

REM 8/2/24

Friday, August 2, 2024

8:56 AM

ONCOR

Oncor's process

- Predetermined staging areas
- In house meteorologist
- In house newsroom

Staging

- Local stadiums
- Touch base with city staff and local officials for community needs
- Online resources

Municipal app

- Works with cities and communities to ensure they have access to live outage information
- View critical load infrastructure
- App is primarily for emergency personnel to see what's happening in your city
- How many residents are out in the city-down to the zip code

My Oncor App

- Residential app
- Report an outage

Powered by Oncor Website

- Industrial critical load list

The Wire

- Any update that Oncor can provide will be through The Wire

Oncor Outage Map

- Uploaded every few minutes

Roadshow

- For students in the community
 - Trained actors that hand out hard hats
 - Demonstrations on why you shouldn't touch electric lines

Critical Load Lists

- Critical Condition and Chronic Care list
 - Updated on an annual basis
 - Must have physicians' signature-Return to Oncor

Oncor Q&A:

What to do when outage maps are out

- Have not had this problem, they try to stay on top of Internet based applications
 - Lots of traffic on websites
 - Very fortunate to not run into that at this time

Organizational perspective-As we learn lessons from events, do electric providers provide information on lessons learned. Do you talk to other providers?

- Yes, we have a communications team that includes area managers out in the field
- Our maintenance plans are a bit different than other providers
- Oncor is a utility leader, largest in Texas

STEAR- More information outside of just zip code outages

- Reach out to your local rep for more information
- Careful of proprietary information
- Can STEAR and the Chronic care list match as close as possible?
- Can we share STEAR list with Oncor?

Will Municipal app take you to the street level?

- It only identifies zip codes

Critical Care/Chronic Condition Form-Are you working with TDEM?

- Working with Public Utility Commission Website

Salvation Army feeding plan-During the outage we went to neighborhoods that already had power restored for three days. How do I get more accurate information to provide food to those in need?

- Reach out to Oncor representative to discuss more accurate information offline
- Coordinate with your local EM

Power Outage in May due to vehicles taking out power, Oncor brought out generators. How many generators are you able to supply in the event of a multi-area outage?

- Mobile generators-shifts on how many are readily available. Typically, if they know there will be an outage longer than 5-8 hours they will push out the mobile generator
- Can be mobilized within a few hours-Discuss with Area Manager

If all of us have extended outages- How do you prioritize who's asking for assistance

- It depends on the situation-Are we going to increase rates to accommodate that? As requests come in, they are pushed through an evaluation group. With all our infrastructure, we have the ability to shift loads

Denton County Long-term Recover Committee

- 25 VOAD organizations participated in the tornado relief

What does Long-term recovery look like?

- Media outreach through social media
 - Make sure that posts specify what you're giving to
 - If you're wanting to give to tornado relief "click here"
- News stations televised MARC
- Large contributions from Toyota, Charles Schwab, and The Dallas Foundation
- 184 Donors gave \$62,637 towards relief

Set a cap on funds

- Allows your organization to reach more households
- If you have a compelling need-may go over cap- by vote

Lessons Learned

- Wait for FEMA reimbursement before disbursement of donated funds to maximize relief

Primary need

- Debris and tree removal
 - In the heat, trees near trailers quickly become a fire hazard
 - 25 ft trailer with equipment needed to assist victims of the storms
- Relationships matter
 - Ongoing efforts continue to assist in disaster removal with local partnerships that have been made before disasters strike

Additional Lessons Learned

- This event crossed through two different counties
 - The fund was specified for Denton County-This must be clear and honored
 - Needs were coming out of Valley View, but we were not in a position to assist them
 - Could we co-host a fund next time?

We have to grow our day-to-day nonprofit capacity

- What if this happened in a more populated city? We may be struggling as a community to respond
- MARC- Stretching out our non-profits
 - Example: Some VOAD's cover other Cities/Counties
 - Those services had to be shared among communities
 - How do we work together to offer more services without stretching VOADS thin?

Discussion- Severe Weather Recovery

- Lauren Sanchez-Disaster Recovery Center (DRC)
 - Dallas County requested assistance with staffing
 - Set up for 30 days straight
 - VOADs-Weren't available at all sites (Similar to Denton County)
 - Garland, Richardson, etc.
 - As a region we need to discuss feasibility for making it work for residents and VOAD members

Updates:

COG

- Cybersecurity workshop-Register
 - August 15th in Grand Prairie at Ruth Jackson Center
- Fill out Special Events
 - Amanda will be doing a training
- ERGs-TDEM has them at Hensley field- Please pick them up
 - If you ordered less than half a case, you can pick them up at the COG

NWS

- Finished monthly summary for May of all storm reports that they are aware of
 - 64 pages
 - Surpassed 2011 & 2015
- We do not have access to istat or pstat
 - Thank you to those that shared that information with us
- We sent out a National Partner Survey- 130 responses provided
 - Will be reviewing those to ensure improvements are made from feedback
- July 10th- We sent a "heads up" email to validate email addresses to remain on email list-This was NOT spam
- August 20th- SBC will move to Day 3 outlook instead of Day 2 outlook
- October- Consolidating cold weather products
 - Freezes, hard freezes, and wind chills
 - Instead of "hard freeze" it will be just "freeze"
 - More to come via email
- NWS Chat-Additional admin changes coming before end of year
- Weather bot will be fixed to be single line like 1.0
- Going to be a push to move account users to only one area
 - What happens if we are on ISTF teams? More to come
- Please validate emails or you will be added to a lockout period

TDEM

- Preparingtexas.org is moving to blackboard- August 1st
- Two weeks left to apply for IA-make sure you're pushing that out
- All Counties that have been approved for PA so far have had applicant briefings
- Hazard Mitigation Grant Program Post Fire -Opened through November 1
- Hazard Mitigation DR4781- Open through February 28, 2025

TEEM

- Social-Thursday August 22nd at Blaze Pizza in Grand Prairie