

VOLUNTEER TO BECOME AN OMBUDSMAN ADVOCATE



Volunteer Ombudsmen set their own schedule to visit nursing and assisted living facility residents and advocate for their rights. As needed, they work with staff, family members and others to resolve residents' concerns.

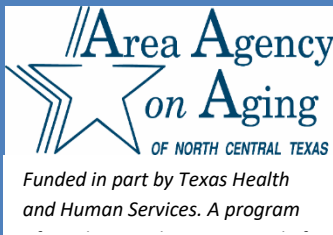
To qualify, you must be at least 18 years old, complete three once weekly free local training classes, serve an internship, and agree to serve at least two hours per week in a local facility for a minimum of 1 year. No prior experience is required. Must comply with conflict of interest policy.

Training covers the role of the ombudsman program; advocacy, negotiation and communication skills; residents' rights, and nursing home rules and regulations

Call to register for our next **FREE** training

Sam Johnson Recreation Center
401 W. 16th St
Plano, TX

April 1, 8, and 22, 2020
10:00 a.m. to 3:00 p.m.



For more information, contact **Laura** at the North Central Texas Area Agency on Aging at (800) 272-3921 or email: lwolfe@nctcog.org <http://www.nctcog.org/aging-services/voluntee-opportunity>