Microsoft Teams Meeting

July 9th, 2021
9:30AM-11:00AM: Meeting

- **Welcome and Introductions**
  - Lauren Sanchez, First Vice Chair REM

- **Presentations**
  - Matt Stevens, Senior Disaster Program Manager, American Red Cross
    - ARC is moving back to a congregate sheltering operation effective June 7\(^{th}\), 2021
    - Updated precautions are in place to reduce the risk of COVID-19
    - Masks for clients and staff
    - Boxed meals
    - Enhanced cleaning
    - Health screening
    - Additional square footage per person
    - ARC will request congregate sheltering when 20 plus families need immediate shelter due to disaster
    - ARC has 14 50-count shelter trailers throughout the Metroplex and warehouse in Arlington for ARC Shelters
    - ARC Supported shelters are managed by groups outside ARC (OEM)
    - ARC shelters require survey and agreement
    - Plan for 110 square feet per cot
    - 6 feet between all sides of the cot, family units can be close but need to be 6 feet from other clients
  - Andrew White, Information Technology Disaster Recourse Center (ITDRC):
    - Cyber security really got going after the 2013 breach with data from Target which affected 41 million people and was the first attempt at an organized attack
    - Cost Target about $300 million dollars
    - Hackers used HVAC Contractor to load malware
    - Telephony Denial of Services (VOIP, Wireless, Wired and Admin)
    - Hackers set up a conference bridge after looking up numbers for PSAPs online-can take out the all the lines into PSAP so 911 calls cannot get through
    - Ransomware
    - Number 3 attack source in the US by dollar amount
    - Software designed to encrypt files on a system. Hackers request money in order to decrypt the files
    - Crypto jacking is the third wave
    - Hackers will leave software to mine cryptocurrencies
    - Some signs are slow computers and a spike in the electricity bill
    - Most common ways for entering CAD system is phishing attacks, browser-based attacks, or insider attacks
    - Cyber hygiene best practices include
    - Do not click on attachments or links
- Do not provide personal information
- Do not reply to suspicious emails or texts
- Conduct training and periodically test
- Use complex passwords
- Regularly change passwords
- Never post passwords where they are visible
- Longer passwords are better

**Member Updates**

- **NWS Updates**
  - The deadline for severe thunderstorm warning updates has been pushed back to July 28th
  - Working on reintegration plan to begin in person activities again
- **NCTCOG Updates (Attached)**
  - Resuming in person meetings in August
  - 3 more iterations of ICS 300/400 this summer
- **TDEM Update**

**Next Meeting**

- In person. Date and location TBD.