations	1L	The public transportation options are not available in needed areas
Not available at days and times needed	1M	The public transportation operating dates, times or overall frequency of service do not meet the participant's needs
Need additional assistance getting on or off the vehicles	1N	The participant needs assistance getting on or off transportation vehicles
Prefer a different mode	1O	The participant would prefer a different transportation mode to get to their destination
Access and/or availability of service	1P	Public transportation is not available or accessible
Transit facility and/or operational issues	1Q	Lack of signage, transit facility features, parking, or other attributes that would make using transit difficult
Other	1R	Anything not covered by included barrier topics

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Category: Types of Missed Trips

Topic	Code	Description
Work	2A	Not able to make or have missed work-related trips due to lack of public transportation
School	2B	Not able to make or have missed school-related trips due to lack of public transportation
Medical	2C	Not able to make or have missed medical-related trips due to lack of public transportation
Food	2D	Not able to make or have missed food-related trips (ex. restaurants, grocery shopping) due to lack of public transportation
Religious	2E	Not able to make or have missed religious-related trips due to lack of public transportation
Social/Entertainment	2F	Not able to make or have missed social (ex. family/friend gatherings) and/or entertainment (ex. events) related trips due to lack of public transportation
Shopping	2G	Not able to make or have missed shopping-related trips due to lack of public transportation
I have not missed trips	2H	No issues or missed trips due to lack of public transportation
Other	2I	Anything not covered by the missed trip topics

Category: Desired Modes

Topic	Code	Description
Bus Services	3A	Includes fixed route bus, commuter bus, and other bus-oriented transit
Rail Services	3B	Includes light rail, commuter rail, streetcar, and other rail-oriented service
On-Demand Service	3C	Includes on-demand public transportation
Demand-Response Service	3D	Includes demand-respond public transportation
Ride-Sharing	3E	Includes ride-sharing service
Non-Motorized	3F	Includes bike sharing and the ability to walk, jog, or bike to transit facilities
None	3G	Prefers no public transportation
Paratransit	3H	Includes any form of paratransit service
Other	3I	Any other transportation modes

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Category: Enhancements

Topic	Code	Description
Cleanliness of facilities	4A	Improving cleanliness at and/or on public transportation facilities
Safety and security	4B	Improving safety and security at and/or on public transportation facilities
Frequency	4C	Improving and/or increasing service frequency
Reliability	4D	Improving service reliability
Service area	4E	Optimizing service area (ex. more routes in a specific service area)
Service days and times	4F	Optimizing service days/times of operation
Fewer transfers for regional trips	4G	Optimizing regional trips to reduce transfers
Additional assistance while using transit	4H	Improving rider assistance and customer service
Better information on how to use transit	4I	Improving education, outreach, and/or availability of user-friendly transportation service information
Rider experience	4J	Encouraging providers to maintain or improve the public transportation experience.
Access and availability of service	4K	Improving access to and availability of public transportation through overall service optimization, service area expansion, lower fares, and/or establishing new programs
More transit-oriented infrastructure	4L	Improve or add transit infrastructure such as sidewalks, bus lanes, bus stops, signage, etc.
More regional connectivity	4M	Encouraging more transportation connectivity across the region and among transit providers
Accessibility	4N	Improve accessibility (ADA related features) to transit facilities and resources
Other	4O	Anything not covered by enhancements category items

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Category: Agency Barriers

Topic	Code	Description
Driver shortages and reliability	5A	Agency is experiencing driver shortages, retention, and qualification-oriented challenges
Limited capacity	5B	Agency has limited capacity regarding staffing, scheduling, fleet, or other operations-oriented attributes that may impact service efficiency and effectiveness
Financial cuts, restrictions, or limitations	5C	Agency is experiencing funding-based challenges or needs additional funding
Connectivity to other services	5D	Agency does not currently have the needed connections with other transit service providers
Communication challenges with stakeholders and organizations	5E	Agency is experiencing challenges in effective communication with stakeholders and organizations serving transit-dependent populations
Infrastructure not meeting needs	5F	Infrastructure in service area is not meeting the needs of the transit-dependent populations or the transit agency
Inefficient application processes for eligibility-based services	5G	Internal processes to review applications for riders for specialized services need review and optimization
Other	5H	Anything not covered by agency barrier items

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Category: Agency Enhancements

Topic	Code	Description
Optimize services, scheduling, transfers, and/or connections	6A	Improvement and enhancement of services, scheduling, transfers, and/or connections
Hire more drivers and staff or fill vacant positions	6B	Identify opportunity to recruit and retain drivers and agency staff
Service area study and/or analysis	6C	Complete or work with partners to complete a study or analysis to identify opportunities to provide more effective services
Expand service area	6D	Expand service areas to better serve and provide access to transit-dependent populations
Add transportation modes	6E	Add additional transportation modes to better serve transit-dependent populations
Increase, improve, or upgrade facilities	6F	Improve transit facilities and infrastructure to enhance accessibility, opportunity, and the ridership experience
Additional funding opportunities	6G	Identify additional funding opportunities
Resolve infrastructure needs	6H	Identify transit infrastructure needs and work with partners to resolve them
Optimize internal processes	6I	Identify opportunities to improve internal processes
Explore technology to enhance accessibility	6J	Identify opportunities to enhance accessibility through technology
Effective fare management	6K	Be attentive to transit fares and what is considered affordable among the transit-dependent populations
Increase safety and security at transit facilities	6L	Improve and/or increase security at transit facilities to ensure rider safety
Offer ADA compliant services	6M	Ensure all transit facilities meet ADA compliance
Other	6N	Anything not covered by agency enhancements

Category: Not Applicable

Topic	Code	Description
No comment, comment not applicable or incomplete comment	0	if comment was not provided, incomplete, a duplicate, not applicable, or not understandable

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This section includes:

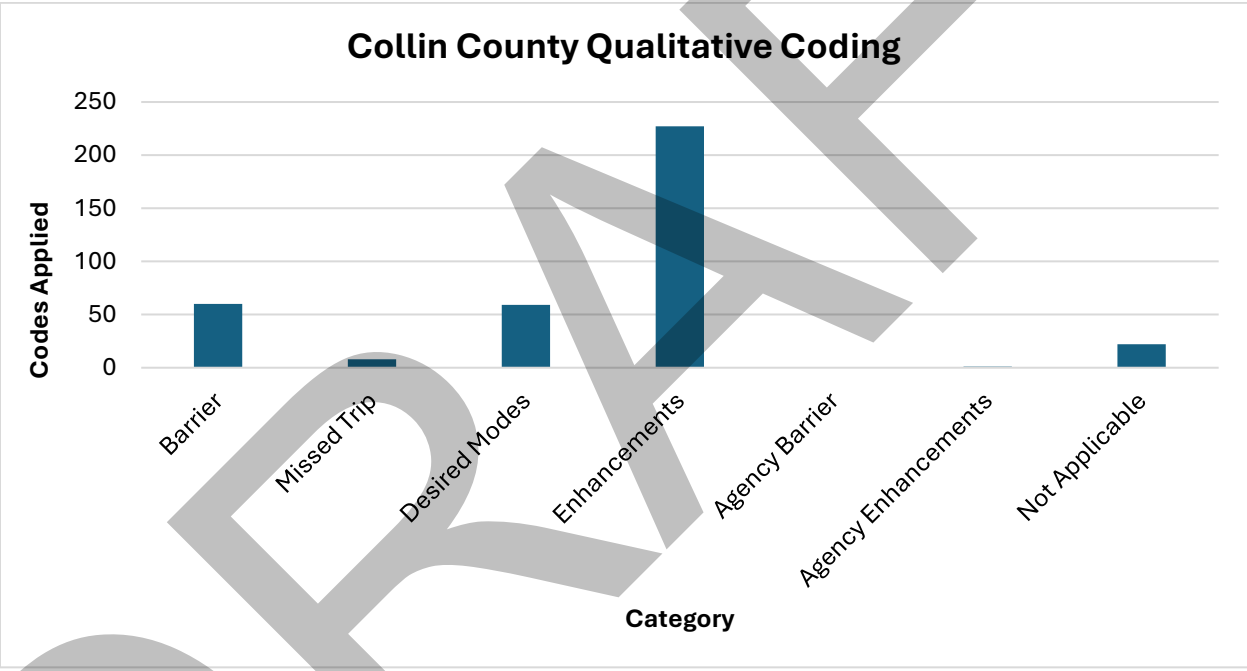
1. Qualitative Coding
2. Locations Needing Connectivity
3. Demographics
4. Individual Variable Maps

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Collin County

By Category

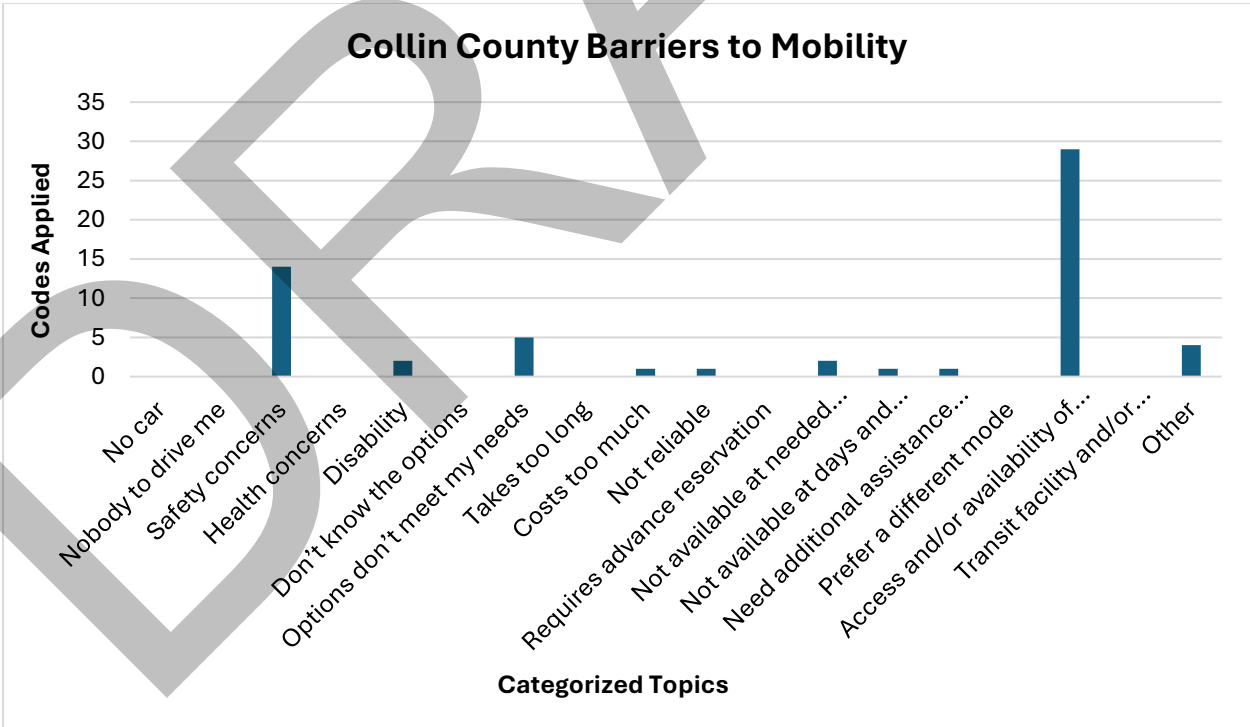
Category	Codes Applied
Barrier	60
Missed Trip	8
Desired Modes	59
Enhancements	227
Agency Barrier	0
Agency Enhancements	1
Not Applicable	22
Total	**377**



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Barriers

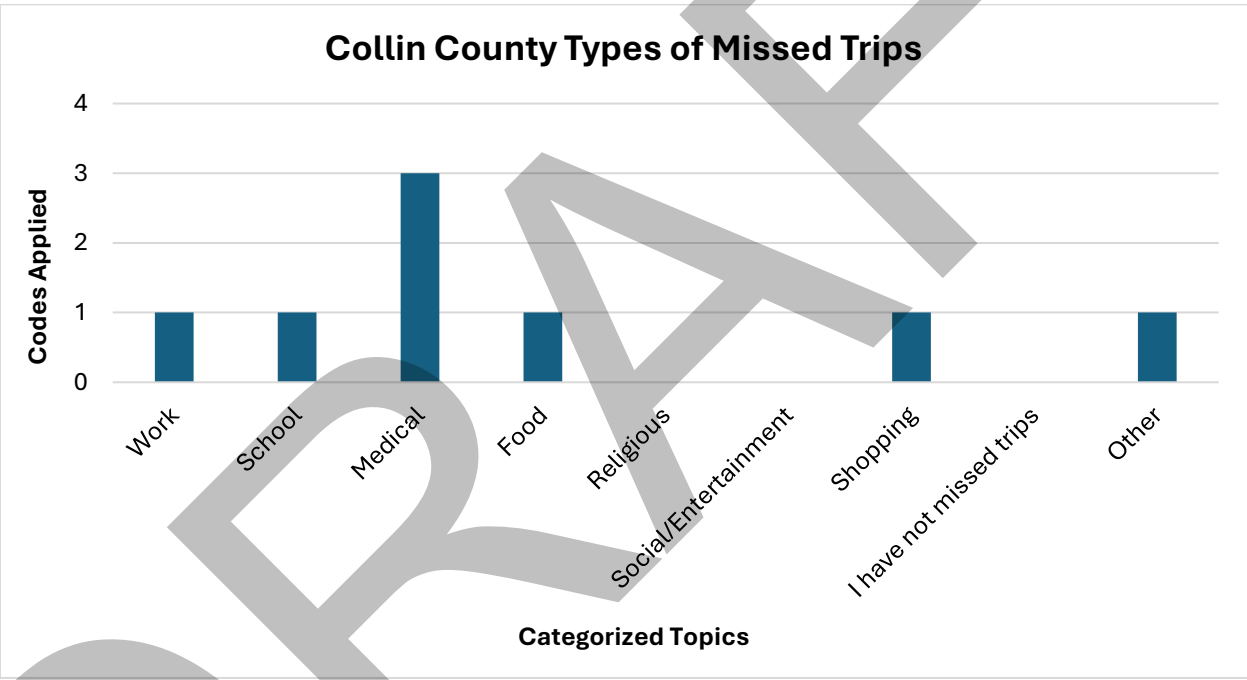
Topic	Codes Applied
No car	0
Nobody to drive me	0
Safety concerns	14
Health concerns	0
Disability	2
Don’t know the options	0
Options don’t meet my needs	5
Takes too long	0
Costs too much	1
Not reliable	1
Requires advance reservation	0
Not available at needed locations	2
Not available at days and times needed	1
Need additional assistance boarding and exiting vehicles	1
Prefer a different mode	0
Access and/or availability of service	29
Transit facility and/or operational issues	0
Other	4
Total	**60**



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Types of Missed Trips

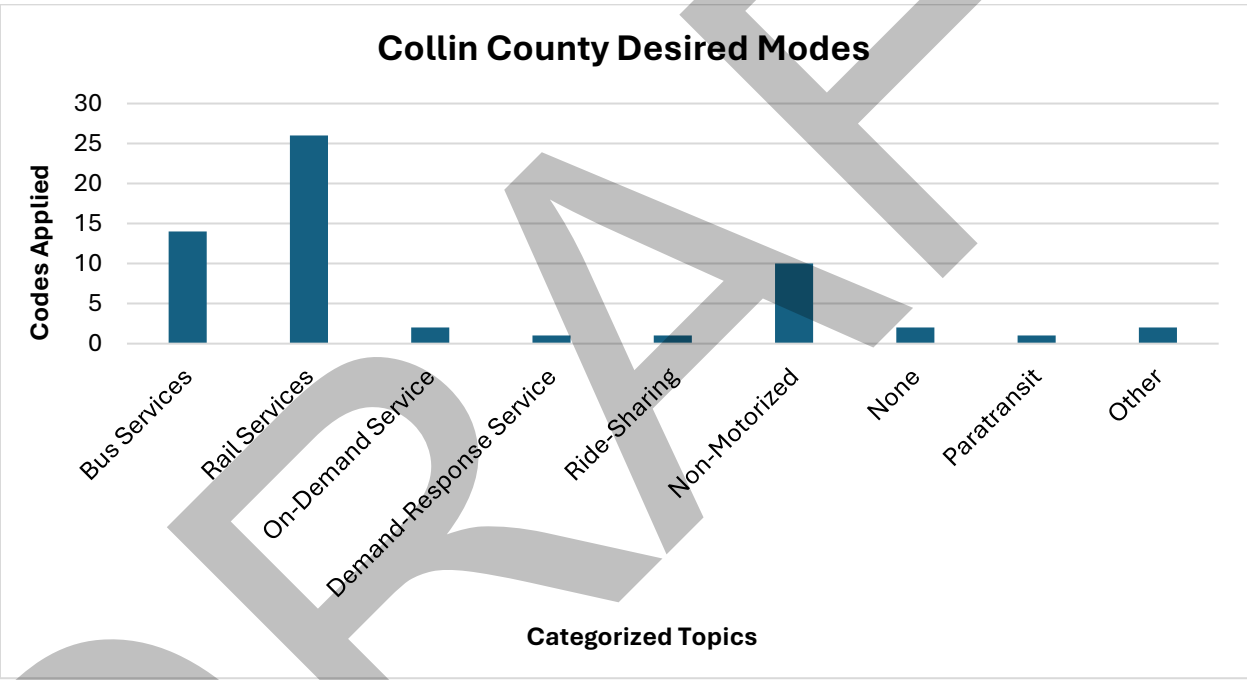
Topic	Codes Applied
Work	1
School	1
Medical	3
Food	1
Religious	0
Social/Entertainment	0
Shopping	1
I have not missed trips	0
Other	1
Total	**8**



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Desired Modes

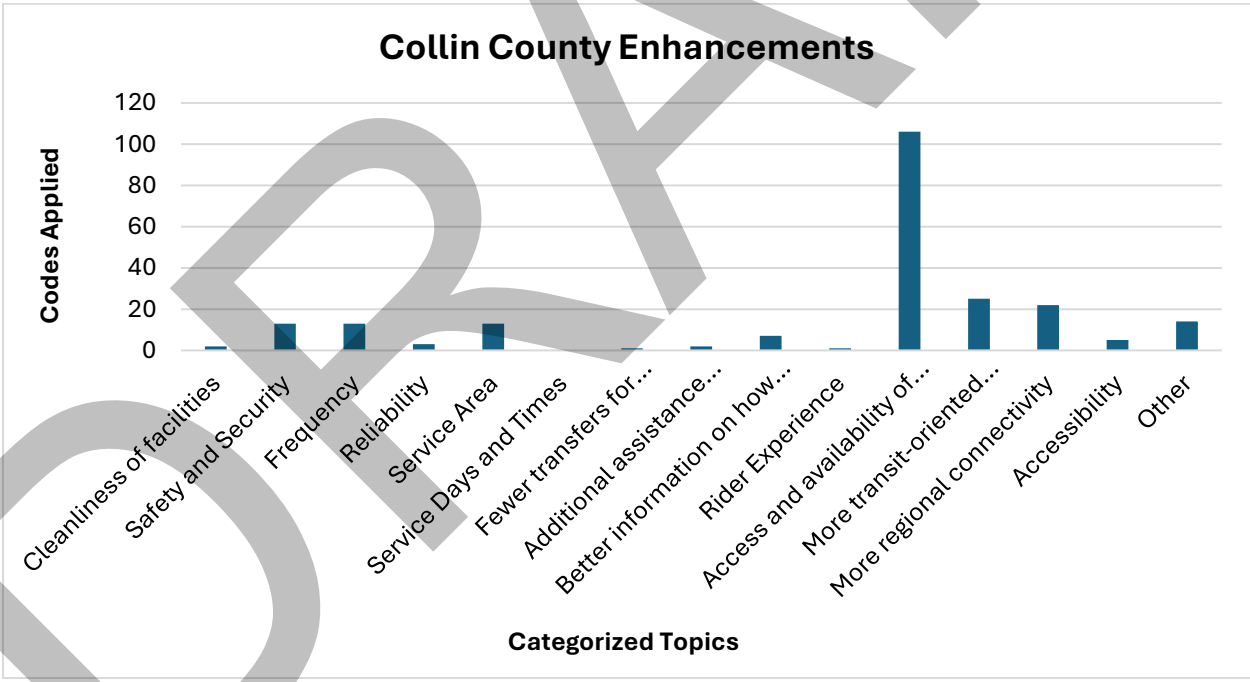
Topic	Codes Applied
Bus Services	14
Rail Services	26
On-Demand Service	2
Demand-Response Service	1
Ride-Sharing	1
Non-Motorized	10
None	2
Paratransit	1
Other	2
Total	**59**



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Enhancements

Topic	Codes Applied
Cleanliness of facilities	2
Safety and security	13
Frequency	13
Reliability	3
Service area	13
Service days and times	0
Fewer transfers for regional trips	1
Additional assistance while using transit	2
Better information on how to use transit	7
Rider experience	1
Access and availability of service	106
More transit-oriented infrastructure	25
More regional connectivity	22
Accessibility	5
Other	14
Total	**227**



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Agency Barriers (No Chart)

Topic	Codes Applied
Driver shortages and reliability	0
Limited capacity	0
Financial cuts, restrictions, or limitations	0
Connectivity to other services	0
Communication challenges with stakeholders and organizations	0
Infrastructure not meeting needs	0
Inefficient application processes for eligibility-based services	0
Other	0
Total	**0**

Agency Enhancements (No Chart)

Topic	Codes Applied
Optimize services, scheduling, transfers, and/or connections	0
Hire more drivers and staff or fill vacant positions	0
Service area study and/or analysis	0
Expand service area	1
Add transportation modes	0
Increase, improve, or upgrade facilities	0
Additional funding opportunities	0
Resolve infrastructure needs	0
Optimize internal processes	0
Explore technology to enhance accessibility	0
Effective fare management	0
Increase safety and security at transit facilities	0
Offer ADA compliant services	0
Other	0
Total	**1**

Not Applicable (No Chart)

Topic	Codes Applied
Not Applicable	22

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Locations Needing Connectivity

This table includes locations identified through outreach as needing connectivity and/or improved connectivity. Locations may vary based on feedback.

Locations	**Identified Needs**
Allen	4
Allen to Plano	1
Plano rail stations	1
Anna	5
Anna to McKinney	1
Denison	2
Downtown Dallas	1
Bus stops	1
Central McKinney to DFW Airport	1
Central McKinney to Dallas Love Field Airport	1
City Hall locations	1
Public libraries	1
Collin County Community College	1
Collin County overall	44
Melissa	2
Collin County to Dallas connection	2
Collin County to Dallas County connection	1
Collin County to Downtown Dallas	1
McKinney	9
Princeton	6
Community College	1
Dallas to suburbs	1
Dallas	1
Fort Worth	1
DART rail stations overall	1
Downtown	1
Frisco	2
Northwest Plano to Frisco	1
Garland	1
Richardson	1
Plano	2
Paratransit connectivity	1
Pedestrian connectivity to transit	2
Grocery stores	1
Last mile connections	2
Lowry Crossing	1
McKinney to Denton	1
McKinney to University and College Campuses	1

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Locations	Identified Needs
Rail stations overall	2
Medical	2
Melissa to Dallas	1
Melissa to DART service	1
Melissa to Legacy West	1
Melissa to airports	1
North Dallas to Frisco	1
North Plano	1
Northeast Dallas to Collin County connection	1
Lavon	1
Wylie	1
Northern Collin County	2
Northern suburbs near US 380 and IH 75	1
Northwest Collin County	1
Central and Northeast Collin County	1
Southwest Dallas	1
Mid-Cities	1
Population centers	1
Employment centers	1
Residential area	7
Northwest Plano to Southwest Plano	1
Parker Station	1
Collin County to DFW Airport	1
Farmersville to DFW Airport	1
Collin County (near US 380) to Parker Station	1
Farmersville to Parker Station	1
Places of employment	2
Plano to McKinney	1
Lucas	1
Collin County near US 380	1
Residential to commercial areas	1
Park and Ride locations	1
School	1
Parks	1
Connections to other cities	1
Senior Centers	2
Sherman to Dallas	1
Cities between Sherman and Dallas	1
Suburbs to DFW Metroplex	1
The Brain Injury Network	1
Transit Station connectivity overall	1
Walking and biking connectivity	1

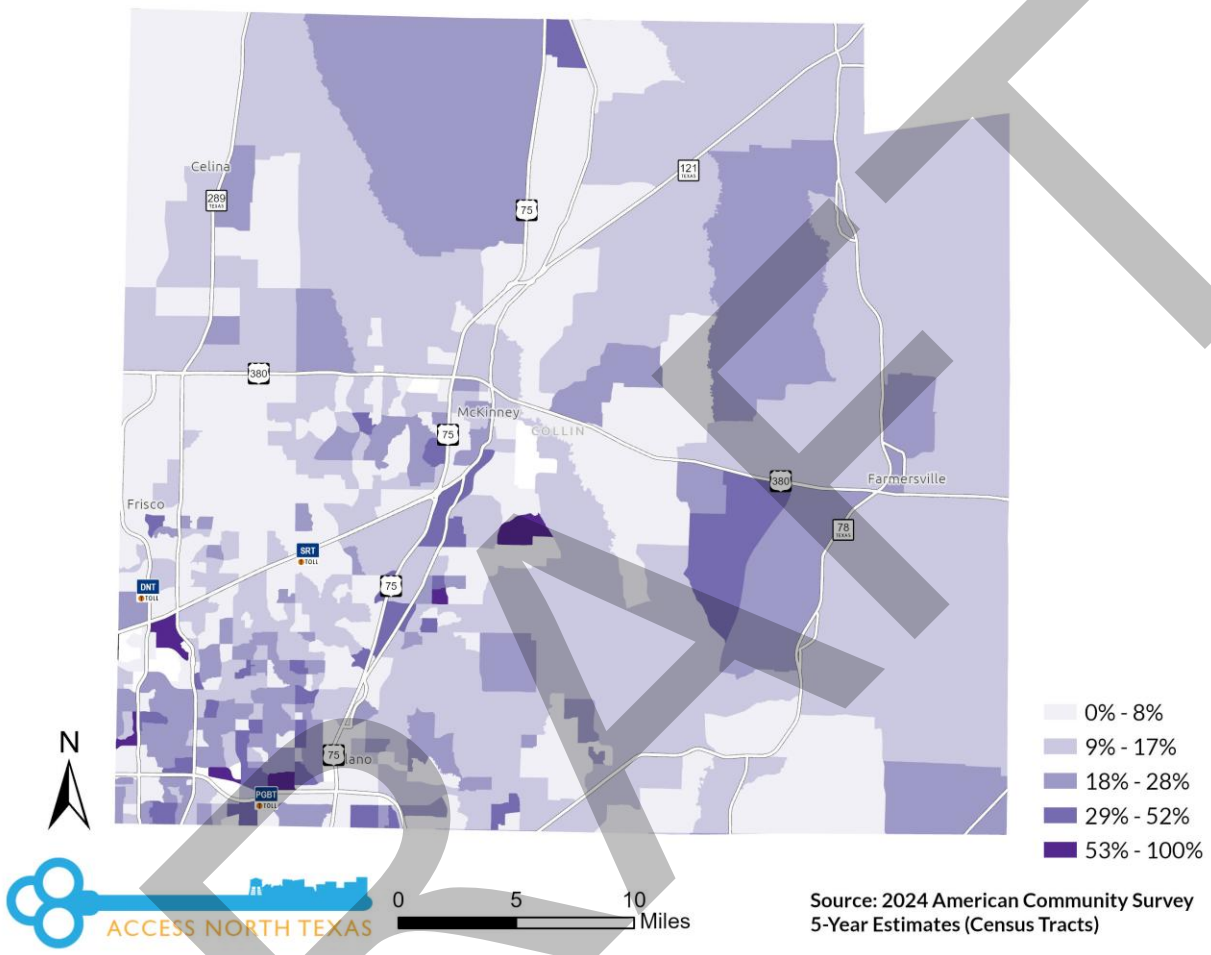
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Demographics

Collin County Demographics	2024 ACS 5-Year Estimates	
	Value	***Percent***
Total Population	1,163,337	-
Total Households	416,646	-
Total Minority	586,705	50.4%
Total White, Non-Hispanic	576,632	49.6%
Total White	621,943	53.5%
Total Black	127,684	11.0%
Total American Indian or Alaska Native	5,198	0.4%
Total Asian	218,741	18.8%
Total Native Hawaiian or Pacific Islander	676	0.1%
Total Some Other Race	44,181	3.8%
Total Two or More Races	144,914	12.5%
Total Not Hispanic or Latino	976,187	83.9%
Total Hispanic or Latino	187,150	16.1%
Individuals For Whom Poverty Status Is Known	1,154,388	99.2%
Low-Income Individuals	97,109	8.4%
Limited English Proficiency (LEP) Individuals	98,709	9.0%
Youth Population (Under 18)	287,584	24.7%
Population 5 and Over	1,096,003	94.2%
Population 18 and Over	875,753	75.3%
Population 65 and Over	134,714	11.6%
Zero-Car Households	13,472	3.2%
Veteran Population	42,042	4.8%
Population With a Disability	94,248	8.1%
Median Age	37.3	-
Median Household Income	$121,600	-

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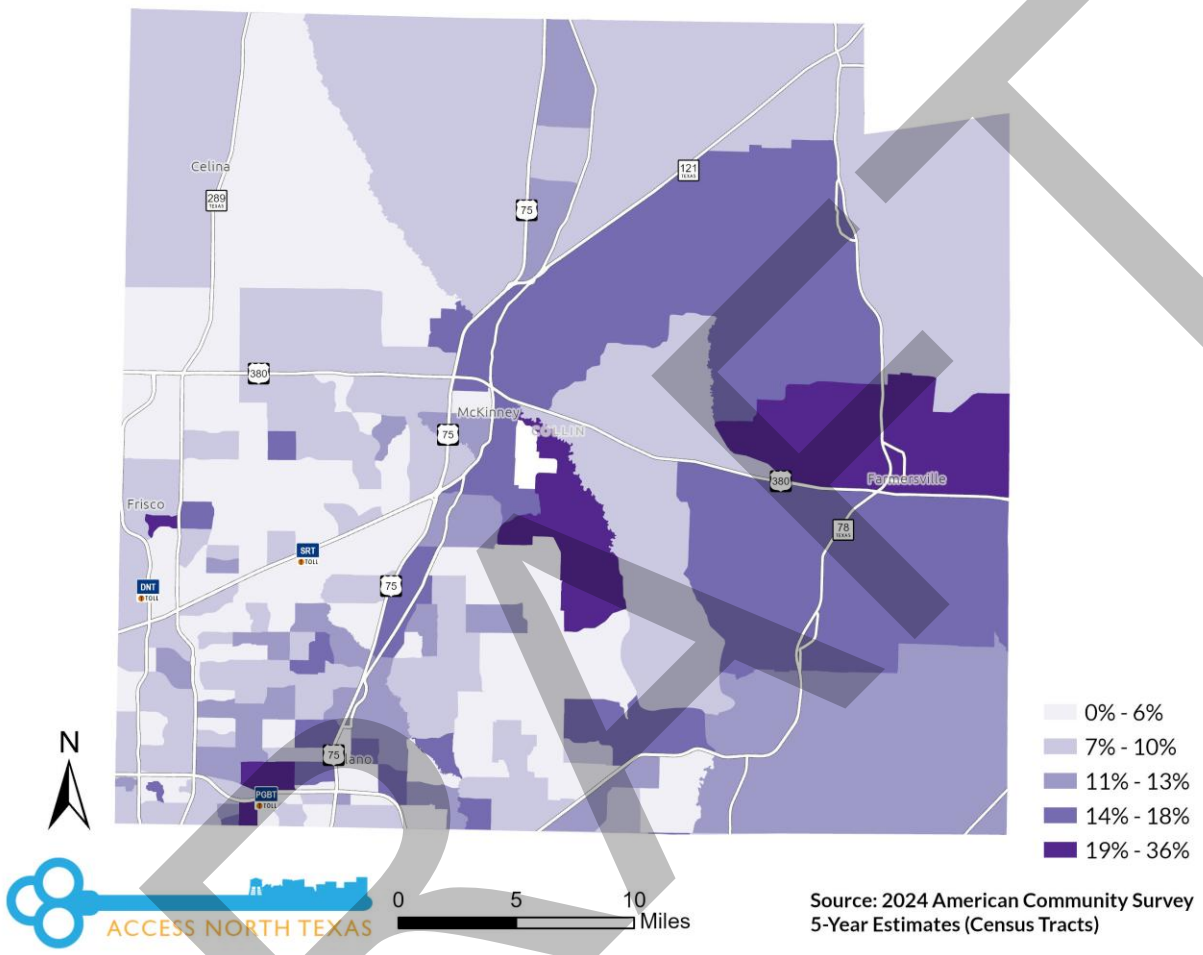
Collin County Population Over 65



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Collin County Persons with Disabilities

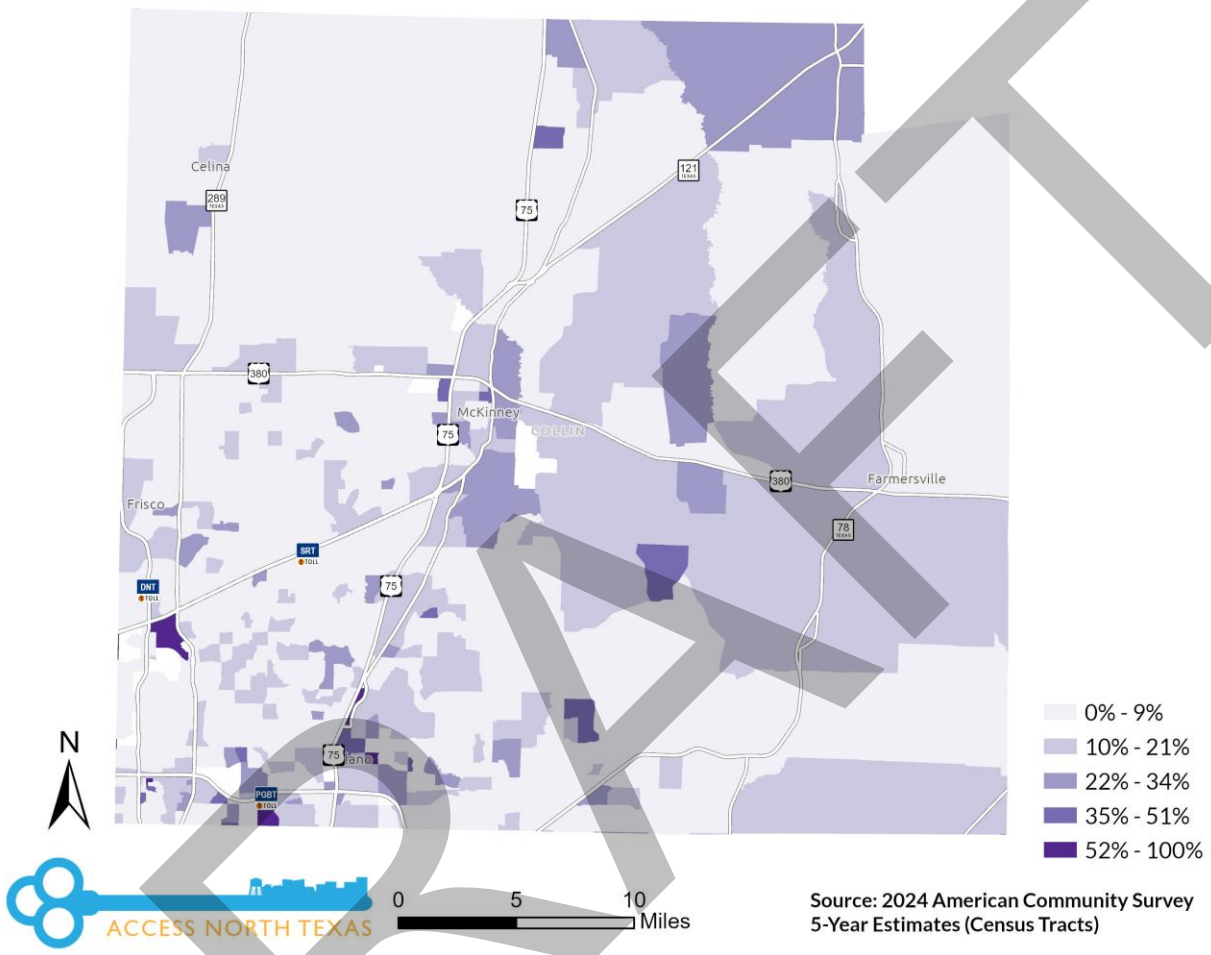


ACCESS NORTH TEXAS

Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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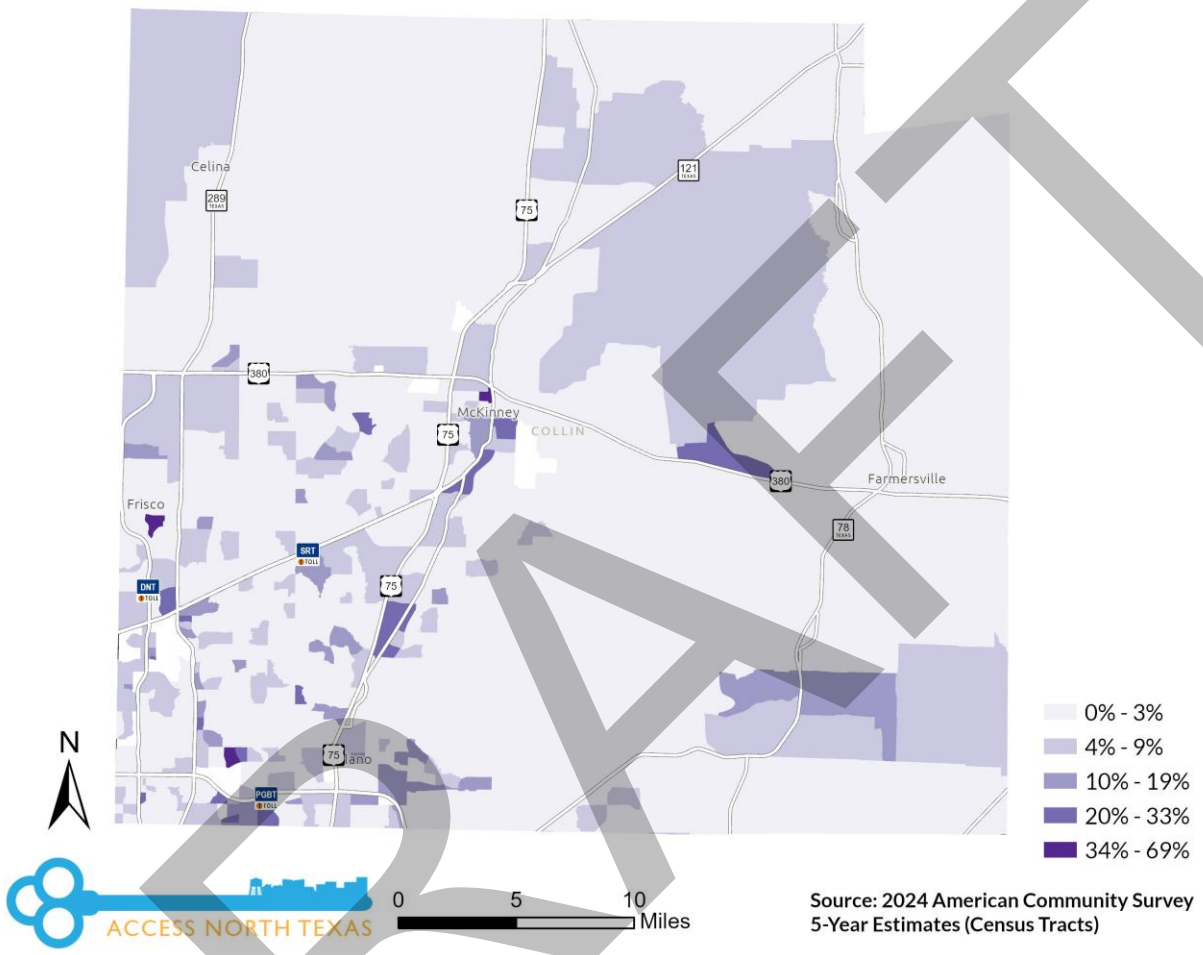
Collin County Persons Low-Income Individuals



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Collin County Zero-Car Households



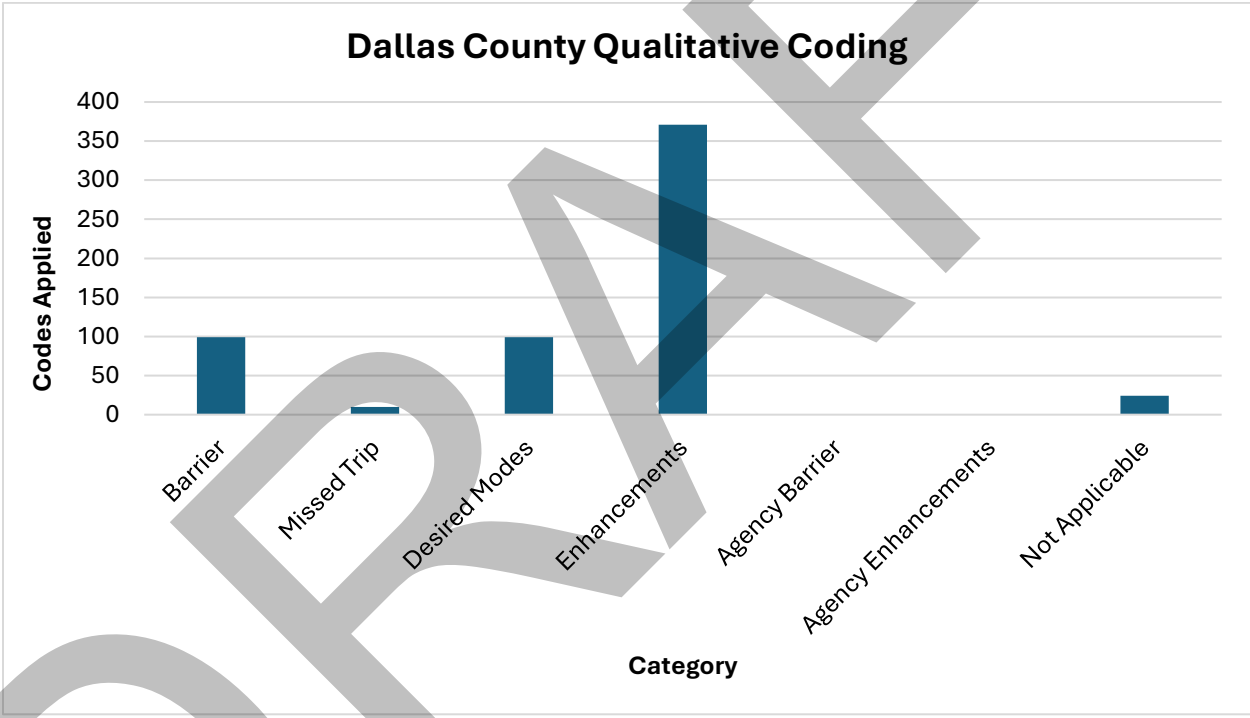
Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Dallas County

By Category

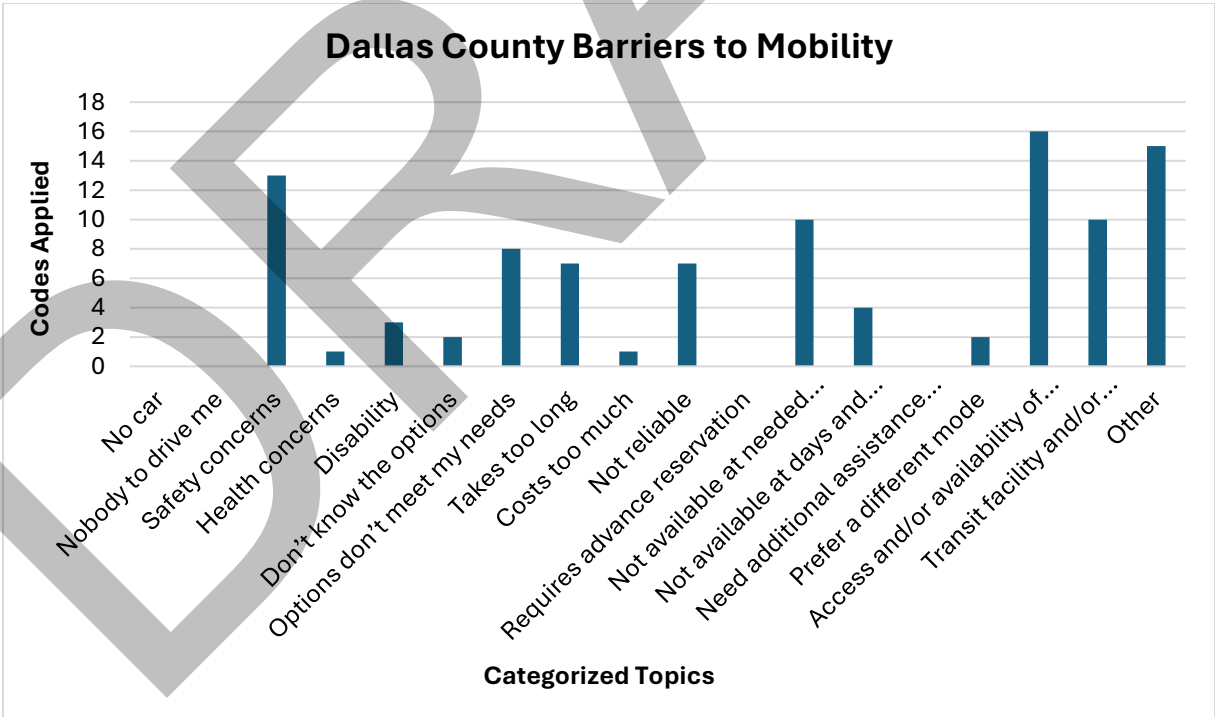
Category	Codes Applied
Barrier	99
Missed Trip	10
Desired Modes	99
Enhancements	371
Agency Barrier	0
Agency Enhancements	1
Not Applicable	24
Total	**604**



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Barriers

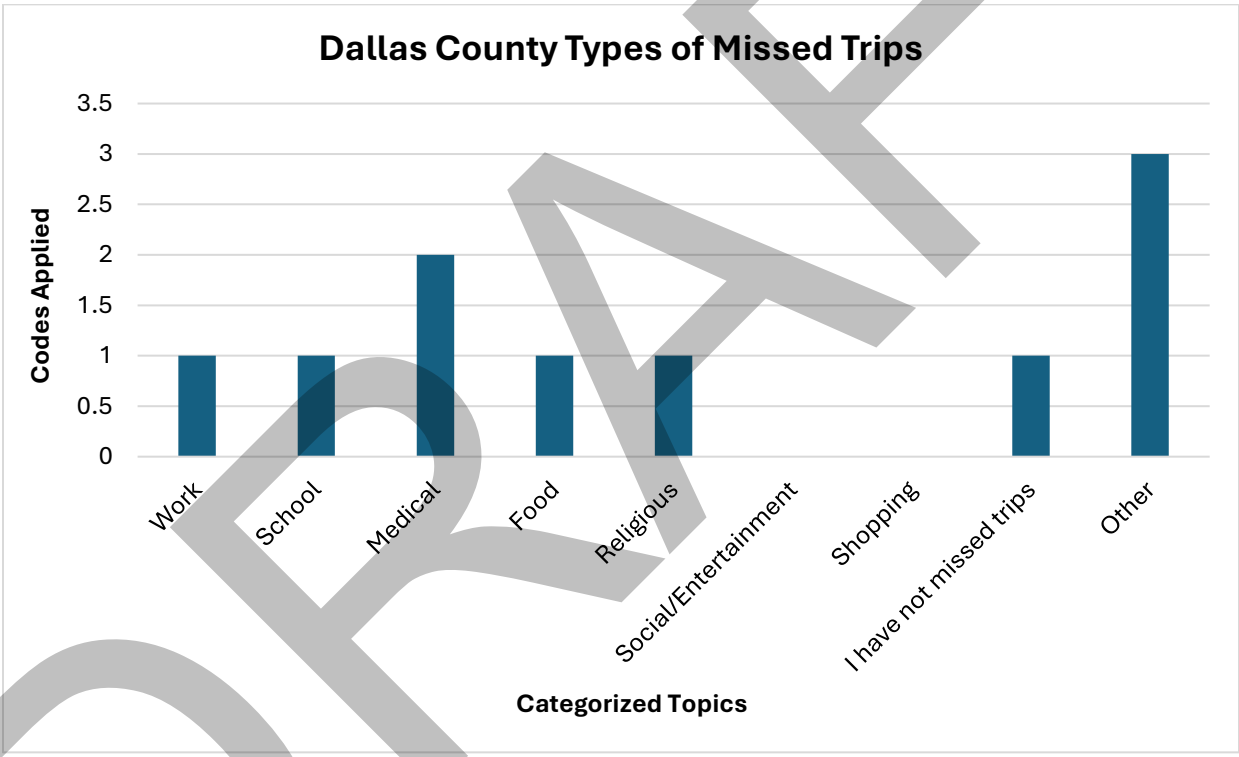
Topic	Codes Applied
No car	0
Nobody to drive me	0
Safety concerns	13
Health concerns	1
Disability	3
Don’t know the options	2
Options don’t meet my needs	8
Takes too long	7
Costs too much	1
Not reliable	7
Requires advance reservation	0
Not available at needed locations	10
Not available at days and times needed	4
Need additional assistance boarding and exiting vehicles	0
Prefer a different mode	2
Access and/or availability of service	16
Transit facility and/or operational issues	10
Other	15
Total	**99**



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Types of Missed Trips

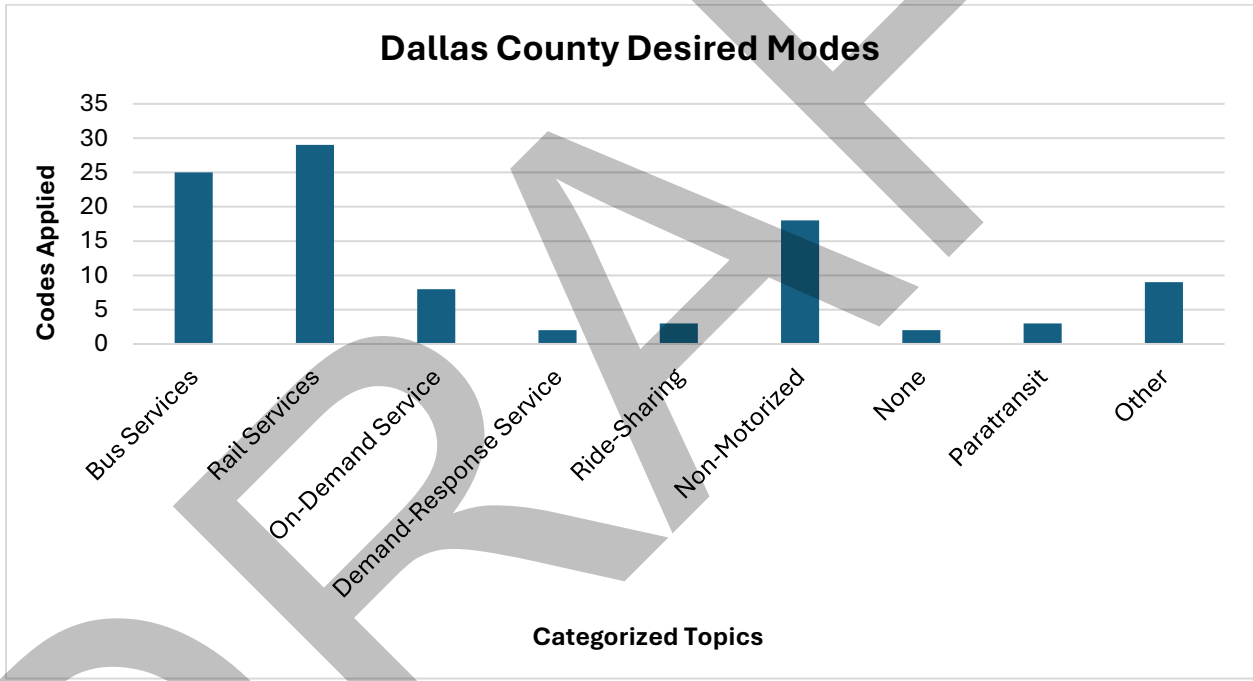
Topic	Codes Applied
Work	1
School	1
Medical	2
Food	1
Religious	1
Social/Entertainment	0
Shopping	0
I have not missed trips	1
Other	3
Total	**10**



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Desired Modes

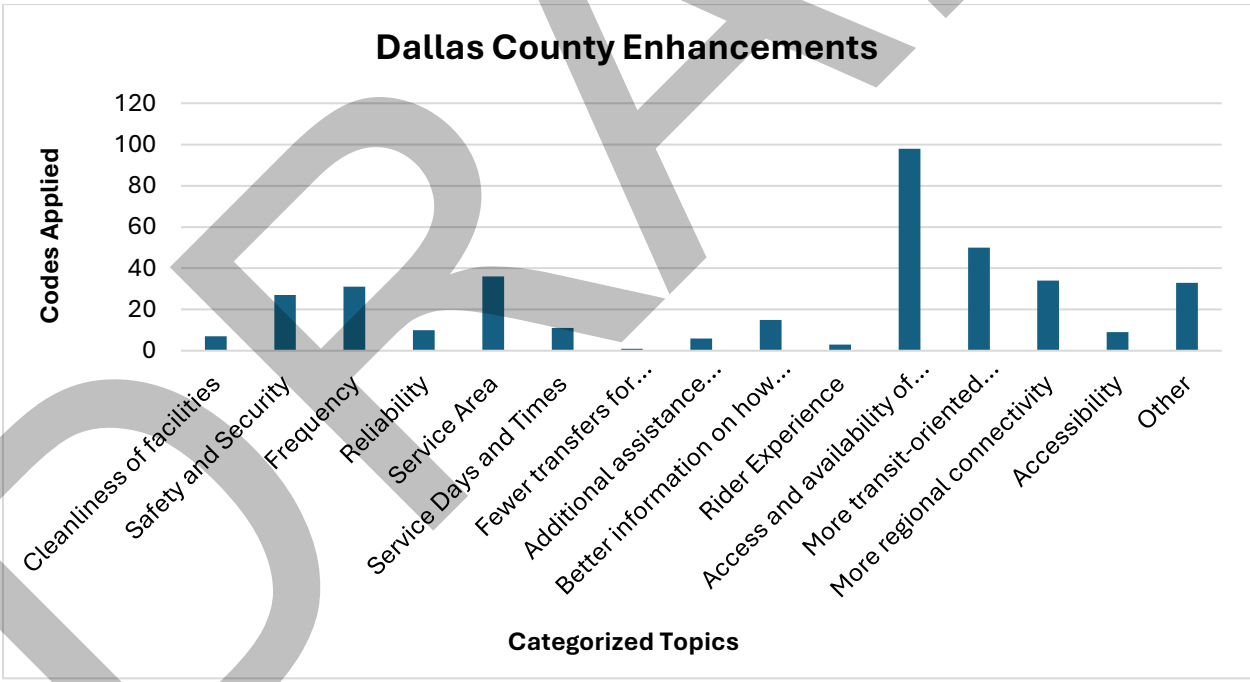
Topic	Codes Applied
Bus Services	25
Rail Services	29
On-Demand Service	8
Demand-Response Service	2
Ride-Sharing	3
Non-Motorized	18
None	2
Paratransit	3
Other	9
Total	**99**



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Enhancements

Topic	Codes Applied
Cleanliness of facilities	7
Safety and security	27
Frequency	31
Reliability	10
Service area	36
Service days and times	11
Fewer transfers for regional trips	1
Additional assistance while using transit	6
Better information on how to use transit	15
Rider experience	3
Access and availability of service	98
More transit-oriented infrastructure	50
More regional connectivity	34
Accessibility	9
Other	33
Total	**371**



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Agency Barriers (No Chart)

Topic	Codes Applied
Driver shortages and reliability	0
Limited capacity	0
Financial cuts, restrictions, or limitations	0
Connectivity to other services	0
Communication challenges with stakeholders and organizations	0
Infrastructure not meeting needs	0
Inefficient application processes for eligibility-based services	0
Other	0
Total	**0**

Agency Enhancements (No Chart)

Topic	Codes Applied
Optimize services, scheduling, transfers, and/or connections	0
Hire more drivers and staff or fill vacant positions	0
Service area study and/or analysis	0
Expand service area	0
Add transportation modes	0
Increase, improve, or upgrade facilities	1
Additional funding opportunities	0
Resolve infrastructure needs	0
Optimize internal processes	0
Explore technology to enhance accessibility	0
Effective fare management	0
Increase safety and security at transit facilities	0
Offer ADA compliant services	0
Other	0
Total	**1**

Not Applicable (No Chart)

Topic	Codes Applied
Not Applicable	24

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Locations Needing Connectivity

This table includes locations identified through outreach as needing connectivity and/or improved connectivity. Locations may vary based on feedback.

Locations	**Identified Needs**
Klyde Warren Park	1
Medical and office buildings along Dallas Parkway	1
Addison	1
Arlington	5
Banks	1
Oak Cliff	1
Blue Line to Silver Line	1
Bus 239 connectivity to more locations	1
Bus to rail overall	1
Coppell	2
Silver Line Station	1
Coppell Old Town	1
CityPlace Station (Blue Line) to UNT	1
County Courthouse	1
Dallas County overall	66
Fort Worth	1
Knox/Henderson neighborhood	1
AT&T Stadium to Globe Life Field	1
Rail Stations overall	1
School	1
Places of employment	1
Dallas North Tollway using Bus Rapid Transit	1
Dallas Suburbs	1
Duncanville	6
DeSoto	1
Cedar Hill	1
DFW Airport	1
Dallas Love Field	1
Downtown Dallas	2
Downtown Mesquite	1
Scyene Industrial Park	1
Parkdale Park	1
Rear Entrance at Fair Park	1
Intersection at Lovett Ave and Loop 12	1
Grand Junction at Mesquite	1
Downtown Richardson	1
Plano	2
Carrollton	1

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Locations	Identified Needs
Farmers Branch	1
Garland	1
Rowlett	1
Seagoville	1
Rylie	1
Kleberg	2
Wylie	1
Sachse	1
Irving	2
Pleasant Grove	1
Entertainment locations	1
Frank Crawler Courthouse	1
Lew Sterrett Justice Center	1
Garland to Terrell	1
McKinney to Greenville	1
Grand Prairie to Dallas	1
Grand Prairie	2
Westmoreland Station	1
Cockrell Hill transfer location	1
Dallas College Mountain View	1
City of Dallas	1
Inwood/Love Field Station to Medical/Market Center Station	1
Buckner DART Station	1
Lancaster	1
Loop 12 (use Bus Rapid Transit)	1
Maple Avenue	1
Cedar Springs Road	1
Oak Lawn Avenue	1
Market Center Station	1
Uptown Dallas	3
Stadiums in Arlington and Frisco	1
McMillan Avenue	1
Homer Street	1
Medical	1
Mesquite	5
Mesquite to Dallas	1
North Dallas	1
Northern Suburbs near IH 30	1
Northwest Texas connectivity	1
Northwest Plano Park and Ride	1
Legacy West	1
Transit Centers overall	1

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Locations	Identified Needs
Paul Quinn College	1
Frisco	2
Toyota Stadium	1
Rail Stations overall	1
Residential	4
Grocery Store	1
School	1
Connectivity Near Northwest Highway	1
White Rock Train Station	1
Richardson transit stops	1
Sachse	1
South Dallas	1
South Oak Cliff	1
The Colony	1
Trails and nature preserves	1
McKinney	1
Royse City	1
Uptown Train Station	1
Wynewood Village	1
Bishop Arts	1

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Demographics

Dallas County Demographics	2024 ACS 5-Year Estimates	
	Value	***Percent***
Total Population	2,621,179	-
Total Households	982,737	-
Total Minority	1,929,880	73.6%
Total White, Non-Hispanic	691,299	26.4%
Total White	910,742	34.7%
Total Black	587,065	22.4%
Total American Indian or Alaska Native	23,770	0.9%
Total Asian	185,198	7.1%
Total Native Hawaiian or Pacific Islander	1,294	0.0%
Total Some Other Race	353,767	13.5%
Total Two or More Races	559,343	21.3%
Total Not Hispanic or Latino	1,539,683	58.7%
Total Hispanic or Latino	1,081,496	41.3%
Individuals For Whom Poverty Status Is Known	2,588,967	98.8%
Low-Income Individuals	479,486	18.5%
Limited English Proficiency (LEP) Individuals	440,340	18.0%
Youth Population (Under 18)	658,541	25.1%
Population 5 and Over	2,441,840	93.2%
Population 18 and Over	1,962,638	74.9%
Population 65 and Over	309,055	11.8%
Zero-Car Households	66,428	6.8%
Veteran Population	81,776	4.2%
Population With a Disability	284,076	10.9%
Median Age	34.1	-
Median Household Income	$76,547	-

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Dallas County Population Over 65



N

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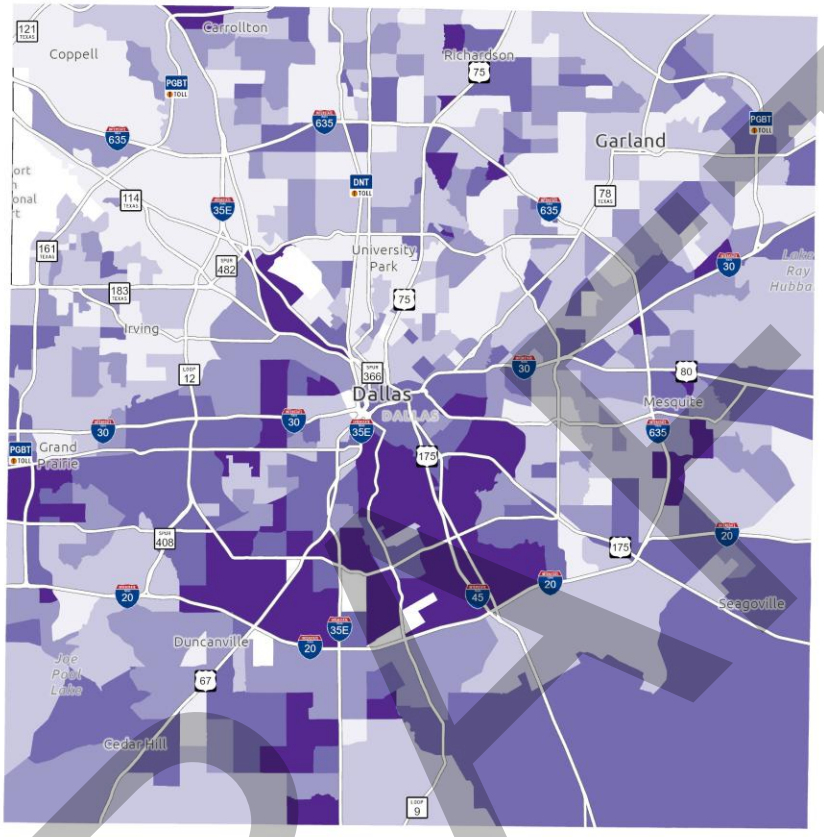
0 5 10 Miles

0% - 8%
9% - 17%
18% - 28%
29% - 52%
53% - 100%

Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Dallas County Persons with Disabilities



N

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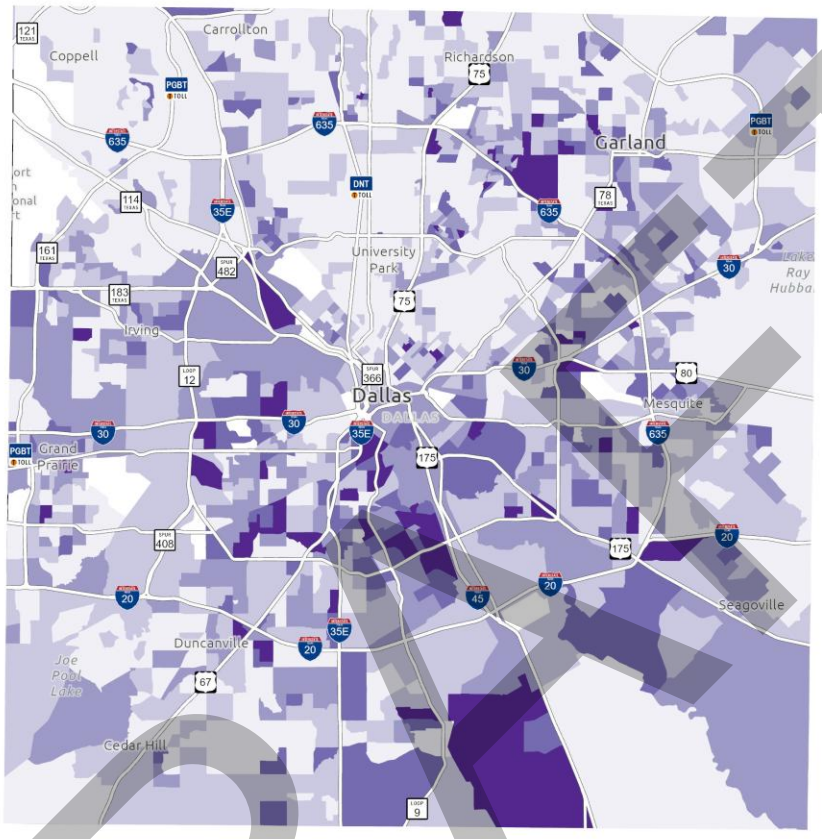
0 5 10 Miles

0% - 6%
7% - 10%
11% - 13%
14% - 18%
19% - 36%

Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Dallas County Persons Low-Income Individuals



N

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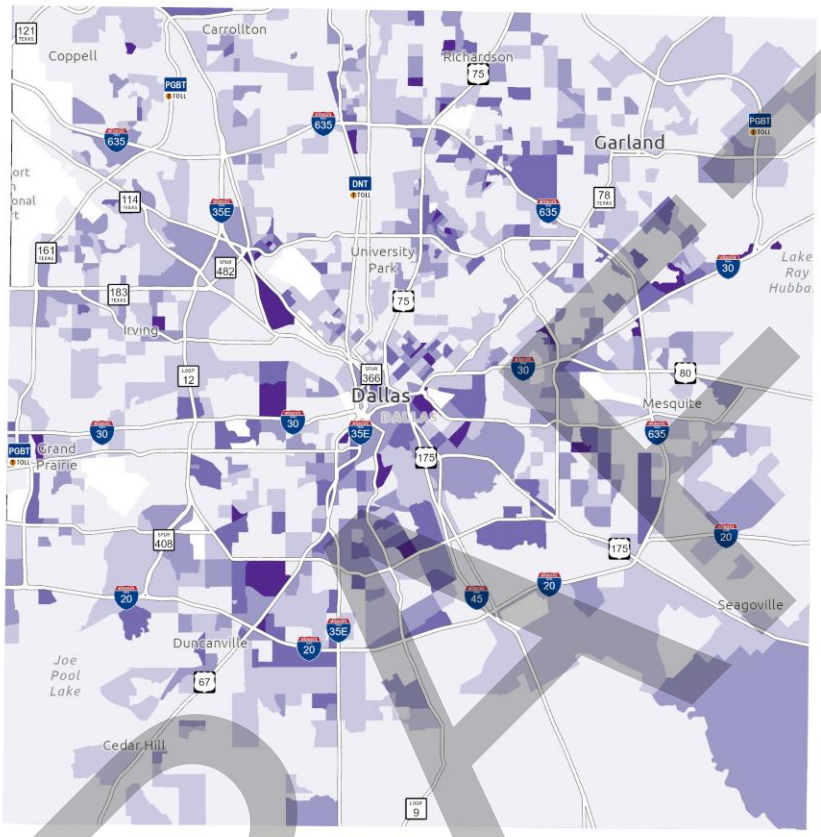
0 5 10 Miles

- 0% - 9%
- 10% - 21%
- 22% - 34%
- 35% - 51%
- 52% - 100%

Source: 2024 American Community Survey 5-Year Estimates (Census Tracts)

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Dallas County Zero-Car Households



N

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0 5 10 Miles

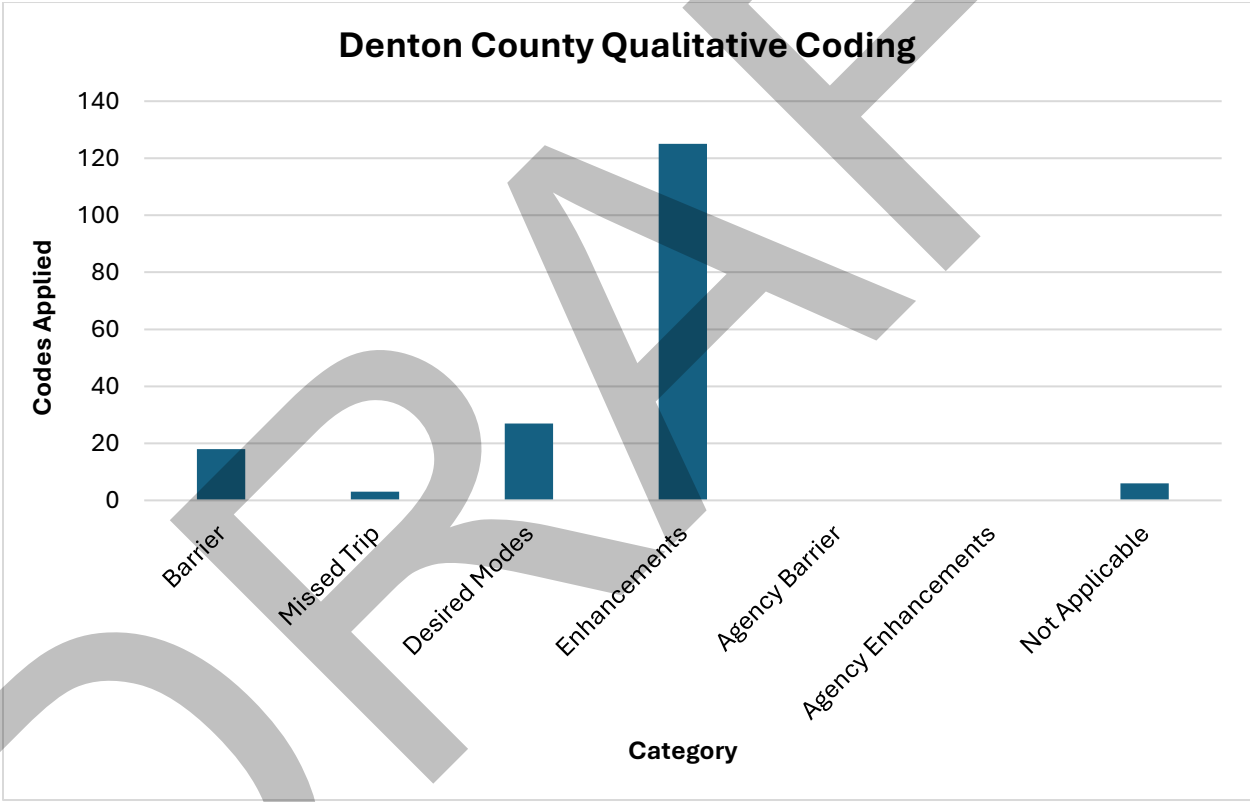
Source: 2024 American Community Survey 5-Year Estimates (Census Tracts)

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Denton County

By Category

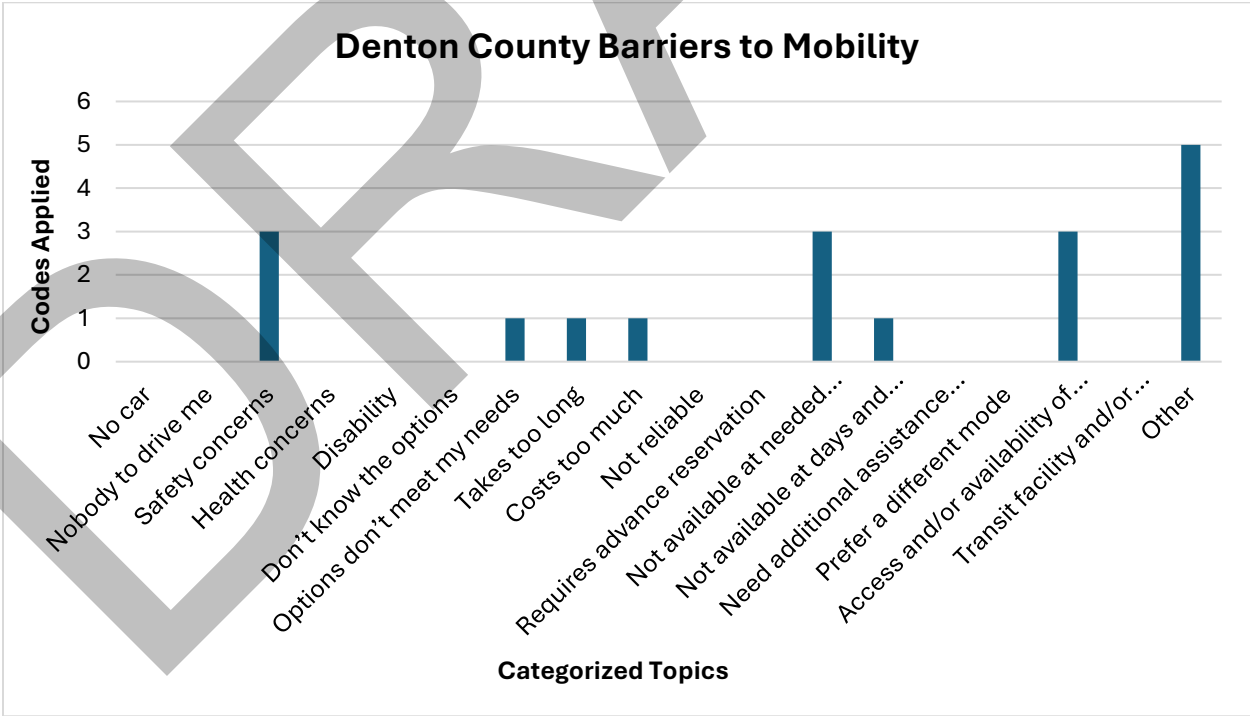
Category	Codes Applied
Barrier	18
Missed Trip	3
Desired Modes	27
Enhancements	125
Agency Barrier	0
Agency Enhancements	0
Not Applicable	6
Total	**179**



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Barriers

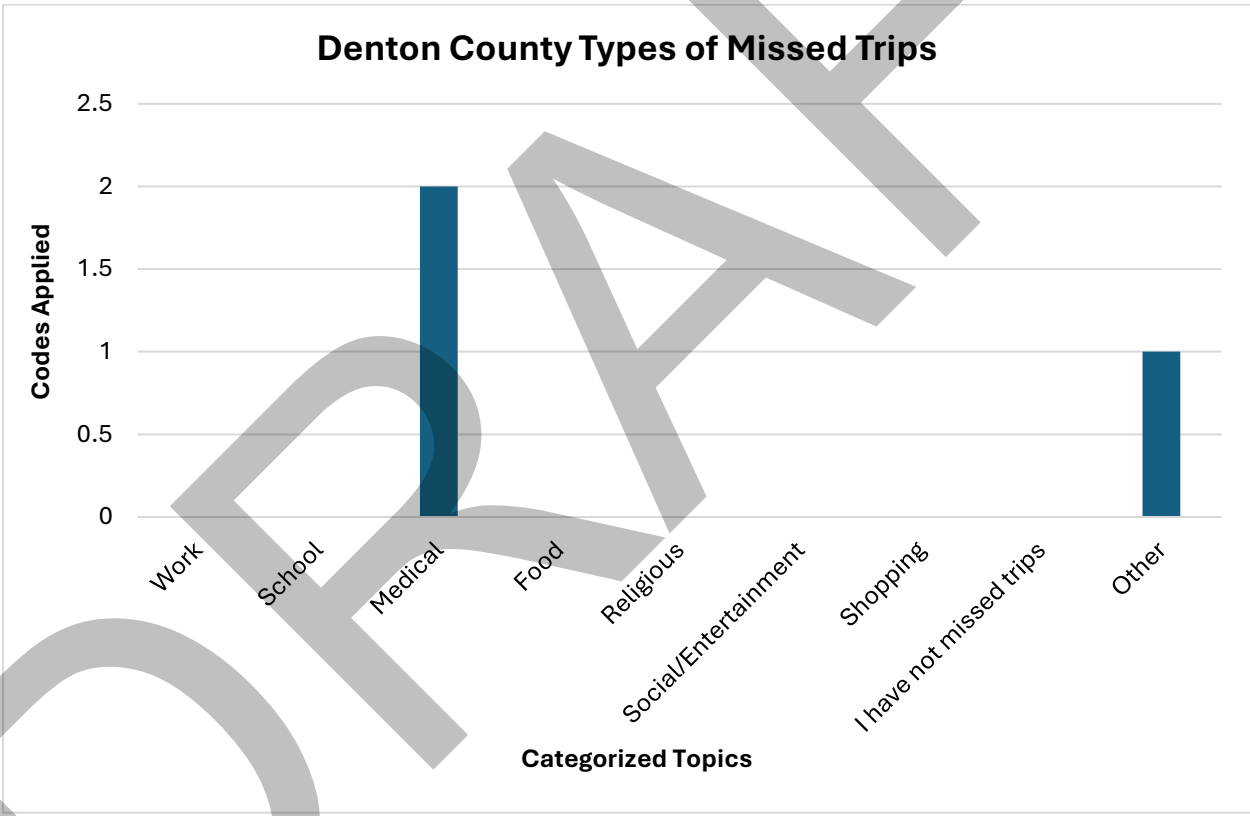
Topic	Codes Applied
No car	0
Nobody to drive me	0
Safety concerns	3
Health concerns	0
Disability	0
Don’t know the options	0
Options don’t meet my needs	1
Takes too long	1
Costs too much	1
Not reliable	0
Requires advance reservation	0
Not available at needed locations	3
Not available at days and times needed	1
Need additional assistance boarding and exiting vehicles	0
Prefer a different mode	0
Access and/or availability of service	3
Transit facility and/or operational issues	0
Other	5
Total	**18**



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Types of Missed Trips

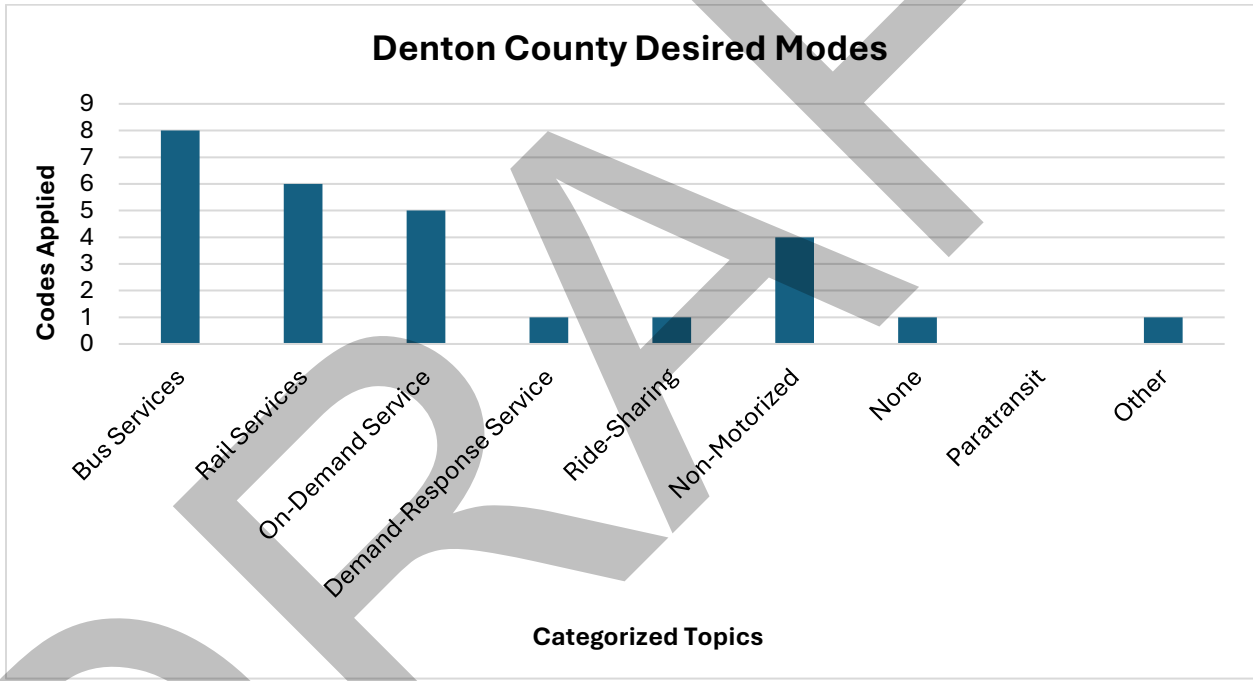
Topic	Codes Applied
Work	0
School	0
Medical	2
Food	0
Religious	0
Social/Entertainment	0
Shopping	0
I have not missed trips	0
Other	1
Total	**3**



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Desired Modes

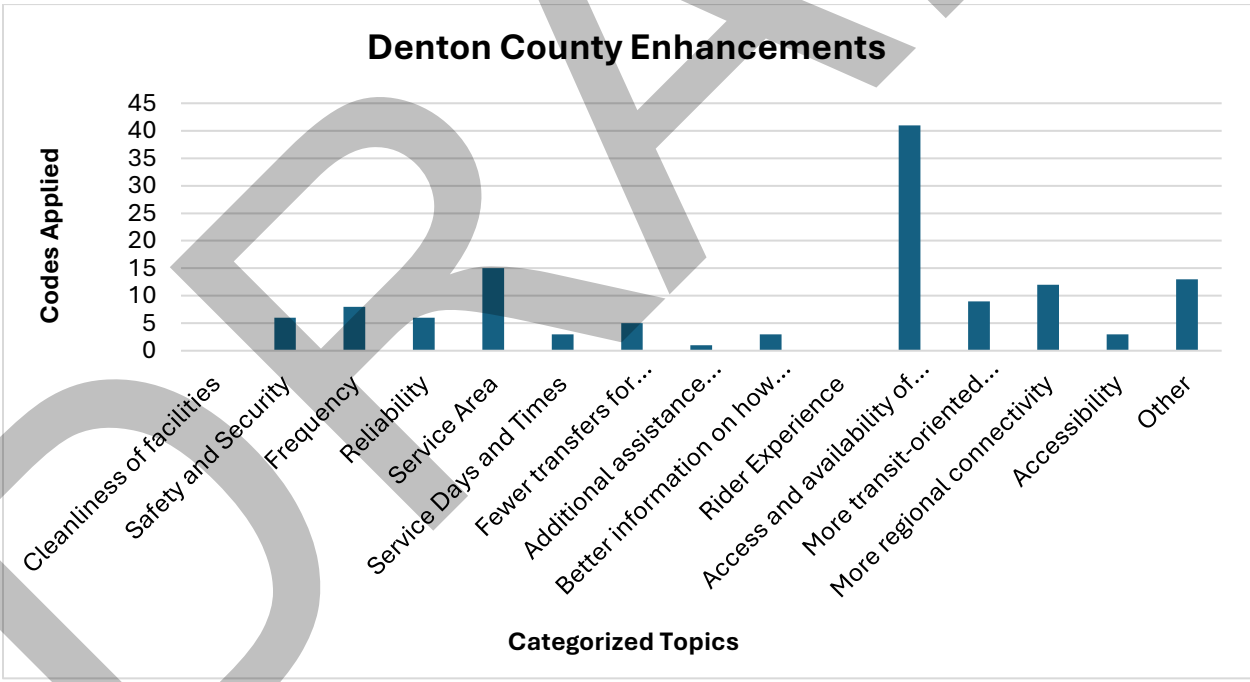
Topic	Codes Applied
Bus Services	8
Rail Services	6
On-Demand Service	5
Demand-Response Service	1
Ride-Sharing	1
Non-Motorized	4
None	1
Paratransit	0
Other	1
Total	**27**



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Enhancements

Topic	Codes Applied
Cleanliness of facilities	0
Safety and security	6
Frequency	8
Reliability	6
Service area	15
Service days and times	3
Fewer transfers for regional trips	5
Additional assistance while using transit	1
Better information on how to use transit	3
Rider experience	0
Access and availability of service	41
More transit-oriented infrastructure	9
More regional connectivity	12
Accessibility	3
Other	13
Total	**125**



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Agency Barriers (No Chart)

Topic	Codes Applied
Driver shortages and reliability	0
Limited capacity	0
Financial cuts, restrictions, or limitations	0
Connectivity to other services	0
Communication challenges with stakeholders and organizations	0
Infrastructure not meeting needs	0
Inefficient application processes for eligibility-based services	0
Other	0
Total	**0**

Agency Enhancements (No Chart)

Topic	Codes Applied
Optimize services, scheduling, transfers, and/or connections	0
Hire more drivers and staff or fill vacant positions	0
Service area study and/or analysis	0
Expand service area	0
Add transportation modes	0
Increase, improve, or upgrade facilities	0
Additional funding opportunities	0
Resolve infrastructure needs	0
Optimize internal processes	0
Explore technology to enhance accessibility	0
Effective fare management	0
Increase safety and security at transit facilities	0
Offer ADA compliant services	0
Other	0
Total	**0**

Not Applicable (No Chart)

Topic	Codes Applied
Not Applicable	6

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Locations Needing Connectivity

This table includes locations identified through outreach as needing connectivity and/or improved connectivity. Locations may vary based on feedback.

Locations	**Identified Needs**
Airports	1
Alliance (Fort Worth) to Denton	1
Bike facilities	1
Bike connectivity to transit stations	1
Light rail along FM 1171 corridor	1
Denton to North Richland Hill	1
Bus and rail connections overall	1
Castle Hills (Lewisville)	1
Denton	1
Denton County overall	23
Cross boundary connectivity among major transportation providers	4
Residential	4
Denton to Fort Worth	2
Denton to Frisco	1
Denton to Sanger	1
Flower Mound	2
General rail connectivity	3
Industrial District West of IH 35	1
Lewisville to Flower Mound	1
North Denton	1
Northwest DFW Metro Area	1
SH 114 Corridor	1
Roanoke	1
North and west of Grapevine (between Grapevine and Denton)	1
The Colony to Plano	1
Lewisville	1
Highland Village	1
Transit station connectivity	1
Bicycle and pedestrian connections to business areas	1
Office parks	1
Residential to commercial	1
Older adult recreational facilities	1
Sanger residential area	1
Medical and doctor facilities in Flower Mound	1
Medical and doctors' offices	1
Bicycle and pedestrian connections to transit stations	1

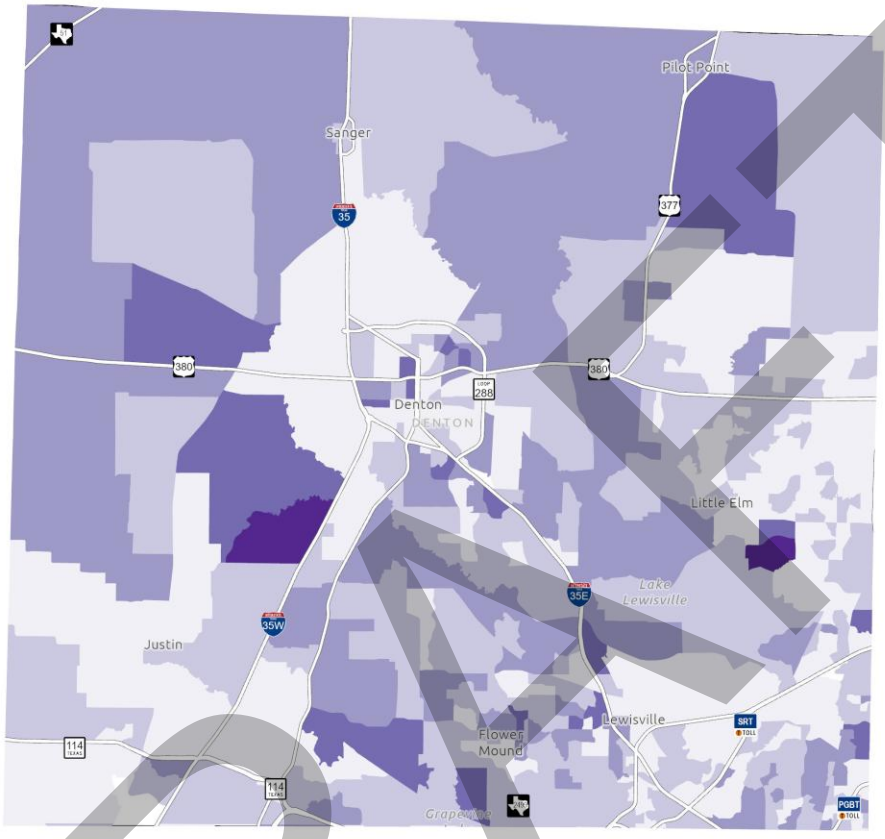
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Demographics

Denton County Demographics	2024 ACS 5-Year Estimates	
	Value	***Percent***
Total Population	979,561	-
Total Households	360,392	-
Total Minority	465,949	47.6%
Total White, Non-Hispanic	513,612	52.4%
Total White	557,664	56.9%
Total Black	107,302	11.0%
Total American Indian or Alaska Native	6,852	0.7%
Total Asian	108,976	11.1%
Total Native Hawaiian or Pacific Islander	830	0.1%
Total Some Other Race	49,642	5.1%
Total Two or More Races	148,295	15.1%
Total Not Hispanic or Latino	778,914	79.5%
Total Hispanic or Latino	200,647	20.5%
Individuals For Whom Poverty Status Is Known	967,766	98.8%
Low-Income Individuals	88,819	9.2%
Limited English Proficiency (LEP) Individuals	75,861	8.2%
Youth Population (Under 18)	228,961	23.4%
Population 5 and Over	923,160	94.2%
Population 18 and Over	750,600	76.6%
Population 65 and Over	113,125	11.5%
Zero-Car Households	12,640	3.5%
Veteran Population	43,911	5.9%
Population With a Disability	90,777	9.3%
Median Age	37.0	-
Median Household Income	$111,498	-

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Denton County Population Over 65

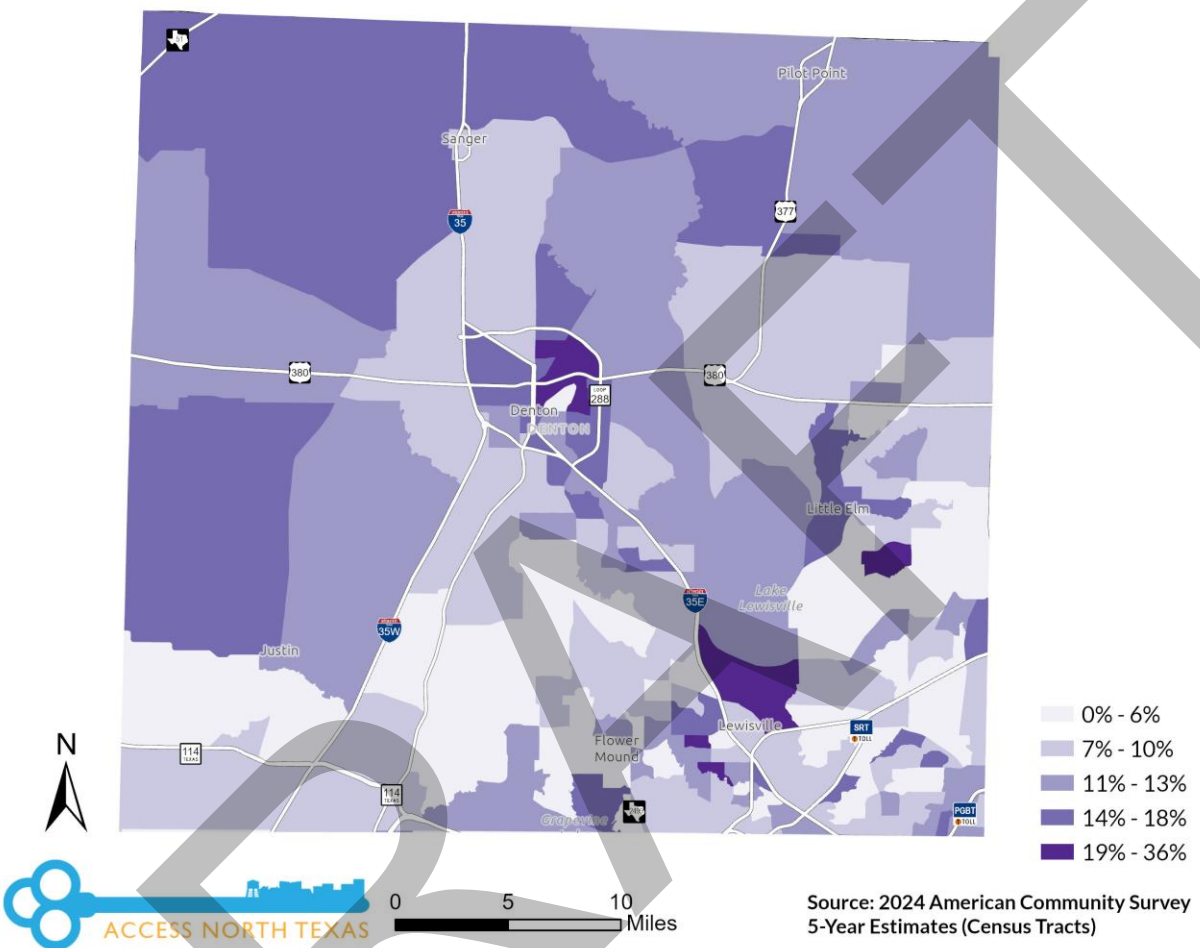


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Source: 2024 American Community Survey 5-Year Estimates (Census Tracts)

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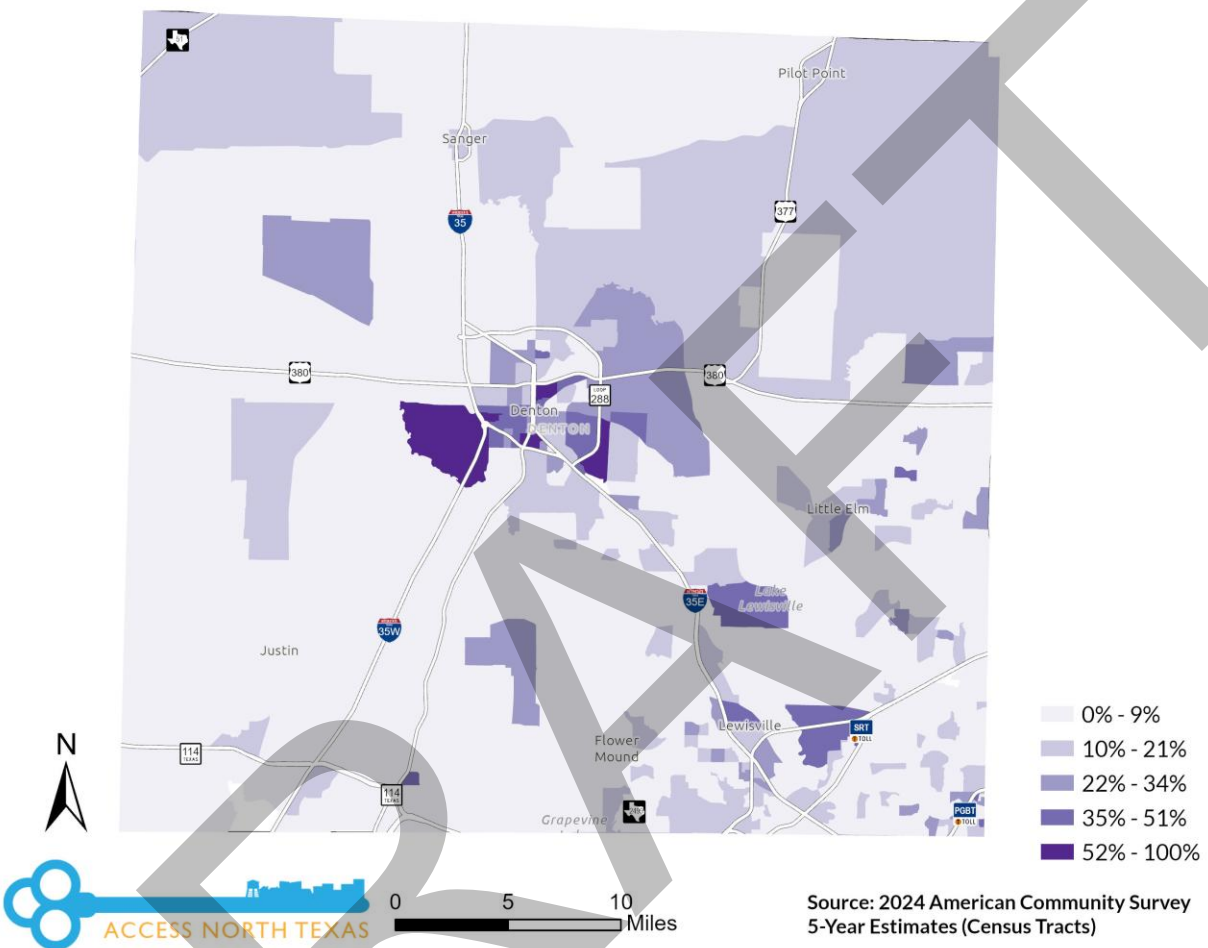
Denton County Persons with Disabilities



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Denton County Persons Low-Income Individuals



Source: 2024 American Community Survey 5-Year Estimates (Census Tracts)

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Denton County Zero-Car Households



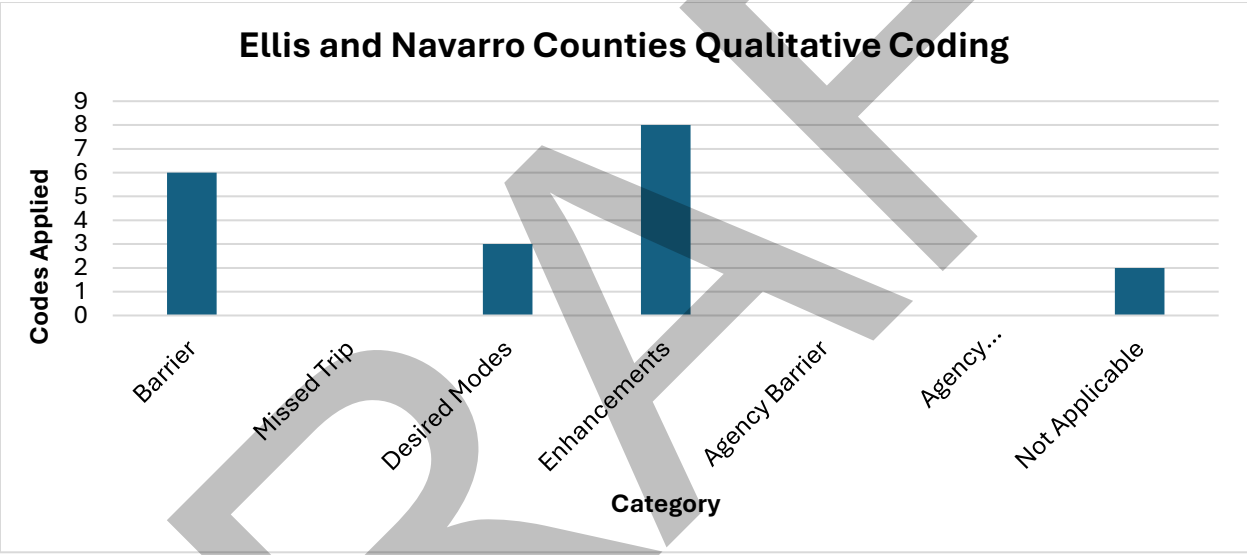
Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Ellis and Navarro Counties

By Category

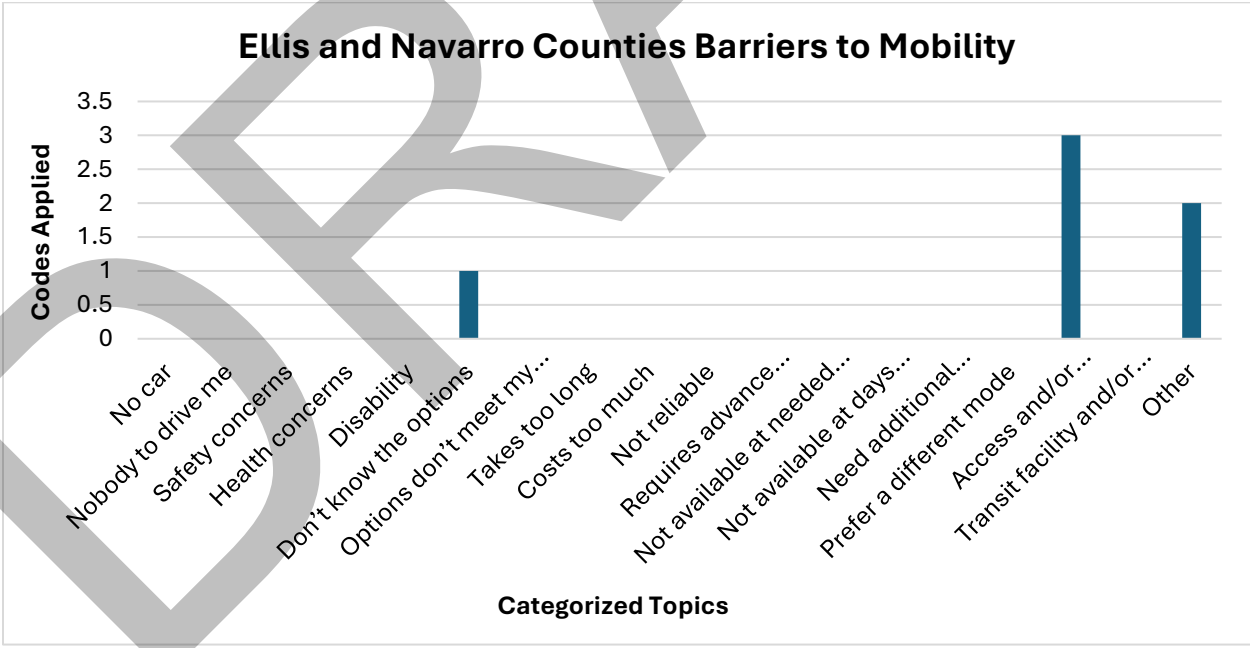
Category	Codes Applied
Barrier	6
Missed Trip	0
Desired Modes	3
Enhancements	8
Agency Barrier	0
Agency Enhancements	0
Not Applicable	2
Total	**19**



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Barriers

Topic	Codes Applied
No car	0
Nobody to drive me	0
Safety concerns	0
Health concerns	0
Disability	0
Don’t know the options	1
Options don’t meet my needs	0
Takes too long	0
Costs too much	0
Not reliable	0
Requires advance reservation	0
Not available at needed locations	0
Not available at days and times needed	0
Need additional assistance boarding and exiting vehicles	0
Prefer a different mode	0
Access and/or availability of service	3
Transit facility and/or operational issues	0
Other	2
Total	**6**



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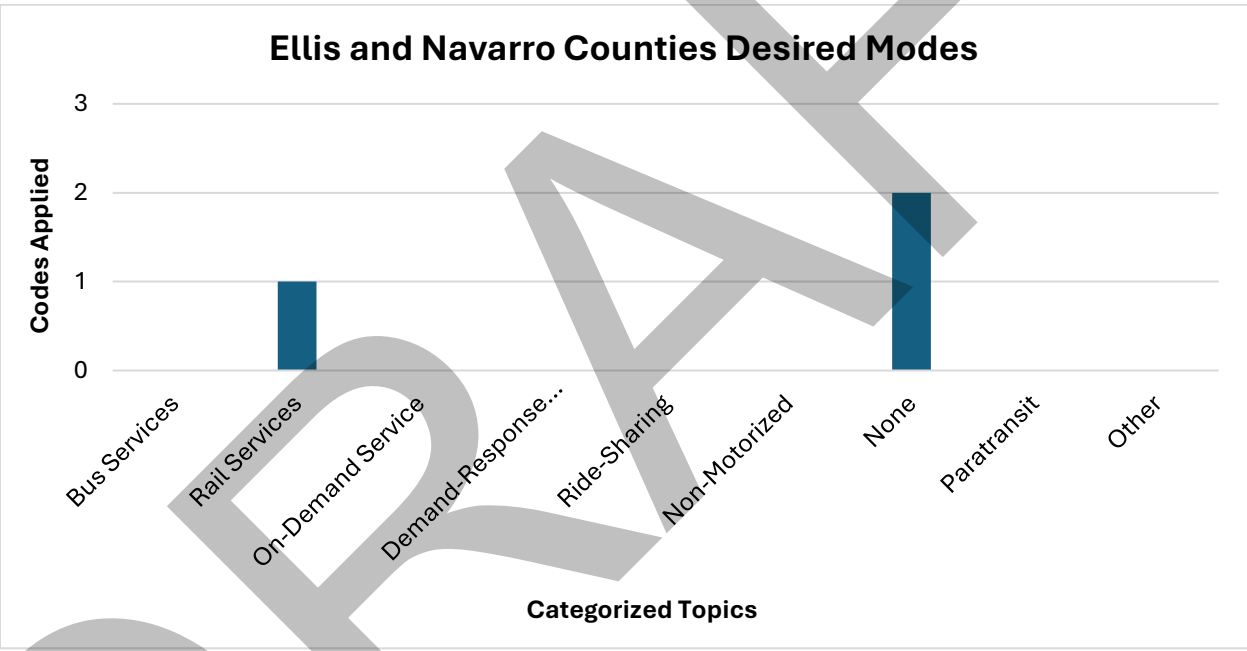
Types of Missed Trips (No Chart)

Topic	Codes Applied
Work	0
School	0
Medical	0
Food	0
Religious	0
Social/Entertainment	0
Shopping	0
I have not missed trips	0
Other	0
Total	**0**

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Desired Modes

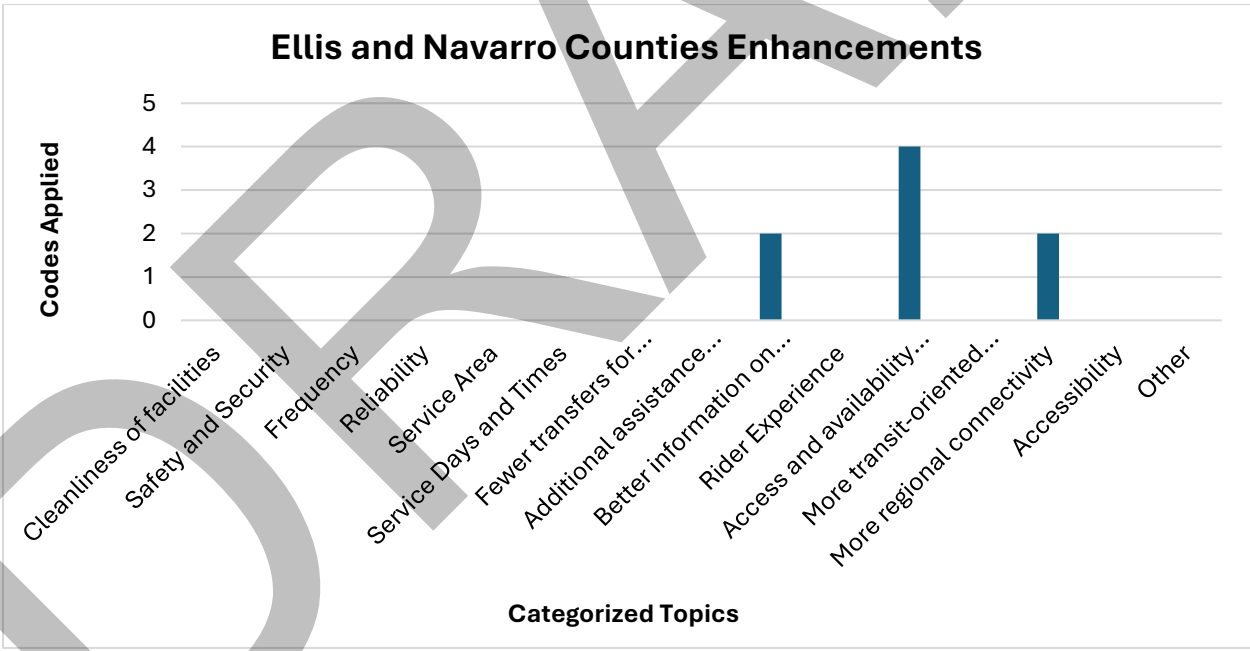
Topic	Codes Applied
Bus Services	0
Rail Services	1
On-Demand Service	0
Demand-Response Service	0
Ride-Sharing	0
Non-Motorized	0
None	2
Paratransit	0
Other	0
Total	**3**



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Enhancements

Topic	Codes Applied
Cleanliness of facilities	0
Safety and security	0
Frequency	0
Reliability	0
Service area	0
Service days and times	0
Fewer transfers for regional trips	0
Additional assistance while using transit	0
Better information on how to use transit	2
Rider experience	0
Access and availability of service	4
More transit-oriented infrastructure	0
More regional connectivity	2
Accessibility	0
Other	0
Total	**8**



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Agency Barriers (No Chart)

Topic	Codes Applied
Driver shortages and reliability	0
Limited capacity	0
Financial cuts, restrictions, or limitations	0
Connectivity to other services	0
Communication challenges with stakeholders and organizations	0
Infrastructure not meeting needs	0
Inefficient application processes for eligibility-based services	0
Other	0
Total	**0**

Agency Enhancements (No Chart)

Topic	Codes Applied
Optimize services, scheduling, transfers, and/or connections	0
Hire more drivers and staff or fill vacant positions	0
Service area study and/or analysis	0
Expand service area	0
Add transportation modes	0
Increase, improve, or upgrade facilities	0
Additional funding opportunities	0
Resolve infrastructure needs	0
Optimize internal processes	0
Explore technology to enhance accessibility	0
Effective fare management	0
Increase safety and security at transit facilities	0
Offer ADA compliant services	0
Other	0
Total	**0**

Not Applicable (No Chart)

Topic	Codes Applied
Not Applicable	2

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Locations Needing Connectivity

This table includes locations identified through outreach as needing connectivity and/or improved connectivity. Locations may vary based on feedback.

Locations	**Identified Needs**
Ellis County overall	2
Ferris	1
Red Oak Senior Center	1
Waxahachie	1
Cleburne	1
Navarro County overall	1

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Demographics

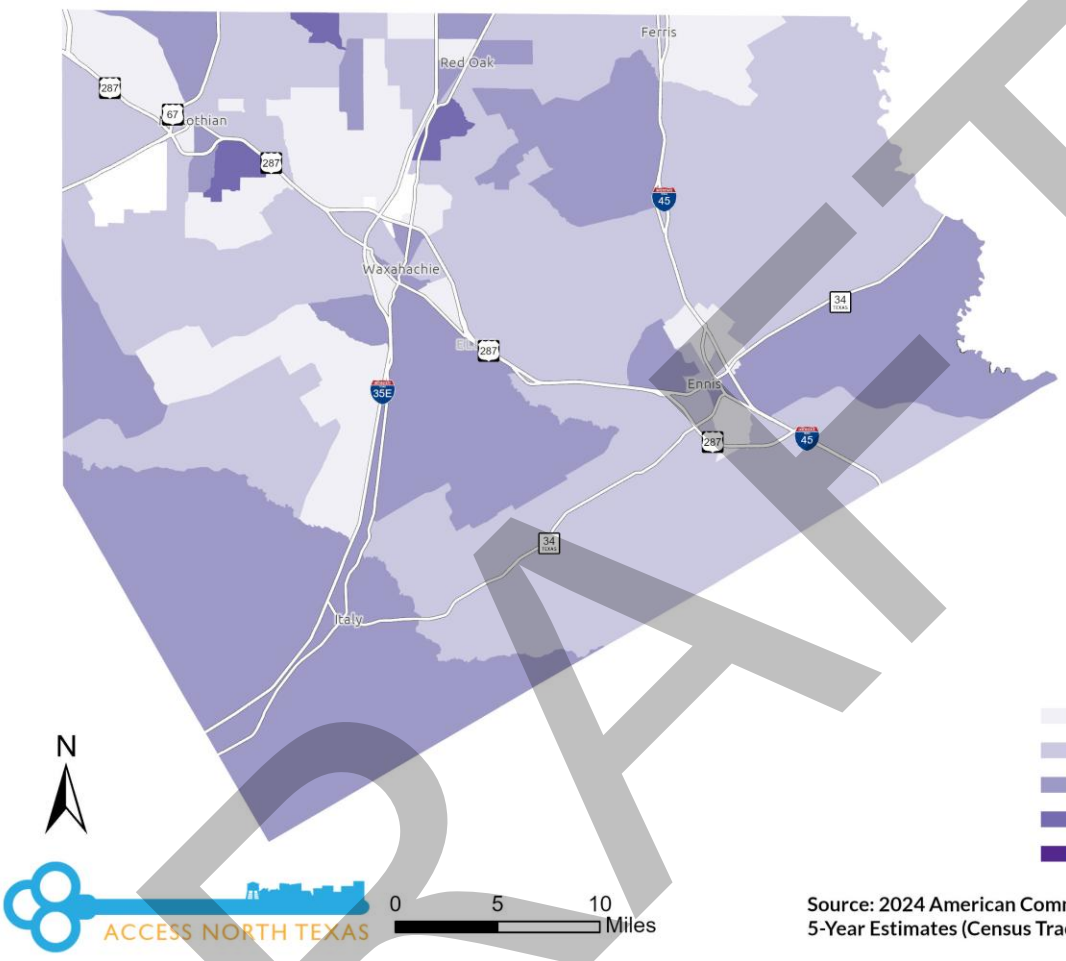
Ellis County Demographics	2024 ACS 5-Year Estimates	
	Value	***Percent***
Total Population	213,160	-
Total Households	71,759	-
Total Minority	100,930	47.3%
Total White, Non-Hispanic	112,230	52.7%
Total White	126,957	59.6%
Total Black	30,976	14.5%
Total American Indian or Alaska Native	1,111	0.5%
Total Asian	1,820	0.9%
Total Native Hawaiian or Pacific Islander	375	0.2%
Total Some Other Race	19,591	9.2%
Total Two or More Races	32,330	15.2%
Total Not Hispanic or Latino	153,098	71.8%
Total Hispanic or Latino	60,062	28.2%
Individuals For Whom Poverty Status Is Known	210,653	98.8%
Low-Income Individuals	22,097	10.5%
Limited English Proficiency (LEP) Individuals	14,108	7.1%
Youth Population (Under 18)	56,170	26.4%
Population 5 and Over	199,383	93.5%
Population 18 and Over	156,990	73.6%
Population 65 and Over	27,788	13.0%
Zero-Car Households	2,674	3.7%
Veteran Population	10,529	6.7%
Population With a Disability	24,822	11.7%
Median Age	36.3	-
Median Household Income	$99,595	-

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Navarro County Demographics	2024 ACS 5-Year Estimates	
	Value	***Percent***
Total Population	54,711	-
Total Households	19,044	-
Total Minority	27,075	49.5%
Total White, Non-Hispanic	27,636	50.5%
Total White	31,901	58.3%
Total Black	5,149	9.4%
Total American Indian or Alaska Native	297	0.5%
Total Asian	496	0.9%
Total Native Hawaiian or Pacific Islander	364	0.7%
Total Some Other Race	5,245	9.6%
Total Two or More Races	11,259	20.6%
Total Not Hispanic or Latino	37,143	67.9%
Total Hispanic or Latino	17,568	32.1%
Individuals For Whom Poverty Status Is Known	53,199	97.2%
Low-Income Individuals	11,831	22.2%
Limited English Proficiency (LEP) Individuals	4,621	9.1%
Youth Population (Under 18)	14,591	26.7%
Population 5 and Over	51,027	93.3%
Population 18 and Over	40,120	73.3%
Population 65 and Over	9,125	16.7%
Zero-Car Households	849	4.5%
Veteran Population	2,760	6.9%
Population With a Disability	8,957	16.6%
Median Age	36.7	-
Median Household Income	$63,111	-

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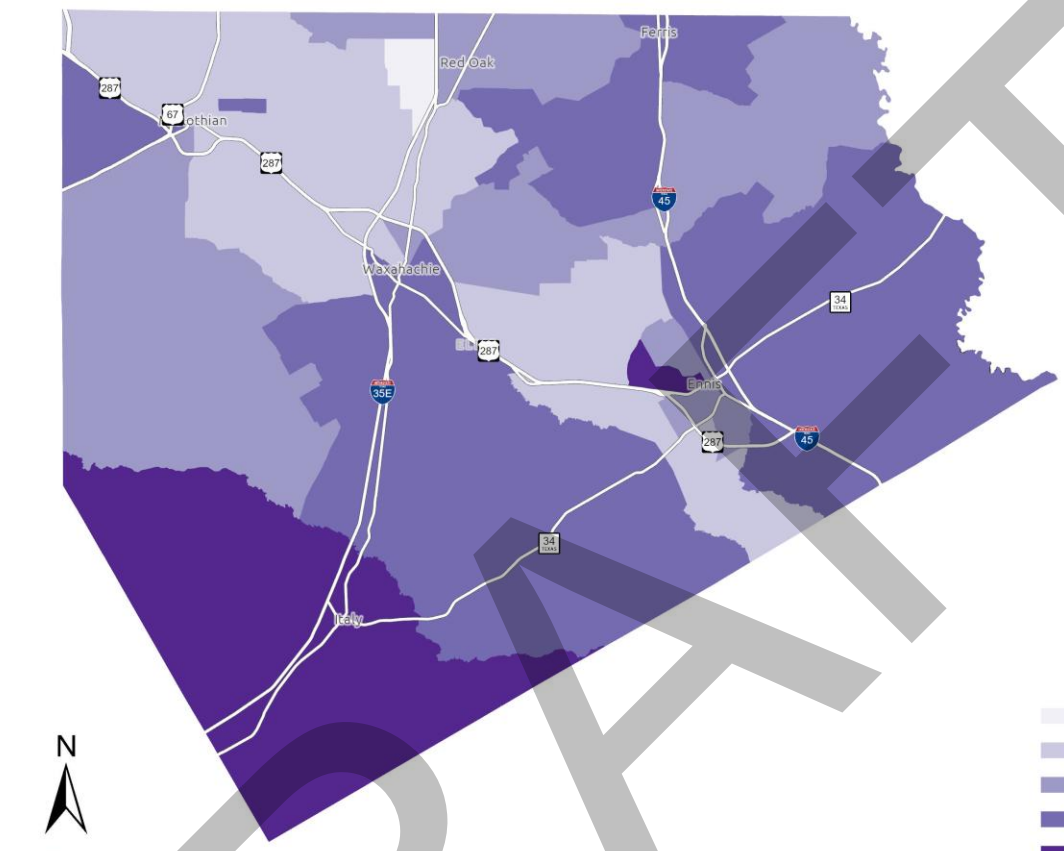
Ellis County Population Over 65



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Ellis County Persons with Disabilities



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ACCESS NORTH TEXAS

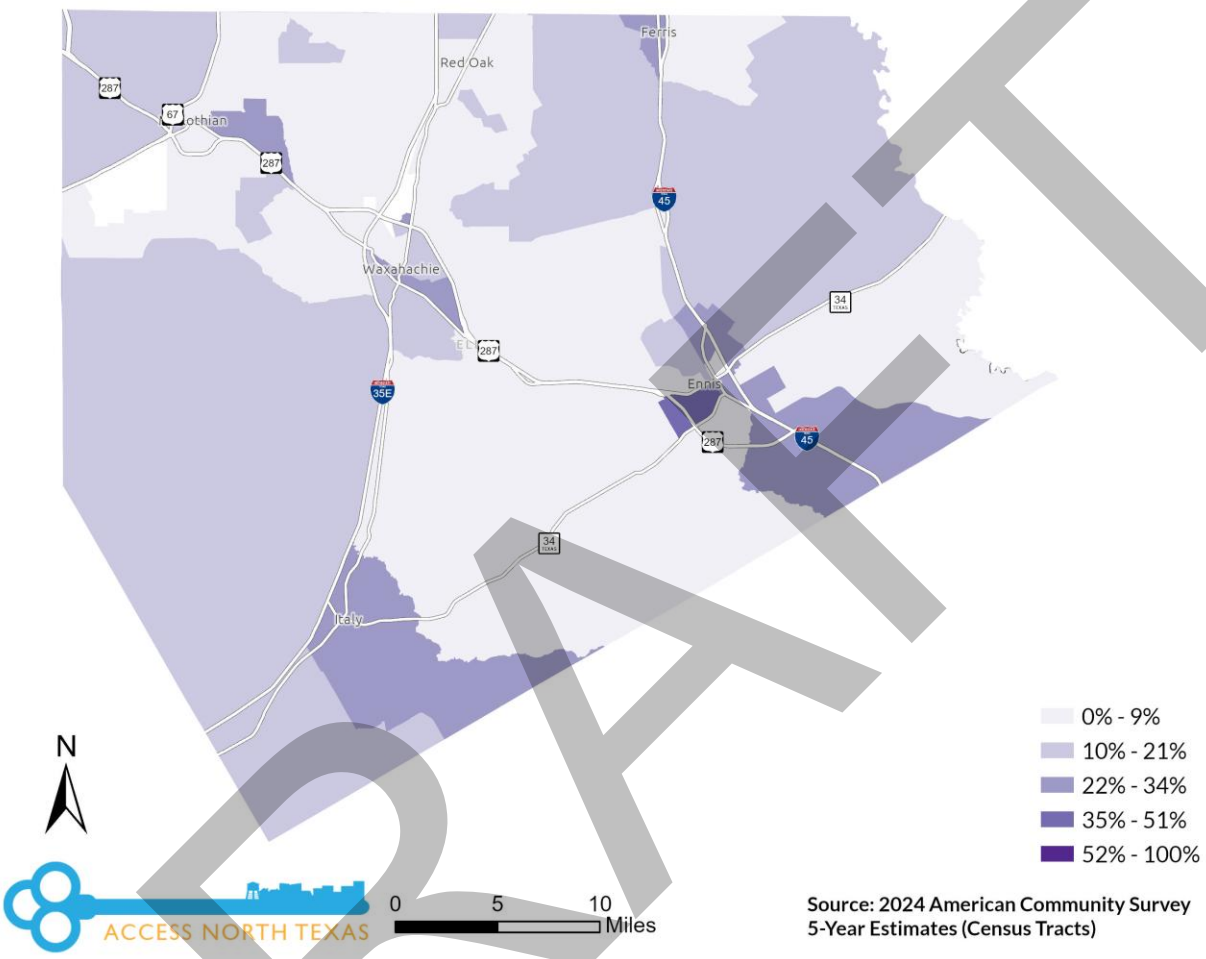
0 5 10 Miles

0% - 6%
7% - 10%
11% - 13%
14% - 18%
19% - 36%

Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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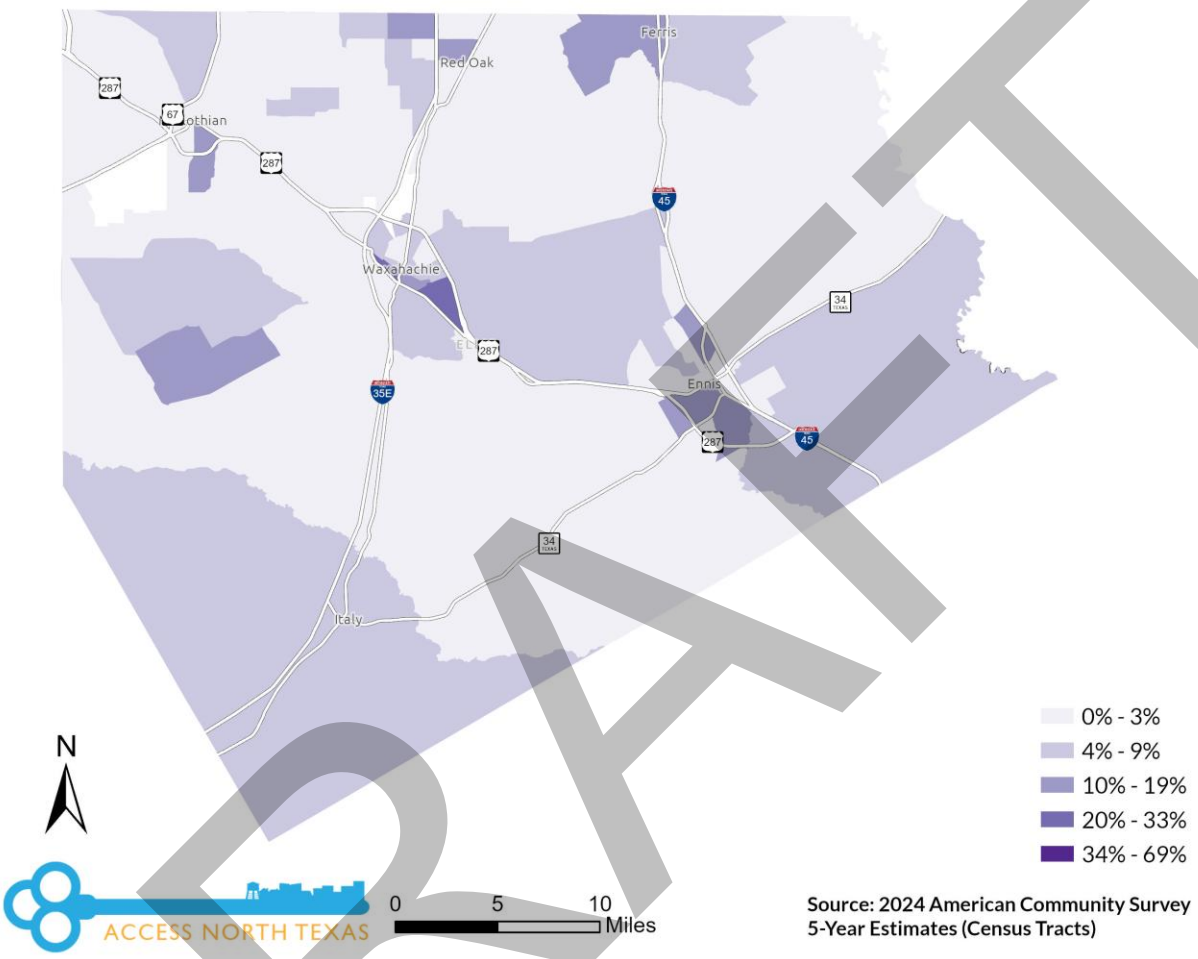
Ellis County Persons Low-Income Individuals



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Ellis County Zero-Car Households



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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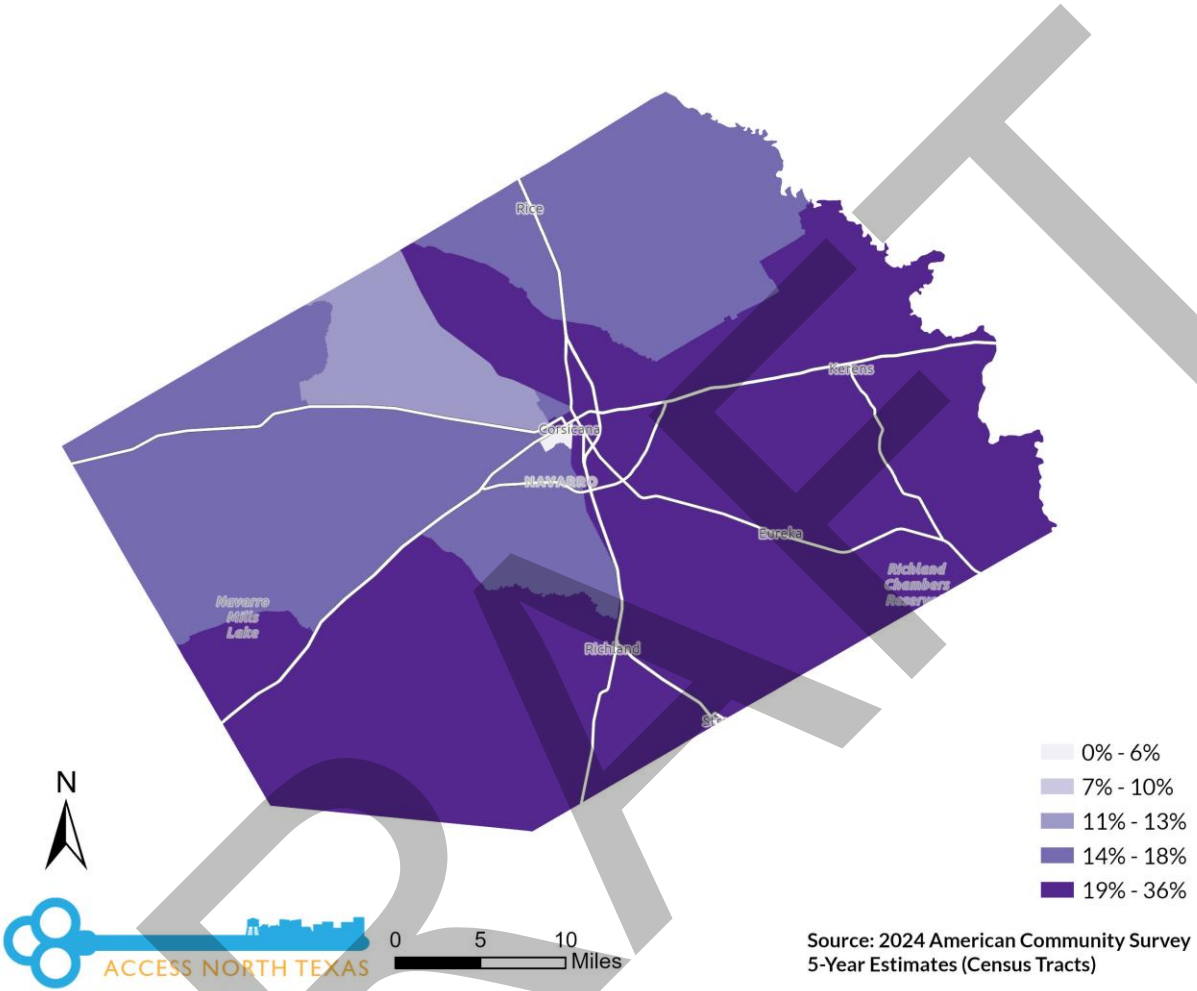
Navarro County Population Over 65



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Navarro County Persons with Disabilities



N

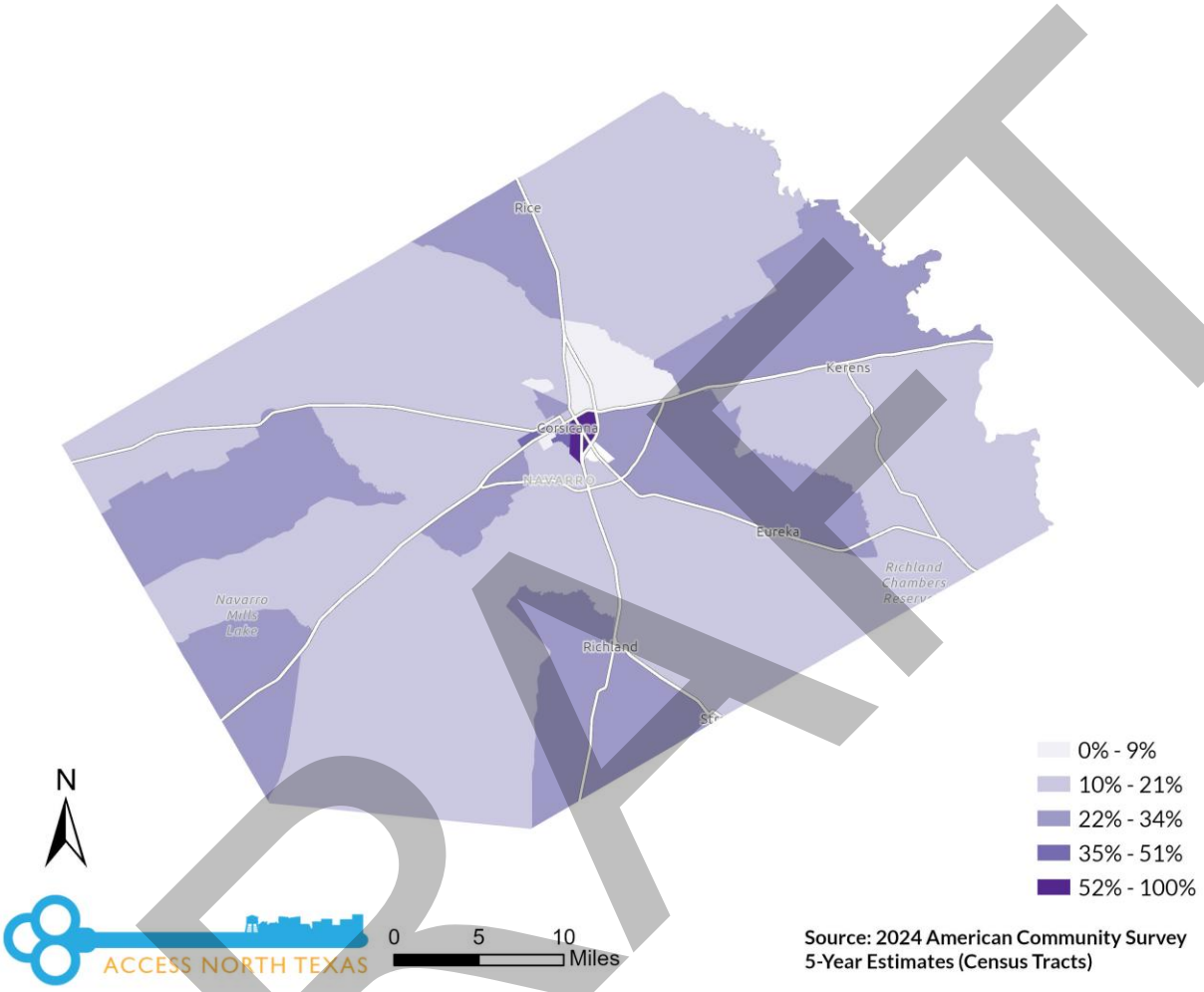
ACCESS NORTH TEXAS

0 5 10 Miles

Source: 2024 American Community Survey 5-Year Estimates (Census Tracts)

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Navarro County Persons Low-Income Individuals



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Navarro County Zero-Car Households



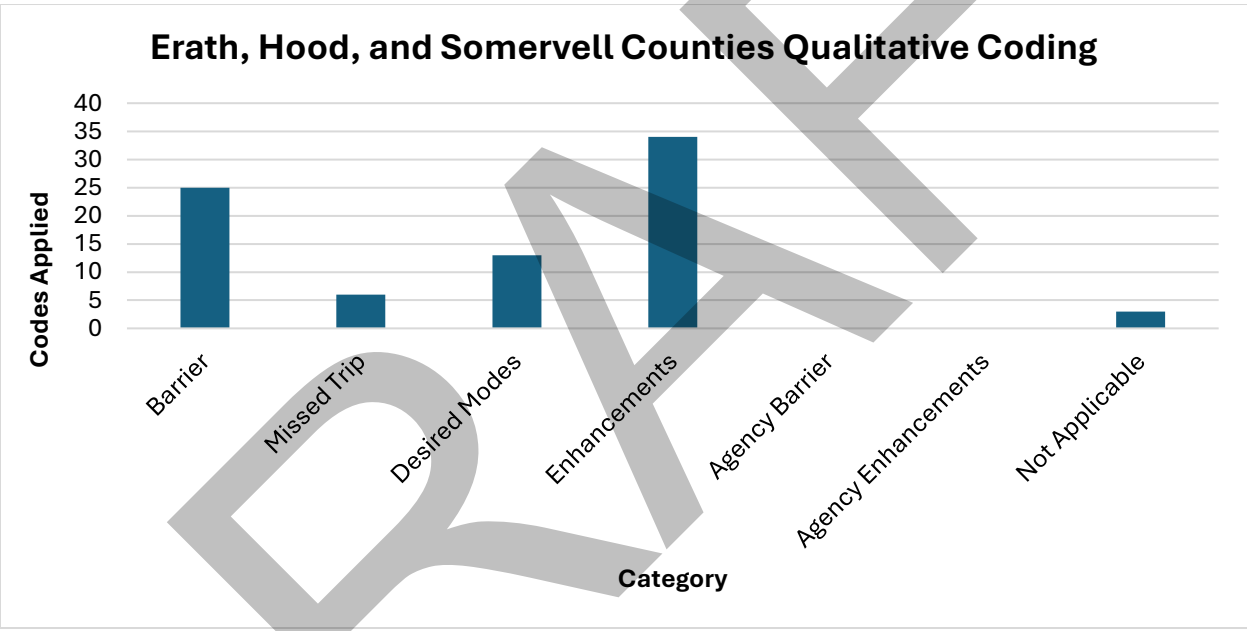
Source: 2024 American Community Survey 5-Year Estimates (Census Tracts)

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Erath, Hood, and Somervell Counties

By Category

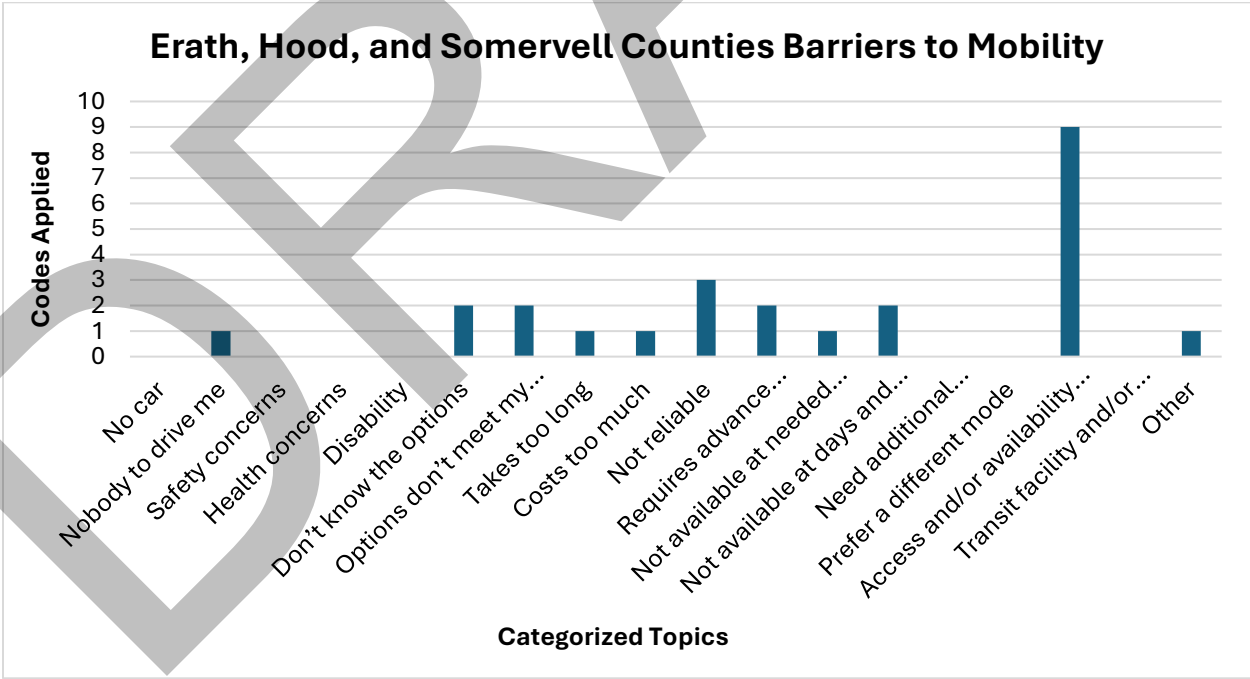
Category	Codes Applied
Barrier	25
Missed Trip	6
Desired Modes	13
Enhancements	34
Agency Barrier	0
Agency Enhancements	0
Not Applicable	3
Total	**81**



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Barriers

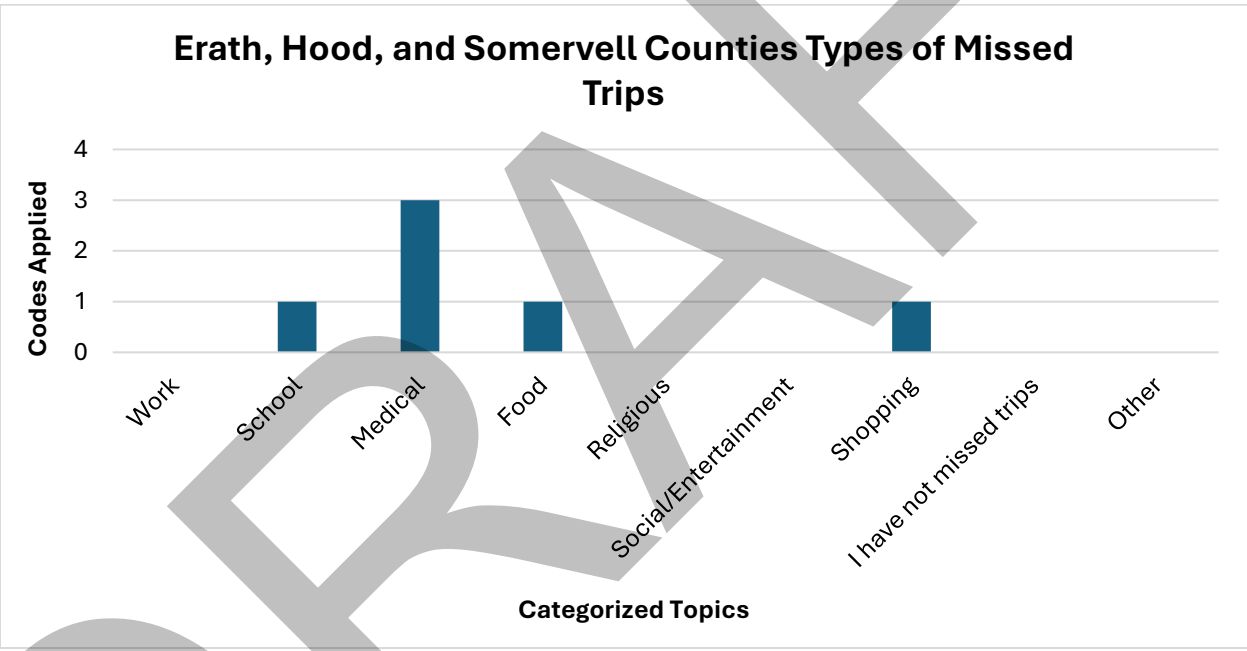
Topic	Codes Applied
No car	0
Nobody to drive me	1
Safety concerns	0
Health concerns	0
Disability	0
Don’t know the options	2
Options don’t meet my needs	2
Takes too long	1
Costs too much	1
Not reliable	3
Requires advance reservation	2
Not available at needed locations	1
Not available at days and times needed	2
Need additional assistance boarding and exiting vehicles	0
Prefer a different mode	0
Access and/or availability of service	9
Transit facility and/or operational issues	0
Other	1
Total	**25**



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Types of Missed Trips

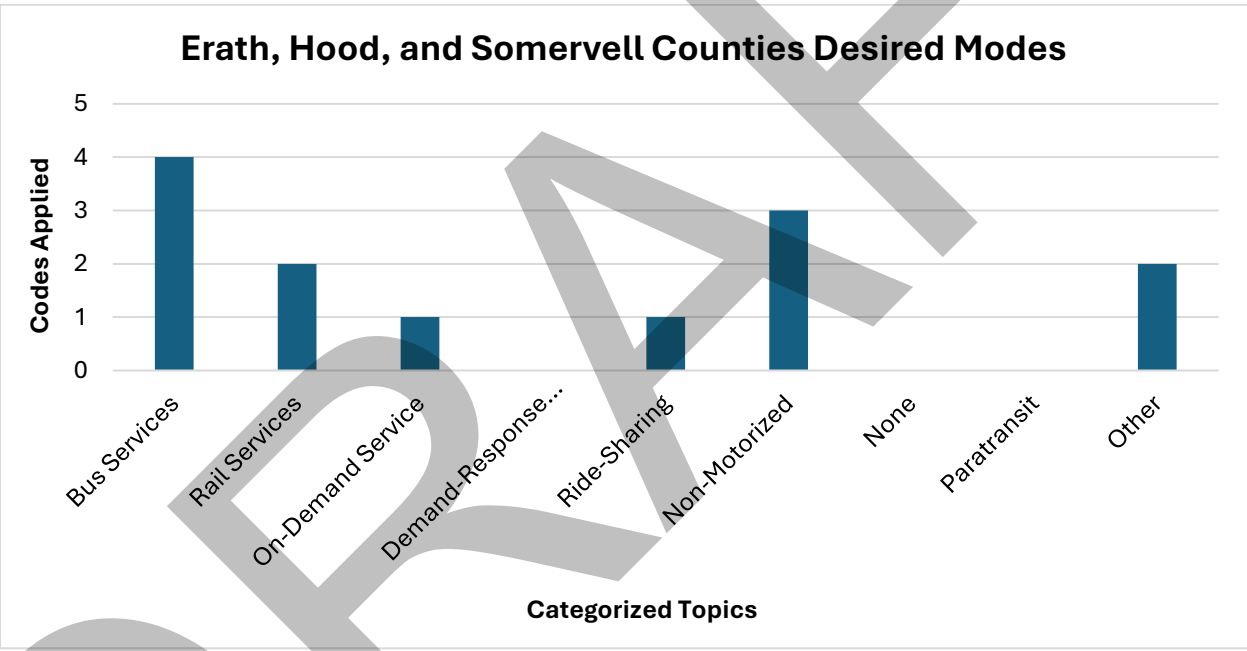
Topic	Codes Applied
Work	0
School	1
Medical	3
Food	1
Religious	0
Social/Entertainment	0
Shopping	1
I have not missed trips	0
Other	0
Total	**6**



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Desired Modes

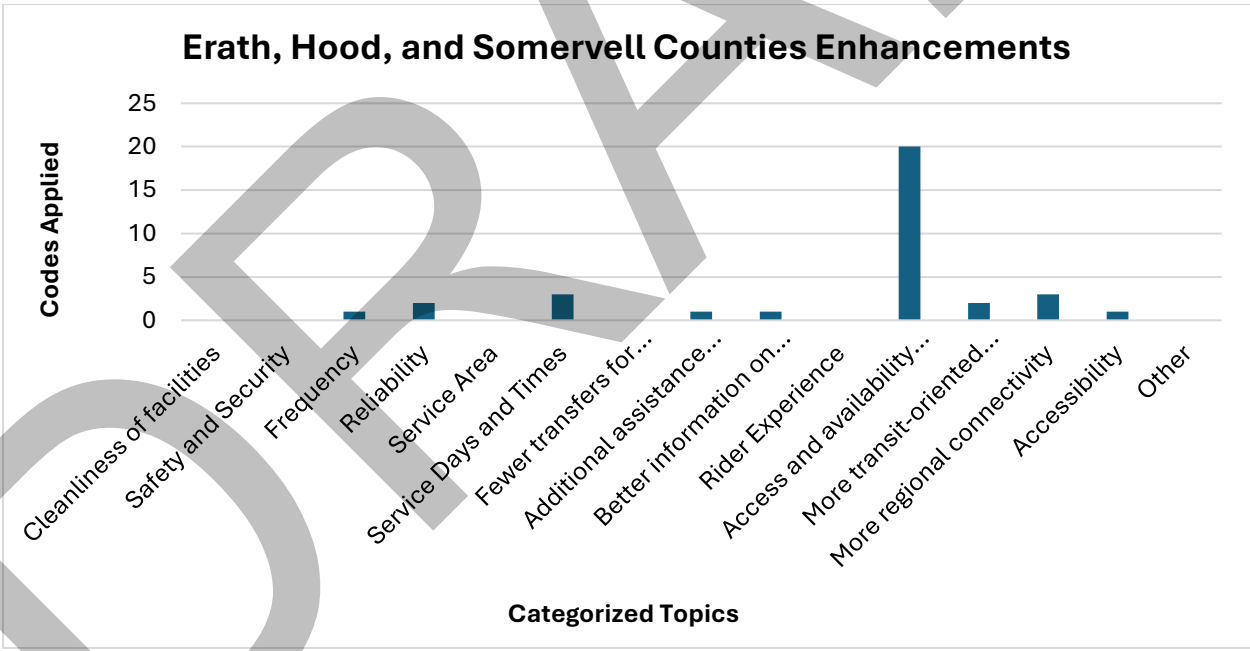
Topic	Codes Applied
Bus Services	4
Rail Services	2
On-Demand Service	1
Demand-Response Service	0
Ride-Sharing	1
Non-Motorized	3
None	0
Paratransit	0
Other	2
Total	**13**



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Enhancements

Topic	Codes Applied
Cleanliness of facilities	0
Safety and security	0
Frequency	1
Reliability	2
Service area	0
Service days and times	3
Fewer transfers for regional trips	0
Additional assistance while using transit	1
Better information on how to use transit	1
Rider experience	0
Access and availability of service	20
More transit-oriented infrastructure	2
More regional connectivity	3
Accessibility	1
Other	0
Total	**34**



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Agency Barriers (No Chart)

Topic	Codes Applied
Driver shortages and reliability	0
Limited capacity	0
Financial cuts, restrictions, or limitations	0
Connectivity to other services	0
Communication challenges with stakeholders and organizations	0
Infrastructure not meeting needs	0
Inefficient application processes for eligibility-based services	0
Other	0
Total	**0**

Agency Enhancements (No Chart)

Topic	Codes Applied
Optimize services, scheduling, transfers, and/or connections	0
Hire more drivers and staff or fill vacant positions	0
Service area study and/or analysis	0
Expand service area	0
Add transportation modes	0
Increase, improve, or upgrade facilities	0
Additional funding opportunities	0
Resolve infrastructure needs	0
Optimize internal processes	0
Explore technology to enhance accessibility	0
Effective fare management	0
Increase safety and security at transit facilities	0
Offer ADA compliant services	0
Other	0
Total	**0**

Not Applicable (No Chart)

Topic	Codes Applied
Not Applicable	3

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Locations Needing Connectivity

This table includes locations identified through outreach as needing connectivity and/or improved connectivity. Locations may vary based on feedback.

Locations	**Identified Needs**
Dublin	1
Stephenville	1
Erath County overall	2
Medical appointments	4
Erath County to DFW connection	1
Hood, Erath, and Somervell connectivity	1
Dallas-Fort Worth	2
Airports	1
Hood County overall	14
Education and Training Centers	1

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Demographics

Erath County Demographics	2024 ACS 5-Year Estimates	
	Value	***Percent***
Total Population	43,794	-
Total Households	16,816	-
Total Minority	12,192	27.8%
Total White, Non-Hispanic	31,602	72.2%
Total White	34,730	79.3%
Total Black	835	1.9%
Total American Indian or Alaska Native	335	0.8%
Total Asian	441	1.0%
Total Native Hawaiian or Pacific Islander	0	0.0%
Total Some Other Race	3,236	7.4%
Total Two or More Races	4,217	9.6%
Total Not Hispanic or Latino	34,037	77.7%
Total Hispanic or Latino	9,757	22.3%
Individuals For Whom Poverty Status Is Known	40,379	92.2%
Low-Income Individuals	8,312	20.6%
Limited English Proficiency (LEP) Individuals	2,393	5.8%
Youth Population (Under 18)	9,073	20.7%
Population 5 and Over	41,319	94.3%
Population 18 and Over	34,721	79.3%
Population 65 and Over	6,497	14.8%
Zero-Car Households	814	4.8%
Veteran Population	2,194	6.3%
Population With a Disability	6,049	14.0%
Median Age	32.0	-
Median Household Income	$65,115	-

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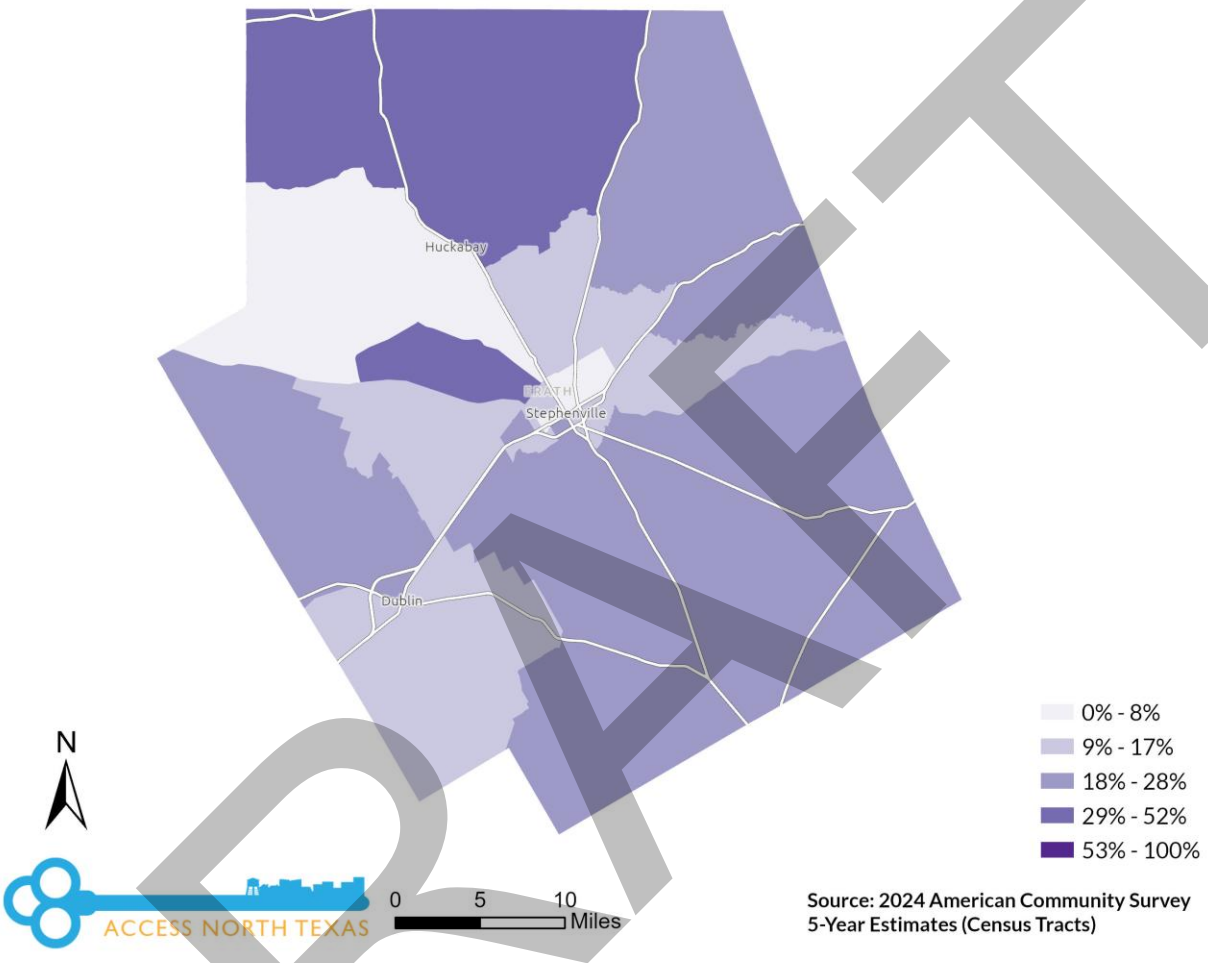
Hood County Demographics	2024 ACS 5-Year Estimates	
	Value	***Percent***
Total Population	65,894	-
Total Households	25,523	-
Total Minority	12,669	19.2%
Total White, Non-Hispanic	53,225	80.8%
Total White	55,776	84.6%
Total Black	737	1.1%
Total American Indian or Alaska Native	275	0.4%
Total Asian	520	0.8%
Total Native Hawaiian or Pacific Islander	37	0.1%
Total Some Other Race	1,792	2.7%
Total Two or More Races	6,757	10.3%
Total Not Hispanic or Latino	56,825	86.2%
Total Hispanic or Latino	9,069	13.8%
Individuals For Whom Poverty Status Is Known	64,987	98.6%
Low-Income Individuals	7,146	11.0%
Limited English Proficiency (LEP) Individuals	2,340	3.7%
Youth Population (Under 18)	13,467	20.4%
Population 5 and Over	62,651	95.1%
Population 18 and Over	52,427	79.6%
Population 65 and Over	16,840	25.6%
Zero-Car Households	662	2.6%
Veteran Population	5,001	9.5%
Population With a Disability	9,319	14.3%
Median Age	45.9	-
Median Household Income	$88,160	-

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Somervell County Demographics	2024 ACS 5-Year Estimates	
	Value	***Percent***
Total Population	9,691	-
Total Households	3,713	-
Total Minority	2,241	23.1%
Total White, Non-Hispanic	7,450	76.9%
Total White	8,066	83.2%
Total Black	126	1.3%
Total American Indian or Alaska Native	41	0.4%
Total Asian	0	0.0%
Total Native Hawaiian or Pacific Islander	0	0.0%
Total Some Other Race	380	3.9%
Total Two or More Races	1,078	11.1%
Total Not Hispanic or Latino	7,932	81.8%
Total Hispanic or Latino	1,759	18.2%
Individuals For Whom Poverty Status Is Known	9,530	98.3%
Low-Income Individuals	1,148	12.0%
Limited English Proficiency (LEP) Individuals	449	4.9%
Youth Population (Under 18)	2,082	21.5%
Population 5 and Over	9,240	95.3%
Population 18 and Over	7,609	78.5%
Population 65 and Over	1,946	20.1%
Zero-Car Households	90	2.4%
Veteran Population	647	8.5%
Population With a Disability	1,188	12.5%
Median Age	44.5	-
Median Household Income	$79,825	-

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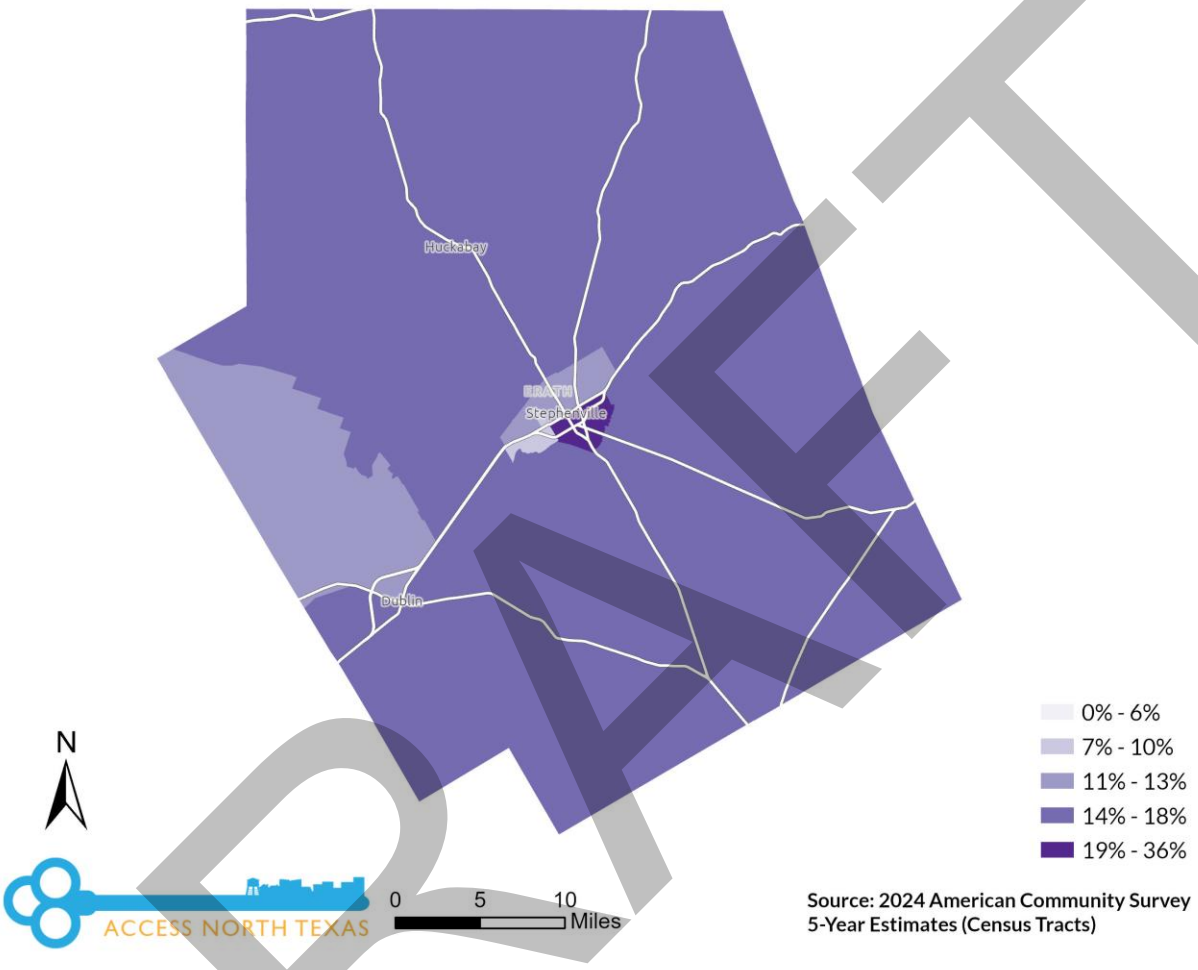
Erath County Population Over 65



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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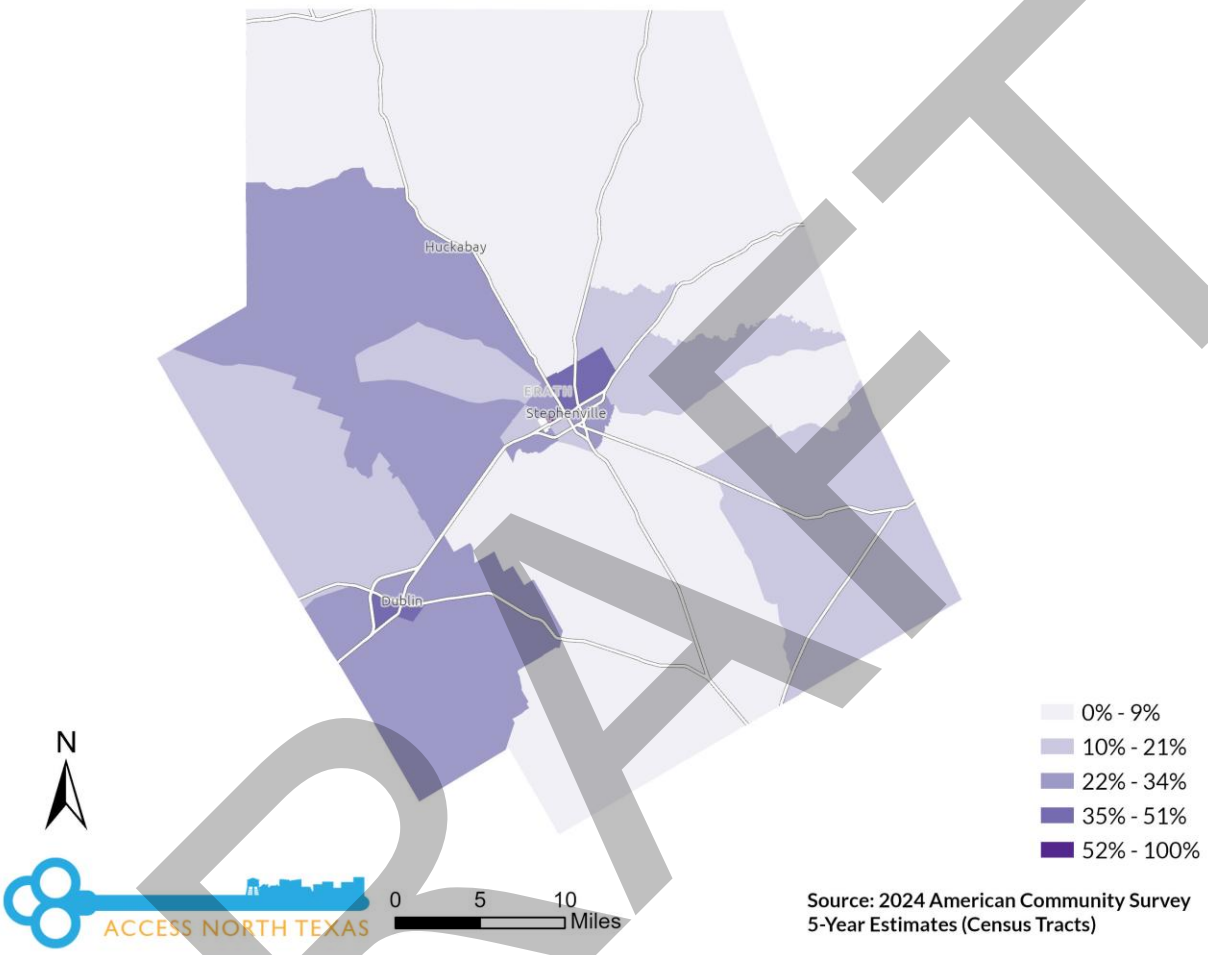
Erath County Persons with Disabilities



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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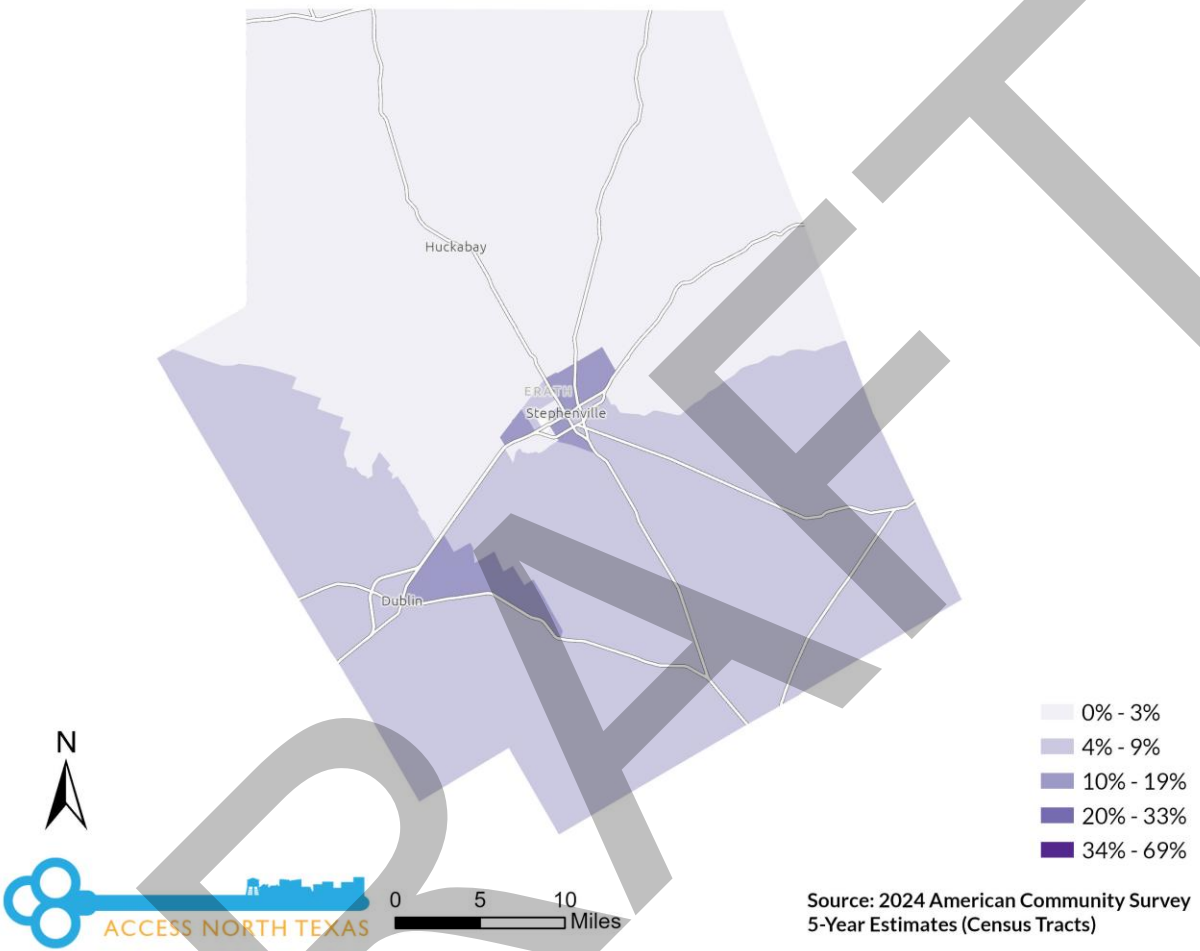
Erath County Persons Low-Income Individuals



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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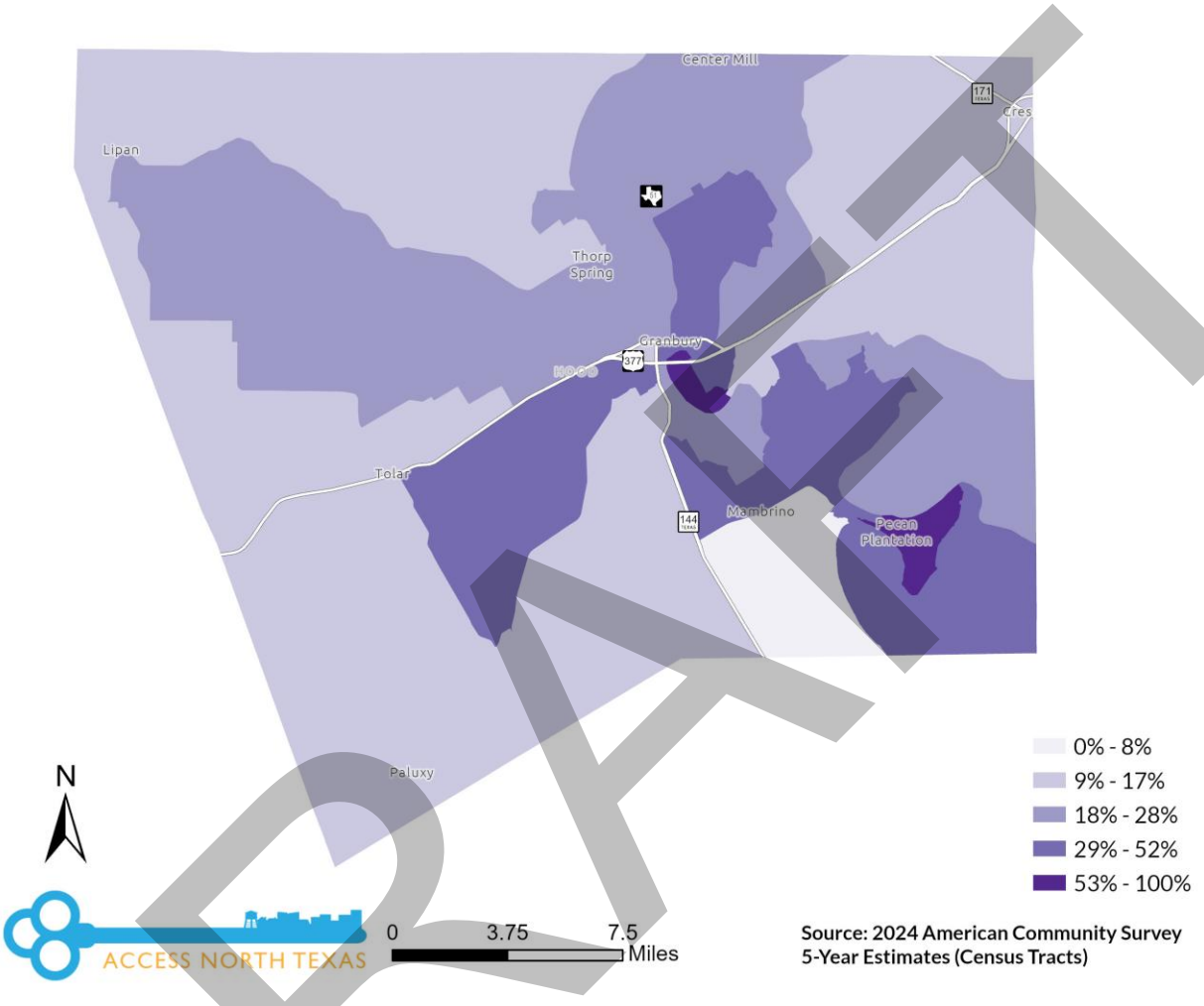
Erath County Zero-Car Households



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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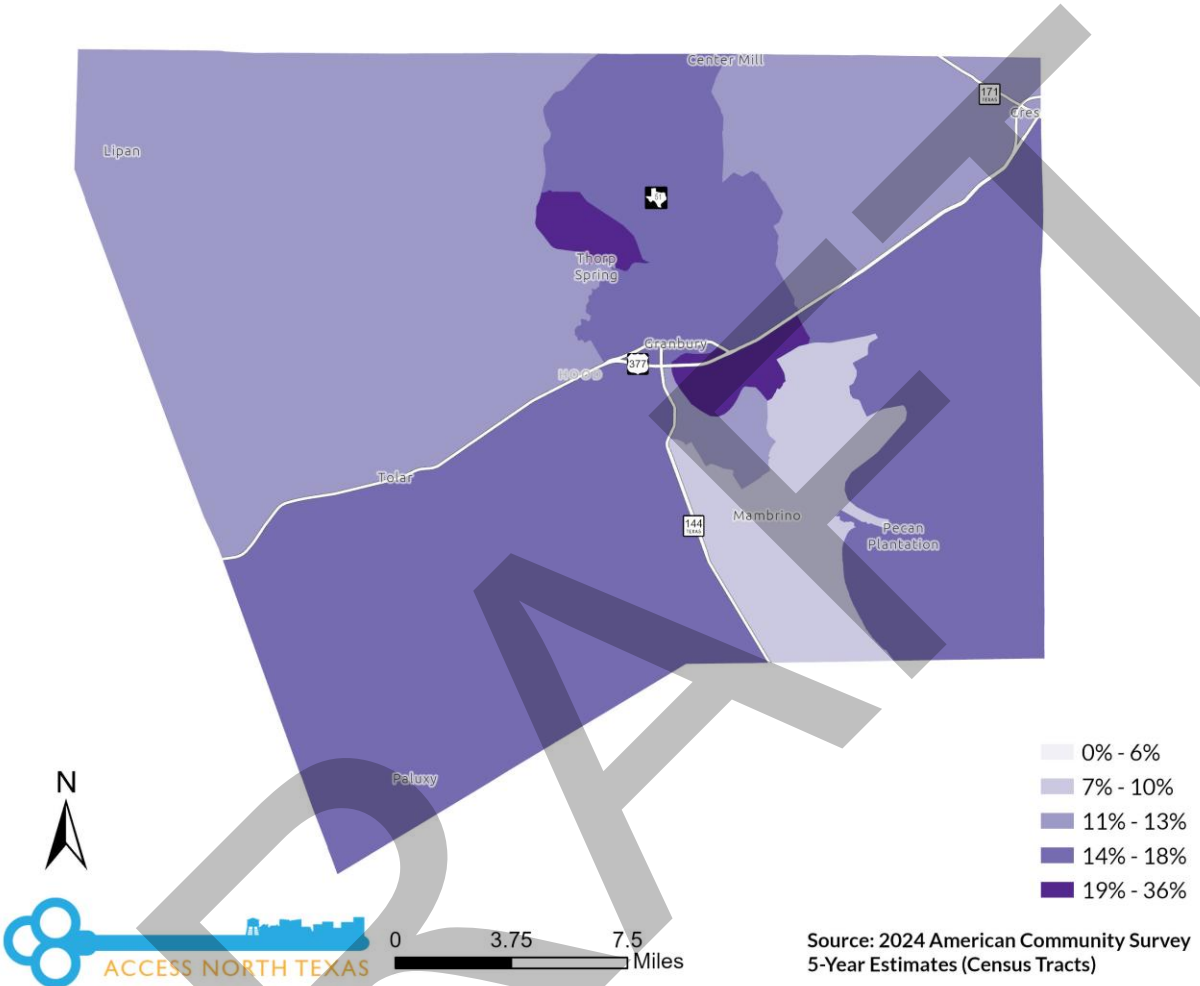
Hood County Population Over 65



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Hood County Persons with Disabilities



Source: 2024 American Community Survey 5-Year Estimates (Census Tracts)

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Hood County Persons Low-Income Individuals



Source: 2024 American Community Survey 5-Year Estimates (Census Tracts)

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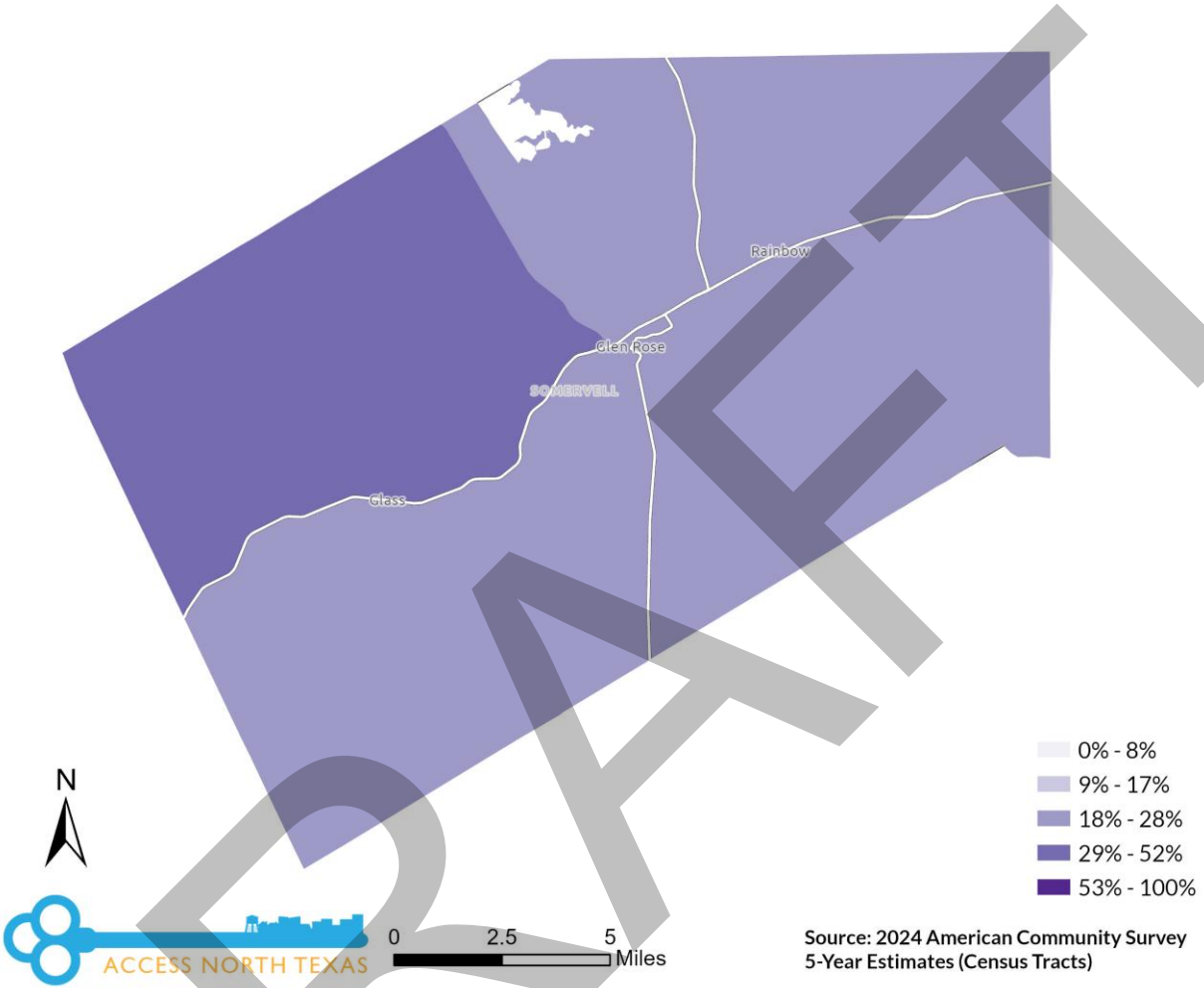
Hood County Zero-Car Households



Source: 2024 American Community Survey 5-Year Estimates (Census Tracts)

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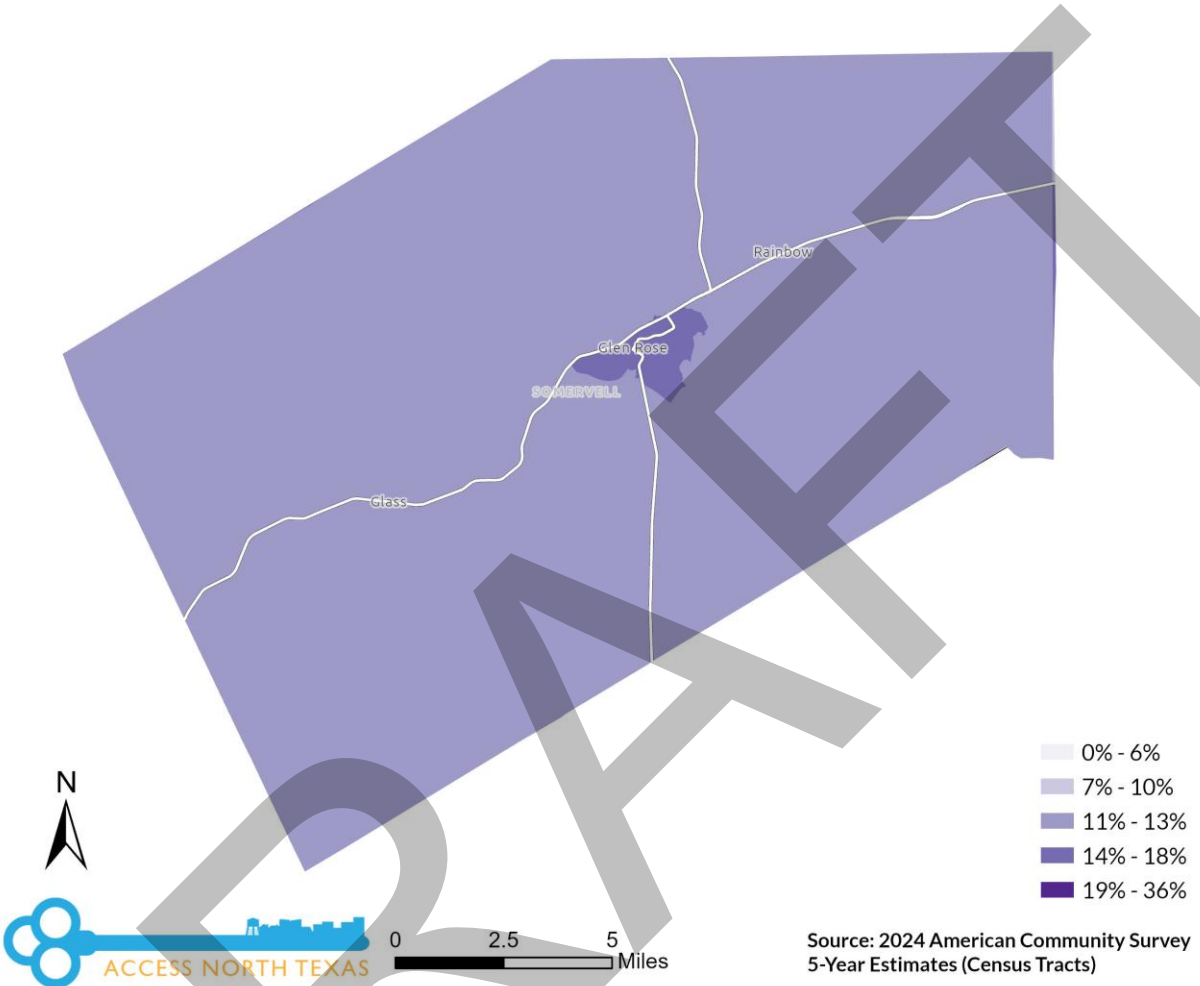
Somervell County Population Over 65



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Somervell County Persons with Disabilities



N

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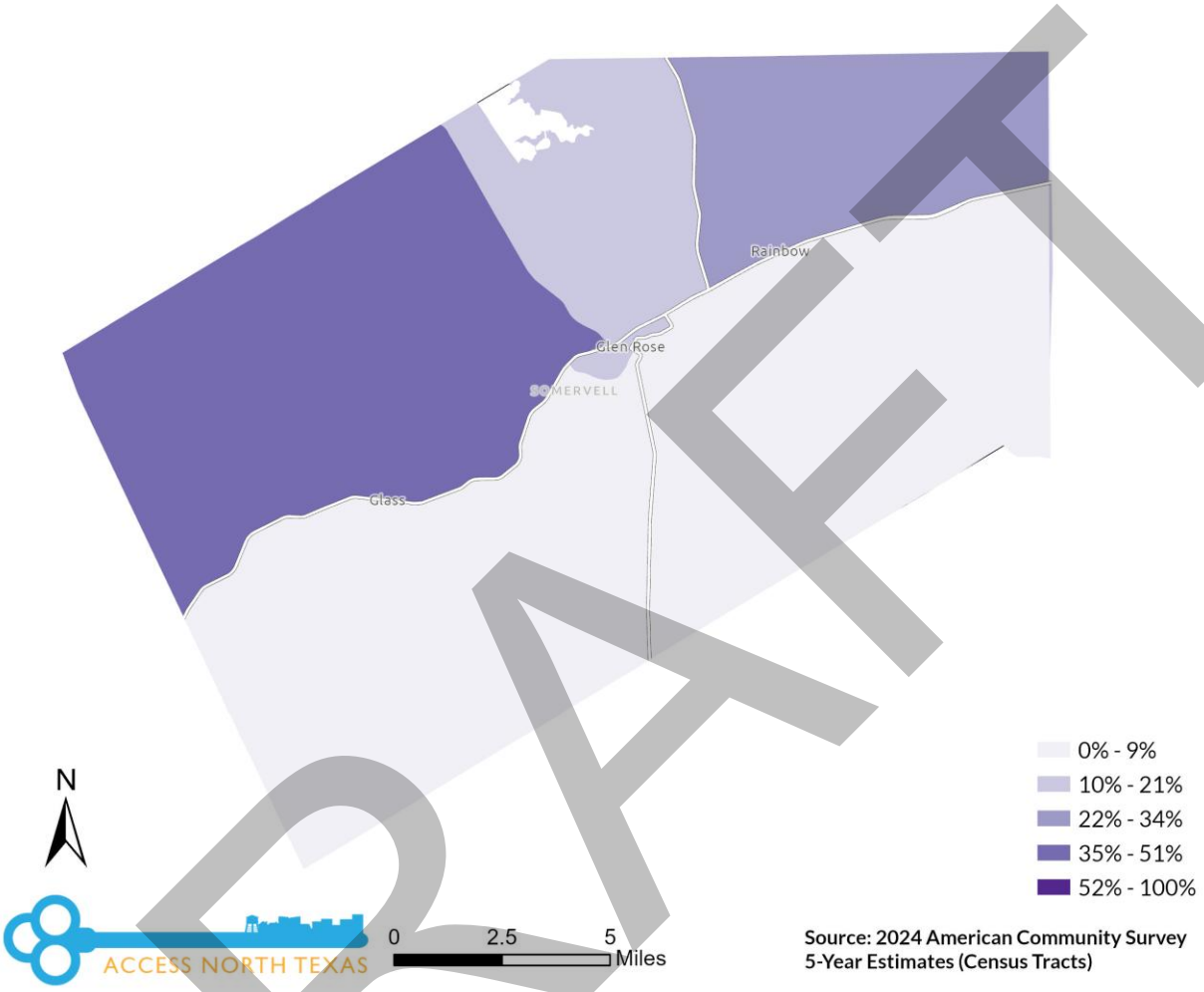
0 2.5 5 Miles

0% - 6%
7% - 10%
11% - 13%
14% - 18%
19% - 36%

Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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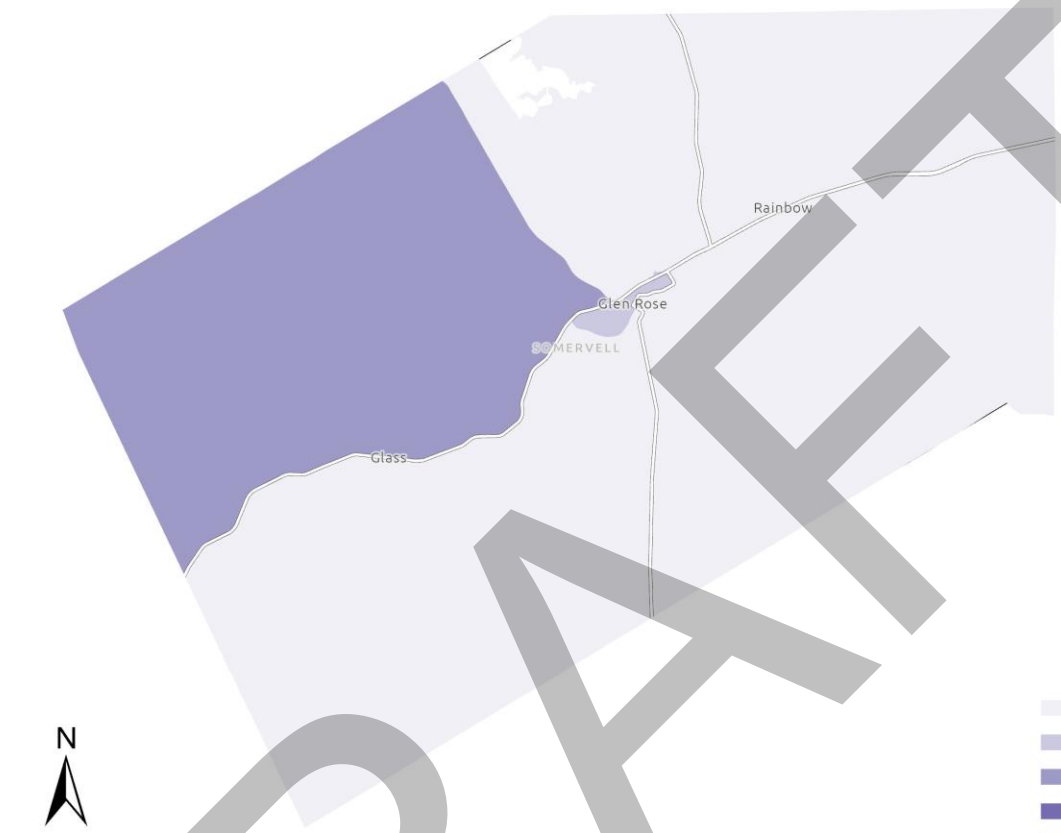
Somervell County Persons Low-Income Individuals



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Somervell County Zero-Car Households



N

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0 2.5 5 Miles

0% - 3%
4% - 9%
10% - 19%
20% - 33%
34% - 69%

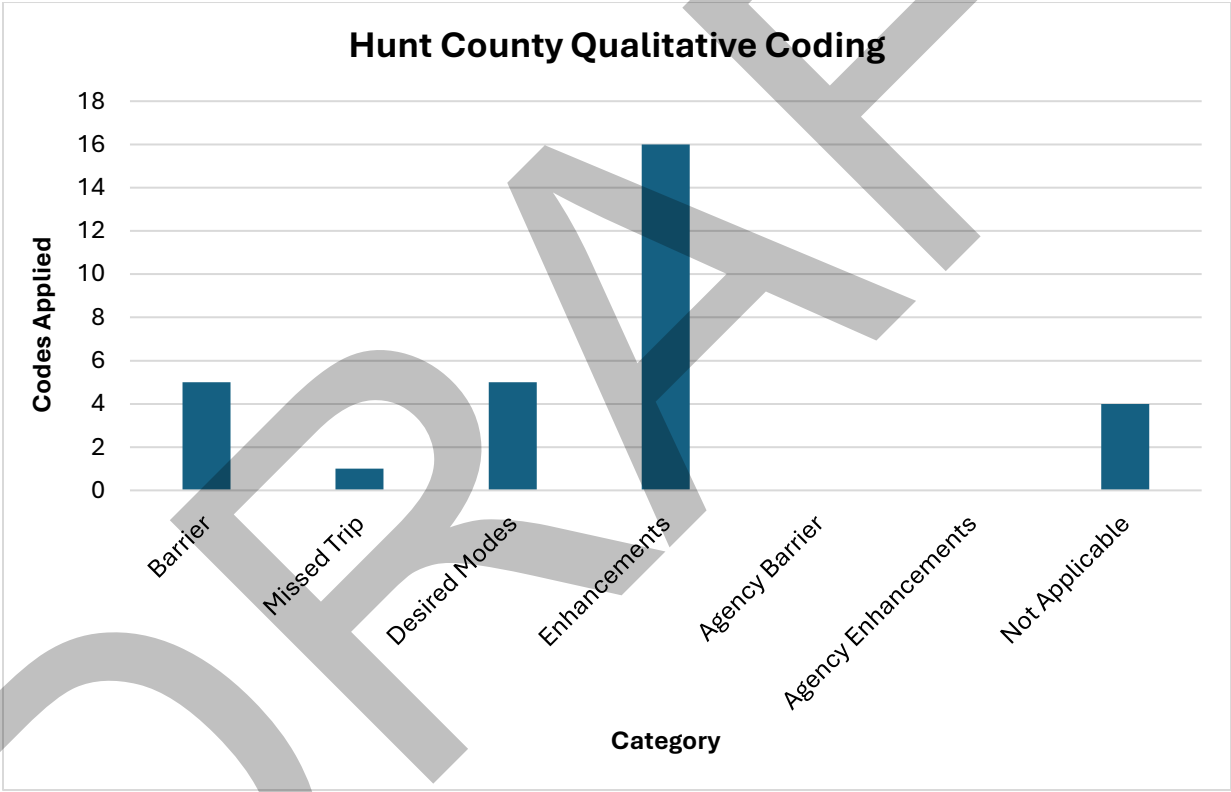
Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Hunt County

By Category

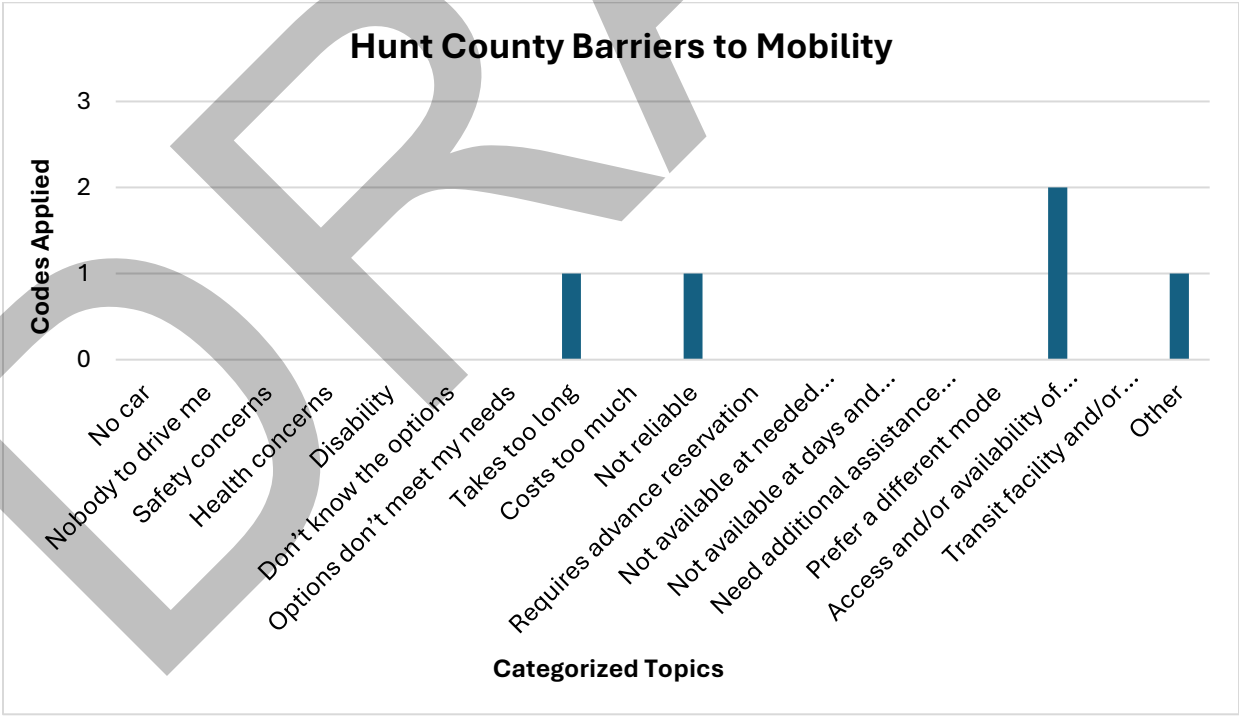
Category	Codes Applied
Barrier	5
Missed Trip	1
Desired Modes	5
Enhancements	16
Agency Barrier	0
Agency Enhancements	0
Not Applicable	4
Total	**31**



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Barriers

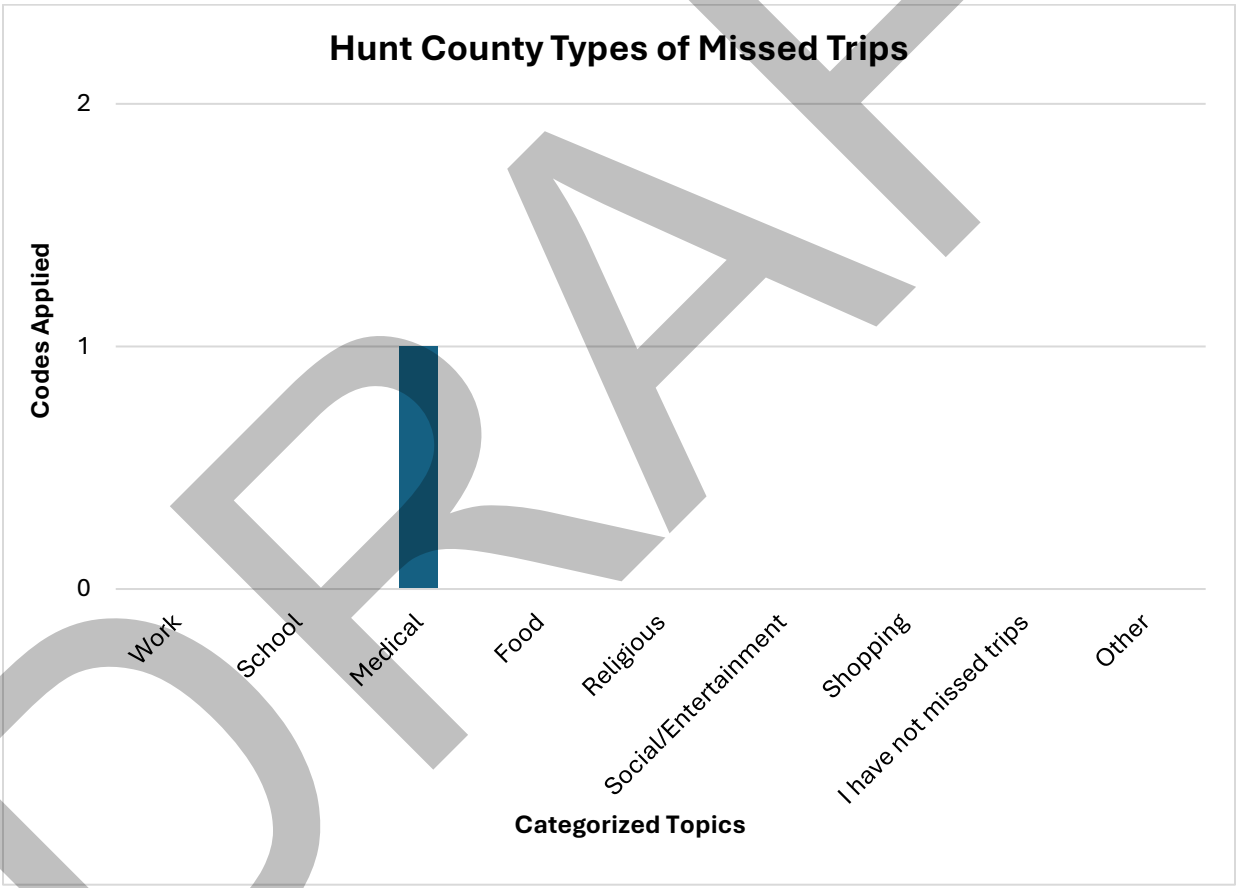
Topic	Codes Applied
No car	0
Nobody to drive me	0
Safety concerns	0
Health concerns	0
Disability	0
Don't know the options	0
Options don't meet my needs	0
Takes too long	1
Costs too much	0
Not reliable	1
Requires advance reservation	0
Not available at needed locations	0
Not available at days and times needed	0
Need additional assistance boarding and exiting vehicles	0
Prefer a different mode	0
Access and/or availability of service	2
Transit facility and/or operational issues	0
Other	1
Total	**5**



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Types of Missed Trips

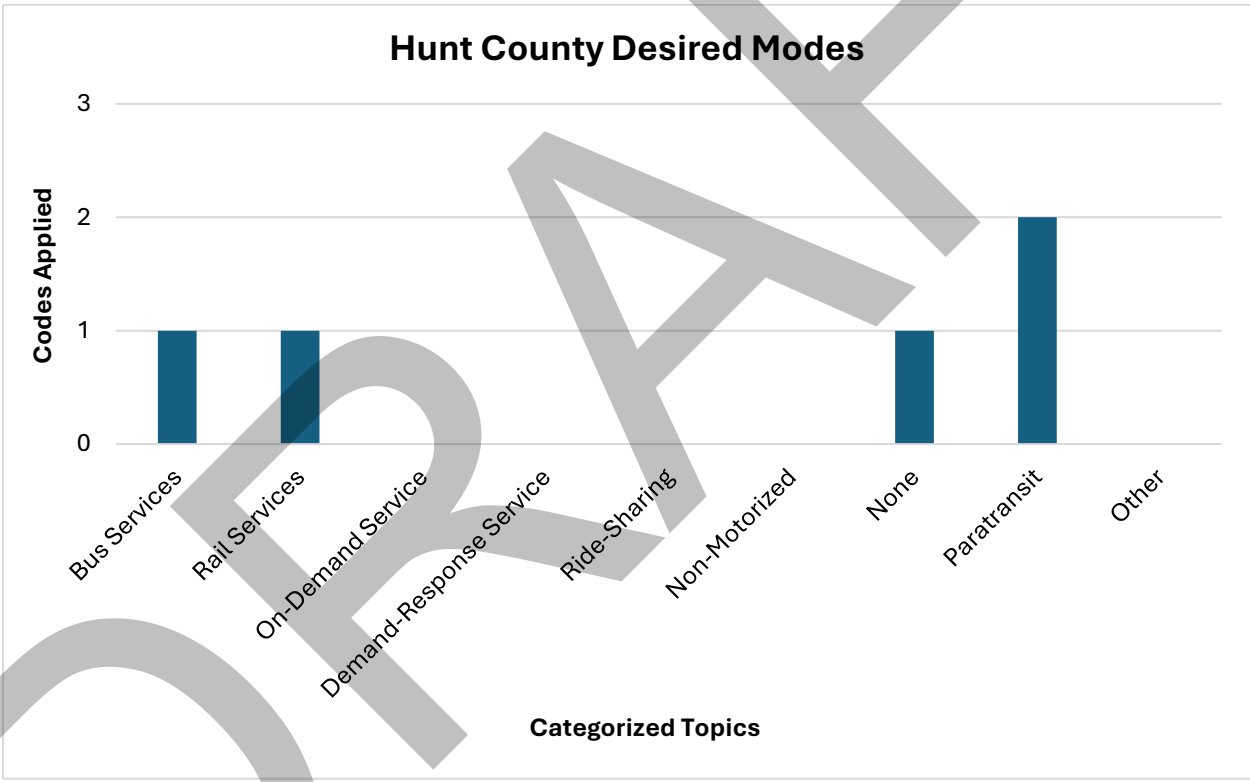
Topic	Codes Applied
Work	0
School	0
Medical	1
Food	0
Religious	0
Social/Entertainment	0
Shopping	0
I have not missed trips	0
Other	0
Total	**1**



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Desired Modes

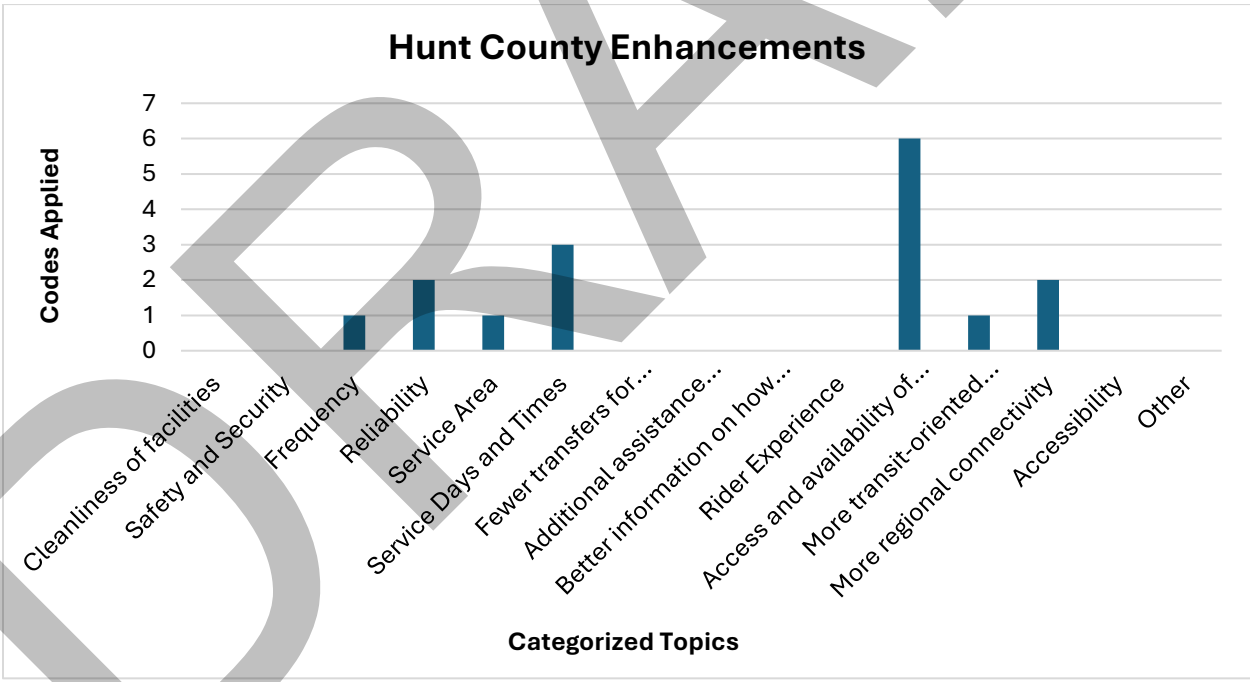
Topic	Codes Applied
Bus Services	1
Rail Services	1
On-Demand Service	0
Demand-Response Service	0
Ride-Sharing	0
Non-Motorized	0
None	1
Paratransit	2
Other	0
Total	**5**



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Enhancements

Topic	Codes Applied
Cleanliness of facilities	0
Safety and security	0
Frequency	1
Reliability	2
Service area	1
Service days and times	3
Fewer transfers for regional trips	0
Additional assistance while using transit	0
Better information on how to use transit	0
Rider experience	0
Access and availability of service	6
More transit-oriented infrastructure	1
More regional connectivity	2
Accessibility	0
Other	0
Total	**16**



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Agency Barriers (No Chart)

Topic	Codes Applied
Driver shortages and reliability	0
Limited capacity	0
Financial cuts, restrictions, or limitations	0
Connectivity to other services	0
Communication challenges with stakeholders and organizations	0
Infrastructure not meeting needs	0
Inefficient application processes for eligibility-based services	0
Other	0
Total	**0**

Agency Enhancements (No Chart)

Topic	Codes Applied
Optimize services, scheduling, transfers, and/or connections	0
Hire more drivers and staff or fill vacant positions	0
Service area study and/or analysis	0
Expand service area	0
Add transportation modes	0
Increase, improve, or upgrade facilities	0
Additional funding opportunities	0
Resolve infrastructure needs	0
Optimize internal processes	0
Explore technology to enhance accessibility	0
Effective fare management	0
Increase safety and security at transit facilities	0
Offer ADA compliant services	0
Other	0
Total	**0**

Not Applicable (No Chart)

Topic	Codes Applied
Not Applicable	4

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Locations Needing Connectivity

This table includes locations identified through outreach as needing connectivity and/or improved connectivity. Locations may vary based on feedback.

Locations	**Identified Needs**
Greenville	2
Hunt County overall	2
Hunt County to Dallas-Fort Worth (east of Garland)	1
Hunt County to Rockwall County	1
Lake Ray Hubbard Transit Center to Rockwall County	1
Medical appointments	1
Residential areas	1

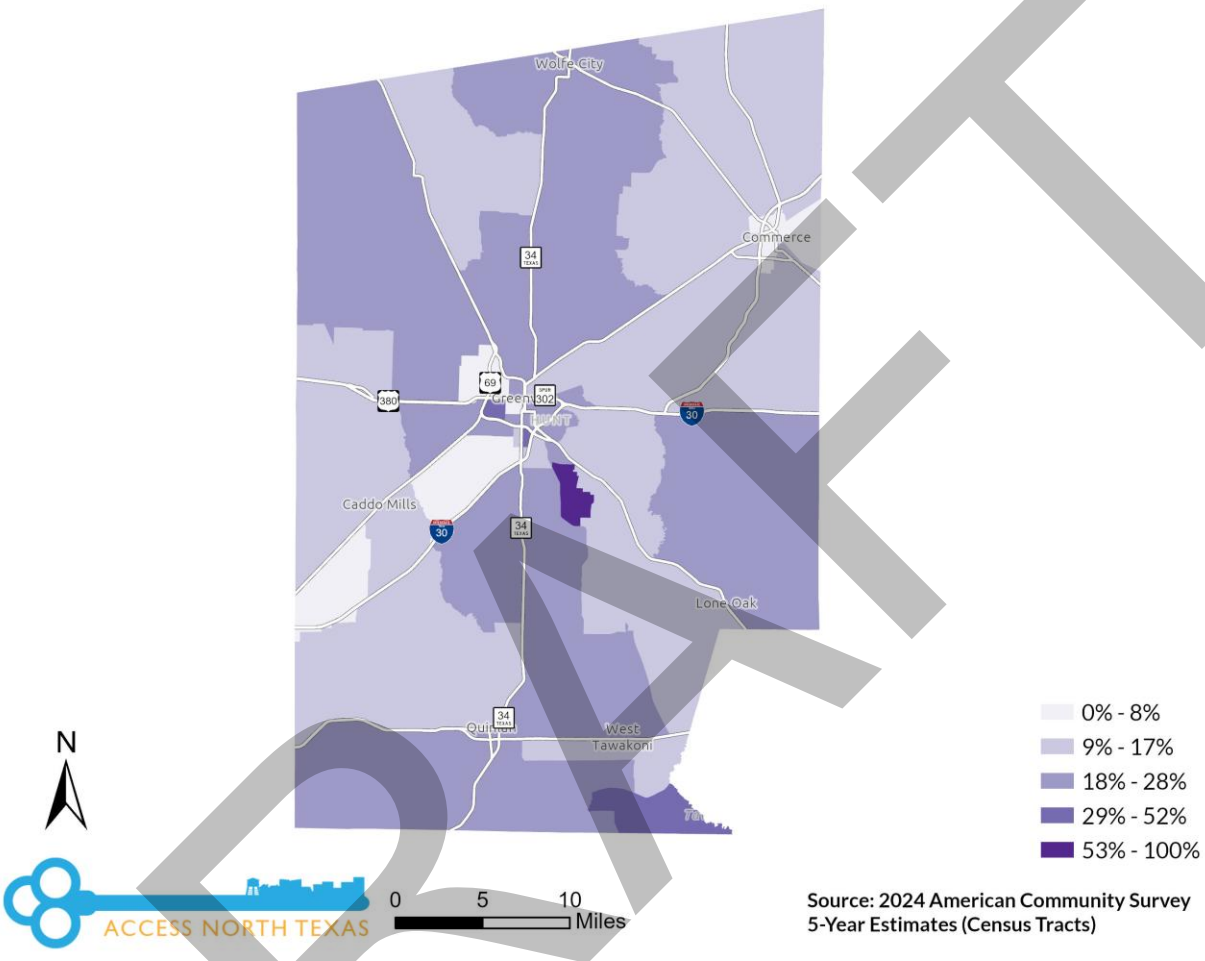
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Demographics

Hunt County Demographics	2024 ACS 5-Year Estimates	
	Value	***Percent***
Total Population	108,972	-
Total Households	38,466	-
Total Minority	38,100	35.0%
Total White, Non-Hispanic	70,872	65.0%
Total White	76,656	70.3%
Total Black	8,728	8.0%
Total American Indian or Alaska Native	920	0.8%
Total Asian	1,514	1.4%
Total Native Hawaiian or Pacific Islander	14	0.0%
Total Some Other Race	8,711	8.0%
Total Two or More Races	12,429	11.4%
Total Not Hispanic or Latino	85,554	78.5%
Total Hispanic or Latino	23,418	21.5%
Individuals For Whom Poverty Status Is Known	105,429	96.7%
Low-Income Individuals	17,245	16.4%
Limited English Proficiency (LEP) Individuals	6,767	6.6%
Youth Population (Under 18)	26,673	24.5%
Population 5 and Over	102,073	93.7%
Population 18 and Over	82,299	75.5%
Population 65 and Over	16,897	15.5%
Zero-Car Households	1,433	3.7%
Veteran Population	7,373	9.0%
Population With a Disability	16,792	15.5%
Median Age	36.8	-
Median Household Income	$71,938	-

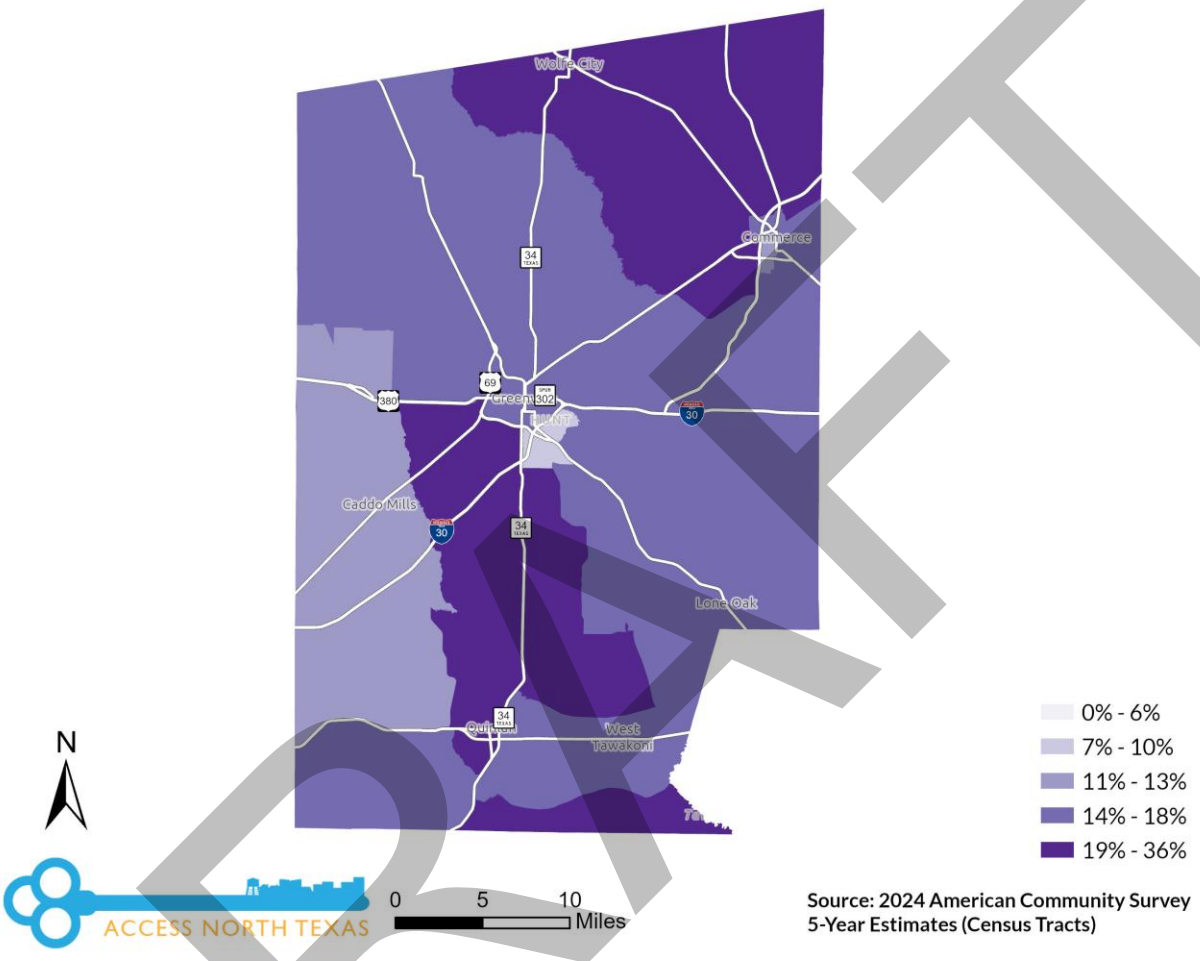
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Hunt County Population Over 65



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Hunt County Persons with Disabilities



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Hunt County Persons Low-Income Individuals

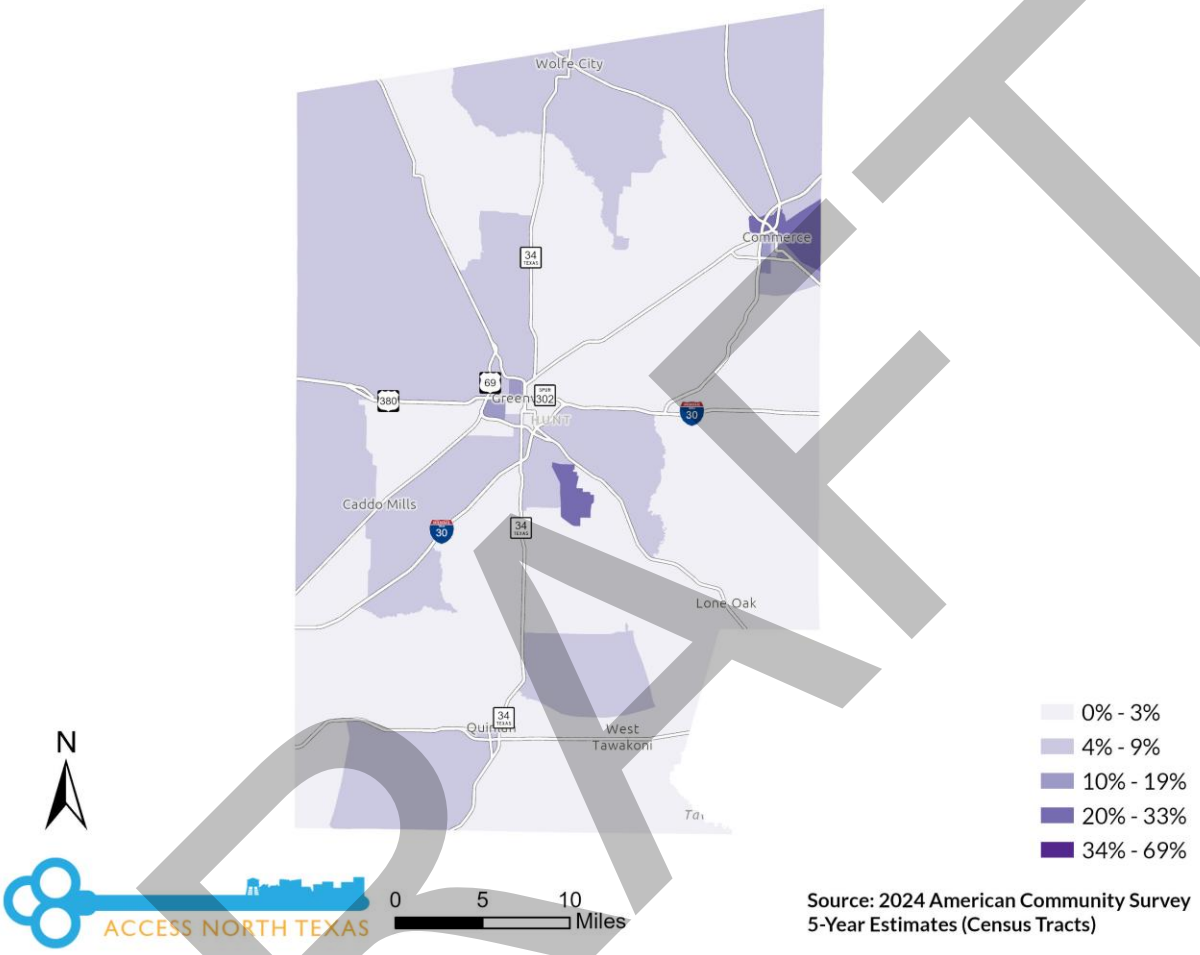


ACCESS NORTH TEXAS

Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Hunt County Zero-Car Households



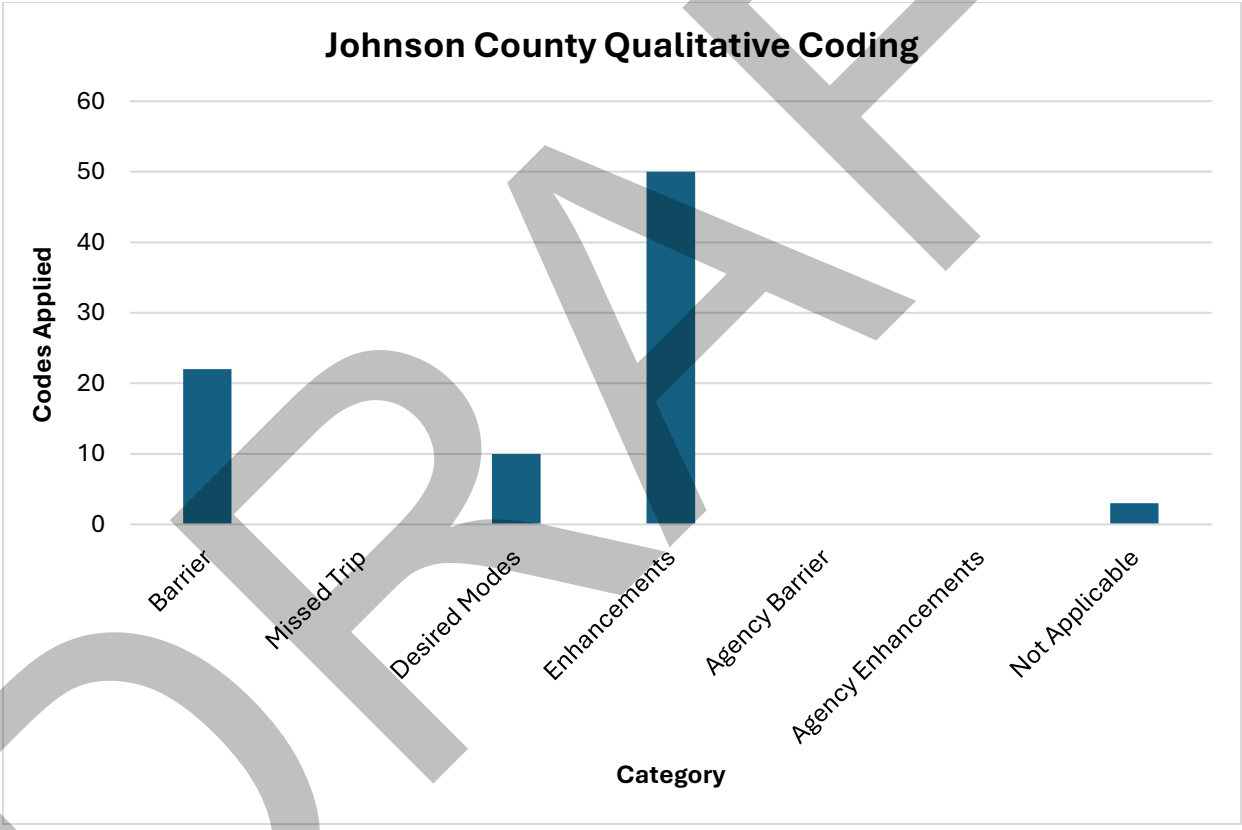
Source: 2024 American Community Survey 5-Year Estimates (Census Tracts)

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Johnson County

By Category

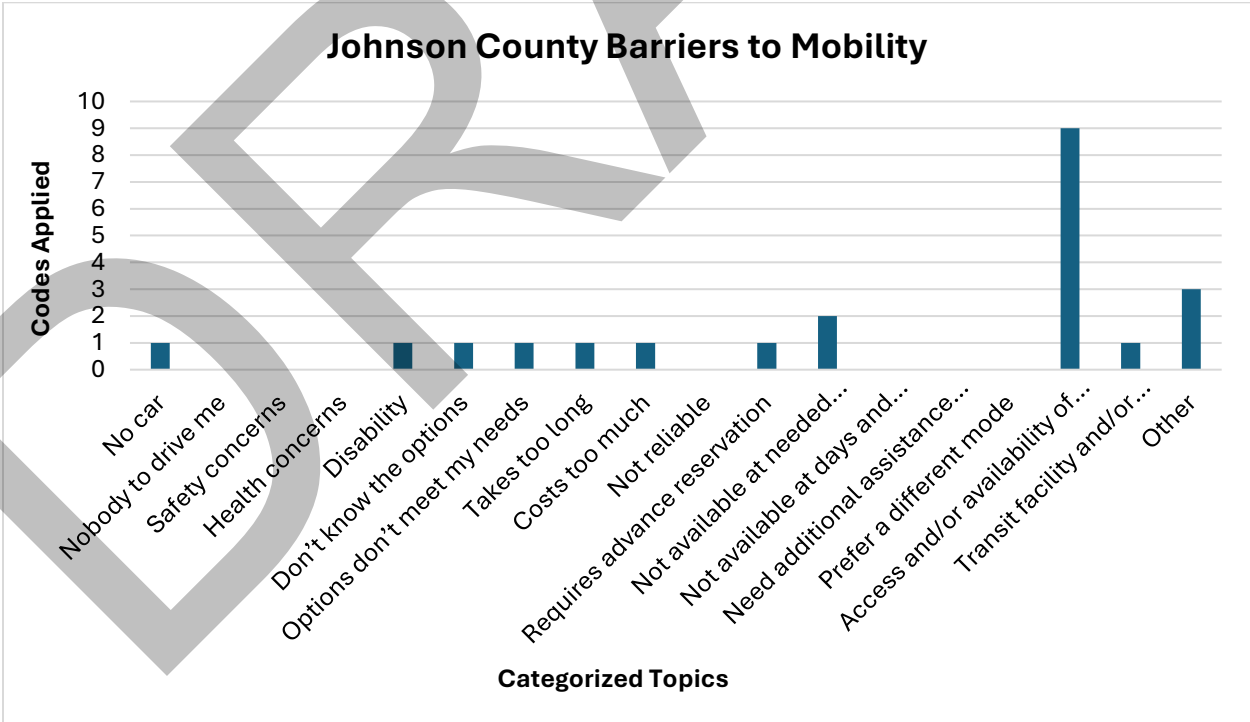
Category	Codes Applied
Barrier	22
Missed Trip	0
Desired Modes	10
Enhancements	50
Agency Barrier	0
Agency Enhancements	0
Not Applicable	3
Total	**85**



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Barriers

Topic	Codes Applied
No car	1
Nobody to drive me	0
Safety concerns	0
Health concerns	0
Disability	1
Don’t know the options	1
Options don’t meet my needs	1
Takes too long	1
Costs too much	1
Not reliable	0
Requires advance reservation	1
Not available at needed locations	2
Not available at days and times needed	0
Need additional assistance boarding and exiting vehicles	0
Prefer a different mode	0
Access and/or availability of service	9
Transit facility and/or operational issues	1
Other	3
Total	**22**



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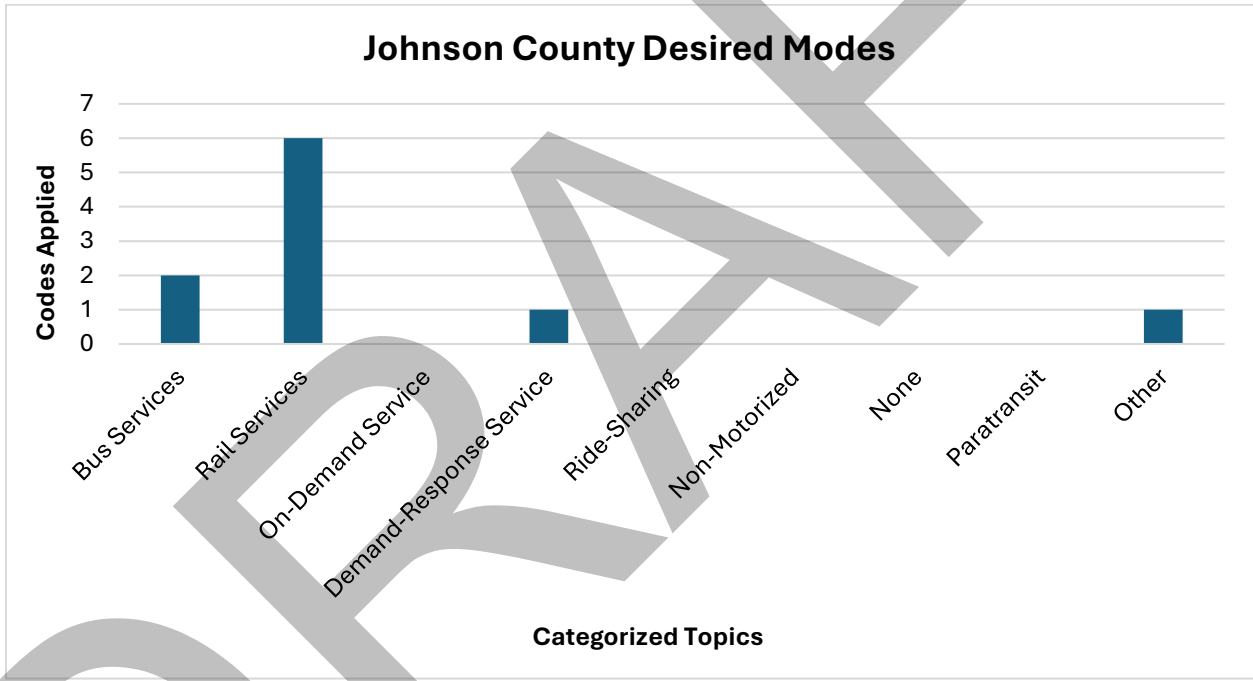
Types of Missed Trips (No Chart)

Topic	Codes Applied
Work	0
School	0
Medical	0
Food	0
Religious	0
Social/Entertainment	0
Shopping	0
I have not missed trips	0
Other	0
Total	**0**

DRAFT

Desired Modes

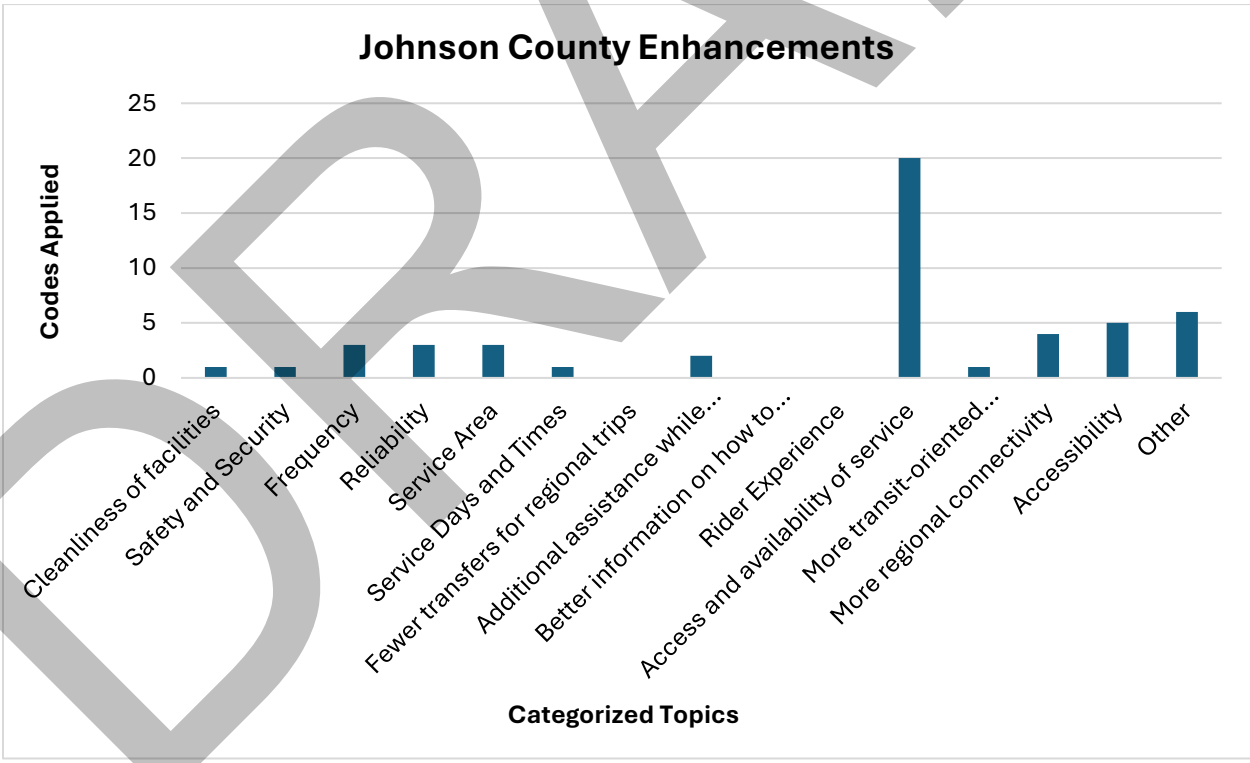
Topic	Codes Applied
Bus Services	2
Rail Services	6
On-Demand Service	0
Demand-Response Service	1
Ride-Sharing	0
Non-Motorized	0
None	0
Paratransit	0
Other	1
Total	**10**



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Enhancements

Topic	Codes Applied
Cleanliness of facilities	1
Safety and security	1
Frequency	3
Reliability	3
Service area	3
Service days and times	1
Fewer transfers for regional trips	0
Additional assistance while using transit	2
Better information on how to use transit	0
Rider experience	0
Access and availability of service	20
More transit-oriented infrastructure	1
More regional connectivity	4
Accessibility	5
Other	6
Total	**50**



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Agency Barriers (No Chart)

Topic	Codes Applied
Driver shortages and reliability	0
Limited capacity	0
Financial cuts, restrictions, or limitations	0
Connectivity to other services	0
Communication challenges with stakeholders and organizations	0
Infrastructure not meeting needs	0
Inefficient application processes for eligibility-based services	0
Other	0
Total	**0**

Agency Enhancements (No Chart)

Topic	Codes Applied
Optimize services, scheduling, transfers, and/or connections	0
Hire more drivers and staff or fill vacant positions	0
Service area study and/or analysis	0
Expand service area	0
Add transportation modes	0
Increase, improve, or upgrade facilities	0
Additional funding opportunities	0
Resolve infrastructure needs	0
Optimize internal processes	0
Explore technology to enhance accessibility	0
Effective fare management	0
Increase safety and security at transit facilities	0
Offer ADA compliant services	0
Other	0
Total	**0**

Not Applicable (No Chart)

Topic	Codes Applied
Not Applicable	3

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Locations Needing Connectivity

This table includes locations identified through outreach as needing connectivity and/or improved connectivity. Locations may vary based on feedback.

Locations	**Identified Needs**
Burleson	2
Cleburne	1
Cleburne to Fort Worth	1
Johnson County overall	8
Joshua	1
Joshua to Fort Worth	1
Medical District in Fort Worth	1
Medical appointments	1
Northern Johnson County to Fort Worth	1
Residential areas	2
Arlington	1
Senior Centers	1

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Demographics

Johnson County Demographics	2024 ACS 5-Year Estimates	
	Value	***Percent***
Total Population	195,597	-
Total Households	65,507	-
Total Minority	69,325	35.4%
Total White, Non-Hispanic	126,272	64.6%
Total White	140,616	71.9%
Total Black	10,634	5.4%
Total American Indian or Alaska Native	1,532	0.8%
Total Asian	2,396	1.2%
Total Native Hawaiian or Pacific Islander	169	0.1%
Total Some Other Race	11,065	5.7%
Total Two or More Races	29,185	14.9%
Total Not Hispanic or Latino	146,095	74.7%
Total Hispanic or Latino	49,502	25.3%
Individuals For Whom Poverty Status Is Known	192,263	98.3%
Low-Income Individuals	25,648	13.3%
Limited English Proficiency (LEP) Individuals	12,581	6.9%
Youth Population (Under 18)	50,259	25.7%
Population 5 and Over	183,384	93.8%
Population 18 and Over	145,338	74.3%
Population 65 and Over	27,436	14.0%
Zero-Car Households	1,719	2.6%
Veteran Population	9,137	6.3%
Population With a Disability	23,818	12.4%
Median Age	37.1	-
Median Household Income	$84,859	-

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Johnson County Population Over 65

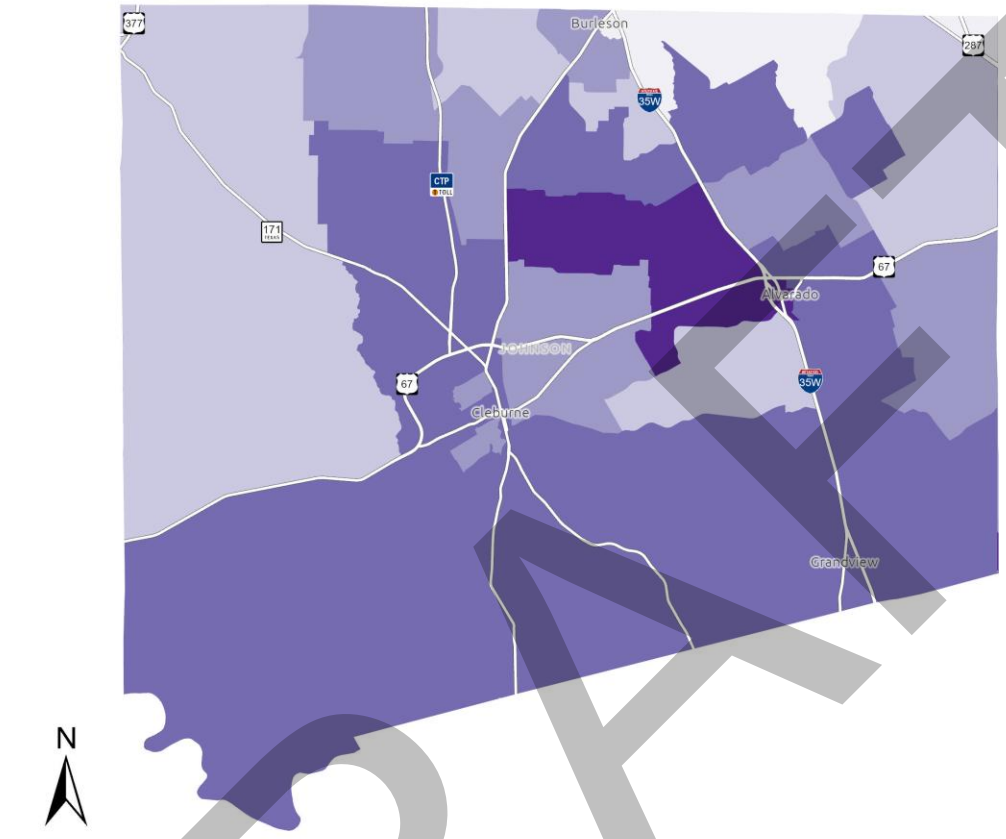


ACCESS NORTH TEXAS

Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Johnson County Persons with Disabilities



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ACCESS NORTH TEXAS

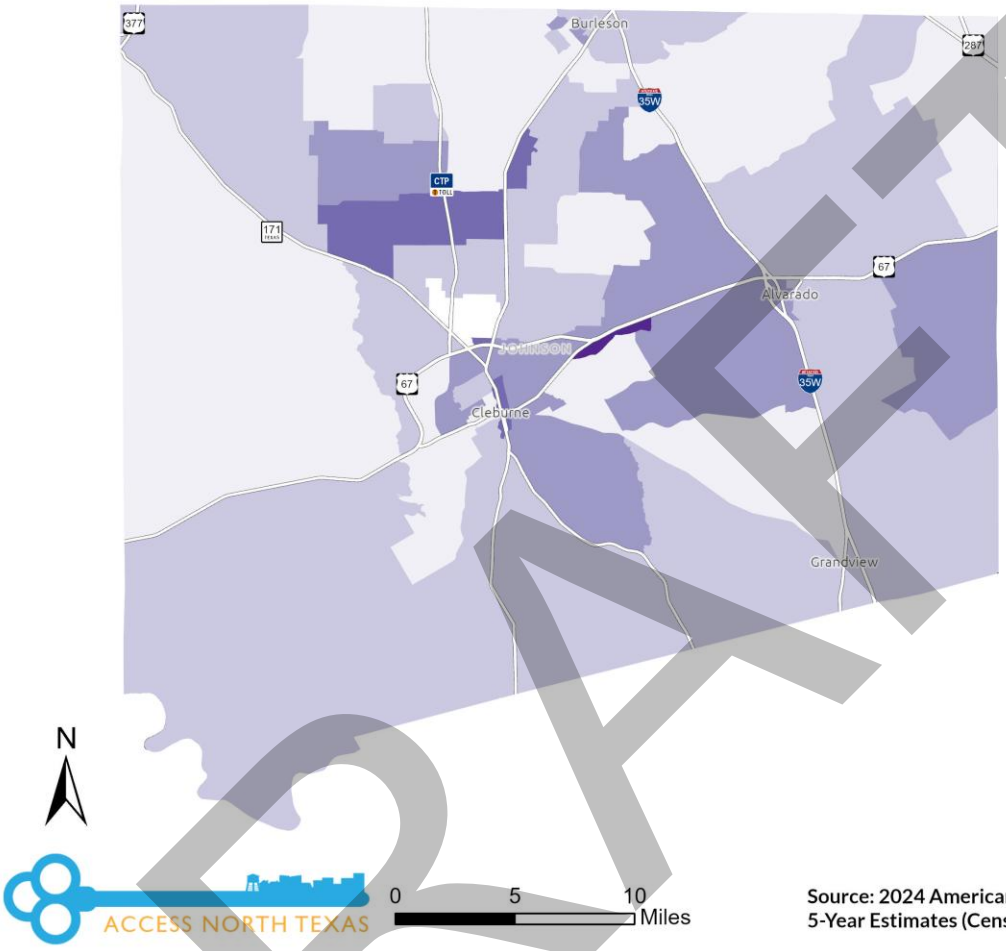
0 5 10 Miles

0% - 6%
7% - 10%
11% - 13%
14% - 18%
19% - 36%

Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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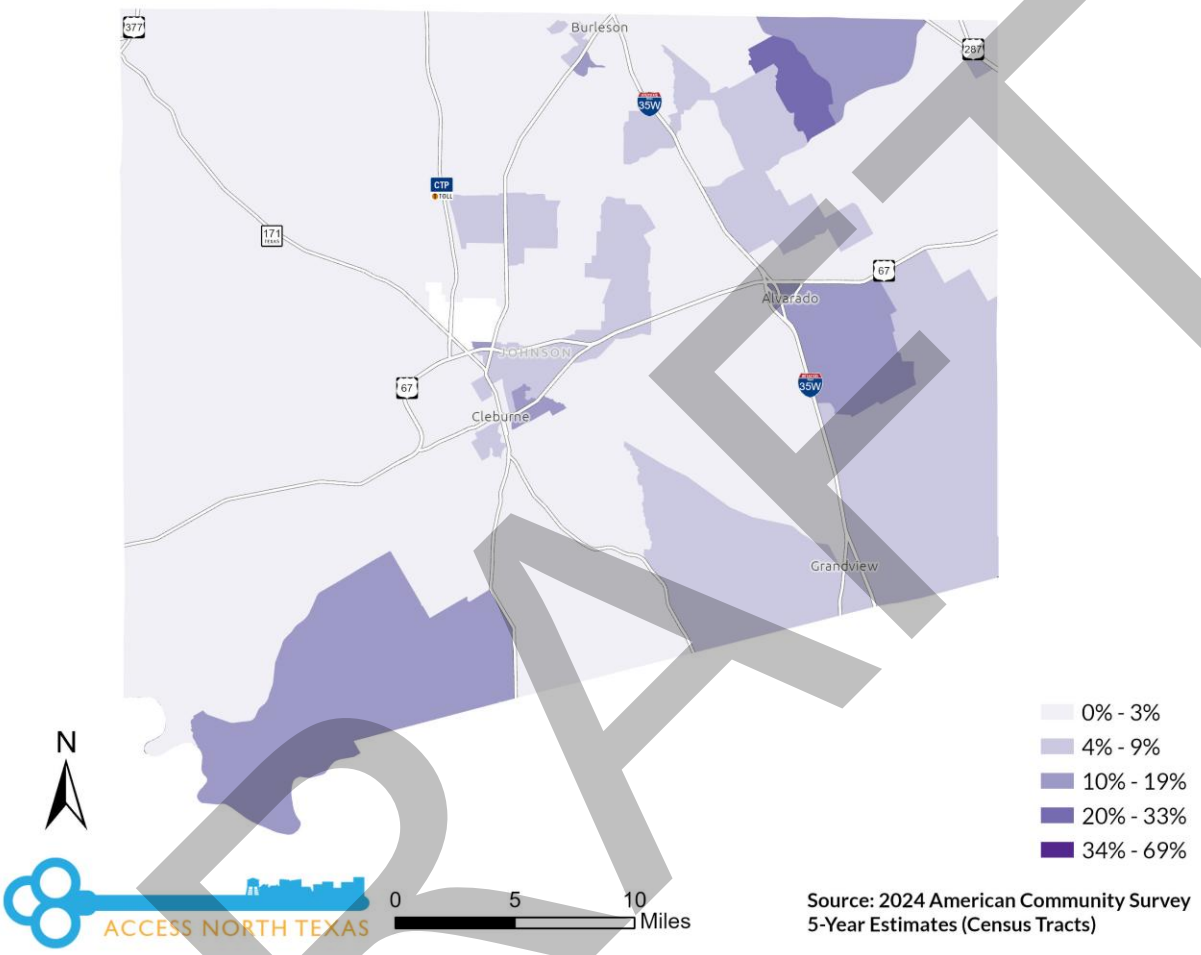
Johnson County Persons Low-Income Individuals



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

DRAFT

Johnson County Zero-Car Households



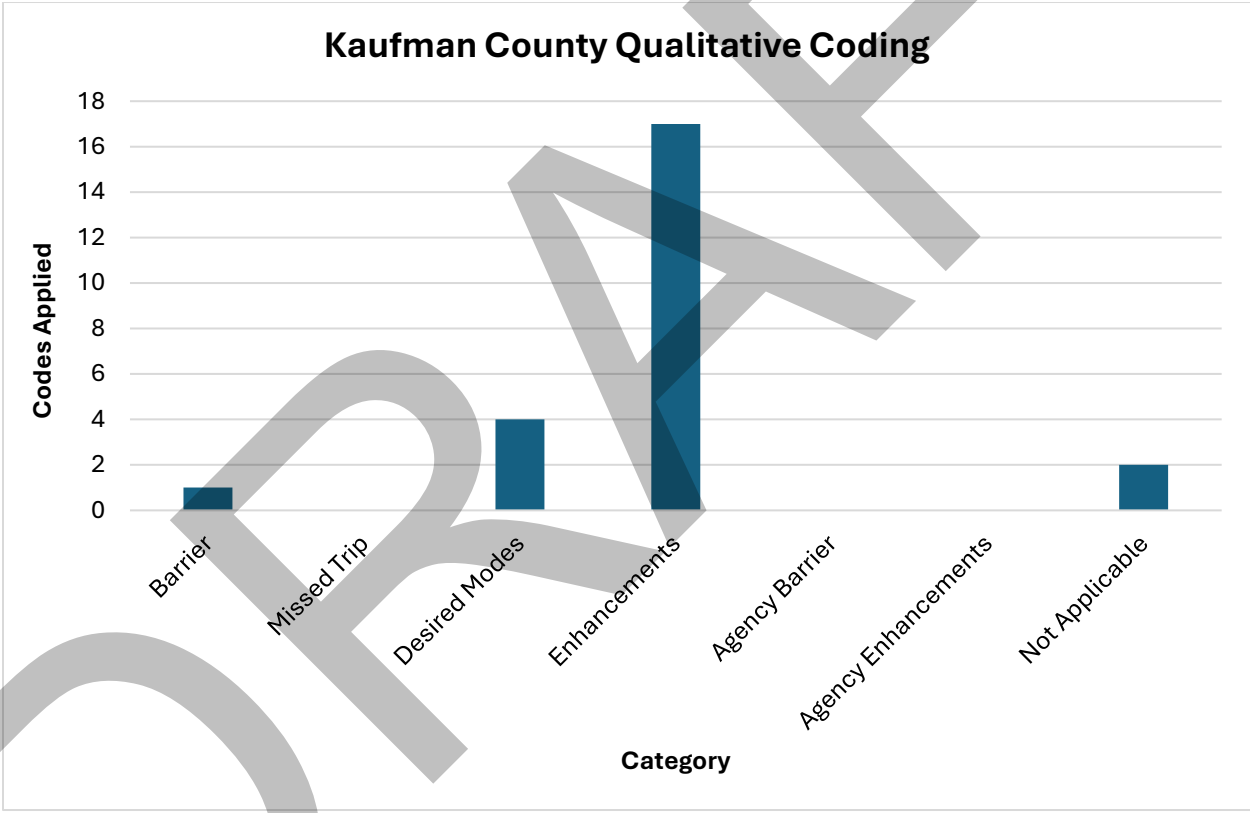
Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Kaufman County

By Category

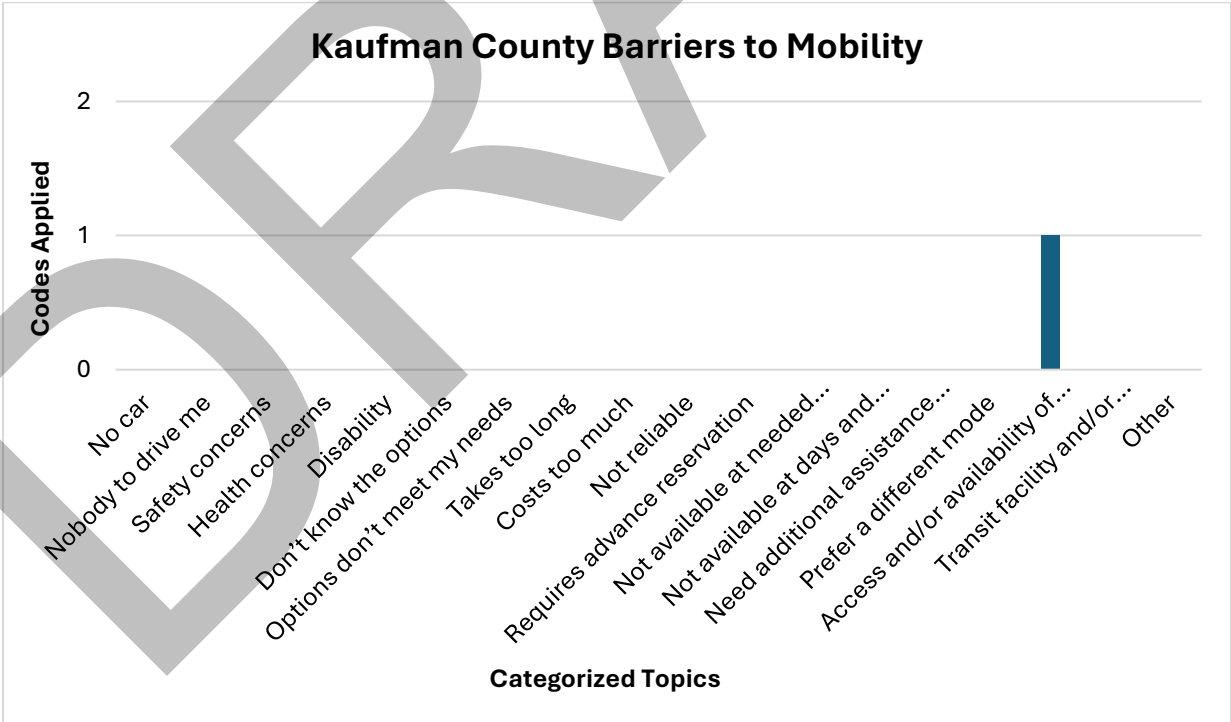
Category	Codes Applied
Barrier	1
Missed Trip	0
Desired Modes	4
Enhancements	17
Agency Barrier	0
Agency Enhancements	0
Not Applicable	2
Total	**24**



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Barriers

Topic	Codes Applied
No car	0
Nobody to drive me	0
Safety concerns	0
Health concerns	0
Disability	0
Don't know the options	0
Options don't meet my needs	0
Takes too long	0
Costs too much	0
Not reliable	0
Requires advance reservation	0
Not available at needed locations	0
Not available at days and times needed	0
Need additional assistance boarding and exiting vehicles	0
Prefer a different mode	0
Access and/or availability of service	1
Transit facility and/or operational issues	0
Other	0
Total	**1**



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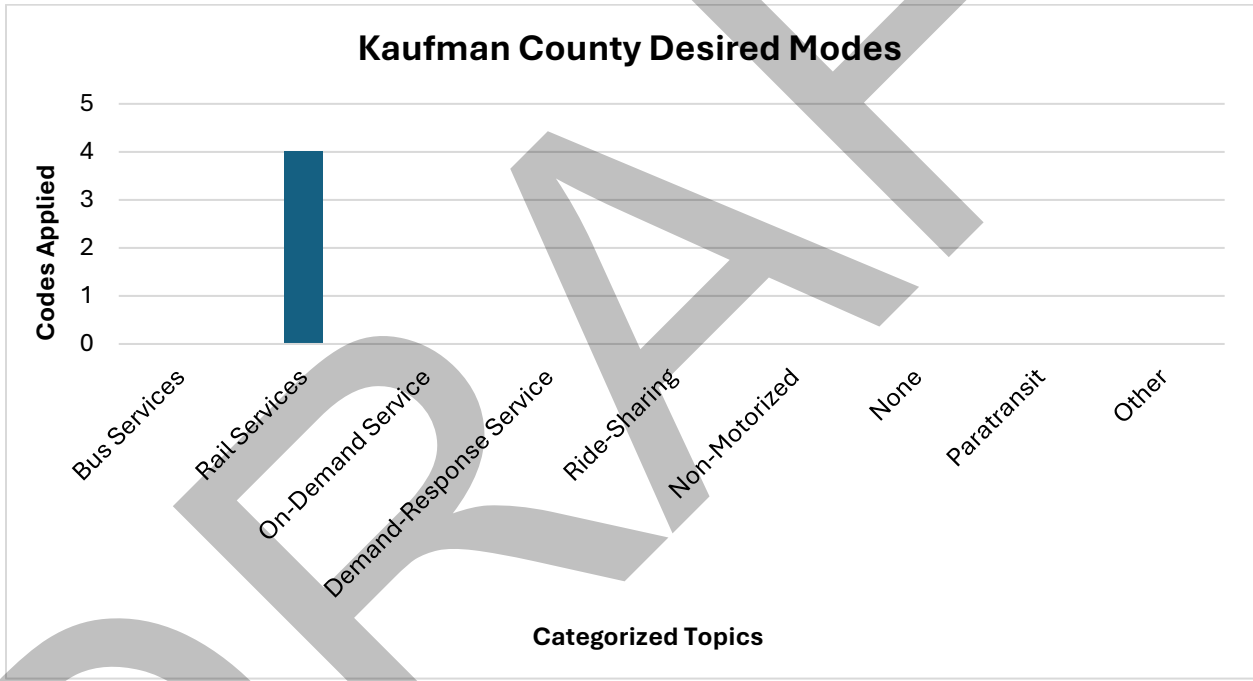
Types of Missed Trips (No Chart)

Topic	Codes Applied
Work	0
School	0
Medical	0
Food	0
Religious	0
Social/Entertainment	0
Shopping	0
I have not missed trips	0
Other	0
Total	**0**

DRAFT

Desired Modes

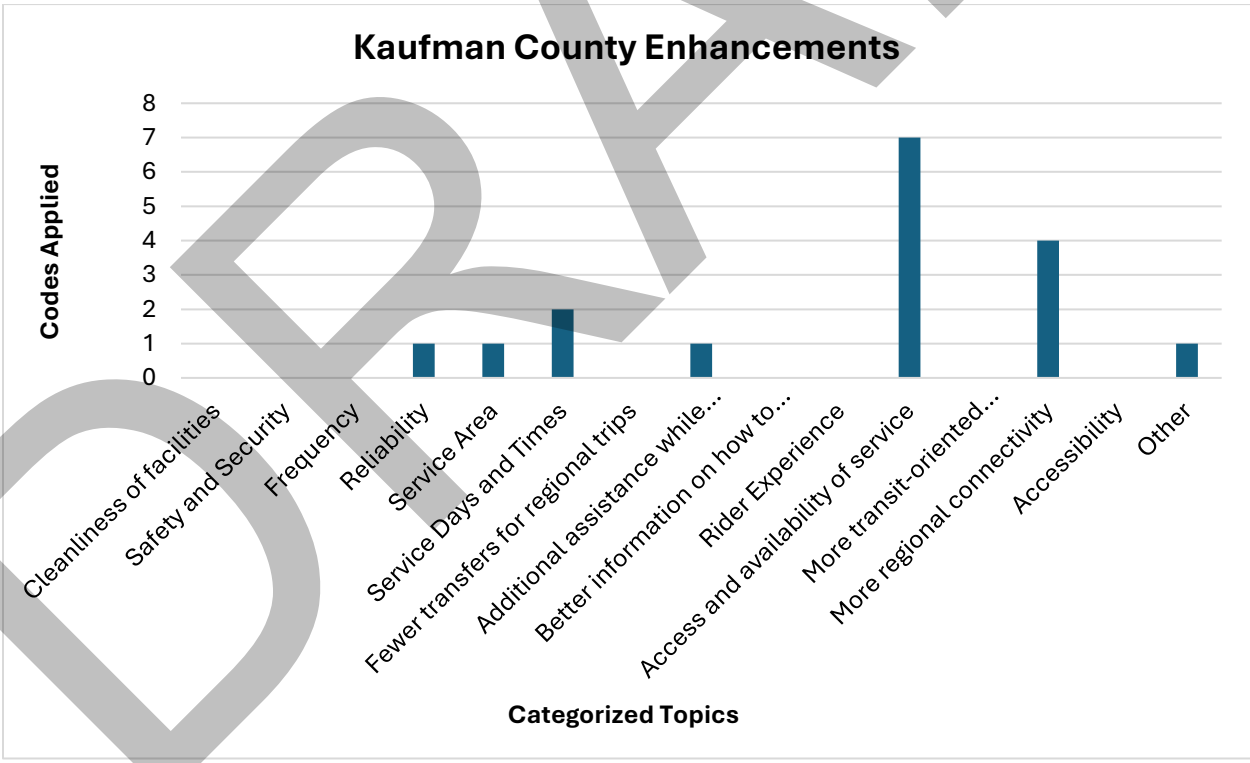
Topic	Codes Applied
Bus Services	0
Rail Services	4
On-Demand Service	0
Demand-Response Service	0
Ride-Sharing	0
Non-Motorized	0
None	0
Paratransit	0
Other	0
Total	**4**



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Enhancements

Topic	Codes Applied
Cleanliness of facilities	0
Safety and security	0
Frequency	0
Reliability	1
Service area	1
Service days and times	2
Fewer transfers for regional trips	0
Additional assistance while using transit	1
Better information on how to use transit	0
Rider experience	0
Access and availability of service	7
More transit-oriented infrastructure	0
More regional connectivity	4
Accessibility	0
Other	1
Total	**17**



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Agency Barriers (No Chart)

Topic	Codes Applied
Driver shortages and reliability	0
Limited capacity	0
Financial cuts, restrictions, or limitations	0
Connectivity to other services	0
Communication challenges with stakeholders and organizations	0
Infrastructure not meeting needs	0
Inefficient application processes for eligibility-based services	0
Other	0
Total	**0**

Agency Enhancements (No Chart)

Topic	Codes Applied
Optimize services, scheduling, transfers, and/or connections	0
Hire more drivers and staff or fill vacant positions	0
Service area study and/or analysis	0
Expand service area	0
Add transportation modes	0
Increase, improve, or upgrade facilities	0
Additional funding opportunities	0
Resolve infrastructure needs	0
Optimize internal processes	0
Explore technology to enhance accessibility	0
Effective fare management	0
Increase safety and security at transit facilities	0
Offer ADA compliant services	0
Other	0
Total	**0**

Not Applicable (No Chart)

Topic	Codes Applied
Not Applicable	2

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Locations Needing Connectivity

This table includes locations identified through outreach as needing connectivity and/or improved connectivity. Locations may vary based on feedback.

Locations	**Identified Needs**
Kaufman County overall	4
Forney to DART Service	1
Forney	1
Kaufman County to Dallas County connection	1
DART Service to Forney	1
DART Service to Terrell	1

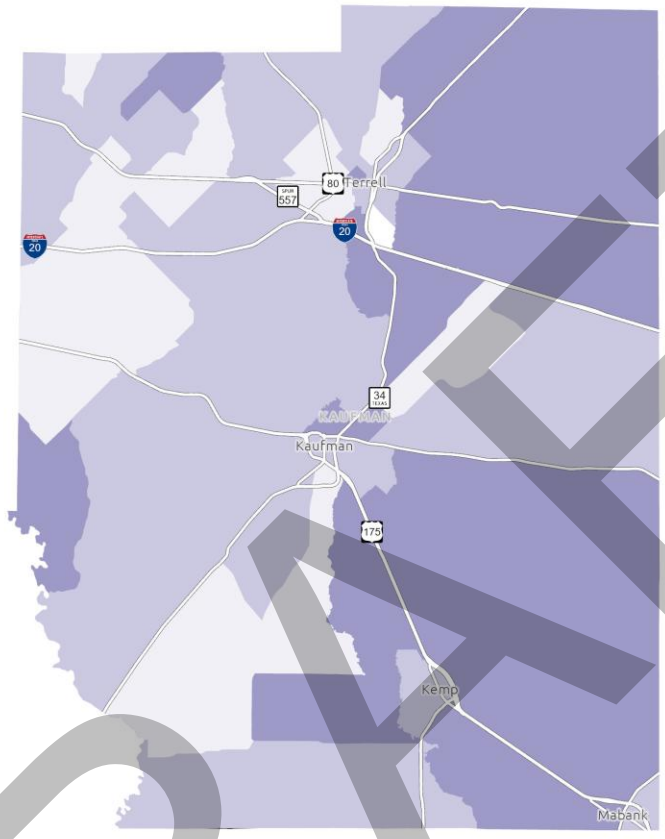
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Demographics

Kaufman County Demographics	2024 ACS 5-Year Estimates	
	Value	***Percent***
Total Population	172,604	-
Total Households	50,990	-
Total Minority	88,407	51.2%
Total White, Non-Hispanic	84,197	48.8%
Total White	93,550	54.2%
Total Black	32,086	18.6%
Total American Indian or Alaska Native	1,450	0.8%
Total Asian	3,293	1.9%
Total Native Hawaiian or Pacific Islander	30	0.0%
Total Some Other Race	10,401	6.0%
Total Two or More Races	31,794	18.4%
Total Not Hispanic or Latino	125,395	72.6%
Total Hispanic or Latino	47,209	27.4%
Individuals For Whom Poverty Status Is Known	170,891	99.0%
Low-Income Individuals	24,143	14.1%
Limited English Proficiency (LEP) Individuals	10,804	6.8%
Youth Population (Under 18)	49,649	28.8%
Population 5 and Over	159,823	92.6%
Population 18 and Over	122,955	71.2%
Population 65 and Over	18,404	10.7%
Zero-Car Households	1,570	3.1%
Veteran Population	7,172	5.8%
Population With a Disability	18,976	11.1%
Median Age	33.8	-
Median Household Income	$89,485	-

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Kaufman County Population Over 65



N

ACCESS NORTH TEXAS

0 5 10 Miles

0% - 8%
9% - 17%
18% - 28%
29% - 52%
53% - 100%

Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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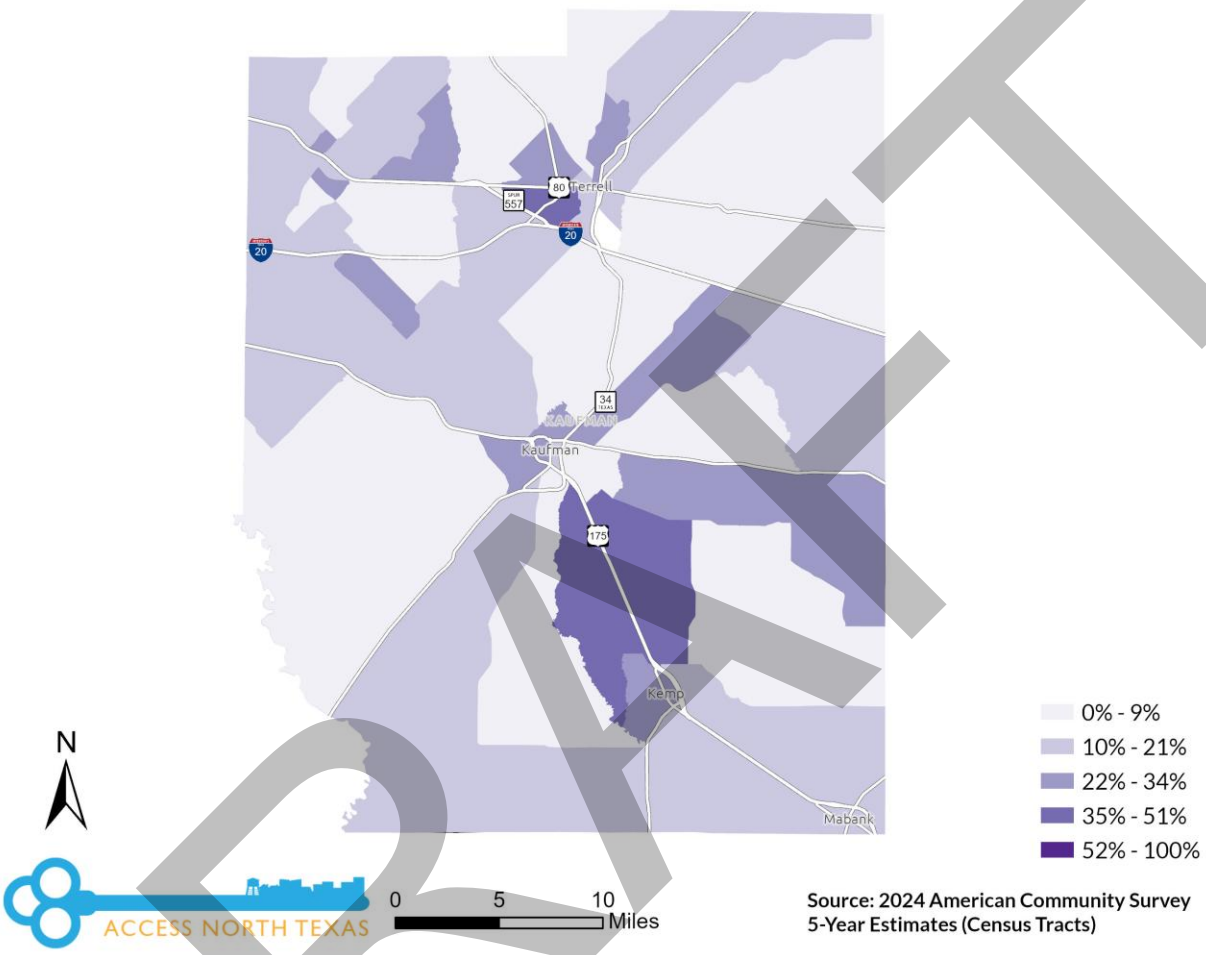
Kaufman County Persons with Disabilities



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Kaufman County Persons Low-Income Individuals



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Kaufman County Zero-Car Households



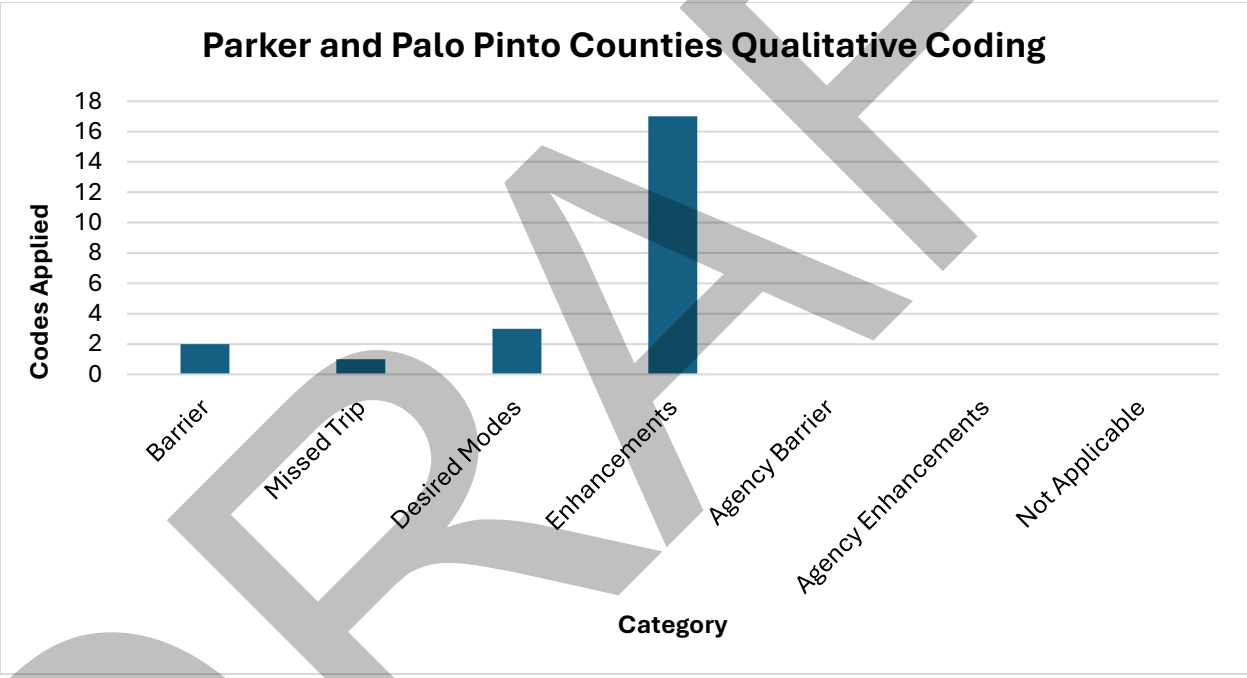
Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Parker and Palo Pinto Counties

By Category

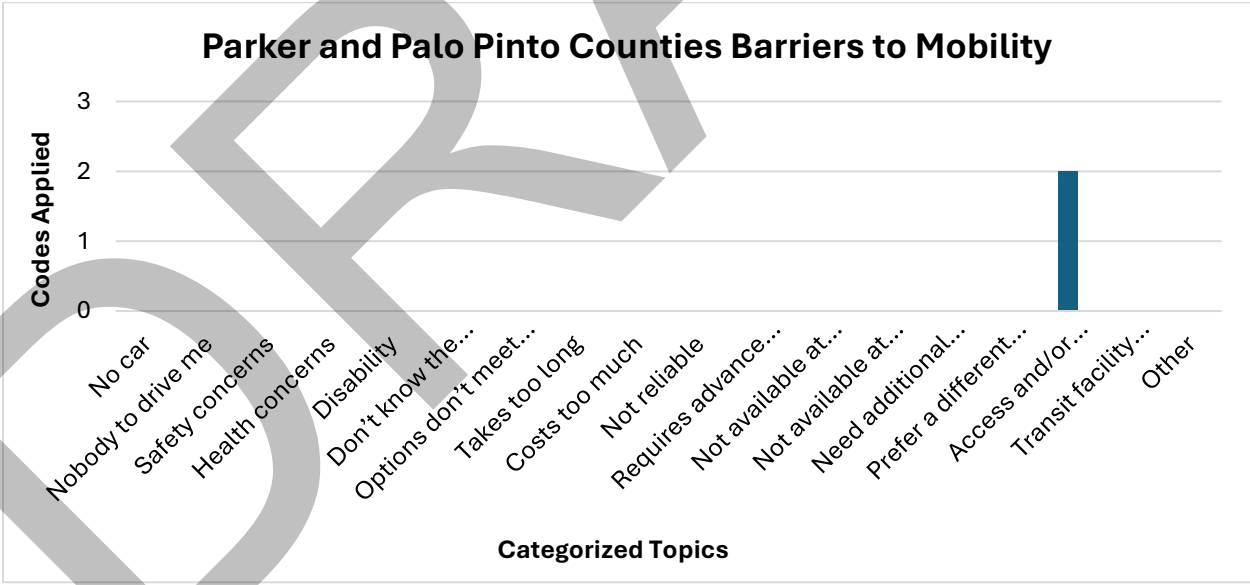
Category	Codes Applied
Barrier	2
Missed Trip	1
Desired Modes	3
Enhancements	17
Agency Barrier	0
Agency Enhancements	0
Not Applicable	0
Total	**23**



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Barriers

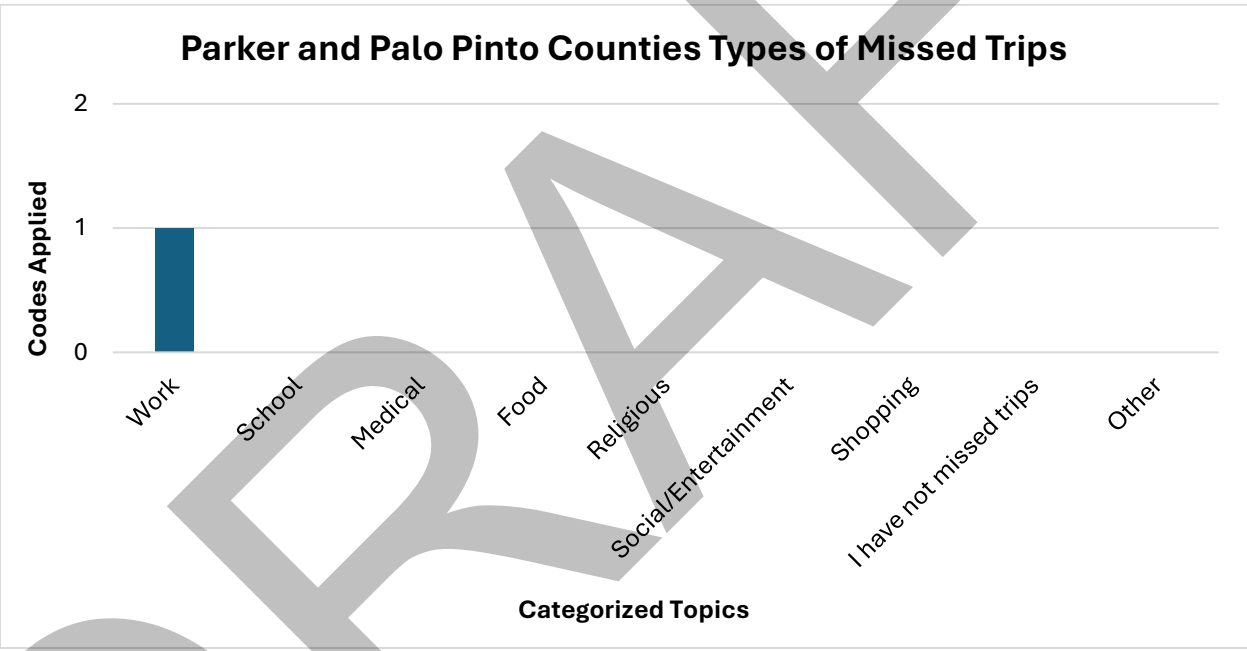
Topic	Codes Applied
No car	0
Nobody to drive me	0
Safety concerns	0
Health concerns	0
Disability	0
Don’t know the options	0
Options don’t meet my needs	0
Takes too long	0
Costs too much	0
Not reliable	0
Requires advance reservation	0
Not available at needed locations	0
Not available at days and times needed	0
Need additional assistance boarding and exiting vehicles	0
Prefer a different mode	0
Access and/or availability of service	2
Transit facility and/or operational issues	0
Other	0
Total	**2**



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Types of Missed Trips

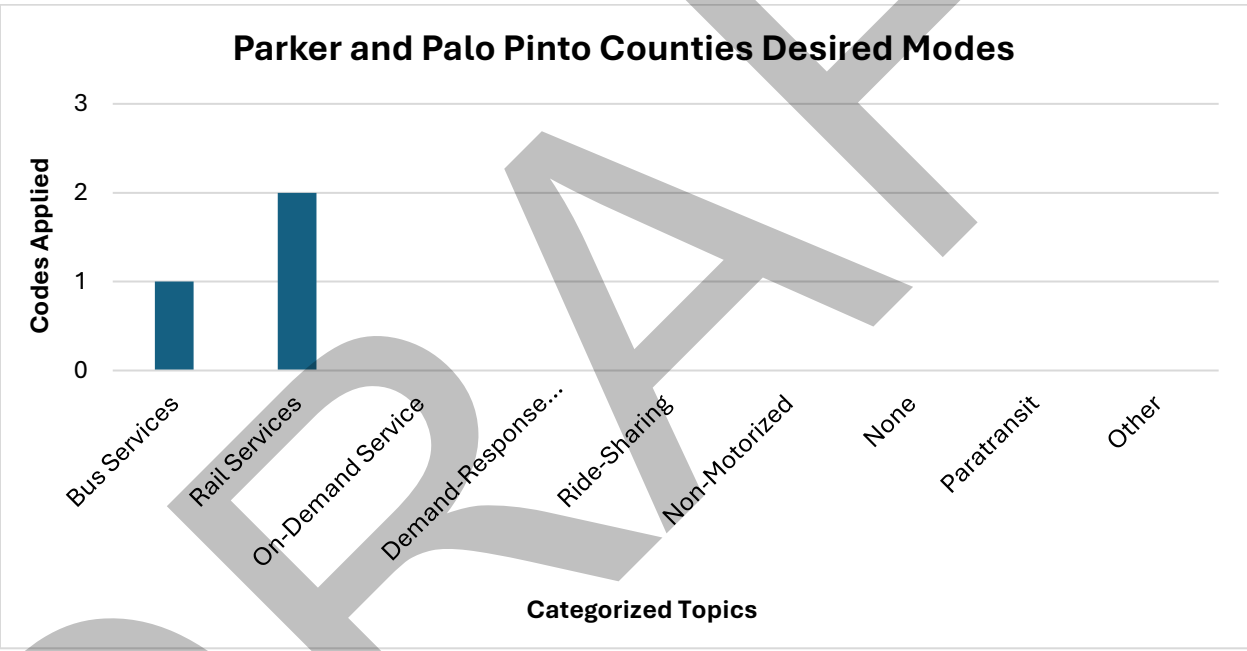
Topic	Codes Applied
Work	1
School	0
Medical	0
Food	0
Religious	0
Social/Entertainment	0
Shopping	0
I have not missed trips	0
Other	0
Total	**1**



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Desired Modes

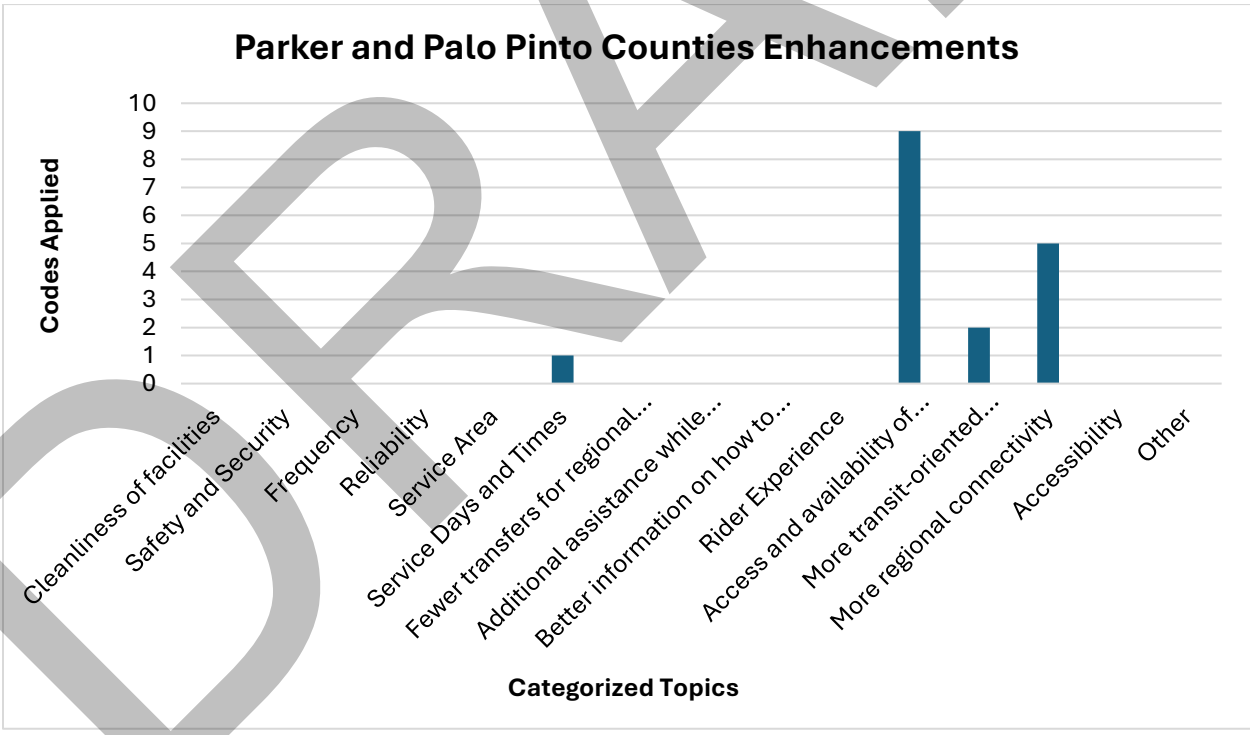
Topic	Codes Applied
Bus Services	1
Rail Services	2
On-Demand Service	0
Demand-Response Service	0
Ride-Sharing	0
Non-Motorized	0
None	0
Paratransit	0
Other	0
Total	**3**



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Enhancements

Topic	Codes Applied
Cleanliness of facilities	0
Safety and security	0
Frequency	0
Reliability	0
Service area	0
Service days and times	1
Fewer transfers for regional trips	0
Additional assistance while using transit	0
Better information on how to use transit	0
Rider experience	0
Access and availability of service	9
More transit-oriented infrastructure	2
More regional connectivity	5
Accessibility	0
Other	0
Total	**17**



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Agency Barriers (No Chart)

Topic	Codes Applied
Driver shortages and reliability	0
Limited capacity	0
Financial cuts, restrictions, or limitations	0
Connectivity to other services	0
Communication challenges with stakeholders and organizations	0
Infrastructure not meeting needs	0
Inefficient application processes for eligibility-based services	0
Other	0
Total	**0**

Agency Enhancements (No Chart)

Topic	Codes Applied
Optimize services, scheduling, transfers, and/or connections	0
Hire more drivers and staff or fill vacant positions	0
Service area study and/or analysis	0
Expand service area	0
Add transportation modes	0
Increase, improve, or upgrade facilities	0
Additional funding opportunities	0
Resolve infrastructure needs	0
Optimize internal processes	0
Explore technology to enhance accessibility	0
Effective fare management	0
Increase safety and security at transit facilities	0
Offer ADA compliant services	0
Other	0
Total	**0**

Not Applicable (No Chart)

Topic	Codes Applied
Not Applicable	0

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Locations Needing Connectivity

This table includes locations identified through outreach as needing connectivity and/or improved connectivity. Locations may vary based on feedback.

Locations	**Identified Needs**
Fort Worth to Aledo	1
Aledo	1
Mineral Wells to Weatherford	2
Mineral Wells to Fort Worth	1
Mineral Wells to Weatherford College	1
Parker County overall	3
Places of employment	1
Lockheed Headquarters	1
Downtown Fort Worth	1
Weatherford	1
Western Lake Estates	1

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Demographics

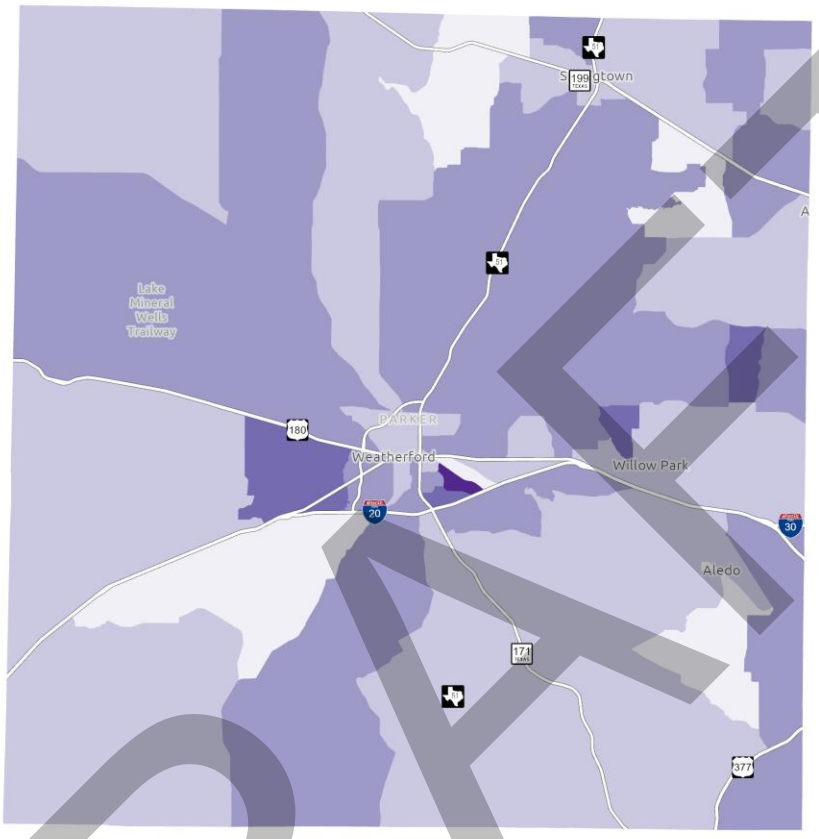
Parker County Demographics	2024 ACS 5-Year Estimates	
	Value	***Percent***
Total Population	165,168	-
Total Households	56,437	-
Total Minority	34,456	20.9%
Total White, Non-Hispanic	130,712	79.1%
Total White	137,359	83.2%
Total Black	2,158	1.3%
Total American Indian or Alaska Native	744	0.5%
Total Asian	1,443	0.9%
Total Native Hawaiian or Pacific Islander	126	0.1%
Total Some Other Race	3,958	2.4%
Total Two or More Races	19,380	11.7%
Total Not Hispanic or Latino	140,922	85.3%
Total Hispanic or Latino	24,246	14.7%
Individuals For Whom Poverty Status Is Known	163,184	98.8%
Low-Income Individuals	16,926	10.4%
Limited English Proficiency (LEP) Individuals	4,842	3.1%
Youth Population (Under 18)	40,730	24.7%
Population 5 and Over	155,351	94.1%
Population 18 and Over	124,438	75.3%
Population 65 and Over	26,355	16.0%
Zero-Car Households	1,747	3.1%
Veteran Population	12,251	9.9%
Population With a Disability	22,434	13.7%
Median Age	39.1	-
Median Household Income	$104,443	-

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Palo Pinto County Demographics	2024 ACS 5-Year Estimates	
	Value	***Percent***
Total Population	29,295	-
Total Households	11,234	-
Total Minority	7,906	27.0%
Total White, Non-Hispanic	21,389	73.0%
Total White	23,144	79.0%
Total Black	698	2.4%
Total American Indian or Alaska Native	370	1.3%
Total Asian	255	0.9%
Total Native Hawaiian or Pacific Islander	0	0.0%
Total Some Other Race	1,492	5.1%
Total Two or More Races	3,336	11.4%
Total Not Hispanic or Latino	23,261	79.4%
Total Hispanic or Latino	6,034	20.6%
Individuals For Whom Poverty Status Is Known	29,008	99.0%
Low-Income Individuals	5,876	20.3%
Limited English Proficiency (LEP) Individuals	1,031	3.7%
Youth Population (Under 18)	6,809	23.2%
Population 5 and Over	27,581	94.1%
Population 18 and Over	22,486	76.8%
Population 65 and Over	6,008	20.5%
Zero-Car Households	459	4.1%
Veteran Population	1,827	8.1%
Population With a Disability	5,049	17.4%
Median Age	41.6	-
Median Household Income	$67,674	-

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Parker County Population Over 65



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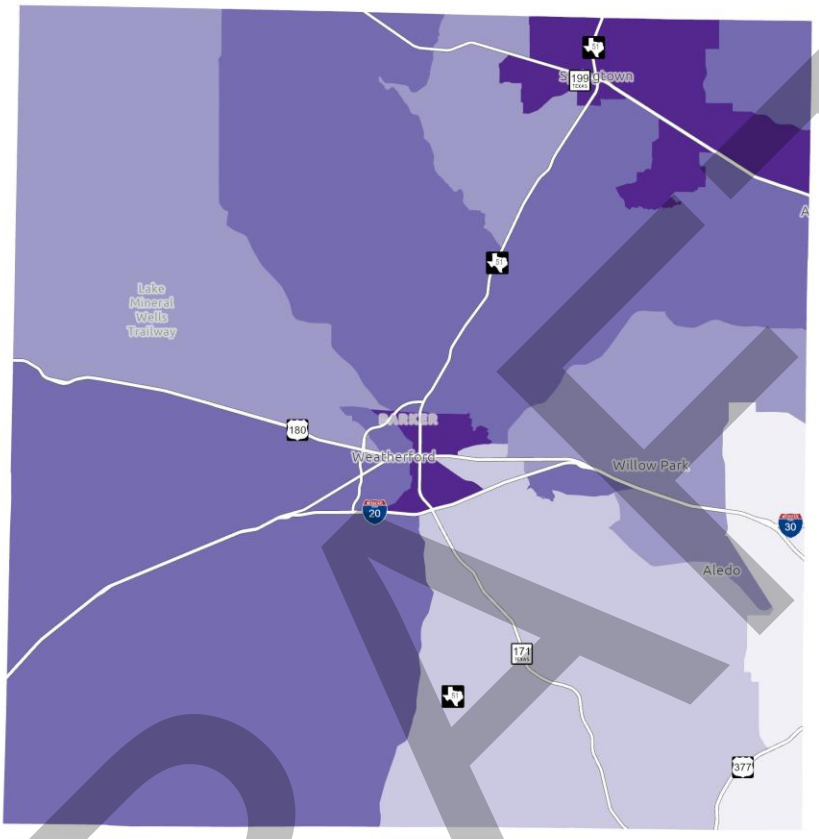
0 5 10 Miles

0% - 8%
9% - 17%
18% - 28%
29% - 52%
53% - 100%

Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

DRAFT

Parker County Persons with Disabilities



N

ACCESS NORTH TEXAS

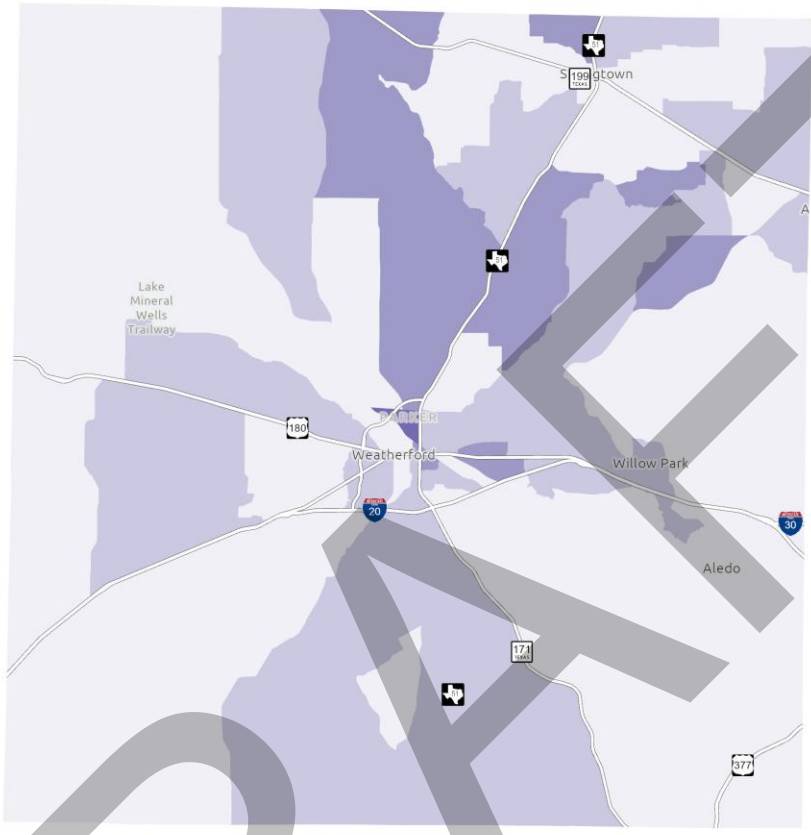
0 5 10 Miles

0% - 6%
7% - 10%
11% - 13%
14% - 18%
19% - 36%

Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Parker County Persons Low-Income Individuals



N

ACCESS NORTH TEXAS

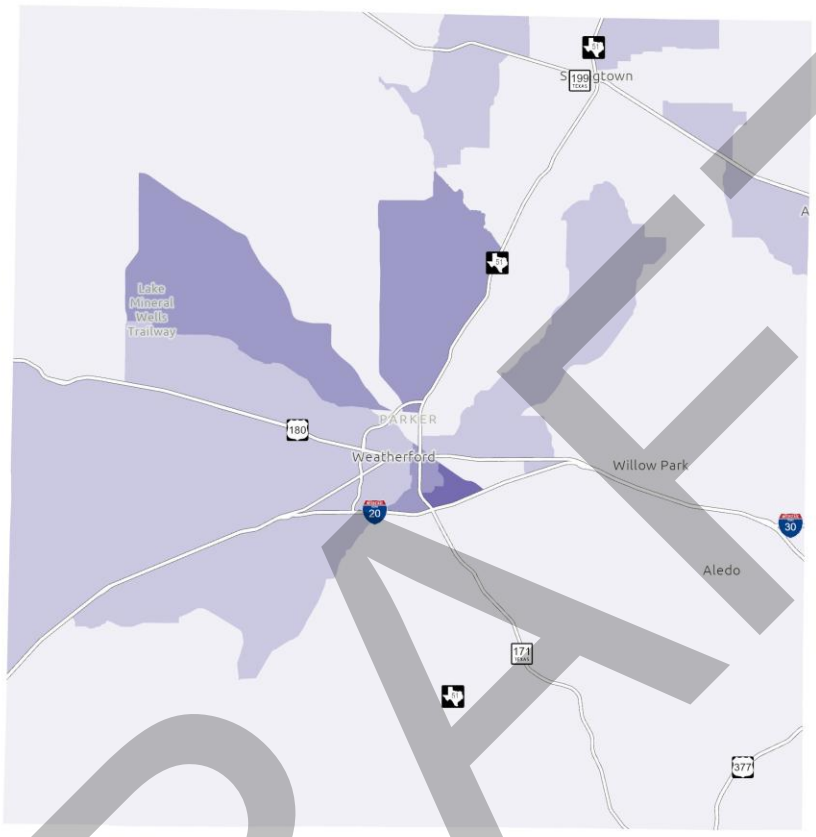
0 5 10 Miles

0% - 9%
10% - 21%
22% - 34%
35% - 51%
52% - 100%

Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Parker County Zero-Car Households



N

ACCESS NORTH TEXAS

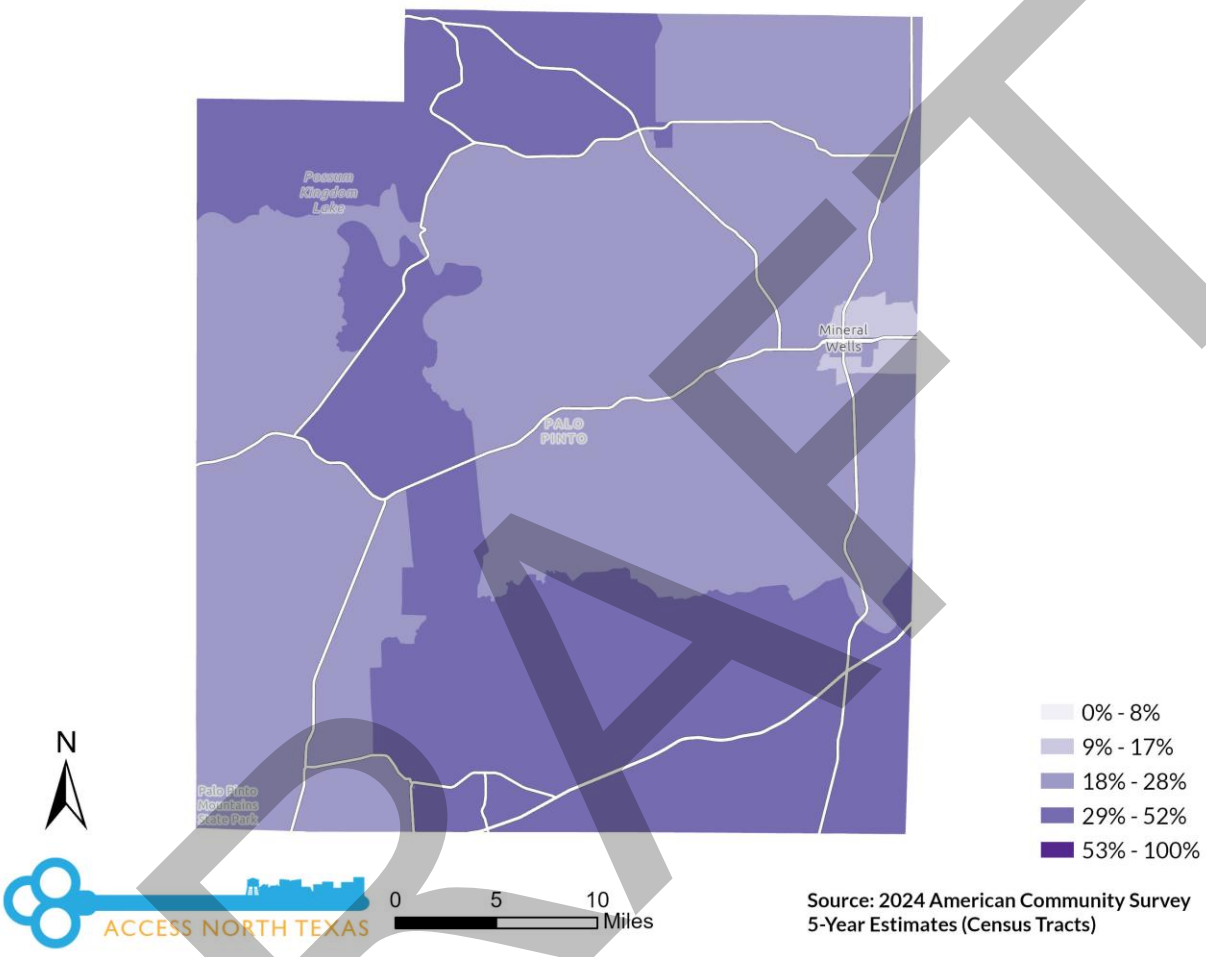
0 5 10 Miles

0% - 3%
4% - 9%
10% - 19%
20% - 33%
34% - 69%

Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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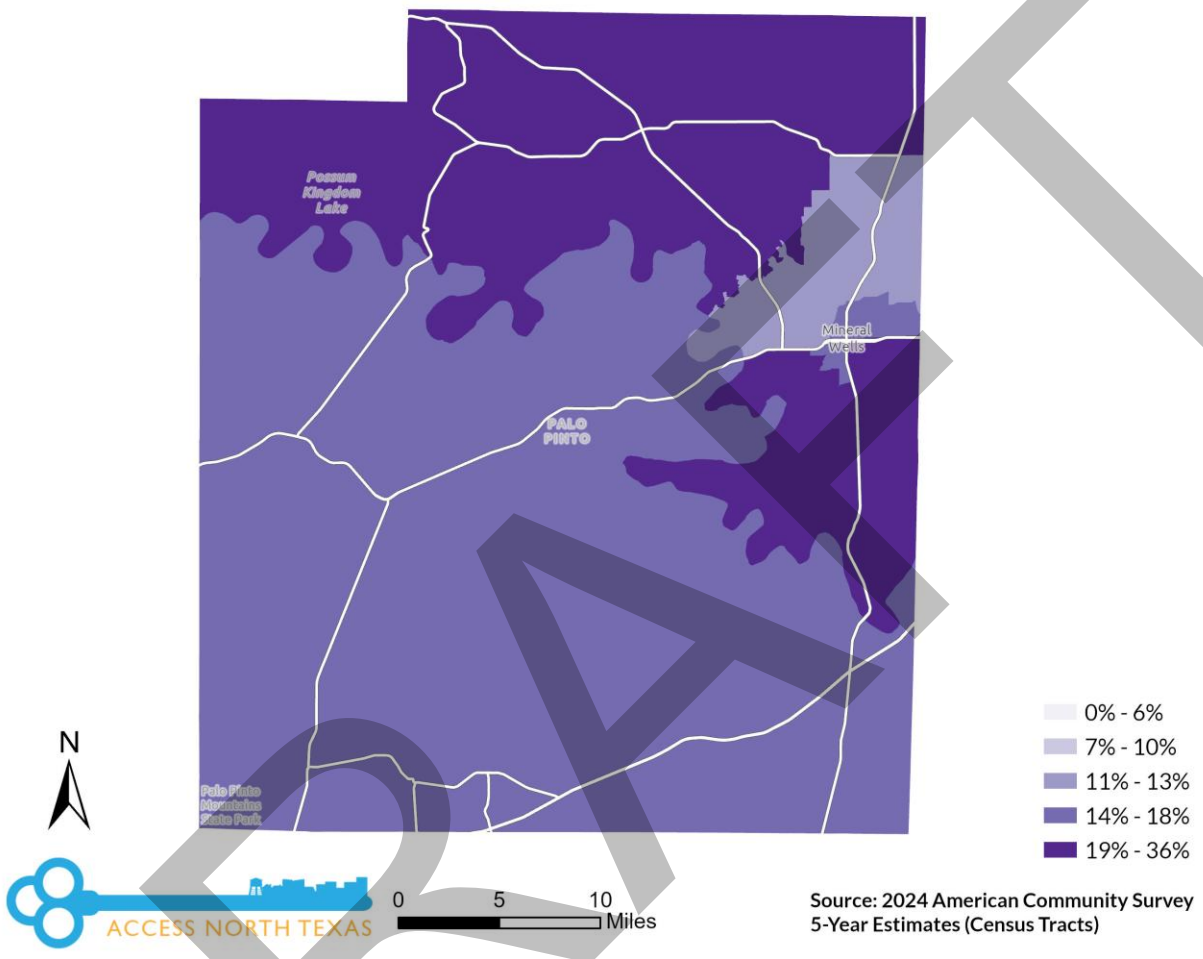
Palo Pinto County Population Over 65



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Palo Pinto County Persons with Disabilities



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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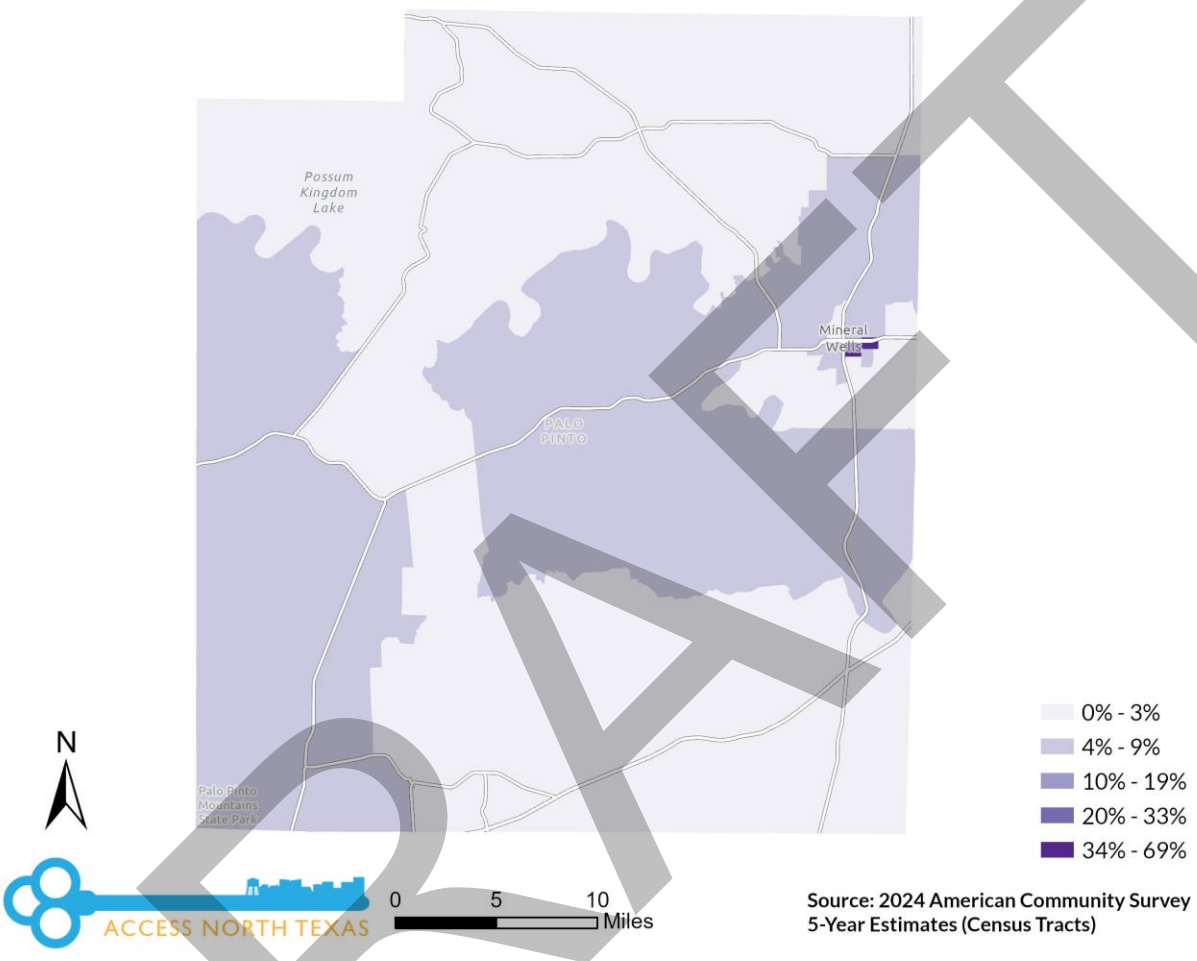
Palo Pinto County Persons Low-Income Individuals



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Palo Pinto County Zero-Car Households



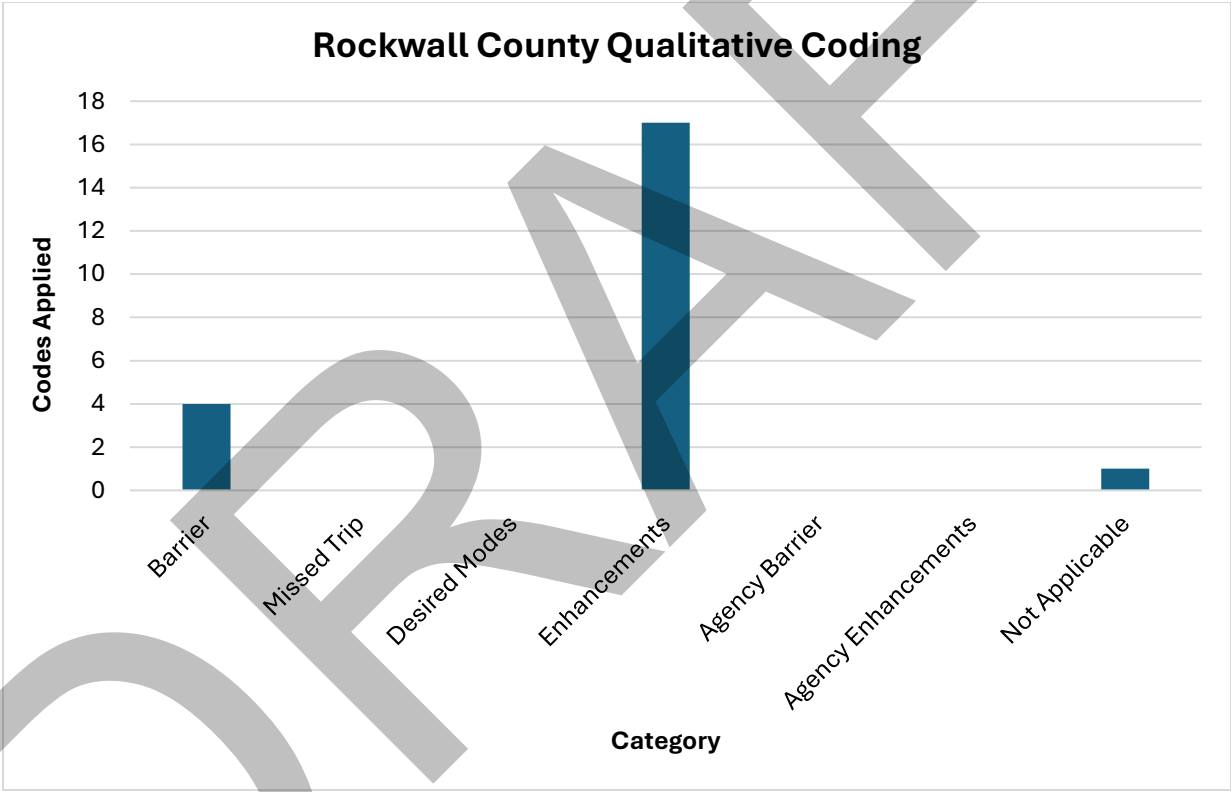
Source: 2024 American Community Survey 5-Year Estimates (Census Tracts)

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Rockwall County

By Category

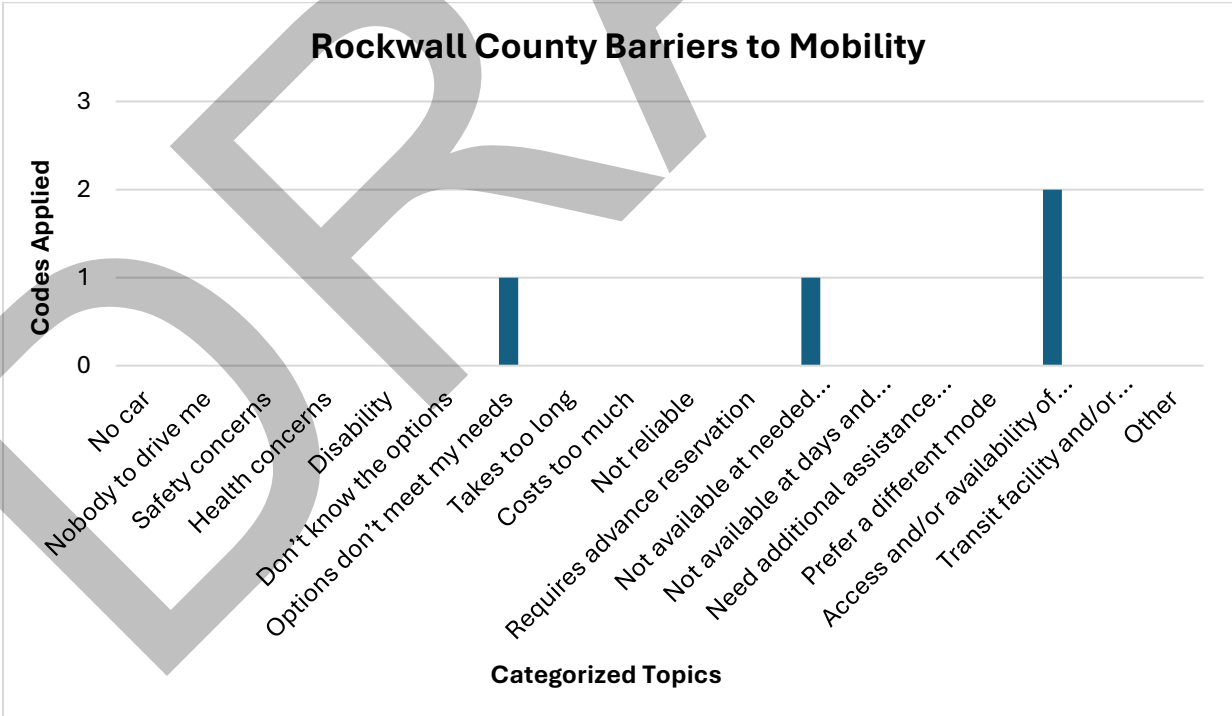
Category	Codes Applied
Barrier	4
Missed Trip	0
Desired Modes	0
Enhancements	17
Agency Barrier	0
Agency Enhancements	0
Not Applicable	1
Total	**22**



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Barriers

Topic	Codes Applied
No car	0
Nobody to drive me	0
Safety concerns	0
Health concerns	0
Disability	0
Don’t know the options	0
Options don’t meet my needs	1
Takes too long	0
Costs too much	0
Not reliable	0
Requires advance reservation	0
Not available at needed locations	1
Not available at days and times needed	0
Need additional assistance boarding and exiting vehicles	0
Prefer a different mode	0
Access and/or availability of service	2
Transit facility and/or operational issues	0
Other	0
Total	**4**



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Types of Missed Trips (No Chart)

Topic	Codes Applied
Work	0
School	0
Medical	0
Food	0
Religious	0
Social/Entertainment	0
Shopping	0
I have not missed trips	0
Other	0
Total	**0**

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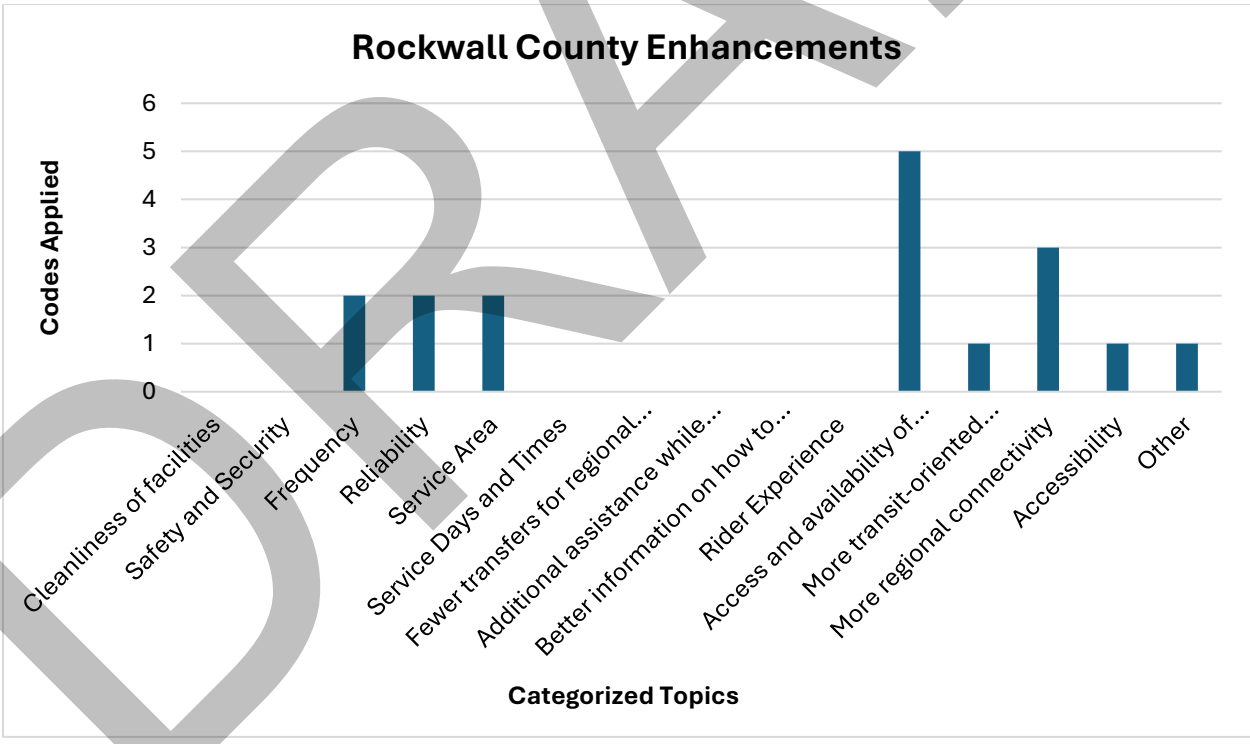
Desired Modes (No Chart)

Topic	Codes Applied
Bus Services	0
Rail Services	0
On-Demand Service	0
Demand-Response Service	0
Ride-Sharing	0
Non-Motorized	0
None	0
Paratransit	0
Other	0
Total	**0**

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Enhancements

Topic	Codes Applied
Cleanliness of facilities	0
Safety and security	0
Frequency	2
Reliability	2
Service area	2
Service days and times	0
Fewer transfers for regional trips	0
Additional assistance while using transit	0
Better information on how to use transit	0
Rider experience	0
Access and availability of service	5
More transit-oriented infrastructure	1
More regional connectivity	3
Accessibility	1
Other	1
Total	**17**



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Agency Barriers (No Chart)

Topic	Codes Applied
Driver shortages and reliability	0
Limited capacity	0
Financial cuts, restrictions, or limitations	0
Connectivity to other services	0
Communication challenges with stakeholders and organizations	0
Infrastructure not meeting needs	0
Inefficient application processes for eligibility-based services	0
Other	0
Total	**0**

Agency Enhancements (No Chart)

Topic	Codes Applied
Optimize services, scheduling, transfers, and/or connections	0
Hire more drivers and staff or fill vacant positions	0
Service area study and/or analysis	0
Expand service area	0
Add transportation modes	0
Increase, improve, or upgrade facilities	0
Additional funding opportunities	0
Resolve infrastructure needs	0
Optimize internal processes	0
Explore technology to enhance accessibility	0
Effective fare management	0
Increase safety and security at transit facilities	0
Offer ADA compliant services	0
Other	0
Total	**0**

Not Applicable (No Chart)

Topic	Codes Applied
Not Applicable	1

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Locations Needing Connectivity

This table includes locations identified through outreach as needing connectivity and/or improved connectivity. Locations may vary based on feedback.

Locations	**Identified Needs**
Airports	1
Retail stores	1
Regional connectivity	1
Rockwall County overall	3
Employment centers	1
Residential	1
Medical services	1
Parks	1

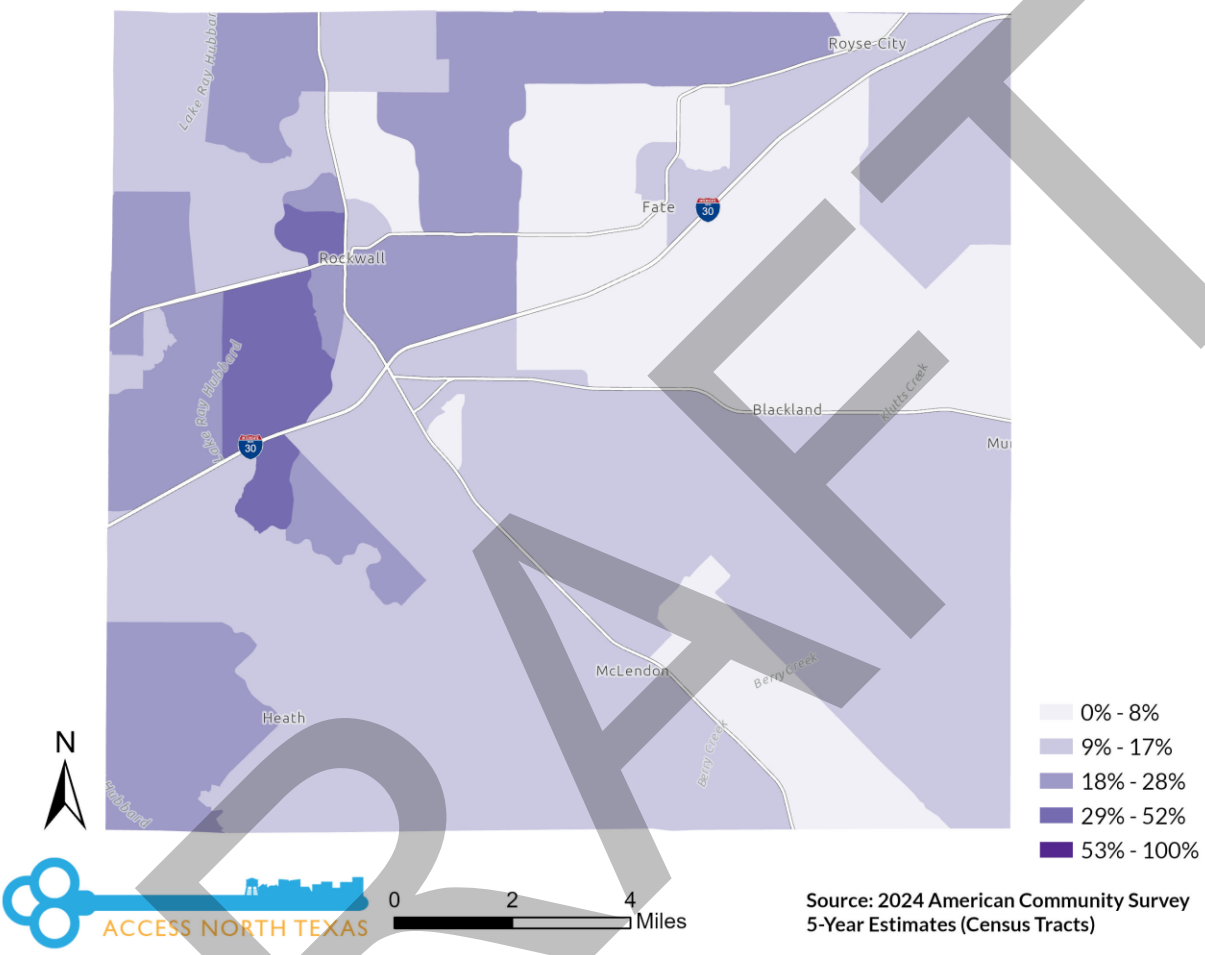
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Demographics

Rockwall County Demographics	2024 ACS 5-Year Estimates	
	Value	***Percent***
Total Population	123,617	-
Total Households	41,237	-
Total Minority	45,773	37.0%
Total White, Non-Hispanic	77,844	63.0%
Total White	83,523	67.6%
Total Black	11,479	9.3%
Total American Indian or Alaska Native	559	0.5%
Total Asian	4,322	3.5%
Total Native Hawaiian or Pacific Islander	81	0.1%
Total Some Other Race	6,314	5.1%
Total Two or More Races	17,339	14.0%
Total Not Hispanic or Latino	97,894	79.2%
Total Hispanic or Latino	25,723	20.8%
Individuals For Whom Poverty Status Is Known	122,551	99.1%
Low-Income Individuals	6,766	5.5%
Limited English Proficiency (LEP) Individuals	4,975	4.3%
Youth Population (Under 18)	32,755	26.5%
Population 5 and Over	116,213	94.0%
Population 18 and Over	90,862	73.5%
Population 65 and Over	15,613	12.6%
Zero-Car Households	859	2.1%
Veteran Population	6,850	7.5%
Population With a Disability	11,114	9.1%
Median Age	37.5	-
Median Household Income	$127,981	-

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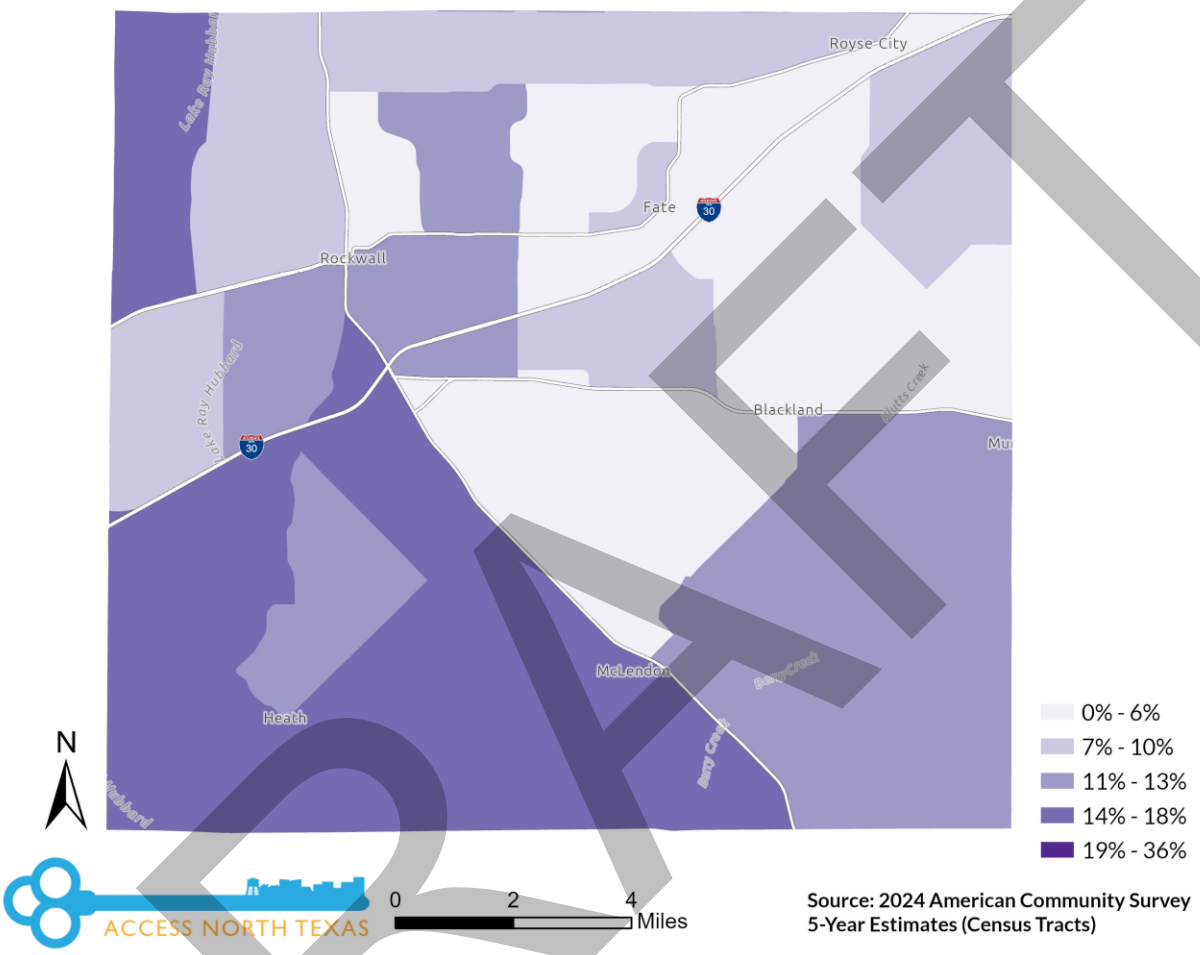
Rockwall County Population Over 65



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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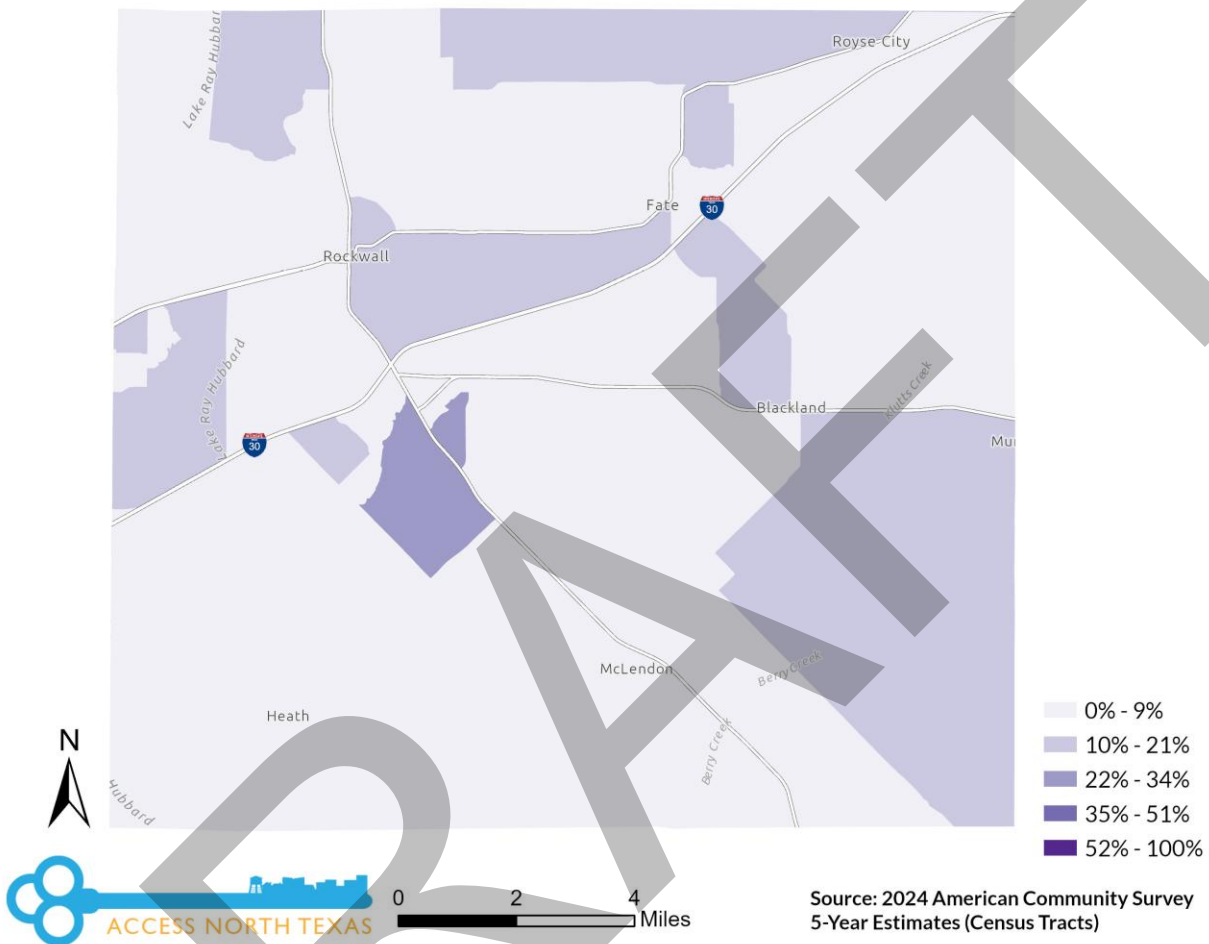
Rockwall County Persons with Disabilities



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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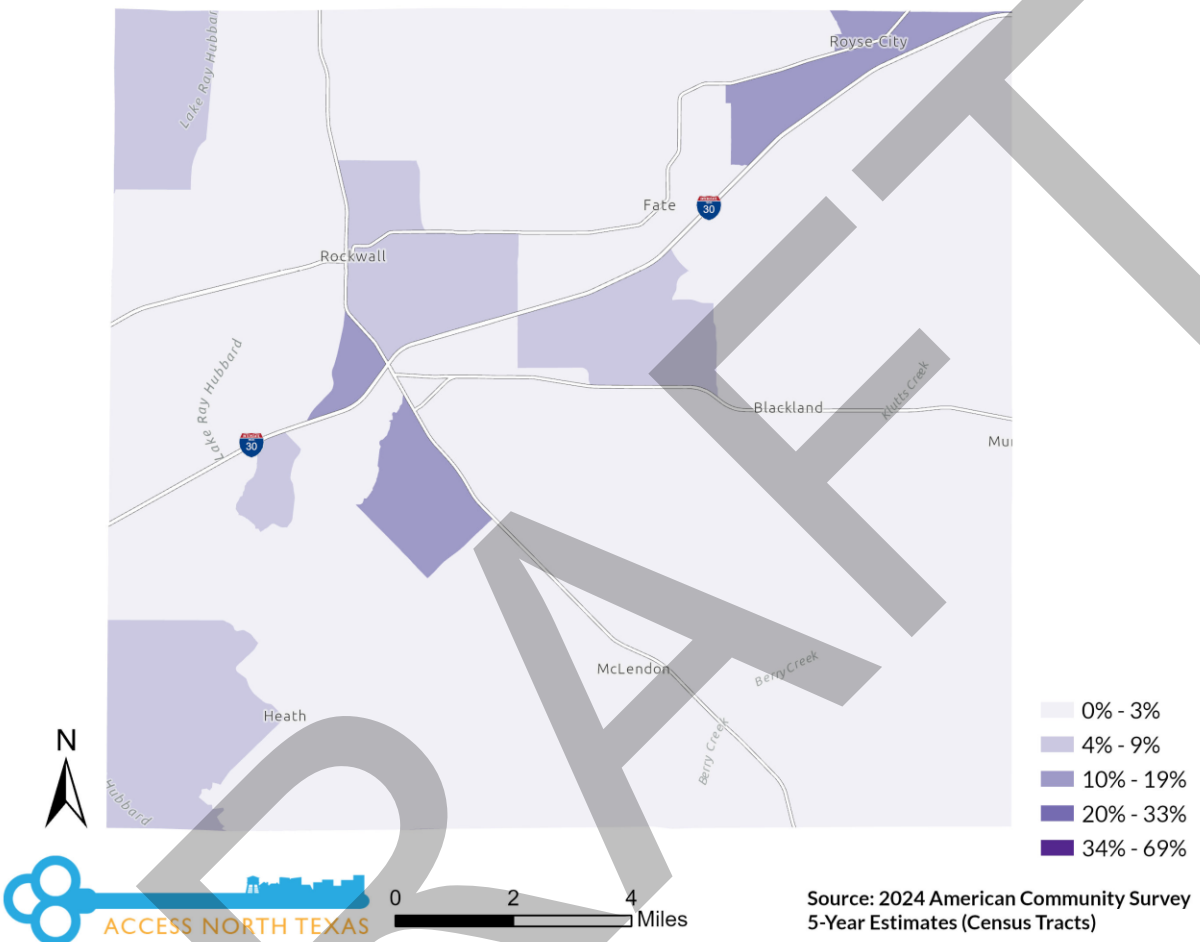
Rockwall County Persons Low-Income Individuals



Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Rockwall County Zero-Car Households



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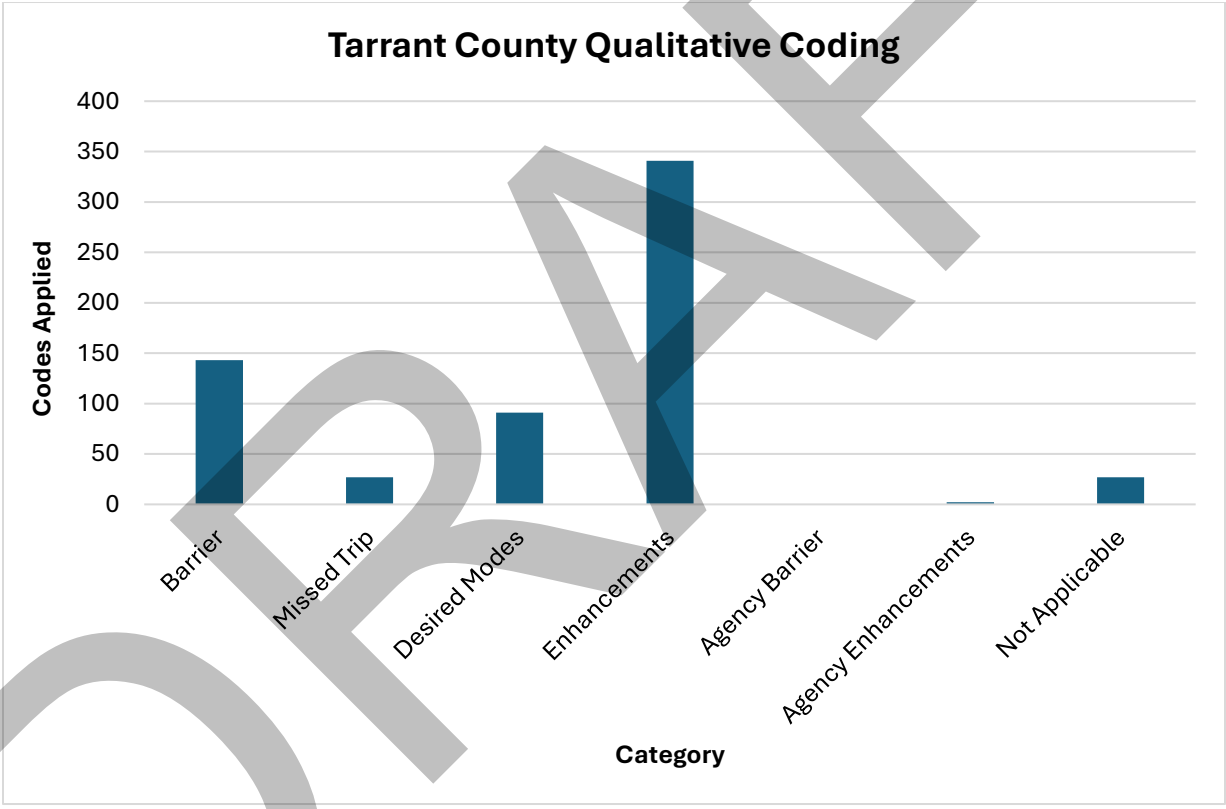
Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Tarrant County

By Category

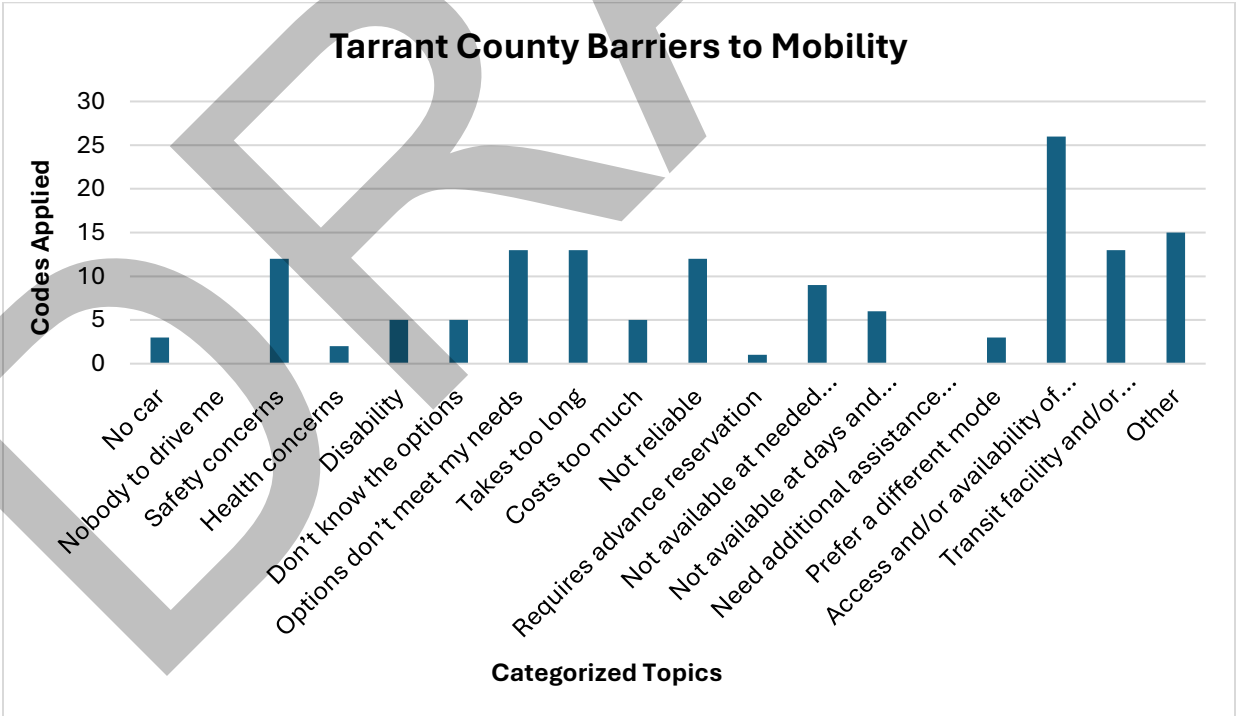
Category	Codes Applied
Barrier	143
Missed Trip	27
Desired Modes	91
Enhancements	341
Agency Barrier	0
Agency Enhancements	2
Not Applicable	27
Total	**631**



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Barriers

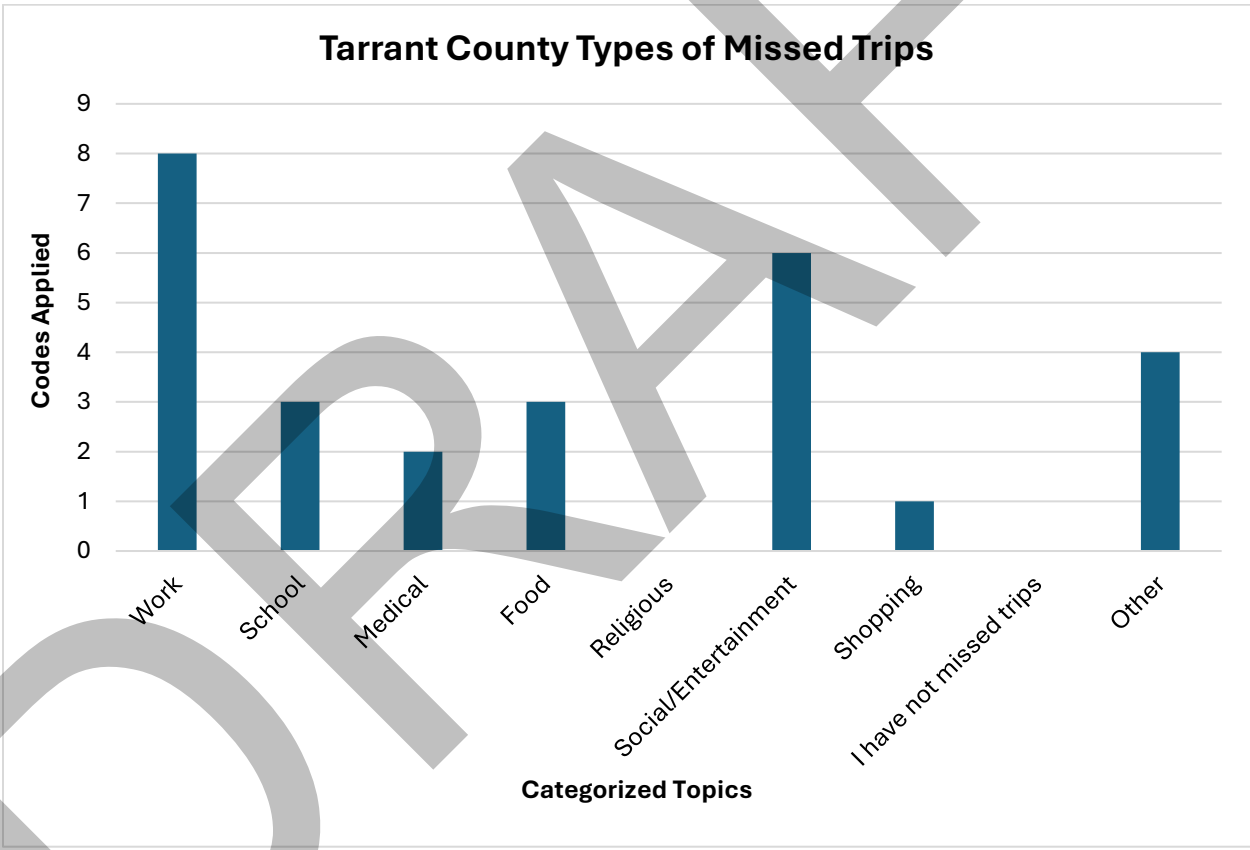
Topic	Codes Applied
No car	3
Nobody to drive me	0
Safety concerns	12
Health concerns	2
Disability	5
Don’t know the options	5
Options don’t meet my needs	13
Takes too long	13
Costs too much	5
Not reliable	12
Requires advance reservation	1
Not available at needed locations	9
Not available at days and times needed	6
Need additional assistance boarding and exiting vehicles	0
Prefer a different mode	3
Access and/or availability of service	26
Transit facility and/or operational issues	13
Other	15
Total	**143**



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Types of Missed Trips

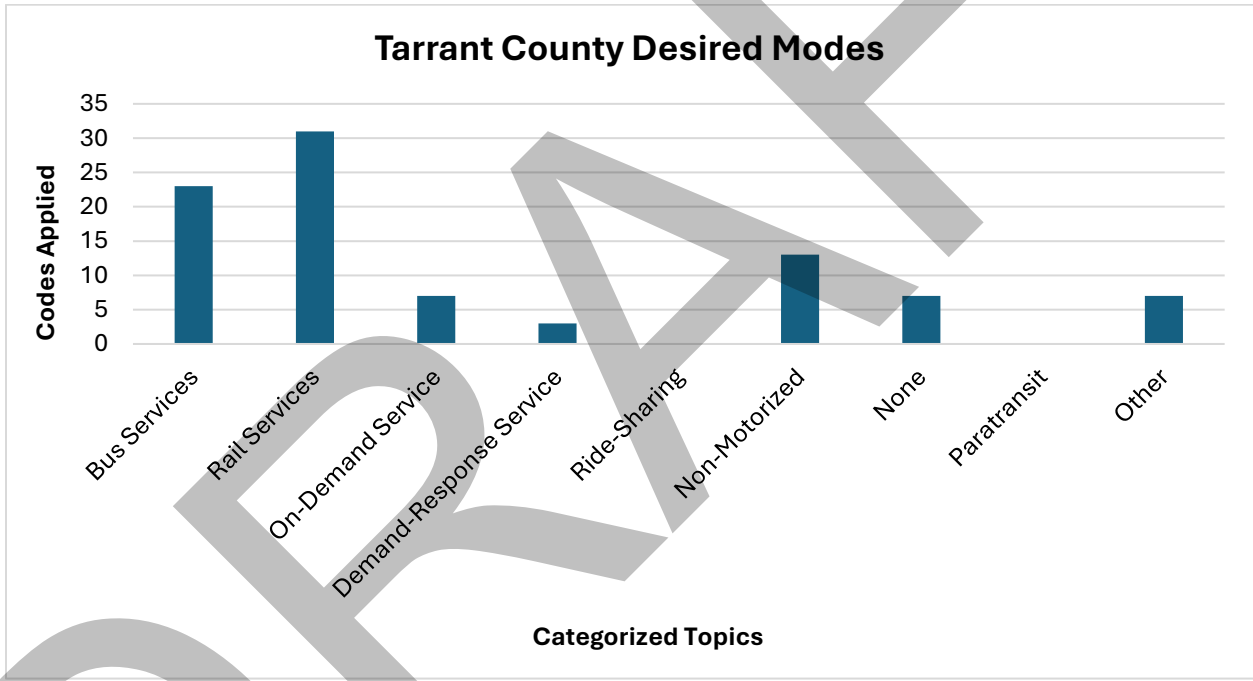
Topic	Codes Applied
Work	8
School	3
Medical	2
Food	3
Religious	0
Social/Entertainment	6
Shopping	1
I have not missed trips	0
Other	4
Total	**27**



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Desired Modes

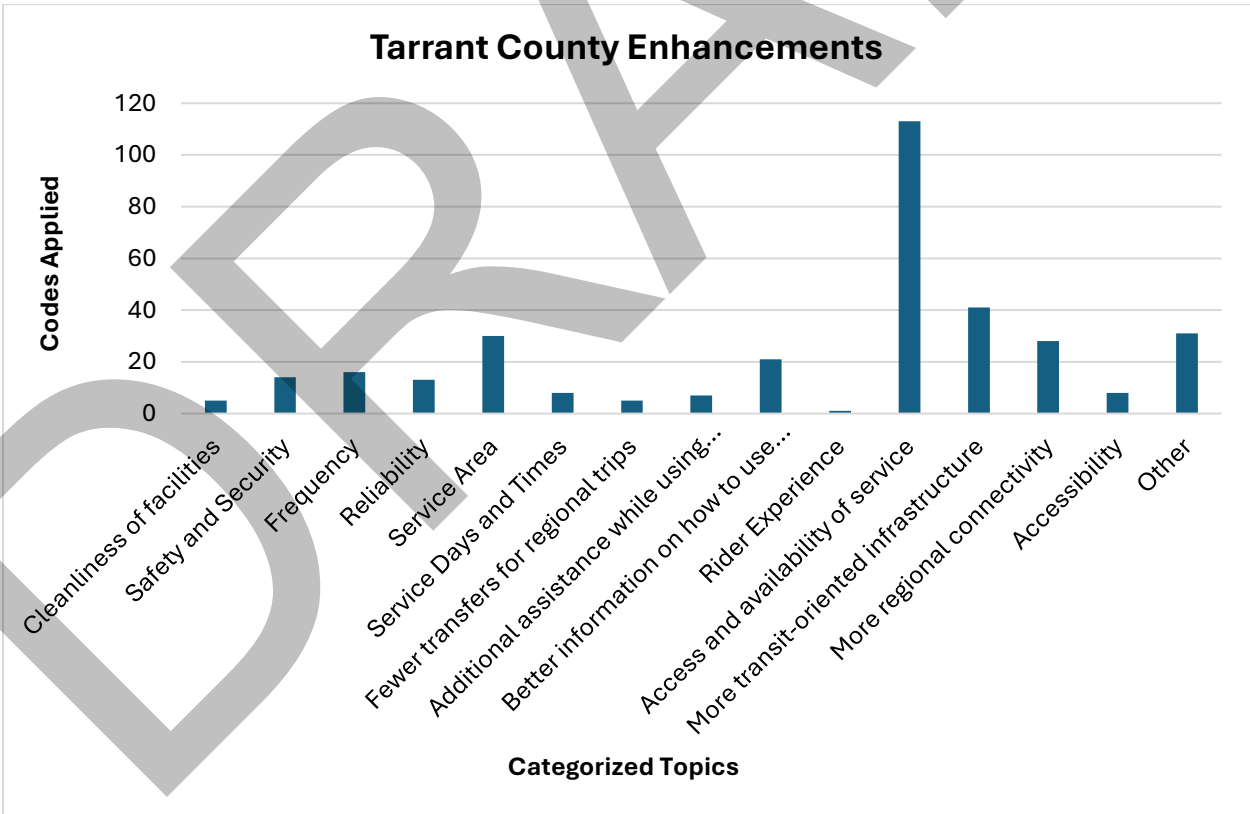
Topic	Codes Applied
Bus Services	23
Rail Services	31
On-Demand Service	7
Demand-Response Service	3
Ride-Sharing	0
Non-Motorized	13
None	7
Paratransit	0
Other	7
Total	**91**



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Enhancements

Topic	Codes Applied
Cleanliness of facilities	5
Safety and security	14
Frequency	16
Reliability	13
Service area	30
Service days and times	8
Fewer transfers for regional trips	5
Additional assistance while using transit	7
Better information on how to use transit	21
Rider experience	1
Access and availability of service	113
More transit-oriented infrastructure	41
More regional connectivity	28
Accessibility	8
Other	31
Total	**341**



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Agency Barriers (No Chart)

Topic	Codes Applied
Driver shortages and reliability	0
Limited capacity	0
Financial cuts, restrictions, or limitations	0
Connectivity to other services	0
Communication challenges with stakeholders and organizations	0
Infrastructure not meeting needs	0
Inefficient application processes for eligibility-based services	0
Other	0
Total	**0**

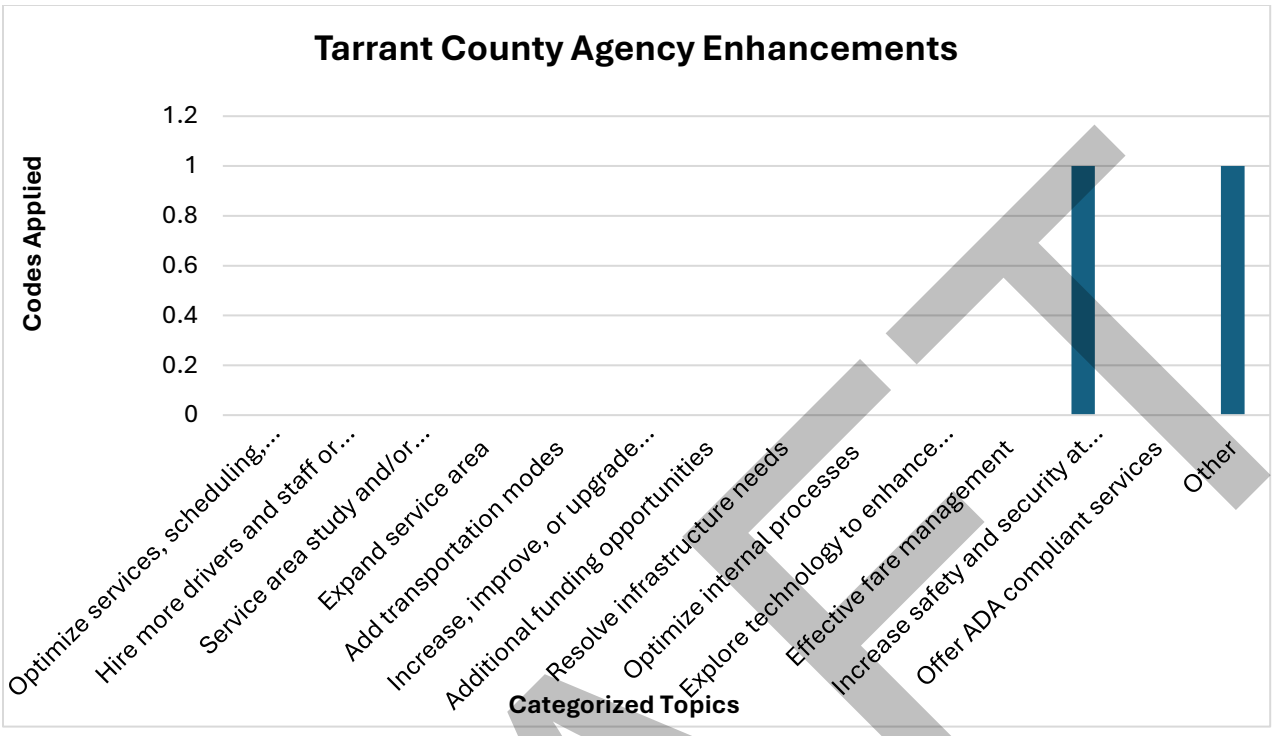
Agency Enhancements

Topic	Codes Applied
Optimize services, scheduling, transfers, and/or connections	0
Hire more drivers and staff or fill vacant positions	0
Service area study and/or analysis	0
Expand service area	0
Add transportation modes	0
Increase, improve, or upgrade facilities	0
Additional funding opportunities	0
Resolve infrastructure needs	0
Optimize internal processes	0
Explore technology to enhance accessibility	0
Effective fare management	0
Increase safety and security at transit facilities	1
Offer ADA compliant services	0
Other	1
Total	**2**

Not Applicable (No Chart)

Topic	Codes Applied
Not Applicable	27

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Tarrant County Agency Enhancements
Codes Applied
1.2
1
0.8
0.6
0.4
0.2
0
Optimize services, scheduling,...
Hire more drivers and staff or...
Service area study and/or...
Expand service area
Add transportation modes
Increase, improve, or upgrade...
Additional funding opportunities
Resolve infrastructure needs
Optimize internal processes
Explore technology to enhance...
Effective fare management
Increase safety and security at...
Offer ADA compliant services
Other
Categorized Topics

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Locations Needing Connectivity

This table includes locations identified through outreach as needing connectivity and/or improved connectivity. Locations may vary based on feedback.

Locations	**Identified Needs**
SH 360 and SH 161 corridors	1
Area Suburbs	1
Arlington	22
Arlington to Austin	1
Arlington to Dallas	2
Arlington to Fort Worth	2
Arlington to San Antonio	1
AT&T Stadium to other stadiums	1
Bedford	2
Benbrook	2
Bicycle and pedestrian connections to transit facilities	1
Bicycling and pedestrian connectivity	6
Bike connections	1
Camps and facilities for adults with disabilities	1
Dallas to Austin	1
Dallas to San Antonio	1
Denton to Tarrant	1
DFW Airport	2
Doctors, hospitals, and medical facilities	2
Downtown Fort Worth	2
Downtown Fort Worth to Mansfield entertainment	1
Downtown Fort Worth to Mansfield hotels	1
Downtown Fort Worth to Mansfield Stadium	1
Downtown Station (Fort Worth Central Station) to Dallas Love Field	1
Education facilities	1
Entertainment areas and districts	1
Euless	1
Event venues	1
Family/social connections	1
Fire and police training centers	1
Fort Worth	4
Fort Worth to Arlington	1
Fort Worth to Cleburne	2
Fort Worth to Crowley	1
Fort Worth to Grapevine	1
Fort Worth to IH 20	1

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Locations	Identified Needs
Fort Worth to Joshua	1
Grand Prairie	1
Grand Prairie to Arlington	1
Grand Prairie to Airport	1
Grand Prairie to Dallas	1
Grand Prairie to Fort Worth	1
Haslet to Fort Worth	1
Haslet to surrounding suburbs	1
Homeless communities and facilities	1
Hulen & Bryant Irvin corridors	1
IH 20 corridor	1
Last Mile connections	1
Laundromat	1
Light rail stations overall	1
Mansfield	1
Midlothian	1
Mistletoe Boulevard	1
North Fort Worth	1
Northside Station	1
Northside TexRail Station	1
Orange Line Station to TexRail Station	1
Panther Island to Stockyards	1
Pather Island to Downtown	1
Pedestrian and bicycle connections to transit facilities	1
Pedestrian and bicycle connections to transit stops	1
Pedestrian to transit	1
Places if employment	2
Rail stations connections	1
Rail stations overall	1
Region overall	2
Regional	2
Religious destinations	1
Residential	2
Residential near Riverside	1
Residential to common destinations	1
Residential to employment	1
Residential to transit stops	1
Saginaw to Keller	1
Southside Fort Worth	1
Stockyards	1

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Locations	Identified Needs
Stockyards to Downtown	1
Stockyards to Panther Island	1
Suburbs in Tarrant County	1
Suburbs to grocery stores	1
Tarleton State University	1
Tarrant County	12
Tarrant County	8
Tarrant County overall	3
TexRail stations	3
TEXRail stations overall	1
Transit stations to residential	1
Transit stations to residential	1
Transit stop connection	1
Transit stop connections	1
Transit stop connections	1
Transit stop connectivity	1
TRE stations overall	1
TRE stations overall	1
Walking and biking connections	1
Walking and biking connections to transit stops	1
Watauga	1
West Fort Worth	1
Western Fort Worth	1

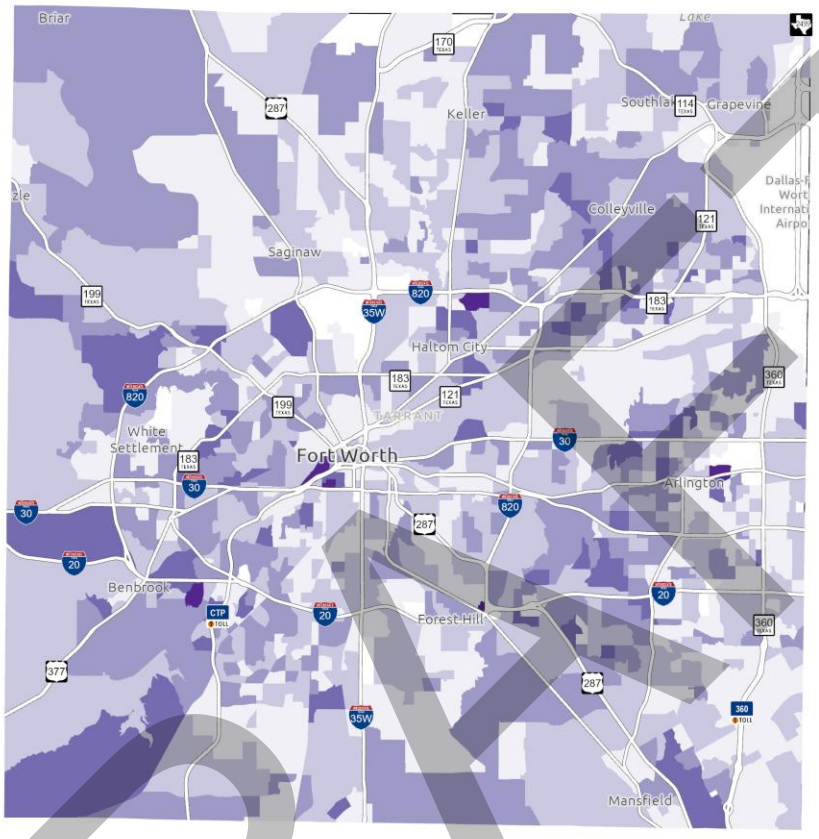
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Demographics

Tarrant County Demographics	2024 ACS 5-Year Estimates	
	Value	***Percent***
Total Population	2,167,390	-
Total Households	782,419	-
Total Minority	1,256,466	58.0%
Total White, Non-Hispanic	910,924	42.0%
Total White	1,044,807	48.2%
Total Black	383,072	17.7%
Total American Indian or Alaska Native	12,664	0.6%
Total Asian	132,937	6.1%
Total Native Hawaiian or Pacific Islander	4,144	0.2%
Total Some Other Race	182,220	8.4%
Total Two or More Races	407,546	18.8%
Total Not Hispanic or Latino	1,511,643	69.7%
Total Hispanic or Latino	655,747	30.3%
Individuals For Whom Poverty Status Is Known	2,136,011	98.6%
Low-Income Individuals	316,569	14.8%
Limited English Proficiency (LEP) Individuals	227,868	11.2%
Youth Population (Under 18)	550,017	25.4%
Population 5 and Over	2,028,780	93.6%
Population 18 and Over	1,617,373	74.6%
Population 65 and Over	266,889	12.3%
Zero-Car Households	36,180	4.6%
Veteran Population	99,576	6.2%
Population With a Disability	225,275	10.5%
Median Age	35.2	-
Median Household Income	$84,207	-

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Tarrant County Population Over 65



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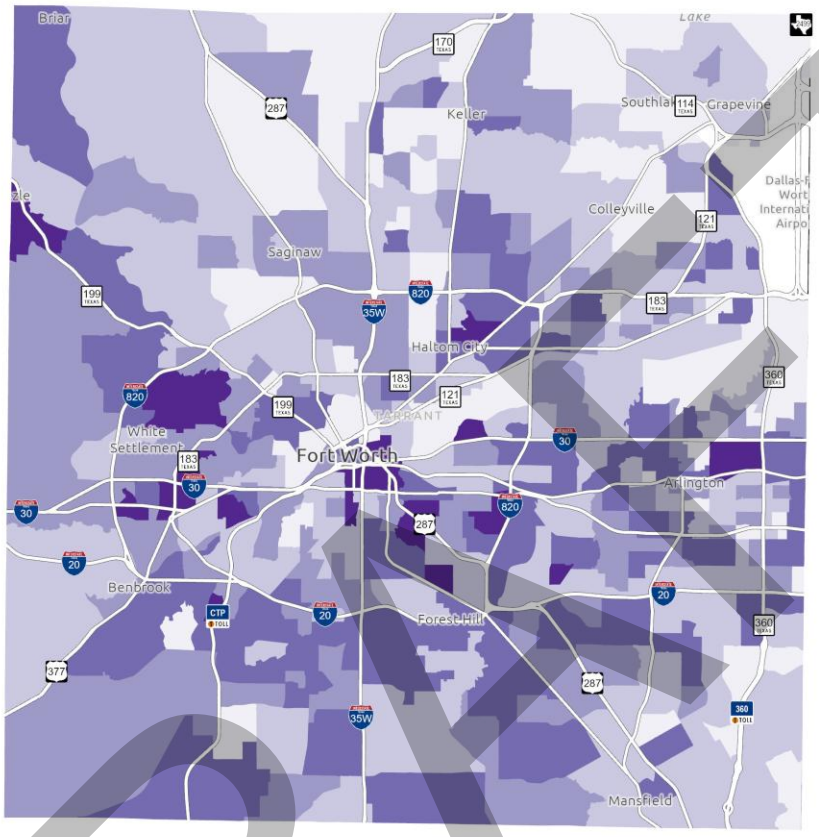
0 5 10 Miles

0% - 8%
9% - 17%
18% - 28%
29% - 52%
53% - 100%

Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Tarrant County Persons with Disabilities

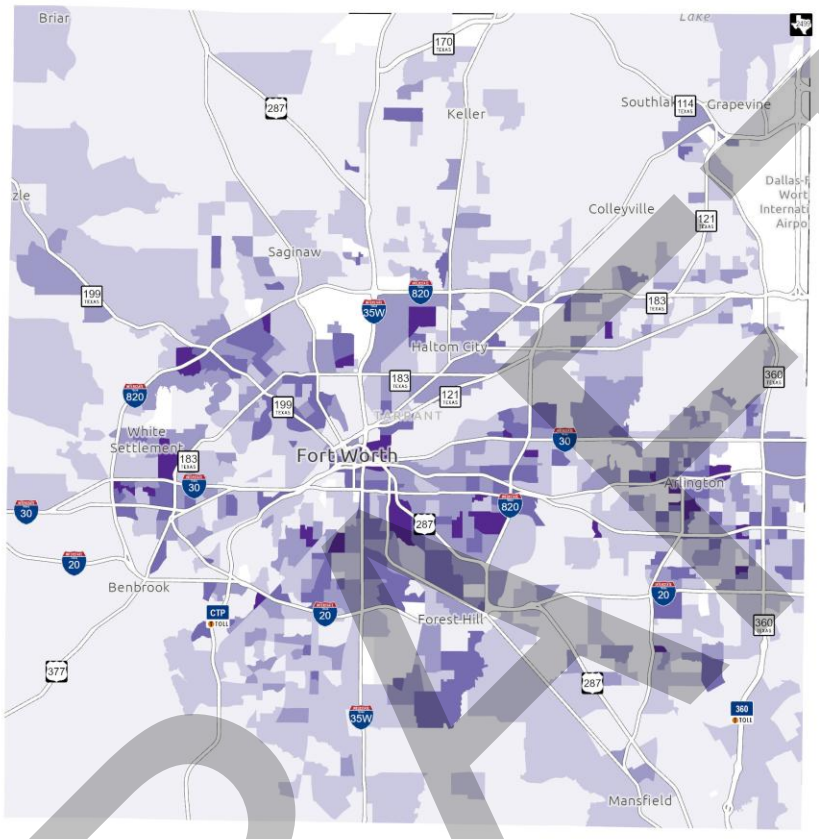


ACCESS NORTH TEXAS

Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Tarrant County Persons Low-Income Individuals



N

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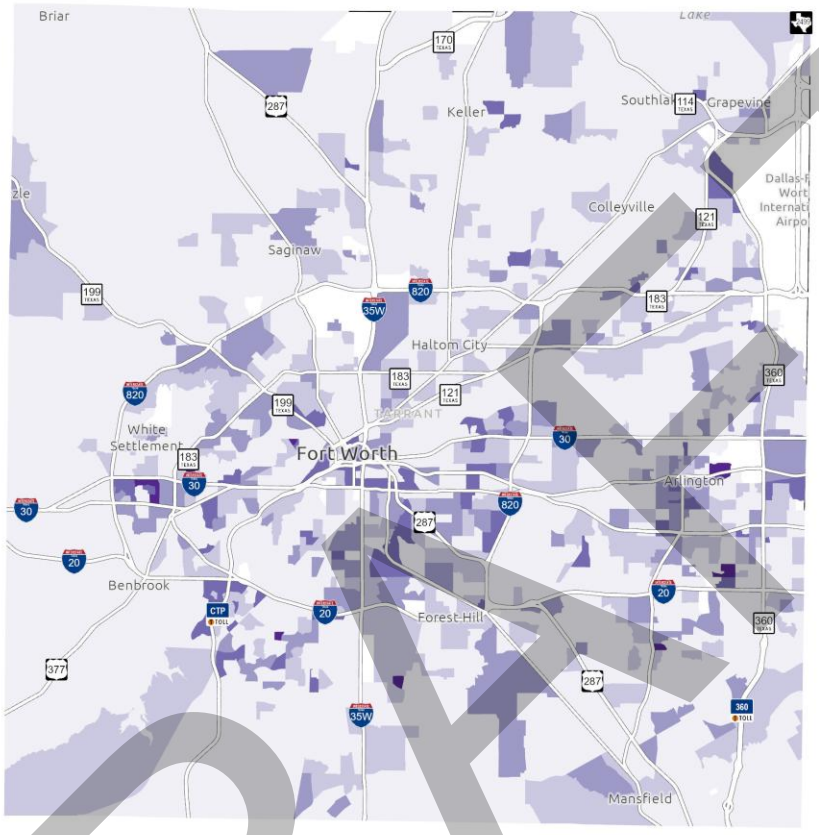
0 5 10 Miles

0% - 9%
10% - 21%
22% - 34%
35% - 51%
52% - 100%

Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

DRAFT

Tarrant County Zero-Car Households



N

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0 5 10 Miles

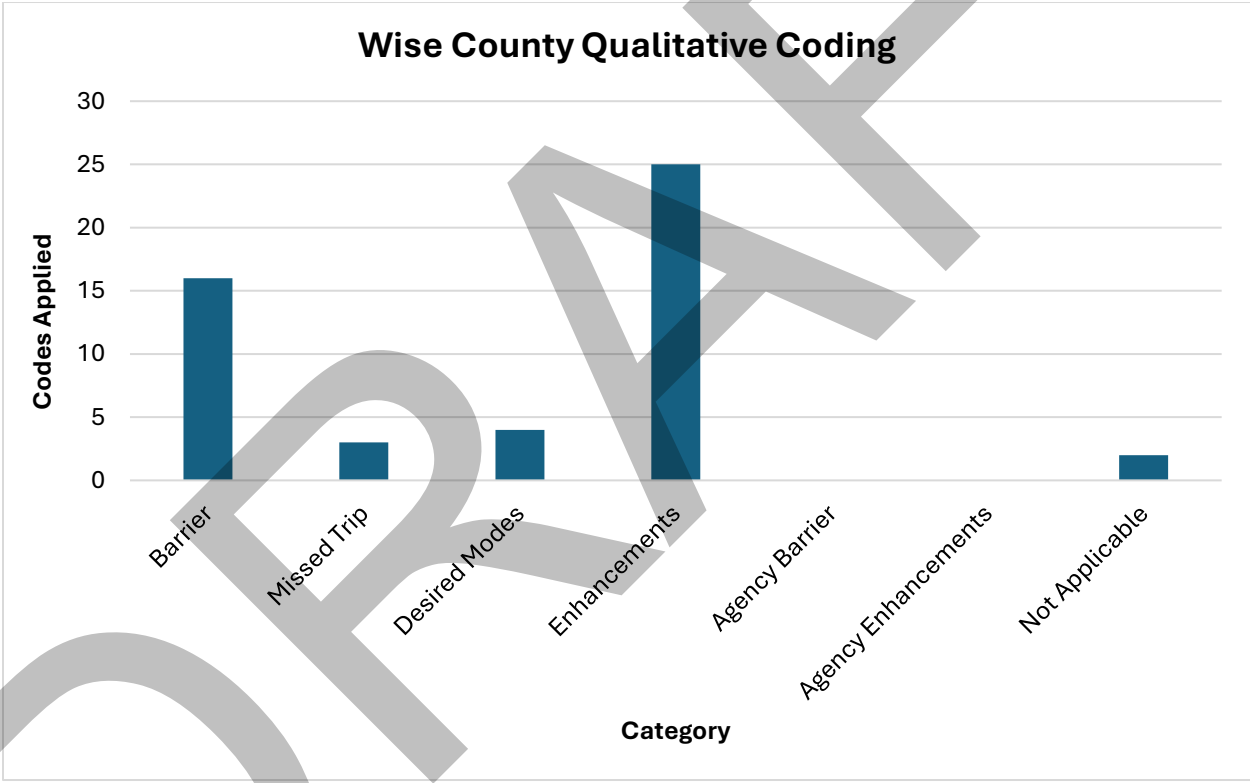
Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

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Wise County

By Category

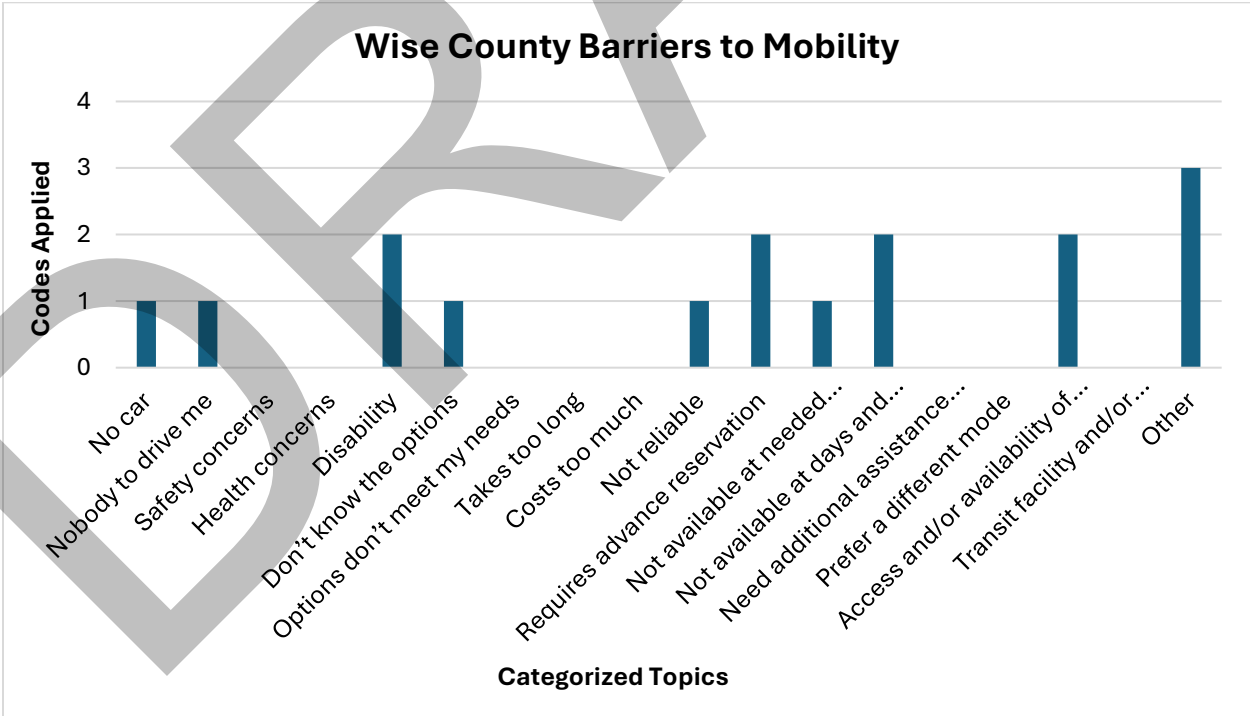
Category	Codes Applied
Barrier	16
Missed Trip	3
Desired Modes	4
Enhancements	25
Agency Barrier	0
Agency Enhancements	0
Not Applicable	2
Total	**50**



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Barriers

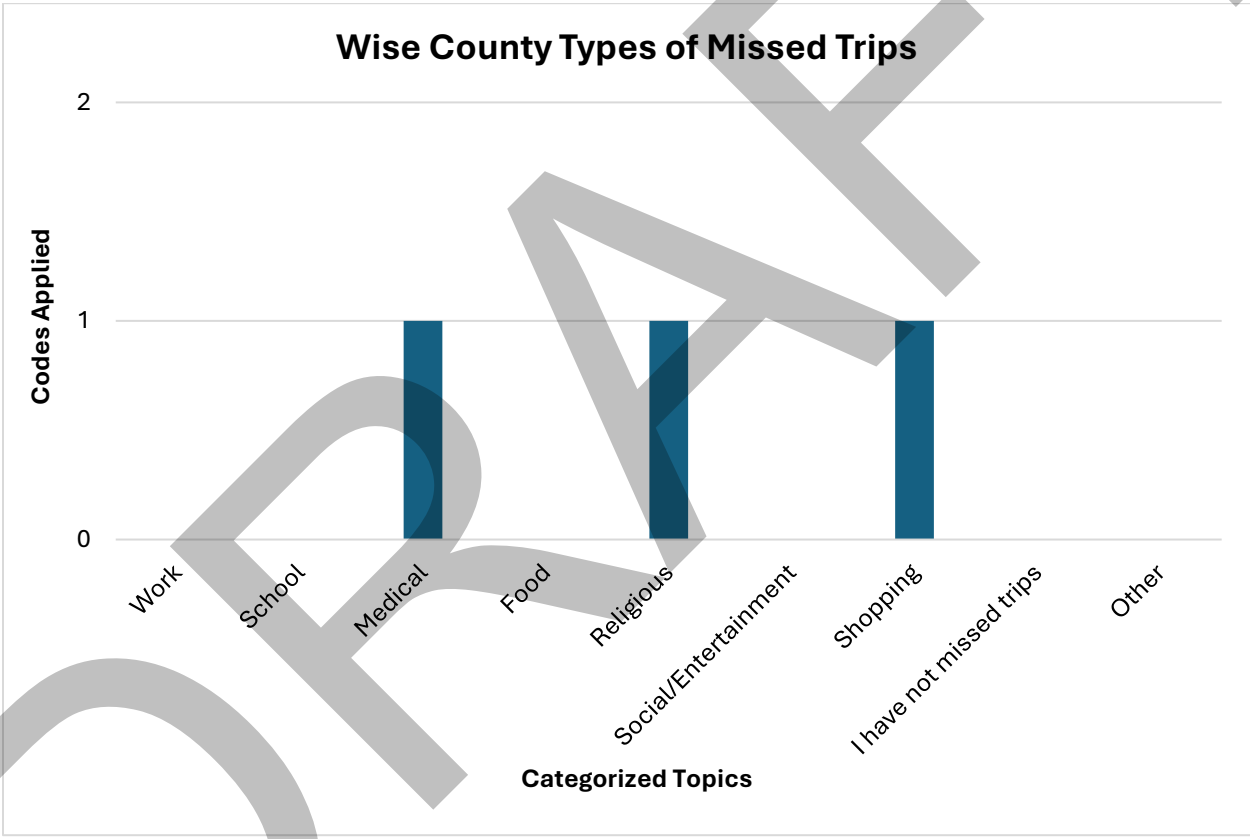
Topic	Codes Applied
No car	1
Nobody to drive me	1
Safety concerns	0
Health concerns	0
Disability	2
Don't know the options	1
Options don't meet my needs	0
Takes too long	0
Costs too much	0
Not reliable	1
Requires advance reservation	2
Not available at needed locations	1
Not available at days and times needed	2
Need additional assistance boarding and exiting vehicles	0
Prefer a different mode	0
Access and/or availability of service	2
Transit facility and/or operational issues	0
Other	3
Total	**16**



Types of Missed Trips

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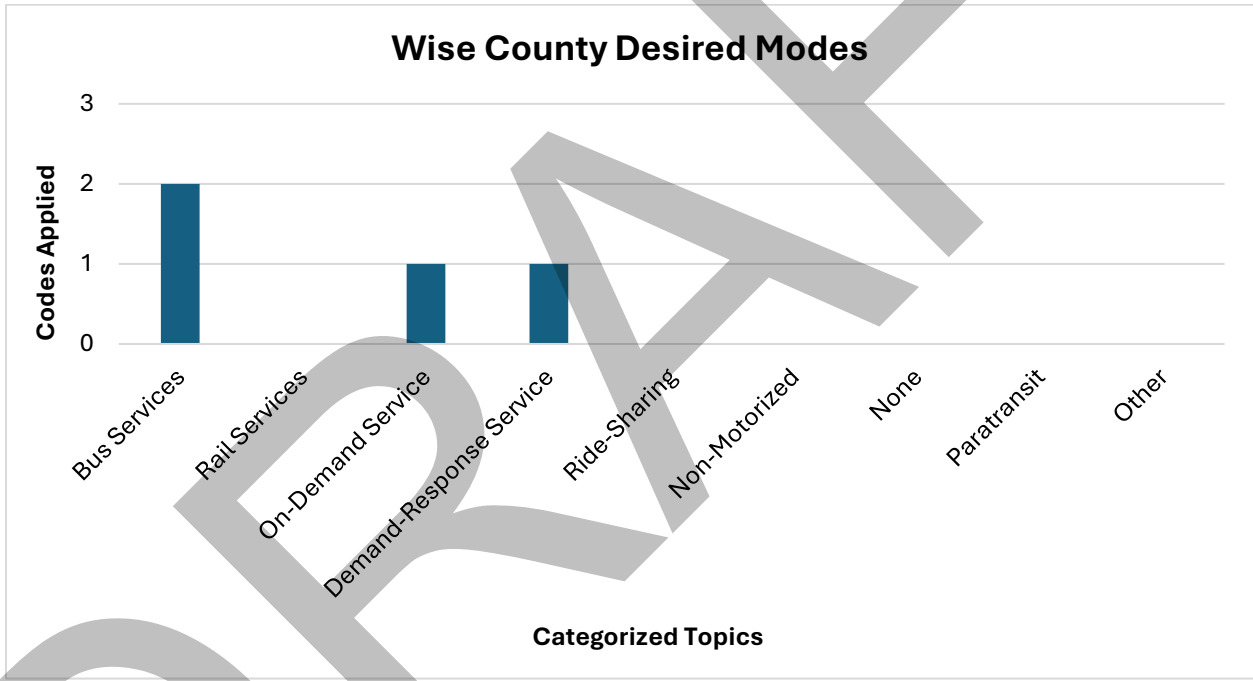
Topic	Codes Applied
Work	0
School	0
Medical	1
Food	0
Religious	1
Social/Entertainment	0
Shopping	1
I have not missed trips	0
Other	0
Total	**3**



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Desired Modes

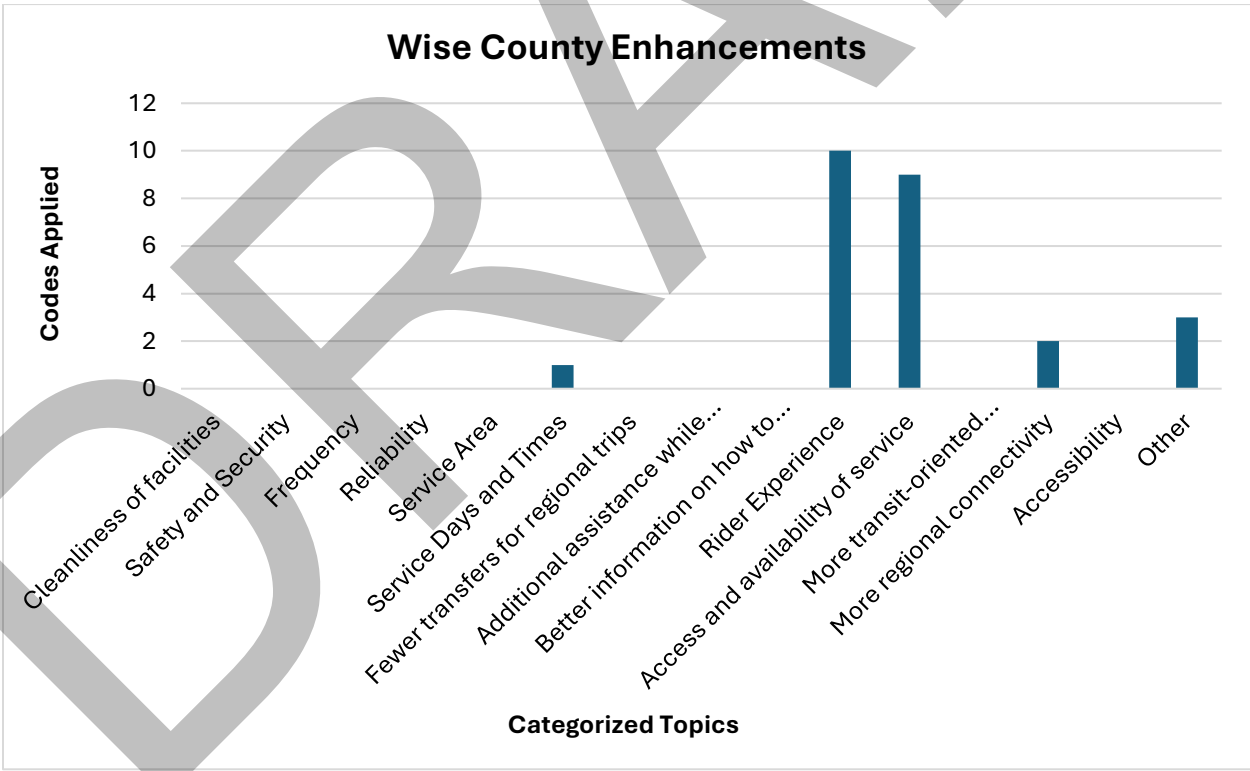
Topic	Codes Applied
Bus Services	2
Rail Services	0
On-Demand Service	1
Demand-Response Service	1
Ride-Sharing	0
Non-Motorized	0
None	0
Paratransit	0
Other	0
Total	**4**



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Enhancements

Topic	Codes Applied
Cleanliness of facilities	0
Safety and security	0
Frequency	0
Reliability	0
Service area	0
Service days and times	1
Fewer transfers for regional trips	0
Additional assistance while using transit	0
Better information on how to use transit	0
Rider experience	10
Access and availability of service	9
More transit-oriented infrastructure	0
More regional connectivity	2
Accessibility	0
Other	3
Total	**25**



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Agency Barriers (No Chart)

Topic	Codes Applied
Driver shortages and reliability	0
Limited capacity	0
Financial cuts, restrictions, or limitations	0
Connectivity to other services	0
Communication challenges with stakeholders and organizations	0
Infrastructure not meeting needs	0
Inefficient application processes for eligibility-based services	0
Other	0
Total	**0**

Agency Enhancements (No Chart)

Topic	Codes Applied
Optimize services, scheduling, transfers, and/or connections	0
Hire more drivers and staff or fill vacant positions	0
Service area study and/or analysis	0
Expand service area	0
Add transportation modes	0
Increase, improve, or upgrade facilities	0
Additional funding opportunities	0
Resolve infrastructure needs	0
Optimize internal processes	0
Explore technology to enhance accessibility	0
Effective fare management	0
Increase safety and security at transit facilities	0
Offer ADA compliant services	0
Other	0
Total	**0**

Not Applicable (No Chart)

Topic	Codes Applied
Not Applicable	2

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Locations Needing Connectivity

This table includes locations identified through outreach as needing connectivity and/or improved connectivity. Locations may vary based on feedback.

Locations	Identified Needs
Alliance (Fort Worth)	1
Stores (non-specific)	1
Church (non-specific)	1
Wise County overall	2
Wise County to Denton	1
Wise County to Fort Worth	1
Wise County to other counties	1
Medical offices and facilities	1

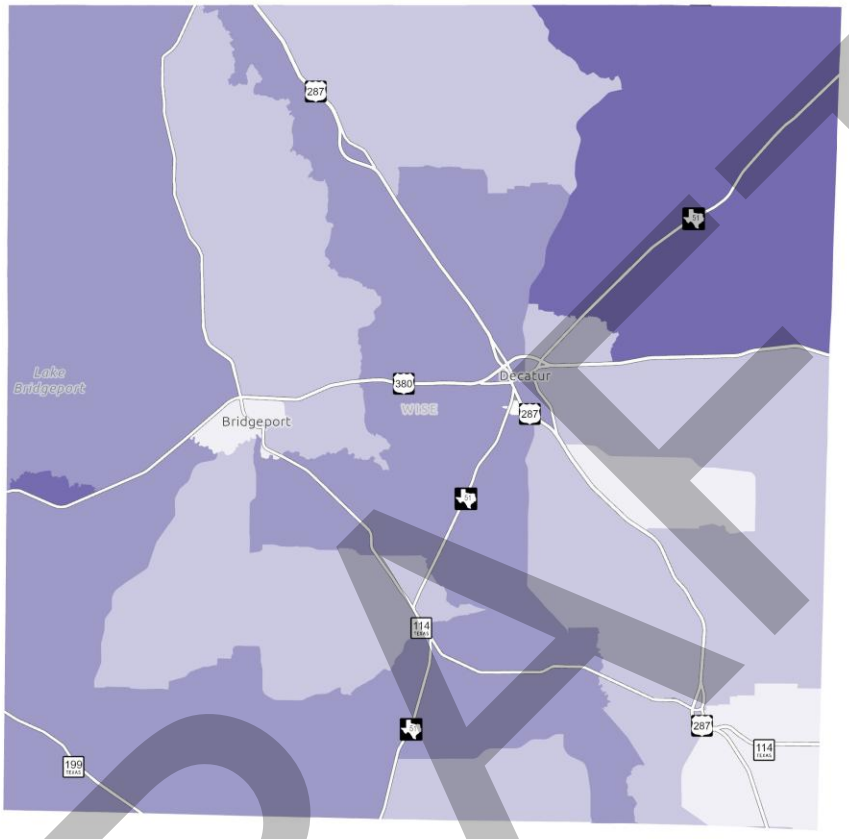
DRAFT

Demographics

Wise County Demographics	2024 ACS 5-Year Estimates	
	Value	***Percent***
Total Population	75,005	-
Total Households	25,135	-
Total Minority	20,352	27.1%
Total White, Non-Hispanic	54,653	72.9%
Total White	60,127	80.2%
Total Black	1,273	1.7%
Total American Indian or Alaska Native	568	0.8%
Total Asian	559	0.7%
Total Native Hawaiian or Pacific Islander	21	0.0%
Total Some Other Race	4,845	6.5%
Total Two or More Races	7,612	10.1%
Total Not Hispanic or Latino	59,153	78.9%
Total Hispanic or Latino	15,852	21.1%
Individuals For Whom Poverty Status Is Known	73,520	98.0%
Low-Income Individuals	9,285	12.6%
Limited English Proficiency (LEP) Individuals	4,245	6.0%
Youth Population (Under 18)	18,405	24.5%
Population 5 and Over	70,642	94.2%
Population 18 and Over	56,600	75.5%
Population 65 and Over	11,658	15.5%
Zero-Car Households	651	2.6%
Veteran Population	4,955	8.8%
Population With a Disability	11,324	15.3%
Median Age	39.5	-
Median Household Income	$93,421	-

DRAFT

Wise County Population Over 65



N

ACCESS NORTH TEXAS

0 5 10 Miles

0% - 8%
9% - 17%
18% - 28%
29% - 52%
53% - 100%

Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

DRAFT

Wise County Persons with Disabilities



N

ACCESS NORTH TEXAS

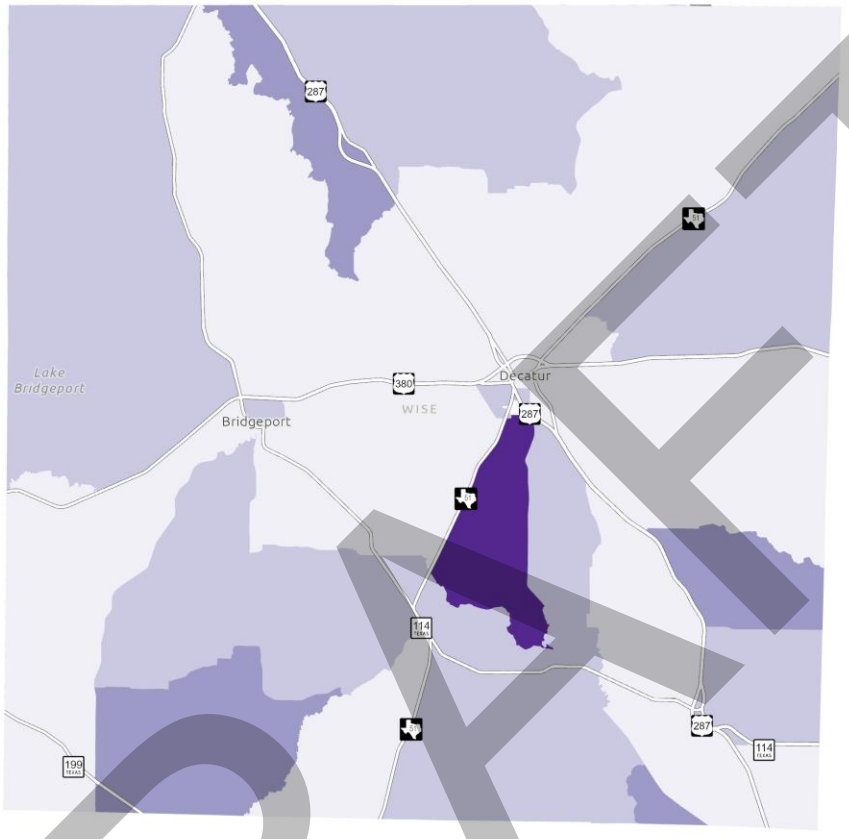
0 5 10 Miles

0% - 6%
7% - 10%
11% - 13%
14% - 18%
19% - 36%

Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

DRAFT

Wise County Persons Low-Income Individuals



N

ACCESS NORTH TEXAS

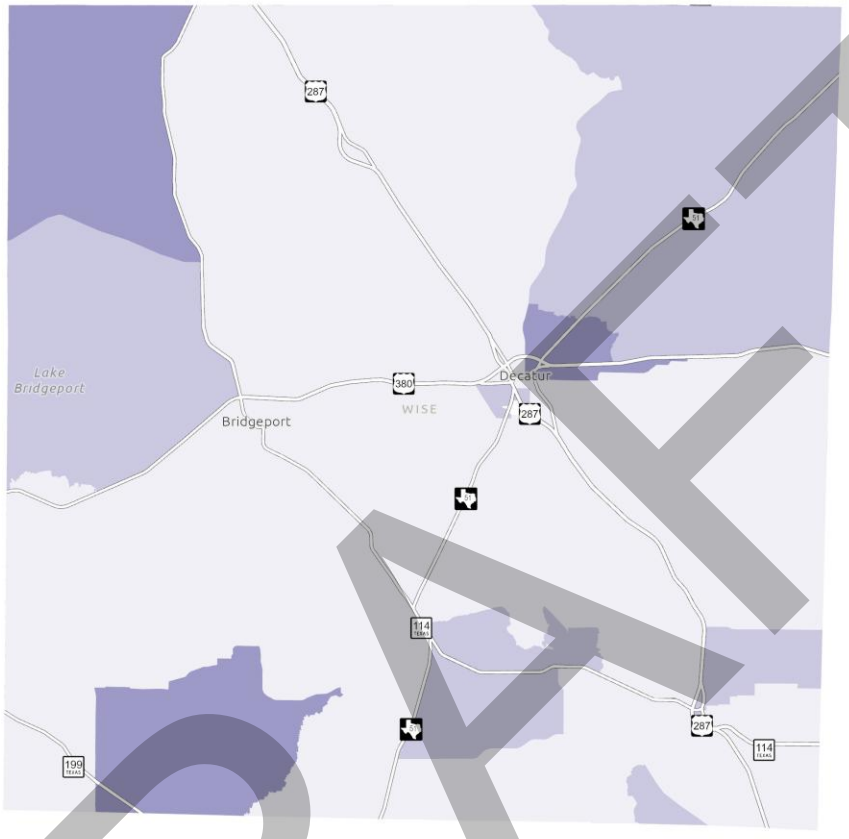
0 5 10 Miles

0% - 9%
10% - 21%
22% - 34%
35% - 51%
52% - 100%

Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

DRAFT

Wise County Zero-Car Households



N

ACCESS NORTH TEXAS

0 5 10 Miles

0% - 3%
4% - 9%
10% - 19%
20% - 33%
34% - 69%

Source: 2024 American Community Survey
5-Year Estimates (Census Tracts)

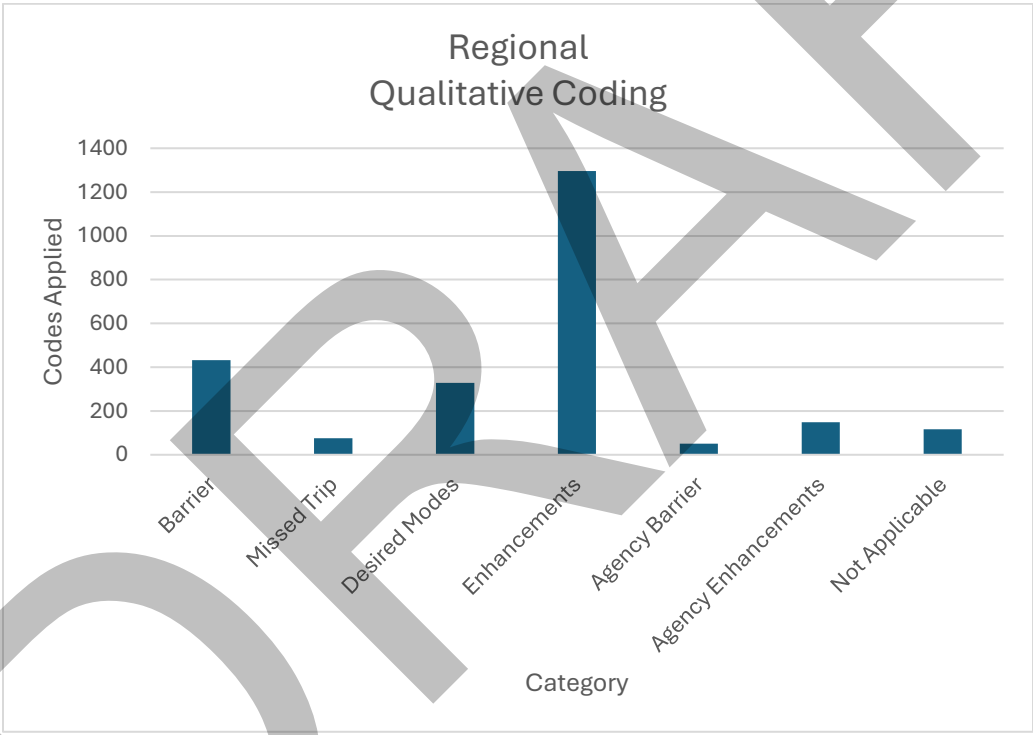
DRAFT

Regional

This includes total codes across all qualitative feedback.

By Category

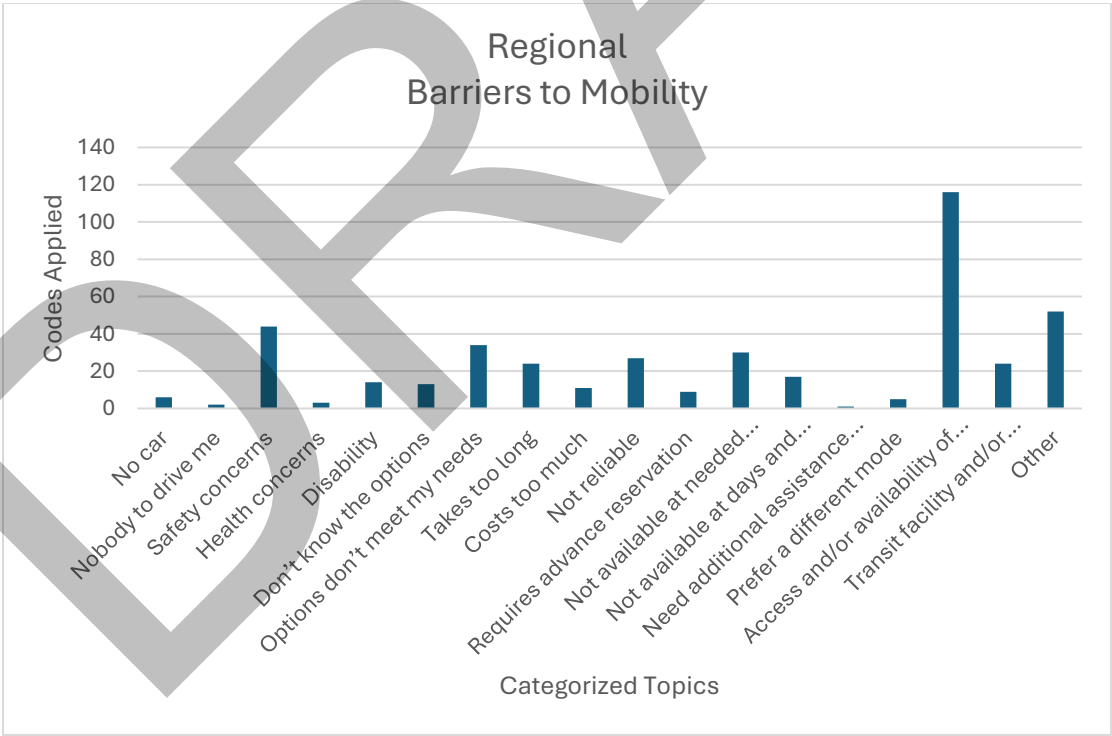
Category	Codes Applied
Barrier	432
Missed Trip	76
Desired Modes	328
Enhancements	1296
Agency Barrier	51
Agency Enhancements	148
Not Applicable	116
Total	**2447**



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Barriers

Topic	Codes Applied
No car	6
Nobody to drive me	2
Safety concerns	44
Health concerns	3
Disability	14
Don’t know the options	13
Options don’t meet my needs	34
Takes too long	24
Costs too much	11
Not reliable	27
Requires advance reservation	9
Not available at needed locations	30
Not available at days and times needed	17
Need additional assistance boarding and exiting vehicles	1
Prefer a different mode	5
Access and/or availability of service	116
Transit facility and/or operational issues	24
Other	52
Total	**432**



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Types of Missed Trips

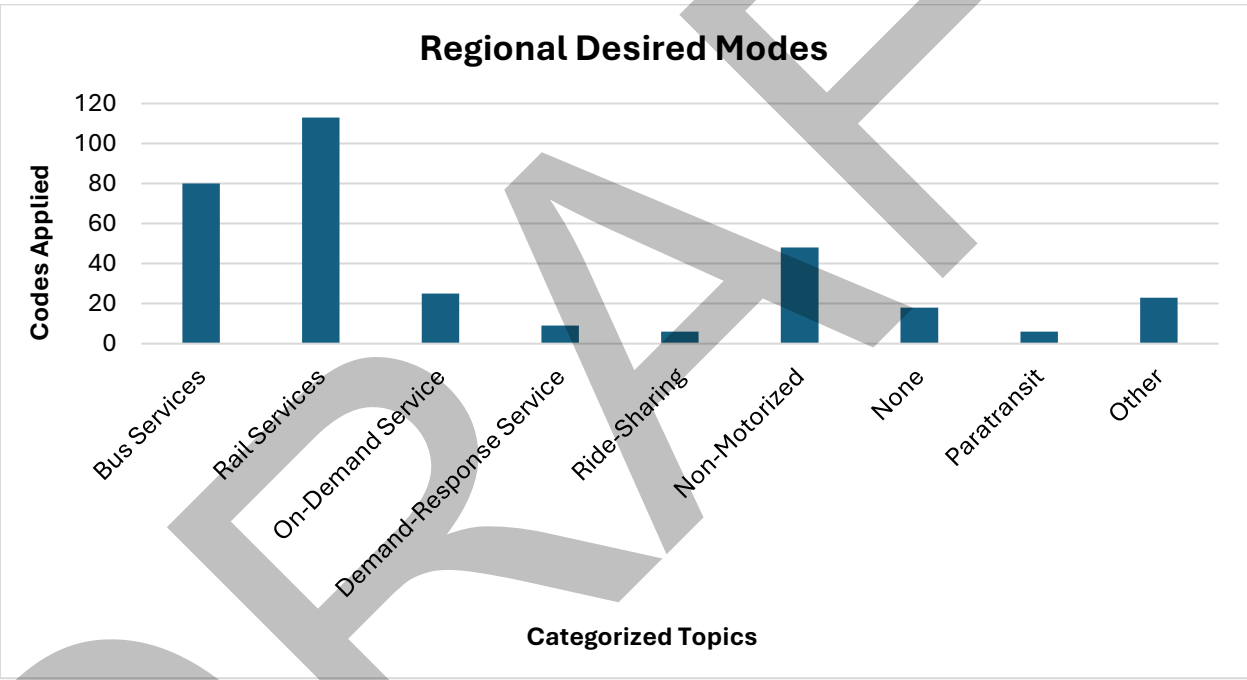
Topic	Codes Applied
Work	17
School	6
Medical	22
Food	7
Religious	2
Social/Entertainment	6
Shopping	4
I have not missed trips	1
Other	11
Total	**76**



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Desired Modes

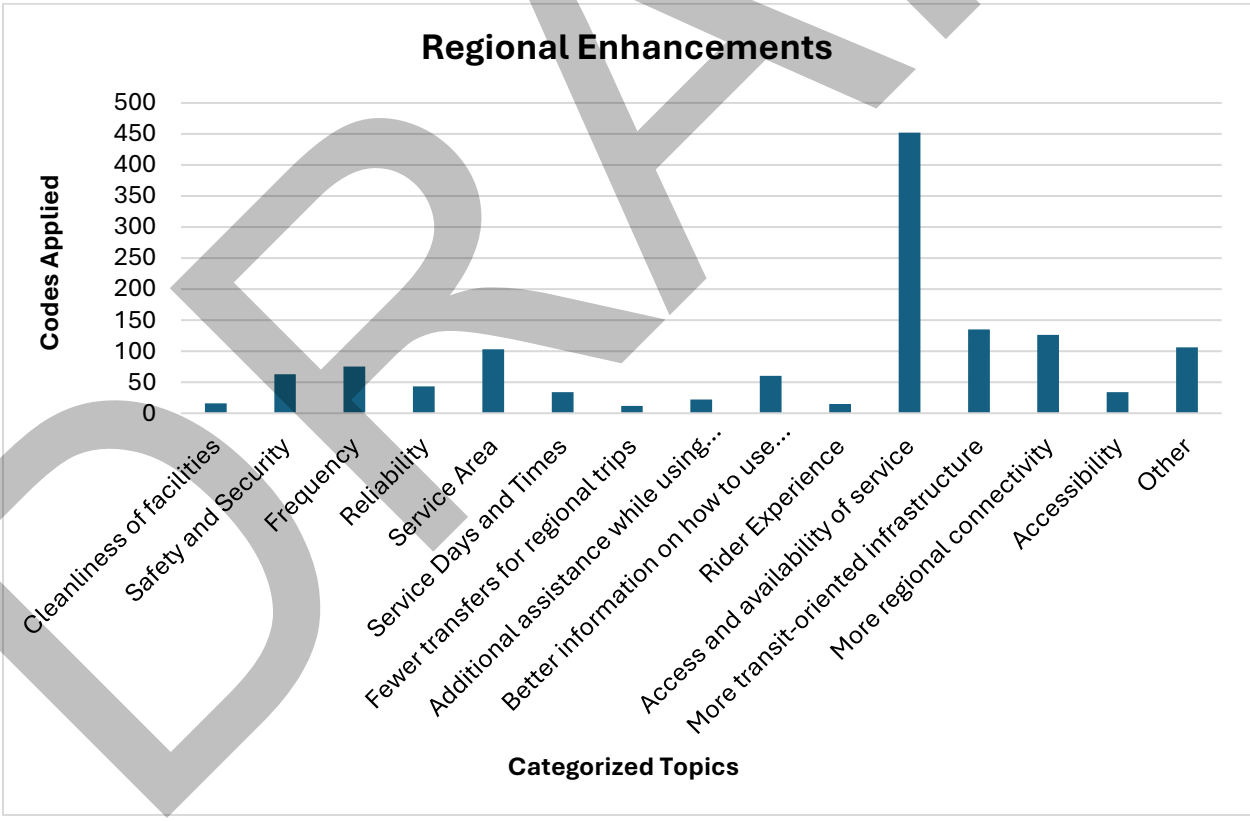
Topic	Codes Applied
Bus Services	80
Rail Services	113
On-Demand Service	25
Demand-Response Service	9
Ride-Sharing	6
Non-Motorized	48
None	18
Paratransit	6
Other	23
Total	**328**



DRAFT

Enhancements

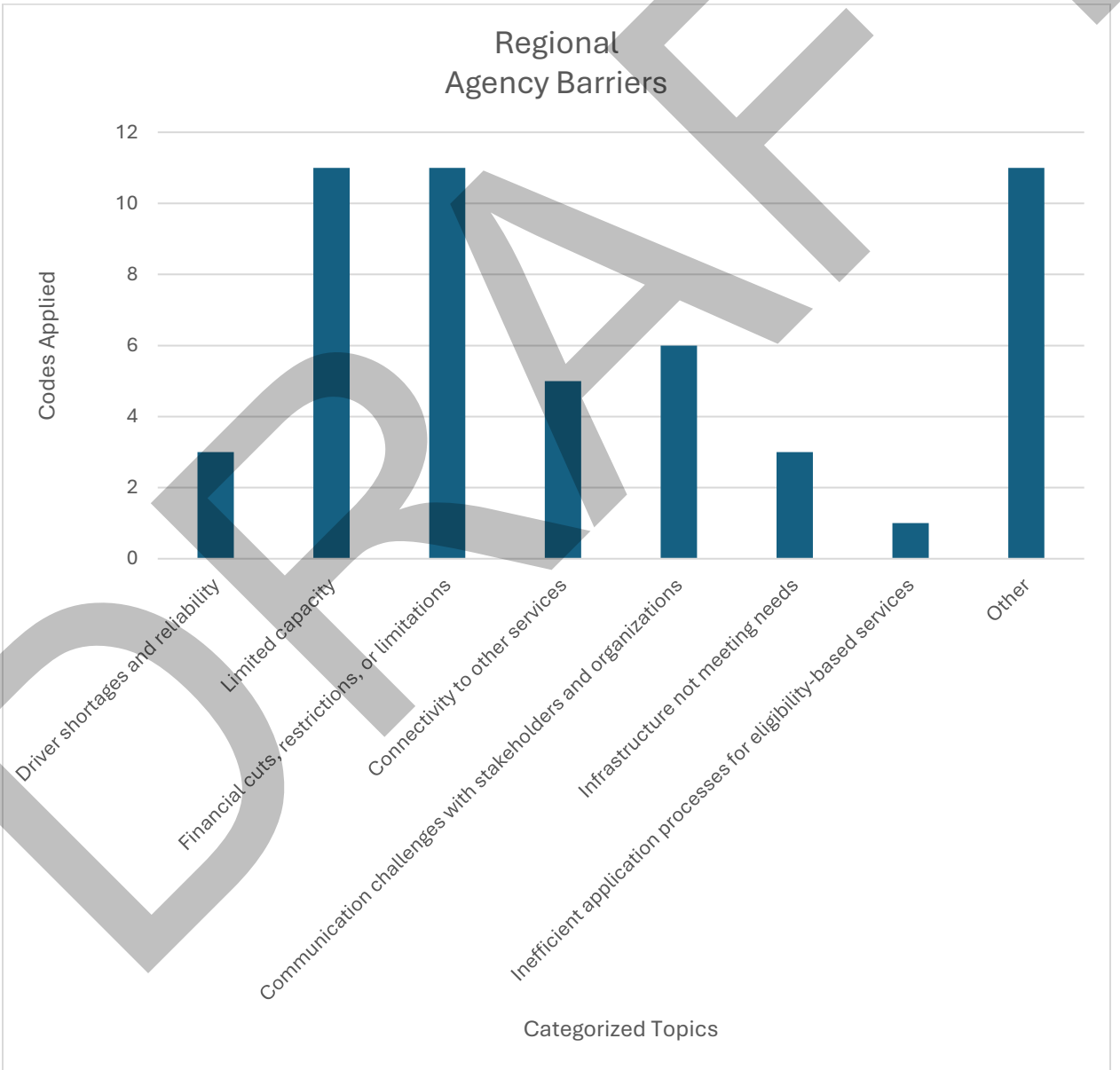
Topic	Codes Applied
Cleanliness of facilities	16
Safety and security	63
Frequency	75
Reliability	43
Service area	103
Service days and times	34
Fewer transfers for regional trips	12
Additional assistance while using transit	22
Better information on how to use transit	60
Rider experience	15
Access and availability of service	452
More transit-oriented infrastructure	135
More regional connectivity	126
Accessibility	34
Other	106
Total	**1296**



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Agency Barriers

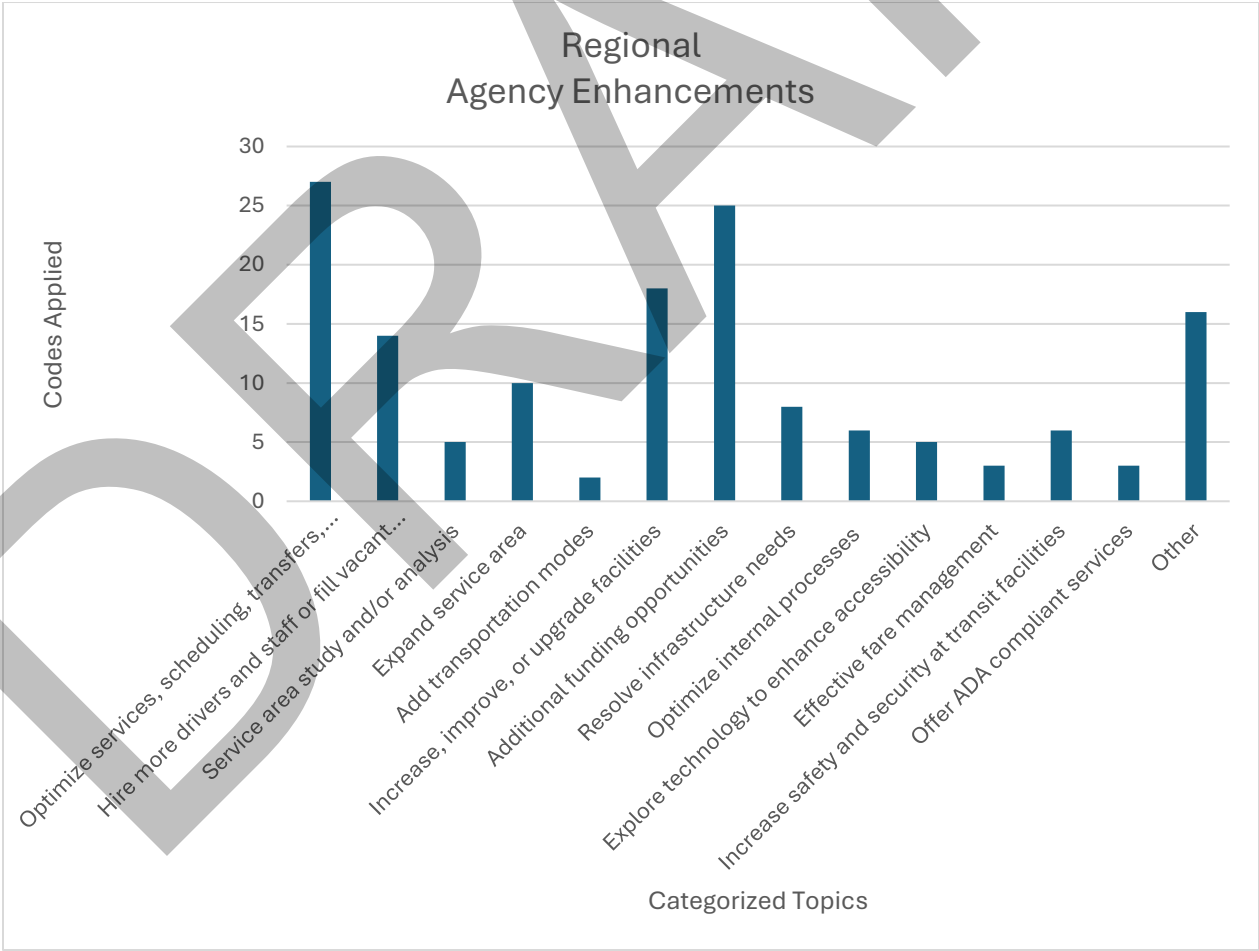
Topic	Codes Applied
Driver shortages and reliability	3
Limited capacity	11
Financial cuts, restrictions, or limitations	11
Connectivity to other services	5
Communication challenges with stakeholders and organizations	6
Infrastructure not meeting needs	3
Inefficient application processes for eligibility-based services	1
Other	11
Total	**51**



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Agency Enhancements

Topic	Codes Applied
Optimize services, scheduling, transfers, and/or connections	27
Hire more drivers and staff or fill vacant positions	14
Service area study and/or analysis	5
Expand service area	10
Add transportation modes	2
Increase, improve, or upgrade facilities	18
Additional funding opportunities	25
Resolve infrastructure needs	8
Optimize internal processes	6
Explore technology to enhance accessibility	5
Effective fare management	3
Increase safety and security at transit facilities	6
Offer ADA compliant services	3
Other	16
Total	**148**



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Not Applicable (No Chart)

Topic	Codes Applied
Not Applicable	116

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Locations Needing Connectivity

This table includes locations identified through outreach as needing connectivity and/or improved connectivity. Locations identified are from feedback including two or more county references or were not applied under a specific county. Locations may vary based on feedback.

Locations	**Identified Needs**
City to city	2
Erath County overall	1
Dallas County overall	1
Tarrant County overall	1
Collin County overall	1
Appointments overall	1
DART service connectivity	1
Dialysis centers	1
Downtown Dallas	2
Deep Ellum to Convention Center	1
Deep Ellum to west end area	2
Deep Ellum to Union Station	1
Downtown Irving Station to Frisco	1
Grocery stores overall	2
Healthcare and medical facilities	3
Medical appointments	4
Rural areas	5
Outside service area boundaries	1
Park and Rides	1
Places of employment	5
Region overall	5
Residential areas	3
Terrell	1
Kaufman County overall	1
Crandall	1
Rural areas to Dallas for medical	1
Senior centers	1
Community Colleges	1
Crowley to DFW	1
Sidewalk/Bicycle connection to bus stops	1
Weatherford	1
Mineral Wells to Weatherford	1
Mineral Wells	1
TRE Station near Hurst, Euless, and Bedford	1

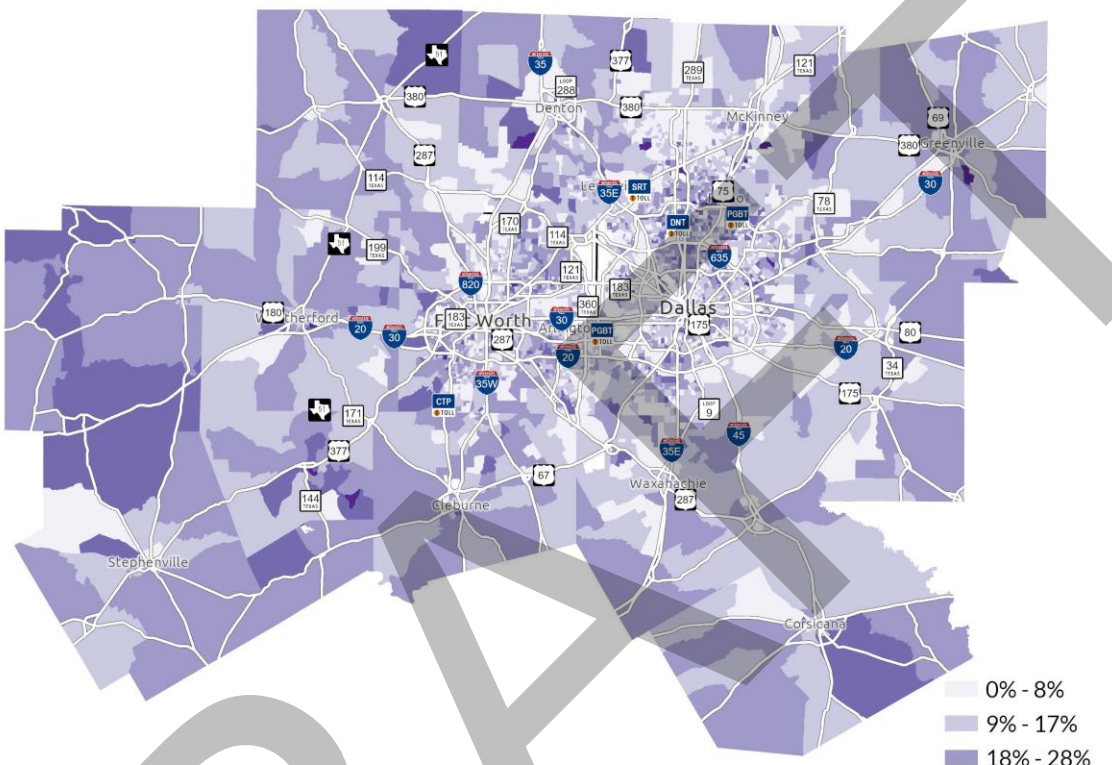
DRAFT

Demographics

North Central Texas Region	2024 ACS 5-Year Estimates	
	Value	***Percent***
Total Population	8,188,975	-
Total Households	2,968,055	-
Total Minority	4,698,426	57.4%
Total White, Non-Hispanic	3,490,549	42.6%
Total White	4,007,561	48.9%
Total Black	1,310,002	16.0%
Total American Indian or Alaska Native	56,686	0.7%
Total Asian	662,911	8.1%
Total Native Hawaiian or Pacific Islander	8,161	0.1%
Total Some Other Race	706,840	8.6%
Total Two or More Races	1,436,814	17.5%
Total Not Hispanic or Latino	5,773,736	70.5%
Total Hispanic or Latino	2,415,239	29.5%
Individuals For Whom Poverty Status Is Known	8,082,726	98.7%
Low-Income Individuals	1,138,406	14.1%
Limited English Proficiency (LEP) Individuals	911,934	11.9%
Youth Population (Under 18)	2,045,766	25.0%
Population 5 and Over	7,668,470	93.6%
Population 18 and Over	6,143,209	75.0%
Population 65 and Over	1,008,350	12.3%
Zero-Car Households	142,247	4.8%
Veteran Population	338,001	5.5%
Population With a Disability	854,218	10.5%
Median Age	35.7	-
Median Household Income	$91,574.00	-

DRAFT

Regional Distribution of Population Over 65



N

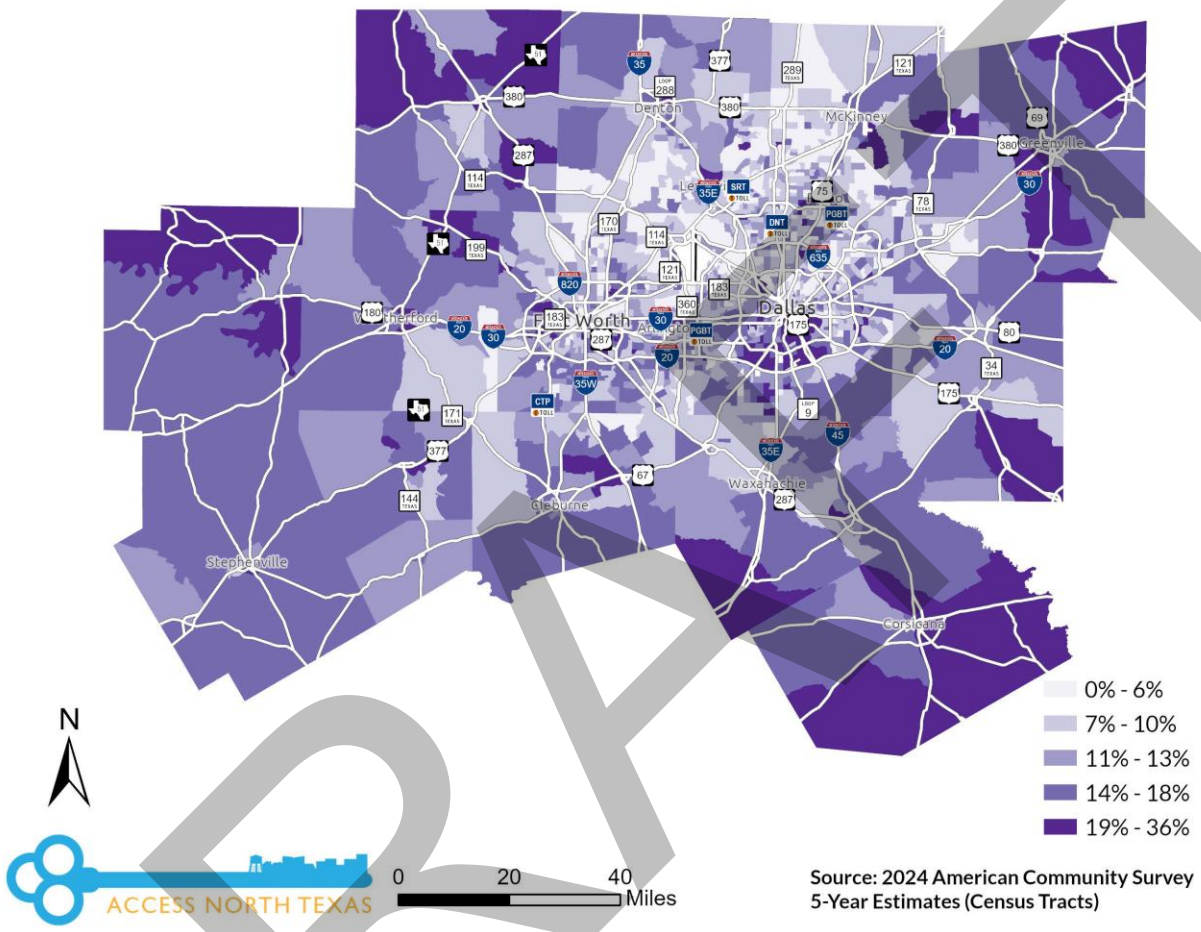
ACCESS NORTH TEXAS

0 20 40 Miles

Source: 2024 American Community Survey
5-Year Estimates (Census Block Groups)

DRAFT

Regional Distribution of Persons With Disabilities



N

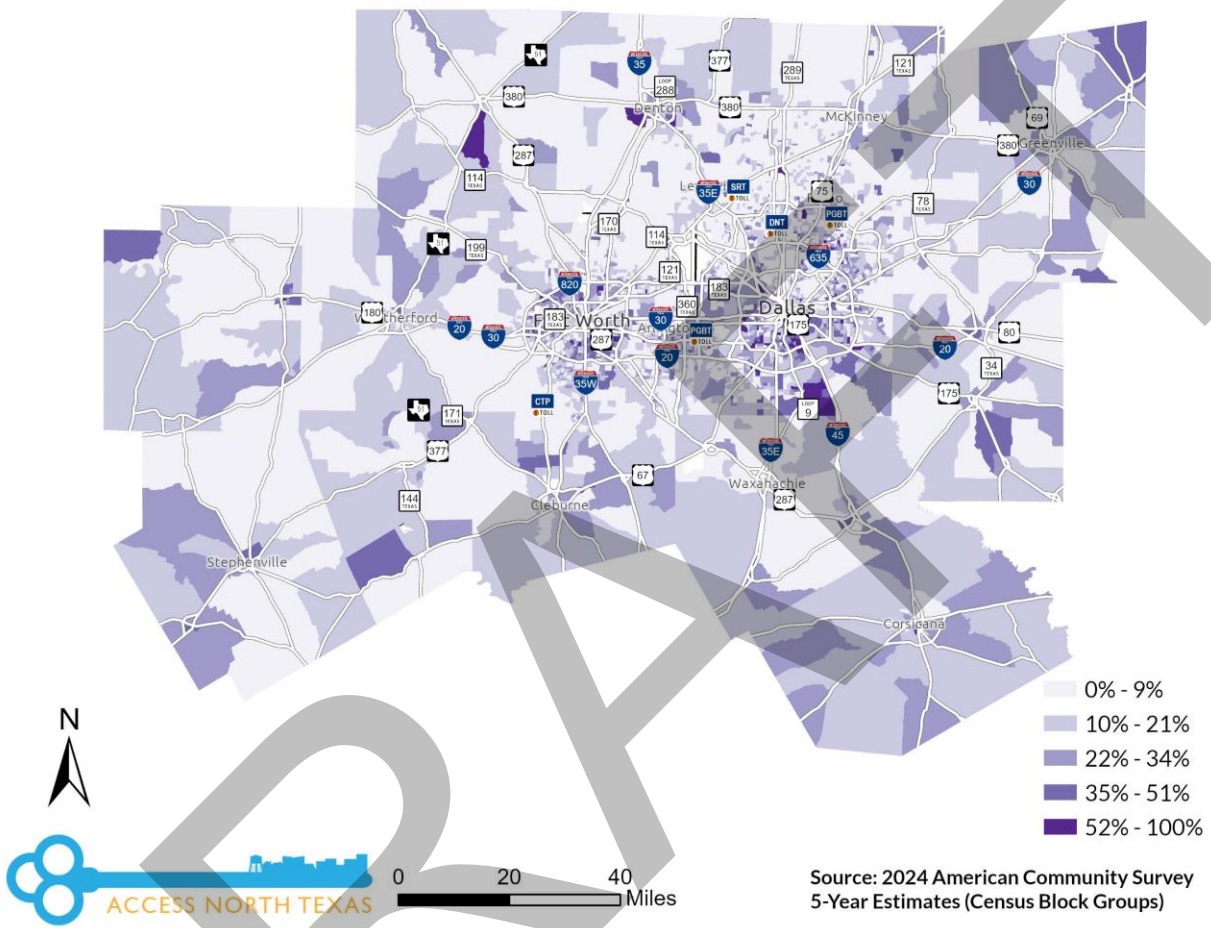
ACCESS NORTH TEXAS

0 20 40 Miles

Source: 2024 American Community Survey 5-Year Estimates (Census Tracts)

DRAFT

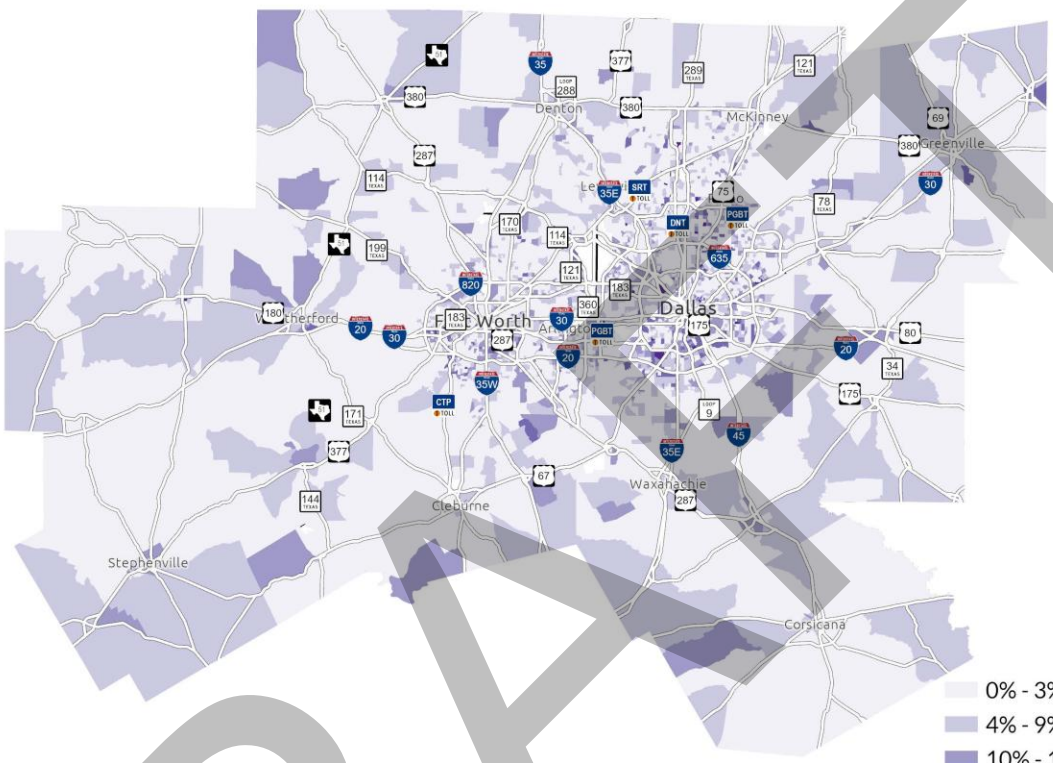
Regional Distribution of Low-Income Individuals



Source: 2024 American Community Survey
5-Year Estimates (Census Block Groups)

DRAFT

Regional Distribution of Zero-Car Households



N

ACCESS NORTH TEXAS

0 20 40 Miles

Source: 2024 American Community Survey
5-Year Estimates (Census Block Groups)

DRAFT

Public Survey Reports

DRAFT

Access North Texas: Region-Wide Participants

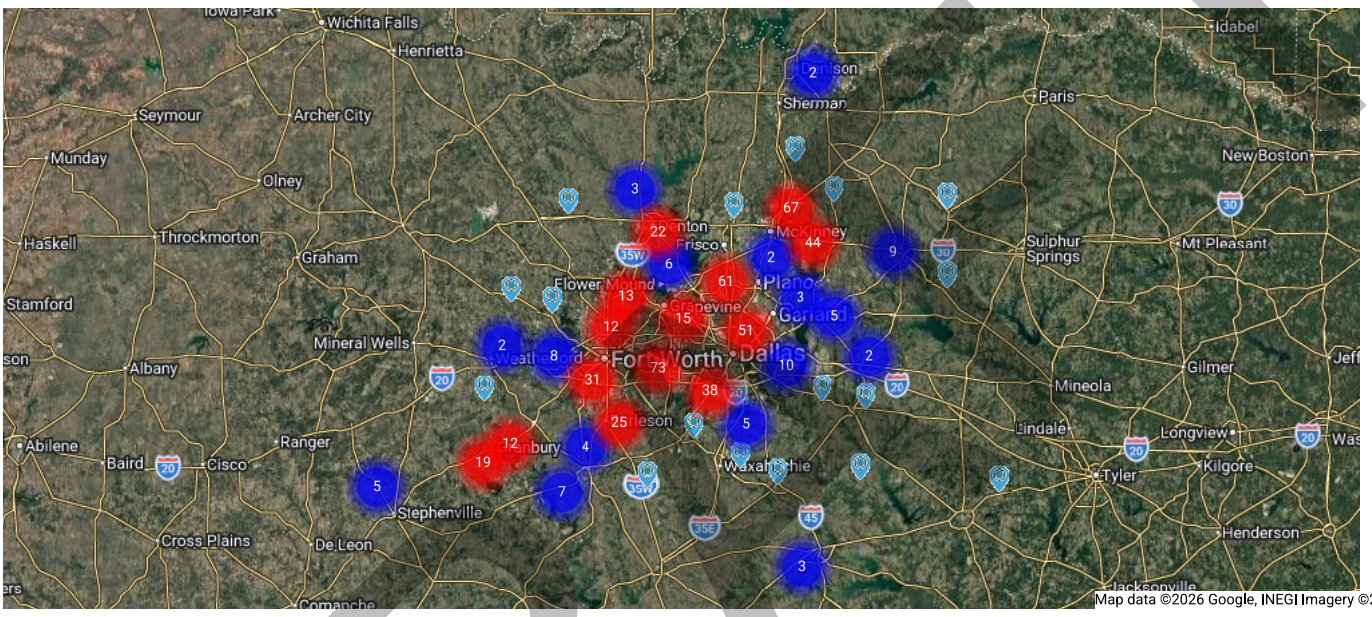
Project Engagement

VIEWS	PARTICIPANTS	RESPONSES	COMMENTS
10,179	844	19,321	928

* What is your First and Last name?

No data to display...

* What is your five-digit zip code?



All participants

All participants | All Time

* What county do you live in?



25%	Collin
24%	Dallas
23%	Tarrant
10%	Denton
5%	Johnson
5%	Hood
8%	Others

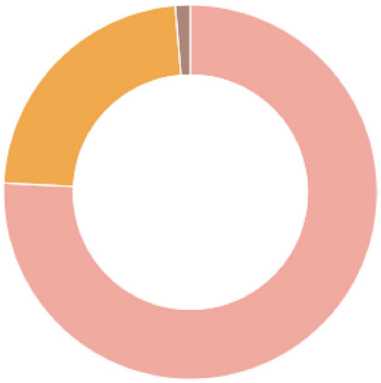
704 respondents

DRAFT

All participants

All participants | All Time

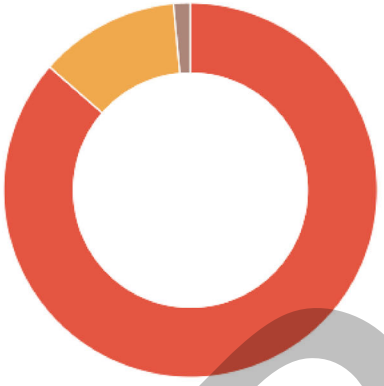
* Are you 65 or older?



76% No
23% Yes
1% Prefer not to answer

697 respondents

* Are you a student?



86% No
12% Yes
1% Prefer not to answer

692 respondents

* Are you employed?

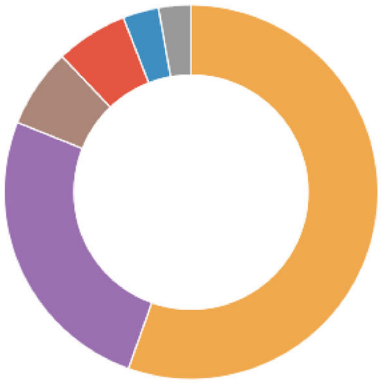


65% Yes
32% No
3% Prefer not to answer

690 respondents

DRAFT

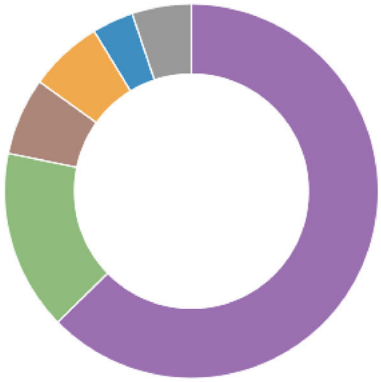
* If employed, which of the following describes your status?



- 55% Working 40 hours or more per week
- 26% Not applicable
- 7% Working 1-20 hours per week
- 6% Working 21-29 hours per week
- 3% Prefer not to answer
- 3% Others

644 respondents

* If not currently employed, which of the following describes your status?



- 63% Not applicable
- 16% Not employed, retired
- 7% Not employed, disabled or unable to work
- 6% Looking for work
- 4% Prefer not to answer
- 5% Others

643 respondents

All participants

All participants | All Time

* What is your total household income (all sources of income)?



- 16% Prefer not to answer
- 13% $50,001 - $75,000
- 13% $75,001 - $100,000
- 11% $100,001 - $125,000
- 11% $25,001 - $50,000
- 9% $10,001 - $25,000
- 8% $125,001 - $150,000
- 7% $200,001 and up
- 7% $150,001 - $175,000
- 5% $0 - $10,000
- 2% $175,001 - $200,000

683 respondents

DRAFT

All participants

All participants | All Time

* Do you have access to a vehicle?

74%	Yes, I own a vehicle	507 ✓
9%	No, I use public transit	63 ✓
6%	Yes, I share a household vehicle	39 ✓
6%	No, I do not own, rent, or share a vehicle	38 ✓
3%	No, I rideshare	21 ✓
1%	Other	8 ✓
1%	Yes, I rent a vehicle	5 ✓

681 Respondents

All participants

All participants | All Time

* How do you usually travel within the North Central Texas region? (select all that apply)

77%	Drive myself	505 ✓
29%	Carpool with friends and/or family	188 ✓
24%	Public transit bus or rail (Ex. train)	157 ✓
22%	Walking	146 ✓
19%	Private transportation company (Ex. taxi, Uber, Lyft)	126 ✓
9%	Bicycling	61 ✓
5%	Other	35 ✓
5%	Paratransit	33 ✓
3%	Community bus or van	21 ✓
1%	Vanpool	5 ✓

653 Respondents

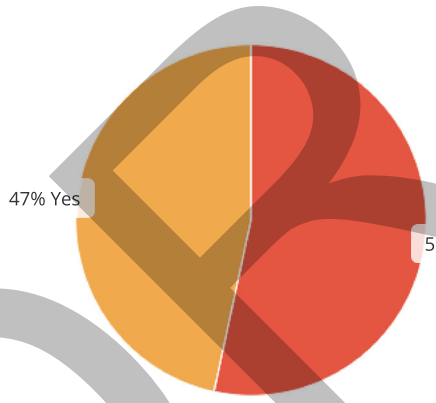
DRAFT

* In the last 6 months, have you missed any of the following trips due to lack of transportation? (select all that apply)

65%	I have not missed any trips due to lack of transportation	418 ✓
20%	Social / Entertainment / Events	131 ✓
16%	Medical	104 ✓
14%	Shopping	88 ✓
12%	Work	75 ✓
9%	Religious Activity	55 ✓
5%	Meals	29 ✓
5%	Airport Connection	29 ✓
4%	Social Service	27 ✓
2%	School (higher education)	14 ✓
1%	School (k-12)	5 ✓

640 Respondents

* Is there anywhere you would like to travel but cannot due to lack of transportation?



650 respondents

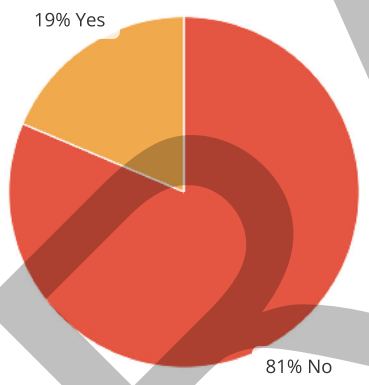
DRAFT

* What keeps you from getting where you need to go? (select all that apply)

46%	I can get where I need to go	289 ✓
34%	Public transportation services don't meet my needs	219 ✓
18%	Nobody to drive me	112 ✓
14%	I don't know the public transportation options	87 ✓
13%	No car available to me	84 ✓
12%	Safety concerns with public transportation	75 ✓
10%	Other	64 ✓
4%	Unable to use public transportation due to a disability	28 ✓
4%	Health concerns with public transportation	23 ✓

635 Respondents

* Does public transportation meet your needs?



633 respondents

DRAFT

All participants

All participants | All Time

* Why doesn't public transportation meet your needs? (select all that apply)

47%	Not available at locations I need to travel	297 ✓
46%	Not available near my place of residence	289 ✓
32%	Takes too long	203 ✓
22%	Not available at times I need to travel	139 ✓
19%	Too many transfers	118 ✓
17%	Not reliable	107 ✓
15%	Not applicable	93 ✓
13%	Not available on days I need to travel	82 ✓
10%	Costs too much	60 ✓
9%	Requires advanced reservations	55 ✓
7%	Other	43 ✓
4%	Need additional assistance getting to/from or on/off the vehicle	27 ✓

630 Respondents

* Which of the following is most appealing to you and/or members of your household? (Rank in order of preference. Top choice is the most preferred)

65%	Light rail train	Rank: 2.56	362 ✓
65%	Fixed-route bus service	Rank: 2.74	365 ✓
60%	Commuter train	Rank: 2.88	337 ✓
58%	Bus and train stations with trail and/or sidewalk paths to residential locations	Rank: 3.17	325 ✓
58%	On-demand service	Rank: 3.53	326 ✓
48%	Demand-response service	Rank: 4.23	269 ✓
44%	Bicycle lanes with available rental bicycles	Rank: 4.79	249 ✓
20%	Other	Rank: 5.80	114 ✓

560 Respondents

DRAFT

* What is the best way to enhance your transit experience? (Rank in order of preference. Top choice is the most preferred)

73%	Expanded service area	Rank: 2.48	390 ✓
51%	More frequent buses or trains	Rank: 3.61	273 ✓
53%	Increased security	Rank: 4.02	282 ✓
48%	More bus stops near residential areas	Rank: 4.93	259 ✓
46%	Expanded service time	Rank: 5.03	245 ✓
46%	More direct access to train stations	Rank: 5.04	248 ✓
42%	Increased safety measures	Rank: 5.40	223 ✓
38%	Fewer transfers for local trips	Rank: 6.08	205 ✓
37%	Increased cleanliness of bus stops and train stations	Rank: 6.15	199 ✓
39%	Increased cleanliness of transit vehicles and modes	Rank: 6.45	209 ✓
38%	More park and ride facilities	Rank: 6.95	202 ✓
32%	Fewer transfers for regional trips	Rank: 7.61	171 ✓
35%	More education and training on how to use transit	Rank: 7.65	188 ✓

536 Respondents

* What would make public transportation better in your community?

Easier to reach, better network, better connections (also for walking or biking to the station such as bike racks, shade), higher frequency, increased safety, work on the reputation of public transportation.

5/20/2024 94 Agree

A more robust system that covers a wider area and has better frequency.

5/9/2024 75 Agree

A more robust system with increased frequency.

5/9/2024 63 Agree

Less space devoted to cars. Giant parking lots, wide high-speed roads which are hard to cross, all this works against good public transit.

6/4/2024 53 Agree

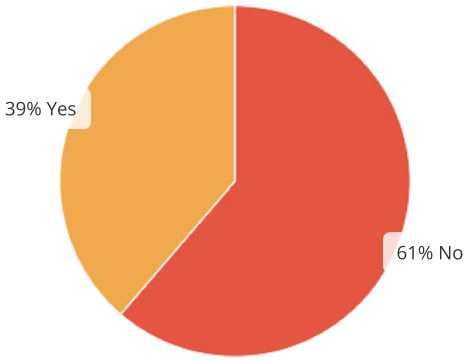
Dedicated bus lanes to entice passengers to utilize public transportation, since it could make travel quicker and safer than driving yourself. More connectivity between the three major Transportaion networks in the DFW areas. How can they work together to maximize funding by joint project that allow for workforce transportation opportunities and potentially mitigate the growing traffic within the area?

5/31/20 3 Agree

Show all comments

DRAFT

* Would you like to receive Access North Texas emails (updates and announcements)?



553 respondents

How did you hear about this survey?

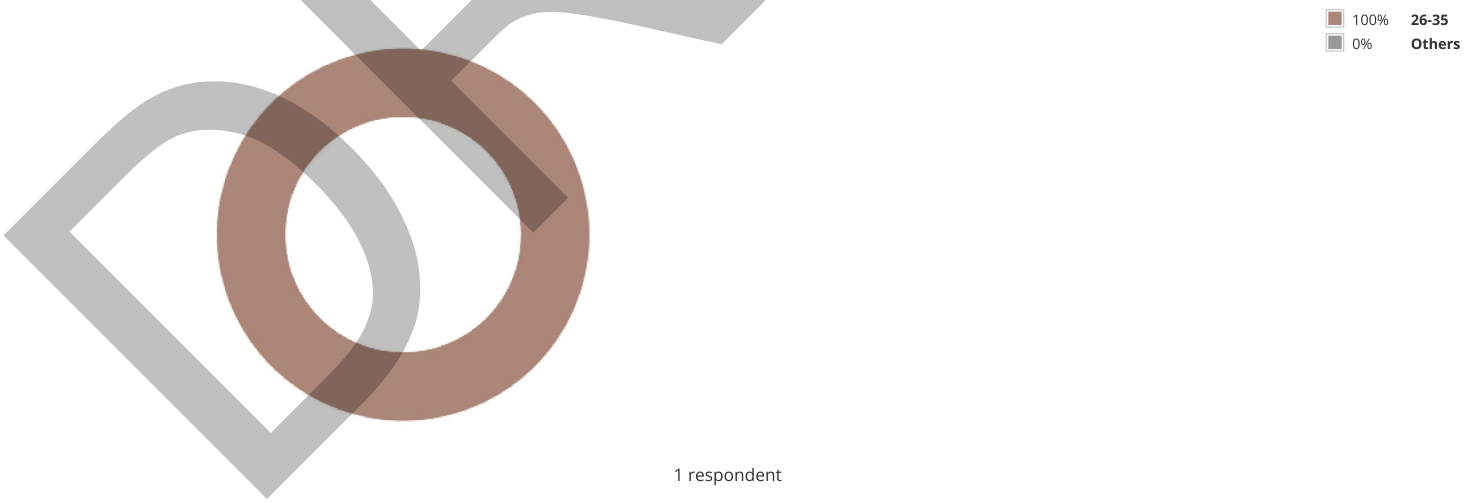
42%	Email	160 ✓
29%	Social Media	108 ✓
21%	Other	81 ✓
6%	NCTCOG website	24 ✓
6%	Friend or family member	22 ✓
1%	Google search	4 ✓

378 Respondents

All participants

All participants | All Time

What is your age?



1 respondent

DRAFT

All participants

All participants | All Time

What is your race/ethnicity?

74%	White	70 ✓
13%	Hispanic, Latino, or Spanish	12 ✓
8%	Black or African-American	8 ✓
6%	Asian	6 ✓
4%	American Indian or Alaska Native	4 ✓
2%	I prefer not to answer	2 ✓
0%	Native Hawaiian or Other Pacific Islander	0 ✓
0%	Other	0 ✓

95 Respondents

All participants

All participants | All Time

What is your gender?



1 respondent

DRAFT

All participants

All participants | All Time

What is your highest formal education level?



1 respondent

All participants

All participants | All Time

What is your marital status?



1 respondent

DRAFT

Access North Texas: Collin County Participants

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

Project Engagement

VIEWS	PARTICIPANTS	RESPONSES	COMMENTS
10,179	178	4,688	222

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

* What is your First and Last name?

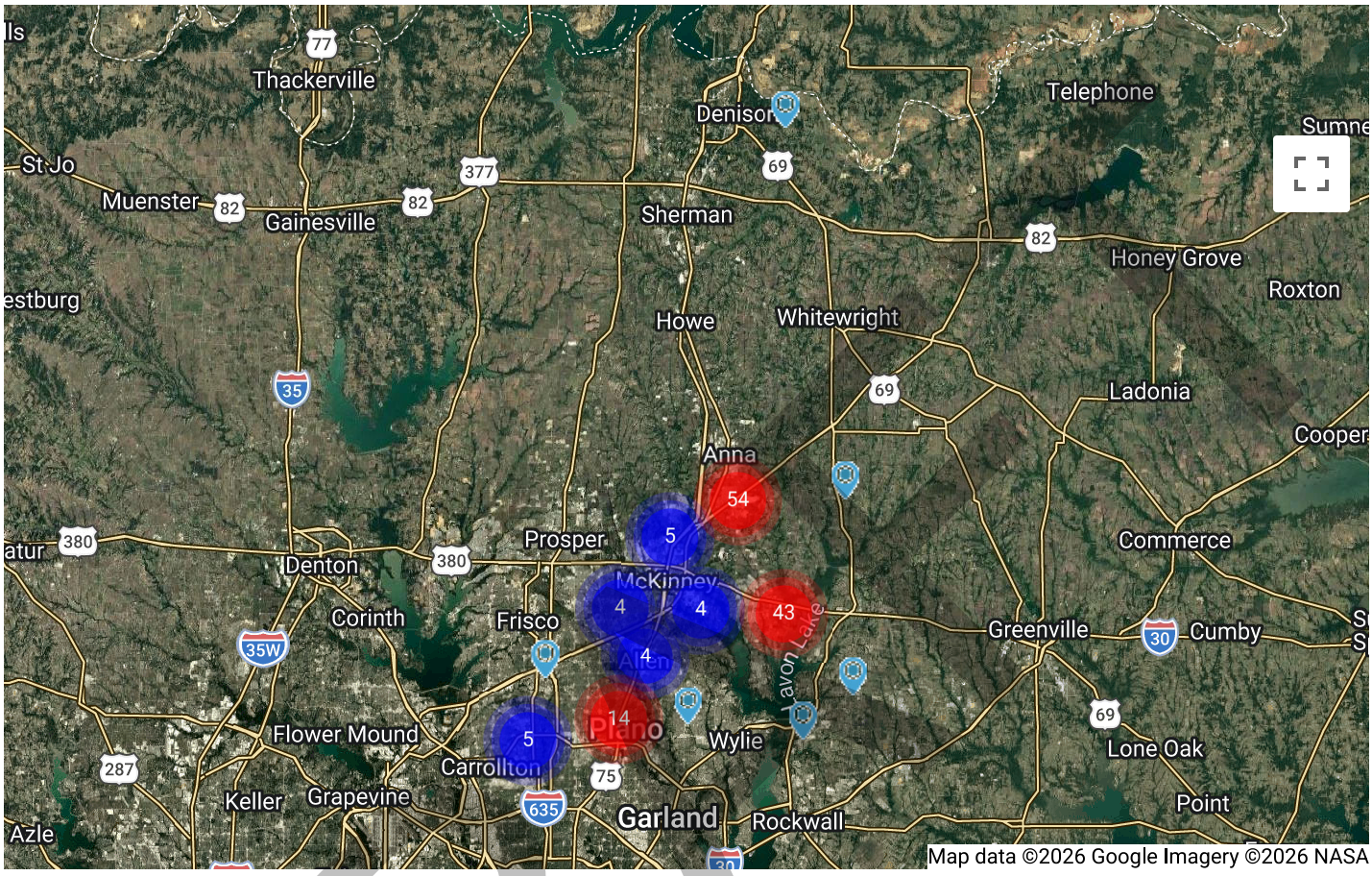
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DRAFT

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

* What is your five-digit zip code?

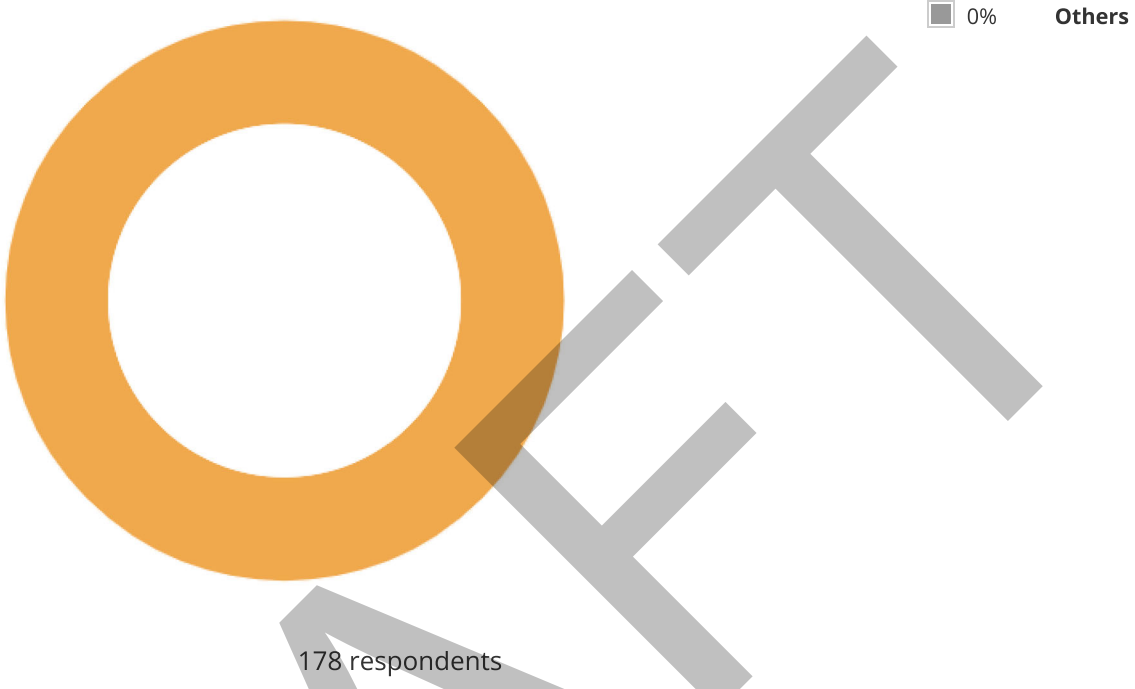


DRAFT

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

* What county do you live in?



178 respondents

DRAFT

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

* Are you 65 or older?



175 respondents

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

* Are you a veteran?



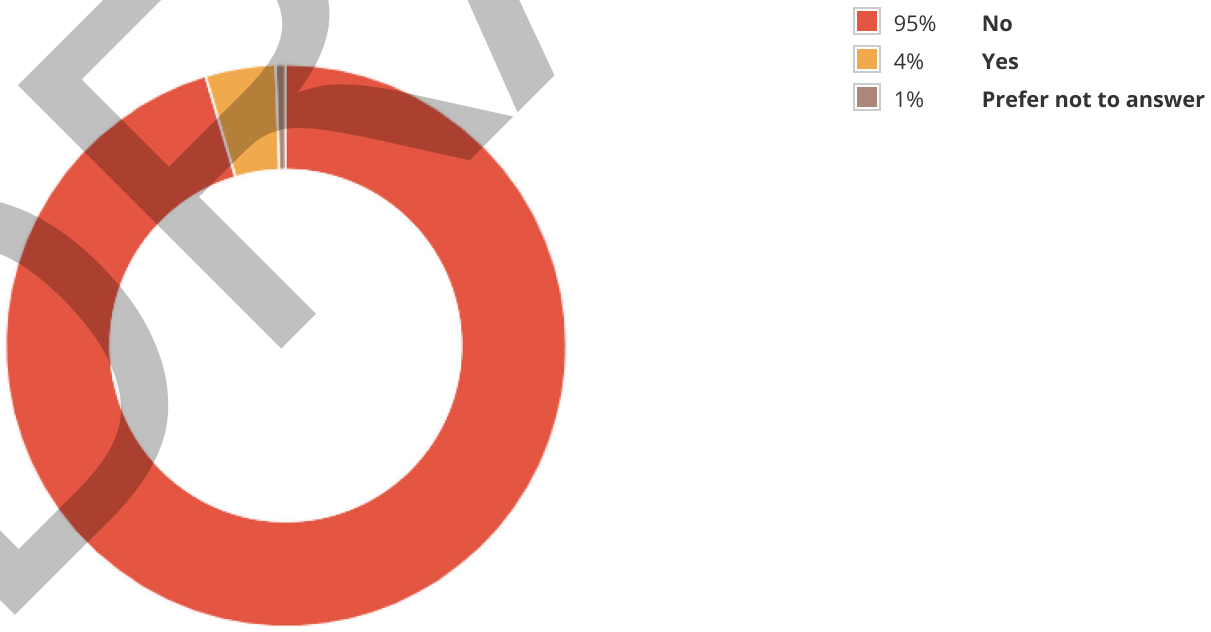
172 respondents

DRAFT

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

* Are you a student?



173 respondents

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

* Are you employed?



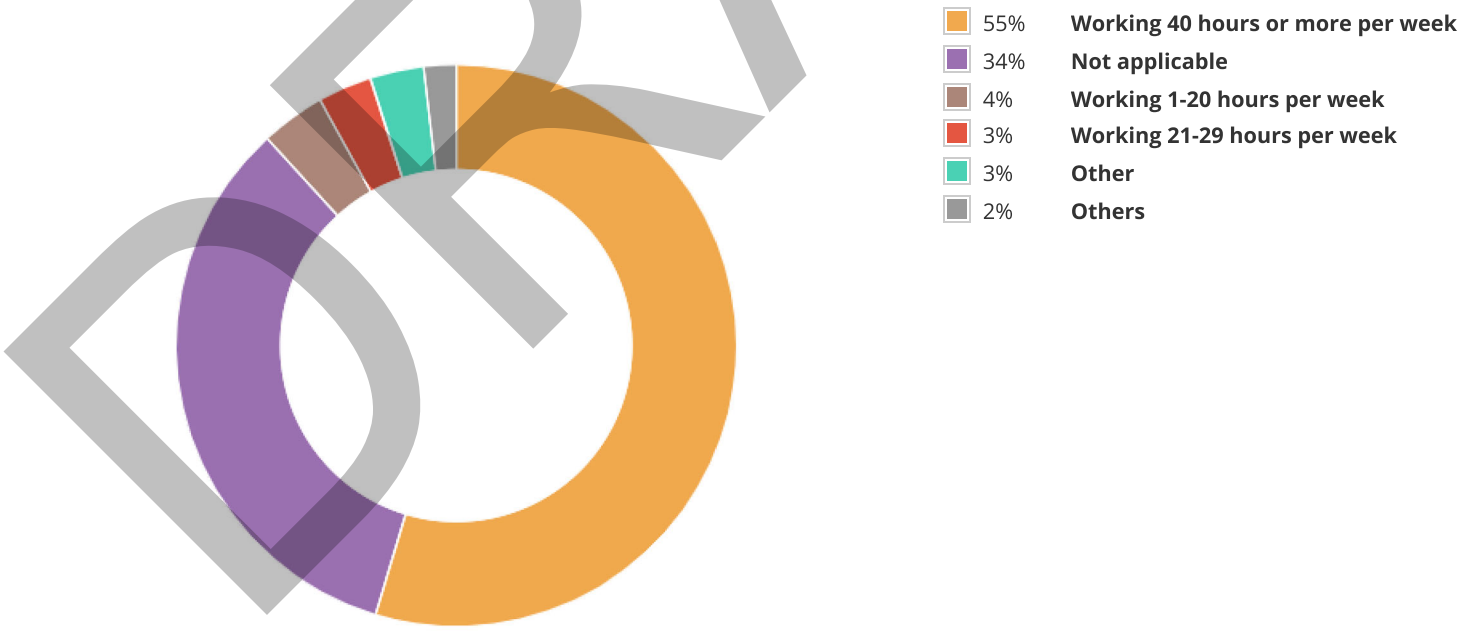
173 respondents

DRAFT

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

* If employed, which of the following describes your status?

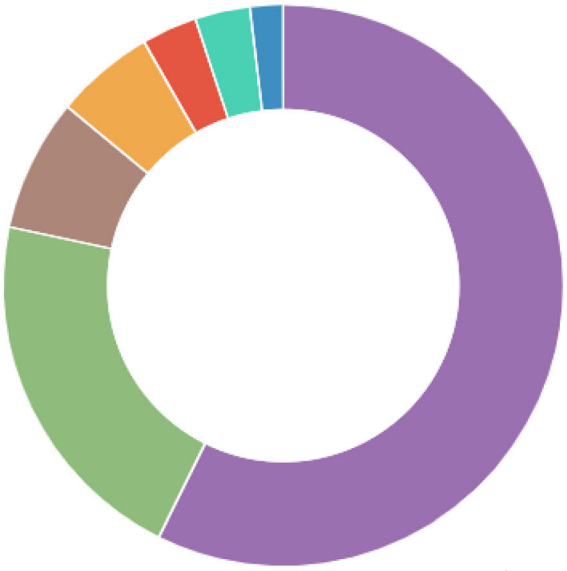


161 respondents

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

* If not currently employed, which of the following describes your status?



57%	**Not applicable**
21%	**Not employed, retired**
8%	**Not employed, disabled or unable to work**
6%	**Looking for work**
3%	**Not employed, NOT looking for work**
3%	**Other**
2%	**Prefer not to answer**

157 respondents

DRAFT

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

* What is your total household income (all sources of income)?



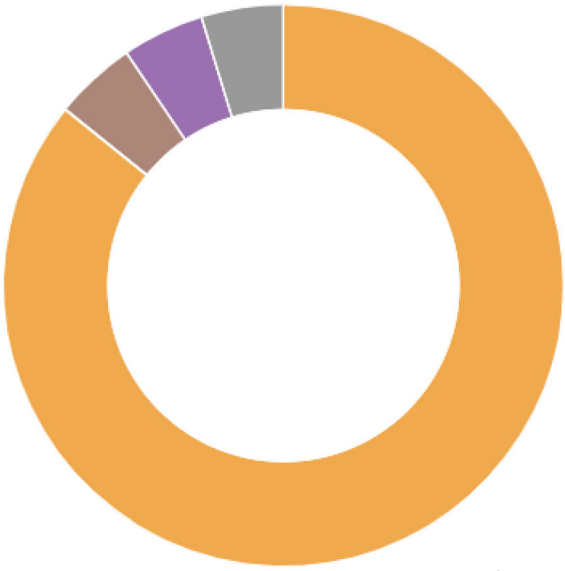
16%	**Prefer not to answer**
14%	**$75,001 - $100,000**
14%	**$100,001 - $125,000**
11%	**$25,001 - $50,000**
11%	**$125,001 - $150,000**
8%	**$10,001 - $25,000**
8%	**$200,001 and up**
8%	**$50,001 - $75,000**
6%	**$150,001 - $175,000**
5%	**Others**

170 respondents

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

* Do you have access to a vehicle?



86%	**Yes, I own a vehicle**
5%	**Yes, I share a household vehicle**
5%	**No, I do not own, rent, or share a vehicle**
5%	**Others**

169 respondents

DRAFT

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

* How do you usually travel within the North Central Texas region? (select all that apply)

88%	Drive myself	143 ✓
27%	Carpool with friends and/or family	43 ✓
20%	Private transportation company (Ex. taxi, Uber, Lyft)	32 ✓
14%	Walking	22 ✓
12%	Public transit bus or rail (Ex. train)	19 ✓
4%	Bicycling	7 ✓
2%	Paratransit	4 ✓
1%	Other	2 ✓
1%	Community bus or van	1 ✓
0%	Vanpool	0 ✓

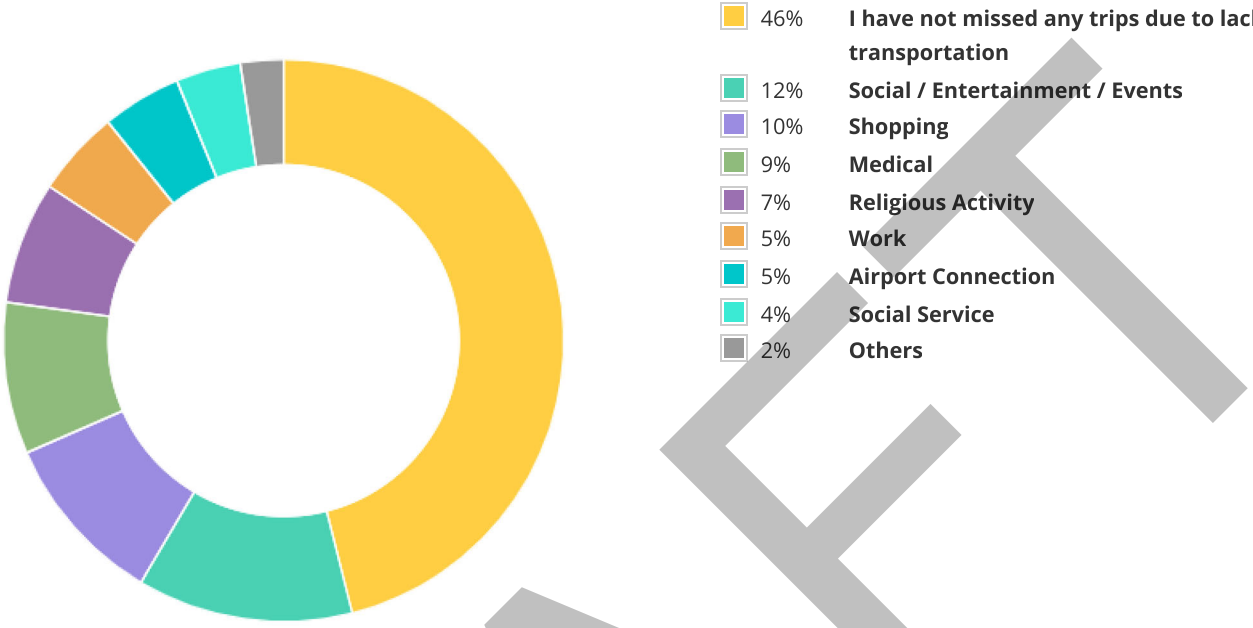
162 Respondents

DRAFT

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

* In the last 6 months, have you missed any of the following trips due to lack of transportation? (select all that apply)



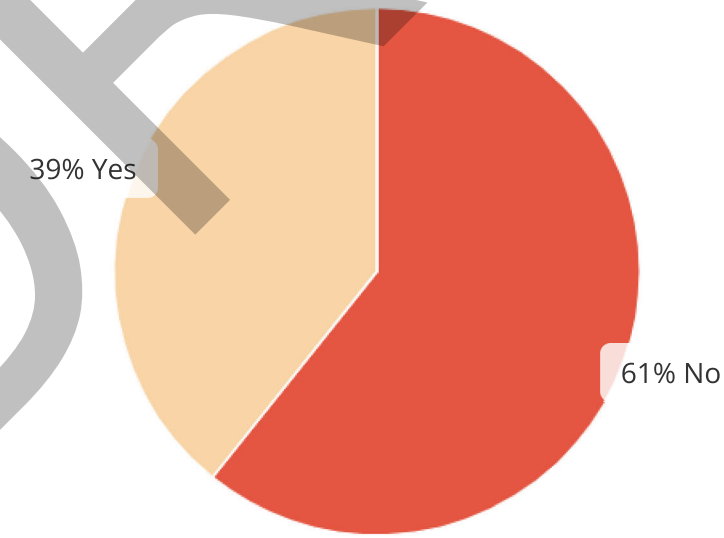
158 respondents

DRAFT

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

* Is there anywhere you would like to travel but cannot due to lack of transportation?



163 respondents

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

* What keeps you from getting where you need to go? (select all that apply)

50%	I can get where I need to go	80 ✓
28%	Public transportation services don't meet my needs	45 ✓
16%	I don't know the public transportation options	26 ✓
15%	Nobody to drive me	24 ✓
13%	Safety concerns with public transportation	21 ✓
9%	No car available to me	14 ✓
8%	Other	13 ✓
4%	Unable to use public transportation due to a disability	7 ✓
1%	Health concerns with public transportation	2 ✓

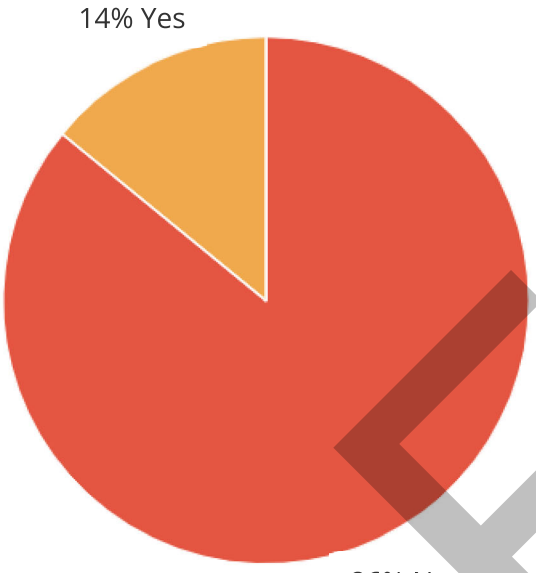
159 Respondents

DRAFT

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

* Does public transportation meet your needs?



156 respondents

DRAFT

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

* Why doesn't public transportation meet your needs? (select all that apply)

65%	Not available near my place of residence	104 ✓
44%	Not available at locations I need to travel	70 ✓
25%	Takes too long	40 ✓
13%	Too many transfers	21 ✓
13%	Not reliable	21 ✓
13%	Not applicable	20 ✓
12%	Not available at times I need to travel	19 ✓
9%	Costs too much	15 ✓
7%	Not available on days I need to travel	11 ✓
7%	Other	11 ✓
5%	Requires advanced reservations	8 ✓
4%	Need additional assistance getting to/from or on/off the vehicle	6 ✓

159 Respondents

DRAFT

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

* Which of the following is most appealing to you and/or members of your household? (Rank in order of preference. Top choice is the most preferred)

69%	Light rail train	Rank: 2.35	97 ✓
60%	Commuter train	Rank: 2.59	85 ✓
68%	Fixed-route bus service	Rank: 2.74	96 ✓
56%	Bus and train stations with trail and/or sidewalk paths to residential locations	Rank: 3.34	79 ✓
55%	On-demand service	Rank: 3.53	78 ✓
44%	Demand-response service	Rank: 4.16	62 ✓
40%	Bicycle lanes with available rental bicycles	Rank: 5.18	57 ✓
20%	Other	Rank: 6.11	28 ✓

141 Respondents

DRAFT

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

* What is the best way to enhance your transit experience? (Rank in order of preference. Top choice is the most preferred)

74%	Expanded service area	Rank: 2.45	98 ✓
51%	Increased security	Rank: 3.38	68 ✓
44%	Increased safety measures	Rank: 4.56	59 ✓
44%	More frequent buses or trains	Rank: 4.74	58 ✓
50%	More bus stops near residential areas	Rank: 4.95	66 ✓
47%	More direct access to train stations	Rank: 5.25	63 ✓
38%	Expanded service time	Rank: 5.66	50 ✓
38%	Increased cleanliness of bus stops and train stations	Rank: 5.71	51 ✓
38%	Fewer transfers for local trips	Rank: 6.06	51 ✓
42%	More park and ride facilities	Rank: 6.07	56 ✓
38%	Increased cleanliness of transit vehicles and modes	Rank: 6.30	50 ✓
33%	More education and training on how to use transit	Rank: 7.23	44 ✓
31%	Fewer transfers for regional trips	Rank: 7.63	41 ✓

133 Respondents

DRAFT

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

* What would make public transportation better in your community?

More comfortable/safe bus stops would make it feel more accessible to use those services

7/8/2024

3 Agree

Walking, sidewalks

3/7/2025

2 Agree

Turntables and better station. Cleanliness and fewer homeless people.

11/15/2024

2 Agree

There is currently no public transportation in my community.

8/26/2024

2 Agree

Having public transportation is vital to my health, I've had cancer twice but recently have lost considerable vision due to health issues so I no longer feel safe or confident driving myself anywhere except adjacent to my home, driving on the freeway to get to doctor appointments is impossible. Uber, etc. is far too expensive.

3/14

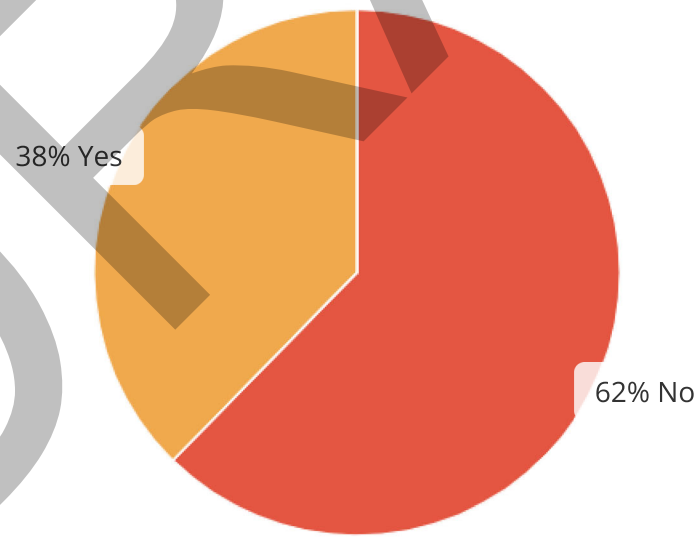
Show all comments

gree

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

* Would you like to receive Access North Texas emails (updates and announcements)?



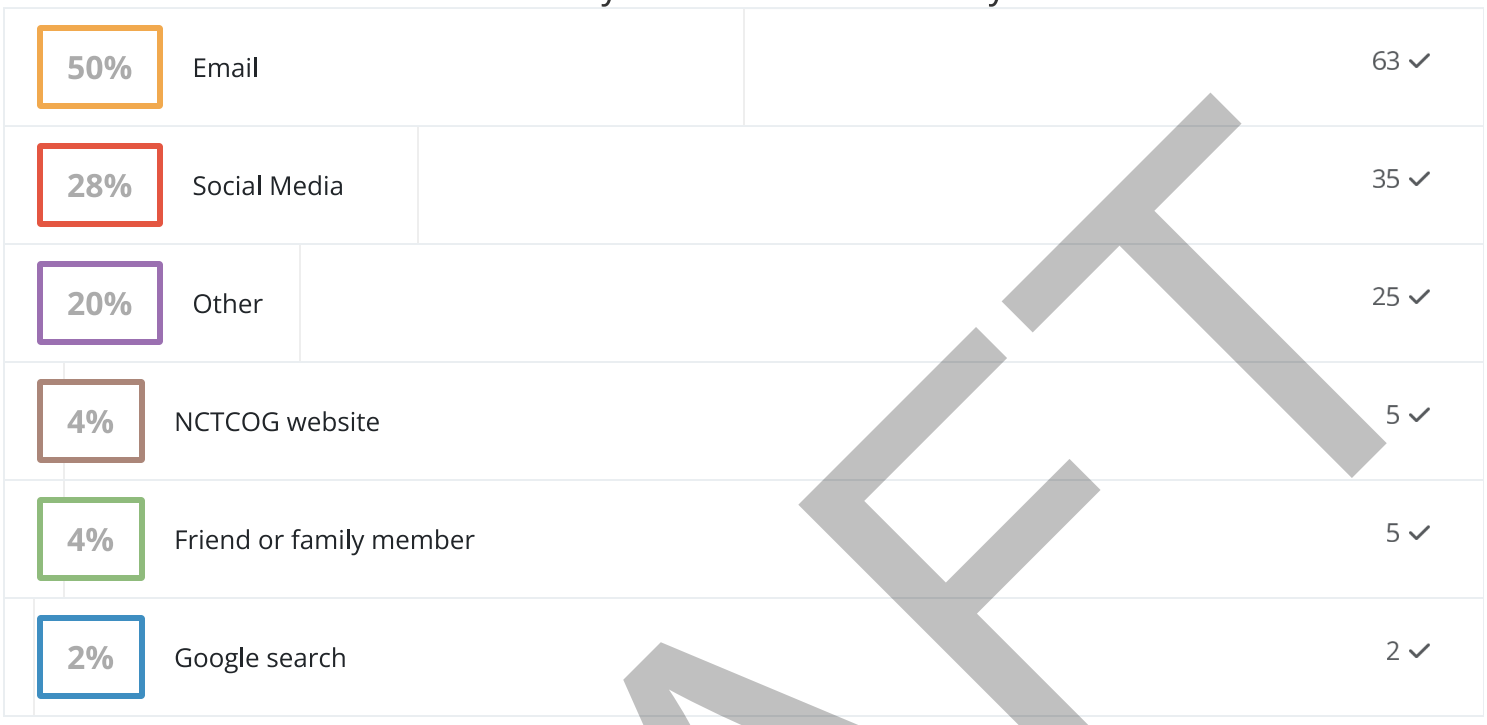
138 respondents

DRAFT

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

How did you hear about this survey?



127 Respondents

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

What is your age?

No data to display...

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

What is your race/ethnicity?

No data to display...

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

What is your gender?

No data to display...

DRAFT

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

What is your highest formal education level?

No data to display...

Access N Texas: Q: County: R: Collin

Filtered by Participant Segment

What is your marital status?

No data to display...

DRAFT

Access North Texas: Dallas County Participants

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

Project Engagement

VIEWS	PARTICIPANTS	RESPONSES	COMMENTS
10,179	166	4,627	238

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

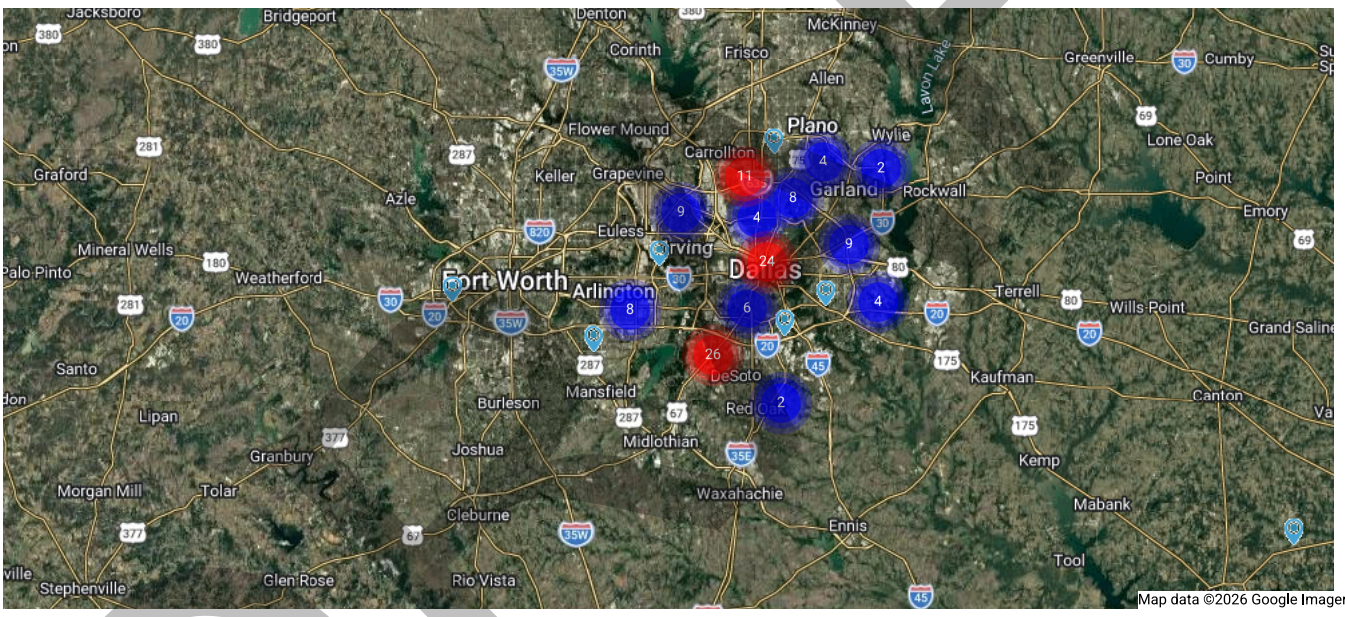
* What is your First and Last name?

No data to display...

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

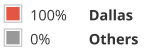
* What is your five-digit zip code?



Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

* What county do you live in?



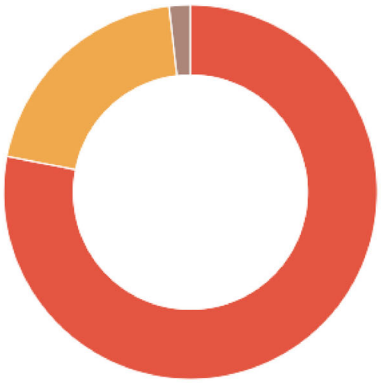
166 respondents

DRAFT

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

* Are you 65 or older?



164 respondents

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

* Are you a veteran?



163 respondents

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

* Are you a student?



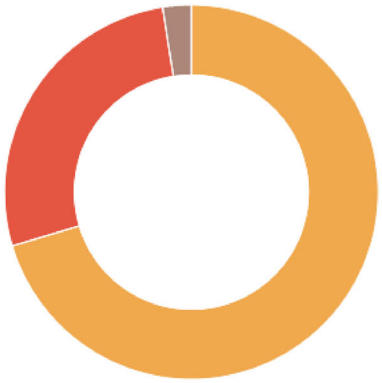
162 respondents

DRAFT

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

* Are you employed?



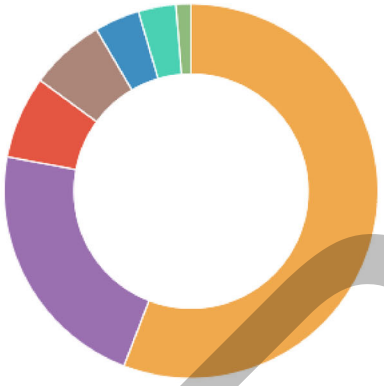
- 70% Yes
- 27% No
- 2% Prefer not to answer

162 respondents

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

* If employed, which of the following describes your status?



- 56% Working 40 hours or more per week
- 22% Not applicable
- 7% Working 21-29 hours per week
- 6% Working 1-20 hours per week
- 4% Prefer not to answer
- 3% Other
- 1% Employed, but furloughed

154 respondents

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

* If not currently employed, which of the following describes your status?



- 67% Not applicable
- 8% Looking for work
- 8% Not employed, retired
- 7% Not employed, disabled or unable to work
- 5% Prefer not to answer
- 4% Other
- 1% Not employed, NOT looking for work

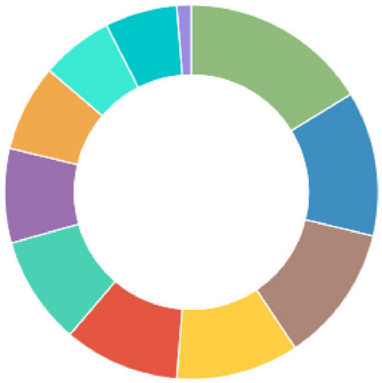
150 respondents

DRAFT

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

* What is your total household income (all sources of income)?



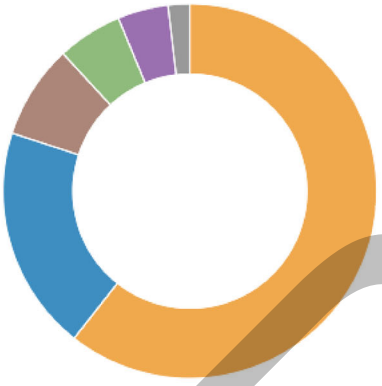
16%	$50,001 - $75,000
13%	$75,001 - $100,000
12%	$25,001 - $50,000
11%	Prefer not to answer
10%	$10,001 - $25,000
9%	$125,001 - $150,000
8%	$100,001 - $125,000
8%	$0 - $10,000
6%	$150,001 - $175,000
6%	$200,001 and up
1%	$175,001 - $200,000

160 respondents

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

* Do you have access to a vehicle?



61%	Yes, I own a vehicle
19%	No, I use public transit
8%	Yes, I share a household vehicle
6%	No, I rideshare
4%	No, I do not own, rent, or share a vehicle
2%	Others

160 respondents

DRAFT

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

* How do you usually travel within the North Central Texas region? (select all that apply)

61%	Drive myself	94 ✓
51%	Public transit bus or rail (Ex. train)	79 ✓
40%	Walking	62 ✓
35%	Private transportation company (Ex. taxi, Uber, Lyft)	54 ✓
31%	Carpool with friends and/or family	47 ✓
16%	Bicycling	24 ✓
10%	Paratransit	15 ✓
7%	Other	11 ✓
5%	Community bus or van	8 ✓
1%	Vanpool	2 ✓

154 Respondents

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

* In the last 6 months, have you missed any of the following trips due to lack of transportation? (select all that apply)

61%	I have not missed any trips due to lack of transportation	90 ✓
24%	Social / Entertainment / Events	35 ✓
16%	Medical	24 ✓
16%	Work	23 ✓
12%	Shopping	18 ✓
10%	Religious Activity	15 ✓
5%	Meals	8 ✓
5%	Social Service	7 ✓
4%	School (higher education)	6 ✓
2%	Airport Connection	3 ✓
1%	School (k-12)	1 ✓

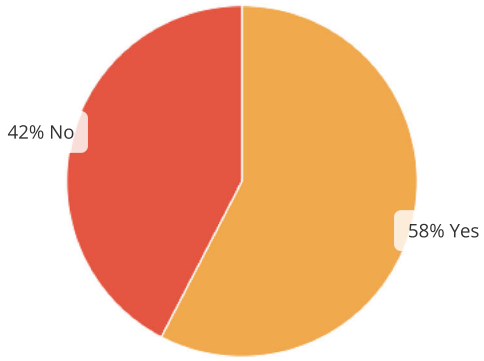
148 Respondents

DRAFT

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

* Is there anywhere you would like to travel but cannot due to lack of transportation?



151 respondents

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

* What keeps you from getting where you need to go? (select all that apply)

43%	Public transportation services don't meet my needs	63 ✓
36%	I can get where I need to go	52 ✓
21%	No car available to me	31 ✓
17%	Nobody to drive me	24 ✓
15%	Safety concerns with public transportation	22 ✓
11%	Other	16 ✓
10%	I don't know the public transportation options	15 ✓
8%	Unable to use public transportation due to a disability	11 ✓
7%	Health concerns with public transportation	10 ✓

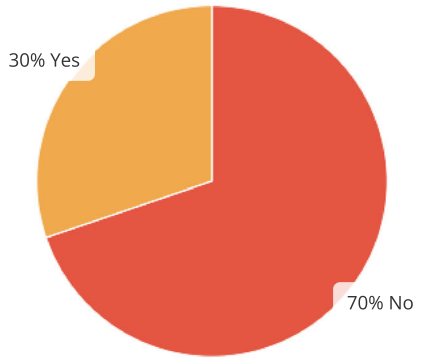
145 Respondents

DRAFT

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

* Does public transportation meet your needs?



149 respondents

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

* Why doesn't public transportation meet your needs? (select all that apply)

50%	Not available at locations I need to travel	74 ✓
45%	Takes too long	66 ✓
29%	Too many transfers	42 ✓
26%	Not available at times I need to travel	38 ✓
24%	Not available near my place of residence	35 ✓
23%	Not reliable	34 ✓
13%	Not available on days I need to travel	19 ✓
13%	Not applicable	19 ✓
10%	Other	15 ✓
8%	Costs too much	12 ✓
7%	Requires advanced reservations	11 ✓
5%	Need additional assistance getting to/from or on/off the vehicle	7 ✓

147 Respondents

DRAFT

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

* Which of the following is most appealing to you and/or members of your household? (Rank in order of preference. Top choice is the most preferred)

64%	Light rail train	Rank: 2.41	85 ✓
64%	Fixed-route bus service	Rank: 2.65	85 ✓
55%	Bus and train stations with trail and/or sidewalk paths to residential locations	Rank: 3.21	72 ✓
61%	Commuter train	Rank: 3.33	81 ✓
60%	On-demand service	Rank: 3.91	79 ✓
52%	Bicycle lanes with available rental bicycles	Rank: 4.51	68 ✓
49%	Demand-response service	Rank: 4.62	65 ✓
25%	Other	Rank: 5.79	33 ✓

132 Respondents

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

* What is the best way to enhance your transit experience? (Rank in order of preference. Top choice is the most preferred)

65%	Expanded service area	Rank: 2.65	84 ✓
55%	More frequent buses or trains	Rank: 2.77	71 ✓
60%	Increased security	Rank: 3.90	77 ✓
47%	More direct access to train stations	Rank: 4.82	60 ✓
46%	More bus stops near residential areas	Rank: 5.14	59 ✓
36%	Fewer transfers for local trips	Rank: 5.30	47 ✓
40%	Expanded service time	Rank: 5.65	52 ✓
46%	Increased safety measures	Rank: 5.68	59 ✓
47%	Increased cleanliness of transit vehicles and modes	Rank: 6.12	60 ✓
43%	Increased cleanliness of bus stops and train stations	Rank: 6.25	55 ✓
31%	Fewer transfers for regional trips	Rank: 8.00	40 ✓
37%	More education and training on how to use transit	Rank: 8.83	48 ✓
33%	More park and ride facilities	Rank: 9.09	43 ✓

129 Respondents

DRAFT

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

* What would make public transportation better in your community?

Easier to reach, better network, better connections (also for walking or biking to the station such as bike racks, shade), higher frequency, increased safety, work on the reputation of public transportation.

5/20/2024

94 Agree

Less space devoted to cars. Giant parking lots, wide high-speed roads which are hard to cross, all this works against good public transit.

6/4/2024

53 Agree

It should be much more frequent. Walkable and dense development should be encouraged around public transportation so that I don't have to get off at the bus stop and then walk half an hour to get to where I need to go. Things should be maximum fifteen minutes around public transit stops

5/24/2024

17 Agree

Safe nonCar infrastructure.

6/4/2024

7 Agree

Help make transit a great option for folks using their cars. It is not easy to plan a trip on public transportation in the beginning. When we buy/sell homes, we should promote the bus lines that are within walking distance of our homes and where it can take us. Companies should encourage folks moving to Dallas for jobs to use public transportation by sharing residential options off bus lines that go by the corporate office.

Need shade relief at the bus stops. It is too hot to take the bus in the heat of summer when you are waiting in full summer sun.

Love that DART is increasing the frequency of routes. I hope they will continue to improve frequency to every 10 minutes peak and 15 min nonpeak so that folks don't have to plan when they leave their house - they know that a bus will come within 10 minutes if they just missed a bus. This is a Catch 22 - it requires more riders to have better frequency and better frequency brings more riders.

6/3/202

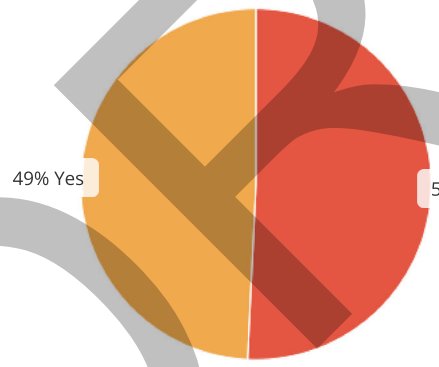
5 Agree

Show all comments

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

* Would you like to receive Access North Texas emails (updates and announcements)?



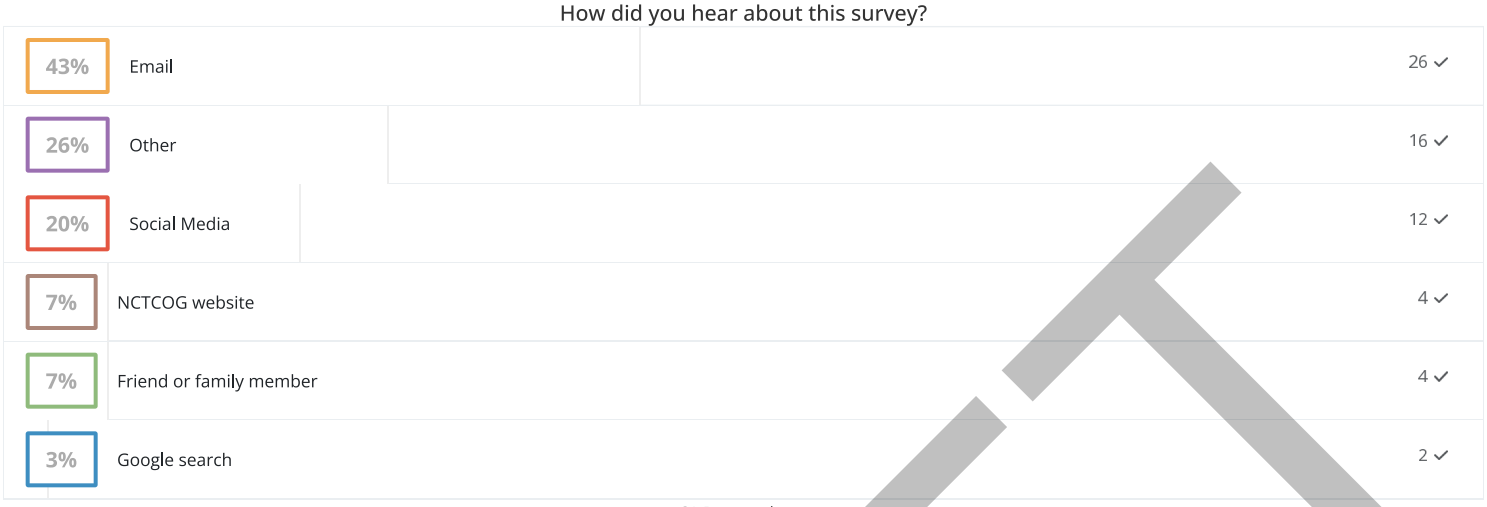
132 respondents

DRAFT

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

How did you hear about this survey?



61 Respondents

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

What is your age?

No data to display...

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

What is your race/ethnicity?

No data to display...

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

What is your gender?

No data to display...

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

What is your highest formal education level?

No data to display...

Access N Texas: Q: County: R: Dallas

Filtered by Participant Segment

What is your marital status?

No data to display...

DRAFT

Access North Texas: Denton County Participants

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

Project Engagement

VIEWS	PARTICIPANTS	RESPONSES	COMMENTS
10,179	68	1,954	97

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

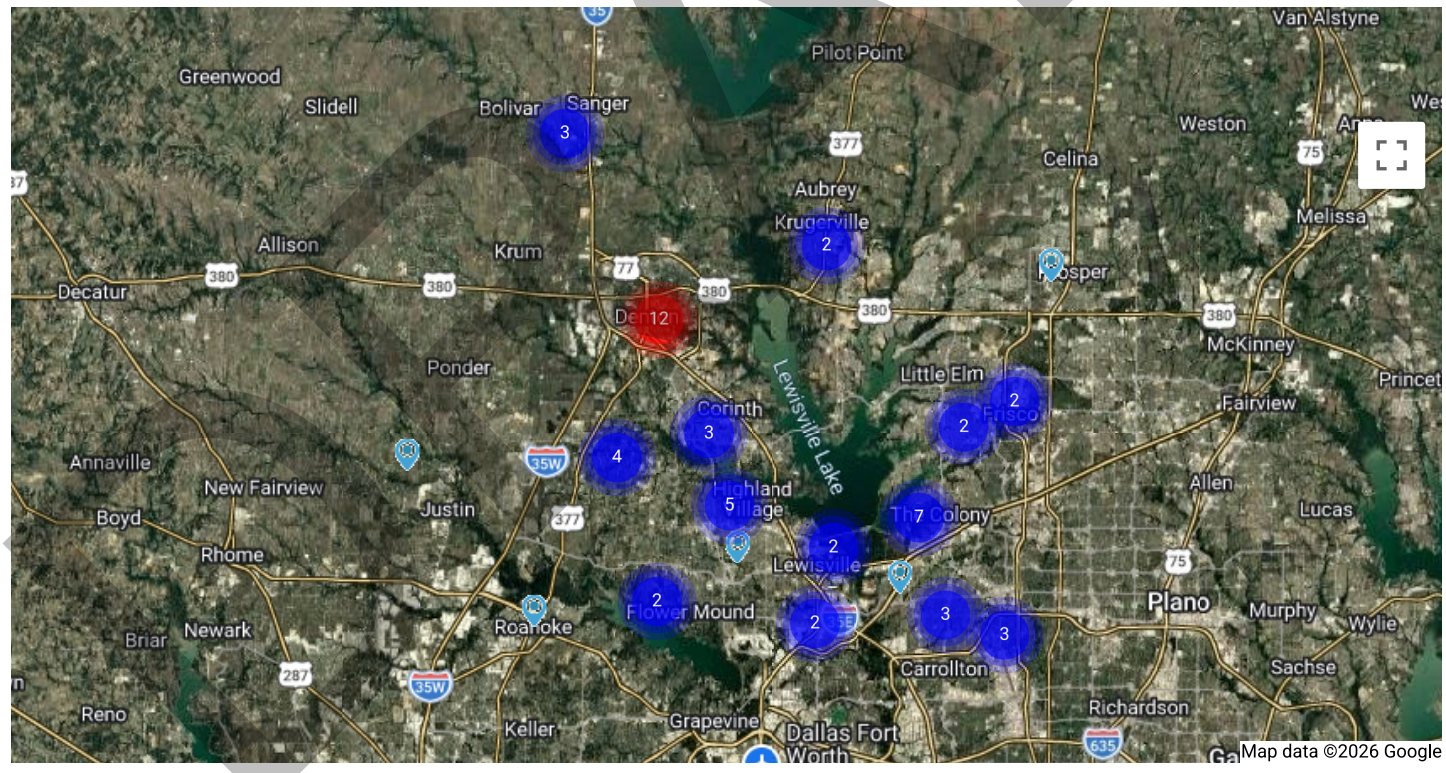
* What is your First and Last name?

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Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

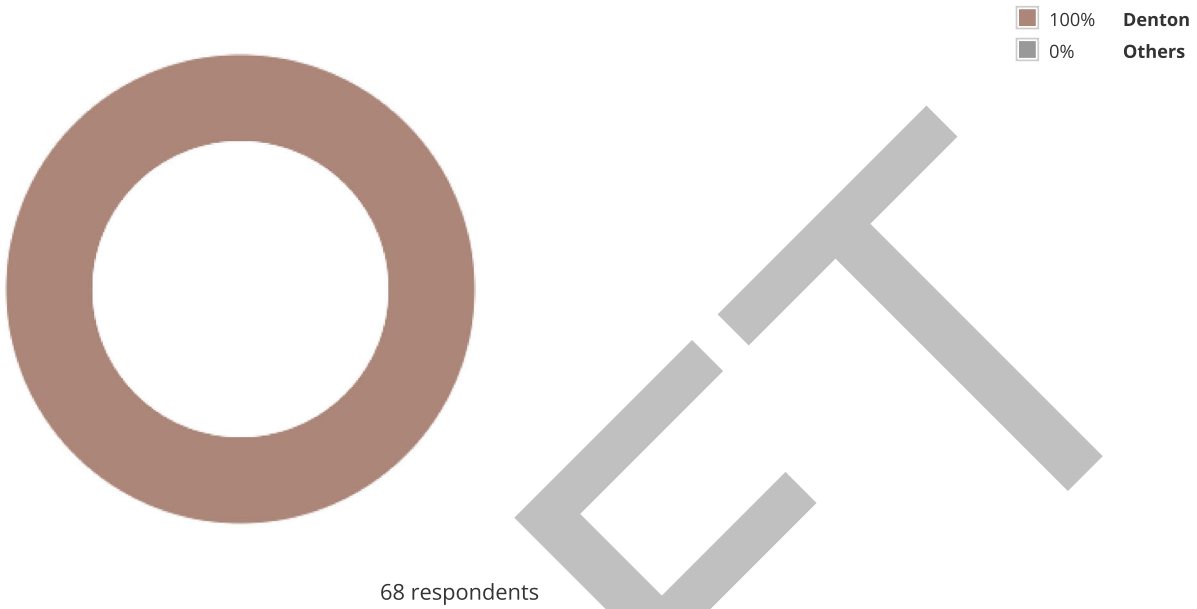
* What is your five-digit zip code?



Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

* What county do you live in?



68 respondents

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

* Are you 65 or older?



67 respondents

DRAFT

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

* Are you a veteran?



67 respondents

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

* Are you a student?



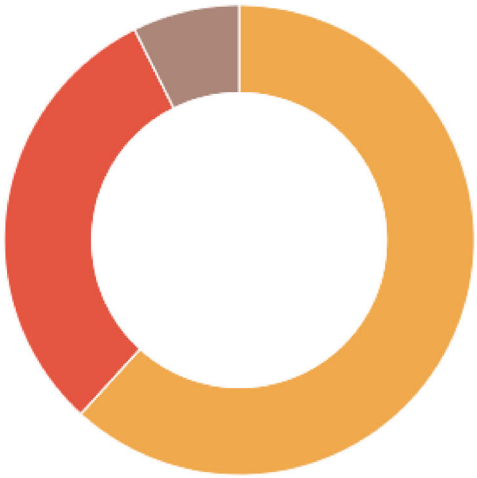
67 respondents

DRAFT

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

* Are you employed?



62%	**Yes**
31%	**No**
7%	**Prefer not to answer**

68 respondents

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

* If employed, which of the following describes your status?



52%	**Working 40 hours or more per week**
27%	**Not applicable**
11%	**Working 1-20 hours per week**
5%	**Prefer not to answer**
3%	**Working 21-29 hours per week**
2%	**Others**

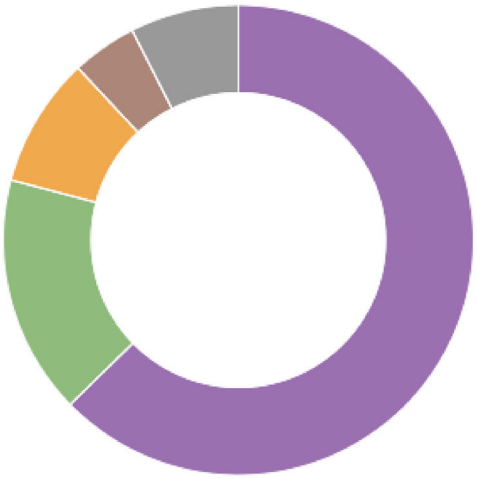
63 respondents

DRAFT

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

* If not currently employed, which of the following describes your status?



63%	**Not applicable**
16%	**Not employed, retired**
9%	**Looking for work**
4%	**Not employed, disabled or unable to work**
7%	**Others**

67 respondents

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

* What is your total household income (all sources of income)?



17%	**$75,001 - $100,000**
14%	**$125,001 - $150,000**
12%	**$10,001 - $25,000**
11%	**$0 - $10,000**
9%	**$25,001 - $50,000**
9%	**$50,001 - $75,000**
9%	**$100,001 - $125,000**
8%	**Prefer not to answer**
6%	**$200,001 and up**
5%	**$150,001 - $175,000**
2%	**$175,001 - $200,000**

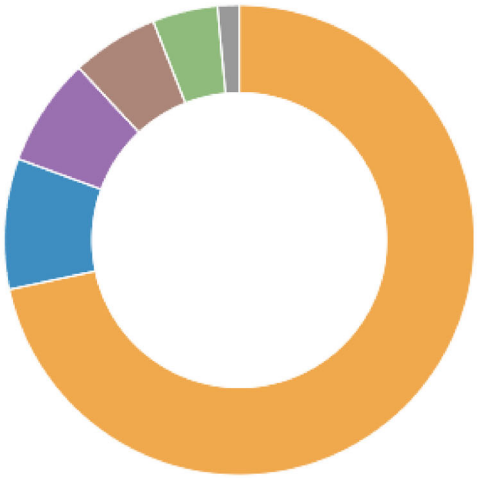
66 respondents

DRAFT

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

* Do you have access to a vehicle?



72%	Yes, I own a vehicle
9%	No, I use public transit
7%	No, I do not own, rent, or share a vehicle
6%	Yes, I share a household vehicle
4%	No, I rideshare
1%	Others

67 respondents

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

* How do you usually travel within the North Central Texas region? (select all that apply)

77%	Drive myself	50 ✓
29%	Carpool with friends and/or family	19 ✓
29%	Public transit bus or rail (Ex. train)	19 ✓
29%	Walking	19 ✓
17%	Bicycling	11 ✓
11%	Private transportation company (Ex. taxi, Uber, Lyft)	7 ✓
5%	Paratransit	3 ✓
5%	Community bus or van	3 ✓
2%	Vanpool	1 ✓
0%	Other	0 ✓

65 Respondents

DRAFT

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

* In the last 6 months, have you missed any of the following trips due to lack of transportation? (select all that apply)

61%	I have not missed any trips due to lack of transportation	39 ✓
25%	Social / Entertainment / Events	16 ✓
17%	Work	11 ✓
16%	Medical	10 ✓
13%	Shopping	8 ✓
6%	Meals	4 ✓
5%	Religious Activity	3 ✓
3%	School (higher education)	2 ✓
3%	Social Service	2 ✓
2%	School (k-12)	1 ✓
2%	Airport Connection	1 ✓

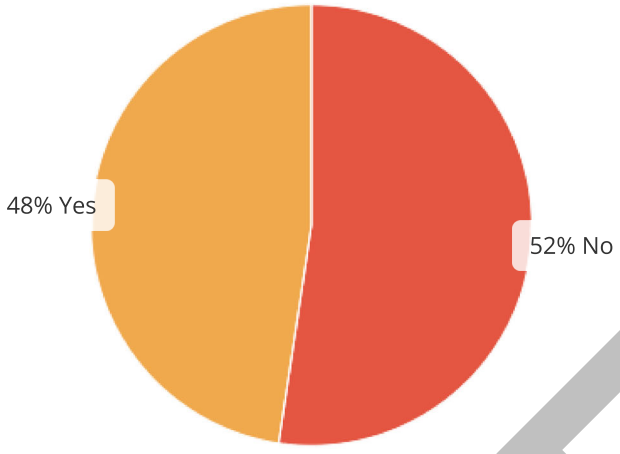
64 Respondents

DRAFT

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

* Is there anywhere you would like to travel but cannot due to lack of transportation?



63 respondents

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

* What keeps you from getting where you need to go? (select all that apply)

49%	Public transportation services don't meet my needs	31 ✓
44%	I can get where I need to go	28 ✓
19%	Nobody to drive me	12 ✓
14%	Safety concerns with public transportation	9 ✓
13%	No car available to me	8 ✓
10%	Other	6 ✓
8%	Health concerns with public transportation	5 ✓
8%	I don't know the public transportation options	5 ✓
3%	Unable to use public transportation due to a disability	2 ✓

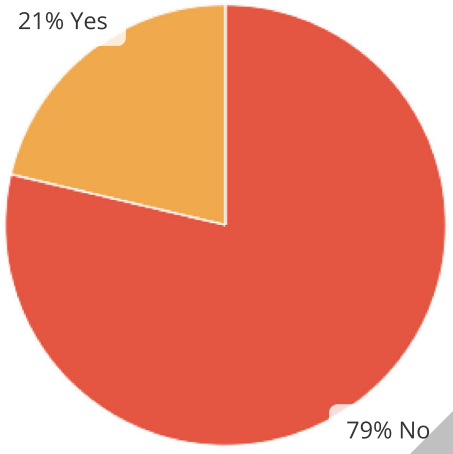
63 Respondents

DRAFT

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

* Does public transportation meet your needs?



61 respondents

DRAFT

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

* Why doesn't public transportation meet your needs? (select all that apply)

45%	Not available at locations I need to travel	28 ✓
44%	Not available near my place of residence	27 ✓
39%	Takes too long	24 ✓
29%	Not available at times I need to travel	18 ✓
23%	Not reliable	14 ✓
18%	Not available on days I need to travel	11 ✓
16%	Too many transfers	10 ✓
16%	Not applicable	10 ✓
11%	Requires advanced reservations	7 ✓
6%	Costs too much	4 ✓
6%	Need additional assistance getting to/from or on/off the vehicle	4 ✓
6%	Other	4 ✓

62 Respondents

DRAFT

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

* Which of the following is most appealing to you and/or members of your household? (Rank in order of preference. Top choice is the most preferred)

72%	Light rail train	Rank: 2.54	39 ✓
65%	Fixed-route bus service	Rank: 2.83	35 ✓
63%	Commuter train	Rank: 2.88	34 ✓
74%	Bus and train stations with trail and/or sidewalk paths to residential locations	Rank: 3.13	40 ✓
59%	On-demand service	Rank: 3.94	32 ✓
50%	Bicycle lanes with available rental bicycles	Rank: 4.07	27 ✓
20%	Other	Rank: 4.45	11 ✓
52%	Demand-response service	Rank: 4.71	28 ✓

54 Respondents

DRAFT

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

* What is the best way to enhance your transit experience? (Rank in order of preference. Top choice is the most preferred)

81%	Expanded service area	Rank: 2.02	44 ✓
69%	More frequent buses or trains	Rank: 3.16	37 ✓
57%	Expanded service time	Rank: 3.74	31 ✓
70%	More bus stops near residential areas	Rank: 4.24	38 ✓
52%	More direct access to train stations	Rank: 4.75	28 ✓
50%	Increased security	Rank: 4.96	27 ✓
43%	Increased safety measures	Rank: 5.30	23 ✓
39%	Increased cleanliness of transit vehicles and modes	Rank: 6.29	21 ✓
33%	Increased cleanliness of bus stops and train stations	Rank: 6.61	18 ✓
37%	Fewer transfers for local trips	Rank: 6.65	20 ✓
41%	More park and ride facilities	Rank: 6.73	22 ✓
22%	More education and training on how to use transit	Rank: 7.67	12 ✓
26%	Fewer transfers for regional trips	Rank: 8.36	14 ✓

54 Respondents

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

* What would make public transportation better in your community?

A more robust system that covers a wider area and has better frequency.

5/9/2024

75 Agree

A more robust system with increased frequency.

5/9/2024

63 Agree

DRAFT

Dedicated bus lanes to entice passengers to utilize public transportation, since it could make travel quicker and safer than driving yourself. More connectivity between the three major Transportaion networks in the DFW areas. How can they work together to maximize funding by joint project that allow for workforce transportation opportunities and potentially mitigate the growing traffic within the area?

5/31/2024

23 Agree

More bus routes

5/8/2024

5 Agree

Better knowledge of Transit system for people with cars so that they can consider the alternatives.

5/15/

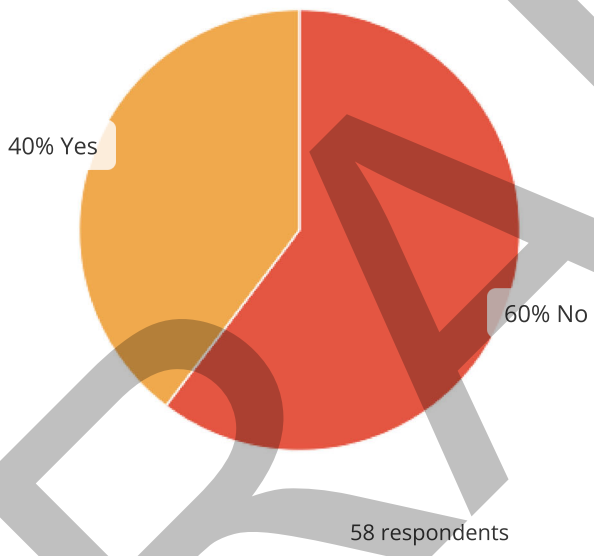
Show all comments

Agree

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

* Would you like to receive Access North Texas emails (updates and announcements)?

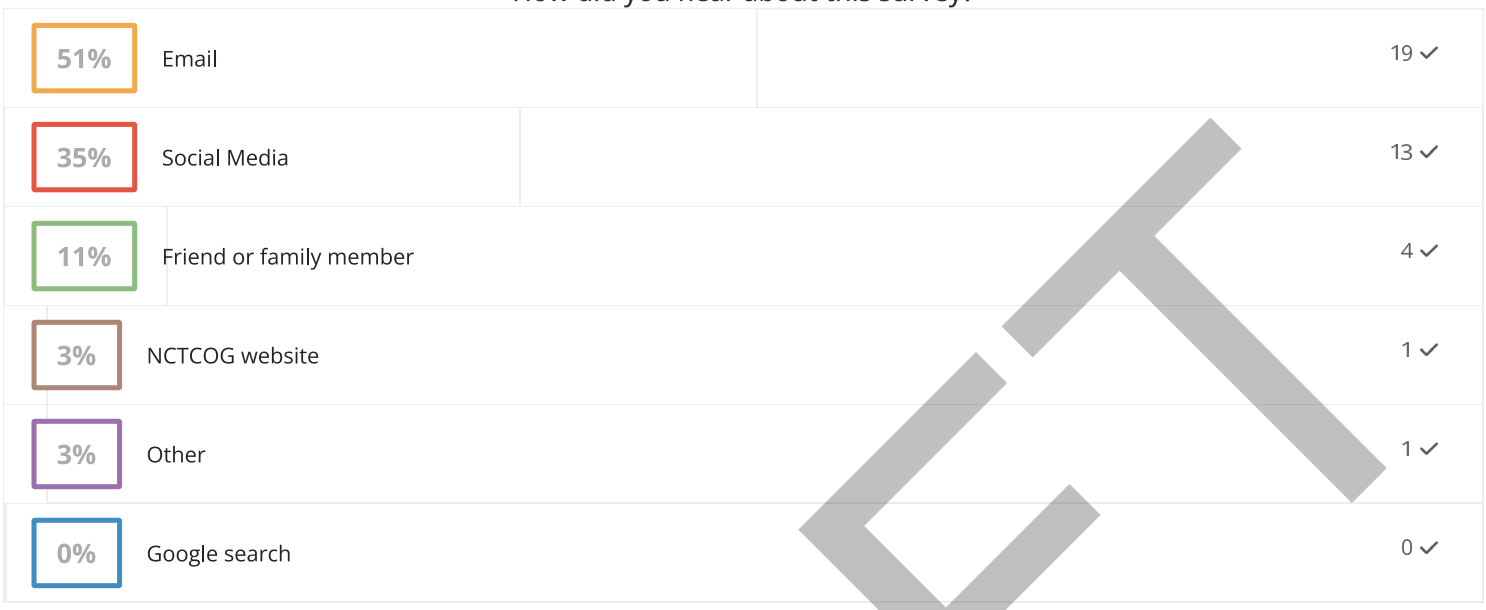


DRAFT

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

How did you hear about this survey?



37 Respondents

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

What is your age?

No data to display...

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

What is your race/ethnicity?

No data to display...

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

What is your gender?

No data to display...

Access N Texas: Q: County: R: Denton

Filtered by Participant Segment

What is your highest formal education level?

No data to display...

DRAFT

What is your marital status?

No data to display...

DRAFT

Access North Texas: Ellis County Participants

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

Project Engagement

VIEWS	PARTICIPANTS	RESPONSES	COMMENTS
10,179	9	208	17

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

* What is your First and Last name?

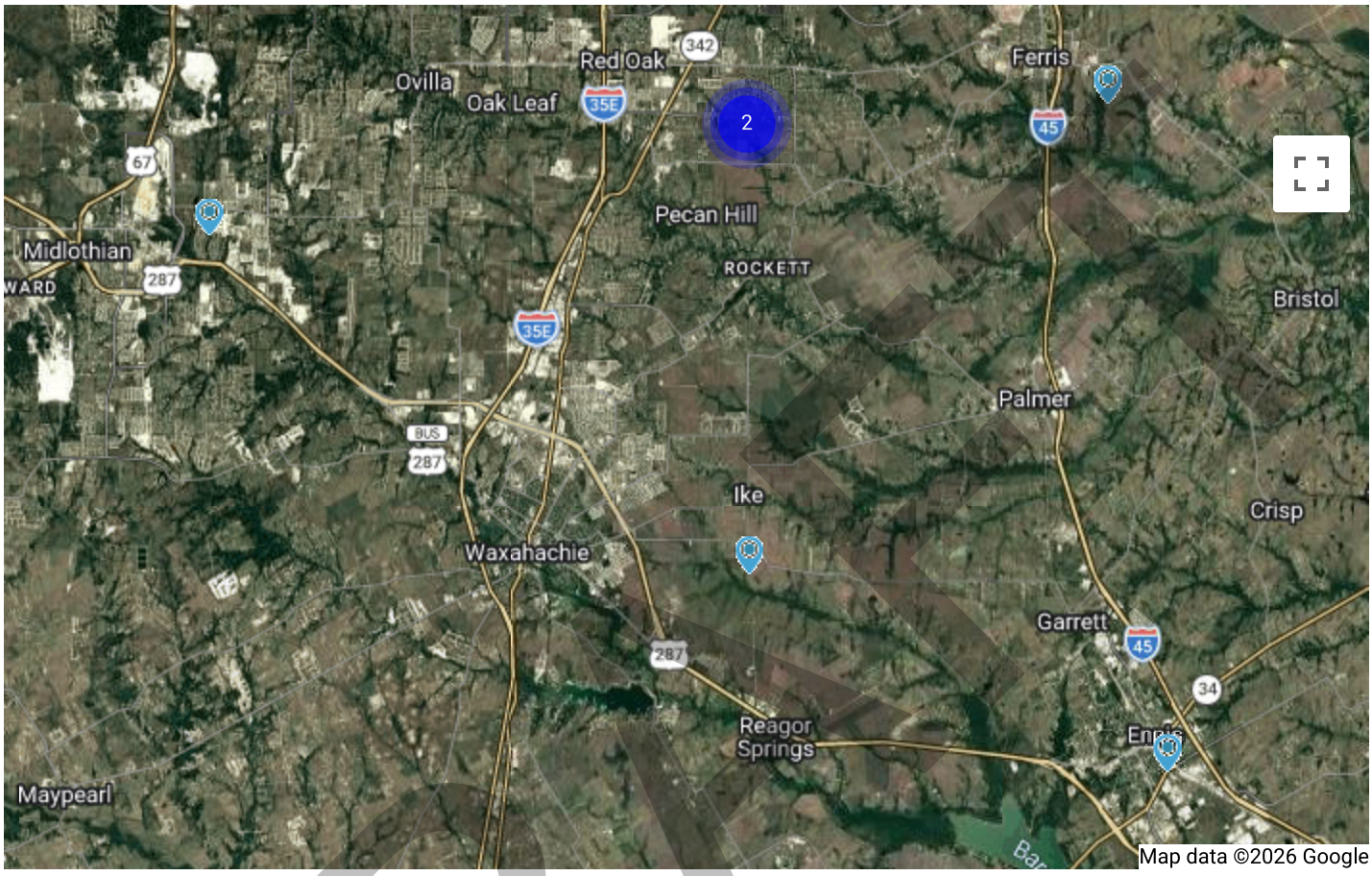
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DRAFT

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

* What is your five-digit zip code?

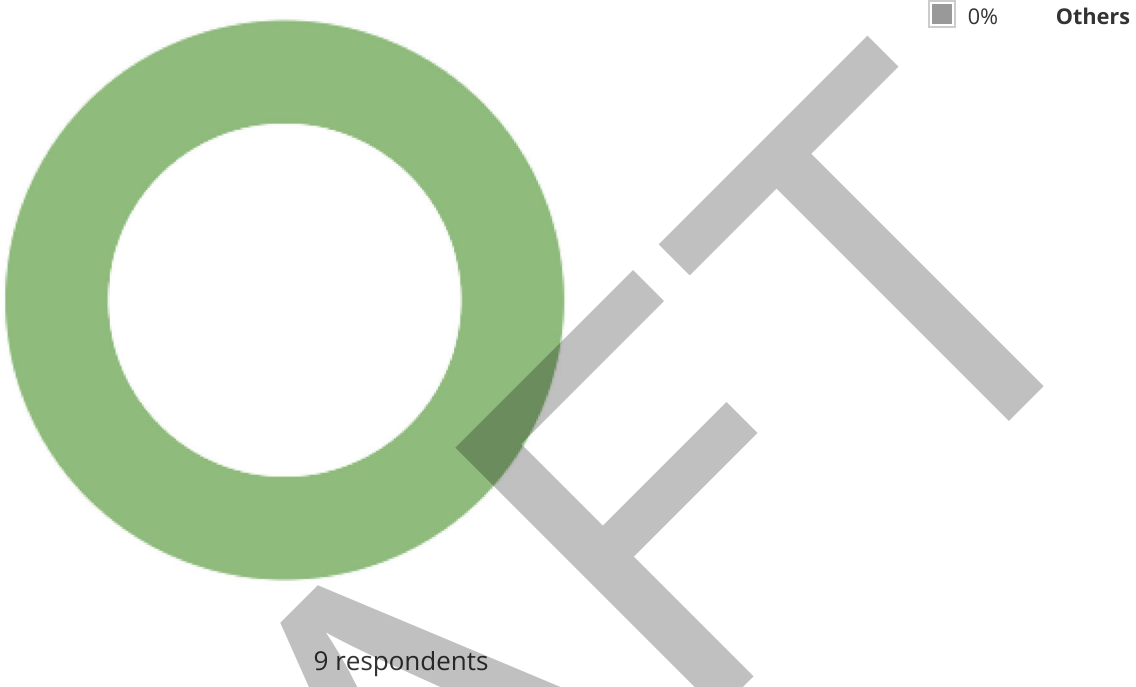


DRAFT

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

* What county do you live in?



9 respondents

DRAFT

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

* Are you 65 or older?

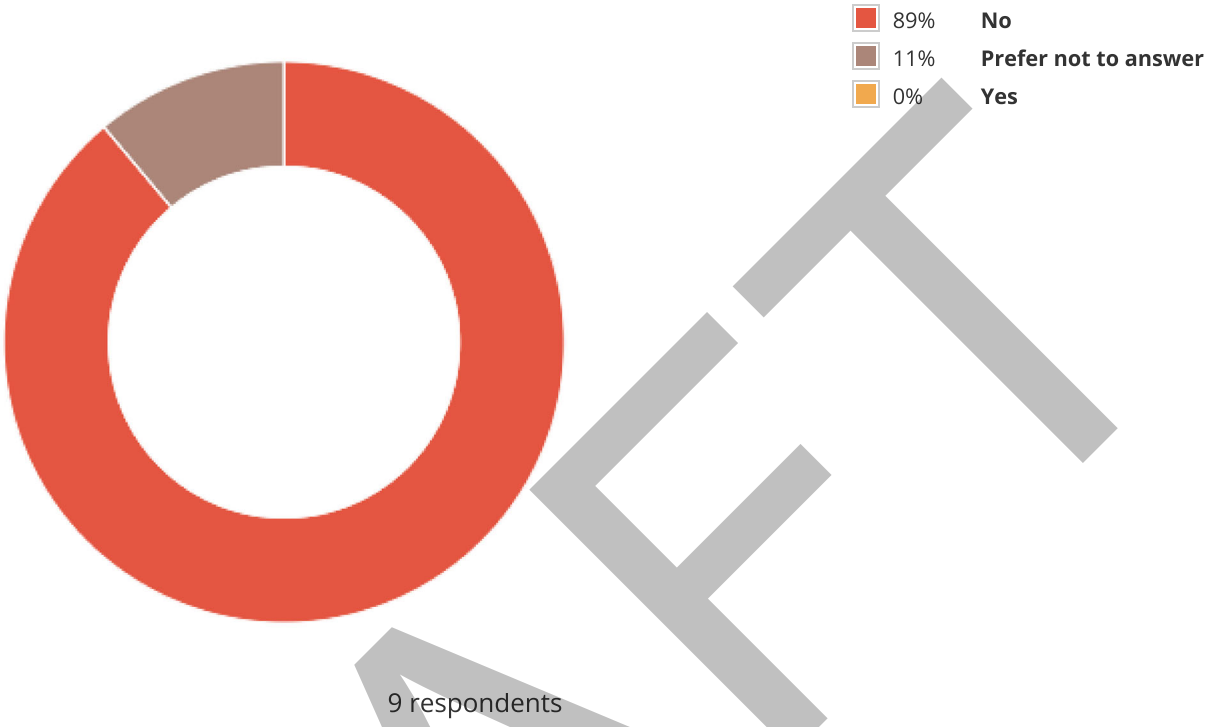


9 respondents

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

* Are you a veteran?



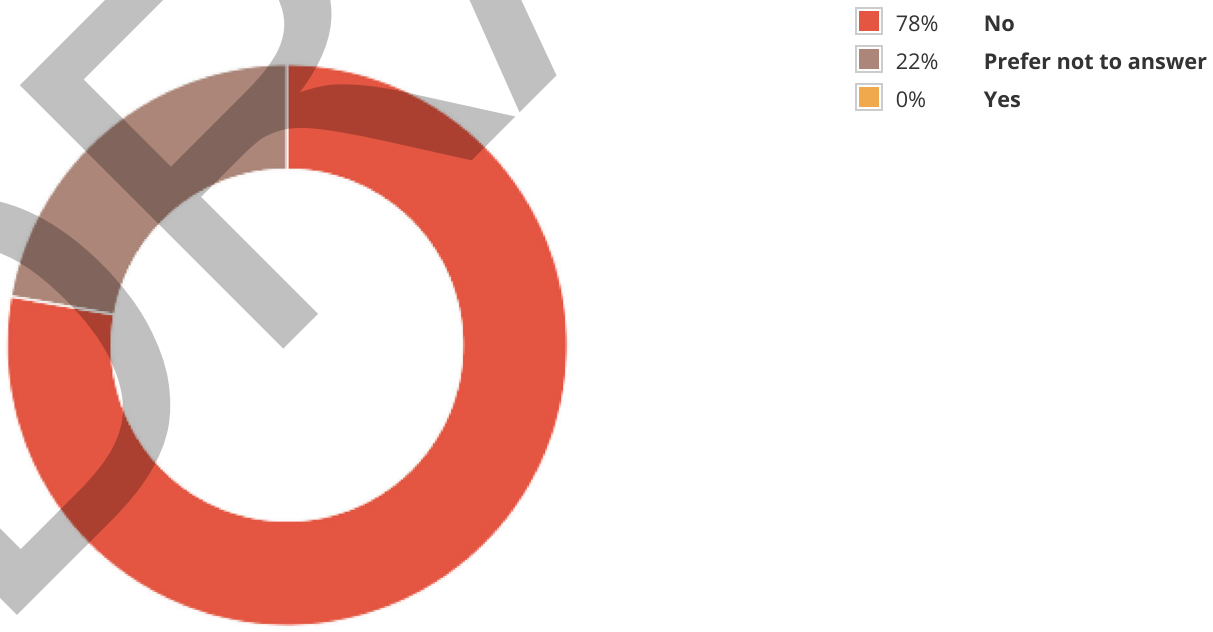
9 respondents

DRAFT

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

* Are you a student?

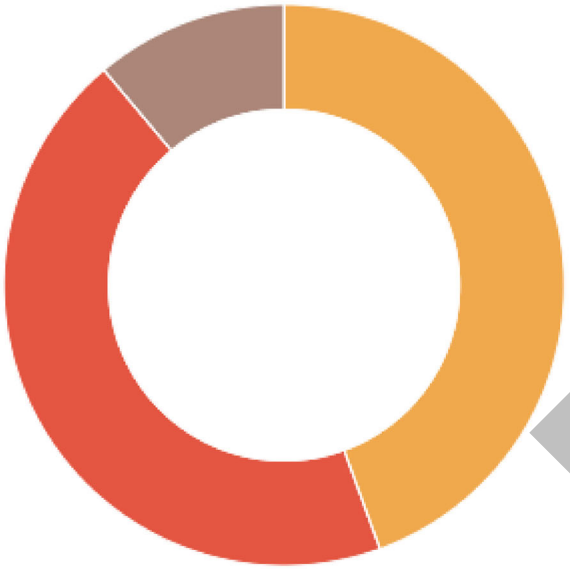


9 respondents

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

* Are you employed?



9 respondents

DRAFT

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

* If employed, which of the following describes your status?

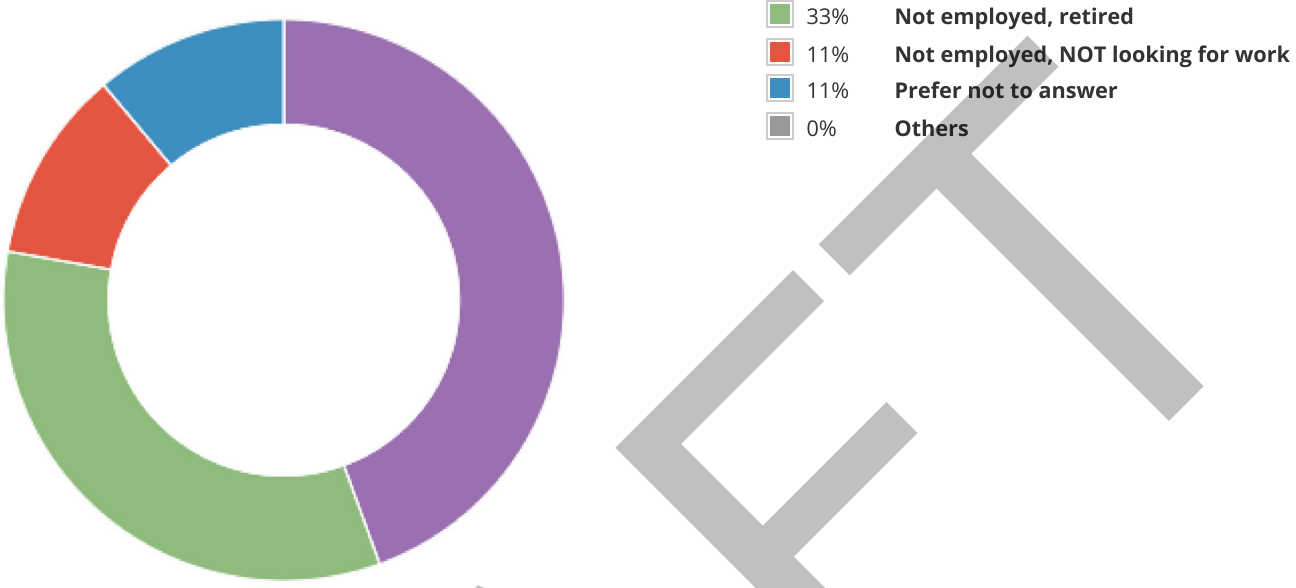


8 respondents

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

* If not currently employed, which of the following describes your status?



9 respondents

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

* What is your total household income (all sources of income)?



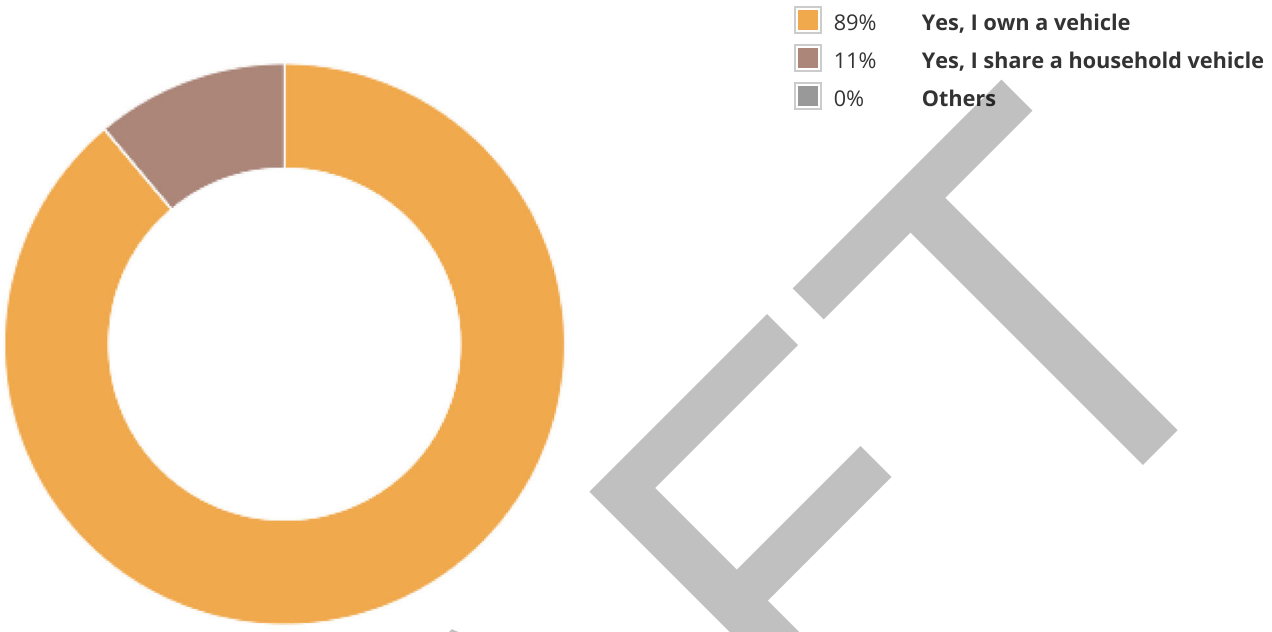
9 respondents

DRAFT

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

* Do you have access to a vehicle?



9 respondents

DRAFT

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

* How do you usually travel within the North Central Texas region? (select all that apply)

89%	Drive myself	8 ✓
44%	Carpool with friends and/or family	4 ✓
22%	Private transportation company (Ex. taxi, Uber, Lyft)	2 ✓
0%	Vanpool	0 ✓
0%	Public transit bus or rail (Ex. train)	0 ✓
0%	Paratransit	0 ✓
0%	Community bus or van	0 ✓
0%	Bicycling	0 ✓
0%	Walking	0 ✓
0%	Other	0 ✓

9 Respondents

DRAFT

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

* In the last 6 months, have you missed any of the following trips due to lack of transportation? (select all that apply)

67%	I have not missed any trips due to lack of transportation	6 ✓
33%	Religious Activity	3 ✓
33%	Shopping	3 ✓
22%	Medical	2 ✓
22%	Social / Entertainment / Events	2 ✓
11%	Work	1 ✓
11%	School (higher education)	1 ✓
0%	School (k-12)	0 ✓
0%	Meals	0 ✓
0%	Social Service	0 ✓
0%	Airport Connection	0 ✓

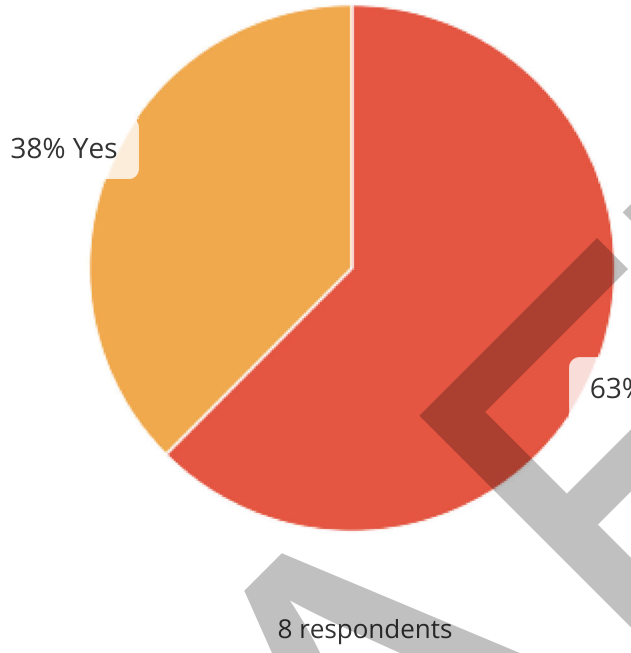
9 Respondents

DRAFT

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

* Is there anywhere you would like to travel but cannot due to lack of transportation?



DRAFT

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

* What keeps you from getting where you need to go? (select all that apply)

44%	I can get where I need to go	4 ✓
22%	Nobody to drive me	2 ✓
22%	I don't know the public transportation options	2 ✓
22%	Other	2 ✓
11%	Safety concerns with public transportation	1 ✓
11%	Unable to use public transportation due to a disability	1 ✓
0%	No car available to me	0 ✓
0%	Health concerns with public transportation	0 ✓
0%	Public transportation services don't meet my needs	0 ✓

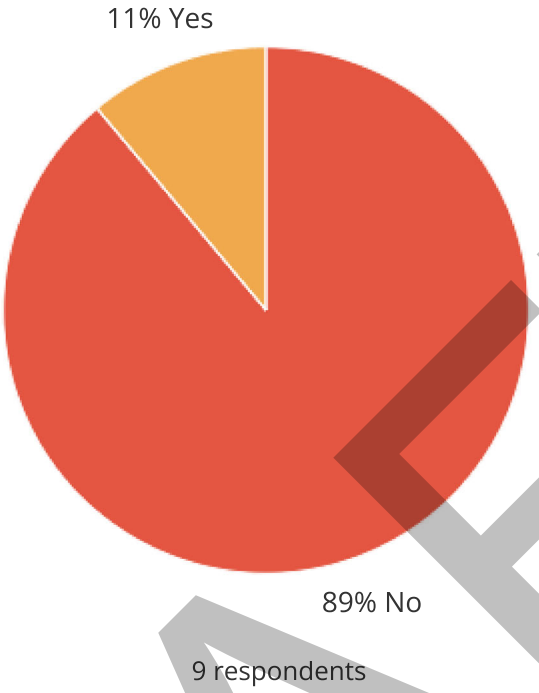
9 Respondents

DRAFT

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

* Does public transportation meet your needs?



9 respondents

DRAFT

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

* Why doesn't public transportation meet your needs? (select all that apply)

67%	Not available near my place of residence	6 ✓
33%	Takes too long	3 ✓
22%	Too many transfers	2 ✓
11%	Costs too much	1 ✓
11%	Not reliable	1 ✓
11%	Requires advanced reservations	1 ✓
11%	Not available at locations I need to travel	1 ✓
11%	Not available at times I need to travel	1 ✓
11%	Need additional assistance getting to/from or on/off the vehicle	1 ✓
11%	Not applicable	1 ✓
0%	Not available on days I need to travel	0 ✓
0%	Other	0 ✓

9 Respondents

DRAFT

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

* Which of the following is most appealing to you and/or members of your household? (Rank in order of preference. Top choice is the most preferred)

13%	Fixed-route bus service	Rank: 1.00	1 ✓
13%	Commuter train	Rank: 1.00	1 ✓
13%	Other	Rank: 1.00	1 ✓
63%	On-demand service	Rank: 1.40	5 ✓
25%	Light rail train	Rank: 1.50	2 ✓
25%	Demand-response service	Rank: 2.00	2 ✓
0%	Bicycle lanes with available rental bicycles		0 ✓
0%	Bus and train stations with trail and/or sidewalk paths to residential locations		0 ✓

8 Respondents

DRAFT

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

* What is the best way to enhance your transit experience? (Rank in order of preference. Top choice is the most preferred)

14%	More frequent buses or trains	Rank: 1.00	1 ✓
14%	More education and training on how to use transit	Rank: 1.00	1 ✓
14%	More direct access to train stations	Rank: 1.00	1 ✓
43%	Expanded service area	Rank: 1.33	3 ✓
29%	Increased security	Rank: 1.50	2 ✓
29%	Increased safety measures	Rank: 2.00	2 ✓
14%	More bus stops near residential areas	Rank: 2.00	1 ✓
14%	More park and ride facilities	Rank: 3.00	1 ✓
14%	Increased cleanliness of bus stops and train stations	Rank: 4.00	1 ✓
14%	Fewer transfers for local trips	Rank: 4.00	1 ✓
29%	Fewer transfers for regional trips	Rank: 5.00	2 ✓
0%	Increased cleanliness of transit vehicles and modes		0 ✓
0%	Expanded service time		0 ✓

7 Respondents

DRAFT

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

* What would make public transportation better in your community?

ACCESS

5/8/2025

Availability. Currently there is none.

4/25/2025

More permanent options to travel from/to and within the city of Ferris, TX.

4/10/2025

More permanent options to travel from/to and within Ferris, TX.

4/10/2025

Expanded service and permanent options to travel from/to and within Ferris, TX .

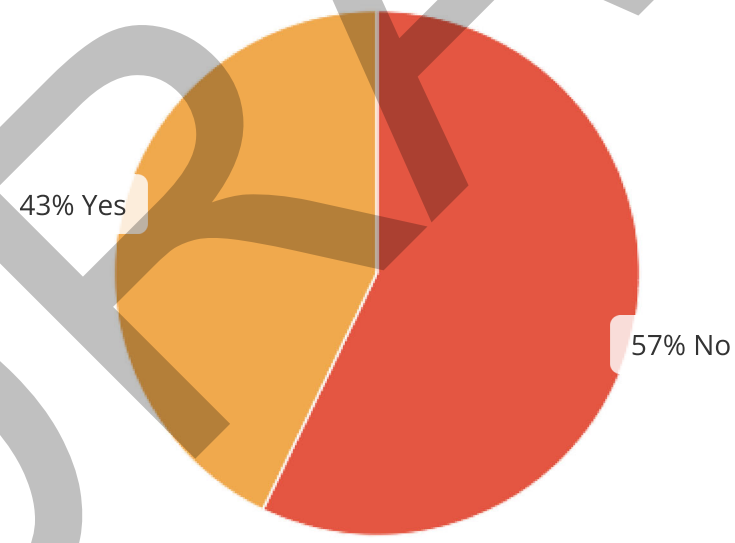
4/10

Show all comments

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

* Would you like to receive Access North Texas emails (updates and announcements)?



7 respondents

How did you hear about this survey?

Loading Data...

DRAFT

What is your age?

Loading Data...

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

What is your race/ethnicity?

No data to display...

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

What is your gender?

No data to display...

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

What is your highest formal education level?

No data to display...

Access N Texas: Q: County: R: Ellis

Filtered by Participant Segment

What is your marital status?

No data to display...

DRAFT

Access North Texas: Navarro County Participants

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

Project Engagement

VIEWS	PARTICIPANTS	RESPONSES	COMMENTS
10,179	3	78	2

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

* What is your First and Last name?

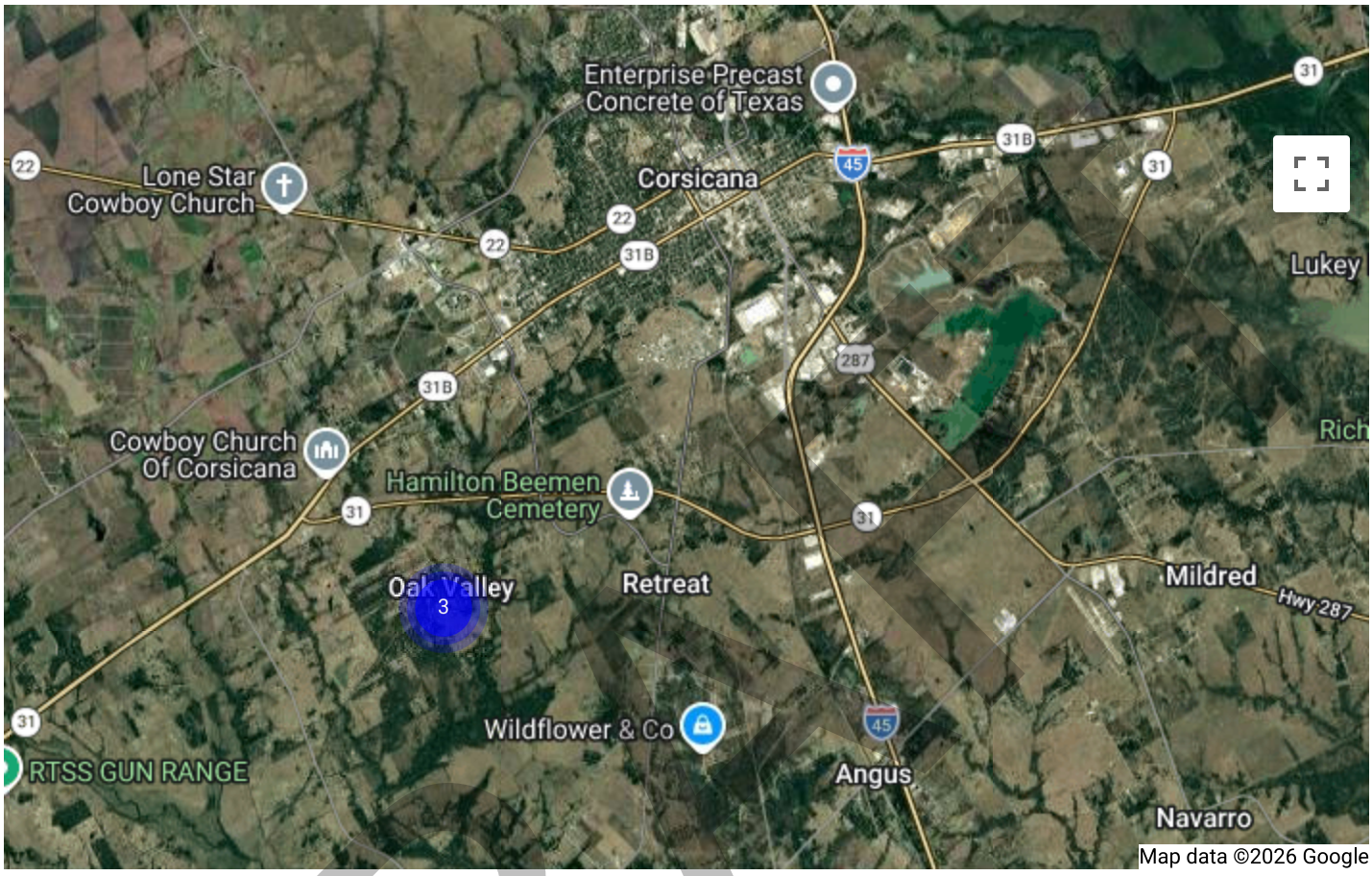
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DRAFT

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

* What is your five-digit zip code?

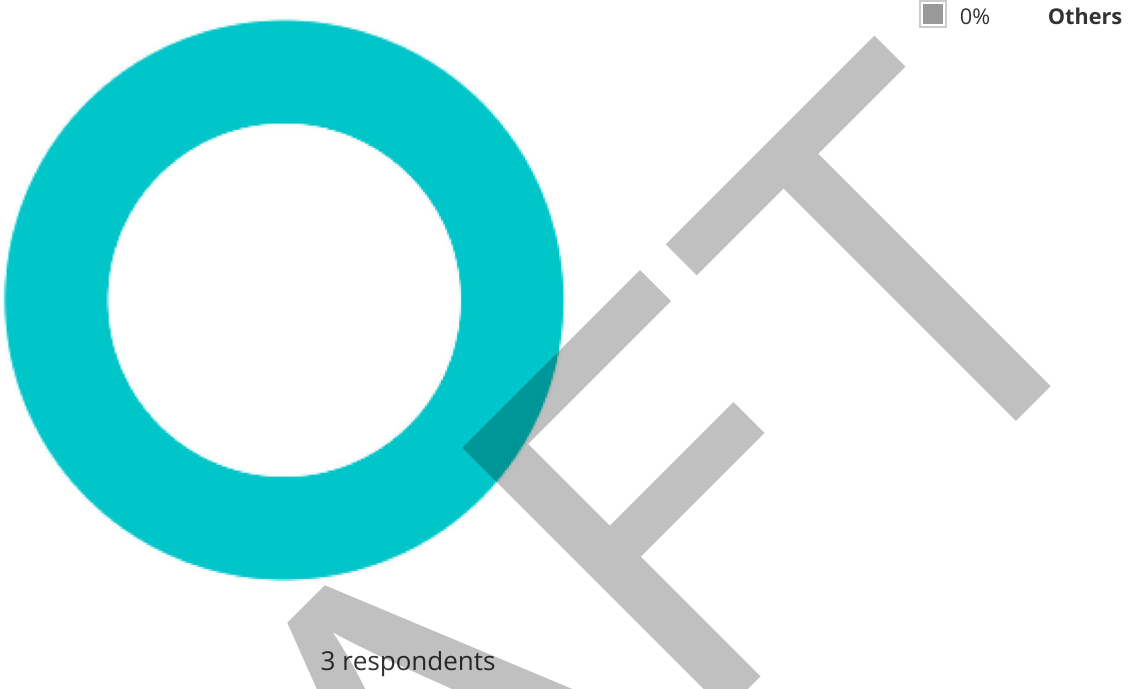


DRAFT

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

* What county do you live in?



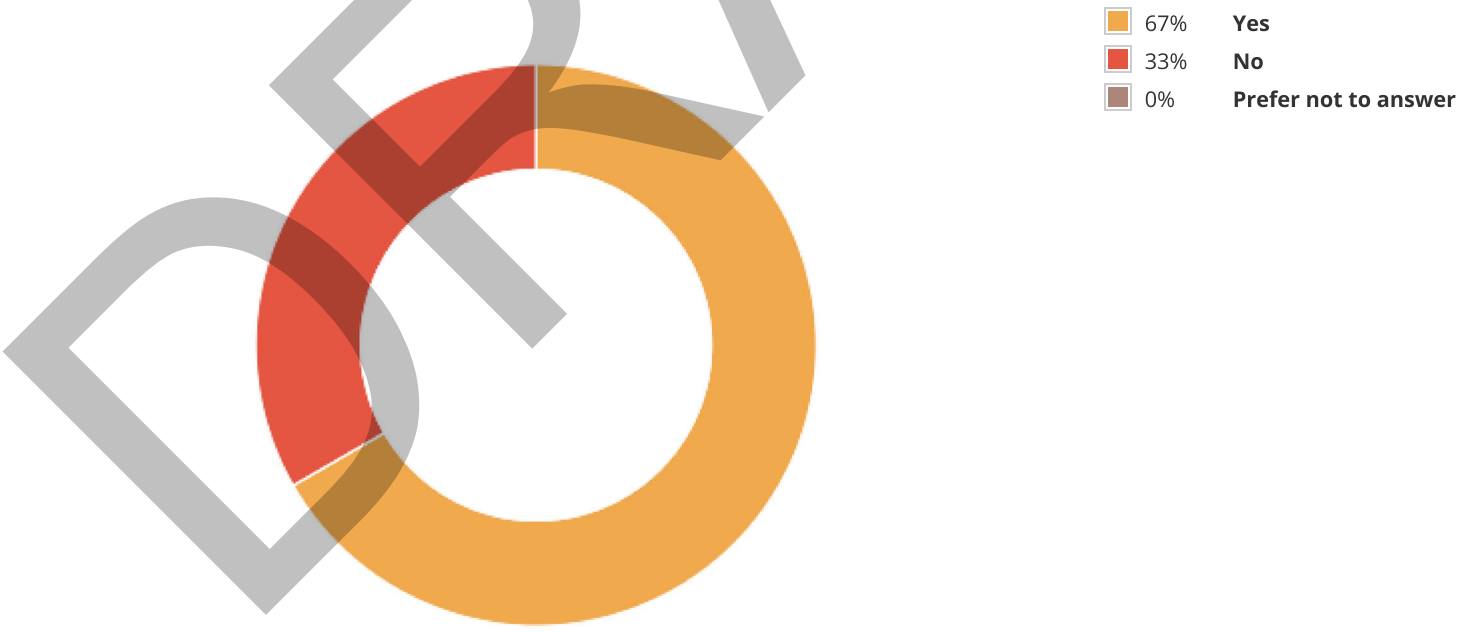
3 respondents

DRAFT

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

* Are you 65 or older?

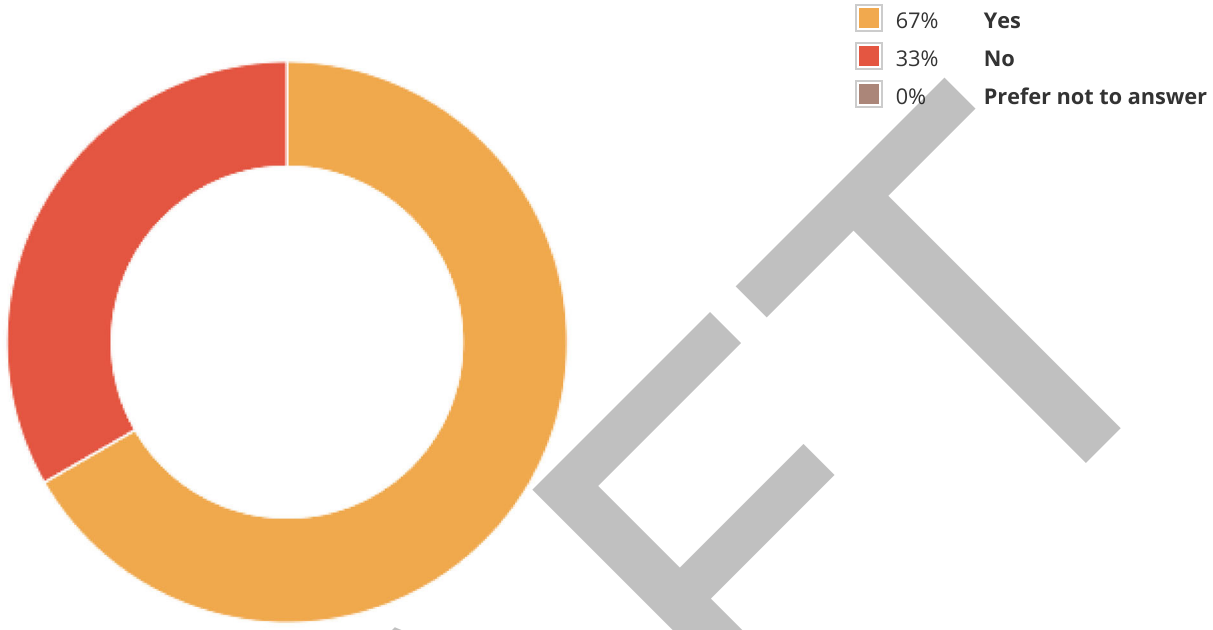


3 respondents

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

* Are you a veteran?



3 respondents

DRAFT

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

* Are you a student?

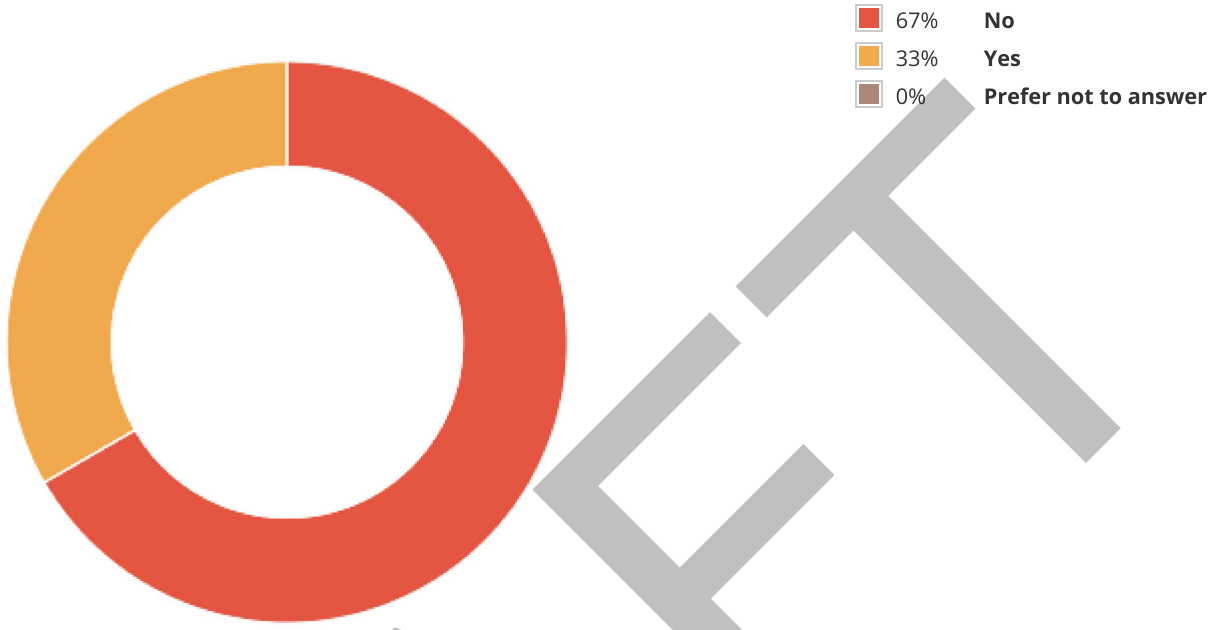


3 respondents

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

* Are you employed?



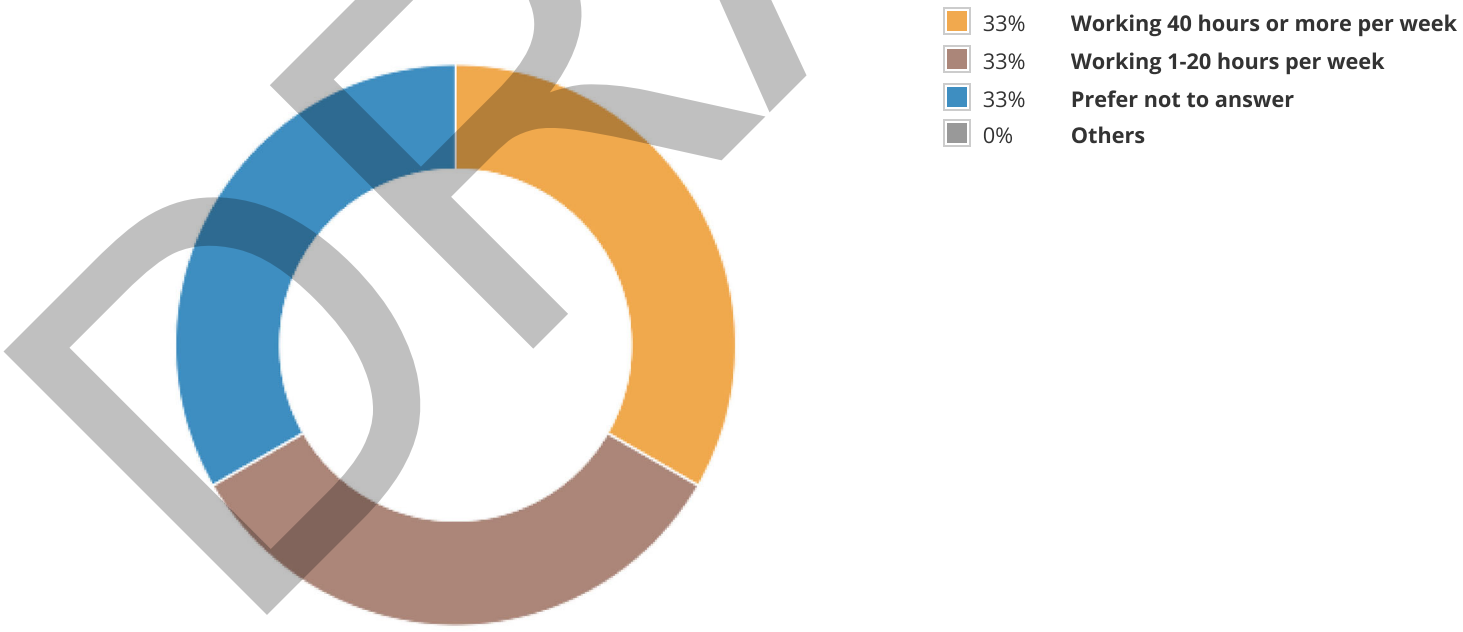
3 respondents

DRAFT

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

* If employed, which of the following describes your status?

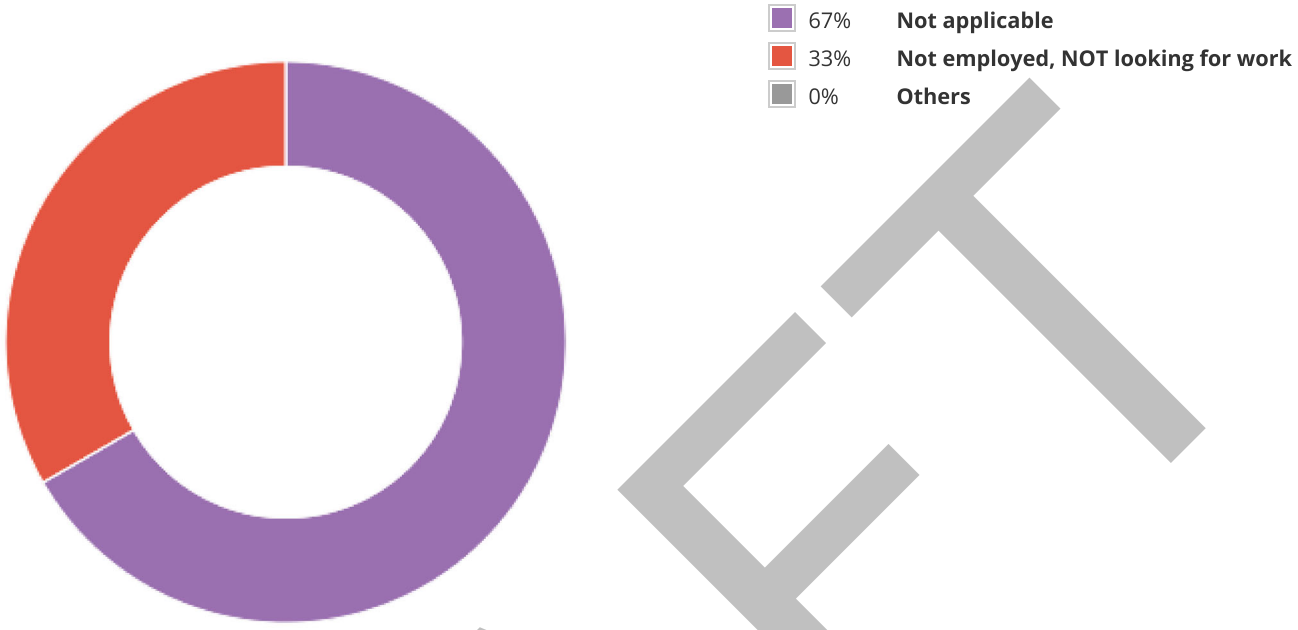


3 respondents

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

* If not currently employed, which of the following describes your status?



3 respondents

DRAFT

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

* What is your total household income (all sources of income)?

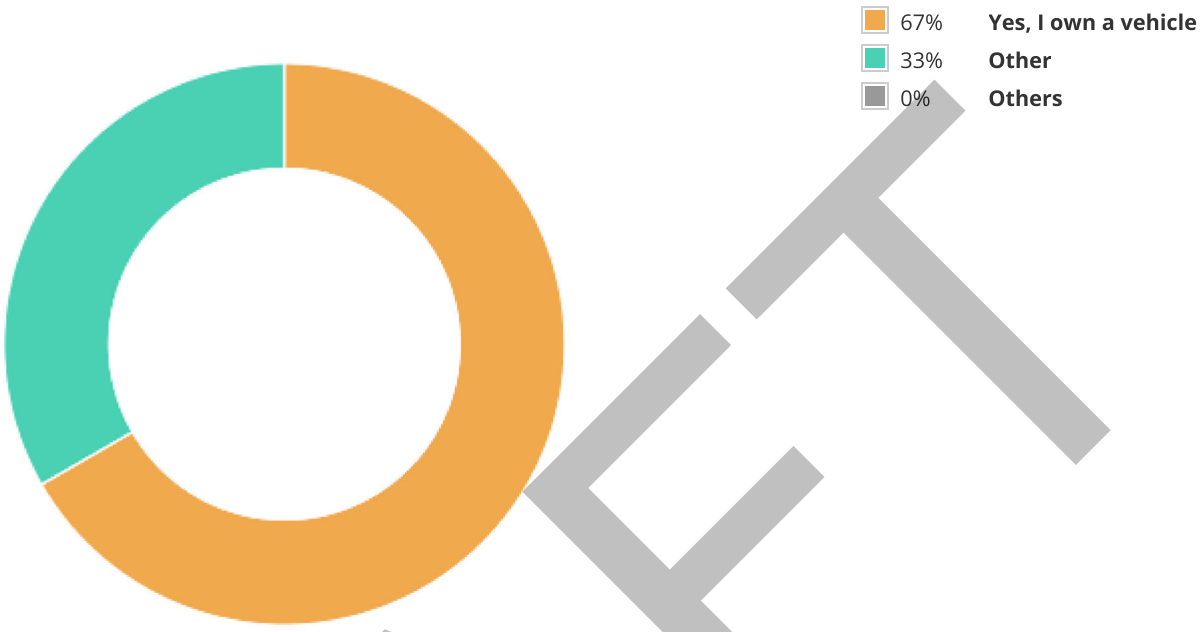


3 respondents

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

* Do you have access to a vehicle?



3 respondents

DRAFT

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

* How do you usually travel within the North Central Texas region? (select all that apply)

67%	Drive myself	2 ✓
33%	Walking	1 ✓
0%	Carpool with friends and/or family	0 ✓
0%	Vanpool	0 ✓
0%	Public transit bus or rail (Ex. train)	0 ✓
0%	Paratransit	0 ✓
0%	Private transportation company (Ex. taxi, Uber, Lyft)	0 ✓
0%	Community bus or van	0 ✓
0%	Bicycling	0 ✓
0%	Other	0 ✓

3 Respondents

DRAFT

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

* In the last 6 months, have you missed any of the following trips due to lack of transportation? (select all that apply)

100%	I have not missed any trips due to lack of transportation	3 ✓
0%	Work	0 ✓
0%	School (k-12)	0 ✓
0%	School (higher education)	0 ✓
0%	Medical	0 ✓
0%	Meals	0 ✓
0%	Religious Activity	0 ✓
0%	Social / Entertainment / Events	0 ✓
0%	Social Service	0 ✓
0%	Shopping	0 ✓
0%	Airport Connection	0 ✓

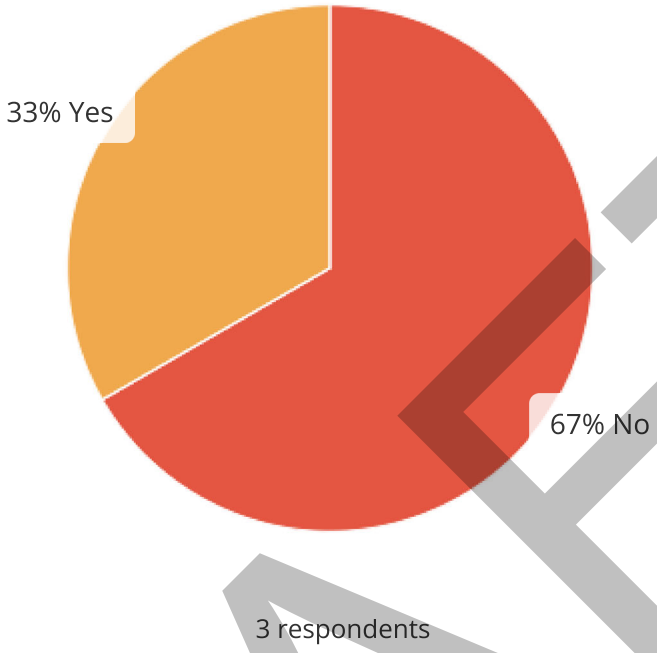
3 Respondents

DRAFT

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

* Is there anywhere you would like to travel but cannot due to lack of transportation?



DRAFT

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

* What keeps you from getting where you need to go? (select all that apply)

67%	I can get where I need to go	2 ✓
33%	No car available to me	1 ✓
0%	Nobody to drive me	0 ✓
0%	Safety concerns with public transportation	0 ✓
0%	Health concerns with public transportation	0 ✓
0%	Unable to use public transportation due to a disability	0 ✓
0%	I don't know the public transportation options	0 ✓
0%	Public transportation services don't meet my needs	0 ✓
0%	Other	0 ✓

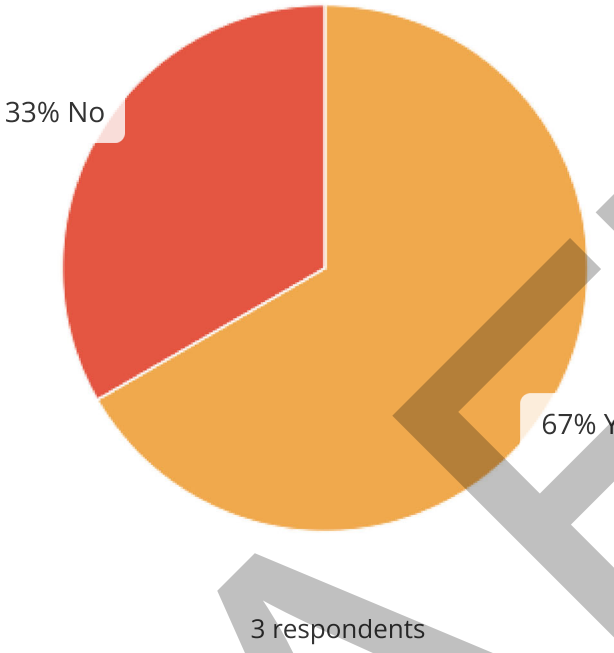
3 Respondents

DRAFT

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

* Does public transportation meet your needs?



DRAFT

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

* Why doesn't public transportation meet your needs? (select all that apply)

33%	Too many transfers	1 ✓
33%	Not available at locations I need to travel	1 ✓
33%	Not applicable	1 ✓
0%	Takes too long	0 ✓
0%	Costs too much	0 ✓
0%	Not reliable	0 ✓
0%	Requires advanced reservations	0 ✓
0%	Not available near my place of residence	0 ✓
0%	Not available on days I need to travel	0 ✓
0%	Not available at times I need to travel	0 ✓
0%	Need additional assistance getting to/from or on/off the vehicle	0 ✓
0%	Other	0 ✓

3 Respondents

DRAFT

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

* Which of the following is most appealing to you and/or members of your household? (Rank in order of preference. Top choice is the most preferred)

33%	Demand-response service	Rank: 1.00	1 ✓
100%	Fixed-route bus service	Rank: 1.33	3 ✓
33%	Bicycle lanes with available rental bicycles	Rank: 3.00	1 ✓
33%	Bus and train stations with trail and/or sidewalk paths to residential locations	Rank: 4.00	1 ✓
33%	Commuter train	Rank: 5.00	1 ✓
33%	On-demand service	Rank: 6.00	1 ✓
33%	Light rail train	Rank: 7.00	1 ✓
0%	Other		0 ✓

3 Respondents

DRAFT

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

* What is the best way to enhance your transit experience? (Rank in order of preference. Top choice is the most preferred)

33%	More education and training on how to use transit	Rank: 1.00	1 ✓
67%	Increased security	Rank: 1.50	2 ✓
33%	Increased safety measures	Rank: 3.00	1 ✓
33%	More frequent buses or trains	Rank: 4.00	1 ✓
33%	Increased cleanliness of bus stops and train stations	Rank: 5.00	1 ✓
67%	More bus stops near residential areas	Rank: 5.50	2 ✓
33%	Increased cleanliness of transit vehicles and modes	Rank: 6.00	1 ✓
33%	Fewer transfers for local trips	Rank: 7.00	1 ✓
33%	Fewer transfers for regional trips	Rank: 8.00	1 ✓
33%	More park and ride facilities	Rank: 9.00	1 ✓
33%	More direct access to train stations	Rank: 11.00	1 ✓
33%	Expanded service area	Rank: 12.00	1 ✓
33%	Expanded service time	Rank: 13.00	1 ✓

3 Respondents

DRAFT

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

* What would make public transportation better in your community?

Better visibility of the local providers.

3/28/2025

There is no public transportation in my area.

2/24/2025

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

* Would you like to receive Access North Texas emails (updates and announcements)?



100% No

3 respondents

DRAFT

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

How did you hear about this survey?

67%	NCTCOG website	2 ✓
33%	Email	1 ✓
0%	Social Media	0 ✓
0%	Friend or family member	0 ✓
0%	Google search	0 ✓
0%	Other	0 ✓

3 Respondents

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

What is your age?

No data to display...

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

What is your race/ethnicity?

No data to display...

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

What is your gender?

No data to display...

DRAFT

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

What is your highest formal education level?

No data to display...

Access N Texas: Q: County: R: Navarro

Filtered by Participant Segment

What is your marital status?

No data to display...

DRAFT

Access North Texas: Erath County Participants

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

Project Engagement

VIEWS	PARTICIPANTS	RESPONSES	COMMENTS
10,179	6	153	9

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

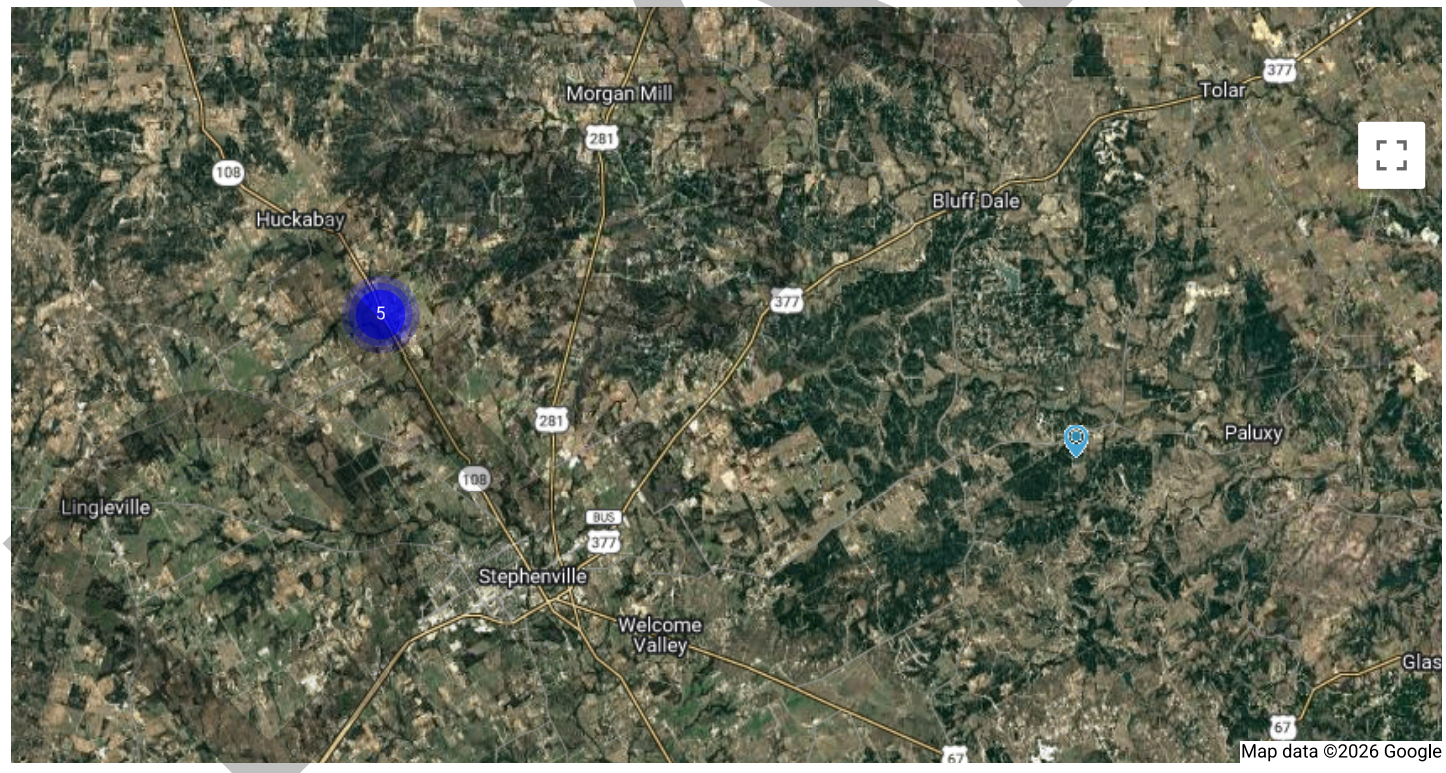
* What is your First and Last name?

No data to display...

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

* What is your five-digit zip code?



DRAFT

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

* What county do you live in?



6 respondents

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

* Are you 65 or older?



6 respondents

DRAFT

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

* Are you a veteran?



6 respondents

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

* Are you a student?



6 respondents

DRAFT

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

* Are you employed?



6 respondents

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

* If employed, which of the following describes your status?



6 respondents

DRAFT

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

* If not currently employed, which of the following describes your status?



5 respondents

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

* What is your total household income (all sources of income)?



6 respondents

DRAFT

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

* Do you have access to a vehicle?



6 respondents

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

* How do you usually travel within the North Central Texas region? (select all that apply)

100%	Drive myself	6 ✓
0%	Carpool with friends and/or family	0 ✓
0%	Vanpool	0 ✓
0%	Public transit bus or rail (Ex. train)	0 ✓
0%	Paratransit	0 ✓
0%	Private transportation company (Ex. taxi, Uber, Lyft)	0 ✓
0%	Community bus or van	0 ✓
0%	Bicycling	0 ✓
0%	Walking	0 ✓
0%	Other	0 ✓

6 Respondents

DRAFT

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

* In the last 6 months, have you missed any of the following trips due to lack of transportation? (select all that apply)

100%	I have not missed any trips due to lack of transportation	6 ✓
0%	Work	0 ✓
0%	School (k-12)	0 ✓
0%	School (higher education)	0 ✓
0%	Medical	0 ✓
0%	Meals	0 ✓
0%	Religious Activity	0 ✓
0%	Social / Entertainment / Events	0 ✓
0%	Social Service	0 ✓
0%	Shopping	0 ✓
0%	Airport Connection	0 ✓

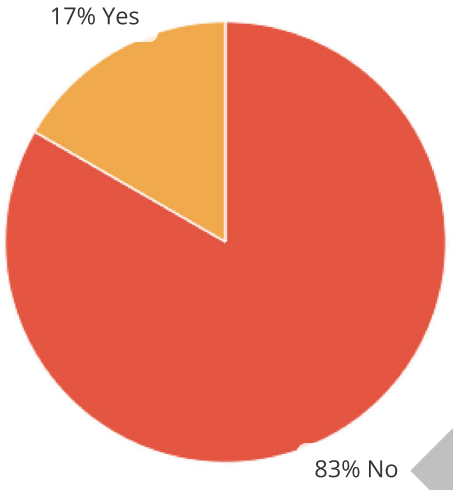
6 Respondents

DRAFT

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

* Is there anywhere you would like to travel but cannot due to lack of transportation?



6 respondents

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

* What keeps you from getting where you need to go? (select all that apply)

67%	I can get where I need to go	4 ✓
17%	No car available to me	1 ✓
17%	Public transportation services don't meet my needs	1 ✓
0%	Nobody to drive me	0 ✓
0%	Safety concerns with public transportation	0 ✓
0%	Health concerns with public transportation	0 ✓
0%	Unable to use public transportation due to a disability	0 ✓
0%	I don't know the public transportation options	0 ✓
0%	Other	0 ✓

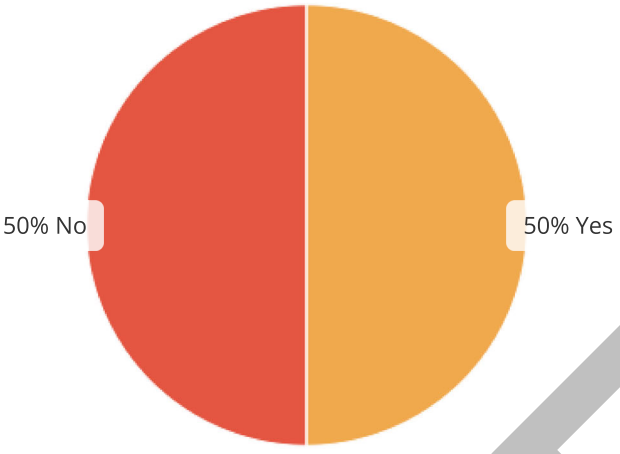
6 Respondents

DRAFT

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

* Does public transportation meet your needs?



6 respondents

DRAFT

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

* Why doesn't public transportation meet your needs? (select all that apply)

60%	Not applicable	3 ✓
40%	Takes too long	2 ✓
40%	Requires advanced reservations	2 ✓
40%	Not available at locations I need to travel	2 ✓
40%	Not available on days I need to travel	2 ✓
40%	Not available at times I need to travel	2 ✓
20%	Costs too much	1 ✓
20%	Too many transfers	1 ✓
20%	Not reliable	1 ✓
0%	Not available near my place of residence	0 ✓
0%	Need additional assistance getting to/from or on/off the vehicle	0 ✓
0%	Other	0 ✓

5 Respondents

DRAFT

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

* Which of the following is most appealing to you and/or members of your household? (Rank in order of preference. Top choice is the most preferred)

60%	Fixed-route bus service	Rank: 1.33	3 ✓
60%	Demand-response service	Rank: 1.67	3 ✓
60%	On-demand service	Rank: 3.00	3 ✓
20%	Bus and train stations with trail and/or sidewalk paths to residential locations	Rank: 3.00	1 ✓
40%	Commuter train	Rank: 4.00	2 ✓
20%	Bicycle lanes with available rental bicycles	Rank: 4.00	1 ✓
20%	Other	Rank: 6.00	1 ✓
20%	Light rail train	Rank: 8.00	1 ✓

5 Respondents

DRAFT

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

* What is the best way to enhance your transit experience? (Rank in order of preference. Top choice is the most preferred)

20%	Increased safety measures	Rank: 1.00	1 ✓
40%	Expanded service time	Rank: 1.50	2 ✓
40%	More frequent buses or trains	Rank: 3.00	2 ✓
20%	Fewer transfers for local trips	Rank: 3.00	1 ✓
80%	More park and ride facilities	Rank: 3.50	4 ✓
40%	More education and training on how to use transit	Rank: 4.00	2 ✓
20%	Increased cleanliness of bus stops and train stations	Rank: 5.00	1 ✓
20%	Increased cleanliness of transit vehicles and modes	Rank: 6.00	1 ✓
40%	More bus stops near residential areas	Rank: 6.50	2 ✓
40%	Expanded service area	Rank: 7.00	2 ✓
40%	Increased security	Rank: 9.00	2 ✓
20%	Fewer transfers for regional trips	Rank: 9.00	1 ✓
20%	More direct access to train stations	Rank: 11.00	1 ✓

5 Respondents

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

* What would make public transportation better in your community?

Earlier and later availability and Saturdays.

5/14/2024

2 Agree

A more robust system that covers a wider area and has better frequency.

4/24/2025

DRAFT

Our public transportation is too expensive for our low-income population, and difficult for people to contact. It is not a well-known service.

4/16/2025

I do not need these services but our county is in need of transportation for children/foster placements/parents that we service within our community. They need to be able to get to and from thearpy appointments, medical appointments etc... that are not offered in our community/county and are mainly located in larger communities such as the DFW area.

3/31/2025

We have no public transportation in the rural Three Way area. Within the cities of Dublin and Stephenville these is only CARRS and it is not dependable and assessable to mor rural areas of our community.

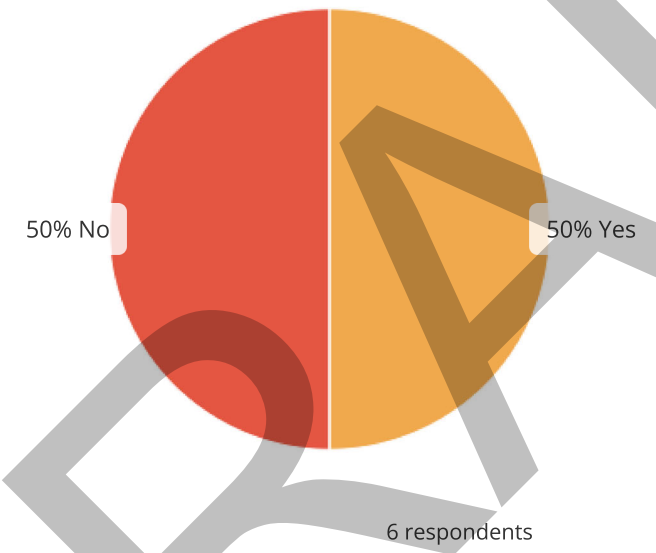
3/30/

Show all comments

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

* Would you like to receive Access North Texas emails (updates and announcements)?



DRAFT

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

How did you hear about this survey?

50%	Email	2 ✓
25%	Social Media	1 ✓
25%	NCTCOG website	1 ✓
25%	Other	1 ✓
0%	Friend or family member	0 ✓
0%	Google search	0 ✓

4 Respondents

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

What is your age?

No data to display...

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

What is your race/ethnicity?

No data to display...

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

What is your gender?

No data to display...

Access N Texas: Q: County: R: Erath

Filtered by Participant Segment

What is your highest formal education level?

No data to display...

DRAFT

What is your marital status?

No data to display...

DRAFT

Access North Texas: Hood County Participants

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

Project Engagement

VIEWS	PARTICIPANTS	RESPONSES	COMMENTS
10,179	36	983	37

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

* What is your First and Last name?

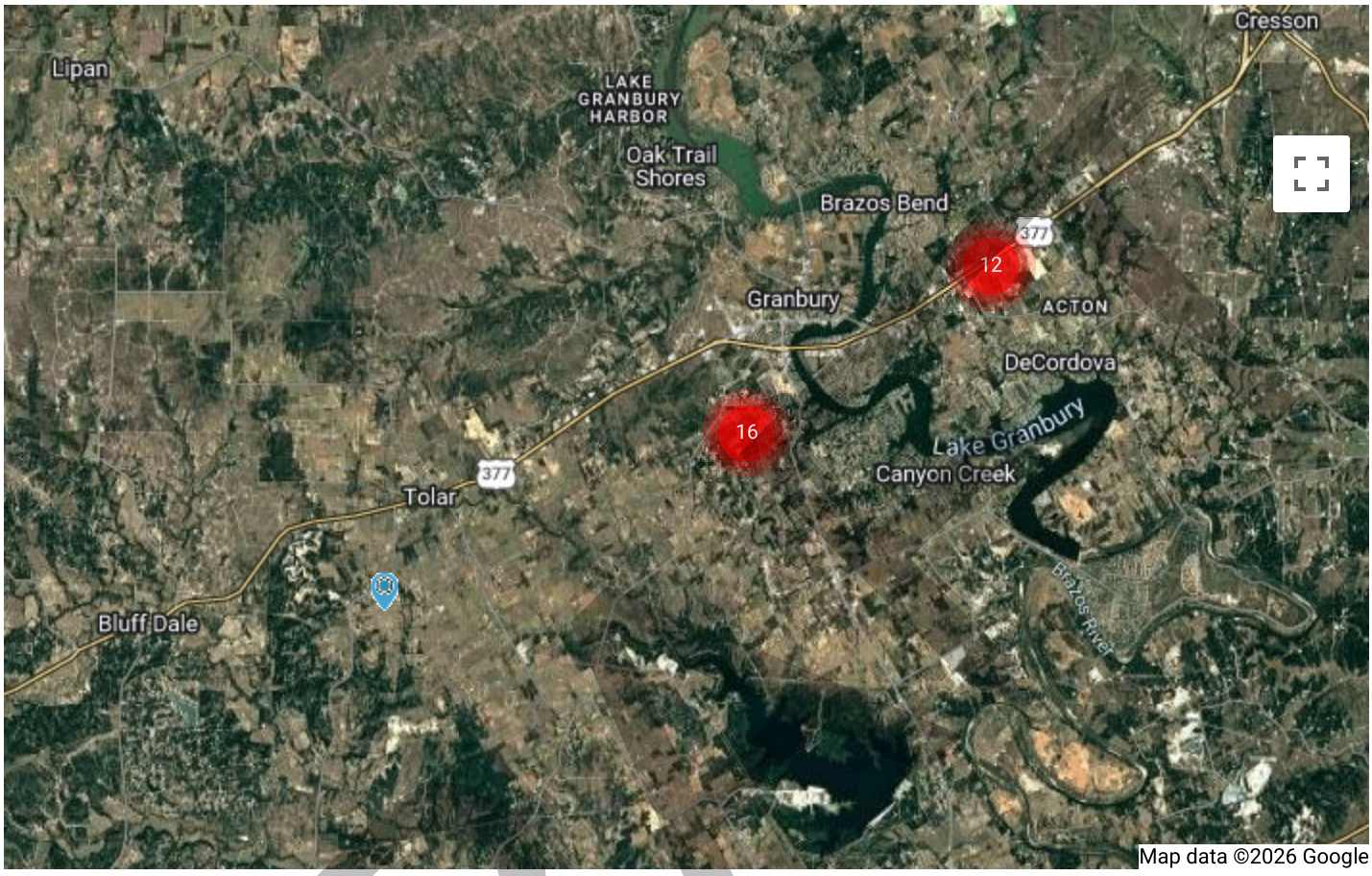
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DRAFT

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

* What is your five-digit zip code?

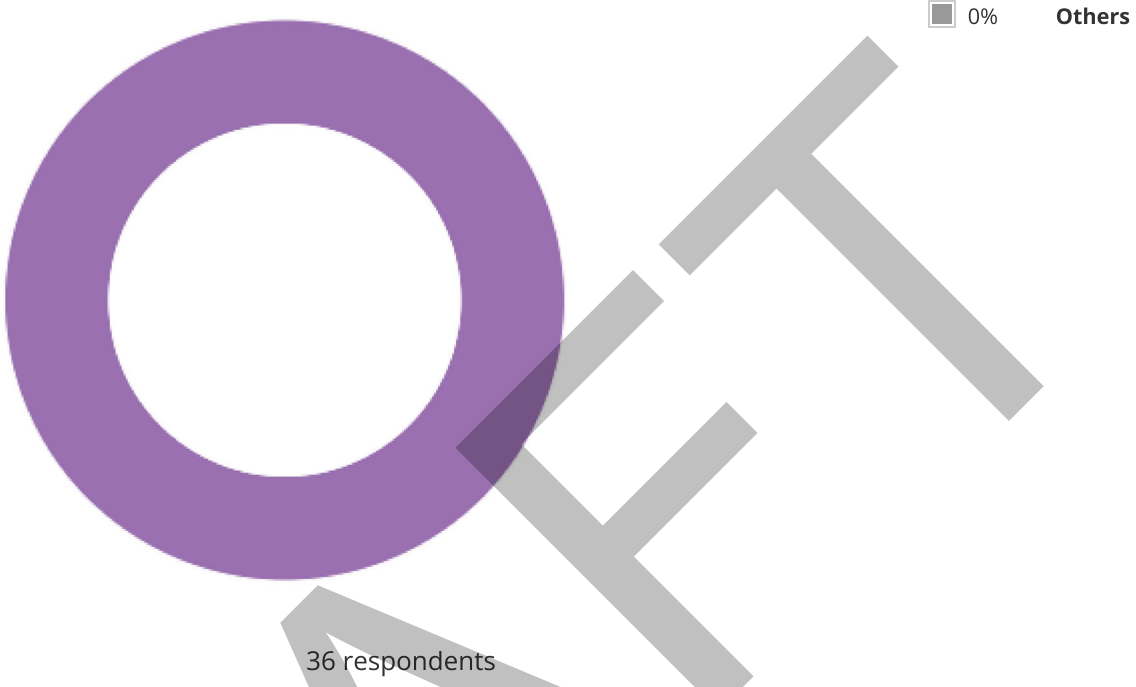


DRAFT

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

* What county do you live in?



36 respondents

DRAFT

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

* Are you 65 or older?

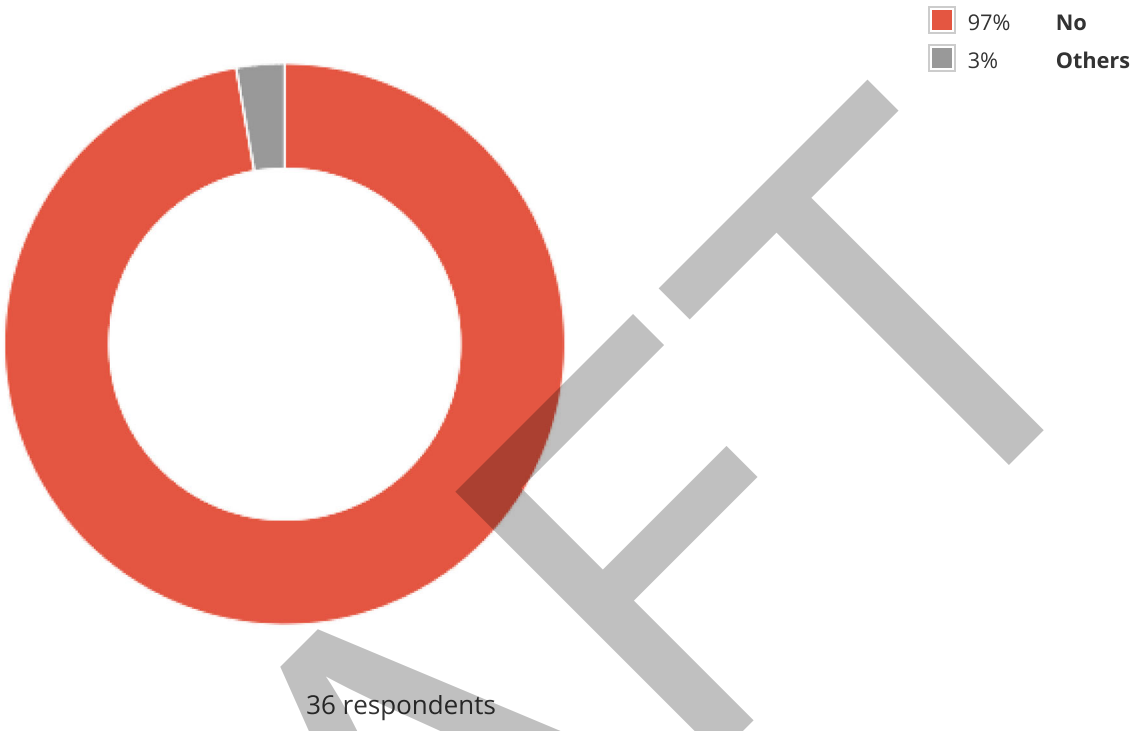


36 respondents

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

* Are you a veteran?



36 respondents

DRAFT

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

* Are you a student?



36 respondents

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

* Are you employed?



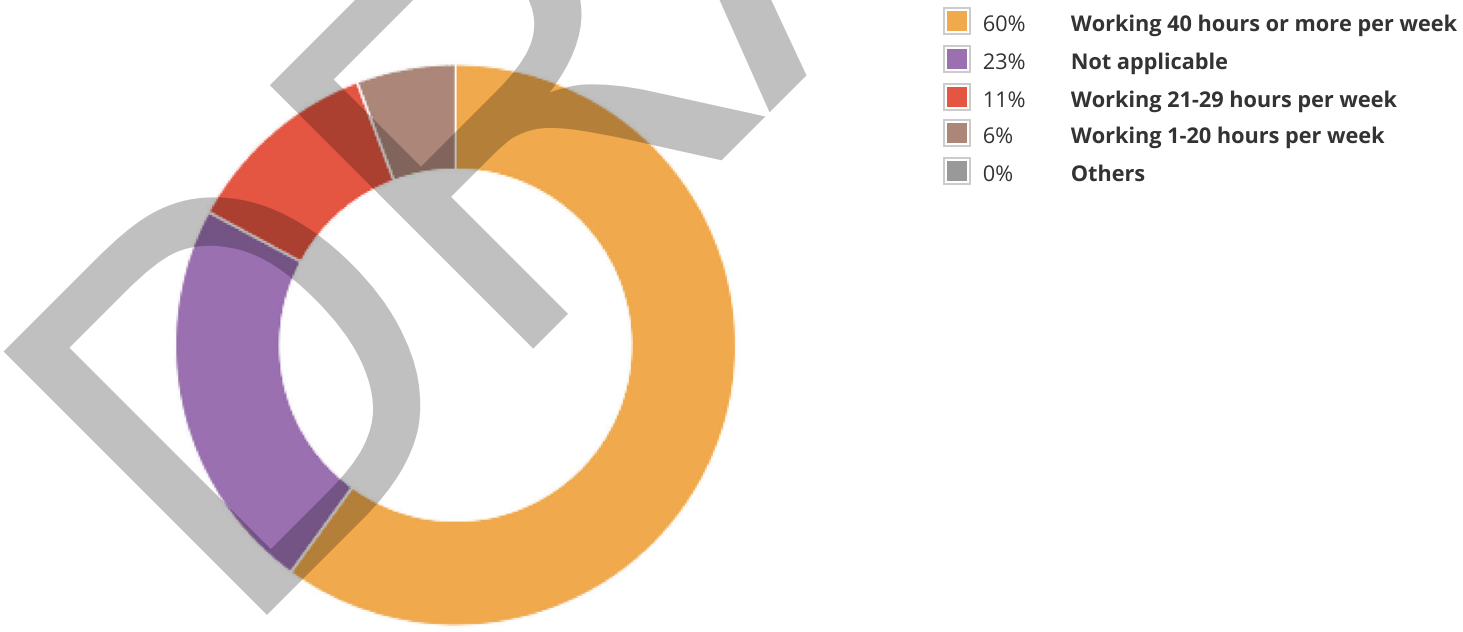
36 respondents

DRAFT

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

* If employed, which of the following describes your status?

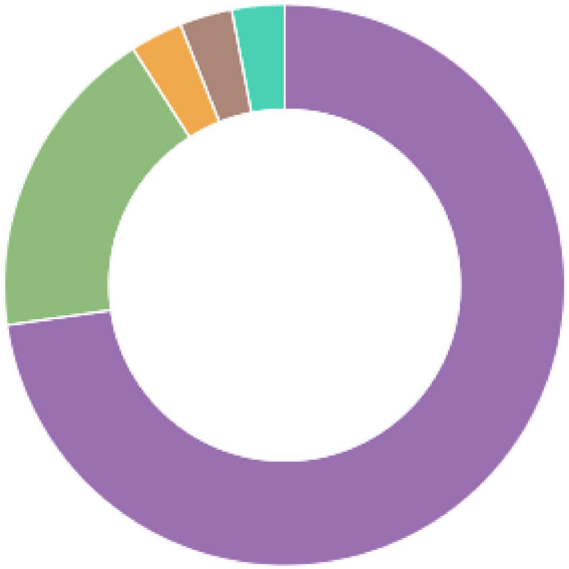


35 respondents

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

* If not currently employed, which of the following describes your status?



73%	**Not applicable**
18%	**Not employed, retired**
3%	**Looking for work**
3%	**Not employed, disabled or unable to work**
3%	**Other**
0%	**Others**

33 respondents

DRAFT

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

* What is your total household income (all sources of income)?



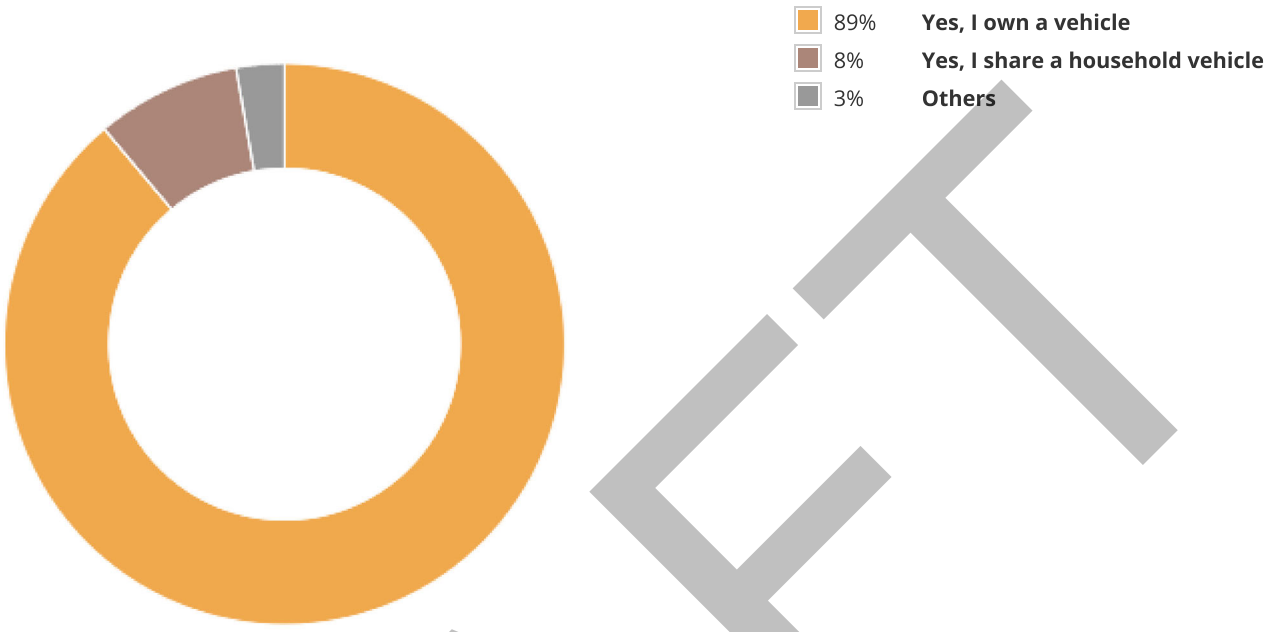
20%	**$25,001 - $50,000**
20%	**$100,001 - $125,000**
20%	**Prefer not to answer**
14%	**$75,001 - $100,000**
11%	**$50,001 - $75,000**
6%	**$10,001 - $25,000**
9%	**Others**

35 respondents

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

* Do you have access to a vehicle?



36 respondents

DRAFT

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

* How do you usually travel within the North Central Texas region? (select all that apply)

89%	Drive myself	31 ✓
34%	Carpool with friends and/or family	12 ✓
9%	Walking	3 ✓
6%	Other	2 ✓
3%	Vanpool	1 ✓
3%	Public transit bus or rail (Ex. train)	1 ✓
3%	Private transportation company (Ex. taxi, Uber, Lyft)	1 ✓
3%	Bicycling	1 ✓
0%	Paratransit	0 ✓
0%	Community bus or van	0 ✓

35 Respondents

DRAFT

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

* In the last 6 months, have you missed any of the following trips due to lack of transportation? (select all that apply)

63%	I have not missed any trips due to lack of transportation	22 ✓
26%	Social / Entertainment / Events	9 ✓
20%	Work	7 ✓
20%	Medical	7 ✓
11%	Shopping	4 ✓
9%	Meals	3 ✓
6%	Religious Activity	2 ✓
3%	Airport Connection	1 ✓
0%	School (k-12)	0 ✓
0%	School (higher education)	0 ✓
0%	Social Service	0 ✓

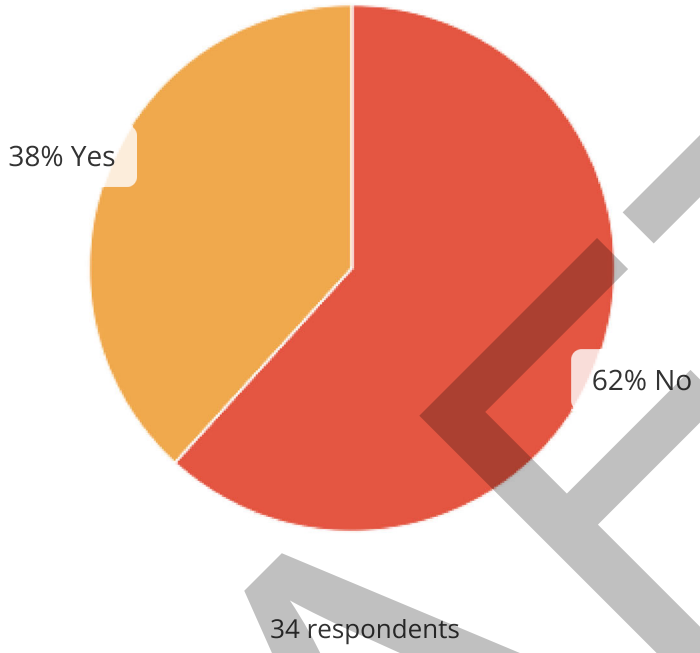
35 Respondents

DRAFT

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

* Is there anywhere you would like to travel but cannot due to lack of transportation?



DRAFT

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

* What keeps you from getting where you need to go? (select all that apply)

48%	I can get where I need to go	16 ✓
24%	I don't know the public transportation options	8 ✓
21%	Public transportation services don't meet my needs	7 ✓
18%	Nobody to drive me	6 ✓
12%	Other	4 ✓
6%	No car available to me	2 ✓
3%	Safety concerns with public transportation	1 ✓
0%	Health concerns with public transportation	0 ✓
0%	Unable to use public transportation due to a disability	0 ✓

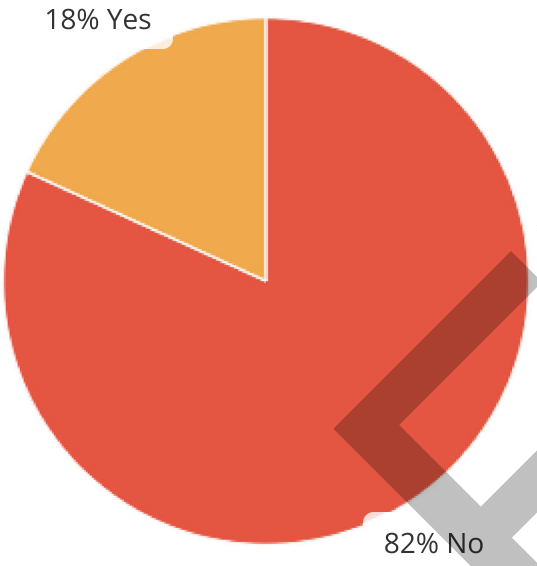
33 Respondents

DRAFT

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

* Does public transportation meet your needs?



33 respondents

DRAFT

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

* Why doesn't public transportation meet your needs? (select all that apply)

53%	Not available near my place of residence	17 ✓
41%	Not available at locations I need to travel	13 ✓
22%	Costs too much	7 ✓
22%	Requires advanced reservations	7 ✓
22%	Not available on days I need to travel	7 ✓
22%	Not available at times I need to travel	7 ✓
22%	Not applicable	7 ✓
13%	Takes too long	4 ✓
9%	Not reliable	3 ✓
6%	Need additional assistance getting to/from or on/off the vehicle	2 ✓
3%	Too many transfers	1 ✓
0%	Other	0 ✓

32 Respondents

DRAFT

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

* Which of the following is most appealing to you and/or members of your household? (Rank in order of preference. Top choice is the most preferred)

81%	Fixed-route bus service	Rank: 2.29	21 ✓
73%	On-demand service	Rank: 2.63	19 ✓
65%	Demand-response service	Rank: 3.59	17 ✓
69%	Commuter train	Rank: 3.89	18 ✓
58%	Bus and train stations with trail and/or sidewalk paths to residential locations	Rank: 4.00	15 ✓
58%	Light rail train	Rank: 4.27	15 ✓
12%	Other	Rank: 4.67	3 ✓
58%	Bicycle lanes with available rental bicycles	Rank: 4.80	15 ✓

26 Respondents

DRAFT

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

* What is the best way to enhance your transit experience? (Rank in order of preference. Top choice is the most preferred)

83%	Expanded service area	Rank: 2.80	20 ✓
58%	More frequent buses or trains	Rank: 4.07	14 ✓
50%	Increased security	Rank: 4.67	12 ✓
46%	More bus stops near residential areas	Rank: 4.73	11 ✓
63%	Expanded service time	Rank: 5.00	15 ✓
54%	More park and ride facilities	Rank: 6.46	13 ✓
50%	Fewer transfers for local trips	Rank: 6.50	12 ✓
42%	More education and training on how to use transit	Rank: 6.50	10 ✓
50%	Increased safety measures	Rank: 6.67	12 ✓
42%	Increased cleanliness of bus stops and train stations	Rank: 6.80	10 ✓
50%	Increased cleanliness of transit vehicles and modes	Rank: 6.83	12 ✓
46%	More direct access to train stations	Rank: 7.18	11 ✓
46%	Fewer transfers for regional trips	Rank: 9.27	11 ✓

24 Respondents

DRAFT

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

* What would make public transportation better in your community?

Having some form of public transportation available between Hood, Erath, and Somervell Counties would be huge in moving the aging populations of these communities.

6/25/2024

2 Agree

Having public transportation in our community first and foremost, then accessible and affordable to all

4/30/2025

Expand services
Our Students need transportation to and from classes at Forward Training Center.

4/28/2025

NA

4/28/2025

Encourage seniors to use the public transportation that is available to them. Education... some don't know it is available.

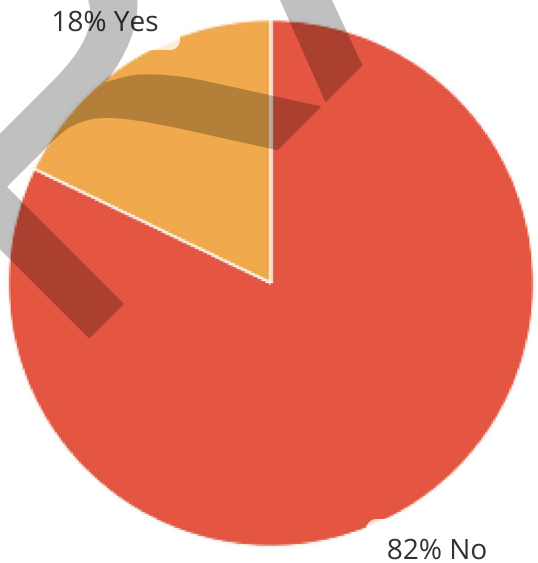
4/2

Show all comments

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

* Would you like to receive Access North Texas emails (updates and announcements)?



28 respondents

DRAFT

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

How did you hear about this survey?

41%	Other	11 ✓
37%	Social Media	10 ✓
19%	Email	5 ✓
7%	Friend or family member	2 ✓
0%	NCTCOG website	0 ✓
0%	Google search	0 ✓

27 Respondents

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

What is your age?

No data to display...

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

What is your race/ethnicity?

No data to display...

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

What is your gender?

No data to display...

DRAFT

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

What is your highest formal education level?

No data to display...

Access N Texas: Q: County: R: Hood

Filtered by Participant Segment

What is your marital status?

No data to display...

DRAFT

Access North Texas: Somervell County Participants

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

Project Engagement

VIEWS	PARTICIPANTS	RESPONSES	COMMENTS
10,179	0	0	0

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

* What is your First and Last name?

No data to display...

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

* What is your five-digit zip code?

No data to display...

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

* What county do you live in?

No data to display...

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

* Are you 65 or older?

No data to display...

DRAFT

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

* Are you a veteran?

No data to display...

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

* Are you a student?

No data to display...

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

* Are you employed?

No data to display...

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

* If employed, which of the following describes your status?

No data to display...

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

* If not currently employed, which of the following describes your status?

No data to display...

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

* What is your total household income (all sources of income)?

No data to display...

DRAFT

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

* Do you have access to a vehicle?

No data to display...

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

* How do you usually travel within the North Central Texas region? (select all that apply)

No data to display...

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

* In the last 6 months, have you missed any of the following trips due to lack of transportation? (select all that apply)

No data to display...

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

* Is there anywhere you would like to travel but cannot due to lack of transportation?

No data to display...

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

* What keeps you from getting where you need to go? (select all that apply)

No data to display...

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

* Does public transportation meet your needs?

No data to display...

DRAFT

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

* Why doesn't public transportation meet your needs? (select all that apply)

No data to display...

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

* Which of the following is most appealing to you and/or members of your household? (Rank in order of preference. Top choice is the most preferred)

No data to display...

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

* What is the best way to enhance your transit experience? (Rank in order of preference. Top choice is the most preferred)

No data to display...

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

* What would make public transportation better in your community?

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

* Would you like to receive Access North Texas emails (updates and announcements)?

No data to display...

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

How did you hear about this survey?

No data to display...

DRAFT

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

What is your age?

No data to display...

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

What is your race/ethnicity?

No data to display...

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

What is your gender?

No data to display...

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

What is your highest formal education level?

No data to display...

Access N Texas: Q: County: R: Somervell

Filtered by Participant Segment

What is your marital status?

No data to display...

DRAFT

Access North Texas: Hunt County Participants

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

Project Engagement

VIEWS	PARTICIPANTS	RESPONSES	COMMENTS
10,179	14	381	28

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

* What is your First and Last name?

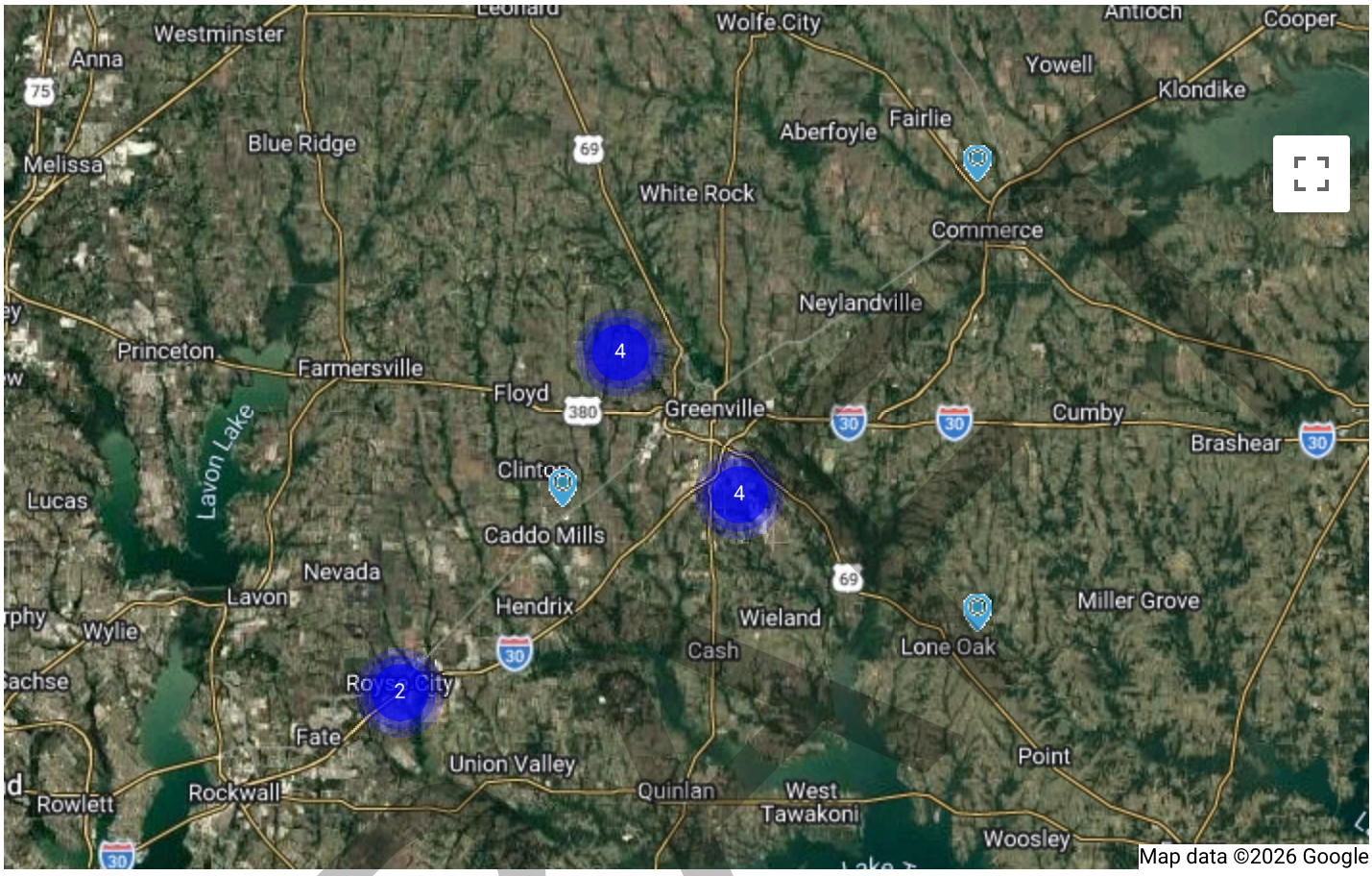
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DRAFT

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

* What is your five-digit zip code?

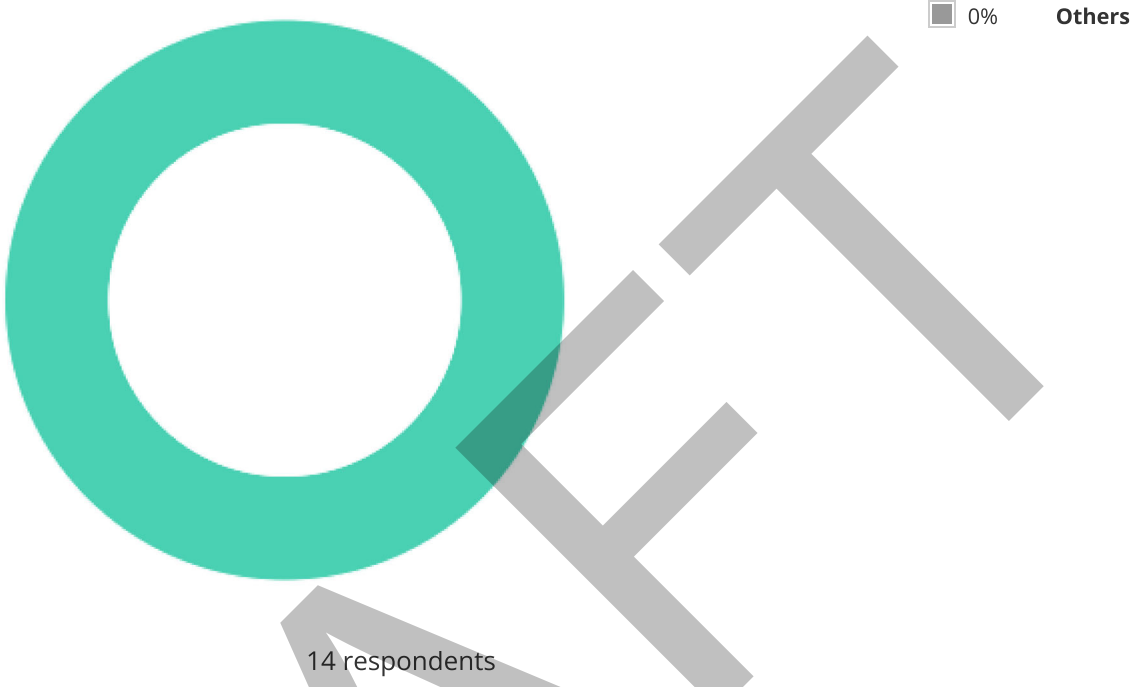


DRAFT

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

* What county do you live in?



14 respondents

DRAFT

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

* Are you 65 or older?

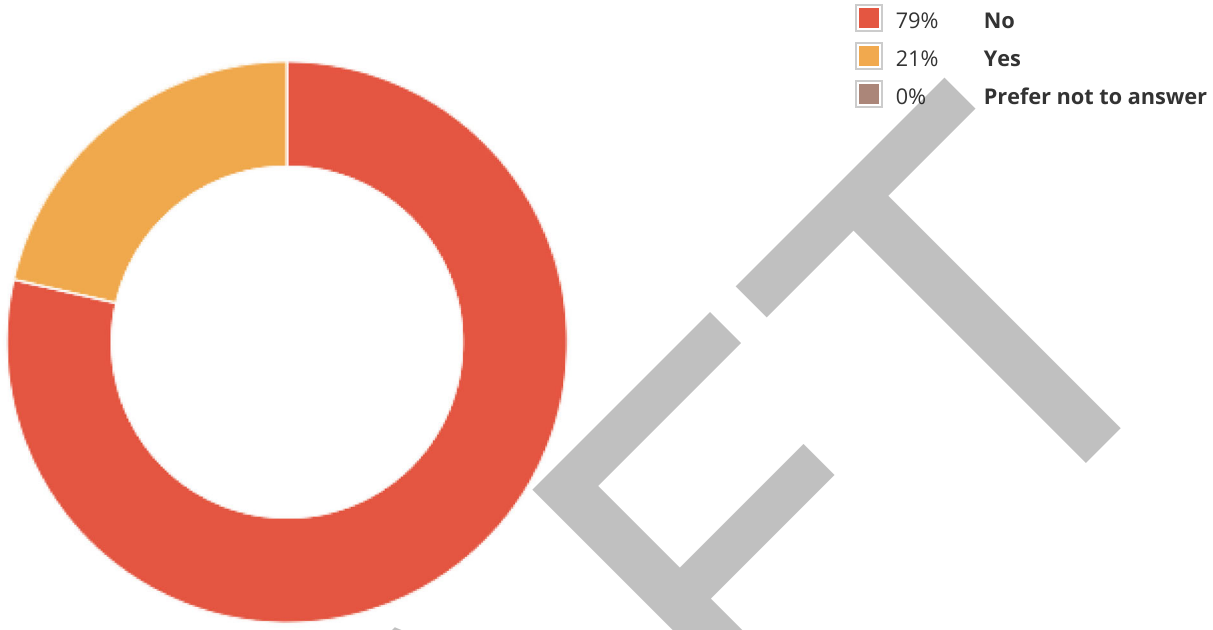


14 respondents

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

* Are you a veteran?



14 respondents

DRAFT

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

* Are you a student?



14 respondents

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

* Are you employed?



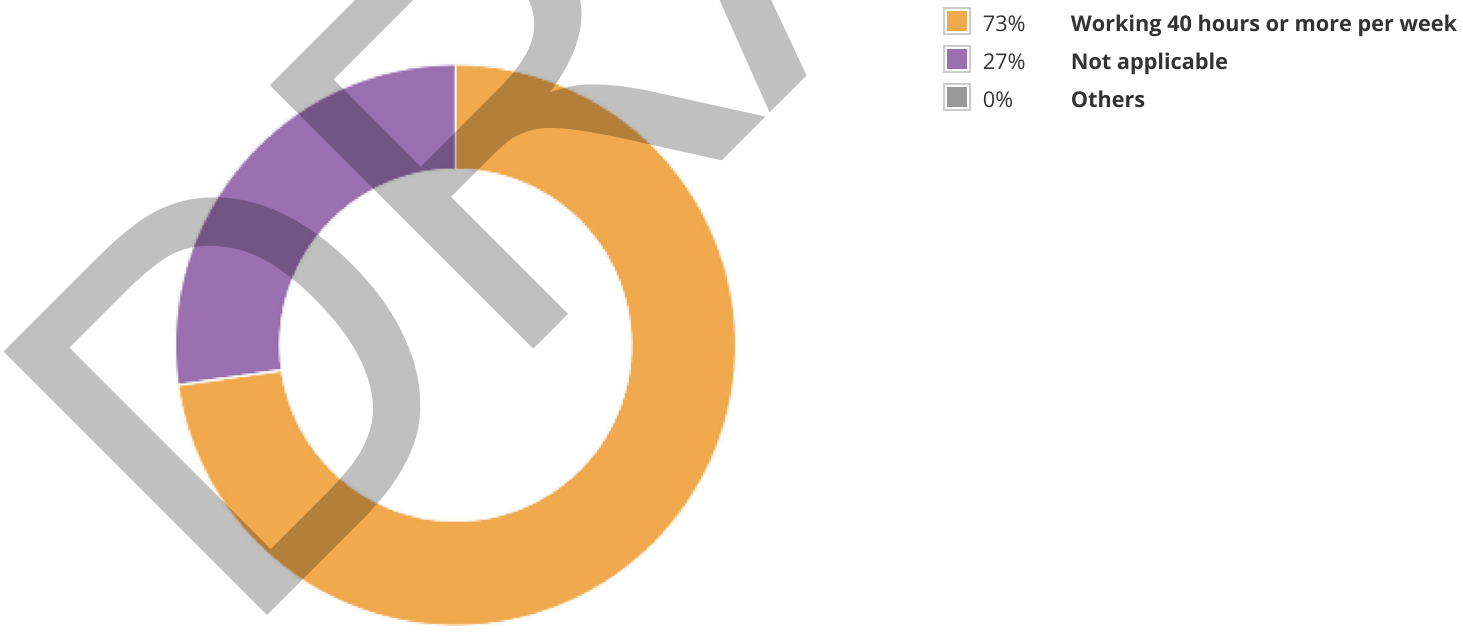
14 respondents

DRAFT

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

* If employed, which of the following describes your status?

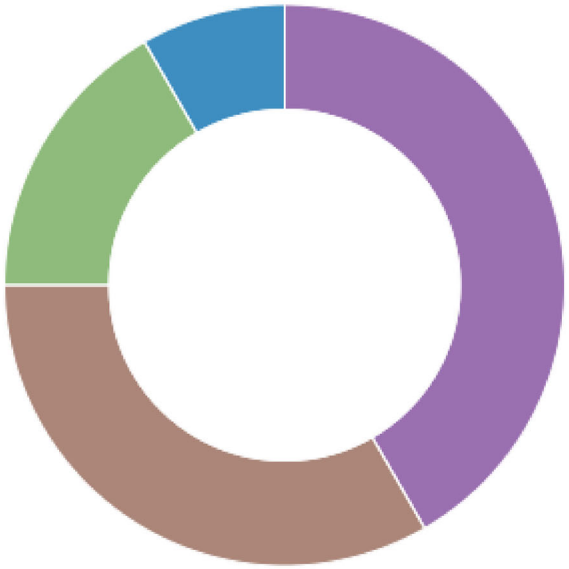


11 respondents

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

* If not currently employed, which of the following describes your status?



42%	**Not applicable**
33%	**Not employed, disabled or unable to work**
17%	**Not employed, retired**
8%	**Prefer not to answer**
0%	**Others**

12 respondents

DRAFT

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

* What is your total household income (all sources of income)?



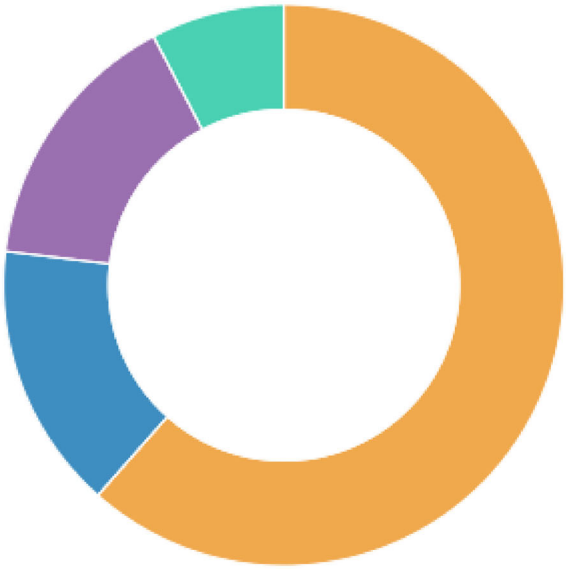
21%	**$10,001 - $25,000**
21%	**$50,001 - $75,000**
14%	**$125,001 - $150,000**
14%	**$200,001 and up**
7%	**$25,001 - $50,000**
7%	**$75,001 - $100,000**
7%	**$100,001 - $125,000**
7%	**Prefer not to answer**
0%	**Others**

14 respondents

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

* Do you have access to a vehicle?



62%	**Yes, I own a vehicle**
15%	**No, I use public transit**
15%	**No, I do not own, rent, or share a vehicle**
8%	**Other**
0%	**Others**

13 respondents

DRAFT

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

* How do you usually travel within the North Central Texas region? (select all that apply)

58%	Drive myself	7 ✓
42%	Carpool with friends and/or family	5 ✓
25%	Other	3 ✓
17%	Public transit bus or rail (Ex. train)	2 ✓
17%	Paratransit	2 ✓
17%	Walking	2 ✓
8%	Private transportation company (Ex. taxi, Uber, Lyft)	1 ✓
0%	Vanpool	0 ✓
0%	Community bus or van	0 ✓
0%	Bicycling	0 ✓

12 Respondents

DRAFT

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

* In the last 6 months, have you missed any of the following trips due to lack of transportation? (select all that apply)

62%	I have not missed any trips due to lack of transportation	8 ✓
38%	Medical	5 ✓
23%	Religious Activity	3 ✓
23%	Shopping	3 ✓
15%	Social / Entertainment / Events	2 ✓
8%	Social Service	1 ✓
8%	Airport Connection	1 ✓
0%	Work	0 ✓
0%	School (k-12)	0 ✓
0%	School (higher education)	0 ✓
0%	Meals	0 ✓

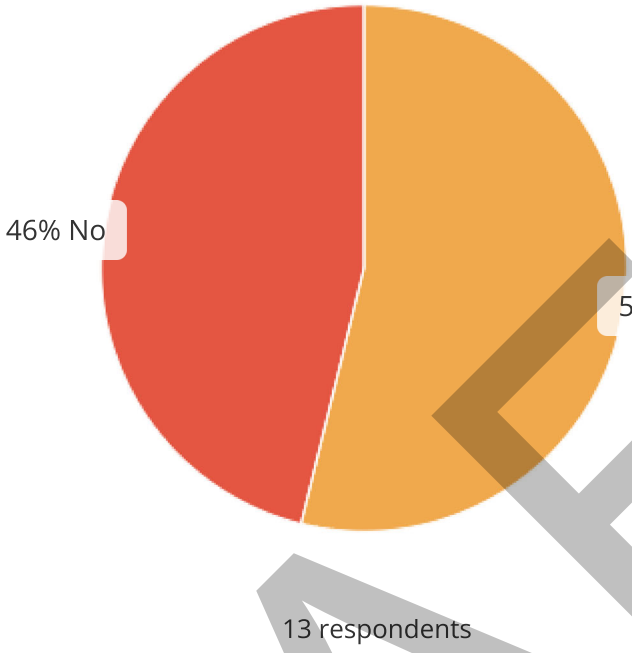
13 Respondents

DRAFT

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

* Is there anywhere you would like to travel but cannot due to lack of transportation?



DRAFT

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

* What keeps you from getting where you need to go? (select all that apply)

50%	I can get where I need to go	6 ✓
42%	Nobody to drive me	5 ✓
33%	No car available to me	4 ✓
17%	Unable to use public transportation due to a disability	2 ✓
17%	I don't know the public transportation options	2 ✓
17%	Public transportation services don't meet my needs	2 ✓
0%	Safety concerns with public transportation	0 ✓
0%	Health concerns with public transportation	0 ✓
0%	Other	0 ✓

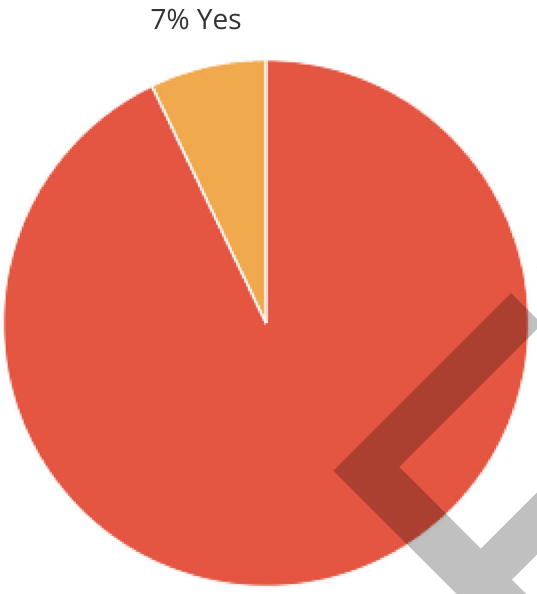
12 Respondents

DRAFT

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

* Does public transportation meet your needs?



14 respondents

DRAFT

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

* Why doesn't public transportation meet your needs? (select all that apply)

67%	Not available near my place of residence	8 ✓
50%	Not available at times I need to travel	6 ✓
33%	Not available at locations I need to travel	4 ✓
25%	Takes too long	3 ✓
25%	Not reliable	3 ✓
25%	Requires advanced reservations	3 ✓
25%	Not available on days I need to travel	3 ✓
17%	Not applicable	2 ✓
8%	Costs too much	1 ✓
8%	Other	1 ✓
0%	Too many transfers	0 ✓
0%	Need additional assistance getting to/from or on/off the vehicle	0 ✓

12 Respondents

DRAFT

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

* Which of the following is most appealing to you and/or members of your household? (Rank in order of preference. Top choice is the most preferred)

67%	Fixed-route bus service	Rank: 2.25	8 ✓
67%	On-demand service	Rank: 2.50	8 ✓
58%	Bus and train stations with trail and/or sidewalk paths to residential locations	Rank: 3.00	7 ✓
50%	Commuter train	Rank: 3.00	6 ✓
8%	Other	Rank: 3.00	1 ✓
58%	Demand-response service	Rank: 3.14	7 ✓
50%	Light rail train	Rank: 3.17	6 ✓
42%	Bicycle lanes with available rental bicycles	Rank: 6.60	5 ✓

12 Respondents

DRAFT

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

* What is the best way to enhance your transit experience? (Rank in order of preference. Top choice is the most preferred)

82%	Expanded service area	Rank: 1.33	9 ✓
36%	More park and ride facilities	Rank: 3.25	4 ✓
45%	Expanded service time	Rank: 3.40	5 ✓
45%	More frequent buses or trains	Rank: 4.00	5 ✓
36%	More direct access to train stations	Rank: 4.00	4 ✓
36%	Increased security	Rank: 4.50	4 ✓
45%	More bus stops near residential areas	Rank: 5.00	5 ✓
18%	Increased cleanliness of bus stops and train stations	Rank: 5.00	2 ✓
18%	Increased cleanliness of transit vehicles and modes	Rank: 7.00	2 ✓
27%	Increased safety measures	Rank: 7.33	3 ✓
27%	Fewer transfers for local trips	Rank: 8.00	3 ✓
36%	More education and training on how to use transit	Rank: 8.25	4 ✓
18%	Fewer transfers for regional trips	Rank: 10.50	2 ✓

11 Respondents

DRAFT

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

* What would make public transportation better in your community?

Having Public Transportation in Greenville Texas or Hunt County.

5/22/2025

Having Public Transit in Greenville Texas or Hunt County.

5/22/2025

Just having that option

5/21/2025

Local services with residential pick ups

5/21/2025

We don’t have a public transit at this time in Greenville. All we have is tTHE CONNECTION for the seniors . I believe a public transit would help our city grow and make us one of the recognized cities to be on the map!

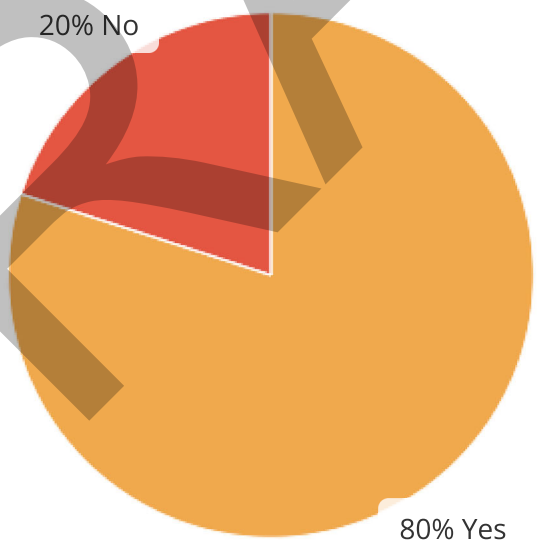
5/16

Show all comments

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

* Would you like to receive Access North Texas emails (updates and announcements)?



10 respondents

DRAFT

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

How did you hear about this survey?

56%	Email	5 ✓
44%	Social Media	4 ✓
11%	NCTCOG website	1 ✓
11%	Other	1 ✓
0%	Friend or family member	0 ✓
0%	Google search	0 ✓

9 Respondents

What is your age?

Loading Data...

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

What is your race/ethnicity?

No data to display...

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

What is your gender?

No data to display...

DRAFT

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

What is your highest formal education level?

No data to display...

Access N Texas: Q: County: R: Hunt

Filtered by Participant Segment

What is your marital status?

No data to display...

DRAFT

Access North Texas: Johnson County Participants

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

Project Engagement

VIEWS	PARTICIPANTS	RESPONSES	COMMENTS
10,179	38	854	40

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

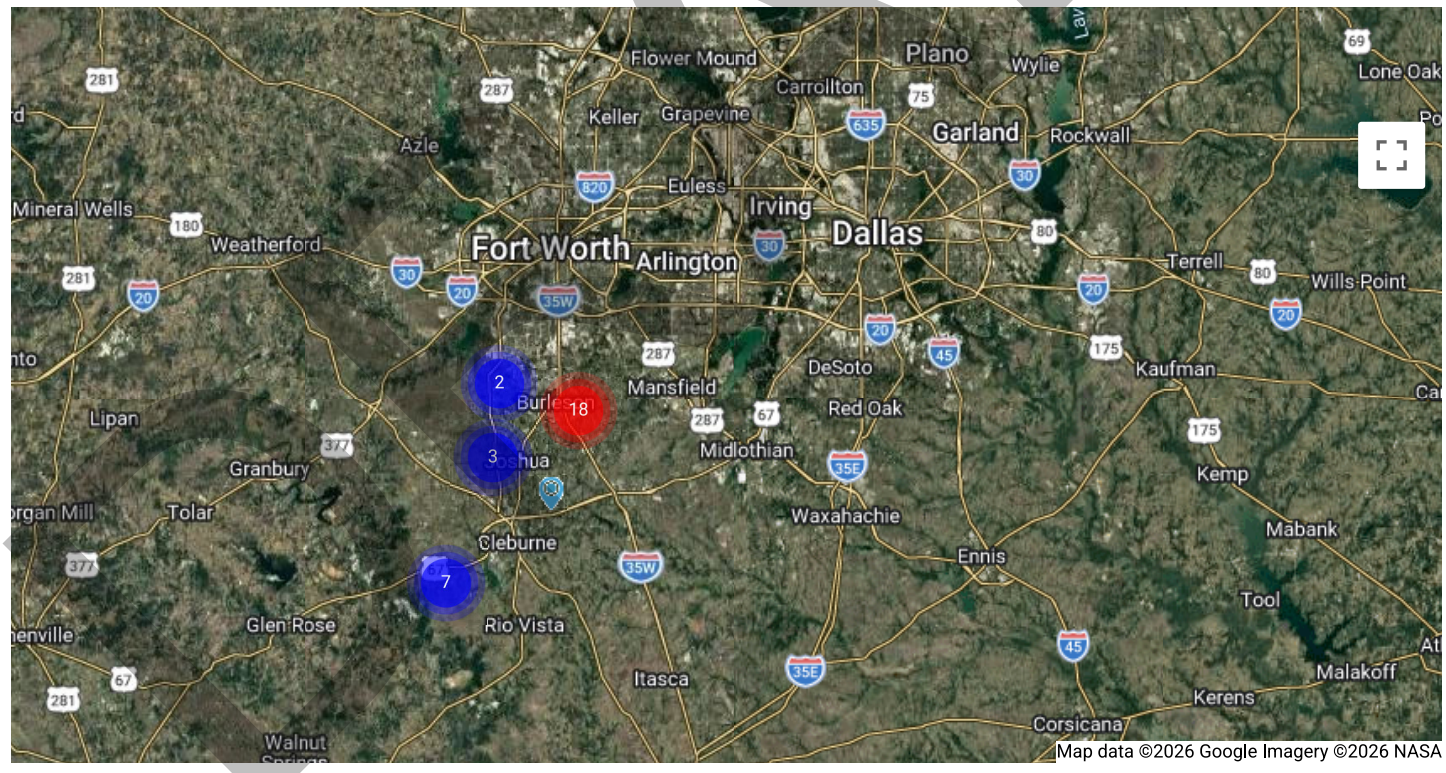
* What is your First and Last name?

No data to display...

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

* What is your five-digit zip code?



DRAFT

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

* What county do you live in?



38 respondents

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

* Are you 65 or older?



38 respondents

DRAFT

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

* Are you a veteran?



37 respondents

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

* Are you a student?



37 respondents

DRAFT

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

* Are you employed?

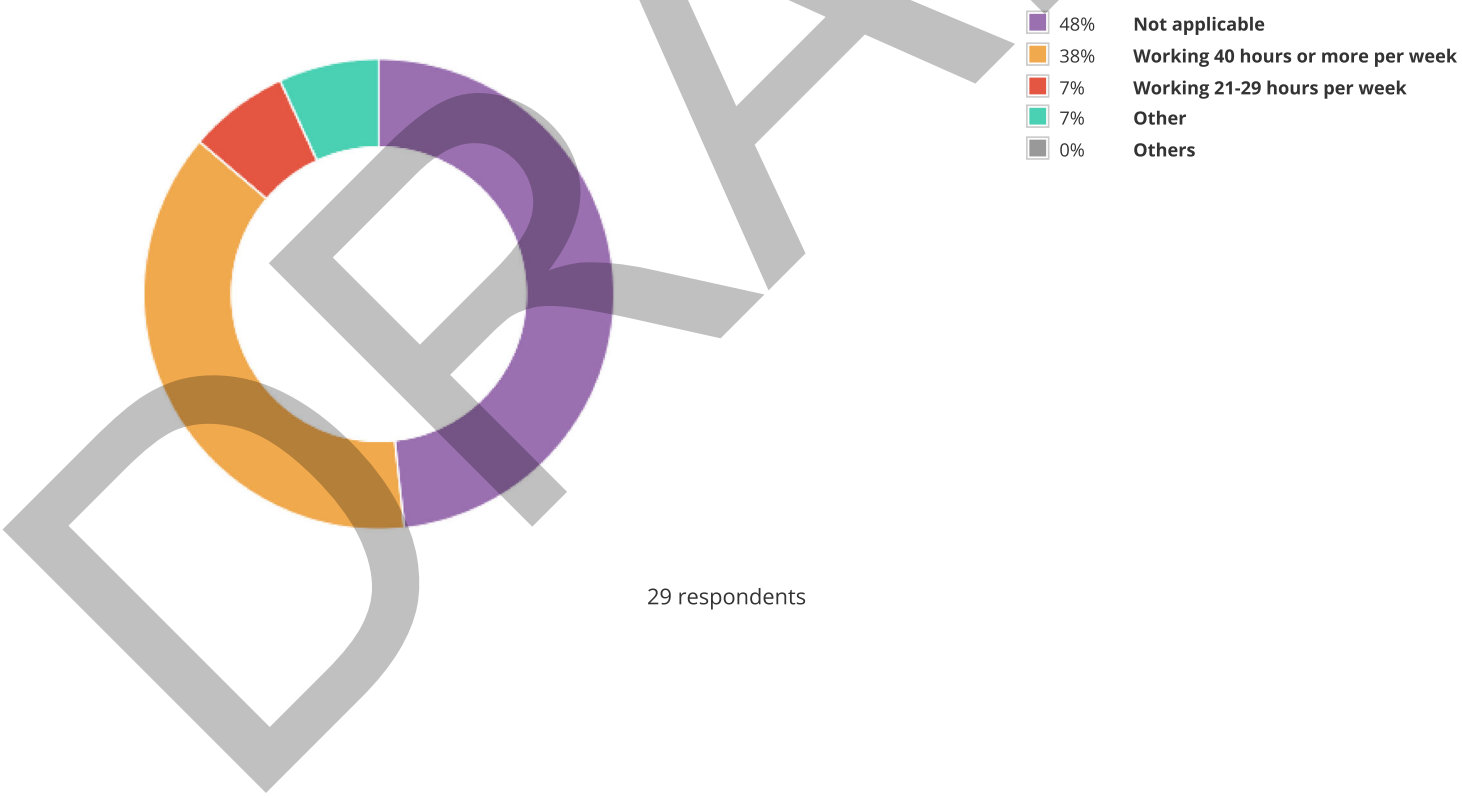


35 respondents

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

* If employed, which of the following describes your status?



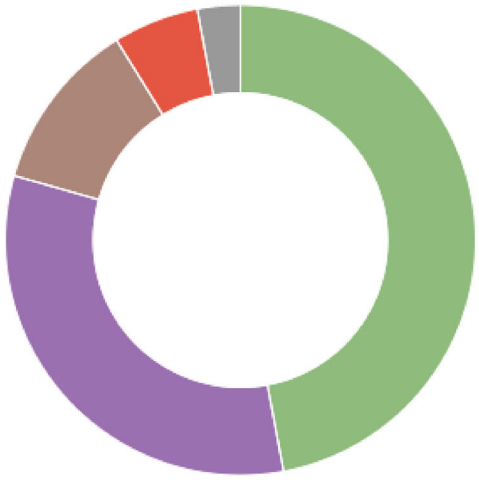
29 respondents

DRAFT

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

* If not currently employed, which of the following describes your status?



47%	**Not employed, retired**
32%	**Not applicable**
12%	**Not employed, disabled or unable to work**
6%	**Not employed, NOT looking for work**
3%	**Others**

34 respondents

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

* What is your total household income (all sources of income)?



35%	**Prefer not to answer**
14%	**$10,001 - $25,000**
14%	**$50,001 - $75,000**
11%	**$25,001 - $50,000**
8%	**$200,001 and up**
5%	**$75,001 - $100,000**
5%	**$100,001 - $125,000**
5%	**$150,001 - $175,000**
3%	**Others**

37 respondents

DRAFT

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

* Do you have access to a vehicle?



36 respondents

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

* How do you usually travel within the North Central Texas region? (select all that apply)

78%	Drive myself	28 ✓
28%	Carpool with friends and/or family	10 ✓
8%	Public transit bus or rail (Ex. train)	3 ✓
8%	Private transportation company (Ex. taxi, Uber, Lyft)	3 ✓
8%	Other	3 ✓
6%	Community bus or van	2 ✓
6%	Walking	2 ✓
3%	Paratransit	1 ✓
3%	Bicycling	1 ✓
0%	Vanpool	0 ✓

36 Respondents

DRAFT

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

* In the last 6 months, have you missed any of the following trips due to lack of transportation? (select all that apply)

67%	I have not missed any trips due to lack of transportation	22 ✓
24%	Medical	8 ✓
18%	Shopping	6 ✓
12%	Social / Entertainment / Events	4 ✓
9%	Religious Activity	3 ✓
6%	Airport Connection	2 ✓
3%	Work	1 ✓
3%	Meals	1 ✓
3%	Social Service	1 ✓
0%	School (k-12)	0 ✓
0%	School (higher education)	0 ✓

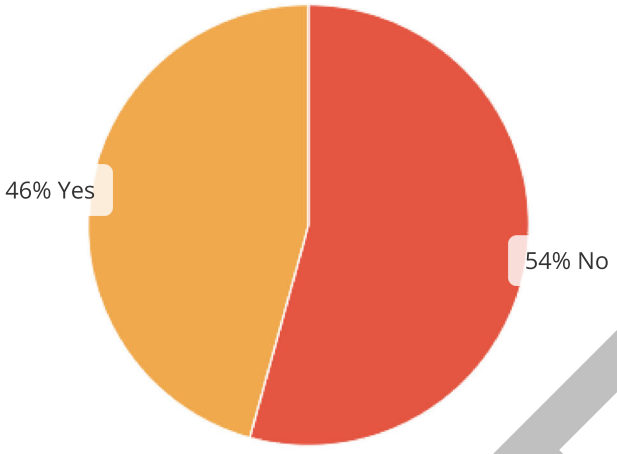
33 Respondents

DRAFT

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

* Is there anywhere you would like to travel but cannot due to lack of transportation?



35 respondents

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

* What keeps you from getting where you need to go? (select all that apply)

42%	I can get where I need to go	14 ✓
36%	Nobody to drive me	12 ✓
33%	Public transportation services don't meet my needs	11 ✓
9%	Safety concerns with public transportation	3 ✓
9%	Unable to use public transportation due to a disability	3 ✓
6%	No car available to me	2 ✓
6%	Health concerns with public transportation	2 ✓
6%	I don't know the public transportation options	2 ✓
6%	Other	2 ✓

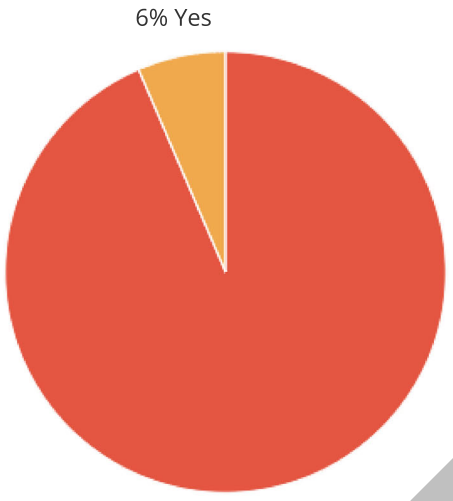
33 Respondents

DRAFT

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

* Does public transportation meet your needs?



31 respondents

DRAFT

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

* Why doesn't public transportation meet your needs? (select all that apply)

52%	Not available near my place of residence	17 ✓
45%	Not available at locations I need to travel	15 ✓
30%	Not available at times I need to travel	10 ✓
21%	Requires advanced reservations	7 ✓
15%	Takes too long	5 ✓
15%	Not applicable	5 ✓
12%	Not available on days I need to travel	4 ✓
12%	Need additional assistance getting to/from or on/off the vehicle	4 ✓
9%	Costs too much	3 ✓
9%	Not reliable	3 ✓
3%	Too many transfers	1 ✓
0%	Other	0 ✓

33 Respondents

DRAFT

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

* Which of the following is most appealing to you and/or members of your household? (Rank in order of preference. Top choice is the most preferred)

38%	On-demand service	Rank: 2.00	11 ✓
41%	Demand-response service	Rank: 2.33	12 ✓
48%	Light rail train	Rank: 2.57	14 ✓
62%	Fixed-route bus service	Rank: 2.67	18 ✓
45%	Commuter train	Rank: 2.69	13 ✓
52%	Bus and train stations with trail and/or sidewalk paths to residential locations	Rank: 3.27	15 ✓
10%	Other	Rank: 3.33	3 ✓
21%	Bicycle lanes with available rental bicycles	Rank: 5.67	6 ✓

29 Respondents

DRAFT

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

* What is the best way to enhance your transit experience? (Rank in order of preference. Top choice is the most preferred)

73%	Expanded service area	Rank: 1.38	16 ✓
23%	More frequent buses or trains	Rank: 1.40	5 ✓
32%	Expanded service time	Rank: 2.57	7 ✓
41%	Increased security	Rank: 3.67	9 ✓
32%	More bus stops near residential areas	Rank: 4.00	7 ✓
32%	More direct access to train stations	Rank: 4.14	7 ✓
14%	More education and training on how to use transit	Rank: 4.33	3 ✓
18%	Fewer transfers for local trips	Rank: 4.50	4 ✓
9%	Fewer transfers for regional trips	Rank: 4.50	2 ✓
23%	More park and ride facilities	Rank: 5.40	5 ✓
14%	Increased cleanliness of bus stops and train stations	Rank: 7.00	3 ✓
23%	Increased safety measures	Rank: 7.40	5 ✓
23%	Increased cleanliness of transit vehicles and modes	Rank: 8.40	5 ✓

22 Respondents

DRAFT

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

* What would make public transportation better in your community?

Having low cost public transportation with more access in residential neighborhoods and more widespread in the dfw area.

7/17/2024

5 Agree

Bus service geared to the elderly, specifically those who can no longer drive.

2/20/2025

1 Agree

It would keep more vehicles off the roads and support healthy emissions

8/3/2024

1 Agree

to have public transportation at all

8/3/2024

1 Agree

It's virtually non-existent in Burleson - so any additional transportation would be welcome, at various times throughout the day. Clean, safe and affordable.

8/2/2

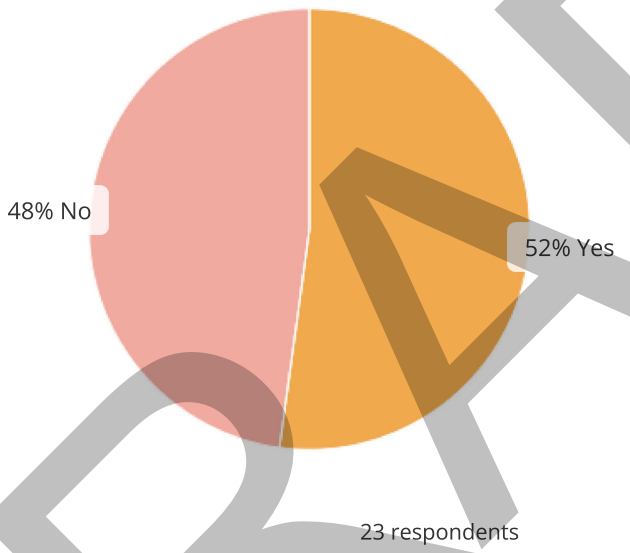
Agree

Show all comments

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

* Would you like to receive Access North Texas emails (updates and announcements)?

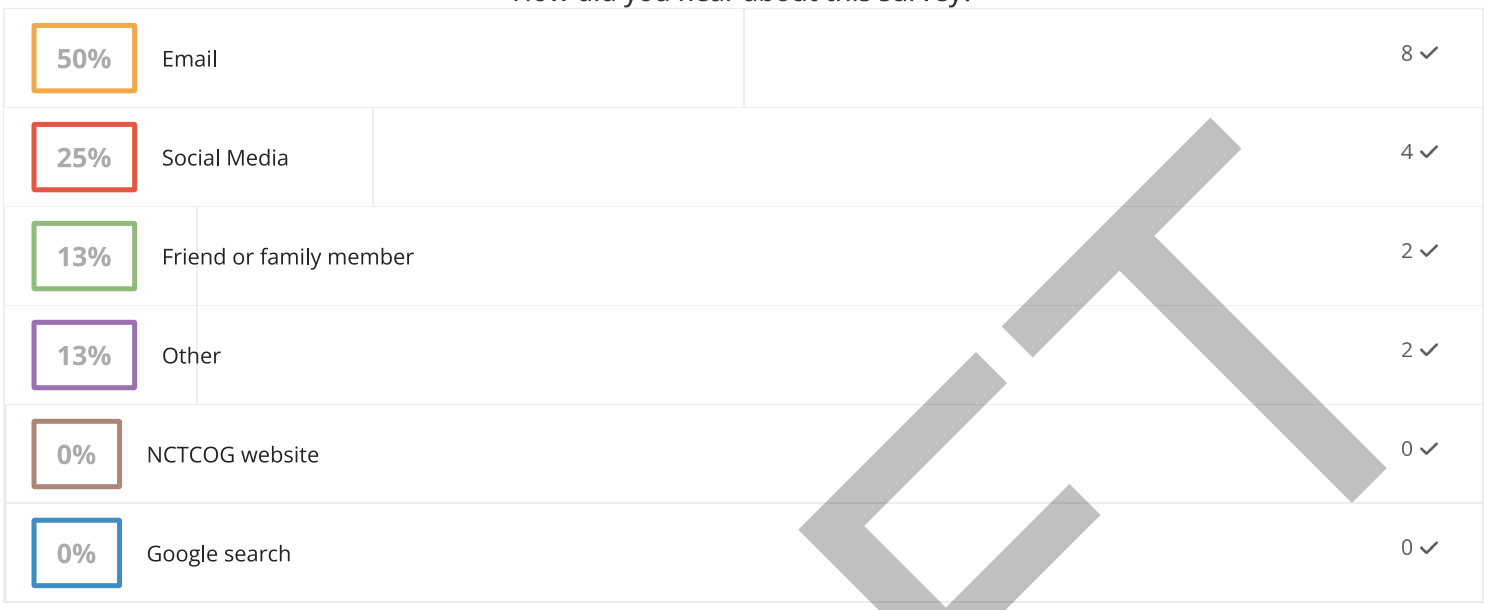


DRAFT

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

How did you hear about this survey?



16 Respondents

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

What is your age?

No data to display...

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

What is your race/ethnicity?

No data to display...

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

What is your gender?

No data to display...

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

What is your highest formal education level?

No data to display...

DRAFT

Access N Texas: Q: County: R: Johnson

Filtered by Participant Segment

What is your marital status?

No data to display...

DRAFT

Access North Texas: Kaufman County Participants

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

Project Engagement

VIEWS	PARTICIPANTS	RESPONSES	COMMENTS
10,179	6	167	9

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

* What is your First and Last name?

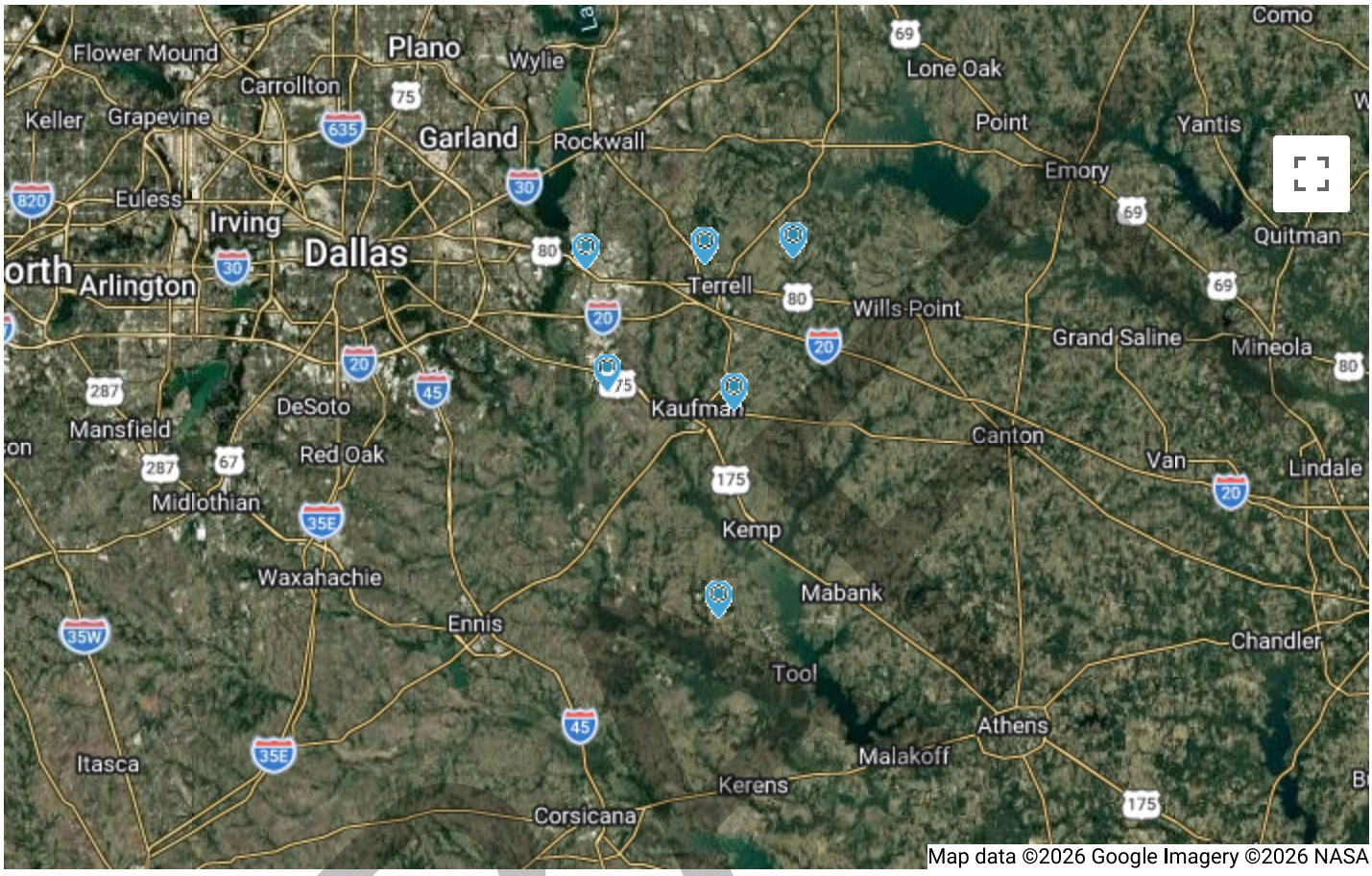
No data to display...

DRAFT

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

* What is your five-digit zip code?

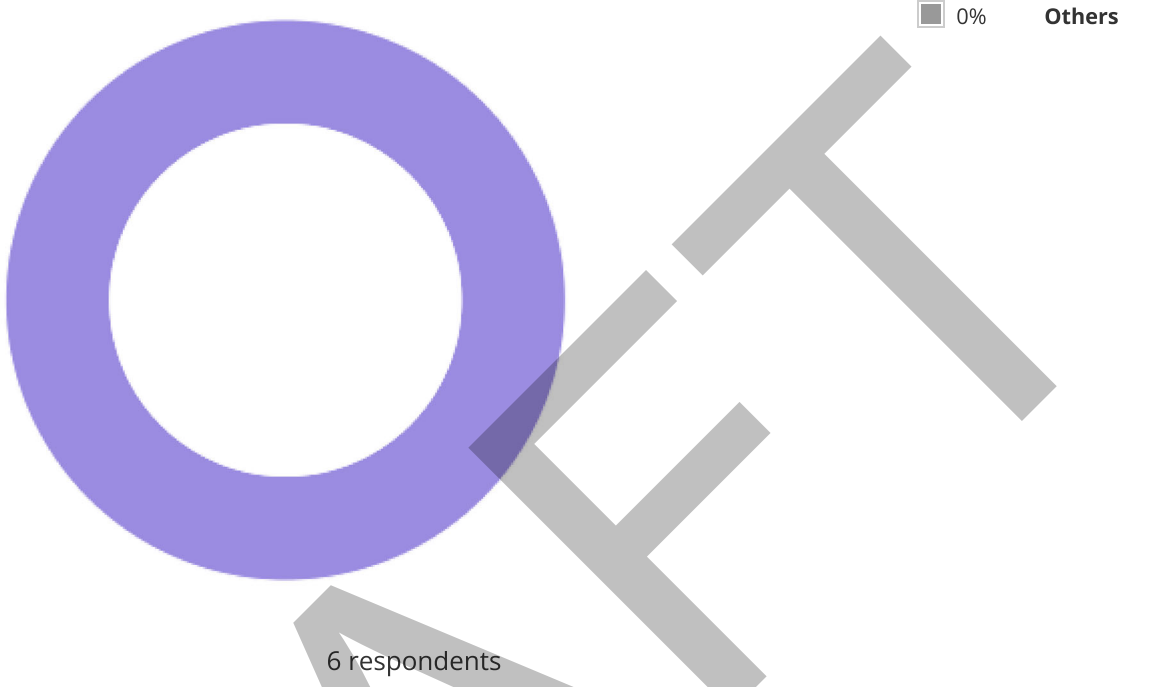


DRAFT

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

* What county do you live in?



6 respondents

DRAFT

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

* Are you 65 or older?

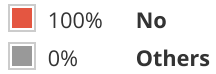


6 respondents

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

* Are you a veteran?

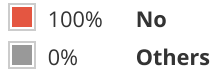


6 respondents

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

* Are you a student?



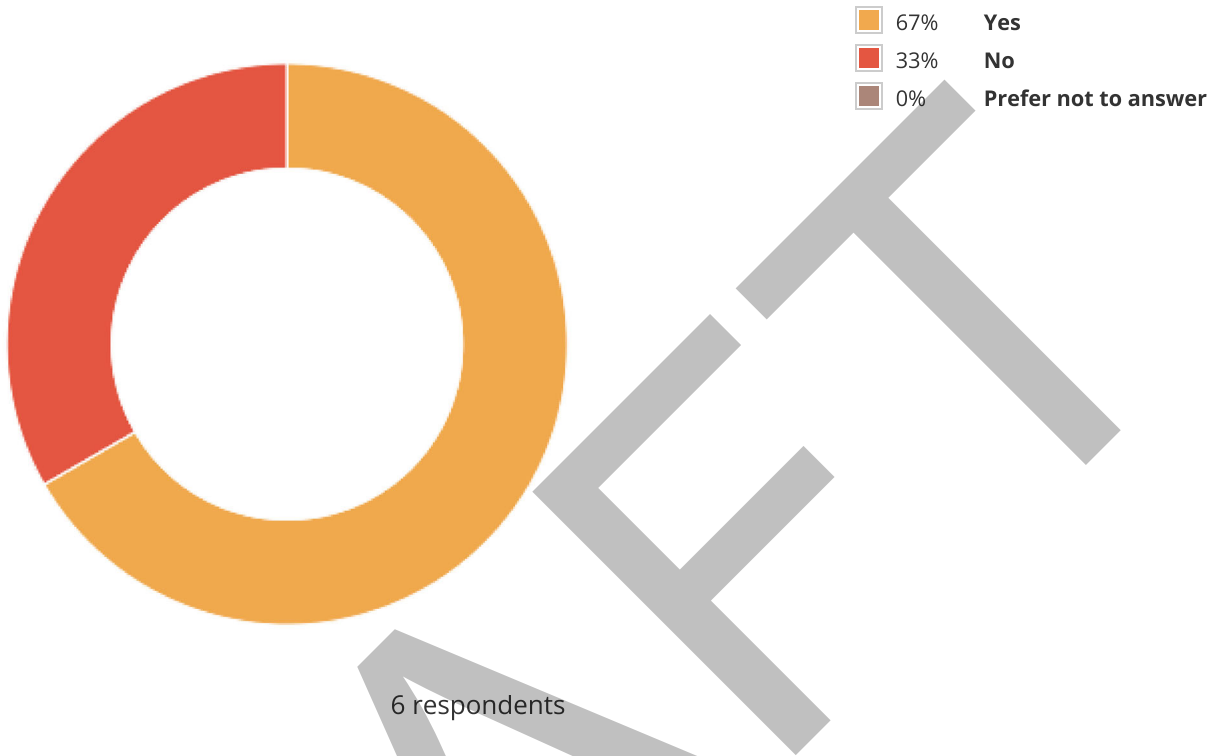
6 respondents

DRAFT

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

* Are you employed?



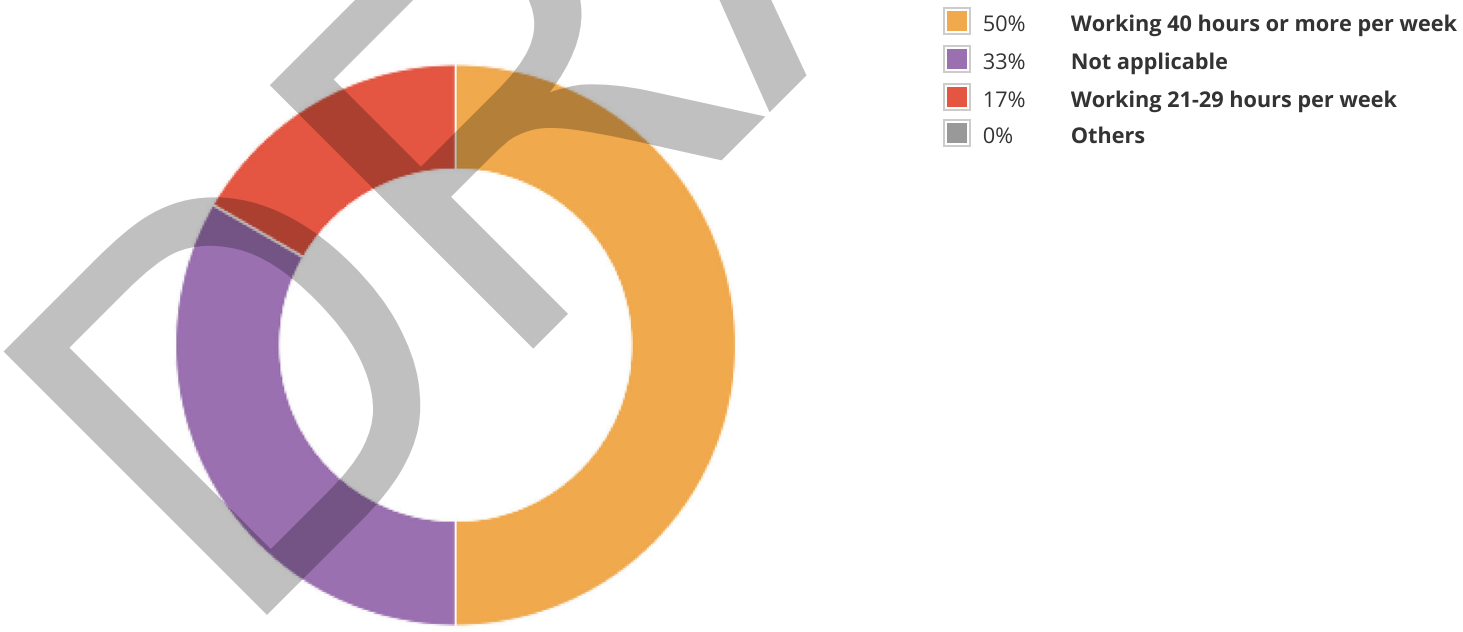
6 respondents

DRAFT

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

* If employed, which of the following describes your status?

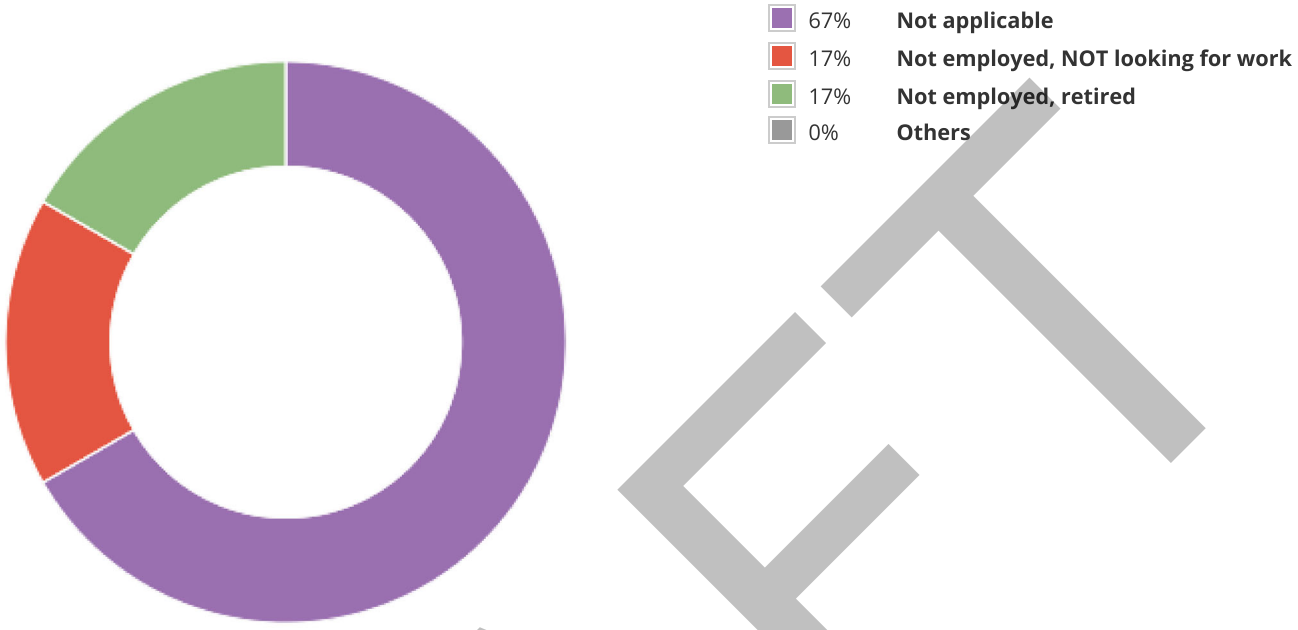


6 respondents

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

* If not currently employed, which of the following describes your status?



6 respondents

DRAFT

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

* What is your total household income (all sources of income)?



6 respondents

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

* Do you have access to a vehicle?



6 respondents

DRAFT

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

* How do you usually travel within the North Central Texas region? (select all that apply)

67%	Drive myself	4 ✓
33%	Private transportation company (Ex. taxi, Uber, Lyft)	2 ✓
17%	Carpool with friends and/or family	1 ✓
17%	Public transit bus or rail (Ex. train)	1 ✓
0%	Vanpool	0 ✓
0%	Paratransit	0 ✓
0%	Community bus or van	0 ✓
0%	Bicycling	0 ✓
0%	Walking	0 ✓
0%	Other	0 ✓

6 Respondents

DRAFT

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

* In the last 6 months, have you missed any of the following trips due to lack of transportation? (select all that apply)

50%	I have not missed any trips due to lack of transportation	3 ✓
33%	Work	2 ✓
33%	Medical	2 ✓
17%	Social / Entertainment / Events	1 ✓
0%	School (k-12)	0 ✓
0%	School (higher education)	0 ✓
0%	Meals	0 ✓
0%	Religious Activity	0 ✓
0%	Social Service	0 ✓
0%	Shopping	0 ✓
0%	Airport Connection	0 ✓

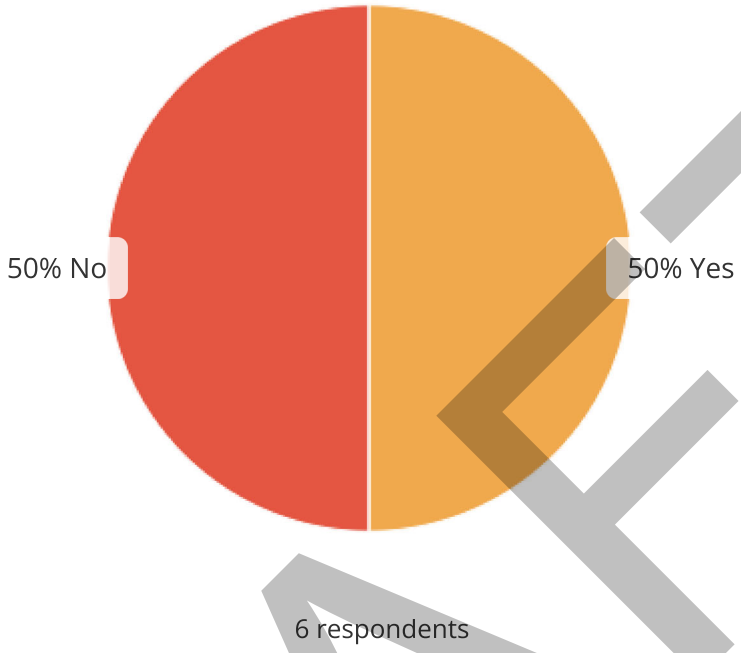
6 Respondents

DRAFT

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

* Is there anywhere you would like to travel but cannot due to lack of transportation?



DRAFT

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

* What keeps you from getting where you need to go? (select all that apply)

50%	Public transportation services don't meet my needs	3 ✓
50%	I can get where I need to go	3 ✓
33%	Nobody to drive me	2 ✓
17%	Safety concerns with public transportation	1 ✓
0%	No car available to me	0 ✓
0%	Health concerns with public transportation	0 ✓
0%	Unable to use public transportation due to a disability	0 ✓
0%	I don't know the public transportation options	0 ✓
0%	Other	0 ✓

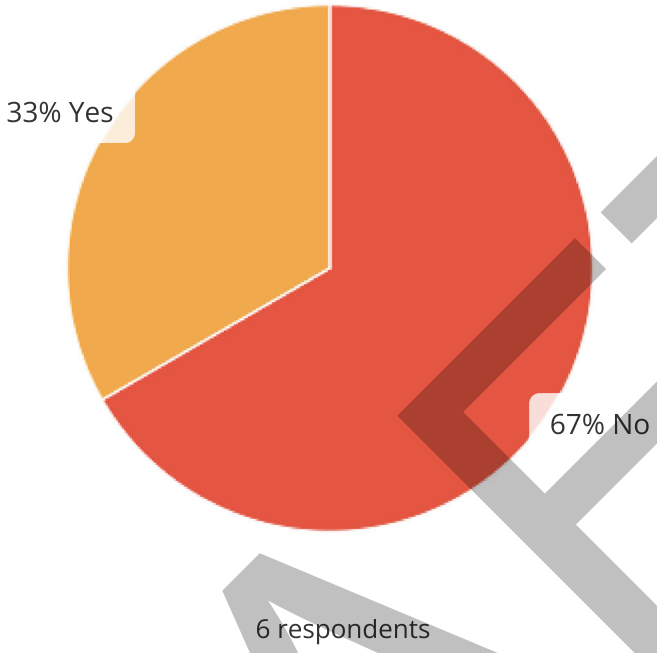
6 Respondents

DRAFT

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

* Does public transportation meet your needs?



DRAFT

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

* Why doesn't public transportation meet your needs? (select all that apply)

67%	Not available near my place of residence	4 ✓
50%	Too many transfers	3 ✓
50%	Not available at locations I need to travel	3 ✓
33%	Takes too long	2 ✓
17%	Not reliable	1 ✓
17%	Not available on days I need to travel	1 ✓
17%	Not available at times I need to travel	1 ✓
17%	Not applicable	1 ✓
0%	Costs too much	0 ✓
0%	Requires advanced reservations	0 ✓
0%	Need additional assistance getting to/from or on/off the vehicle	0 ✓
0%	Other	0 ✓

6 Respondents

DRAFT

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

* Which of the following is most appealing to you and/or members of your household? (Rank in order of preference. Top choice is the most preferred)

80%	Fixed-route bus service	Rank: 1.50	4 ✓
100%	Light rail train	Rank: 1.80	5 ✓
60%	Commuter train	Rank: 2.00	3 ✓
60%	Demand-response service	Rank: 3.33	3 ✓
20%	On-demand service	Rank: 5.00	1 ✓
20%	Bicycle lanes with available rental bicycles	Rank: 6.00	1 ✓
20%	Bus and train stations with trail and/or sidewalk paths to residential locations	Rank: 7.00	1 ✓
20%	Other	Rank: 8.00	1 ✓

5 Respondents

DRAFT

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

* What is the best way to enhance your transit experience? (Rank in order of preference. Top choice is the most preferred)

40%	Increased security	Rank: 1.50	2 ✓
100%	Expanded service area	Rank: 1.60	5 ✓
40%	Increased safety measures	Rank: 2.50	2 ✓
60%	More direct access to train stations	Rank: 3.33	3 ✓
60%	More frequent buses or trains	Rank: 4.00	3 ✓
20%	Increased cleanliness of transit vehicles and modes	Rank: 4.00	1 ✓
20%	More park and ride facilities	Rank: 6.00	1 ✓
40%	Fewer transfers for local trips	Rank: 7.00	2 ✓
20%	Increased cleanliness of bus stops and train stations	Rank: 7.00	1 ✓
40%	More bus stops near residential areas	Rank: 8.50	2 ✓
20%	Expanded service time	Rank: 9.00	1 ✓
20%	Fewer transfers for regional trips	Rank: 11.00	1 ✓
20%	More education and training on how to use transit	Rank: 12.00	1 ✓

5 Respondents

DRAFT

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

* What would make public transportation better in your community?

The area of public transportation needs to expand and more connections to other city's public transportation

7/28/2024

1 Agree

I definitely need the area of public transportation expanded. It would also be great if it connected to other city's transportation

7/28/2024

1 Agree

na

3/20/2025

More reliable and easier to schedule rides.

3/17/2025

Build one in my community with 24 hr service

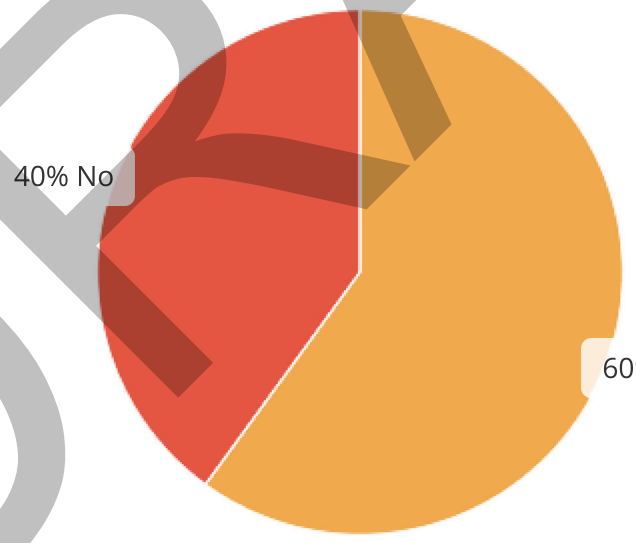
3/15

Show all comments

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

* Would you like to receive Access North Texas emails (updates and announcements)?



5 respondents

DRAFT

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

How did you hear about this survey?

50%	Email	2 ✓
50%	Social Media	2 ✓
25%	NCTCOG website	1 ✓
0%	Friend or family member	0 ✓
0%	Google search	0 ✓
0%	Other	0 ✓

4 Respondents

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

What is your age?

No data to display...

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

What is your race/ethnicity?

No data to display...

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

What is your gender?

No data to display...

DRAFT

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

What is your highest formal education level?

No data to display...

Access N Texas: Q: County: R: Kaufman

Filtered by Participant Segment

What is your marital status?

No data to display...

DRAFT

Access North Texas: Palo Pinto County Participants

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

Project Engagement

VIEWS	PARTICIPANTS	RESPONSES	COMMENTS
10,179	2	26	0

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

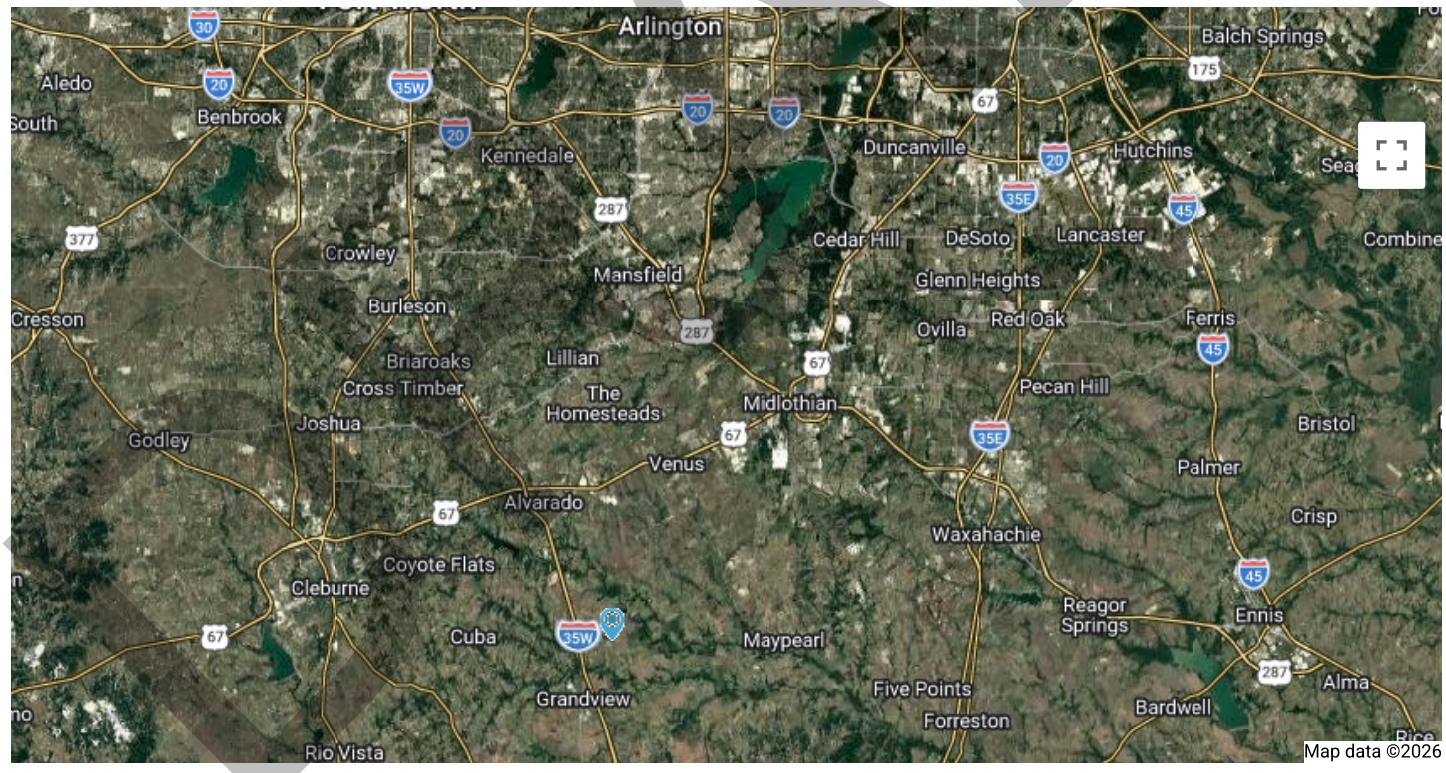
* What is your First and Last name?

No data to display...

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

* What is your five-digit zip code?

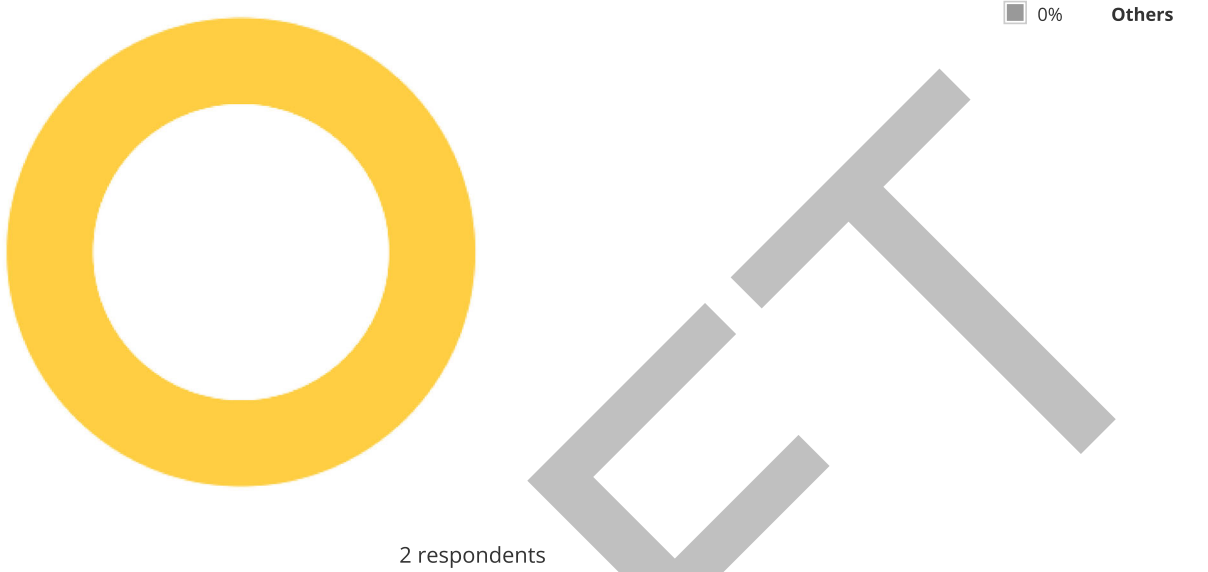


DRAFT

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

* What county do you live in?



2 respondents

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

* Are you 65 or older?



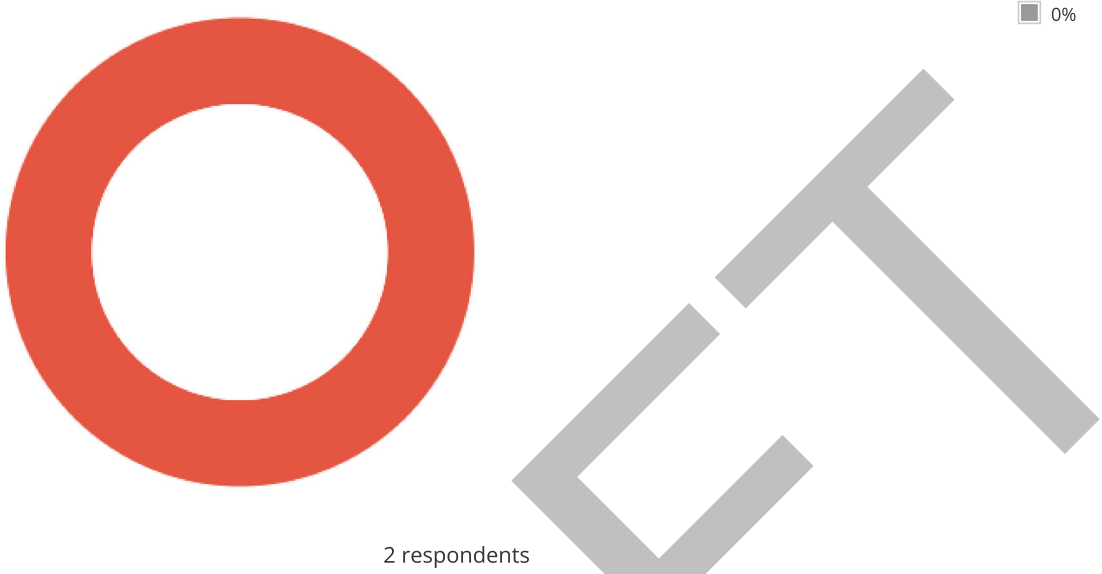
2 respondents

DRAFT

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

* Are you a veteran?



2 respondents

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

* Are you a student?



2 respondents

DRAFT

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

* Are you employed?



2 respondents

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

* If employed, which of the following describes your status?



2 respondents

DRAFT

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

* If not currently employed, which of the following describes your status?



1 respondent

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

* What is your total household income (all sources of income)?



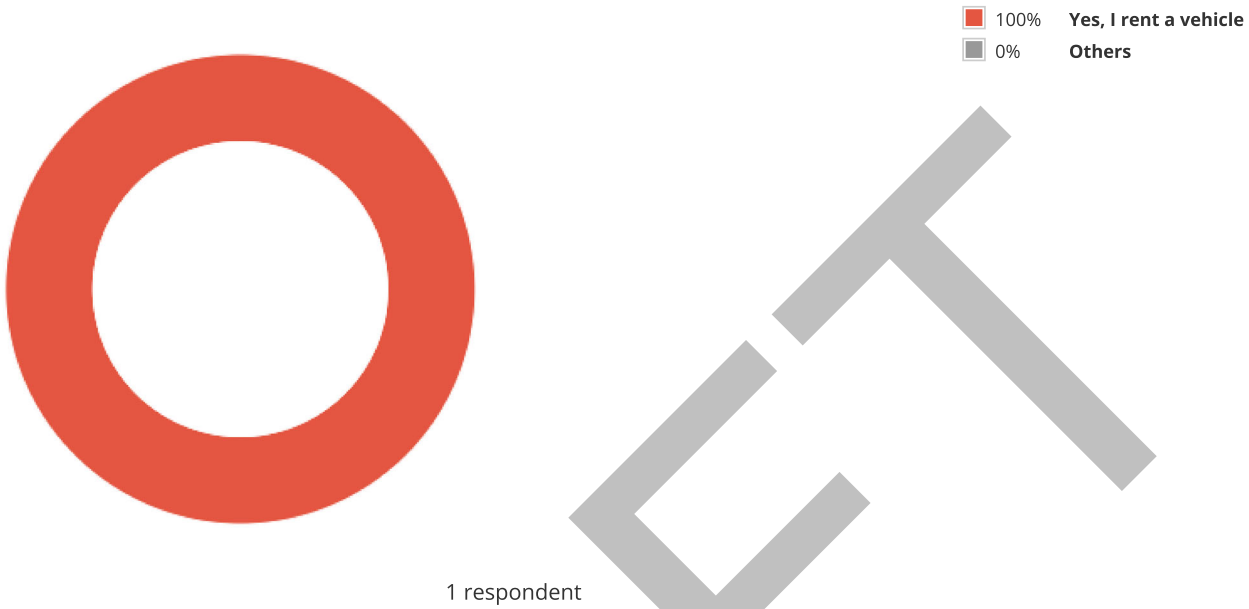
1 respondent

DRAFT

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

* Do you have access to a vehicle?



1 respondent

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

* How do you usually travel within the North Central Texas region? (select all that apply)

100%	Drive myself	1 ✓
0%	Carpool with friends and/or family	0 ✓
0%	Vanpool	0 ✓
0%	Public transit bus or rail (Ex. train)	0 ✓
0%	Paratransit	0 ✓
0%	Private transportation company (Ex. taxi, Uber, Lyft)	0 ✓
0%	Community bus or van	0 ✓
0%	Bicycling	0 ✓
0%	Walking	0 ✓
0%	Other	0 ✓

1 Respondent

DRAFT

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

* In the last 6 months, have you missed any of the following trips due to lack of transportation? (select all that apply)

100%	Work	1 ✓
0%	School (k-12)	0 ✓
0%	School (higher education)	0 ✓
0%	Medical	0 ✓
0%	Meals	0 ✓
0%	Religious Activity	0 ✓
0%	Social / Entertainment / Events	0 ✓
0%	Social Service	0 ✓
0%	Shopping	0 ✓
0%	Airport Connection	0 ✓
0%	I have not missed any trips due to lack of transportation	0 ✓

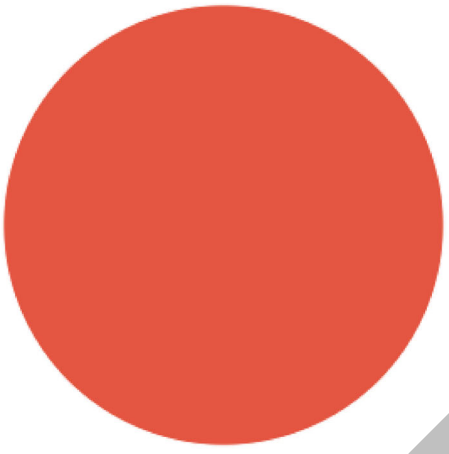
1 Respondent

DRAFT

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

* Is there anywhere you would like to travel but cannot due to lack of transportation?



100% No

1 respondent

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

* What keeps you from getting where you need to go? (select all that apply)

100%	Nobody to drive me	1 ✓
0%	No car available to me	0 ✓
0%	Safety concerns with public transportation	0 ✓
0%	Health concerns with public transportation	0 ✓
0%	Unable to use public transportation due to a disability	0 ✓
0%	I don't know the public transportation options	0 ✓
0%	Public transportation services don't meet my needs	0 ✓
0%	I can get where I need to go	0 ✓
0%	Other	0 ✓

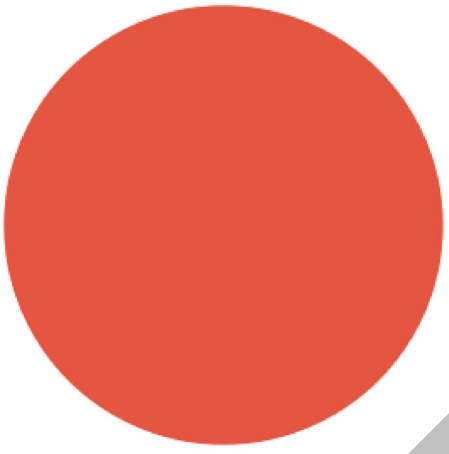
1 Respondent

DRAFT

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

* Does public transportation meet your needs?



100% No

1 respondent

DRAFT

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

* Why doesn't public transportation meet your needs? (select all that apply)

100%	Costs too much	1 ✓
0%	Takes too long	0 ✓
0%	Too many transfers	0 ✓
0%	Not reliable	0 ✓
0%	Requires advanced reservations	0 ✓
0%	Not available at locations I need to travel	0 ✓
0%	Not available near my place of residence	0 ✓
0%	Not available on days I need to travel	0 ✓
0%	Not available at times I need to travel	0 ✓
0%	Need additional assistance getting to/from or on/off the vehicle	0 ✓
0%	Other	0 ✓
0%	Not applicable	0 ✓

1 Respondent

DRAFT

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

* Which of the following is most appealing to you and/or members of your household? (Rank in order of preference. Top choice is the most preferred)

100%	Fixed-route bus service	Rank: 1.00	1 ✓
0%	Commuter train		0 ✓
0%	Light rail train		0 ✓
0%	Demand-response service		0 ✓
0%	On-demand service		0 ✓
0%	Bicycle lanes with available rental bicycles		0 ✓
0%	Bus and train stations with trail and/or sidewalk paths to residential locations		0 ✓
0%	Other		0 ✓

1 Respondent

DRAFT

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

* What is the best way to enhance your transit experience? (Rank in order of preference. Top choice is the most preferred)

100%	Increased safety measures	Rank: 1.00	1 ✓
0%	Increased security		0 ✓
0%	Increased cleanliness of bus stops and train stations		0 ✓
0%	Increased cleanliness of transit vehicles and modes		0 ✓
0%	More frequent buses or trains		0 ✓
0%	Expanded service area		0 ✓
0%	Expanded service time		0 ✓
0%	Fewer transfers for local trips		0 ✓
0%	Fewer transfers for regional trips		0 ✓
0%	More education and training on how to use transit		0 ✓
0%	More park and ride facilities		0 ✓
0%	More bus stops near residential areas		0 ✓
0%	More direct access to train stations		0 ✓

1 Respondent

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

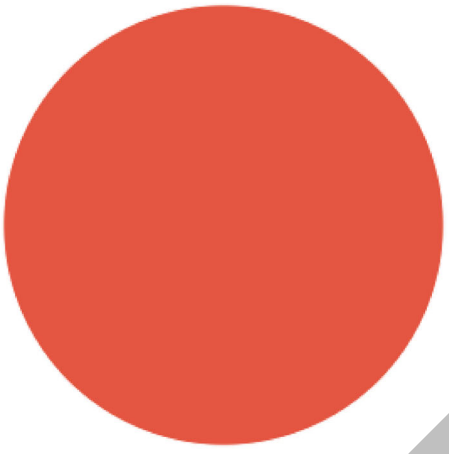
* What would make public transportation better in your community?

DRAFT

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

* Would you like to receive Access North Texas emails (updates and announcements)?



100% No

1 respondent

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

How did you hear about this survey?

100%	NCTCOG website	1 ✓
0%	Email	0 ✓
0%	Social Media	0 ✓
0%	Friend or family member	0 ✓
0%	Google search	0 ✓
0%	Other	0 ✓

1 Respondent

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

What is your age?

No data to display...

DRAFT

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

What is your race/ethnicity?

No data to display...

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

What is your gender?

No data to display...

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

What is your highest formal education level?

No data to display...

Access N Texas: Q: County: R: Palo Pinto

Filtered by Participant Segment

What is your marital status?

No data to display...

DRAFT

Access North Texas: Parker County Participants

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

Project Engagement

VIEWS	PARTICIPANTS	RESPONSES	COMMENTS
10,179	8	207	6

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

* What is your First and Last name?

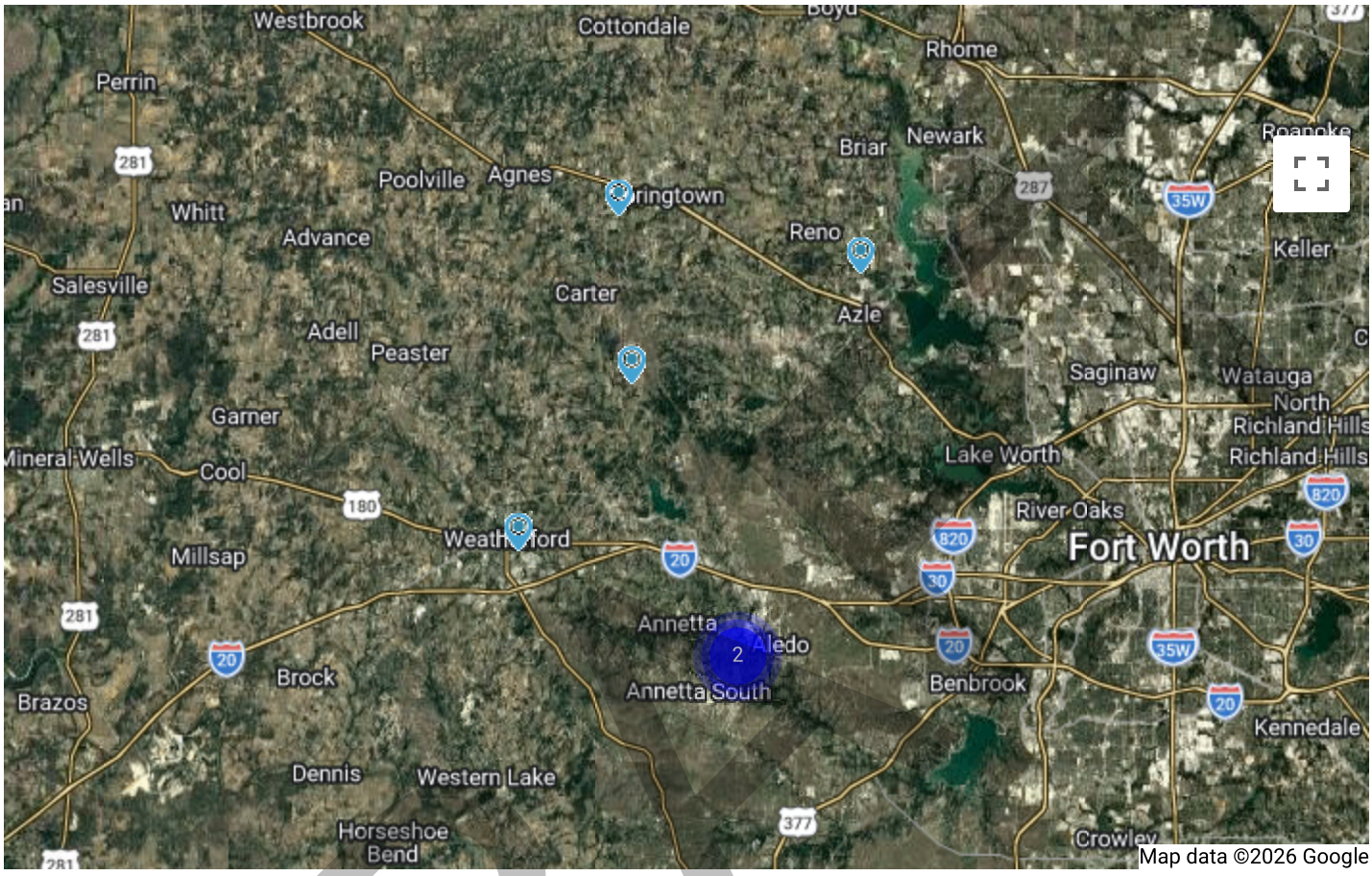
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DRAFT

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

* What is your five-digit zip code?

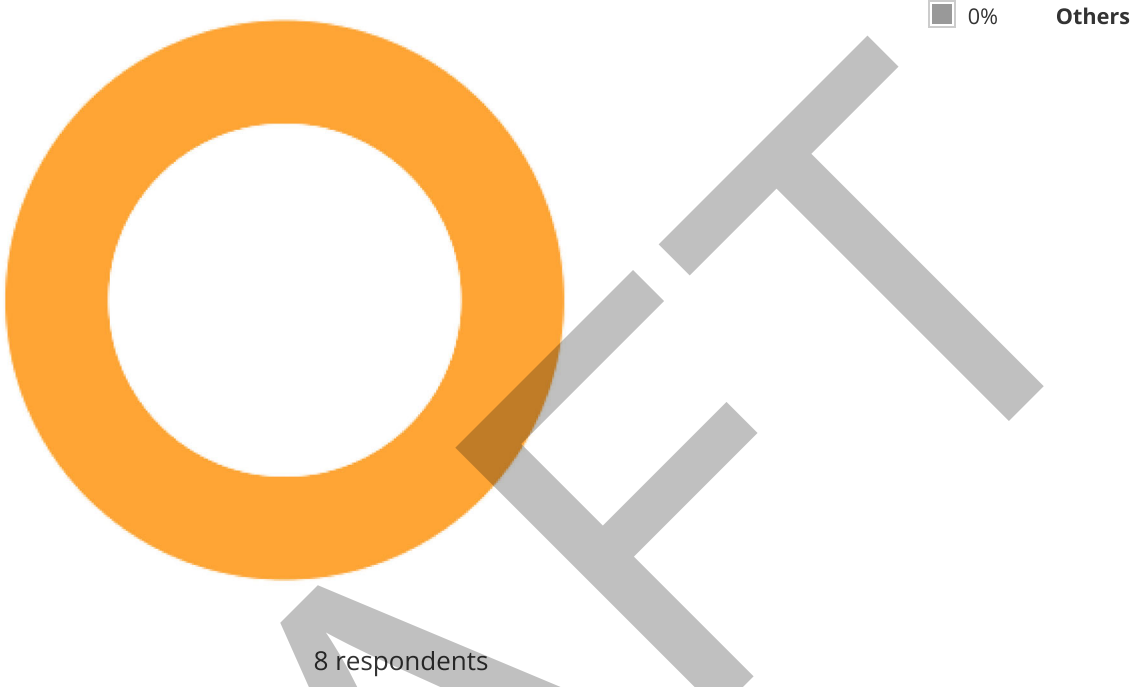


DRAFT

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

* What county do you live in?



8 respondents

DRAFT

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

* Are you 65 or older?

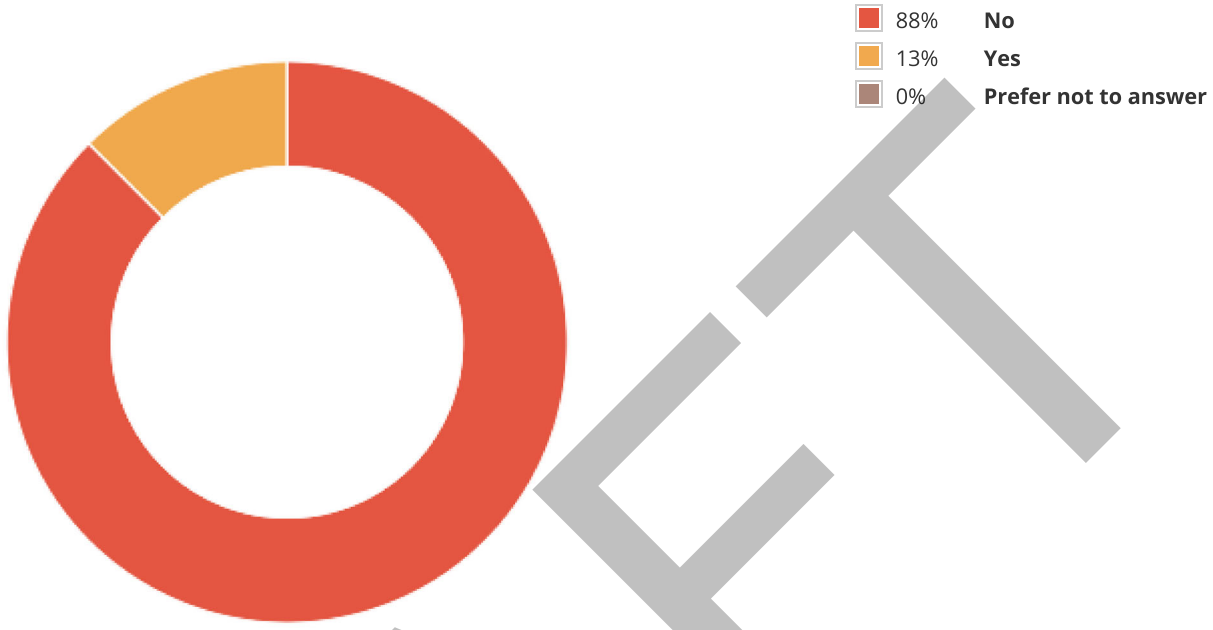


8 respondents

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

* Are you a veteran?



8 respondents

DRAFT

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

* Are you a student?

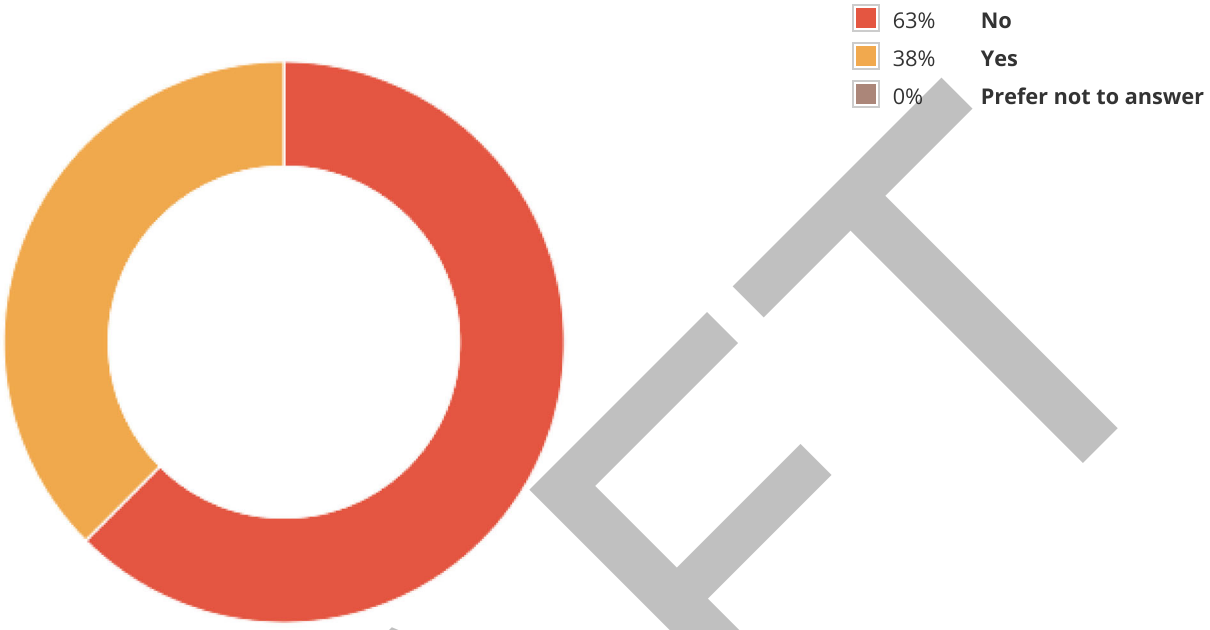


8 respondents

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

* Are you employed?



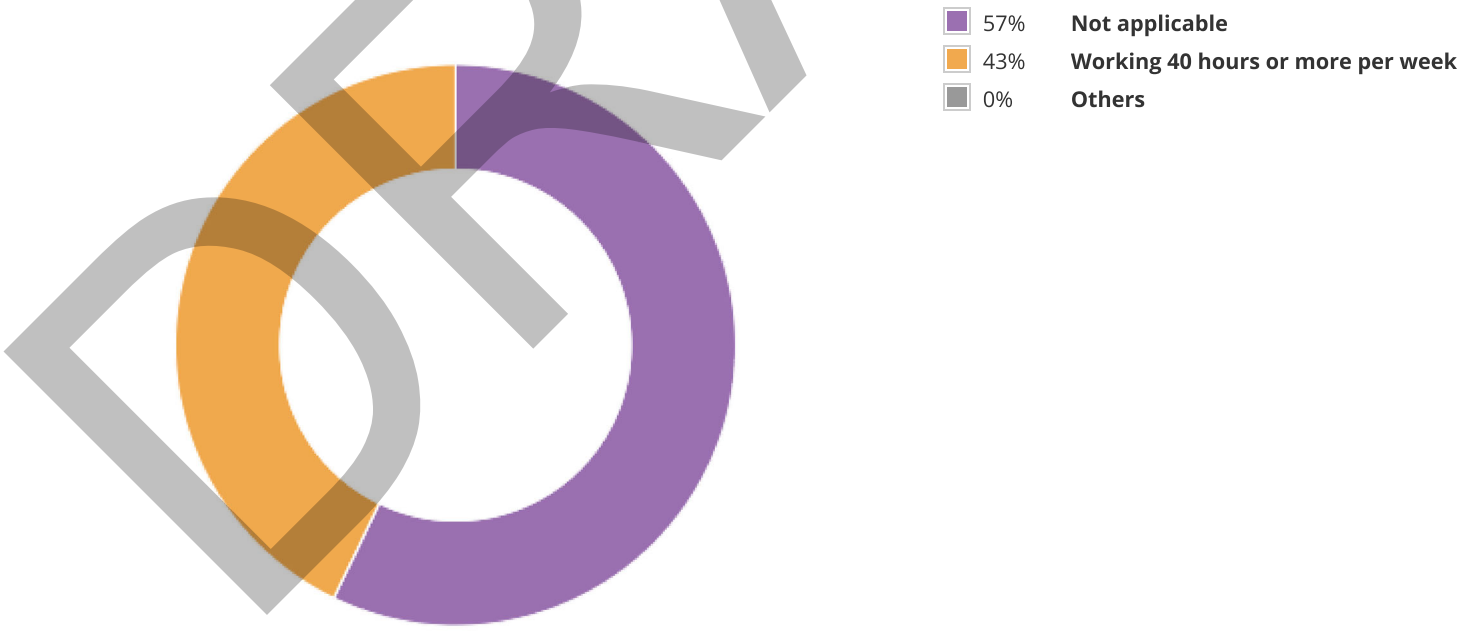
8 respondents

DRAFT

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

* If employed, which of the following describes your status?

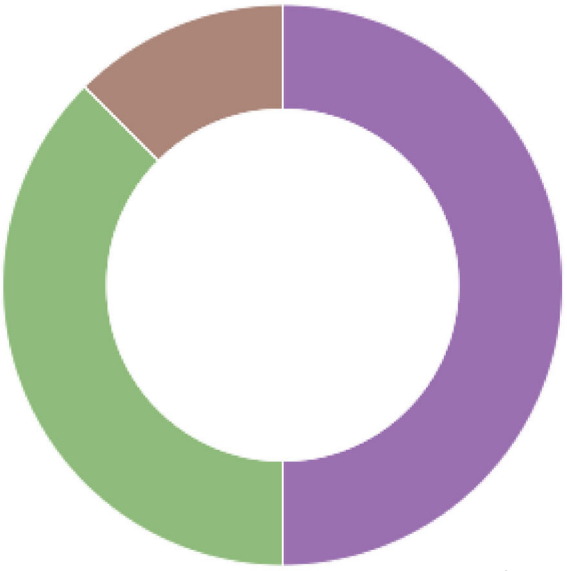


7 respondents

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

* If not currently employed, which of the following describes your status?



50%	**Not applicable**
38%	**Not employed, retired**
13%	**Not employed, disabled or unable to work**
0%	**Others**

8 respondents

DRAFT

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

* What is your total household income (all sources of income)?



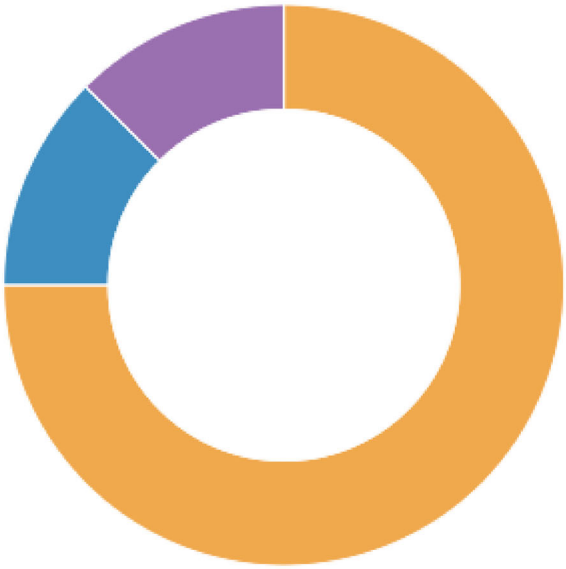
38%	**$150,001 - $175,000**
25%	**$10,001 - $25,000**
13%	**$50,001 - $75,000**
13%	**$75,001 - $100,000**
13%	**$125,001 - $150,000**
0%	**Others**

8 respondents

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

* Do you have access to a vehicle?



75%	**Yes, I own a vehicle**
13%	**No, I use public transit**
13%	**No, I do not own, rent, or share a vehicle**
0%	**Others**

8 respondents

DRAFT

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

* How do you usually travel within the North Central Texas region? (select all that apply)

86%	Drive myself	6 ✓
14%	Carpool with friends and/or family	1 ✓
14%	Public transit bus or rail (Ex. train)	1 ✓
14%	Community bus or van	1 ✓
14%	Walking	1 ✓
0%	Vanpool	0 ✓
0%	Paratransit	0 ✓
0%	Private transportation company (Ex. taxi, Uber, Lyft)	0 ✓
0%	Bicycling	0 ✓
0%	Other	0 ✓

7 Respondents

DRAFT

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

* In the last 6 months, have you missed any of the following trips due to lack of transportation? (select all that apply)

75%	I have not missed any trips due to lack of transportation	6 ✓
25%	Medical	2 ✓
25%	Religious Activity	2 ✓
25%	Social / Entertainment / Events	2 ✓
25%	Social Service	2 ✓
25%	Shopping	2 ✓
0%	Work	0 ✓
0%	School (k-12)	0 ✓
0%	School (higher education)	0 ✓
0%	Meals	0 ✓
0%	Airport Connection	0 ✓

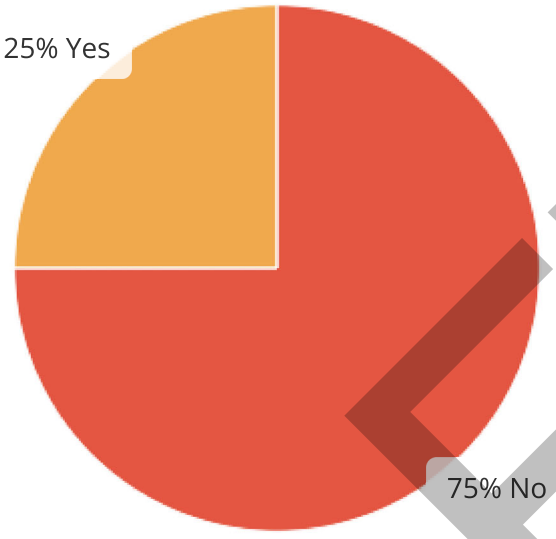
8 Respondents

DRAFT

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

* Is there anywhere you would like to travel but cannot due to lack of transportation?



8 respondents

DRAFT

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

* What keeps you from getting where you need to go? (select all that apply)

63%	I can get where I need to go	5 ✓
25%	Public transportation services don't meet my needs	2 ✓
13%	No car available to me	1 ✓
13%	Nobody to drive me	1 ✓
13%	I don't know the public transportation options	1 ✓
0%	Safety concerns with public transportation	0 ✓
0%	Health concerns with public transportation	0 ✓
0%	Unable to use public transportation due to a disability	0 ✓
0%	Other	0 ✓

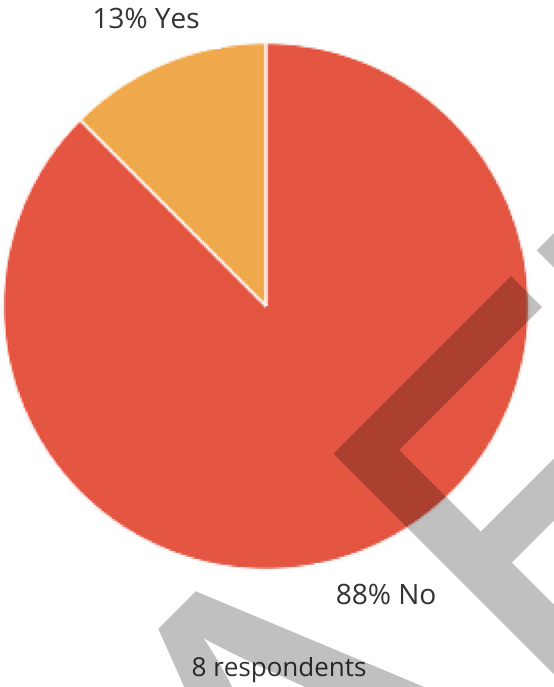
8 Respondents

DRAFT

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

* Does public transportation meet your needs?



8 respondents

DRAFT

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

* Why doesn't public transportation meet your needs? (select all that apply)

38%	Not available at locations I need to travel	3 ✓
38%	Not applicable	3 ✓
25%	Takes too long	2 ✓
25%	Not available near my place of residence	2 ✓
25%	Not available on days I need to travel	2 ✓
25%	Not available at times I need to travel	2 ✓
13%	Too many transfers	1 ✓
13%	Not reliable	1 ✓
13%	Requires advanced reservations	1 ✓
13%	Need additional assistance getting to/from or on/off the vehicle	1 ✓
13%	Other	1 ✓
0%	Costs too much	0 ✓

8 Respondents

DRAFT

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

* Which of the following is most appealing to you and/or members of your household? (Rank in order of preference. Top choice is the most preferred)

75%	Commuter train	Rank: 2.67	3 ✓
75%	On-demand service	Rank: 2.67	3 ✓
100%	Light rail train	Rank: 3.25	4 ✓
75%	Demand-response service	Rank: 3.33	3 ✓
75%	Bus and train stations with trail and/or sidewalk paths to residential locations	Rank: 3.33	3 ✓
75%	Fixed-route bus service	Rank: 4.33	3 ✓
50%	Bicycle lanes with available rental bicycles	Rank: 6.00	2 ✓
50%	Other	Rank: 8.00	2 ✓

4 Respondents

DRAFT

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

* What is the best way to enhance your transit experience? (Rank in order of preference. Top choice is the most preferred)

50%	More frequent buses or trains	Rank: 2.50	2 ✓
75%	Increased security	Rank: 3.00	3 ✓
25%	Increased cleanliness of bus stops and train stations	Rank: 3.00	1 ✓
75%	Expanded service area	Rank: 3.33	3 ✓
75%	Fewer transfers for regional trips	Rank: 3.67	3 ✓
75%	Expanded service time	Rank: 5.00	3 ✓
75%	Fewer transfers for local trips	Rank: 5.67	3 ✓
50%	More bus stops near residential areas	Rank: 6.00	2 ✓
25%	Increased cleanliness of transit vehicles and modes	Rank: 6.00	1 ✓
75%	More education and training on how to use transit	Rank: 7.33	3 ✓
50%	Increased safety measures	Rank: 8.50	2 ✓
25%	More direct access to train stations	Rank: 12.00	1 ✓
25%	More park and ride facilities	Rank: 13.00	1 ✓

4 Respondents

DRAFT

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

* What would make public transportation better in your community?

To have more than one choice that is affordable.

5/15/2025

More access to public transportation

4/25/2025

Better Sunday schedule for TRE.

4/16/2025

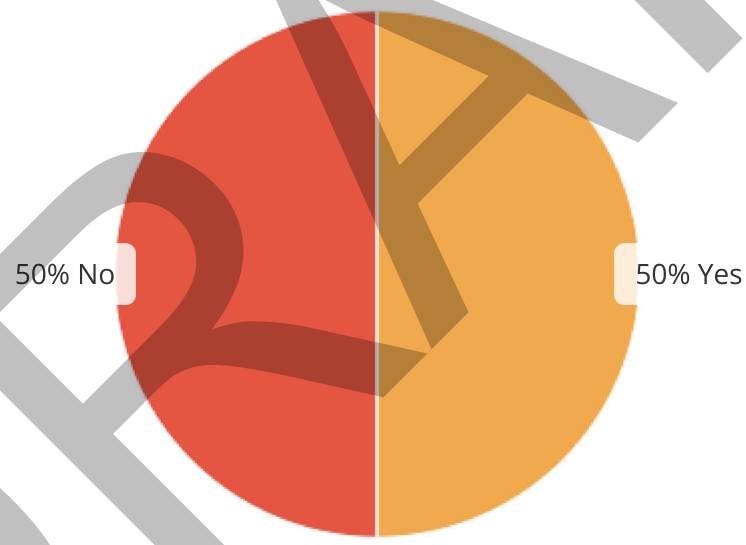
Not a thing.

3/5/2025

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

* Would you like to receive Access North Texas emails (updates and announcements)?



4 respondents

DRAFT

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

How did you hear about this survey?

75%	Social Media	3 ✓
25%	NCTCOG website	1 ✓
0%	Email	0 ✓
0%	Friend or family member	0 ✓
0%	Google search	0 ✓
0%	Other	0 ✓

4 Respondents

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

What is your age?

No data to display...

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

What is your race/ethnicity?

No data to display...

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

What is your gender?

No data to display...

DRAFT

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

What is your highest formal education level?

No data to display...

Access N Texas: Q: County: R: Parker

Filtered by Participant Segment

What is your marital status?

No data to display...

DRAFT

Access North Texas: Rockwall County Participants

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

Project Engagement

VIEWS	PARTICIPANTS	RESPONSES	COMMENTS
10,179	7	185	10

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

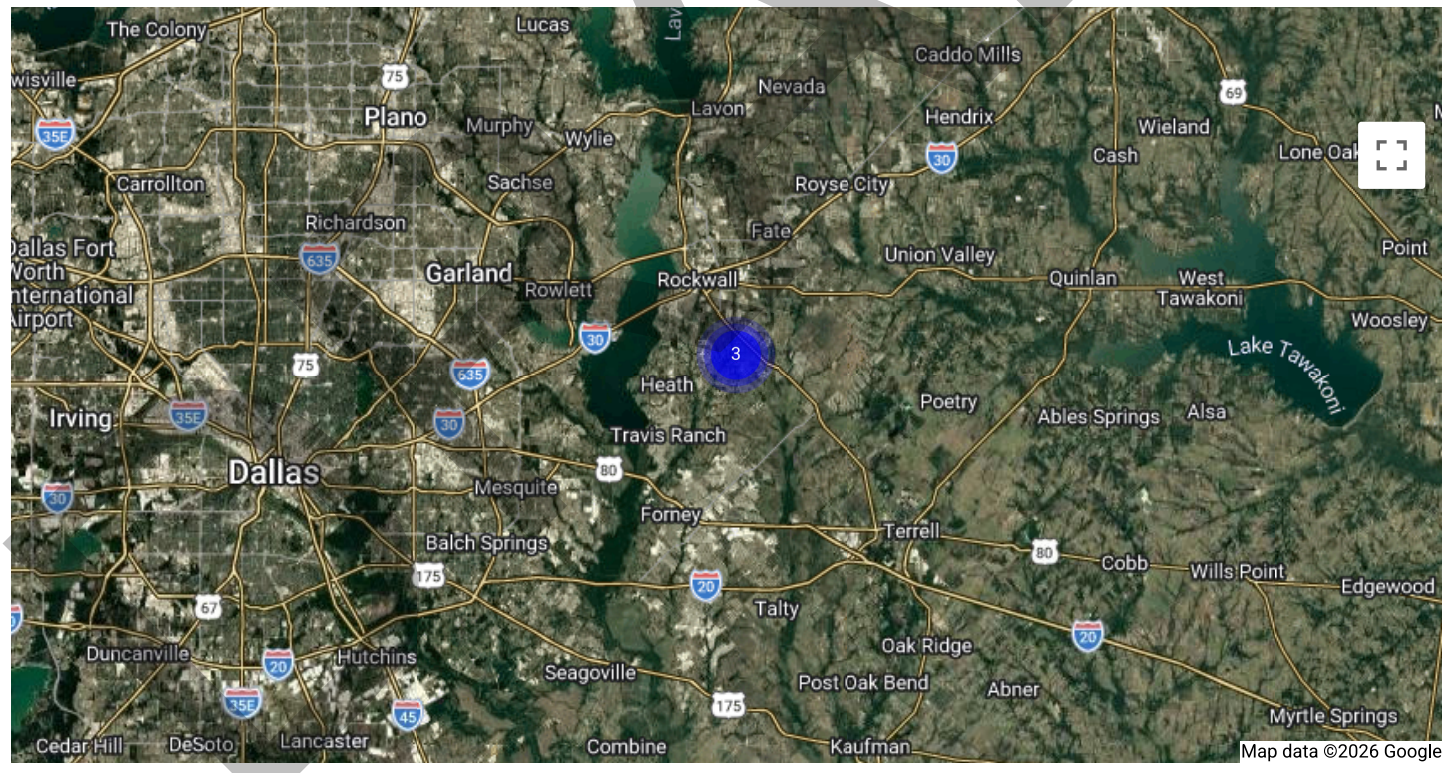
* What is your First and Last name?

No data to display...

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

* What is your five-digit zip code?

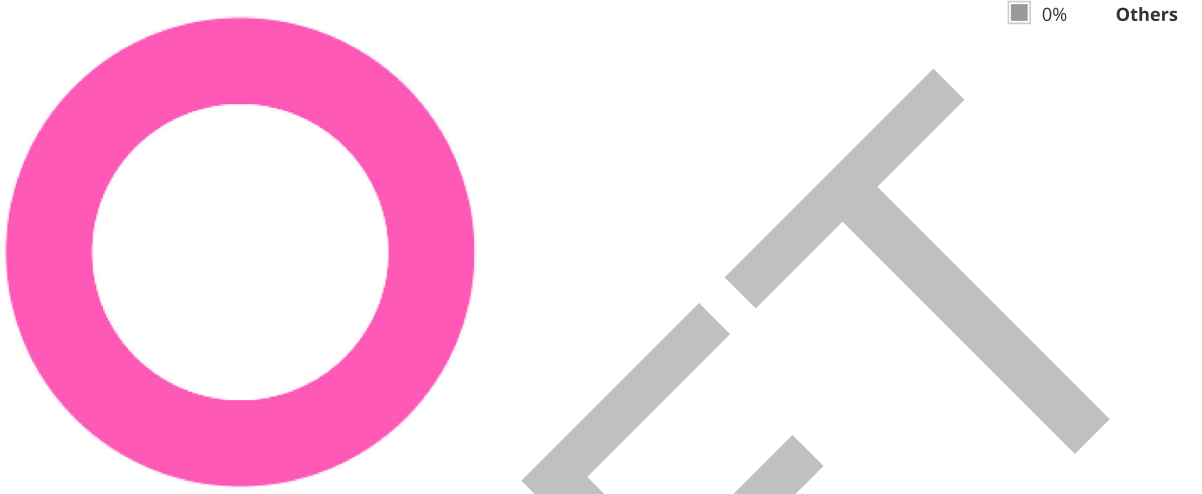


DRAFT

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

* What county do you live in?



7 respondents

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

* Are you 65 or older?



7 respondents

DRAFT

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

* Are you a veteran?



7 respondents

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

* Are you a student?



7 respondents

DRAFT

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

* Are you employed?

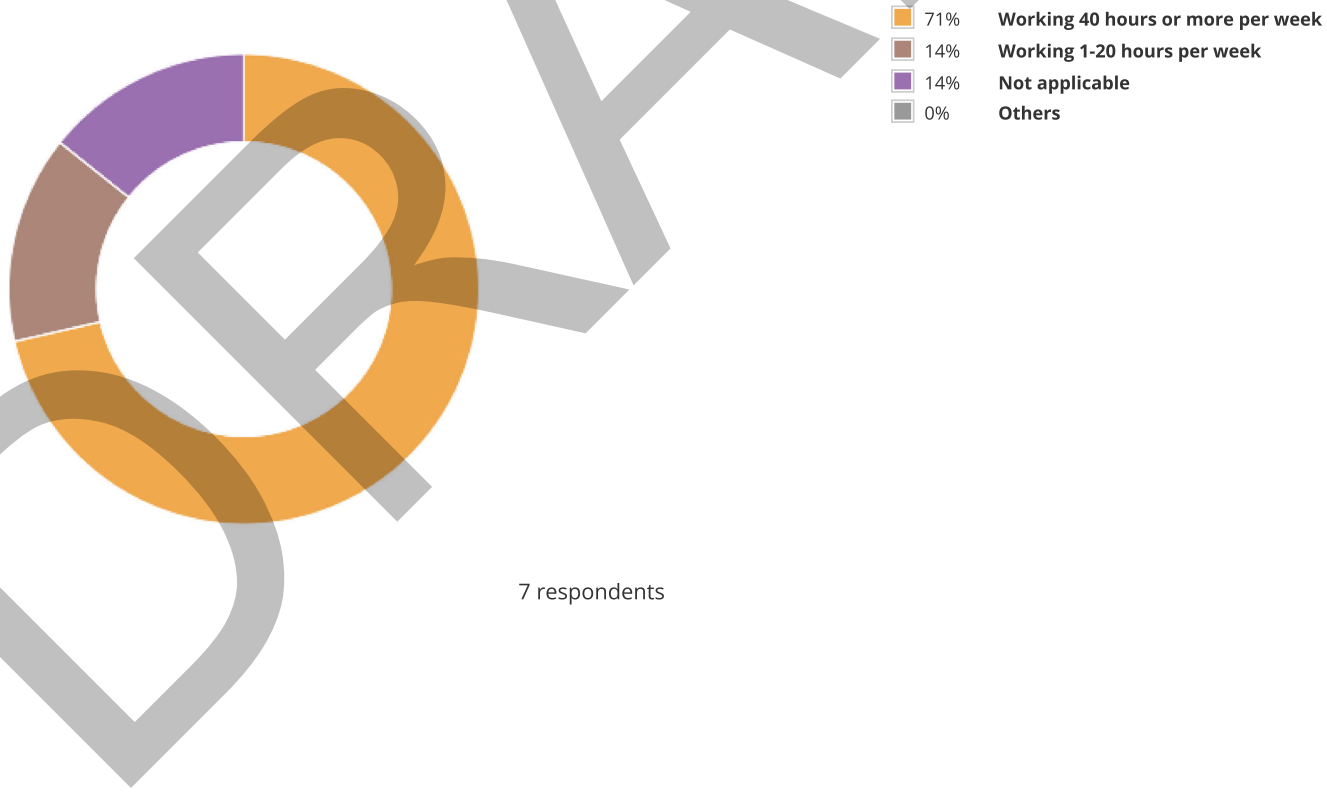


7 respondents

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

* If employed, which of the following describes your status?



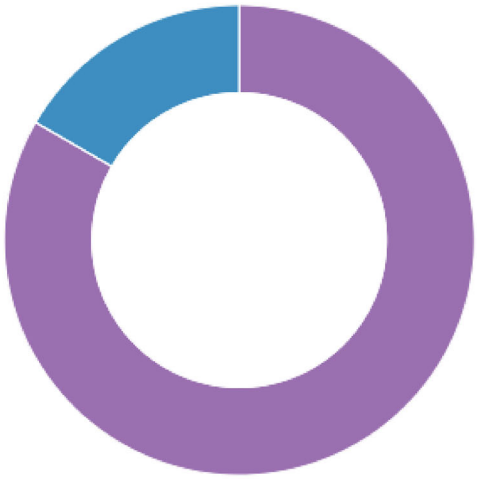
7 respondents

DRAFT

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

* If not currently employed, which of the following describes your status?



6 respondents

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

* What is your total household income (all sources of income)?



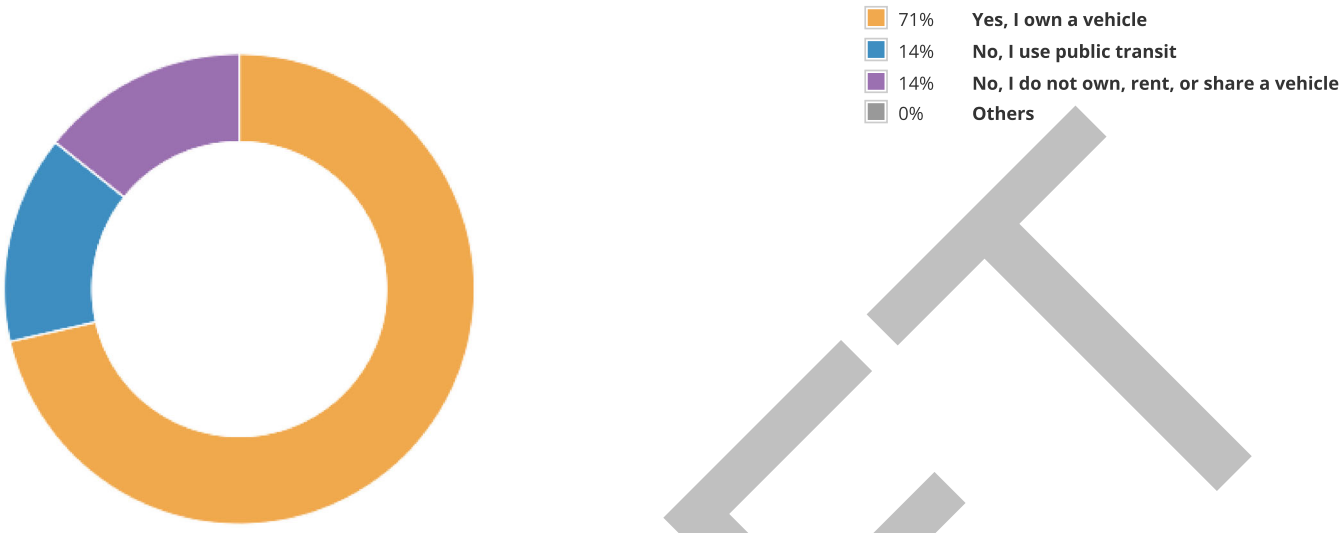
7 respondents

DRAFT

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

* Do you have access to a vehicle?



7 respondents

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

* How do you usually travel within the North Central Texas region? (select all that apply)

80%	Drive myself	4 ✓
40%	Walking	2 ✓
20%	Carpool with friends and/or family	1 ✓
20%	Other	1 ✓
0%	Vanpool	0 ✓
0%	Public transit bus or rail (Ex. train)	0 ✓
0%	Paratransit	0 ✓
0%	Private transportation company (Ex. taxi, Uber, Lyft)	0 ✓
0%	Community bus or van	0 ✓
0%	Bicycling	0 ✓

5 Respondents

DRAFT

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

* In the last 6 months, have you missed any of the following trips due to lack of transportation? (select all that apply)

60%	I have not missed any trips due to lack of transportation	3 ✓
40%	Airport Connection	2 ✓
0%	Work	0 ✓
0%	School (k-12)	0 ✓
0%	School (higher education)	0 ✓
0%	Medical	0 ✓
0%	Meals	0 ✓
0%	Religious Activity	0 ✓
0%	Social / Entertainment / Events	0 ✓
0%	Social Service	0 ✓
0%	Shopping	0 ✓

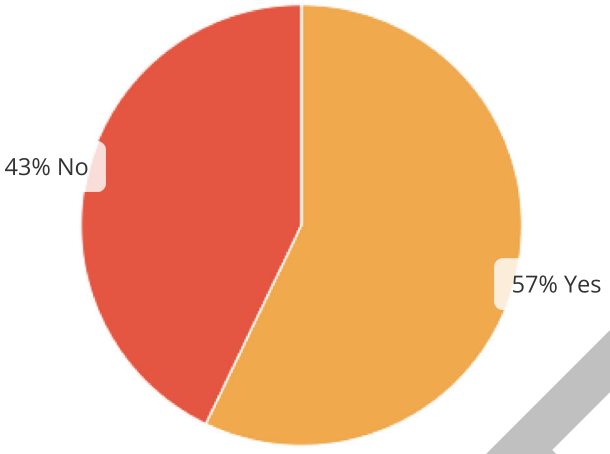
5 Respondents

DRAFT

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

* Is there anywhere you would like to travel but cannot due to lack of transportation?



7 respondents

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

* What keeps you from getting where you need to go? (select all that apply)

40%	Safety concerns with public transportation	2 ✓
40%	Public transportation services don't meet my needs	2 ✓
20%	I don't know the public transportation options	1 ✓
20%	I can get where I need to go	1 ✓
20%	Other	1 ✓
0%	No car available to me	0 ✓
0%	Nobody to drive me	0 ✓
0%	Health concerns with public transportation	0 ✓
0%	Unable to use public transportation due to a disability	0 ✓

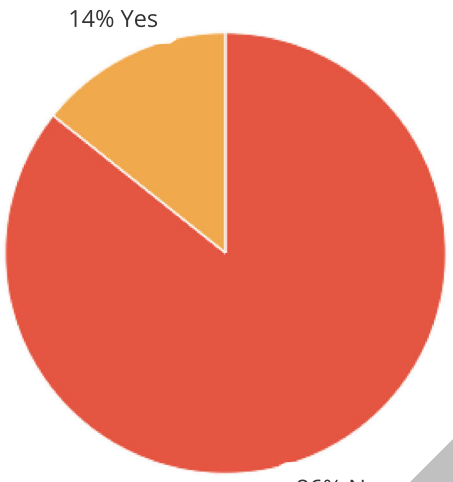
5 Respondents

DRAFT

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

* Does public transportation meet your needs?



7 respondents

DRAFT

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

* Why doesn't public transportation meet your needs? (select all that apply)

100%	Not available at locations I need to travel	5 ✓
80%	Too many transfers	4 ✓
60%	Not available near my place of residence	3 ✓
40%	Takes too long	2 ✓
40%	Not available at times I need to travel	2 ✓
20%	Costs too much	1 ✓
20%	Requires advanced reservations	1 ✓
20%	Not available on days I need to travel	1 ✓
0%	Not reliable	0 ✓
0%	Need additional assistance getting to/from or on/off the vehicle	0 ✓
0%	Other	0 ✓
0%	Not applicable	0 ✓

5 Respondents

DRAFT

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

* Which of the following is most appealing to you and/or members of your household? (Rank in order of preference. Top choice is the most preferred)

40%	On-demand service	Rank: 1.00	2 ✓
80%	Bus and train stations with trail and/or sidewalk paths to residential locations	Rank: 1.75	4 ✓
80%	Light rail train	Rank: 3.00	4 ✓
40%	Demand-response service	Rank: 3.50	2 ✓
60%	Commuter train	Rank: 4.00	3 ✓
60%	Fixed-route bus service	Rank: 4.67	3 ✓
60%	Bicycle lanes with available rental bicycles	Rank: 5.33	3 ✓
40%	Other	Rank: 8.00	2 ✓

5 Respondents

DRAFT

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

* What is the best way to enhance your transit experience? (Rank in order of preference. Top choice is the most preferred)

50%	Increased security	Rank: 1.67	3 ✓
50%	Increased cleanliness of bus stops and train stations	Rank: 3.00	3 ✓
33%	Increased safety measures	Rank: 3.00	2 ✓
50%	Expanded service area	Rank: 4.33	3 ✓
33%	More park and ride facilities	Rank: 4.50	2 ✓
50%	More frequent buses or trains	Rank: 5.00	3 ✓
33%	Increased cleanliness of transit vehicles and modes	Rank: 5.00	2 ✓
67%	More direct access to train stations	Rank: 5.25	4 ✓
50%	Expanded service time	Rank: 6.67	3 ✓
50%	More bus stops near residential areas	Rank: 8.00	3 ✓
33%	Fewer transfers for regional trips	Rank: 9.00	2 ✓
33%	Fewer transfers for local trips	Rank: 12.00	2 ✓
33%	More education and training on how to use transit	Rank: 13.00	2 ✓

6 Respondents

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

* What would make public transportation better in your community?

More regional access
Better transit oriented development
Better fequencies in urban core

11/14/2024

1 Agree

A more robust system that covers a wider area and has better frequency.

5/22/2025

DRAFT

Having a fast reliable method to get to the airport

5/17/2025

well, there is no service that I know of in Rockwall you could start with that. My elder parents would love and use this service, but they would need to drop them off by the residence not drop them off at a corner and expect them to walk 3-4 blocks home.

3/21/2025

Easier to reach options with seamless access to employment centers and other destinations.

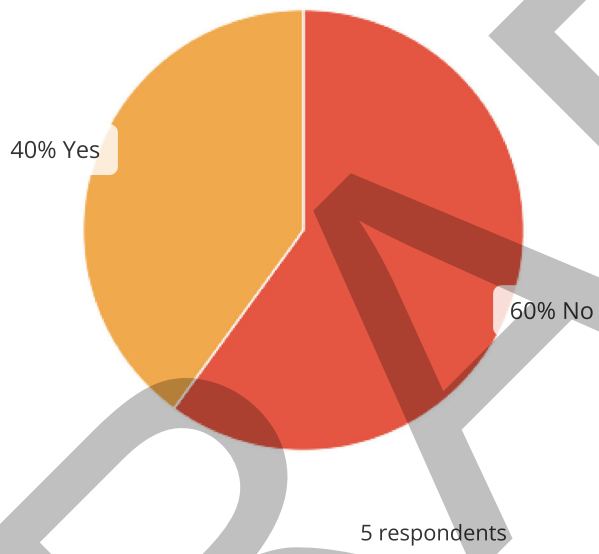
2/18/

Show all comments

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

* Would you like to receive Access North Texas emails (updates and announcements)?



5 respondents

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

How did you hear about this survey?

67%	Email	2 ✓
33%	Social Media	1 ✓
33%	NCTCOG website	1 ✓
0%	Friend or family member	0 ✓
0%	Google search	0 ✓
0%	Other	0 ✓

3 Respondents

DRAFT

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

What is your age?

No data to display...

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

What is your race/ethnicity?

No data to display...

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

What is your gender?

No data to display...

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

What is your highest formal education level?

No data to display...

Access N Texas: Q: County: R: Rockwall

Filtered by Participant Segment

What is your marital status?

No data to display...

DRAFT

Access North Texas: Tarrant County Participants

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

Project Engagement

VIEWS	PARTICIPANTS	RESPONSES	COMMENTS
10,179	159	4,414	209

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

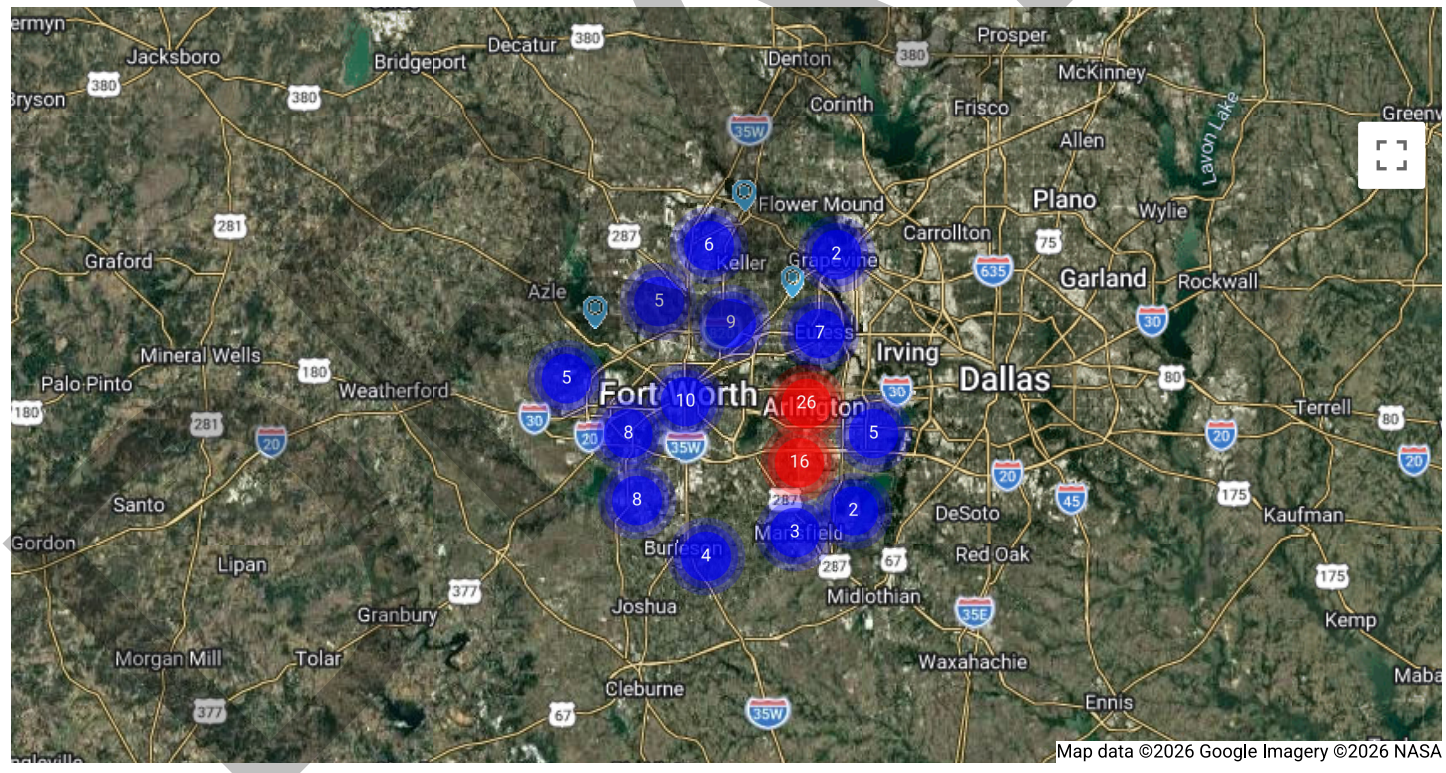
* What is your First and Last name?

No data to display...

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

* What is your five-digit zip code?



Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

* What county do you live in?



159 respondents

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

* Are you 65 or older?



155 respondents

DRAFT

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

* Are you a veteran?



154 respondents

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

* Are you a student?



154 respondents

DRAFT

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

* Are you employed?

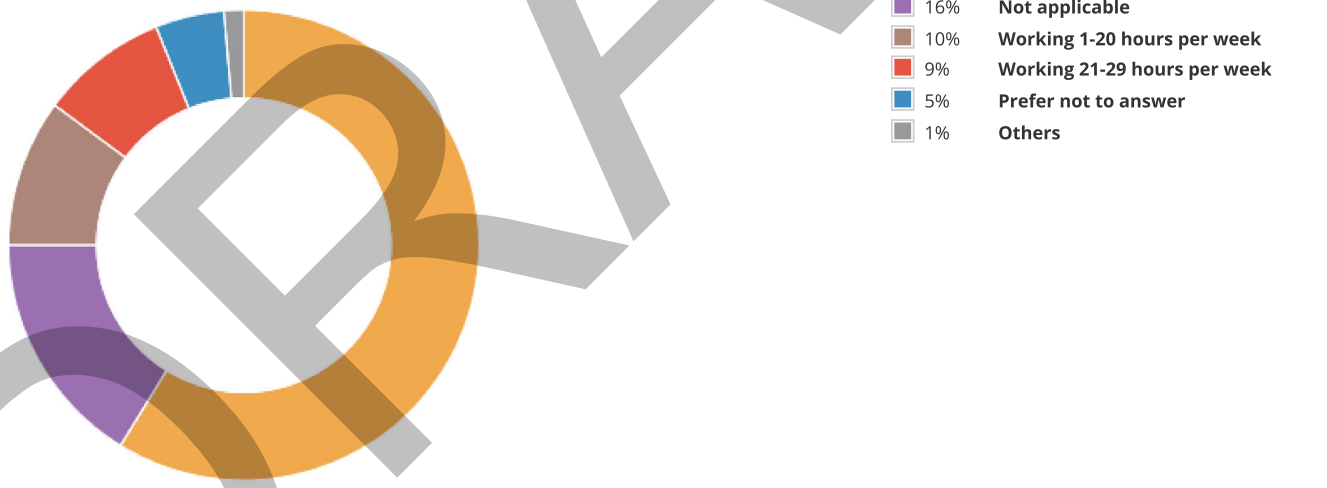


155 respondents

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

* If employed, which of the following describes your status?



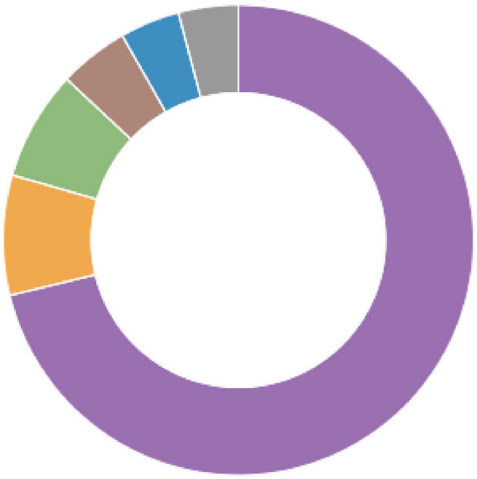
148 respondents

DRAFT

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

* If not currently employed, which of the following describes your status?



71%	Not applicable
8%	Looking for work
8%	Not employed, retired
5%	Not employed, disabled or unable to work
4%	Prefer not to answer
4%	Others

146 respondents

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

* What is your total household income (all sources of income)?



19%	Prefer not to answer
14%	$50,001 - $75,000
13%	$75,001 - $100,000
12%	$100,001 - $125,000
10%	$150,001 - $175,000
9%	$25,001 - $50,000
6%	$200,001 and up
5%	$0 - $10,000
5%	$10,001 - $25,000
5%	$125,001 - $150,000
2%	$175,001 - $200,000

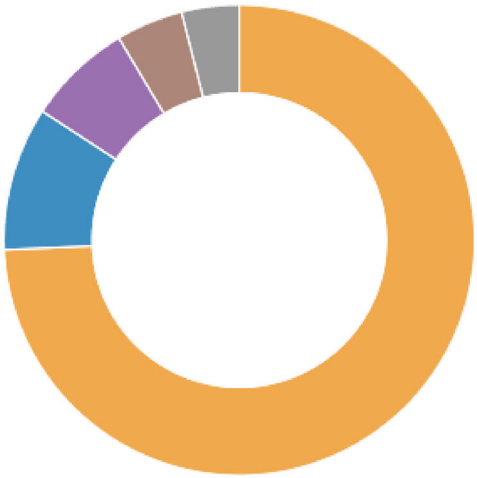
154 respondents

DRAFT

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

* Do you have access to a vehicle?



74%	**Yes, I own a vehicle**
10%	**No, I use public transit**
7%	**No, I do not own, rent, or share a vehicle**
5%	**Yes, I share a household vehicle**
4%	**Others**

152 respondents

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

* How do you usually travel within the North Central Texas region? (select all that apply)

80%	Drive myself	118 ✓
29%	Carpool with friends and/or family	43 ✓
21%	Public transit bus or rail (Ex. train)	31 ✓
21%	Walking	31 ✓
16%	Private transportation company (Ex. taxi, Uber, Lyft)	23 ✓
12%	Bicycling	17 ✓
7%	Other	11 ✓
5%	Paratransit	8 ✓
4%	Community bus or van	6 ✓
1%	Vanpool	1 ✓

147 Respondents

DRAFT

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

* In the last 6 months, have you missed any of the following trips due to lack of transportation? (select all that apply)

66%	I have not missed any trips due to lack of transportation	96 ✓
19%	Social / Entertainment / Events	28 ✓
15%	Medical	22 ✓
14%	Shopping	20 ✓
12%	Work	17 ✓
5%	Meals	8 ✓
5%	Airport Connection	8 ✓
5%	Religious Activity	7 ✓
3%	School (higher education)	5 ✓
3%	Social Service	5 ✓
1%	School (k-12)	2 ✓

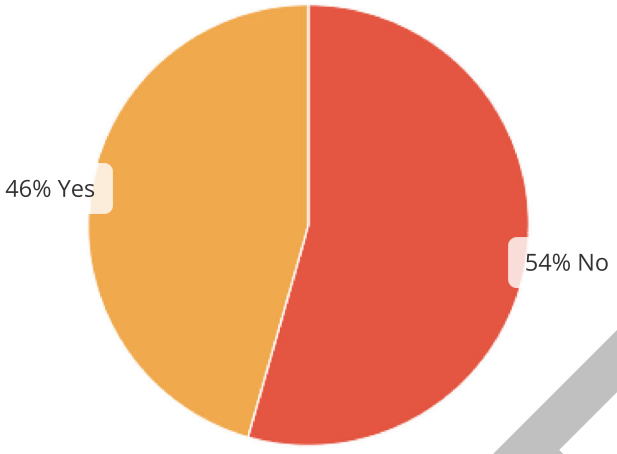
146 Respondents

DRAFT

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

* Is there anywhere you would like to travel but cannot due to lack of transportation?



147 respondents

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

* What keeps you from getting where you need to go? (select all that apply)

50%	I can get where I need to go	73 ✓
33%	Public transportation services don't meet my needs	48 ✓
15%	I don't know the public transportation options	22 ✓
14%	Nobody to drive me	21 ✓
13%	No car available to me	19 ✓
13%	Other	19 ✓
9%	Safety concerns with public transportation	13 ✓
3%	Health concerns with public transportation	4 ✓
1%	Unable to use public transportation due to a disability	1 ✓

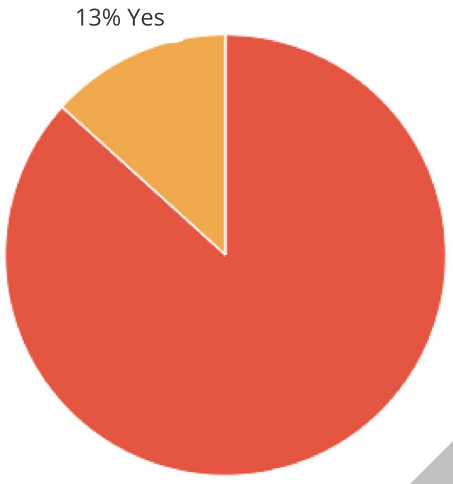
146 Respondents

DRAFT

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

* Does public transportation meet your needs?



143 respondents

DRAFT

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

* Why doesn't public transportation meet your needs? (select all that apply)

53%	Not available at locations I need to travel	75 ✓
44%	Not available near my place of residence	62 ✓
35%	Takes too long	50 ✓
22%	Not available at times I need to travel	31 ✓
21%	Too many transfers	30 ✓
18%	Not reliable	25 ✓
15%	Not applicable	21 ✓
14%	Not available on days I need to travel	20 ✓
10%	Costs too much	14 ✓
7%	Other	10 ✓
5%	Requires advanced reservations	7 ✓
1%	Need additional assistance getting to/from or on/off the vehicle	1 ✓

142 Respondents

DRAFT

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

* Which of the following is most appealing to you and/or members of your household? (Rank in order of preference. Top choice is the most preferred)

66%	Light rail train	Rank: 2.53	85 ✓
66%	Commuter train	Rank: 2.55	85 ✓
66%	Bus and train stations with trail and/or sidewalk paths to residential locations	Rank: 2.81	85 ✓
61%	Fixed-route bus service	Rank: 3.10	79 ✓
64%	On-demand service	Rank: 3.74	82 ✓
49%	Demand-response service	Rank: 4.71	63 ✓
47%	Bicycle lanes with available rental bicycles	Rank: 4.80	61 ✓
22%	Other	Rank: 6.29	28 ✓

129 Respondents

DRAFT

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

* What is the best way to enhance your transit experience? (Rank in order of preference. Top choice is the most preferred)

77%	Expanded service area	Rank: 2.65	98 ✓
54%	More frequent buses or trains	Rank: 3.68	69 ✓
54%	Increased security	Rank: 4.59	68 ✓
49%	More direct access to train stations	Rank: 4.81	62 ✓
57%	Expanded service time	Rank: 4.81	73 ✓
46%	More bus stops near residential areas	Rank: 4.98	59 ✓
38%	Increased safety measures	Rank: 5.94	48 ✓
44%	Fewer transfers for local trips	Rank: 6.30	56 ✓
39%	Increased cleanliness of bus stops and train stations	Rank: 6.50	50 ✓
40%	Increased cleanliness of transit vehicles and modes	Rank: 6.82	51 ✓
39%	Fewer transfers for regional trips	Rank: 6.98	50 ✓
37%	More park and ride facilities	Rank: 7.19	47 ✓
43%	More education and training on how to use transit	Rank: 7.45	55 ✓

127 Respondents

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

* What would make public transportation better in your community?

We need public transit in Arlington. We don't have public transit.

6/20/2024

13 Agree

More localized access, e.g. a way to get to Arlington, Grapevine...on public transit from Fort Worth

6/20/2024

10 Agree

DRAFT

More public transit options to the Arlington metro area between Dallas and Fort Worth.

6/20/2024

10 Agree

More fixed-route bus service and dedicated bus lanes.

5/8/2024

10 Agree

Expansive commuter rail line.

6/5/2

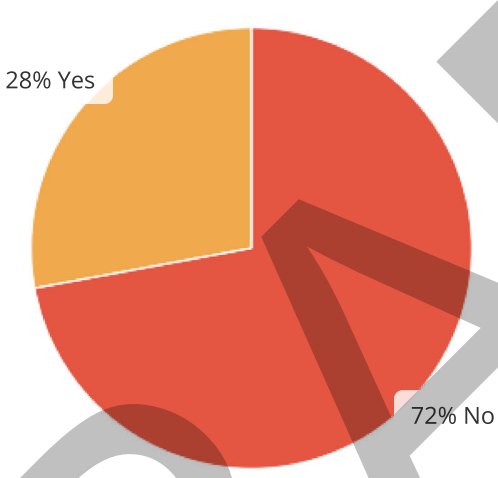
Show all comments

Agree

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

* Would you like to receive Access North Texas emails (updates and announcements)?



129 respondents

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

How did you hear about this survey?

33%	Email	23 ✓
32%	Other	22 ✓
25%	Social Media	17 ✓
9%	NCTCOG website	6 ✓
6%	Friend or family member	4 ✓
0%	Google search	0 ✓

69 Respondents

DRAFT

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

What is your age?

No data to display...

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

What is your race/ethnicity?

No data to display...

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

What is your gender?

No data to display...

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

What is your highest formal education level?

No data to display...

Access N Texas: Q: County: R: Tarrant

Filtered by Participant Segment

What is your marital status?

No data to display...

DRAFT

Access North Texas: Wise County Participants

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

Project Engagement

VIEWS	PARTICIPANTS	RESPONSES	COMMENTS
10,179	4	114	4

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

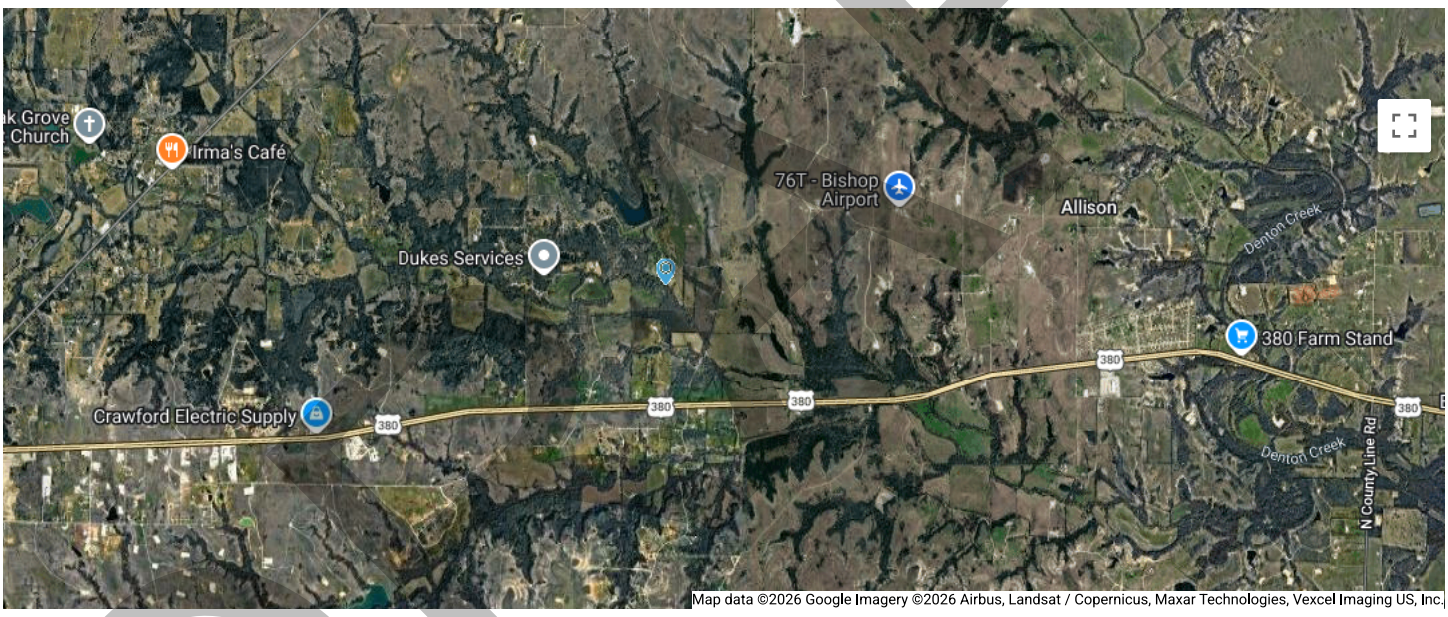
* What is your First and Last name?

No data to display...

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

* What is your five-digit zip code?



Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

* What county do you live in?



4 respondents

DRAFT

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

* Are you 65 or older?



4 respondents

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

* Are you a veteran?



4 respondents

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

* Are you a student?



4 respondents

DRAFT

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

* Are you employed?



75%	**No**
25%	**Yes**
0%	**Prefer not to answer**

4 respondents

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

* If employed, which of the following describes your status?



50%	**Working 40 hours or more per week**
50%	**Not applicable**
0%	**Others**

2 respondents

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

* If not currently employed, which of the following describes your status?



50%	**Not employed, retired**
25%	**Not employed, disabled or unable to work**
25%	**Not applicable**
0%	**Others**

4 respondents

DRAFT

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

* What is your total household income (all sources of income)?



50% **$50,001 - $75,000**
25% **$10,001 - $25,000**
25% **$25,001 - $50,000**
0% **Others**

4 respondents

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

* Do you have access to a vehicle?



75% **Yes, I own a vehicle**
25% **No, I do not own, rent, or share a vehicle**
0% **Others**

4 respondents

DRAFT

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

* How do you usually travel within the North Central Texas region? (select all that apply)

50%	Drive myself	2 ✓
50%	Other	2 ✓
25%	Carpool with friends and/or family	1 ✓
25%	Walking	1 ✓
0%	Vanpool	0 ✓
0%	Public transit bus or rail (Ex. train)	0 ✓
0%	Paratransit	0 ✓
0%	Private transportation company (Ex. taxi, Uber, Lyft)	0 ✓
0%	Community bus or van	0 ✓
0%	Bicycling	0 ✓

4 Respondents

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

* In the last 6 months, have you missed any of the following trips due to lack of transportation? (select all that apply)

75%	I have not missed any trips due to lack of transportation	3 ✓
25%	Medical	1 ✓
25%	Social / Entertainment / Events	1 ✓
0%	Work	0 ✓
0%	School (k-12)	0 ✓
0%	School (higher education)	0 ✓
0%	Meals	0 ✓
0%	Religious Activity	0 ✓
0%	Social Service	0 ✓
0%	Shopping	0 ✓
0%	Airport Connection	0 ✓

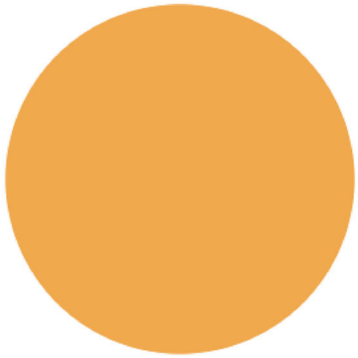
4 Respondents

DRAFT

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

* Is there anywhere you would like to travel but cannot due to lack of transportation?



100% Yes

4 respondents

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

* What keeps you from getting where you need to go? (select all that apply)

50%	Safety concerns with public transportation	2 ✓
50%	Public transportation services don't meet my needs	2 ✓
25%	Nobody to drive me	1 ✓
25%	I don't know the public transportation options	1 ✓
0%	No car available to me	0 ✓
0%	Health concerns with public transportation	0 ✓
0%	Unable to use public transportation due to a disability	0 ✓
0%	I can get where I need to go	0 ✓
0%	Other	0 ✓

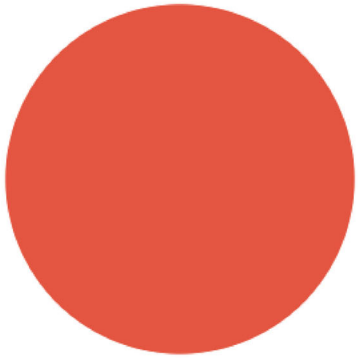
4 Respondents

DRAFT

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

* Does public transportation meet your needs?



100% No

4 respondents

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

* Why doesn't public transportation meet your needs? (select all that apply)

75%	Not available at locations I need to travel	3 ✓
50%	Not available near my place of residence	2 ✓
50%	Not available at times I need to travel	2 ✓
25%	Not available on days I need to travel	1 ✓
25%	Other	1 ✓
0%	Takes too long	0 ✓
0%	Costs too much	0 ✓
0%	Too many transfers	0 ✓
0%	Not reliable	0 ✓
0%	Requires advanced reservations	0 ✓
0%	Need additional assistance getting to/from or on/off the vehicle	0 ✓
0%	Not applicable	0 ✓

4 Respondents

DRAFT

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

* Which of the following is most appealing to you and/or members of your household? (Rank in order of preference. Top choice is the most preferred)

75%	Light rail train	Rank: 1.67	3 ✓
100%	Fixed-route bus service	Rank: 1.75	4 ✓
50%	Commuter train	Rank: 2.00	2 ✓
25%	Demand-response service	Rank: 4.00	1 ✓
50%	Bus and train stations with trail and/or sidewalk paths to residential locations	Rank: 5.00	2 ✓
25%	On-demand service	Rank: 5.00	1 ✓
25%	Bicycle lanes with available rental bicycles	Rank: 7.00	1 ✓
0%	Other		0 ✓

4 Respondents

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

* What is the best way to enhance your transit experience? (Rank in order of preference. Top choice is the most preferred)

75%	Expanded service area	Rank: 1.00	3 ✓
25%	Fewer transfers for regional trips	Rank: 3.00	1 ✓
50%	More park and ride facilities	Rank: 4.00	2 ✓
50%	More bus stops near residential areas	Rank: 4.00	2 ✓
25%	More direct access to train stations	Rank: 4.00	1 ✓
50%	Increased security	Rank: 5.00	2 ✓
50%	Increased cleanliness of bus stops and train stations	Rank: 6.00	2 ✓
50%	More education and training on how to use transit	Rank: 7.00	2 ✓
50%	Increased safety measures	Rank: 7.50	2 ✓
50%	More frequent buses or trains	Rank: 8.00	2 ✓
50%	Increased cleanliness of transit vehicles and modes	Rank: 8.50	2 ✓
50%	Expanded service time	Rank: 9.00	2 ✓
25%	Fewer transfers for local trips	Rank: 10.00	1 ✓

4 Respondents

DRAFT

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

* What would make public transportation better in your community?

if we had some service, no public transportation in my area only TAPS and that's always booked up

5/21/2025

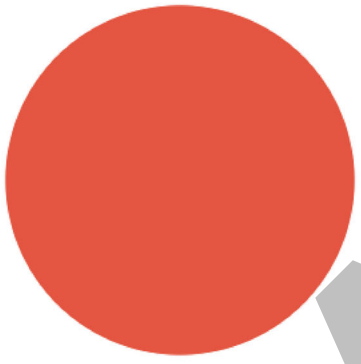
if we had it! currently, there is no way to get to any county outside of Wise County other than personal transportation. lots of missed medical appointments for seniors because of no transportation.

3/21/2025

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

* Would you like to receive Access North Texas emails (updates and announcements)?



100% No

3 respondents

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

How did you hear about this survey?

75%	Social Media	3 ✓
25%	Email	1 ✓
0%	NCTCOG website	0 ✓
0%	Friend or family member	0 ✓
0%	Google search	0 ✓
0%	Other	0 ✓

4 Respondents

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

What is your age?

No data to display...

DRAFT

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

What is your race/ethnicity?

No data to display...

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

What is your gender?

No data to display...

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

What is your highest formal education level?

No data to display...

Access N Texas: Q: County: R: Wise

Filtered by Participant Segment

What is your marital status?

No data to display...

DRAFT

Public Agency Survey Report

DRAFT

Access North Texas - Public Agency Survey

Project Engagement

VIEWS	PARTICIPANTS	RESPONSES	COMMENTS	SUBSCRIBERS
1,669	35	1,100	191	1

* What is your First and Last Name?

No data to display...

* What is the name of your agency?

No data to display...

All participants

All participants | All Time

* What county is your agency based in?



25%	Dallas
17%	Kaufman
17%	Tarrant
11%	Denton
6%	Erath
6%	Rockwall
19%	Others

28 respondents

* What cities does your agency represent or serve?

DRAFT

Combine, Cottonwood, Crandall, Elmo, Forney, Grays Prairie, Kaufman, Kemp, Mabank, Oak Grove, Oak Ridge, Post Oak Bend, Rosser, Scurry, Talty, Terrell, Fate, Glen Hill, Heath, McLendon-Chisholm, Mobile City, Rockwall, Royse City, Seagoville, Balch Springs, Mesquite, DeSoto, Cedar Hill, Duncanville and Hutchins.

6/13/2024

4 Agree

Thirteen as listed on dart.org

6/6/2024

3 Agree

We serve the cities in the 16-county NCTCOG region.

6/11/2024

2 Agree

KAUFMAN,MESQUITE,FORNEY,TERRELL, ROCKWALL, SEAGOVILLE,BALCH SPRINGS, ROYCE CITY, DESOTO,CEDAR HILL,DUNCANVILLE,HUTCHINS,& CRANDALL

6/13/2024

1 Agree

Fate, Heath

6/13/2024

1 Agree

TERRELL,KAUFMAN,FORNEY,MESQUITE,DESOTO,WAXAHACHIE,CEDAR HILL,ROCKWALL,BALCH SPRINGS,SEAGOVILLE,DUNCANVILLE

6/13/2024

1 Agree

All cites in Kaufman and Rockwall counties, Mesquite Tx, Balch Springs,Seagoville,Desoto,Cedar Hill,Ducanville

6/13/2024

1 Agree

Terrell, Kaufman, Rockwall, Mesquite, Cedar Hill, Duncanville, DeSoto, Royse City, Waxahachie, Ennis, Forney

6/13/2024

1 Agree

Kaufman, Terrell, Rockwall, Cedar Hill, DeSoto, Lancaster, Mesquite, Balch Springs, Seagoville, and parts of Dallas

6/13/2024

1 Agree

TERRELL, FORNEY, MESQUITE, ROCKWALL, KAUFMAN, BALCH SPRINGS, SEAGOVILLE, DESOTO, CEDAR HILL, DUNCANVILLE, LANCASTER, HUTCHINS,

6/13/2024

1 Agree

All cities within Wise County

5/29/2025

Weatherford

5/9/2025

DRAFT

Weatherford, Texas

5/9/2025

Greenville, Wolfe City, Lone Oak, Quinlan, Royse City, Merit, Commerce

4/29/2025

Greenville, Commerce, Royse City, Lone Oak, Quinlan, Merit, Wolfe City,

4/29/2025

Grand Prairie, Dallas, Arlington

4/25/2025

Dallas

4/25/2025

Crowley

4/24/2025

Town of Westlake

4/24/2025

Glen Rose, Rainbow, Nemo, Granbury, Tolar, Lipan, Cresson, Pecan Plantation, DeCordova

4/24/2025

Glen Rose, Nemo, Rainbow, Granbury, Tolar, Paluxy, Pecan Plantation, DeCordova, Lipan and Cresson

4/24/2025

Stephenville, Dublin, Morgan Mill, Lingleville, Bluff Dale

4/24/2025

Dallas

4/24/2025

Member cities: Denton, Lewisville, Highland Village

4/22/2025

Fort Worth

4/22/2025

Anna, Texas

3/13/2025

All within Erath county. Stephenville, Dublin, Parts of Bluffdale, and Hico.

3/7/2025

DRAFT

Our agency represents Arlington. The On-Demand service serves all of Arlington. The Handitran service serves all of Arlington, Pantego and Dalworthington, and also, parts of Mansfield, Grand Prairie, Kennedale, Euless, and Fort Worth.

3/3/2025

Arlington

12/6/2024

Under contract in urban areas with the following cities: Coppell, Corinth, Double Oak, Hickory Creek, Lake Dallas, Shady Shores, Little Elm, Flower Mound and The Colony. Working with NCTCOG to secure 5310 funding to serve residents of Denton, Lewisville, Highland Village, Frisco, and Carrollton for trips going to destinations in the Span service area. Span also serves all non-DCTA or non-DART member cities in Denton County.

6/18/2024

Combine, Cottonwood, Crandall, Elmo, Forney, Grays Prairie, Kaufman, Kemp, Mabank, Oak Grove, Oak Ridge, Post Oak Bend, Rosser, Scurry, Talty, Terrell, Fate, Glen Hill, Heath, McLendon-Chisholm, Mobile City, Rockwall, Royse City, Seagoville, Balch Springs, Mesquite, DeSoto, Cedar Hill, Duncanville and Hutchins.

6/17/2024

Mesquite, TX · Seagoville, TX · Rockwall County, TX · Kaufman County, TX · DeSoto, TX · Duncanville, TX · Hutchins, TX · Cedar Hill, TX · Balch Springs, TX

6/14/2024

KAUFMAN, KEMP, MANBANK, CEDAR HILL, DESOTO, MESQUITE, CRANDALL, COMBINE

6/13/2024

COMBINE, CRANDALL, ELMO, KAUFMAN, MABANK, DESOTO, MESQUITE, BALCH SPRINGS

6/13/2024

KAUFMAN

6/13/2024

KAUFMAN, FORNEY, TERRELL, DESOTO, CEDAR HILL, MESQUITE

6/13/2024

City of Arlington

6/5/2024

Dublin, Stephenville, Morgan Mill, Bluff Dale

5/31/2024

DRAFT

*** What counties does your agency represent or serve?**

Mutliple

6/6/2024

3 Agree

KAUFMAN, ROCKWALL,DALLAS,ELLIS

6/13/2024

2 Agree

We serve the cities in the 16-county NCTCOG region.

6/11/2024

2 Agree

ROCKWALL, DESOTO, KAUFMAN, MESQUITE, CEDAR HILL, FORNEY, TERRELL, DUNCANVILLE

6/13/2024

1 Agree

KAUFMAN,ROCKWALL,ELLIS

6/13/2024

1 Agree

Kaufman,Rockwall

6/13/2024

1 Agree

Kaufman, Rockwall, Ellis and Dallas

6/13/2024

1 Agree

Kaufman, Rockwall and Dallas

6/13/2024

1 Agree

Dallas

6/5/2024

1 Agree

Tarrant

6/5/2024

1 Agree

Dallas, Collin, Ellis, Rockwall

5/31/2024

1 Agree

Within the NCTCOG region we serve Wise County.

5/29/2025

N/A

5/9/2025

Hunt

4/29/2025

DRAFT

Dallas, Tarrant

4/25/2025

Dallas

4/25/2025

Tarrant & a portion of Johnson County

4/24/2025

Denton, Tarrant

4/24/2025

Somervell and Hood

4/24/2025

Erath

4/24/2025

Dallas

4/24/2025

Denton and some of Collin county via contracted services

4/22/2025

Collin County

3/13/2025

Erath

3/7/2025

Tarrant

3/3/2025

Tarrant

12/6/2024

Denton County with limited service to Dallas County at the VA and Coppell.

6/18/2024

KAUFMAN, ROCKWALL,DALLAS,ELLIS

6/17/2024

Kaufman and Rockwall Counties

6/14/2024

DRAFT

Rockwall County, TX · Kaufman County, TX

6/14/2024

ROCKWALL, DESOTO, KAUFMAN, MESQUITE, CEDAR HILL, FORNEY,

6/13/2024

KAUFMAN, DESOTO, CEDAR HILL, MESQUITE,

6/13/2024

N/A

6/13/2024

DESOTO

6/13/2024

KAUFMAN

6/13/2024

KAUFMAN, ROCKWALL,

6/13/2024

Nolan , Runnels Shackelford, Stephens and Rural Taylor

5/31/2024

Brown, Callahan, Comanche, Eastland,

5/31/2024

Erath

5/31/2024

DRAFT

* What populations does your agency serve? (Select all that apply)

89%	Veterans	25 ✓
89%	Individuals with Disabilities	25 ✓
86%	Adults	24 ✓
86%	Older Adults	24 ✓
86%	Low-income individuals or families	24 ✓
82%	Those who do not have personal vehicles	23 ✓
79%	Children	22 ✓
79%	Students	22 ✓
25%	Other	7 ✓

28 Respondents

DRAFT

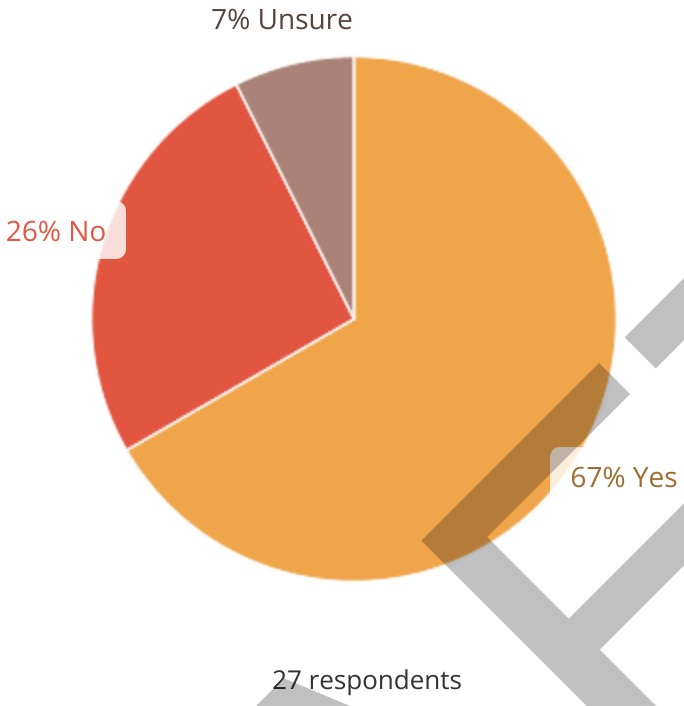
* What populations does your agency MOST serve? (select all that apply)

61%	Adults	17 ✓
61%	Individuals with Disabilities	17 ✓
57%	Older Adults	16 ✓
54%	Low-income individuals or families	15 ✓
54%	Those who do not have personal vehicles	15 ✓
46%	Students	13 ✓
32%	Veterans	9 ✓
14%	Children	4 ✓
4%	Other	1 ✓

28 Respondents

DRAFT

* Does your agency conduct customer / client satisfaction surveys focused on public transportation?



27 respondents

DRAFT

* What are the most requested trips among those you serve? (select top 5)

81%	Work	22 ✓
74%	Medical	20 ✓
48%	Shopping	13 ✓
44%	School (higher education)	12 ✓
44%	Social / Entertainment / Events	12 ✓
33%	Meals	9 ✓
26%	Social Service	7 ✓
15%	Airport Connection	4 ✓
11%	School (k-12)	3 ✓
0%	Religious Activity	0 ✓

27 Respondents

DRAFT

* What keeps your customer / clients from getting where they need to go? (select all that apply)

69%	No car available to them	18 ✓
62%	Nobody to drive them	16 ✓
46%	Public transportation services don't meet their needs	12 ✓
35%	Not aware of public transportation options	9 ✓
19%	Safety concerns with public transportation	5 ✓
15%	Unable to use public transportation due to a disability	4 ✓
15%	Not applicable	4 ✓
4%	Health concerns with public transportation	1 ✓
4%	Other	1 ✓

26 Respondents

DRAFT

All participants

All participants | All Time

* For public transportation options that do not meet your customers / client's needs, what is the reason? (select the likely top 3)

33%	Not available at locations needed to travel	9 ✓
33%	Not available at times needed to travel	9 ✓
22%	Not available on days needed to travel	6 ✓
19%	Takes too long	5 ✓
19%	Not available near places of residence	5 ✓
19%	They need additional assistance getting to/from or on/off the vehicle	5 ✓
19%	Not applicable	5 ✓
15%	Costs too much	4 ✓
15%	Requires advance reservations	4 ✓
11%	Other	3 ✓
4%	Too many transfers	1 ✓
0%	Not reliable	0 ✓

27 Respondents

DRAFT

All participants

All participants | All Time

* What is the best way to enhance your customers / client's public transportation experience? (Rank in order of preference. Top choice is the most preferred)

100%	Expanded service area	Rank: 3.37	19 ✓
100%	Expanded service time	Rank: 4.32	19 ✓
100%	More frequent buses or trains	Rank: 4.47	19 ✓
100%	More education and training on how to use transit	Rank: 6.26	19 ✓
100%	Increased security	Rank: 6.42	19 ✓
100%	Increased safety measures	Rank: 6.89	19 ✓
100%	Increased cleanliness of transit vehicles and modes	Rank: 7.74	19 ✓
100%	More bus stops near residential areas	Rank: 7.79	19 ✓
100%	Increased cleanliness of bus stops and train stations	Rank: 7.89	19 ✓
100%	More park and ride facilities	Rank: 8.47	19 ✓
100%	Fewer transfers for local trips	Rank: 8.63	19 ✓
100%	More direct access to train stations	Rank: 8.95	19 ✓
100%	Fewer transfers for regional trips	Rank: 9.79	19 ✓

19 Respondents

* What transportation challenges need to be addressed in your service areas?

DRAFT

MORE BUSES AND DRIVERS

6/13/2024

2 Agree

need more drivers

6/13/2024

1 Agree

MORE AVAILABLE BUSES

6/13/2024

1 Agree

more available buses

6/13/2024

1 Agree

EASIER ACCESS TO MASS TRANSIT OR RURAL AREA TRANSPORT TO DALLAS FOR MEDICAL APPTS.

6/13/2024

1 Agree

availability

6/13/2024

1 Agree

No bus lanes on Dallas North Tollway, NWHWY, Ledbetter, or Buckner

6/6/2024

1 Agree

Safety and reliability

6/5/2024

1 Agree

The ability to connect seamlessly with neighboring cities.

6/5/2024

1 Agree

Education of types of services we provide, Safety on trains, cleanliness, cost

5/31/2024

1 Agree

On demand service.

5/31/2024

1 Agree

Extened hours and Saturday service Also, workforce is an issue.

5/31/2024

1 Agree

more funding

5/29/2025

There are only private transportation services in Weatherford. No public transportation services exist.

5/9/2025

DRAFT

more drivers/bus

4/29/2025

None

4/25/2025

None

4/25/2025

N/A

4/25/2025

Need to expand. Need additional funding. Need more buses. Need more staff to operate.

4/24/2025

We need to expand to other cities

4/24/2025

Ease of access and use.

4/24/2025

Regional connectivity. Moving people from Crowley to the greater DFW area.

4/24/2025

Securing funding for transportation has been a challenge for a city of our size. Many of our senior residents depend on public transit for access to the senior center, medical appointments, and essential errands. During our participation in the pilot program, we also observed a significant number of users utilizing the service to attend local community colleges.

4/24/2025

See other comments

4/24/2025

See last comment below.

4/24/2025

Increased funding for maintenance and capital expenditure purchases. Funding for MATA has not been increased proportionately to keep pace with inflation or in keeping it's value to the community.

4/24/2025

funding to increase operations and fleet size

4/22/2025

DRAFT

Reduced pricing for homeless population in shelters. Reduced pricing for shelters to purchase bus passes for guests.

4/22/2025

Additional operating grant funds with a lower local match contribution, this would increase the level of service provide and reduce trip requests being denied.

2/19/2025

The transportation challenges faced are funding and the ability to easily connect to neighbor cities.

12/6/2024

Span needs ongoing reliable local match revenue. Span doesn't get sales tax. There is a dependency on local government contributing and general fund revenue is very difficult to compete for year after year. 5310 is a vital difference maker that allows Span to provide more service than would be possible otherwise.

6/18/2024

EASIER ACCESS TO MASS TRANSIT OR RURAL AREA TRANSPORT TO DALLAS FOR MEDICAL APPTS.

6/17/2024

MORE AVAILABLE BUSES

6/14/2024

MORE BUSES AND DRIVERS

6/14/2024

NEED MORE BUSES

6/13/2024

MORE BUSES AND DRIVERS

6/13/2024

MORE DRIVERS AND BUSES

6/13/2024

WHERE THEY NEED TO BE TO GET ON THE BUS

6/13/2024

DRAFT

* What funding approach will have the best impact on improving access to transit? (select all that apply)

80%	Additional federal funding in public transportation	20 ✓
64%	Additional local government funding in public transportation	16 ✓
60%	Additional state funding in public transportation	15 ✓
40%	Increased public-private partnerships	10 ✓
40%	All of the above	10 ✓
32%	Increased number of cities becoming transit authority member cities	8 ✓
28%	Increased local government contracts to provide public transportation	7 ✓
0%	Other	0 ✓

25 Respondents

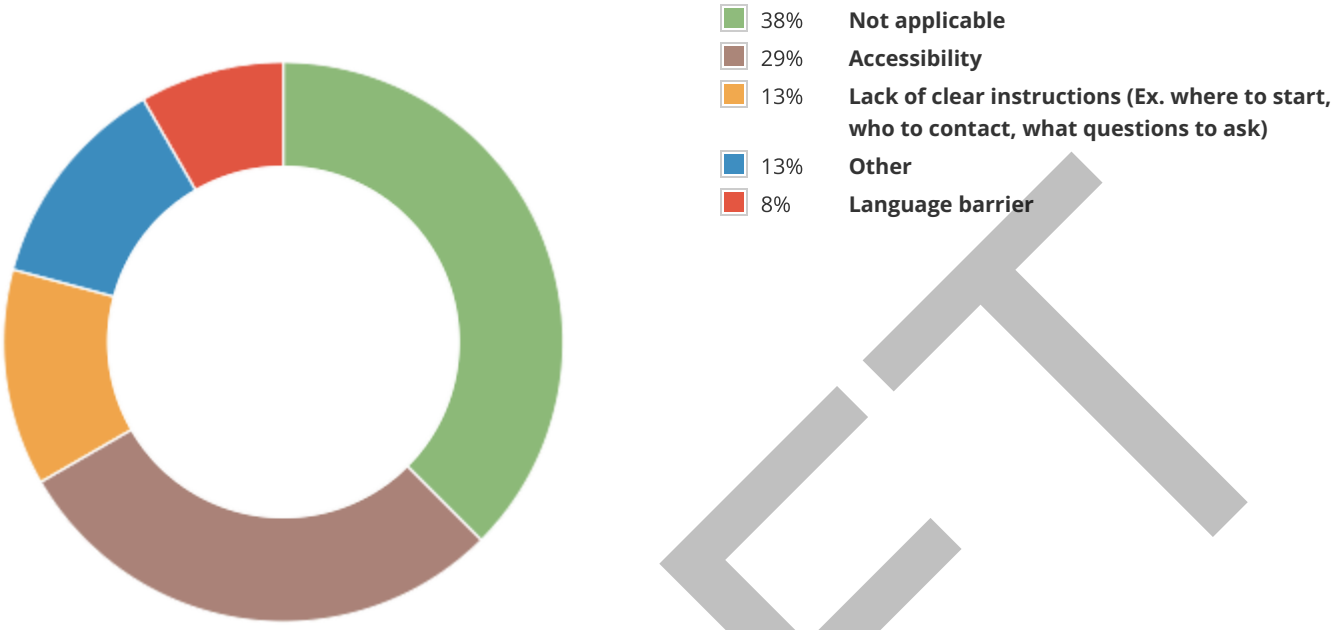
* What method would be best to improve awareness of available public transportation services to customers / clients? (Rank in order of preference. Top choice is the most preferred)

76%	Public marketing campaign (Ex. social media, news, banners, website, etc.)	Rank: 1.81	16 ✓
71%	Targeted marketing to local agencies with community connections	Rank: 2.27	15 ✓
67%	Marketing materials in multiple languages	Rank: 3.00	14 ✓
67%	Community events	Rank: 3.29	14 ✓
57%	A centralized location to receive information about transit	Rank: 3.58	12 ✓

21 Respondents

DRAFT

* What challenges does your customers / clients most often report with using public transportation?



24 respondents

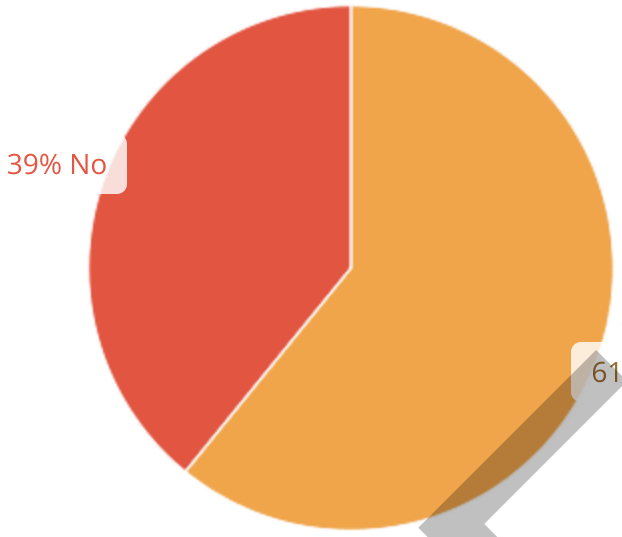
* Which of the following existing or emerging technology solutions would help your agency plan or deliver services to seniors, individuals with disabilities, and low-income individuals? (select all that apply)

26%	MaaS digital platform integrating planning, booking, ticketing, and payment	6 ✓
26%	"Smart" fare technology (Ex. smart card)	6 ✓
26%	Other	6 ✓
17%	On-demand ride hailing services	4 ✓
13%	Computer assisted dispatching	3 ✓
13%	Automated routing / scheduling for vehicles	3 ✓
13%	Mobility hubs	3 ✓
9%	Autonomous transit vehicles	2 ✓

23 Respondents

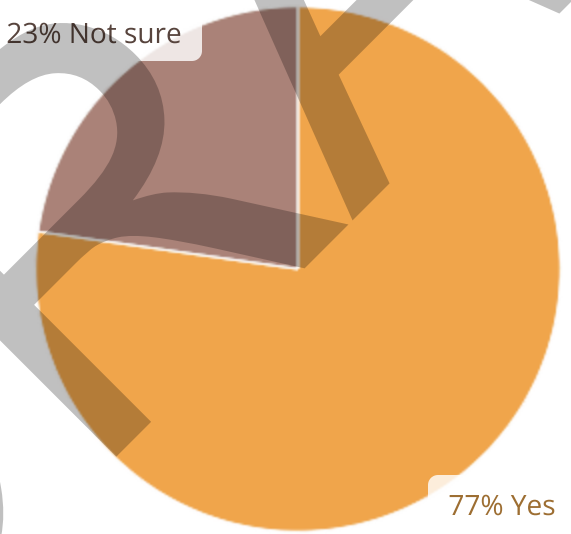
DRAFT

* Have you ever heard of Access North Texas?



23 respondents

* Has your public agency been involved in developing a transportation plan within the North Central Texas region?



22 respondents

* In your opinion, what can be done to better connect members of the public to the existing public transportation system?

DRAFT

Ability to get reimbursement for marketing

5/31/2024

2 Agree

PARK & RIDES IN RURAL AREAS

6/13/2024

1 Agree

n/a

6/13/2024

1 Agree

na

6/13/2024

1 Agree

More availability

6/13/2024

1 Agree

denser housing and sidewalks on all TxDOT facilities

6/6/2024

1 Agree

More educational resources for members of the public to get information on public transportation.

6/5/2024

1 Agree

More useable options.

6/5/2024

1 Agree

Providing a portal that features "how too" videos for organizations of all types to access for their clients to use.

5/31/2024

1 Agree

Funding - more money to be able to put more buses on the road.

5/29/2025

We are a small city compared to most cities with public transportation, so we would likely need to grow quite a bit to justify a public transportation system.

5/9/2025

NA

4/29/2025

Ability to get reimbursement for marketing

4/29/2025

N/A

4/25/2025

DRAFT

none

4/25/2025

Increased marketing and education on how to access available services is needed. We've identified technology as a barrier for some users, particularly those without smartphones or bank accounts to link for payment.

4/24/2025

The McKinney Avenue Trolley needs to be expanded to include more of downtown Dallas. It's expansion needs to be tied to the efforts to revitalize downtown, such as the push to bring back the music scene in Deep Ellum, the push to increase residential housing downtown, the push to bring back retail to downtown and the push to increase entertainment options downtown. The trolley to expand to serve Dallas from Deep Ellum to the West End and Union Station. That would be a public transportation system that would draw businesses and consumers downtown again.

4/24/2025

Building routes that serve population centers instead of making availability a political battle. Dallas had the best streetcar system in the nation during the first half of the 20th century because it was privately built and provided service along routes along population centers.

4/24/2025

investing in sidewalk and bicycle infrastructure within 1/4th mile of bus stops

4/22/2025

Increasing funding to smaller agencies would benefit the transportation systems and allow for a more seamless connection between member cities and transportation systems.

12/6/2024

Additional funding would contribute to providing a better connection to existing services, as well as, an integrated seamless booking system between transportation systems.

12/6/2024

Creation of an organized information and referral network with a longer term vision of being able to centralize bookings and coordinate transfers between operators.

6/18/2024

n/a

6/17/2024

na

6/14/2024

MORE MARKETING

6/13/2024

DRAFT

SOCIAL MEDIA, NETWORKING

6/13/2024

NONE

6/13/2024

* What additional inputs do you have about regional public transportation services within North Central Texas?

NONE AT THIS TIME

6/13/2024

1 Agree

N/A

6/13/2024

1 Agree

na

6/13/2024

1 Agree

N/A

6/13/2024

1 Agree

in some instances (such as the Rider Assistance Program and experimental services), NCTCOG's participation seems random. Why is local / RTR financial support offered for an experimental on demand service but not pilot increases in frequency? What are NCTCOG's priorities for supporting public transit in the region? What is their focus? I would rather see NCTCOG pull the full force of their transit-related expertise to work on doing things DART cannot do; like develop a direct rail link from Downtown Irving Station to Frisco.

6/6/2024

1 Agree

n/a

6/5/2024

1 Agree

It would be great to see a more unified approach towards regional connectivity.

6/5/2024

1 Agree

None at this time

5/31/2024

1 Agree

To clarify it is not reaching the individuals that actually use and need the service.

5/31/2024

1 Agree

DRAFT

I'd like it to be more in person. I don't feel like it is reaching enough people with it only being virtual.

5/31/2024

1 Agree

None

5/29/2025

None

5/9/2025

NA

4/29/2025

None at this time

4/25/2025

none

4/25/2025

N/A

4/25/2025

None at this time.

4/24/2025

None

4/24/2025

None

4/24/2025

See my comment above.

4/24/2025

McKinney Avenue Trolley needs to be expanded to cover downtown Dallas from Deep Ellum to the Convention Center and West End area. It needs to be coordinated with the push to revive the Deep Ellum music scene, the residential living push, and the retail push.

4/24/2025

public transit exemption on toll roads for paratransit trips or commuter bus options

4/22/2025

There is a lot of intercity and intercounty demand that is currently unmet. It is an ongoing and growing unmet transit need.

6/18/2024

DRAFT

NONE AT THIS TIME

6/17/2024

None

6/14/2024

NONE AT THIS TIME

6/13/2024

NONE

6/13/2024

N/A

6/13/2024

DRAFT