1) **Response Time** - The elapse time between when an incident is detected to when the response vehicles arrive at the scene.

2) **Incident Clearance Time** – The time between the first recordable awareness and the time at which the last responder has left the scene.

3) **Roadway Clearance Time** – The time between first recordable awareness of an incident by the responding agency that all lanes are available for traffic flow.

4) **Secondary Crash** – Incidents beginning with the time of detection of the primary incident where a collision occurs either a) within the incident scene or b) within the queue, including the opposite direction, resulting from the original incident.

5) **Recovery Time** – Defined as between awareness of an incident and restoration of impacted roadway / roadways to “normal” operations.