

Prepared for

North Central Texas
Council of
Governments

by

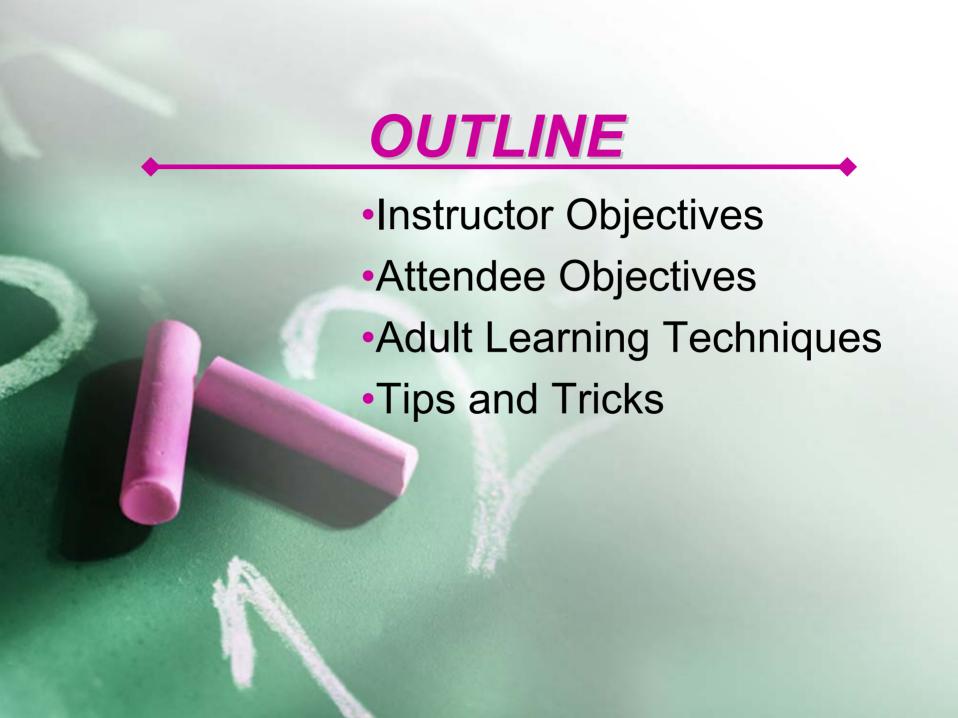
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Training the Trainer

- Success takes planning.
- For effective instruction, you have to plan, plan, and then plan some more.
- The instructor must know what s/he wants his/her students to learn.
- You must also understand how adult students learn.





Instructor Objectives

 Set learning objectives for the course.

- Plan the instruction of the learning objectives.
- heck Evaluate whether the students are achieving the learning objectives.

All of this equals.....

Lesson Plans!



- Learning objectives = outline of the important concepts.
- Lesson Plan = details of how to teach the material. Use of video, modules, graphics, practical application, etc.
- Evaluate = testing

All of this equals.....

Interactive Learning!

Lesson Plans

Developing a lesson plan will help in the following ways:

- Ensure continuity.
- Demonstrate your knowledge and organization on the subject.
- Give students a "framework" for the new information.
- Create interest and motivation.
- Assure balance of emphasis for major points.
- Serve as an outline for back-up instructor.



Lesson Plans Do's

- Limit the number of concepts you present.
 - Students will retain and use what they learn if not overloaded.
 - Use the KISS (Keep It Simple Stupid!)
 principle.
- Remember that your objective is for your students to learn.



Instructor Do's

- Give the students an outline.
 - Keep them informed of the progress with respect to the outline.
- Evaluate the amount of "active learning" through quizzes that reinforce the learning objectives.





Attendee Objectives

- Most students have an idea of what they want to learn from a class.
- Understanding the learner's goal is MOST important.
- If students don't get what they needed, your class is a "waste of time" for them.





You can't teach adults the same way you teach children....in other words....

Don't teach like you were taught.

- 1. Adults need to know why they should learn something.
 - Your job as a trainer is to create that "need to know."
 - Demonstrate the value of what is being offered.



- 2. Adults need to be active in the learning process.
 - Adults easily revert back to their conditioning as children.
 - They fold their arms, sit back and say, "Teach ne."
 - Your role is to help them quickly transition from that old behavior to become active learners.



- 3. Adults learn when they experience a need to know for work or personal reasons.
- 4. Applying what they learn increases retention. Get them to apply what they've learned to a "real life" situation.



- 5. Students want to tailor knowledge to their specific situation.
- 6. Students also want to interact with others during training.
- 7. Students will excel if you demonstrate the benefits of learning.



- 8. Things learned last are the best remembered.
- 9. Neutral is boring!
 - Create stress or fun to induce learning.
 - A little fear can be good!
- 10. First and last impressions are retained.
- 11. Students remember the unusual rather than the normal.



- 12. Show what "not" to do...it works.
- 13. Students believe "experts".
- 14. Let your students know they are doing well.
- 15. Show your students the "tie-in" to their job.

And finally.....



Don't try to use all of these concepts at once...you'll drive yourself and your class crazy!





- Get your students to introduce themselves. Keep it short:
 - Name
 - Employer and/or position
 - Biggest problem in last 6 months on the job
- Create a need to know...give an example up front and show its relevance.



- Keep the lecture interactive....ask students questions as you go.
- Prepare ahead so that you can talk from the slides – don't use additional notes or paper.
- Give tips on how to remember the important points.



- Students need to hear each important concept at least 3 times before they retain it.
 - Use different methods to "repeat" the info 3 times. Lecture, pictures, application, games, videos, etc.
- Use real-life experience either yours or the students'.
- Pick a problem of one of the students and get the class to solve it.



- Keep fonts and slide design relatively simple.
- Keep bullets short.
- Use sound effects, photos, video clips as necessary to reinforce.
- Plan on 1-2 minutes per slide.



Don'ts

- Too many bells and whistles.
 - Keep background, fonts, etc consistent throughout.
 - Patchworking from different presentations is distracting.
- Don't just read your slides!
- Graphs and charts must be easy to read and understand.



Handouts

- You can provide a copy of your slides as a handout.
 - Students will want to know what page you are on – be prepared to tell them.
 - Students will point out mistakes and typos be prepared.
- Students take notes if you don't provide a full copy.
- If you provide an expanded text versus slides, the students get more info and stay more involved in the course.





Recap

- Identify the learning objectives.
- Do a lesson plan that teaches each of the learning objectives at least 3 times.
- Create the "need to know" in your students.
- Design a test that focuses on the learning objectives and NOT the obscure or less important info.
- Keep in mind what the students' objectives are.



Recap

- Keep the class interactive ask your students for their experience.
 - Make them talk to you.
 - Don't assume you know everything!
- Get students to apply what they are learning.
- Get students to interact with each other.
- Give positive feedback when they do well.



Recap

- Consider using an outside trainer your staff gets "immune" to you.
- Edit these modules for your specific info – specifically for your SWMP.
- Help your staff figure out how to streamline the paperwork they have to do.
- If you make your processes inconvenient, it won't happen.