Note: The commute modes used, as reported through the Try Parking It website, are listed in the table above. It is important to note that these statistics are based on the commute activities voluntarily reported on the website. The actual commute mode percentages used throughout the region will differ.

### Commute Modes January 2019 – December 2019

<table>
<thead>
<tr>
<th>Commute Mode</th>
<th>Number of Times Used</th>
<th>VMT Reduced (mi)</th>
<th>Percentage Used</th>
</tr>
</thead>
<tbody>
<tr>
<td>Carpool - Drive &amp; Ride</td>
<td>32,769</td>
<td>549,245</td>
<td>44%</td>
</tr>
<tr>
<td>Vanpool - Drive &amp; Ride</td>
<td>3,217</td>
<td>106,337</td>
<td>4%</td>
</tr>
<tr>
<td>Transit - Bus &amp; Rail</td>
<td>15,306</td>
<td>262,632</td>
<td>21%</td>
</tr>
<tr>
<td>Walk</td>
<td>8,160</td>
<td>6,318</td>
<td>11%</td>
</tr>
<tr>
<td>Bike</td>
<td>6,059</td>
<td>22,500</td>
<td>8%</td>
</tr>
<tr>
<td>Telecommute</td>
<td>7,595</td>
<td>345,096</td>
<td>10%</td>
</tr>
<tr>
<td>Day Off Compressed Week</td>
<td>1,455</td>
<td>58,139</td>
<td>2%</td>
</tr>
<tr>
<td>Brown Bag Lunch</td>
<td>41,399</td>
<td>206,961</td>
<td>---</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Commute Mode</th>
<th>Calories Burned</th>
<th>GHG (lbs)</th>
<th>NOx (lbs)</th>
<th>CO (lbs)</th>
<th>PM (lbs)</th>
<th>VOC (lbs)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Carpool - Drive &amp; Ride</td>
<td>407,762</td>
<td>543.47</td>
<td>3,314.47</td>
<td>16.66</td>
<td>737</td>
<td></td>
</tr>
<tr>
<td>Vanpool - Drive &amp; Ride</td>
<td>86,201</td>
<td>29.97</td>
<td>710.47</td>
<td>2.65</td>
<td></td>
<td>533.9</td>
</tr>
<tr>
<td>Transit - Bus &amp; Rail</td>
<td>236,643</td>
<td>282.9</td>
<td>2,061.7</td>
<td>16.08</td>
<td>421.11</td>
<td></td>
</tr>
<tr>
<td>Walk</td>
<td>766413</td>
<td>5,660</td>
<td>56.12</td>
<td>0.52</td>
<td>15.17</td>
<td></td>
</tr>
<tr>
<td>Bike</td>
<td>928,212</td>
<td>20,239</td>
<td>166.92</td>
<td>1.17</td>
<td>42.11</td>
<td></td>
</tr>
<tr>
<td>Telecommute</td>
<td>312,852</td>
<td>349.14</td>
<td>2,789.25</td>
<td>25.01</td>
<td>769.42</td>
<td></td>
</tr>
<tr>
<td>Day Off—Compressed Week</td>
<td>52,801</td>
<td>57.38</td>
<td>485.63</td>
<td>4.48</td>
<td></td>
<td>134.38</td>
</tr>
<tr>
<td>Brown Bag Lunch</td>
<td>188,537</td>
<td>129.59</td>
<td>1,753.64</td>
<td>18.01</td>
<td>514.35</td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>1,694,625</td>
<td>1,310,695</td>
<td>1,486.84</td>
<td>11,338.20</td>
<td>84.58</td>
<td>2,827.83</td>
</tr>
</tbody>
</table>
### Regional Vanpool Program
January 2019 — December 2019

<table>
<thead>
<tr>
<th>Vanpool Program</th>
<th>DART</th>
<th>Trinity Metro</th>
<th>DCTA</th>
<th>Combined</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Number of Vans</td>
<td>174</td>
<td>73</td>
<td>42</td>
<td>289</td>
</tr>
<tr>
<td>Average Number of Participants Per Month</td>
<td>1,295</td>
<td>496</td>
<td>312</td>
<td>2103</td>
</tr>
<tr>
<td>Total Vehicle Miles of Travel Reduced (Annual)</td>
<td>17,822,220</td>
<td>9,109,973</td>
<td>5,684,429</td>
<td>32,616,622</td>
</tr>
<tr>
<td>Total Vehicle Trips Reduced (Annual)</td>
<td>569,842</td>
<td>231,120</td>
<td>141,464</td>
<td>942,426</td>
</tr>
<tr>
<td>NOx Emissions Reduced (pounds)</td>
<td>10,599</td>
<td>5,418</td>
<td>3,381</td>
<td>19,398</td>
</tr>
<tr>
<td>Total VOC Emissions Reduced (lbs)</td>
<td>3533</td>
<td>1,806</td>
<td>1,127</td>
<td>6,466</td>
</tr>
</tbody>
</table>

### Private Vanpool Program Ridership Performance*

<table>
<thead>
<tr>
<th></th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Number of Vans to Date</td>
<td>88</td>
<td>92</td>
<td>75</td>
</tr>
<tr>
<td>Average Number of Participants (Per Month)</td>
<td>493</td>
<td>531</td>
<td>492</td>
</tr>
<tr>
<td>Total Vehicle Miles of Travel Reduced (Annually)</td>
<td>5,173,140</td>
<td>5,859,307</td>
<td>5,662,650</td>
</tr>
<tr>
<td>Total Vehicle Trips Reduced (Annually)</td>
<td>204,188</td>
<td>221,378</td>
<td>159,388</td>
</tr>
<tr>
<td>Total NOx Emissions Reduced (lbs)</td>
<td>3,077</td>
<td>3,485</td>
<td>3,368</td>
</tr>
<tr>
<td>Total VOC Emissions Reduced (lbs)</td>
<td>1,026</td>
<td>1,162</td>
<td>1,123</td>
</tr>
</tbody>
</table>

*Private Vanpool Program information was received directly from the vanpool vendor.*

### Regional Vanpool Program Annual Comparisons
(DART, Trinity Metro*, DCTA and Private Ridership Combined) Regional Vanpool

<table>
<thead>
<tr>
<th></th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Number of Vans</td>
<td>392</td>
<td>378</td>
<td>364</td>
</tr>
<tr>
<td>Average Gas Price Per Gallon</td>
<td>$2.23</td>
<td>$2.46</td>
<td>$2.60</td>
</tr>
<tr>
<td>Average Number of Participants Per Month</td>
<td>2,763</td>
<td>2,620</td>
<td>2,595</td>
</tr>
<tr>
<td>Total Vehicle Miles of Travel Reduced (Annual)</td>
<td>41,925,972</td>
<td>40,441,391</td>
<td>38,279,271</td>
</tr>
<tr>
<td>Total Vehicle Trips Reduced (Annual)</td>
<td>1,192,762</td>
<td>1,140,602</td>
<td>1,101,814</td>
</tr>
<tr>
<td>Total NOx Emissions Reduced (lbs)</td>
<td>24,934</td>
<td>24,051</td>
<td>22,765</td>
</tr>
<tr>
<td>Total VOC Emissions Reduced (lbs)</td>
<td>8,312</td>
<td>8,017</td>
<td>7,588</td>
</tr>
</tbody>
</table>
### 2019–2020 Try Parking It Updates

#### Website and Application Relaunch

The Try Parking It website and app relaunched June 1, 2019. Improved functionalities within Try Parking It ensure a more personalized and seamless experience. Users of Try Parking It are incentivized to not drive alone by offering reward points for tracked commuter activity. Points received from logged commute trips are then used as currency to purchase over 3,000 rewards. Instant redemption of rewards is a new feature of Try Parking It. There is no waiting period to use earned rewards. A wide array of reward choices can be selected from our G.R.E.E.N. Reward Partners and Entertainment Reward options.

The updated website and app also includes the ability to sync the user’s Try Parking It account to the active transportation apps Strava and Under Armour. Biking and walking activities tracked by these apps are instantly recorded in user’s Try Parking It account. The updated Try Parking It website also allows users to track recurring commutes 30-days in advance. This reduces the user inconvenience of inputting recurring commuter activity.

Try Parking It users are now provided a more precise listing of available vanpools subsidized through the Regional Vanpool Program, which includes vanpools operated by the Dallas Area Rapid Transit (DART), Denton County Transportation Authority (DCTA), and Trinity Metro. Vanpools operated through Commute with Enterprise are also viewable through TryParkingIt.com.

Try Parking It administrator reporting has also been enhanced with the updated website. Employer administrative reports such as User Data Reports, Calendar Reports, and Custom Query Reports are easily obtained from the Try Parking It Reporting Dashboard and now includes a selection of enhanced graphic options.

Additional website enhancements include SMS/text message notifications, Security enhancements, Trip planner capabilities, Scooter trip tracking, Commute by day matching, Trip syncing with various Transportation Network Companies like Via, Hytch, etc., and Uber Emergency Ride Home capability.

2019—2020 Travel Demand Management Updates

Plano’s New Transportation Management Association

LegacyConnect is a non-profit Transportation Management Association (TMA) of employers and public entities organized to create connections that improve mobility options and promote mobility for employees and others traveling to or from the Plano Legacy area. LegacyConnect facilitates collaboration between area businesses and transportation services to give people options other than driving alone to Legacy. Most of the TMA’s efforts support the companies (businesses, property managers) in the area and their associates, employees, tenants, or customers interested in gaining mobility options. LegacyConnect is working to increase DART services to the area, and safe spaces for slower moving transportation modes like scooters, bikes, and walking. Efforts are also being made to introduce technology that allows people to easily find the transportation services that they want and need.

Please visit www.legacyconnect.solutions for more information on the new TMA.

511DFW Website and App Upgrade

511DFW Traveler Information System, a leading source of traffic information and more for roadways and transit in the Dallas-Fort Worth area. The app and website were recently upgraded to improve the user experience. Refinements are still being made to the website and app, which are shaped in part by suggestions made by the public.

With 511DFW, users can quickly access free information on traffic and transit conditions in North Texas before beginning their daily commute or other trips. Real-time information is available on the app, at the website and by phone. There is no voice turn-by-turn navigation, but a voice “talk to me” feature allows the app to read information to motorists about traffic congestion or road closures on their routes.

The 511DFW system combines travel data from other apps, including Google Maps, Apple Maps and Waze, with traffic and event data provided by local municipalities. When roadside assistance is needed, the app will direct users to the appropriate agency for help.

App users can utilize features like a customizable map, live dynamic message signs and highway cameras that regularly refresh with photos of live traffic. Weather information is also available to users, and for those who drive electric vehicles, the app maps the growing number of EV charging stations in North Texas. The upgrade also makes all features of 511DFW, including both real-time traffic and transit information, available in both English and Spanish.

Visit www.511DFW.org for more information. The 511DFW app is available in the App Store or Google Play on any mobile device.
Motorcyclists and drivers who ride together on DFW area TEXpress Lanes during weekday peak periods (6:30-9:00 am and 3:00-6:30 pm) can receive HOV toll discounts. For a number of years, this discount was provided for users of the Drive On TEXpress app or website. In December 2019 existing HOV discount recipients began transitioning to the new GoCarma app. On January 24, 2020, the new GoCarma app was rolled out systemwide to completely replace the Drive On TEXpress application. Email notices and in-app messaging were provided to all with a Drive On TEXpress account, inviting individuals to pre-register with GoCarma in order to automatically receive information to download the app and to start understanding the new system.

The Regional Transportation Council (RTC) set a policy to move to more advanced technology to verify there are two or more people in a car and replace manual enforcement. One smartphone in each registered vehicle is required through the technology selected to meet the RTC’s policy. GoCarma eliminates the weekly/daily pre-registration, the 15-minute wait for HOV activation and the 10-minute wait for HOV deactivation that Drive On TEXpress required. Motorcycles registered through GoCarma will always be reported with an HOV status.

Using GoCarma is easy - you simply register once and start saving. The app uses Bluetooth through a GoCarma Pass that stays in the vehicle’s glove box to automatically verify you’re riding together with another GoCarma app user. When at least 2 people in your car have the GoCarma app installed on their smartphone, you are eligible for HOV toll discounts when riding together on DFW area TEXpress Lanes only during peak periods. Vehicle occupants without a smartphone can request a GoCarma occupant pass through the app.

Plans for 2020 include a public education campaign to encourage more carpooling through better publicizing the HOV discount and the new, easy-to-use app to receive the discount. Visit www.gocarma.com/dfw for more information. The GoCarma app is available in the App Store for IOS devices and Google Play for android devices.

GoCarma
North Central Texas Council of Governments (NCTCOG) is overseeing the development of Transit-Oriented Development (TOD) land use and infrastructure strategies around 28 Dallas Area Rapid Transit Red and Blue line rail stations located in the cities of Dallas, Garland, Richardson and Plano. The goal of the study is to increase the opportunity for nearby potential rail riders to access and use the rail stations, by focusing on locations of necessary new sidewalk infrastructure within half-mile of each station. Thus improving pedestrian access and connectivity to transit services for surrounding residential and employment areas. For inquiries, please contact Kevin Kokes at kkokes@nctcog.org, or Travis Liska, at TLiska@nctcog.org. Please access https://www.nctcog.org/trans/plan/land-use/tod/planning-studies/fta-pilot for more information.
In the North Central Texas region, public transportation providers and transit partners work together to provide regional connections to fill gaps in urban and rural transit service that connect individuals to jobs, medical appointments, and educational opportunities. Through previous Calls for Projects, NCTCOG funded Catholic Charities of Fort Worth and Community Council of Greater Dallas to initiate and pilot unique and innovative approaches to serving the needs of transit dependent individuals. NCTCOG will provide additional funding opportunities in FY20 through the updated Strategic Partnership Program.

### Special Projects Reporting in 2019

<table>
<thead>
<tr>
<th>Project Name</th>
<th>Implementing Agency</th>
<th>Trips Provided</th>
<th>Number of Clients Served</th>
<th>Number of Trips Counseled</th>
</tr>
</thead>
<tbody>
<tr>
<td>Job Express Transit (JET)</td>
<td>Catholic Charities of Fort Worth</td>
<td>4277</td>
<td>320</td>
<td>5342</td>
</tr>
<tr>
<td>My Ride Dallas</td>
<td>Community Council of Greater Dallas</td>
<td>n/a</td>
<td>n/a</td>
<td>1345</td>
</tr>
</tbody>
</table>

For small and medium-sized traditional public transportation providers, financial and operating data is reported to the National Transit Database (NTD) and includes ridership information on passengers, vehicles, and comparison between urban and rural service. The NTD data is used by the Federal Transit Administration and NCTCOG to help determine future urban and rural funding apportionments within the region.

### FY19 NTD Reporting for Small Providers in 2019

<table>
<thead>
<tr>
<th>Provider Name</th>
<th>Unlinked Trips</th>
<th>Vehicle Revenue Hours</th>
<th>Vehicle Revenue Miles</th>
<th>Vehicles in Max Service</th>
<th>Urban Unlinked Trips (%)</th>
<th>Rural Unlinked Trips (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>City/County</td>
<td>37,263</td>
<td>20,688</td>
<td>353,601</td>
<td>18</td>
<td>21.30%</td>
<td>78.70%</td>
</tr>
<tr>
<td>Community Transit Services</td>
<td>61,292</td>
<td>13,600</td>
<td>267,105</td>
<td>10</td>
<td>18.59%</td>
<td>81.41%</td>
</tr>
<tr>
<td>Public Transit Services</td>
<td>69,958</td>
<td>27,525</td>
<td>600,785</td>
<td>20</td>
<td>20.73%</td>
<td>79.27%</td>
</tr>
<tr>
<td>Span Inc.</td>
<td>56,335</td>
<td>31,301</td>
<td>627,406</td>
<td>28</td>
<td>60.96%</td>
<td>39.04%</td>
</tr>
<tr>
<td>STAR Transit</td>
<td>227,542</td>
<td>92,171</td>
<td>1,554,786</td>
<td>66</td>
<td>64.43%</td>
<td>35.57%</td>
</tr>
</tbody>
</table>

1 National Transit Database (NTD) database records the financial, operating, and asset condition of transit systems receiving Urbanized Area Formula Program.

Please contact Dora Kelly at DKelly@nctcog.org for additional information on the above transit projects.
As of May 2020, 261 local businesses have signed on to be Try Parking It G.R.E.E.N Reward Partners under the business recruitment efforts of The Burrell Group. Thanks to the generosity of our G.R.E.E.N. Reward Partners, over $470,569 in awesome incentives have been donated to the Try Parking It Rewards Program between 2016 and 2020. Our G.R.E.E.N. Reward Partners continue to contribute great rewards like free food and desserts; store discounts and free offers; spa, beauty, and fitness sessions; bike rentals, accessories, and tune-ups; museum, entertainment, and amusement park passes; car washes; and much more!

What is a G.R.E.E.N Reward Partner?

**GIVE**: Give a certain amount of rewards monthly or quarterly for active users to win on the Try Parking It website. Rewards may include: giveaways, discounts, a large contest prize, etc.

**RECEIVE**: Receive recognition on our website, in newsletters, social media, and more.

**EXPAND**: Expand your customer demographic. You will reach a large amount of commuters by partnering with us, which can potentially result in new and lasting customers for your business.

**EFFECT**: You are aiding in improving air quality and decreasing traffic congestion by joining our program. How? The rewards contributed by your business are motivating commuters to try alternative commutes, getting more vehicles off the road.

**NORTH TEXAS**: We love our region, and we know you do too. Let’s work together in bringing awareness to alternative commutes and the amazing companies in our region!

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A detailed listing of all 2019 G.R.E.E.N. Reward Partners is included on the next pages. The name of each local business is hyperlinked to their website location.
ADDISON

Flower Child
Free to Be Chiropractic
Hopdoddy Burger Bar
Pie Five
Pluckers Wing Bar

ALLEN

Cotton Patch
Fish City Grill
Pie Five
Pluckers Wing Bar
Salt of the Earth

ARLINGTON

Apex Integrative Health
HOTWORX Session
McDonald’s
Nothing Bundt Cakes
Piccolo Mondo Italian Restaurant
Pie Five
Pluckers Wing Bar

CARROLLTON

Ms. Mary's Southern Kitchen
Music Institute at Carrollton Square
Natures Gallery
Nutrition Nation
Pet Extravaganza
Pie Five

CEDAR HILL

Pluckers Wing Bar

DALLAS

A.C.N. Herbs / Green Tea
Baylor Scott & White Health Joel T. Allison Faith In Action Initiatives Office of Mission & Ministry"
Bellagreen
Cook Hall
Dallas Museum of Biblical Art
Dollar Branch
Euro Automotive
G.R.E.E.N. Reward Partners
January 2019—December 2019

DALLAS
Fairmont Dallas Hotel
Fireside Pies
Fish City Grill
Forest Car Wash
Frontiers of Flight Museum
Frost - A Gelato Shoppe
Heart to Heart/Crossfit Clay
Hopdoddy Burger Bar
HOTWORX Session
IT'SUGAR
Juan Gaviota Flowers
Larger Than Life
Maasai Grill
McDonald’s
Monster Yogurt
Pie Five
Pluckers Wing Bar
PUREPOKE Sushi Bowl & Roll
Ruibal’s Plants of Texas
Sheraton Dallas Hotel - Draft Media Sports Lounge

DALLAS
The Juice Bar
The Original Pancake House @ Northwest Highway
Three Dog Bakery
Two Podners

COLLEYVILLE
HOTWORX Session
The Green Door

DENTON
HOTWORX Session

DESOOTO
McDonald’s

DFW AIRPORT
Blue Mesa Grill
EULESS
Amazing Lash Studio
High Point Cleaners
Hopdoddy Burger Bar
Menchie's Frozen Yogurt
Pie Five
That Look Cleaners

FAMERS BRANCH
Messina Shoe Repair

FLOWER MOUND
HOTWORX Session
Pie Five

FORT WORTH
Bonzai Cycle Werx
Chicken Salad Chick
Circle Theatre
Farmer's Market Fort Worth, Inc.
Fireside Pies
Forest Car Wash
Fort Worth Botanic Garden
Hopdoddy Burger Bar
HOTWORX Session

FORT WORTH
IT'SUGAR
Jamba Juice
Modern Art Museum of Fort Worth
National Cowgirl Museum and Hall of Fame
Pie Five
Pluckers Wing Bar
Rafain Brazilian Steakhouse
Run On!
Starbucks
Taco Diner
Three Dog Bakery
Title Boxing

FRISCO
Pie Five
PUREPOKE Sushi Bowl & Roll
<table>
<thead>
<tr>
<th>GRAPEVINE</th>
<th>IRVING</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bermuda Gold &amp; Silver</td>
<td>Alamo Drafthouse Cinema</td>
</tr>
<tr>
<td>Brown Chiropractic</td>
<td>Amber D. Your 3n1 Stylist</td>
</tr>
<tr>
<td>Chez Fabien - The Main Street Bistro &amp; Bakery</td>
<td>Fish City Grill</td>
</tr>
<tr>
<td>DFW Holistic Health</td>
<td>Italian Café</td>
</tr>
<tr>
<td>Fireside Pies</td>
<td>Jon David Salon</td>
</tr>
<tr>
<td>IT'SUGAR</td>
<td>Perfumes2Go</td>
</tr>
<tr>
<td>Kilwins</td>
<td>Pie Five</td>
</tr>
<tr>
<td>Master Made Feeds</td>
<td>Vision Hair Salon</td>
</tr>
<tr>
<td>Pluckers Wing Bar</td>
<td>Wal-Belt Cleaners</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>GREENVILLE</th>
<th>KELLER</th>
</tr>
</thead>
<tbody>
<tr>
<td>Top Pot Doughnuts</td>
<td>HOTWORX Session</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>HALTOM CITY</th>
<th>LEWISVILLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bangkok Cuisine</td>
<td>Pie Five</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>HILLCREST</th>
<th>MIDLAND</th>
</tr>
</thead>
<tbody>
<tr>
<td>Top Pot Doughnuts</td>
<td>Wrap Addict: ITWORKS</td>
</tr>
<tr>
<td>HURST</td>
<td></td>
</tr>
<tr>
<td>Red Robin</td>
<td></td>
</tr>
</tbody>
</table>
MIDLOTHIAN
McDonald's

NORTH RICHLAND HILLS
Eventfully Yours Special Event Venue

PLANO
Bellagreen
Benefit San Francisco
Fireside Pies
Henry's Tavern American Bar & Grill
Kenny's Italian Kitchen
Kenny's Smoke House
Kenny's Wood Fired Grill
LED Skin Care Center
Pie Five
Pluckers Wing Bar
The Williams Agency

RED OAK
McDonald's

RICHARDSON
Bike Mart
Monster Yogurt
Reef Point Yoga
Tantuni Mediterranean Grill
Top Pot Doughnuts

SOUTHLAKE
Hopdoddy Burger Bar
Nothing Bundt Cakes
Three Dog Bakery