Help Voices Be Heard!

Listen with Empathy

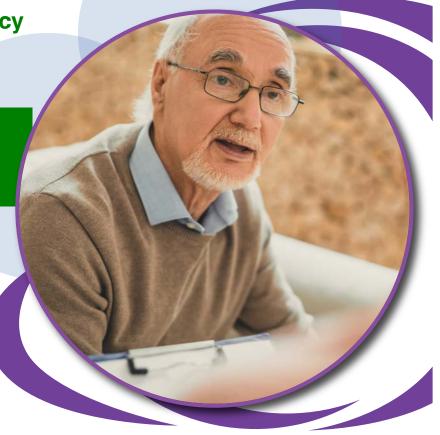
Communicate with Diplomacy

Advocate for Quality of Life and Quality of Care

Be a Volunteer Ombudsman.

The North Central Texas Area Agency on Aging needs committed volunteers to help protect the rights of nursing home and assisted living facility residents.

- Free Certification Course
- Hands-on Training
- Continuing Education
- Ongoing Support
- Flexible Hours



Initial Certification Online Training:

February 29 through May 2, 2024

One evening per week, 6:00 p.m. – 8:00 p.m., for 10 weeks Followed by five hours of in-person training

For program information and application process, please contact:

Lisa Walker, Ombudsman Program Specialist 817-695-9172 LWalker@nctcog.org

North Central Texas Area Agency on Aging Long-Term Care Ombudsman Program Serving the counties of: Collin, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, and Wise

www.nctcog.org/aging-services/older-adults

