NCTCOG Recovery Summit and Tabletop Exercise

January 15, 2020

North Central Texas Council of Governments
Welcome and Introductions

• Preston Cook, Lead Facilitator, IEM
PURPOSE

Validate NCTCOG Recovery Framework by assessing capabilities of North Central Texas jurisdictions and regional stakeholders to recover from a tornado outbreak affecting the region.
SCOPE

• Focus on recovery roles, responsibilities, and actions of government and NGO partners

• Three modules
PARTICIPANTS

• Players
  – Respond to scenario based on current plans and policies, experience, or training

• Observers
  – Encouraged to gather ideas for further consideration
  – May participate in hotwash at end of TTX
PARTICIPANTS

• **Lead Facilitator**
  – Provides scenario updates and resolves questions
  – Moderates brief-back period

• **Floating Facilitators**
  – Provide clarification and guidance

• **Evaluators**
  – Observe and record player discussions
EXERCISE STRUCTURE

THREE MODULES: PHASES OF RECOVERY

PREPAREDNESS
ONGOING

SHORT-TERM
DAYS–WEEKS

LONG-TERM
MONTHS–YEARS

SIZE AND SCOPE OF DISASTER AND RECOVERY EFFORTS
MO GULE STRU CTURE

1. Module introduction
2. Table discussions
3. Brief back
4. Repeat
EXERCISE GUIDELINES

- Open, low-stress, no-fault environment
- Varying viewpoints
- Respond based on knowledge of current capabilities or training
- Decisions not precedent-setting
- Discuss multiple options and solutions
- Suggest actions that could improve efforts
- Focus on problem-solving
- Discussion questions are a guide—DO NOT need to answer all questions
ASSUMPTIONS AND ARTIFICIALITIES

• The scenario is plausible
• Events occur as presented
• No hidden agendas or trick questions
• All participants receive information at the same time
EXERCISE SCHEDULE

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
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<tbody>
<tr>
<td>12:15 p.m.</td>
<td>Module 1: Response to Recovery Transition and Immediate Recovery Actions</td>
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<tr>
<td>1:40 p.m.</td>
<td>Module 2: Short-term Recovery</td>
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<td>2:50 p.m.</td>
<td>Module 3: Long-term Recovery</td>
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<td>4:00 p.m.</td>
<td>Hot Wash</td>
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<td>4:15 p.m.</td>
<td>Adjourn</td>
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Module 1: Response to Recovery Transition and Immediate Recovery Actions
Friday, Jan. 10
12:30 A.M. 0 Hours

• Rare tornado outbreak
• Storm Prediction Center warned of possible severe weather
• From midnight to 2 a.m., numerous counties received tornado warnings
TORNADO PATHS
Friday, Jan. 10
7:00 A.M.
+6.5 Hours

- As day breaks, damage becomes clear
- Extensive damage throughout region
- Ongoing localized flooding
IMMEDIATE IMPACTS
• 10%–15% of housing is damaged
• Significant infrastructure damage
• 40% without electricity
• 25% without water
• Heavy debris
• Historic sites heavily damaged
• Hospitals, schools, and major highways affected
Friday, Jan 10
5:30 p.m. +17 Hours

- All critical care patients rescued and transported
- Hospitals overwhelmed with EMS
- 9-1-1 centers inundated with phone calls looking for loved ones
- Hundreds arrive at hospitals searching for loved ones
Wednesday, Jan 15
+5 Days

- Life-saving measures—including searches and rescues and EMS operations—have been completed.
- Power has been restored to the majority of residents, but 10% of habitable structures still do not have power.
Wednesday, Jan 15
+5 Days

- Local officials conduct initial damage assessments in preparation for arrival of state and federal agencies
Table Discussions

- Discussion questions on pages 6 through 8 of SitMan are a guide—no need to follow precisely or finish all of them.
- Choose a spokesperson who will provide a 5-minute brief-back to the larger group.
- The next module will then be introduced.
Module 2: Short-term Recovery
February 10
+1 Month

- Since Presidential declaration, local governments have been working closely with state and federal partners
- Trash piling at curbs and dumpsters line streets
- Contractors in short supply, hotels booked, and many residents still looking for interim housing
RECOVERY ISSUES

• Conflicting information on insurance, homeowners assistance, and low-interest loans
• Supply chain and infrastructure disruptions
• Gas and cleaning supplies shortages
• Unverified websites solicit donations and offer assistance to businesses and residents
RECOVERY ISSUES

• Dozens of significantly damaged schools transitioning students to alternate locations
Table Discussions

• Discussion questions on pages 9 through 11 of SitMan are a guide—no need to follow precisely or finish all of them

• Choose a spokesperson who will provide a 5-minute brief-back to the larger group

• The next module will then be introduced
Module 3: Long-term Recovery
June 10
+6 Months

- Most damaged infrastructure repaired
- Homeowners who experienced significant damage fall short of paying for necessary repairs
- Some residents have left the area to find work
June 10 +6 Months

- Rental rates skyrocket due to high demand and low supply
- Increase in people experiencing homelessness
- Many small businesses and restaurants have permanently closed
- Frustrated residents criticize local officials on social media for “not doing enough” to support residents
Table Discussions

• Discussion questions on pages 12 through 14 of SitMan are a guide—no need to follow precisely or get through all of them

• Choose a spokesperson who will provide a 5-minute brief-back to the larger group
Closing Discussion
CLOSING

• Hotwash
• Feedback
• Next Steps
  – After-Action Report/Improvement Plan (AAR/IP)
  – Edits for North Central Texas Recovery Framework
  – Impacts on other existing plans, policies, and procedures (if applicable)