

# ACCESS NORTH TEXAS

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County Public Outreach Meeting –  
Wise County

April 3, 2025

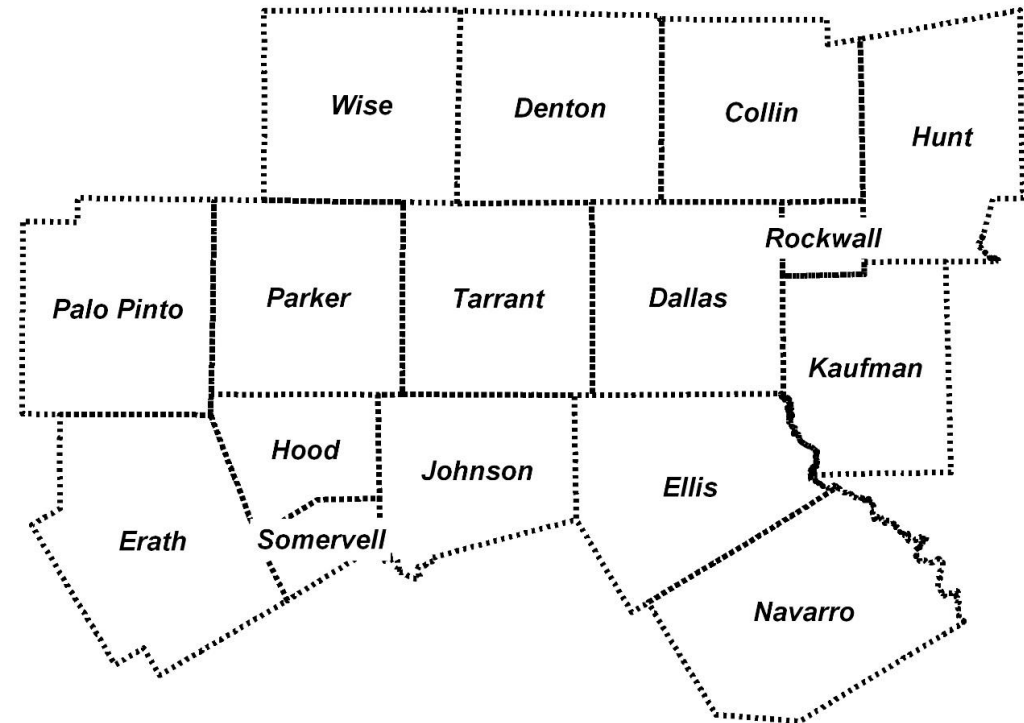
# AGENDA

- Intro to Staff and NCTCOG
- Access North Texas
- The 2022 Plan
- Goals & Strategies
- County-Specific Public Transportation
- Timeline
- Public Survey
- Activities

# NCTCOG

- Established in 1966 as a voluntary association assisting local governments in the North Central Texas region.
- **PLANNING** for common needs
- **COOPERATING** for mutual benefit
- **COORDINATING** for sound regional development
- The Transportation Department, federally designated as the Metropolitan Planning Organization (MPO), coordinates service and creates short-term and long-term plans.

[www.nctcog.org](http://www.nctcog.org)



# WHAT IS PUBLIC TRANSPORTATION AND NCTCOG'S ROLE?

Public transportation is considered a general or specialized transportation service provided to the public on a regular basis.

Example modes: Fixed route bus, On-demand microtransit, Demand-Response Paratransit (for eligible riders), Light rail, Commuter train (ex. TRE), Streetcar

- **Who operates public transportation in our region?**

- Transit Authorities (3 large; DART, DCTA, Trinity Metro)
- Small Transportation Providers (Urbanized and Rural)
- Private companies (contracted with cities)



# ACCESS NORTH TEXAS

- Regional Public Transportation Coordination Plan to:
  - ✓ Identify the public transportation needs of older adults, people with disabilities, individuals with lower income, and others experiencing transportation challenges.
- Specify strategies to:
  - ✓ Address needs and current challenges
  - ✓ Eliminate gaps in service
  - ✓ Avoid duplication of transit services
- Updated every 4 years



Source: Getty Images

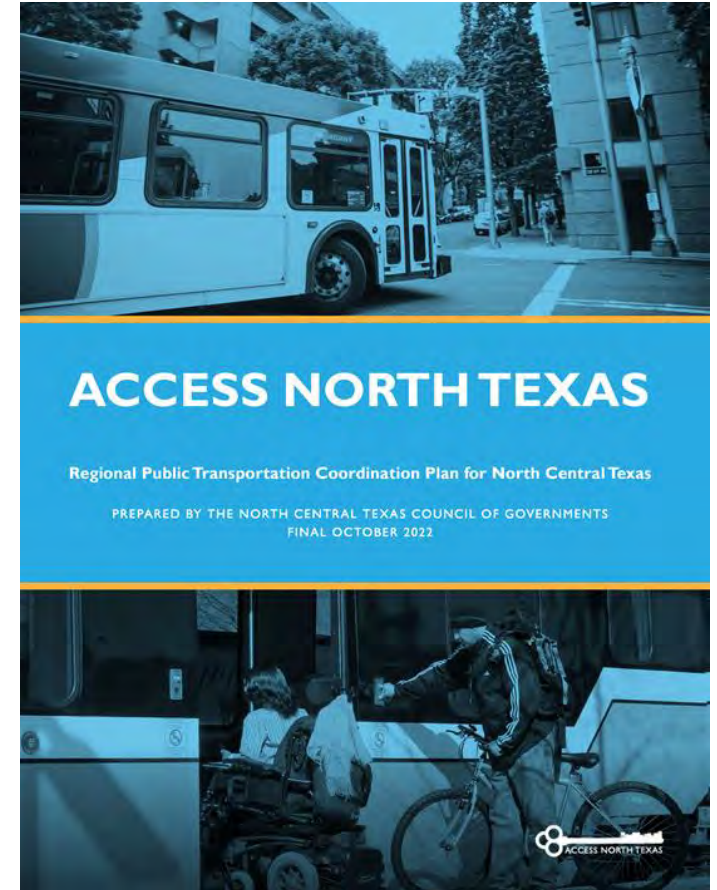
# ACCESS NORTH TEXAS

- Meets Federal and State requirements for transit coordination within our region
- Information can be used for planning & funding decisions
- Visit [www.accessnorthtexas.org](http://www.accessnorthtexas.org) to find previous versions of the plan



# THE 2022 PLAN

- The most recent update was adopted by the Regional Transportation Council (RTC) in 2022
- The Plan Includes:
  - ✓ Executive Summary
  - ✓ Regional Goals
  - ✓ County-Specific Chapters
  - ✓ County-Specific Prioritized Strategies
  - ✓ Get-A-Ride Guide
- Public feedback is used to help develop the regional goals and prioritized strategies
- Surveys are available to collect public feedback



# REGIONAL GOALS FROM THE 2022 UPDATE



**(1) Plan and develop** transportation options by assessing community needs and challenges



**(2) Implement** services by enhancing transportation options and expanding where service gaps exist



**(3) Coordinate** with transportation providers, public agencies, and stakeholders to increase efficiencies



**(4) Support** public transportation recovery and growth



**(5) Promote** access and information about available transit

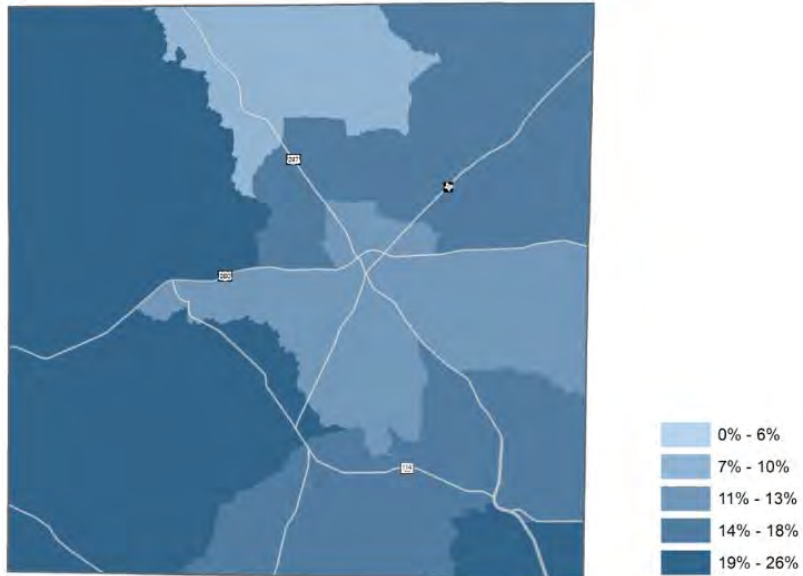


# WISE COUNTY PRIORITIZED STRATEGIES FROM THE 2022 UPDATE

REGIONAL GOAL	WISE COUNTY-SPECIFIC STRATEGIES
Plan and Develop Transportation Options by Assessing Community Need and Challenges	<ul style="list-style-type: none"> <li>A) Conduct planning activities to further identify public transportation needs of residents outside of existing transportation authorities and define additional coordination opportunities for existing providers</li> <li>B) Invest in programs to assist with filling gaps in public transportation and facilitate service for work-related trips</li> <li>C) Invest in programs that facilitate transportation trips to medical and healthcare appointments</li> </ul>
Implement Services by Enhancing Transportation Options and Expanding Where Service Gaps Exist	<ul style="list-style-type: none"> <li>A) Improve existing public transportation options to better fit the needs of riders and households with 1 or zero cars by increasing service frequency and availability</li> <li>B) Establish additional assistance or more specialized public transportation options for customers who are not ADA paratransit eligible or physically capable of utilizing regular public transportation services</li> <li>C) Expand public transportation services to key destinations throughout the region without comprehensive service and support regional integration of new services</li> </ul>
Coordinate with Transportation Providers, Public Agencies, and Stakeholders to Increase Efficiencies	<ul style="list-style-type: none"> <li>A) Work with regional and local organizations to increase ease of travel across municipal and county boundaries</li> <li>B) Create and support partnerships between public transit providers and local organizations to increase opportunities to make fares more affordable for those in need</li> <li>C) Identify, evaluate, and implement where appropriate, non-traditional ways to deliver and support public transportation, including but not limited to partnerships among public transit agencies, private transportation providers, transportation network companies, shared use mobility programs, and volunteer drivers</li> </ul>
Support Public Transportation Recovery and Growth	<ul style="list-style-type: none"> <li>A) Explore sources of local revenue for public transportation through partnerships, sponsorships, and contracting for service</li> <li>B) Partner with organizations to coordinate training and recruitment for future public transportation professionals and create pipelines with area schools</li> <li>C) Establish driver recruitment and retention programs for public transportation services to address difficulties in retaining drivers</li> </ul>

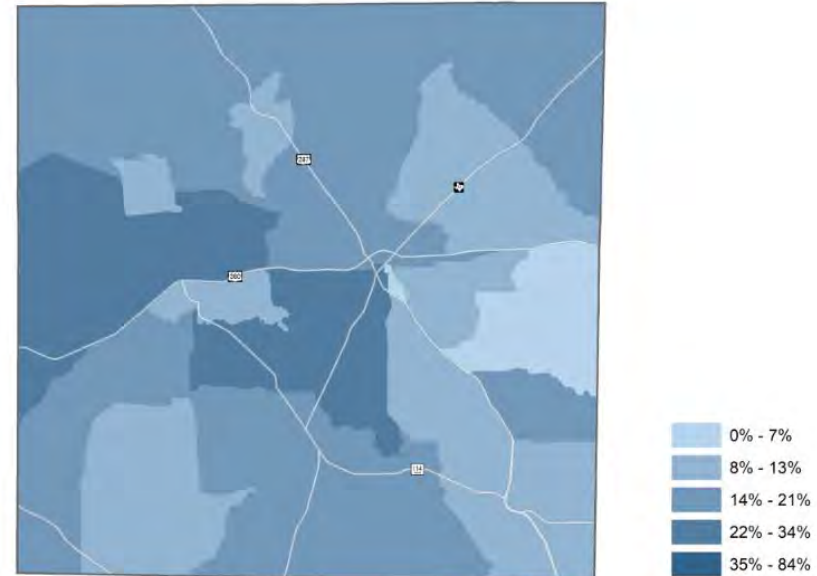
# WISE COUNTY DEMOGRAPHICS

## Wise County Persons with Disabilities



N  
0 5 10 Miles  
Source: 2019 American Community Survey 5-Year Estimates  
Data aggregated to the Census tract level

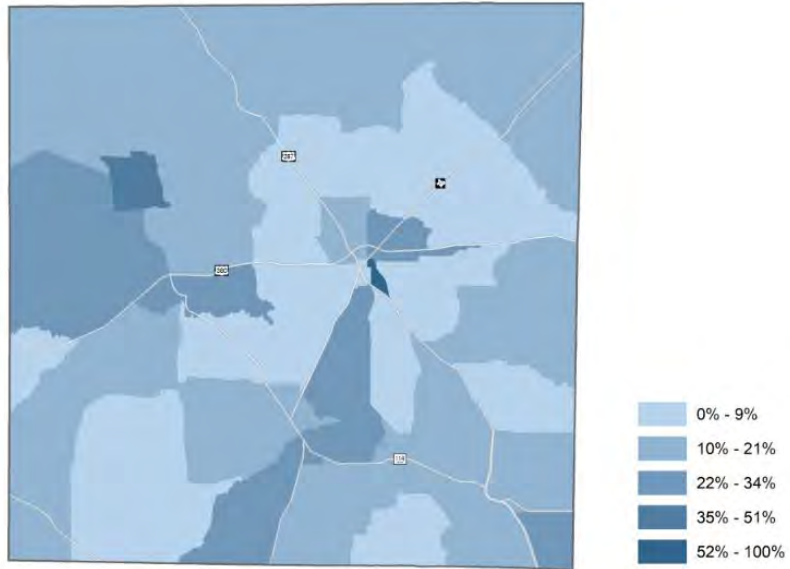
## Wise County Population Over 65



N  
0 5 10 Miles  
Source: 2019 American Community Survey 5-Year Estimates  
Data aggregated to the Census block group level

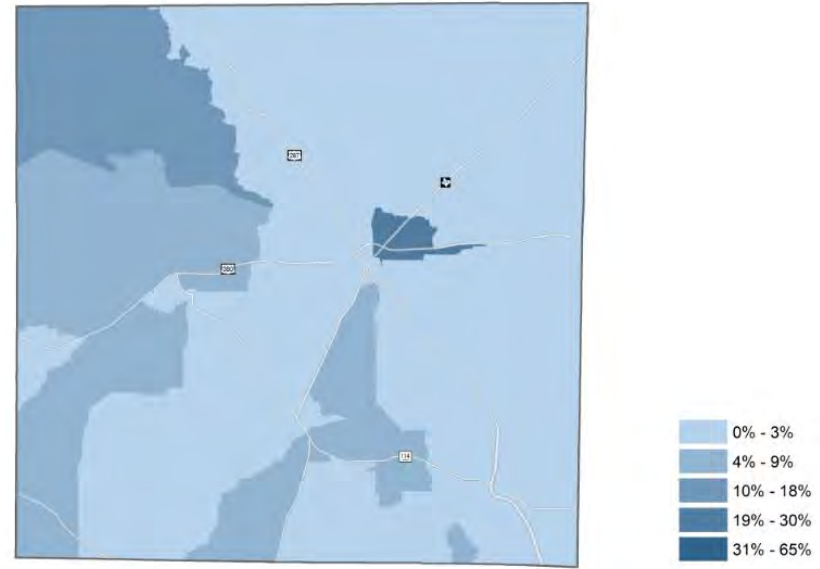
# WISE COUNTY DEMOGRAPHICS

## Wise County Low-Income Individuals





0 5 10 Miles  
Source: 2019 American Community Survey 5-Year Estimates  
Data aggregated to the Census block group level

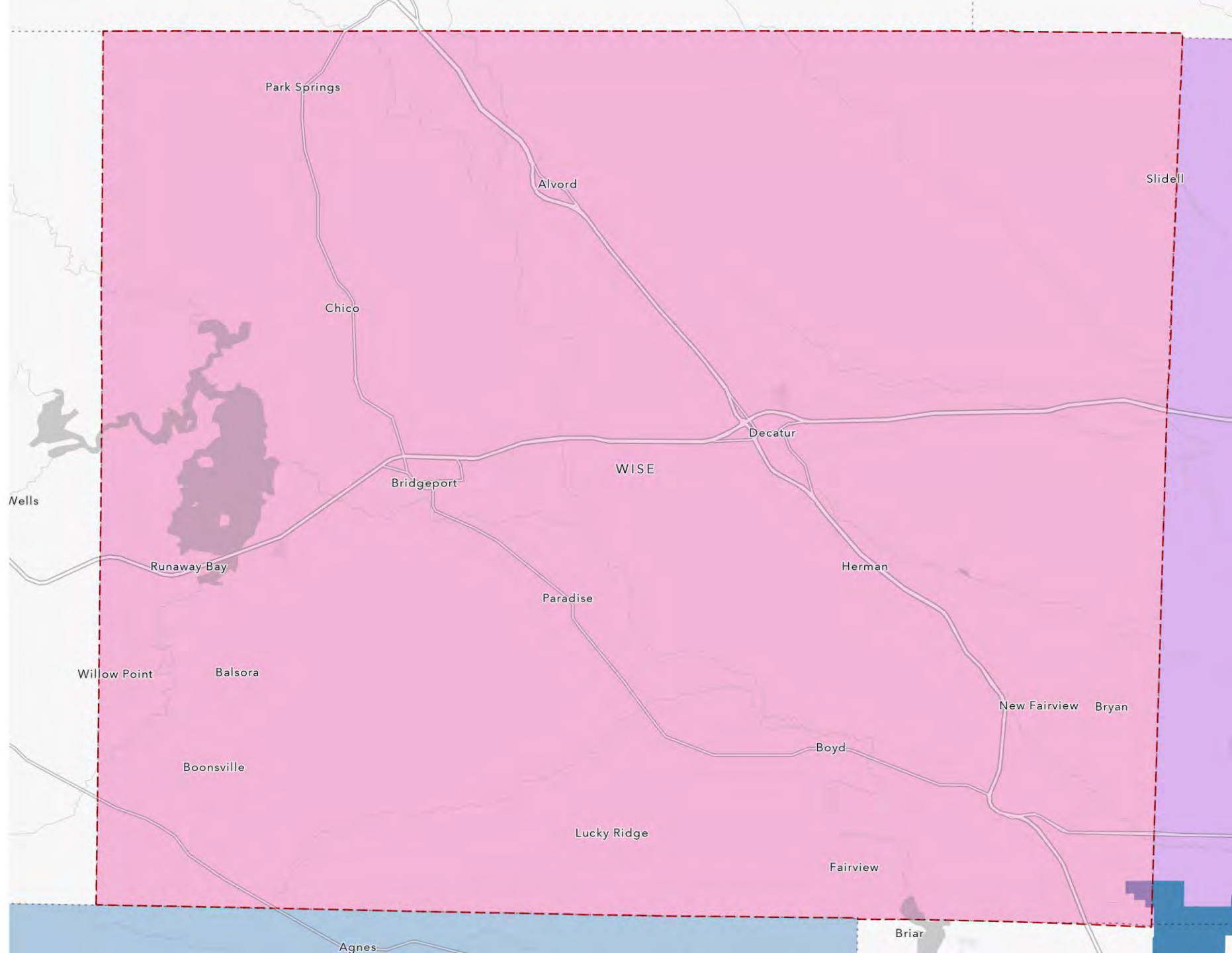
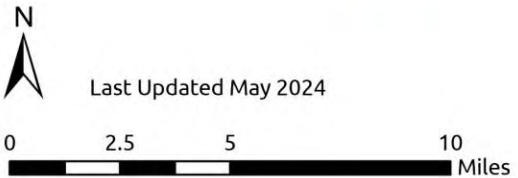
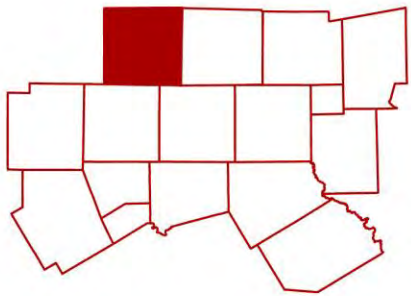
## Wise County Zero-Car Households



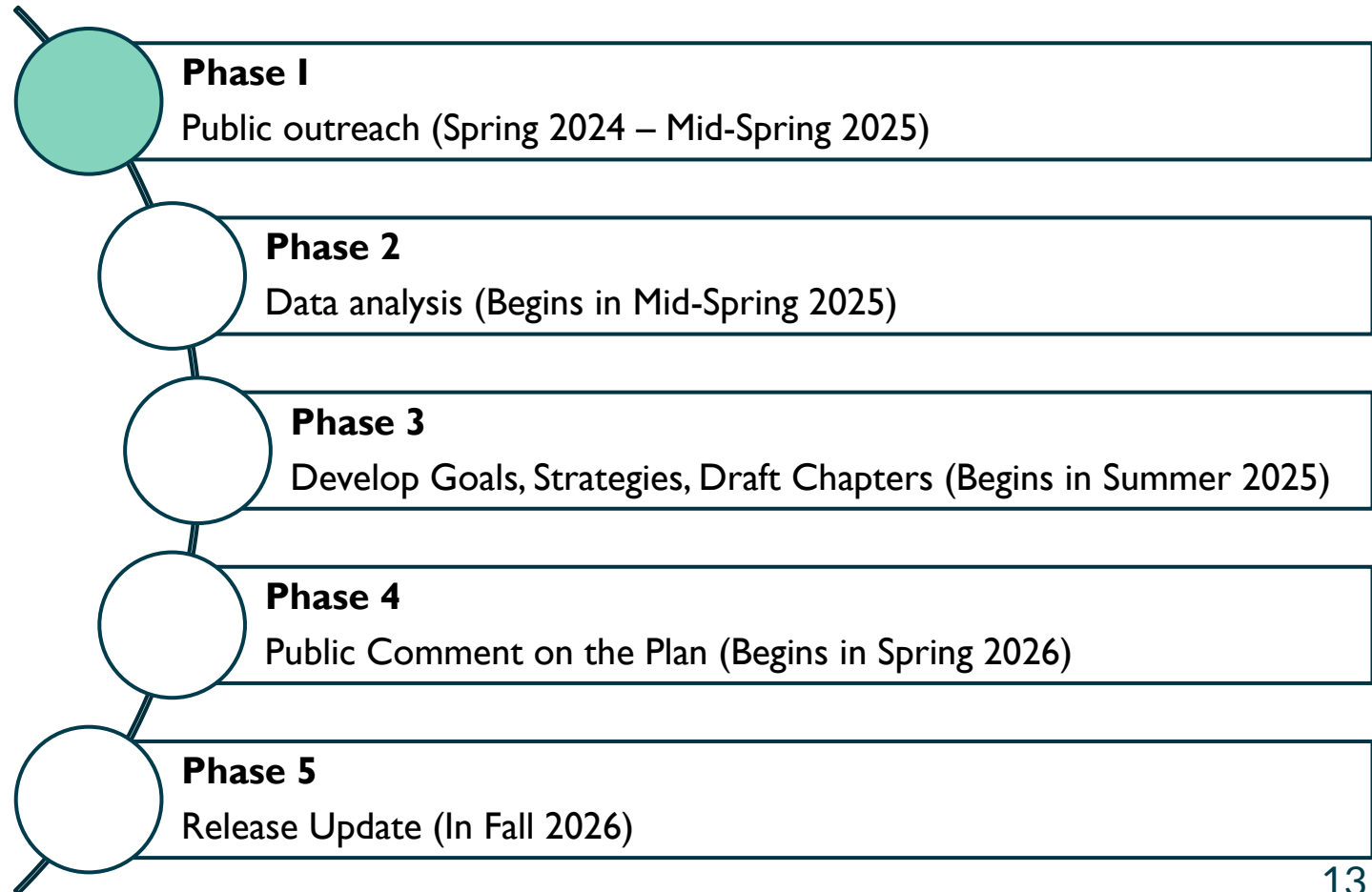
0 5 10 Miles  
Source: 2019 American Community Survey 5-Year Estimates  
Data aggregated to the Census block group level

# Wise County Transit Providers

-  Texoma Area Paratransit System
-  Trinity Metro

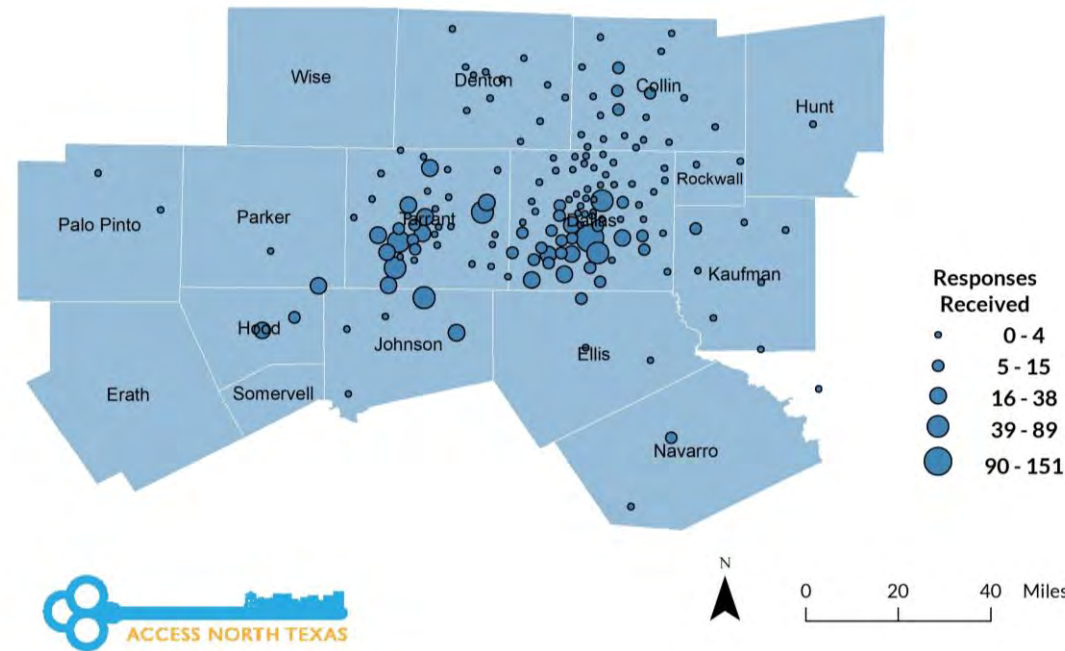


# TIMELINE FOR 2026 UPDATE



# ACCESS NORTH TEXAS SURVEY

## 2022 Access North Texas Regional Distribution of Public Survey Responses



Public Survey

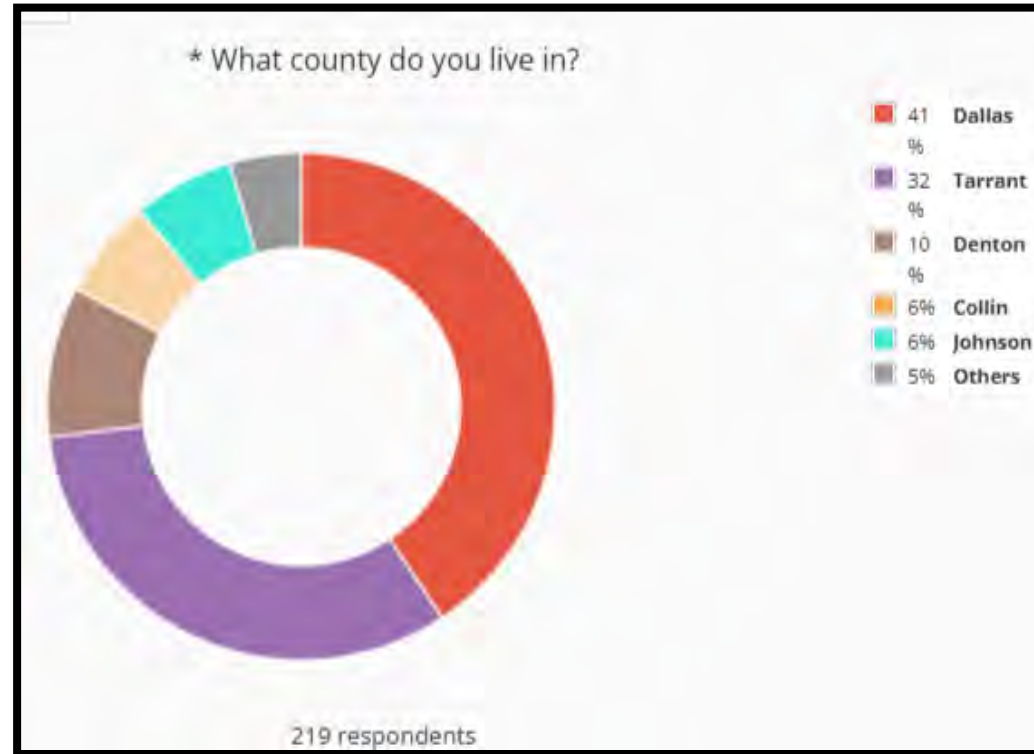
Agency Survey

Survey Translations

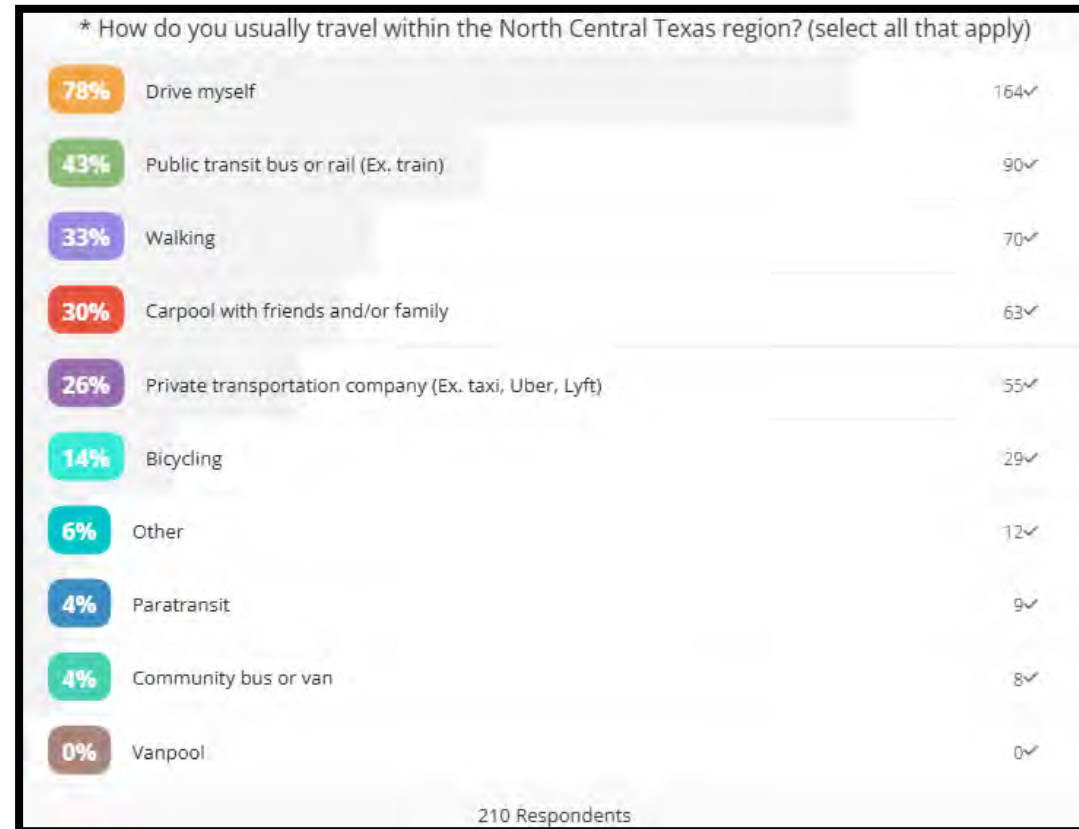
The survey was made available in May 2024 and will close in April 2025

[www.publicinput.com/AccessNorthTexas](http://www.publicinput.com/AccessNorthTexas)

# ACCESS NORTH TEXAS SURVEY – EXAMPLE FEEDBACK (2/5/2025)

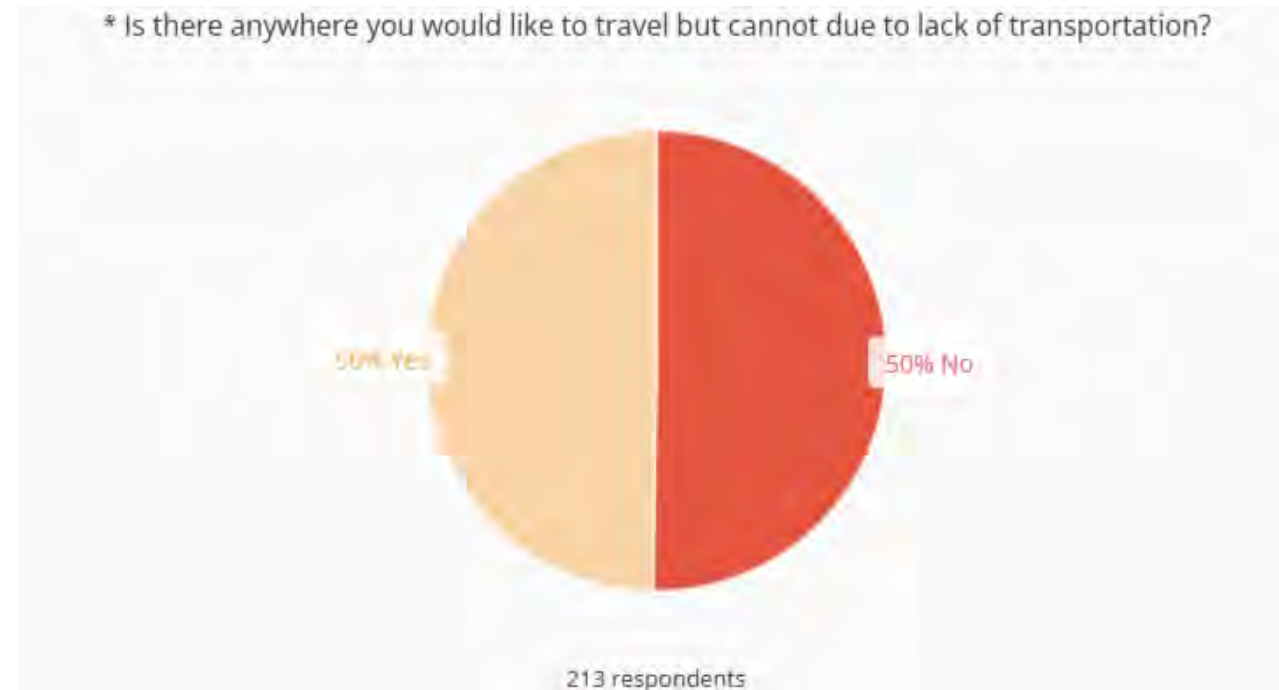


# ACCESS NORTH TEXAS SURVEY – EXAMPLE FEEDBACK (2/5/2025)





# ACCESS NORTH TEXAS SURVEY – EXAMPLE FEEDBACK (2/5/2025)



# STAKEHOLDER MEETINGS

Starting in Spring 2025

Review transportation providers and solicit feedback

County-specific meetings, combination of in-person and virtual

Regional meeting in April 2025 (virtual)



Source: Getty Images (both photos)



Image Provided By Getty

# ACTIVITY ONE

## HOW CAN TRANSIT BE THE ANSWER

*IDENTIFY CHALLENGES*

# How Can Transit Be The Answer?

¿Cómo Puede Ser el Transporte Público la Respuesta?

Share what challenges exist in using public transportation to access **food, housing, jobs and healthcare.**

Comparte los desafíos que existen al usar el transporte público para acceder a la **alimentación, vivienda, empleo y atención médica.**



## INSTRUCTIONS

**Respond using the chat box feature**

**AND/OR**

**Unmute your microphone and let us know your thoughts**



Image Provided By Getty

# ACTIVITY TWO

## Ask About Access North Texas

*FEEDBACK TO IMPROVE  
ACCESS*

## ASK ABOUT ACCESS NORTH TEXAS

PREGUNTA SOBRE ACCESS NORTH TEXAS

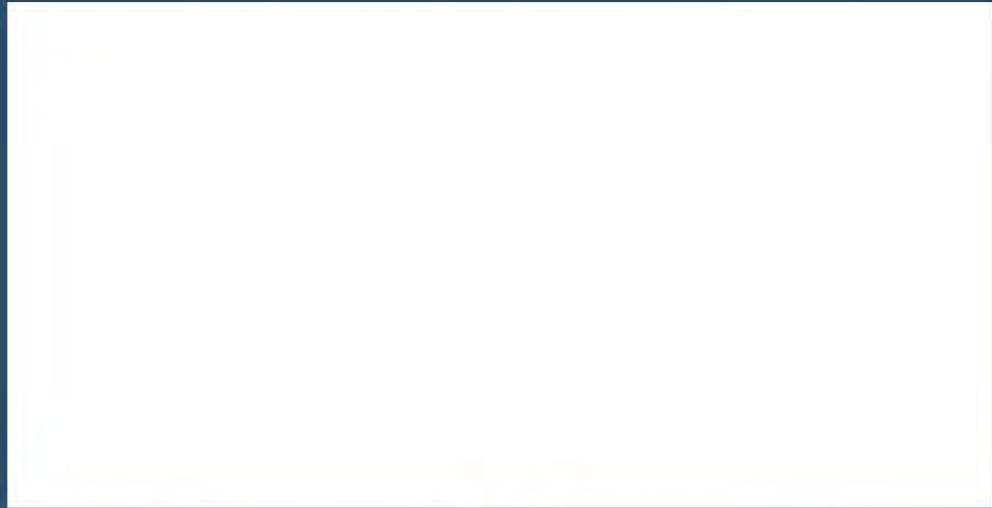
### IDENTIFYING PUBLIC TRANSPORTATION NEEDS

IDENTIFICANDO LAS NECESIDADES DEL TRANSPORTE PÚBLICO



Share how you think transit can provide better access for older adults, people with disabilities, and individuals with lower income.

Comparte tu opinión de cómo el transporte público puede facilitar un mejor acceso para las personas mayores, personas con discapacidades y para individuos de bajos recursos.



Email us at:

Envíanos un correo electrónico en:

[ACCESSNORTHTEXAS@NCTCOG.ORG](mailto:ACCESSNORTHTEXAS@NCTCOG.ORG)

TAKE OUR SURVEY

CONTESTA

NUESTRA ENCUESTA



Visit us at:

Visítanos en:

[www.AccessNorthTexas.org](http://www.AccessNorthTexas.org)



North Central Texas  
Council of Governments

## INSTRUCTIONS

**Respond using the chat box  
feature**

**AND/OR**

**Unmute your microphone and  
let us know your thoughts**



Image Provided By Getty

# ACTIVITY THREE

## Public Transportation Access Needs

*IDENTIFY SOLUTIONS*

# Identifying Public Transportation Solutions

## Identificando Soluciones de Transporte

Respond to the prompts below.  
Responder a las siguientes preguntas.

WERE YOU FAMILIAR WITH OR AWARE OF EXISTING PUBLIC TRANSPORTATION OPTIONS WITHIN YOUR COUNTY?  
¿ESTÁS FAMILIARIZADO O CONOCES LAS OPCIONES EXISTENTES DEL TRANSPORTE PÚBLICO EN TU CONDADO?

YES  
Si

NO  
No

WHICH OF THE BELOW SERVICES, IMPROVEMENTS, AND ACTIVITIES WOULD YOU PRIORITIZE FOR YOUR COMMUNITY? (Top 3)  
¿CUÁLES DE LOS SIGUIENTES SERVICIOS, MEJORAS Y ACTIVIDADES PRIORIZARÍAS PARA TU COMUNIDAD? (3 principales)

**Connections to Rail Stations**  
Conexiones con Estaciones de Tren

1

**Fixed Bus Service**  
Servicio de Autobús Fijo

2

**On-Demand Availability**  
Disponibilidad de On-Demand

3

**Demand-Response (Scheduled Trips)**  
Demanda-Respuesta (Viajes Programados)

4

**Service Area Expansion**  
Expansión del Área de Servicio

5

**Service Time Expansion**  
Extender el Horario de Servicio

6

**Community Partnerships**  
Colaboraciones Comunitarias

7

**Transit Education & Awareness**  
Educación y Concienciación del Transporte Público

8

**Pedestrian Improvements**  
Mejoras Peatonales

9

**Improved Safety and Maintenance**  
Mejora de Seguridad y Mantenimiento

10

## INSTRUCTIONS

Respond using the chat box feature

**AND/OR**

**Unmute your microphone and let us know your thoughts**



# CONTACT US

General Comments or Questions:  
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Transportation Department Phone:  
817-695-9240



**THANK YOU**